



HUMAN SERVICES  
DEPARTMENT

DATA BOOK



| Volume 2 2021.1

On behalf of all colleagues at the Human Services Department, we humbly acknowledge we are on the unceded ancestral lands of the first peoples of what today is known as the State of New Mexico, including its Pueblos, Tribes, and Nations past and present. With gratitude we pay our respects to these communities and their homeland.



PHOTO COURTESY: HSD Employee



# HSD DATA BOOK INTRODUCTION

## SECTION 1A

The New Mexico Human Services Department (HSD) is pleased to present the State of New Mexico Data Book, a summary of social, economic, and health statistics of our state. The Data Book presents, in one reference document, a diversity of information and is designed to facilitate comparisons of national, state, and county-level data. The Data Book contains various sections, representing the types of information most frequently requested by a broad range of stakeholders. Section 1A includes the Table of Contents, Letter from the Secretary, HSD Mission Statement and Strategic Goals, and a guide to using this Data Book.

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# Section 1 | **THANK YOU** FOR WORKING WITH US!

Dear Legislator, Customer, Colleague, Key Partner, or Friend.

This Data Book is the second edition published by the Human Services Department (HSD). Our department's mission is:

**To transform lives. Working with our partners, we design and deliver innovative, high quality health and human services that improve security and promote independence for New Mexicans in their communities.**

Although we are not physically present with members of our community due to the COVID-19 pandemic, we strive to find innovative ways to deliver our benefits and services to our customers and to connect with the communities we serve. Through a variety of programs described herein, we are deeply honored to serve more than half of all New Mexicans.

The 2021 Data Book is designed to provide you with national data that compares New Mexico to other states. Further, it also provides county-level information that is already used by HSD and can be used by you to identify our state's areas of greatest need and to develop policy solutions that address these needs. This year, in line with our broader vision of interagency collaboration, we have included data not only from HSD but also from sister health agencies, such as the Aging and Long-Term Services Department (ALTS) and the Children, Youth and Families Department (CYFD). The 2021 Data Book is intended to help you easily identify "hot spots" needs in our state using data, which is important for evidence-based policy making. The Pew Foundation has published extensive data on evidence-based policy making, outlining five key components that each require evidence. In addition to the Data Book, HSD launched a Departmental Performance Scorecard, available publicly online as of October 2020, which supports the Department in all five areas outlined by Pew: program assessment, budget development, implementation oversight, outcome monitoring, and targeted evaluation. At HSD we place a very high priority on using data to identify key priorities, track our progress, and prove the effectiveness of the investments that the Legislature makes in our Department and its programs every year.

The 2021 Data Book and the new Departmental Performance Scorecard are part of HSD's broader strategy for business transformation and for being trusted fiduciaries of tax payer dollars, striving to leverage federal funding where appropriate to transform lives. The COVID-19 pandemic has provided HSD with an unexpected opportunity to dramatically modify our business model. Specifically, HSD has 1,665 employees, of which 90% were rapidly moved to working from home and office hours in over 40 offices were reduced by at least 75% to reduce potential transmission of COVID-19. This move resulted in significant increases in employee productivity and both customer and employee satisfaction. This is a model we want to sustain going forward, and while there may be some minimal return to an office-based environment, we plan to preserve the home-based call center model and work-at-home efficiencies we have captured.

We thank you for your confidence in HSD and hope that you will find the 2021 Data Book contains an abundance of information that can be used to drive evidence-based policy and legislation to positively transform the lives of New Mexicans.

Sincerely, and on behalf of all 1,665 Human Service Department employees,

**David R. Scrase M.D.**  
**Cabinet Secretary**  
**New Mexico Human Services Department**

## OUR MISSION

**To transform lives. Working with our partners, we design and deliver innovative, high quality health and human services that improve the security and promote independence for New Mexicans in their communities.**

## GOALS



### Goal 1: We help **NEW MEXICANS**

Improve the value and range of services we provide to ensure that every qualified New Mexican receives timely and accurate benefits.



### Goal 2: We communicate **EFFECTIVELY**

Create effective, transparent communication to enhance the public trust.



### Goal 3: We make access **EASIER**

Successfully implement technology to give customers and staff the best and most convenient access to services and information.



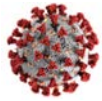
### Goal 4: We support **EACH OTHER**

Promote an environment of mutual respect, trust and open communication to grow and reach our professional lives.

# Guide to Using this | DATA BOOK

## INFORMATION AT YOUR FINGERTIPS

The New Mexico Human Services Department (HSD) is pleased to present the State of New Mexico Data Book, a summary of social, economic, and health statistics of our state. The Data Book presents, in one reference document, a diversity of information and is designed to facilitate comparisons of national, tribal, state, and county-level data.



You will see this image of the COVID-19 virus near the colored rectangle (top/bottom left hand side) for data reflecting State activities in response to the COVID-19 pandemic.

The Data Book contains various sections, representing the types of information most frequently requested by a broad range of stakeholders:

### AGENCY HIGHLIGHTS

This section highlights significant efforts of the Human Services Department (HSD), Aging and Long Term Services Department (ALTS), and Children, Youth and Families Department (CYFD) from 2020 including efforts to support New Mexicans during the COVID-19 pandemic.

### U.S. & NEW MEXICO DEMOGRAPHIC MAPS

This section provides information and statistics across a range of demographic, health, and socioeconomic indicators. U.S. maps are broken out by state, and New Mexico maps are presented at the county-level. A text box on the bottom right of each table provides information important for correct interpretation of the table. In many tables, details will not add exactly to the totals and subtotals shown because of rounding.

### HEALTH & HUMAN SERVICES PROGRAM MAPS

New Mexico's health and human services (HHS) agencies serve more than half of New Mexicans. Program Enrollment data illustrate the number of people served by major HHS agencies (HSD, CYFD, and ALTS) as well as the total program expenditures by county.

## FISCAL YEAR 2022 BUDGET REQUEST FACTSHEETS

Each fact sheet highlights one of 11 significant budget requests in a clear and concise format by summarizing the request, proposed funding, and benefits to New Mexico. The Fiscal Year (FY) 2022 HSD budget request is \$7.782 billion, with a 15.72 percent (\$1.225 billion) request from the state general fund. Nearly 85 percent of HSD's budget is funded by federal matching funds from a variety of programs. For every additional dollar of new general fund, HSD will earn ~\$2.52 in additional federal funds. Over the last several years, HSD has managed its programs with little to no new general fund appropriations. The fiscal year 2022 request reflects the administration's efforts to invest in these critical and important programs.

## COUNTY FACTSHEETS

This section provides comparable information and statistics across a range of demographic and socioeconomic indicators, HHS program information, as well as information related to community resources.

## DEPARTMENTAL PERFORMANCE SCORECARD

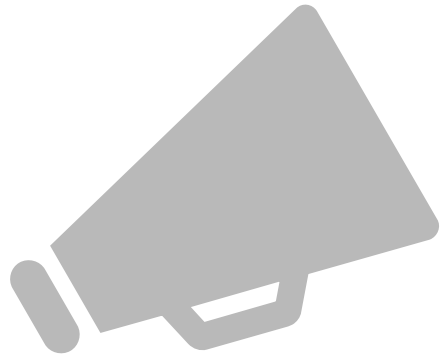
This section showcases the new, online and publicly accessible HSD Department Performance Scorecard organized by the HSD strategic goals. Included are graphs and descriptions of all 31 measures.

## ACRONYMS AND ACKNOWLEDGEMENTS

This section defines acronyms used in the Data Book and acknowledges those who contributed to the book's creation.

## DATA NOTE

Every effort is made to ensure the accuracy of the data presented in the Data Book. However, the Data Book relies on various sources for national and state reporting, with the most recent reporting year often varying. Nevertheless, HSD has used data from the most recent year available.



# 2020 AGENCY HIGHLIGHTS

## SECTION 1B

Highlight significant efforts of Human Services Department (HSD), Aging and Long Term Services Department (ALTSD), and Children, Youth, and Families Department (CYFD) from 2020 including efforts to support New Mexicans during the COVID-19 pandemic.

## New Mexico Human Services Department (HSD) 2020 Highlights

### Office of the Secretary

Ms. Shelly Begay was hired for the **Native American Liaison** position. The Liaison serves as key staff on state-tribal issues for the Department and assists in formalizing the Department's government-to-government relations. She works in partnership with the Native American Liaisons in the other Health and Human Services Departments and with the Indian Affairs Department. Ms. Begay leads the Department's efforts to achieve the goals and objectives of HSD's Native American Initiative by working with all HSD Division staff to address Native American issues across multiple state and federal program areas. Through outreach and communication regarding HSD programs and services, she addresses tribal concerns and gathers input on developing solutions.

### Behavioral Health Services

BHSD is the **Single State Authority for Mental Health and Substance Use Treatment**. The division oversees behavioral health statewide and works with providers to improve access to critical services. BHSD funds non-Medicaid services through a combination of federal and state dollars. BHSD obtained **COVID-19 federal emergency grants** to provide crisis mental health services, including certified peer support counselors for the homeless population impacted by the pandemic, and to expand NM Crisis and Access Line services with a line dedicated to health care workers and first responders. BHSD also received a **grant from the Department of Justice** to fund Law Enforcement Assisted Diversion (LEAD) programs. BHSD authorized **telehealth** and telephonic delivery of most behavioral health services, and conducted COVID-specific outreach to Native American communities including a COVID 19 coloring book promoting safety precautions.

### Child Support Enforcement

CSED has created a new case management structure based on national best practices which led to the division attaining **83.2% of IV-D (Title IV-D of the Social Security Act) cases having a support order**, which is the 2nd highest performance in the program's history. **CSED collected a record amount in child support in SFY20 at \$156M**. CSED expanded its new approach to case management through a Case Prioritization Tool (CPT) which uses data to drive actions and implemented a new structure for performance improvement (using Lean Six-Sigma and Organizational Change Management (OCM)). CSED also created the STEP-up program in partnership with the NM Department of Workforce Solutions, which focuses on improving child support payor employability and on the employment search. CSED has experienced a sharp turnaround over the previous two fiscal years, which was achieved through reduced attrition, reduced vacancies, and its new performance management structure.

### Departmental Performance Scorecard

The Scorecard (section 7 of the Data Book), launched in Oct 2020, is a strategic management tool used to identify and improve various internal business functions and their resulting outcomes, and provide feedback to key stakeholders, including HSD customers and the public. It is designed to help answer the most common questions New Mexicans may have about HSD. The HSD Performance Scorecard is designed to:

- Promote greater intra-departmental communication and accountability;
- Maintain strategic focus;
- Determine what is critical to measure;
- Implement changes and measure outcomes; and,
- Tell HSD's story accurately, consistently.

### Income Support

The SNAP caseload has increased due to the pandemic and the Department received a waiver to **provide the maximum benefit to everyone enrolled in the program** for the last 4 months of the fiscal year. HSD also received approval to implement the **P-EBT SNAP program** which allowed ISD to issue SNAP benefits to students enrolled in the Free and Reduced School Lunch Program.

### Medical Assistance Division (Medicaid)

MAD administers Medicaid/CHIP healthcare programs through Centennial Care Managed Care and fee-for-service (FFS). Program administrators oversee the eligibility, enrollment and funding of Medicaid/CHIP enrollees and the enrollment and funding of healthcare providers, including hospitals, nursing facilities, physicians and dentists, and behavioral healthcare providers and agencies. As of October 2020 (September projection) **Centennial Care covers 896,256 individuals, of which 806,837 receive full benefits (comprehensive coverage), and 89,419 receive partial benefit coverage**. Since the Public Health Emergency, MAD has received supplemental federal funds under the **Families First Coronavirus Response Act**. These funds have been put to use by expanding healthcare coverage to newly eligible enrollees, adjusting fees and expediting payments to healthcare providers, and expanding Network and out-of-Network services; notably, telehealth and COVID-19 testing and treatment.

### Technological Improvement Efforts

In response to the COVID pandemic, the Department has **deployed technology and equipment to allow staff to telework and made modifications to our major IT systems** (ASPEN and OMNICAID) to implement necessary system changes to respond to the pandemic. This administration is committed to investing in technology to achieve better interaction for our clients and staff.



# New Mexico Aging and Long-Term Services Department (ALTSD) 2020 Highlights

## Aging Network COVID-19 Pandemic Response & Statewide Improvements

### COVID-19 Pandemic Response

- Aging Network immediately adapted services to the COVID-19 pandemic. Area Agencies on Aging (AAAs), Aging and Long-Term Services Department (ALTSD) and local providers worked together to transition to all “grab-and-go” or home delivered meals. These entities saw an almost 30% increase in new seniors accessing meals.
- The Office of Indian and Elder Affairs had a similar strategy to approaching modification of service delivery for tribal elders. Specifically, NM Tribes, Nations, and Pueblos experienced a significant increase in need for food, and the ALTSD increased meal delivery by more than 200%.

### Statewide Improvements

- Hybrid model for senior centers with both in-person and virtual service options.
- Sites will continue to provide grab-and-go and home delivered meals.
- Modernizing activities and services to combat isolation.
- Adult day services and in-home services (homemaker and caregiver respite) remain a priority.
- Reimbursement contractual agreements with AAAs and local providers.
- Implementation of SAMScan for the Aging Network and tribes and pueblos, which allows for simplified electronic tracking of meals and other services provided throughout the aging network.

## Adult Protective Services COVID-19 Pandemic Response & Statewide Improvements

### COVID-19 Pandemic Response

- Conducting phone, video conference, and socially distanced investigations.
- Modified home and attendant care services.
- Developed a testing procedure that allows Investigative Case Workers to make more face-to-face contact while ensuring client and worker safety.
- Added APS to HSD agreement for Medicaid reimbursement.

### Statewide Improvements

- Adapting services to meet the current needs resulting from the COVID-19 pandemic.
- Revising the Critical Incident Report process.
- Working with NM Department of Health (DOH) and Long-Term Care Ombudsman on well-being and safety of residents.

## Consumer and Elder Rights COVID-19 Pandemic Response & Statewide Improvements

### COVID-19 Pandemic Response

- Significant increase in calls to the Aging and Disability Resource Center (ADRC). ADRC usually receives ~2,000 calls a year. By the end of September 2020, ADRC received 8,000+ calls related to Medicaid open enrollment as well as 700+ COVID-19 related calls.
- Care Transition Bureau also saw a large increase in need related to the transition of seniors from nursing homes back into their communities, seeing a rise in transition advocacy support, Medicaid outreach and counseling, as well as direct assistance and referral from facilities.

### Statewide Improvements

- Telephonic, virtual, and on-demand counseling and services.
- YesNM integration, an online portal that allows the ADRC to link directly with HSD for Medicaid and other benefits.
- ALTSD OnDemand which allows real time access to information relating to benefits and services that ALTSD offers, including referrals to other state health and human service agencies.
- Implementation of virtual presentations and training.
- Increase advertisement and outreach through community partners to reach rural populations.
- Engaging volunteers in modernizing intakes and benefit services.
- Reverse mortgage counseling.

## Long-Term Care COVID-19 Pandemic Response

- Coordinating response in conjunction DOH for all state licensed assisted living facilities and nursing homes.
- Developed policies and procedures around testing and visitation process.

## New Mexico Children, Youth and Families Department (CYFD) 2020 Highlights

### Adaptive Response to COVID-19

In response to the pandemic, CYFD collaborated with HSD and DOH to meet new needs. CYFD assumed **leadership of ESF-6 food and shelter emergency response**, delivering more than two million meals, providing more than 30,000 nights of shelter for COVID-impacted individuals and first responders, and staffing a 24-hour call center with more than 30 volunteers. This included putting site coordinators in all major state-operated COVID shelter locations to work closely with local emergency managers, medical staff, and community partners and supporting Community Based Mental Health Clinicians (CBHCs) who coordinate well-being checks, assist with discharge planning, and connect individuals to support in their communities

CYFD also adapted quickly to sustain delivery of services. Within approximately 30 days of the outbreak, the Department's IT team **enabled nearly the entire staff to work remotely** from the safety of their homes and increase their presence in the community of front-line workers to ensure children are safe and families have what they need. Virtual training for new employees was created within two weeks and is now offered monthly. In the face of unanticipated challenges, CYFD continued to improve in four strategic areas: more appropriate placement of youth with emphasis on kinship care; prevention of institutionalization, homelessness, and trauma; optimization of data, accountability, and funding; and sustaining a high-quality staff through reduction of vacancy rates, increased training/support, and robust workforce development.

### Behavioral Health

The Department's Behavioral Health Division coordinates COVID testing, provides technical support, and ensures delivery of PPE to ensure its facilities continue to be safe places for those in need. While accounting for the unique challenges of the pandemic, CYFD continues to rebuild **community-based mental health services throughout the state with an emphasis on a trauma responsive approach** that starts with "What happened and how can we help?" rather than, "What's wrong?"

The Department is steadily rebuilding community-based mental health services throughout the state and has increased the number of providers in Infant Mental Health, Family Peer Support, Multi-Systemic Therapy, and Wraparound services by as much as 50% or more. Many services are available by telephone and a 24-hour Crisis Access Line is now open for assistance with crisis

and non-crisis situations and referrals. Designed to meet the unique needs of individuals and ensure the well being of people of all ages, this ongoing effort benefits homeless youth, victims of domestic violence, those in need of residential treatment, and more.

### Protective Services

In the area of Protective Services, CYFD has made it a priority to place children in care with relatives, decrease the number of out-of-state placements, and greatly reduce its backlog of investigations open longer than 45 days. The **number of children placed with relatives is on a steady upward climb to 35% or higher** while the number of youth placed out-of-state just under 200 at the start of the 2020 to approximately 125 at the end of the third quarter. Meanwhile, through collaboration across the state and a uniform method of tracking cases, the number of past-due investigations in Bernalillo County alone has been reduced from more than 3,400 in January of 2019, to less than 200 now – the lowest in Department history.

While taking these great strides, CYFD also increased worker-child visits for children in foster care to as much as 297% of the required monthly number and thoroughly screened more than 30,000 case referrals to verify instances of abuse or neglect and take appropriate action to provide a safe environment for kids at risk. The Department facilitated delivery of additional funding to foster children and families in need during the current pandemic and economic downturn. Finally, CYFD launched the Extended Foster Care (EFC) program for youth who age out of care and ensured that 100% of youth (currently 85) in EFC have stable housing and are connected with behavioral health services.

### Juvenile Justice Services

In response to the pandemic, CYFD increased health protections, cleaning, and established screening protocols that led to **zero COVID-19 positive cases among youth in its facilities**. The Department took the lead in partnering with the Public Education Department to help find and support youth who are disconnected and/or unaccounted for in schools amidst the pandemic. Additionally, due to heightened risk of suicide and overdose during times of increased isolation and stress, the Department **trained 227 field staff members in the use of Narcan** for prevention of overdose death.

As part of a shift in focus from detention to improved treatment and services, CYFD is drawing upon predictive analytics to identify at-risk families with no record of juvenile justice involvement and proactively reaching out to provide support. With an eye toward the future, CYFD also is exploring the conversion of secure facilities to therapeutic Medicaid placements, working to ensure youth in out-of-home placement have access to appropriate services, and striving to integrate community behavioral health services into solution-driven processes.



# U.S. & NEW MEXICO DATA MAPS

## SECTION 2

This section provides information and statistics across a range of demographic, health, and socioeconomic indicators. U.S. maps are broken out by state, and New Mexico maps are presented at county-level. A text box on the bottom right of each table provides information important for correct interpretation of the table. In many tables, details will not add exactly to the totals and subtotals shown because of rounding.

## Explanation of Key Terms for Demographic Data Maps

Provide information and statistics across a range of demographic, health and socioeconomic indicators for the U.S and New Mexico. U.S. maps are broken out by state and New Mexico maps are presented a county-level. A text box on the bottom right of each table provides information important for correct interpretation of the table.

Page	Map Name	Numerator	Denominator	Description	
25	U.S. Resident Population by State as of 2019	Number of residents in state	N/A	State resident population using census estimates.	
26	NM Resident Population by County as of 2019	Number of residents in county	N/A	County resident population using census estimates.	
27	NM Population by Age and Gender as a Percent of Total Population as of 2019	Number of NM residents by age and by gender as of 2019	NM resident population	Number of individuals by age range and gender as a percentage of NM population.	
28	NM Children (Under 5 Years) Resident Population by County as of 2019	Number of residents who are children (0-4) years in county	N/A	County resident population under 4 years old using census estimates.	
29	NM Older Youth (Ages 15-17) as Percentage of All Youth by County as of 2018	Number of older youth (ages 15-17) in county	County resident youth population	Percent of youth in each county that are between the ages 15-17.	
30	NM Minors (Under 18 Years) Resident Population by County as of 2019	Number of residents under 18 years in county	N/A	County resident population under 18 years old using census estimates.	
31	NM Elderly (65+ Years) Resident Population by County as of 2019	Number of residents over 65 years in county	N/A	County resident population over 65 years old using census estimates.	
32	NM Number of Native American Elders (50+ Years) by Tribe as a Percentage of Total Population, 2017-2020	Number of Native American elders (50+) in Tribe	Tribal resident population	Percent of residents in each tribe that are above age 50.	
33	NM Percent Elderly (65+ Years) Resident Population by County as of 2019	Number of elderly in county	Resident population in county	Percent of residents in each county that are elderly using census estimates.	
34	U.S. Projected Percent Elderly (65+ Years) Resident Population by State, 2030	Projected resident population over 65+ in state	Projected resident population in state	Projection of 2030 elderly population by state as a percentage of total population using Iowa Data Center projections.	
35	NM Projected Percent Elderly (65+ Years) Resident Population by County, 2030	Projected resident population over 65+ in county	Projected resident population in county	Projection of 2030 elderly population by county as a percentage of total population using UNM Geospatial and Population Studies projections.	
36	NM Veteran Population as Percentage of Total Population by County as of 2018	Number of veterans in county	County resident population	Percent of residents in each county that are veterans.	
37	NM White Resident Population by County as of 2019	Number of residents who identify as White in county	N/A	State resident White population using census estimates.	Racial data will add up to the total population data, with a margin of error for rounding.
38	NM Native American Resident Population by County as of July 2019	Number of residents who identify as Native American in county	N/A	State resident Native American population using census estimates.	
39	NM Black/African American Resident Population by County as of 2019	Number of residents who identify as Black/African American in county	N/A	State resident Black/African American population using census estimates.	
40	NM Asian, Pacific Islander and Other Race Resident Population by County as of 2019	Number of residents who identify as Asian, Pacific Islander, or another race in county	N/A	State resident Asian, Pacific Islander, or Other Race population using census estimates.	

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Page	Map Name	Numerator	Denominator	Description
41	NM Hispanic/Latino Resident Population by County as of 2019	Number of residents who identify as Hispanic/Latino in county	N/A	State resident Hispanic/Latino population using census estimates. Individuals of Hispanic or Latino ethnicity may identify as one or more race.
42	U.S. Per Capita Personal Income by State as of 2019	Sum of resident personal income in state	Resident population in state	Income from wages and salaries, Social Security and other government benefits, dividends and interest, business ownership, and other sources.
43	NM Per Capita Personal Income by County as of 2019	Sum of resident personal income in county	Resident population in county	These statistics can offer clues to Americans' financial health and future consumer spending. Per capita personal income is total personal income divided by the number of residents in a specific geographic area.
44	U.S. Single Parent Household with Children as a Percentage of Households with Children by State as of 2018	Number of single parent households with children in state	Number of households with children in state	Percent of households with children that are single parent households.
45	NM Single Parent Households with Children as a Percentage of Households with Children by County as of 2018	Number of single parent households with children in county	Number of households with children in county	
46	NM Multigenerational Households as a Percentage of Family Households by County, 2009-2011	Number of multigenerational households in county	Total family households in county	A multigenerational household is a family household consisting of three or more generations.
47	NM Percentage of Children Raised by Grandparents, 2011-2015	Number of children raised by grandparents in county	NM resident children population	The unemployment rate represents the number of unemployed people as a percentage of the labor force (the labor force is the sum of the employed and unemployed who are seeking employment). It does not include those not seeking employment.
48	U.S. Households with Grandchildren and Grandparents as a Percentage of Households with Children by State, 2019	Number of homes with grandparents and children in state	Total number of homes with children in state	
49	NM Households with Grandchildren and Grandparents as a Percentage of Households with Children by County, 2019	Number of homes with grandparents and children in county	Total number of homes with children in county	
50	U.S. Unemployment Rate by State as of October 2020	Number of unemployed persons in state	Labor force in state	The unemployment rate represents the number of unemployed people as a percentage of the labor force (the labor force is the sum of the employed and unemployed who are seeking employment). It does not include those not seeking employment.
51	NM Unemployment Rate by County as of October 2020	Number of unemployed persons in county	Labor force in county	
52	Demographic Characteristics of the Uninsured Nonelderly New Mexicans by Eligibility Type under Current Law	Number of uninsured nonelderly by eligibility type and demographics	Total number of uninsured nonelderly	Data from the Urban Institute's Health Insurance Policy Simulation, 2020. Demographic breakdown includes race and ethnicity, sex, age, citizenship status of individual, and education level of individual. Geographic regions have been broken down by region because census data was not provided at county level for all counties.
53	Geographic Location of the Uninsured Nonelderly New Mexicans by Eligibility Type under Current Law	Number of uninsured nonelderly by eligibility type and geographic location in New Mexico	Total number of uninsured nonelderly	
54	NM Number of Medicare/Medicaid Dual Eligible Adults by County as of October 2019	Number of Medicare/ Medicaid dual eligible adults in county	N/A	Dual-eligible beneficiaries are individuals who receive both Medicare and Medicaid benefits. The two programs cover many of the same services. Medicare pays first for the Medicare-covered services that are also covered by Medicaid. In October 2019 the total dual Medicaid/Medicare population was 87,896. This population consists of 40,187 full-benefit individuals enrolled in managed care, and 47,709 partial-benefit enrollees in fee-for-service.

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Page	Map Name	Numerator	Denominator	Description
55	U.S. Poverty Rate by State as of 2019	Number of persons living below the poverty line in state	State resident population	The poverty rate is the ratio of the number of people (in a given age group) whose income falls below the poverty line. This is taken as half the median household income of the total population.
56	NM Poverty Rate by County as of 2019	Number of persons living below the poverty line in county	County resident population	
57	NM Poverty Rate of Children (Under 5 Years) by County as of 2019	Number of children (0-4) living below the poverty line in county	County resident population of children (0-4)	
58	U.S. Poverty Rate of Minors (Under 18 Years) by State as of 2019	Number of minors (under 18) living below the poverty line in state	State resident population of minors (under 18)	
59	NM Poverty Rate of Minors (Under 18 Years) by County as of 2019	Number of minors (under 18) living below the poverty line in county	County resident population of minors (under 18)	
60	U.S. Poverty Rate Elderly (65+ Years) by State as of 2019	Number of elderly (65+) in poverty in state	State resident elderly (65+) population	
61	NM Poverty Rate Elderly (65+ Years) by County as of 2019	Number of elderly (65+) in poverty in county	County resident elderly (65+) population	
62	U.S. Poverty Rate Adults (18+ Years) with Disabilities by State as of 2019	Number of adults (18+) with disabilities in poverty in state	State resident population with disabilities	
63	NM Poverty Rate Adults (18+ Years) with Disabilities by County as of 2019	Number of adults (18+) with disabilities in poverty in county	County resident population with disabilities	
64	U.S. Percent Adults (18+ Years) with Disabilities by State as of 2019	Number of adults (18+) with disabilities in state	State resident 18+ population	
65	NM Percent Adults (18+ Years) with Disabilities by County as of 2019	Number of adults (18+) with disabilities in county	County resident 18+ population	
66	U.S. Number of Food Insecure Children by State as of 2018	Number of children who are food insecure in state	N/A	U.S. Department of Agriculture defines food insecurity as a lack of consistent access to enough food for an active, healthy life. Data provided here from Feeding America's Report called Map the Meal Gap 2020: A Report on County and Congressional District Food Insecurity and County Food Cost in the United States in 2018.
67	NM Number of Food Insecure Children by County as of 2018	Number of children who are food insecure in county	N/A	
68	U.S. Child Food Insecurity Rate by State as of 2018	Number of children who are food insecure in state	Resident population of children in state	
69	NM Child Food Insecurity Rate by County as of 2018	Number of children who are food insecure in county	Resident population of children in county	
70	New Mexico Behavioral Health Visits for Anxiety, Depression and Trauma per 1,000 Population, January - December 2020	Number of behavioral health visits for anxiety, depression, and trauma	(Population / 1,000 Persons)	Number of visits for anxiety, depression, and trauma divided by the population and multiplied by 1,000.

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Page	Map Name	Numerator	Denominator	Description
71	U.S. Drug Overdose Death Rate by State Age-Adjusted per 100,000 Population as of 2017	Number of drug overdose deaths in state	(Population / 100,000 Persons)	Number of drug overdose deaths divided by the population and multiplied by 100,000. According to the CDC, opioids are the main drive of overdose deaths (mainly synthetic opioids other than methadone). Age adjustment controls for the effects of differences in population age distributions.
72	NM Drug Overdose Death Rate per 100,000 Population by County, 2013-2017	Number of drug overdose deaths in county	(Population / 100,000 Persons)	
73	NM Unintentional Injury Death Rate by County per 100,000 Population, 2013-2017	Number of unintentional injury deaths in county	(Population / 100,000 Persons)	Number of unintentional injury deaths divided by the population and multiplied by 100,000. Unintentional injury deaths include mechanisms such as drowning, fall, fire/burn, motor vehicle traffic-related, other transportation-related, poisoning, suffocation.
74	U.S. Suicide Death Rate by State Age-Adjusted per 100,000 Population as of 2018	Number of deaths by suicide in state	(Population / 100,000 Persons)	Number of suicide deaths divided by the population and multiplied by 100,000. Age adjustment controls for the effects of differences in population age distributions.
75	NM Suicide Death Rate by County per 100,000 Population, 2013-2017	Number of deaths by suicide in county	(Population / 100,000 Persons)	
76	NM Alcohol-Related Death Rate by County per 100,000 Population, 2013-2017	Number of alcohol-related deaths in county	(Population / 100,000 Persons)	Number of alcohol related deaths divided by the population and multiplied by 100,000.
77	U.S. Rate of Elderly (65+ Years) Living with Alzheimer's per 100,000 Population as of 2020	Estimated number of adults (65+) living with Alzheimer's	(Population / 100,000 Persons)	Number of elderly living with Alzheimer's disease divided by the population and multiplied by 100,000.
78	NM Alzheimer's Disease Death by County Age-Adjusted per 100,000 Population as of 2019	Number of Alzheimer's disease deaths in county	(Population / 100,000 Persons)	Number of Alzheimer's disease deaths divided by the population and multiplied by 100,000. Age adjustment controls for the effects of differences in population age distributions.
79	NM Psychiatrists Full-Time Equivalent Count by County per 10,000 Population as of 2018	Number of full time equivalent psychiatrists in county	(Population / 10,000 Persons)	Number of FTE psychiatrists divided by the population and multiplied by 10,000.
80	NM Primary Care Physicians Full-Time Equivalent Count by County per 10,000 Population as of 2018	Number of full time equivalent primary care physicians in county	(Population / 10,000 Persons)	Number of FTE primary care physicians divided by the population and multiplied by 10,000.
81	NM Core Mental Health Professionals Full-Time Equivalent by County as of 2018	Number of full time equivalent core mental health professionals in county	N/A	Number of core mental health professions, which include Psychologists, Licensed Social Workers (LSW), and Licensed Professional Clinical Counselors (LPCC).
82	NM Prescribing Psychologists by County as of 2018	Number of prescribing psychologists in county	N/A	Number of prescribing psychologists per county.
83	U.S. Number of ICU Beds by State per 10,000 Population as of 2018	Number of ICU beds in state	(Population / 10,000 Persons)	Number of ICU beds by state divided by the population and multiplied by 10,000.
84	U.S. Number of General Beds by State per 10,000 Population as of 2018	Number of general beds in state	(Population / 10,000 Persons)	Number of general beds by state divided by the population and multiplied by 10,000.

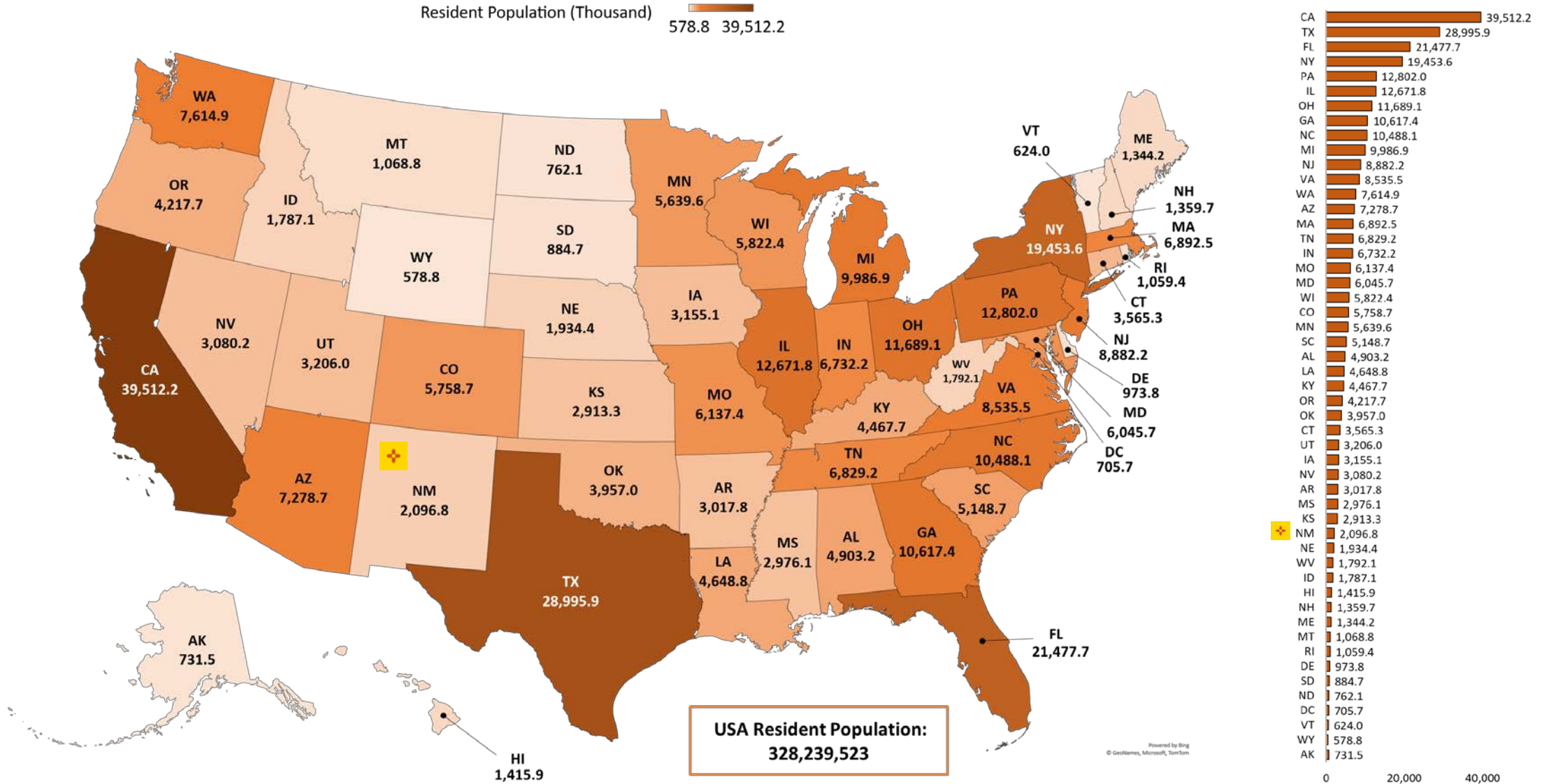
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Page	Map Name	Numerator	Denominator	Description
85	Homelessness by Household Type and Sheltered Status in New Mexico as of 2019	Number of people experiencing homeless by household type and sheltered status	People experiencing homelessness in NM	This data comes from the U.S. Department of Housing and Urban Development(HUD)'s 2019 Annual Homeless Assessment Report (AHAR) to Congress. HUD has released this report each year since 2007 in effort to give both national- and local-level information to track progress toward ending homelessness in the U.S.
86	Demographic Characteristics of People Experiencing Homelessness in New Mexico as of 2019	Number of people experiencing homelessness by demographic characteristics	People experiencing homelessness in NM	
87	Demographic Characteristics of Unaccompanied Youth Experiencing Homelessness in New Mexico as of 2019	Number of unaccompanied youth experiencing homelessness by demographic characteristics	Unaccompanied youth experiencing homelessness in NM	
88	Change in Total, Individuals, and Families with Children Experiencing Homelessness in U.S. and New Mexico, 2007-2019	Number of people experiencing homelessness by sheltered status categorized as individuals or people in families with children in New Mexico and in U.S.	People experiencing homelessness in NM and US	
89	Point in Time (PIT) Estimates of Unaccompanied Homeless Youth by Age and Sheltered Status in U.S. and in New Mexico as of 2019	Number of unaccompanied youth experiencing homelessness by age and sheltered status in NM and US	Youth experiencing homelessness in NM and US	

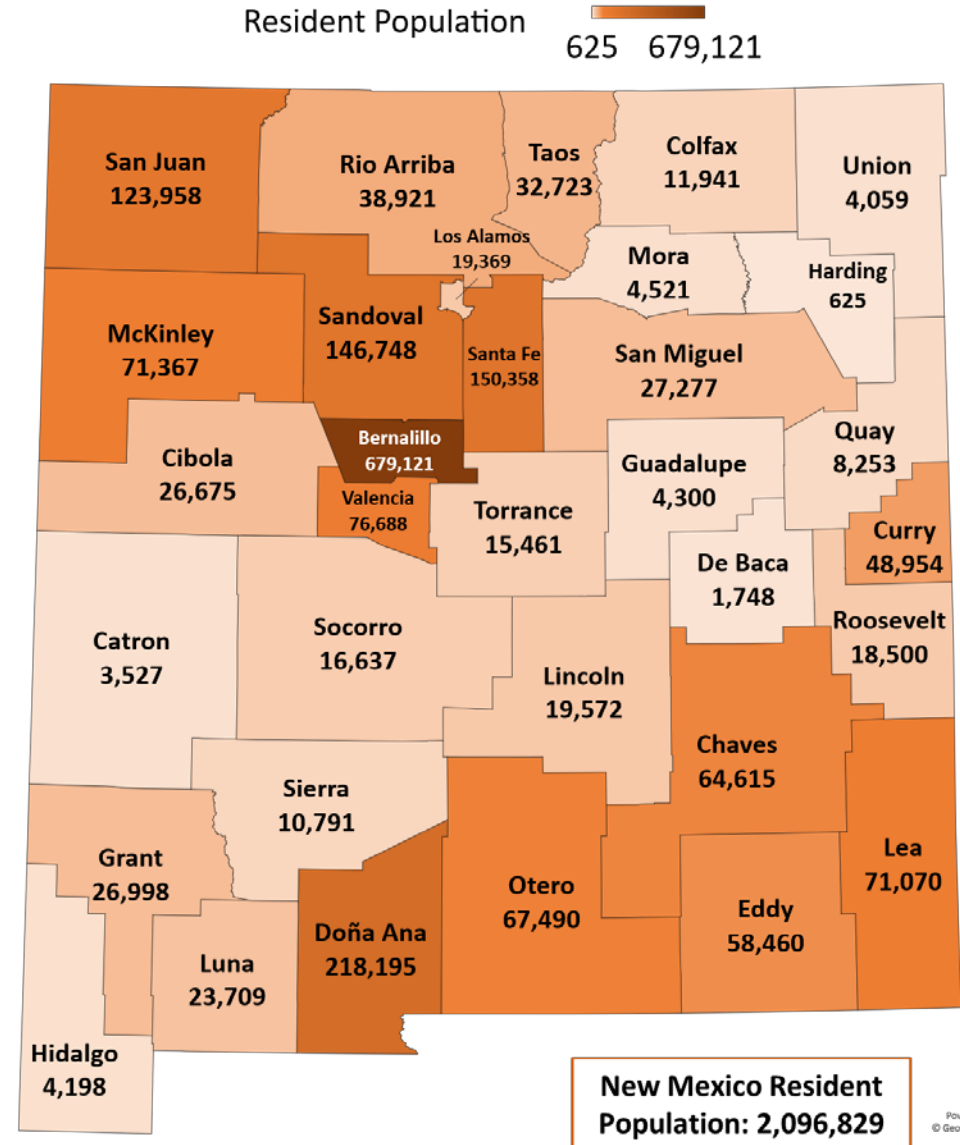
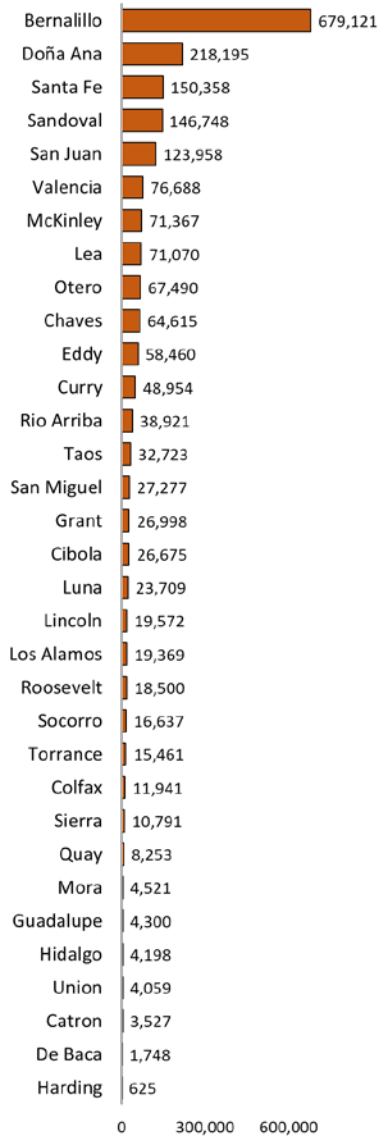


# U.S. Resident Population by State as of 2019



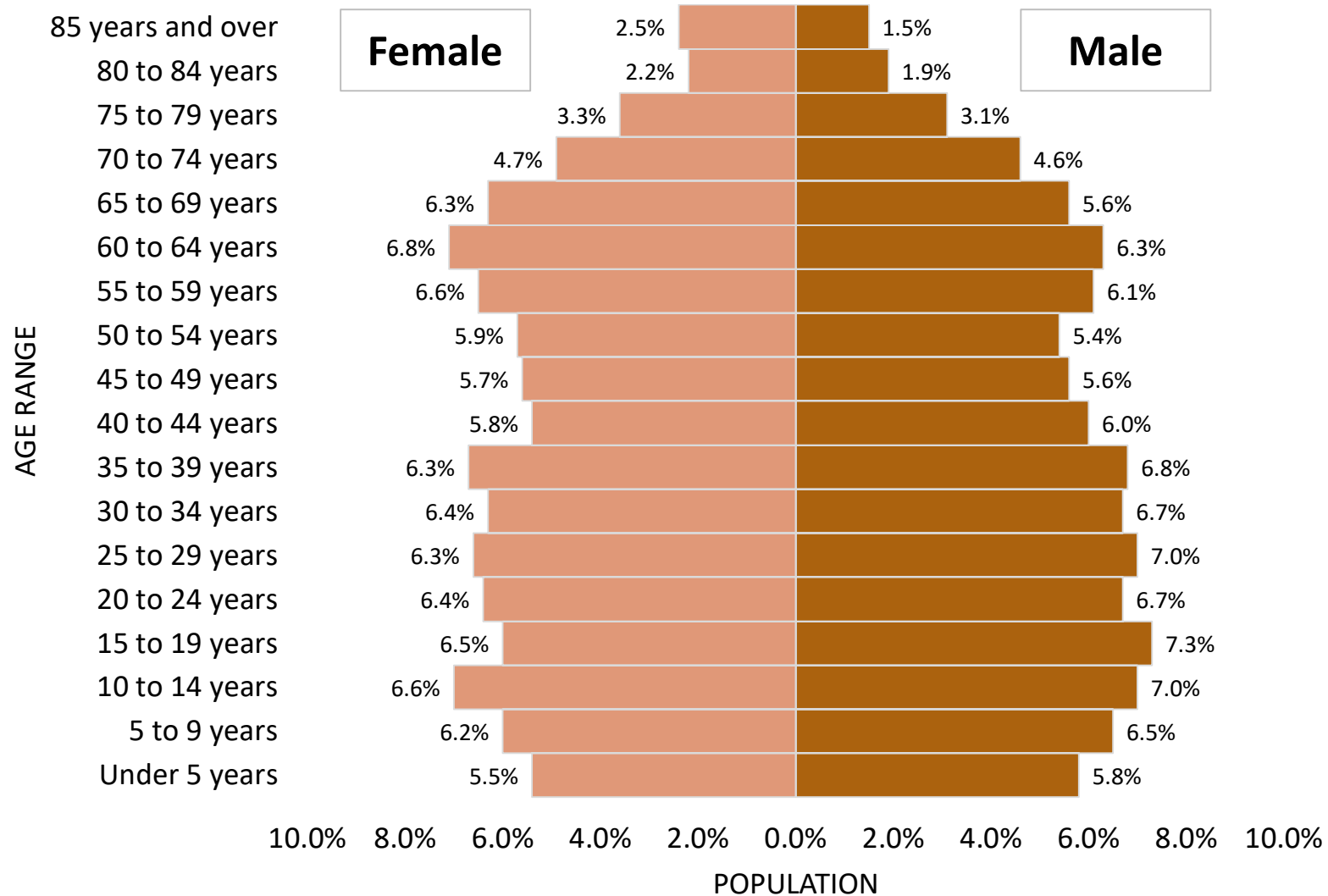
Source: U.S. Census Bureau, Population Division, Annual Estimates of the Resident Population: April 1, 2010 to July 1, 2019. Retrieved from US Census; <https://www.census.gov/data/datasets/time-series/demo/popest/2010s-state-total.html>, November 10, 2020.

# New Mexico Resident Population by County as of 2019



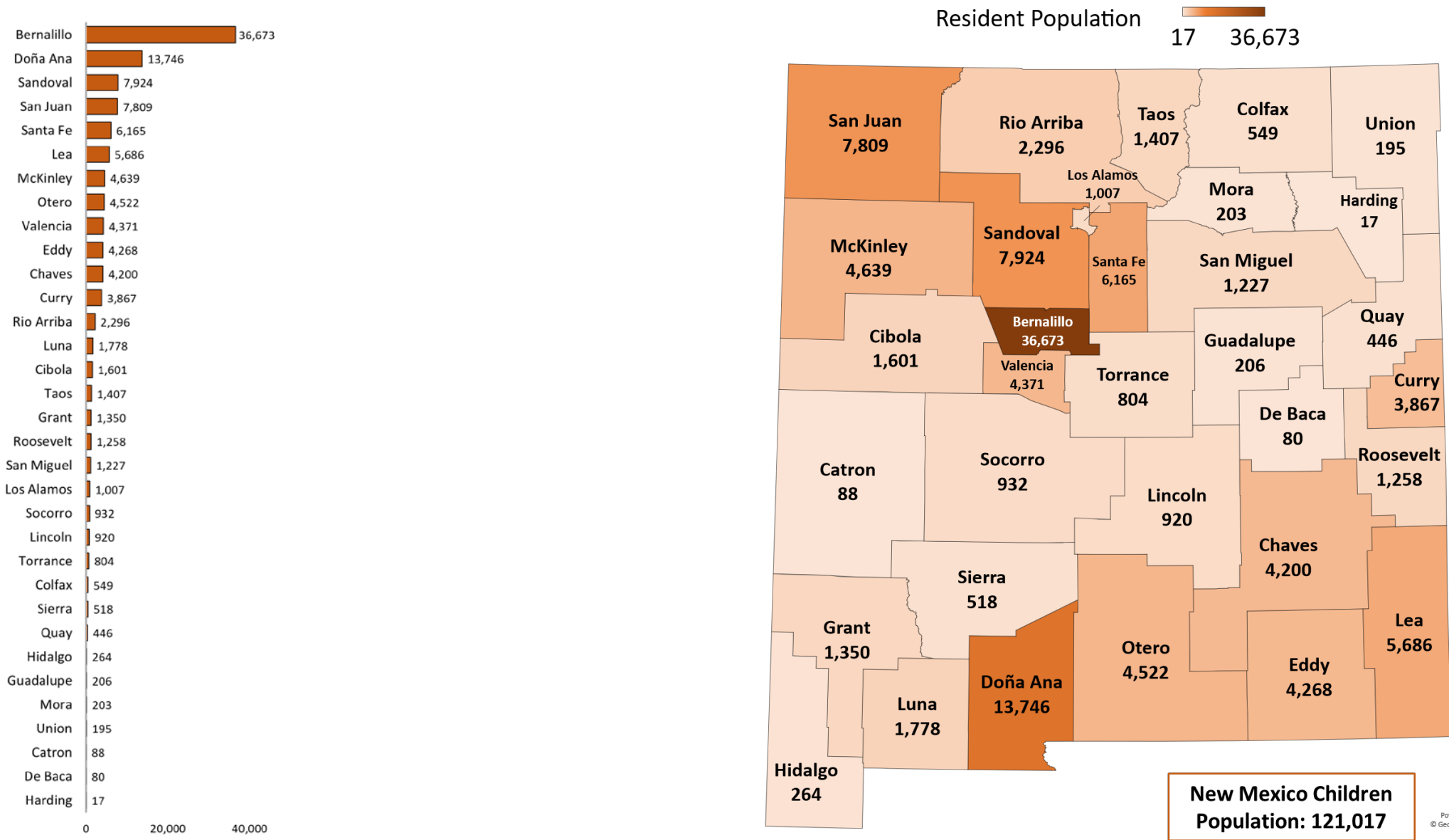
Source: U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

# New Mexico Population by Age and Gender as a Percent of Total Population as of 2019



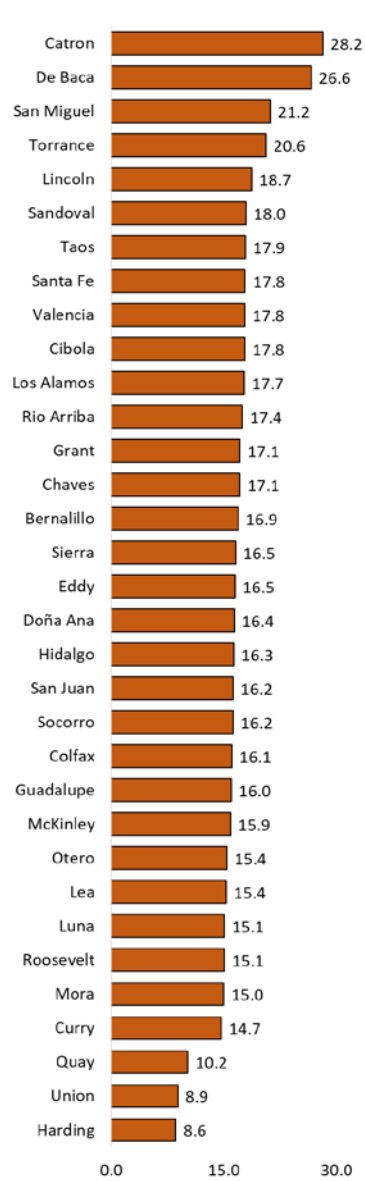
Source: US Census, American Community Survey 2019 1-Year Estimates, Age and Sex, New Mexico Table S0101. Retrieved from: <https://data.census.gov>, October 24, 2020.

# New Mexico Children (Under 5 Years) Resident Population by County as of 2019

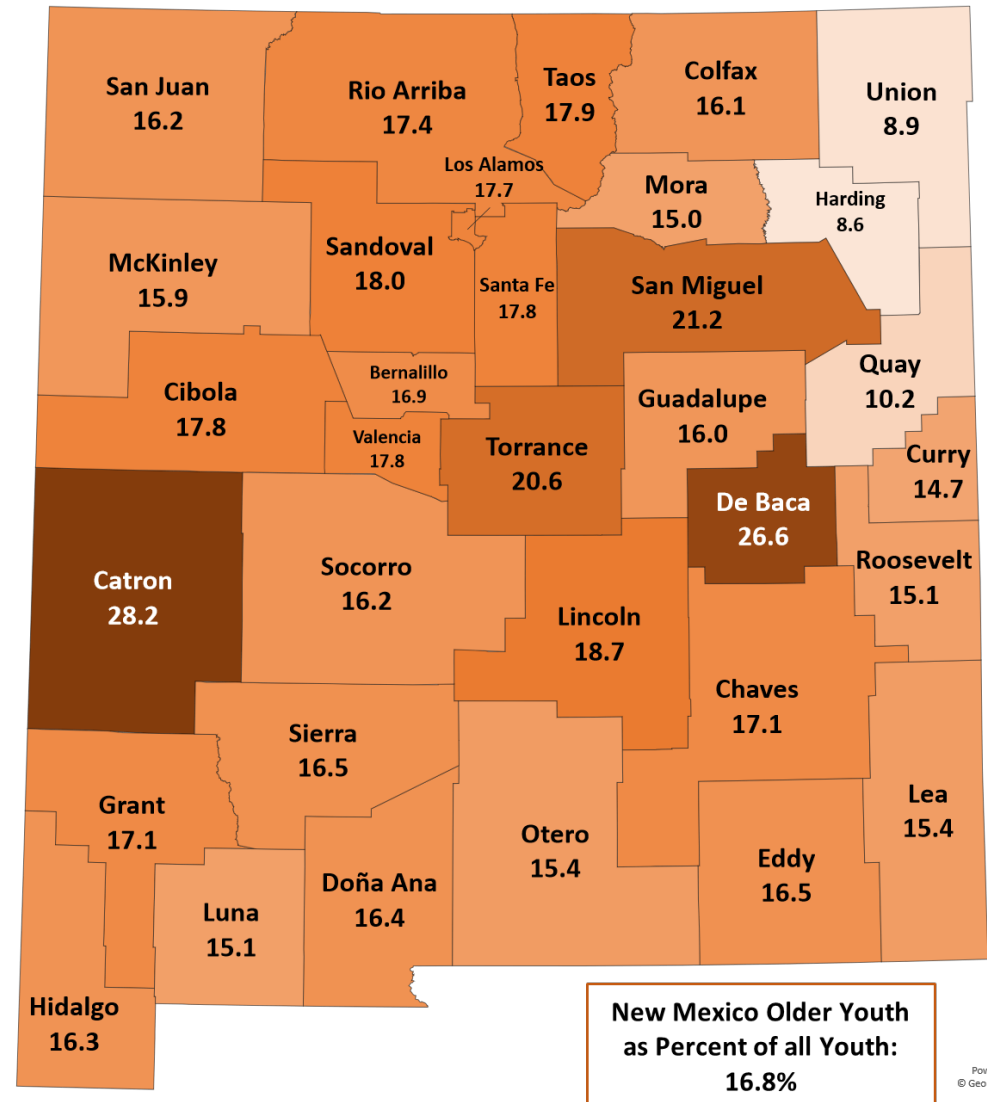


Source: U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

# New Mexico Older Youth (Ages 15-17) as Percentage of All Youth by County as of 2018



Percent Older Youth   
8.6 28.2

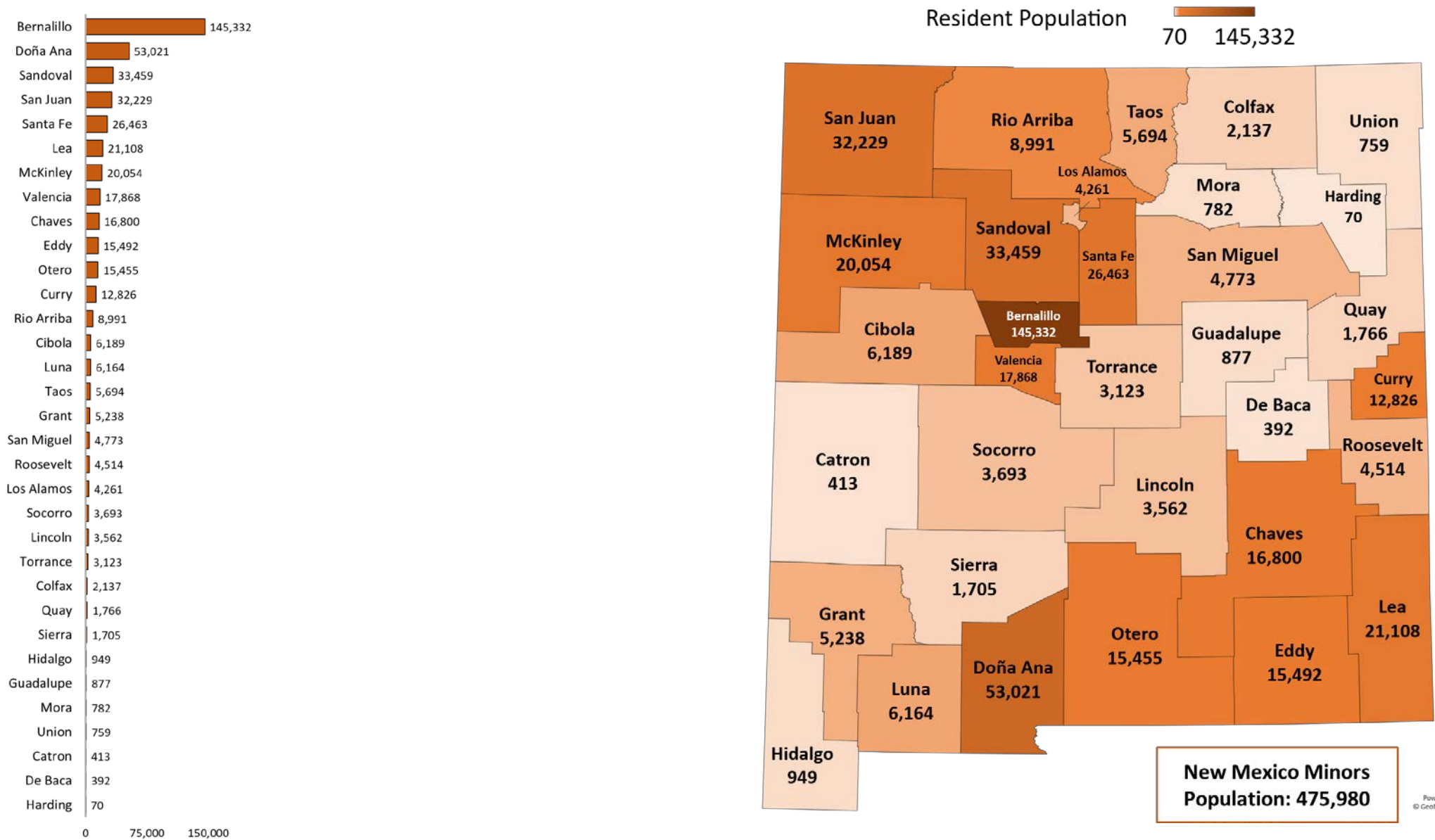


**New Mexico Older Youth  
as Percent of all Youth:  
16.8%**

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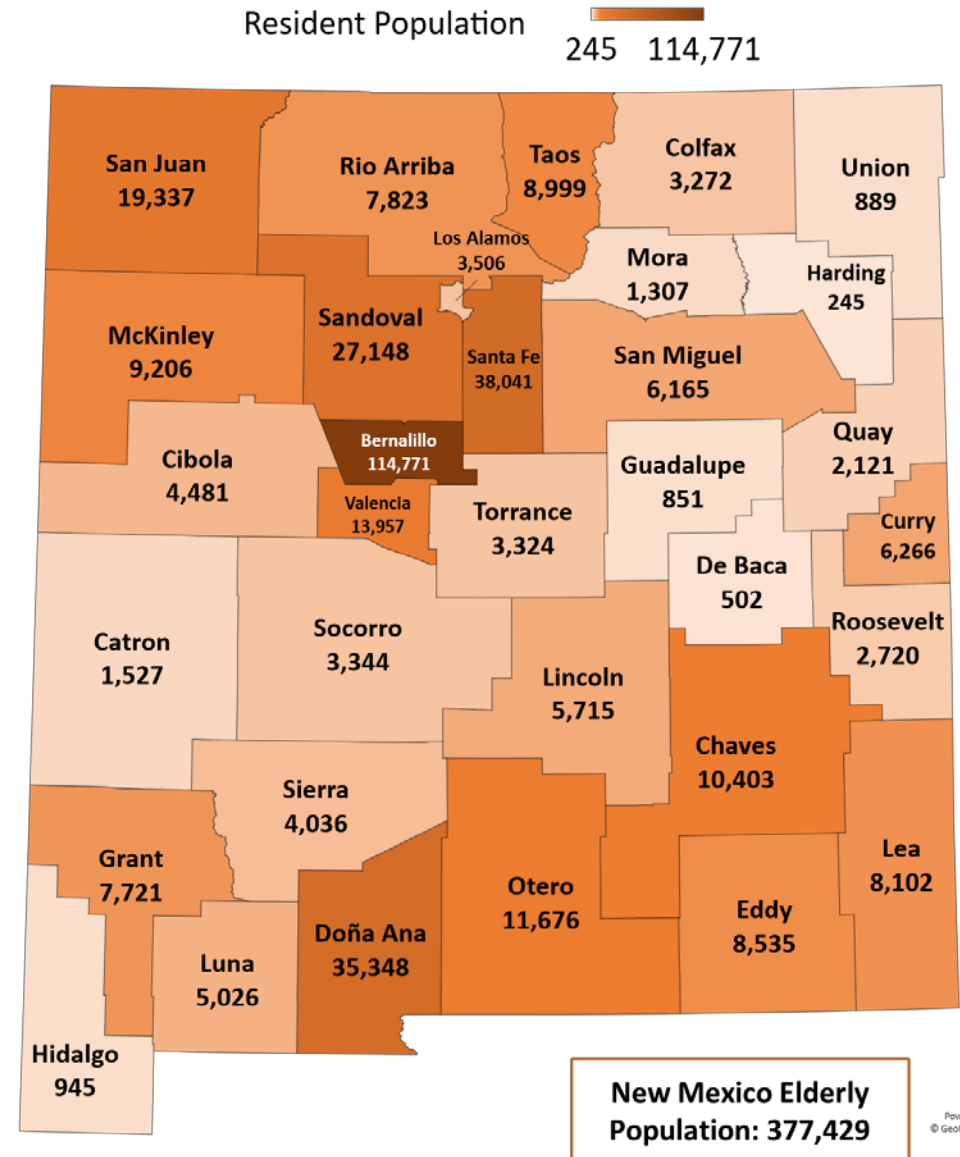
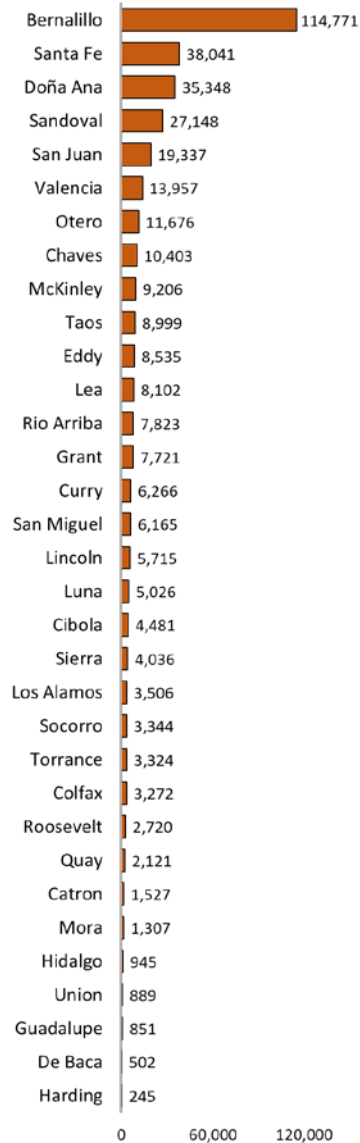
Source: U.S. Census Bureau American Community Survey 5-Year Estimates, 2018.

# New Mexico Minors (Under 18 Years) Resident Population by County as of 2019



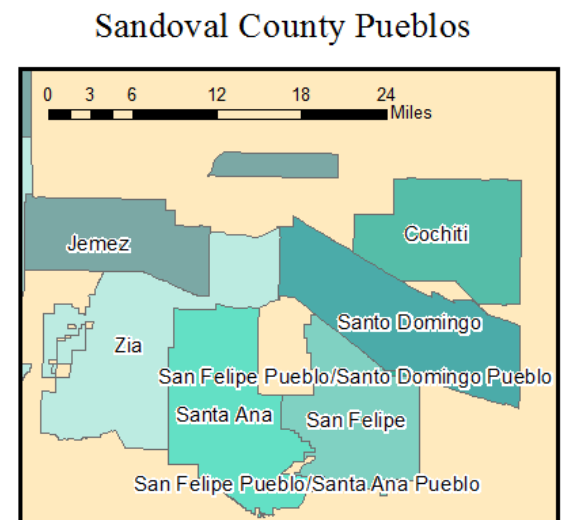
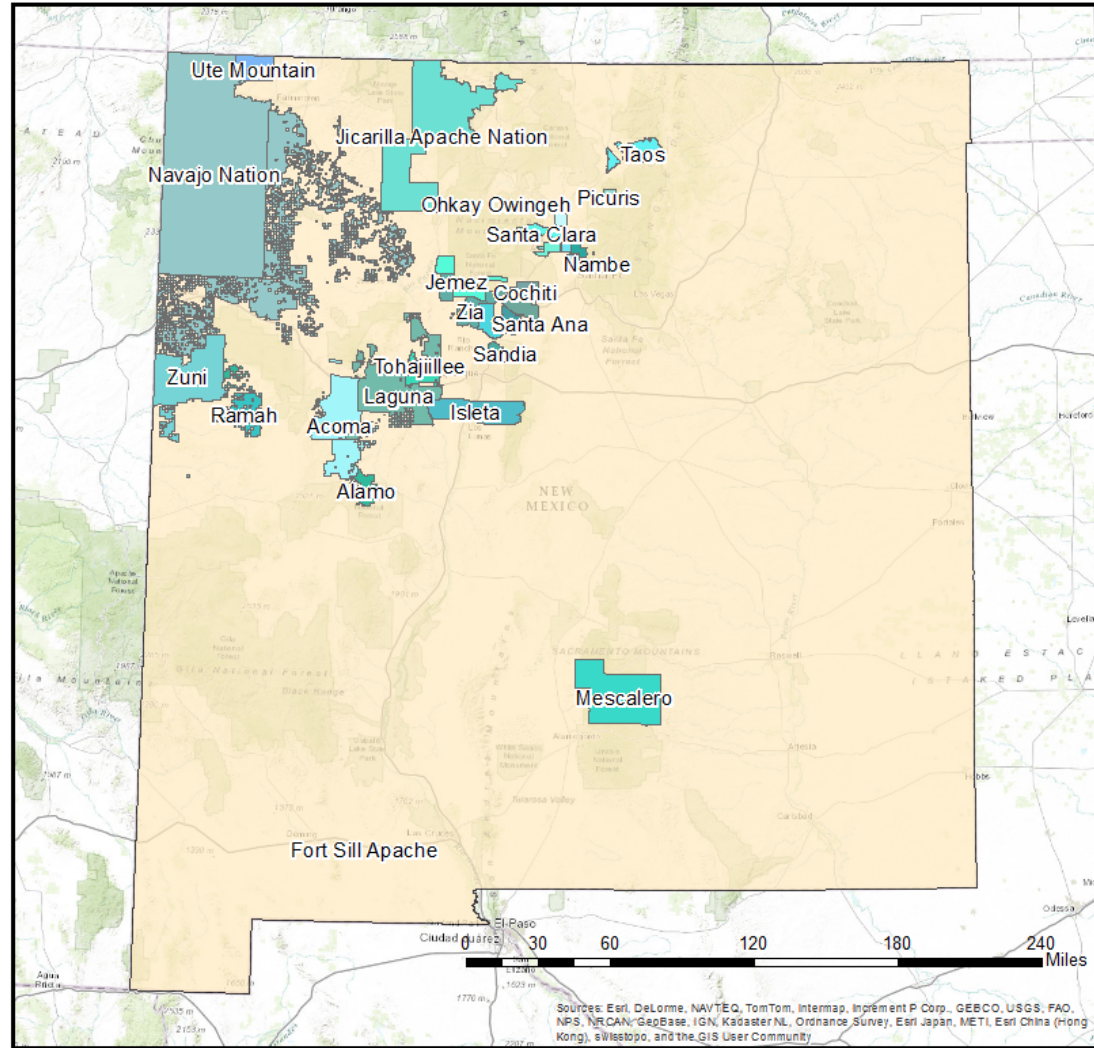
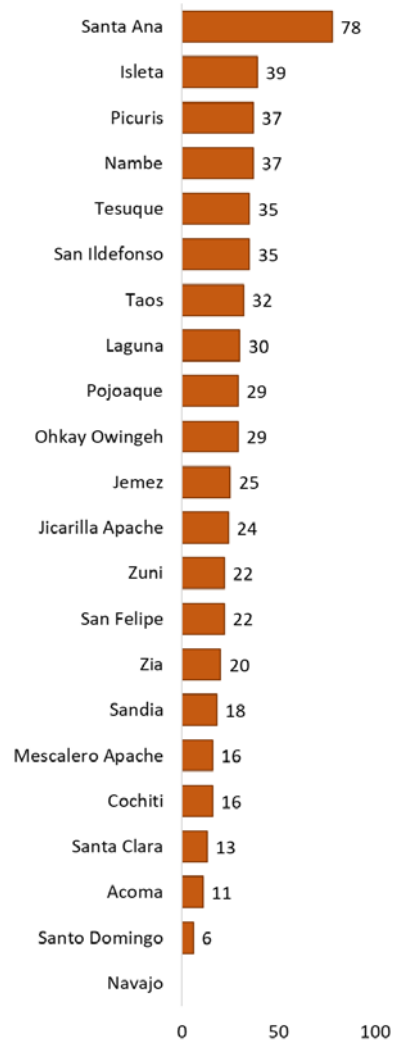
Source: U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

# New Mexico Elderly (65+ Years) Resident Population by County as of 2019



Source: U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

# New Mexico Number of Native American Elders (50+ Years) by Tribe, Nation and Pueblo as Percentage of Total Population, 2017-2020



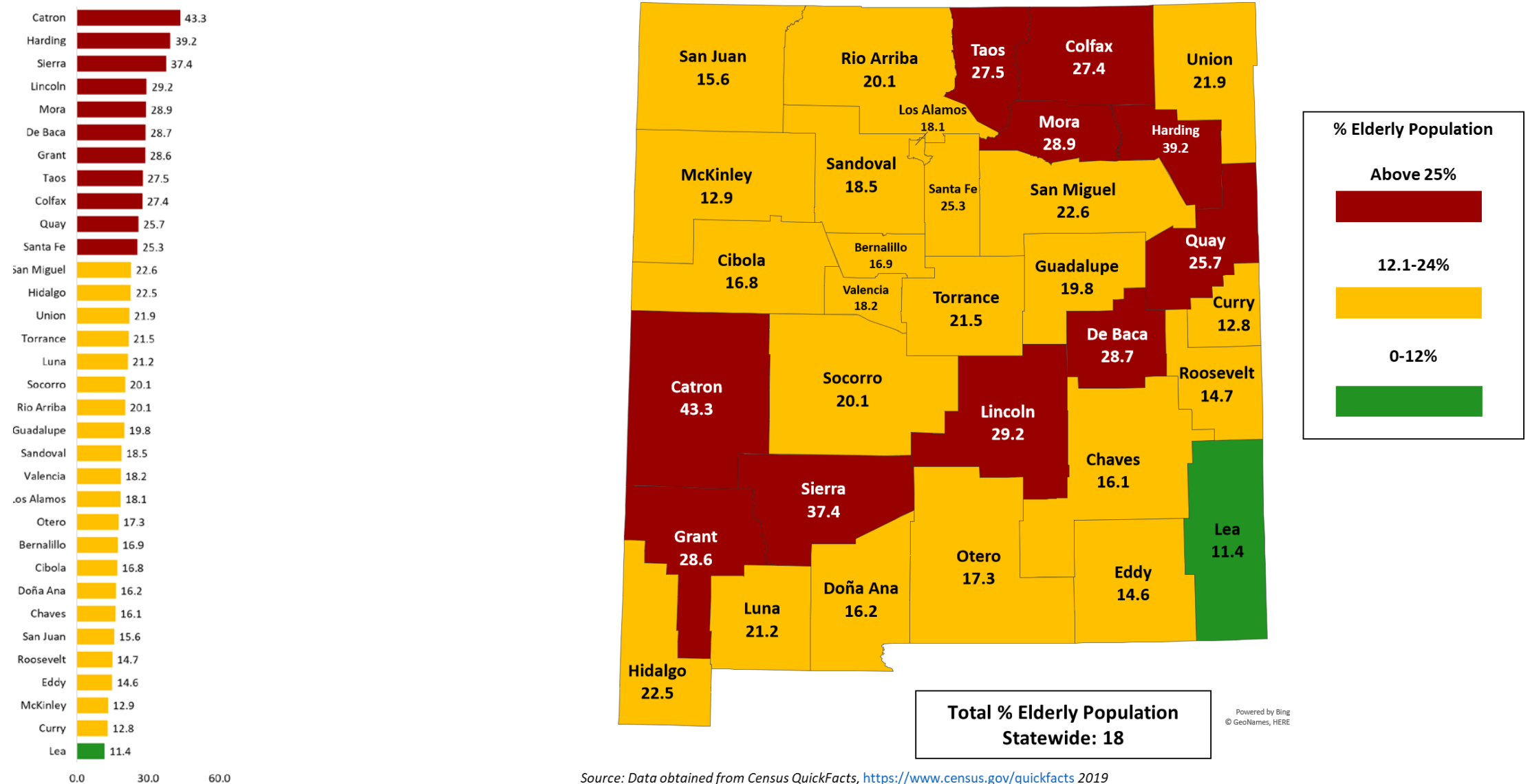
Source (Data): IAAA Contractors, Four-Year Local Plans, 2016–2020,

[http://www.nmaging.state.nm.us/uploads/FileLinks/363c8188926e46b79e1e74888bf40f54/FINAL\\_IAAA\\_Four\\_Year\\_Area\\_Plan\\_2017\\_2020\\_dated10\\_18\\_2016.pdf](http://www.nmaging.state.nm.us/uploads/FileLinks/363c8188926e46b79e1e74888bf40f54/FINAL_IAAA_Four_Year_Area_Plan_2017_2020_dated10_18_2016.pdf)

Source (Map): U.S. Census TIGER/line Shapefiles, New Mexico Department of Health, Map by Samuel Swift, Retrieved from: <https://ibis.health.state.nm.us/resource/TribalAreaMethods.html>, December 17, 2020.



# Percent Elderly (65+ Years) Resident Population by County as of 2019

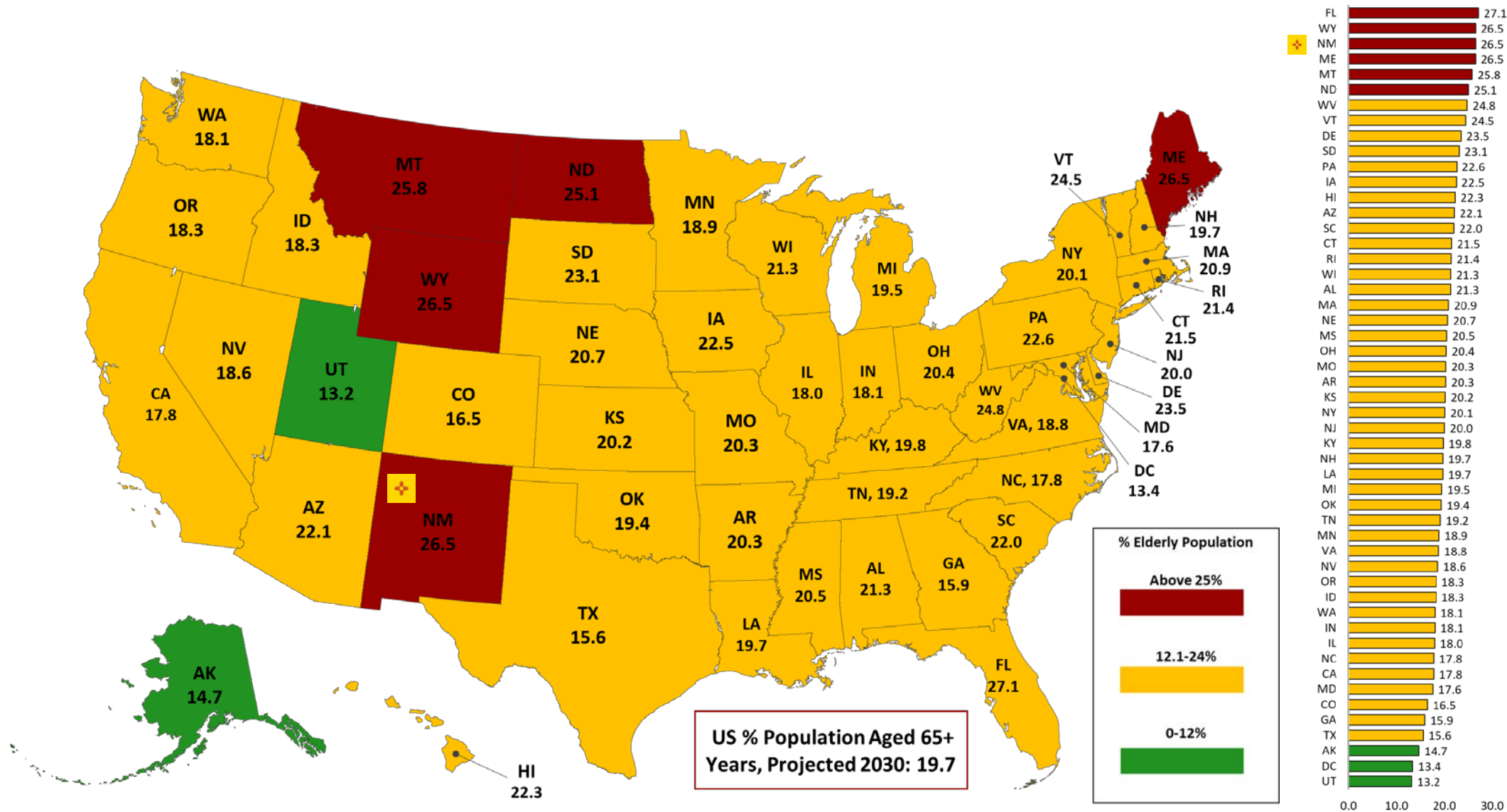


Source: Data obtained from Census QuickFacts, <https://www.census.gov/quickfacts> 2019

Source: U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

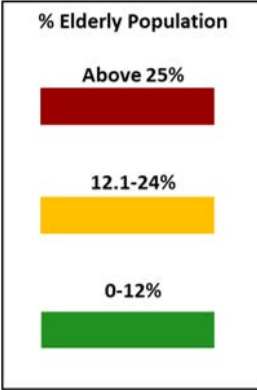
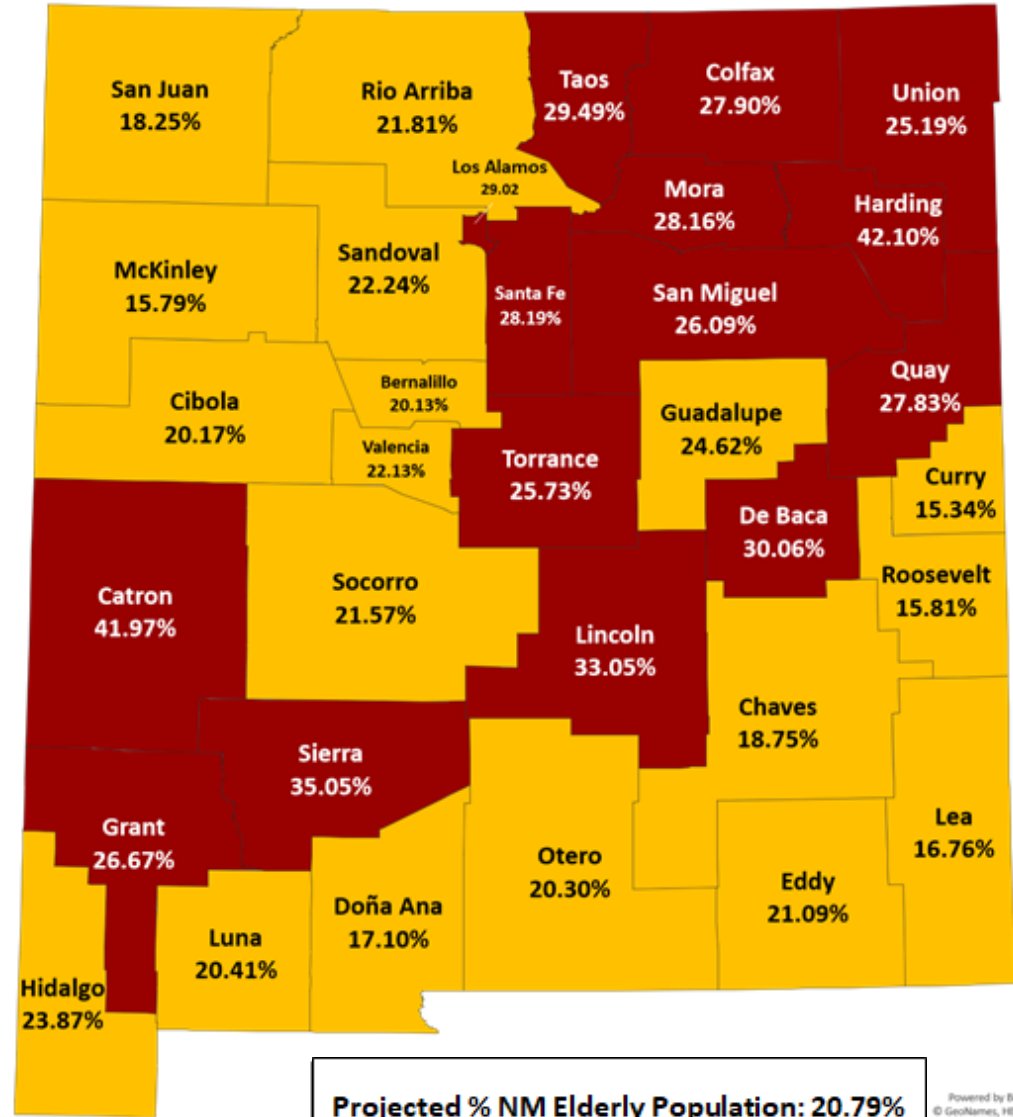
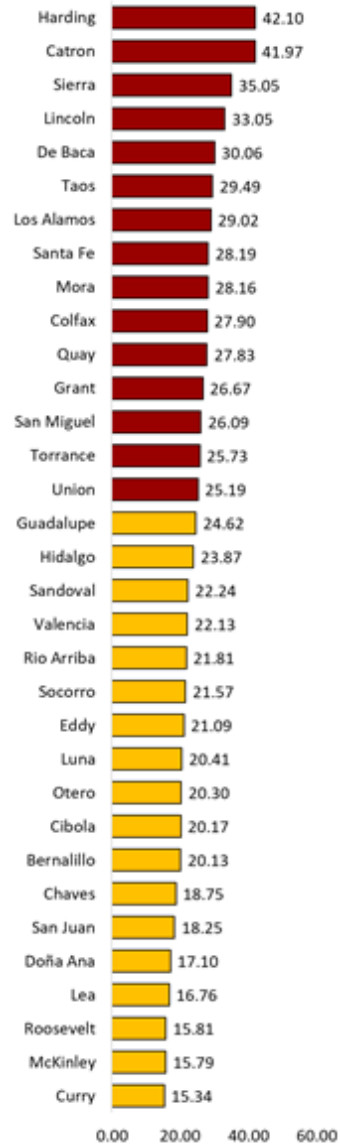
\*The previously reported number of 22.2 was an average across all NM counties and was not correctly labeled as such. The updated number is the state total provided by Census quickfacts.

# U.S. Projected Percent Elderly (65+ Years) Resident Population by State, 2030



Source: Iowa Data Center's projections: <https://www.iowadatacenter.org/browse/projections.html>

# New Mexico Projected Percent Elderly (65+ Years) Resident Population by County, 2030

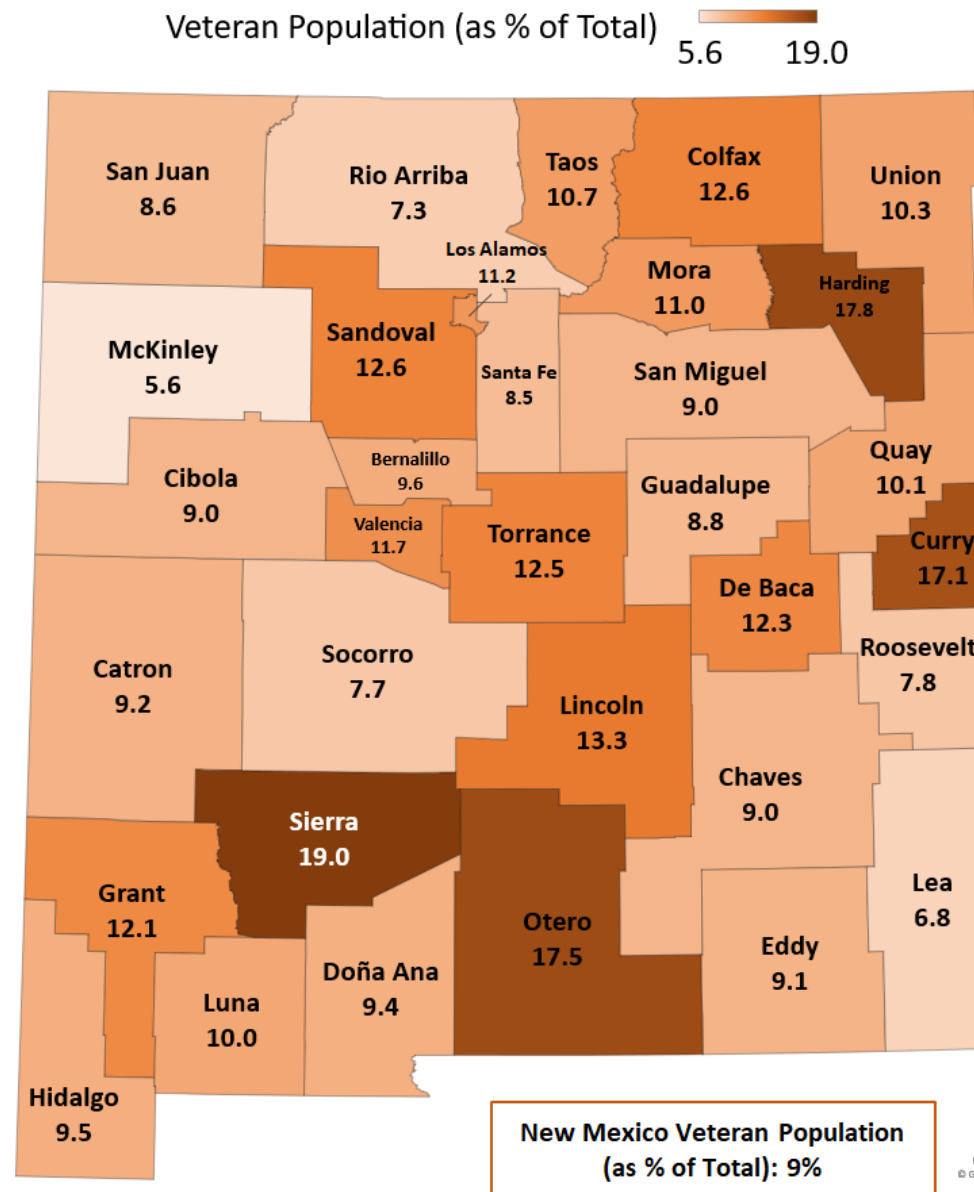
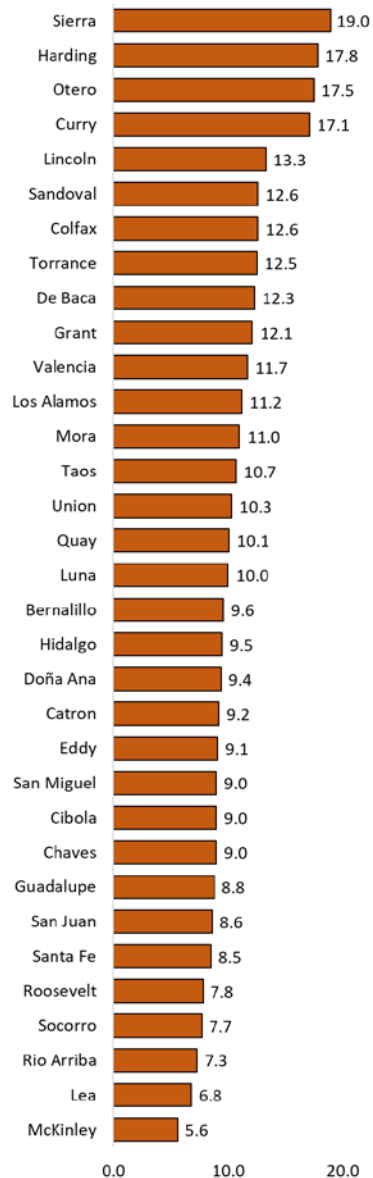


**Projected % NM Elderly Population: 20.79%**  
**Total % NM Elderly Population, 2019: 18%**

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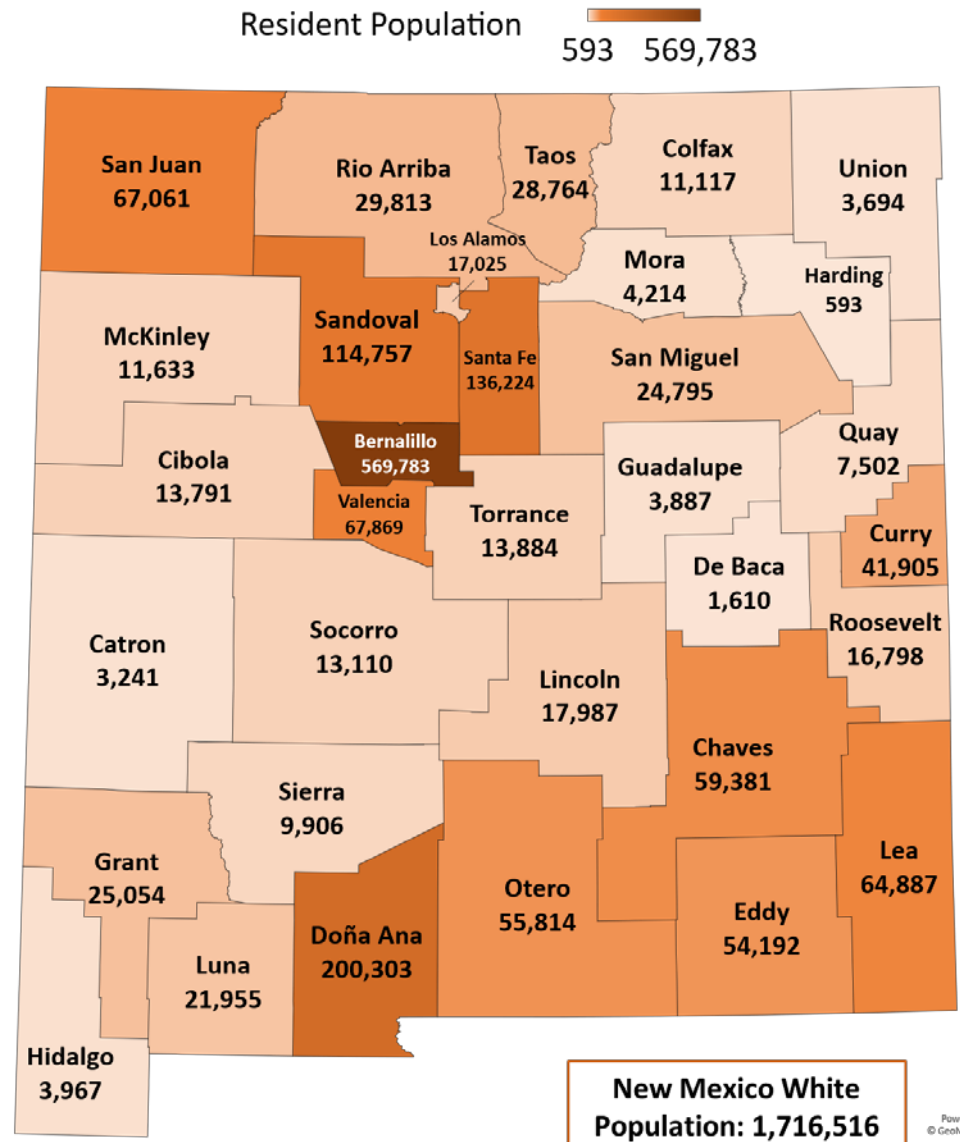
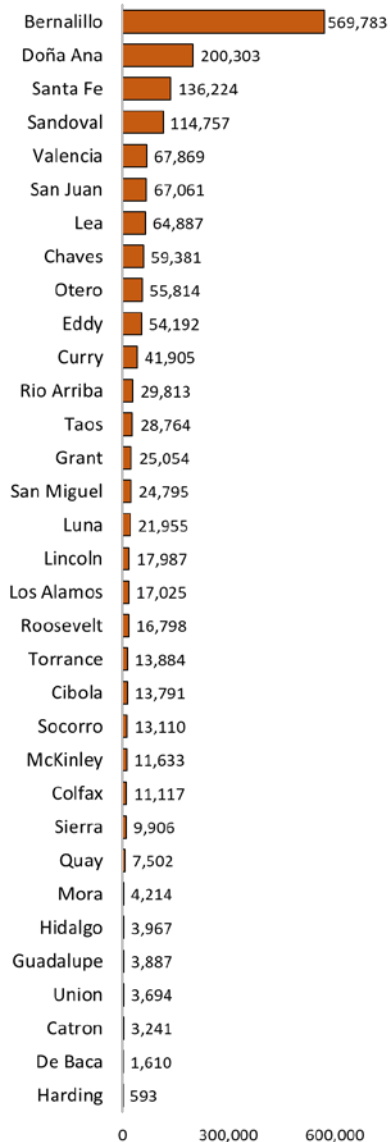
Source: NM 2030 population projects obtain from UNM Geospatial and Population Studies at <https://gps.unm.edu/pru/projections>.

