

Provider  
Toolkit  
2021



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## Introduction

Welcome. Thank you for your interest in joining a field of dedicated professionals delivering behavioral health services in New Mexico.

The New Mexico Human Services Department (HSD)/Behavioral Health Services Division (BHSD) has created this Provider Toolkit for those interested in becoming an agency providing behavioral health services in New Mexico. This toolkit contains information about the process, documents, forms, links, and resources to assist in establishing a publicly funded behavioral health agency.

There are many things to consider when opening a new behavioral health agency, adding services, or enrolling as a practitioner. What services will you or your agency provide? Which population(s) will you serve? What type of practitioner are you? What types of practitioners will be working at your agency? There are regulations, licensing, contracting with MCOs, working with state Departments and Divisions, sustainability, policies and procedures, and quality assurance to name a few. BHSD is here to provide technical assistance regardless of the starting point.

In New Mexico, behavioral health programs and facilities operate under the oversight of the Behavioral Health Services Division (BHSD) of the New Mexico Human Services Department (HSD), the Children, Youth and Families Department (CYFD), the Department of Health (DOH), or through some collaboration of these agencies. Our behavioral health services system has three major sources of public funding: Medicaid (includes managed care Medicaid and fee-for-service Medicaid), federal grants, and/or the state general fund. Understanding which funding sources and oversight agencies are relevant to the services you choose to provide is a key element of determining next steps. The Behavioral Health Collaborative, which administers state general funds, is the payor of last resort for behavioral health services for adults and children covered by Medicaid. When a Medicaid covered service is provided to a Medicaid eligible client, those services must be billed to Medicaid. Effective use of federal Medicaid funds allows the State greater opportunity to devote its own funds to New Mexico priorities. This toolkit will provide information on each of these funding sources and agencies, as well as how to apply for funding.

While every attempt has been made to identify the most crucial components of starting a new agency or adding a service, this toolkit should be considered a living-document. Our world is one of change; change in systems, change in State regulations and service requirements, change in federal requirements, just to name a few. BHSD will be responsive, effective and efficient in all efforts to meet the needs of its citizens. BHSD will make every effort to update and disseminate new information to New Mexico agencies and providers.

There are two paths in this toolkit, one for providers currently enrolled or recently termed in Medicaid who want to change or add services, and the second for providers new to the New Mexico behavioral health services system. In each section, both options are addressed. BHSD is here to help navigate a complicated system with the goal of making it easier to become a behavioral health agency or provider.

Welcome, and thank you for your commitment to provide much needed behavioral health services to the residents of New Mexico!

## Making Decisions

Before starting down the path to becoming a Medicaid provider, there are decisions to be made about what your agency or you as a provider want to do and what you need to do to get there. There are many choices, such as deciding whether to be a Behavioral Health Agency. Do you want to serve adults or children? What service(s) are you interested in providing? Dozens of specific services are covered in the Medicaid benefit package, including everything from evaluation and therapy, to Intensive Outpatient (IOP) and Comprehensive Community Support Services (CCSS), to name a few.

Deciding which path to follow focuses the journey as each decision has unique requirements. Before starting, will you be:

- Serving children or adults?
- Enrolling as an agency/business in Medicaid?
- Enrolling as a practitioner?
- Providing a specific service?
- Adding a new credential?
- Adding a new service to expand your service array?
- Adding a new practitioner to your agency/business?

These decisions may be different if you have experience in the NM Medicaid system or if you are new to the NM behavioral health system.

### An Experienced New Mexico Agency or Provider

Agencies and providers with experience – either currently or previously enrolled in Medicaid - are most likely familiar with the Council for Affordable Quality Healthcare (CAQH) and the National Provider Identifier (NPI), but may not be familiar with the current MCOs, new services and provider types, and needed approvals.

### New to the New Mexico Behavioral Health system

Agencies and providers starting in New Mexico need first step information. The Getting Started Step-by-Step will cover all topics to understand where to begin.

Many of the steps are the same – experienced or not. In cases where there is a difference, the Toolkit will indicate a difference in the path.

Always remember, the BHSD Provider Support team is available, regardless of your prior experience in the BHSD system, to provide technical assistance. Our team is dedicated to providing you with hands-on guidance and assistance to make the process as easy as possible for you and your agency.

## Funding Sources

First, let's talk about funding. There are three public funding sources available: Medicaid, federal grants, and the state's general fund.

*Medicaid* is a government health insurance program that primarily serves low income and disabled New Mexicans, using a combination of state and federal dollars. Income is not the only criteria for eligibility, and the state's program has many different categories of eligibility and several different benefit packages. Currently, about 40 percent of the state's population receives at least some Medicaid coverage. Most Medicaid in New Mexico is delivered under a managed care system called Centennial Care, where the program is administered by three managed care organizations (MCOs). Current MCOs are Blue Cross Blue Shield of New Mexico (BCBSNM), Presbyterian Health Plan, and Western Sky Community Care.

*Fee-for-Service* Medicaid is administered directly by the state's administrative services organization, Conduent, not an MCO. Under federal law, Native Americans are exempt from the requirement to participate in managed care, and in New Mexico Native Americans can decide whether they want to enroll in fee-for-service Medicaid or managed care Medicaid. Fee-for-service Medicaid also covers recipients who are eligible for partial benefit packages, such as people enrolled in the family planning category, or people who are on Medicare and meet the criteria for Medicaid assistance with their copayments and other out of pocket costs.

To receive reimbursement for services provided to any Medicaid recipient, providers and practitioners must first enroll in the Medicaid program. To receive reimbursement for managed care Medicaid clients, providers must also become credentialed members of the MCO provider networks.

*State General Fund Programs and Numerous Federal Grants* are made available through BHSD. BHSD works with the department's administrative services organization (ASO), Falling Colors. These funding sources can only be used to pay for non-Medicaid covered services or services provided to people who are not eligible for Medicaid. Some of these programs include:

- Housing
- Community funded behavioral health programs for both mental health and substance use
- Native American programs
- Women's programs
- Residential treatment programs (for non-Medicaid clients only)
- Jail diversion
- Veterans Services
- Sexual Assault Services

This is not an exhaustive list. Opportunities for funding are announced on the New Mexico Network of Care website: <https://newmexico.networkofcare.org/mh/> However, even if some of your clients or services may be non-Medicaid, if you will be providing any Medicaid covered services to any Medicaid clients you will need to be enrolled with Medicaid before you will be able to receive state general fund or grant funding.

## Getting Started

### *Conduent System*

This section introduces the Conduent system. Conduent is the fiscal management agent for the Human Services Department and handles provider enrollment as well as billing for fee for service Medicaid. The steps to take differ between experienced providers and providers who are new to the New Mexico behavioral health system. Also, in this section are national organizations' enrollment requirements.

