



State of New Mexico
Human Services Department
Human Services Register



I. DEPARTMENT
NEW MEXICO HUMAN SERVICES DEPARTMENT (HSD)

II. SUBJECT
8.310.10 HEALTH HOME SERVICES (CARELINK NM)

III. PROGRAM AFFECTED
(TITLE XIX) MEDICAID

IV. ACTION
PROPOSED RULE

V. BACKGROUND SUMMARY

The Human Services Department (the Department), through the Medical Assistance Division (MAD), is proposing new services: 8.310.10 Health Home Services (CareLink NM) to be included as part of the New Mexico Administrative Code (NMAC). CareLink NM services to an eligible recipient are to enhance the integration and the coordination of primary, acute, behavioral health, and long-term services and supports. The CareLink NM provider agency assists an eligible recipient by engaging him or her in a comprehensive needs assessment which is then utilized to develop his or her integrated service plan and individual treatment plan, increasing his or her access to health education and promotion activities, monitoring the eligible recipient's treatment outcomes and utilization of resources, coordinating appointments with the eligible recipient's primary care and specialty practitioners, sharing information among his or her physical and behavioral practitioners to reduce the duplication of services, actively managing the eligible recipient's transitions between services, and participating as appropriate in the development of the eligible recipient's hospital discharge.

Highlights by Section

Section 10 Eligible Providers and Practitioners:

HSD proposes to allow a provider agency that has been certified to render Comprehensive Community Support Services (CCSS) to apply for a CareLink NM designation. The provider agency must complete a readiness assessment and be approved by the CareLink NM Steering Committee.

HSD proposes to initially limit CareLink NM to provider agencies based in either San Juan or Curry counties that provide CCSS to members of those counties. The rationale to limit

provider enrollment at this time is to work through the organizational and implementation challenges of launching a new service. HSD anticipates expansion of CareLink NM services to other counties and/or tribal nations as the program develops.

Section 12 Identified Population:

HSD proposes to provide CareLink NM services to two of the most vulnerable populations: eligible recipients meeting the criteria for serious mental illness (SMI) or severe emotional disturbance (SED).

Section 13 Covered Services

CareLink NM will cover services in five categories:

- A. Comprehensive care management;
- B. Care coordination and health promotion;
- C. Comprehensive transitional care;
- D. Individual eligible recipient and family support services; and
- E. Referrals for the eligible recipient to community and social support services.

Section 14 Noncovered Services

A. CareLink NM services rendered during an eligible recipient's stay in an acute care or freestanding psychiatric hospital or a residential treatment facility (not to include foster care and treatment foster care placements), except when part of the eligible recipient's transition plan, are not covered services.

B. Services which duplicate other MAD services, including care coordination activities that the Managed Care Organization has not delegated to the provider agency, are not covered services.

VI. RULE

This proposed rule will be contained in 8.310.10 NMAC. The register and rule language are available on the HSD website at:

<http://www.hsd.state.nm.us/LookingForInformation/registers.aspx> and <http://www.hsd.state.nm.us/public-notices-proposed-rule-and-waiver-changes-and-opportunities-to-comment.aspx>. If you do not have internet access, a copy of the proposed register and rule may be requested by contacting MAD outside of Santa Fe at 505-888-997-2583 extension 7-6252 or 505-827-6252.

VII. EFFECTIVE DATE

The Department proposes to implement this rule effective January 15, 2016.

VIII. PUBLIC HEARING

A public hearing to receive testimony on this proposed rule will be held in the Rio Grande Room, Toney Anaya Building, 2550 Cerrillos Road, Santa Fe, New Mexico December 16, 2015 from 10 a.m. to 12 p.m., Mountain Standard Time (MST).

If you are a person with a disability and you require this information in an alternative format or require a special accommodation to participate in the public hearing, please contact MAD toll free at 1-888-997-2583 and ask for extension 7-3156. In Santa Fe call 827-3156. The Department's TDD system may be accessed toll-free at 1-800-659-8331 or in Santa Fe by calling 827-3184. The Department requests at least 10 working days advance notice to provide requested alternative formats and special accommodations.

Copies of all comments will be made available by MAD upon request by providing copies directly to a requestor or by making them available on the MAD website or at a location within the county of the requestor.

IX. ADDRESS

Interested persons may address written or recorded comments to:

Human Services Department
Office of the Secretary
ATTN: Medical Assistance Division Public Comments
P.O. Box 2348
Santa Fe, New Mexico 87504-2348

Recorded comments may be left at (505) 827-1337. Interested persons may also address comments via electronic mail to: madrules@state.nm.us. Written mail, electronic mail and recorded comments must be received no later than 5 p.m. MDT on December 16, 2015. Written and recorded comments will be given the same consideration as oral testimony made at the public hearing.

X. PUBLICATIONS

Publication of this rule approved by:



BRENT EARNEST, SECRETARY
HUMAN SERVICES DEPARTMENT