# New Mexico Veteran Population as Percentage of Total Population by County as of 2018



Source: New Mexico Department of Workforce Solutions, 2018 Veteran's Profile, using 2016 ACS 5-year estimates. [https://www.dws.state.nm.us/Portals/0/DM/LMI/NMVet\\_Profile\\_2018.pdf](https://www.dws.state.nm.us/Portals/0/DM/LMI/NMVet_Profile_2018.pdf)

# New Mexico White Resident Population by County as of 2019

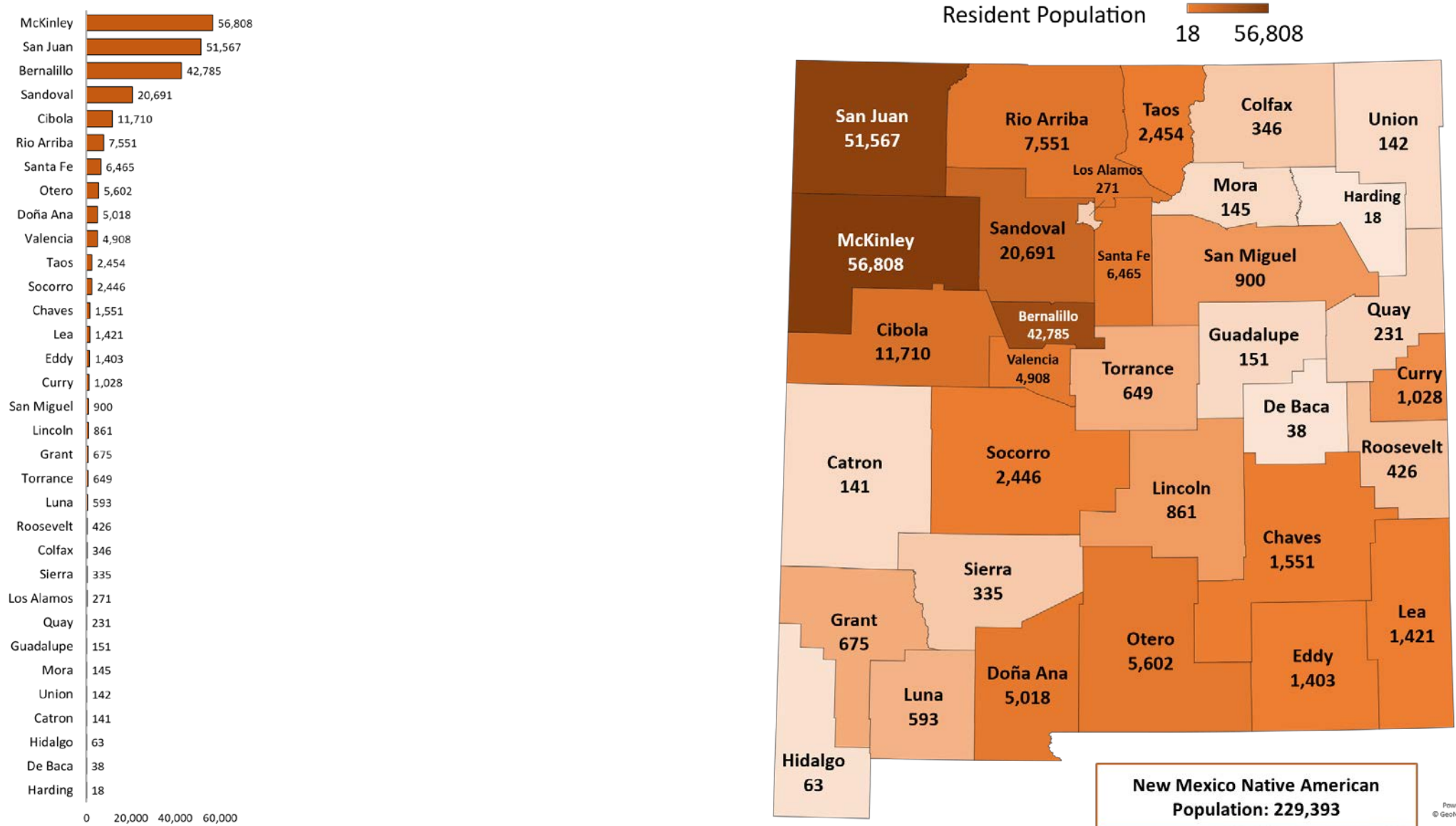


**New Mexico White  
Population: 1,716,516**

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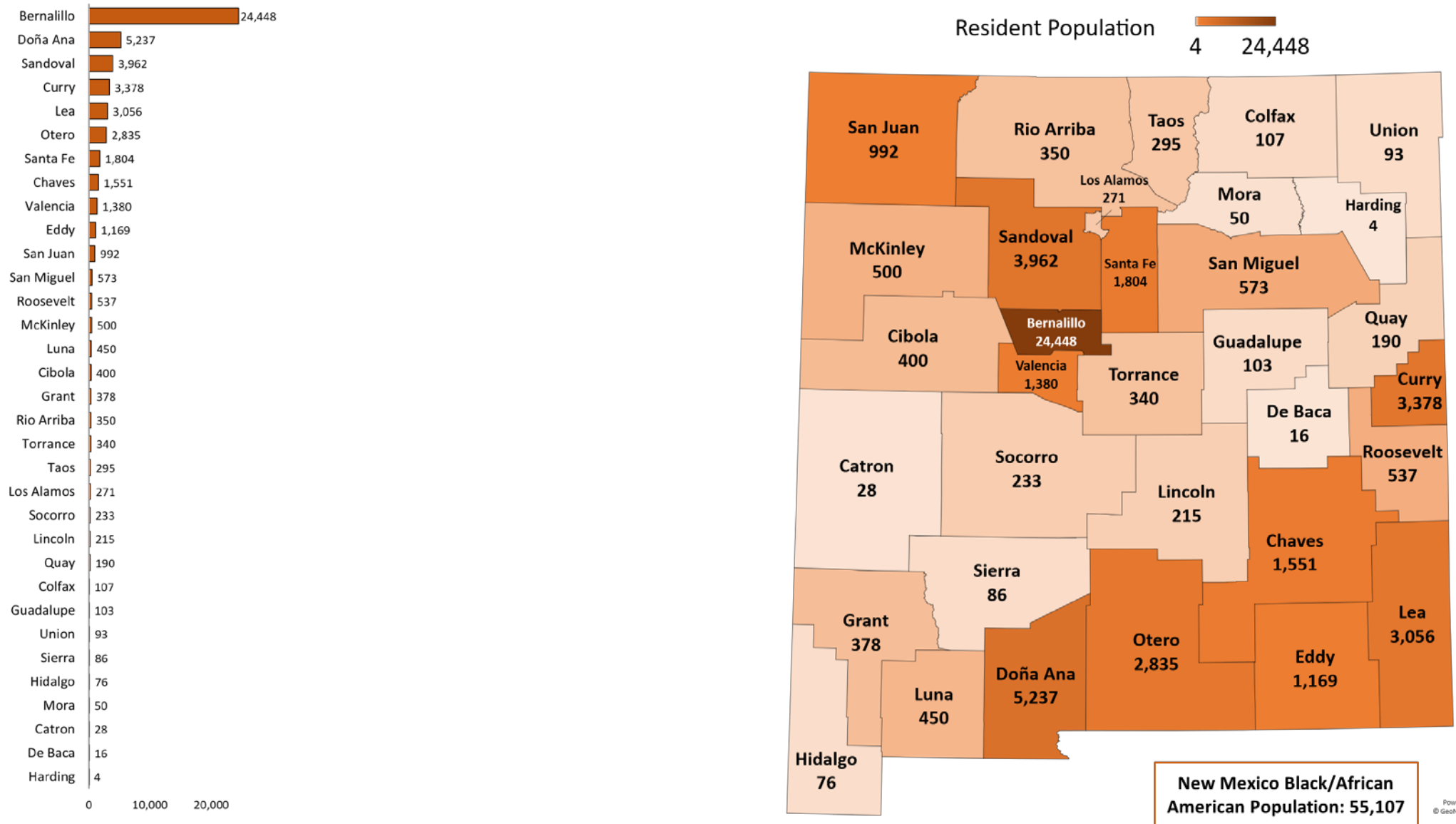
Source: U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

# New Mexico Native American Resident Population by County as of 2019



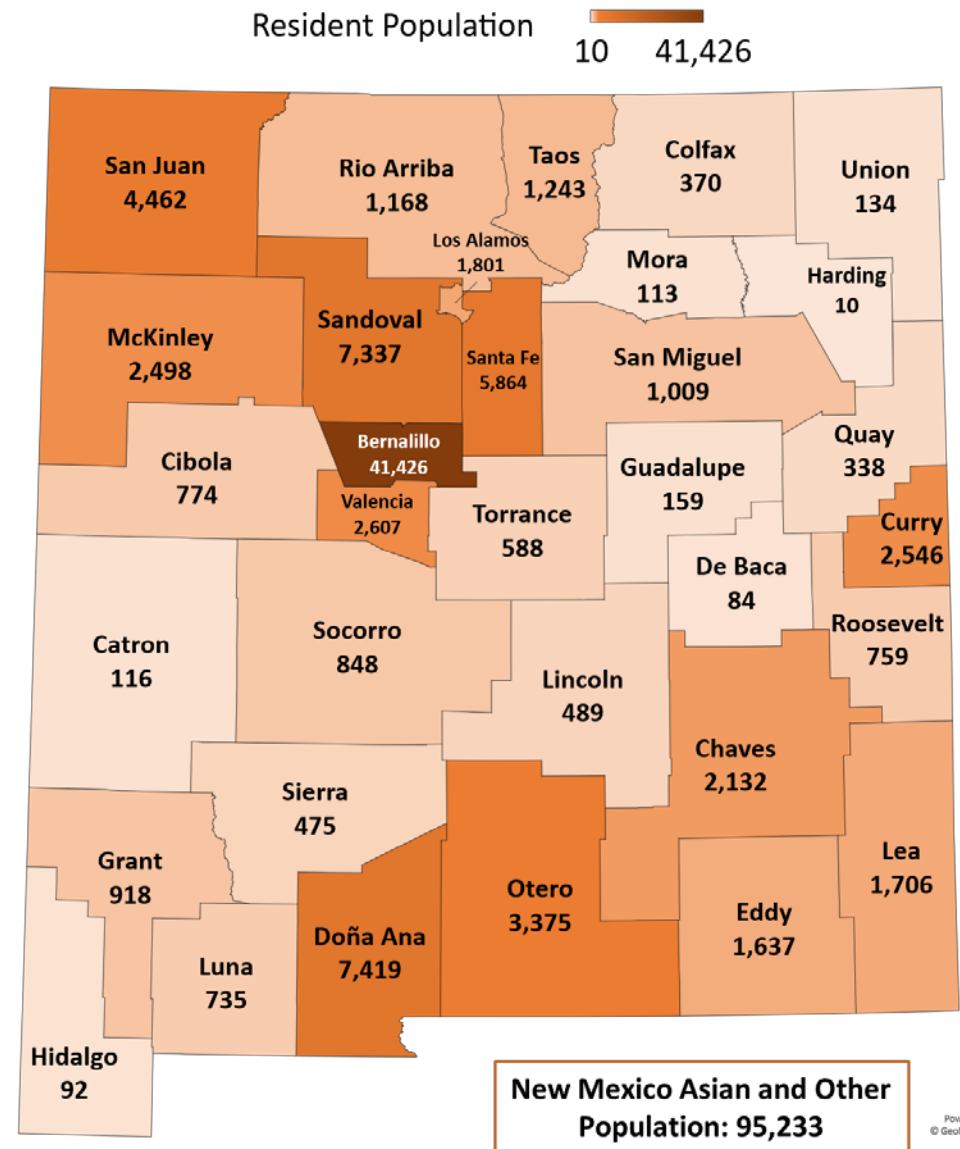
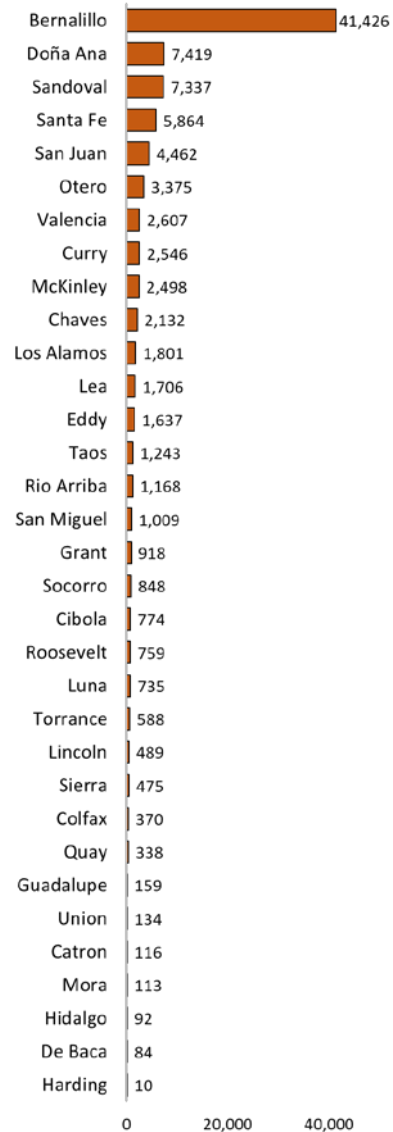
Source: U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

# New Mexico Black/African American Resident Population by County as of 2019



Source: U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

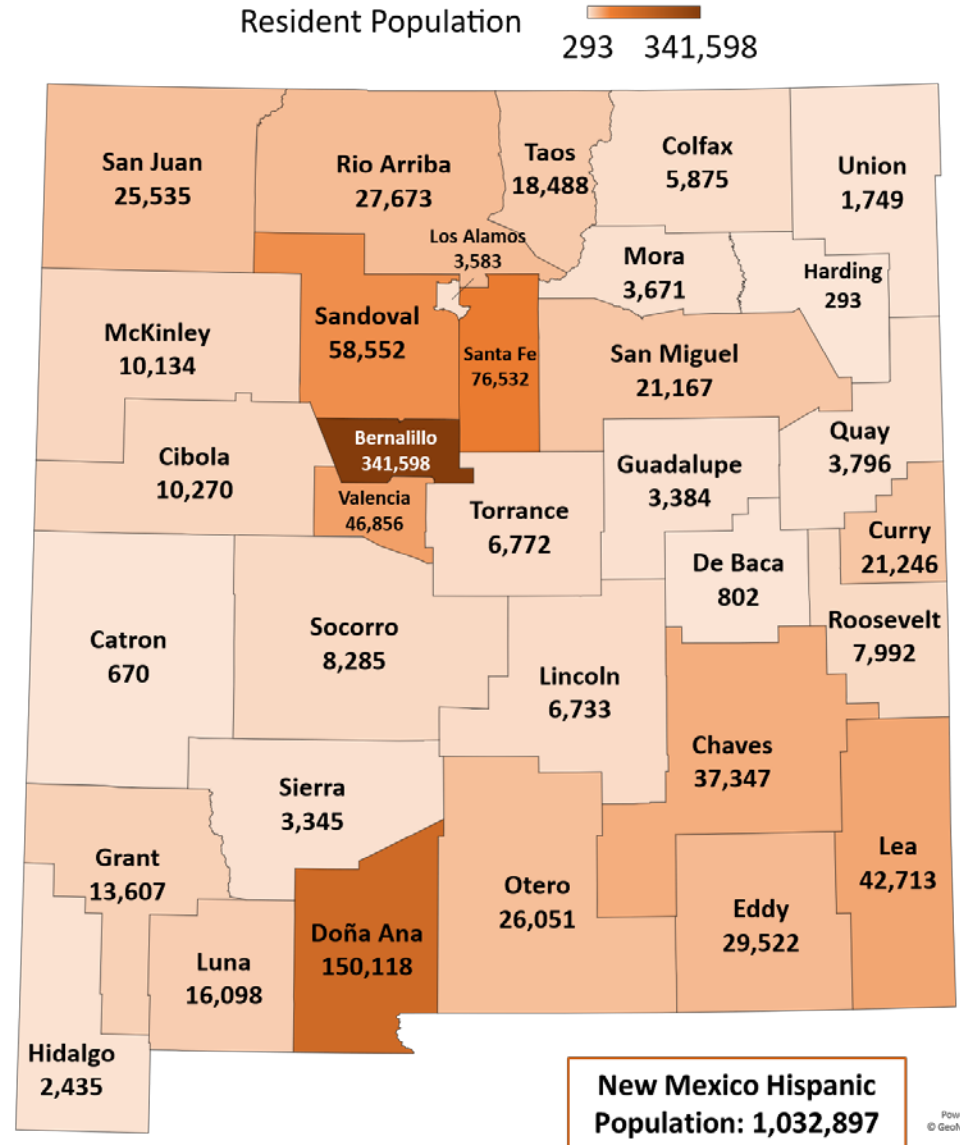
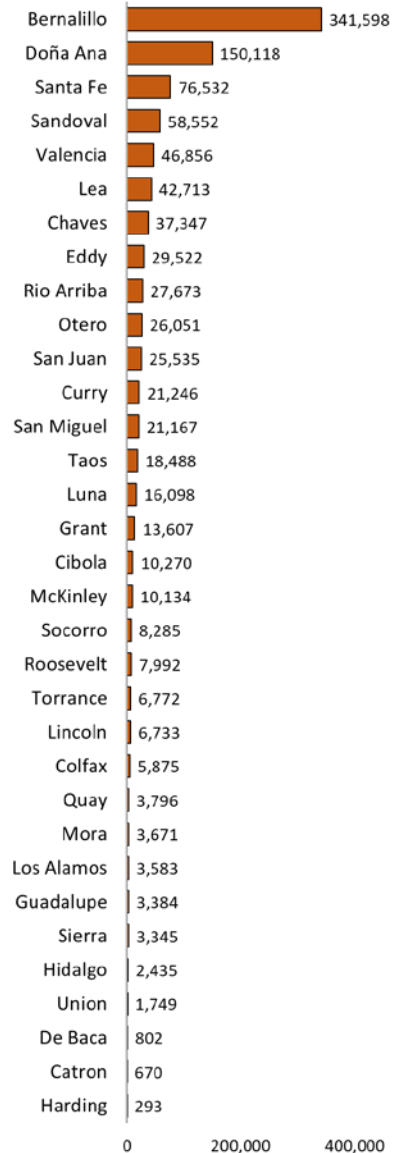
# New Mexico Asian, Pacific Islander and Other Race Resident Population by County as of 2019



Source: U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

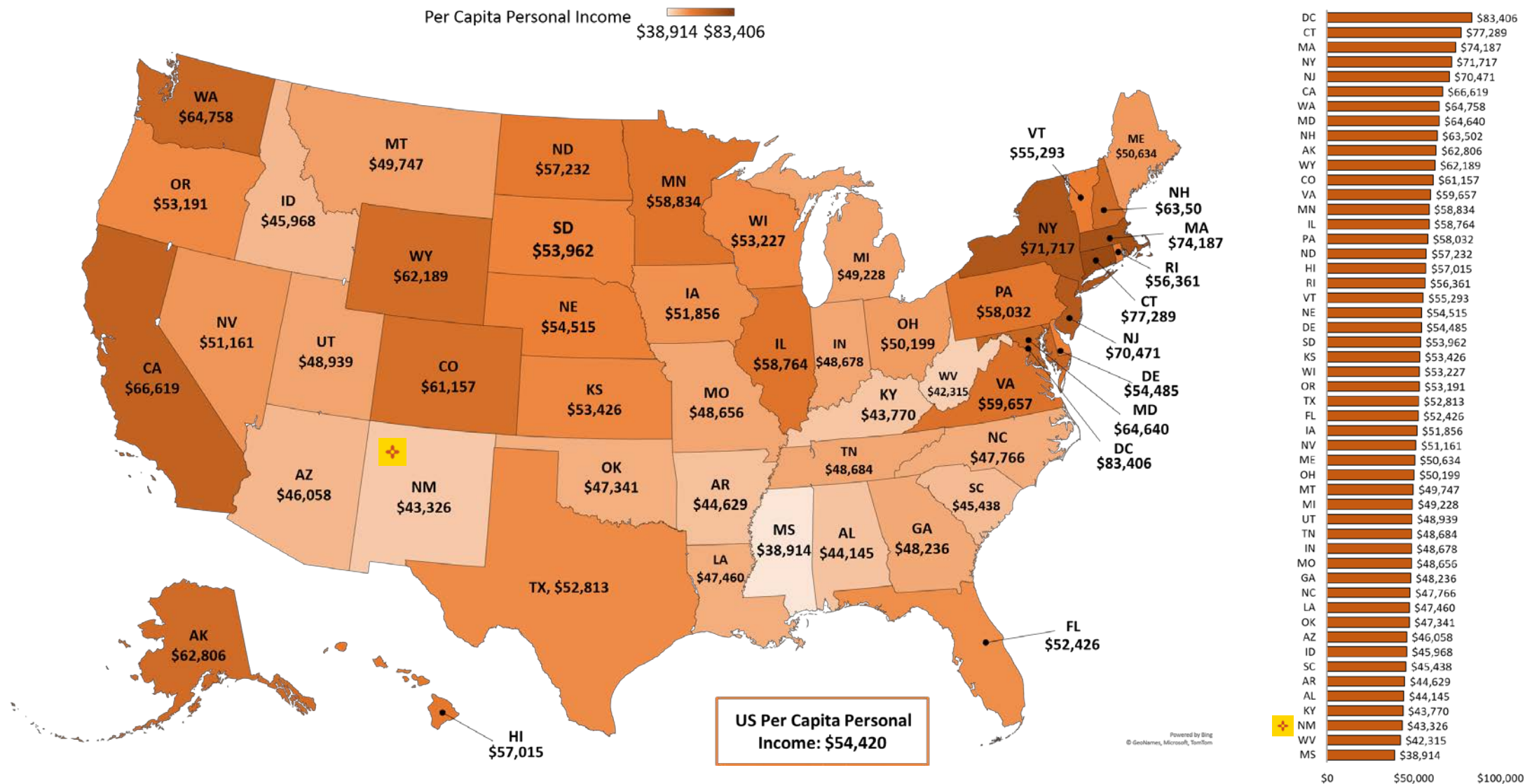


# New Mexico Hispanic/Latino Resident Population by County as of 2019



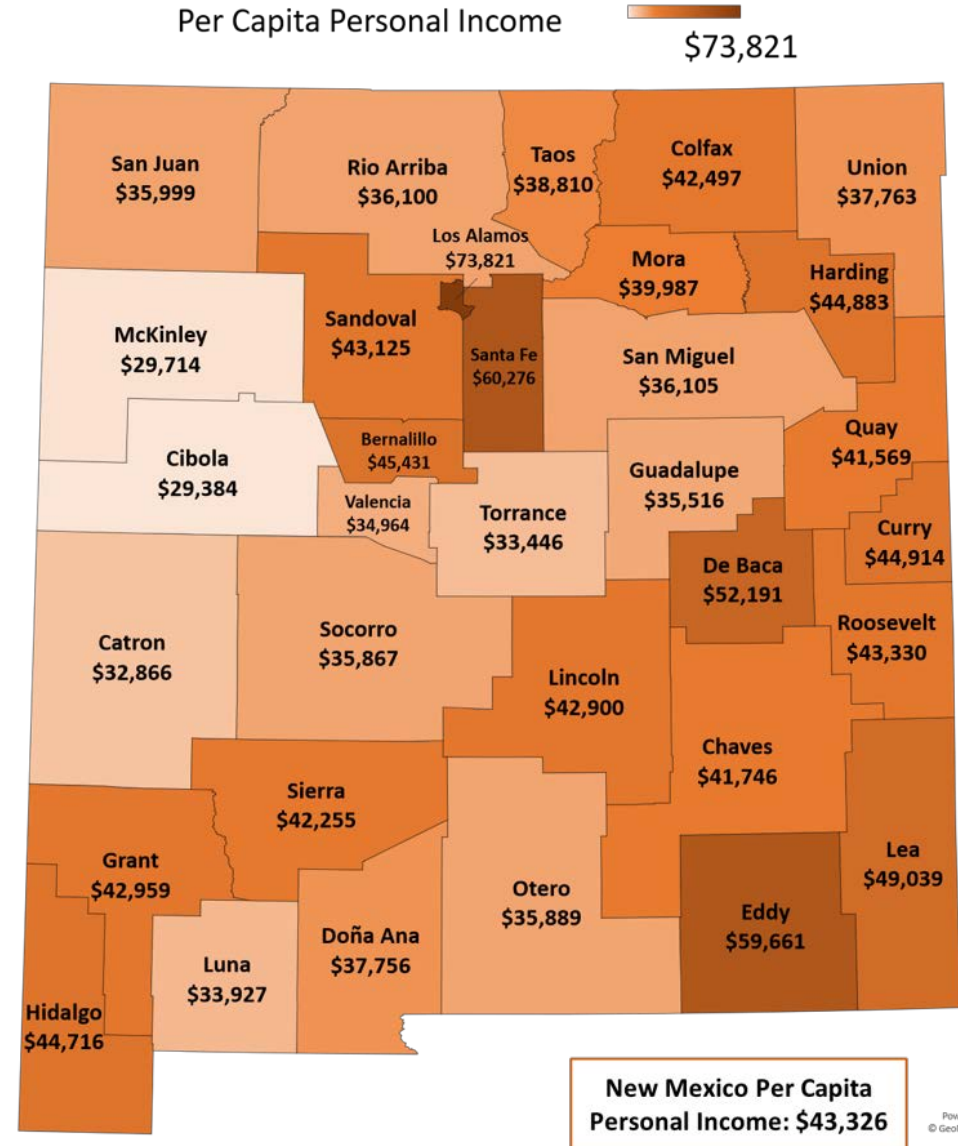
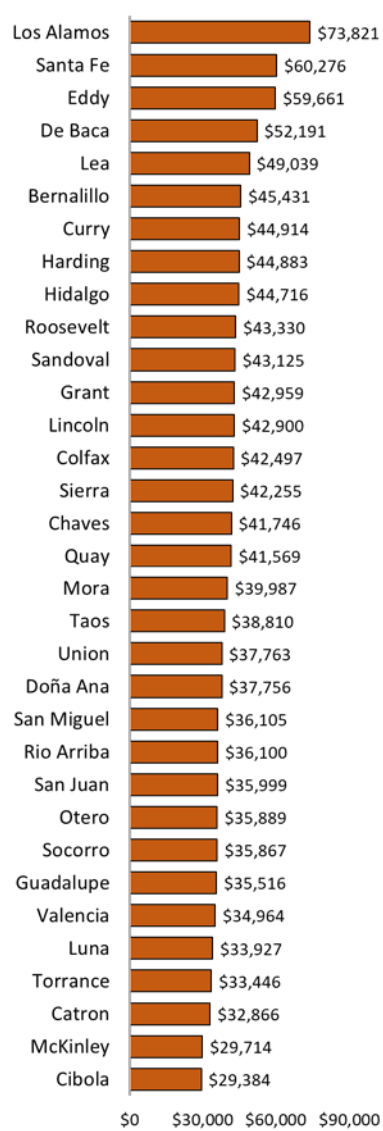
Source: U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

# U.S. Per Capita Personal Income by State as of 2019



Source: U.S. Bureau of Economic Analysis, Per Capita Personal Income by State [PCPI], retrieved from FRED, Federal Reserve Bank of St. Louis; Retrieved from <https://fred.stlouisfed.org/release/tables?rid=110&eid=257197#snid=257229>, November 5, 2020.

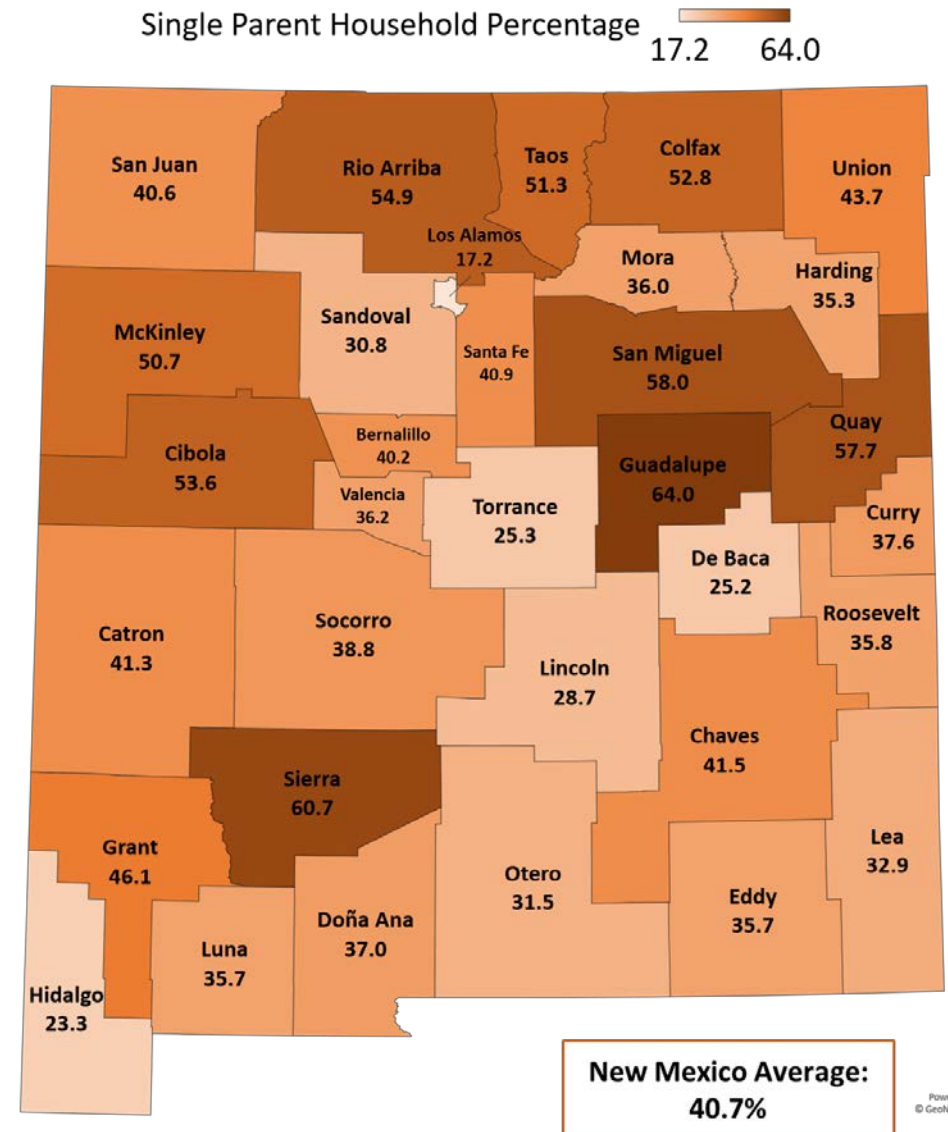
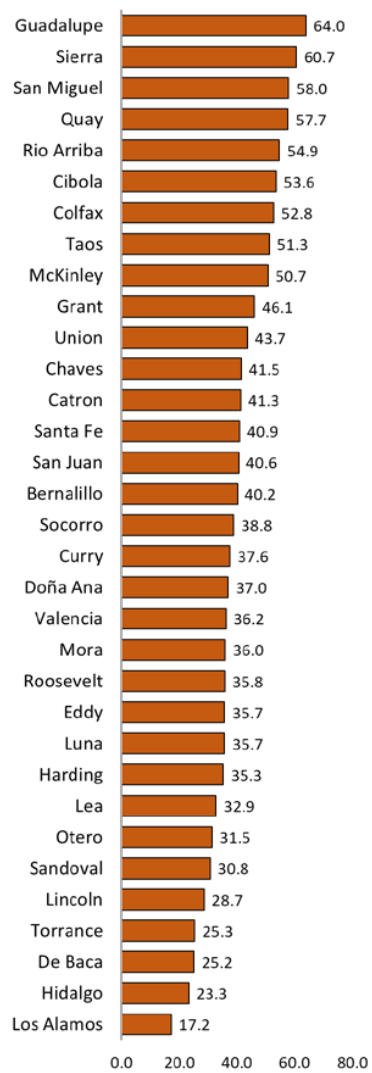
# New Mexico Per Capita Personal Income by County as of 2019



Source: U.S. Bureau of Economic Analysis, Local Area Personal Income, 2019 Per Capita Personal Income. Retrieved from <https://www.bea.gov/data/income-saving/personal-income-county-metro-and-other-areas>, December 3, 2020.

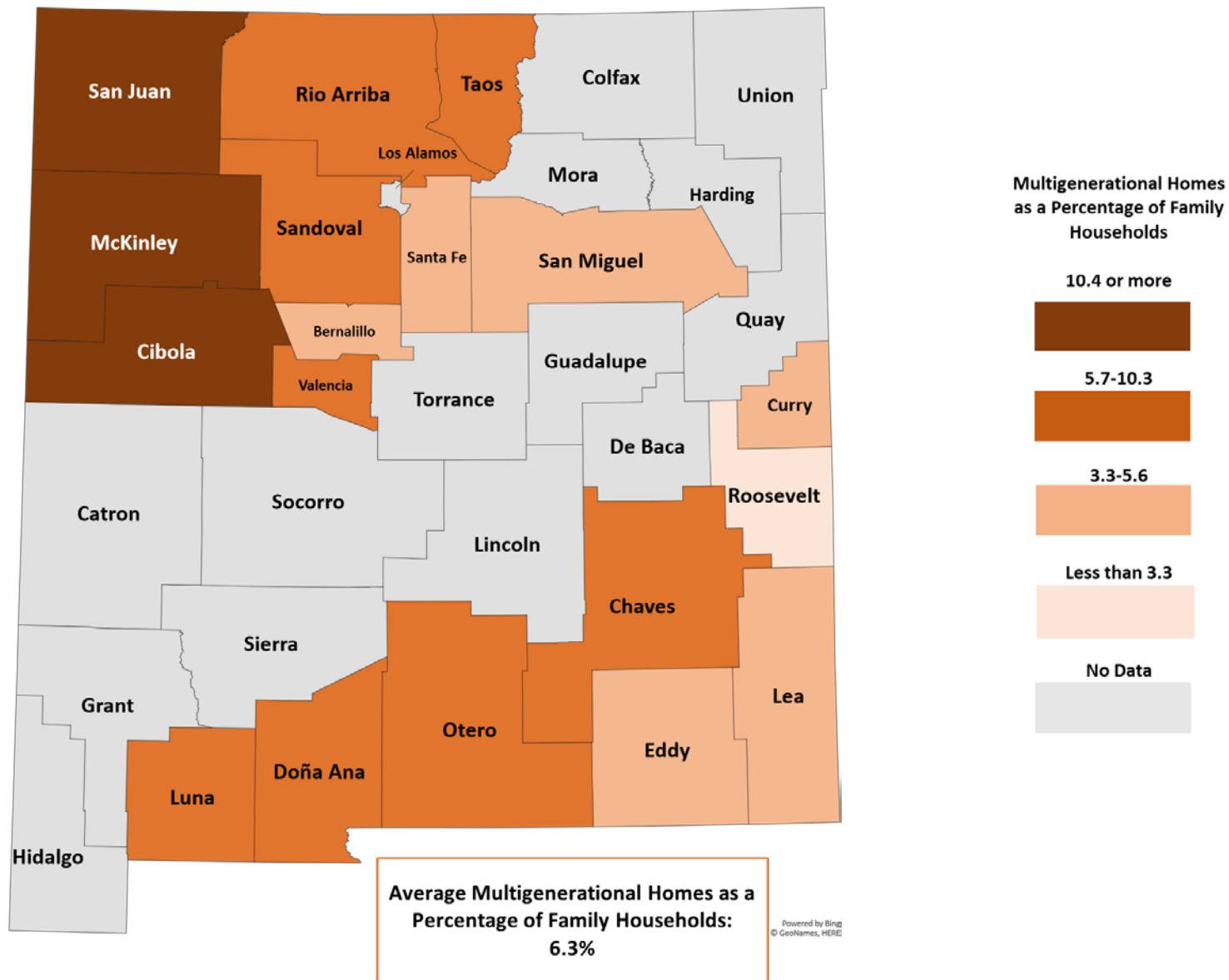


# New Mexico Single Parent Households with Children as a Percentage of Households with Children by County as of 2018



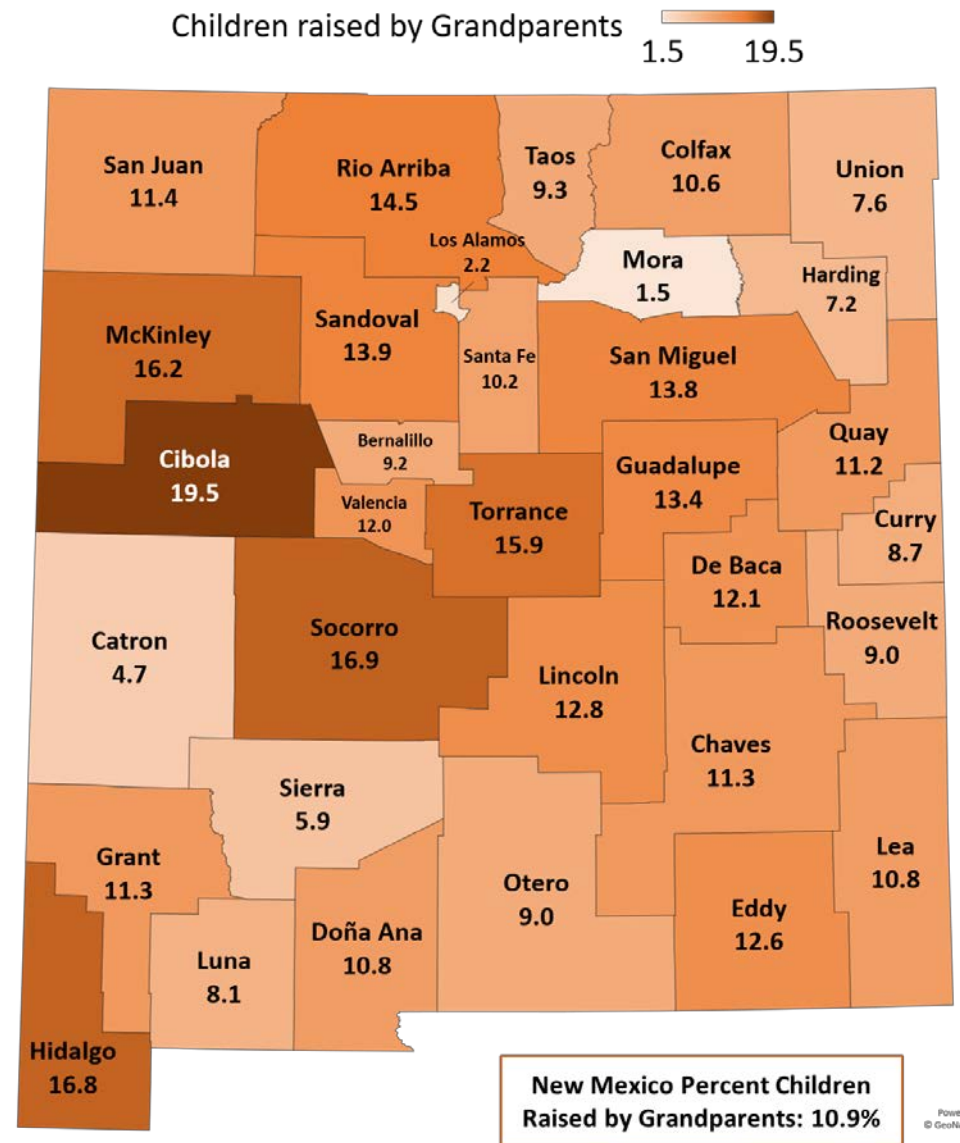
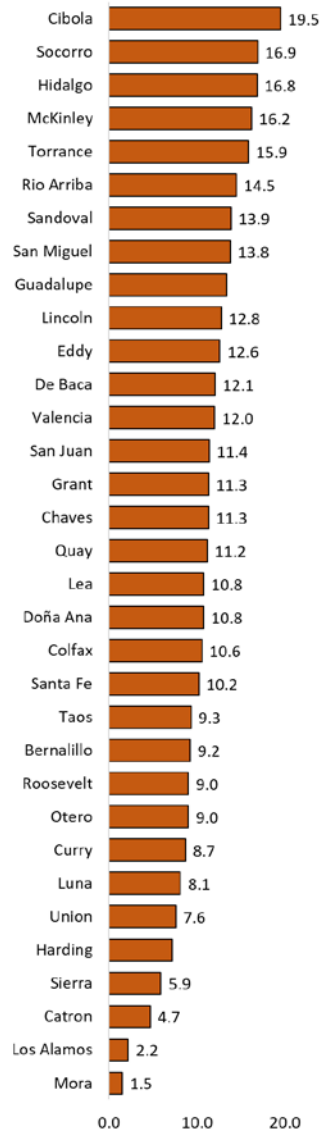
Source: U.S. Census Bureau, Single-parent Households with Children as a Percentage of Households with Children by County, NM [S1101SPHOUSE035001] as of 2018. Retrieved from FRED, Federal Reserve Bank of St. Louis; <https://fred.stlouisfed.org/release/tables?rid=412&eid=360401>, November 18, 2020.  
 Section 2 | Demographic Data U.S. & New Mexico

# New Mexico Multigenerational Households as a Percentage of Family Households by County, 2009-2011



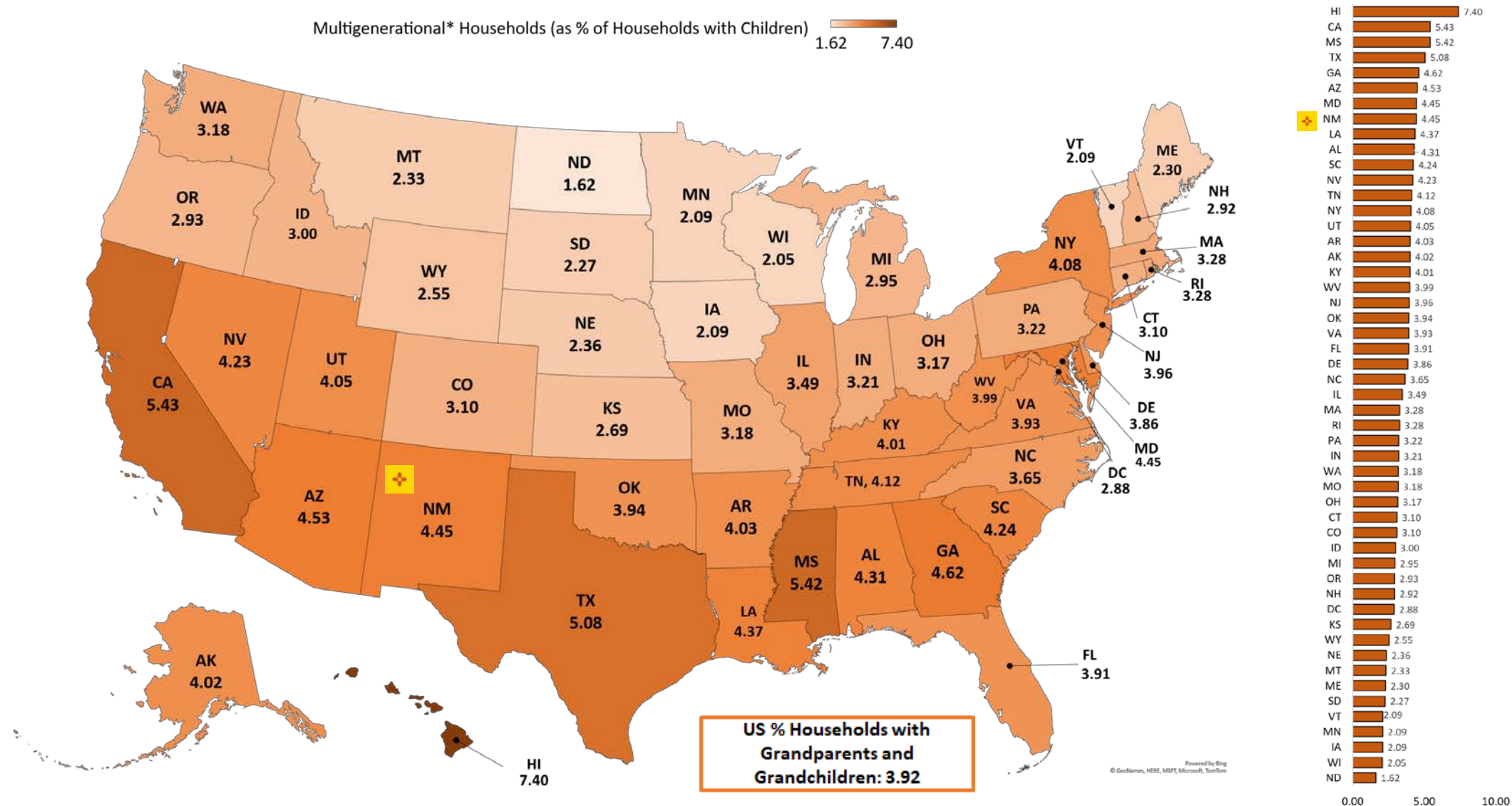
Source: Census American Community Survey Brief: Multigenerational Households: 2009-2011. By Daphne A. Lofquist, October 2012. Using U.S. Census Bureau, 2009–2011 American Community Survey.

# New Mexico Percentage of Children Raised by Grandparents, 2011-2015



Source: U.S. Census data; updated 2011-2015 data was made public late December/early January 2017 and is based upon data gathered at that time from U.S. Census ACS Factfinder, <https://conalma.org/wp-content/uploads/GRG-in-NM.pdf>

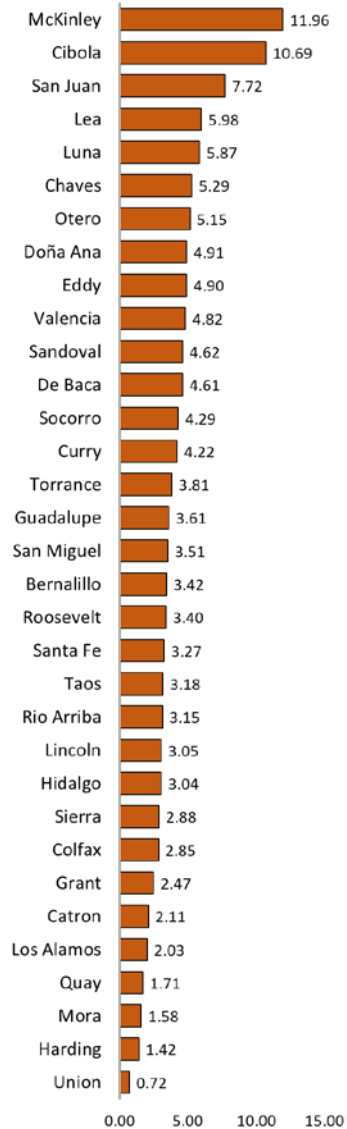
# U.S. Households with Grandchildren and Grandparents as a Percentage of Households with Children as of 2019



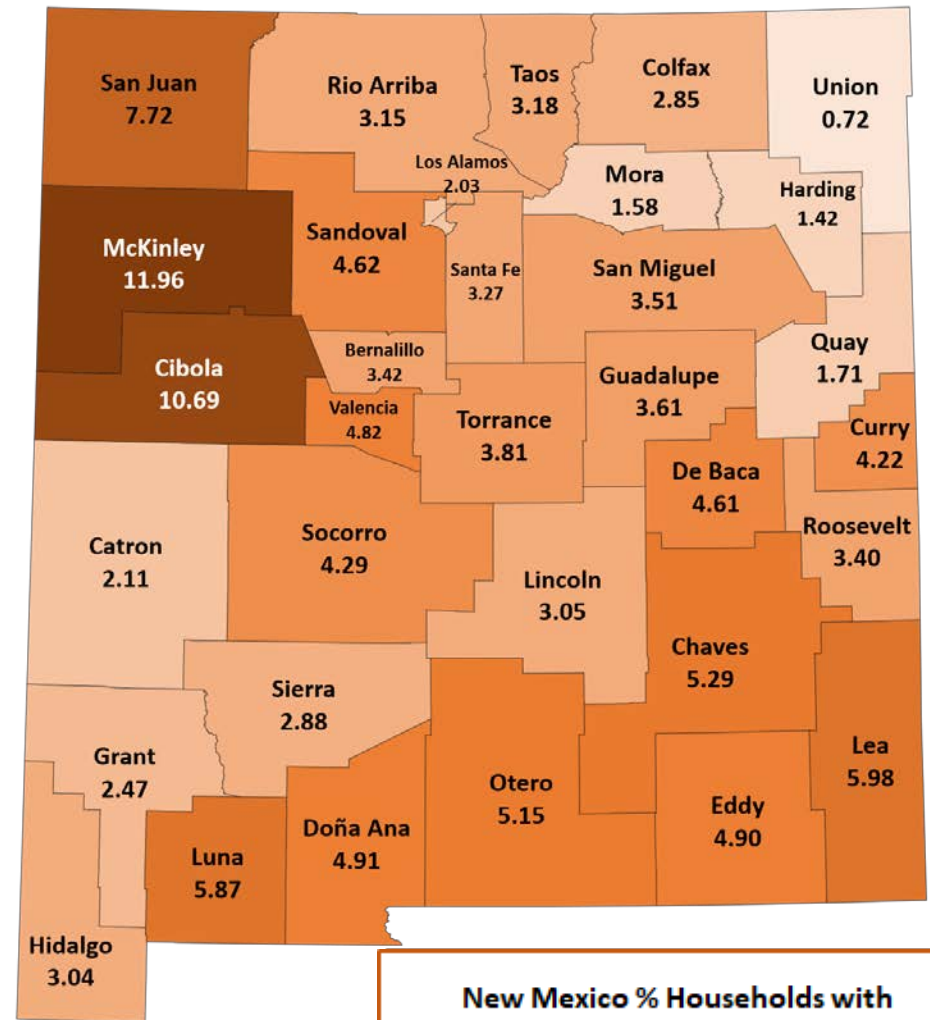
Source: U.S. Census Bureau, ACS 5 Year Estimates, 2019. \*Estimate of multigenerational households created using Table B10063: Households with Grandparents Living with Own Grandchildren under 18 years. <https://data.census.gov/cedsci/table?q=Household%20and%20Family&g=0100000US.04000.001&tid=ACSDT5Y2019.B10063&moe=false&hidePreview=true>



# New Mexico Households with Grandchildren and Grandparents as a Percentage of Households with Children as of 2019



Multigenerational\* Households (as % of Households with Children) 0.72 11.96

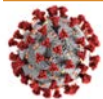


**New Mexico % Households with Grandparents and Grandchildren: 4.45**

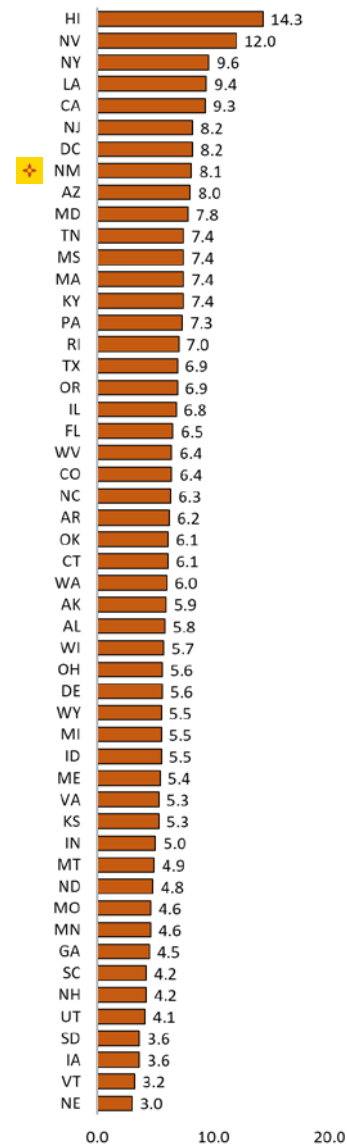
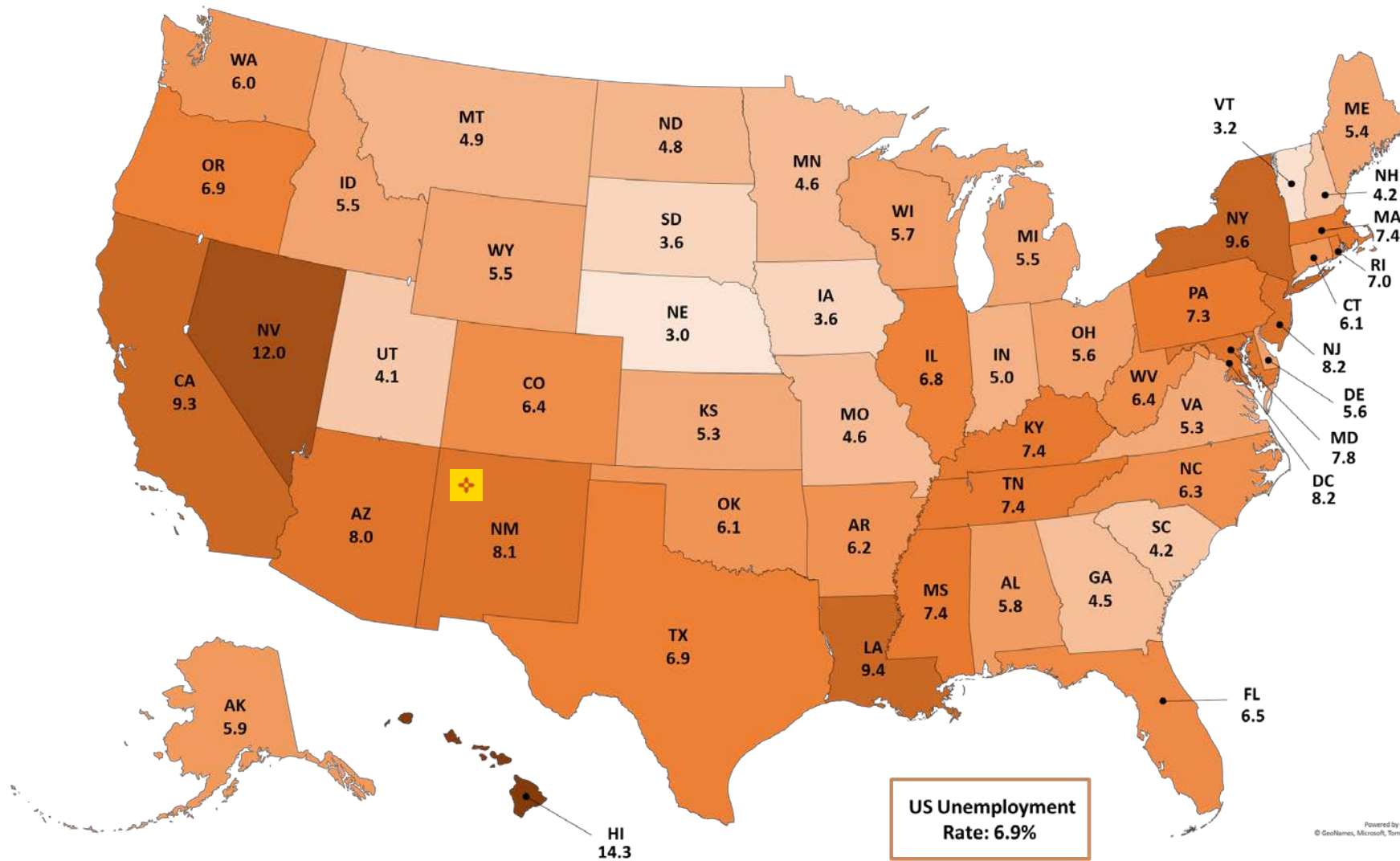
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Source: U.S. Census Bureau, ACS 5 Year Estimates, 2019. \*Estimate of multigenerational households created using Table B10063: Households with Grandparents Living with Own Grandchildren under 18 years. <https://data.census.gov/cedsci/table?q=Household%20and%20Family&g=0100000US.04000.001&tid=ACSDT5Y2019.B10063&moe=false&hidePreview=true>

# U.S. Unemployment Rate by State as of October 2020

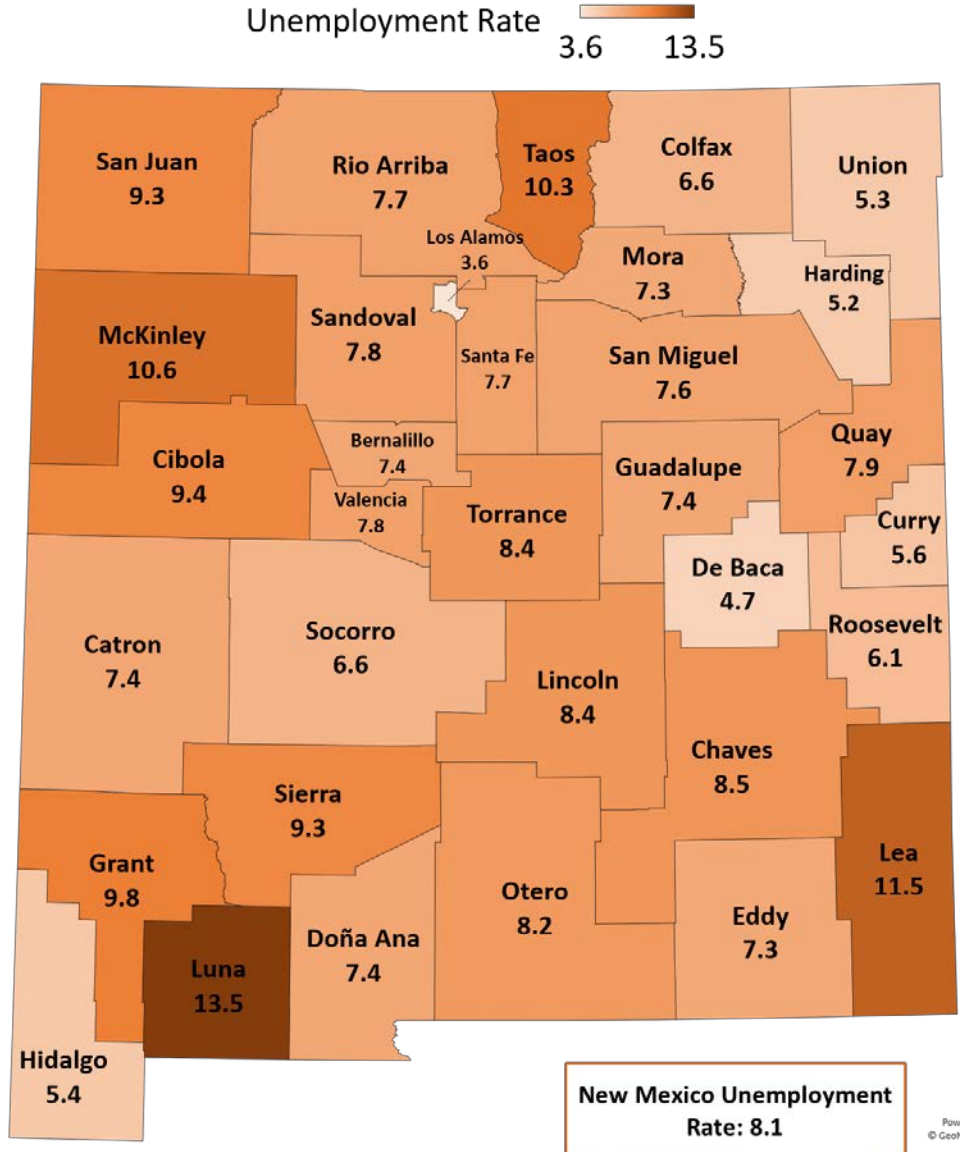
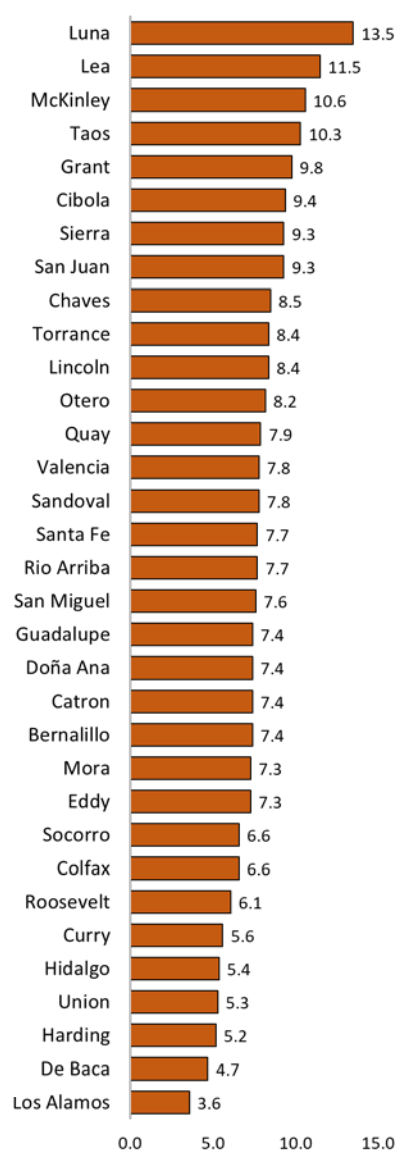


Unemployment Rate   
3.0 14.3



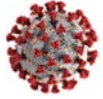
Source: U.S. Bureau of Labor Statistics, Local Area Unemployment Statistics as of October 2020, Seasonally Adjusted series. Retrieved from Bureau of Labor Statistics; <https://data.bls.gov/lausmap/showMap.jsp>, December 1, 2020.

# New Mexico Unemployment Rate by County as of October 2020



Source: U.S. Bureau of Labor Statistics, Local Area Unemployment Statistics as of October 2020, Not Seasonally Adjusted series. Retrieved from Bureau of Labor Statistics; <https://data.bls.gov/lausmap/showMap.jsp>, December 3, 2020.

# Demographic Characteristics of the Uninsured Nonelderly New Mexicans by Eligibility Type under Current Law, 2020



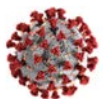
	Total			Eligible for Medicaid/CHIP			Eligible for Marketplace Premium Tax Credits			Not Eligible for Public Program		
	Number Uninsured	% of Total	Uninsured Rate	Number Uninsured	% of Total	Uninsured Rate	Number Uninsured	% of Total	Uninsured Rate	Number Uninsured	% of Total	Uninsured Rate
<b>Total</b>	<b>214,000</b>	<b>100.0%</b>	<b>11.9%</b>	<b>57,000</b>	<b>100.0%</b>	<b>6.0%</b>	<b>56,000</b>	<b>100.0%</b>	<b>37.2%</b>	<b>100,000</b>	<b>100.0%</b>	<b>14.5%</b>
<b>Race &amp; Ethnicity</b>												
American Indian/Alaska Native	37,000	17.3%	15.5%	19,000	32.6%	11.3%	10,000	17.6%	45.9%	8,000	8.4%	20.3%
Asian & Pacific Islander	3,000	1.5%	10.7%	-	-	-	1,000	2.1%	60.3%	2,000	1.8%	11.4%
Black, non-Hispanic	4,000	1.8%	10.3%	-	-	-	1,000	2.0%	44.0%	2,000	2.2%	15.5%
Hispanic/Latino	121,000	56.3%	13.1%	30,000	51.6%	5.8%	27,000	48.4%	38.8%	64,000	63.5%	20.8%
White, non-Hispanic	48,000	22.5%	7.7%	8,000	14.3%	3.4%	17,000	29.7%	31.0%	23,000	23.4%	7.6%
Other	1,000	0.6%	6.3%	-	-	-	-	-	-	-	-	-
<b>Sex</b>												
Male	126,000	58.8%	13.1%	30,000	52.4%	6.6%	39,000	70.0%	48.4%	56,000	56.3%	15.5%
Female	88,000	41.2%	9.7%	27,000	47.6%	5.5%	17,000	30.0%	24.2%	44,000	43.7%	13.3%
<b>Age</b>												
0-18	30,000	14.1%	5.6%	16,000	27.6%	4.1%	2,000	4.1%	18.8%	12,000	12.0%	8.3%
19-34	82,000	38.4%	18.0%	21,000	36.2%	8.4%	28,000	50.0%	53.2%	33,000	33.2%	20.9%
35-54	79,000	36.9%	15.3%	15,000	27.0%	7.5%	21,000	38.0%	40.6%	42,000	41.9%	16.2%
55-64	23,000	10.6%	8.1%	5,000	9.3%	4.6%	4,000	7.8%	13.2%	13,000	12.9%	10.0%
<b>Citizenship Status - Individual</b>												
Citizen	148,000	69.1%	8.9%	39,000	68.7%	4.4%	55,000	97.2%	37.2%	54,000	53.6%	8.7%
Non-Citizen	66,000	30.9%	52.7%	18,000	31.3%	38.4%	2,000	2.8%	36.9%	47,000	46.4%	62.7%
<b>Education - Individual (Age 19-64)</b>												
<i>Subtotal</i>	<i>184,000</i>	<i>100.0%</i>	<i>14.7%</i>	<i>42,000</i>	<i>100%</i>	<i>7.3%</i>	<i>54,000</i>	<i>100%</i>	<i>38.8%</i>	<i>88,000</i>	<i>100%</i>	<i>16.1%</i>
Less than High School	31,000	17.1%	14.7%	10,000	24.7%	7.3%	5,000	8.4%	38.8%	17,000	18.8%	16.1%
High School	66,000	35.7%	31.0%	17,000	40.4%	15.1%	20,000	36.4%	62.7%	29,000	33.1%	63.7%
Some College	56,000	30.6%	18.0%	12,000	27.8%	8.3%	19,000	36.0%	44.2%	25,000	28.6%	25.0%
College Graduate	31,000	16.7%	13.6%	3,000	7.2%	5.7%	10,000	19.2%	38.8%	17,000	19.6%	15.6%

Notes: Coverage results are rounded to the nearest thousands; cells with <1000 people are not shown. Estimates reflect average number of uninsured over the last three quarters of 2020, the COVID-19 recession period

Source: The Urban Institute's Health Insurance Policy Simulation Model (HIPSM), 2020

# Geographic Location\* of the Uninsured Nonelderly New Mexicans by Eligibility Type under Current Law, 2020

	Total			Eligible for Medicaid/CHIP			Eligible for Marketplace Premium Tax Credits			Not Eligible for Public Program		
	Number Uninsured	% of Total	Uninsured Rate	Number Uninsured	% of Total	Uninsured Rate	Number Uninsured	% of Total	Uninsured Rate	Number Uninsured	% of Total	Uninsured Rate
<b>Total</b>	<b>214,000</b>	<b>100.0%</b>	<b>11.9%</b>	<b>57,000</b>	<b>100.0%</b>	<b>6.0%</b>	<b>56,000</b>	<b>100.0%</b>	<b>37.2%</b>	<b>100,000</b>	<b>100.0%</b>	<b>14.5%</b>
<b>Geography*</b>												
Albuquerque	66,000	30.9%	11.6%	15,000	26.9%	5.6%	17,000	30.1%	36.6%	34,000	33.6%	13.6%
Northwest NM	20,000	9.4%	15.5%	11,000	19.5%	11.8%	4,000	7.8%	40.1%	5,000	4.6%	19.2%
Farmington, Bloomfield, and Aztec Cities	10,000	4.5%	11.3%	2,000	4.0%	5.2%	2,000	4.3%	39.8%	5,000	4.9%	14.0%
North Central NM	11,000	5.2%	10.5%	3,000	4.7%	4.7%	3,000	5.8%	29.3%	5,000	5.1%	13.8%
Eastern Plains NM	10,000	4.5%	11.3%	4,000	6.2%	6.0%	3,000	4.7%	30.4%	3,000	3.4%	12.7%
Santa Fe County	17,000	8.1%	14.3%	4,000	6.7%	7.3%	4,000	6.4%	30.5%	10,000	9.8%	17.4%
Sandoval County	11,000	5.2%	9.5%	3,000	5.6%	5.8%	3,000	5.9%	37.4%	5,000	4.7%	8.6%
Valencia, Bernalillo East Mountains & Isleta Pueblo	9,000	4.1%	10.5%	2,000	3.9%	5.3%	3,000	5.1%	41.9%	4,000	3.6%	10.7%
Southwest NM	8,000	3.7%	9.7%	2,000	3.4%	3.6%	2,000	4.4%	34.3%	4,000	3.6%	16.4%
Dona Ana County	22,000	10.4%	12.0%	5,000	9.1%	4.8%	6,000	10.0%	38.0%	11,000	11.4%	18.0%
Central Southwest NM	16,000	7.4%	12.7%	3,000	5.6%	4.5%	6,000	10.4%	54.1%	7,000	6.8%	15.7%
Far Southeast NM	14,000	6.6%	13.5%	3,000	4.5%	5.5%	3,000	5.2%	36.7%	9,000	8.7%	17.2%



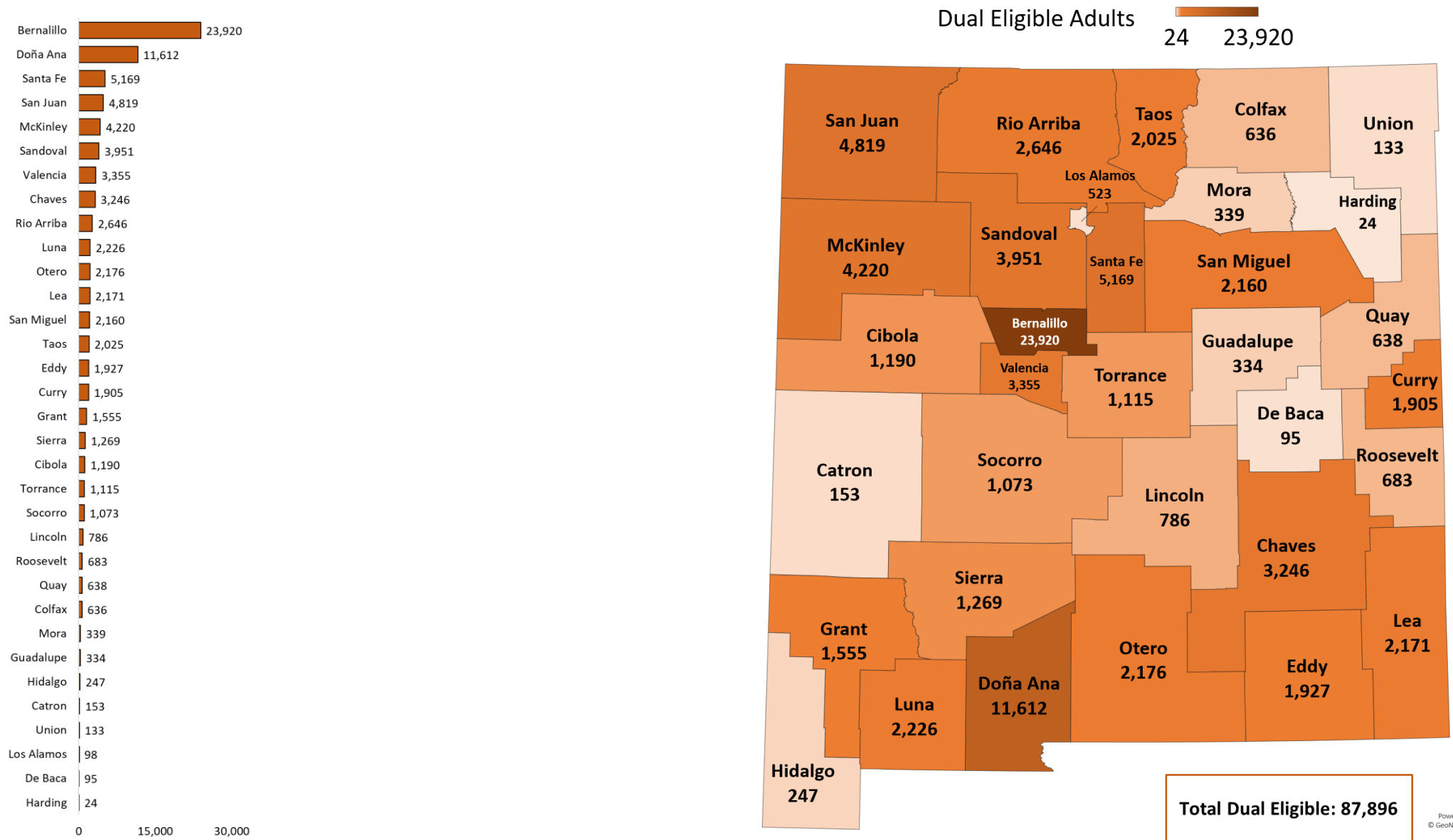
Notes: Coverage results are rounded to the nearest thousands; cells with <1000 people are not shown. Estimates reflect average number of uninsured over the last three quarters of 2020, the COVID-19 recession period.

\*Due to census data availability, some county-level data is available and is presented as such. Where county-level data is not available, areas of the state have been grouped into regions. Counties listed separately are not included in those groupings

Source: The Urban Institute's Health Insurance Policy Simulation Model (HIPSIM), 2020

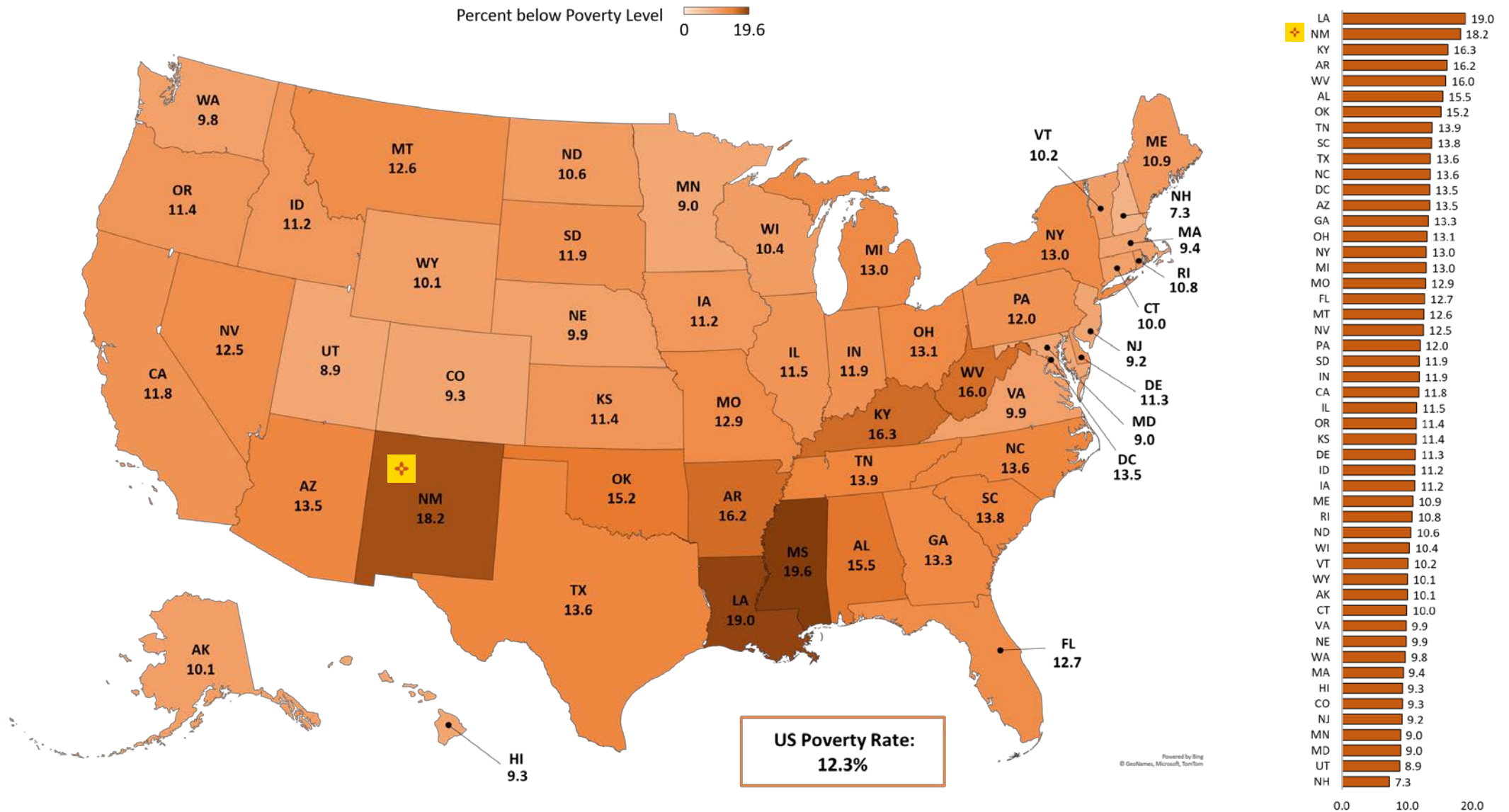
Section 2 | Demographic Data U.S. & New Mexico

# New Mexico Number of Medicaid/Medicare Dual Eligible Adults by County as of October 2019



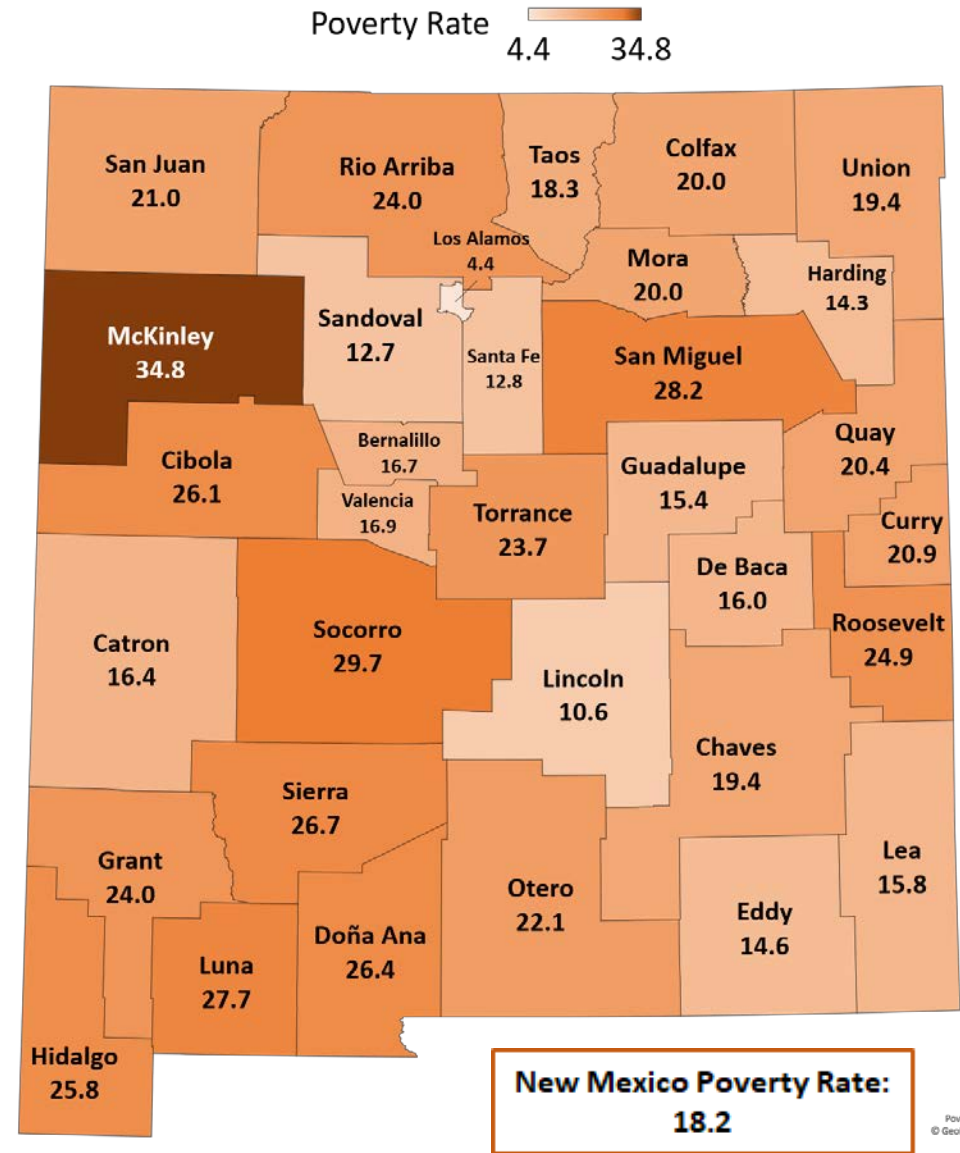
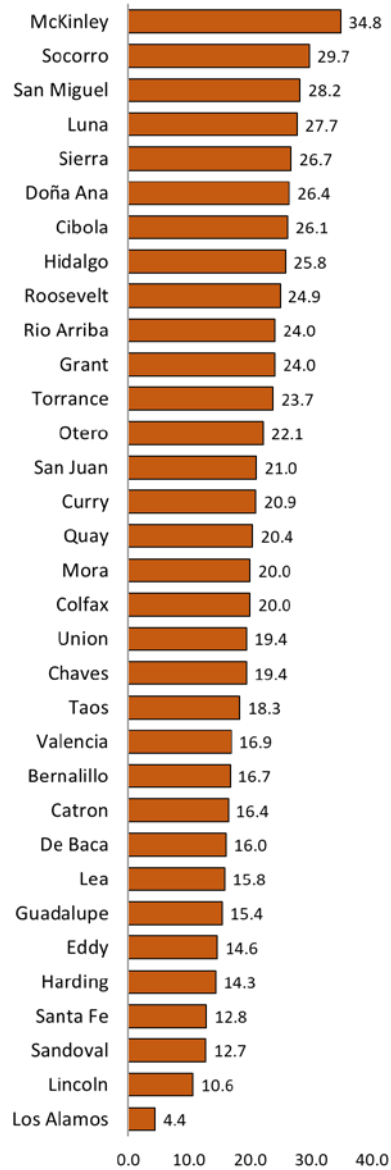
Source: Medicaid / CHIP Member Eligibility Report, October 2019; MMIS, Managed Care Roster, October 2019.

# U.S. Poverty Rate by State as of 2019



Source: U.S. Census Bureau, Poverty Status in the Past 12 Months (S1701), 2019 American Community Survey 1-year estimates. Retrieved from <https://data.census.gov>, December 1, 2020

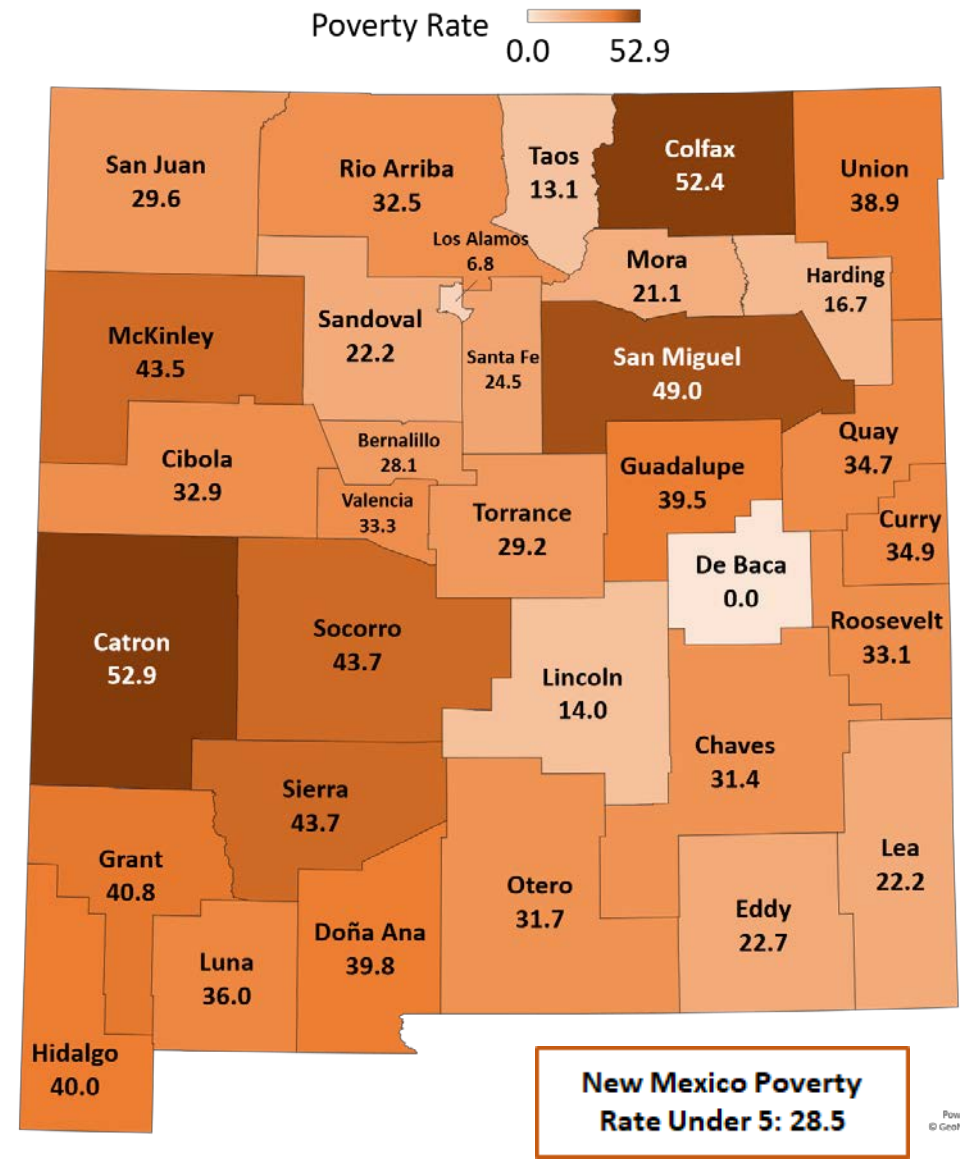
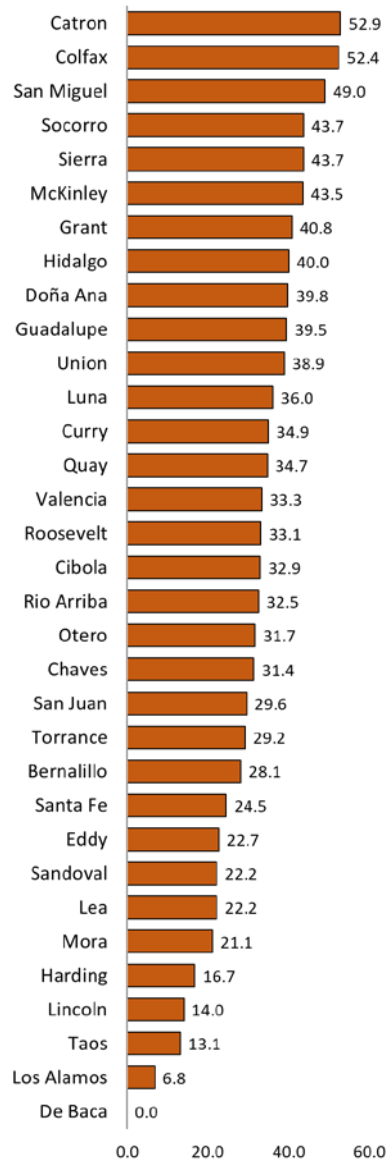
# New Mexico Poverty Rate by County as of 2019



Source: U.S. Census Bureau, Poverty Status in the Past 12 Months (S1701), 2019 American Community Survey 5-year estimates. Retrieved from <https://data.census.gov>, December 10, 2020  
 Note: The U.S. map on the previous page uses ACS 1-year estimates and this map uses ACS 5-year estimates.