### *Experienced New Mexico Provider*

#### Contact Conduent to add or update information

For the experienced New Mexico provider, review the Conduent Provider Type and Specialties document for requirements. The Excel spreadsheet in the *Resources* section under *Provider Types and Specialties* includes information on provider type, specialty, needed licenses and approval letters.

Experienced providers need to ensure that their registration with the Council for Affordable Quality Healthcare (CAQH) or National Provider Identifier (NPI) includes their most current information.

When a provider is re-enrolling in Medicaid, review the Excel spreadsheet and contact Conduent to provide updates.

### *New to New Mexico Behavioral Health System*

#### Contact Conduent to Get a Medicaid ID –

Step one when new to the system is to acquire a State of New Mexico provider Medicaid ID. This is done through the Medical Assistance Division (MAD) Medicaid Portal (Conduent). The portal links to the application: <https://nmmedicaid.portal.conduent.com/static/index.htm>

When all the required information is submitted, the process should take no more than 7-10 business days to complete. Conduent recommends contacting them with any questions you may have before submitting any applications or forms.

Conduent provider enrollment can be reached at (505) 767-8712. The current Conduent BH Provider Enrollment Manager is William Landgraf at [william.landgraf@conduent.com](mailto:william.landgraf@conduent.com). The Provider Enrollment Manager can assist with application and other issues. Also available to support the process is the BHSD Provider Support Team, they can provide technical assistance and can be reached at 505-476-6238 or 505-476-9256.

## *Council for Affordable Quality Healthcare, Inc. (CAQH)*

The Council for Affordable Quality Healthcare, Inc. (CAQH) credentialing is required by the state and all MCOs. This is a data-collection system that is used in all 50 states. It is free-of-charge and reduces paperwork and the administrative burden of collecting information. The CAQH process can take up to 45 days to complete. Experienced providers are usually already in the CAQH system and can easily update their records.

If you are not familiar with the CAQH system, completing the online form requires five steps:

1. Register with CAQH ProView.
2. Complete the online application and review the data.
3. Authorize access to the information.
4. Verify the data and/or attest to it.
5. Upload and submit supporting documents.

You can learn more at <https://www.caqh.org/solutions/caqh-proview-fags>

## *National Provider Identifier (NPI)*

Having a National Provider Identifier (NPI) is required for all Medicaid healthcare providers in New Mexico. The NPI is easy to obtain and update. To create or update an account, go to <https://nppes.cms.hhs.gov/#/>

## **Getting Approved for a Service or Adding a Service**

Since 2014, the New Mexico behavioral health provider network has grown. Provider types have expanded, and new provider types and specialties added to support providers in delivering the most needed services.

In this section, information on these topics is presented. If there is a need for additional information from the BHSD Provider Outreach and Support Team, please reach out, we are happy to help.

## *Types of Agencies*

Agency approval can come from Department of Health (DOH), the Children, Youth and Families Department (CYFD), and in some instances the Behavioral Health Services Division (BHSD). Refer to the Behavioral Health Policy and Billing Manual for details on agency approvals. Here is the link to the current manual: <https://www.hsd.state.nm.us/lookingforinformation/behavioral-health-policy-and-billing-manual/>

The 2020 New Mexico Administrative Code (NMAC) 8.321.2 Specialized Behavioral Health Services and the Behavioral Health Manual list the following as eligible to provide behavioral health professional services; each provider type must meet certain conditions as explained in the manual.



- Community Mental Health Center (CMHC)
- Federally Qualified Health Center (FQHC)
- Indian Health Services (IHS) hospital, clinic, or FQHC
- PL-93-638 tribal operated hospital, clinic, or FQHC
- Children Youth and Families Department (CYFD) facility
- Hospital and its outpatient facility
- Core Service Agency (CSA)
- CareLink NM health home (CLNM HH)
- Crisis Triage Center (licensed by DOH)
- Behavioral Health Agency (BHA) (some require Supervisory Certification)
- Opioid Treatment Program (OTP) (methadone clinic)
- Political Subdivision of the state of New Mexico
- Crisis Services Community Provider as a BHA

Many of the behavioral health specialty services are delivered by Behavioral Health Agencies (BHAs). Approval for services delivered by BHAs are approved by BHSD, MAD, DOH and CYFD. An additional certification of Supervisory Certification may also be required.

The Opioid Treatment Programs, or methadone clinics, are also approved by the State Opiate Treatment Authority (SOTA), who is housed within BHSD.

Approval of the agency type generally requires approval to deliver the service, business licenses, professional licenses, proof on insurance, and other documents depending on agency type. For specific details, go the NM Medicaid portal website:

[https://nmmedicaid.portal.conduent.com/static/ProviderInformation.htm#sandbox\\_title](https://nmmedicaid.portal.conduent.com/static/ProviderInformation.htm#sandbox_title)

Scroll down to the *Provider Enrollment* section and click on the Provider Type & Specialty Listing. This link opens an Excel file that lists requirements for all agency and provider types. This document includes provider type and specialty numbers.

### *Provider Type and Specialty*

Every Medicaid approved and enrolled agency or provider will have a provider type number and in most cases a specialty number. In 2019, new provider types were approved (e.g., Peer Support Workers) and specialty provider types were also approved (e.g., Board Certified Behavioral Analyst). When deciding about the work that an agency will do, select the appropriate provider types and specialties that will reflect the services to be rendered.

Experienced and new to New Mexico providers are encouraged to review the provider types and specialties defined in the behavioral health manual found at website:

<https://www.hsd.state.nm.us/lookingforinformation/behavioral-health-policy-and-billing-manual/>

If there are questions, contact the BHSD Provider Support team (see above for contact numbers).

## *Behavioral Health Agencies and BHSD*

Some of the behavioral health specialty services that are delivered by Behavioral Health Agencies (BHA - 432) require Supervisory Certification approval.

Supervisory Certification is a major component of a wider workforce development strategy for New Mexico's behavioral health service delivery system. The purpose of this certification process is for Behavioral Health Agencies (BHA 432), Opioid Treatment Programs (OTP 343), Adult Accredited Residential Treatment Centers (AARTC 216/261), and non-FQHC School Based Health Centers (321) to demonstrate that there is ongoing education, learning and oversight of clinical supervisors and non-independently licensed (NIL) practitioners, Certified Peer Support Workers, and student interns. Additionally, this certification is in place to support competent consultation and supervision. It is required in order to be eligible for reimbursement for services from Medicaid delivered by a non-independently licensed provider, CPSW, or student intern.

