

Centennial Care DY 1 Report to CMS
Attachment F

Total Number of Critical Incidents Reported in Demonstration Year One-By Service and MCO

Critical Incident Types	Physical Health/Long-Term Care				Behavioral Health				Self-Directed				Fee for Service			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Abuse	225	264	280	188	73	86	93	58	19	20	21	9	3	0	0	0
Death																
Expected	215	211	247	272	11	6	4	2	26	20	19	18	0	0	0	1
Unexpected	32	23	17	34	3	2	2	1	4	0	4	2	0	0	0	0
Homicide	3	1	1	0	1	0	1	0	0	0	0	0	0	0	0	0
Suicide	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0
Emergency	1237	1238	1680	1578	59	61	93	96	175	130	125	90	3	1	2	0
Environmental	40	40	53	46	1	3	1	1	8	1	1	2	0	0	0	0
Exploitation	80	93	132	156	1	2	2	2	8	15	21	13	0	0	0	0
Law	114	94	126	113	47	26	35	24	4	7	13	4	0	1	1	0
Missing	17	25	34	18	15	14	22	10	1	2	0	0	1	0	0	0
Neglect	175	181	303	202	12	15	20	11	11	15	20	4	0	0	0	1
Total	2138	2170	2874	2608	223	215	273	205	256	210	224	142	7	2	3	2

Centennial Care	BCBS				Molina				Presbyterian				United Healthcare				Fee for Service			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Abuse	22	27	21	13	37	70	75	44	59	58	69	53	107	109	115	78	3	0	0	0
Death	{47}	{54}	{50}	{69}	{48}	{53}	{64}	{92}	{25}	{39}	{32}	{46}	{130}	{89}	{120}	{99}	{0}	{0}	{0}	{0}
Expected	38	48	41	56	46	44	60	83	24	35	30	38	107	84	116	94	0	0	0	0
Unexpected	8	6	8	13	1	8	3	8	0	4	2	8	23	5	4	5	0	0	0	1
Homicide	1	0	1	0	1	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Suicide	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0
Emergency	150	188	224	217	186	121	463	500	139	169	214	208	762	659	777	653	3	1	2	0
Environmental	3	4	2	2	11	13	13	11	6	4	5	10	20	19	33	23	0	0	0	0
Exploitation	8	13	22	17	14	20	25	40	4	10	11	16	54	50	74	83	0	0	0	0
Law	15	14	24	20	30	29	46	37	28	17	13	17	41	33	42	39	0	1	1	0
Missing	2	2	3	2	6	10	15	4	8	9	9	6	1	4	7	6	1	0	0	0
Neglect	16	24	30	17	26	37	59	40	17	19	37	39	116	101	177	105	0	0	0	1
Total	263	326	376	357	358	353	760	768	286	325	390	395	1231	1064	1345	1086	7	2	3	2