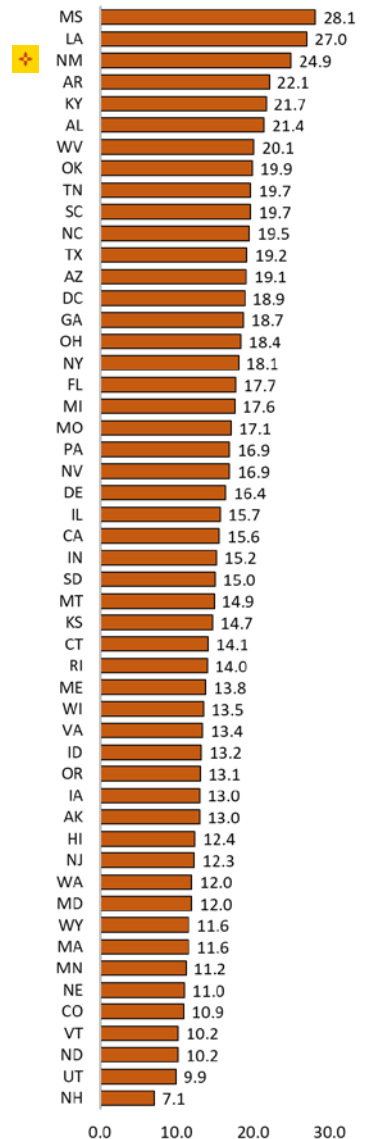
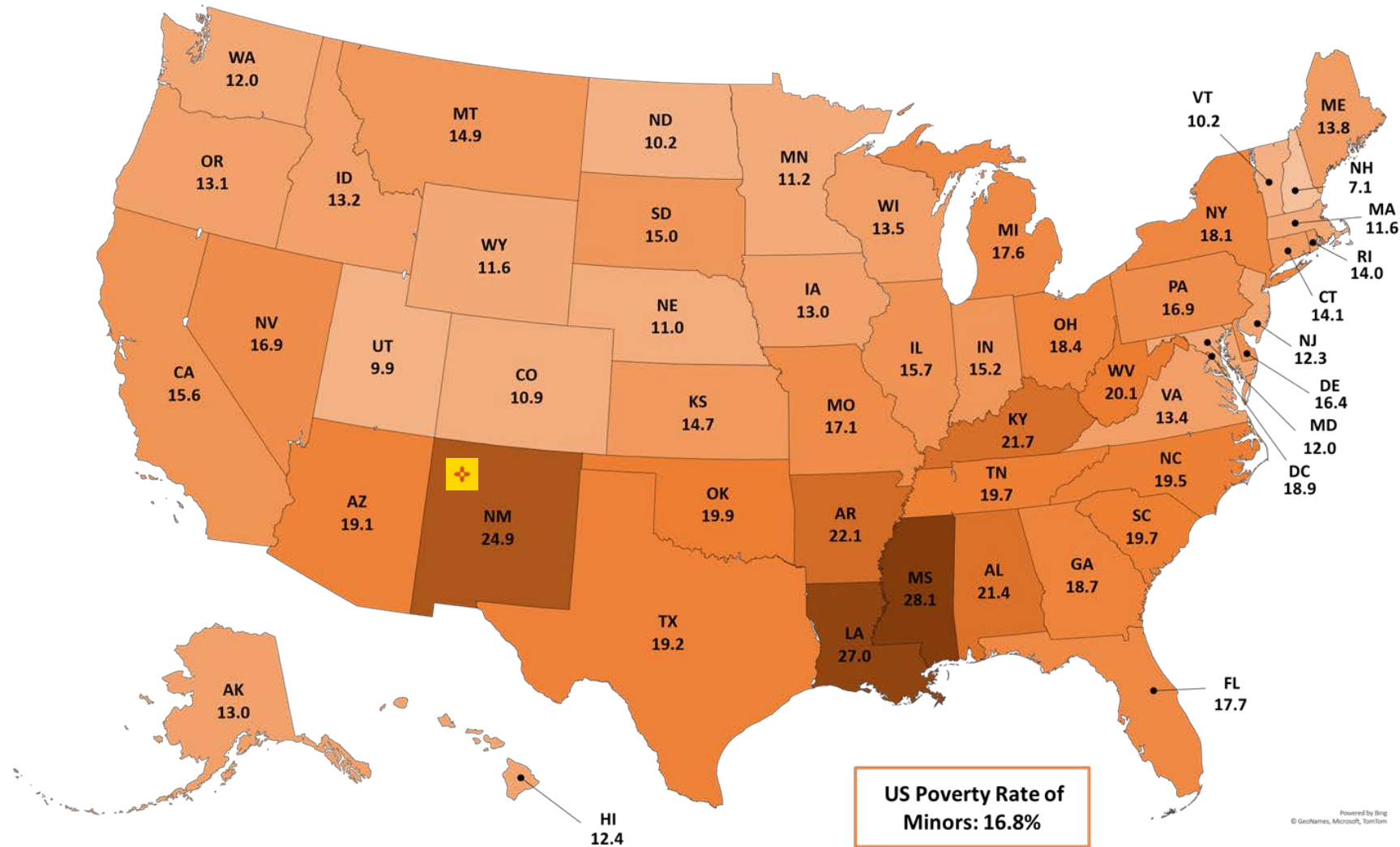
# New Mexico Poverty Rate of Children (Under 5 Years) by County as of 2019



Source: U.S. Census Bureau, Poverty Status in the Past 12 Months (S1701), 2019 American Community Survey 5-year estimates. Retrieved from <https://data.census.gov>, December 10, 2020

# U.S. Poverty Rate Minors (Under 18 Years) by State as of 2019

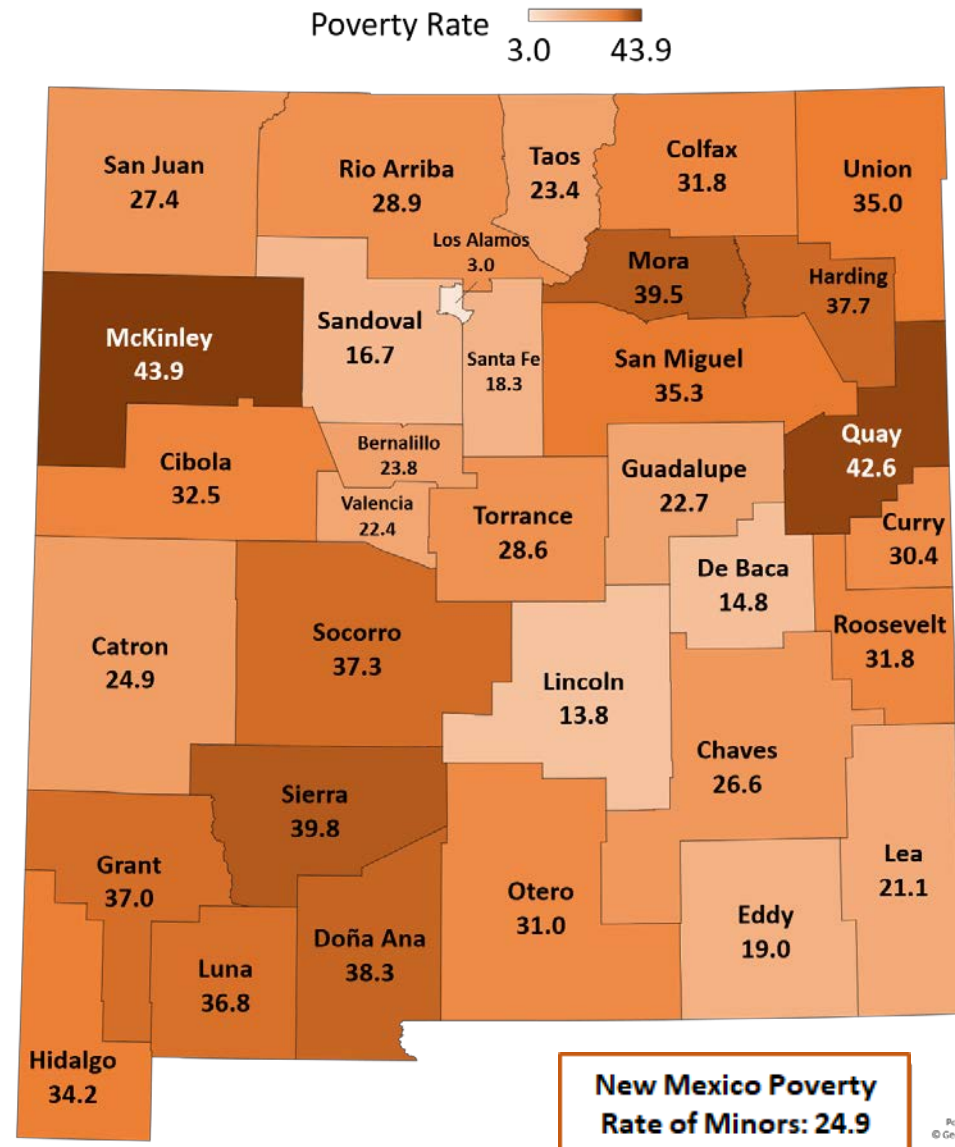
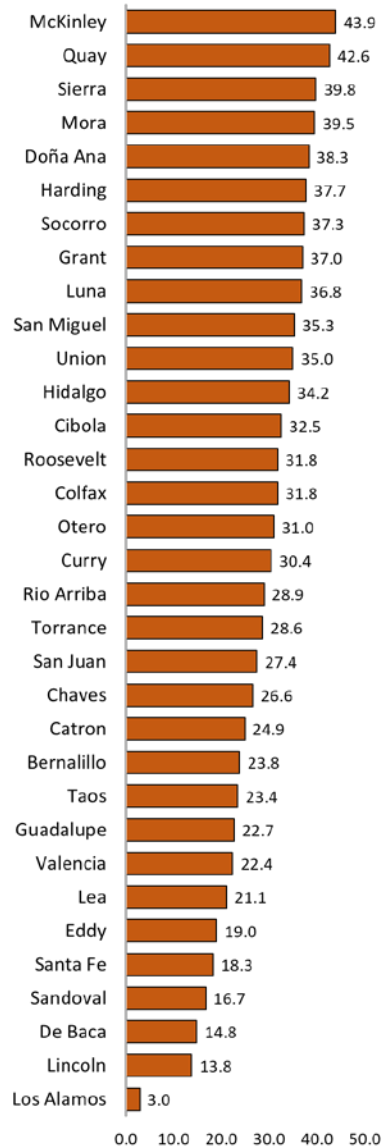
Percent below Poverty Level (Under 18 years)  0 28.1



**US Poverty Rate of Minors: 16.8%**

Source: U.S. Census Bureau, Poverty Status in the Past 12 Months (S1701), 2019 American Community Survey 1-year estimates. Retrieved from <https://data.census.gov>, December 1, 2020

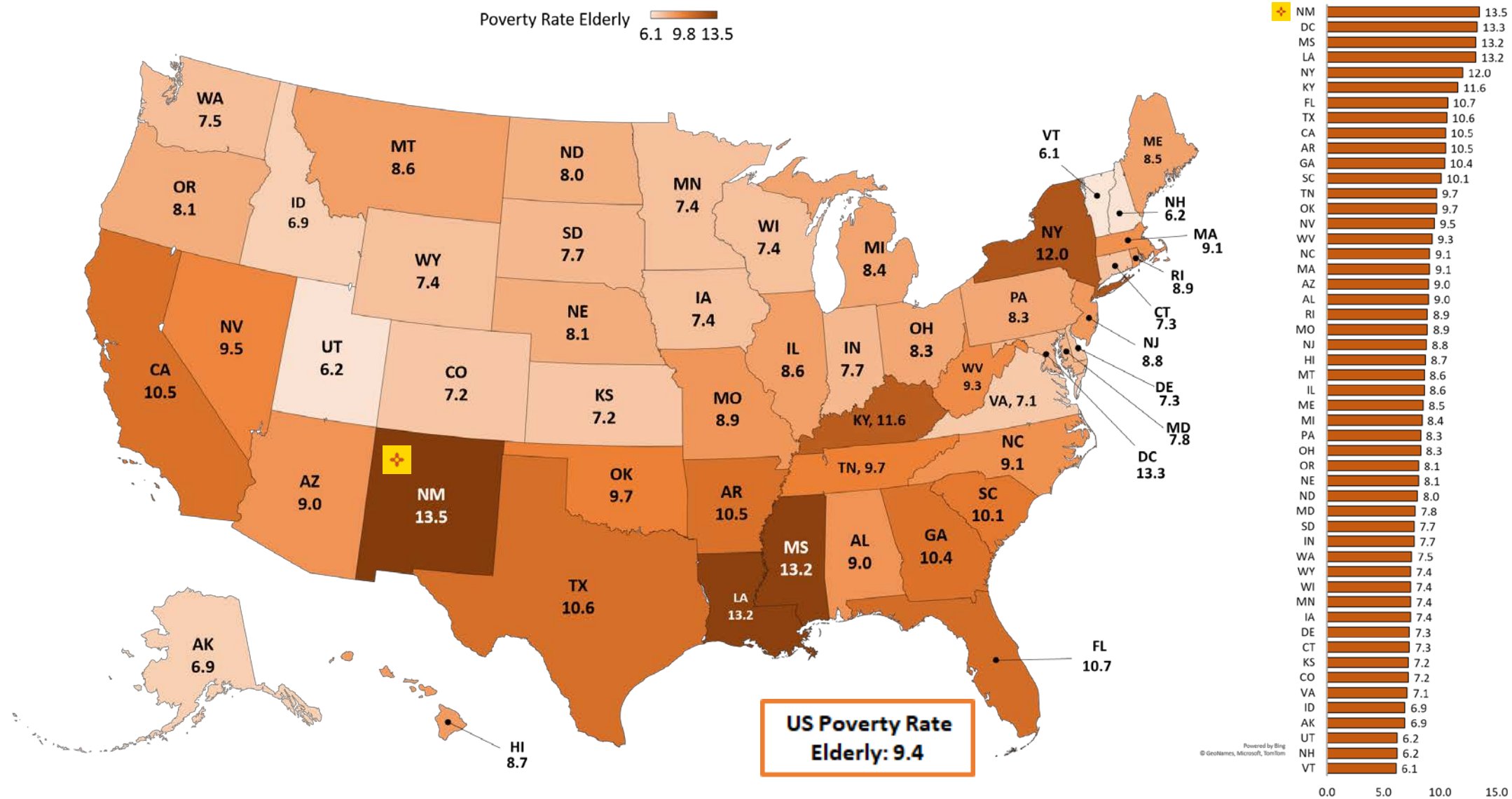
# New Mexico Poverty Rate of Minors (Under 18 Years) by County as of 2019



Source: U.S. Census Bureau, Poverty Status in the Past 12 Months (S1701), 2019 American Community Survey 5-year estimates. Retrieved from <https://data.census.gov>, December 10, 2020

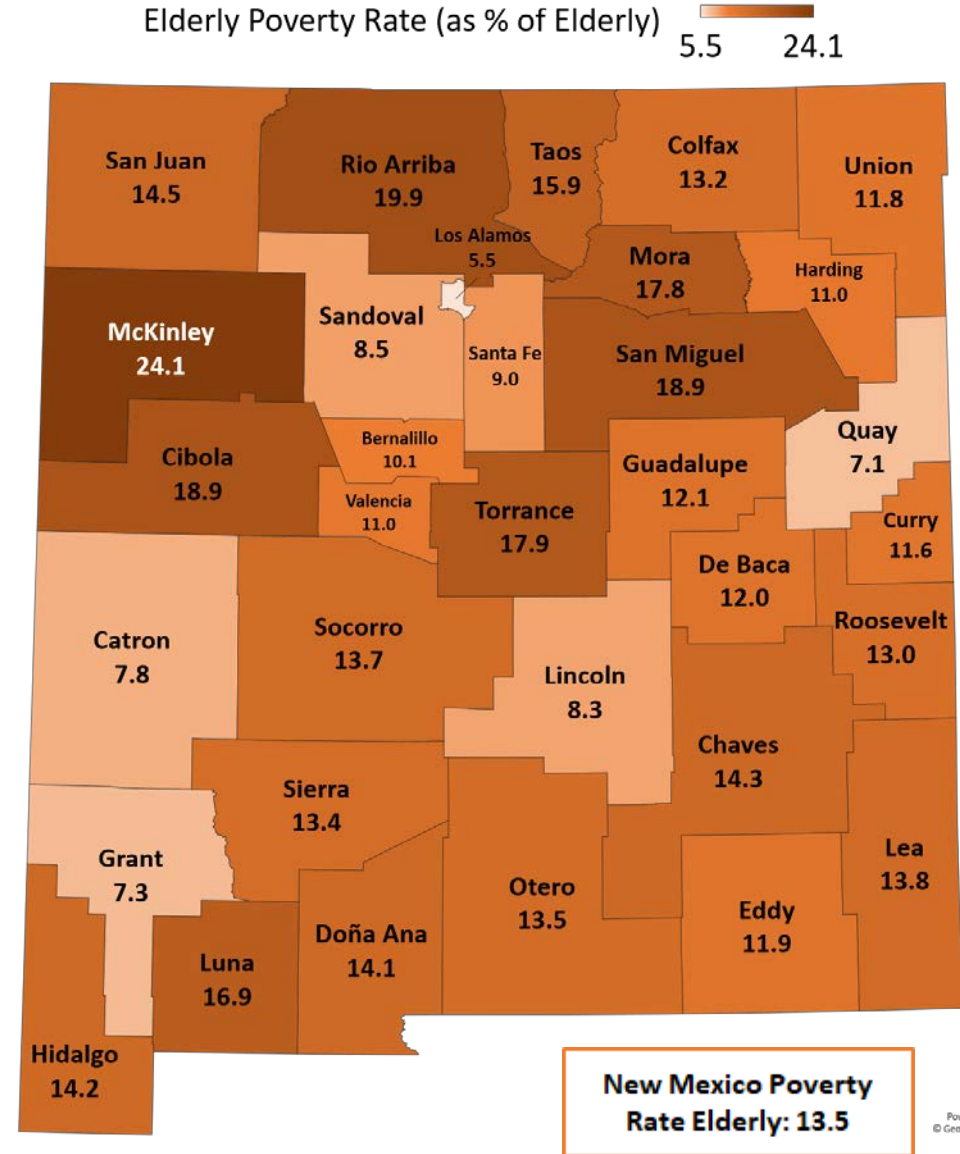
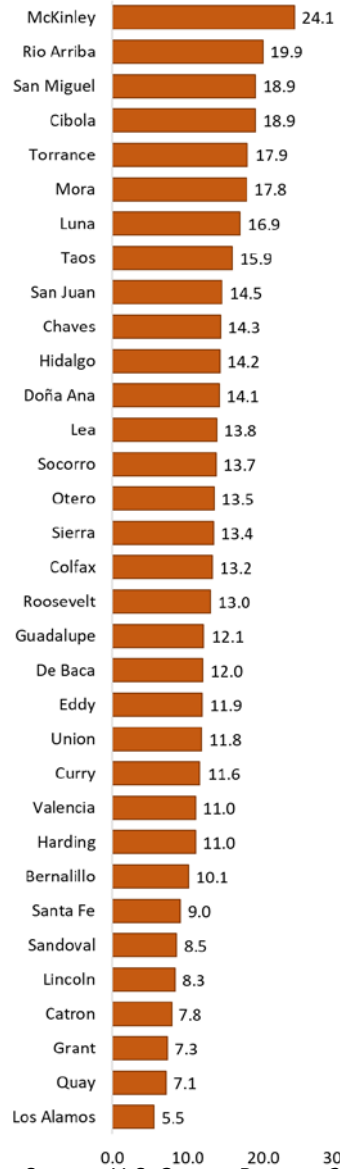
Note: The U.S. map on the previous page uses ACS 1-year estimates and this map uses ACS 5-year estimates.

# U.S. Poverty Rate Elderly (65+ Years) by State as of 2019



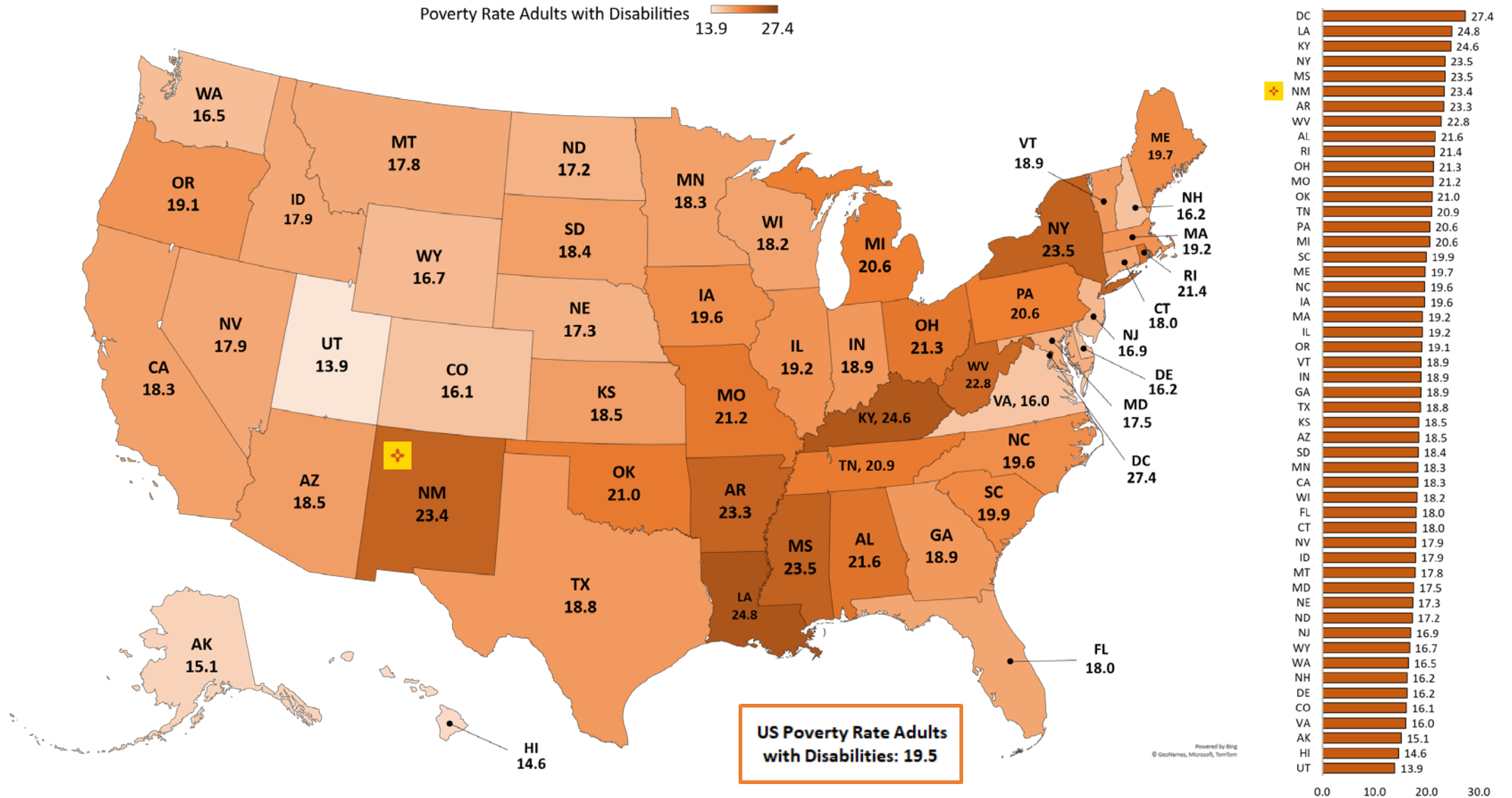
Source: U.S. Census Bureau, 2019 American Community Survey 1-Year Estimates, data.census.gov

# New Mexico Poverty Rate Elderly (65+ Years) by County as of 2019



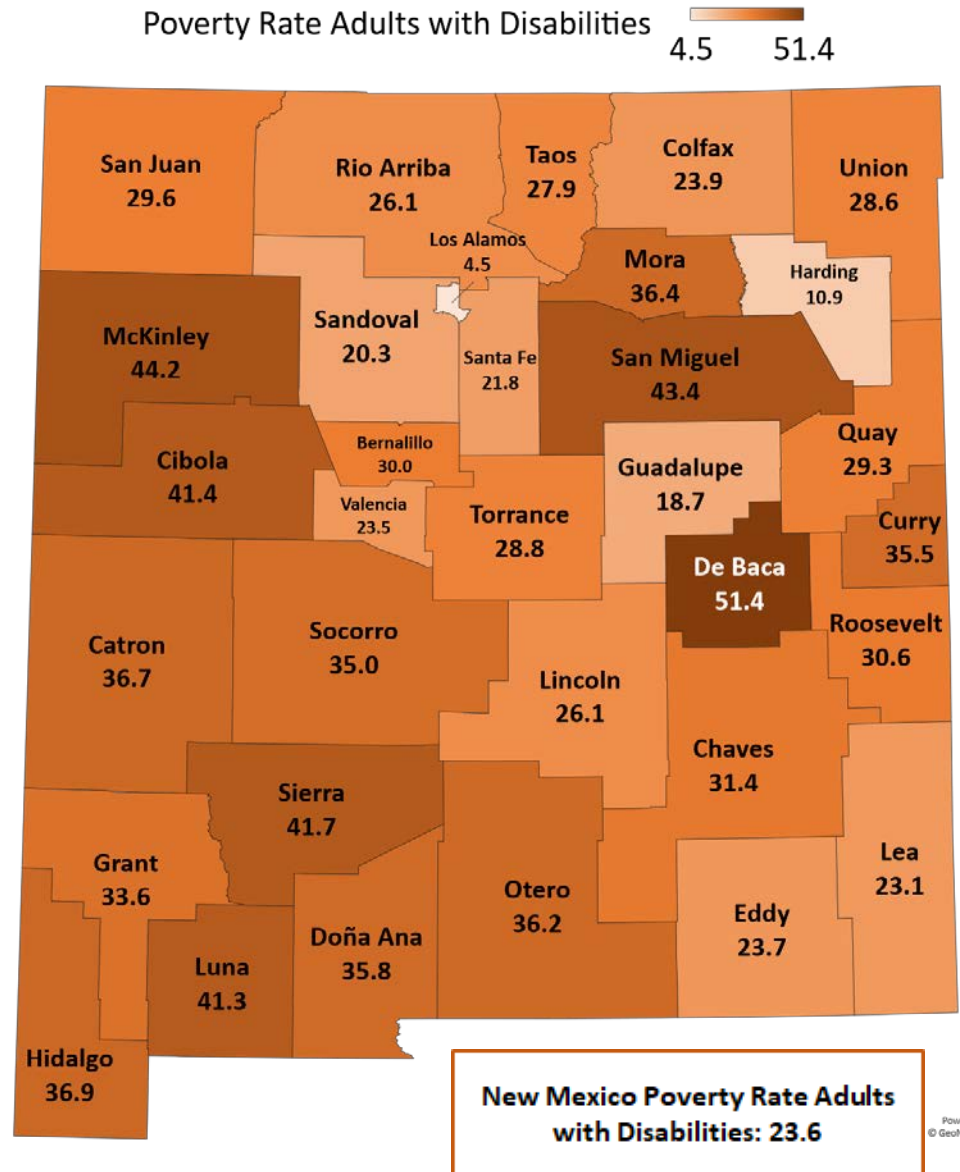
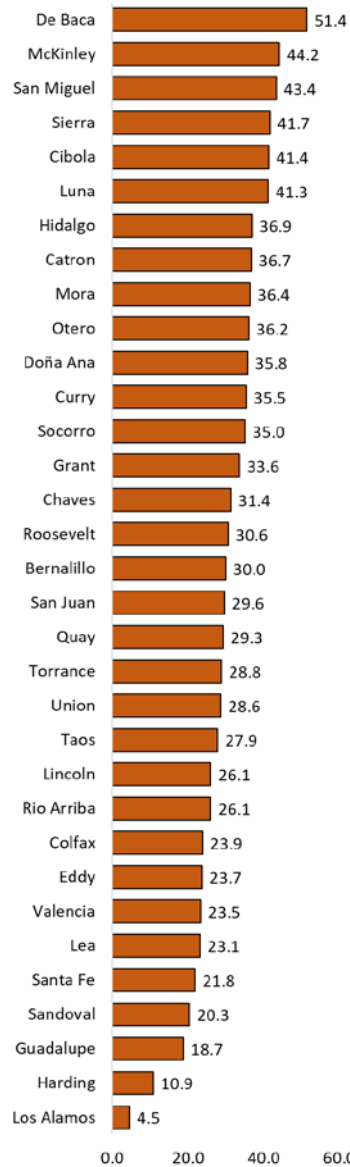
Source: U.S. Census Bureau, 2019 American Community Survey 5-Year Estimates, data.census.gov  
 Note: The U.S. map on the previous page uses ACS 1-year estimates and this map uses ACS 5-year estimates.  
 Section 2 | Demographic Data U.S. & New Mexico

# U.S. Poverty Rate Adults (18+ Years) with Disabilities by State as of 2019



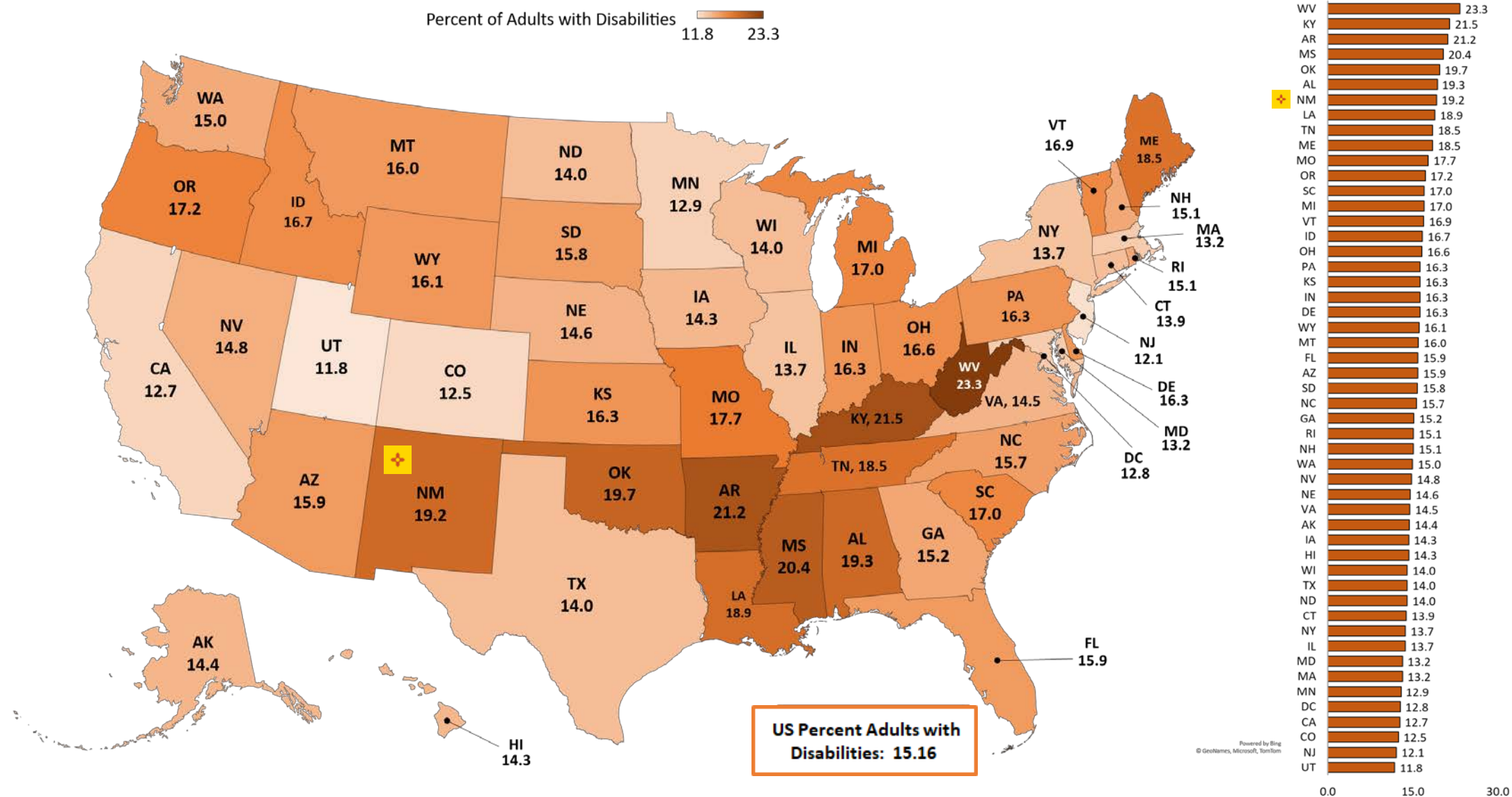
Source: U.S. Census Bureau, 2019 American Community Survey 1-Year Estimates, data.census.gov

# New Mexico Poverty Rate Adults (18+ Years) with Disabilities by County as of 2019



Source: U.S. Census Bureau, 2019 American Community Survey 5-Year Estimates, data.census.gov  
 Note: The U.S. map on the previous page uses ACS 1-year estimates and this map uses ACS 5-year estimates.  
 Section 2 | Demographic Data U.S. & New Mexico

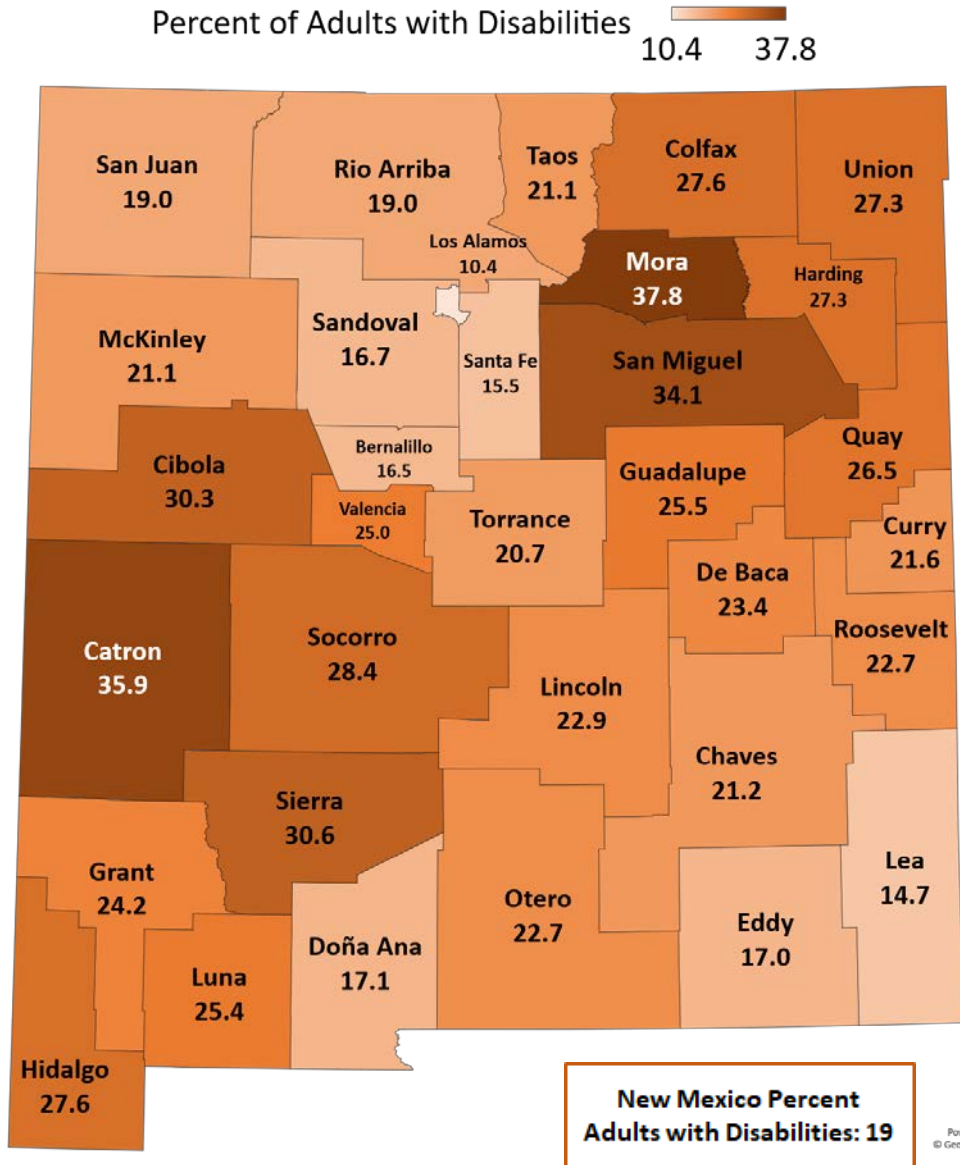
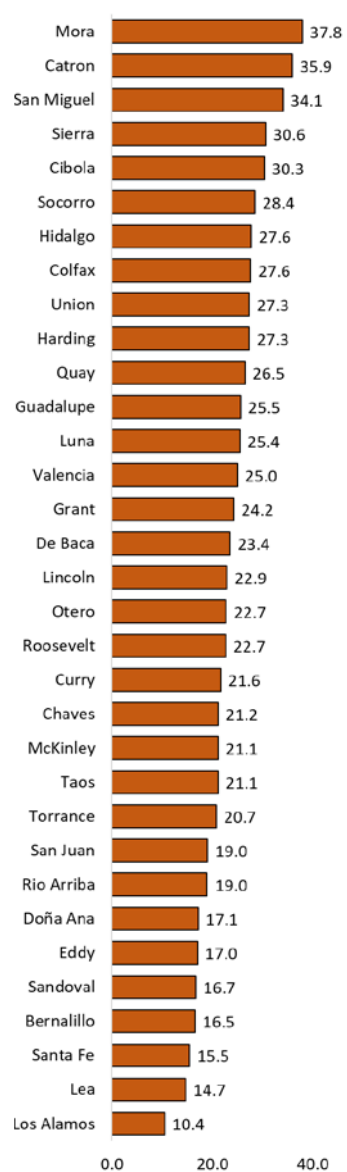
# U.S. Percent Adults (18+ Years) with Disabilities by State as of 2019



Source: U.S. Census Bureau, 2019 American Community Survey 1-Year Estimates, data.census.gov



# New Mexico Percent Adults (18+ Years) with Disabilities by County as of 2019



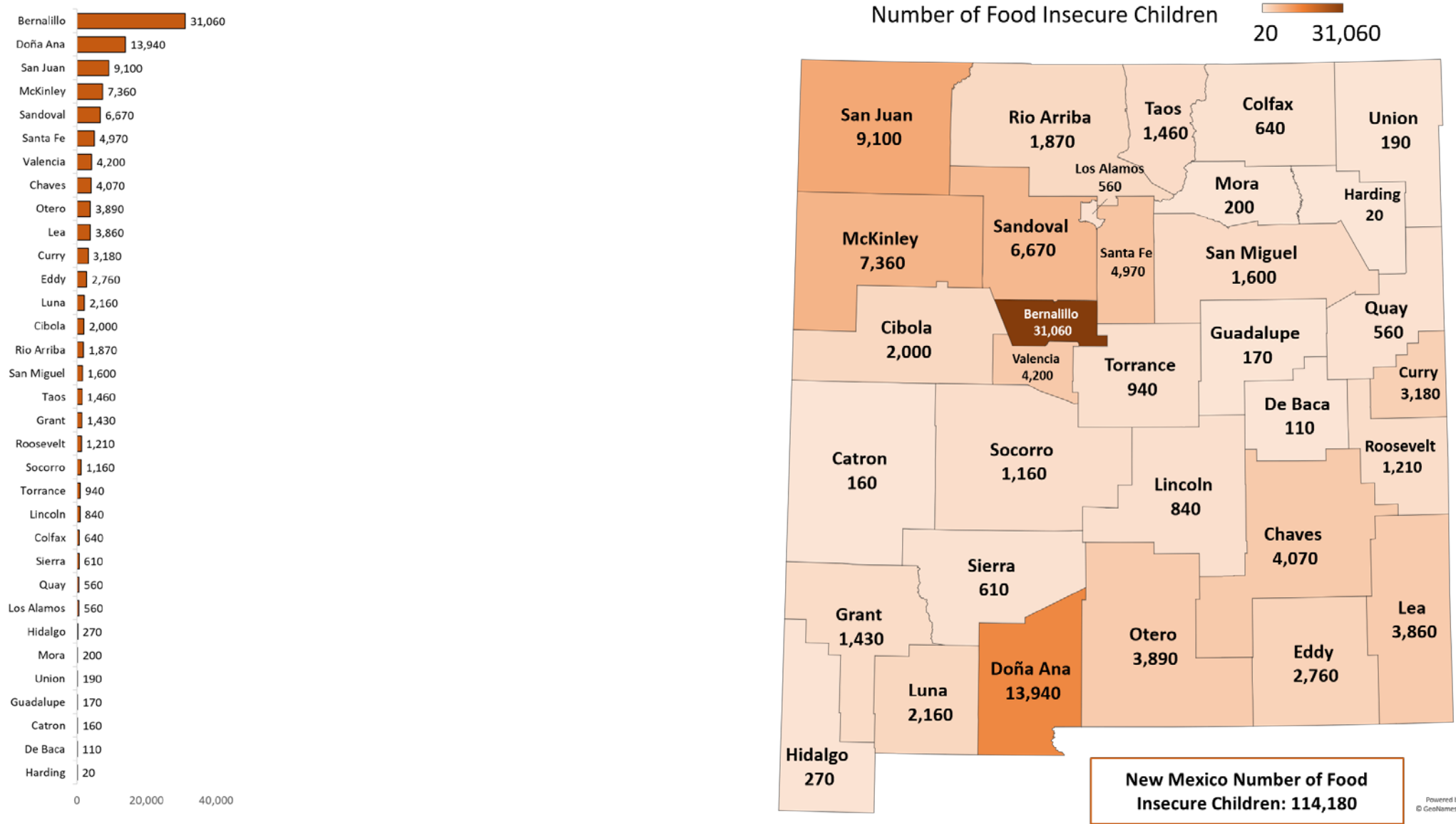
**New Mexico Percent Adults with Disabilities: 19**

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Source: U.S. Census Bureau, 2019 American Community Survey 5-Year Estimates, data.census.gov  
 Note: The U.S. map on the previous page uses ACS 1-year estimates and this map uses ACS 5-year estimates.  
 Section 2 | Demographic Data U.S. & New Mexico




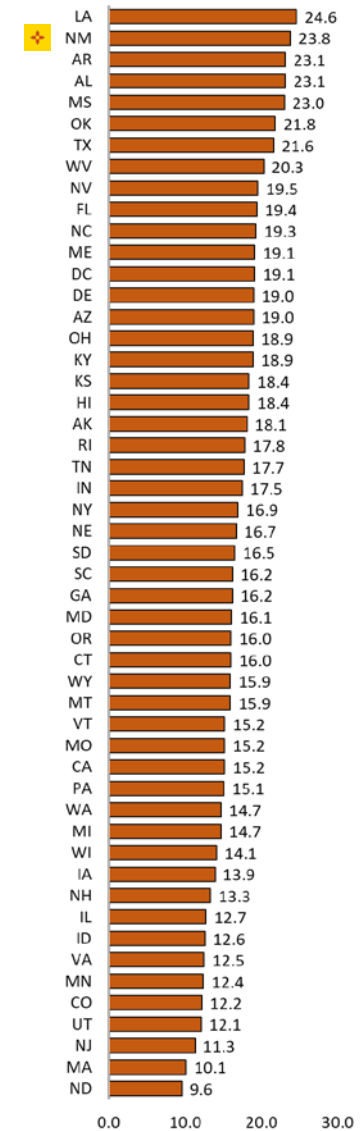
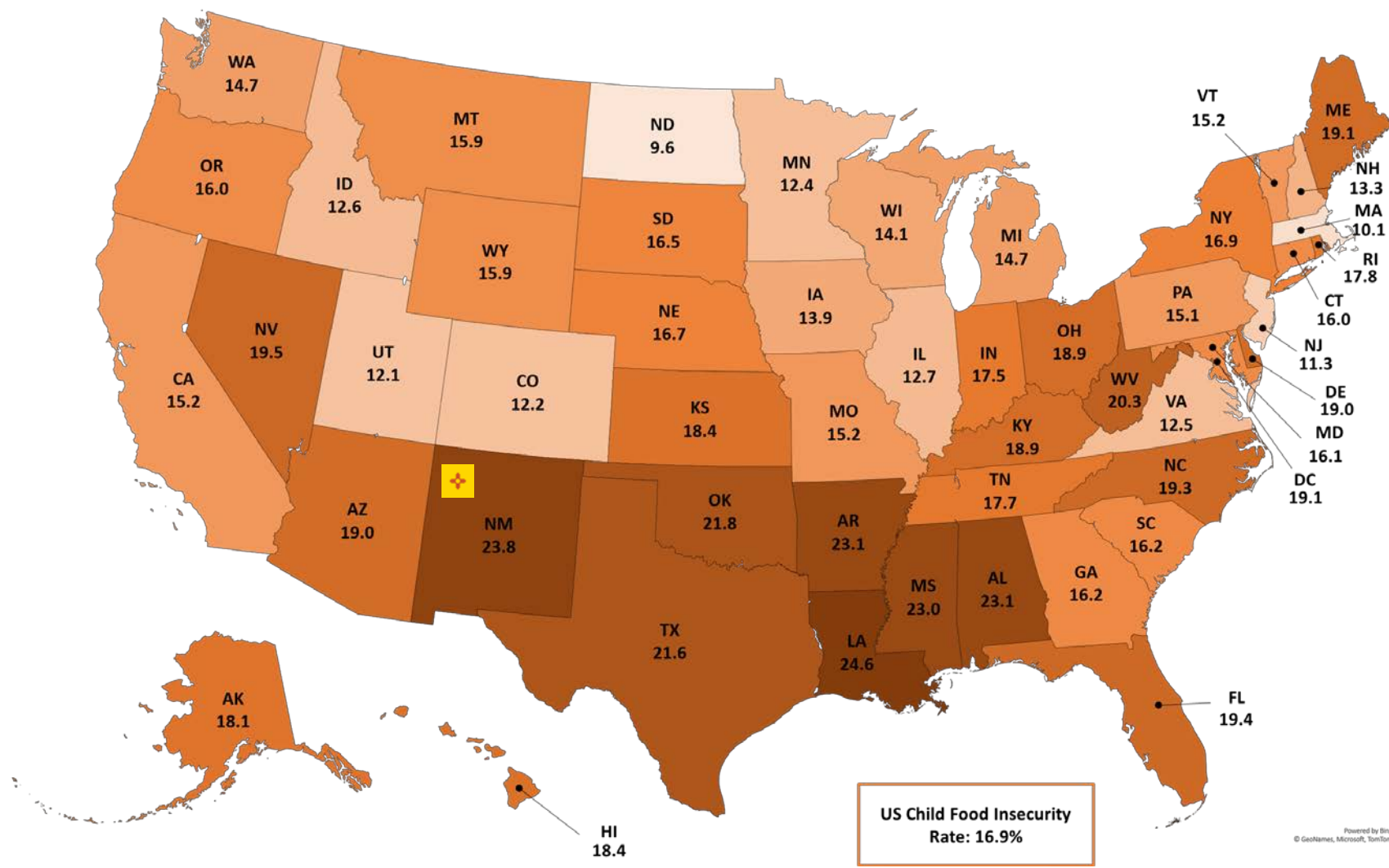
# New Mexico Number of Food Insecure Children by County as of 2018



Source: Gundersen, C., A. Dewey, E. Engelhard, M. Strayer & L. Lapinski. *Map the Meal Gap 2020: A Report on County and Congressional District Food Insecurity and County Food Cost in the United States in 2018*. Feeding America, 2020.

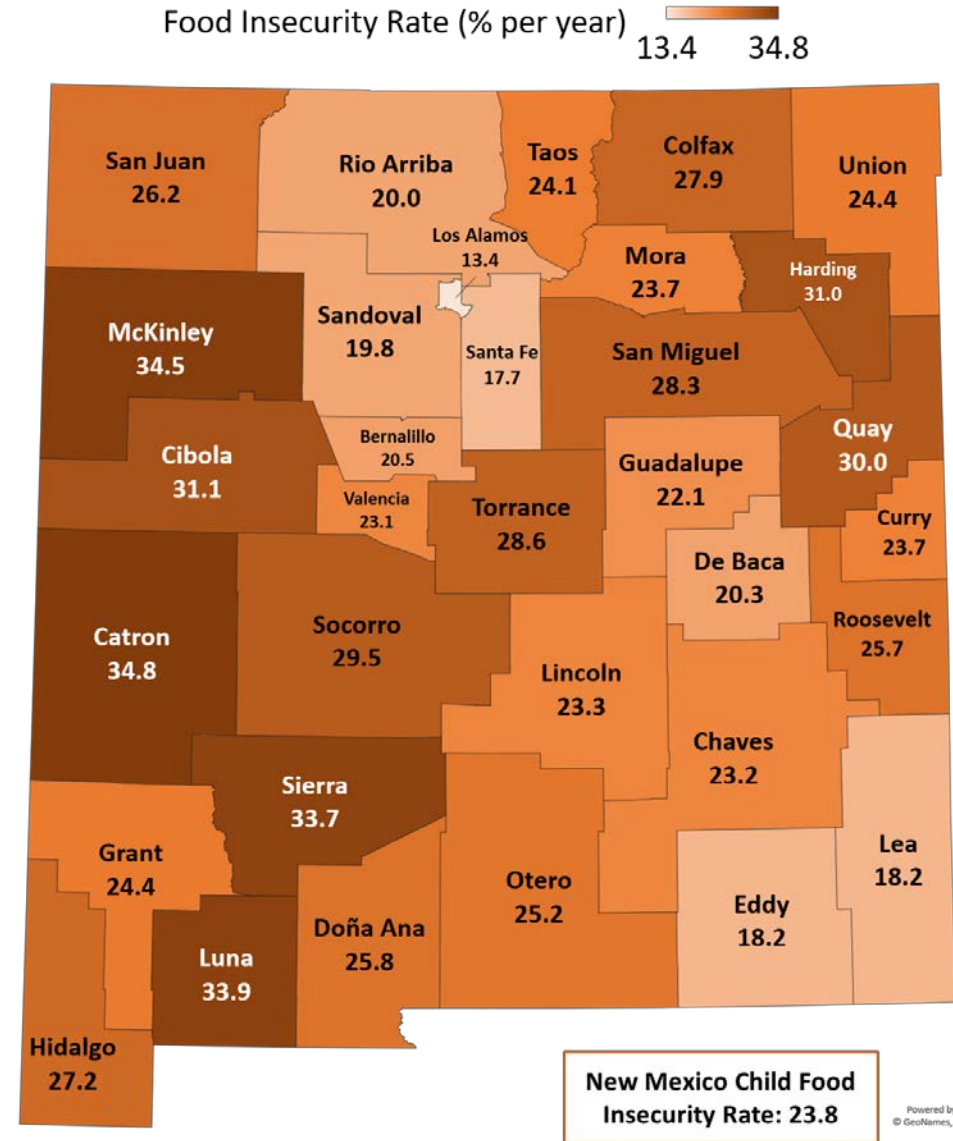
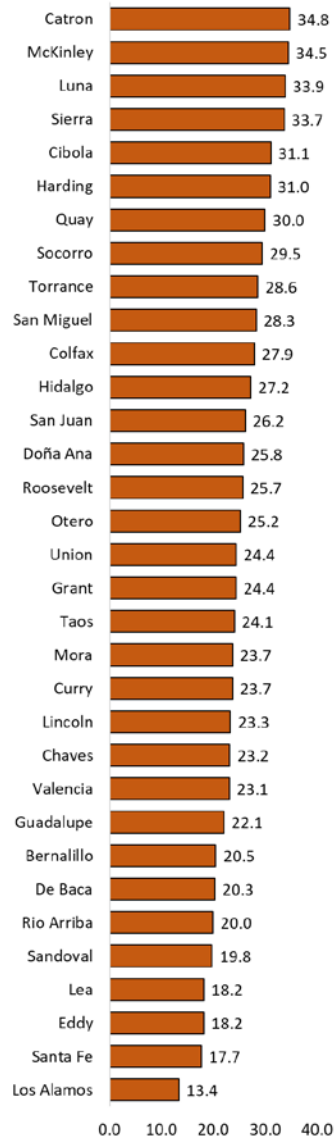
# U.S. Food Insecurity Rate of Children by State as of 2018

Food Insecurity Rate (% per year)  9.6 24.6



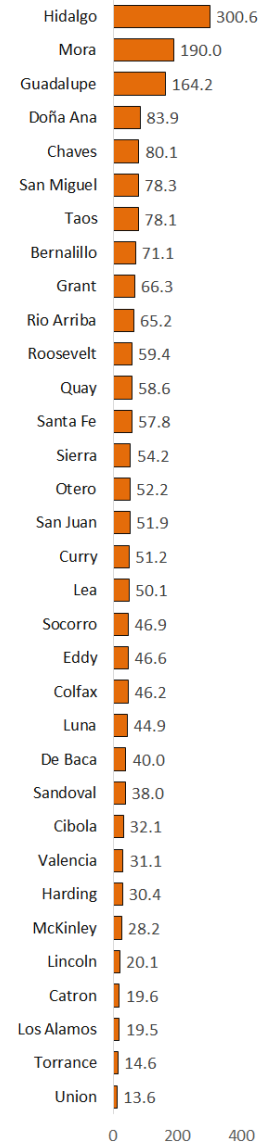
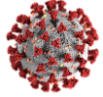
Source: Gundersen, C., A. Dewey, E. Engelhard, M. Strayer & L. Lapinski. Map the Meal Gap 2020: A Report on County and Congressional District Food Insecurity and County Food Cost in the United States in 2018. Feeding America, 2020.

# New Mexico Food Insecurity Rate of Children by County as of 2018

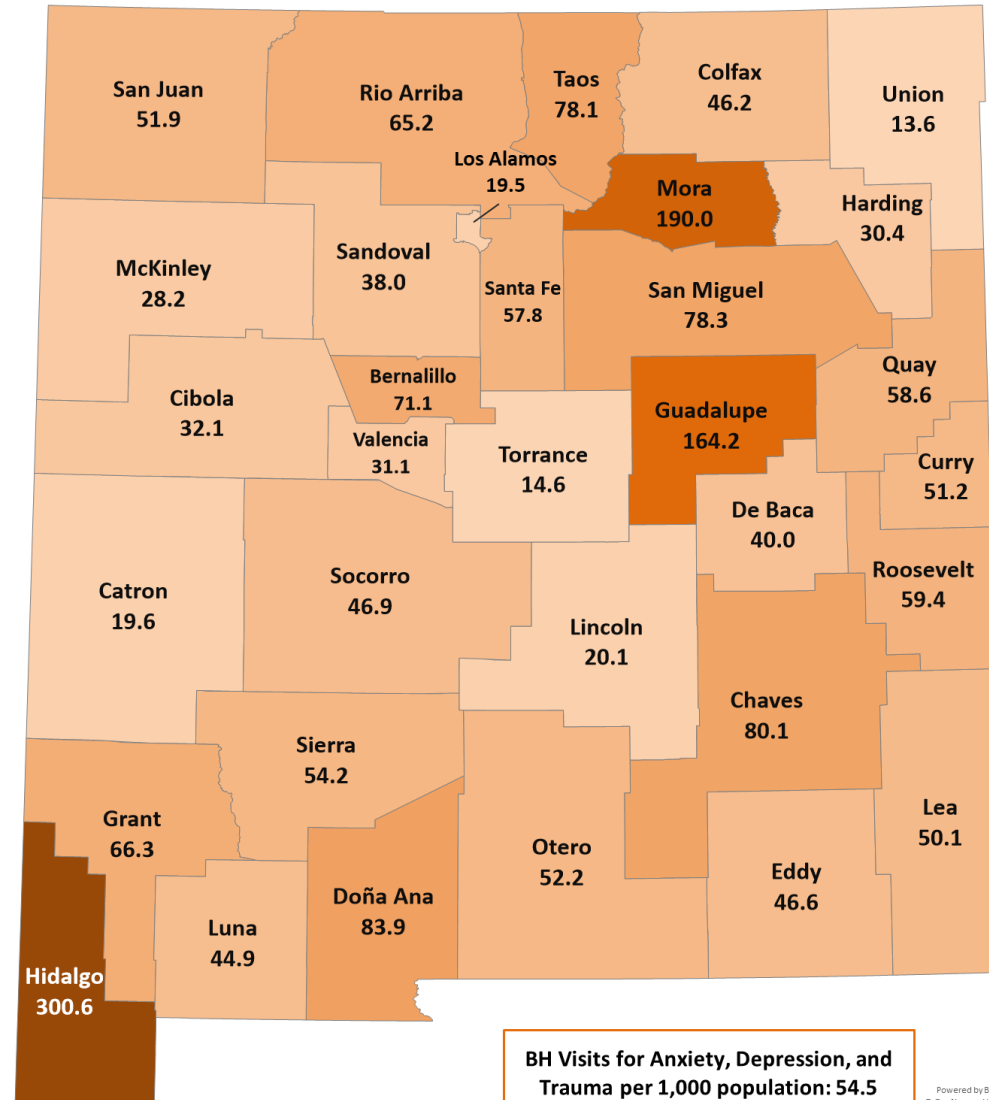


Source: Gundersen, C., A. Dewey, E. Engelhard, M. Strayer & L. Lapinski. *Map the Meal Gap 2020: A Report on County and Congressional District Food Insecurity and County Food Cost in the United States in 2018*. Feeding America, 2020.

# New Mexico Behavioral Health Visits for Anxiety, Depression and Trauma per 1,000 Population, January - December 2020



Visits Per 1,000 Population 13.6 300.6

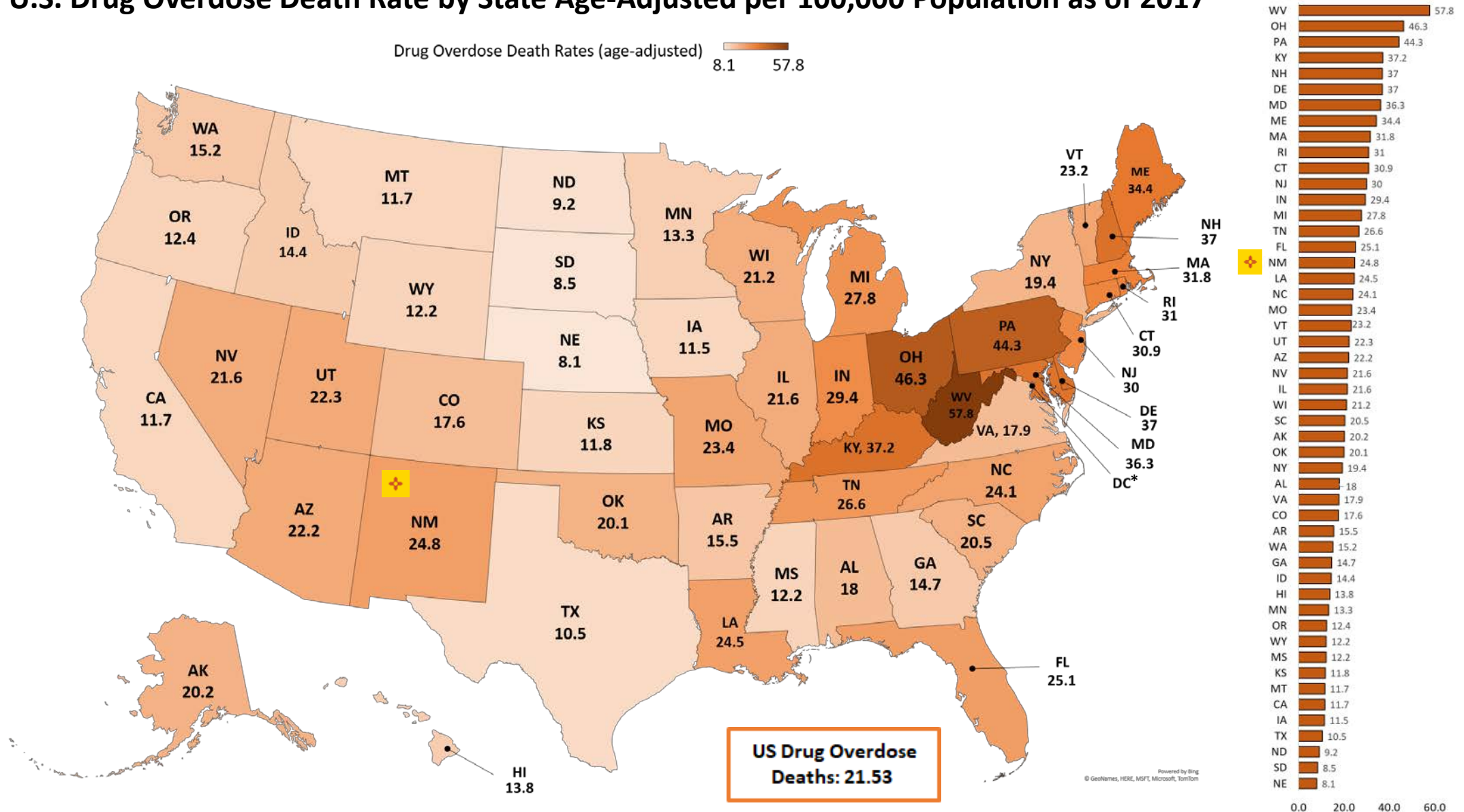


**BH Visits for Anxiety, Depression, and Trauma per 1,000 population: 54.5**

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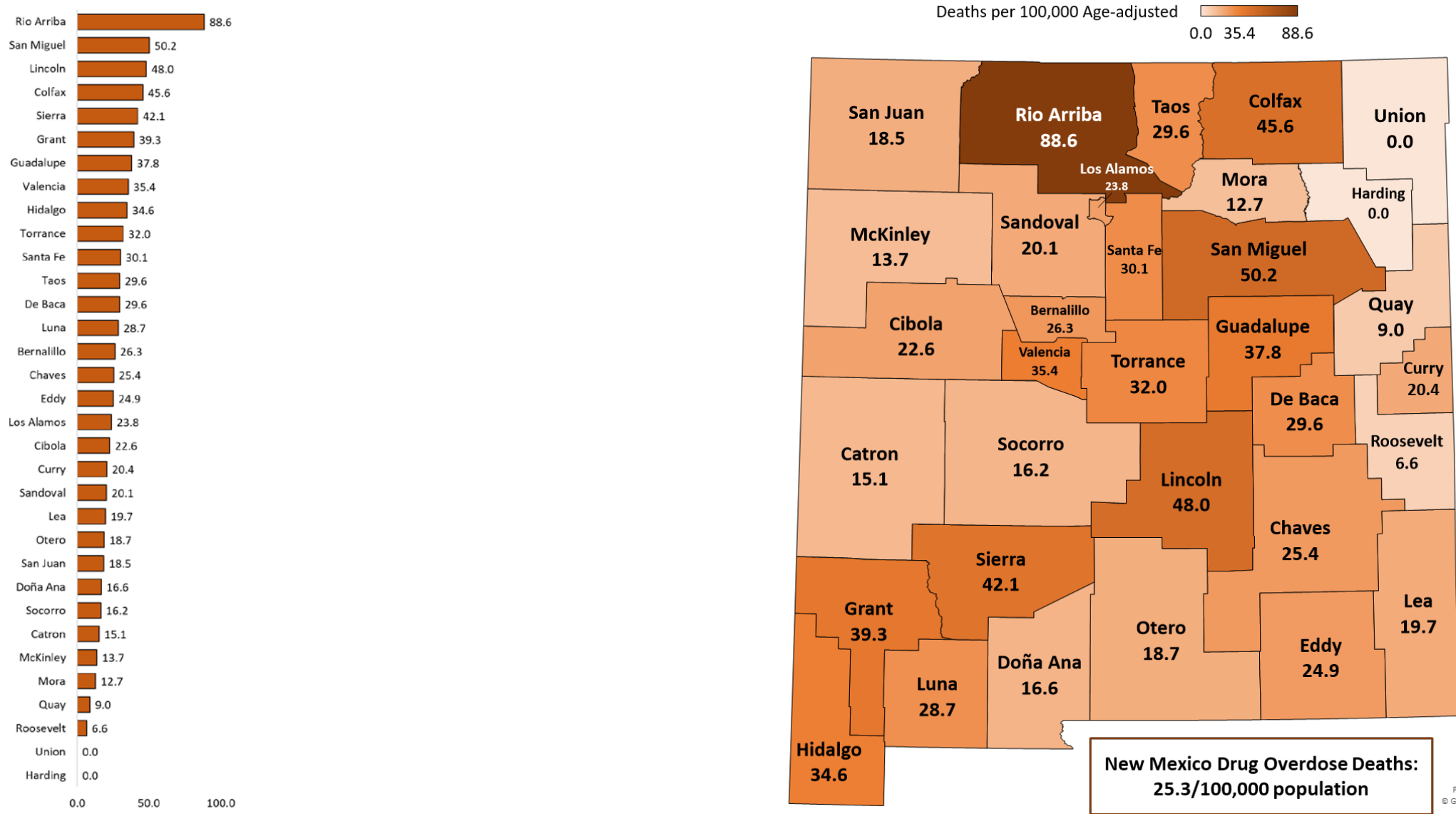
Source: New Mexico Human Services Department, Behavioral Health Services Division based on paid claims data on clients diagnosed with anxiety, depression, or anxiety and received a behavioral health service.

# U.S. Drug Overdose Death Rate by State Age-Adjusted per 100,000 Population as of 2017



Source: Centers for Disease Control and Prevention, Opioid Overdose, 2017 Drug Overdose Death Rates for 2017: <https://www.cdc.gov/drugoverdose/data/statedeaths/drug-overdose-death-2017.html> \* There is no data for DC in this data set.

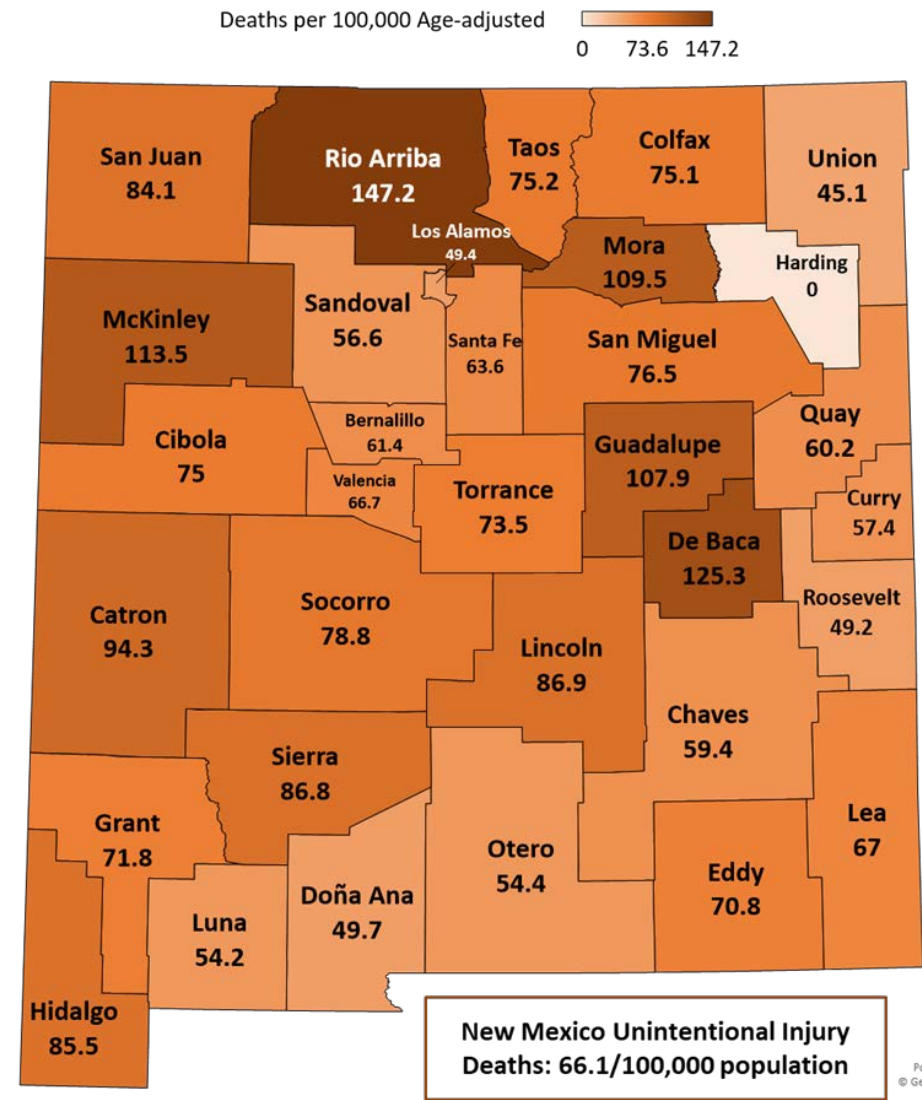
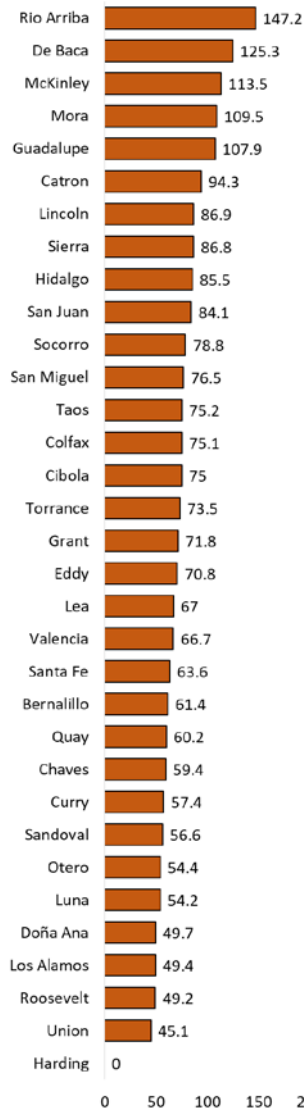
# New Mexico Drug Overdose Death Rate per 100,000 Population by County, 2013-2017



Source: New Mexico Death Certificate Database, Office of Vital Records and Statistics, New Mexico Department of Health, Population Estimates: University of New Mexico, Geospatial and Population Studies (GPS) Program, <http://gps.unm.edu/>. Retrieved from New Mexico Department of Health, <https://ibis.health.state.nm.us/query/result/mort/Indicator/Drug.html> on: November 7, 2019.

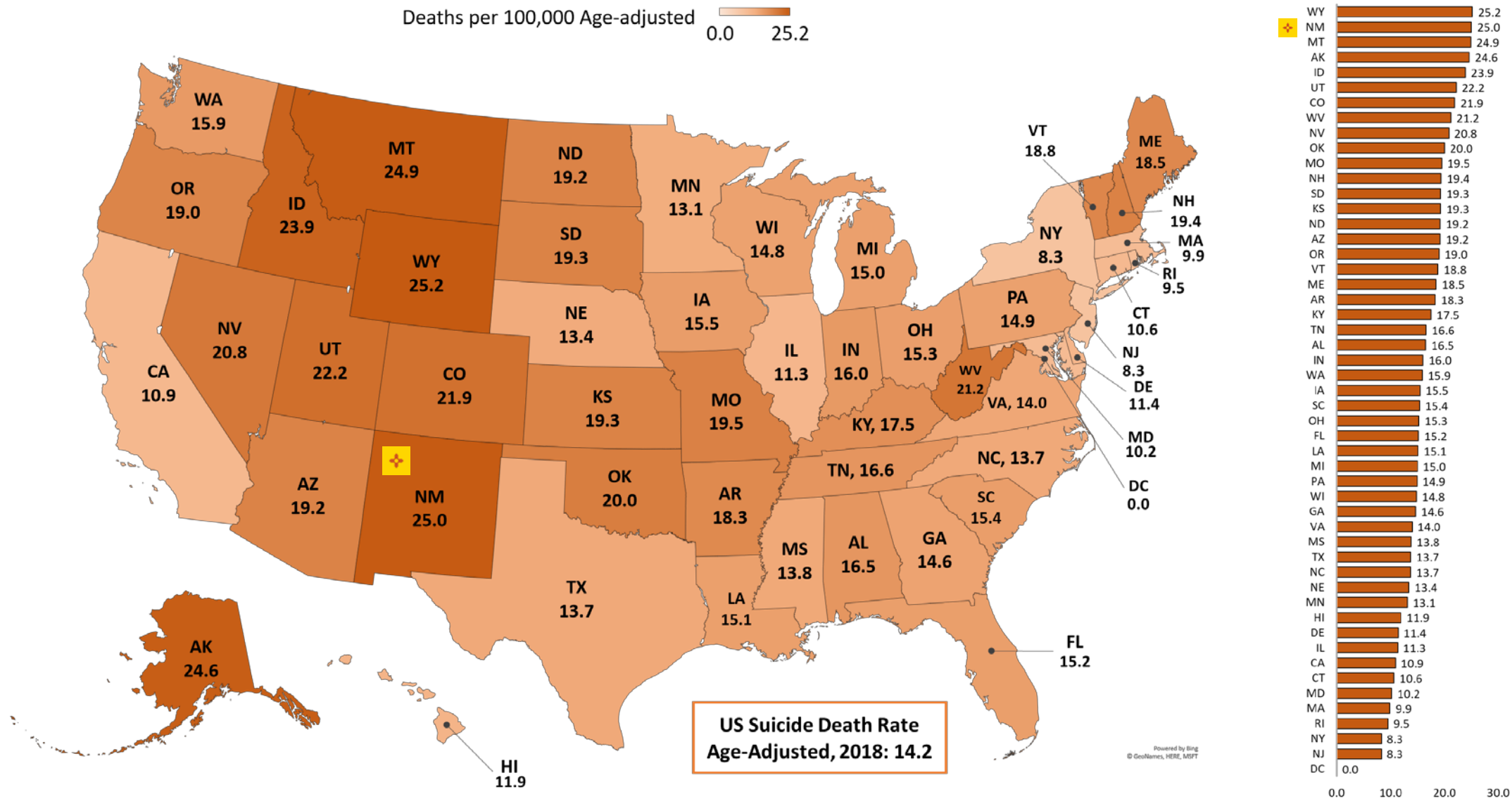


# New Mexico Unintentional Injury Deaths per 100,000 Population by County, 2013-2017



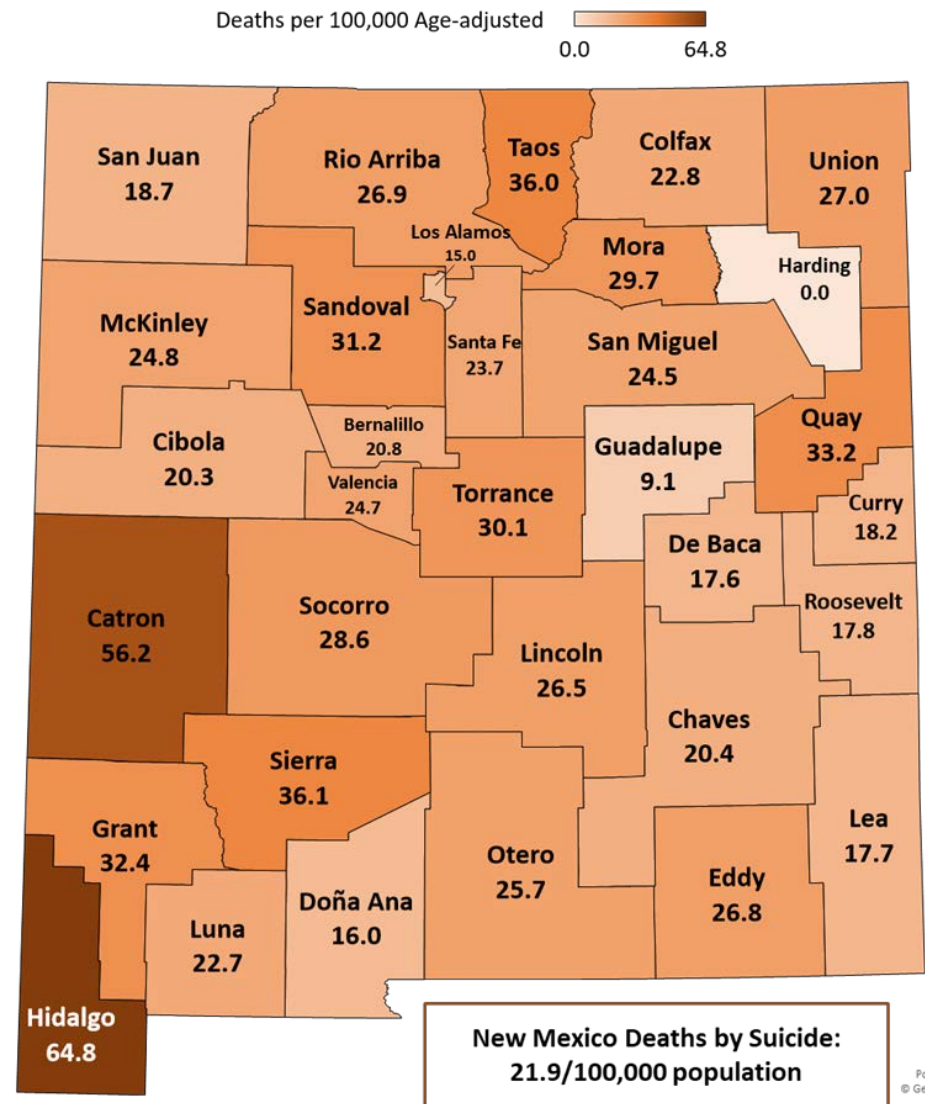
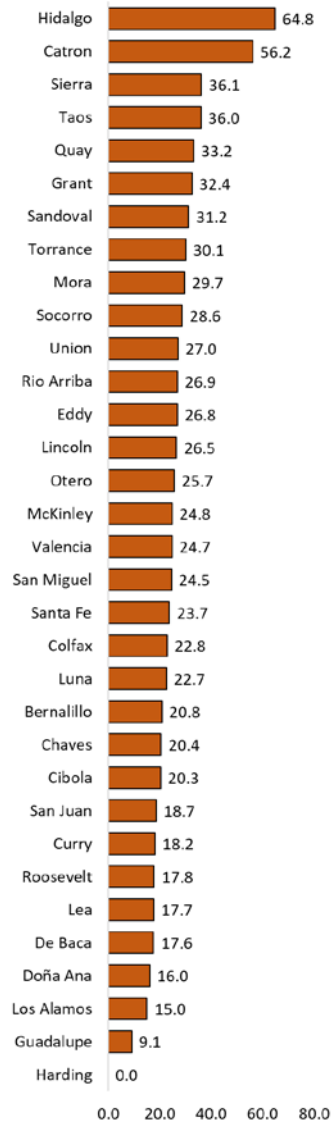
Source: Data obtained from NM-IBIS: <https://ibis.health.state.nm.us/indicator/view/InjuryUnintenDeath.Cnty.html>. New Mexico Death Data: Bureau of Vital Records and Health Statistics (BVRHS), New Mexico Department of Health. New Mexico Population Estimates: University of New Mexico, Geospatial and Population Studies (GPS) Program, <http://gps.unm.edu/>. Centers for Disease Control and Prevention, National Center for Health Statistics, CDC WONDER Online Database (<http://wonder.cdc.gov>).

# U.S. Suicide Death Rate by State Age-Adjusted per 100,000 Population as of 2018



Source: <https://www.cdc.gov/nchs/pressroom/sosmap/suicide-mortality/suicide.htm>

# New Mexico Suicide Deaths by County per 100,000 Population, 2013-2017

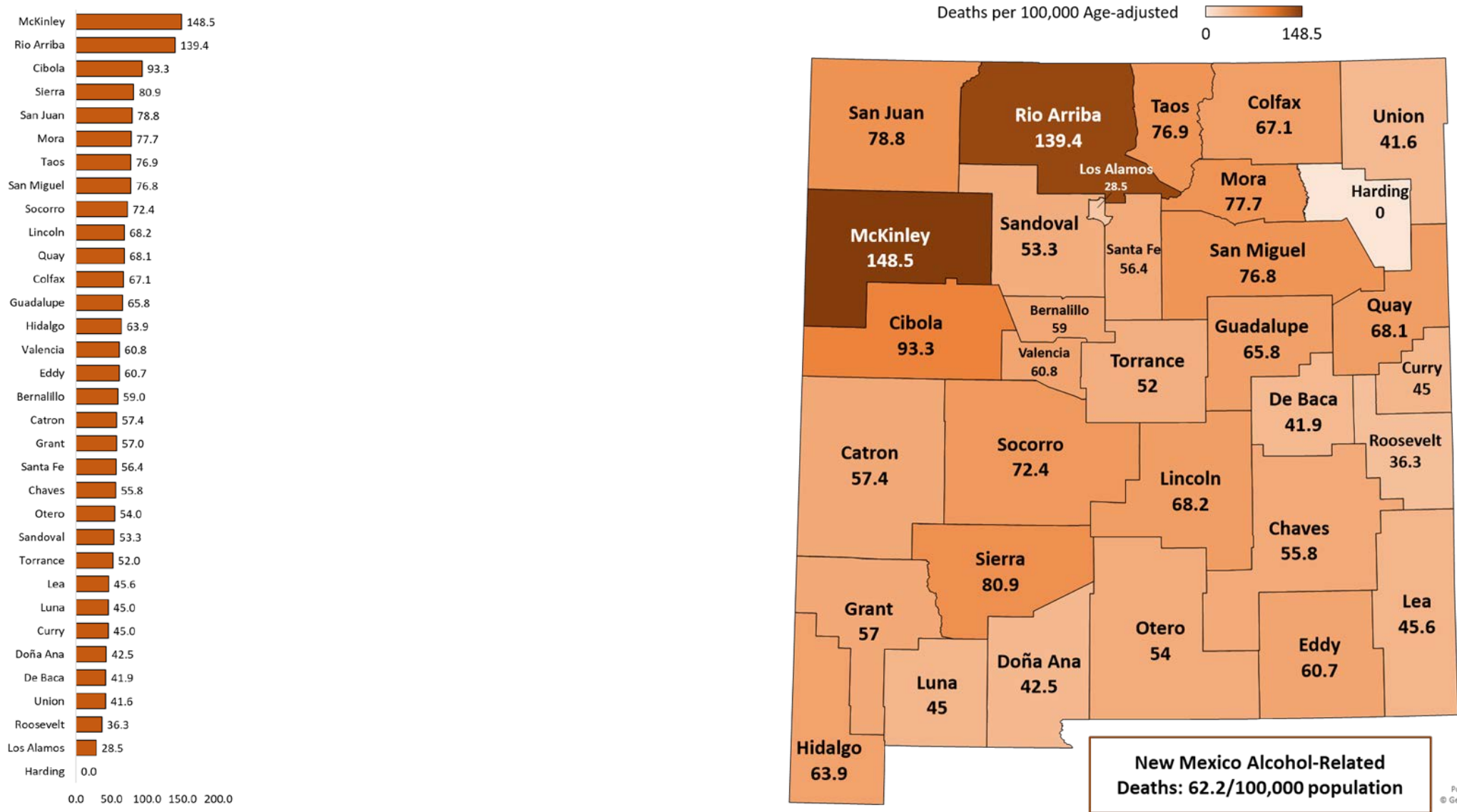


Source: New Mexico Death Certificate Database, Office of Vital Records and Statistics, New Mexico Department of Health, Population Estimates: University of New Mexico, Geospatial and Population Studies (GPS) Program, <http://gps.unm.edu/>. Centers for Disease Control and Prevention, National Center for Health Statistics, CDC WONDER Online Database (<http://wonder.cdc.gov>). Retrieved from New Mexico Department of Health, <https://ibis.health.state.nm.us/indicator/view/SuicDeath.Cnty.html> on: November 17, 2019.

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# New Mexico Alcohol-Related Deaths by County per 100,000 Population, 2013-2017



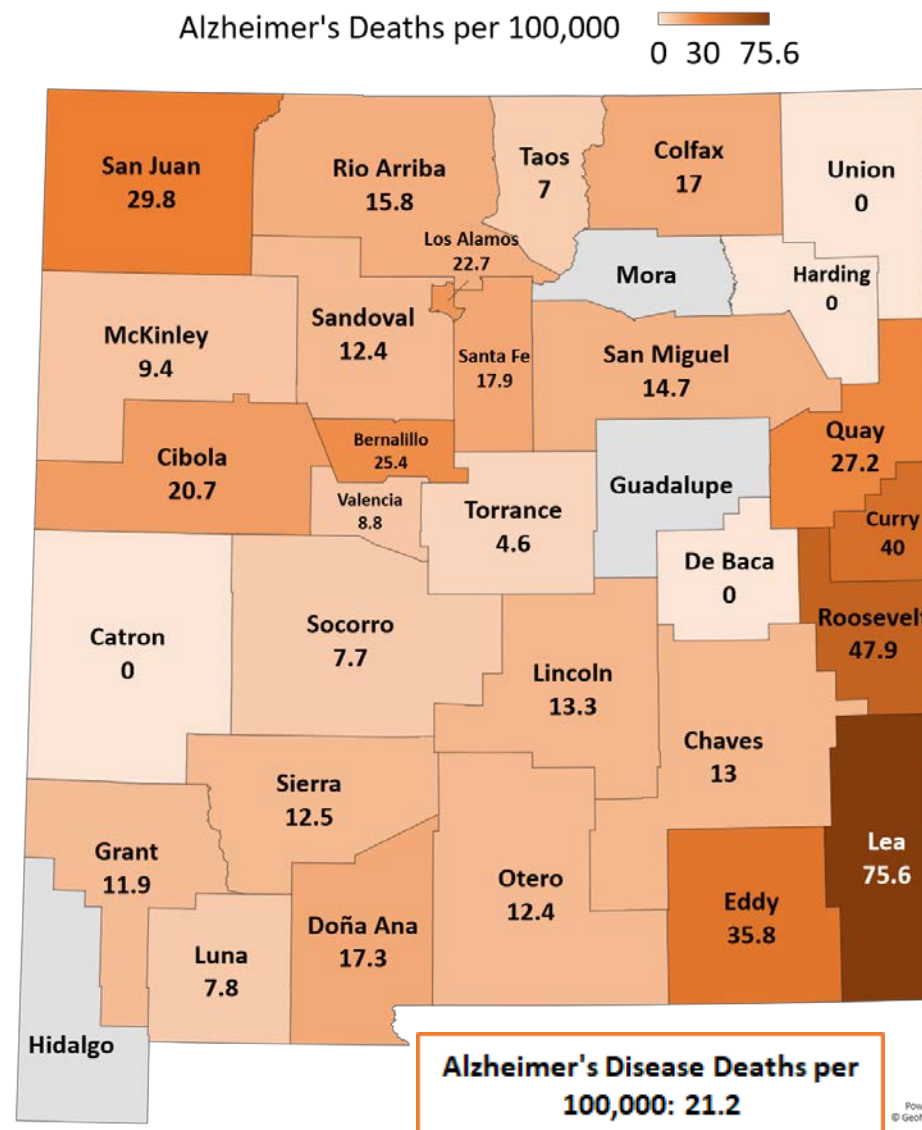
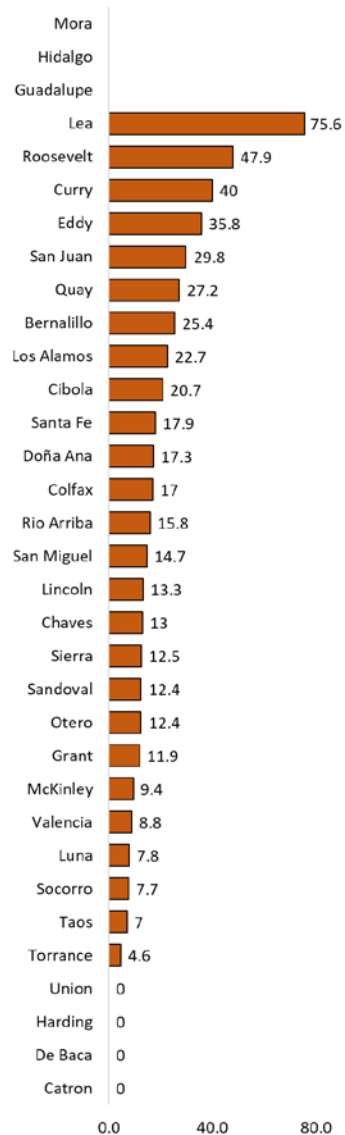
**New Mexico Alcohol-Related Deaths: 62.2/100,000 population**

Powered by Bing © GeoNames, HERE

Source: Data obtained from NM-IBIS: <https://ibis.health.state.nm.us/indicator/view/AlcoholRelatedDth.Cnty.html>. New Mexico Death Data: Bureau of Vital Records and Health Statistics (BVRHS), New Mexico Department of Health. New Mexico Population Estimates: University of New Mexico, Geospatial and Population Studies (GPS) Program, <http://gps.unm.edu/>. U.S. Data Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://www.cdc.gov/nchs/>

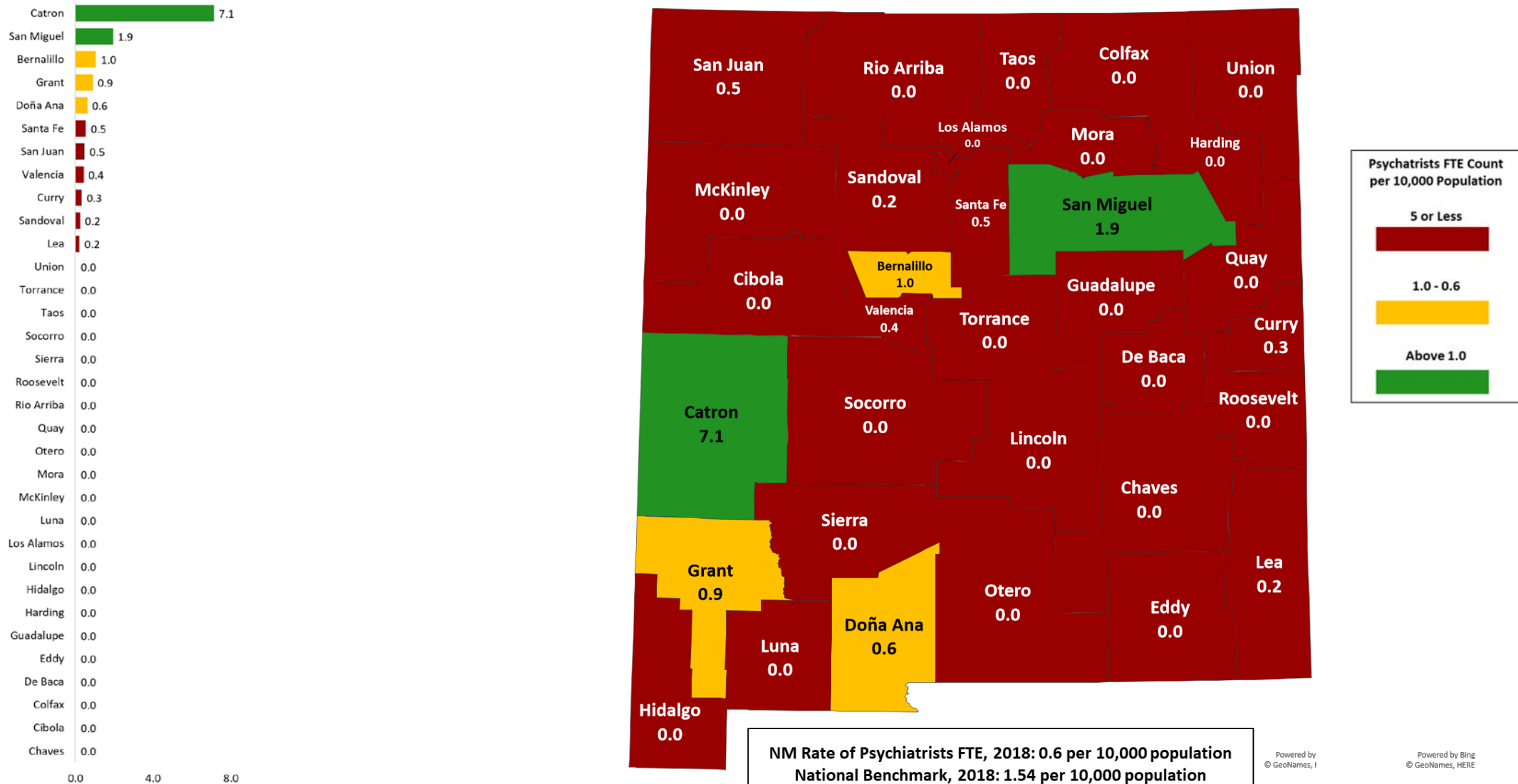


# New Mexico Alzheimer's Disease Deaths per 100,000 by County Age-Adjusted per 100,000 Population as of 2019



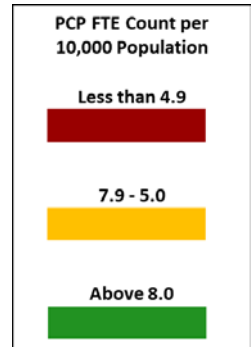
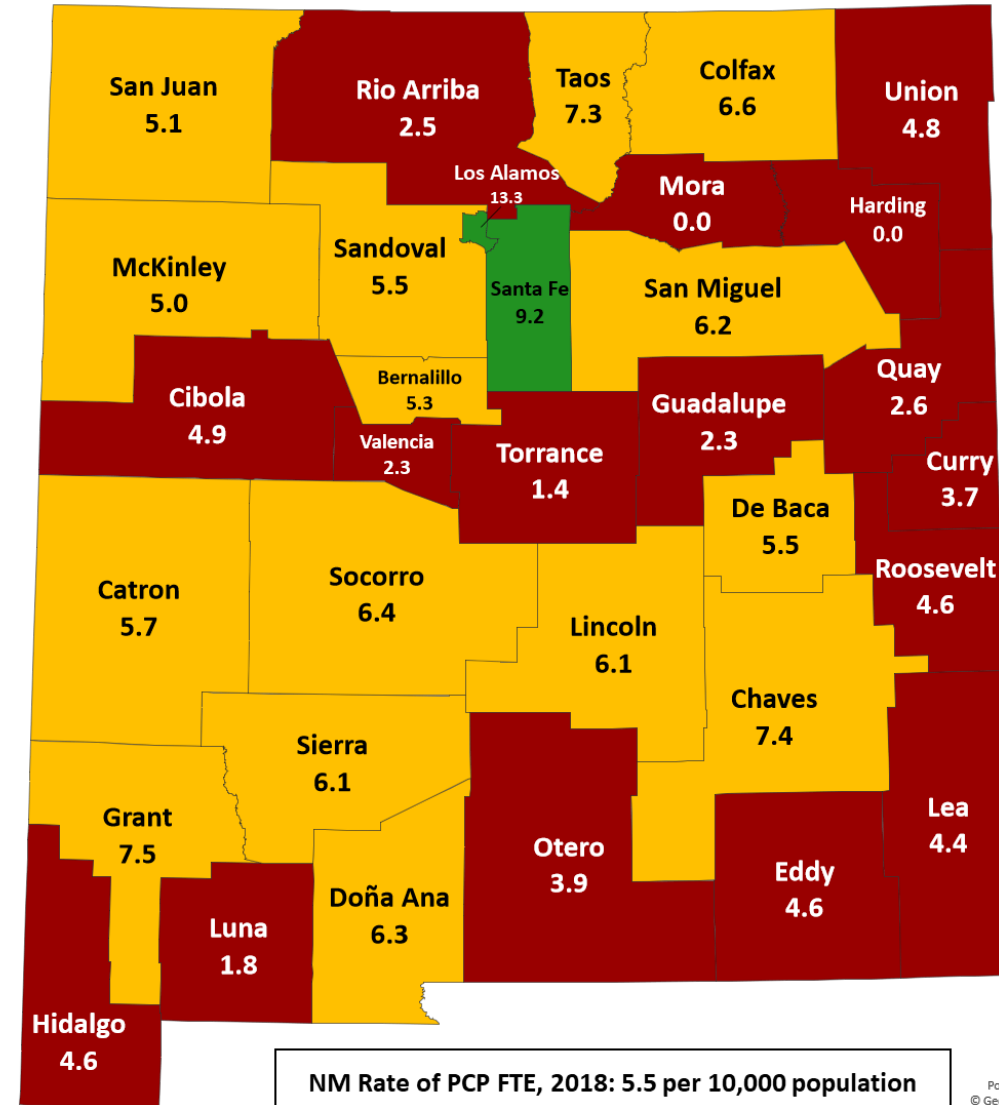
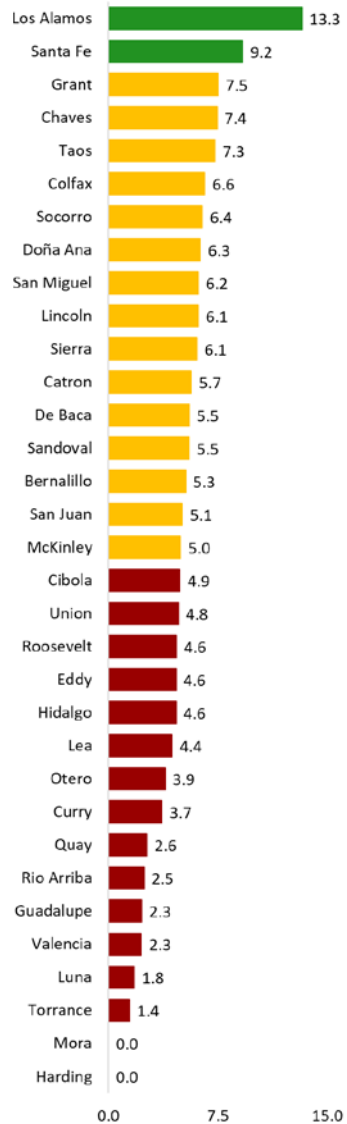
Source: New Mexico Department of Health IBIS Database. <https://ibis.health.state.nm.us/query/result/mort/Indicator/Alzh.html> Prevalence collected from 1) New Mexico Death Certificate Database, Office of Vital Records and Statistics, New Mexico Department of Health; 2) Population Estimates: University of New Mexico, Geospatial and Population Studies (GPS) Program, <http://gps.unm.edu/>.

# New Mexico Psychiatrists Full-Time Equivalent Count by County per 10,000 Population as of 2018



Source: Data obtained from University of New Mexico Health Sciences Center, 2019. UNM HSC obtains licensure survey data from the New Mexico Regulation & Licensing Department. Calculations of need based off HRSA Need Designation calculations for FTE PCPs for population with unusually high need. NM Healthcare Workforce Report, 2019: <https://www.nmms.org/2019-nm-healthcare-workforce-report-released/>

# New Mexico Primary Care Physicians Full-Time Equivalent Count by County per 10,000 Population as of 2018



**NM Rate of PCP FTE, 2018: 5.5 per 10,000 population**  
**National Benchmark, 2018: 7.9 per 10,000 population**

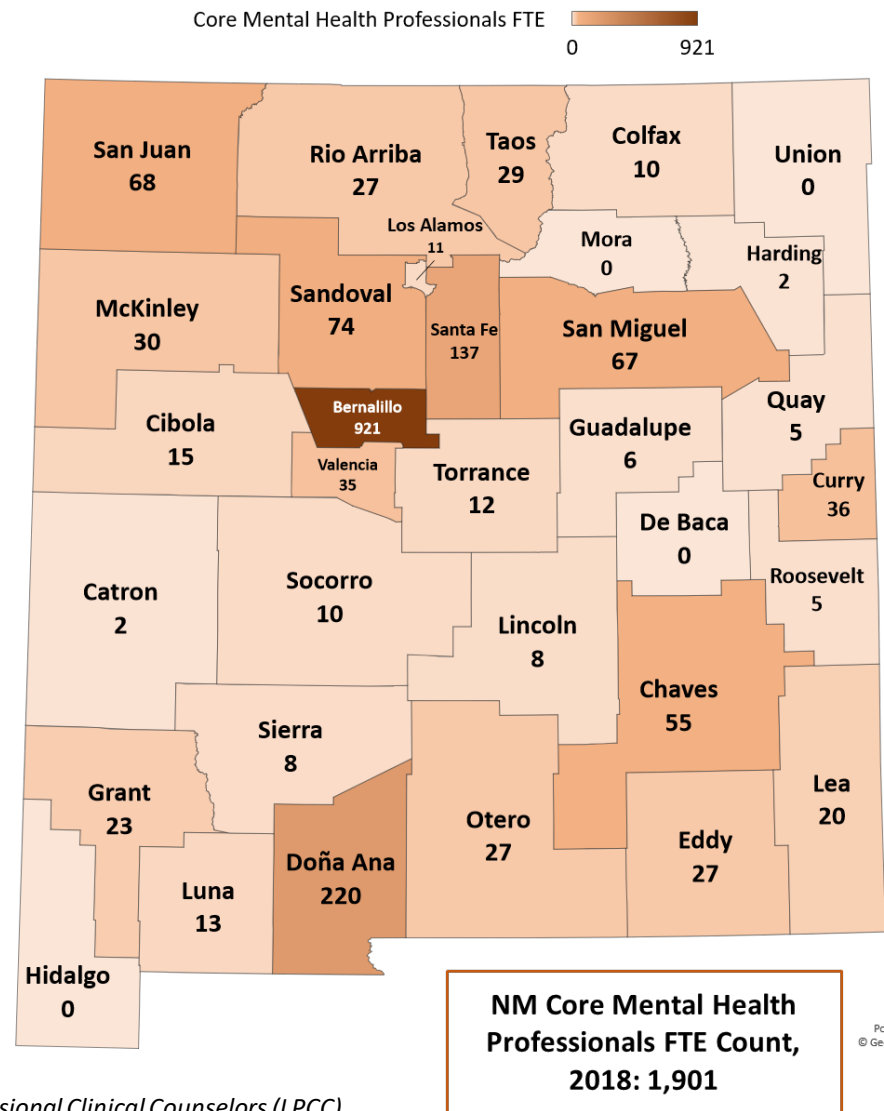
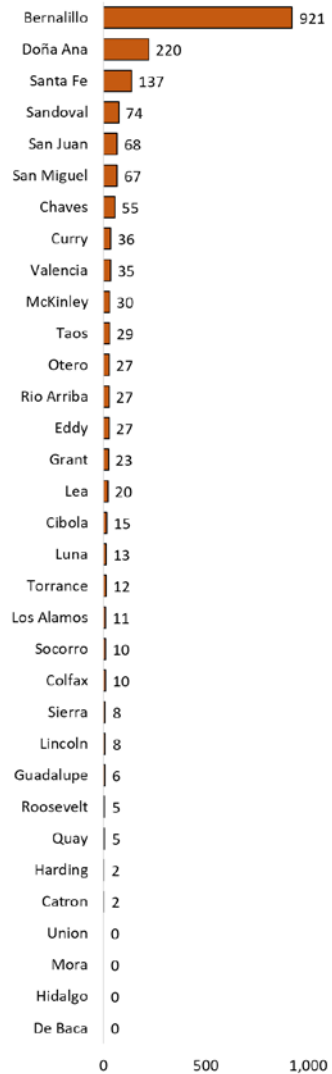
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Source: Data obtained from University of New Mexico Health Sciences Center, 2019. UNM HSC obtains licensure survey data from the New Mexico Regulation & Licensing Department. Calculations of need based off HRSA Need Designation calculations for FTE PCPs for population with unusually high need. NM Healthcare Workforce Report, 2019: <https://www.nmms.org/2019-nm-healthcare-workforce-report-released/>

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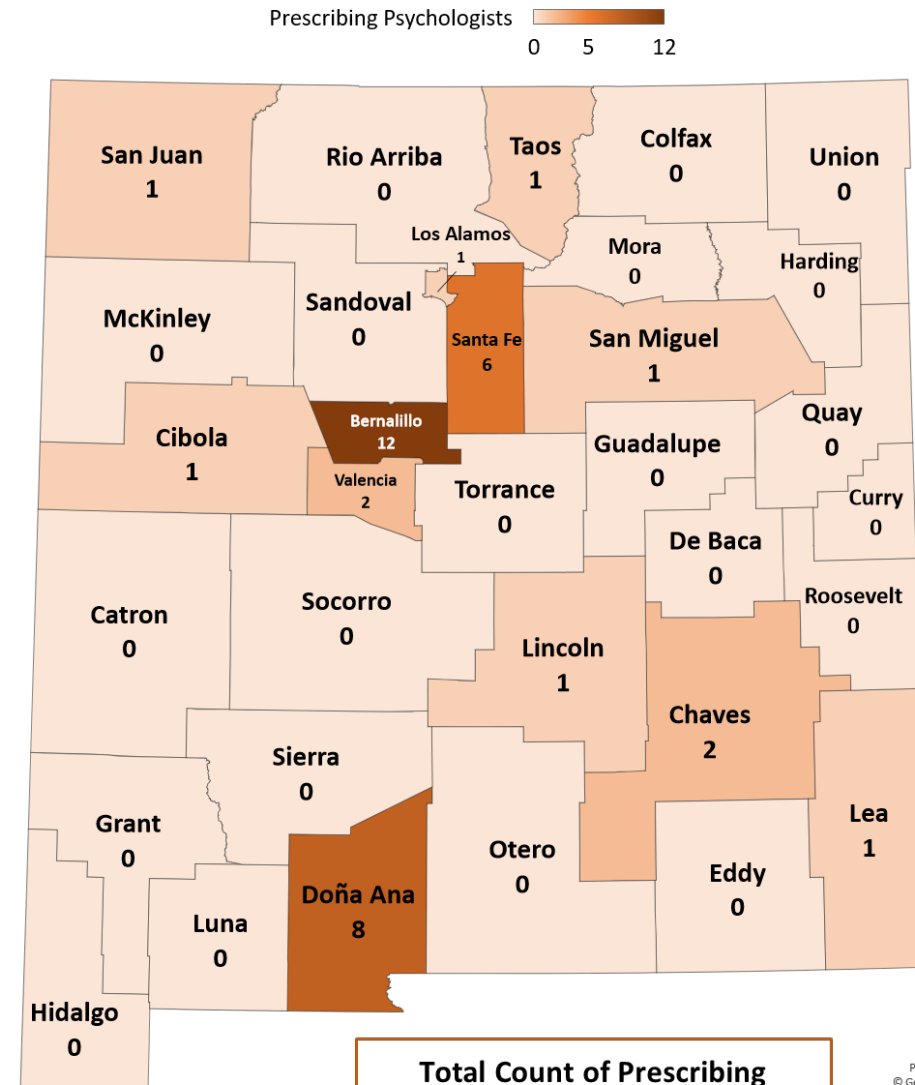
# New Mexico Core Mental Health Professionals Full-Time Equivalent Count by County as of 2018



Core Mental Health Professions include Psychologists, Licensed Social Workers (LSW), and Licensed Professional Clinical Counselors (LPCC).