Please contact BHSD Deputy Director Tiffany Wynn for information related to supervisory certification ([tiffany.wynn@state.nm.us](mailto:tiffany.wynn@state.nm.us)) or (505) 469-2495. Supervisory Certification approval also applies to the services listed below, and approval for these is done by BHSD, CYFD, and MAD.

### *BHSD Approved Services and Specialty Numbers*

- Assertive Community Treatment (ACT) – 130
- Comprehensive Community Support Services (CCSS) - 107
- Intensive Out Patient (IOP) – 108

### *MAD Approved Service and Specialty Number*

- Applied Behavioral Analysis (ABA) - 132

Contact MAD, Annabelle Martinez at [annabellem.martinez@state.nm.us](mailto:annabellem.martinez@state.nm.us) for assistance.

### *CYFD Approved Services and Specialty Numbers*

- Behavioral Management Services (BMS) – 081
- Day Treatment Services (DTS) – 082
- Multi-Systemic Therapy (MST) - 131

Contact the CYFD Licensing and Certification Authority Bureau, Lillian Rainer, at [lillian.rainer@state.nm.us](mailto:lillian.rainer@state.nm.us) or (505) 827-8429.

### *DOH Approved Services and Specialty Numbers*

- Psychosocial Rehabilitation (PSR) - 080

Contact the DOH Division of Health Improvement, Chris Burmeister, at [Christopher.Burmeister@state.nm.us](mailto:Christopher.Burmeister@state.nm.us) or (505) 476-9074.

When approved for any of these services, a BHA automatically is approved for Evaluation and Therapy (133).

Once approved, the agency or provider is sent an approval letter. The agency or provider submits the service approval letter to Conduent, and when appropriate also submits an approved staff roster, and then the service is added to their profile. The letter also need to be submitted to the Managed Care Organizations (MCOs) (discussed later).

BHSD existing/current agencies have an approved Supervisory Certification Attestation Application on file. Please note: as of January 1, 2020, current “grandfathered” agencies must now apply prior to being approved or submitting a Supervisor Certification Roster for review. MCOs will request a copy of the approval letter to ensure compliance for billing reimbursement.

### *Attaining Supervisory Certification from BHSD*

Behavioral Health Agencies (BHA 432), Opioid Treatment Programs (OTP 343), Adult Accredited Residential Treatment Centers (AARTC 216/261), and non-FQHC School Based Health Centers (321) are required to apply and qualify for Supervisory Certification to deliver some behavioral health specialty services. Supervisory Certification also allows billing for services rendered by master’s level non-independently licensed practitioners – such as LMHC, LMSW, LPC, LAMFT, and LSAA – who are working under supervision of an independently licensed practitioner. Also allowed under Supervisory Certification is approval for unlicensed behavioral health staff such as master’s level behavioral health interns, psychology post doctorate students, and Certified Peer Support Workers.

For non-independently licensed practitioners that are not yet fully licensed, a U7 modifier can be used for a maximum of 6 months. This time is intended for the provider to test and get fully licensed.

All providers, including non-independently licensed, require an NPI number and to be an approved Medicaid provider with a Medicaid ID. Only short-term practitioners – psychology interns, master’s level interns, and post-doctoral interns – are not required to obtain a Medicaid ID.

The behavioral health manual includes additional information on the Supervisory Certification approval process and billing procedures. If there are any questions, contact the BHSD Clinical Services Manager or the BHSD Provider Support team.

## **Behavioral Health Services**

There are 20 behavioral health services that are currently billable to Medicaid:

- Accredited Residential Treatment Centers for Substance Use Disorders
- Applied Behavior Analysis (ABA)
- Assertive Community Treatment Services (ACT)
- Cognitive Enhancement Therapy (CET)
- Comprehensive Community Support Services (CCSS)
- Crisis Intervention Services
- Crisis Triage Centers
- Family Support Services (MCO members only)

Family Peer Support Services (FPSS)  
SUD Ambulatory Withdrawal Management (ASAM Level 2-WM)  
Intensive Outpatient Program for Substance Use Disorders (ASAM 2.1)  
Intensive Outpatient Program for Mental Health Conditions  
Medication Assisted Treatment for Buprenorphine (MAT)  
Opioid Treatment Program (OTP)  
Partial Hospitalization Services in Acute Care or Psychiatric Hospital  
Peer Support Services  
Psychosocial Rehabilitation Services (PSR)  
Recovery Services  
Smoking Cessation Counseling  
Supportive Housing

Seven are recently added services. Full details on the service and billing codes are available in the Behavioral Health Providers Manual.

### *Seven Recently Added Services*

In 2019, BHSD added new services. The new services that have program managers are noted below. The program managers work in partnership with the agency during the application and approval process, Medicaid enrollment, and program oversight. These services are:

- Adult Accredited Residential Treatment Centers (AARTC) for adults with Substance Use Disorders (SUD)
  - Following ASAM levels of care, residential treatment is now a billable Medicaid service. Accreditation by an approved accreditation organization is required.
  - This service has a program manager.
- Interdisciplinary Teaming
  - This person-centered service allows multiple providers to work together to provide most informed, effective plans and delivery of services.
- Screening - Brief Intervention – Referral to Treatment (SBIRT)
  - This intervention service is designed for the client to prevent adverse behavioral health outcomes. Service can be delivered by nearly every provider type. Training is required. SBIRT affords the ability to treat clients in a more holistic manner aimed at increased patient awareness and minimizing behavioral health stigma.
- Supportive Housing
  - This is a flexible supportive service designed to assist a client before and after successful tenancy. There is pre-tenancy support and ongoing support. This is not a rental assistance service.
  - This service has a program manager.
- Cognitive Enhancement Therapy (CET)
  - This long-term service (18-months), helps people with schizophrenia and related cognitive disorders improve brain and cognitive development, social cognition, and

increase vocational capabilities. Training by UNM is required. The service can be delivered by all Specialized Behavioral Health Service providers.

- Behavioral Health Respite
  - This service is covered by the MCOs. Core Service Agencies, Behavioral Health Agencies, and Treatment Foster Care can provide behavioral health respite services. Annual limit of 720 hours or 30 days.
- Crisis Triage Centers (CTC)
  - A residential crisis center to provide voluntary treatment. The service requires approval from the Department of Health.

Additional information is available in the Behavioral Health Policy and Billing Manual and NMAC 8.321.2.

### *State General Fund Programs and Federal Grants*

BHSD oversees non-Medicaid programs that support unmet needs and fill service gaps. A program manager works directly with providers on program delivery, resolution of issues, and program oversight. These services are paid for through the administrative services organization, BHSD Star (Falling Colors).

