

# Brain Injury Services Fund (BISF) Program

(Short-Term Services for People Who Live with Brain Injury)



## TIP SHEET

Revised September 2019

### What is the Brain Injury Services Fund (BISF) Program?

The BISF Program helps people with brain injury to live more independently in their homes and communities. The program provides statewide, short-term aid to people with brain injury at times of crisis when there is no other way to pay for the help that is needed. Those who qualify get services without any cost to them. This program is administered by the New Mexico Human Services Department.

### Who can you get help from the BISF Program?

To be eligible, applicants must:

- Be a New Mexico resident
- Have a diagnosis of brain injury from a doctor, doctor's assistant, nurse practitioner, or psychologist. The types of brain injury that qualify a person include traumatic brain injury, stroke, aneurysm, vascular lesions, brain tumor or anoxia. They also include damage from brain infections, lightning strike, electrical shock, or exposure to toxic or chemical substances
- Have a crisis caused by their brain injury

The program can help those without Medicaid or health insurance, or those whose health insurance or other benefits cannot pay for the services they need.

### What services are available?

**Service Coordination** – The Service Coordinator helps with the eligibility process and assesses person's needs. They help program participants find services and resources that will resolve the crisis, helping the person live more independently at home and as part of the community.

**Home and Community Based Services (HCBS)**- Services available include home health care, homemaker services, or respite care, treatment-related transportation, special equipment, communication or assistive devices, durable medical goods, professional life skills coaching, and organizer service. The program can also cover copays for outpatient mental health, therapies (traditional and alternative), doctor visits and medications related to the brain injury. The program also assists with emergency housing needs. Funds are for help that is needed due to the brain injury and may or may not be available for all services at the time of request. The BISF Program services are intended to help end the person's crisis, and they stop when the crisis is resolved.

### How to Apply:

Please call the Service Coordination Agency (SCA) in the region where you live. These agencies are listed to the right. The SCA can help you learn more about the Program and how to apply. There is a choice of SCAs in the Metro region.

### For Information, Referrals and Resources:

Call the NM Brain Injury Resource Center (NMBIRC) at ARCA:  
1-844-3NM-BIRC or 1-844-366-2472

Visit the NMBIRC Website:

<https://www.arcaopeningdoors.org/services/new-mexico-brain-injury-resource-center/>

Visit the NMBIRC Community Center / Clubhouse:

1504 4<sup>th</sup> St NW  
Albuquerque, NM 87102

## BISF SERVICE COORDINATION AGENCIES:

### METRO REGION

CNRAG, Inc.  
315 Central Ave. NW, Suite M  
Albuquerque, NM 87105  
575-936-5807  
575-526-9084

or

Los Amigos LLC  
1601 Randolph Ct., #110-S  
Albuquerque, NM 87106  
505-204-6035

### NORTHEAST REGION

Los Amigos LLC  
1435 St. Francis, Ste 210  
Santa Fe, NM 87505  
505-204-6035

### NORTHWEST REGION

CNRAG, Inc.  
315 Central Ave. NW, Suite M  
Albuquerque, NM 87102  
575-936-5807  
575-526-9084

### SOUTHEAST REGION

CNRAG, Inc.  
503 S. Kansas  
Roswell, NM 88203  
575-936-5807  
575-526-9084

### SOUTHWEST REGION

CNRAG, Inc.  
225 E. Idaho Ave, Ste 26  
Las Cruces, NM 88005  
575-936-5807  
575-526-9084