Source: Data obtained from University of New Mexico Health Sciences Center, 2019. UNM HSC obtains licensure survey data from the New Mexico Regulation & Licensing Department. Calculations of need based off HRSA Need Designation calculations for FTE PCPs for population with unusually high need. NM 2030 population projects obtain from UNM Geospatial and Population Studies at <https://gps.unm.edu/pru/projections>.

# New Mexico Prescribing Psychologists by County as of 2018

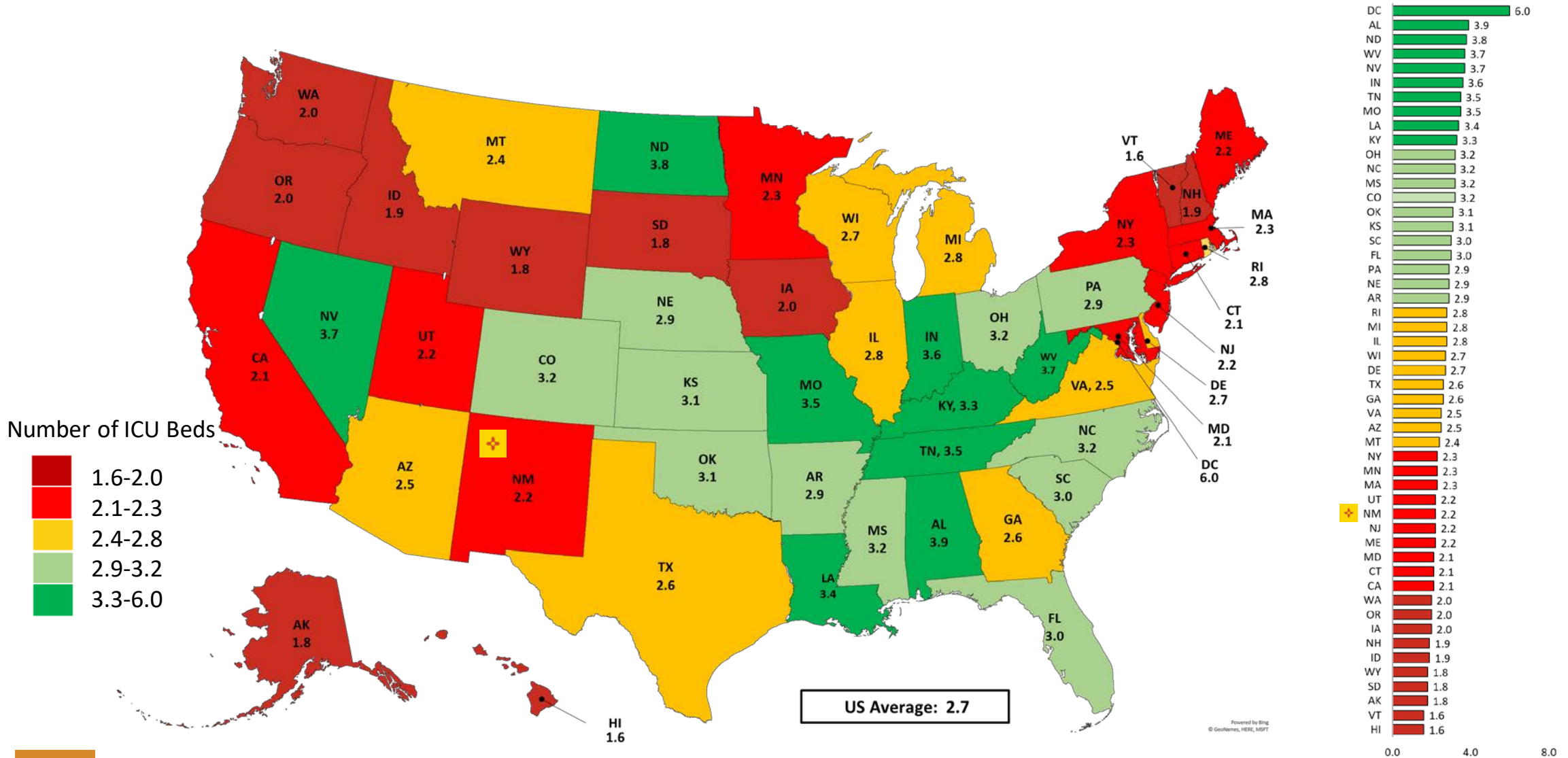


**Total Count of Prescribing Psychologists in NM, 2018: 37**

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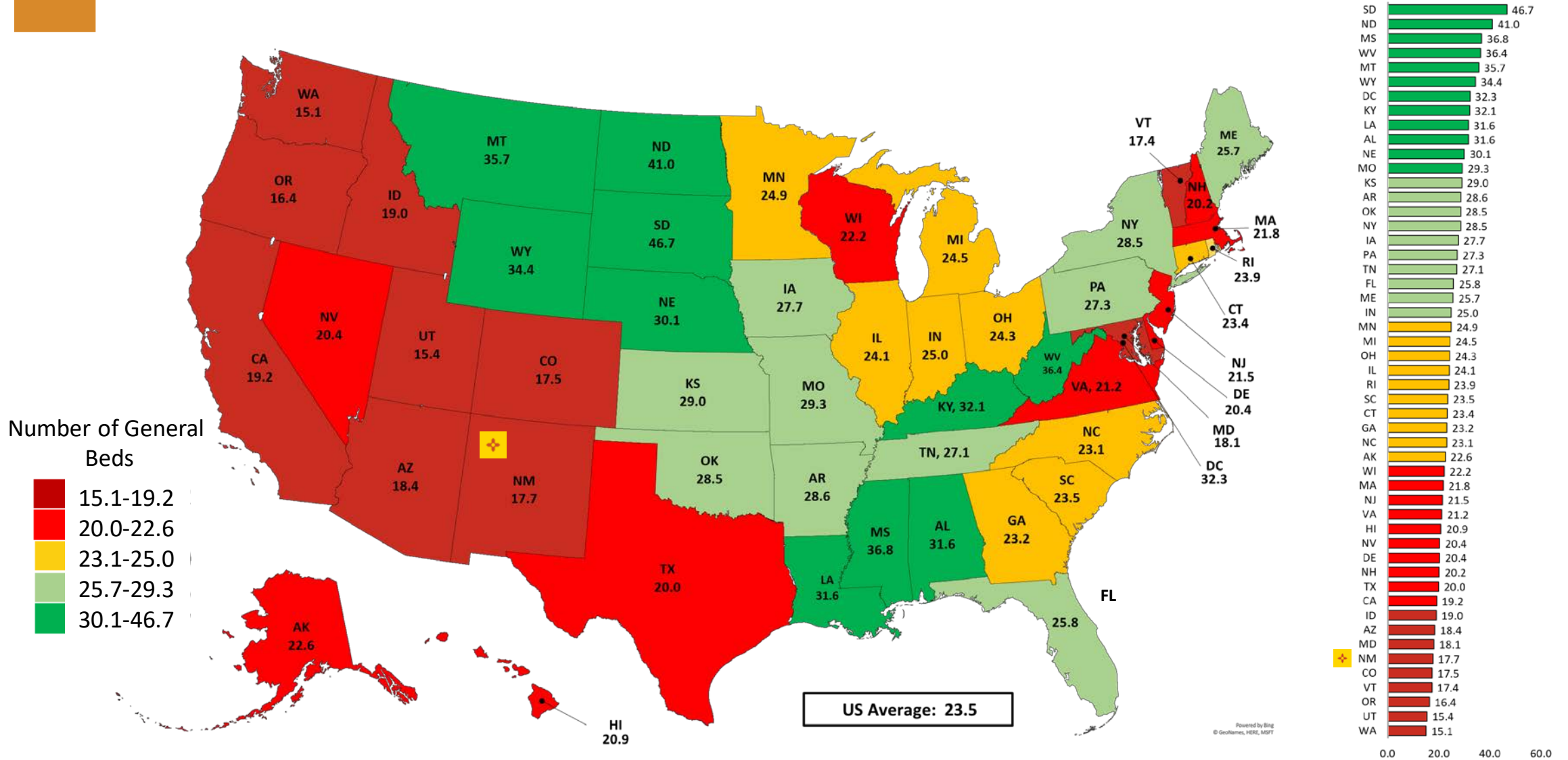
Source: Data obtained from University of New Mexico Health Sciences Center, 2019. UNM HSC obtains licensure survey data from the New Mexico Regulation & Licensing Department. Calculations of need based off HRSA Need Designation calculations for FTE PCPs for population with unusually high need. NM 2030 population projects obtain from UNM Geospatial and Population Studies at <https://gps.unm.edu/pru/projections>.

# U.S. Number of ICU Beds by State per 10,000 Population as of 2018



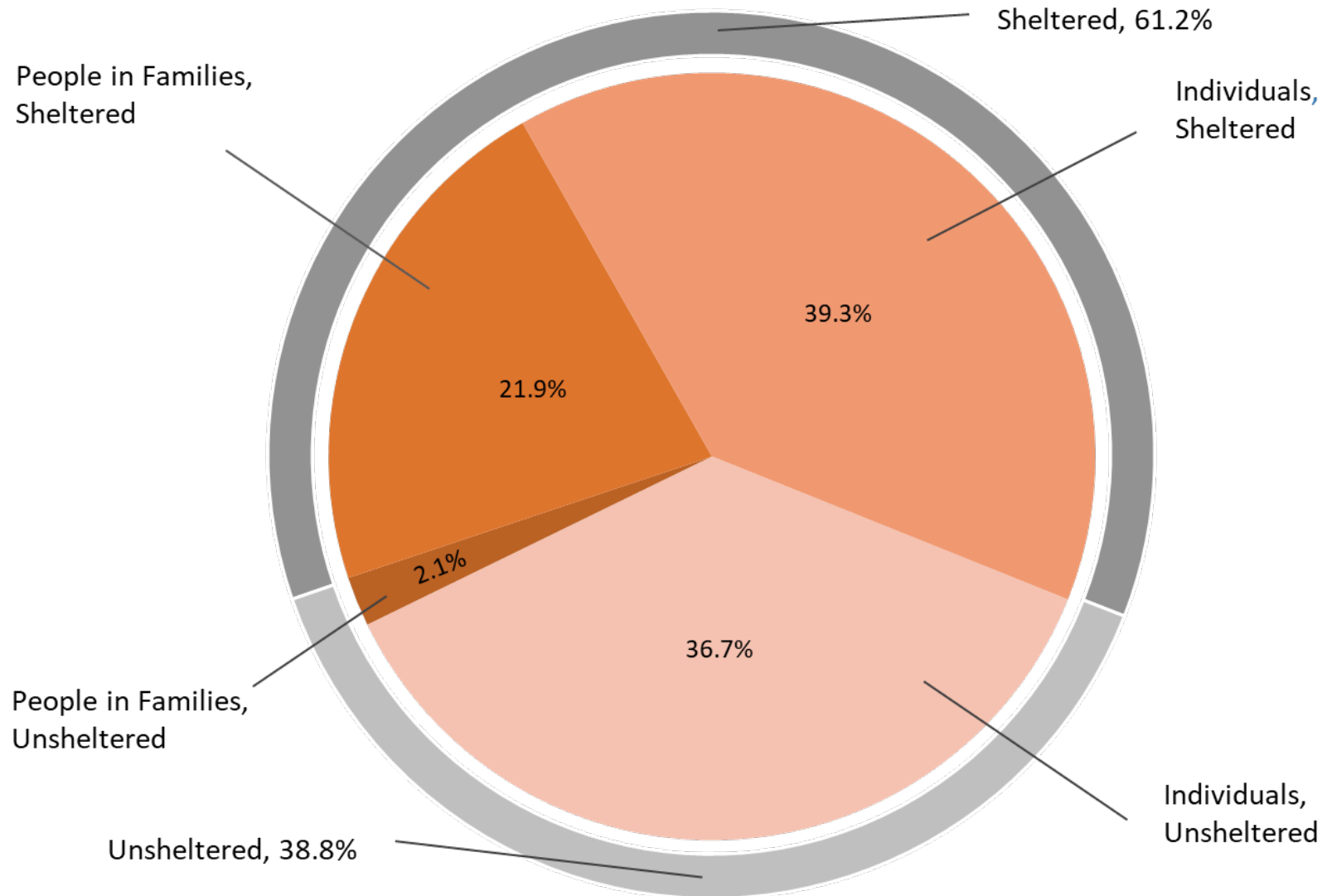
Source: Kaiser Family Foundation. ICU Beds data include coronary, trauma, surgical, burn, and general ICU beds in community and non-Federal hospitals. Figures may not sum to totals due to rounding. Hospital Beds: KFF analysis of merged American Hospital Directory and 2018 AHA Annual Survey data. Population data from Annual Population Estimates by State, U.S. Census Bureau; available at <http://www.census.gov/popest/>. <https://www.kff.org/coronavirus-covid-19/issue-brief/state-data-and-policy-actions-to-address-coronavirus/#stateleveldata> Data as of December 2018.

# Number of General Beds by State per 10,000 Population as of 2018



Source: Kaiser Family Foundation. Figures may not sum to totals due to rounding. Hospital Beds: KFF analysis of merged American Hospital Directory and 2018 AHA Annual Survey data. Population data from Annual Population Estimates by State, U.S. Census Bureau; available at <http://www.census.gov/popest/>. <https://www.kff.org/coronavirus-covid-19/issue-brief/state-data-and-policy-actions-to-address-coronavirus/#stateleveldata> Data as of December 2018.

# Homelessness by Household Type and Sheltered Status in New Mexico as of 2019



Source: U.S. Department of Housing and Urban Development, Office of Community Planning and Development, The 2019 Annual Homeless Assessment Report (AHAR) to Congress, January 2020.

## Demographic Characteristics of People Experiencing Homelessness in New Mexico as of 2019

Characteristic	All Homeless People		Sheltered People		Unsheltered People	
	#	%	#	%	#	%
Total Homelessness	3,241	100.0%	1,982	100.0%	1,259	100.0%
<b>Age</b>						
Under 18	515	15.8%	478	24.1%	37	2.9%
18 to 24	217	6.6%	104	5.2%	113	8.9%
Over 24	2,509	77.4%	1,400	70.6%	1,109	88.0%
<b>Gender</b>						
Female	1,278	39.4%	902	45.5%	376	29.0%
Male	1,930	59.5%	1,076	54.2%	854	67.8%
Transgender	19	0.5%	2	0.1%	17	1.3%
Gender Non-Conforming	14	0.4%	2	0.1%	12	0.9%
<b>Ethnicity</b>						
Non-Hispanic/Latino	1,879	57.9%	1,138	57.4%	741	58.8%
Hispanic/Latino	1,362	42.0%	844	42.5%	518	41.1%
<b>Race</b>						
White	1,842	56.8%	1,094	55.1%	748	59.4%
African American	192	5.9%	131	6.6%	61	4.8%
Asian	17	0.5%	10	0.5%	7	0.5%
Native American	842	25.9%	456	23.0%	386	30.6%
Pacific Islander	27	0.8%	3	0.1%	24	1.9%
Multiple Races	321	9.9%	288	14.5%	33	2.6%

Source: U.S. Department of Housing and Urban Development, Office of Community Planning and Development, The 2019 Annual Homeless Assessment Report (AHAR) to Congress, January 2020.

## Demographic Characteristics of Unaccompanied Youth Experiencing Homelessness in New Mexico as of 2019

	All Unaccompanied Youth		Sheltered Unaccompanied Youth		Unsheltered Unaccompanied Youth	
	#	%	#	%	#	%
Total	216	100.0%	126	100.0%	90	100.0%
<b>Age</b>						
Under 18	58	26.8%	56	44.4%	2	2.2%
18-24	158	73.1%	70	55.5%	88	97.7%
<b>Gender</b>						
Female	91	42.1%	55	43.6%	36	40.0%
Male	121	56.0%	68	53.9%	53	58.8%
Transgender	2	0.9%	1	0.7%	1	1.1%
Gender Non-conforming	2	0.9%	2	1.5%	0	0.0%
<b>Ethnicity</b>						
Non-Hispanic/Latino	107	49.5%	59	46.8%	48	53.3%
Hispanic/Latino	109	50.4%	67	53.1%	42	46.6%
<b>Race</b>						
White	131	60.6%	76	60.3%	55	61.1%
Black or African American	23	10.6%	16	12.6%	7	7.7%
Asian	1	0.4%	1	0.7%	0	0.0%
Native American	43	19.9%	18	14.2%	25	27.7%
Pacific Islander	3	1.3%	0	0.0%	3	3.3%
Multiple Races	15	6.9%	15	11.9%	0	0.0%

Source: U.S. Department of Housing and Urban Development, Office of Community Planning and Development, The 2019 Annual Homeless Assessment Report (AHAR) to Congress, January 2020.

## Change in Total, Individuals, and Families with Children Experiencing Homelessness in U.S. and New Mexico, 2007-2019

	Change 2007-2019		Change 2010-2019		Change 2018-2019	
	#	%	#	%	#	%
<b>United States</b>						
<b>Total Homeless</b>	<b>-79,543</b>	<b>-12.3%</b>	<b>-69,362</b>	<b>-10.9%</b>	<b>14,885</b>	<b>2.7%</b>
Sheltered	-34,979	-8.9%	-47,121	-11.7%	-1,941	-0.5%
Unsheltered	-44,564	-17.4%	-22,241	-9.5%	16,826	8.7%
<b>Homeless Individuals</b>	<b>-16,655</b>	<b>-4.0%</b>	<b>905</b>	<b>0.2%</b>	<b>23,628</b>	<b>6.3%</b>
Sheltered Individuals	-13,542	-6.4%	-12,687	-6.0%	5,191	2.7%
Unsheltered Individuals	-3,113	-1.6%	13,592	7.4%	18,437	10.4%
<b>People in Families with Children</b>						
People in families	-62,888	-26.8%	-70,267	-29.0%	-8,743	-4.8%
Sheltered	-21,437	-12.0%	-34,434	-18.0%	-7,132	-4.3%
Unsheltered	-41,451	-73.7%	-35,833	-70.8%	-1,611	-9.8%
Family households	-24,849	-31.6%	-25,750	-32.4%	-2,650	-4.7%
<b>New Mexico</b>						
<b>Total Homeless</b>	<b>226</b>	<b>7.4%</b>	<b>-234</b>	<b>-6.7%</b>	<b>690</b>	<b>158.2%</b>
Sheltered Homeless	234	13.3%	997	-5.9%	227	12.9%
Unsheltered Homeless	461	-0.6%	-108	-7.9%	463	58.1%
<b>Homeless Individuals</b>	<b>603</b>	<b>32.4%</b>	<b>121</b>	<b>5.0%</b>	<b>515</b>	<b>26.4%</b>
Sheltered Individuals	211	19.8%	172	15.6%	43	3.4%
Unsheltered Individuals	392	49.1%	-51	-4.1%	472	65.7%
<b>People in Families with Children</b>						
People in families	-377	-0.3%	-355	-31.3%	175	29.0%
Sheltered	23	3.3%	-298	-29.6%	184	35.1%
Unsheltered	-400	-85.2%	-48	-38.0%	-9	-11.5%
Family households	-121	-32.9%	-58	-19.0%	45	22.3%

Source: U.S. Department of Housing and Urban Development, Office of Community Planning and Development, The 2019 Annual Homeless Assessment Report (AHAR) to Congress, January 2020.



## Point in Time (PIT) Estimates of Unaccompanied Homeless Youth by Age and Sheltered Status in U.S. and in New Mexico as of 2019

	Total Unaccompanied Homeless Youth		Sheltered Unaccompanied Youth		Unsheltered Unaccompanied Youth	
	#	%	#	%	#	%
<b>United States</b>						
<b>Total Homeless Youth (under 25)</b>	<b>216</b>	<b>100.0%</b>	<b>126</b>	<b>100.0%</b>	<b>90</b>	<b>100.0%</b>
Homeless Youth (under 18)	58	26.8%	56	44.4%	2	2.2%
Homeless Youth (18-24)	158	73.1%	70	55.5%	88	97.7%
<b>New Mexico</b>						
<b>Total Homeless Youth (under 25)</b>	<b>35,038</b>	<b>100.0%</b>	<b>17,708</b>	<b>100.0%</b>	<b>17,330</b>	<b>100.0%</b>
Homeless Youth (under 18)	3,976	11.3%	1,874	10.6%	2,102	12.1%
Homeless Youth (18-24)	31,062	88.7%	15,834	89.4%	15,228	87.9%

Source: U.S. Department of Housing and Urban Development, Office of Community Planning and Development, The 2019 Annual Homeless Assessment Report (AHAR) to Congress, January 2020.

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# PROGRAM ENROLLMENT

## SECTION 3

New Mexico's health and human services (HHS) agencies serve more than half of New Mexicans. Program Enrollment data illustrate the number of people served by major HHS agencies (HSD, CYFD, and ALTSD) as well as the total program expenditures by county.

## Explanation of Key Terms for Program Enrollment Maps

Provide information and statistics to illustrate the number of people served by major HSD programs as well total program expenditures by county. U.S. maps are broken out by state and New Mexico maps are presented a county-level. A text box on the bottom right of each table provides information important for correct interpretation of the table.

Page	Map Name	Numerator	Denominator	Description	
100	NM HSD Program Recipients by Age and Gender as a Percent of Total Recipients as of October 2020	Number of recipients by age range and gender	NM HSD Program recipients.	Number of recipients broken down by age range and gender as a percentage of all NM HSD program recipients.	
101	NM Population and HSD Program Recipients by Race and Ethnicity as a Percent of Total as of October 2020	Number of NM residents and HSD Program recipients by race and ethnicity	Total resident population and total NM HSD Program recipients	NM population and HSD Program recipients by race and ethnicity as a percentage of total population or total NM HSD Program recipients.	
102-103	New Mexico Medicaid Program - Overview of Centennial Care 2.0 Programs	N/A	N/A	Description of Centennial Care and programs.	
104	Ratios of Federal to State Dollars Funding New Mexico Medicaid/CHIP Population, State Fiscal Year 21	Federal dollars New Mexico Medicaid/CHIP population	State dollars NM Medicaid/CHIP population	The Medicaid/CHIP program receives a federal match for most programs. This ratio of federal to state dollars is shown in this chart.	
105	SFY20 (revised) Medicaid/CHIP Expenditures for New Mexico, Pro-rated by County	SFY20 Medicaid/CHIP expenditures (revised)	Medicaid/CHIP enrollment by county	Total Medicaid/Chip expenditures, incremental expenditures and changes in General Fund needs are pro-rated by County, using County-level Medicaid/Chip enrollment levels as of October 2020. Accordingly, these data describe County-level Medicaid/Chip expenditures from the perspective of covered beneficiaries.	
106	SFY21 Medicaid/CHIP Expenditures for New Mexico, Pro-rated by County	SFY21 Medicaid/CHIP expenditures	Medicaid/CHIP enrollment by county		
107	SFY20-21 Incremental Medicaid/CHIP Expenditures for New Mexico, Pro-rated by County	SFY20-21 increment in Medicaid/CHIP expenditures	Medicaid/CHIP enrollment by county		
108	SFY 20-21 Medicaid/CHIP General Fund Need Change, Pro-rated by County	SFY20-21 change in Medicaid/CHIP general fund	Medicaid/CHIP enrollment by county		
109	U.S. Medicaid & CHIP Recipients (Comprehensive Coverage Only) as a Percentage of Population by State as of July 2020	Number of Medicaid and CHIP enrollees in state	State resident population	This included all members of the Medicaid program for all categories of eligibility and shows the percentage of the overall state population.	Medicaid & CHIP provide individuals the ability to afford doctor's visits, immunizations, and needed medications. Racial data will add up to the total population data, with a margin of error for rounding.
110	NM Medicaid & CHIP Recipients by County as of October 2020	Number of Medicaid/CHIP enrollees in county	N/A	Count of Medicaid/CHIP recipients by county of residence.	
111	NM Medicaid & CHIP Recipients as a Percentage of Population by County as of October 2020	Number of Medicaid/CHIP enrollees in county	County resident population	A count of Medicaid/CHIP recipients by county of residence divided by the county population estimates.	
112	NM Medicaid & CHIP White Recipients as a Percentage of White Population by County as of October 2020	Number of Medicaid enrollees who identify as White in county	County resident White population	A count of Medicaid/CHIP recipients who identify as White by county of residence divided by the county White population estimates.	
113	NM Medicaid & CHIP Native American Recipients as a Percentage of Native American Population by County as of October 2020	Number of Medicaid enrollees who identify as Native American in county	County resident Native American population	A count of Medicaid/CHIP recipients who identify as Native American by county of residence divided by the county Native American population estimates.	
114	NM Percent of Native American Medicaid Enrollees that are Enrolled in a Medicaid Managed Care Organization (MCO) as of November 2020	Number of Native American Medicaid enrollees who are enrolled in a MCO	Number of Native Americans enrolled in Medicaid	Medicaid enrollees can be either FFS or contracted with an MCO; HSD is working to increase the % of Native Americans enrolled in MCOs.	
115	NM Percent of Native American Medicaid Enrollees that are Enrolled in Medicaid Fee for Service (FFS) as of November 2020	Number of Native American Medicaid enrollees who are enrolled in Fee for Service	Number of Native Americans enrolled in Medicaid		

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Page	Map Name	Numerator	Denominator	Description	
116	NM Medicaid & CHIP Black/African American Recipients as a Percentage of Black/African American Population by County	Number of Medicaid enrollees who identify as Black/African American in county	County resident Black/African American population	A count of Medicaid/CHIP recipients who identify as Black/African American by county of residence divided by the county Black/African American population estimates.	See description of Medicaid program on previous page.
117	NM Medicaid & CHIP Asian, Pacific Islander and Other Race Recipients as a Percentage of Asian, Pacific Islander and Other Race Population by County as of October 2020	Number of Medicaid enrollees who identify as Asian, Pacific Islander and Other Race in county	County resident Asian, Pacific Islander, and Other Race population	A count of Medicaid/CHIP recipients who identify as Asian, Pacific Islander, and Other Race by county of residence divided by the county Asian, Pacific Islander, and Other Race population estimates.	
118	NM Medicaid & CHIP Hispanic/Latino Recipients as a Percentage of Hispanic/Latino Population by County as of October 2020	Number of Medicaid enrollees who identify as Hispanic/Latino in county	County resident Hispanic/Latino population	A count of Medicaid/CHIP recipients who identify as Hispanic/Latino by county of residence divided by the county Hispanic/Latino population estimates.	SNAP provides nutrition benefits to supplement the food budget of needy families so they can purchase healthy food and move towards self-sufficiency. Racial data will add up to the total population data, with a margin of error for rounding.
119	U.S. Supplemental Nutrition Assistance Program Recipients as a Percentage of Population by State as of April 2020	Number enrolled in SNAP in state	State resident population	A count of SNAP recipients by state divided by the state resident population estimates.	
120	NM Supplemental Nutritional Assistance Program Recipients by County as of October 2020	Number enrolled in SNAP in county	N/A	Count of SNAP recipients by county of residence.	
121	NM Supplemental Nutrition Assistance Program Recipients as a Percentage of Population by County as of October 2020	Number enrolled in SNAP in county	County resident population	A count of SNAP recipients by county of residence divided by the county population estimates.	
122	NM Supplemental Nutrition Assistance Program White Recipients as a Percentage of White Population by County as of October 2020	Number of SNAP enrollees who identify as White in county	County resident White population	A count of SNAP recipients who identify as White by county of residence divided by the county White population estimates.	
123	NM Supplemental Nutrition Assistance Program Native American Recipients as a Percentage of Native American Population by County as of October 2020	Number of SNAP enrollees who identify as Native American in county	County resident Native American population	A count of SNAP recipients who identify as Native American by county of residence divided by the county Native American population estimates.	
124	NM Supplemental Nutrition Assistance Program Black/African American Recipients as a Percentage of Black/African American Population by County as of October 2020	Number of SNAP enrollees who identify as Black/African American in county	County resident Black/African American population	A count of SNAP recipients who identify as Black/African American by county of residence divided by the county Black/African American population estimates.	
125	NM Supplemental Nutrition Assistance Program Asian, Pacific Islander and Other Race Recipients as a Percentage of Asian, Pacific Islander and Other Race Population by County as of October 2020	Number of Medicaid enrollees who identify as Asian, Pacific Islander or Other Race in county	County resident Asian, Pacific Islander, and Other Race population	A count of SNAP recipients who identify as Asian, Pacific Islander, Other by county of residence divided by the county Asian, Pacific Islander, Other Race population estimates.	
126	NM Supplemental Nutrition Assistance Program Hispanic/Latino Recipients as a Percentage of Hispanic/Latino Population by County as of October 2020	Number of SNAP enrollees who identify as Hispanic/Latino in county	County resident Hispanic/Latino population	A count of SNAP recipients who identify as Hispanic/Latino by county of residence divided by the county Hispanic/Latino population estimates.	

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Page	Map Name	Numerator	Denominator	Description	
127	NM Supplemental Nutrition Assistance Program Benefit Spending by County, February 2020	NM SNAP benefit spending in county	N/A	A sum of SNAP benefit spending by county. Values are amount of SNAP benefit dollars spent in authorized stores and establishments in New Mexico by county of transaction location.	See description of SNAP on previous page.
128	NM Supplemental Nutrition Assistance Program Benefit Spending by County, November 2020	NM SNAP benefit spending in county	N/A	A sum of SNAP benefit spending by county. Values are amount of SNAP benefit dollars spent in authorized stores and establishments in New Mexico by county of transaction location.	
129	NM Cash Assistance Program Recipients by County as of October 2020	Number enrolled in Cash Assistance in county	N/A	A count of Cash Assistance recipients by county of residence.	The Cash Assistance program includes Temporary Assistance for Needy Families (TANF) program, Education Works, General Assistance, Refugee Cash Assistance, State Supplement for Residential Care, Diversion, and others.
130	NM Cash Assistance Program Recipients as a Percentage of Population by County as of October 2020	Number enrolled in Cash Assistance in county	County resident population	A count of Cash Assistance recipients by county of residence divided by the county population estimates.	
131	NM Cash Assistance Program White Recipients as a Percentage of White Population by County as of October 2020	Number of Cash enrollees who identify as White in county	County resident White population	A count of Cash Assistance recipients who identify as White by county of residence divided by the county White population estimates.	
132	NM Cash Assistance Program Native American Recipients as a Percentage of Native American Population by County as of October 2020	Number of Cash enrollees who identify as Native American in county	County resident Native American population	A count of Cash Assistance recipients who identify as Native American by county of residence divided by the county Native American population estimates.	
133	NM Cash Assistance Program Black/African American Recipients as a Percentage of Black/African American Population by County as of October 2020	Number of Cash enrollees who identify as Black/African American in county	County resident Black/African American population	A count of Cash Assistance recipients who identify as Black/African American by county of residence divided by the county Black/African American population estimates.	
134	NM Cash Assistance Program Asian, Pacific Islander and Other Race Recipients as a Percentage of Asian, Pacific Islander and Other Race Population by County as of October 2020	Number of Medicaid enrollees who identify as Asian, Pacific Islander or Other Race in county	County resident Asian, Pacific Islander, and Other Race population	A count of Cash Assistance recipients who identify as Asian, Pacific Islander, Other by county of residence divided by the county Asian, Pacific Islander, Other Race population estimates.	
135	NM Cash Assistance Program Hispanic/Latino Recipients as a Percentage of Hispanic/Latino Population by County as of October 2020	Number of Cash enrollees who identify as Hispanic/Latino in county	County resident Hispanic/Latino population	A count of Cash Assistance recipients who identify as Hispanic/Latino by county of residence divided by the county Hispanic/Latino population estimates.	Racial data will add up to the total population data, with a margin of error for rounding.
136	NM Temporary Assistance for Needy Families Program Recipients by County as of October 2020	Number enrolled in TANF in county	N/A	A count of TANF recipients by county of residence.	See description of TANF of subsequent page.
137	NM Temporary Assistance for Needy Families Program Recipients as a Percentage of Population by County as of October 2020	Number enrolled in TANF in county	County resident population	A count of TANF recipients by county of residence divided by the county population estimates.	
138	NM Temporary Assistance for Needy Families Program White Recipients as a Percentage of White Population by County as of October 2020	Number of TANF enrollees who identify as White in county	County resident White population	A count of TANF recipients who identify as White by county of residence divided by the county White population estimates.	

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Page	Map Name	Numerator	Denominator	Description	
139	NM Temporary Assistance for Needy Families Program Native American Recipients as a Percentage of Native American Population by County as of October 2020	Number of TANF enrollees who identify as Native American in county	County resident Native American population	A count of TANF recipients who identify as Native American by county of residence divided by the county Native American population estimates.	The Temporary Assistance for Needy Families (TANF) program provides grant funds to states and territories to provide families with financial assistance and related support services such as childcare assistance, job preparation, and work assistance.
140	NM Temporary Assistance for Needy Families Program Black/African American Recipients as a Percentage of Black/African American Population by County as of October 2020	Number of TANF enrollees who identify as Black/African American in county	County resident Black/African American population	A count of TANF recipients who identify as Black/African American by county of residence divided by the county Black/African American population estimates.	
141	NM Temporary Assistance for Needy Families Program Asian, Pacific Islander and Other Race Recipients as a Percentage of Asian, Pacific Islander and Other Race Population by County as of October 2020	Number of TANF enrollees who identify as Asian, Pacific Islander or Other Race in county	County resident Asian, Pacific Islander, and Other Race population	A count of TANF recipients who identify as Asian, Pacific Islander, Other by county of residence divided by the county Asian, Pacific Islander, Other Race population estimates.	
142	NM Temporary Assistance for Needy Families Program Hispanic/Latino Recipients as a Percentage of Hispanic/Latino Population by County as of October 2020	Number of TANF enrollees who identify as Hispanic/Latino in county	County resident Hispanic/Latino population	A count of TANF recipients who identify as Hispanic/Latino by county of residence divided by the county Hispanic/Latino population estimates.	
143	NM Supplemental Nutrition Assistance Program Online Spending Trends, May 1-December 13, 2020	SNAP online purchasing total amount approved and total transactions over time	N/A	SNAP online spending trends over time.	In May, the USDA approved New Mexico's application for the online purchasing program which allows for SNAP and TANF benefit holders to use an Electronic Benefit Transfer (EBT) card to purchase eligible items online.  Data reflect transactions by county of Human Services Department field office.
144	NM Supplemental Nutrition Assistance Program Online Purchasing Transactions by County, May-December 2020	SNAP online purchasing total transactions in county	N/A	SNAP online spending transactions by county	
145	NM Supplemental Nutrition Assistance Program Online Purchasing Spending by County, May-December 2020	SNAP online purchasing total amount approved in county	N/A	SNAP online spending total spent by county.	
146	NM Supplemental Nutrition Assistance Program Online Purchasing Spending as Percentage of Total Spending by County, May-December 2020	SNAP total online purchasing in county	SNAP total spending in county	SNAP online spending divided by total spending by county.	
147	NM Temporary Assistance for Needy Families Online Spending Trends, May 1-December 13, 2020	TANF Cash online purchasing total amount approved and total transactions over time	N/A	TANF online spending trends over time.	
148	NM Temporary Assistance for Needy Families Online Spending Transactions by County, May-December 2020	TANF Cash online purchasing total transactions in county	N/A	TANF online spending transactions by county.	
149	NM Temporary Assistance for Needy Families Online Purchasing Spending by County, May-December 2020	TANF Cash online purchasing total amount approved in county	N/A	TANF online spending total spent by county.	
150	NM Temporary Assistance for Needy Families Online Purchasing Spending as Percentage of Total Spending by County, May-December 2020	TANF Cash total online purchasing in county	TANF Cash total spending in county	TANF online spending divided by total spending by county.	

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Page	Map Name	Numerator	Denominator	Description	
151	NM General Assistance Program Recipients by County as of October 2020	Number enrolled in General Assistance in county	N/A	Count of GA recipients by county of residence.	The General Assistance (GA) program provides cash assistance to dependent needy children and disabled adults who are not eligible for other cash assistance programs.  Racial data will add up to the total population data, with a margin of error for rounding.
152	NM General Assistance Program Recipients as a Percentage of Population by County as of October 2020	Number enrolled in General Assistance in county	County resident population	A count of GA recipients by county of residence divided by the county population estimates.	
153	NM General Assistance Program White Recipients as a Percentage of White Population by County as of October 2020	Number of General Assistance enrollees who identify as White in county	County resident White population	A count of GA recipients who identify as White by county of residence divided by the county White population estimates.	
154	NM General Assistance Program Native American Recipients as a Percentage of Native American Population by County as of October 2020	Number of General Assistance enrollees who identify as Native American in county	County resident Native American population	A count of GA recipients who identify as Native American by county of residence divided by the county Native American population estimates.	
155	NM General Assistance Program Black/African American Recipients as a Percentage of Black/African American Population by County as of October 2020	Number of General Assistance enrollees who identify as Black/African American in county	County resident Black/African American population	A count of GA recipients who identify as Black/African American by county of residence divided by the county Black/African American population estimates.	
156	NM General Assistance Program Asian, Pacific Islander and Other Race Recipients as a Percentage of Asian, Pacific Islander and Other Race Population by County as of October 2020	Number of Medicaid enrollees who identify as Asian, Pacific Islander or Other Race in county	County resident Asian, Pacific Islander, and Other Race population	A count of GA recipients who identify as Asian, Pacific Islander, Other by county of residence divided by the county Asian, Pacific Islander, Other Race population estimates.	
157	NM General Assistance Program Hispanic/Latino Recipients as a Percentage of Hispanic/Latino Population by County as of October 2020	Number of General Assistance enrollees who identify as Hispanic/Latino in county	County resident Hispanic/Latino population	A count of GA recipients who identify as Hispanic/Latino by county of residence divided by the county Hispanic/Latino population estimates..	
158	NM Low Income Home Energy Assistance Program Recipients by County October 2019 to September 2020	Number enrolled in LIHEAP in county	N/A	Count of LIHEAP recipients by county of residence.	The Low Income Home Energy Assistance Program (LIHEAP) assists eligible lower-income households with their heating and cooling energy costs, bill payment assistance, energy crisis assistance, weatherization and energy-related home repairs.  Racial data will add up to the total population data, with a margin of error for rounding.
159	NM Low Income Home Energy Assistance Program Recipients as a Percentage of Population by County for October 2019 to September 2020	Number enrolled in LIHEAP in county	County resident population	A count of LIHEAP recipients by county of residence divided by the county population estimates.	
160	NM Low Income Home Energy Assistance Program White Recipients as a Percentage of White Population by County for October 2019 to September 2020	Number of LIHEAP enrollees who identify as White in county	County resident White population	A count of LIHEAP recipients who identify as White by county of residence divided by the county White population estimates.	
161	NM Low Income Home Energy Assistance Program Native American Recipients as a Percentage of Native American Population by County for October 2019 to September 2020	Number of LIHEAP enrollees who identify as Native American in county	County resident Native American population	A count of LIHEAP recipients who identify as Native American by county of residence divided by the county Native American population estimates.	
162	NM Low Income Home Energy Assistance Program Black/African American Recipients as a Percentage of Black/African American Population by County for October 2019 to September 2020	Number of LIHEAP enrollees who identify as Black/African American in county	County resident Black/African American population	A count of LIHEAP recipients who identify as Black/African American by county of residence divided by the county Black/African American population estimates.	



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Page	Map Name	Numerator	Denominator	Description	
163	NM Low Income Home Energy Assistance Program Asian, Pacific Islander and Other Race Recipients as a Percentage of Asian, Pacific Islander and Other Race Population by County for October 2019 to September 2020	Number of Medicaid enrollees who identify as Asian, Pacific Islander or Other Race in county	County resident Asian, Pacific Islander, and Other Race population	A count of LIHEAP recipients who identify as Asian, Pacific Islander, Other by county of residence divided by the county Asian, Pacific Islander, Other Race population estimates.	See description of LIHEAP on previous page.  Racial data will add up to the total population data, with a margin of error for rounding.
164	NM Low Income Home Energy Assistance Program Hispanic/Latino Recipients as a Percentage of Hispanic/Latino Population by County for October 2019 to September 2020	Number of LIHEAP enrollees who identify as Hispanic/Latino in county	County resident Hispanic/Latino population	A count of LIHEAP recipients who identify as Hispanic/Latino by county of residence divided by the county Hispanic/Latino population estimates.	
165	NM Emergency Support Function (ESF) Food By Pound by County as of December 11, 2020	NM ESF food by pound delivered in county	N/A	Pounds of food delivered by county.	Emergency Support Function (ESF) 6 services and programs are implemented to assist individuals and households impacted by potential or actual disaster incidents via four primary functions: Mass Care, Emergency Assistance, Housing, and Human Services.
166	NM Emergency Support Function (ESF) Food By Pound by Tribe, Nation and Pueblo as of December 11, 2020	NM ESF food by pound delivered in Tribe, Nation, and Pueblo	N/A	Pounds of food delivered to each Tribe, Nation and Pueblo.	
167	NM Emergency Support Function (ESF) Total Sheltered with Non-Congregate Shelter by County through November 2020	Total sheltered with non-congregate shelter by county	N/A	Total sheltered with non-congregate shelter by county.	
168	NM Average Number of School Children Issued P-EBT Benefits by County, School Year 2019 and 2020	Number of NM school children issued P-EBT benefits by county in 2019 and 2020	2	Pandemic-EBT provides nutrition assistance to NM families to offset meals missed because schools were in remote learning due to the pandemic.	
169	NM Total Amount of Pandemic-EBT (P-EBT) Benefits by County, School Year 2019 and 2020	Total amount of P-EBT benefits money issued by county	N/A		
170	NM Commodity Supplemental Food Program Participation by County January-August 2020	Number of participants in commodity supplemental food program by county	N/A	Number served in each county by the commodity supplemental food program.	
171	New Mexico: Emergency Food Assistance Program Food Bank Areas of Assistance, FFY21	Food banks by county	N/A	Map of food banks serving each NM county.	
172	NM Emergency Food Assistance Program Households Served Monthly January-August 2020	Number of households served by food bank over time	N/A	Number of households served by food banks each month.	
173	New Mexico Meals Served at Soup Kitchens and Shelters Monthly January-August 2020	Number of meals served at soup kitchens and shelters by food bank over time	N/A	Number of meals served by food banks at soup kitchens and shelters each month.	

## Explanation of Key Terms for Program Enrollment Maps

Provide information and statistics to illustrate the number of people served by major HSD programs as well total program expenditures by county. U.S. maps are broken out by state and New Mexico maps are presented a county-level. A text box on the bottom right of each table provides information important for correct interpretation of the table.

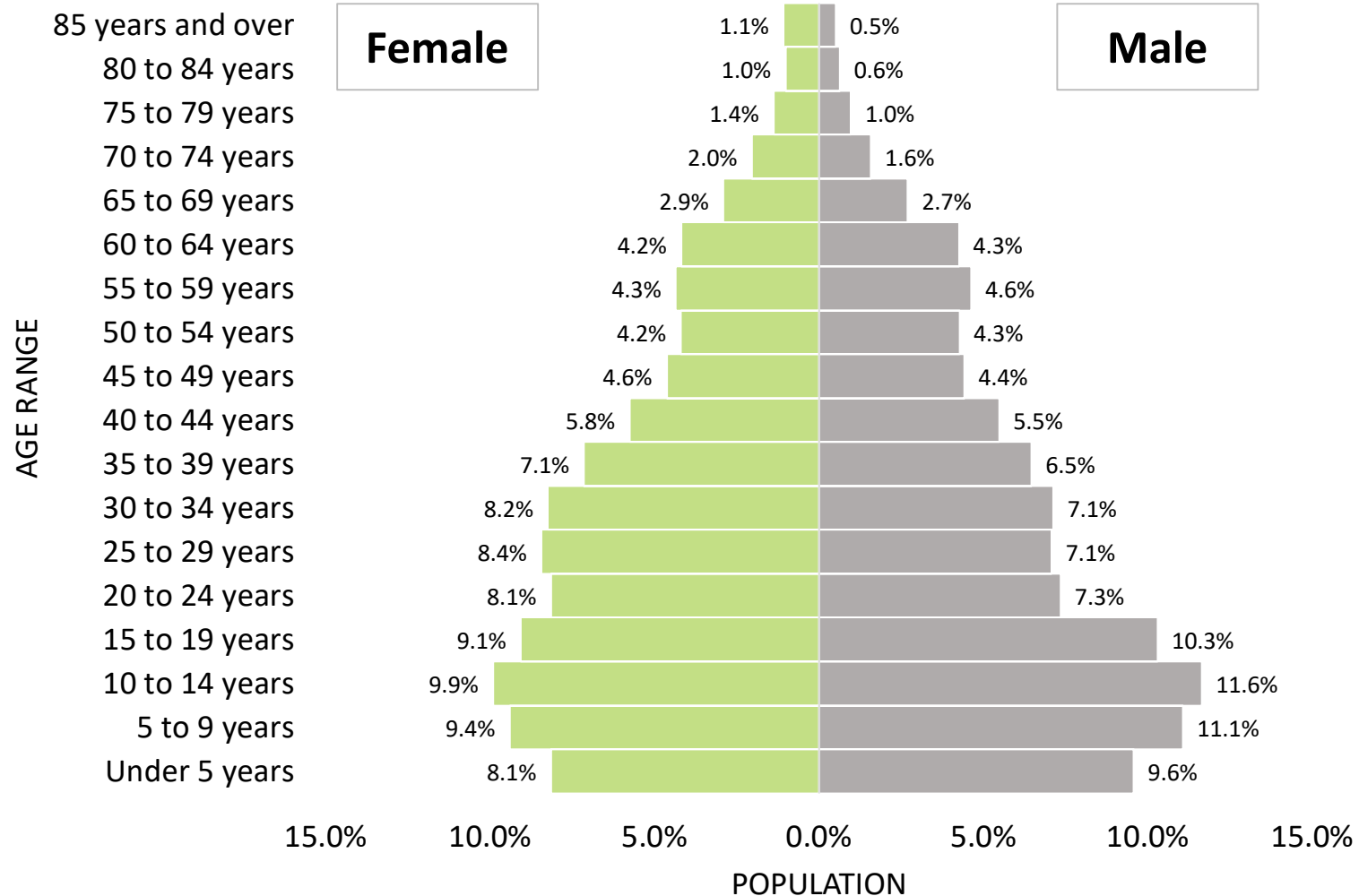
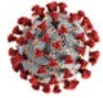
Page	Map Name	Numerator	Denominator	Description
174	NM Child Support Dollars Collected Per Child Per Month FFY20	Sum of NM child support collections	Resident population of IV-D dependents / number of months in reporting period	All child support collections received and processed by the State Disbursement Unit as administered in the New Mexico Child Support Enforcement System (CSES), including monies collected for payment processing only cases and the Navajo Nation Cases in the NM CSES.
175	NM Child Support Dollars Projected Collection Per Child Per Month FFY20	Sum of NM child support collections / Projected collections increase	Resident population of IV-D dependents / number of months in reporting period	This is a heat map using dollars collected by county multiplied by the projected collected percentage increase of collections, divided by the sum IV-D dependents, divided by the number of months in the reporting period.
176	NM Child Support Average Collections by County FFY20	Sum of NM child support collections by county	Resident population of IV-D dependents	This is a heat map using dollars collected by county, divided by the sum IV-D dependents, divided by the number of months in the reporting period.
177	NM Child Support Children Served per County FFY20	Number of IV-D dependents in county	N/A	This is a heat map showing the number of IV-D dependents per county at the end of the reporting report.
178	NM Child Support Enforcement Division Percentage of Obligated Cases Paying, Annually FFY20	Number of cases with payment during reported period	Number of child support cases with an obligation	This measurement can exceed 100% due to cases paying during the fiscal year but are no longer open at the end of the period.
179	NM Human Services Department Employees by County as of October 2020	Number of HSD employees in county	N/A	The number of HSD employees in each county.
180	NM Medicaid Behavioral Health Prescribing Providers by County as of October 2020	Number of Medicaid behavioral health prescribing providers in county	N/A	The totals do include providers who offer services in multiple counties throughout the state, however have a Medicaid provider identification for each area serviced. Providers who are serving multiple counties may not be serving the county on a full-time basis.
181	NM Medicaid Behavioral Health non-Prescribing Providers by County as of October 2020	Number of Medicaid behavioral health non-prescribing providers in county	N/A	
182	Number of Medicaid Beneficiaries Who Access Services per Behavioral Health Provider by County for January-September 2020	Number of Medicaid beneficiaries accessing services in county	Number of Medicaid behavioral health providers in county	
183	NM Non-Medicaid Behavioral Health Services FY21 as of December 16 2020	Number receiving services by housing situation broken down by demographics and by disorder	N/A	Number and breakdown of those receiving non-Medicaid BH services in FY21.
184	Total HSD Online Encounters through the Online Portal (YesNM) by Device Type, 2017-2020*	Number of YesNM users by type of device used (mobile, desktop, tablet)	N/A	Graph showing the number of YesNM users by type of device over time.
185	Source of Application for HSD Programs, 2015-2020	Number of applications for Medicaid, SNAP, Cash, and LIHEAP by electronic or paper application type	N/A	Graph showing the number of applications for each HSD program by source of application (paper or electronic) from 2015-2020.
186	NM Aging and Long Term Services Department (ALTSD) Adult Protective Services (APS) Number of Clients Receiving Adult Services (Home Care and Day Care) by County, FY20	Number of clients receiving home care or day care by Adult Protective Services in county	N/A	Number of home care and day care clients by county.

## Explanation of Key Terms for Program Enrollment Maps

Provide information and statistics to illustrate the number of people served by major HSD programs as well total program expenditures by county. U.S. maps are broken out by state and New Mexico maps are presented a county-level. A text box on the bottom right of each table provides information important for correct interpretation of the table.

Page	Map Name	Numerator	Denominator	Description
187	NM Aging and Long Term Services Department (ALTSD) Adult Protective Services (APS) Number of Investigations by County, FY20	Number of Adult Protective Services investigations in county	N/A	Number of investigations by APS by county.
188	NM Aging and Long Term Services Department (ALTSD) Adult Protective Services (APS) Number of Substantiated Abuse, Neglect, Exploitation (ANE) by County, FY20	Number of Adult Protective Services substantiated abuse, neglect, exploitation claims in county	N/A	Number of APS substantiated abuse, neglect, and exploitation claims by county.
189	NM Aging and Long Term Services Department (ALTSD) Aging Network Customers Receiving Services by County, FY20	Number of Aging Network customers receiving services in county	N/A	Services include COVID meals, Home delivered meals, Congregate meals, Food Box delivery, Assessment/Reassessment of consumers, Transportation, Well check, and Homemaker.
190	NM Aging and Long Term Services Department (ALTSD) Consumer and Elder Rights Division (CERD) Number of Enrollees in MAP/Prescription Drug Assistance Program by County, FY20	Number of enrollees in MAP/Prescription Drug Assistance Program in county	N/A	Number of enrollees in the Medicaid Assistance Program/Prescription Drug Assistance Program by county.
191	NM Children Youth and Families Department (CYFD) Total IV-E (Foster Care, Adoption & Guardian) Federal & State Funding, SFY 20	Total funding for IV-E in county	N/A	Title IV-E of the Social Security Act (42 U.S.C. §§ 671-679b) is an important funding stream for foster care costs. It provides for federal reimbursement for a portion of the maintenance and administrative costs of foster care for children who meet specified federal eligibility requirements.
192	NM Children Youth and Families Department (CYFD) Domestic Violence Survivors and Dependents Served by County, SFY 20	Number of domestic violence survivors and dependents served in county	N/A	Number of domestic valence survivors and dependents served by CYFD by county.
193	NM Children Youth and Families Department (CYFD) Children Served in Foster Care by County, SFY 20	Number of children served in foster care in county	N/A	Number of children served in foster care by county.
194	NM Children Youth and Families Department (CYFD) Foster Homes (Relative & Non-Relative) by County, SFY 20	Number of foster homes (relative and non-relative) in county	N/A	Number of relative and non-relative foster homes by county.

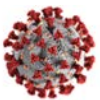
# New Mexico HSD Program Recipients by Age and Gender as a Percent of Total Recipients as of October 2020



Source: New Mexico Human Services Department enrollment records. October 2020. Programs include Cash Assistance, Supplemental Nutrition Assistance Program, Low Income Home Energy Assistance Program, and Medicaid.

## New Mexico Population and HSD Program Recipients by Race and Ethnicity as a Percent of Total as of October 2020

	NM Population (2019)		NM Assistance Program Recipients (October 2020)	
	#	%	#	%
Total	2,096,829	100%	913,576	100%
<b>Ethnicity</b>				
Hispanic/Latino	1,033,737	49.3%	494,500	58.4%
Non-Hispanic/Latino	1,063,092	50.7%	407,879	48.1%
Unknown			11,208	1.3%
<b>Race</b>				
White	1,717,303	81.9%	705,560	77.2%
Native American	230,651	11.0%	138,613	15.2%
Other	148,875	7.1%	69,414	7.6%



*Note: This represents the total unique recipients across all programs. For example, an individual may be enrolled in Medicaid, SNAP, and TANF and will only be counted once in this data set. Source: New Mexico Human Services Department enrollment records. October 2020. Programs include Cash Assistance, Supplemental Nutrition Assistance Program, Low Income Home Energy Assistance Program, and Medicaid. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.*

## New Mexico Medicaid Program – Overview of Centennial Care 2.0 Programs

Centennial Care entered its seventh year in 2020 and has effectuated a modernized healthcare delivery system in New Mexico that focuses on improved access to care, integrated care, care coordination, and quality of service using its four guiding principles:

- To create a comprehensive service delivery system that provides the full array of benefits and services.
- To encourage personal responsibility, so that members become more active participants in their health and more efficient users of the health care system.
- To advance Payment Reform strategies that reward improved outcomes rather than for the quantity of services delivered.
- To simplify the administration of the program for providers and members.

**Managed Care Organizations (MCOs):** Blue Cross/Blue Shield of New Mexico, Presbyterian Health Plan, Western Sky Community Care

**Public Health Emergency (PHE) regarding Coronavirus (COVID-19):** On January 31, 2020, the Health and Human Services Secretary Alex M. Azar II declared a public health emergency for the United States to aid the nation’s healthcare community in responding to the 2019 novel coronavirus also known as COVID-19. This declaration is retroactive to January 27, 2020. In response to the PHE, HSD requested several federal authorities and were approved for the following:

**New Mexico Disaster Relief State Plan Amendments (SPAs):** HSD submitted six Disaster Relief SPAs and received CMS approval for the following:

- Expands the list of qualified entities allowed to do Presumptive Eligibility
- Increases DRG rates for ICU inpatient hospital stays by 50% and all other inpatient hospital stays by 12.4%;
- Established Category of Eligibility (COE) for the COVID Testing Group for the uninsured population;
- Targeted Access UPL Supplemental Payments;
- Nursing Facility Rate Increases applied when treating fee for service COVID-19 members;
- Increased hospital stays services from April 1, 2020 – June 30, 2020;

- Increased rate increase for services provided under Family Infant Toddler (FIT) program for July 1, 2020 – July 31, 2020;
- A rate increase of \$1 to curbside medication pick-up for all Medicaid pharmacy providers for October 1, 2020 through December 31, 2020; and
- Increased rates to non-hospital providers for E&M, non-E&M, and dental services.

**1135 Waiver:** HSD submitted a 1135 waiver and received CMS approval for the following:

- Suspending prior authorizations and extending existing authorizations;
- Suspending PASRR Level I and II screening assessments for 30 days;
- Extension of time to request fair hearing of up to 120 days;
- Enroll providers who are enrolled in another state’s Medicaid program or who are enrolled in Medicare;
- Waive screening requirements (i.e., Fingerprints, site visits, etc.) to quickly enroll providers;
- Cease revalidation of currently enrolled providers;
- Payments to facilities for services provided in alternative settings;
- Temporarily allow non-emergency ambulance suppliers;
- Temporarily suspend payment sanctions; and
- Temporarily allow legally responsible individuals to provide PCS services to children under the EPSDT benefit.

**Appendix Ks:** HSD submitted five Appendix Ks and received CMS approval for the following:

**1915c Waivers (Medically Fragile, Mi Via, Developmental Disability, and Supports Waiver)**

- Exceed service limitations (i.e., additional funds to purchase electronic devices for members, exceed provider limits in a controlled community residence and suspend prior authorization requirements for waiver services, which are related to or resulting from this emergency);
- Expand service settings (i.e., telephonic visits in lieu of face-to-face and provider trainings also done through telehealth mechanisms);
- Permit payment to family caregivers;

# New Mexico Medicaid Program – Overview of Centennial Care 2.0 Programs

- Modify provider enrollment requirements (i.e., suspending fingerprinting and modifying training requirements);
- Reducing provider qualification requirements by allowing out-of-state providers to provide services, allowing for an extension of home health aide supervision with the ability to do the supervision remotely;
- Utilizing currently approved Level of Care Assessments to fulfil the annual requirement or completing new assessments telephonically;
- Modifying the person-centered care plan development process to allow for telephonic participation and electronic approval;
- Modifying incident reporting requirements;
- Temporarily increase payment rates; and
- Allow for payment for the purpose of supporting waiver participants in an acute care hospital or short-term institutional stay when necessary supports (including communication and intensive personal care) are not available in that setting, or when the individual requires those services for communication and behavioral stabilization, and such services are not covered in such settings.

## 1115 Demonstration Waiver for Home Community Benefit Services (HCBS)

- Expand service settings (i.e., telephonic visits in lieu of face-face and provider trainings also done through telehealth mechanisms);
- Permit payment for services rendered by family caregivers or legally responsible individuals if not already permitted under the waiver;
- Modifying provider qualifications to allow provider enrollment or re- enrollment with modified risk screening elements;
- Modification to the process for level of care evaluations or re-evaluations;
- Modifying person-centered service plan development process to allow for telephonic participation and electronic approval;
- Modifying incident reporting requirements;
- Allow for payment for services; and
- Retainer payments for personal care services.

## Native American Collaboration

The 2009 State-Tribal Collaboration Act codified an effective government-to-government communication and collaboration between state and Tribal governments. The Act provides the framework for the state and Tribes to work together to develop successful programs and services to benefit New Mexico's Tribes, Pueblos, Nations and Native American citizens. Part of the Act requires HSD to train state employees in cultural competency and to submit an annual report to the Indian Affairs Department regarding HSD's implementation of the Act, as well as the programs and service HSD provides for Native Americans.

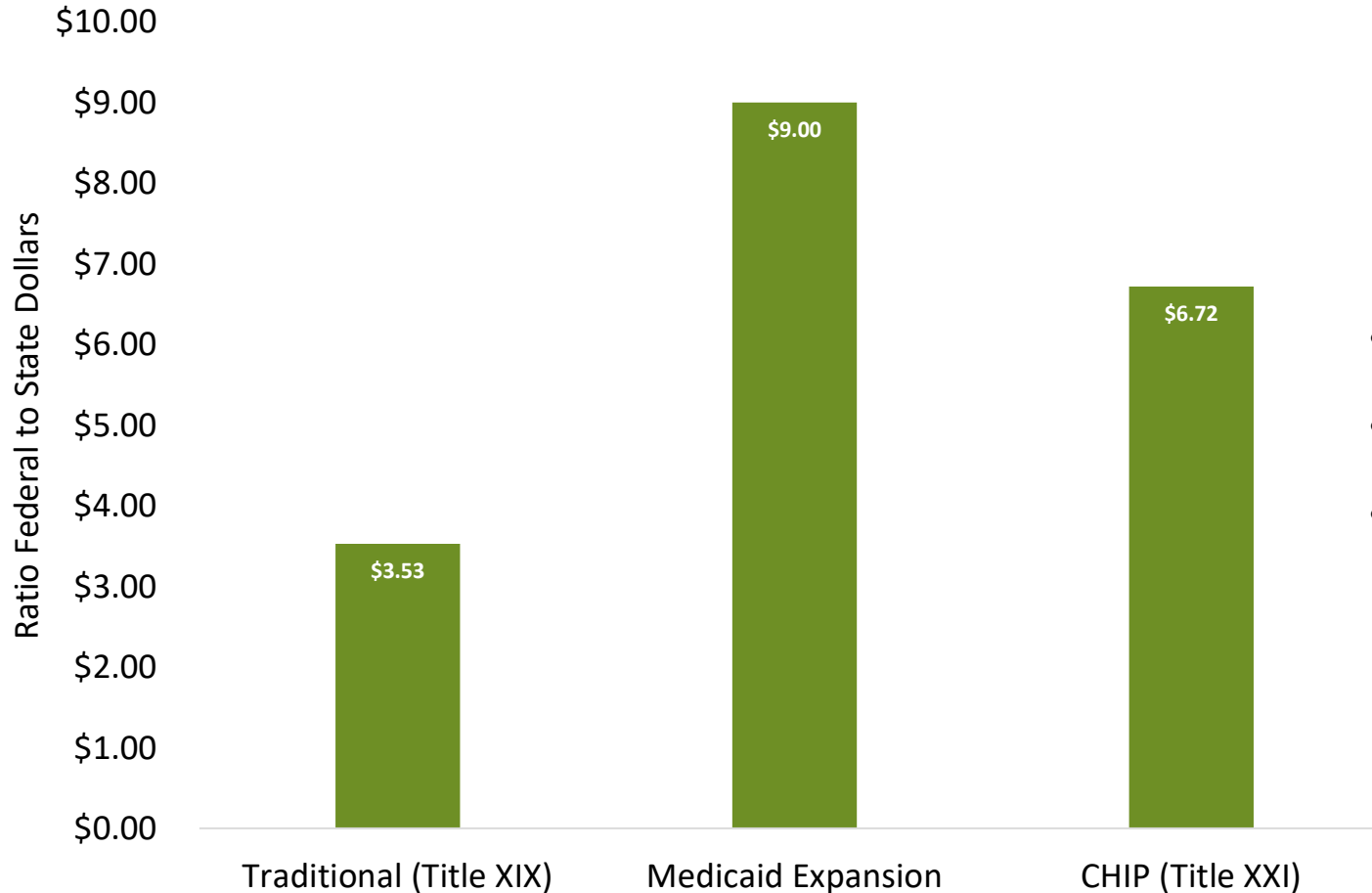
In 2020, with the onset of the COVID pandemic, HSD has worked extensively with the Tribes, Pueblos, and Nations in New Mexico to provide access to needed personal protective equipment, food, lodging, shelter, medical care, and transportation. The Medical Assistance Division and the Income Support Division have accessed federal waivers to increase Medicaid and SNAP benefits to New Mexico families.

The Native American Technical Advisory Committee (NATAC) was established in September 2012 as a subcommittee of the Medicaid Advisory Committee to give the Tribes, Pueblos, and Nations an opportunity to meet with the New Mexico Medicaid Director on a quarterly basis. The focus of these meetings is to continue discussion regarding Medicaid, including Centennial Care 2.0, Behavioral Health services, Income Support Division services, Tribal Notifications and the Indian Managed Care Entity (IMCE). HSD seeks the guidance from tribal leaders and their representative on how best to deliver services to their communities in this forum.

HSD continues to work with IHS/Tribal 638 facilities to develop the process for 100% Federal Medical Assistance Percentages (FMAP) for services received through an IHS/Tribal 638 facility and furnished to Medicaid eligible Native Americans. Efforts include 100% FMAP for IHS/tribal 638 Pharmacy Outpatient Prescription refill and signed Care Coordination Agreements (CCA) between:

- UNMH and Albuquerque Area Indian Health Service (AAIHS)
- Presbyterian Health Services and AIIHS
- UNMH and Navajo Area Indian Health Service

## Ratios of Federal to State Dollars Funding New Mexico Medicaid/CHIP Population, State Fiscal Year (SFY) 21

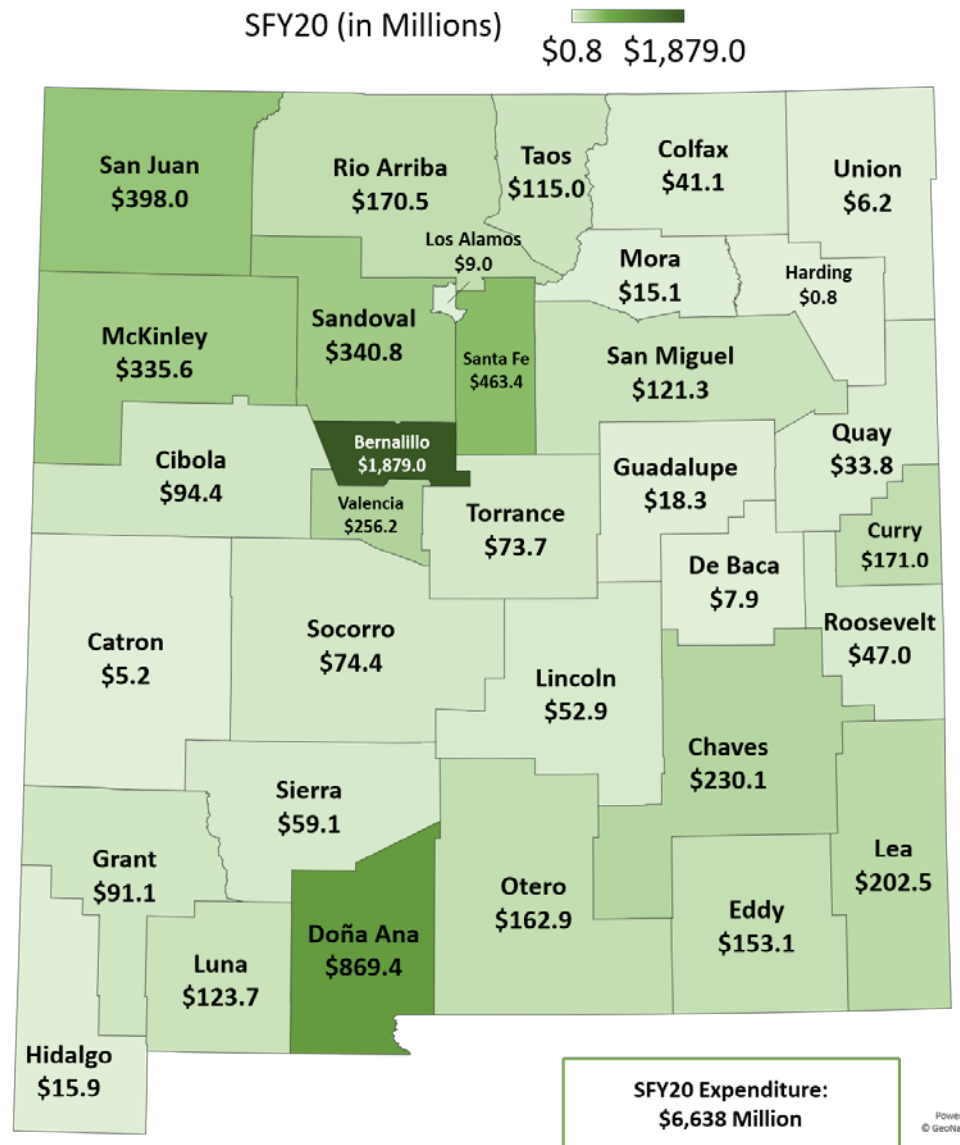


- Traditional Populations supported by \$3.53 Federal dollars per State dollar
- Medicaid Expansion population supported by \$9.00 Federal dollars per State dollar
- Children’s Health Insurance Program (CHIP) population supported by \$6.72 Federal dollars per State dollar

Source: FY21 Medicaid/CHIP Budget Projection (September, 2020)



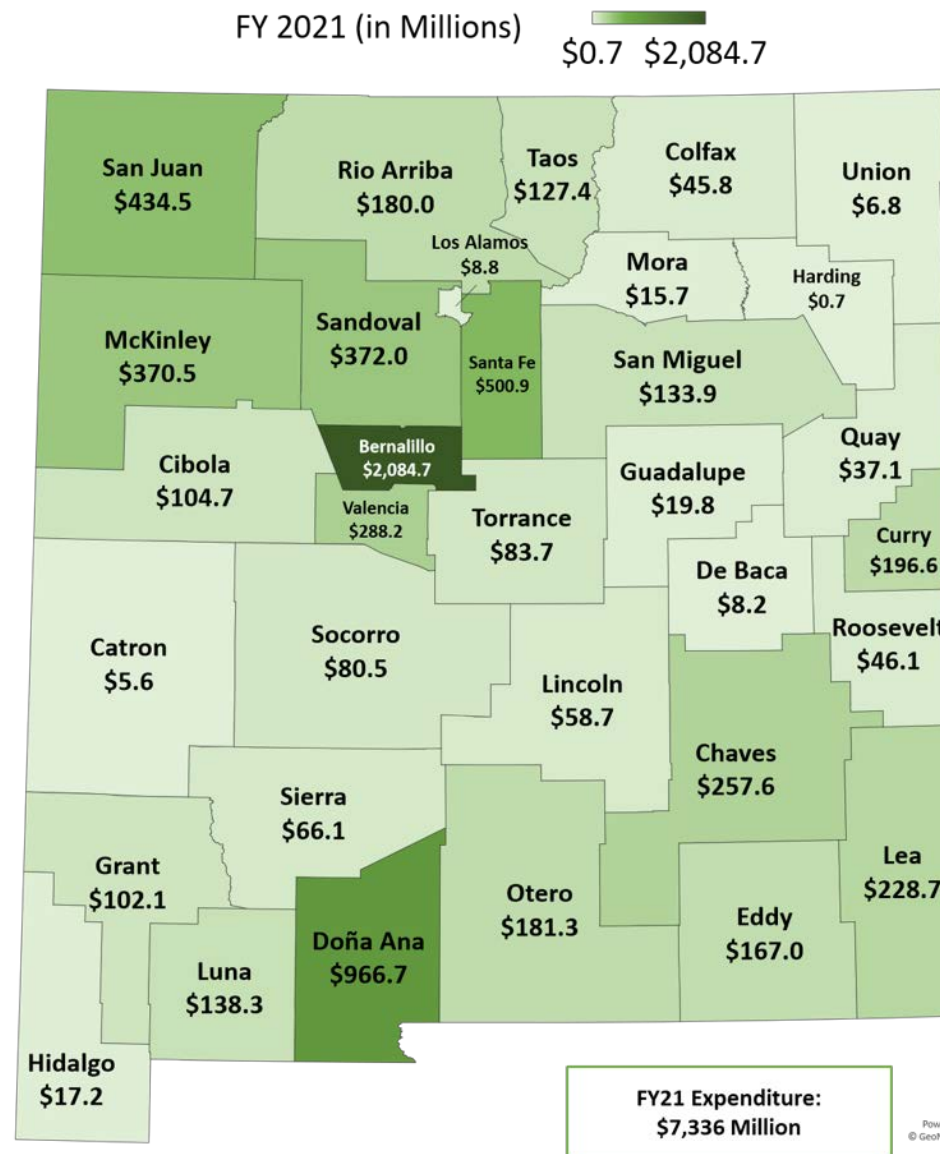
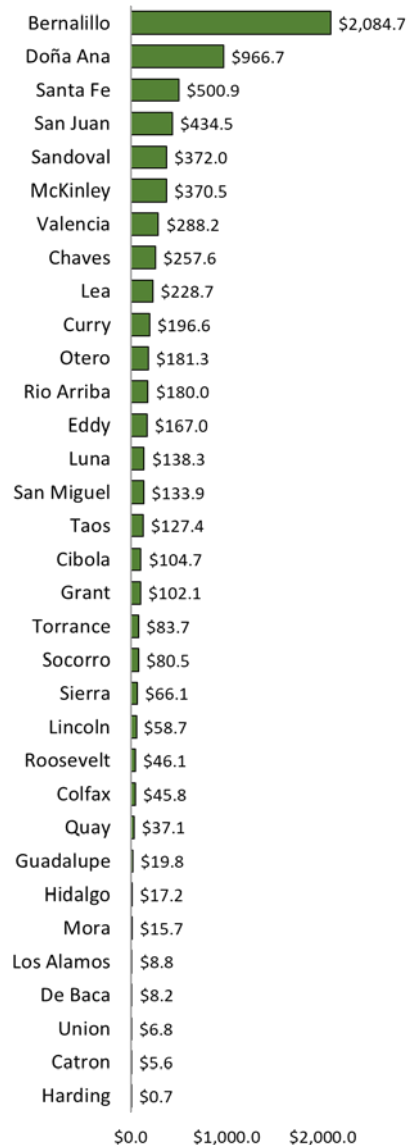
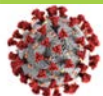
# State Fiscal Year (SFY) 20 (revised) Medicaid/CHIP Expenditures for New Mexico, Pro-rated by County



Source: HSD Budget Planning and Reporting Bureau, FY 2020 Medicaid/CHIP Budget Projection, September 2020.

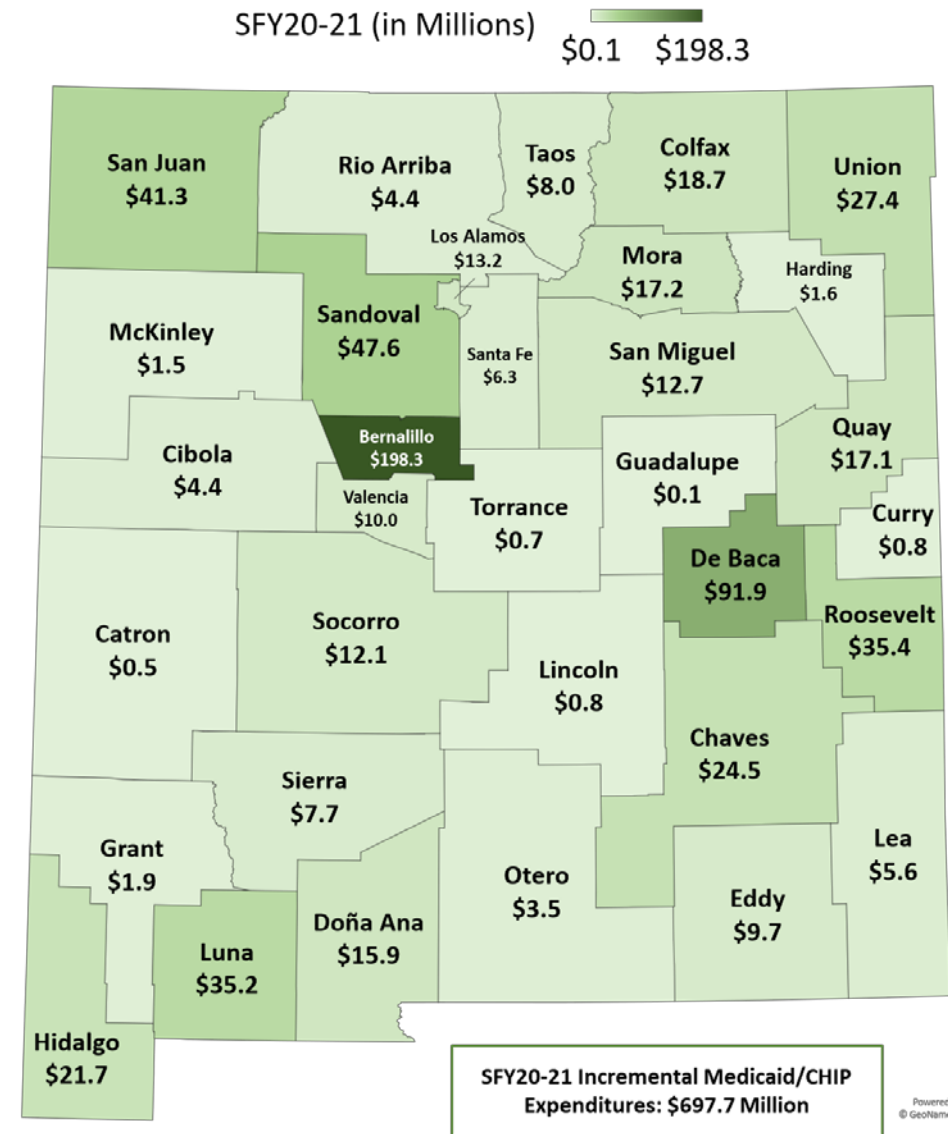
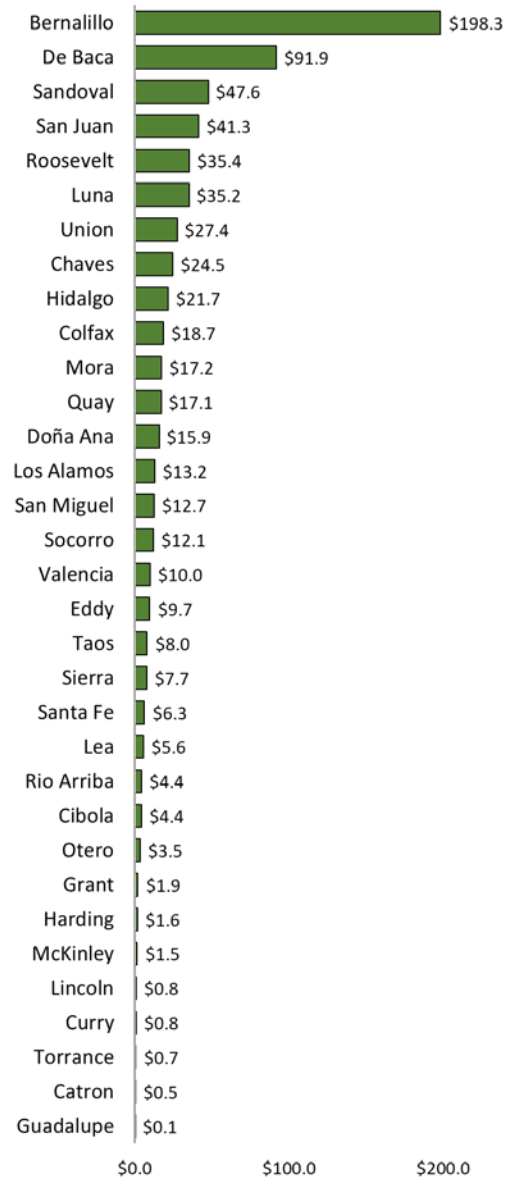
Note: This heat map is included to correct for an error in last year's version.

# State Fiscal Year (SFY) 21 Medicaid/CHIP Expenditures for New Mexico, Pro-rated by County



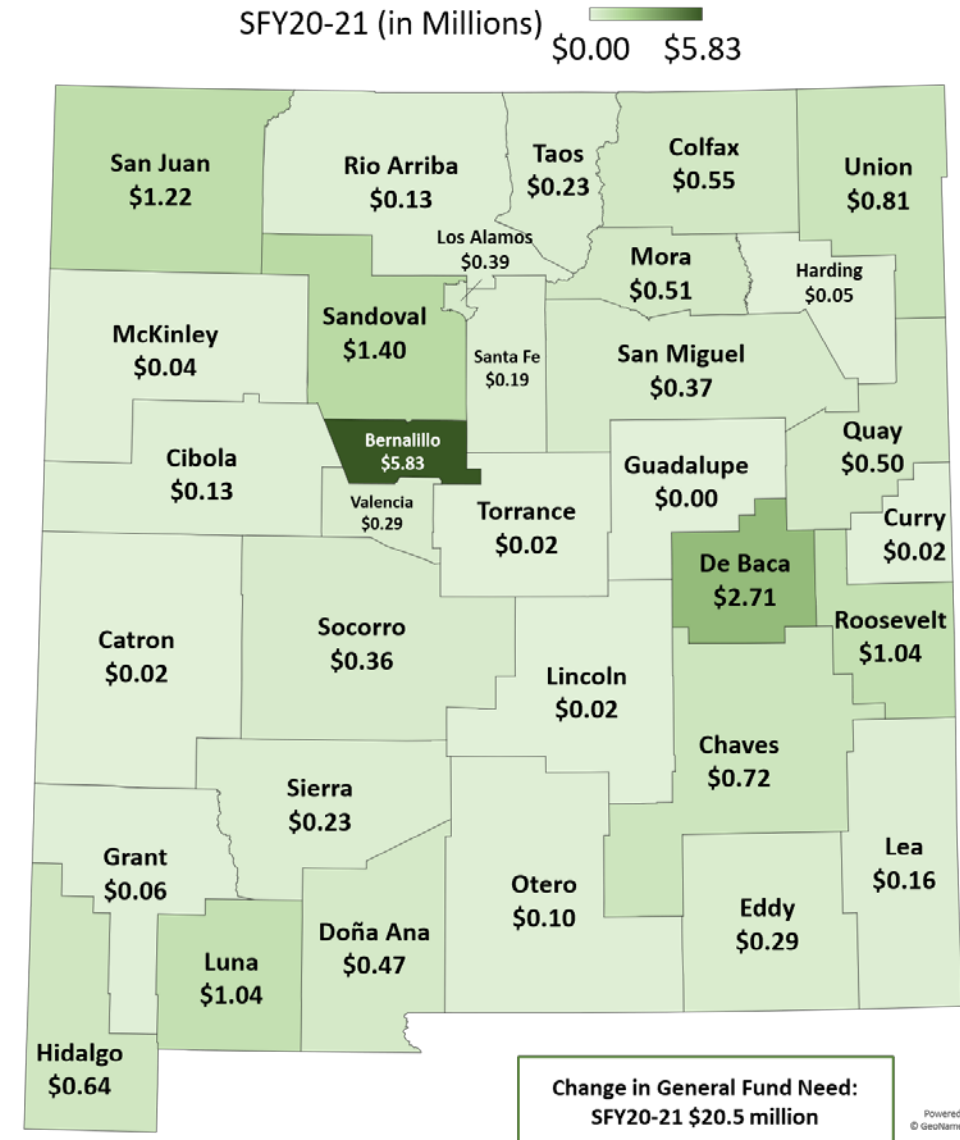
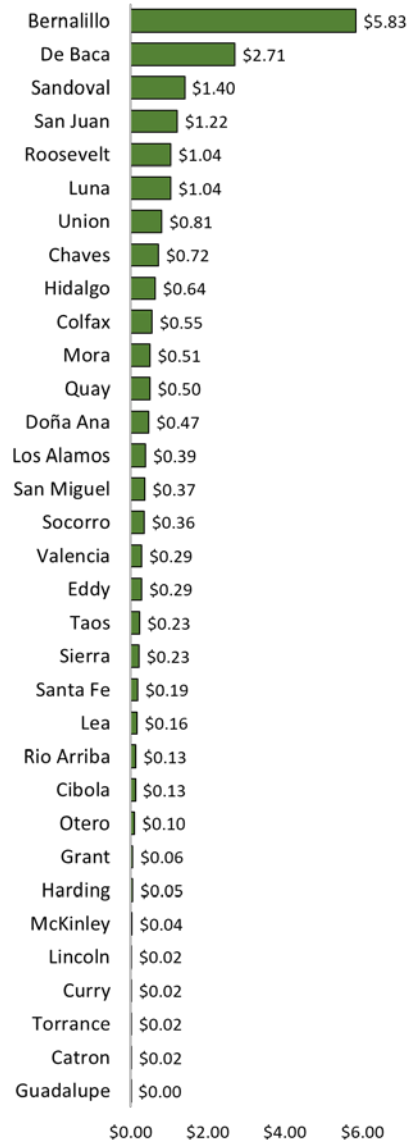
Source: HSD Budget Planning and Reporting Bureau, FY 2021 Medicaid/CHIP Budget Projection, September 2020.

# State Fiscal Year (SFY) 20-21 Incremental Medicaid/CHIP Expenditures Pro-rated by County



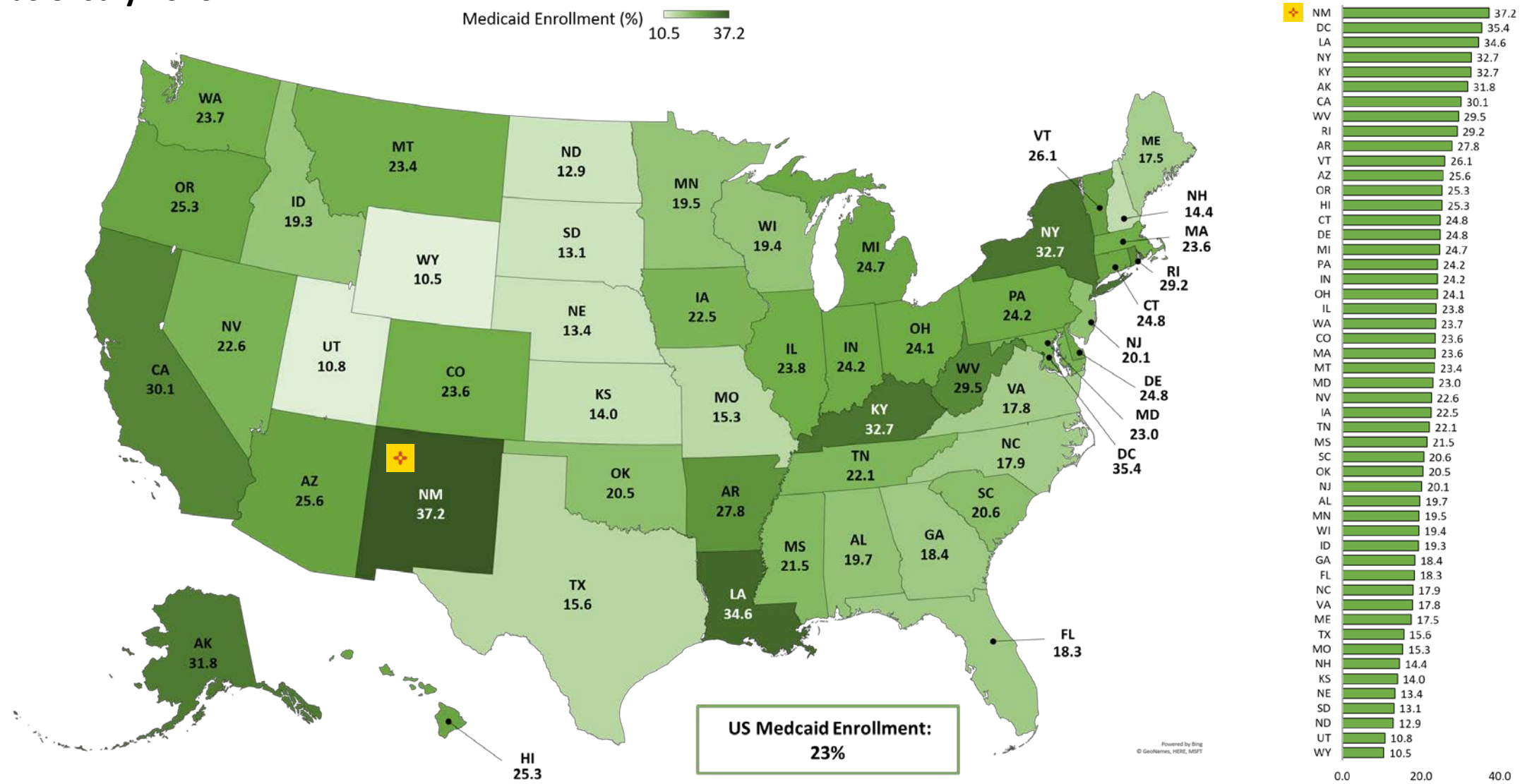
Source: HSD Budget Planning and Reporting Bureau, FY 2021 Medicaid/CHIP Budget Projection, September 2020.  
Section 3 | Program Enrollment

# State Fiscal Year (SFY) 20-21 Medicaid/CHIP General Fund Need Change Pro-rated by County



Source: HSD Budget Planning and Reporting Bureau, FY 2021 Medicaid/CHIP Budget Projection, September 2020.

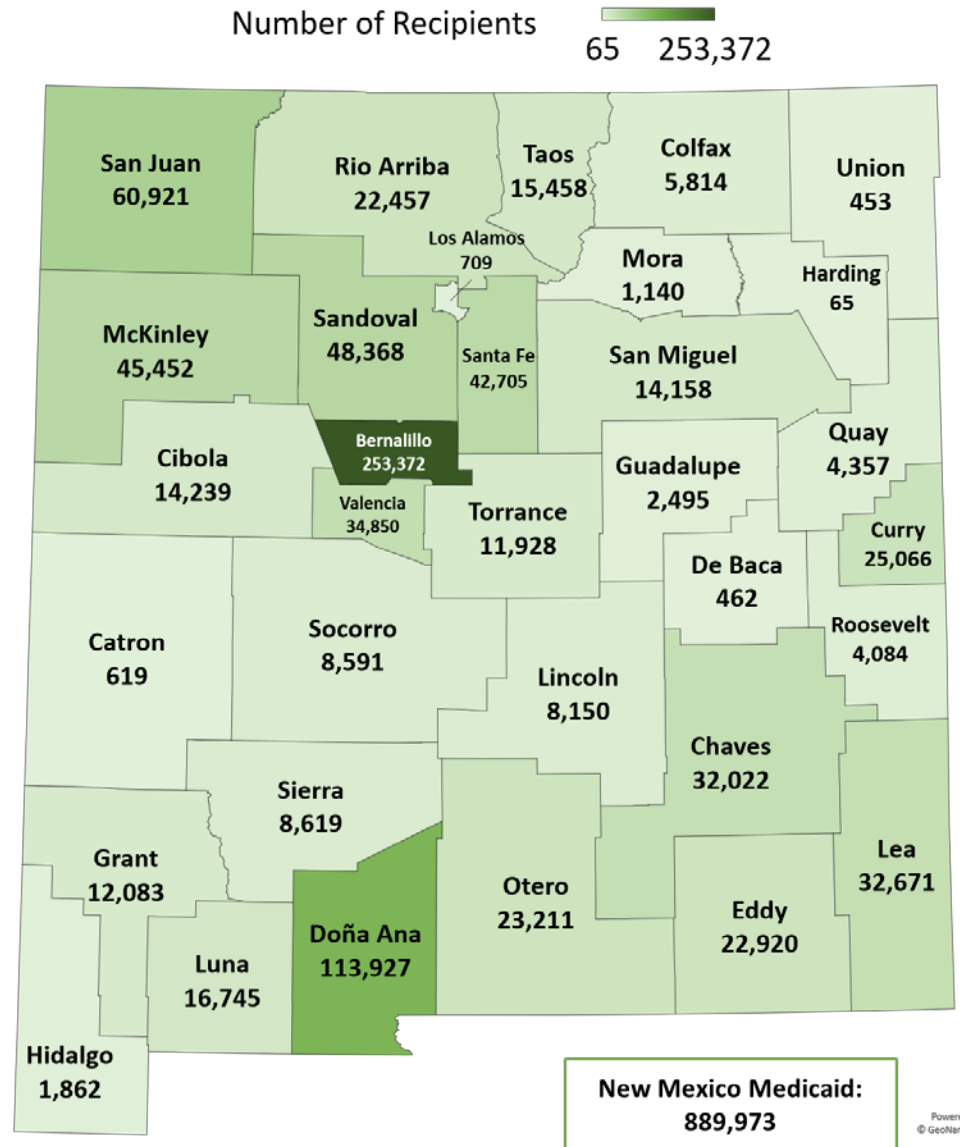
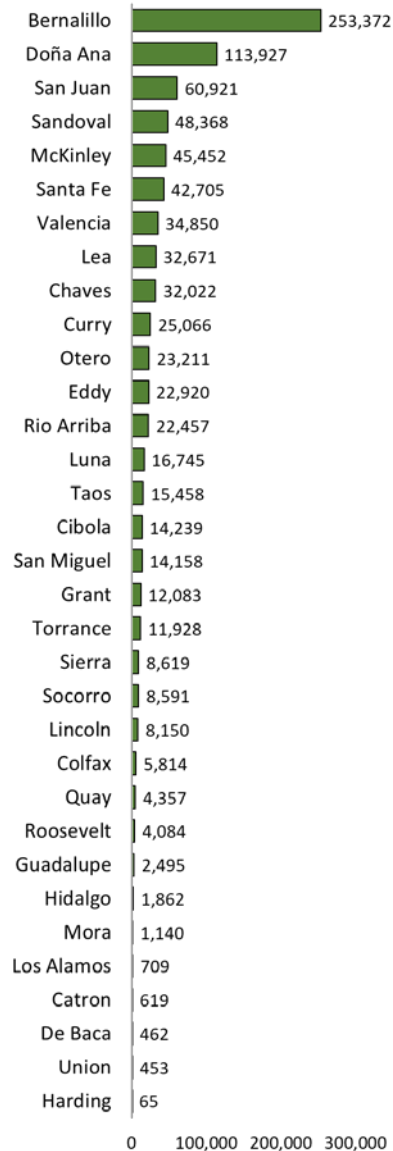
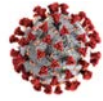
# U.S. Medicaid and CHIP Recipients (Comprehensive Coverage Only) as a Percentage of Population by State as of July 2020



Source: Medicaid & CHIP Monthly Enrollment: July 2020 (preliminary). Retrieved from <https://www.medicaid.gov/medicaid/program-information/medicaid-and-chip-enrollment-data/report-highlights/index.html>, November 19, 2020. U.S. Census Bureau, Population Division, Annual Estimates of the Resident Population: April 1, 2010 to July 1, 2019. Retrieved from US Census <https://www.census.gov/data/datasets/time-series/demo/popest/2010s-state-total.html>, November 10, 2020.

Note: Numbers represented here are point estimates and do not account for retro eligibility over the months that may follow.

