

Key Utilization / Cost per Unit Statistics by Major Population Group

Service Grouping Inpatient (Admissions)	Utilization (per 2	1,000 Members)	ers) Cost per Unit			
	April 2019 - March 2020			2019 - March 2020	April 2020 - March 2021	
	105.0	73.1	\$	9.816	\$	10,62
Inpatient (Days)	475.0	322.8	\$	2,170	\$	2,40
Practitioner / Physician (Services)	8,322.2	5,637.1	\$	78	\$	2,13
Emergency Department (Visits)	603.3	303.3	\$	414	\$	52
Outpatient (Visits)	1,699.6	1,459.3	\$	287	\$	26
Pharmacy (Scripts)	4,885.6	3,640.1	\$	64	\$	8
Other (Services) ¹	9,423.0	6,614.9	\$	60	\$	6

	Script Ut	ilization	Script Cost per Unit			
	April 2019 - March	April 2020 - March	April	2019 - March	Ap	oril 2020 - March
Pharmacy Classification	2020	2021		2020	2021	
Brand	10.3%	10.8%	\$	459	\$	588
Generic	88.3%	87.5%	\$	18	\$	22
Other Rx ²	1.4%	1.7%	\$	85	\$	83

Notes:

Other services include dental, transportation, vision.
Other Rx includes diabetic supplies.

	Adult Expans	ion: Other Adult Group				
	Utilization (per 1	ation (per 1,000 Members) Cost per Unit			it	
Service Grouping	April 2019 - March	April 2020 - March			March April 2020 - March 2021	
	2020	2021				
Inpatient (Admissions)	86.2	68.4	\$	14,854	\$	19,144
Inpatient (Days)	614.2	742.9	\$	2,085	\$	1,762
Practitioner / Physician (Services)	9,004.5	7,079.6	\$	89	\$	93
Emergency Department (Visits)	731.9	508.9	\$	579	\$	641
Outpatient (Visits)	2,374.5	2,229.7	\$	340	\$	295
Pharmacy (Scripts)	9,505.0	7,895.1	\$	82	\$	103
Other (Services) ¹	10,364.3	8,184.0	\$	70	\$	74

	Script Ut	tilization	Script Cost per Unit				
	April 2019 - March	April 2020 - March	April 2019 - March		April 2020 - Marcl		
Pharmacy Classification	2020	2021		2020		2021	
Brand	9.7%	11.1%	\$	674	\$	745	
Generic	88.5%	87.0%	\$	17	\$	21	
Other Rx ²	1.8%	1.8%	\$	100	\$	102	

Notes:

1 - Other services include dental, transportation, vision.

2 - Other Rx includes diabetic supplies.

Long Ter	Long Term Services and Supports: Dual Eligible - Nursing Facility Level of Care									
	Utilization (per	1,000 Members)		Cost p	er Un	it				
	April 2019 - March	April 2020 - March	Apri	il 2019 - March April 2020 - Mar						
Service Grouping	2020	2021		2020		2021				
Inpatient (Admissions)	226.2	167.7	\$	3,305	\$	3,666				
Inpatient (Days)	1,322.4	1,022.9	\$	565	\$	601				
Nursing Home (Days)	306,129.5	271,000.1	\$	44	\$	42				
Personal Care (Services / hr.)	751,359.1	711,322.3	\$	17	\$	18				



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Outpatient (Visits)	5,377.5	4,037.2	\$ 172	\$ 164
Pharmacy (Scripts)	825.9	756.0	\$ 12	\$ 14
HCBS (Services)	4,723.4	5,671.0	\$ 217	\$ 175
Other (Services) ¹	43,519.8	33,615.8	\$ 50	\$ 48

	Script Ut	ilization	Script Cost per Unit				
	April 2019 - March	April 2020 - March	April 2019 - March		April	2020 - March	
Pharmacy Classification	2020	2021		2020		2021	
Brand	11.7%	13.5%	\$	50	\$	45	
Generic	85.6%	82.6%	\$	6	\$	7	
Other Rx ²	2.7%	3.9%	\$	\$ 42		55	

Notes:

1 - Other services include dental, transportation, vision.

2 - Other Rx includes diabetic supplies.

	Utilization (per 1,000 Members) Cost			ber Unit		
Service Grouping	April 2019 - March	April 2020 - March	April 2	2019 - March	h April 2020 - Ma	
	2020	2021		2020		2021
Inpatient (Admissions)	372.8	276.4	\$	16,625	\$	19,79
npatient (Days)	2,644.4	1,970.2	\$	2,344	\$	2,77
Nursing Home (Days)	17,338.9	13,910.0	\$	206	\$	22
Personal Care (Services / hr.)	720,674.3	627,453.3	\$	17	\$	1
Outpatient (Visits)	8,348.0	7,783.7	\$	517	\$	43
Pharmacy (Scripts)	36,894.8	32,761.3	\$	90	\$	11
HCBS (Services)	11,511.5	19,955.5	\$	130	\$	8
Other (Services) ¹	66,324.6	51,801.3	\$	95	\$	g

	Script Utilization				Script Cost per Unit			
		April 2019 - March		oril 2020 - March				
2020	2021		2020		2021			
10.8%	11.3%	\$	666	\$	843			
87.0%	86.5%	\$	18	\$	24			
2.2%	2.3%	\$	102	\$	102			
	2020 10.8% 87.0%	2020 2021 10.8% 11.3% 87.0% 86.5%	2020 2021 10.8% 11.3% 87.0% 86.5%	2020 2021 2020 10.8% 11.3% \$ 666 87.0% 86.5% \$ 18	2020 2021 2020 10.8% 11.3% \$ 666 \$ 87.0% 86.5% \$ 18 \$			

Notes:

1 - Other services include dental, transportation, vision.