These programs are:

- Career Readiness
- Transitional Housing
- Jail Diversion
- Justice Involved services
- LGBTQ+ services
- Native American services
- Office of Peers, Recovery and Engagement (OPRE)
- Prevention programs
- Sexual Assault services
- Wellness Centers
- Workforce Development
- Women's Programs – Sexual Assault
- Veterans services

The Request for Application (RFA) process is announced when funding becomes available. Billable services must be delivered by providers with the appropriate credentials and follow the service requirements as defined in the Behavioral Health Manual and NMAC 8.321.2. These services are paid through the BHSD Star system. Contact the Behavioral Health Provider Outreach and Support Team for additional information and program manager information.

## Fee Schedules

The Medicaid behavioral health fee schedule provides information on billing codes (i.e., revenue, CPT, and HCPCS), appropriate provider type, and reimbursement per unit or product. The rates on the fee schedule are the base rate. Rates with MCOs may be negotiated, but these rates should not be lower than what is on the fee schedule.

The behavioral health fee schedule is available at: <https://www.hsd.state.nm.us/providers/fee-for-service/> under *Behavioral Health Fee Schedule*.

Applied Behavior Analysis codes and costs are not included in the behavioral health fee schedule. The Applied Behavior Analysis (ABA) Fee Schedule is available at: <https://www.hsd.state.nm.us/providers/fee-for-service/> under *Applied Behavior Analysis (ABA) Fee Schedule*.

Adult Accredited Residential Treatment codes are included in the behavioral health fee schedule, but the reimbursement rates are not, because they are individually set with each agency. Please contact Melissa Lopez, BHSD's residential treatment coordinator, at [Melissa.Lopez@state.nm.us](mailto:Melissa.Lopez@state.nm.us) for additional information on this service.

The fee schedules are updated often, and proposed fee schedules are open for public comment. Providers are advised to go to the Fee for Service page on the HSD website to find the most current fee schedule.

## New Process for Service Delivery – Treat First

Treat First is a new practice intended to help behavioral health facilities improve their ability to serve clients immediately and effectively. <https://treatfirst.org/>

Treat First de-emphasizes completion of extensive, initial diagnostic assessment prior to treatment. Instead, Treat First engages clients quickly in services that address immediate needs. Treat First model allows four visits to resolve what brought the client in before a full diagnostic assessment needs to be completed.

Treat First allows for the development of a therapeutic relationship while gathering needed behavioral health historical, assessment and treatment planning information over the course of a small number of therapeutic encounters.

The Treat First Model is approved for use by Medicaid enrolled behavioral health providers, and can be used with both Medicaid and non-Medicaid eligible clients. Completion of the self-guided learning modules is required prior to approval.

For more information about how to become certified as a Treat First provider, click the following link: <https://treatfirst.org/talks/how-to-become-a-treat-first-agency/>

## The Managed Care Organization (MCO) Process

After becoming an approved Medicaid agency or provider, the last step prior to billing is the MCO enrollment process. Medicaid **services** cannot be billed prior to completion of this step.

Enrolling with an MCO can take from two weeks up to three months. This step cannot be started until the Conduent and state agency approvals are complete and credentialing is completed through CAQH. Billing cannot begin until enrollment with the MCO system is complete.

There are three MCOs. It is recommended to enroll in all three. Each has a similar system and that requires the same documentation that Conduent and the state agencies require. The MCOs are headquartered in Albuquerque, NM.

### **BlueCross BlueShield of New Mexico**

Provider website <https://www.bcbsnm.com/provider/index.html>

505-837-8800 or 800-567-8540

### **Presbyterian**

Provider website <https://www.phs.org/providers/Pages/default.aspx>

Letter of Interest (online application) <https://www.phs.org/providers/our-networks/health-plan/Pages/letter-of-interest.aspx>

Presbyterian behavioral health liaison at 800-424-6035

### **Western Sky Community Care**

Provider website <https://www.westernskycommunitycare.com/providers/become-a-provider.html>

Email [Contracting@WesternSkyCommunityCare.com](mailto:Contracting@WesternSkyCommunityCare.com)

1-844-738-5019

## Checklist

- ✓ Step 1 – National Enrollments and Licensing
  - Copy of license
  - National Provider Identification
  - Council for Affordable Quality Healthcare
- ✓ Step 2 - Contact Conduent
  - Add information
  - Update information  
or
  - Acquire a NM Medicaid ID
  - Review Provider Types and Specialties document for needed information
- ✓ Step 3 – Getting Approved for Service or Adding A Service
  - Type of service
    - Agency type
    - Provider type for the service
    - Specialty for the service
    - Required approvals
- ✓ Step 4 - Approval order process
  - Practitioners obtain individual Medicaid numbers
  - Program or Specialty Service approval letter from BHSD, MAD, DOH, CYFD if applicable
  - Agency/Provider type approval from Conduent and agency Medicaid enrollment
  - Supervisory Certification rosters submitted to BHSD, MAD, and MCOs if applicable
  - Complete contracts with the MCOs
  - MCO approval to begin billing

## Resources and Information

### **Behavioral Health Policy and Billing Manual**

The Behavioral Health Policy & Billing Manual (Behavioral Health Manual) provides a reference for the policies and processes related to Behavioral Health for administration of Medicaid behavioral health services, as defined in New Mexico Administrative Code (NMAC), Section 8.321.2.

The Behavioral Health Manual will be updated on a regular basis, and HSD reserves the right to change, modify or supersede any of these policies and procedures with or without notice at any time. As policies are revised throughout the year, they will be incorporated into the Behavioral Health Manual. The Behavioral Health Manual may be viewed or downloaded from MAD's home page at [www.hsd.state.nm.us](http://www.hsd.state.nm.us), and on the Network of Care



<http://newmexico.networkofcare.org/mh/> . A summary list of the policy revisions will also be posted each year.

The following is a link to the Behavioral Health Manual:

<https://www.hsd.state.nm.us/lookingforinformation/behavioral-health-policy-and-billing-manual/>

### **Behavioral Health Collaborative NM Resource Map**

<https://pulltogether.org/resources-by-county/statewide-resource-map>

This is a resource to find services throughout the state. This navigation guide is maps where resources are in NM. Multiple services can be selected at one time by clicking on a location, information about the provider appears.

### **Behavioral Health Fee Schedule**

Behavioral health fee schedule which has information on providers who can bill specific procedure codes, payment information, referring and rendering provider requirements, and information on billing units.

