

DATE: 9/16/24

SUBJECT: Are you ready for YES.NM.GOV?

Hello valued New Mexico Healthcare Providers,

The Health Care Authority (HCA) and the Medical Assistance Division (MAD) are thrilled to launch a new Medicaid Provider & PED Enrollment system at YES.NM.GOV this fall. The new system will be replacing the provider enrollment functionality from the NM Medicaid Provider Web Portal and adding new system features tailored to your unique needs.

During the transition from the NM Medicaid Web Portal to YES.NM.GOV, we will freeze the ability to complete new enrollment or re-enrollment activities for approximately four weeks.

No active providers will be terminated during the freeze period. If you were recently terminated and wish to re-enroll, please submit your application by Friday, September 27. Otherwise, you must wait until the new system is available on Wednesday, October 30.

To help with the transition to YES.NM.GOV, we will offer an introductory training course a week prior to the launch of the new Medicaid Provider & PED Enrollment system. We will email you details including dates, times, and instructions on how you can enroll in these training courses.

The new Provider and PED Enrollment system will bring a new enrollment experience to Medicaid providers, with features tailored to your needs:

- Streamlined provider enrollment application,
- Access to the current status of your application,
- Easy communication, including a personalized message center with alerts,
- Personal Document Library for each provider account,
- Administrator account designation enabling office staff to handle multiple enrollment activities, and
- Dynamic Virtual Assistant to help you navigate the site.

We cannot wait for you to see what we have coming to you this fall! More details and training classes will be sent to you soon.

Regards,

The Health Care Authority (HCA) and the Medical Assistance Division (MAD)