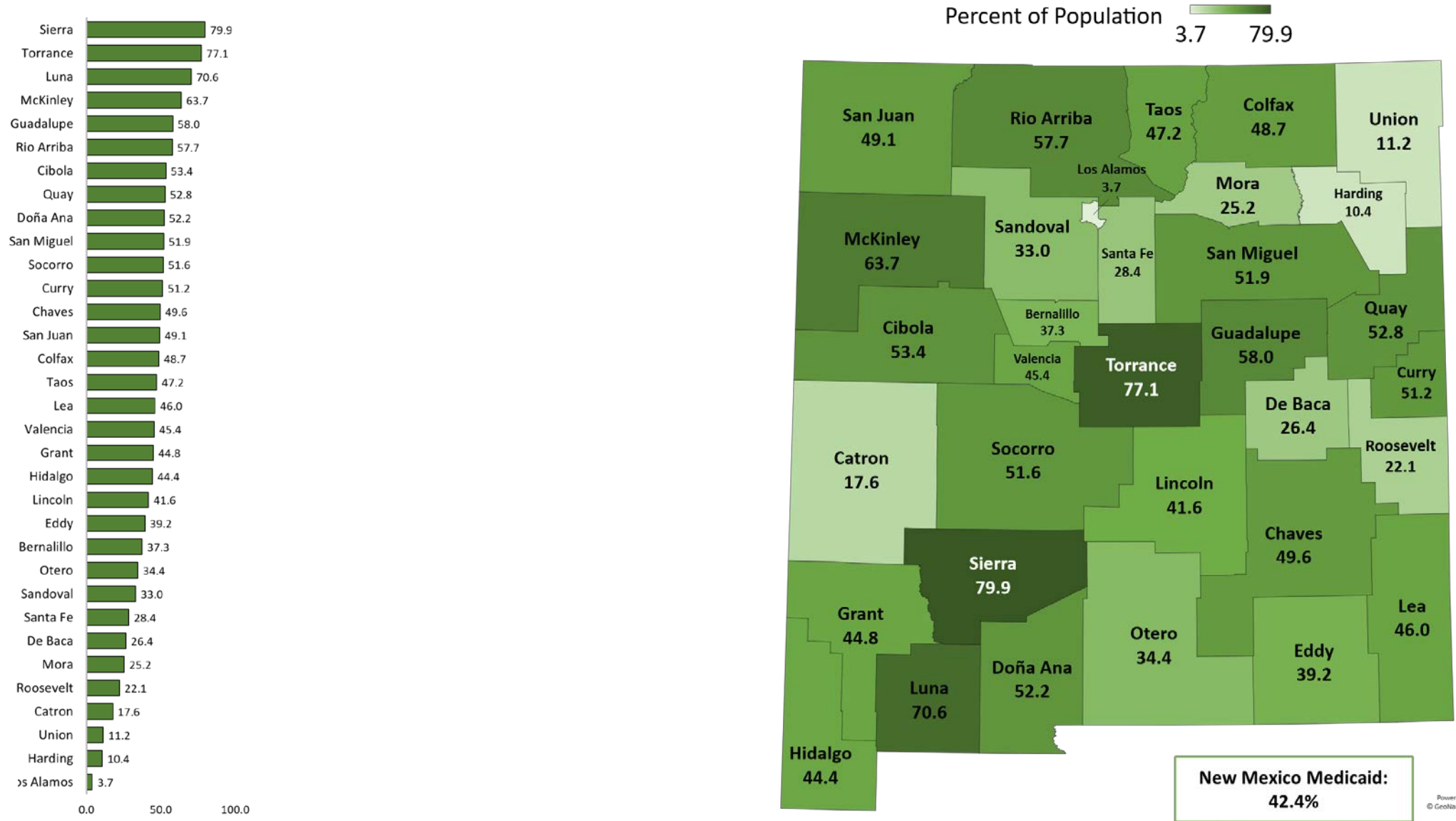
# New Mexico Medicaid & CHIP Recipients by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020.

Note: Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

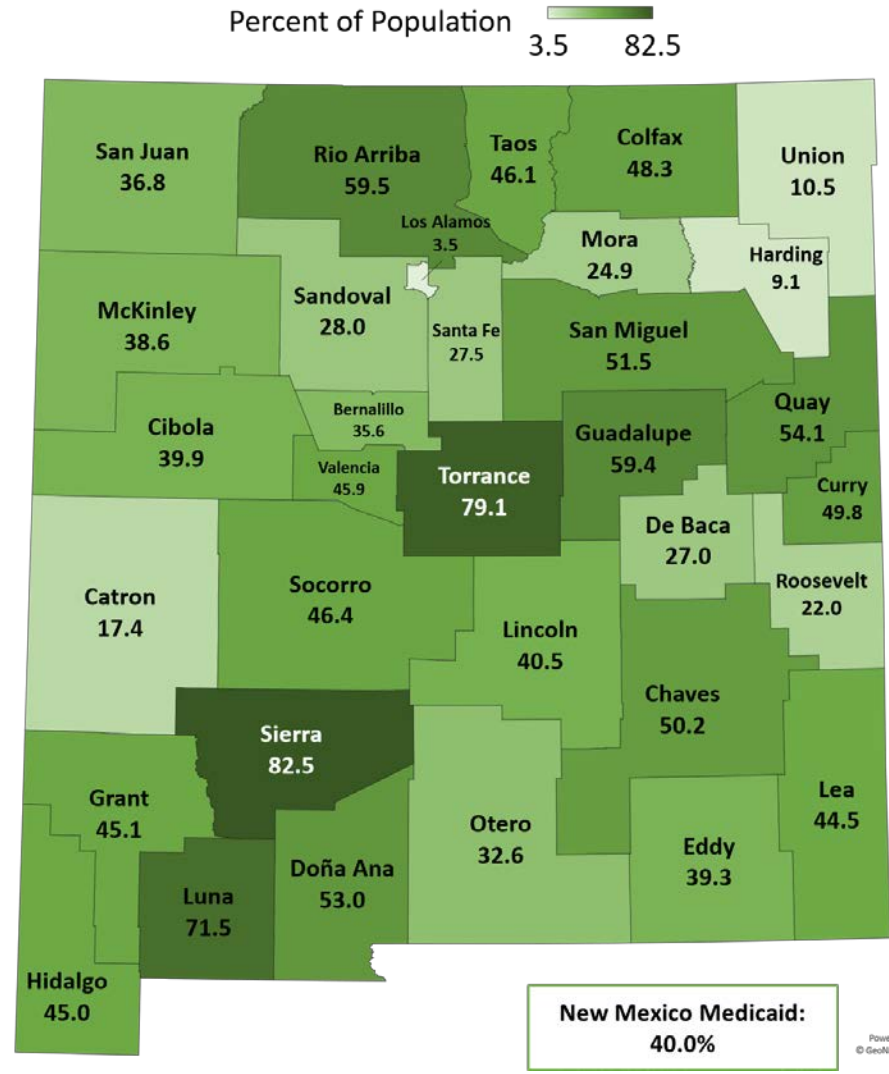
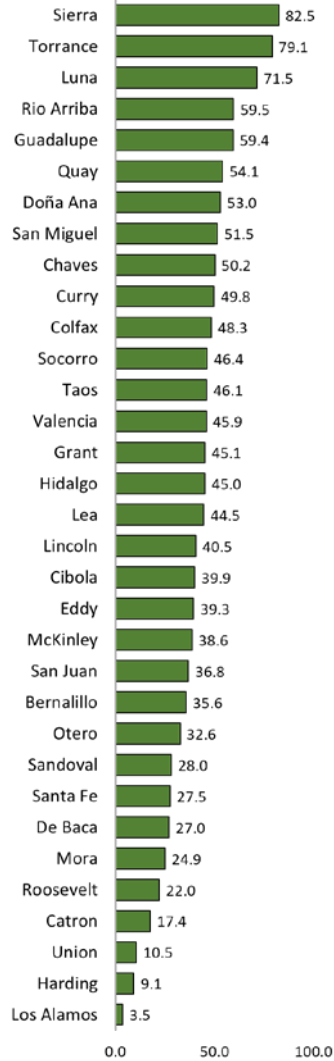
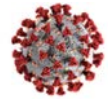
# New Mexico Medicaid & CHIP Recipients as a Percentage of Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

# New Mexico Medicaid & CHIP White Recipients as a Percentage of White Population by County as of October 2020

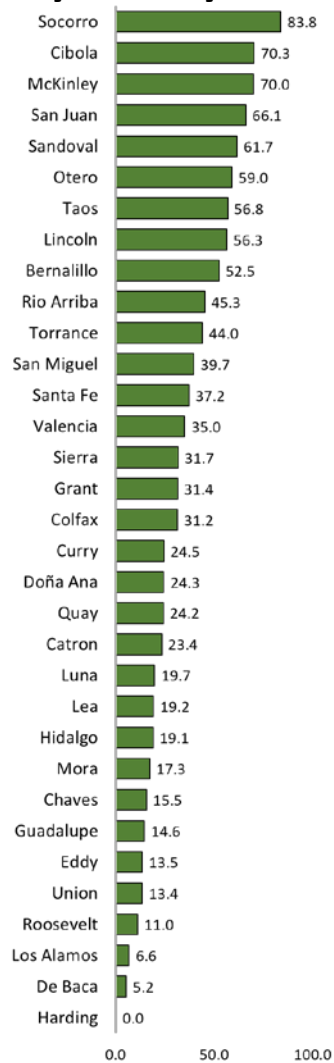


Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

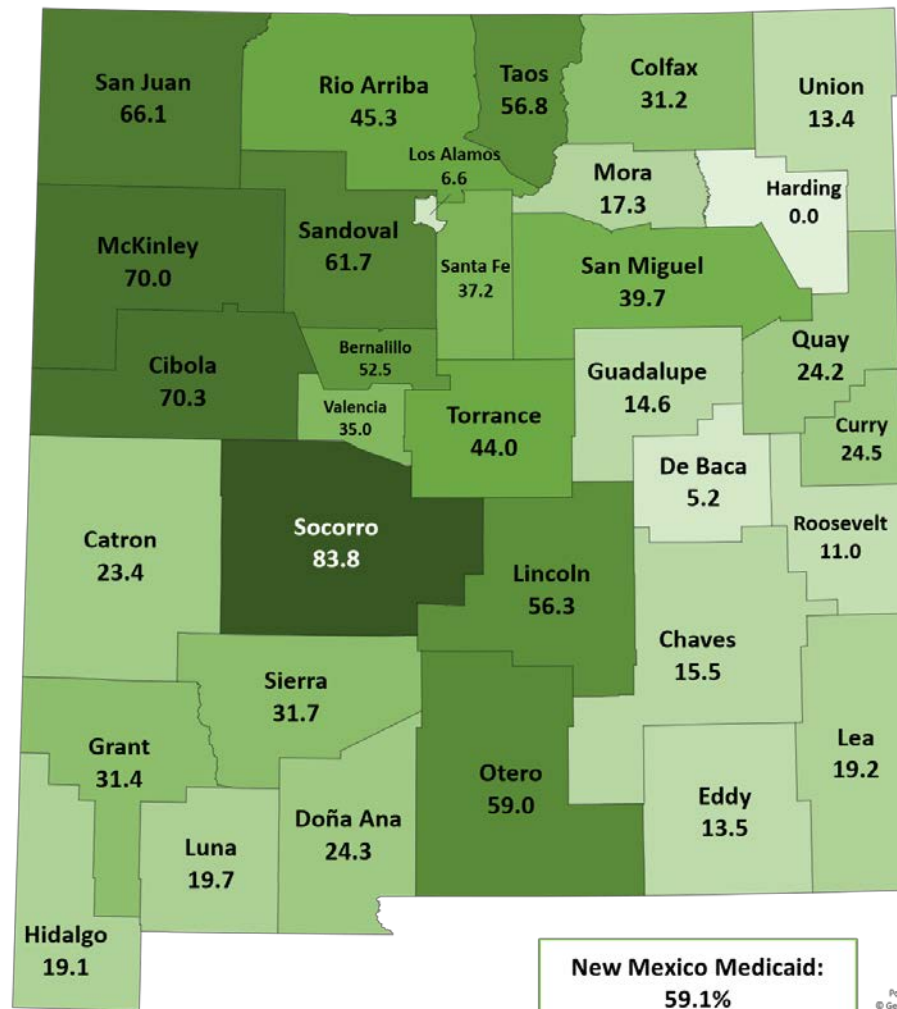
Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.



# New Mexico Medicaid & CHIP Native American Recipients as a Percentage of Native American Population by County as of October 2020

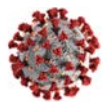


Percent of Population 0.0 83.8



**New Mexico Medicaid:**  
59.1%

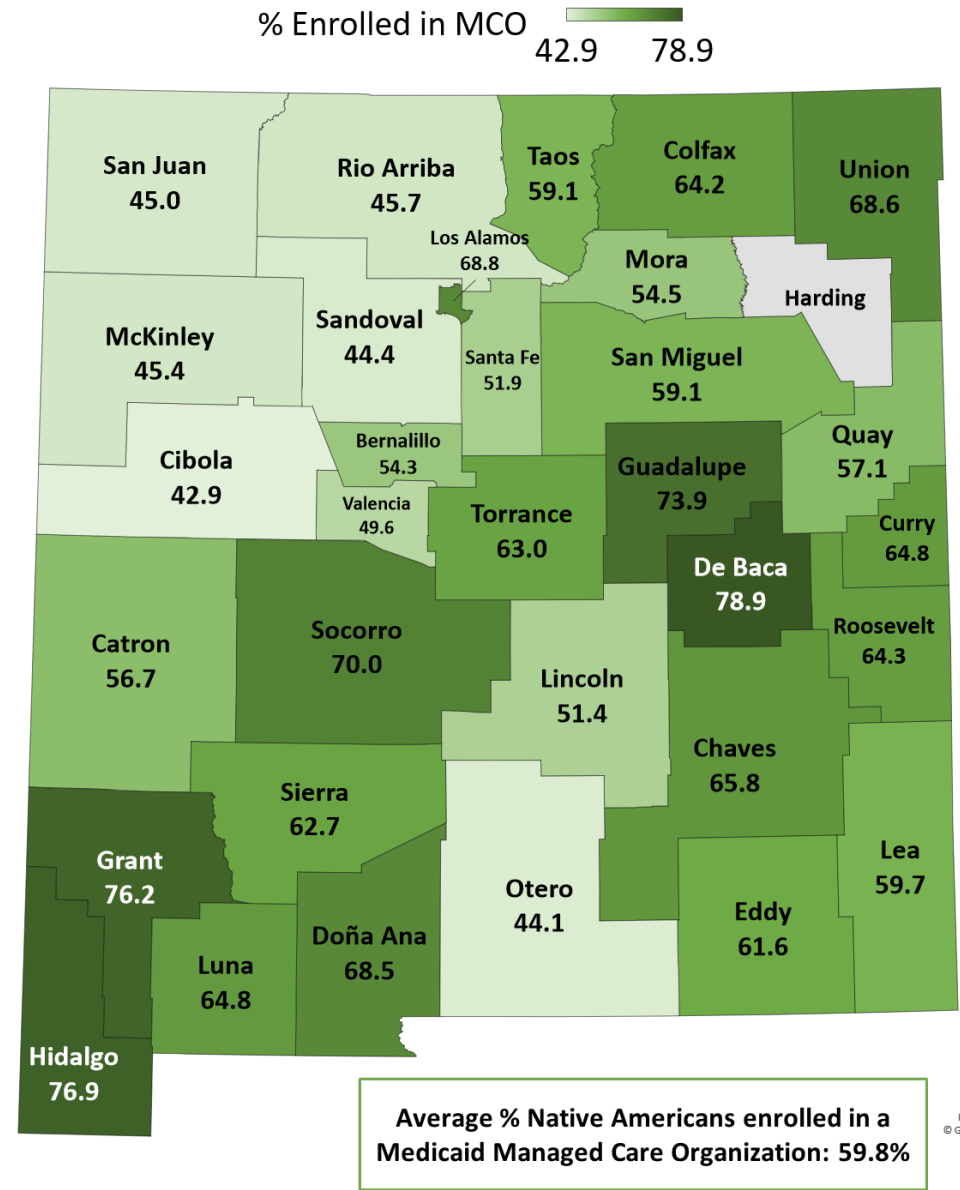
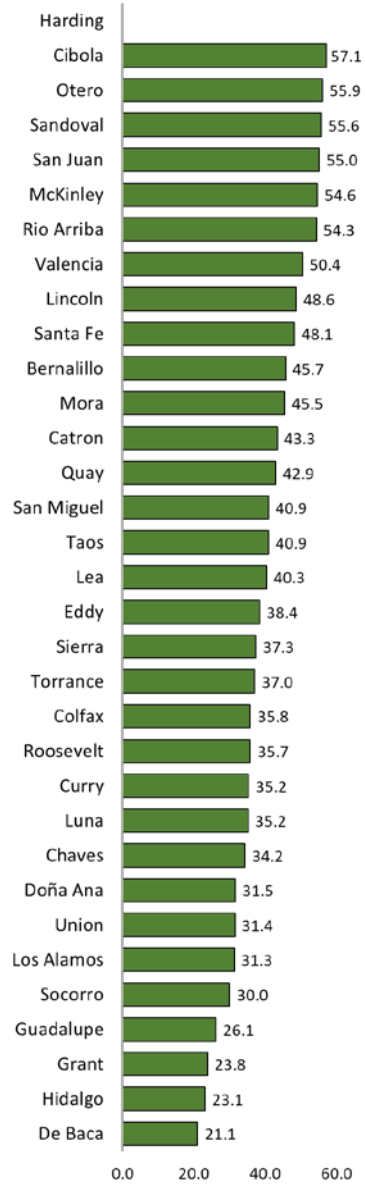
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Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

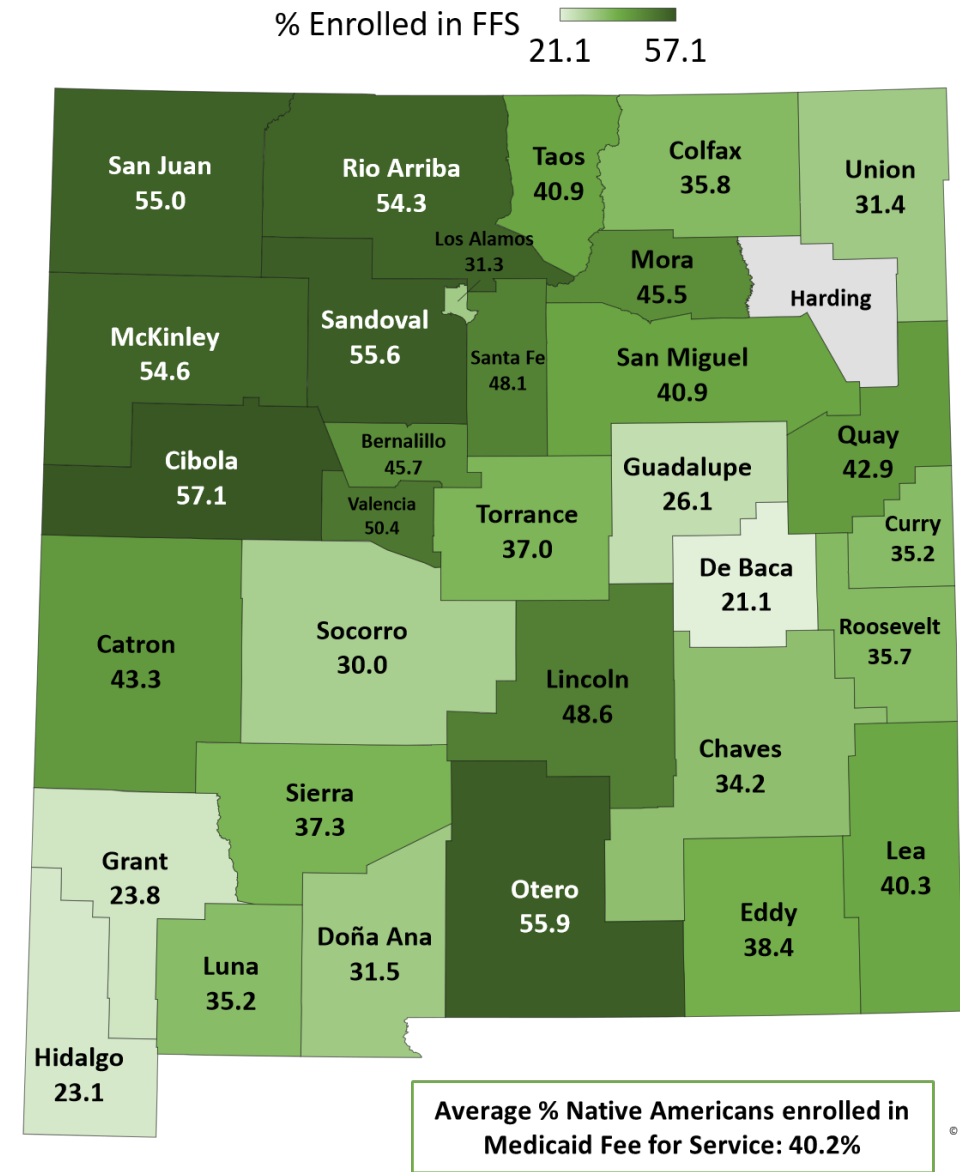
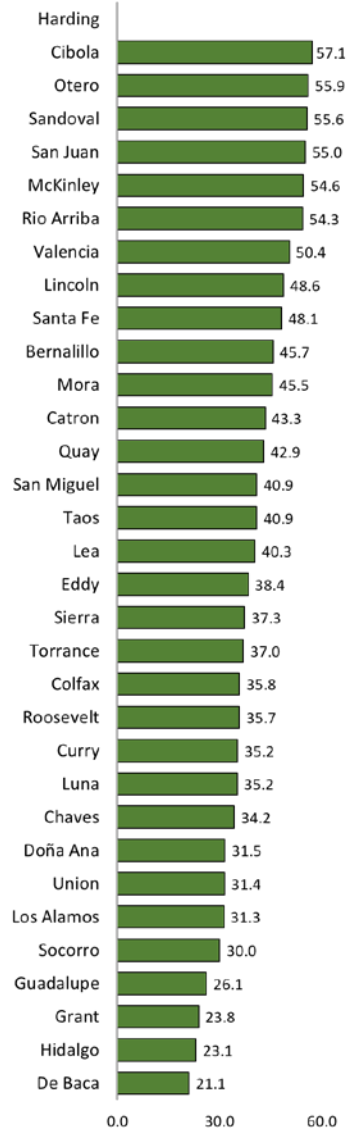
Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

# New Mexico Percent of Native American Medicaid Enrollees that are Enrolled in a Medicaid Managed Care Organization (MCO) as of November 2020



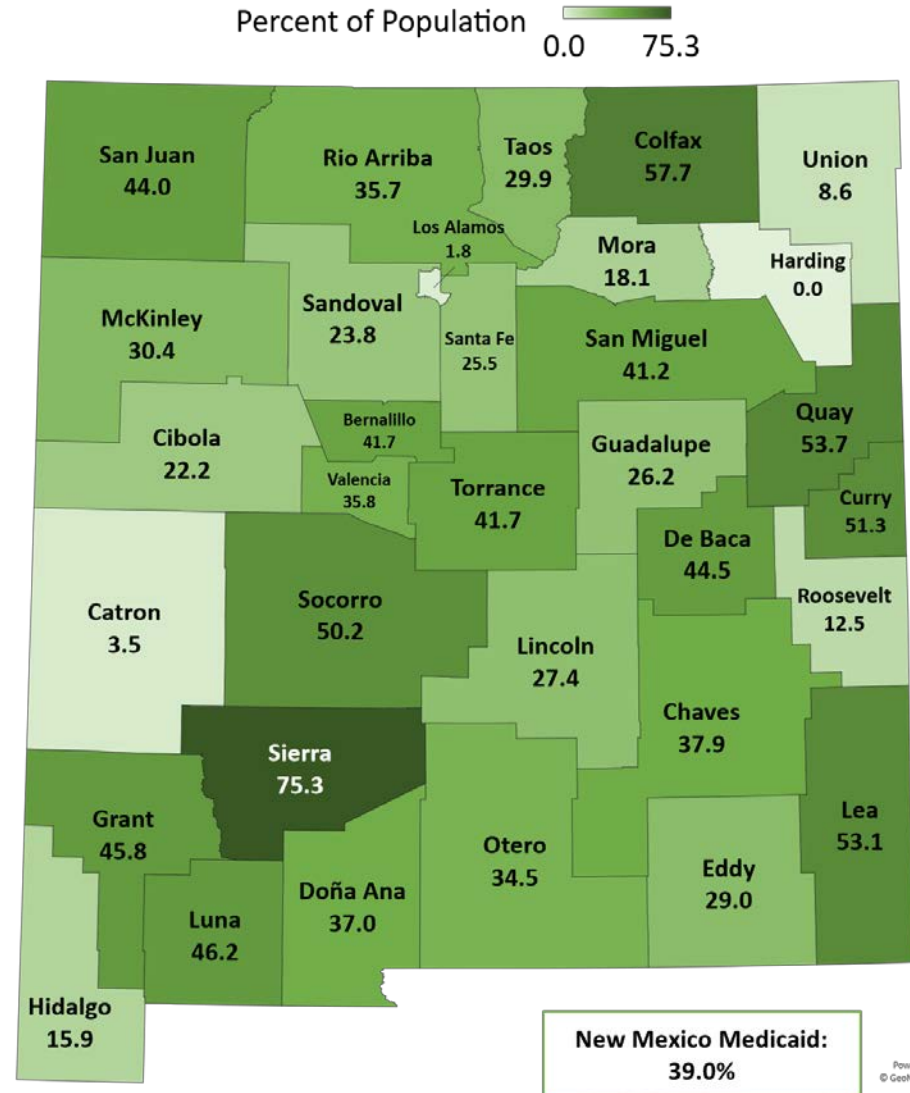
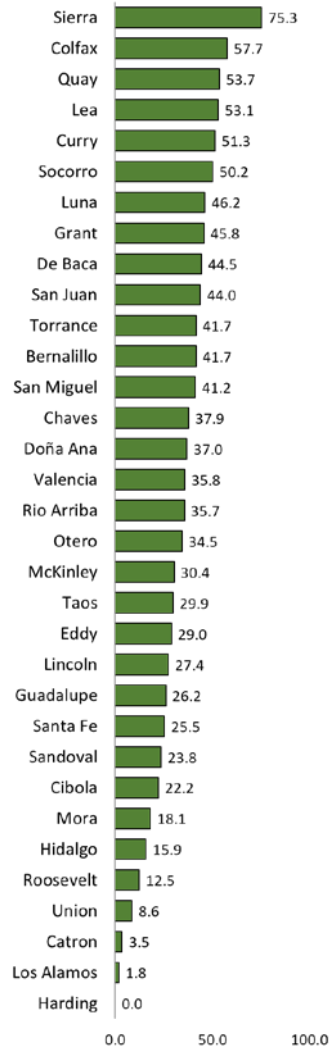
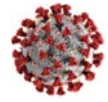
Source: Medicaid Enrollment Report (MER), November 2020

# New Mexico Percent of Native American Medicaid Enrollees that are Enrolled in Medicaid Fee for Service (FFS) as of November 2020



Source: Medicaid Enrollment Report (MER), November 2020

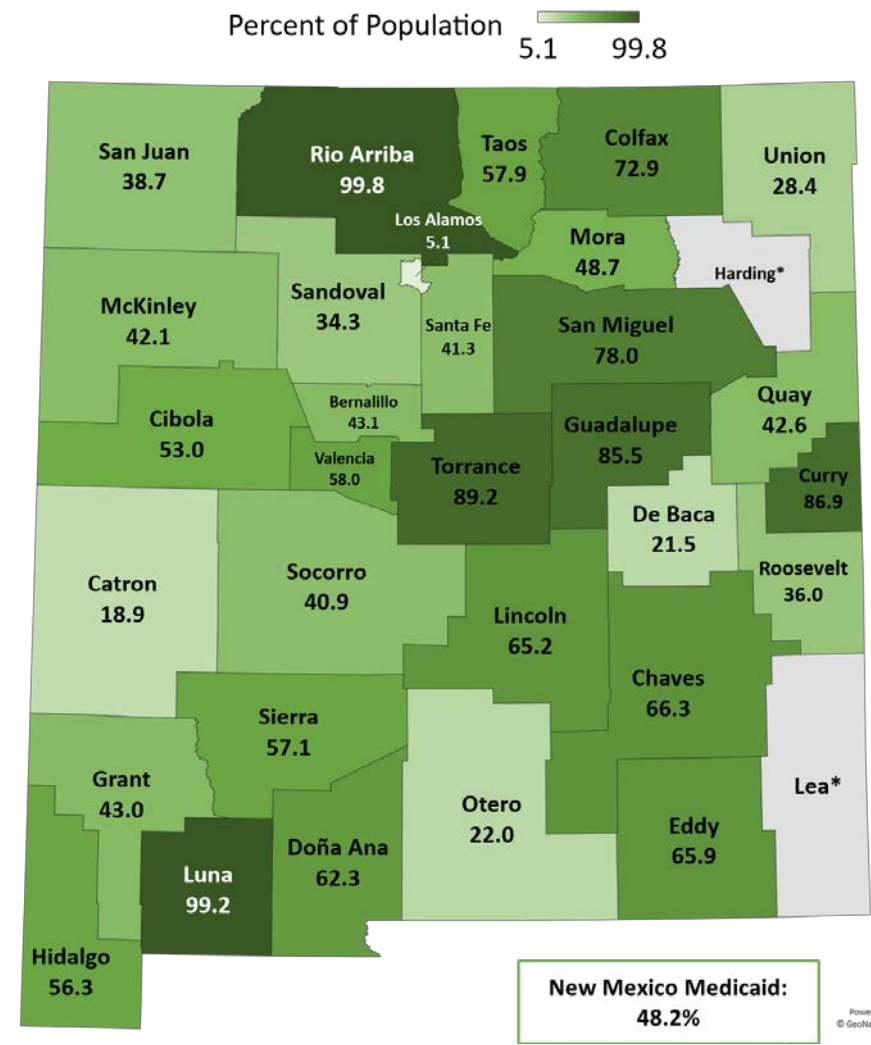
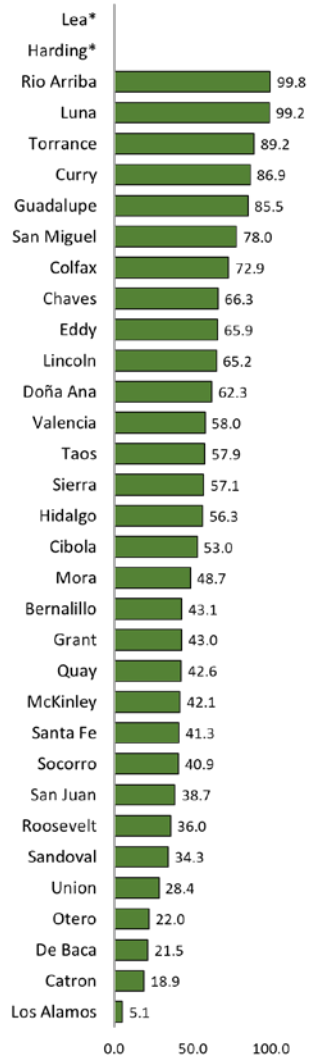
# New Mexico Medicaid & CHIP Black/African American Recipients as a Percentage of Black/African American Population by County



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

# New Mexico Medicaid & CHIP Asian, Pacific Islander and Other Race Recipients as a Percentage of Asian, Pacific Islander and Other Race Population by County as of October 2020



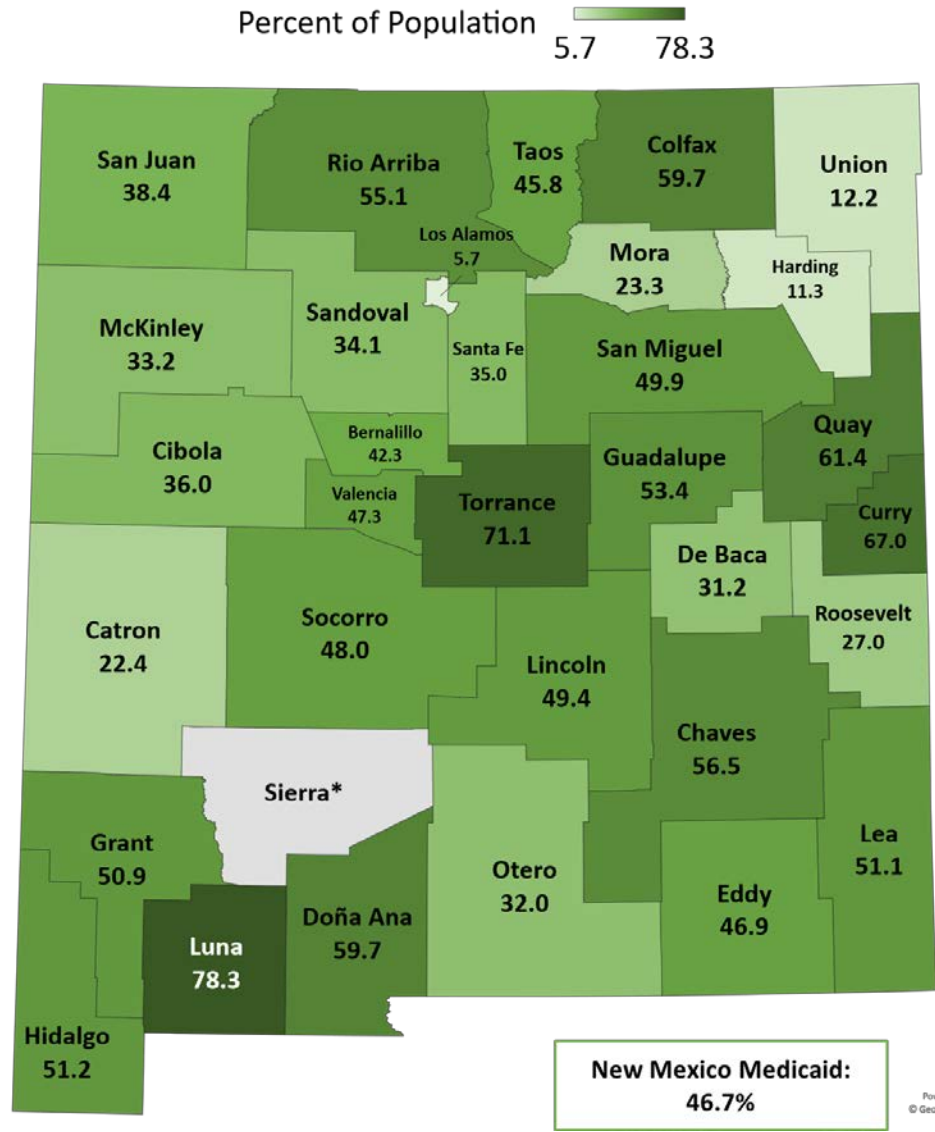
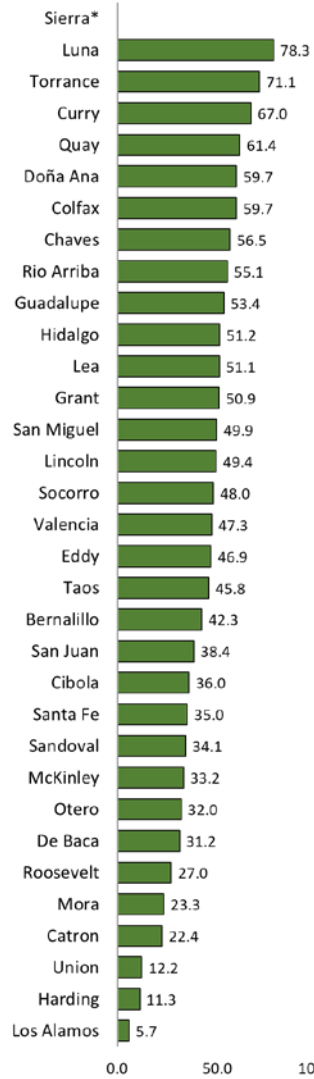
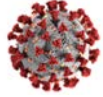
**New Mexico Medicaid:**  
48.2%

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Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

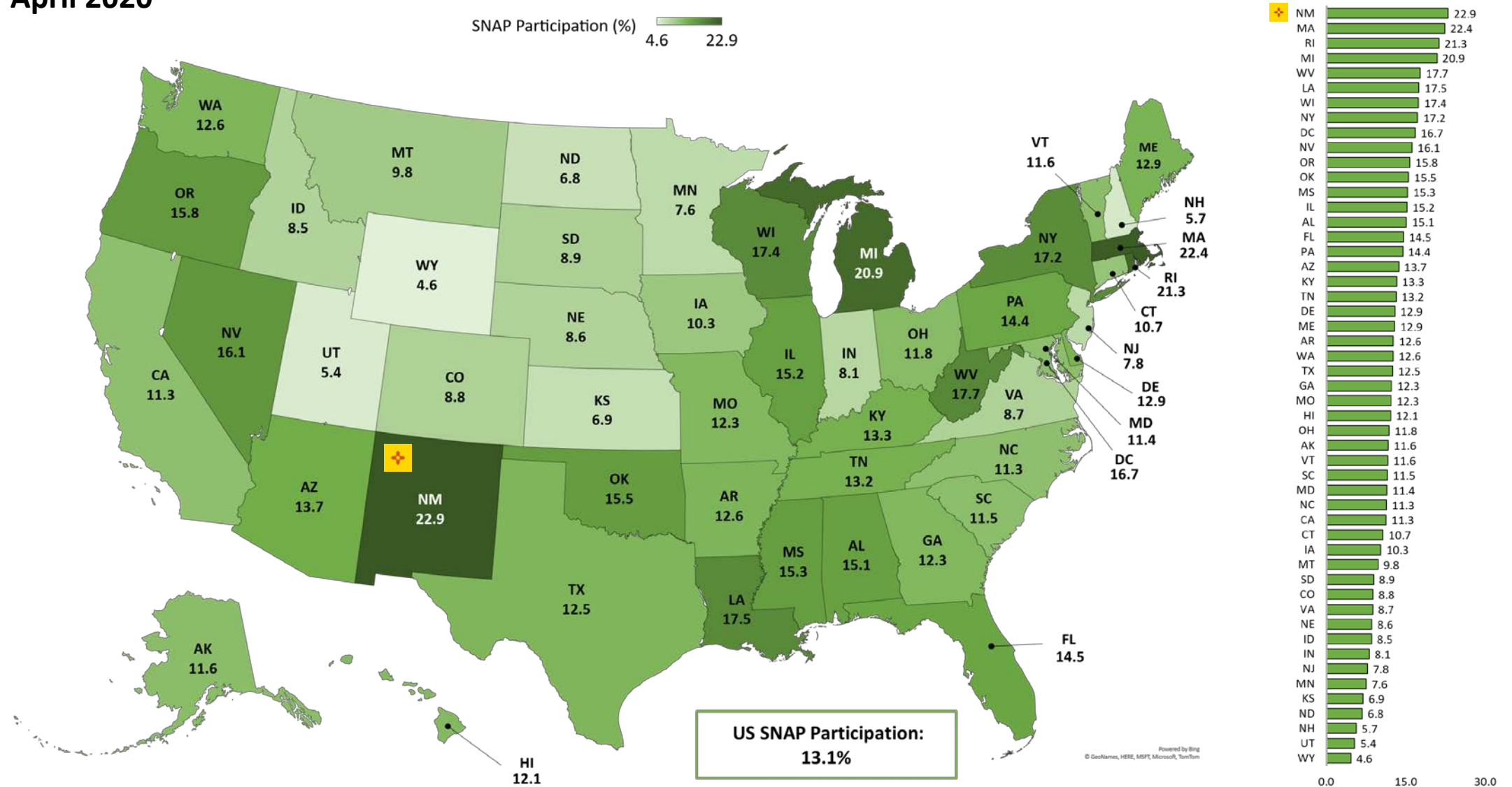
# New Mexico Medicaid & CHIP Hispanic/Latino Recipients as a Percentage of Hispanic/Latino Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

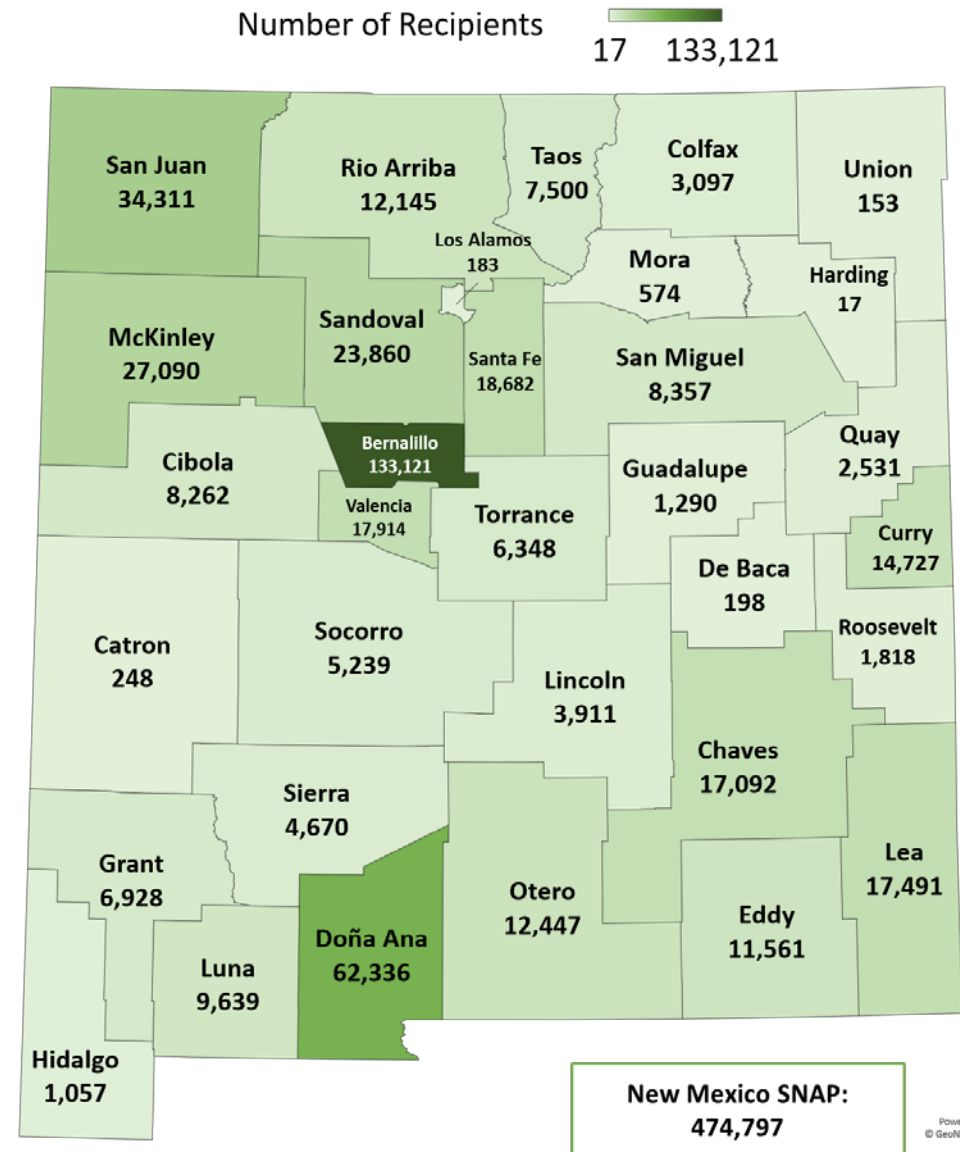
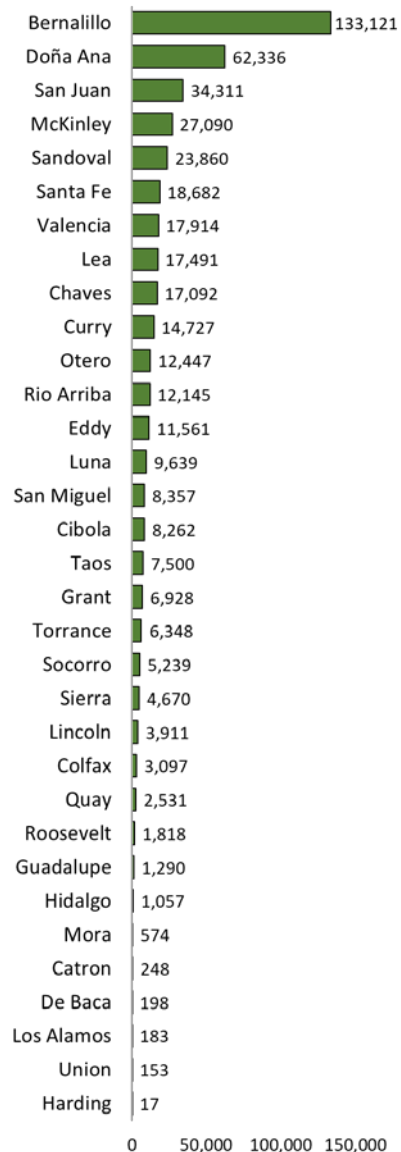
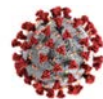
Note: values may be overstated due to census estimates that are provided with a margin of error. This issue may be more pronounced in county-level race and ethnicity program enrollment data as a percentage of the census estimate. \*value exceeds 100%. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

# U.S. Supplemental Nutrition Assistance Program Participation as a Percentage of Population by State as of April 2020



Source: US Department of Agriculture, Food and Nutrition Service. SNAP Data Tables, National and/or State Level Monthly and/or Annual Data as of April 2020. Retrieved from <https://www.fns.usda.gov/pd/supplemental-nutrition-assistance-program-snap>, November 19, 2020. U.S. Census Bureau, Population Division, Annual Estimates of the Resident Population: April 1, 2010 to July 1, 2019. Retrieved from US Census ;<https://www.census.gov/data/datasets/time-series/demo/popest/2010s-state-total.html>, November 10, 2020.

# New Mexico Supplemental Nutritional Assistance Program (SNAP) Recipients by County as of October 2020

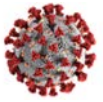
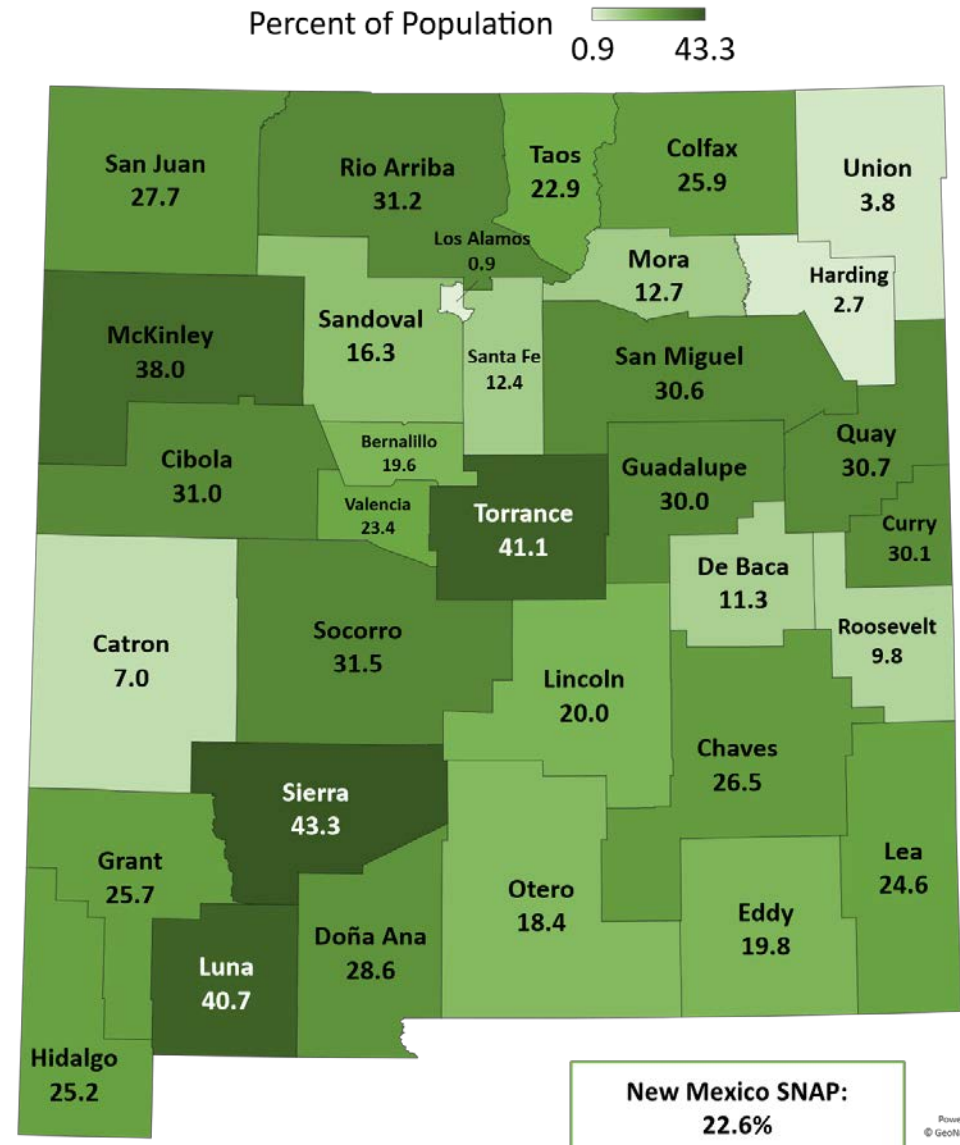
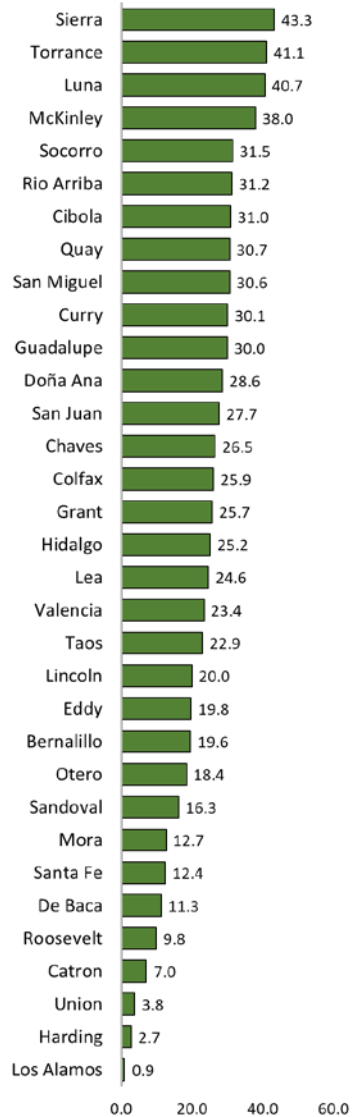


Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020.

Note: Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.



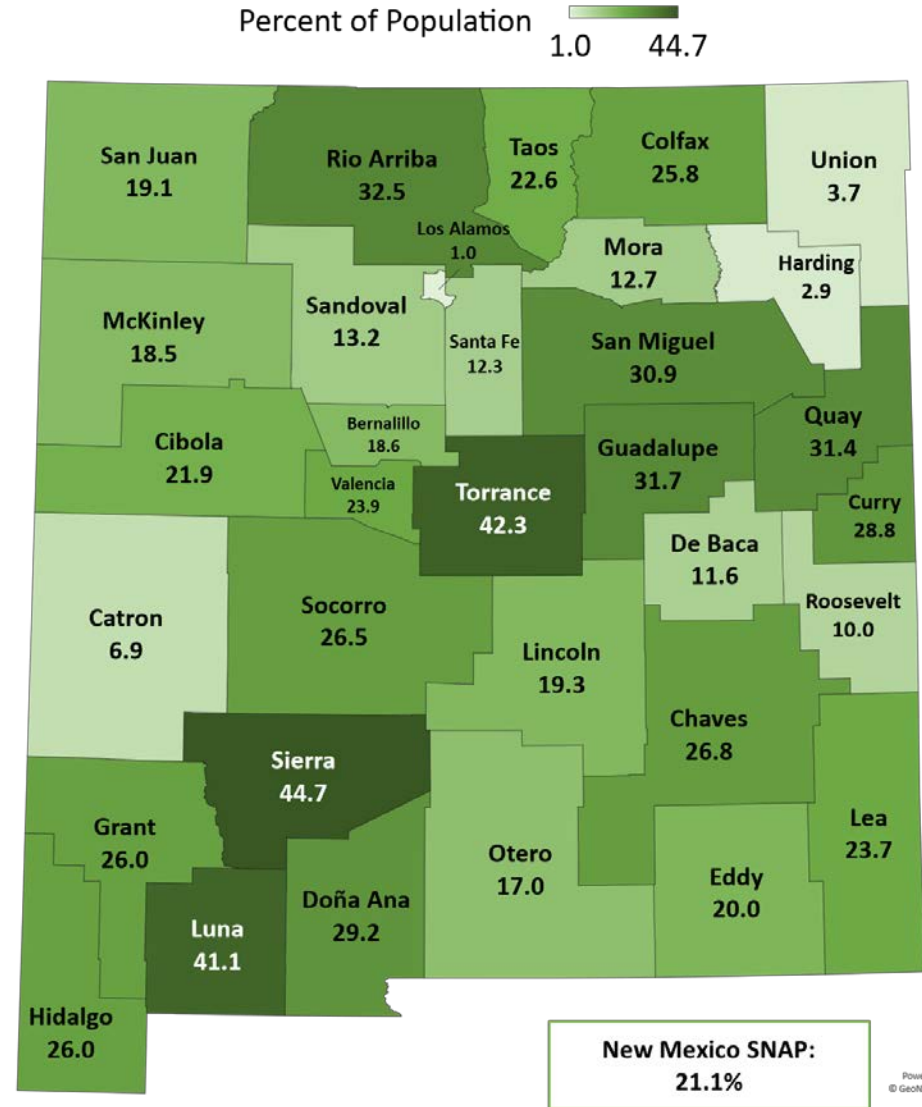
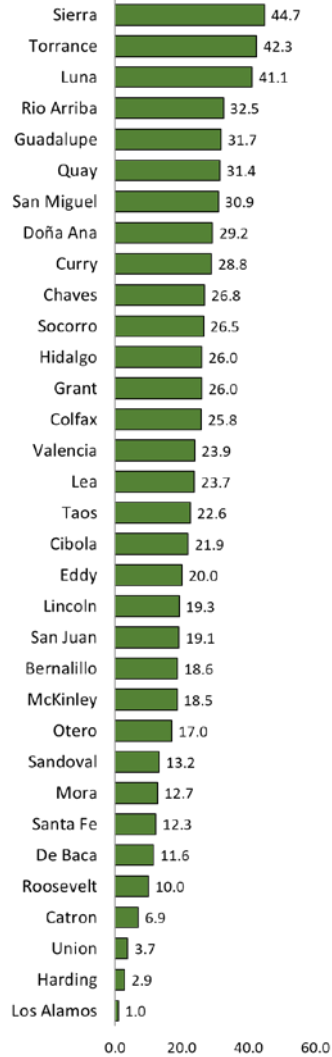
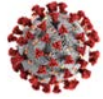
# New Mexico Supplemental Nutrition Assistance Program Recipients as a Percentage of Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

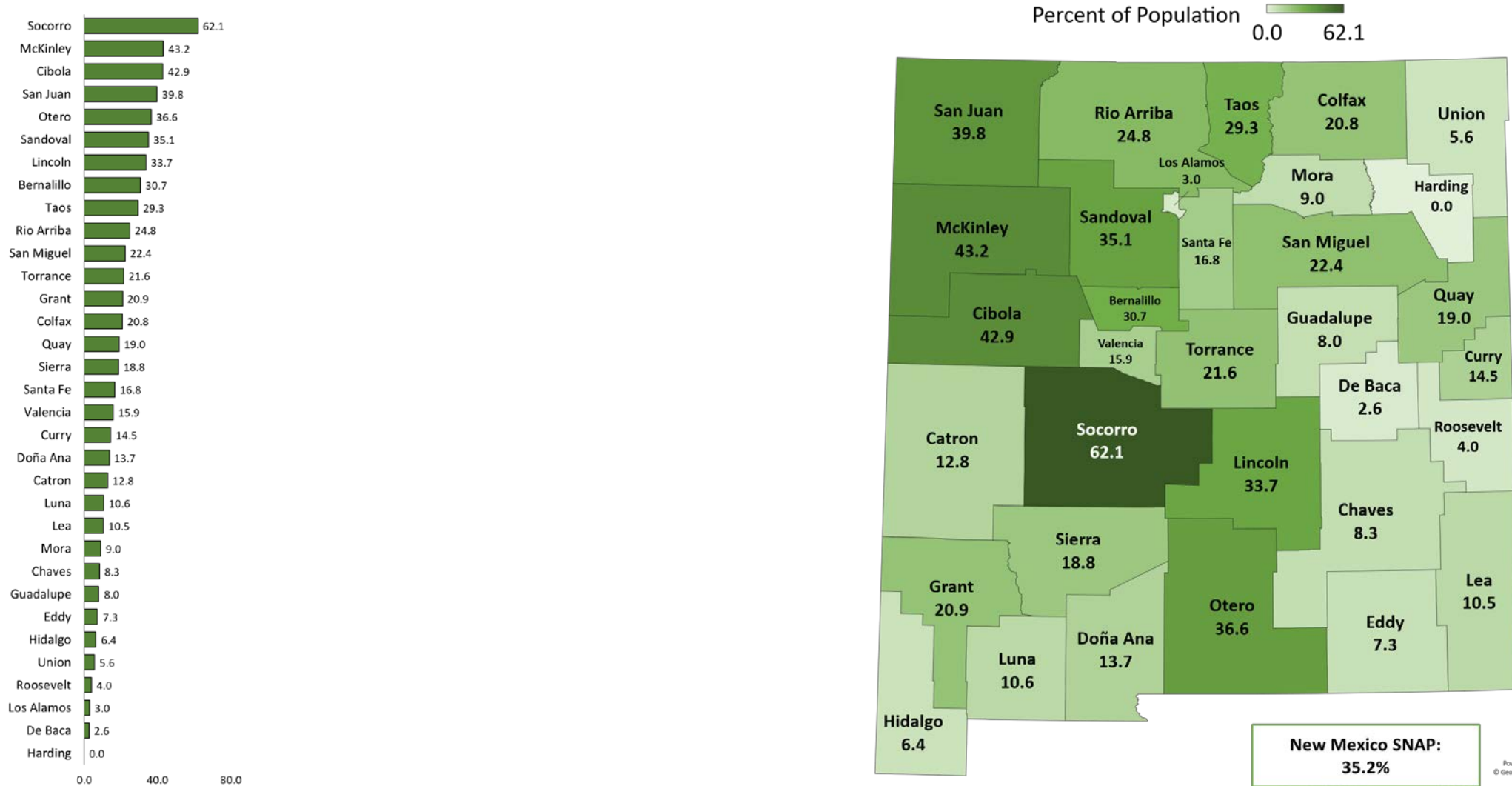
# New Mexico Supplemental Nutrition Assistance Program White Recipients as a Percentage of White Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

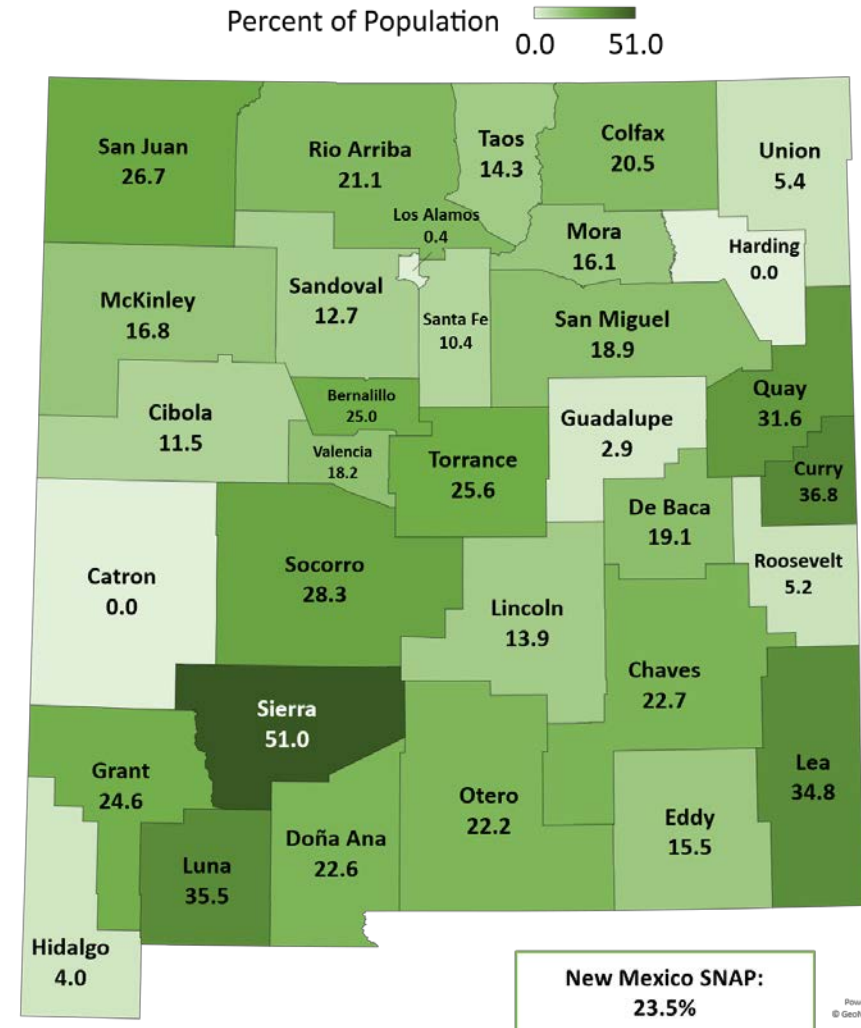
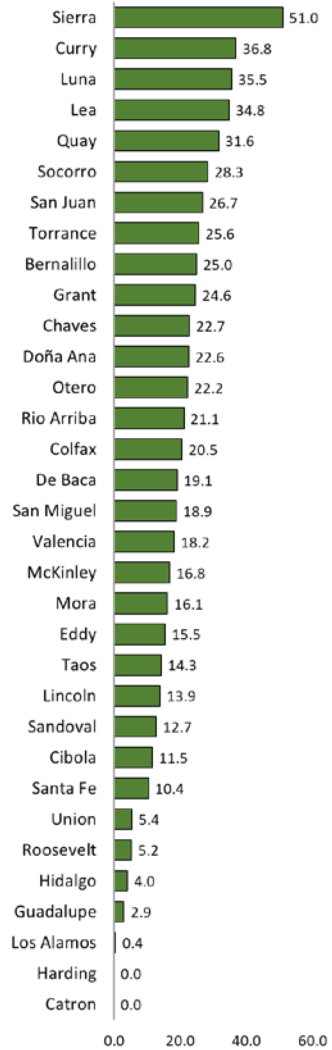
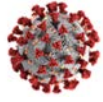
# New Mexico Supplemental Nutrition Assistance Program Native American Recipients as a Percentage of Native American Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

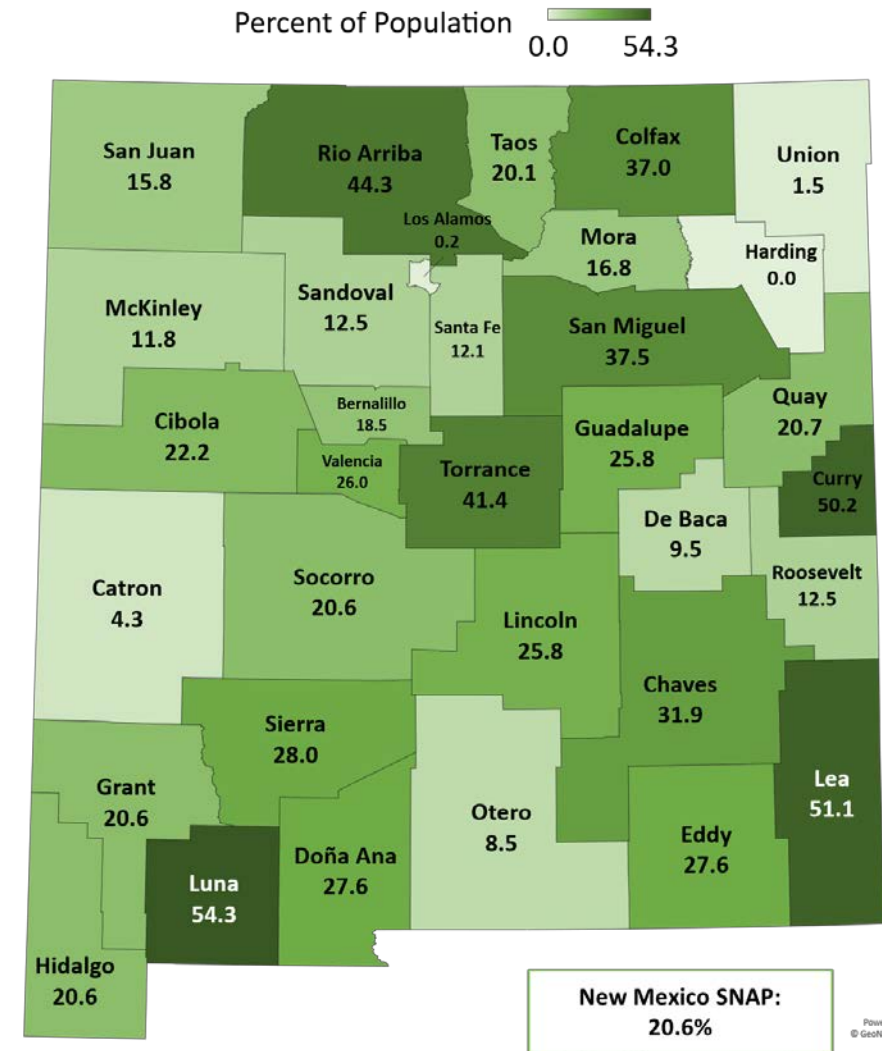
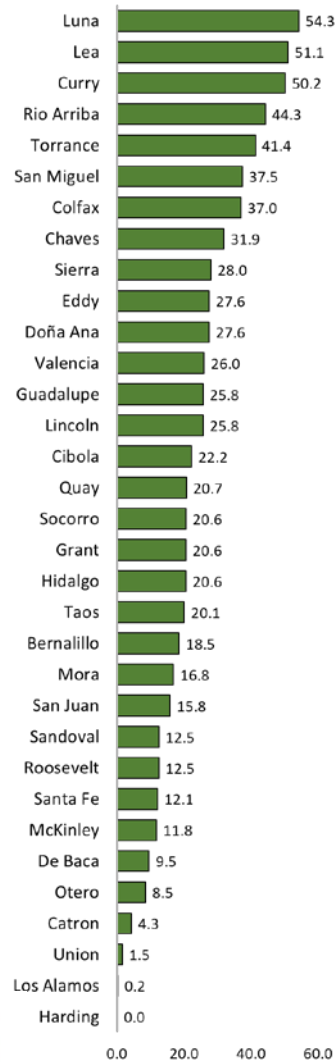
# New Mexico Supplemental Nutrition Assistance Program Black/African American Recipients as a Percentage of Black/African American Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

# New Mexico Supplemental Nutrition Assistance Program Asian, Pacific Islander and Other Race Recipients as a Percentage of Asian, Pacific Islander and Other Race Population by County as of October 2020



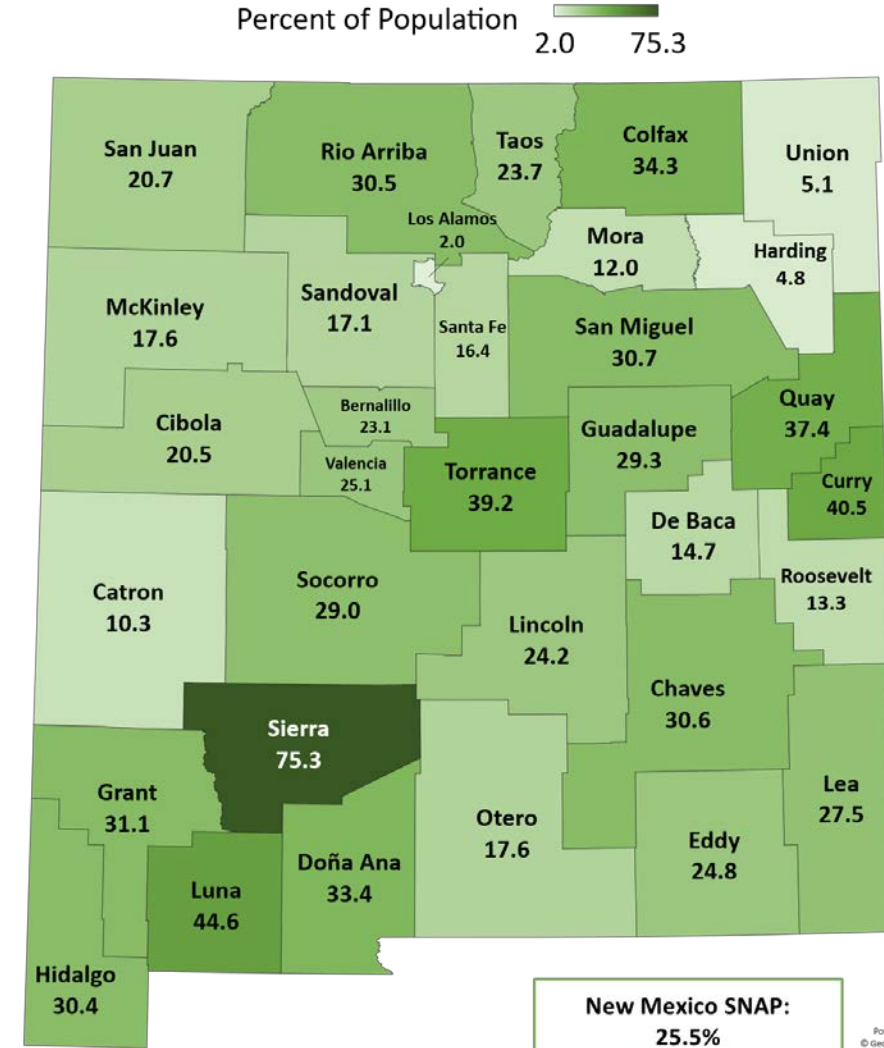
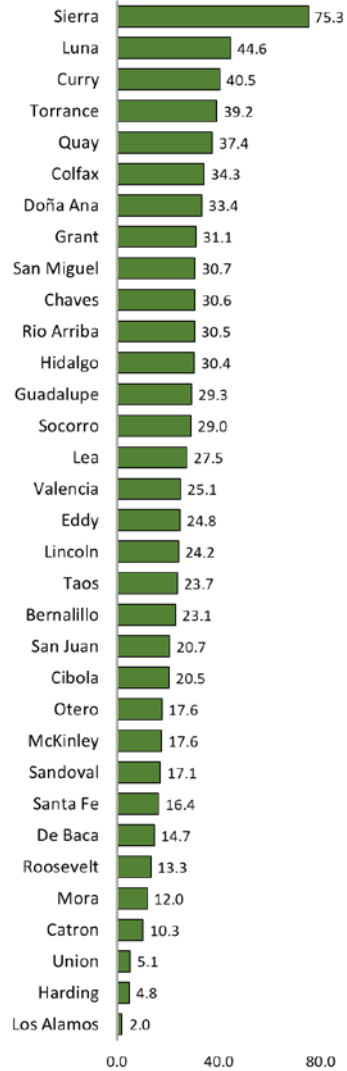
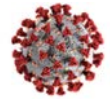
**New Mexico SNAP:**  
20.6%

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Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

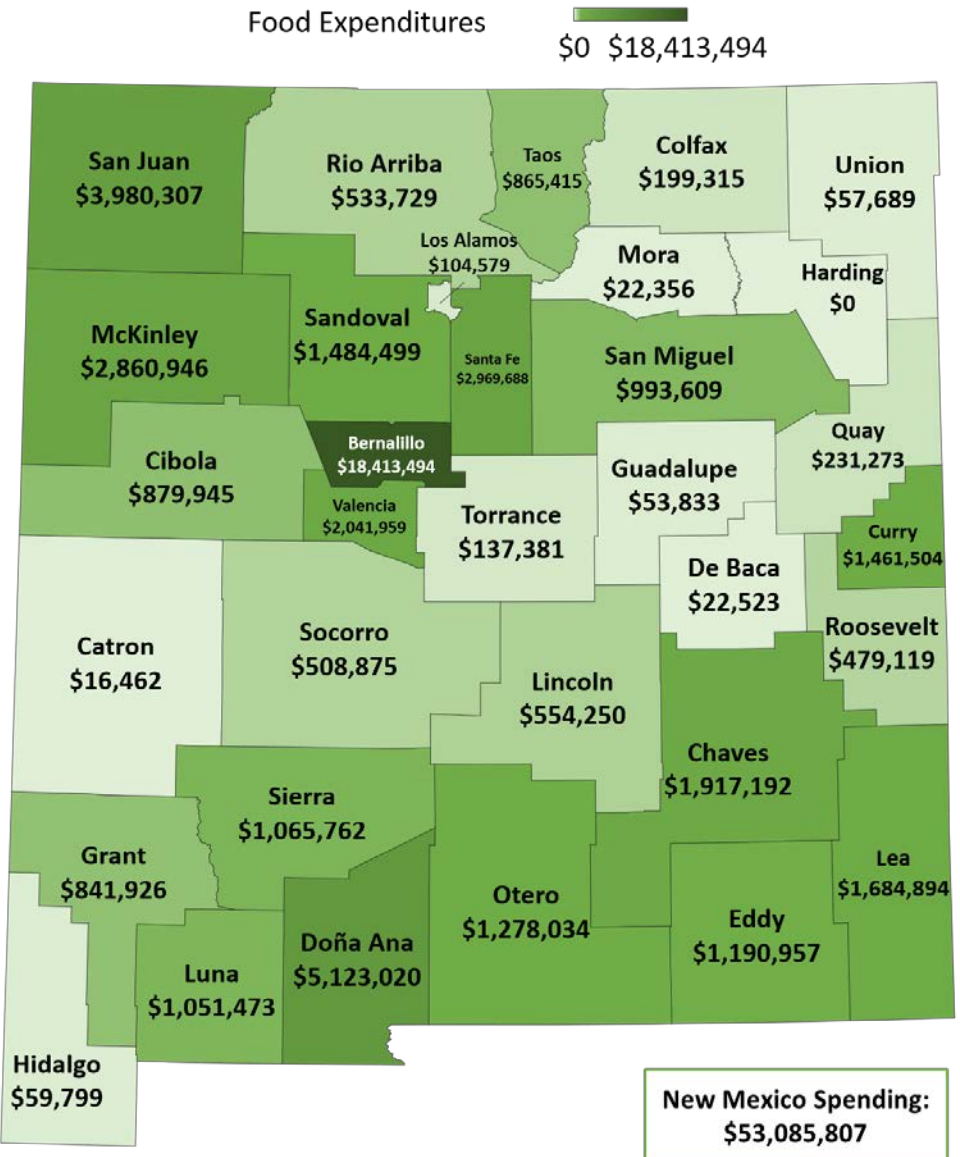
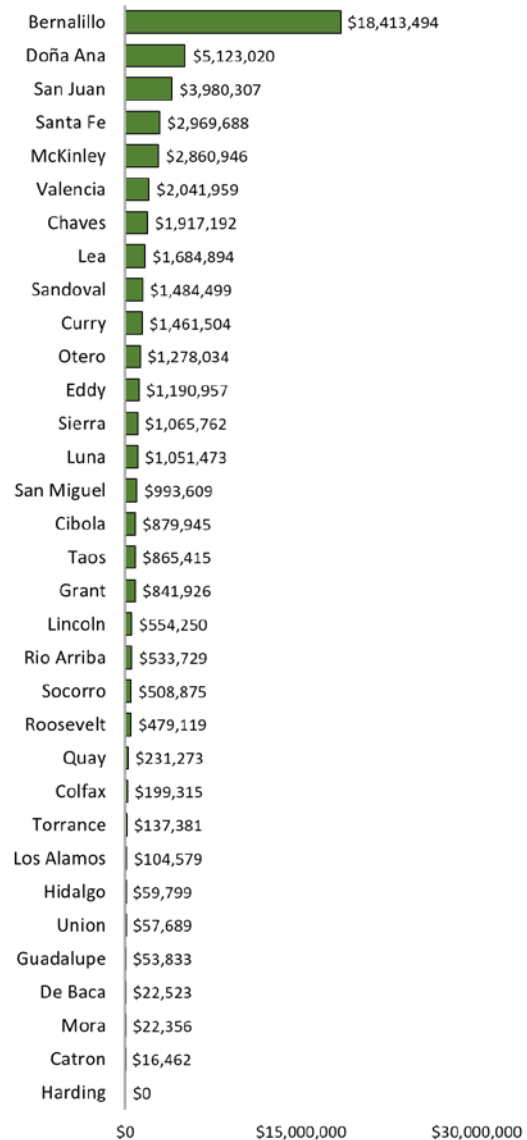
# New Mexico Supplemental Nutrition Assistance Program Hispanic/Latino Recipients as a Percentage of Hispanic/Latino Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

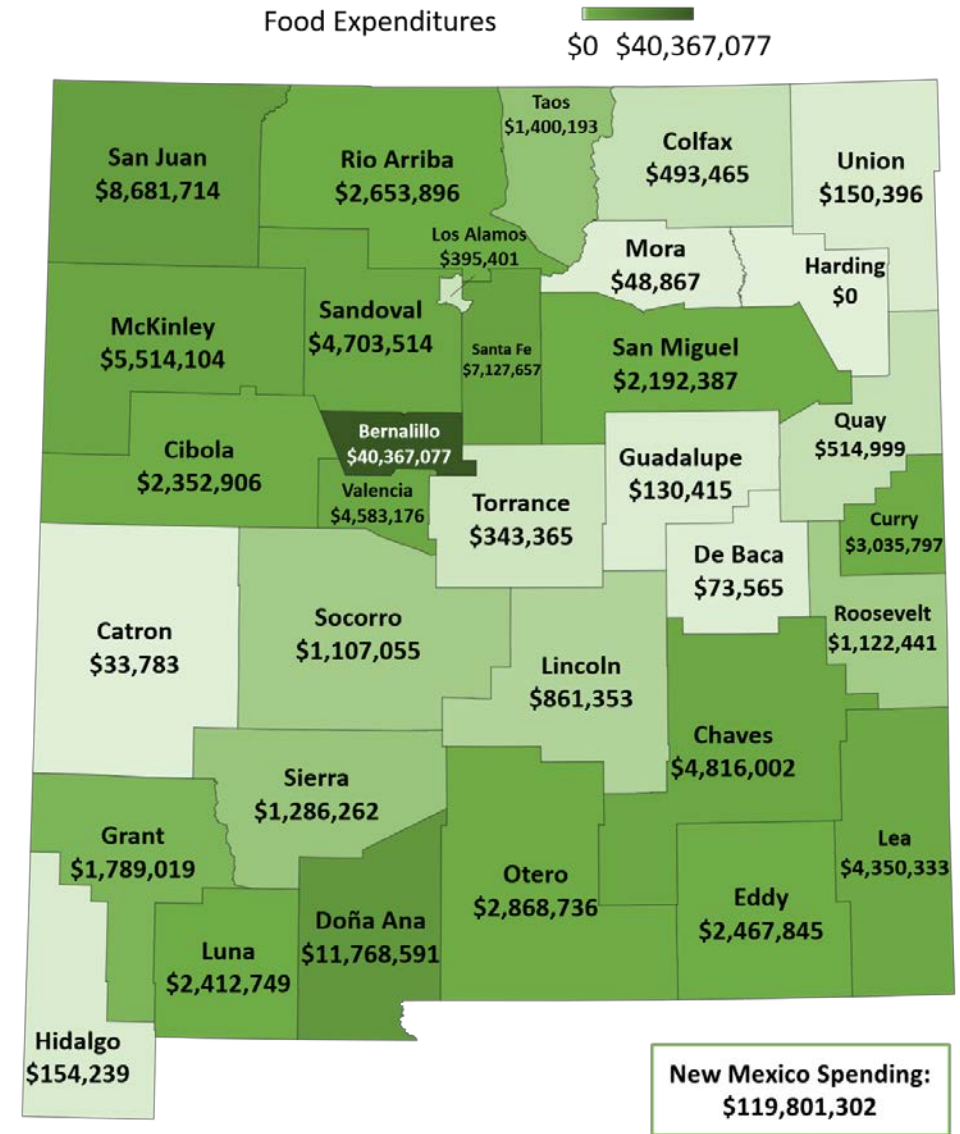
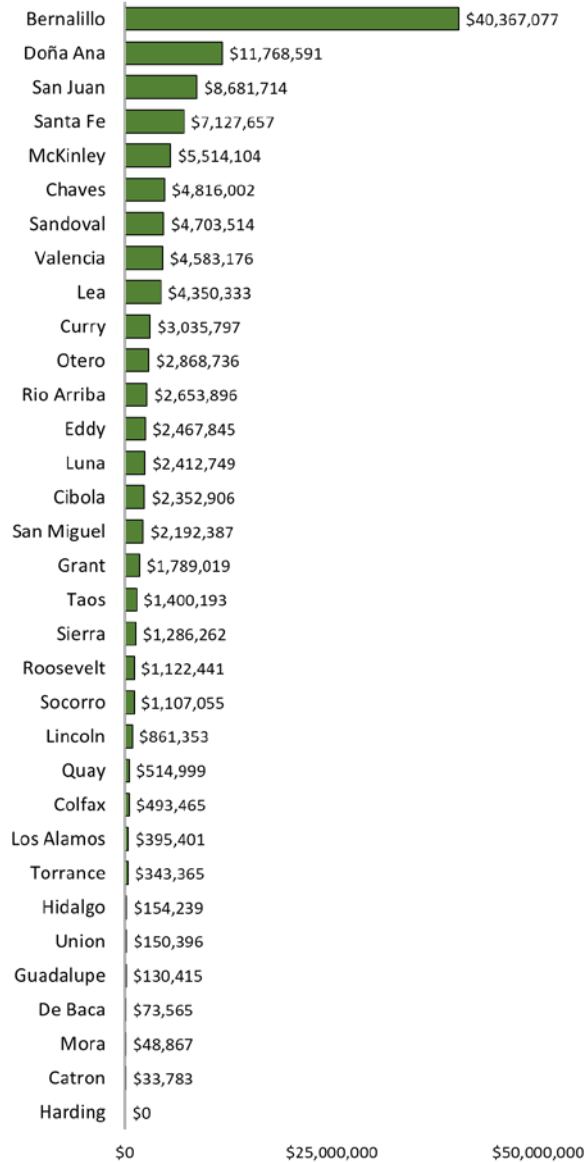
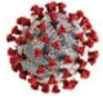
# New Mexico Supplemental Nutritional Assistance Program Benefit Spending by County, February 2020



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Source: New Mexico Human Services Department EBT transaction records. February 2020. Values are amount of SNAP benefit dollars spent in authorized stores and establishments in New Mexico by county of transaction location.

# New Mexico Supplemental Nutritional Assistance Program Benefit Spending by County, November 2020

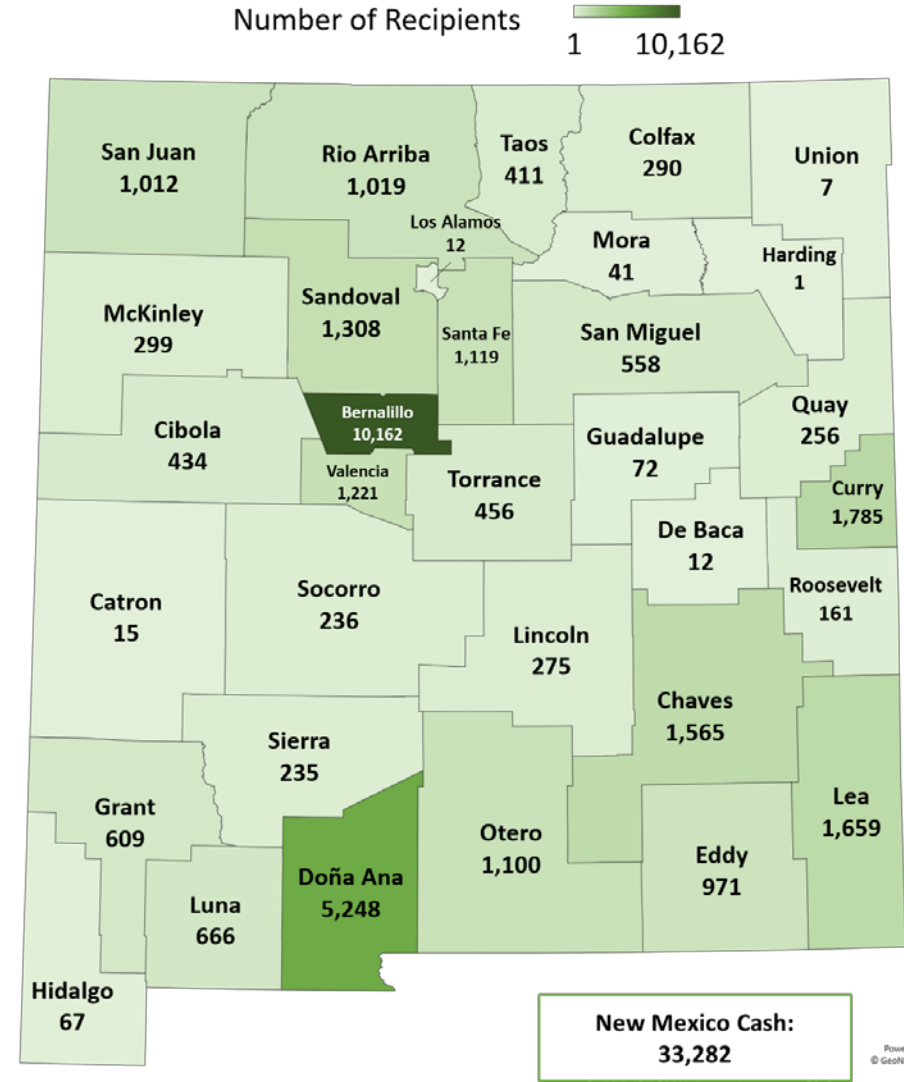
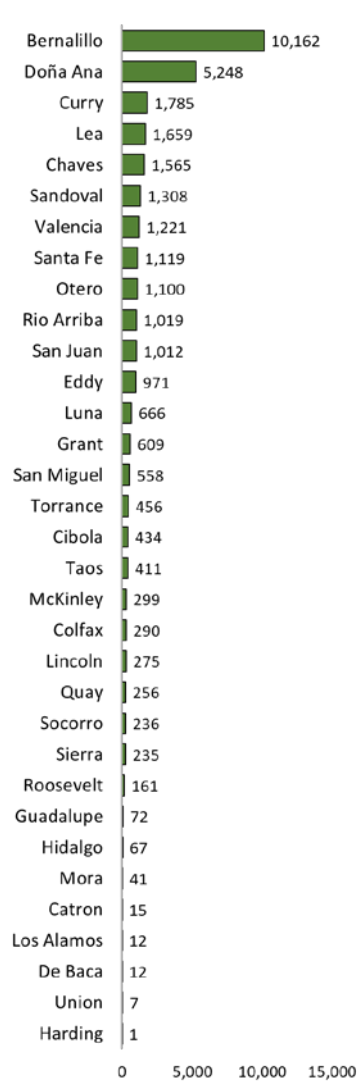


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Source: New Mexico Human Services Department EBT transaction records. November 2020. Values are amount of SNAP benefit dollars spent in authorized stores and establishments in New Mexico by county of transaction location.

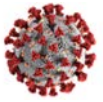


# New Mexico Cash Assistance\* Program Recipients by County as of October 2020



**New Mexico Cash:  
33,282**

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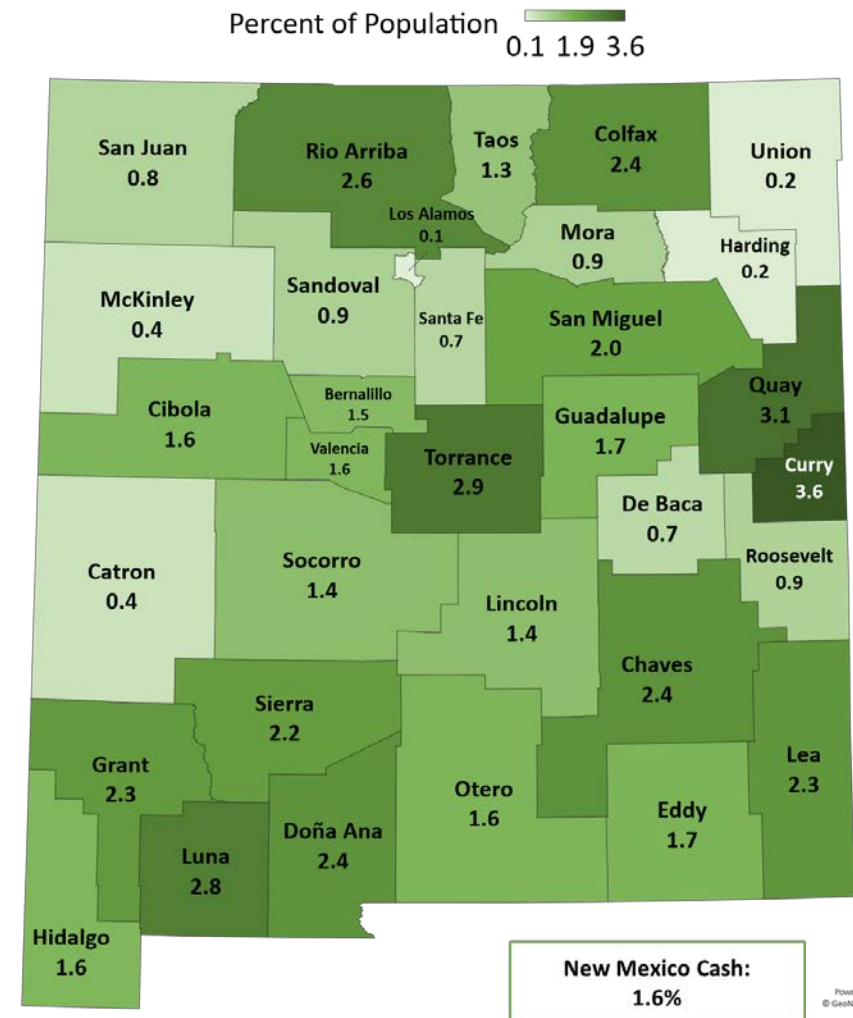
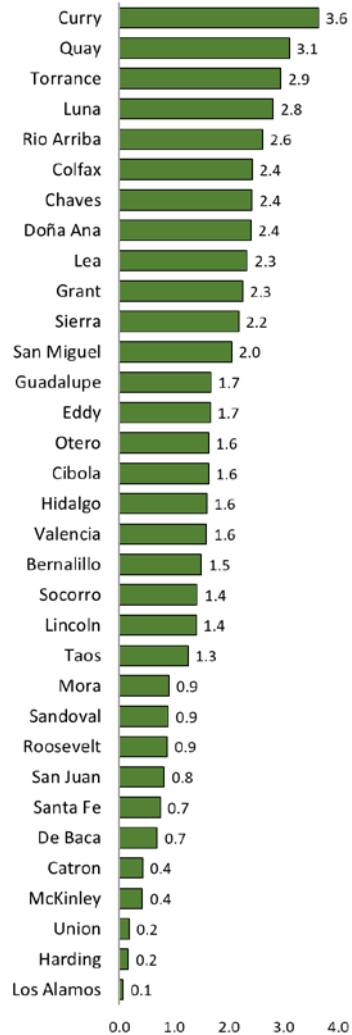
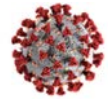


Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020.

\*The Cash Assistance program includes Temporary Assistance for Needy Families (TANF) program, Education Works, General Assistance, Refugee Cash Assistance, State Supplement for Residential Care, Diversion, and others. The Temporary Assistance for Needy Families (TANF) program provides grant funds to states and territories to provide families with financial assistance and related support services such as childcare assistance, job preparation, and work assistance.

Note: Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

# New Mexico Cash Assistance\* Program Recipients as a Percentage of Population by County as of October 2020

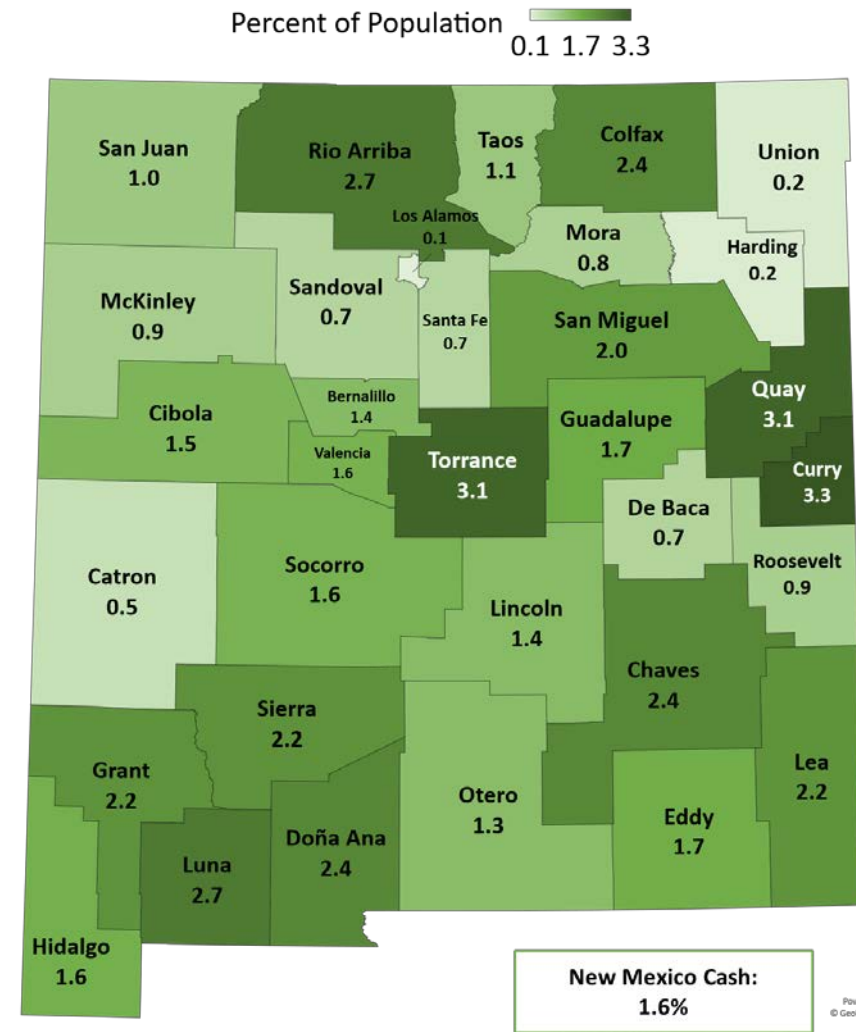
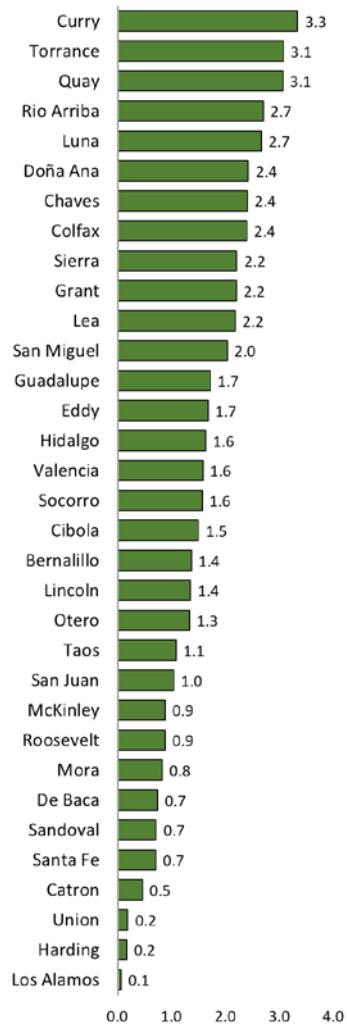


Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

\*The Cash Assistance program includes Temporary Assistance for Needy Families (TANF) program, Education Works, General Assistance, Refugee Cash Assistance, State Supplement for Residential Care, Diversion, and others. The Temporary Assistance for Needy Families (TANF) program provides grant funds to states and territories to provide families with financial assistance and related support services such as childcare assistance, job preparation, and work assistance.