Here is a link to the behavioral health fee schedule: <https://www.hsd.state.nm.us/providers/fee-for-service/>

### **Behavioral Health Providers Association of New Mexico (NMBHPA):**

<https://www.nmbhpa.org/>

The BHPA represents the NM provider's voice. The association regularly attends meetings with the NM Human Services Department/Behavioral Health Services Division to discuss system relevant topics and updates. To inquire about membership please contact:

Behavioral Health Providers Association of NM  
Attn: Maggie McCowen  
RE: Membership  
2400 Wellesley Drive, NE  
Albuquerque, NM 87107

### **Behavioral Health Services Division (BHSD)**

<https://www.hsd.state.nm.us/lookingforinformation/behavioral-health-services-division/>

The Behavioral Health Services Division's (BHSD) primary role is to serve as the Mental Health and Substance Abuse State Authority for the State of New Mexico. The Authority's role is to address need, services, planning, monitoring, and continuous quality systemically across the state. BHSD works with the Behavioral Health Collaborative in establishing policy and in its contractual relationship with the Statewide Entity to implement strategies to manage the behavioral health system. Specific contact information for key individuals and programs can be found throughout this document. General division contact information:

Behavioral Health Services Division

Physical address

37 Plaza La Prensa  
Santa Fe, NM 87507

Mailing address

P.O. Box 2348  
Santa Fe, New Mexico 87504

Phone: (505) 476-9266

Fax: (505) 476-9277 or (505) 476-9272

**BHSD Star**

BHSD Star (Falling Colors) is the administrative services organization for the NM Behavioral Health Collaborative. They process funding requests, invoices, and claims for Aging and Long-Term Services Department, Department of Health, Children Youth and Families Department, and BHSD.

<https://www.bhsdstar.org/>

**Care Coordination**

Care Coordination is a service under which treatment is organized across healthcare providers. Under a Care Coordinator, a patient's needs are coordinated with the assistance of a primary point of contact. Care Coordination is offered through the Managed Care Organizations, and this service can be accessed by contacting your Managed Care Organization and conducting a Health Risk Assessment to determine the level of care coordination required. For more information, contact the MCOs.

**Critical Incident Reporting (CIR)**

It is important to work with your contracted MCOs and/or Conduent as appropriate on reporting critical incidents. Each New Mexico State Department may have its own reporting protocols. Anyone billing Medicaid, state, or other federal funds received through the state must report critical incidents. The Behavioral Health CIR Reporting Protocol and forms are located on the HSD website and can be found directly at the following link:

- <https://www.hsd.state.nm.us/providers/critical-incident-reporting/>

**Human Services Department Data Book**

<https://www.hsd.state.nm.us/2021-data-book/>

The HSD Data Book is a summary of social, economic, and health statistics of our state. The Data Book presents, in one reference document, a diversity of information and is designed to facilitate comparisons of national, state, and county-level data.

**New Mexico Administrative Code (NMAC)**

The State Rules Act mandates that the creation of the New Mexico Administrative Code (NMAC) to assist the public in finding current rules. There are several NMAC rules that are necessary to

understand when becoming a NM Medicaid provider. Once you are an approved Medicaid provider for behavioral health the rule that will be most significant for you is NMAC 8.321.2 Specialized Behavioral Health Provider Enrollment and Reimbursement. To read the rule, go to the HSD web page and scroll down to find 8.321.2: <https://www.hsd.state.nm.us/providers/rules-nm-administrative-code/>

#### **New Mexico Behavioral Health Collaborative information:**

The Collaborative was created by Governor Bill Richardson and the New Mexico State Legislature in 2004, and allows several state agencies and resources involved in behavioral health prevention, treatment and recovery to work as one in an effort to improve mental health and substance abuse services in New Mexico. This cabinet-level group represents 15 state agencies and the Governor's office and aims to be a single statewide behavioral health delivery system.

#### **New Mexico Crisis and Access Line (NMCAL) / Peer Warm-line (1-855-662-7474)**

<http://www.nmcrisisline.com>

NMCAL is a toll free behavioral health line that is staffed by mental health professionals 24 hours a day, 7 days a week. NMCAL coordinates with local provider agencies, respite, warm lines, emergency rooms, law enforcement agencies and correctional facilities to provide crisis support and help locating needed services.

#### **New Mexico Prevention:**

The Office of Substance Abuse Prevention (OSAP) is part of the Behavioral Health Services Division with the New Mexico Human Services Department. The OSAP is dedicated to improving and maximizing the impact of New Mexico's substance abuse prevention system. To this end, OSAP seeks to build the capacity of the state's local prevention providers to deliver effective prevention services aimed at reducing alcohol, tobacco and other drug abuse. OSAP has two excellent websites with many resources: <http://www.nmprevention.org/> and <https://doseofreality.com/>

#### **State of New Mexico Behavioral Health Services Site – Network of Care (NOC):**

This site is a behavioral health resource for individuals, families and agencies. It provides information about behavioral health services, laws, and related news, as well as communication tools and other features. It is important for all providers to ensure that their information is entered and updated as appropriate. <http://newmexico.networkofcare.org/mh/>

#### **Technical Assistance**

You may request Technical Assistance (TA) from either the MCO or the State Department from which you are seeking reimbursement to help inform your practice and to understand how the rules above apply and/or should be operationalized.

Email: [HSD.CSMBHSD@state.nm.us](mailto:HSD.CSMBHSD@state.nm.us) for information on TA for behavioral health related service and program delivery or provider allowances.

## National Resources

**American Counseling Association**

<https://www.counseling.org/>

**American Psychiatric Association**

<http://www.psychiatry.org/>

**American Psychiatric Nurses Association**

<http://www.apna.org>

**American Psychological Association**

<http://apa.org/>

**ASAM** – American Society of Addiction Medicine.

<https://www.asam.org/>

**CARF** – Commission on Accreditation of Rehabilitation Facilities.

<http://www.carf.org/home/>

**CMS** – Center for Medicare and Medicaid Survey and Certification Compliance.

[https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/CertificationandCompliance/index.html?redirect=/certificationandcompliance/02\\_asc.asp](https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/CertificationandCompliance/index.html?redirect=/certificationandcompliance/02_asc.asp)

**COA** – Council on Accreditation. An international, independent, nonprofit, human service accrediting organization.

<http://coanet.org/home/>

**GPO eCFR** – U.S. Government Publishing Office for Electronic Code of Federal Regulation.

<http://www.ecfr.gov/cgi-bin/ECFR?page=browse>

**Medicaid** – Federal Policy Guidelines.

<http://www.medicaid.gov/federal-policy-guidance/federal-policy-guidance.html>

**Medicare** – Information.

<https://www.medicare.gov/>

**National Association of Addiction Professionals**

<http://www.naadac.org/NCPRSS>

**National Association of Social Workers**

<https://www.socialworkers.org/>

**NASADAD** – National Association of State Alcohol and Drug Abuse Directors.

<http://nasadad.org>

**NASHMD** – National Association of State Mental Health Program Directors,  
<http://nasmhpd.org/>

**NCQA** – National Committee for Quality Assurance sets standards and performance measures for providers and health plan organizations to follow.  
<http://www.ncqa.org/>

