

DATE: 9/20/24

SUBJECT: Provider Enrollment Freeze Starting 9/27

Hello valued New Mexico Healthcare Providers,

As announced in our last email sent on September 16, the Health Care Authority (HCA) and the Medical Assistance Division (MAD) is launching a new Medicaid Provider/PED Enrollment system. The new system will replace the provider enrollment functionality from the NM Medicaid Provider Web Portal and add new system features tailored to your unique needs.

During the transition from the NM Medicaid Web Portal to YES.NM.GOV, we are scheduled to freeze the ability to complete new enrollment or re-enrollment activities for approximately four weeks starting Friday, September 27. We will continue to keep you updated as this freeze date approaches.

Note that this freeze will only affect:

- Provider Enrollment and TAD/Reverification,
- Provider Update (including License Upload), and
- Check Enrollment Status.

All other activities, including Claims Submission, Inquiry Functionality, and Ability to View/Print Remittance Advices and Other Reports will continue at the Provider Web Portal for the immediate future.

Regards,

The Health Care Authority (HCA) and the Medical Assistance Division (MAD)