Note: Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

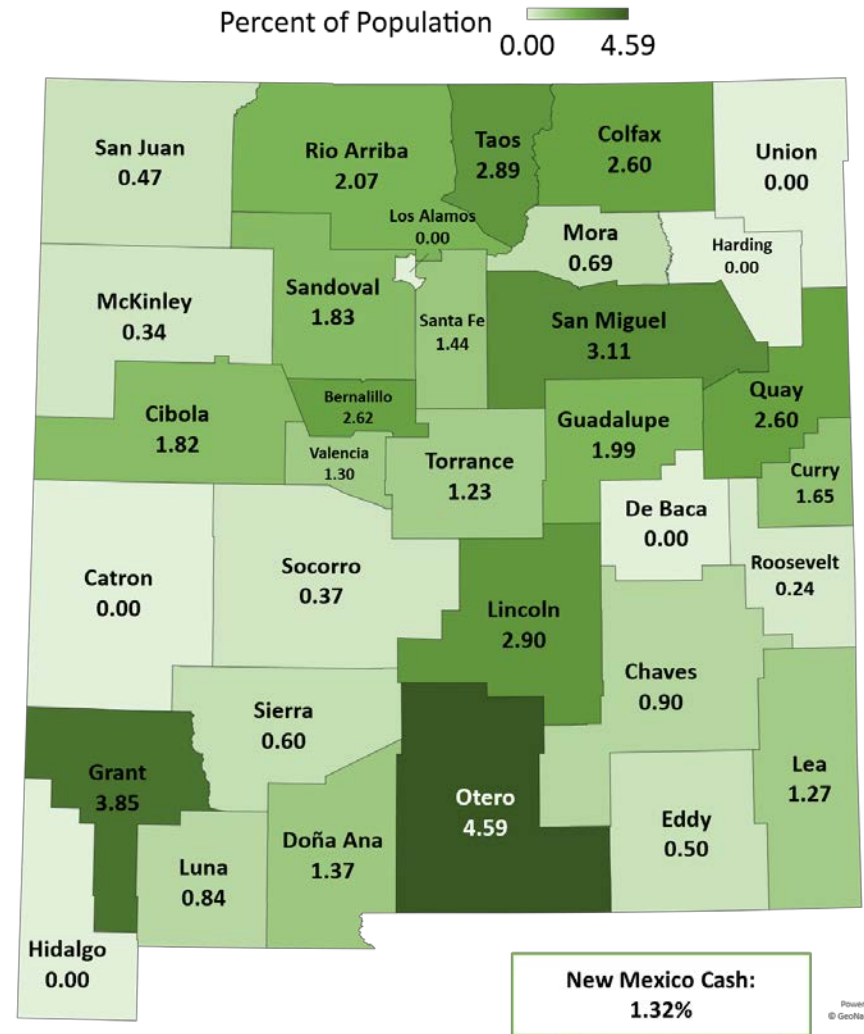
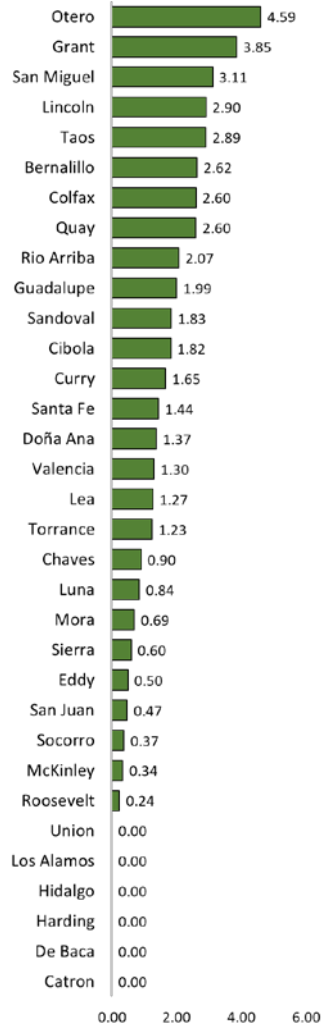
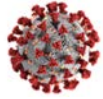
# New Mexico Cash Assistance\* Program White Recipients as a Percentage of White Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

\*The Cash Assistance program includes Temporary Assistance for Needy Families (TANF) program, Education Works, General Assistance, Refugee Cash Assistance, State Supplement for Residential Care, Diversion, and others. Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

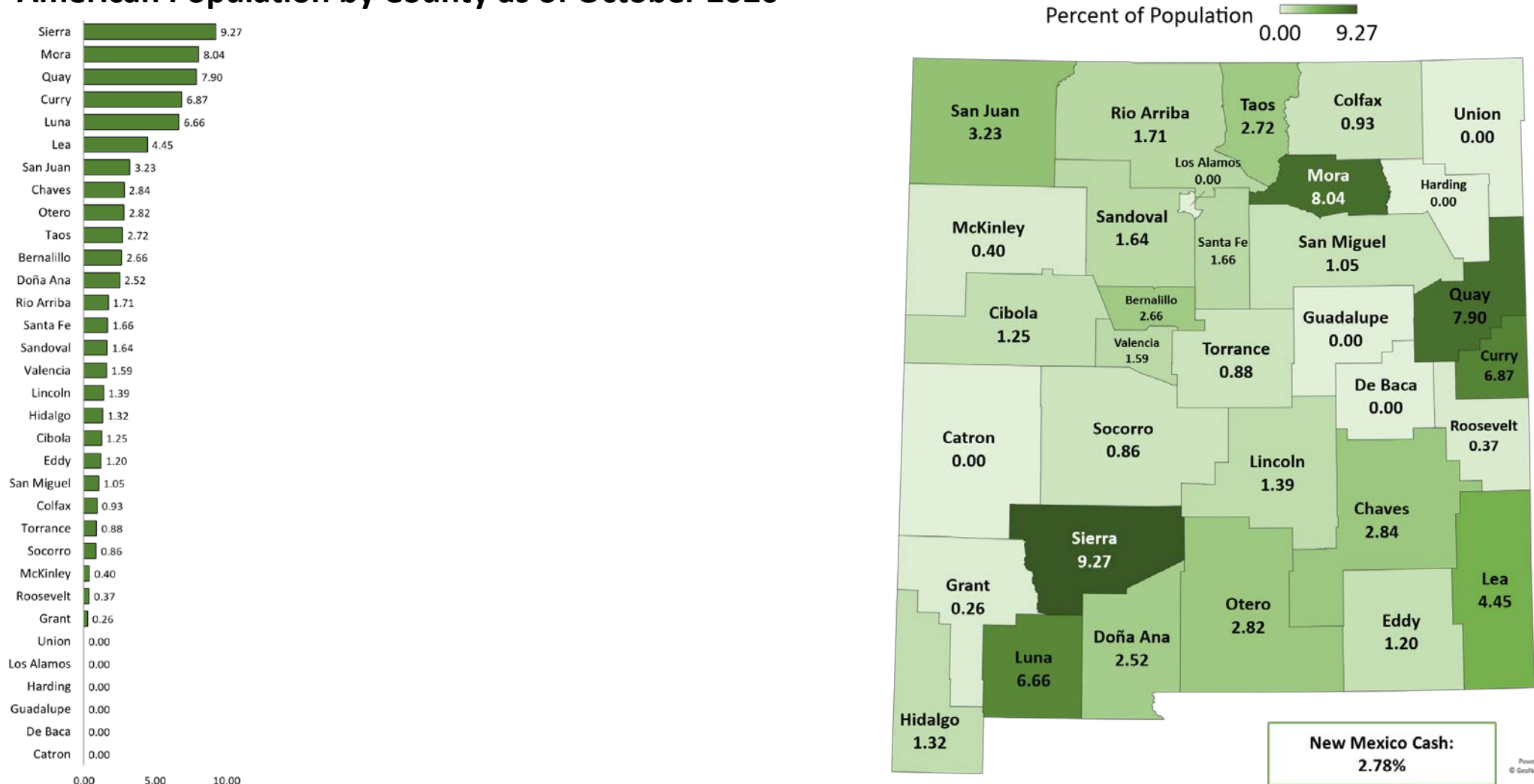
# New Mexico Cash Assistance\* Program Native American Recipients as a Percentage of Native American Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

\*The Cash Assistance program includes Temporary Assistance for Needy Families (TANF) program, Education Works, General Assistance, Refugee Cash Assistance, State Supplement for Residential Care, Diversion, and others. Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

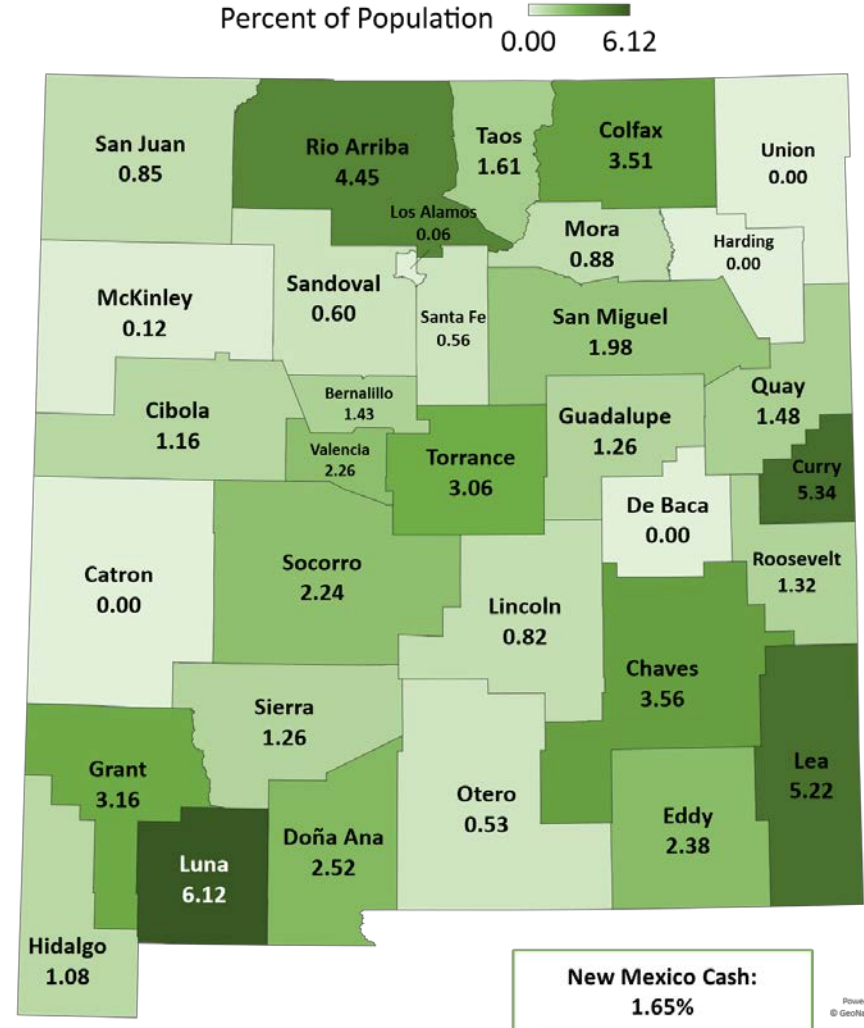
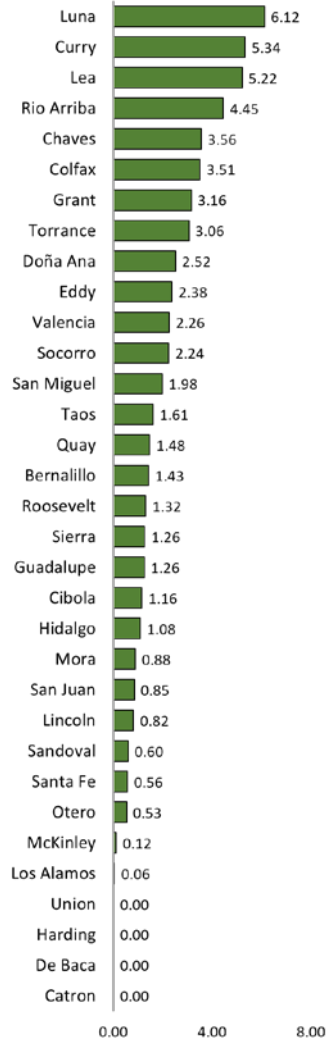
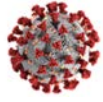
# New Mexico Cash Assistance\* Program Black/African American Recipients as a Percentage of Black/African American Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

\*The Cash Assistance program includes Temporary Assistance for Needy Families (TANF) program, Education Works, General Assistance, Refugee Cash Assistance, State Supplement for Residential Care, Diversion, and others. Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

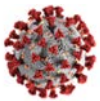
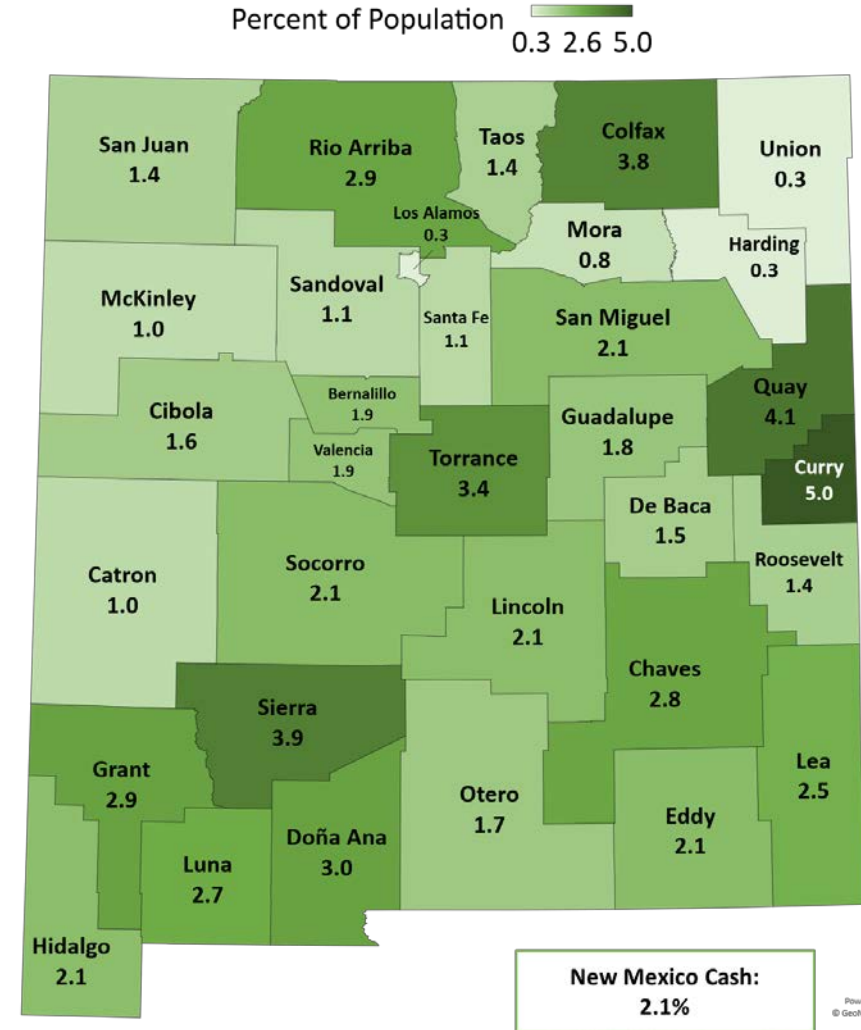
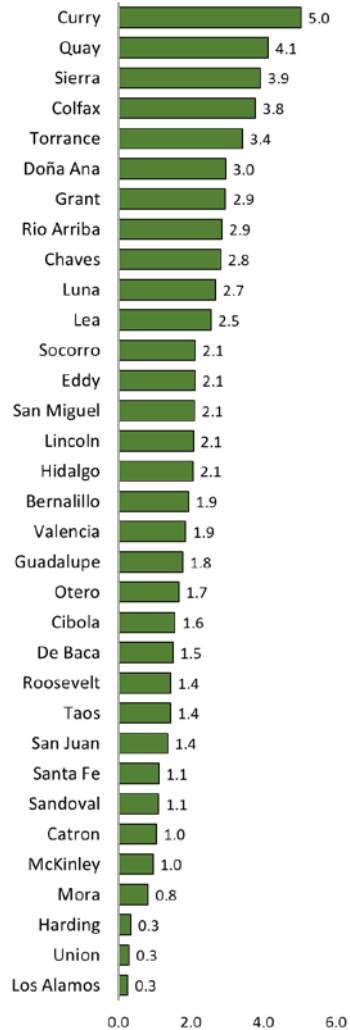
# New Mexico Cash Assistance\* Program Asian, Pacific Islander and Other Race Recipients as a Percentage of Asian, Pacific Islander and Other Race Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

\*The Cash Assistance program includes Temporary Assistance for Needy Families (TANF) program, Education Works, General Assistance, Refugee Cash Assistance, State Supplement for Residential Care, Diversion, and others. Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

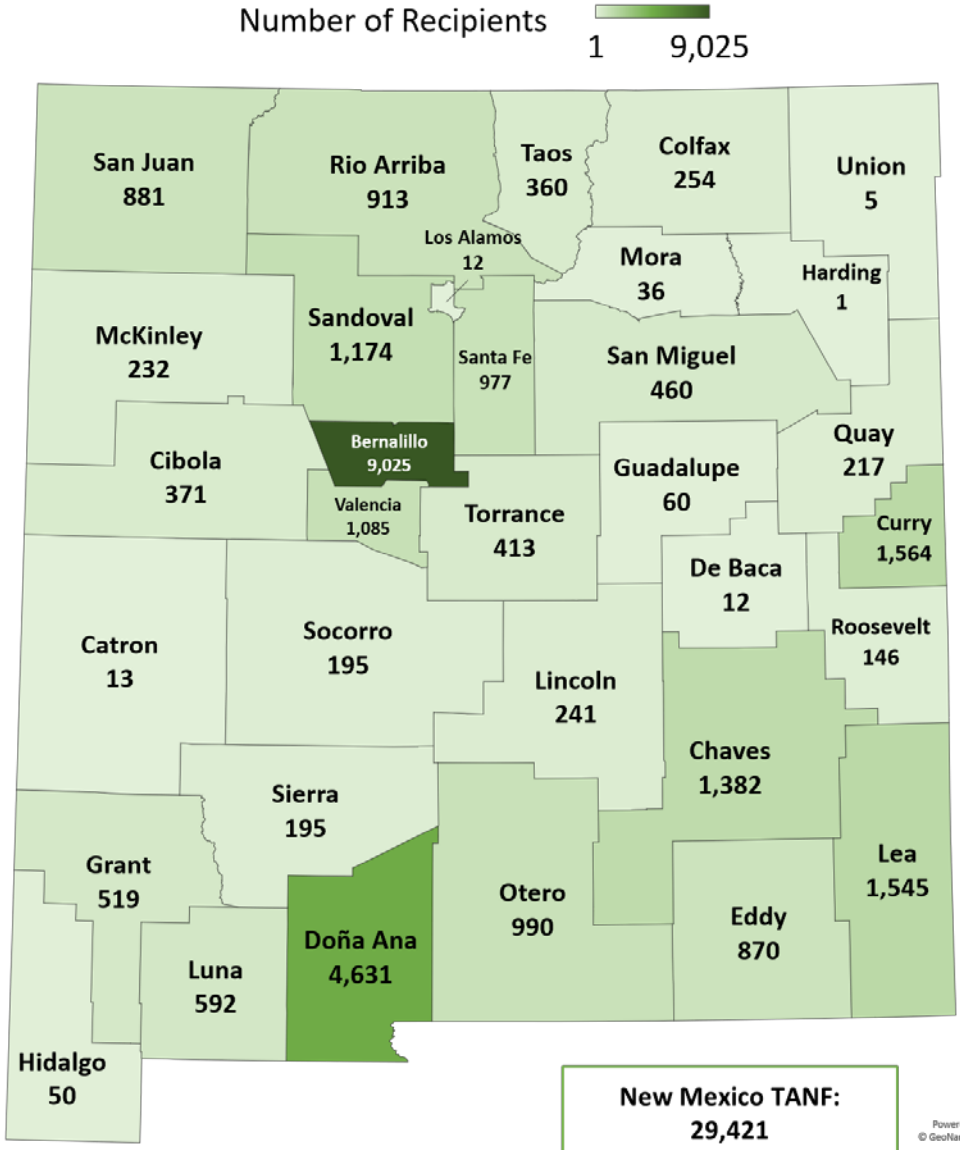
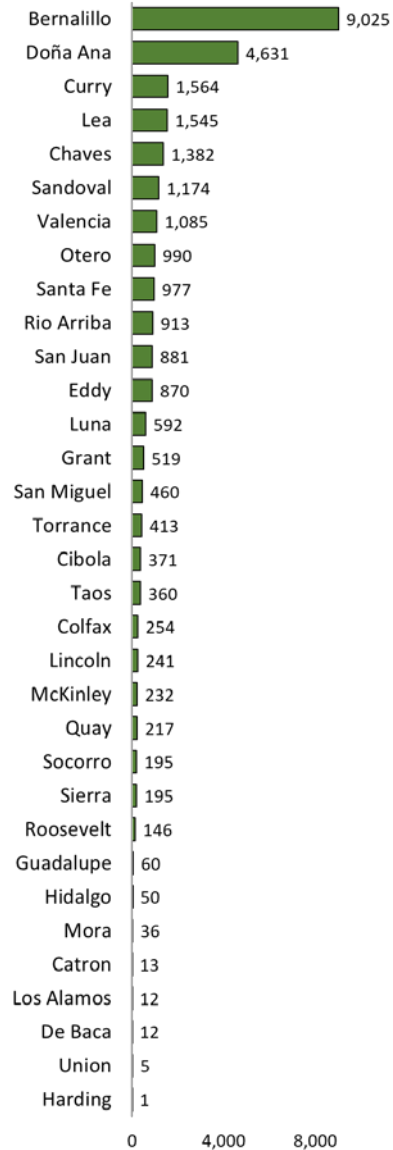
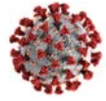
# New Mexico Cash Assistance\* Program Hispanic/Latino Recipients as a Percentage of Hispanic/Latino Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

\*The Cash Assistance program includes Temporary Assistance for Needy Families (TANF) program, Education Works, General Assistance, Refugee Cash Assistance, State Supplement for Residential Care, Diversion, and others. Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

# New Mexico Temporary Assistance for Needy Families (TANF) Program Recipients by County as of October 2020

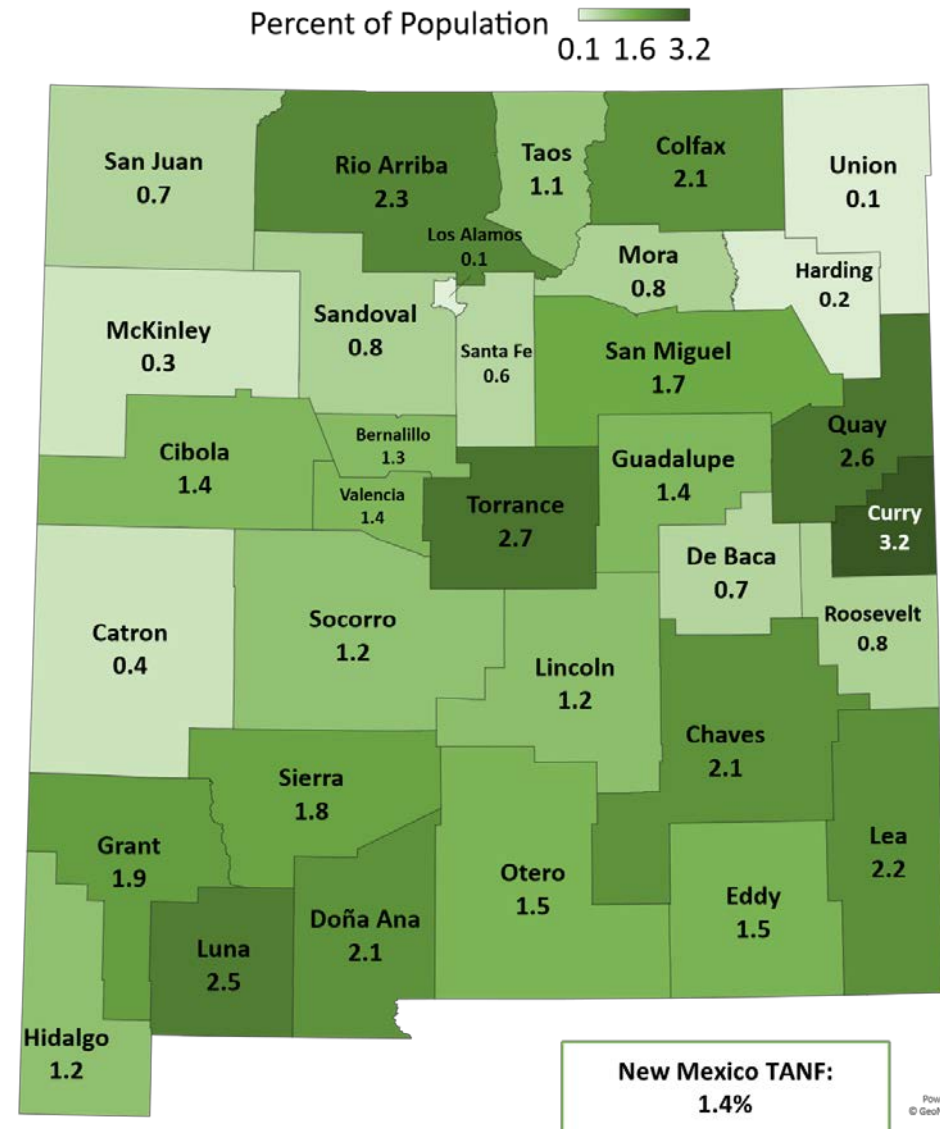
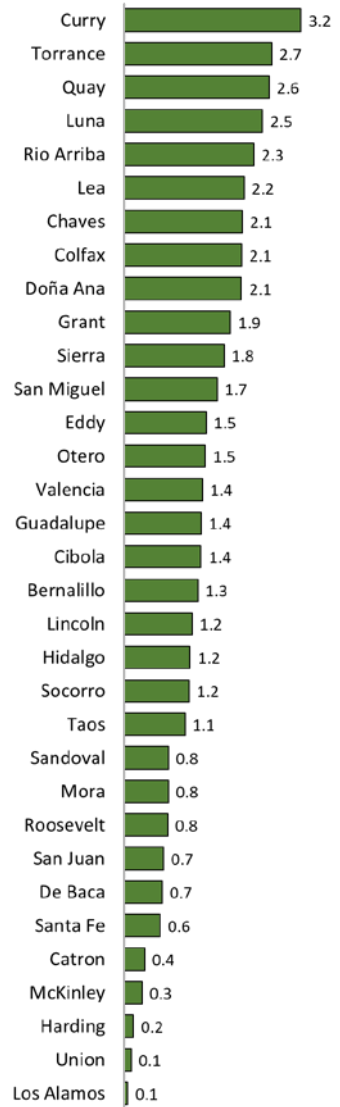


Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020.

Note: Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.



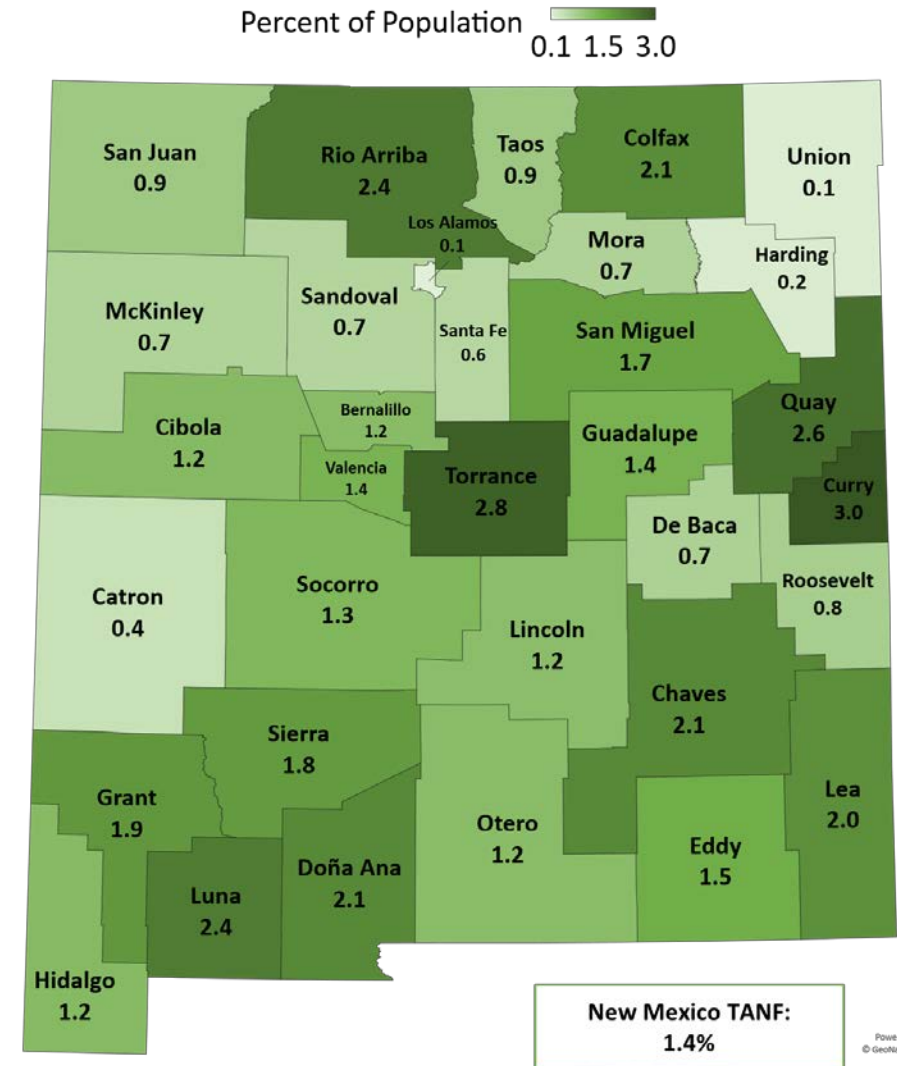
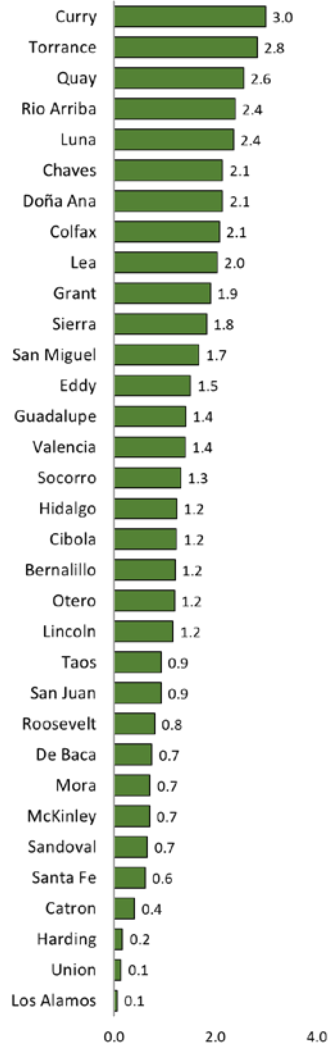
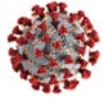
# New Mexico Temporary Assistance for Needy Families Program Recipients as a Percentage of Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

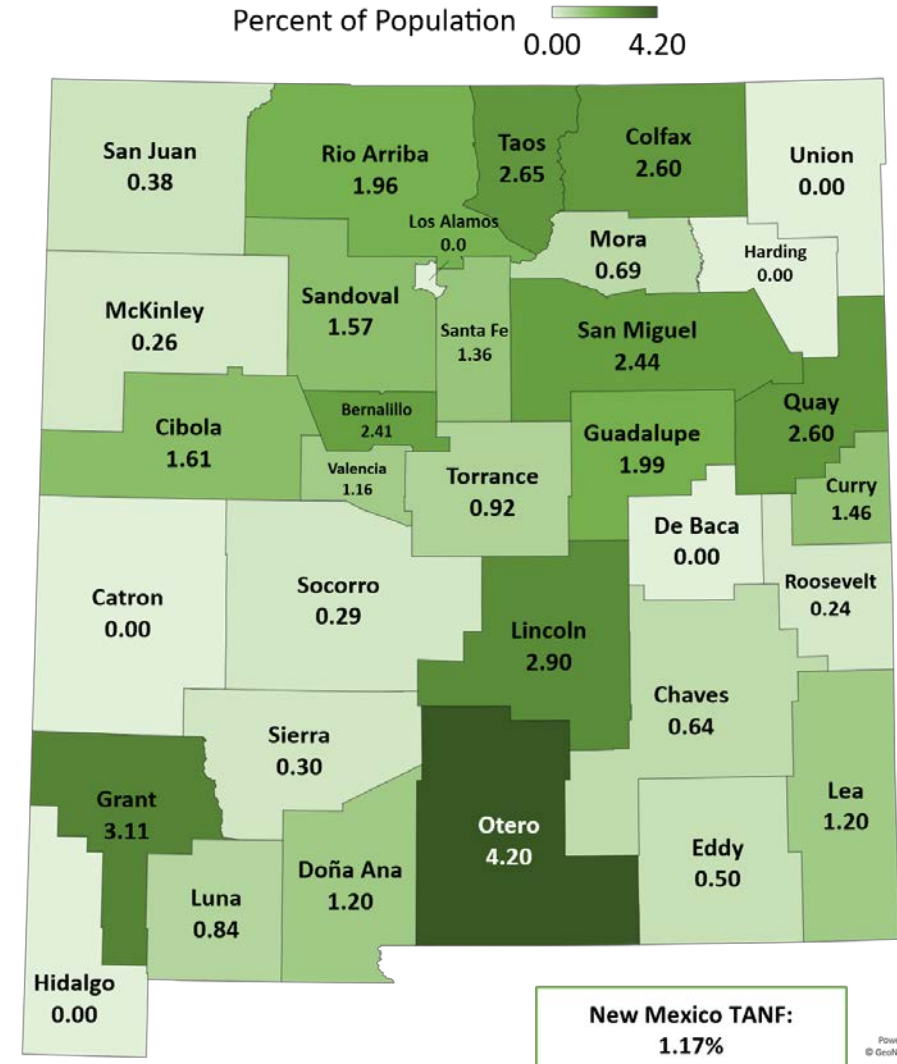
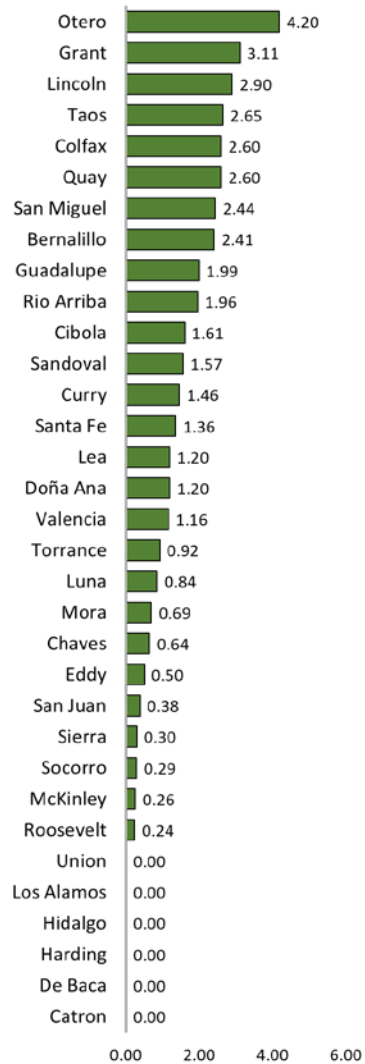
# New Mexico Temporary Assistance for Needy Families Program White Recipients as a Percentage of White Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

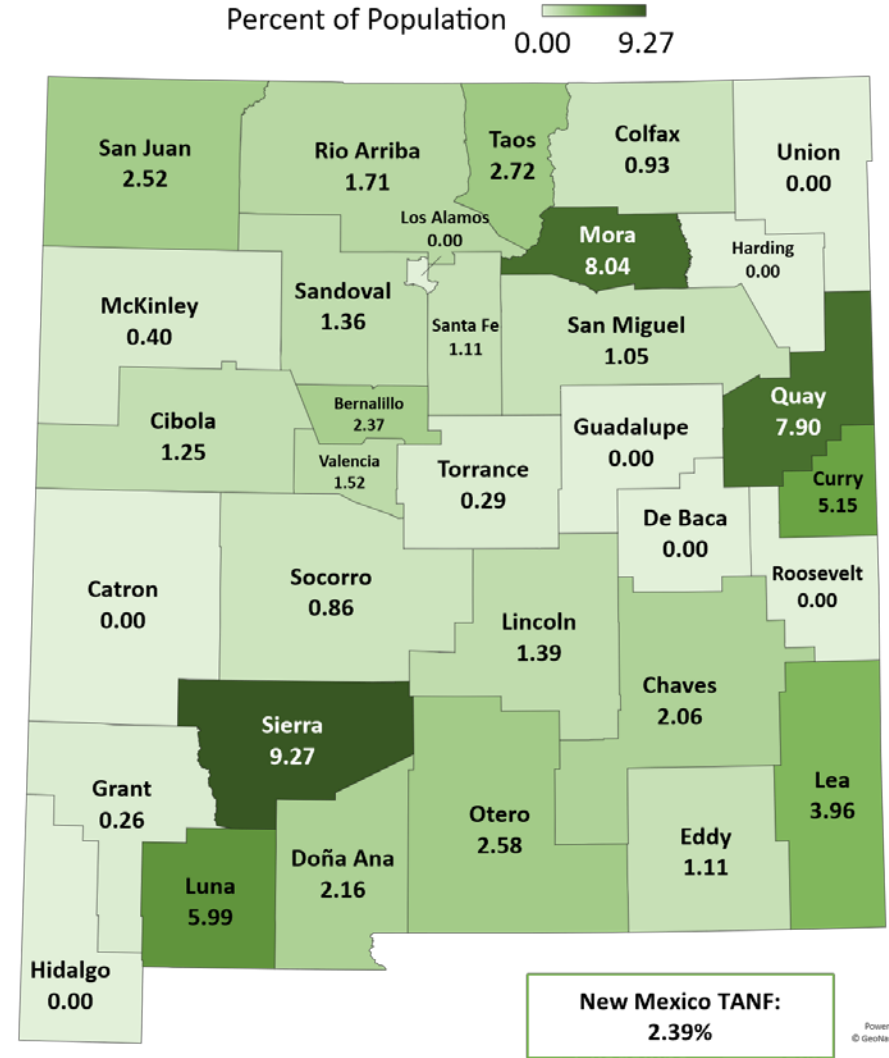
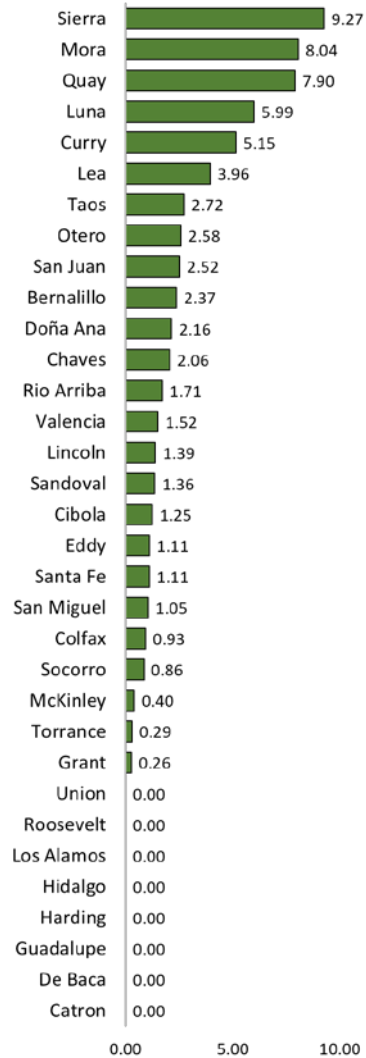
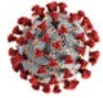
# New Mexico Temporary Assistance for Needy Families Program Native American Recipients as a Percentage of Native American Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

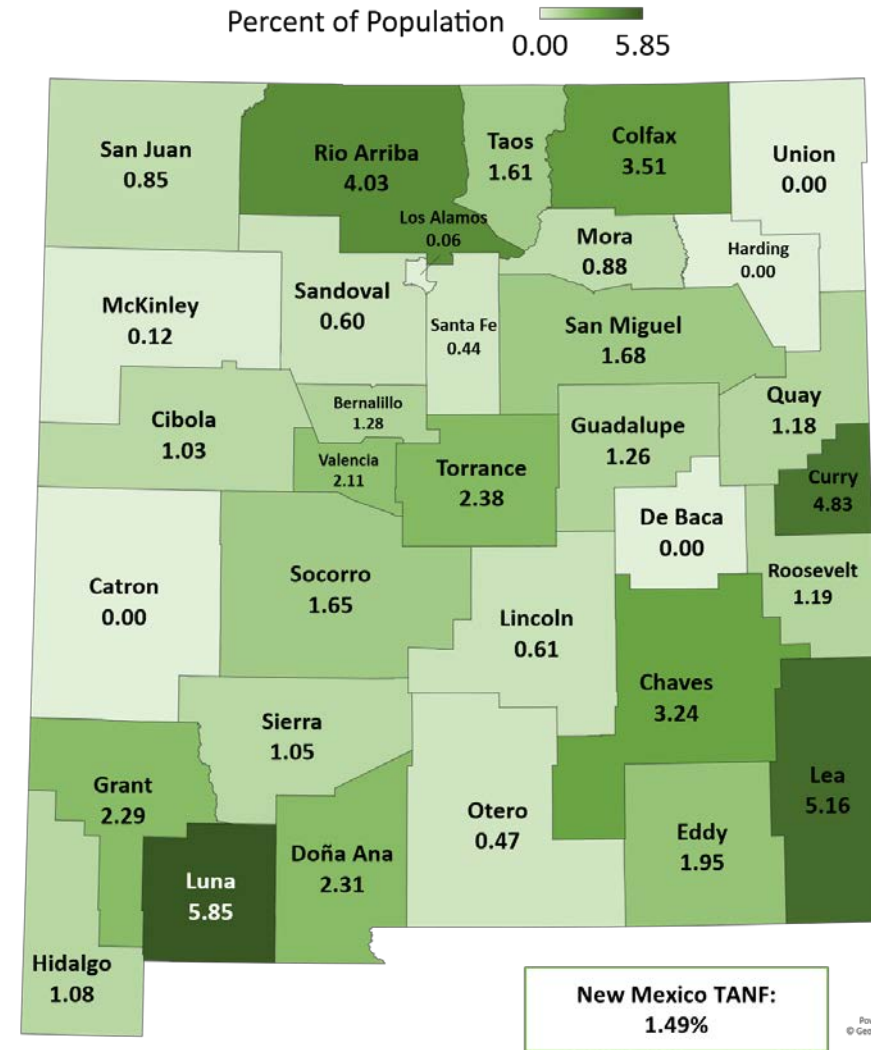
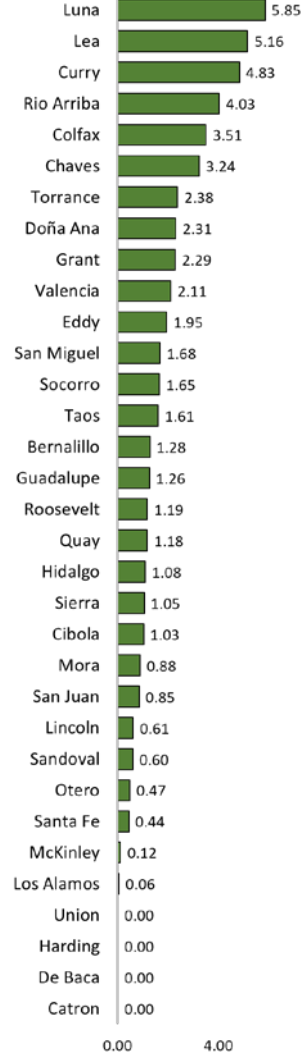
# New Mexico Temporary Assistance for Needy Families Program Black/African American Recipients as a Percentage of Black/African American Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

# New Mexico Temporary Assistance for Needy Families Program Asian, Pacific Islander and Other Race Recipients as a Percentage of Asian, Pacific Islander and Other Race Population by County as of October 2020



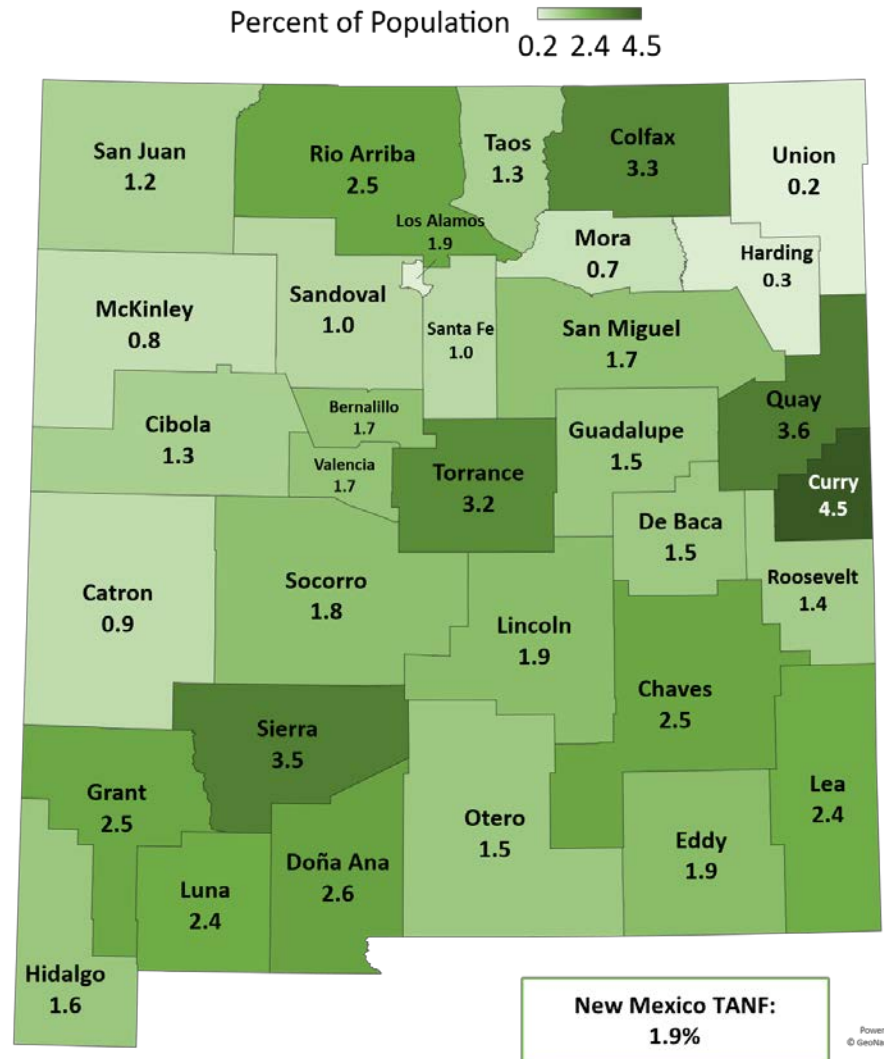
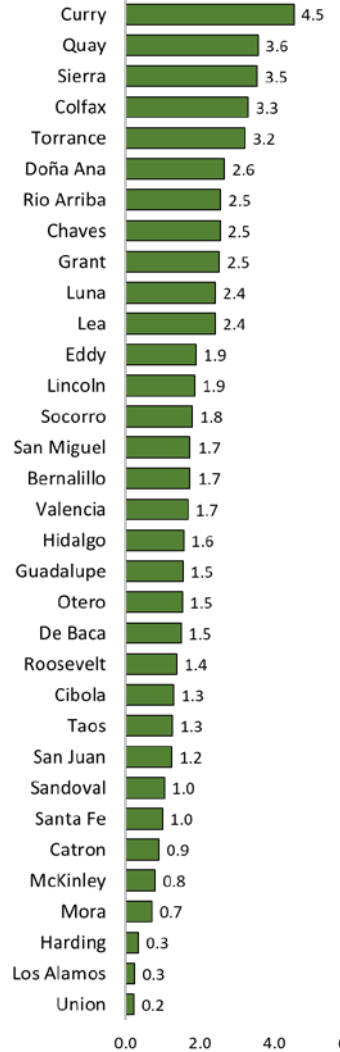
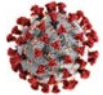
New Mexico TANF:  
1.49%

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Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

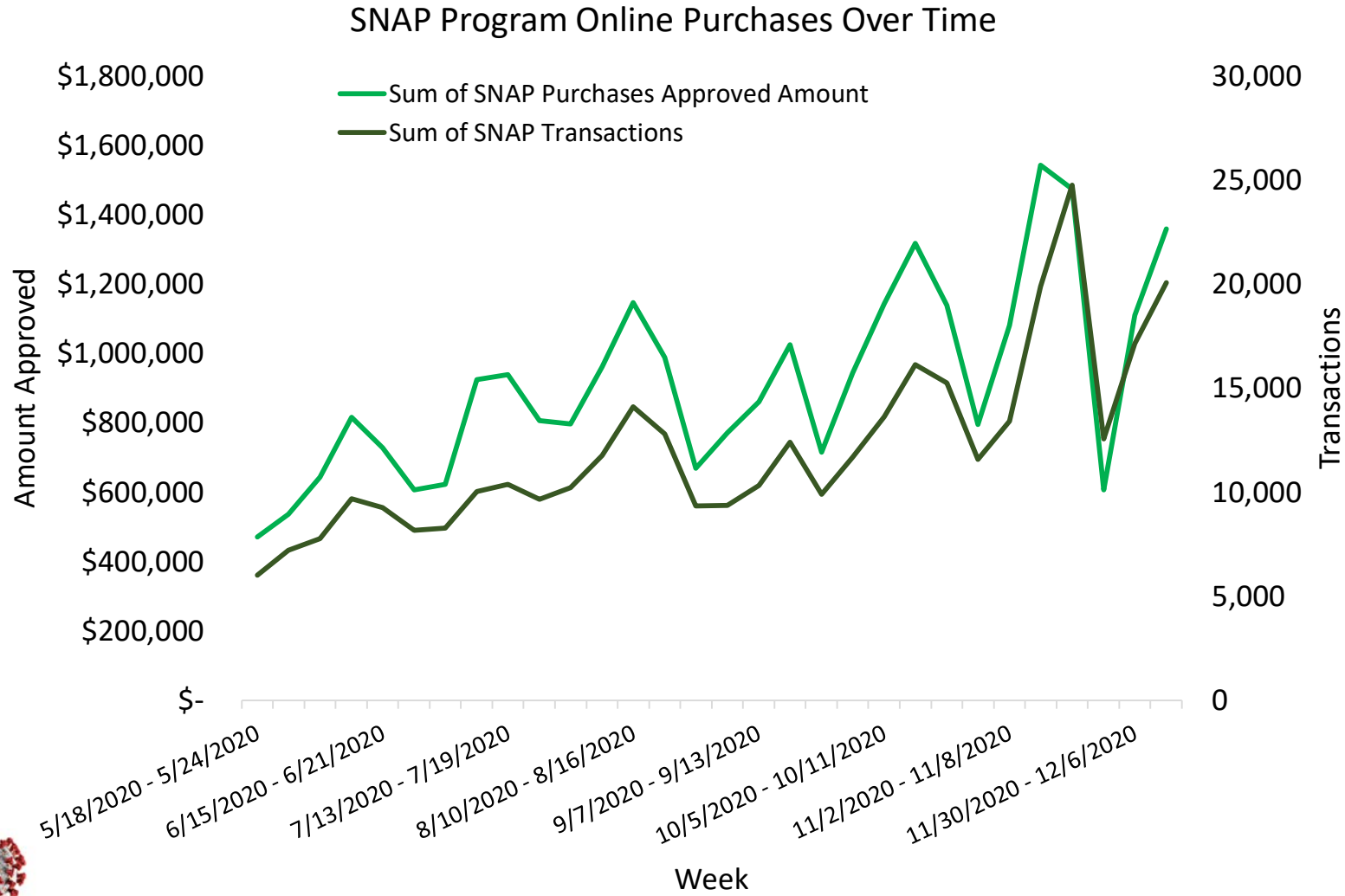
# New Mexico Temporary Assistance for Needy Families Program Hispanic/Latino Recipients as a Percentage of Hispanic/Latino Population by County as of October 2020



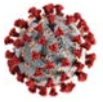
Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

# New Mexico Supplemental Nutrition Assistance Program Online Purchasing Trends, May 1 – December 13, 2020

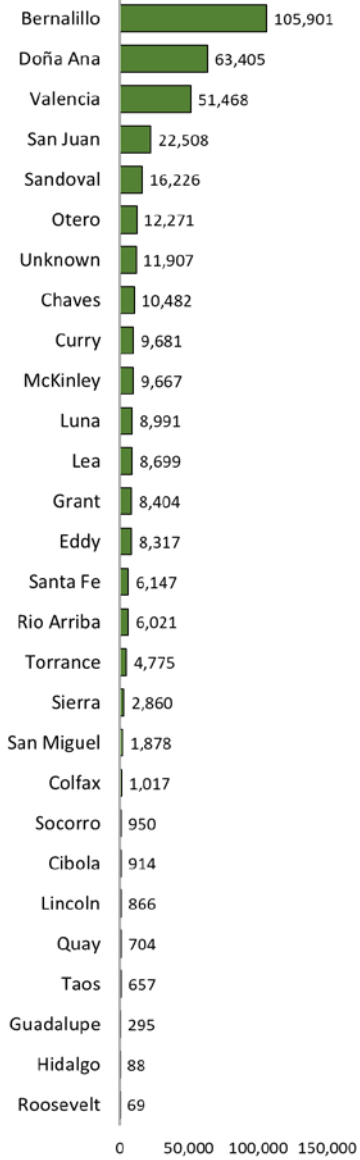
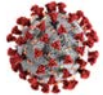


Summary Table		
Month	Total Transactions	Total Approved
May	13,250	\$ 1,007,778.78
June	37,178	\$ 2,961,392.80
July	43,294	\$ 3,683,691.15
August	52,203	\$ 4,088,427.73
September	45,660	\$ 3,662,827.64
October	61,808	\$ 4,840,326.87
November	74,264	\$ 4,948,102.65
December (as of 12/13/20)	35,125	\$ 2,345,910.56

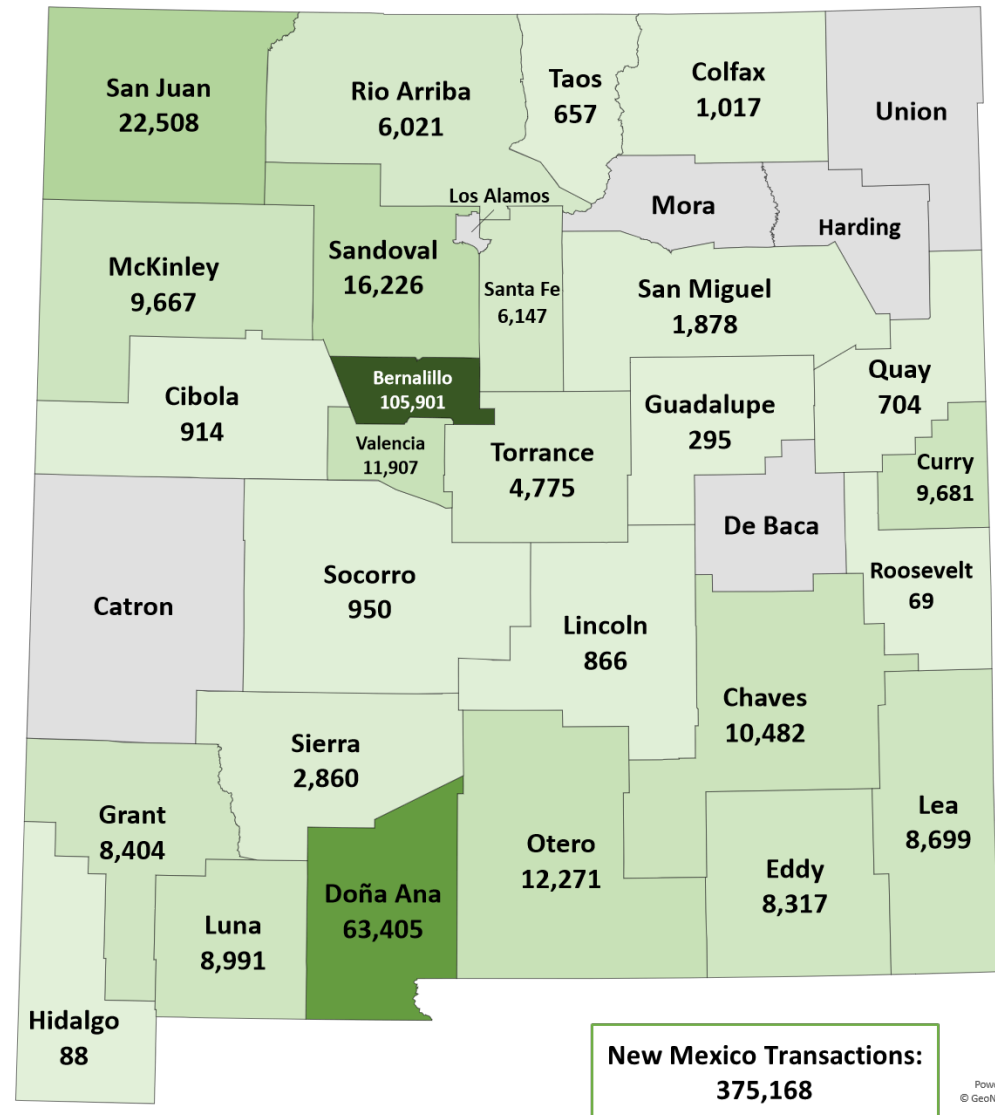


Source: ASPEN Operations Monitoring, Data Report by Jason Schupp, Management Analyst Supervisor, ISD EBT Unit.

# New Mexico Supplemental Nutrition Assistance Program Online Purchasing Transactions by County, May-December 2020



Number of Online Transactions  69 105,901



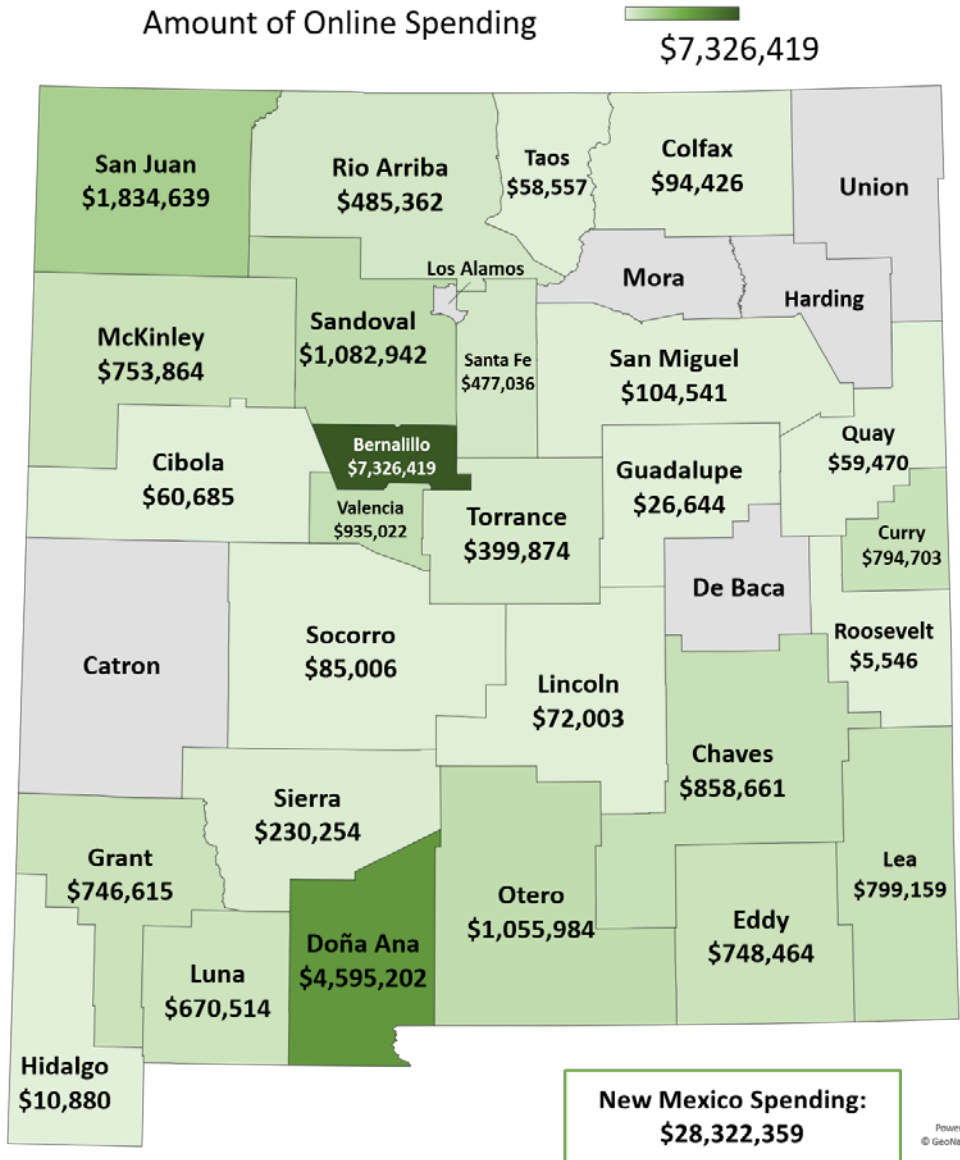
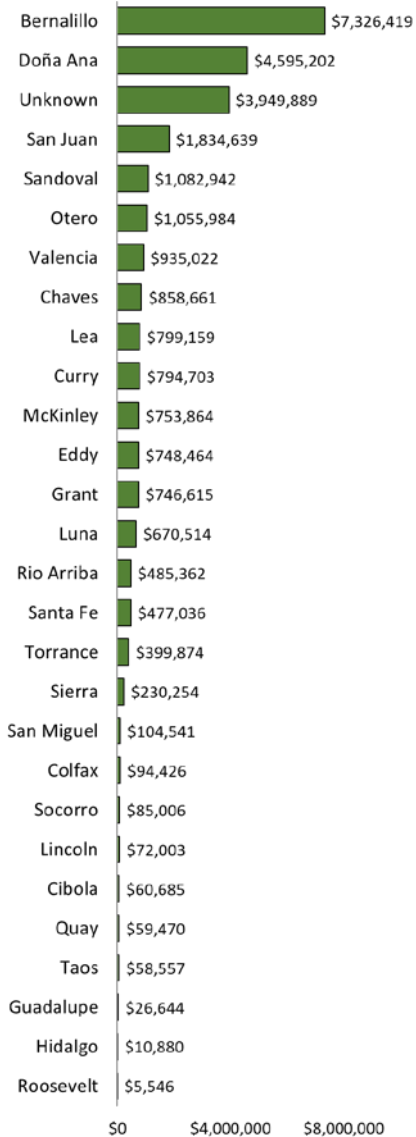
**New Mexico Transactions:**  
**375,168**

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Source: New Mexico Human Services Department, Income Support Division, program transactions records, May 1, 2020 to December 17, 2020. Values reflect transactions by county of Human Services Department field office. New Mexico total includes transactions not designated to a Human Services Department field office.

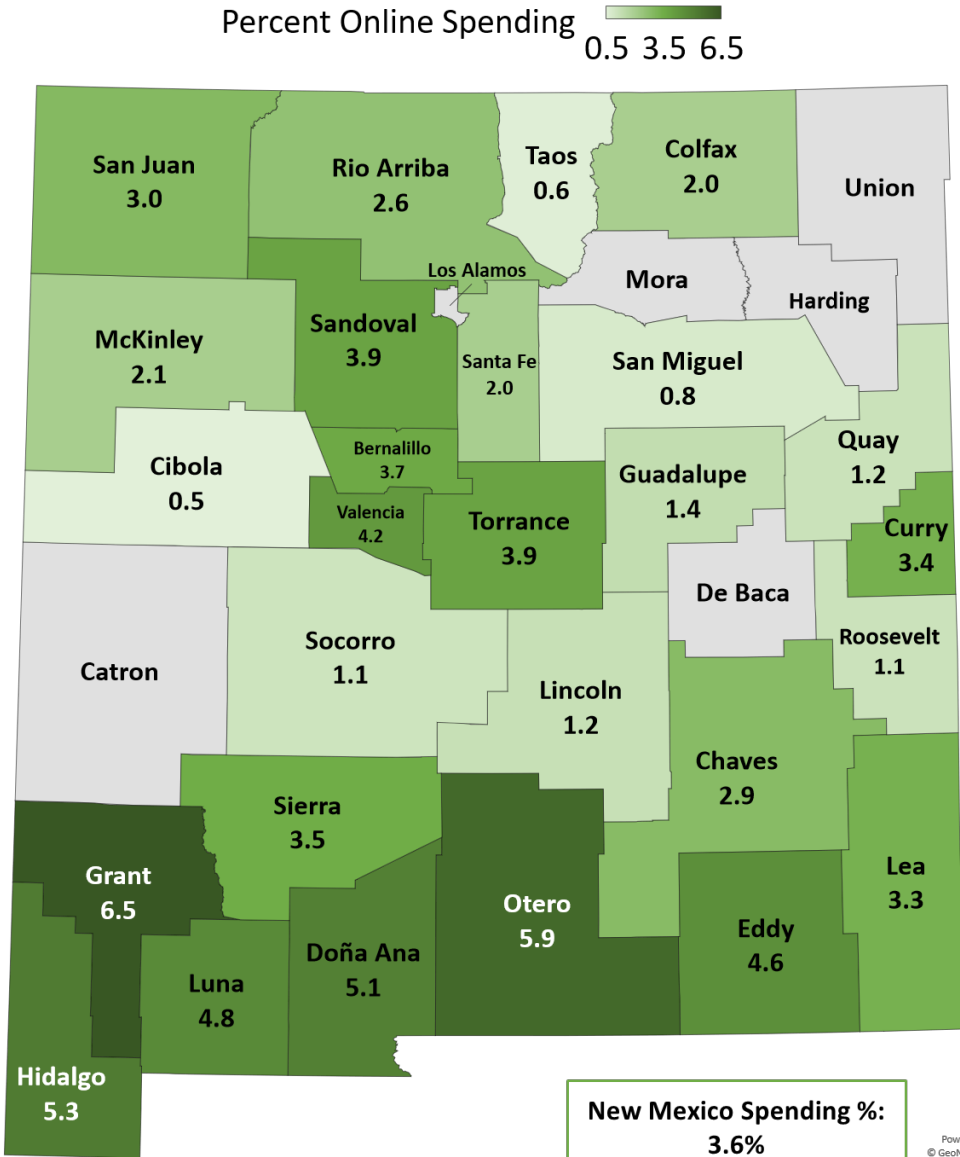
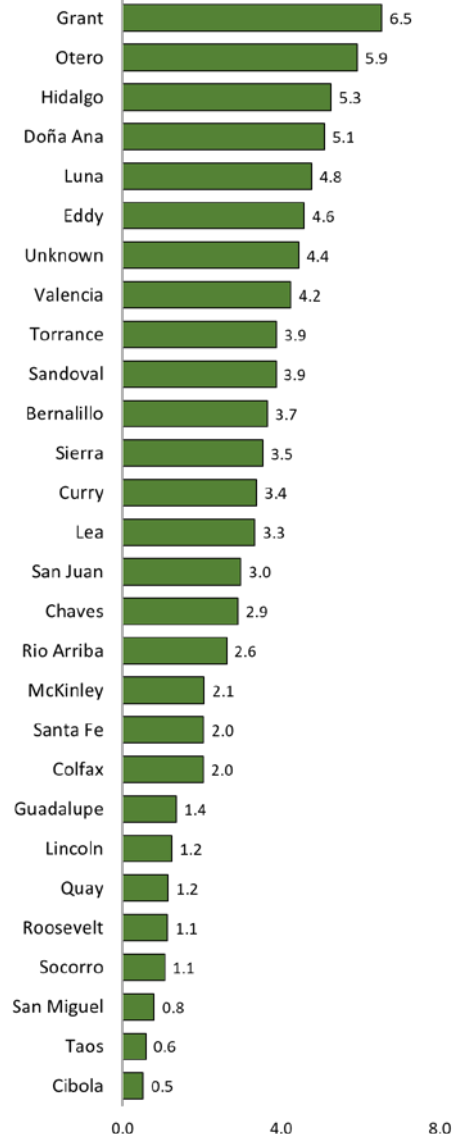
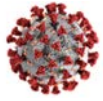


# New Mexico Supplemental Nutrition Assistance Program Online Purchasing Spending by County, May-December 2020



Source: New Mexico Human Services Department, Income Support Division, program transactions records, May 1, 2020 to December 17, 2020. Values reflect transactions by county of Human Services Department field office. New Mexico total includes transactions not designated to a Human Services Department field office.

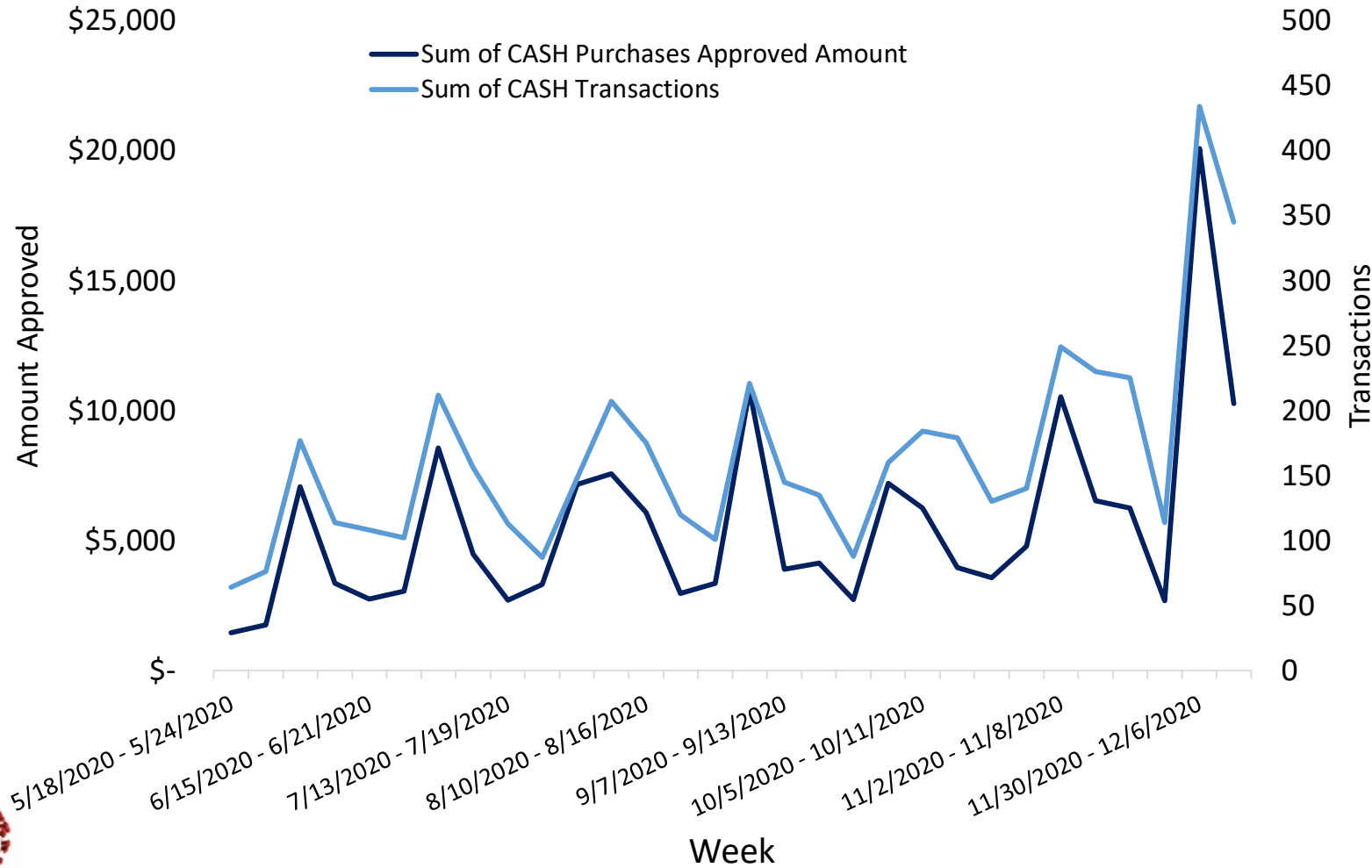
# New Mexico Supplemental Nutrition Assistance Program Online Purchasing Spending as Percentage of Total Spending by County, May-December 2020



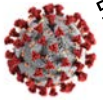
Source: New Mexico Human Services Department, Income Support Division, program transactions records, May 1, 2020 to December 17, 2020. Values reflect spending as a percentage of total by county of Human Services Department field office. New Mexico spending percentage includes spending not designated to a Human Services Department field office.

# New Mexico Temporary Assistance for Needy Families CASH Online Purchasing Trends, May 1 – December 13, 2020

TANF Cash Program Online Purchases Over Time

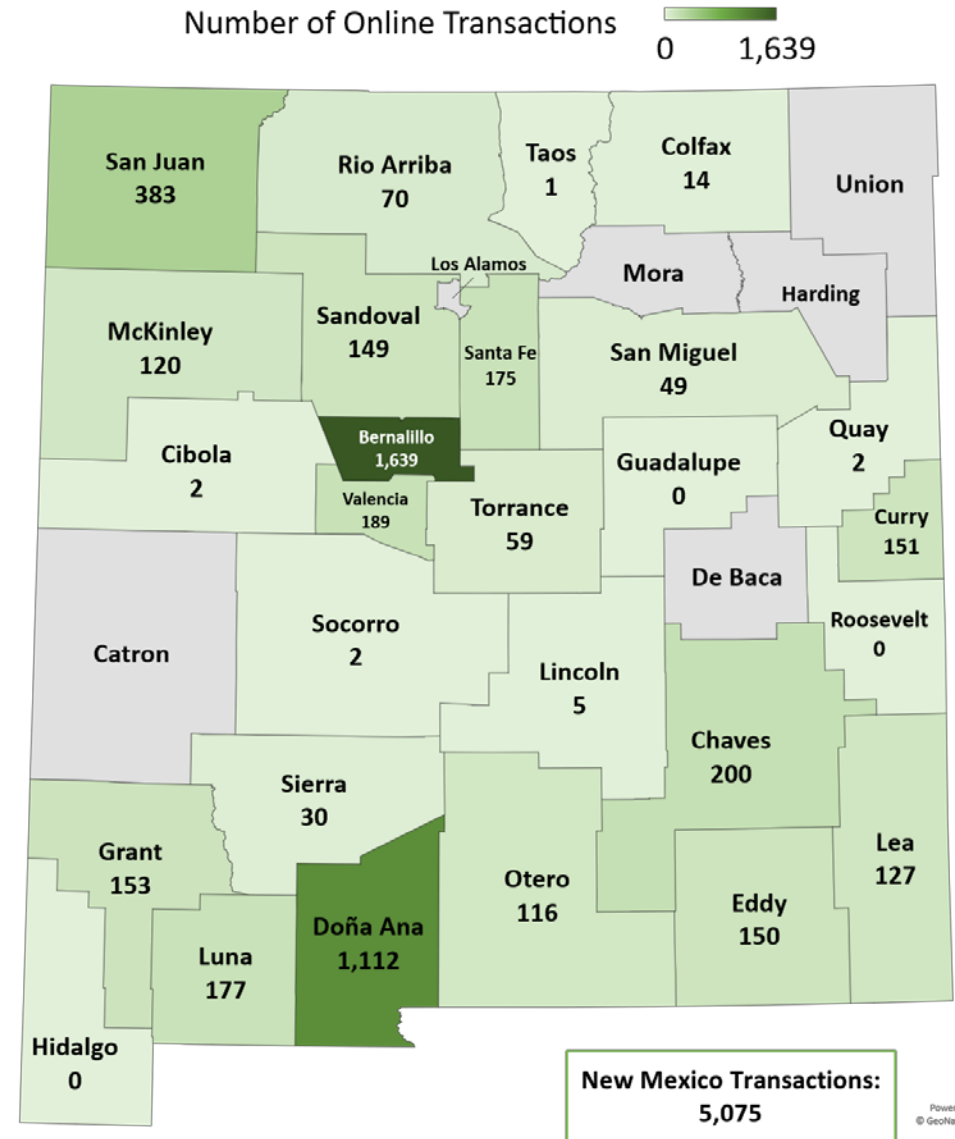
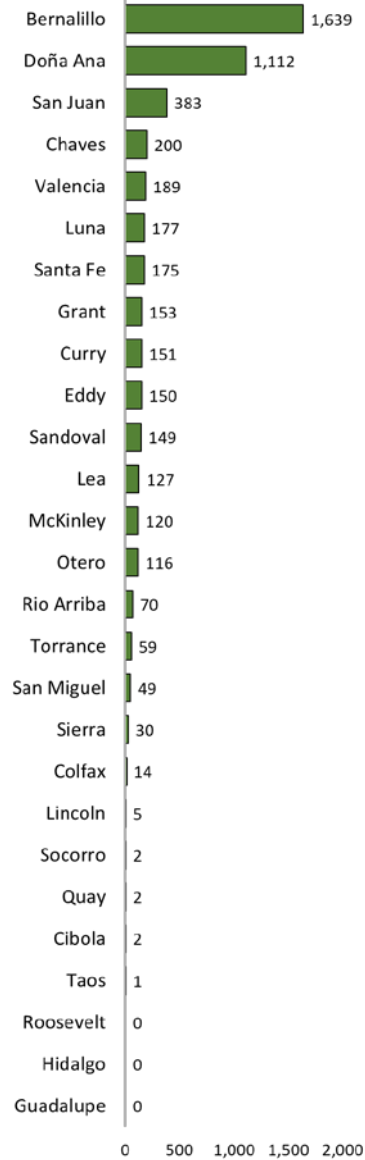
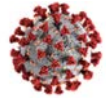


Summary Table		
Month	Total Transactions	Total Approved
May	140	\$ 3,203.04
June	531	\$ 16,993.58
July	591	\$ 20,222.10
August	707	\$ 25,611.77
September	601	\$ 21,863.31
October	731	\$ 22,439.38
November	877	\$ 28,872.46
December (as of 12/13/20)	761	\$ 30,040.02



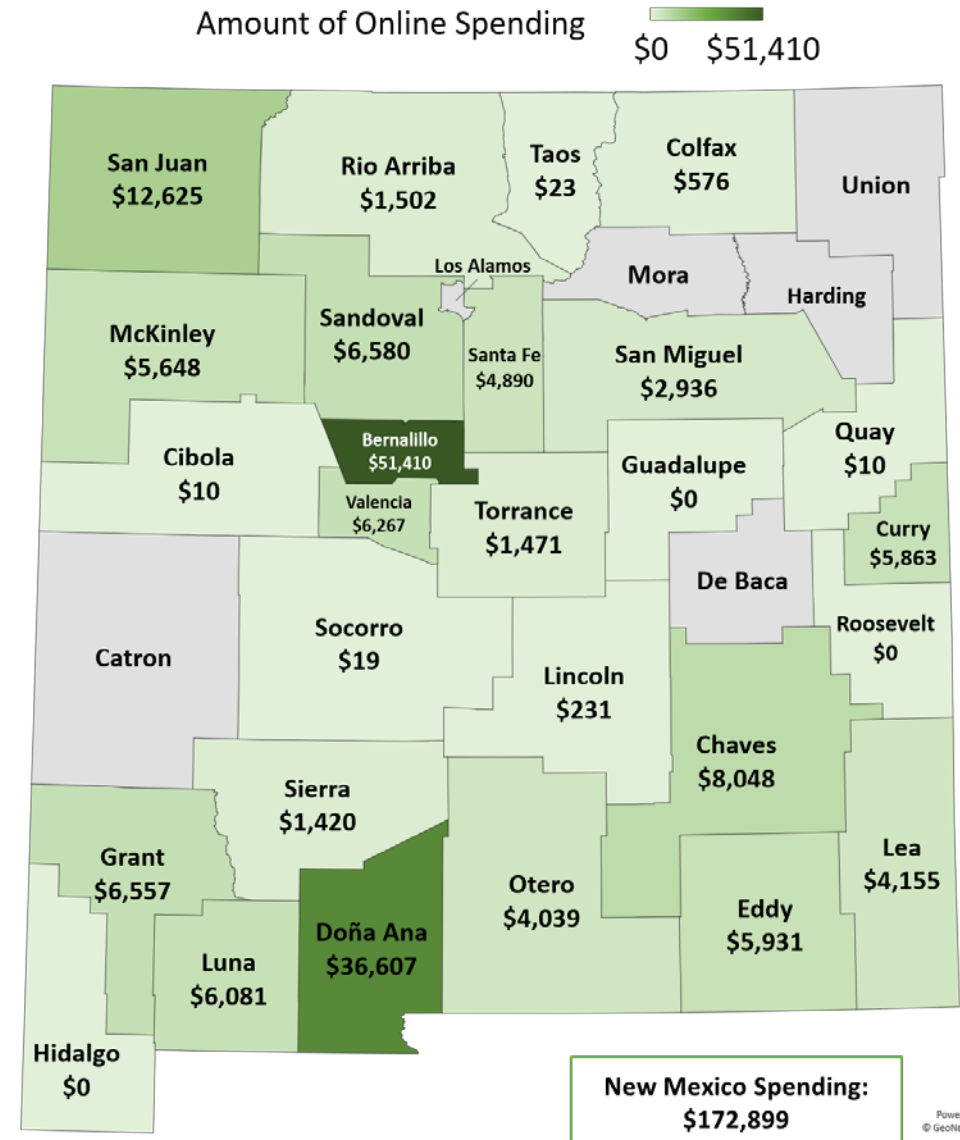
Source: ASPEN Operations Monitoring, Data Report by Jason Schupp, Management Analyst Supervisor, ISD EBT Unit.

# New Mexico Temporary Assistance for Needy Families Online Purchasing Transactions by County, May-December 2020



Source: New Mexico Human Services Department, Income Support Division, program transactions records, May 1, 2020 to December 17, 2020. Values reflect transactions by county of Human Services Department field office. New Mexico total includes transactions not designated to a Human Services Department field office.

# New Mexico Temporary Assistance for Needy Families Online Purchasing Spending by County, May-December 2020

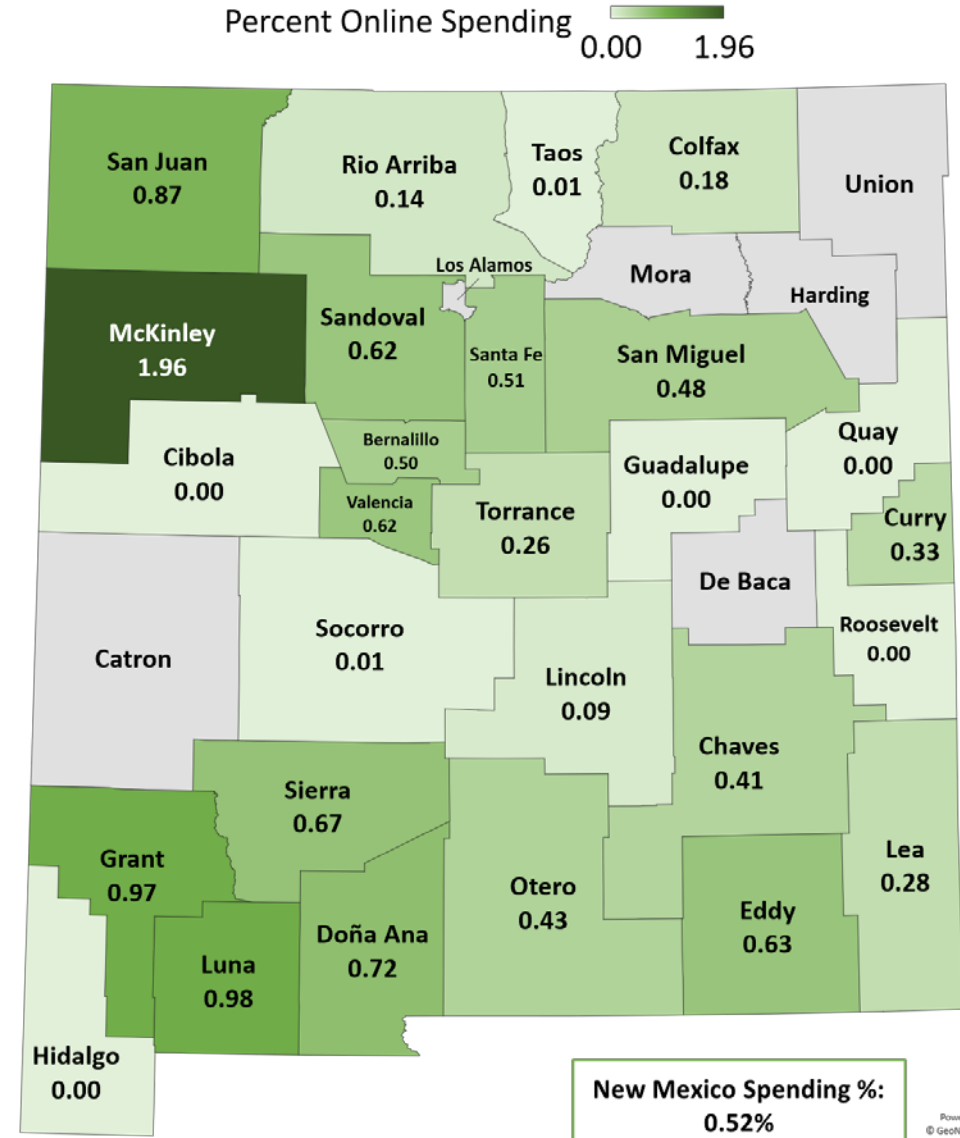
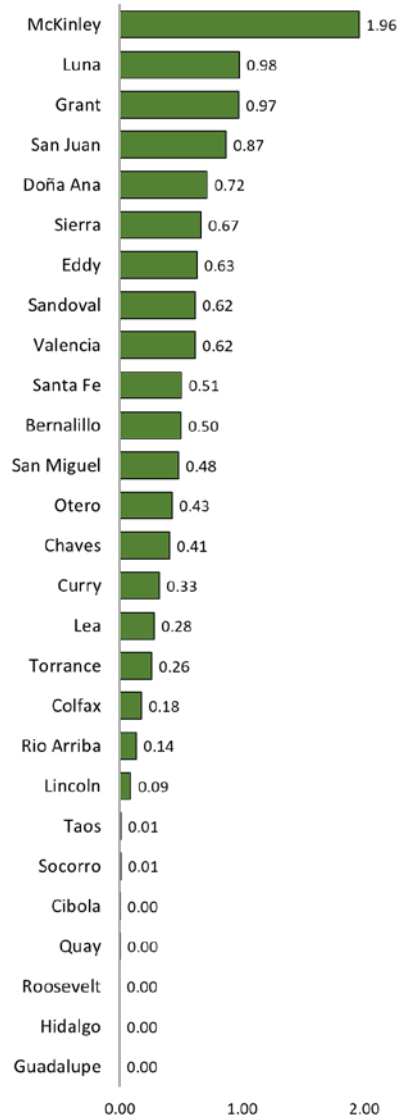
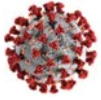


**New Mexico Spending:**  
**\$172,899**

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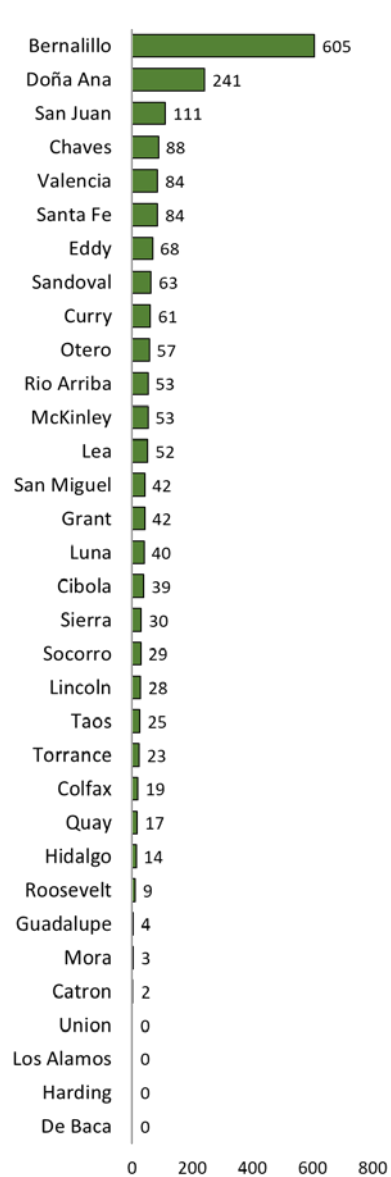
Source: New Mexico Human Services Department, Income Support Division, program transactions records, May 1, 2020 to December 17, 2020. Values reflect transactions by county of Human Services Department field office. New Mexico total includes transactions not designated to a Human Services Department field office.

# New Mexico Temporary Assistance for Needy Families Online Purchasing Spending as Percentage of Total Spending by County, May-December 2020

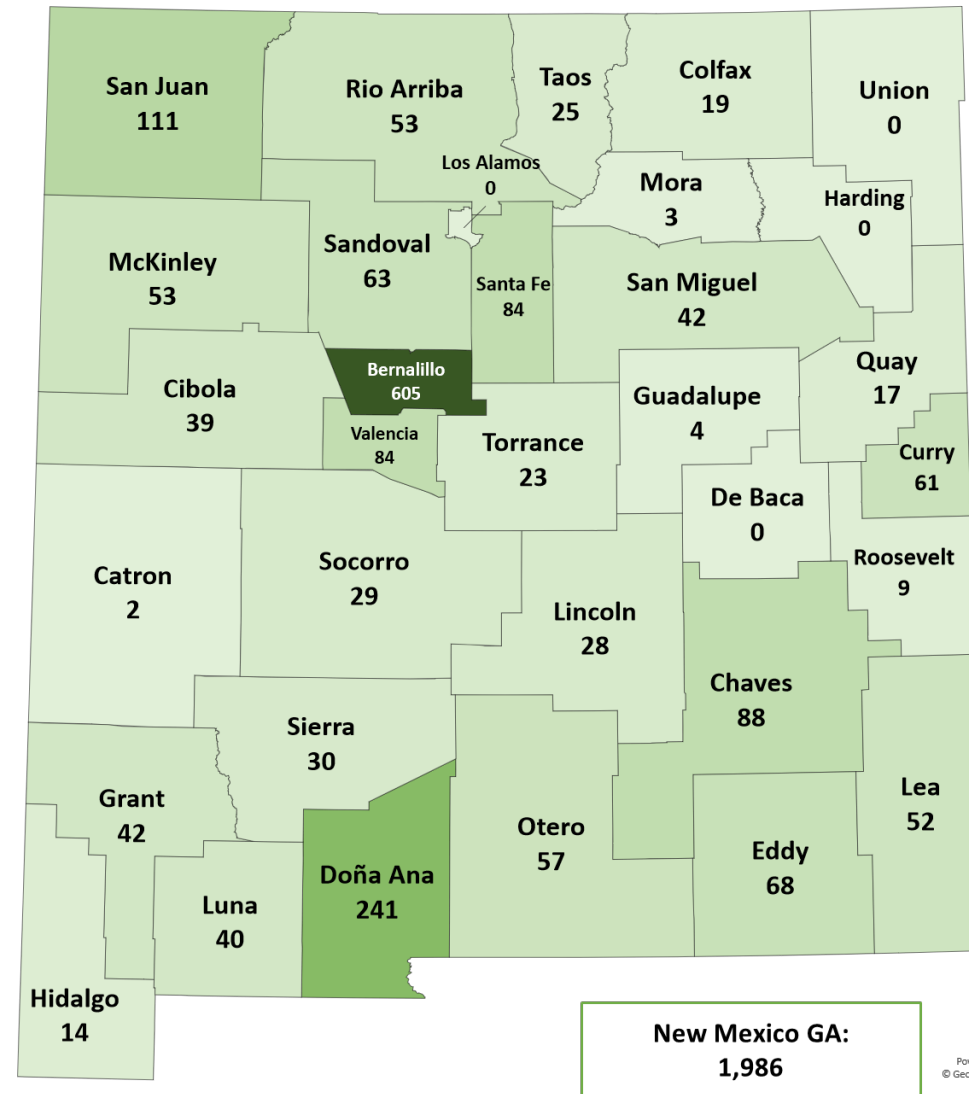


Source: New Mexico Human Services Department, Income Support Division, program transactions records, May 1, 2020 to December 17, 2020. Values reflect spending as a percentage of total by county of Human Services Department field office.

# New Mexico General Assistance Program Recipients by County as of October 2020



Number of Recipients 0 605



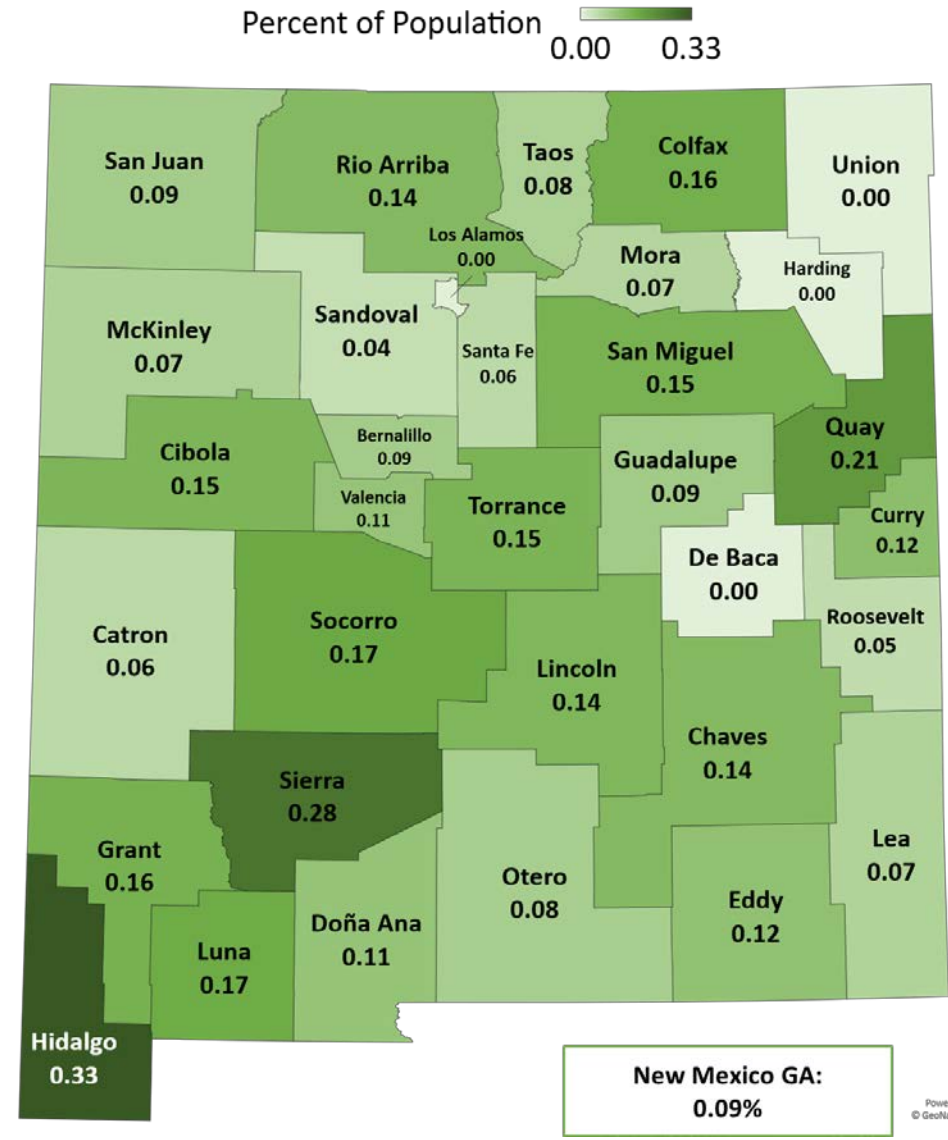
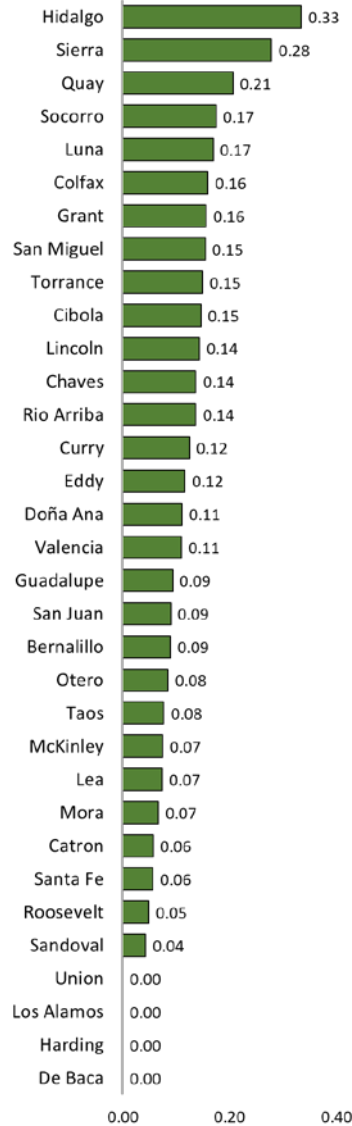
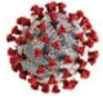
**New Mexico GA:  
1,986**

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Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020.