**SAMHSA** – Substance Abuse and Mental Health Services Administration.  
<http://www.samhsa.gov/>

TIP Series - Treatment Improvement Protocols (TIPS)

<https://store.samhsa.gov/series/tip-series-treatment-improvement-protocols-tips>

Trauma Informed Care

<https://www.integration.samhsa.gov/clinical-practice/trauma-informed>

### **South Southwest ATTC**

The South Southwest Addiction Technology Transfer Center (SSW ATTC) is located in the Addiction Research Institute at the Steve Hicks School of Social Work in Austin, TX. We are funded by the Substance Abuse and Mental Health Services Administration (SAMHSA) to help people and organizations implement effective practices for substance use disorder treatment and recovery services. In addition, we work with higher education institutions to support incorporation of evidence based practices into addictions curricula. We serve Arkansas, Louisiana, Oklahoma, Texas, New Mexico, and American Indian Tribes and Communities (Health & Human Services Region 6).

<https://attcnetwork.org/centers/south-southwest-attc/home>

**The Joint Commission** – Accredits provider agencies of programs/services for persons with intellectual and developmental disabilities, including mental health and chemical dependency services. Today, The Joint Commission accredits more than 2,100 behavioral health care organizations under the Comprehensive Accreditation Manual for Behavioral Health Care.

[http://www.jointcommission.org/facts\\_about\\_behavioral\\_health\\_care\\_accreditation/](http://www.jointcommission.org/facts_about_behavioral_health_care_accreditation/)

**The National Council for Behavioral Health** – The National Council coordinates the Mental Health First Aid program across the U.S and operates the SAMHSA-HRSA Center for Integrated Health Solutions to provide nationwide technical assistance on integrating primary and behavioral healthcare. We offer the annual National Council Conference featuring the best in leadership, organizational development, and excellence in mental health and addictions practice.

<https://www.thenationalcouncil.org/> and <https://www.thenationalcouncil.org/integrated-health-coe/about-us/>

## Acronyms

A list of terms and acronyms from the HSD website:

<https://www.hsd.state.nm.us/lookingforinformation/glossary-of-acronyms-abbreviations-and-terms-for-recipients/>

### Helpful Acronyms

- A -

ABA - Applied Behavioral Analysis  
ABP - Alternative Benefit Plan  
ACA - Affordable Care Act (Patient Protection and Affordable Care Act)  
ACIP - Advisory Committee on Immunization Practices  
ACLU – American Civil Liberties Union  
ACRA – Adolescent and Community Reinforcement  
ACS – American Community Support  
ACT - Assertive Community Treatment  
ADA – Americans with Disabilities Act  
ADL - Activities of Daily Living  
ADMS - Alcohol, Drug Abuse and Mental Health Service block grant  
AHP - Affordable Housing Program  
AHRO - Agency for Healthcare Quality and Research  
ALTSD - Aging and Long - Term Services Department (NM)  
AMI - Area Median Income  
AOC - Administrative Office of the Courts (NM)  
APRIL - Association of Programs for Rural Independent Living  
APS - Adult Protective Services Division (ALTSD)  
ARRA - American Recovery and Reinvestment Act  
ARTC - Accredited Residential Treatment Center  
ASAM - American Society of Addiction Medicine  
ASD - Autism Spectrum Disorder  
ASD - Administrative Services Division (HSD)  
ASI - Addiction Severity Index  
ATR - Access to Recovery or Accounting Transaction Request (context)  
AVRS - Automated Voice Response System (ACS)

- B -

BA – Behavioral Analyst  
BAA - Business Associate Agreement  
BBER - Bureau of Business and Economic Research (UNM)  
BCBA – Board Certified Behavioral Analyst  
BC - DR - Business Continuity and Disaster Recovery  
BG - Block Grant  
BH - Behavioral Health

BHA – Behavioral Health Agency  
BHC - Behavioral Health Collaborative  
BHH - Behavioral Health Home  
BHPC - Behavioral Health Planning Council  
BHSD - Behavioral Health Services Division (HSD)  
BIA - Bureau of Indian Affairs (federal)  
BMS - Behavioral Management Service  
BP - Blood Pressure

- C -

C/FSP - Consumer/Family Satisfaction Project (NM)  
CAFAS - Child and Adolescent Functional Assessment Scale  
CAFE - Consumer and Family Engagement, Office of (HSD)  
CAHPS - Consumer Assessment of Healthcare Providers and Systems  
CNA - Comprehensive Needs Assessment  
CAP - Corrective Action Plan  
CAS - Claims Adjustment Code identifying the detailed reason the adjustment was made  
CAT - Cross - Agency Team  
CBHTR - Consortium for Behavioral Health Research and Training (NM)  
CC – Centennial Care  
CCC - Children with Chronic Conditions  
CCL - Care Coordination Level  
CCP - Comprehensive Care Plan  
CCSS - Comprehensive Community Support Services  
CD - Compact Disc  
CDBG - Community Development Block Grant  
CDD - Center for Development & Disability  
CDFI - Community Development Financial Institution  
CEO - Chief Executive Officer  
CEU – Continuing Education Unit  
CFDA - Catalog of Federal Domestic Assistance  
CFO - Chief Financial Officer  
CFR - Code of Federal Regulations  
CFSR – Child and Family Services Review  
CFT - Child and Family Team  
CHW - Community Health Worker  
CIO - Chief Information Officer  
CIP – Community Investment Program  
CIR – Critical Incident Report  
CIT - Crises Intervention Training  
CLAS - Culturally and Linguistically Appropriate Services  
CLIA - Clinical Laboratory Improvement Amendments  
CLP - Computer Loan Program  
CMHC - Community Mental Health Center  
CMHSBG - Community Mental Health Services Block Grant (context)  
CMP - Civil Monetary Penalties  
CMS - Centers for Medicare and Medicaid Services (DHHS)