2 - Other Rx includes diabetic supplies.

Long Terr	n Services and Supports: So	en-Directed Population (I		neulcaid Only)			
Service Grouping	Utilization (per	1,000 Members)		Cost per Unit			
	April 2019 - March	April 2020 - March	April 2	2019 - March	Apr	April 2020 - March	
	2020	2021		2020		2021	
Inpatient (Admissions)	194.0	150.4	\$	6,569	\$	10,474	
Inpatient (Days)	1,104.3	898.9	\$	1,154	\$	1,753	
Nursing Home (Days)	3,867.0	1,277.0	\$	46	\$	66	
Personal Care (Services / hr.)	-	-	\$	-	\$	-	
Outpatient (Visits)	7,315.6	5,174.0	\$	268	\$	266	
Pharmacy (Scripts)	13,529.3	11,772.8	\$	129	\$	136	
HCBS (Services)	326,968.3	277,189.4	\$	90	\$	88	
Other (Services) ¹	52,493.0	40,632.4	\$	55	\$	59	
	Script U	tilization		Script Co	st per l	Unit	
	April 2019 - March	April 2020 - March	April 2	2019 - March	Apr	il 2020 - March	
Pharmacy Classification	2020	2021		2020		2021	



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13.5%	13.2%	\$	758	\$	772
84.0%	84.4%	\$	29	\$	37
2.6%	2.4%	\$	104	\$	118
ortation, vision.					
	84.0%	84.0% 84.4% 2.6% 2.4%	84.0% 84.4% \$ 2.6% 2.4% \$	84.0% 84.4% \$ 29 2.6% 2.4% \$ 104	84.0% 84.4% \$ 29 \$ 2.6% 2.4% \$ 104 \$

	Utilization (per 1	Cost per Unit					
	April 2019 - March	April 2020 - March	April 2	2019 - March	Apri	2020 - March	
Service Grouping	2020	2021		2020	2021		
Inpatient (Admissions)	82.9	63.8	\$	4,471	\$	4,933	
Inpatient (Days)	504.2	426.3	\$	735	\$	738	
Practitioner / Physician (Services)	9,828.6	6,905.0	\$	27	\$	27	
Emergency Department (Visits)	789.0	464.6	\$	192	\$	172	
Outpatient (Visits)	3,112.7	2,172.7	\$	147	\$	164	
Pharmacy (Scripts)	1,427.5	1,234.7	\$	27	\$	17	
Other (Services) ¹	9,351.5	6,000.2	\$	95	\$	116	
	Script Ut	ilization	Script Cost per Unit				
	April 2019 - March	April 2020 - March	April 2	2019 - March	Apri	l 2020 - March	
Pharmacy Classification	2020	2021		2020		2021	
Brand	18.3%	21.5%	\$	99	\$	39	
Generic	79.7%	76.1%	\$	9	\$	Q	
Other Rx ²	2.0%	2.4%	\$	69	\$	61	

Notes:

Other services include dental, transportation, vision.
Other Rx includes diabetic supplies.

Behavioral Health Services - All Populations (PH, OAG, LTSS)

Service Grouping Inpatient (Admissions)	Utilization (per 1,000 Members)		Cost per Unit			
	April 2019 - March 2020 44.2	April 2020 - March 2021 29.2	April 2019 - March 2020		April 2020 - March 2021	
			\$	632	\$	783
Inpatient (Days)	101.7	78.9	\$	274	\$	289
BH Practitioner (services)	477.6	474.8	\$	151	\$	162
Core Service Agency (Services)	261.1	281.9	\$	169	\$	159
BH outpatient / clinic (Services)	3,889.6	3,359.8	\$	64	\$	72
Pharmacy (Scripts)	1,806.0	1,654.1	\$	54	\$	62
Residential Treatment Center (days)	42.7	34.2	\$	3,282	\$	3,401
Other (Services) ¹	25.1	15.1	\$	114	\$	128

	Script Ut	Script Utilization		Script Cost per Unit			
Pharmacy Classification	April 2019 - March 2020	April 2020 - March 2021		019 - March 2020	April 2020 - March 2021		
Brand	4.5%	4.3%	\$	603	\$	749	
Generic	95.5%	95.7%	\$	28	\$	31	
Other Rx ²	0.0%	0.0%	\$	-	\$	-	
Other Rx ²	0.0%	0.0%	\$	-	\$	-	

Other Rx includes diabetic supplies 2