

DATE: 9/24/24

SUBJECT: Provider Enrollment Freeze

Hello valued New Mexico Healthcare Providers,

During the transition from the NM Medicaid Web Portal to YES.NM.GOV, we will freeze the ability to complete new enrollment or re-enrollment activities for approximately four weeks starting Friday, September 27. We will continue to keep you updated as the freeze date approaches.

Note that the freeze will only affect:

- Provider Enrollment and TAD/Reverification,
- Provider Update (including License Upload), and
- Check Enrollment Status.

All other activities, including claims submission, inquiry functionality, and ability to view/print remittance advices and other reports will continue at the Provider Web Portal for the immediate future.

As previously announced, the Health Care Authority (HCA) and the Medical Assistance Division (MAD) is launching a new Medicaid Provider/Presumptive Eligibility Determiner (PED) Enrollment system. The new system will replace the provider enrollment functionality from the NM Medicaid Provider Web Portal and add new system features tailored to your unique needs.

**Get Ready for Exciting New Features!** The new Provider & PED Enrollment system will provide a more streamlined enrollment process. It will allow providers to complete, save, and submit new, revalidated, or recertified provider applications. The system will guide providers through the application based on information you enter, skipping fields that are not relevant to your provider type. It also provides contextual help and auto-populated information. Providers will now be able to save a submission in progress in order to gather required documentation and finish the application at a later time.

Regards,

The Health Care Authority (HCA) and the Medical Assistance Division (MAD)