CMMI - Center for Medicare and Medicaid Innovation  
CMO - Chief Medical Officer  
CMS - Centers for Medicare & Medicaid Services  
CNA – Comprehensive Needs Assessment  
CNP - Certified Nurse Practitioner  
CNS - Clinical Nurse Specialist  
COBA - Coordination of Benefits Agreement  
COO - Chief Operating Officer  
CPS - Certified Peer Specialist; Child Protective Services (CYFD)  
CPSW – Certified Peer Support Worker  
CPT - Current Procedural Terminology  
CQI - Continuous Quality Improvement  
CRAFT - Community Reinforcement and Family Training  
CSA - Core Service Agencies  
CSAT - Center for Substance Abuse Treatment (SAMHSA)  
CSED - Child Support Enforcement Division (HSD)  
CSP – Consumer Satisfaction Project  
CSS – Community Support  
CSW – Community Support Worker  
CY - Calendar Year  
CYFD - New Mexico Children, Youth and Families Department

- D -

DASIS - Drug and Alcohol Services Information System (SAMHSA)  
DBA - Doing Business As  
DCAP - Directed Corrective Action Plan  
DD - Developmental Disability  
DDPC - Developmental Disabilities Planning Council  
DDSD - Developmental Disabilities Services Division  
DEA - Drug Enforcement Administration (federal)  
DFA - Department of Finance and Administration (NM)  
DHHS - Department of Health and Human Services  
DHI - Division of Health Improvement (DOH)  
DM - Disease Management  
DME - Durable Medical Equipment  
DMZ - DMZ is short for De - Militarized Zone and is software/web page for the transmission and storage of data.  
DOB - Date of Birth  
DOH - New Mexico Department of Health  
DOT - Department of Transportation (NM)  
DSM - Diagnostic and Statistical Manual of Mental Disorders  
DST - Documented Staff Training  
DTR - Double Trouble in Recovery DV - Domestic Violence  
DVR - Division of Vocational Rehabilitation (PED)



DWI - Driving While Intoxicated  
DWS - Department of Workforce Solutions (NM)

- E -

EAP - Employee Assistance Program  
EBP - Evidence - Based Practices  
ECHO - Extension for Community Healthcare Outcomes  
EDI - Electronic Data Interchange  
EEO - Equal Employment Opportunity  
EHR - Electronic Health Record  
ENT - Ear, Nose, Throat  
EOR - Employer of Record  
EPSDT - Early and Periodic Screening, Diagnosis, and Treatment  
EQRO - External Quality Review Organization  
ER - Emergency Room  
ESG - Emergency Grant Shelter Program

- F -

FACT - Functional Assessment of Cognitive Transit Skills  
FAQ - Frequently Asked Question  
FBI - Federal Bureau of Investigation  
FDA - U.S. Food and Drug Administration  
FDIC - Federal Deposit Insurance Corporation  
FEIN - Federal Employer Identification Number  
FEMA - Federal Emergency Management Agency  
FICA - Federal Insurance Contributions Act  
FIT - Family Infant Toddler program (DOH)  
FFS – Fee for Service  
FFT - Functional Family Therapy  
FHLB - Federal Home Loan Bank  
FINS - Family in Need of Services  
FMA - Fiscal Management Agency  
FMR – Fair Market Rate  
FQHC - Federally Qualified Health Center  
FS - Family Services (CYFD)  
FTE - Full - time Equivalent  
FTP - File Transfer Protocol  
FUTA - Federal Unemployment Tax Act  
FY – Fiscal Year

- G -

GAO - General Accounting Office (federal)  
GCD - Governor's Commission on Disability (NM)  
GH - Group Home

GHPC - Governor's Health Policy Coordinator (NM)  
GNMA - Government National Mortgage Association  
GOI - General Organization Index  
GPM - Governor's Performance Measures  
GPRA - Government Performance Results Act  
GPS - Global Positioning System

- H -

HB - House Bill  
HCAC - Health Care Acquired Condition  
HCBS - Home and Community - Based Service  
HCPCS - Healthcare Common Procedure Coding System  
HCSC - Health Care Service Corporation  
HCV - Housing Choice Vouchers  
HEDIS - Healthcare Effectiveness Data and Information Set  
HH – Health Home (CareLink)  
HIE - Health Information Exchange  
HIPAA - Health Insurance Portability and Accountability Act  
HITECH Act - Health Information Technology for Economic and Clinical Health Act  
HIT - Health Information Technology  
HIV - Human Immunodeficiency Virus  
HIX - Health Insurance Exchange  
HMIS - Homeless Management Information System (HUD)  
HOP - Housing Option Program  
HOPWA - Housing Opportunities for Persons with AIDS Program  
HPC - Health Policy Commission (NM)  
HRA - Health Risk Assessment  
HSD - New Mexico Human Services Department  
HST - Housing Support Team  
HTN - Hypertension  
HUD - Department of Housing and Urban Development (federal)

- I -

I - SATS - Inventory of Substance Abuse Treatment Services  
I/T/U - Indian Health Service, Tribal health provider, and Urban Indian provider  
IAD - Indian Affairs Department (NM)  
IADL - Instrumental Activities of Daily Living  
IBNR - Incurred but Not Received  
ICD - 10 - International Classification of Diseases 10  
ICD - 9 - International Classification of Diseases 9  
ICF/MR/DD - Intermediate Care Facility for Individuals with Mental Retardation or Developmental Disabilities  
ICSS - Independent Consumer Supports System  
ICWA - Indian Child Welfare Act  
ID - Identification  
IEP - Individualized Education Plan  
IDT - Interdisciplinary Team

IEP - Individualized Education Program  
IFN - Interagency Forensic Network  
IHS - Indian Health Service  
INS - Immigration and Naturalization Service (federal)  
IOP - Intensive Outpatient Program  
IPF - Inpatient Psychiatric Facility/Unit  
Epoch - Individualized Plan of Care  
IPRA - Inspection of Public Records Act  
IRS - Internal Revenue Service  
IS - Information Systems  
ISO - Income Support Division (HSD)  
ISHCN - Individual with Special Health Care Needs  
ISOC - Integrated System of Care  
ISP - Individual Service Plan  
ISP - Intensive Supervision Program  
ISU - Intensive Supervision Unit  
IT - Information Technology  
IV - Intravenous

- J -

JJS - Juvenile Justice Services

- L -

LADAC - Licensed Alcohol and Drug Abuse Counselor  
LC - Local Collaborative  
LEIE - List of Excluded Individuals and Entities  
LIHTC - Low Income Housing Tax Credit  
LOC – Level of Care  
LOD - Letter of Direction  
LPN Licensed Practical Nurse  
LSP - Local Selection Panel  
LTTF - Land Title Trust Fund  
LVMC - Las Vegas Medical Center (DOH)  
LEIE - List of Excluded Individuals/Entities  
LEP - Limited English Proficiency  
LISW - Licensed Independent Social Worker  
LMFT - Licensed Marriage and Family Therapist  
LPCC - Licensed Professional Clinical Counselor  
LPN - Licensed Practical Nurse  
LSP - Local Selection Panel  
LTTF - Land Title Trust Fund  
LTC - Long - Term Care  
LTSS - Long - Term Services and Supports  
LVMC - Las Vegas Medical Center (DOH)

