



HEALTH CARE
AUTHORITY

MEDICAL ASSISTANCE DIVISION

2024 ACCOMPLISHMENTS



NEW OR EXPANDED MEDICAID PROGRAMS

- Began new **Turquoise Care managed care contracts**,
- Received federal approval to launch **Justice Reentry services** for youth/adults, **Food as Medicine** for pregnant members, **Medical Respite** for housing insecure, and **Traditional Health Care Practices** for Native Americans,
- Expanded access to Supportive Housing to serve an **additional 270 individuals**,
- Implemented many coverage additions/changes, including **biomarkers, gender affirming care, silver diamine fluoride (dental), chiropractic, community mobile crisis intervention services**,
- Increased **Community Benefit** program access for additional 1,000 individuals,
- Developing four additional models of **home visiting help** for new mothers,
- Implemented continuous eligibility for children up to age 6,
- Reinstated approx. **19,000 children** ages 0-19 who were procedurally disenrolled between April 2023 and April 2024, and
- Prepared **Turquoise Care Dual Special Needs Medicare Plans** (DSNPs) to 25 aligned dual eligible members.

RATE INCREASES & PAYMENT REFORM

- Increased rates for billing codes commonly used for **maternal and child health, primary care, and behavioral health** to 150% of Medicare (when equivalent is available); raised all other billing codes to 100% of Medicare.
- Increased targeted rates for **youth Accredited Residential Treatment Centers and Group Homes**
- Enhanced rates for providers who have **additional behavioral health** training and expertise.
- Added **State Directed Payments** for rural obstetric maternal health care, the Ambulance Services Supplemental Payment Program (ASPP), and the Healthcare Delivery and Access Act (HDAA) to support hospitals.
- Implemented the **Primary Care Payment Reform** value-based purchasing program for primary care providers and started collecting Q1 and Q2 quality metrics.

LEVERAGING RESOURCES, INCREASING EFFICIENCIES

- Selected **FindHelp** as statewide Closed Loop Referral System vendor,
- Applied for **Consolidated Appropriations Act grant** for justice-involved youth pre-release services,
- Revised **MAD Policy Manual** update procedures to reduce volume of Letters of Direction,
- Increased **ASPEN eligibility** system efficiency,
- Launched new **Provider Enrollment and Presumptive Eligibility Determiner** systems, and
- Accepted invitations to participate in four **national learning collaboratives**.



BUILDING PROVIDER & STATE WORKFORCE CAPACITY

- Enrolled more than **1,900 additional** providers in Medicaid since start of Turquoise Care,
- Hired 67 new employees and **reduced vacancy rate** to 5%, and
- Added **new Medicaid provider types** for Community Health Workers/Representatives and lactation care providers.