Note: Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

# New Mexico General Assistance Program Recipients as a Percentage of Population by County as of October 2020



**New Mexico GA:**  
0.09%

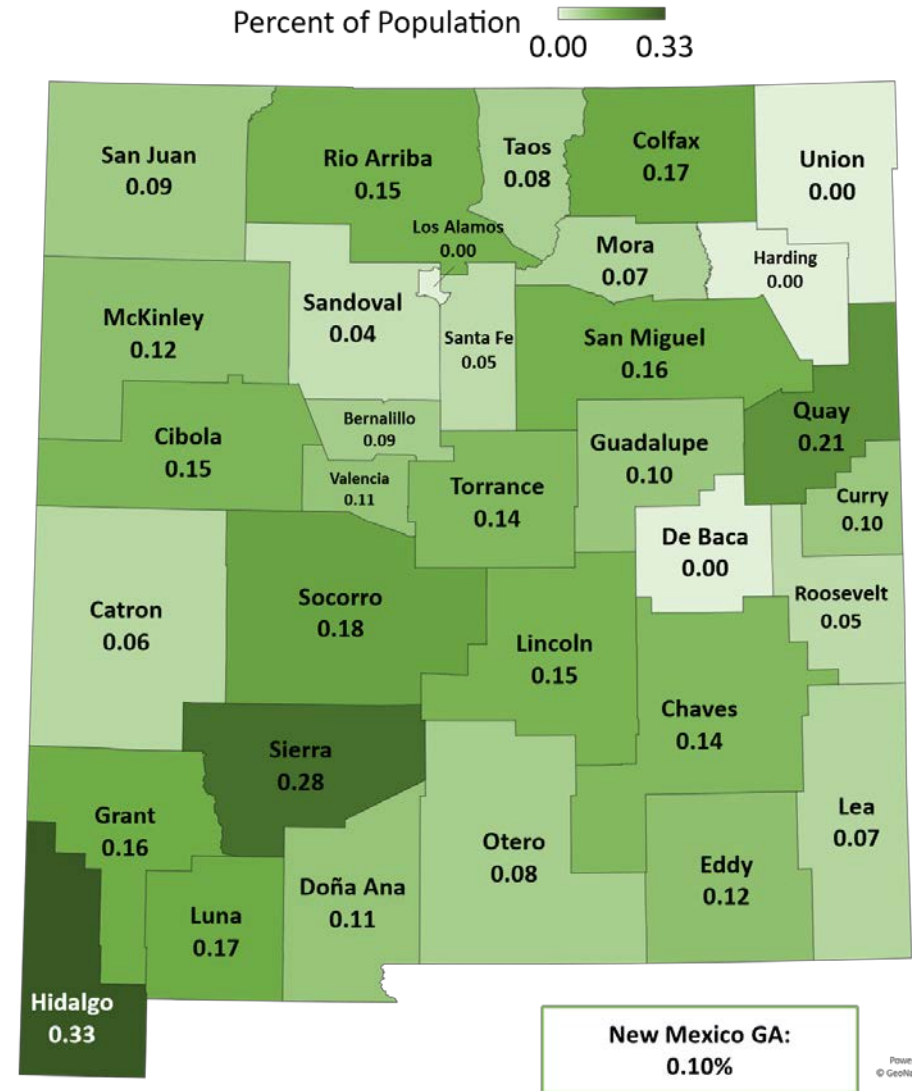
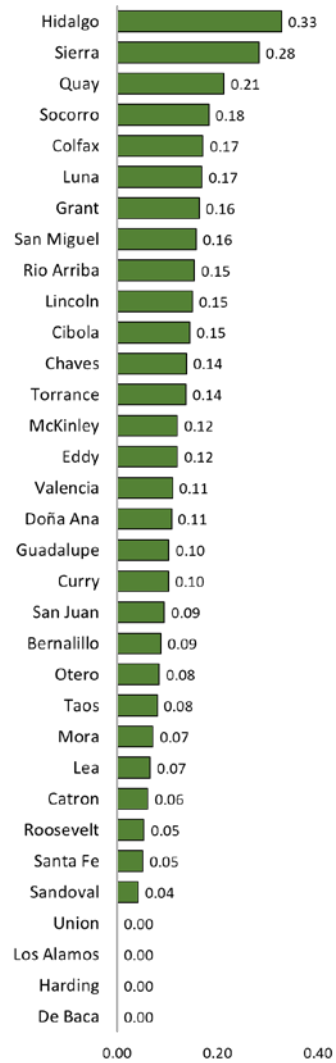
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Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

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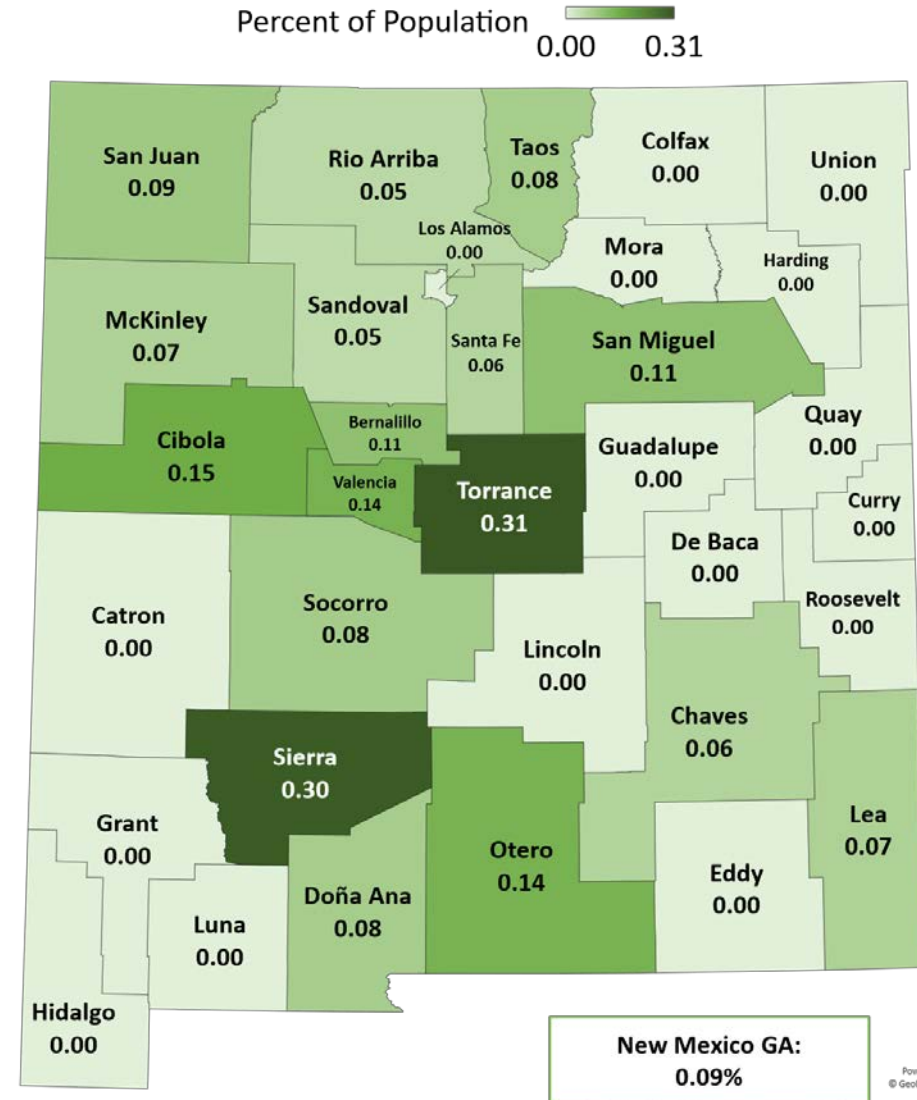
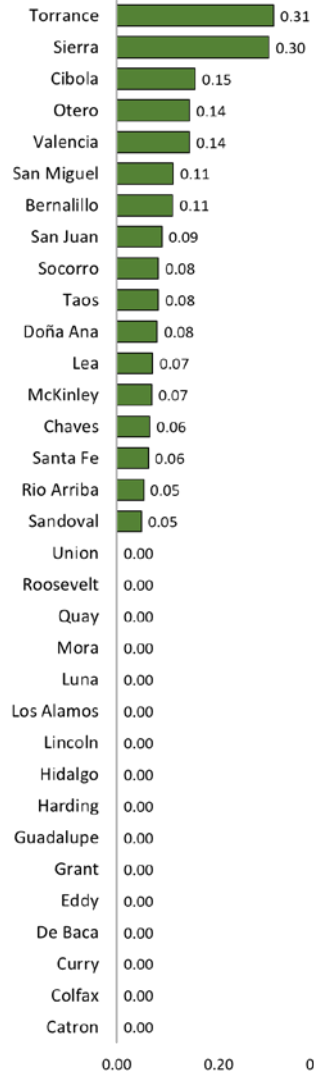
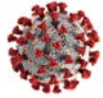


# New Mexico General Assistance Program White Recipients as a Percentage of White Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020. Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

# New Mexico General Assistance Program Native American Recipients as a Percentage of Native American Population by County as of October 2020



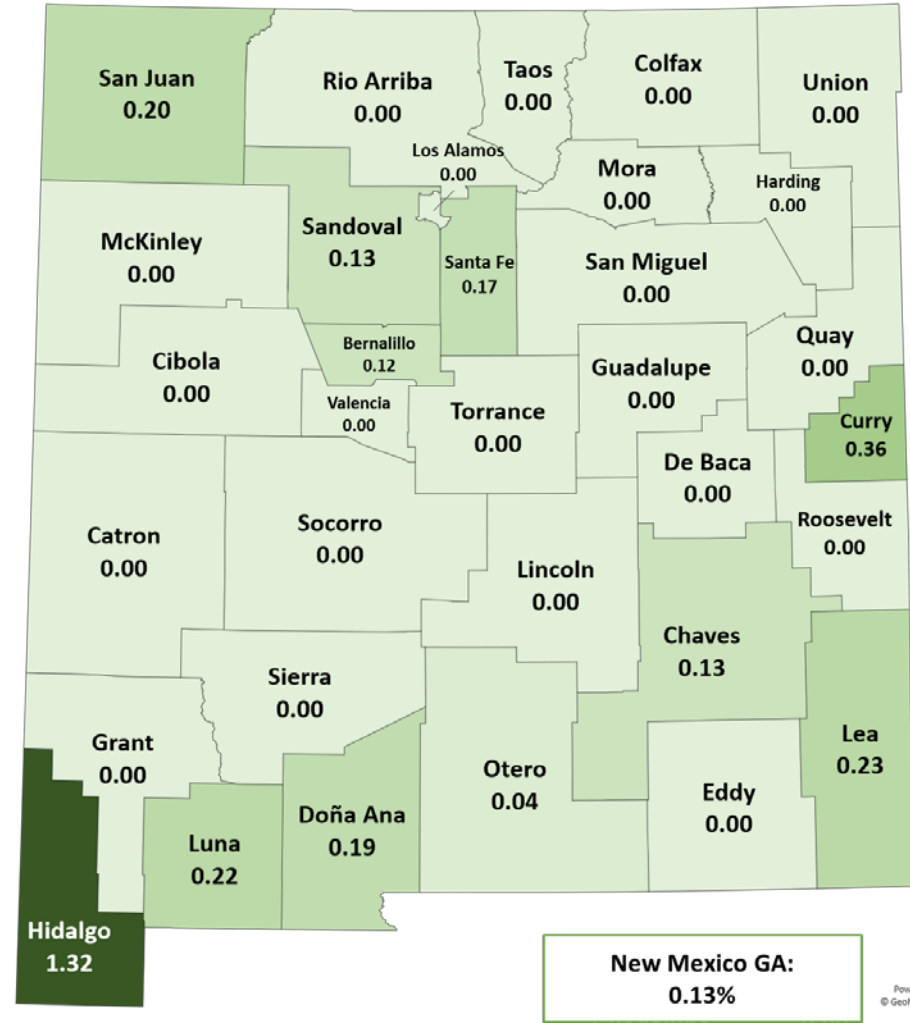
Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020. Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

2021 Data Book New Mexico Human Services Department

# New Mexico General Assistance Program Black/African American Recipients as a Percentage of Black/African American Population by County as of October 2020



Percent of Population 0.00 1.32

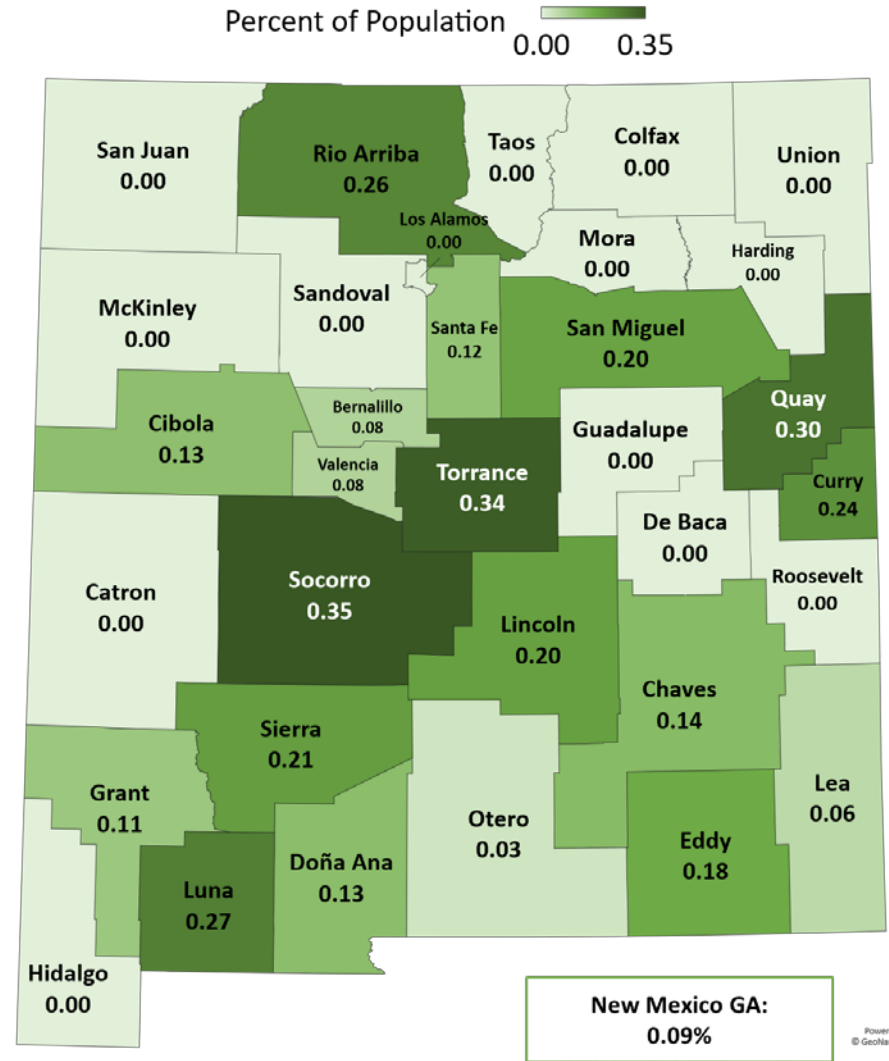
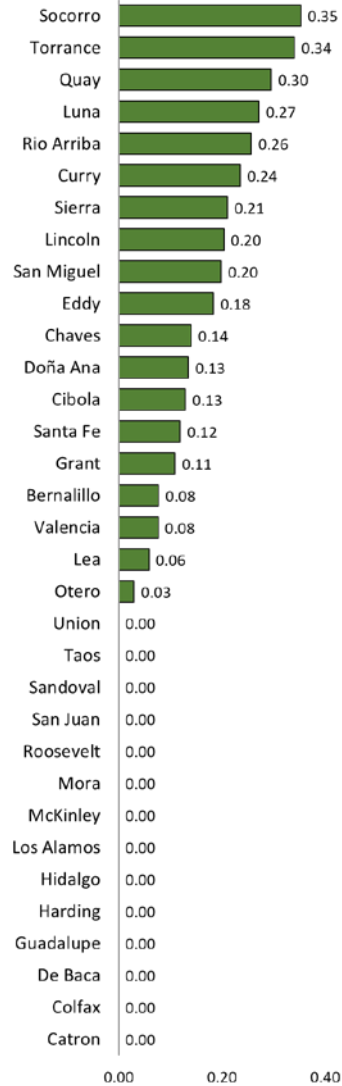
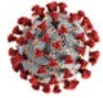


**New Mexico GA:**  
0.13%

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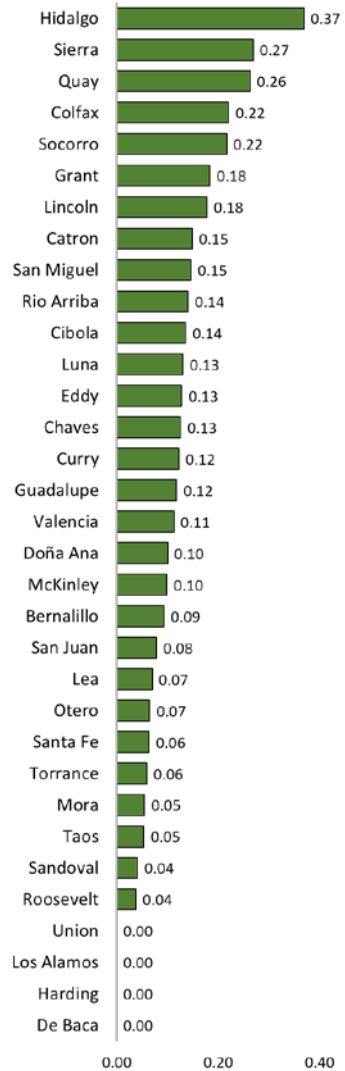
Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020. Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

# New Mexico General Assistance Program Asian, Pacific Islander and Other Race Recipients as a Percentage of Asian, Pacific Islander and Other Race Population by County as of October 2020

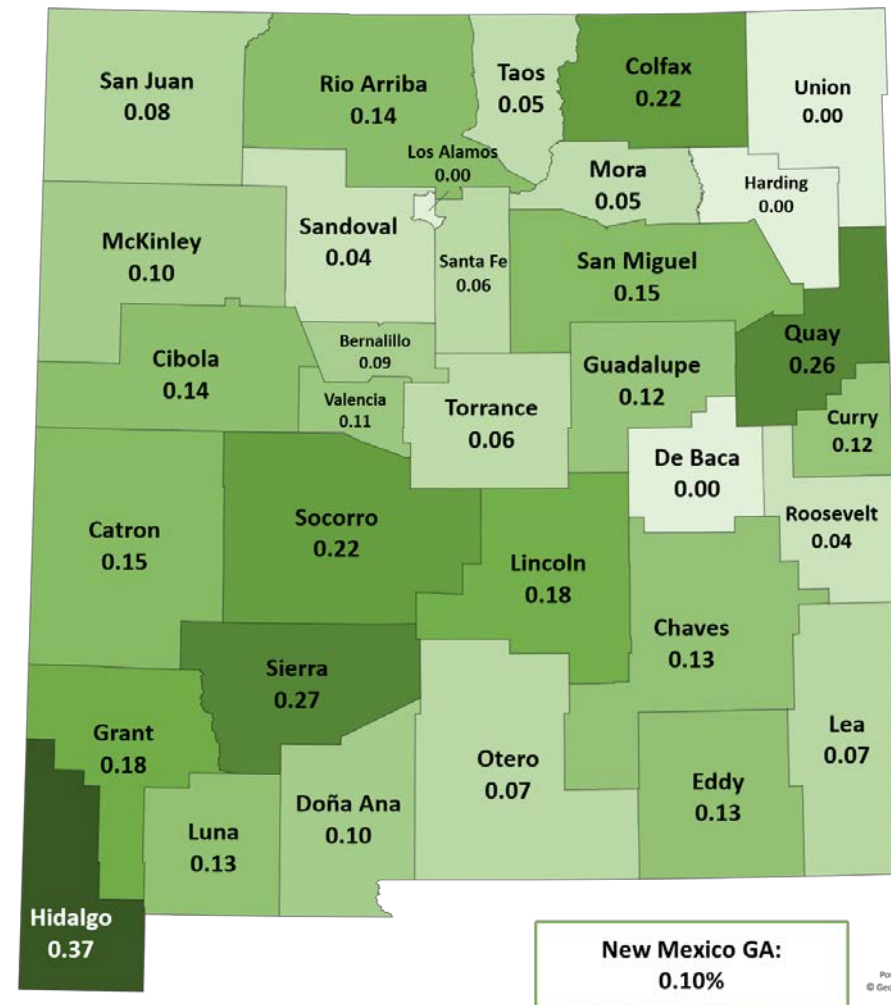


Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020. Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

# New Mexico General Assistance Program Hispanic/Latino Recipients as a Percentage of Hispanic/Latino Population by County as of October 2020

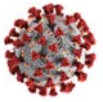


Percent of Population 0.00 0.37



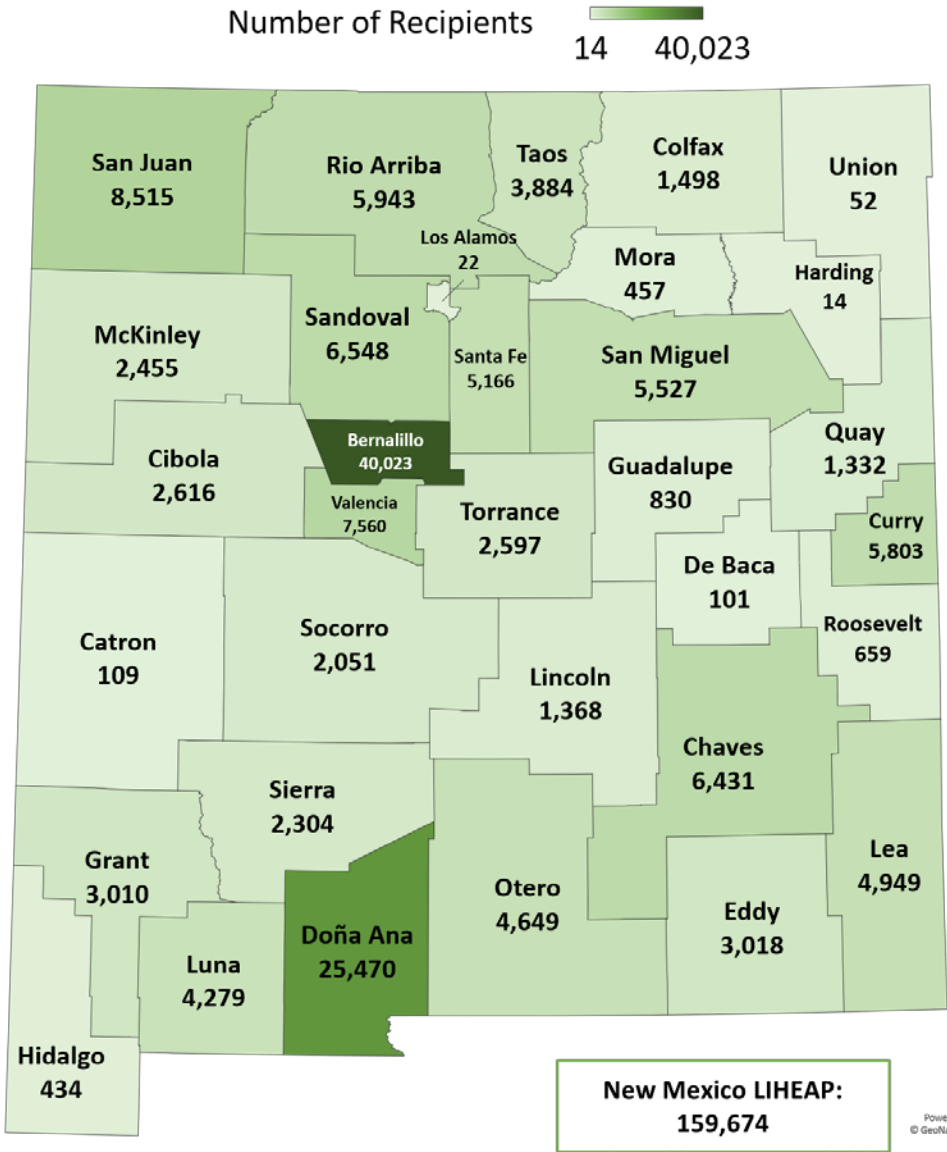
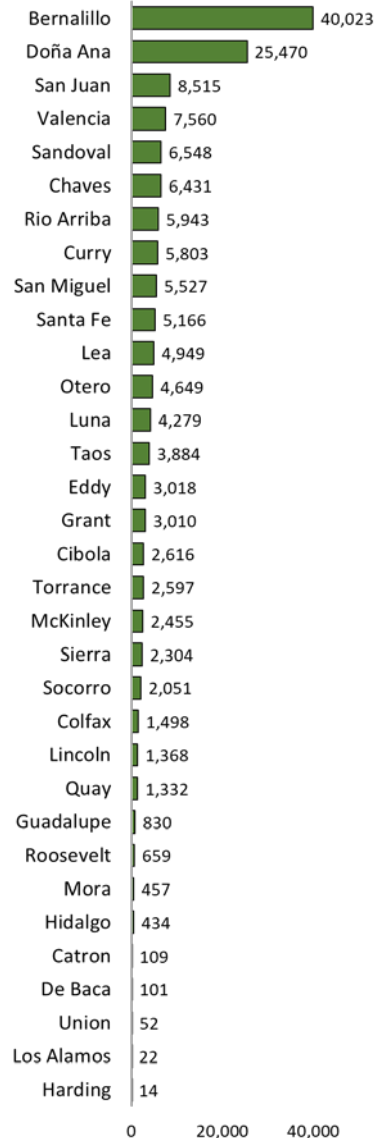
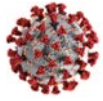
New Mexico GA: 0.10%

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Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020. Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

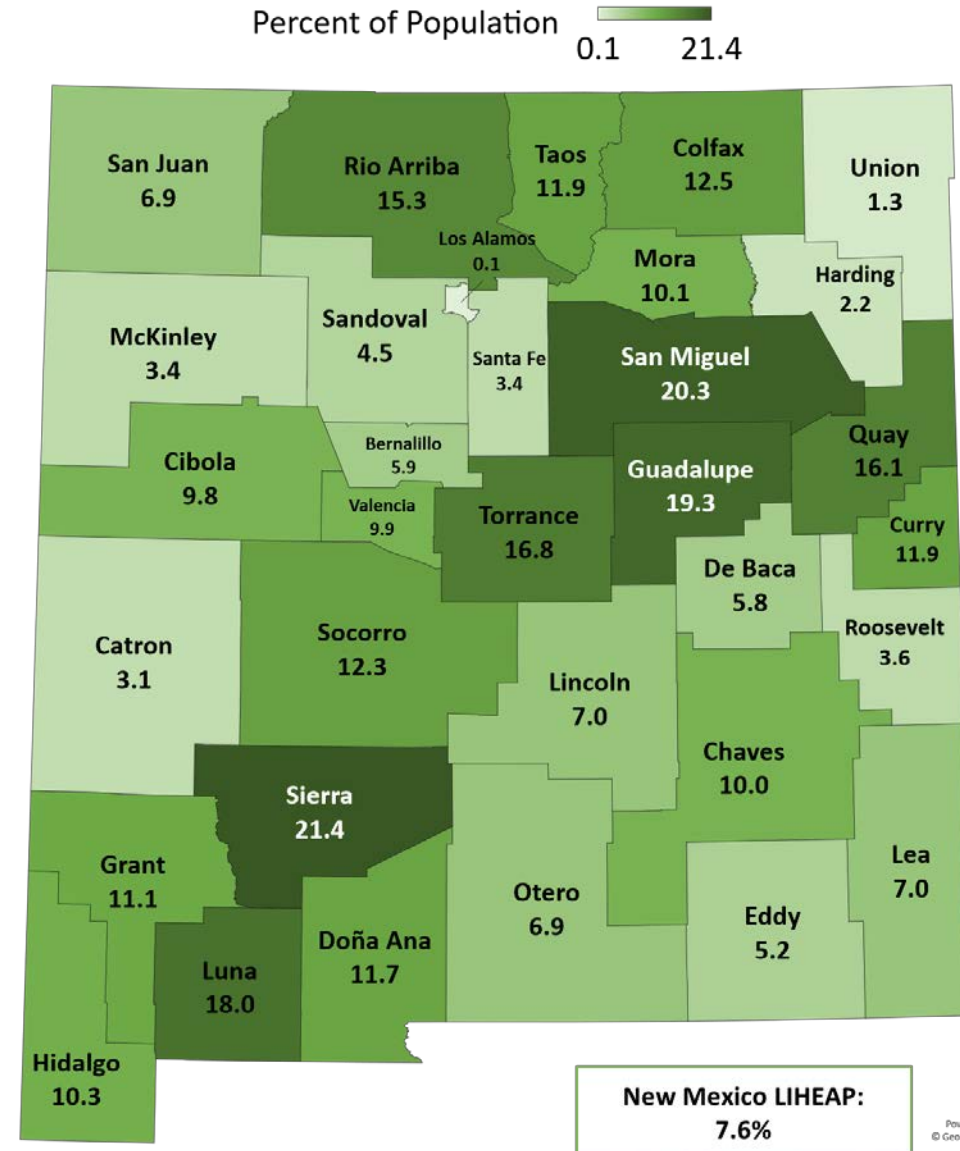
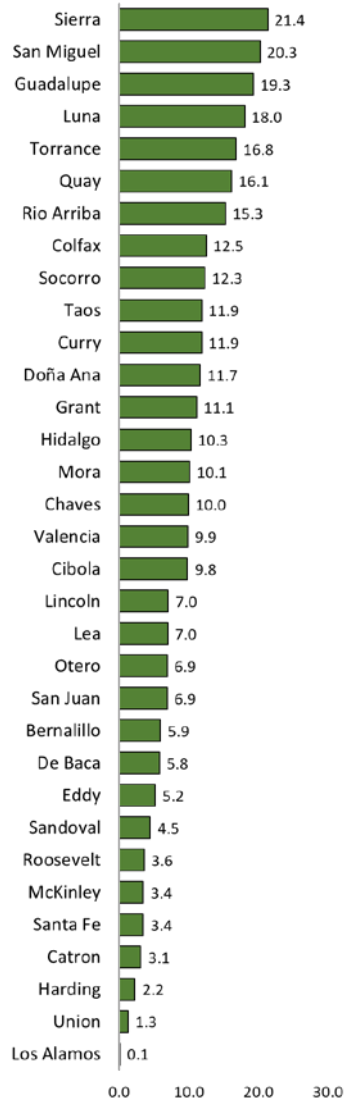
# New Mexico Low Income Home Energy Assistance Program (LIHEAP) Recipients by County October 2019 to September 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020.

Note: Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

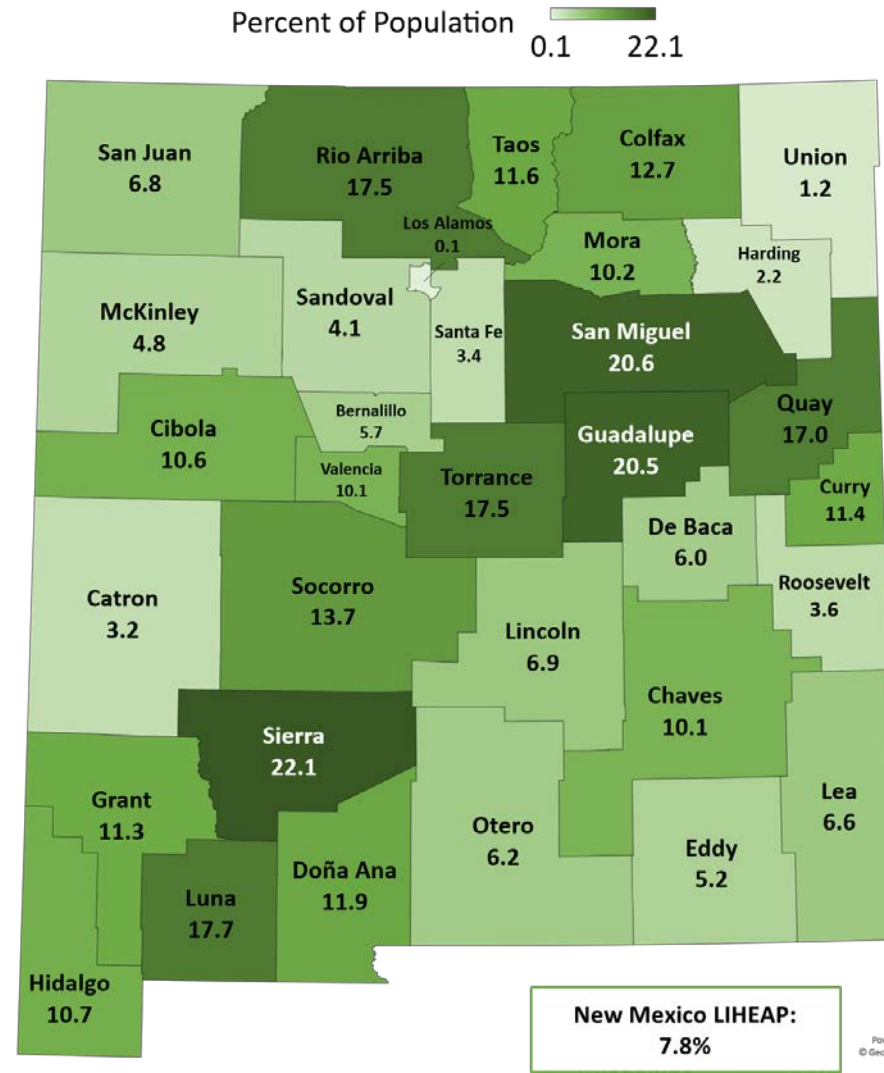
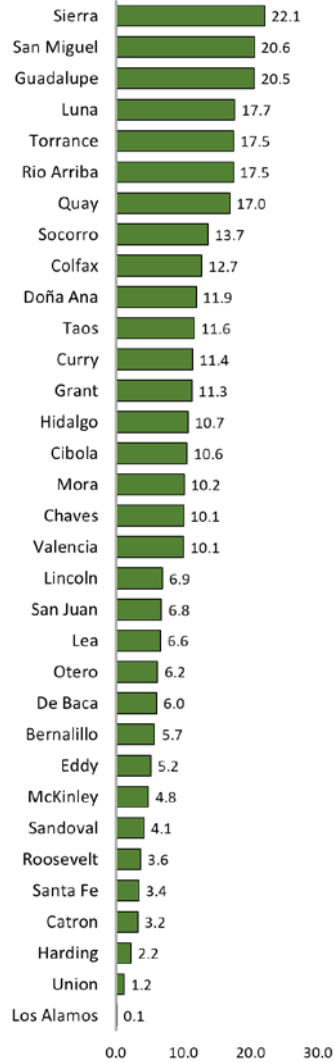
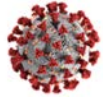
# New Mexico Low Income Home Energy Assistance Program Recipients as a Percentage of Population by County for October 2019 to September 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

# New Mexico Low Income Home Energy Assistance Program White Recipients as a Percentage of White Population by County for October 2019 to September 2020

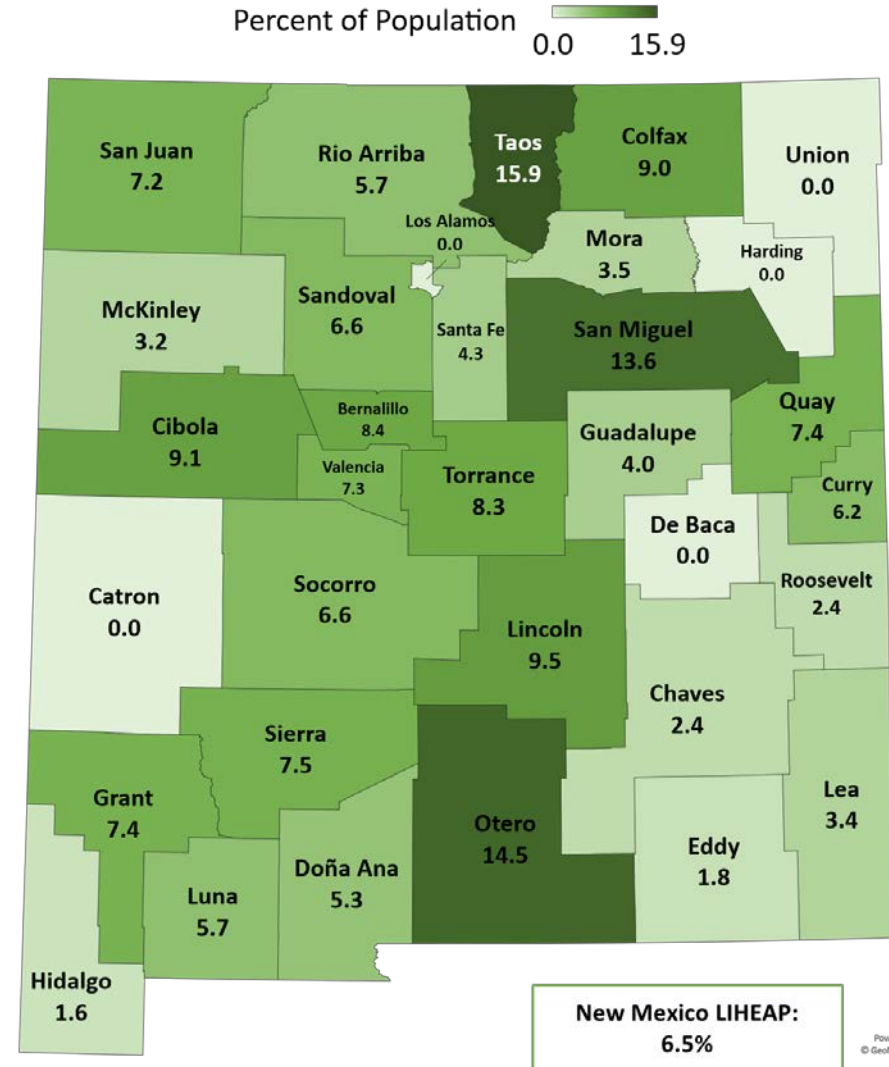
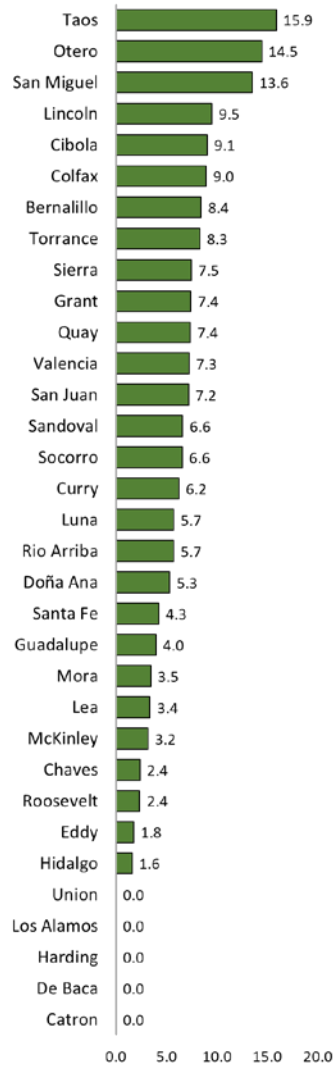


Source: NMHSD, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

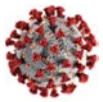


# New Mexico Low Income Home Energy Assistance Program Native American Recipients as a Percentage of Native American Population by County for October 2019 to September 2020



New Mexico LIHEAP:  
6.5%

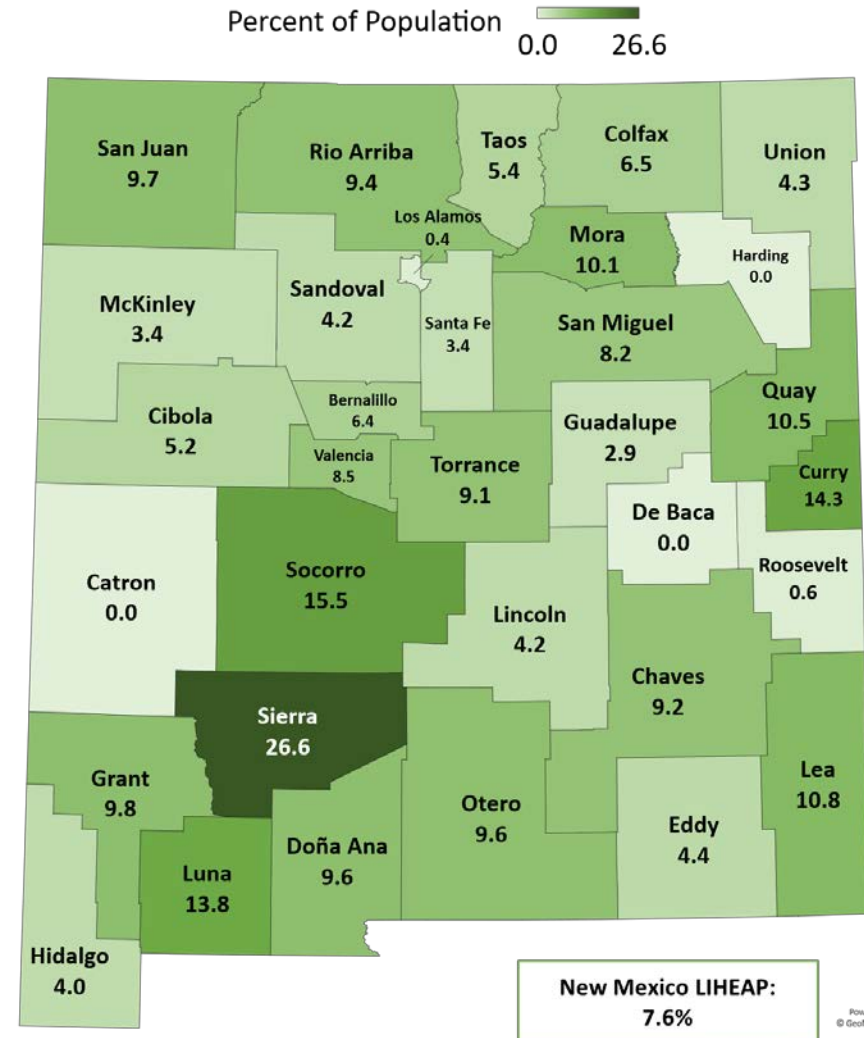
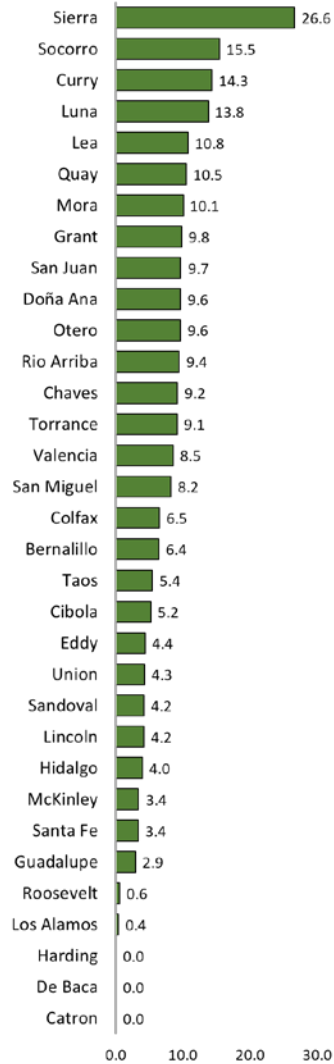
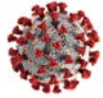
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Source: NMHSD, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

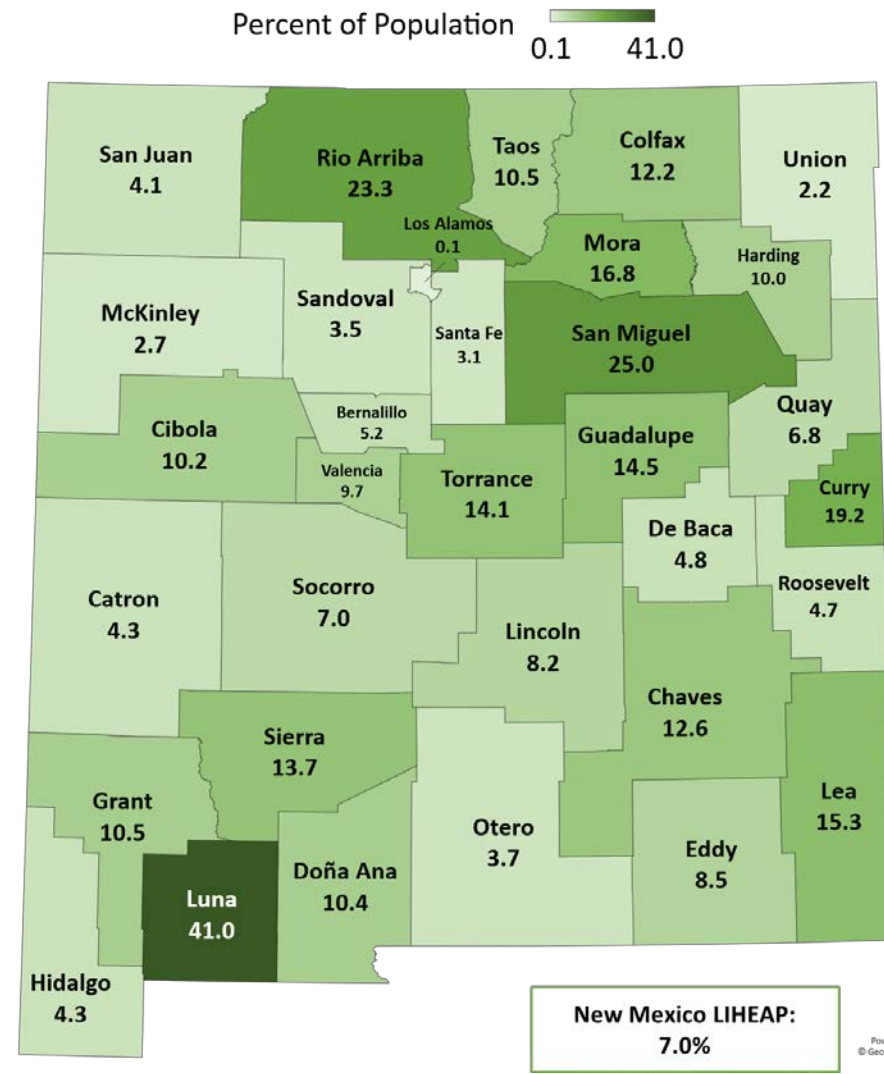
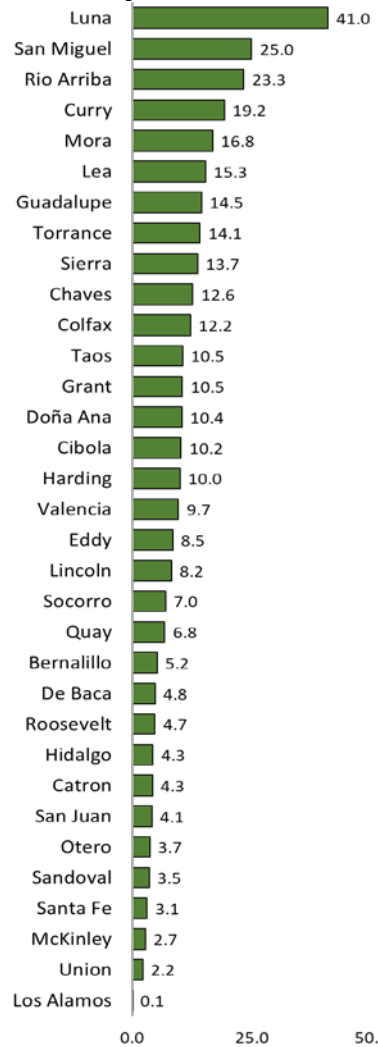
# New Mexico Low Income Home Energy Assistance Program Black/African American Recipients as a Percentage of Black/African American Population by County for October 2019 to September 2020



Source: NM HSD, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

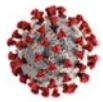
Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

# New Mexico Low Income Home Energy Assistance Program Asian, Pacific Islander and Other Race Recipients as a Percentage of Asian, Pacific Islander and Other Race Population by County for October 2019 to September 2020



New Mexico LIHEAP:  
7.0%

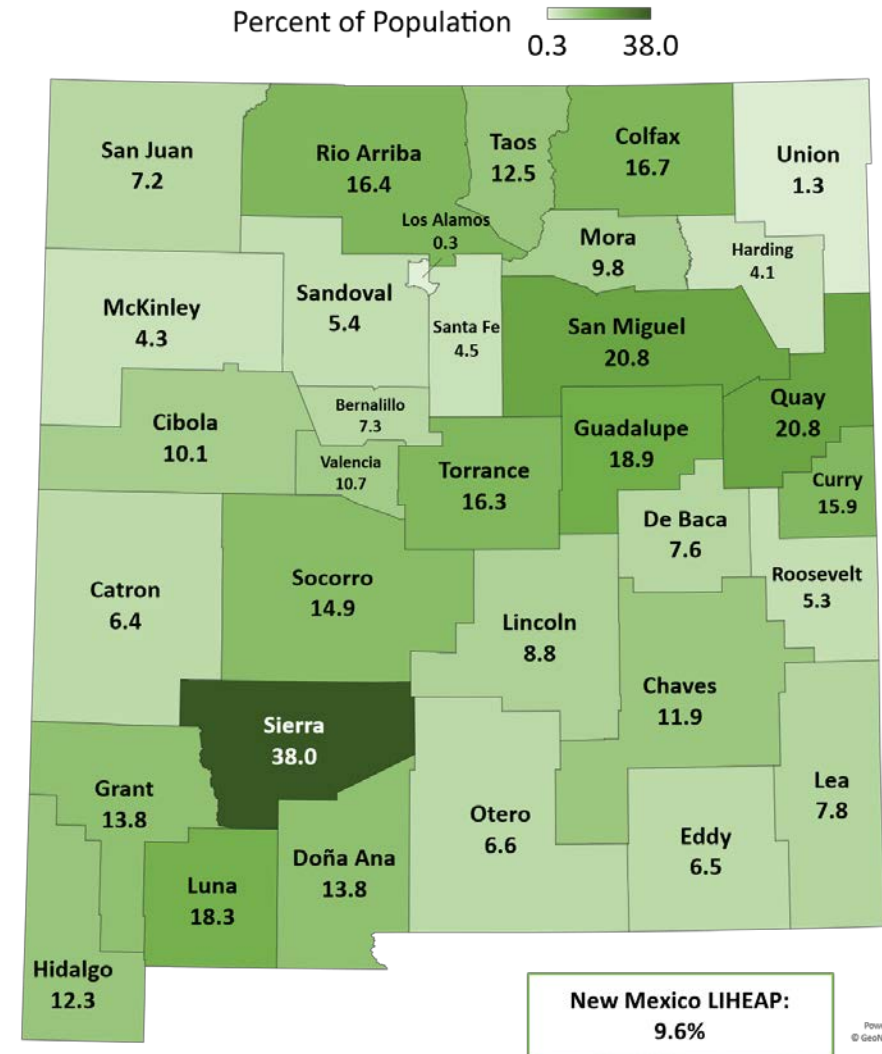
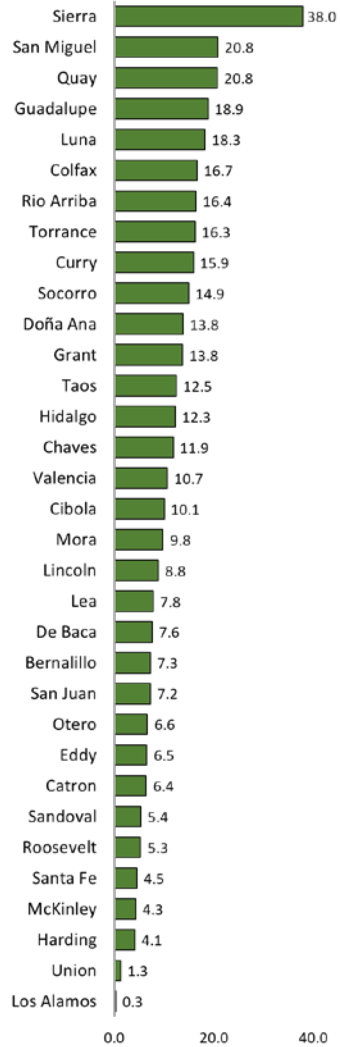
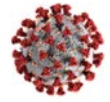
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Source: NM HSD, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

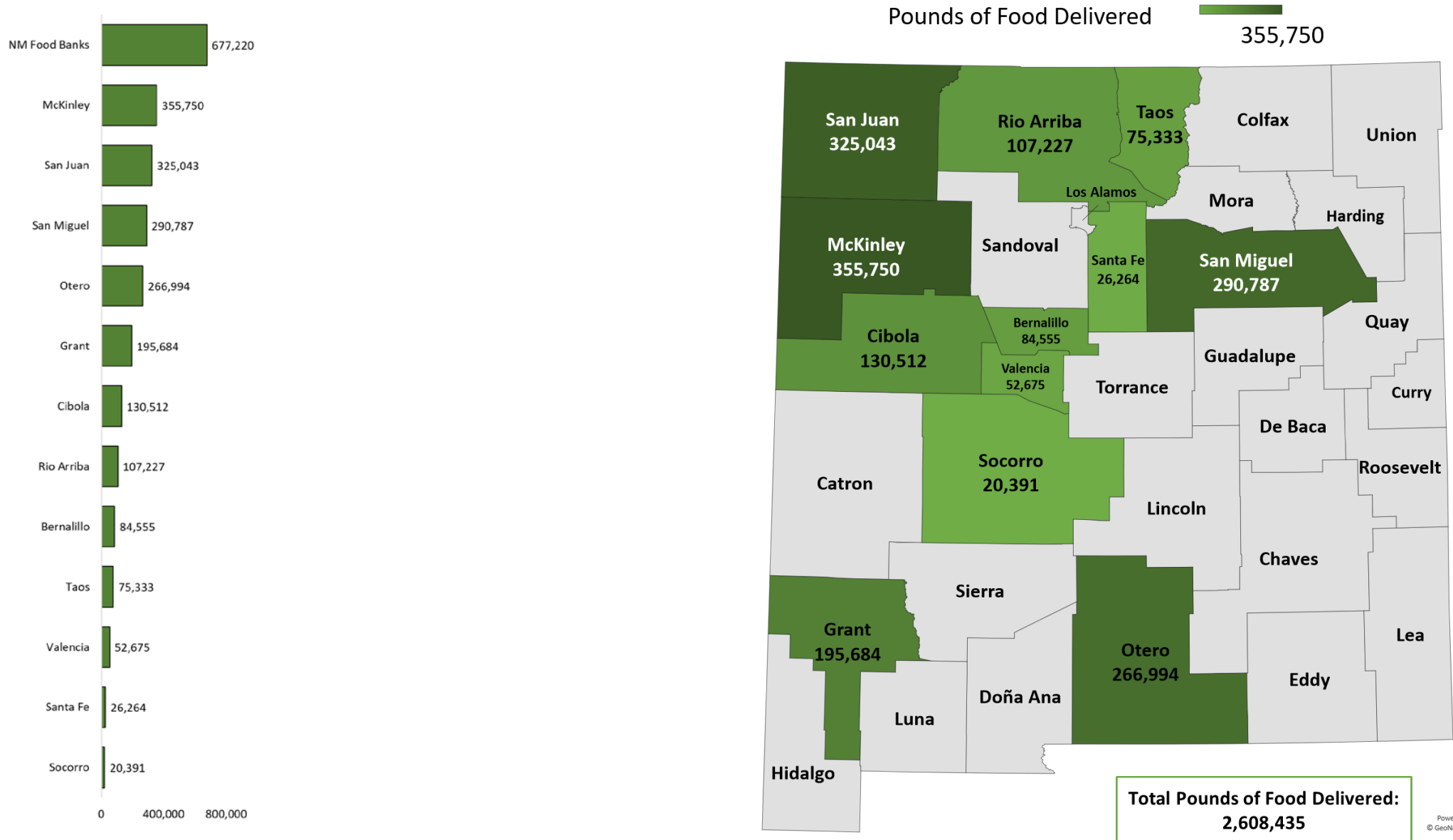
# New Mexico Low Income Home Energy Assistance Program Hispanic/Latino Recipients as a Percentage of Hispanic/Latino Population by County for October 2019 to September 2020



Source: NM HSD, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

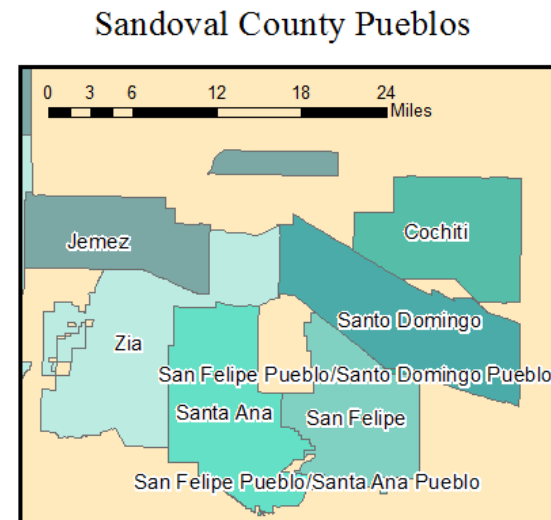
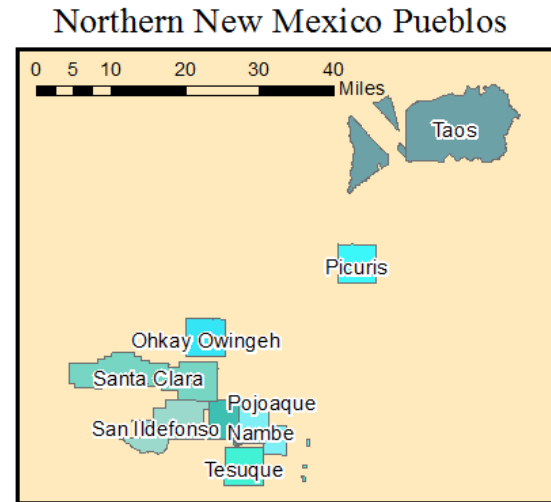
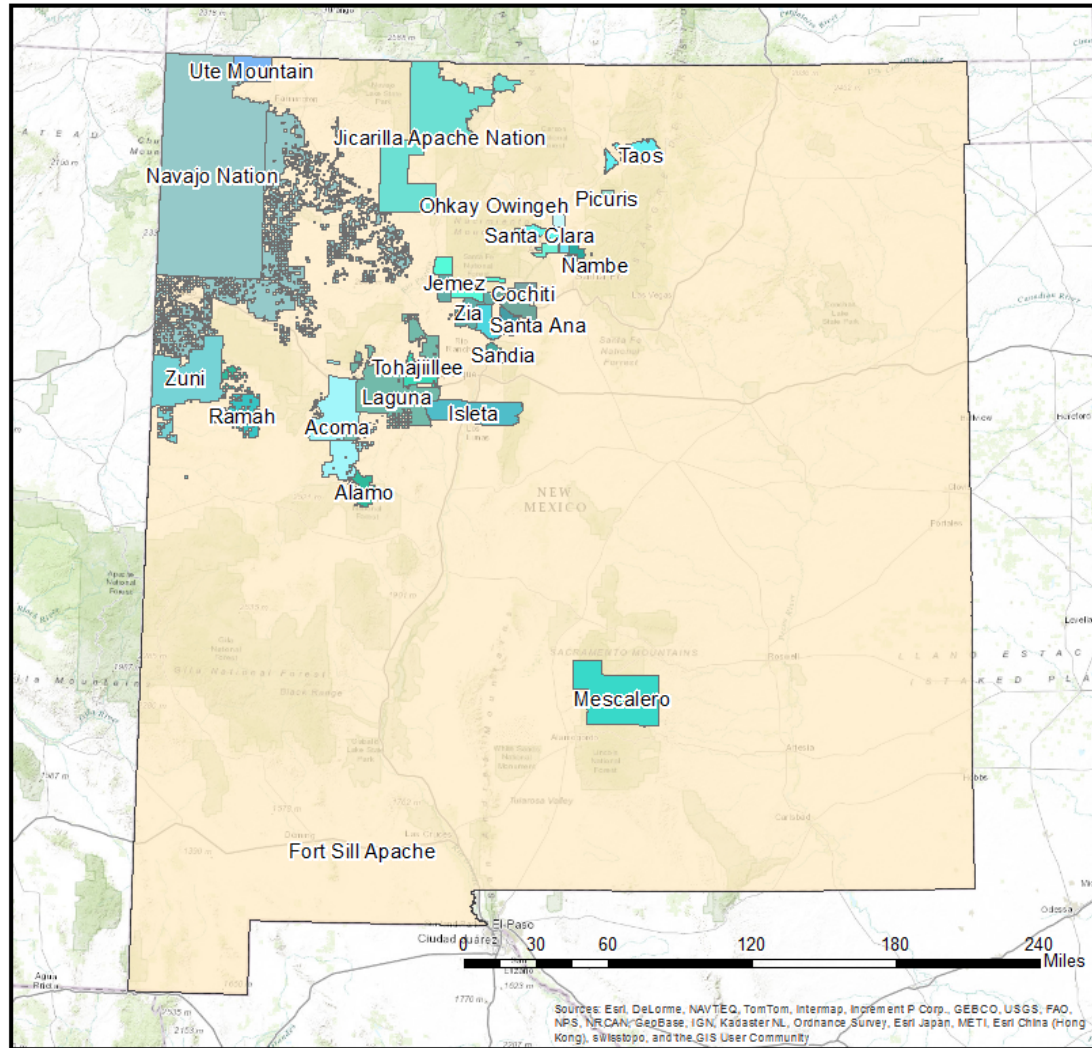
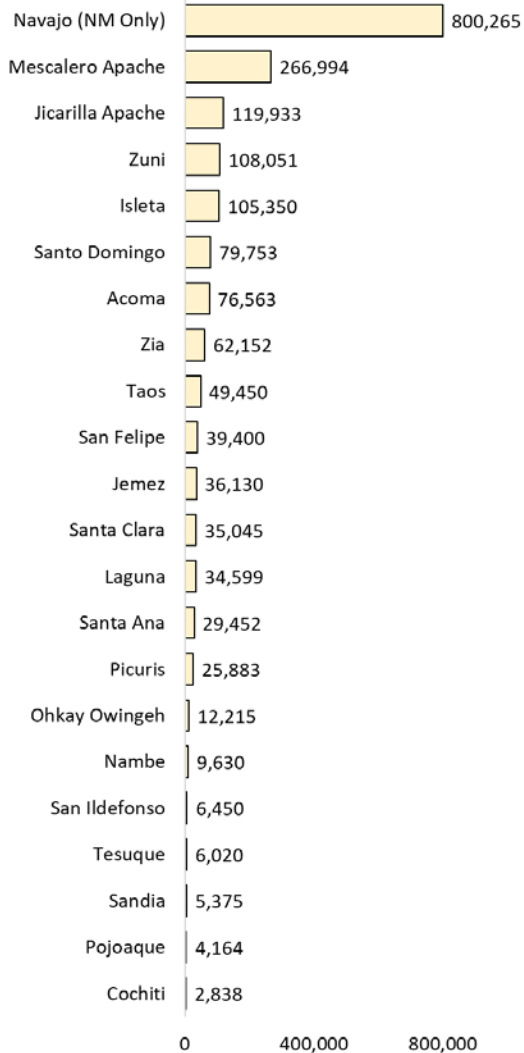
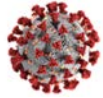
Note: Racial and ethnic population data provided by the Census are estimates within a margin of error. As a result, racial and ethnic resident estimates in certain counties could be under or over reported. Therefore, some counties may report HSD program enrollment as greater than 100% of the resident population of that racial or ethnic group. These counties are marked with an \*. Data may not match other HSD publications due to the way data are pulled for this report. Data is by county of residence or by field office where a county of residence is not specified.

# New Mexico Emergency Support Function (ESF) Food By Pound by County as of December 11, 2020



Source: Emergency Support Function (ESF6) Shelter Daily Report. Total number includes deliveries to NG warehouse/food banks not shown in map.

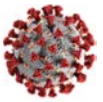
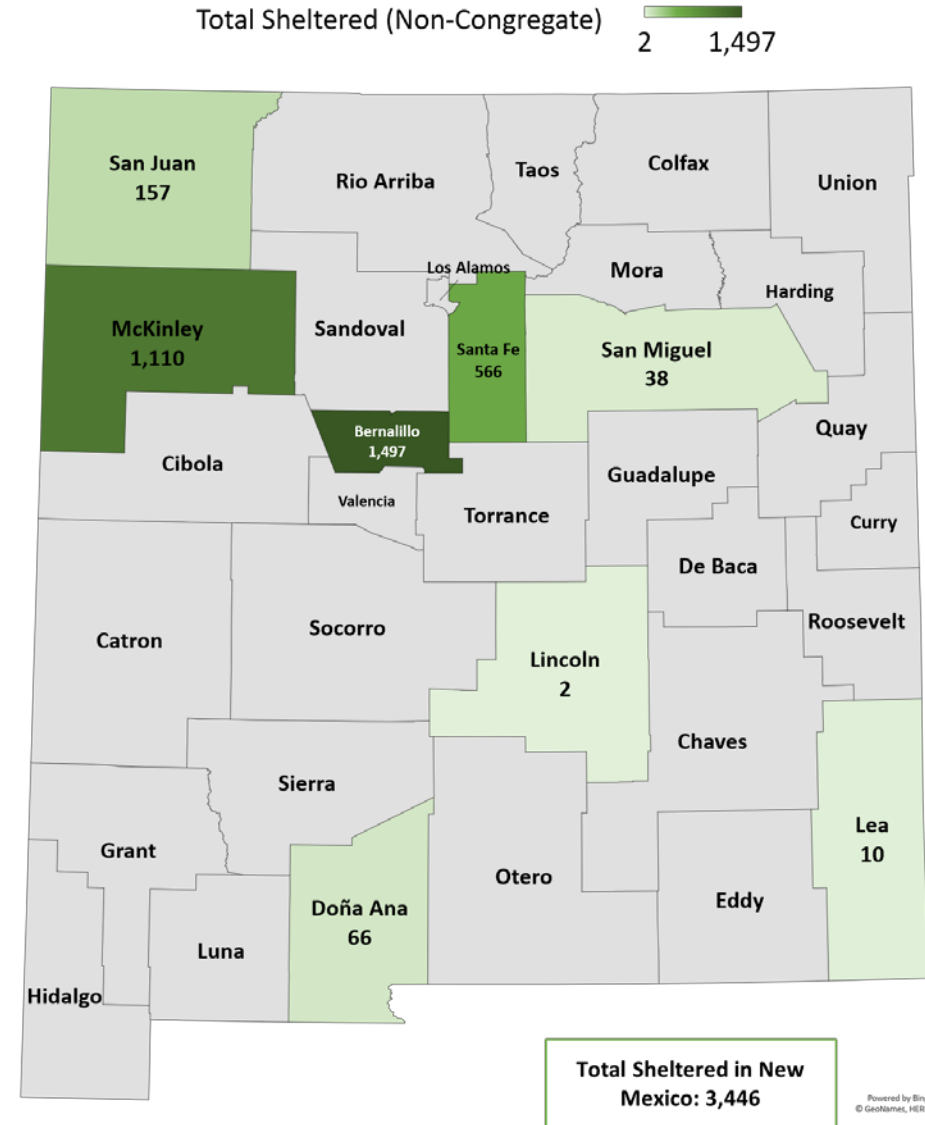
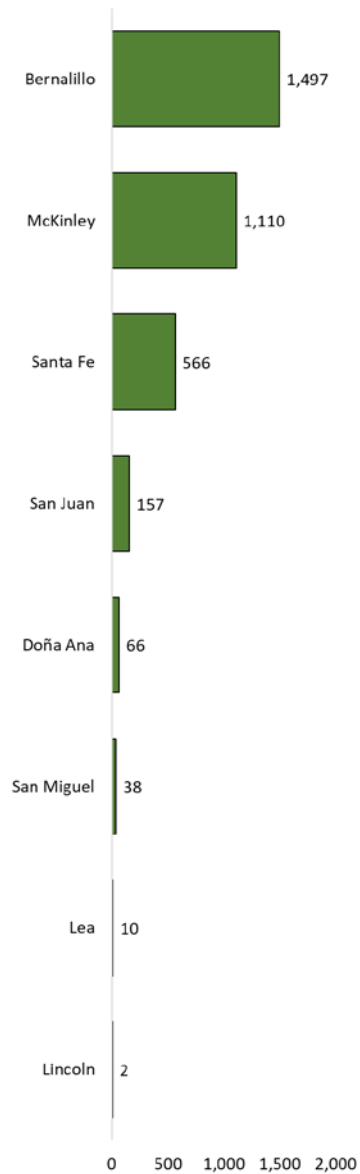
# New Mexico Emergency Support Function (ESF) Food By Pound Delivered by Pound by Tribe, Nation and Pueblo as of December 11, 2020



Source (data): Emergency Support Function (ESF6) Tribal Delivery Tracker, as of 12/11/2020.

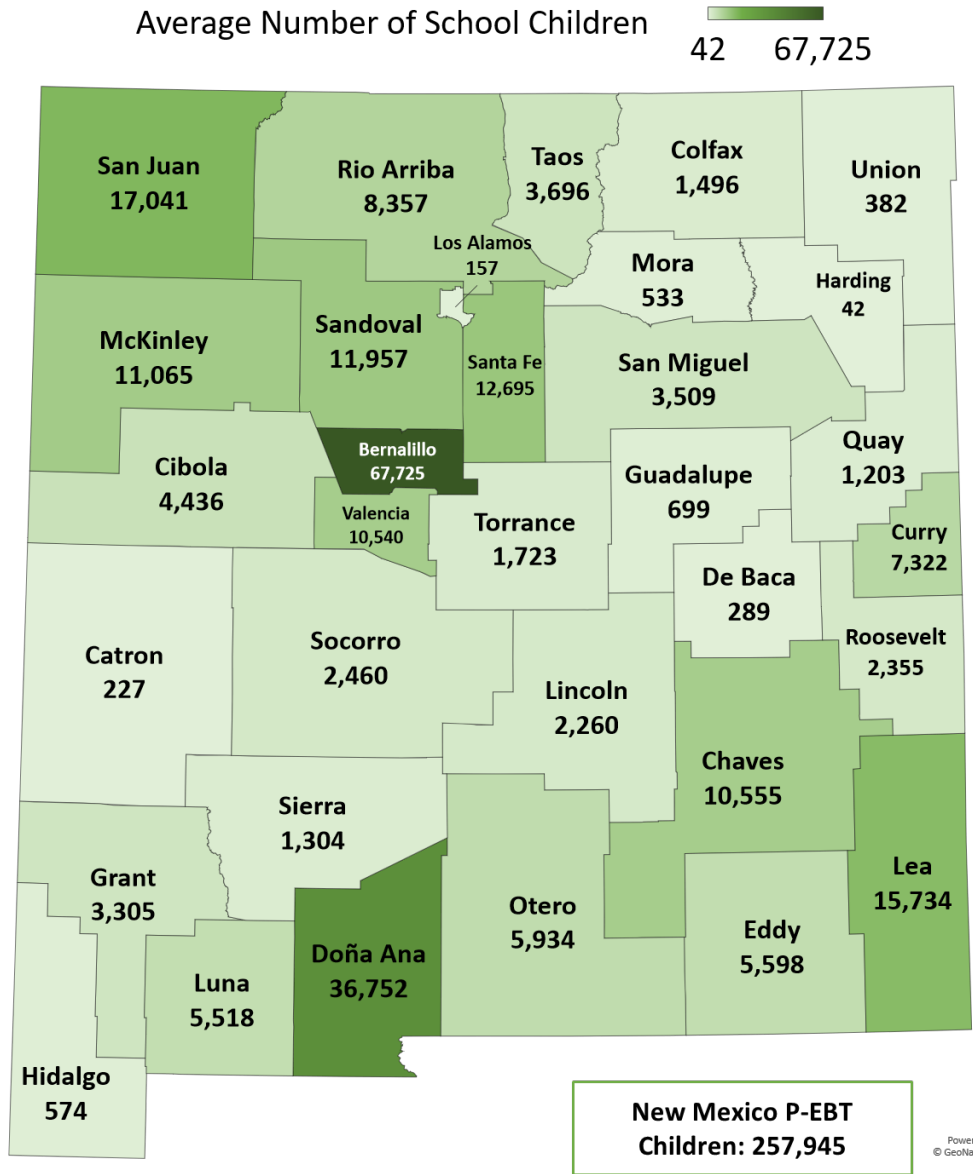
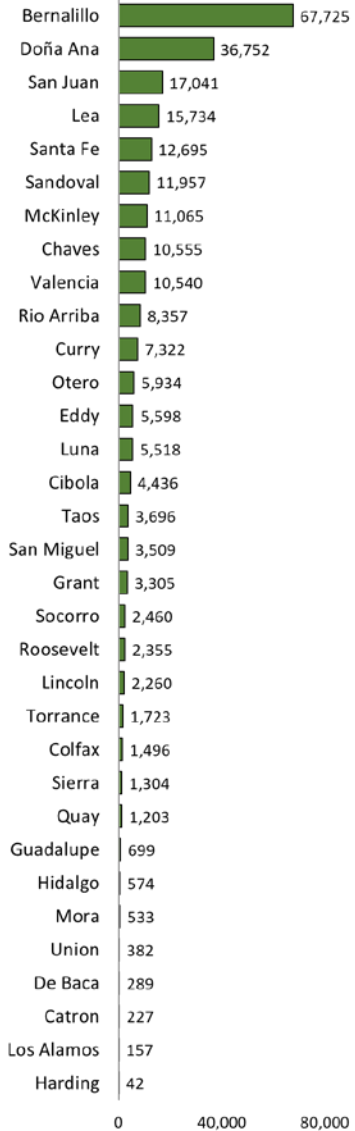
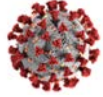
Source (map): U.S. Census TIGER/line Shapefiles, New Mexico Department of Health, Map by Samuel Swift, Retrieved from: <https://ibis.health.state.nm.us/resource/TribalAreaMethods.html>, December 17, 2020.

# New Mexico Emergency Support Function (ESF) Total Sheltered with Non-Congregate Shelter by County through November 2020



Source: Emergency Support Function (ESF6) Shelter Daily Report. Section 3 | Program Enrollment

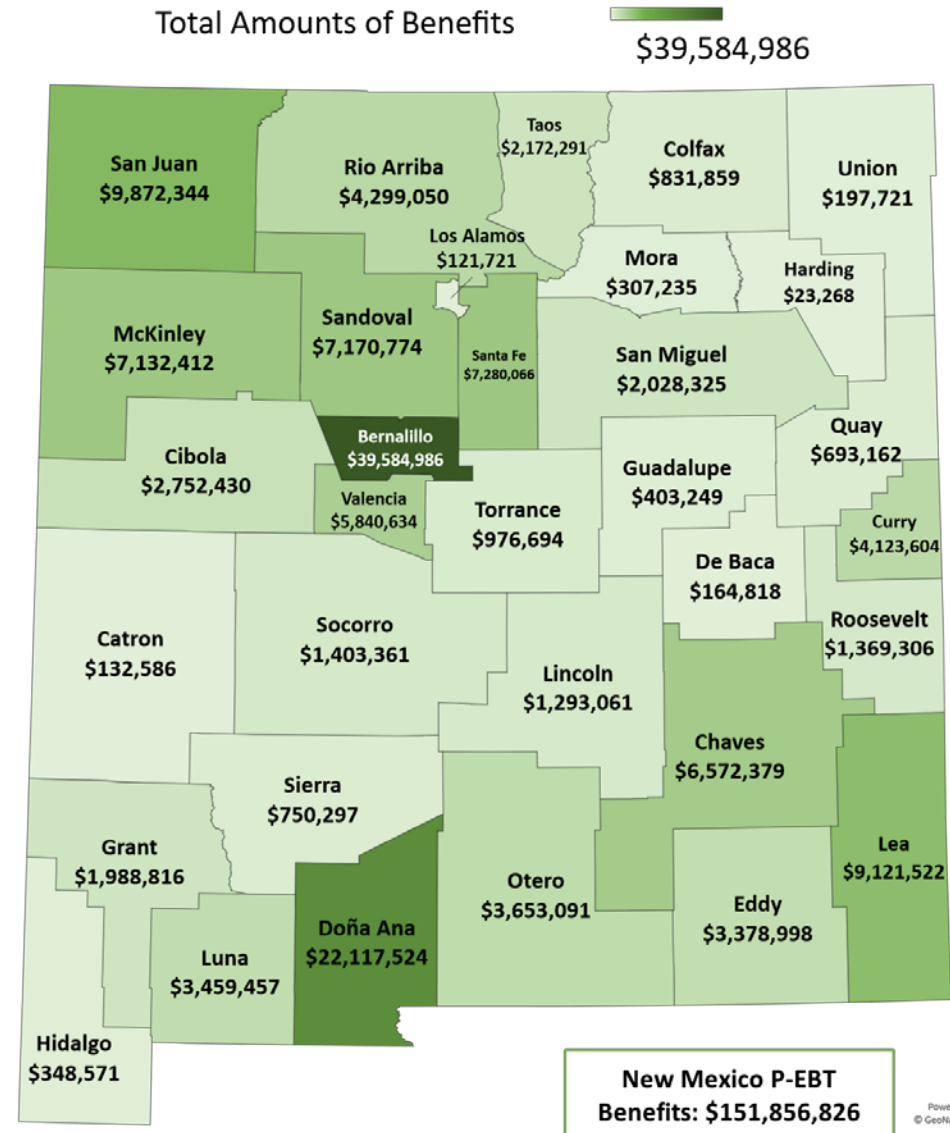
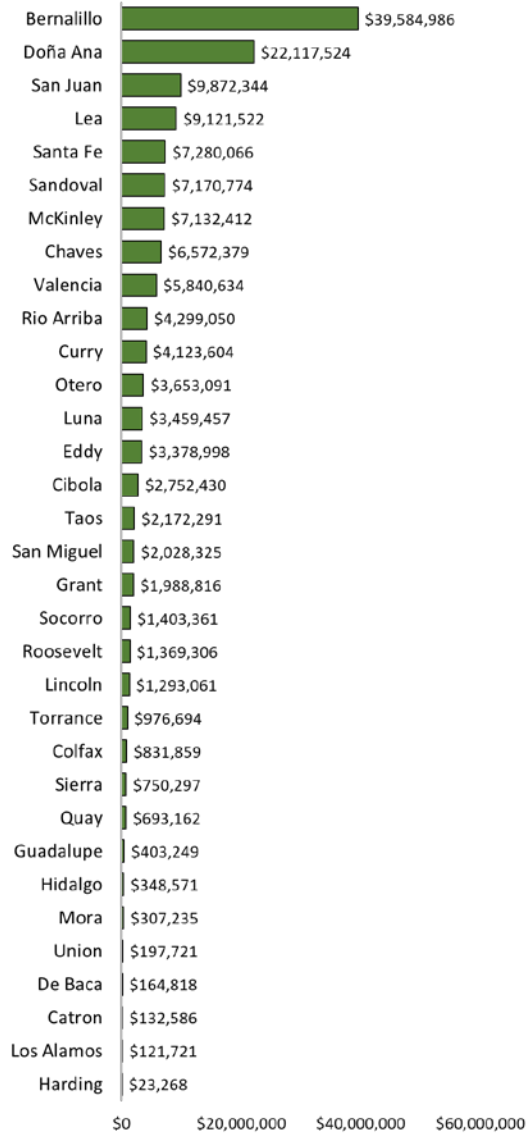
# New Mexico Average Number of School Children Issued Pandemic-EBT (P-EBT) by County, School Year 2019 and 2020



Source: New Mexico Human Services Department, Income Support Division. P-EBT student recipients from School Year 2019 (March, April, May, June) and School Year 2020 (August, September) as reported by the New Mexico Public Education Department. Values are the average number of school children issued P-EBT benefits by county of residence between School years 2019 and 2020. New Mexico value includes recipients with missing or out-of-state addresses not shown in map.

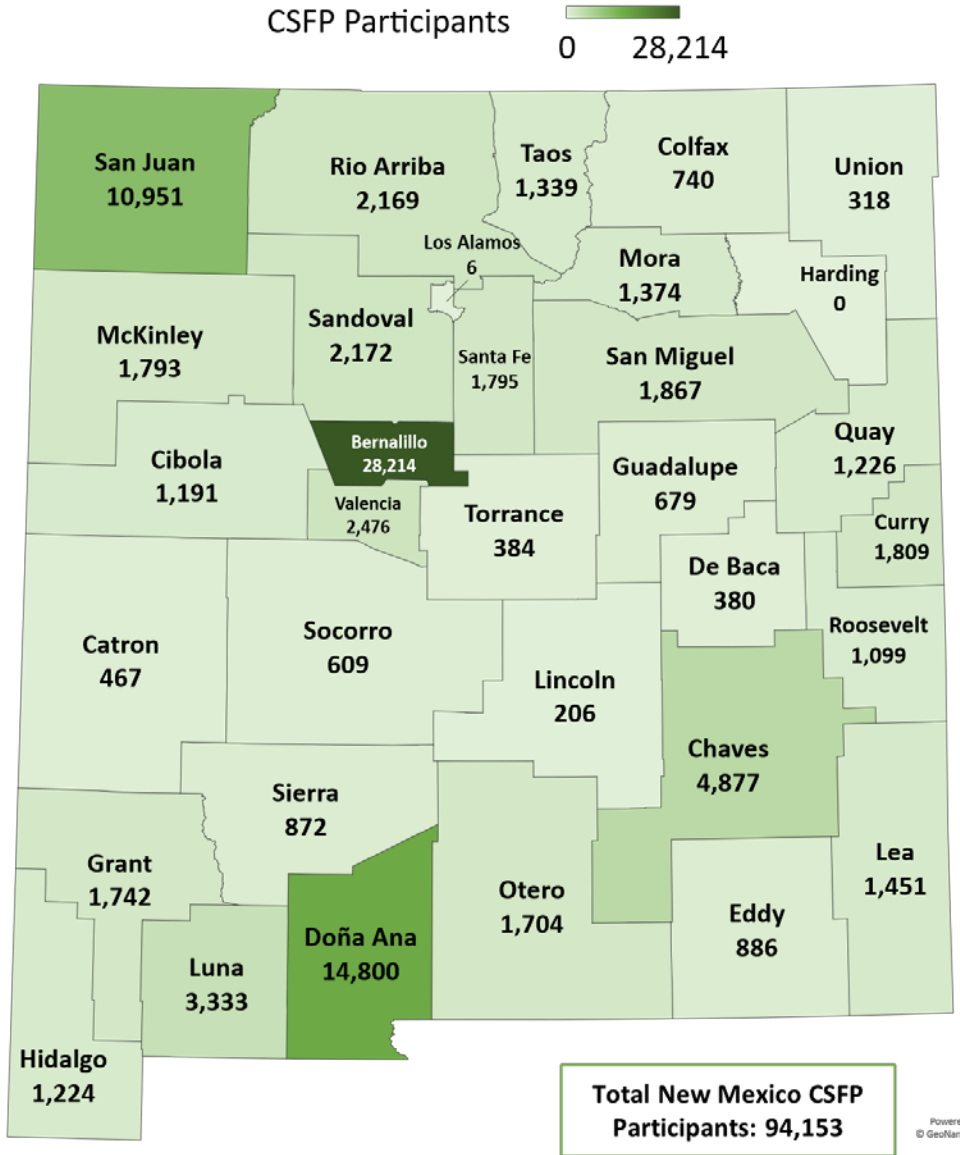
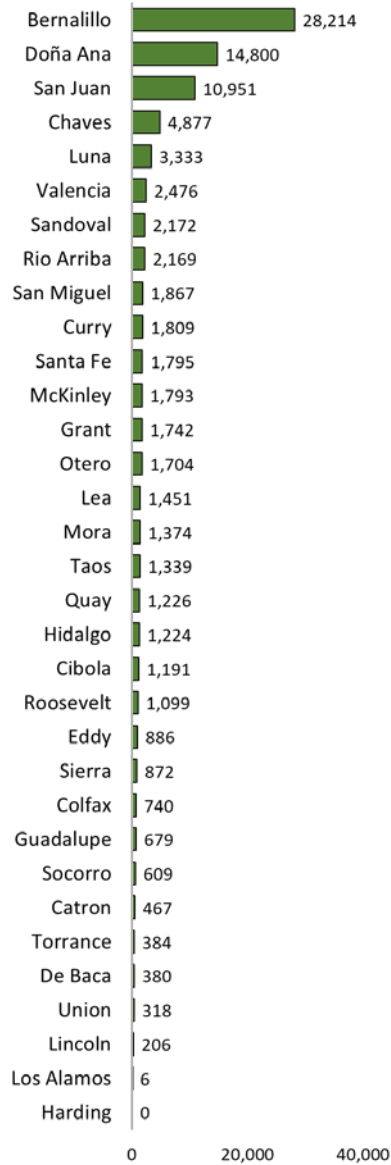
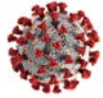


# New Mexico Total Amount of Pandemic-EBT (P-EBT) Benefits by County , School Year 2019 and 2020



Source: New Mexico Human Services Department, Income Support Division. P-EBT student benefits from School Year 2019 (March, April, May, June) and School Year 2020 (August, September) as reported by the New Mexico Public Education Department. Values are the total amount of P-EBT benefits issued by county of residence between School years 2019 and 2020. New Mexico value includes benefit amounts with missing or out-of-state addresses not shown in map.

# New Mexico Commodity Supplemental Food Program (CSFP) Participation by County January-August 2020

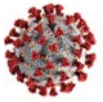
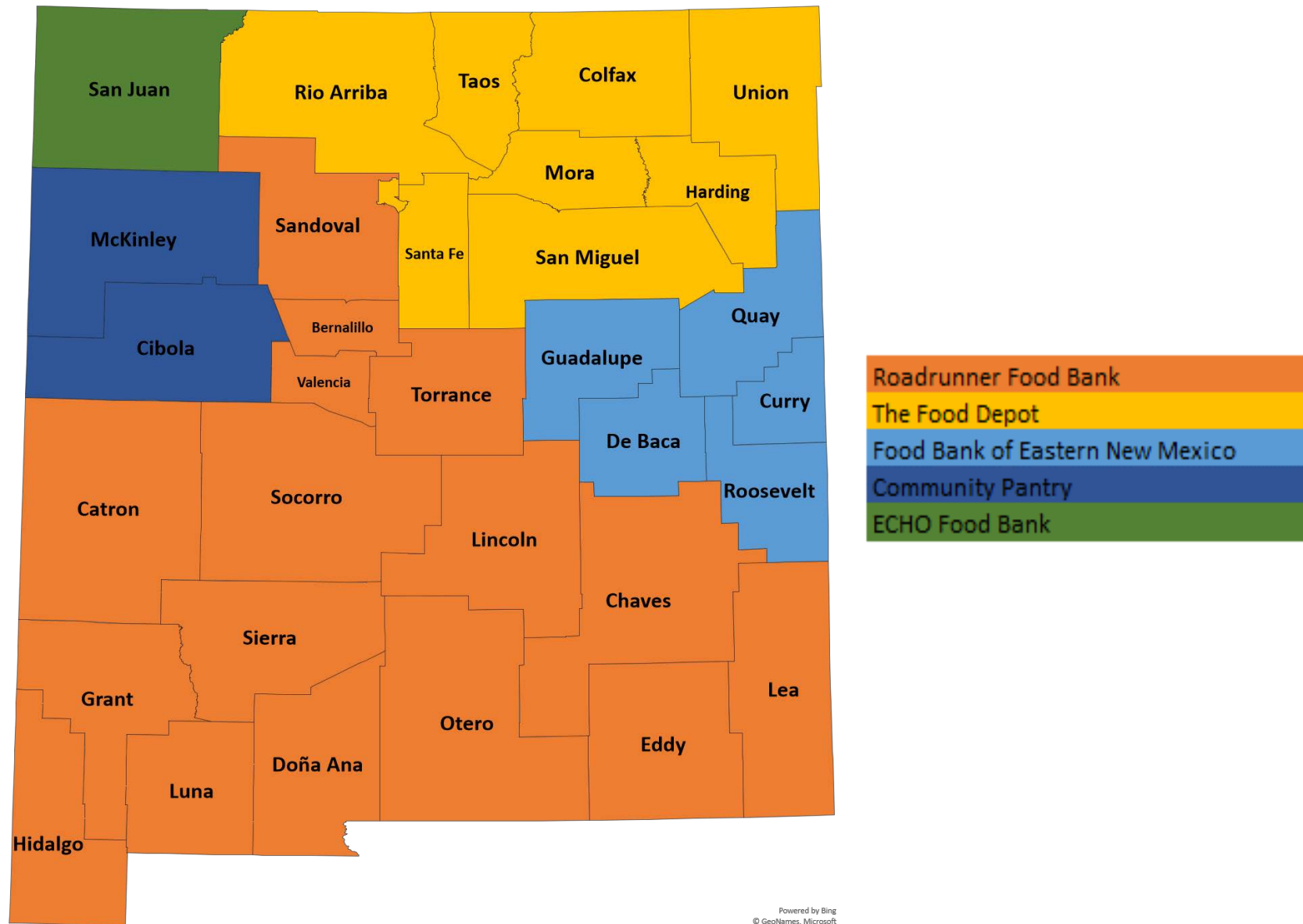


**Total New Mexico CSFP Participants: 94,153**

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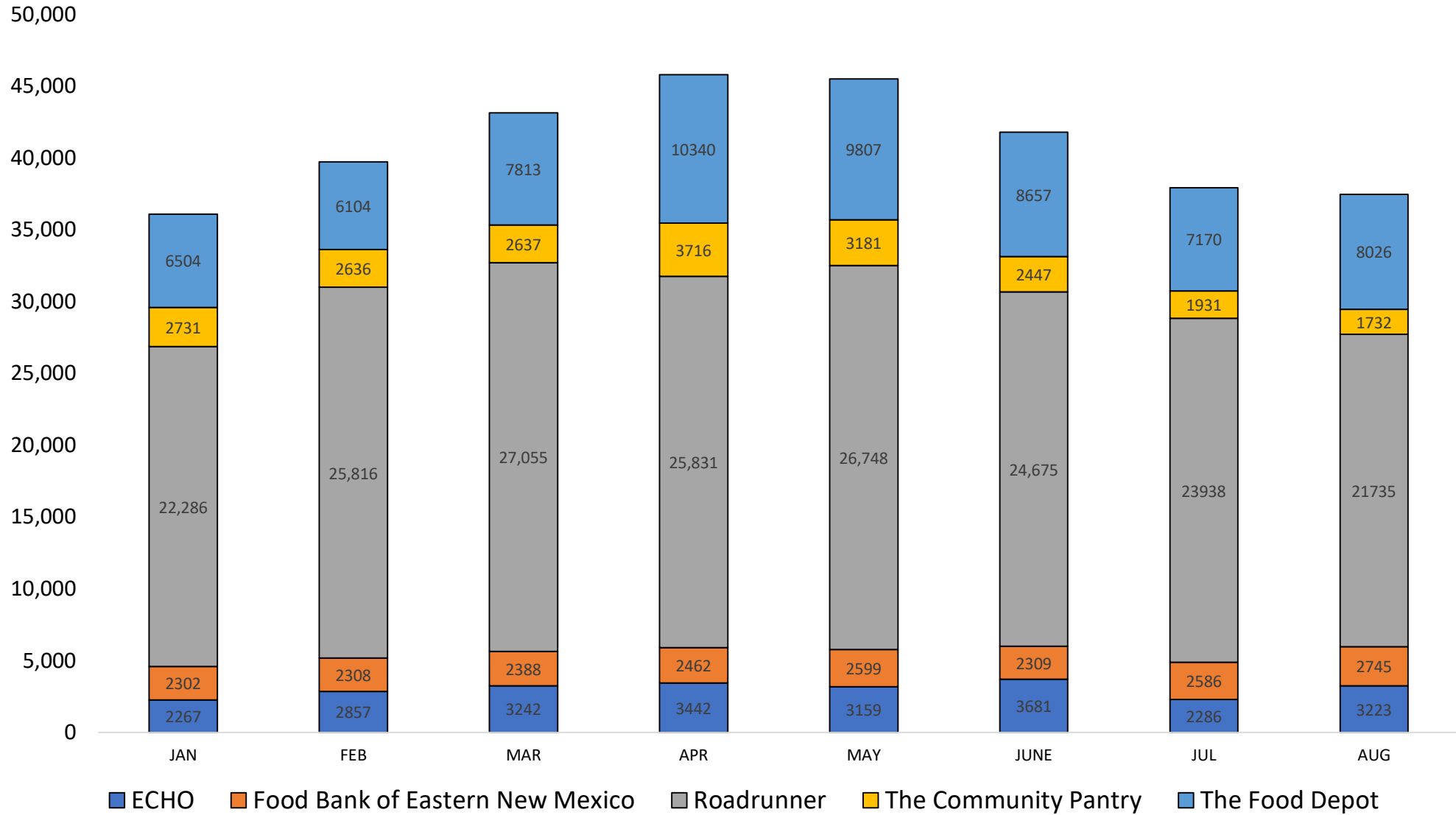
Source: Integrated CSFP Operating System (ICOS) is a web-based system used to manage New Mexico's USDA Commodity Supplemental Food Program (CSFP).