- M -

MAD - Medical Assistance Division

MCO - Managed Care Organization  
MD - Doctor of Medicine  
MDS - Minimum Data Set  
MDT - Multi - Disciplinary Team  
MFA - Mortgage Finance Authority (NM)  
MFCU - Medicaid Fraud Control Unit  
MFEAD - New Mexico Medicaid Fraud & Elder Abuse Division  
MH BG - Mental Health Block Grant  
MHSIP - Mental Health Statistics Improvement Project  
MHT - SIG or TSIG - Mental Health Transformation State Incentive Grant  
MI - Motivational Interviewing  
MIC - Medicaid Integrity Contractor  
MIS - Management Information System  
MMIS - Medicaid Management Information System  
MMIS - Medicaid Management Information System  
MOE - Maintenance of Effort  
MOU - Memorandum of Understanding  
MST - Multi - Systemic Therapy  
MTFC - Multidimensional Treatment Foster Care

- N -

N - SSATS - National Survey of Substance Abuse Treatment Services  
NAMI - National Alliance for the Mentally Ill  
NARMH - National Association for Rural Mental Health  
NBD - Neurobiological Disorder  
NCADI - National Clearinghouse for Alcohol and Drug Information (SAMHSA) NIST - National Institute of Standards and Technology  
NCPDP - National Council of Prescription Drug Programs  
NCQA - National Committee for Quality Assurance  
NFLOC - Nursing Facility Level of Care  
NMAC - New Mexico Administrative Code  
NMCD - New Mexico Corrections Department NMFI - National Master Facility Inventory  
NMSA - New Mexico Statutes Annotated  
NMHC - New Mexico Health Information Collaborative  
NMMIP - New Mexico Medical Insurance Pool  
NMSA - New Mexico Statute Annotated  
NOFA - Notice of Funding Availability  
NOGA - Notice of Grant of Award  
NOMS - National Outcome Measures  
NPI - National Provider Identifier  
NQMC—National Quality Measures Clearinghouse

- O -

OAA - Older Americans Act  
OB - GYN—Obstetrics and Gynecology  
OCA - Office of Consumer Affairs (BHSD), now CAFE

ODBC - Open Database Connectivity  
OEM - Original Equipment Manufacturer  
OHR - Office of Human Resources (HSD)  
OIG - Office of Inspector General (HSD)  
OMB - Office of Management and Budget  
OPPC - Other Provider Preventable Condition  
OOS - Office of the Secretary (HSD)  
OSAH - Office of School and Adolescent Health (DOH)  
OSAP - Office of Substance Abuse Prevention (DOH)  
OT - Oversight Team

- P -

PASRR - Pre - Admission Screening and Resident Review  
PCMH - Patient - Centered Medical Home  
PCP - Primary Care Physician/ Primary Care Provider  
PCS - Personal Care Service  
PD - Public Defender Department (NM)  
PDL - Preferred Drug List  
PED - Public Education Department (NM) PHA - Public Housing Agency  
PHH - Physical Health Home  
PHI - Protected Health Information  
PI - Performance Improvement Project  
PL - Public Law  
PM - Performance Measure  
PMPM - Per - Member Per - Month  
PPACA - Patient Protection and Affordable Care Act  
PPC - Provider Preventable Condition  
PPS - Prospective Payment System  
PRAC - Project Rental Assistance Contract  
PS - Protective Services  
PSC - Professional Services Contract  
PSR - Psychosocial Rehabilitation  
PTSD - Post Traumatic Stress Syndrome

- Q -

Q1 - First Quarter  
Q2 - Second Quarter  
Q3 - Third Quarter  
Q4 - Fourth Quarter  
QAP - Qualified Allocation Plan  
QI - Quality Improvement  
QM - Quality Management  
QM/QI - Quality Management/ Quality Improvement

- R -

RAC - Recovery Audit Contractor

RBT – Registered Behavior Technician  
RCCP - Regional Care Coordination Plan  
RCPNNM - Rural and Community Psychiatry Network of New Mexico  
RES - Recovery Empowerment Specialist  
RFP - Request for Proposal  
RHC - Rural Health Clinic  
RN - Registered Nurse  
RSS - Recovery Support Services  
RTC - Residential Treatment Center

- S -

SAMHSA—Substance Abuse and Mental Health Services Administration  
SB - Senate Bill  
SBHC - School - Based Health Center  
SBIRT - Screening, Brief Intervention and Treatment  
S-CHIP - State Children's Health Insurance Program  
SCI - State Coverage Insurance  
SDCB - Self - Directed Community Benefit  
SDF - Software Development Firm  
SE - Statewide Entity  
SED - Serious Emotional Disturbance  
SFY - State Fiscal Year  
SIG - State Incentive Grant  
SHD - Systems Help Desk  
SHP - Supportive Housing Program  
SJM - Senate Joint Memorial  
SMI - Serious Mental Illness  
SNP - Special Needs Plan  
SPC - Specialty Care Provider (ABA)  
SOE - Summary of Evidence  
SQL - Structured Query Language  
SOC - System of Care  
SPF - SIG - Strategic Prevention Framework State Incentive Grant  
SSI - Supplemental Security Income  
SSDI - Supplemental Security Disability Insurance  
SSN - Social Security Number  
SSRI - Selective Serotonin Reuptake Inhibitor

- T -

TANF - Temporary Assistance for Needy Families (HSD)  
TBD - To Be Determined  
TBI - Traumatic Brain Injury  
TBRA - Tenant - Based Rental Assistance TCA - Total Community Approach  
TCN - Transaction Control Number  
TDD - Text Telephone  
TDM - Team Decision - Making

TEDS - Treatment Episode Data Set  
TFC - Treatment for Foster Care  
TLS - Transitional Living Services  
TM - Tracking Measure  
TPL - Third Party Liability  
TQM - Total Quality Management  
T - SIG - Transformation State Incentive Grant  
TTY - Telecommunication Device for the Deaf

- U -

UM - Utilization Management  
UNM/CDD - University of New Mexico Center for Development and Disability  
UNM - University of New Mexico  
URS - Uniform Reporting System  
USC - United States Code

- V -

VMS - Voucher Management System  
VONM - Value Options New Mexico  
VPN - Virtual Private Network

- W-

WDI - Working Disabled Individual  
WIC - The Special Supplemental Nutrition Program for Women, Infants, and Children  
WICHE - Western Interstate Commission on Higher Education  
WRAP - Wellness Recovery Action Plan

- Y -

YTD - Year - to - Date