# Emergency Food Assistance Program Food Bank Areas of Assistance by County, Federal Fiscal Year 2021 (FFY21)



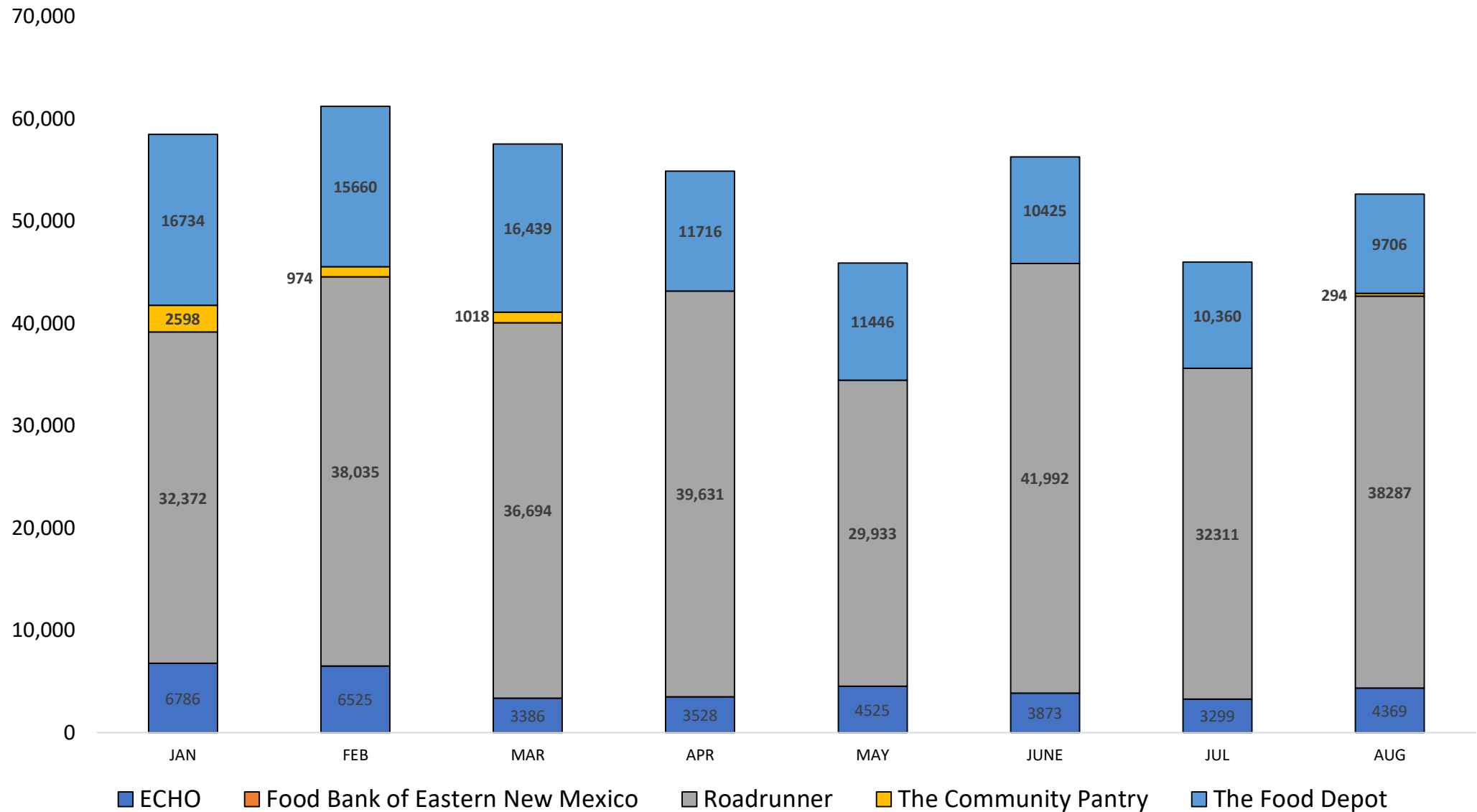
Source: Created by Roadrunner Food Bank for Food and Nutrition Services

## New Mexico Emergency Food Assistance Program Households Served Monthly January-August 2020



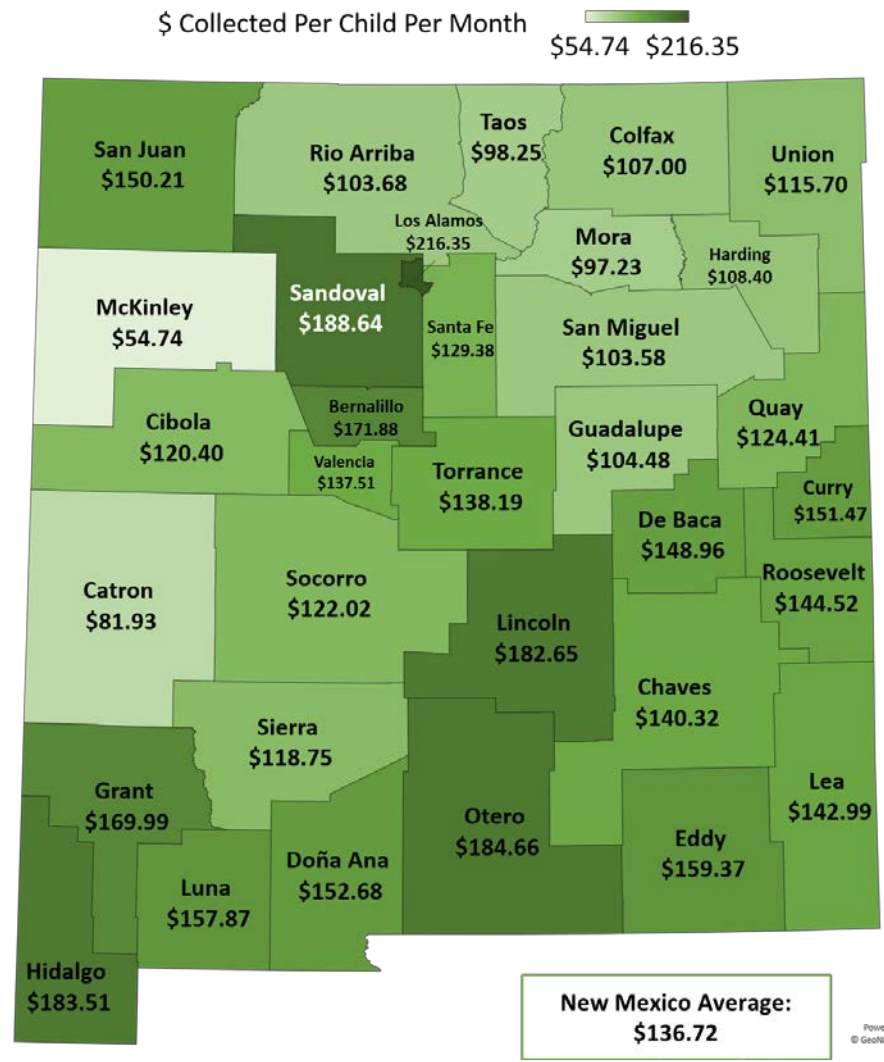
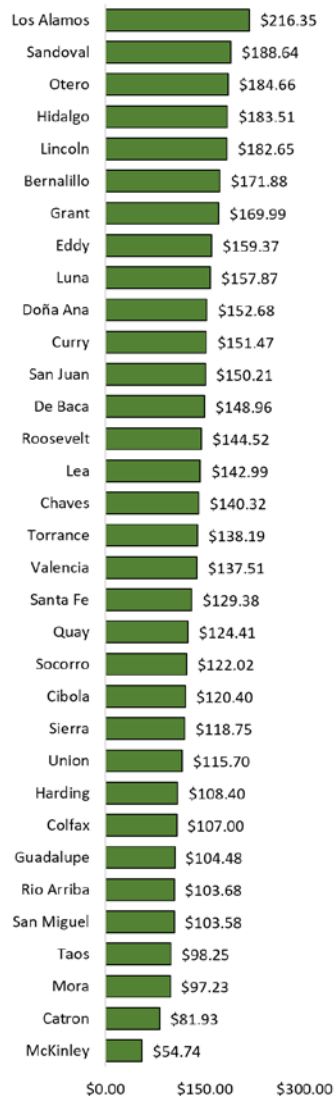
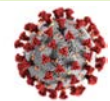
Source: New Mexico Human Services Department, Food and Nutrition Services Bureau

# New Mexico Meals Served at Soup Kitchens and Shelters Monthly January-August 2020



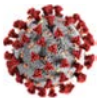
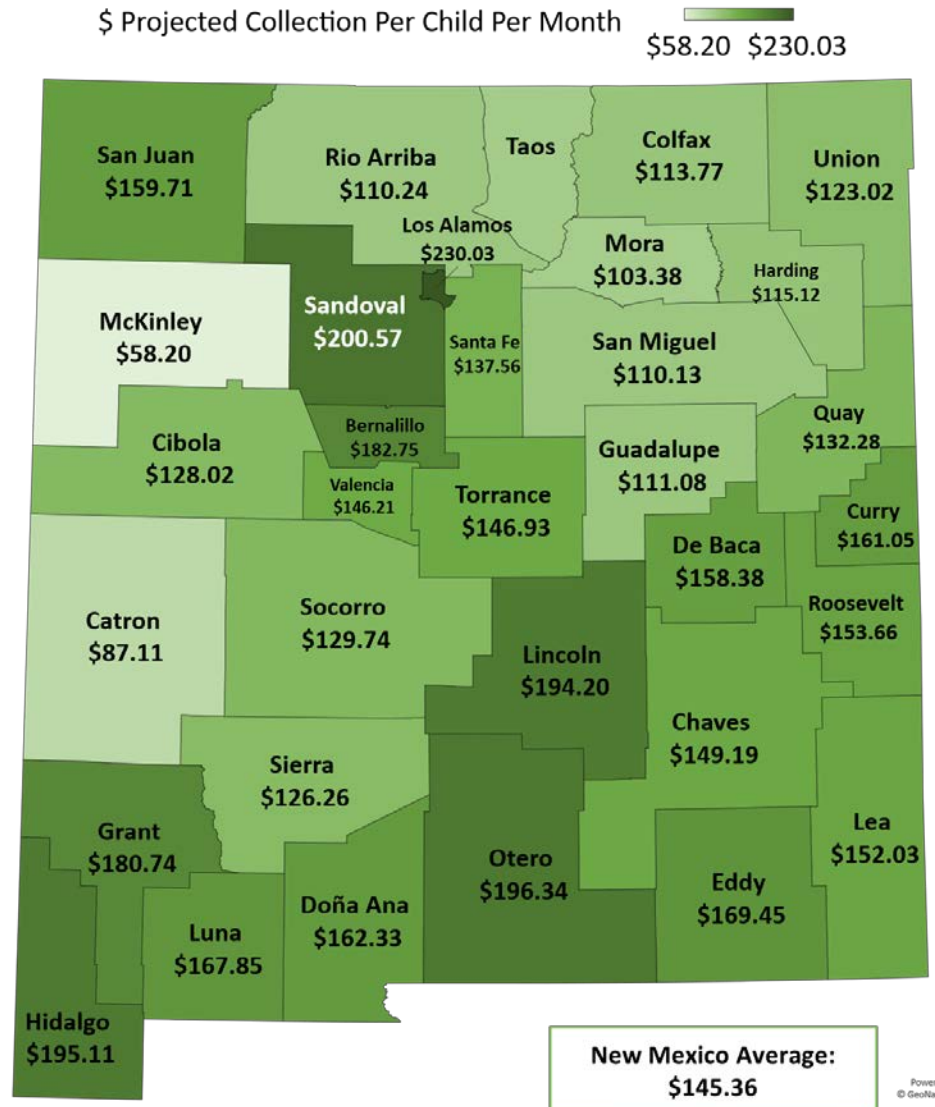
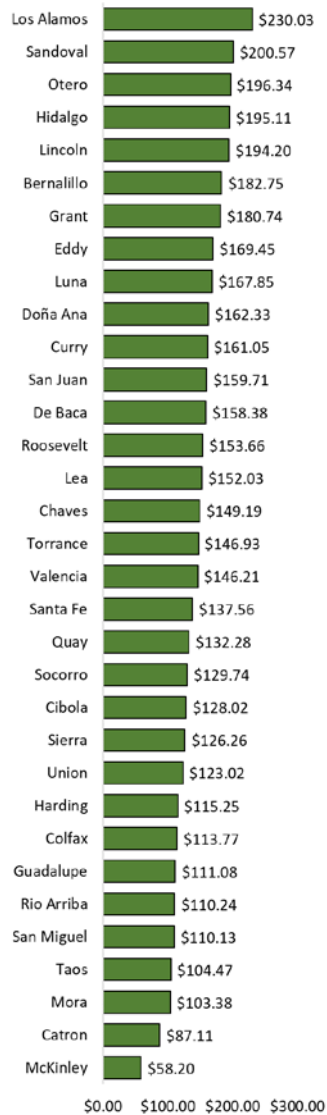
Source: New Mexico Human Services Department, Food and Nutrition Services Bureau

# New Mexico Child Support Dollars Collected Per Child Per Month Federal Fiscal Year 20 (FFY20)



Source: CSES extract of OCSE 157 Annual Data Report, line 4 and CSES extract of OCSE 34a Quarterly Data Report, line 2. 2. Methodology used to collect data: SQL query. 3. Responsible person(s): Hamid Benhalim, Federal Reporting Economist. Jeremy Toulouse, Director. 4. Timeframe for data collection and reporting: Data collected monthly and reported quarterly. The total number of IV-D dependents at the end of the reporting period, divided by the sum of collections, divided by the number of months in the period. The data is from FFY20, October 1, 2019 thru September 30, 2020.

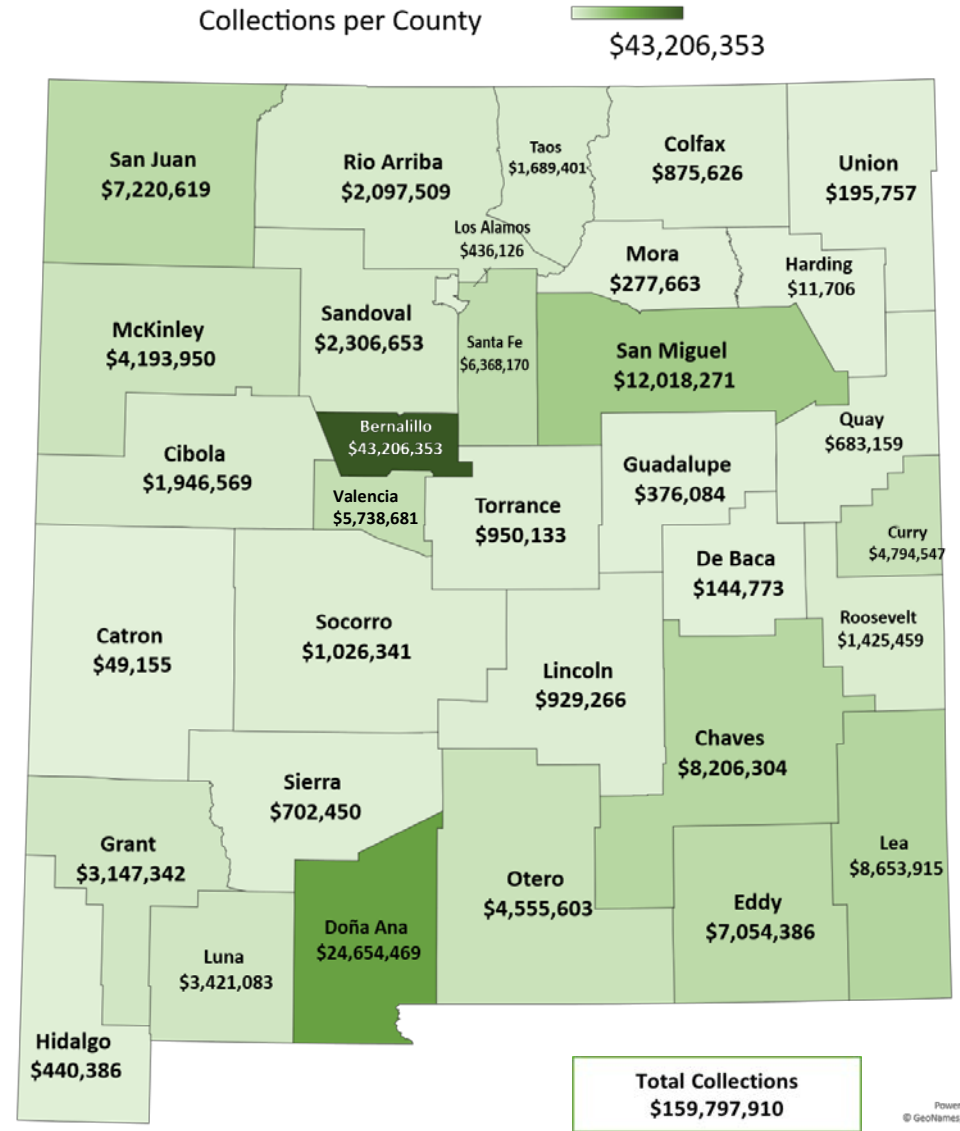
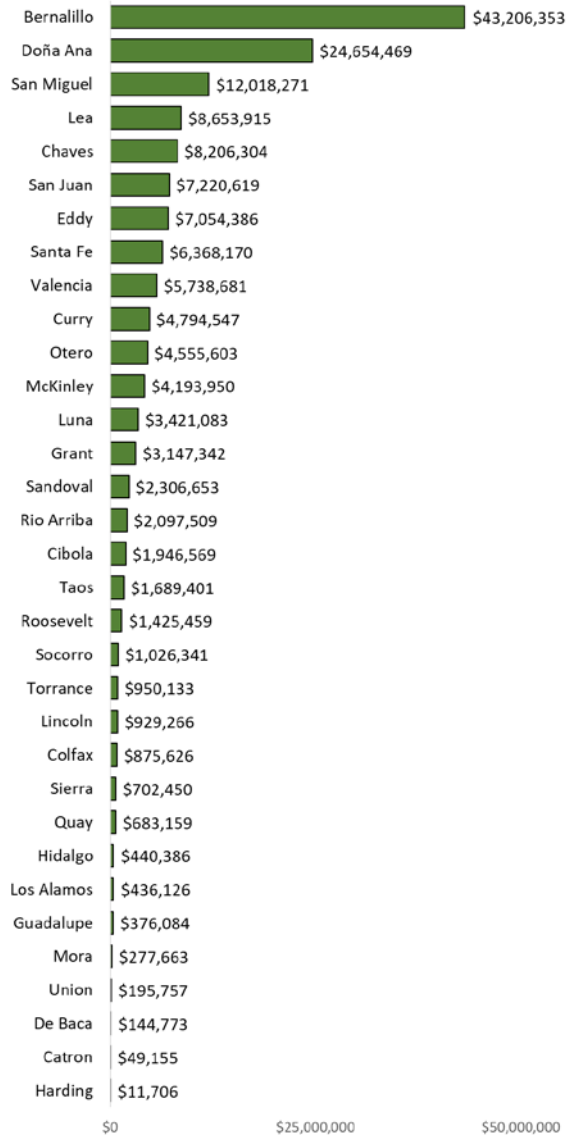
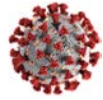
# New Mexico Child Support Dollars Projected Collection Per Child Per Month Federal Fiscal Year 20 (FFY20)



Source: CSSES extract of OCSE 157 Annual Data Report, line 4 and CSSES extract of OCSE 34a Quarterly Data Report, line 2. 2. Methodology used to collect data: SQL query. 3. Responsible person(s): Hamid Benhalim, Federal Reporting Economist. Jeremy Toulouse, Director. 4. Timeframe for data collection and reporting: Data collected monthly and reported quarterly. The total number of IV-D dependents at the end of the reporting period, divided by the sum of collections, divided by the number of months in the period. The data is from FFY20, October 1, 2019 thru September 30, 2020.

Section 3 | **Program Enrollment** 2021 Data Book New Mexico Human Services Department

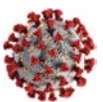
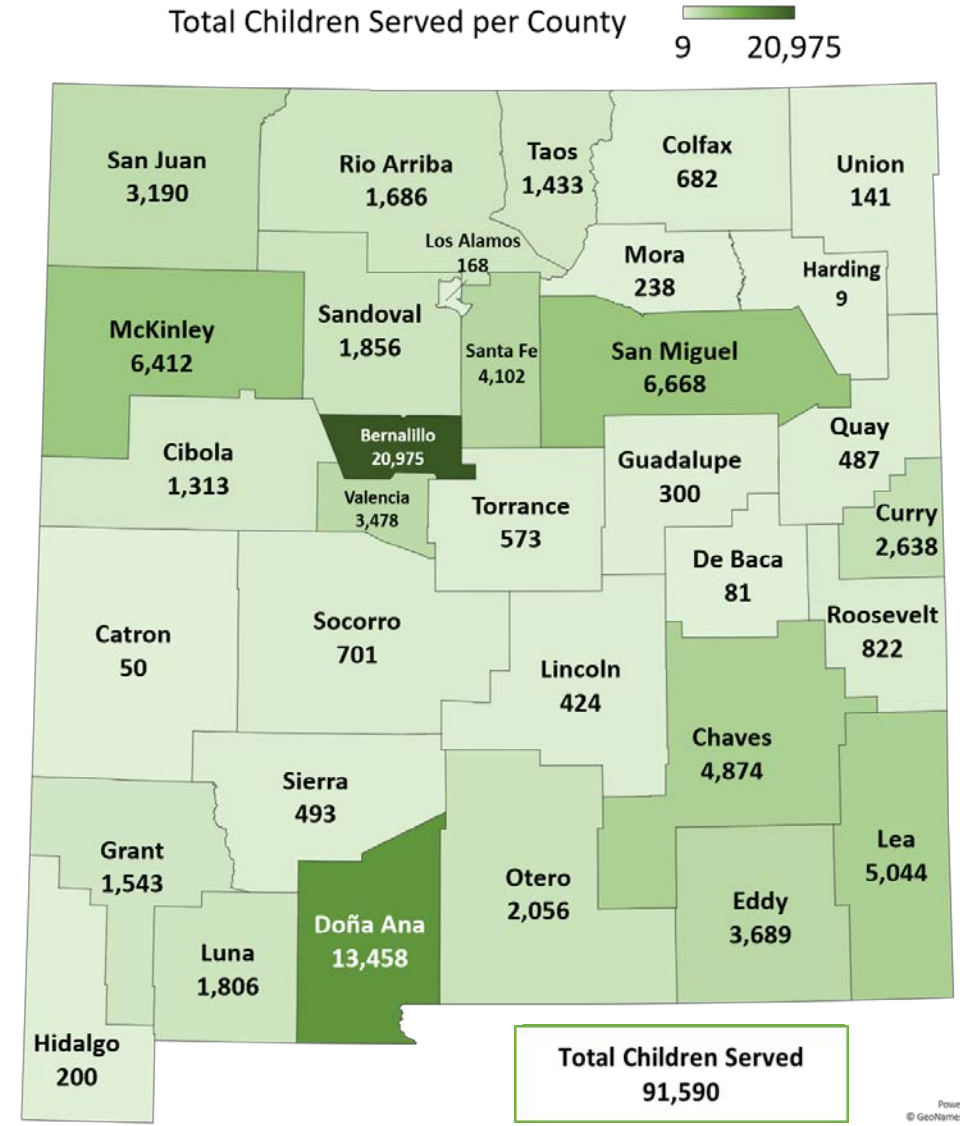
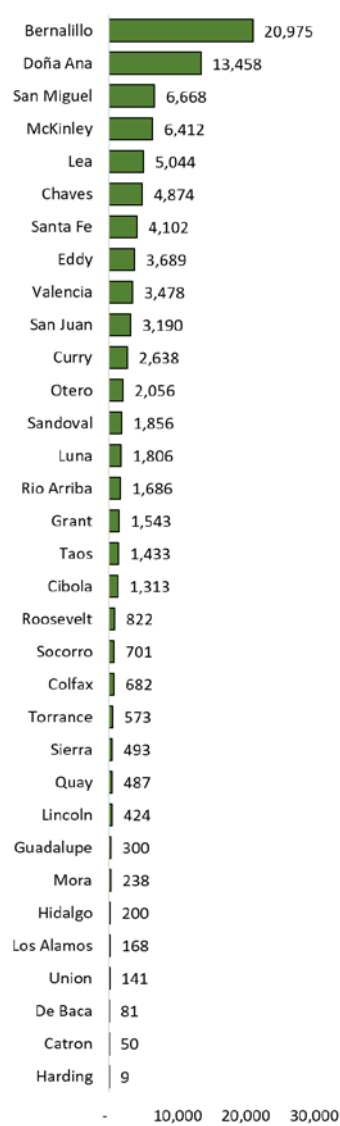
# New Mexico Child Support Average Collections by County Federal Fiscal Year 20 (FFY20)



Source: 1. CSSES extract of OCSE 34a Quarterly Data Report, line 2. 2. Methodology used to collect data: SQL query. 3. Responsible person(s): Hamid Benhalim, Federal Reporting Economist. Jeremy Toulouse, Director. 4. Timeframe for data collection and reporting: Data collected monthly and reported quarterly. The sum of child support collections received during the reporting period. The data is from FFY20, October 1, 2019 thru September 30, 2020.

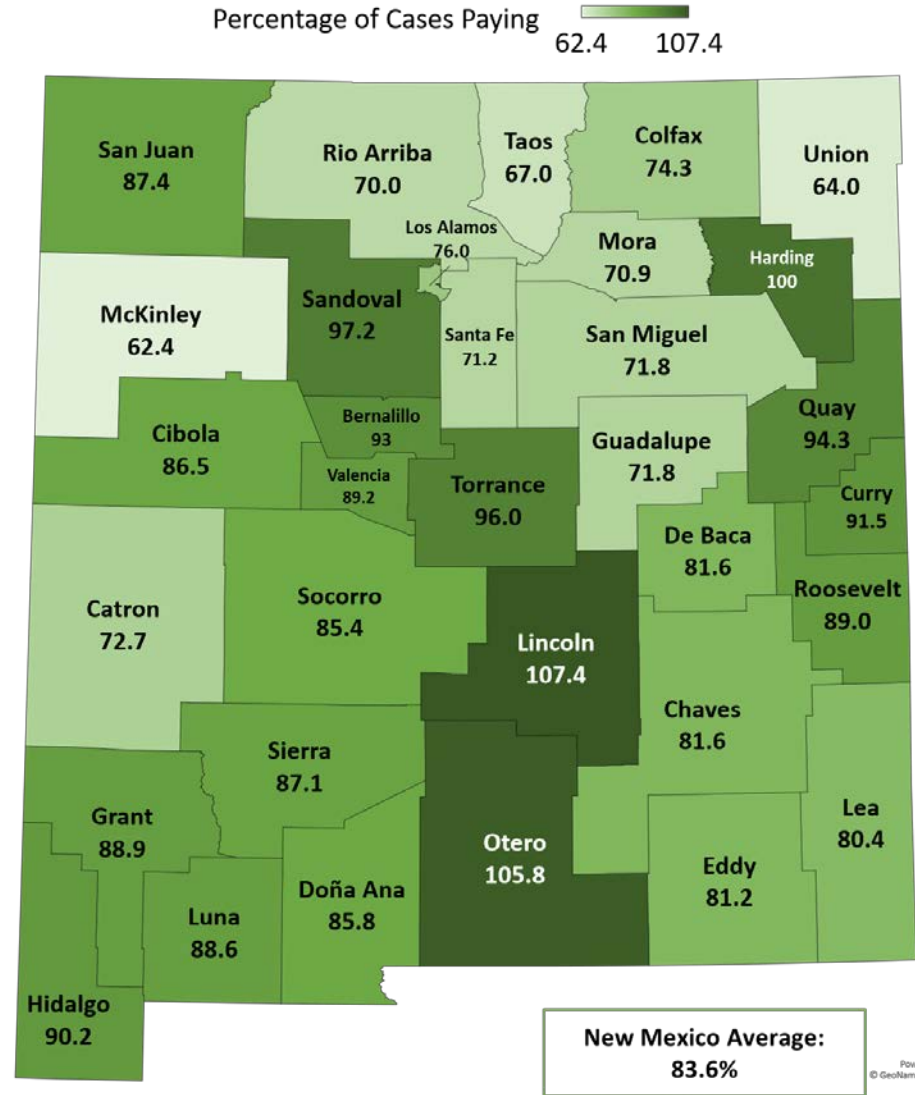
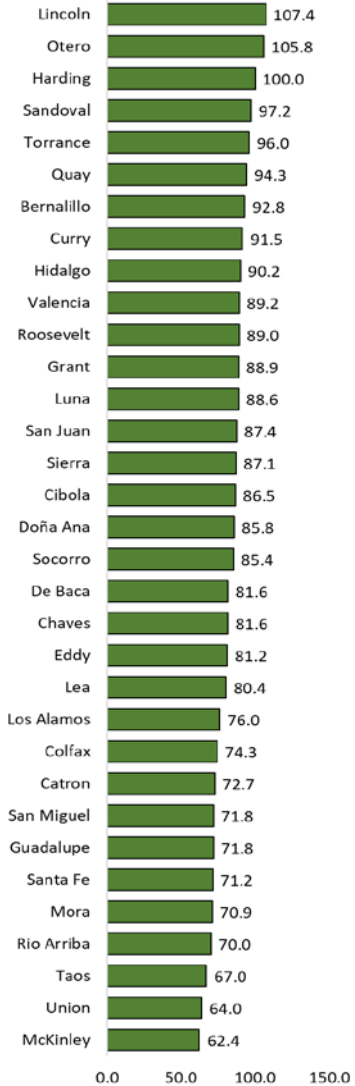
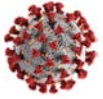


# New Mexico Child Support Children Served per County Federal Fiscal Year 20 (FFY20)



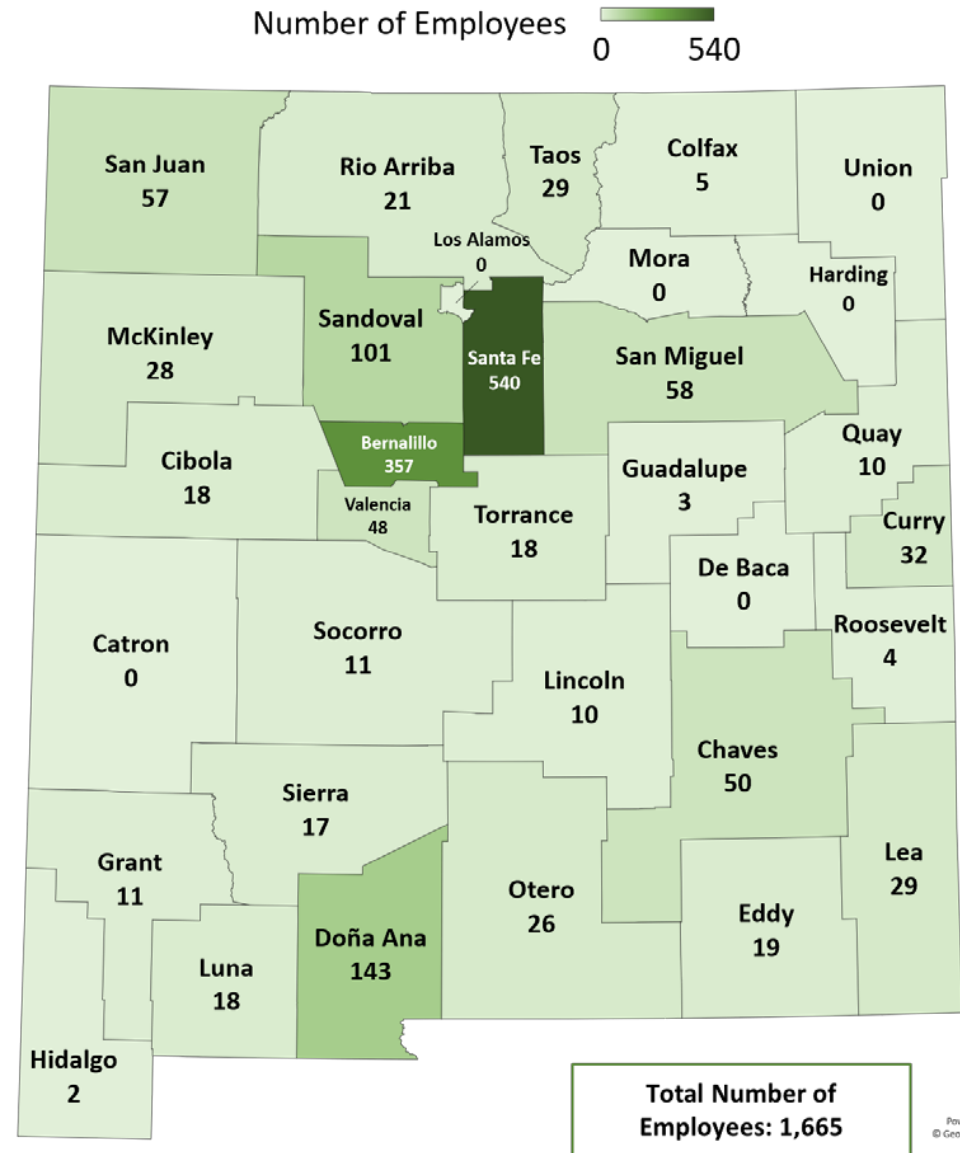
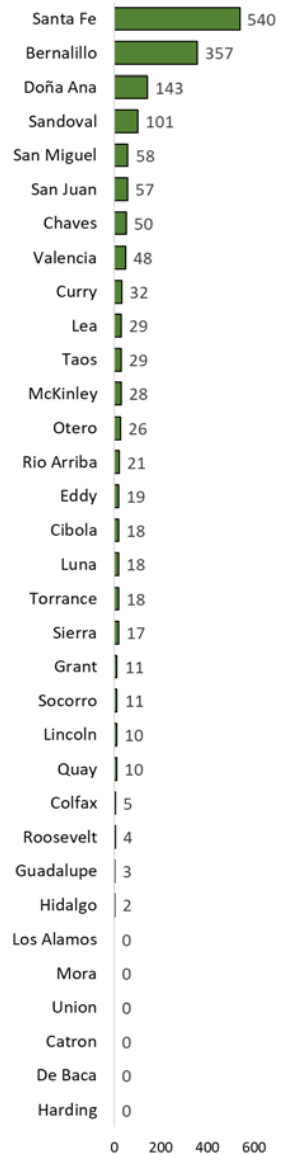
Source: 1. CSES extract of OCSE 157 Annual Data Report, line 4. 2. Methodology used to collect data: SQL query. 3. Responsible person(s): Hamid Benhalim, Federal Reporting Economist. Jeremy Toulouse, Director. 4. Timeframe for data collection and reporting: Data collected monthly and reported quarterly. The total number of IV-D dependents at the end of the reporting period. The data is from FFY20, October 1, 2019 thru September 30, 2020.

# New Mexico Child Support Enforcement Division Percentage of Obligated Cases Paying, Annually Fiscal Year (FFY) 20



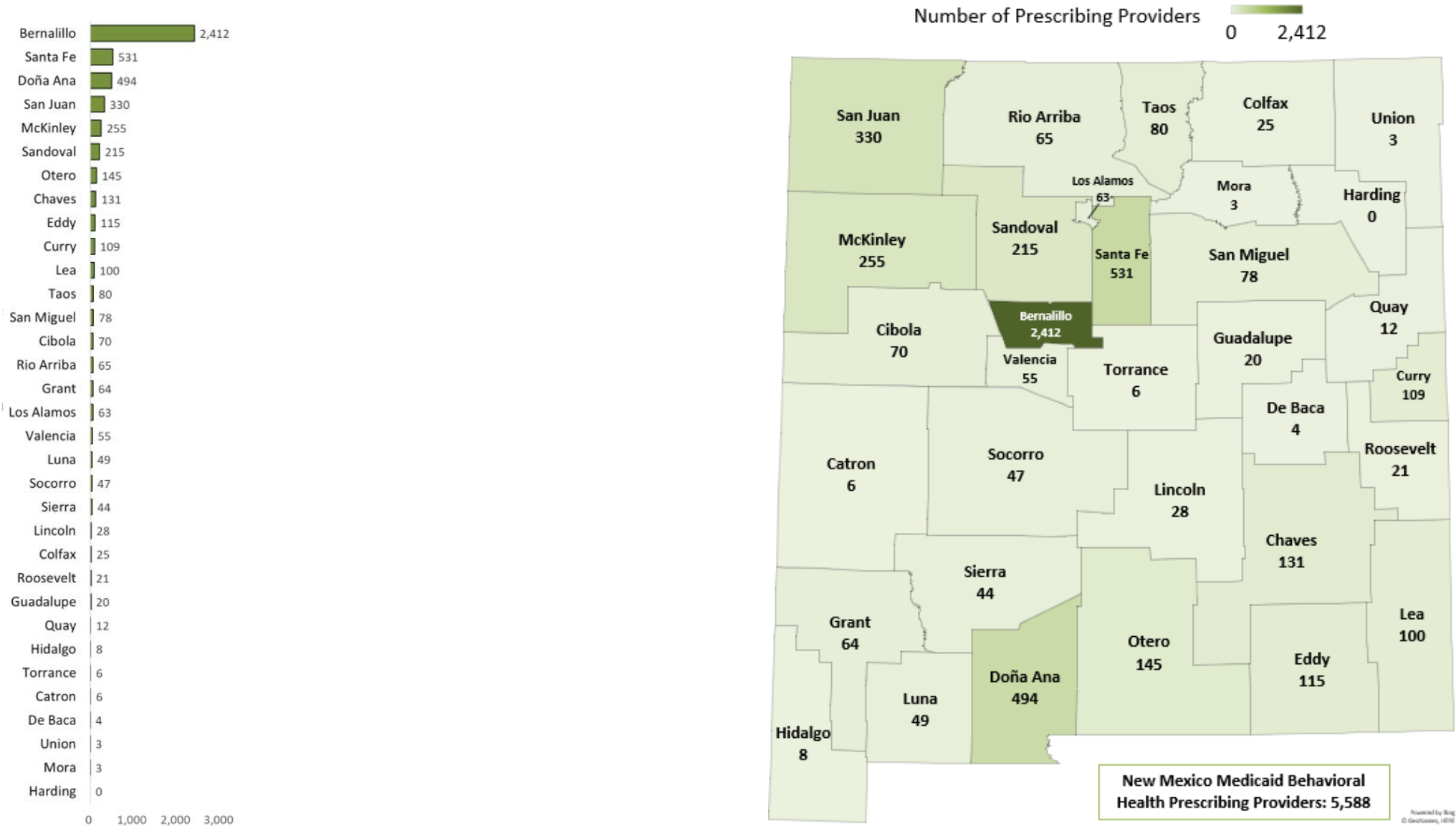
Source: CSES extract of OCSE 157 Annual Data Report, line 1 and CSES extract of Receipt, receipt\_dist, and Instrument tables. 2. Methodology used to collect data: SQL query. 3. Responsible person(s): Hamid Benhalim, Federal Reporting Economist. Jeremy Toulouse, Director. 4. Timeframe for data collection and reporting: Data collected monthly and reported quarterly. The total number of cases with a payment during the reporting period, divided by the number of cases with an obligation at the end of the reporting period. This measurement can exceed 100% due to cases paying during the fiscal year but are no longer open at the end of the period. The data is from FFY20, October 1, 2019 thru September 30, 2020.

# New Mexico Human Services Department Employees by County as of October 2020



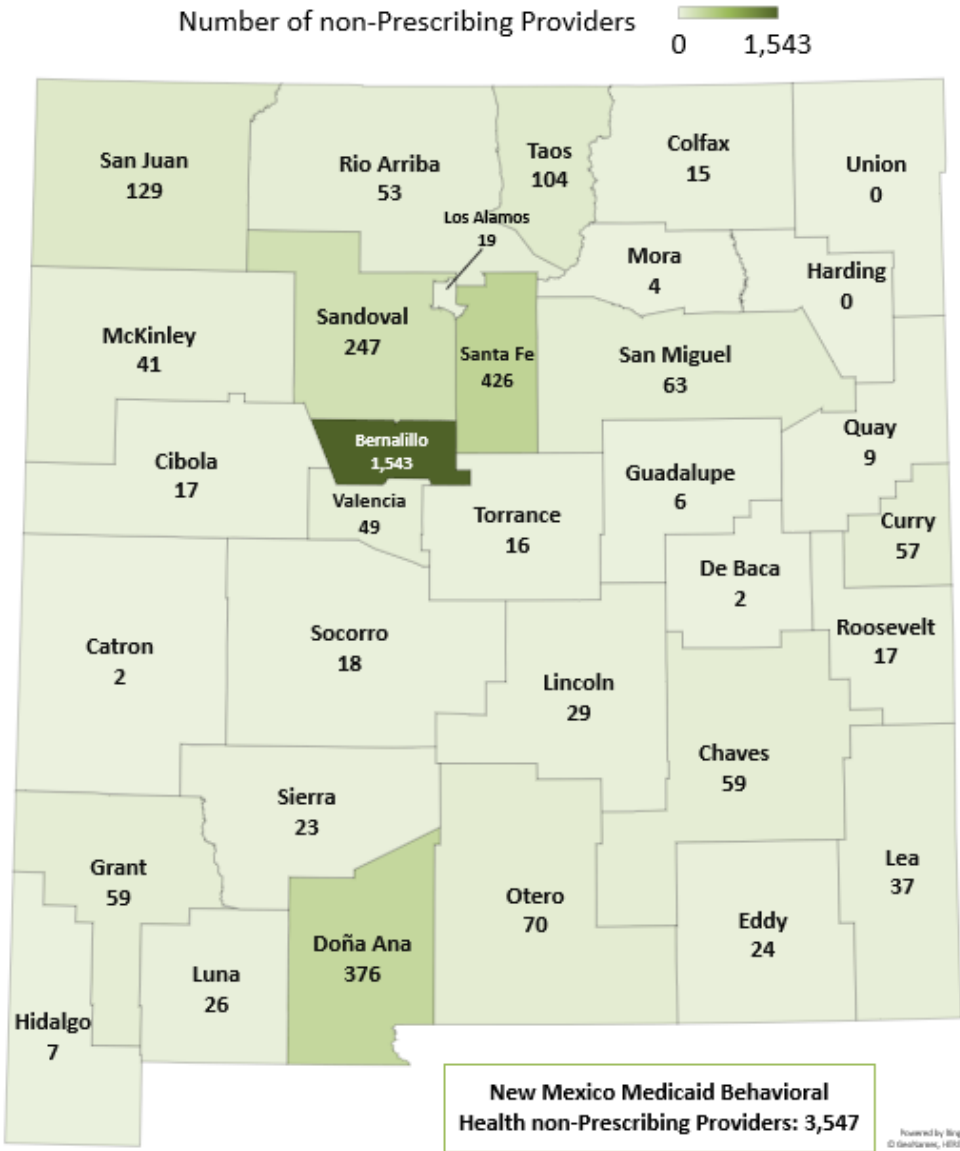
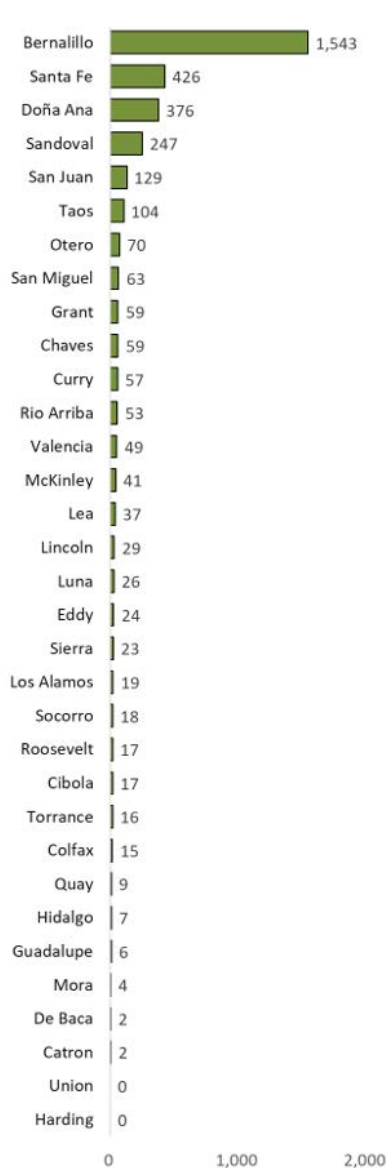
Source: New Mexico Human Services Department, Office of Human Resources. Active employees as of October 1, 2020. Note: The Welcome Letter from Secretary Scrase (p.12) lists the number of active employees as of December 29, 2020.

# Medicaid Behavioral Health Prescribing Providers by County as of October 2020



Source: New Mexico Human Services Department, Behavioral Health Services Division based on provider enrollment in the Medicaid system. The totals do include providers who offer services in multiple counties throughout the state, however have a Medicaid provider identification for each area serviced. Providers who are serving multiple counties may not be serving the county on a full-time basis.

# Medicaid Behavioral Health non-Prescribing Providers by County as of October 2020

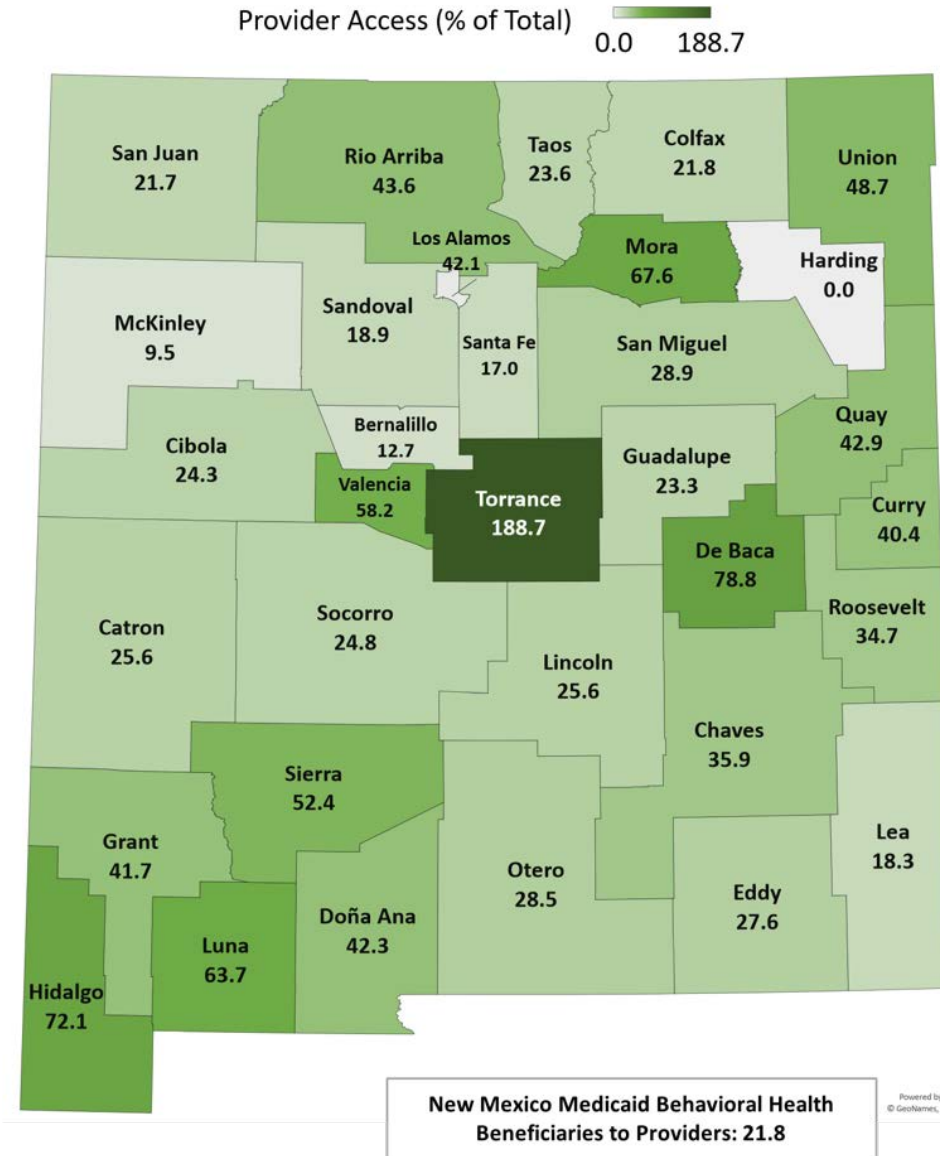
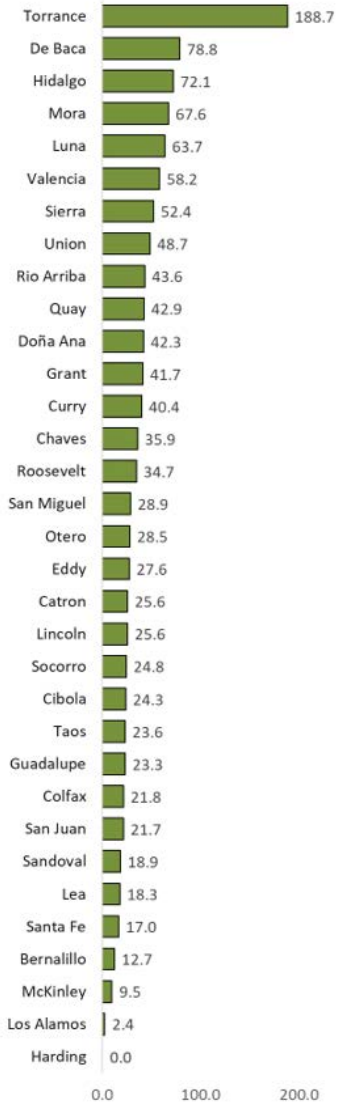
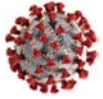


**New Mexico Medicaid Behavioral Health non-Prescribing Providers: 3,547**

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Source: New Mexico Human Services Department, Behavioral Health Services Division based on provider enrollment in the Medicaid system. The totals do include providers who offer services in multiple counties throughout the state, however have a Medicaid provider identification for each area serviced. Providers who are serving multiple counties may not be serving the county on a full-time basis.

# Number of Medicaid Beneficiaries Who Access Services per Behavioral Health Provider by County for January-September 2020

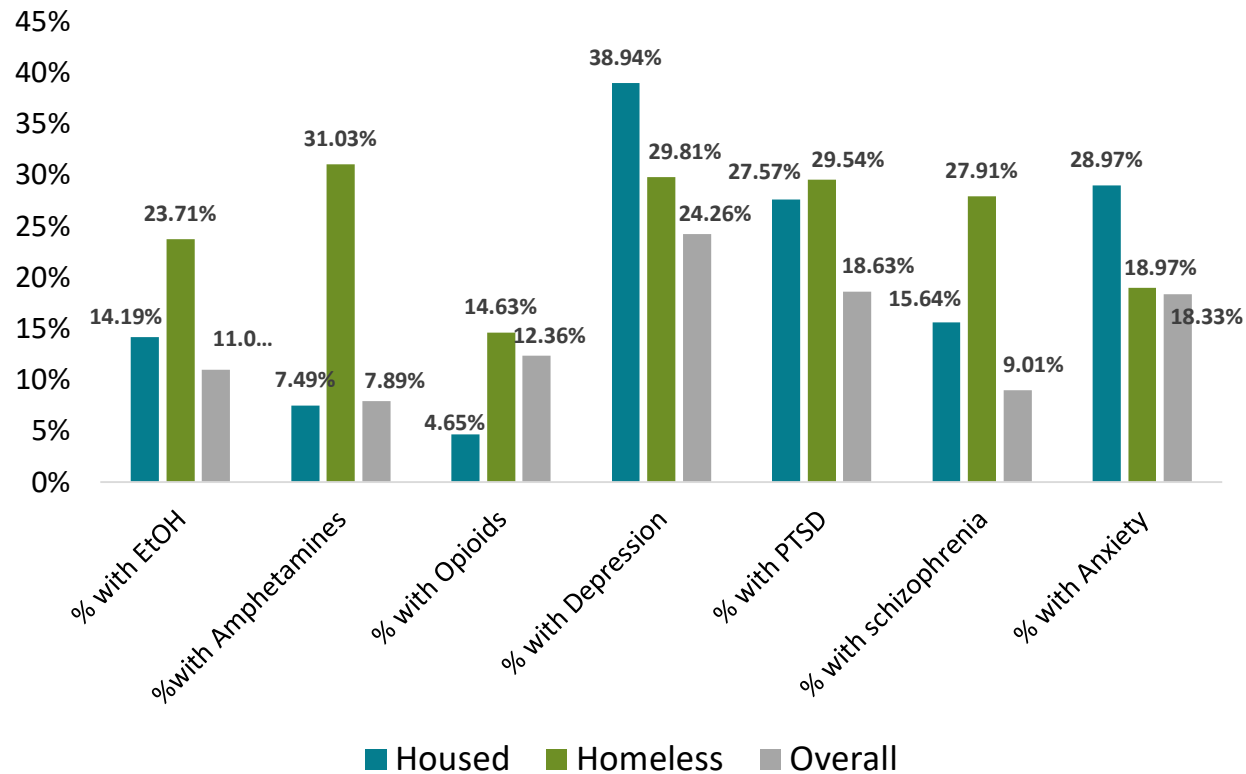


Source: New Mexico Human Services Department, Behavioral Health Services Division based on provider enrollment and claims data on clients served for a Behavioral Health condition. The totals do include providers who offer services in multiple counties throughout the state, however have a Medicaid provider identification for each area serviced. Providers who are serving multiple counties may not be serving the county on a full-time basis.

# New Mexico Non-Medicaid Behavioral Health Services FY21 as of December 16, 2020

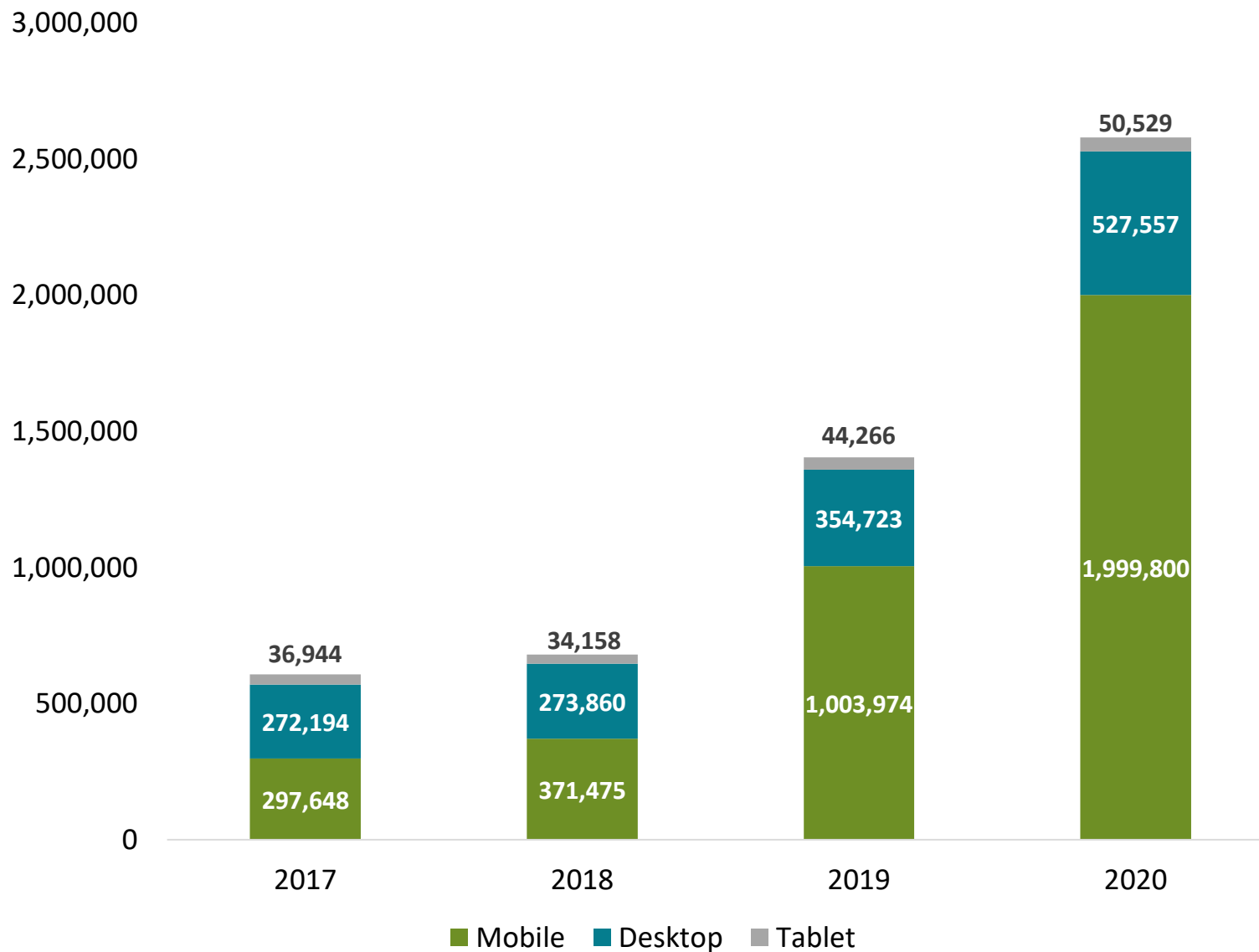
Cost & Client Summary				Demographics					
Housing Situation	# Receiving Services	Cost per client	Total Cost	Employed	Unemployed	Not in workforce	Hispanic/Latino	White	Native American
<b>Housed</b>	9,216	\$ 308.79	\$ 2,845,777.00	23.76%	36.79%	39.44%	39.60%	36.88%	6.69%
<b>Homeless</b>	738	\$ 986.46	\$ 728,004.38	7.99%	75.57%	16.44%	30.61%	35.28%	10.93%
<b>Overall</b>	22,791	\$ 398.38	\$ 9,079,575.67	20.13%	48.97%	30.90%	40.69%	34.60%	7.96%

**Non-Medicaid BH Services by Housing Status and Disorder**



Source: Falling Colors, ASO for State and Federal Funds through BHSD  
Section 3 | Program Enrollment

### Total HSD Online Encounters through the Online Portal (YesNM) by Device Type, 2017-2020\*

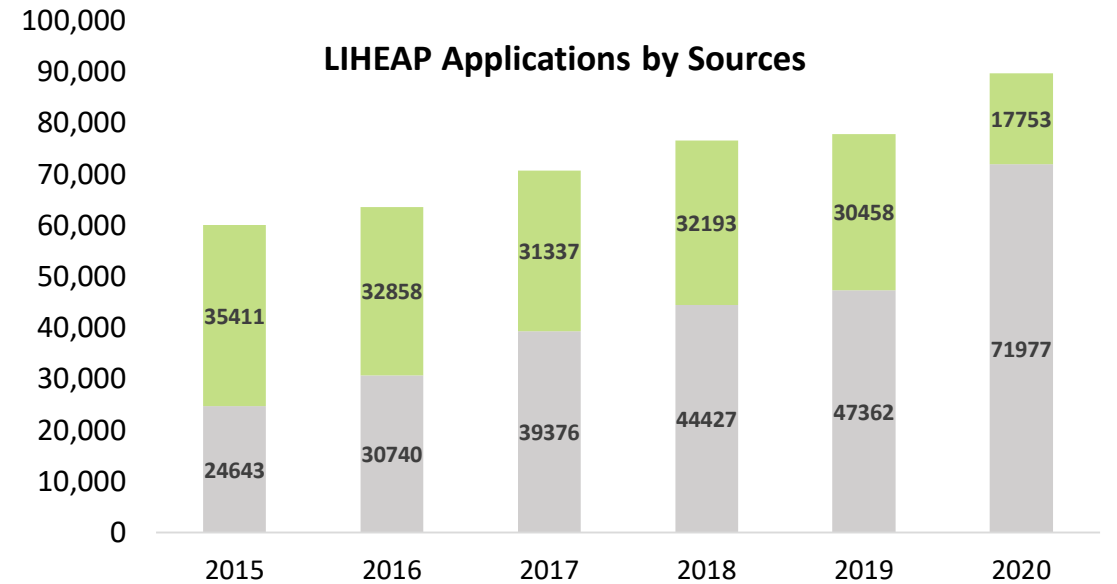
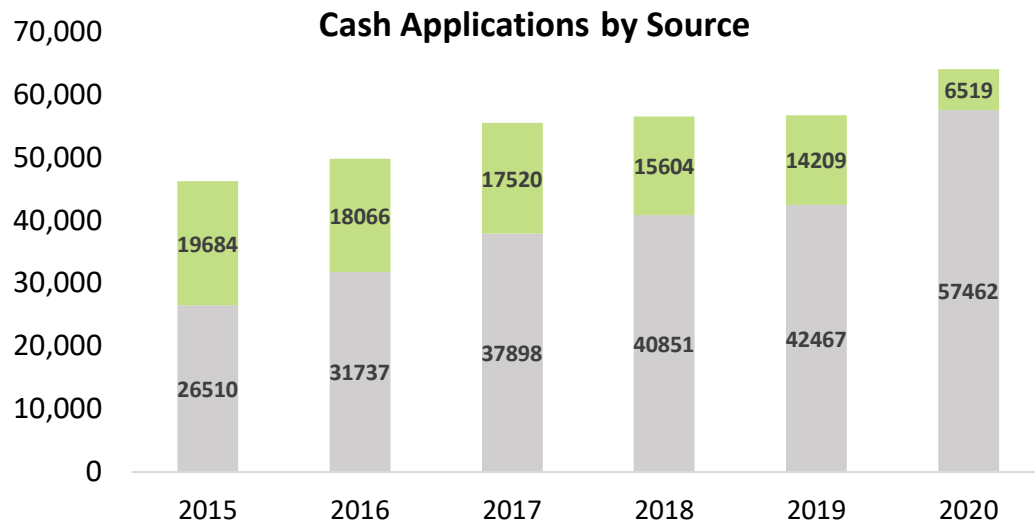
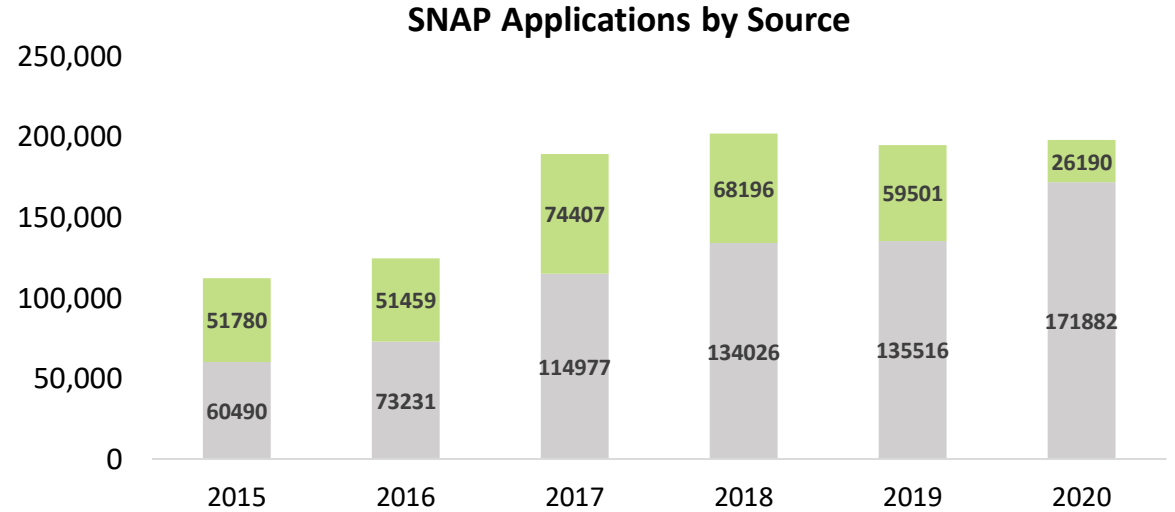
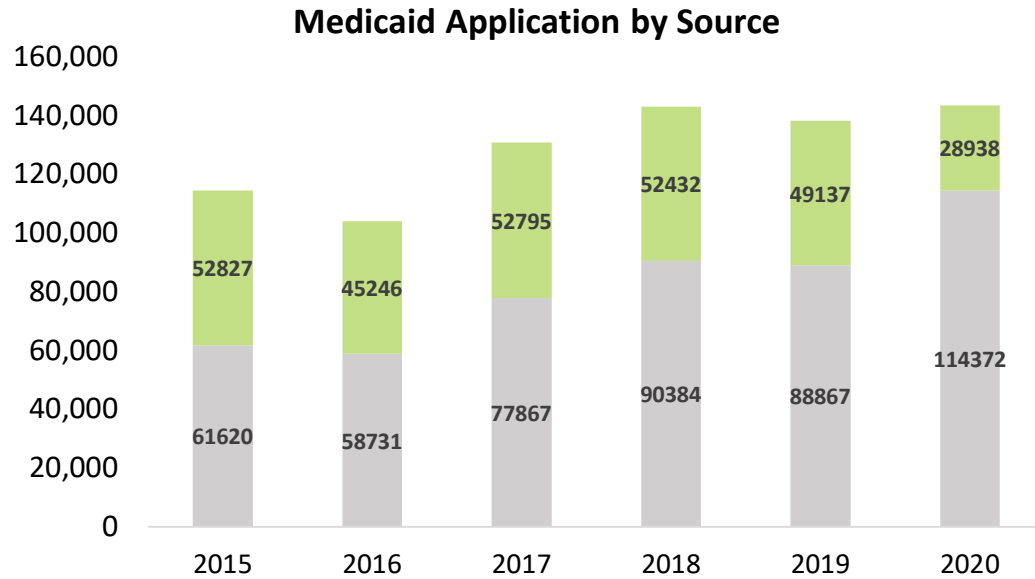


\*2020 Data through December 17, 2020  
Source: YESNM Google Analytics Page.



# Source of Application for HSD Programs, 2015-2020\*

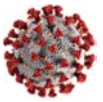
■ Electronic ■ Paper



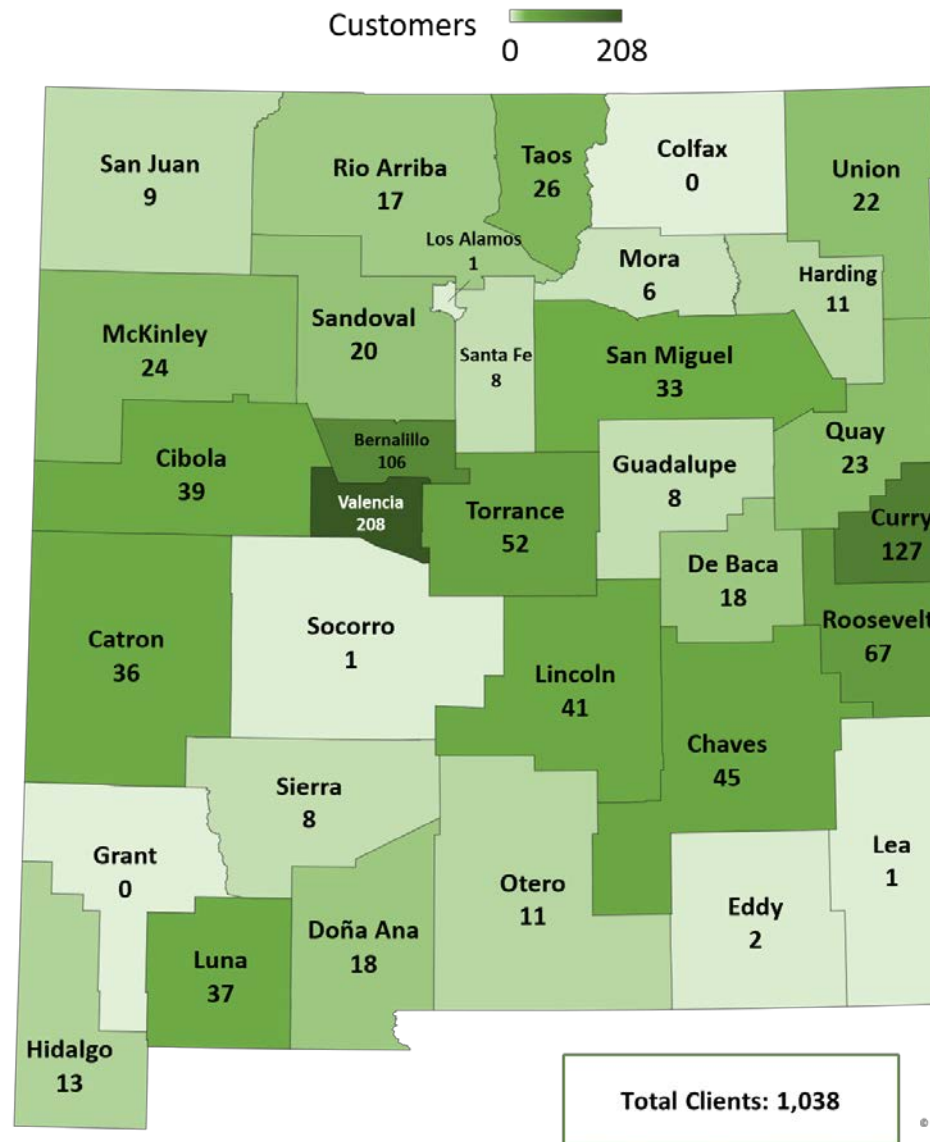
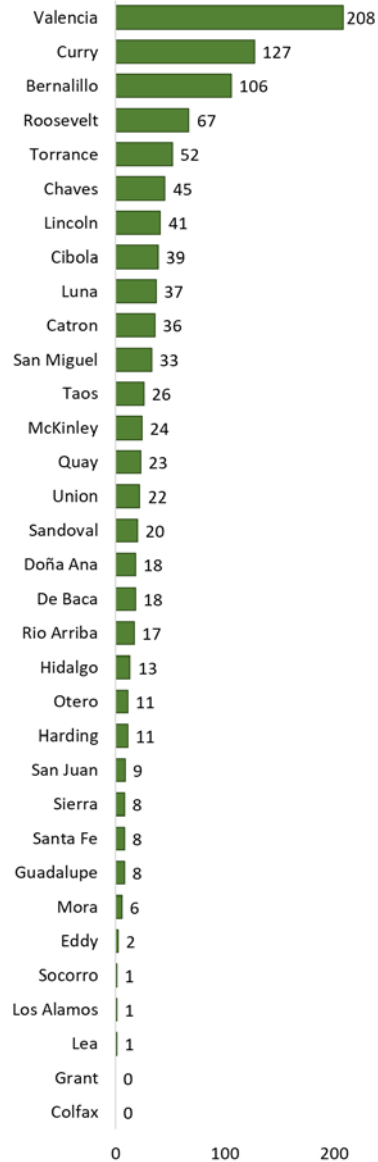
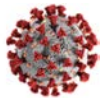
\*2020 Data through December 17, 2020

Source: Monthly Application Report provided by Deloitte.

Section 3 | Program Enrollment

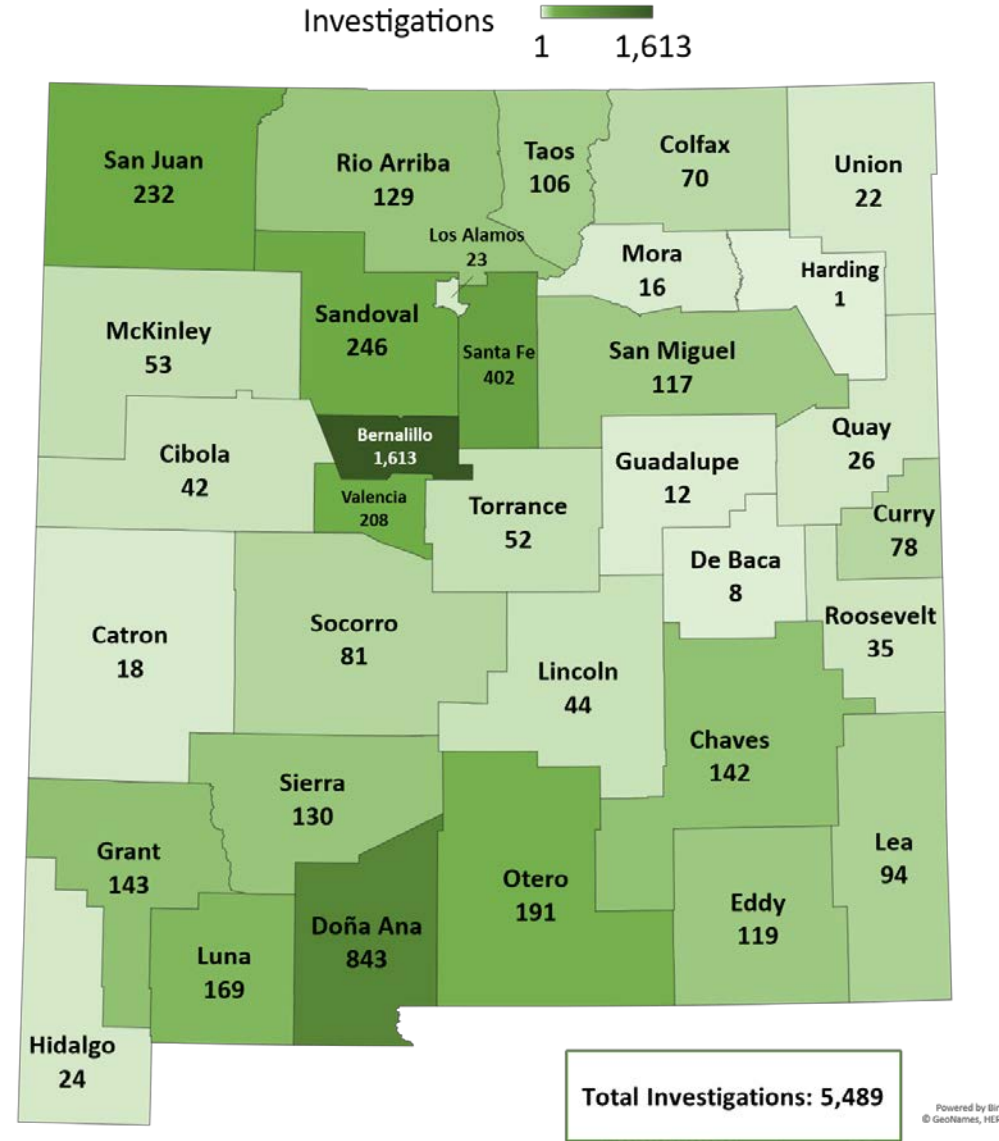
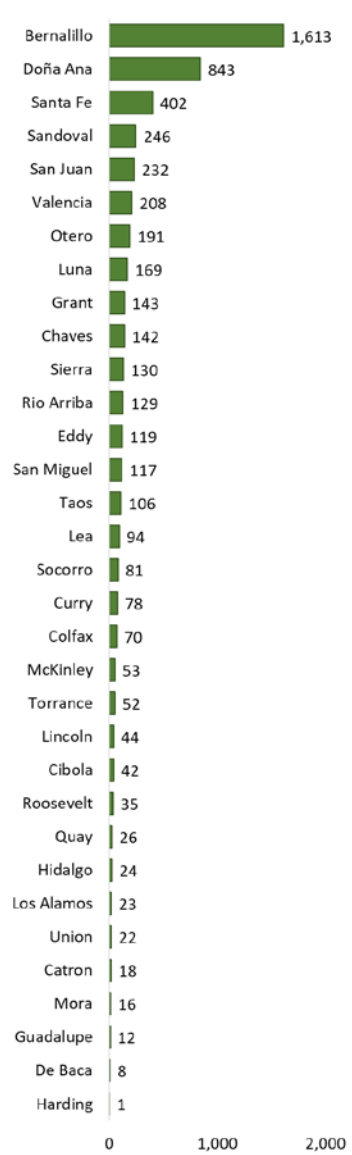


# Aging and Long Term Services Department (ALTSD) Adult Protective Services (APS) Number of Clients Receiving Adult Services (Home Care and Day Care) by County, Fiscal Year (FY) 20



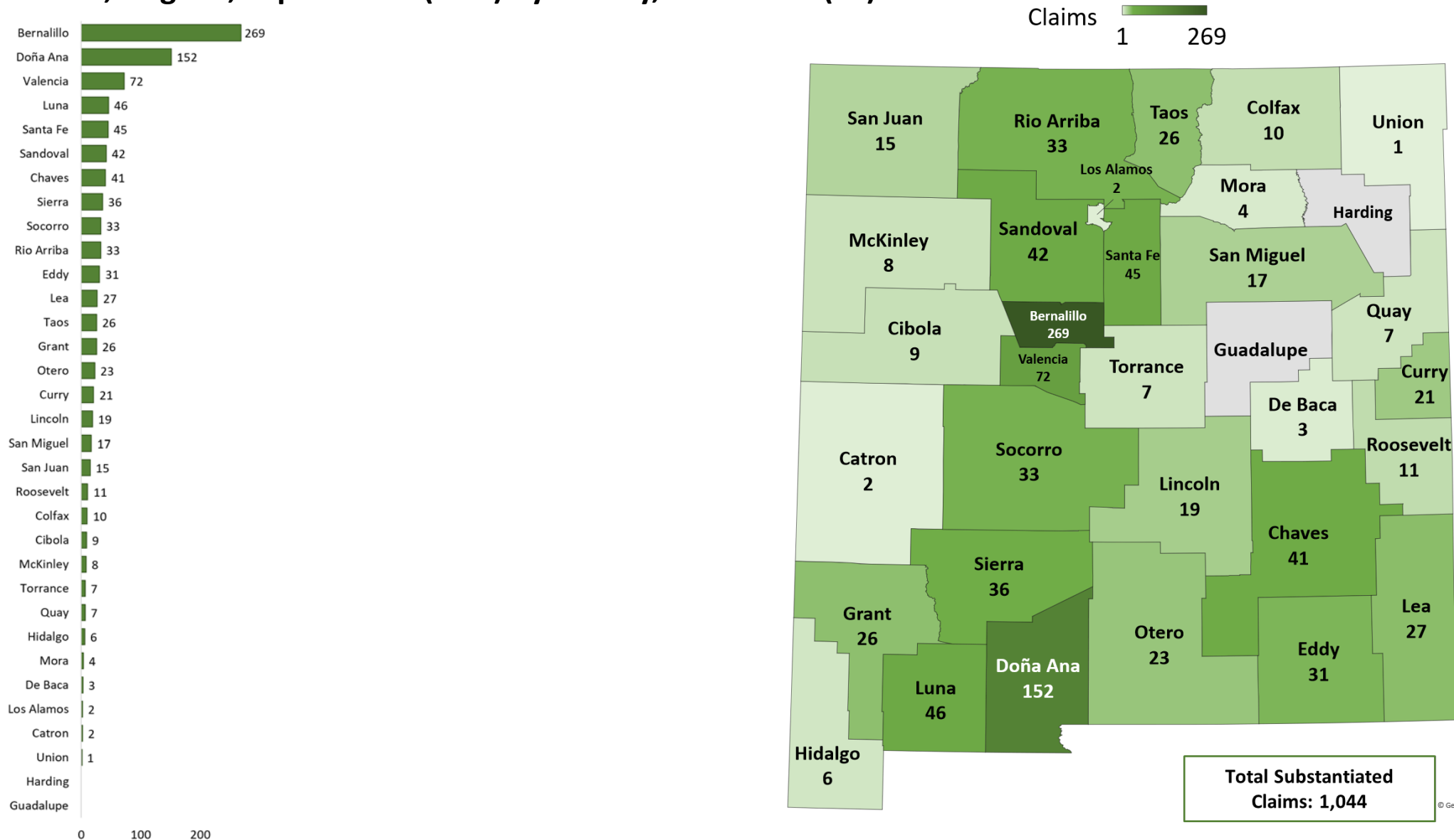
Source: Wellsky Human Services (APSS) Database.

# Aging and Long Term Services Department (ALTSD) Adult Protective Services (APS) Number of Investigations by County, Fiscal Year (FY) 20



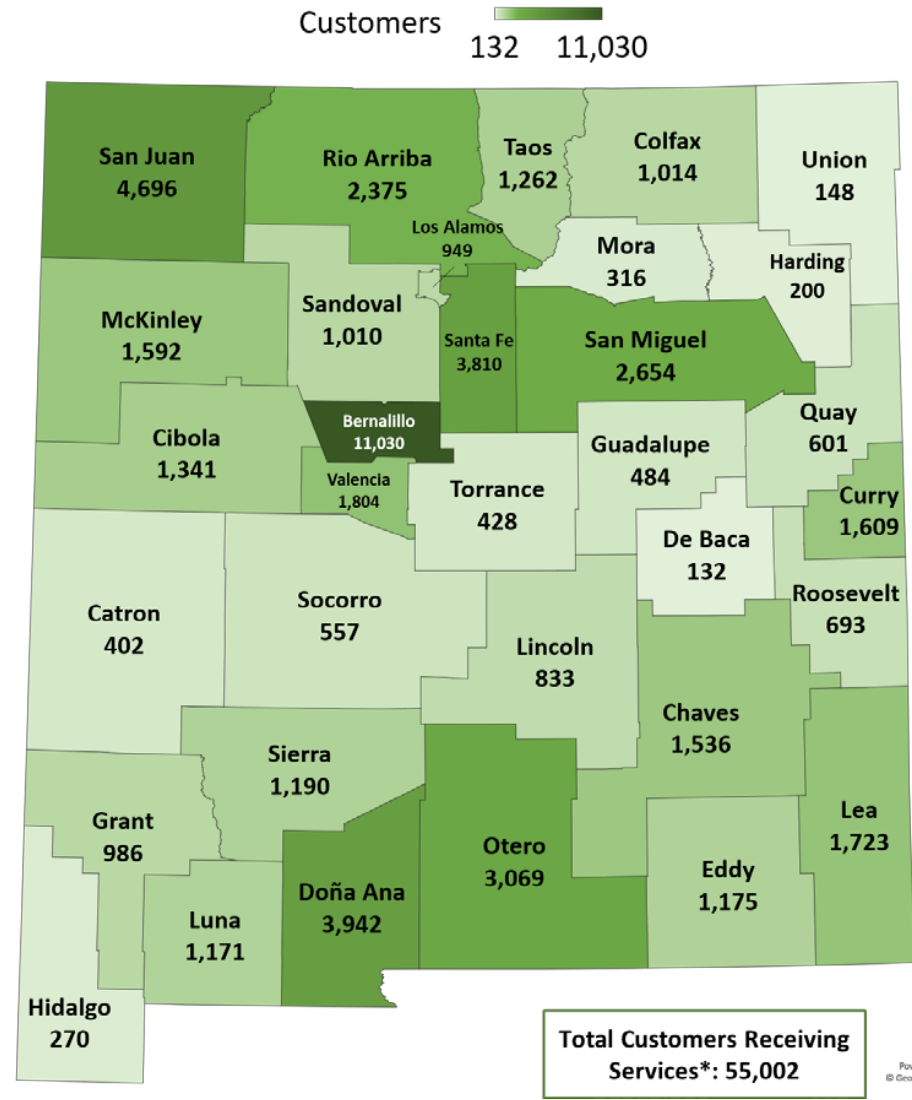
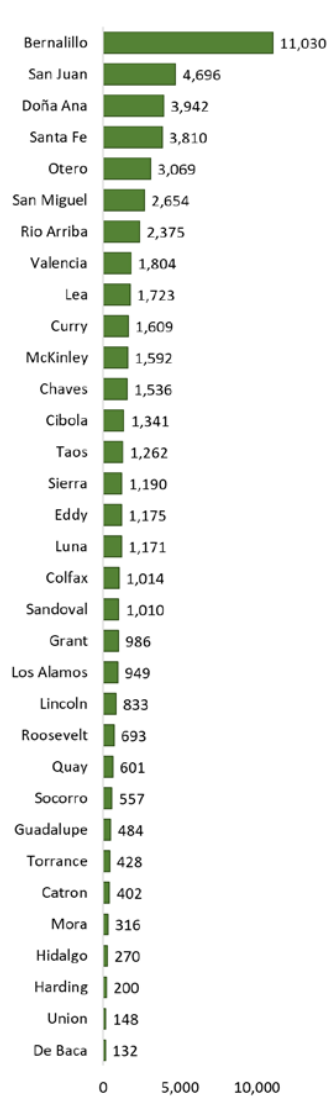
Source: Wellsky Human Services (APSS) Database.

# Aging and Long Term Services Department (ALTSD) Adult Protective Services (APS) Number of Substantiated Abuse, Neglect, Exploitation (ANE) by County, Fiscal Year (FY) 20



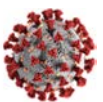
Source: Wellsky Human Services (APSS) Database.

# Aging and Long Term Services Department (ALTSD) Aging Network Customers Receiving Services\* by County, Fiscal Year (FY) 20



**Total Customers Receiving Services\*: 55,002**

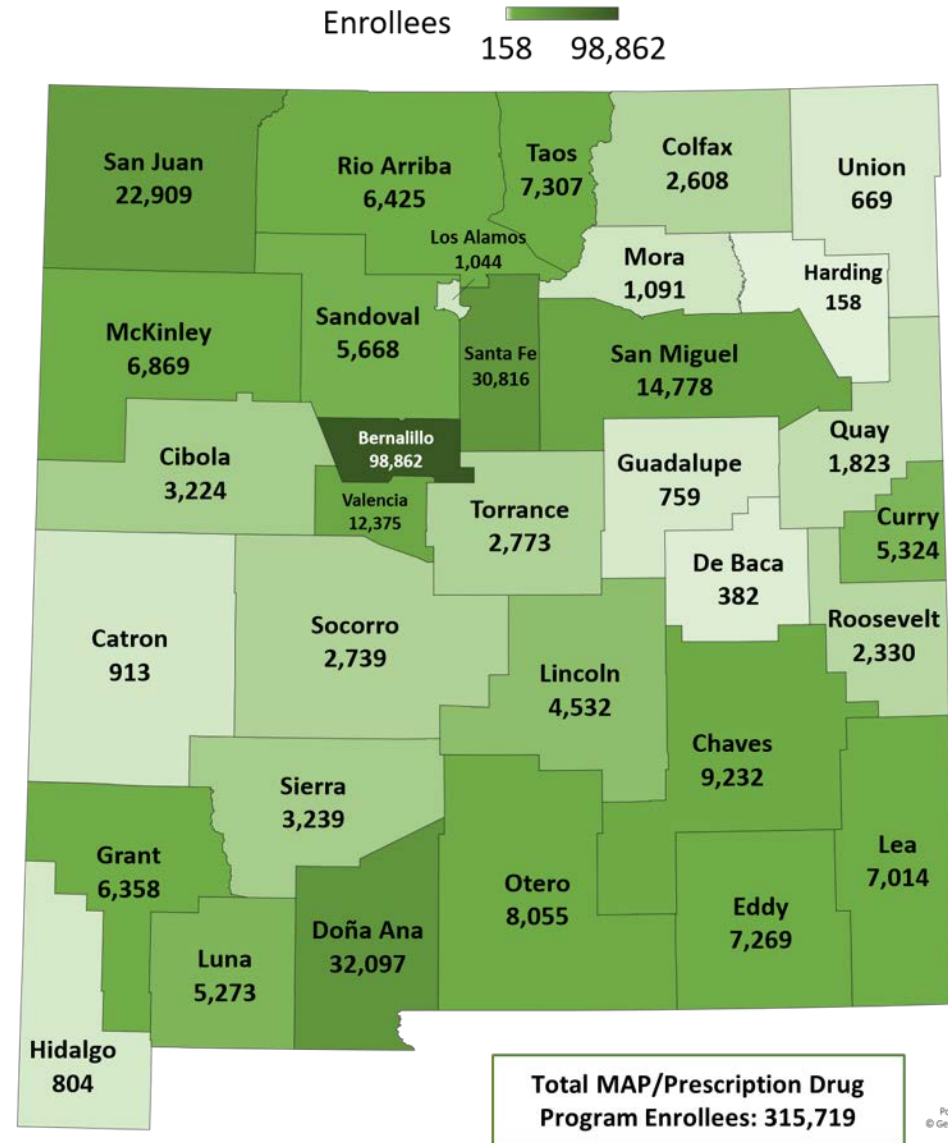
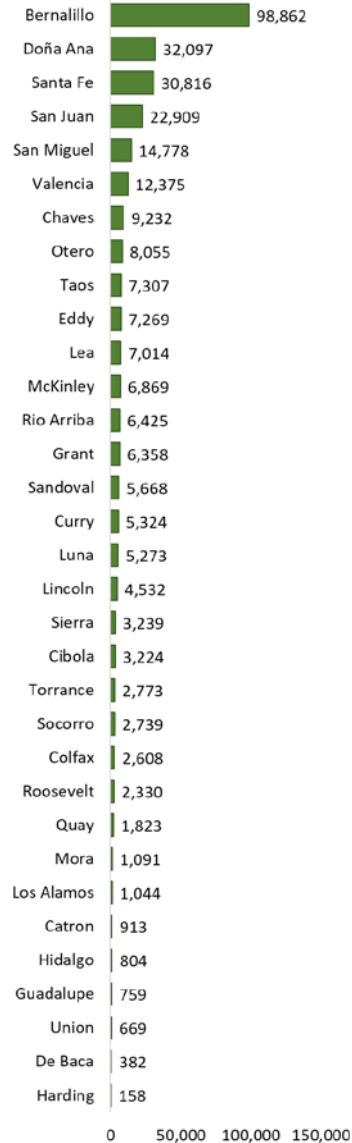
Powered by Bing © GeoNames, HERE



\*services include: COVID meals, home delivered meals, congregate meals, food box delivery, assessment/reassessment of consumers, transportation, well check, homemaker  
 Note: The total number of consumers reflects both registered and unregistered seniors, as reported in the ALTSD performance measures. The number of service units reflect March 11, 2020 to June 30, 2020 COVID data.

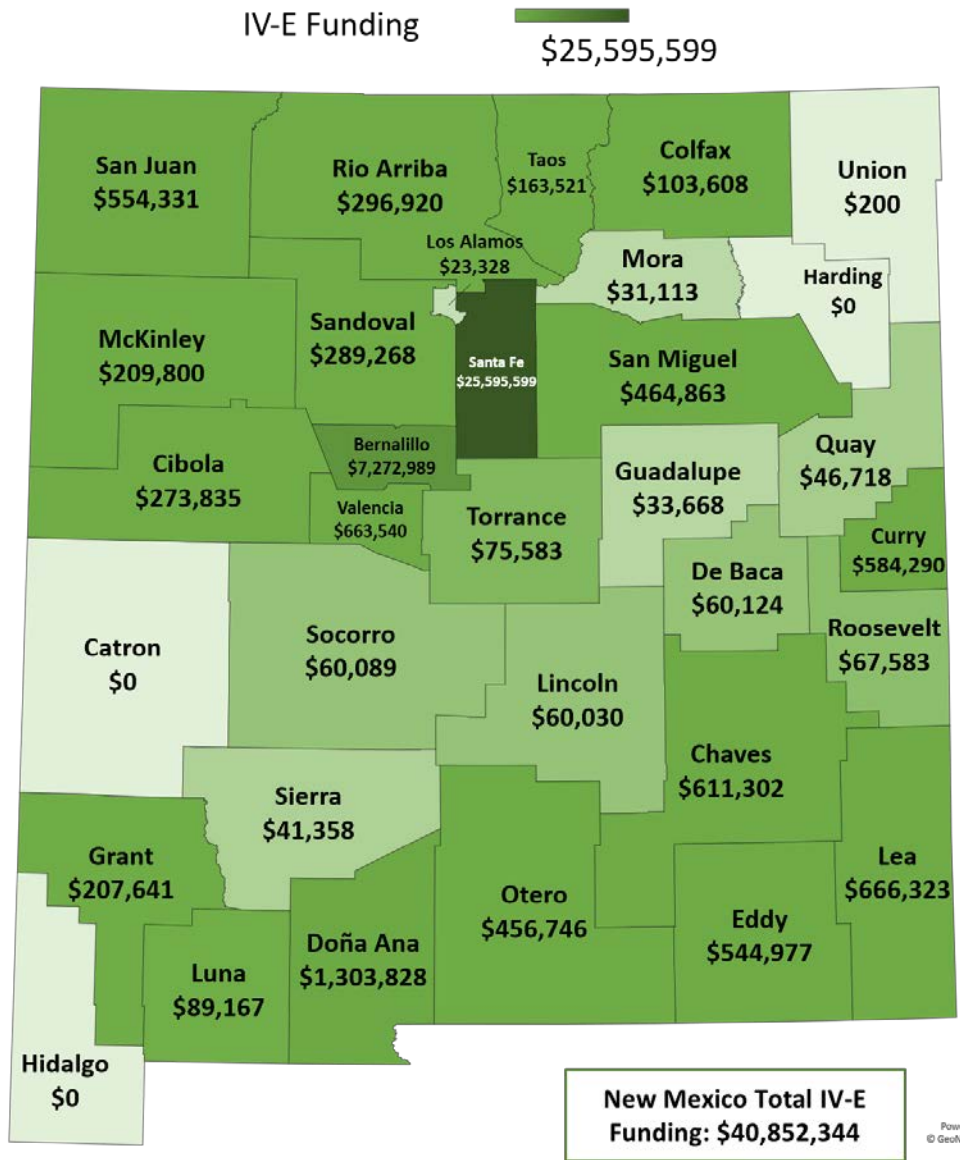
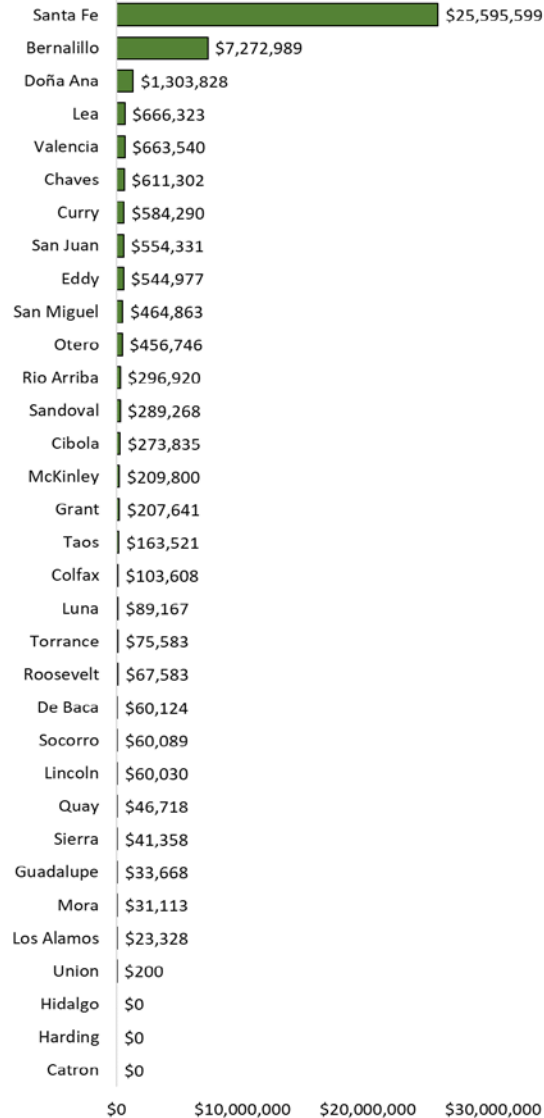
Source: WellSky Aging & Disability (SAMS) Database.  
 Section 3 | Program Enrollment

# Aging and Long Term Services Department (ALTSD) Consumer and Elder Rights Division (CERD) Number of Enrollees in MAP/Prescription Drug Assistance Program by County, Fiscal Year (FY) 20



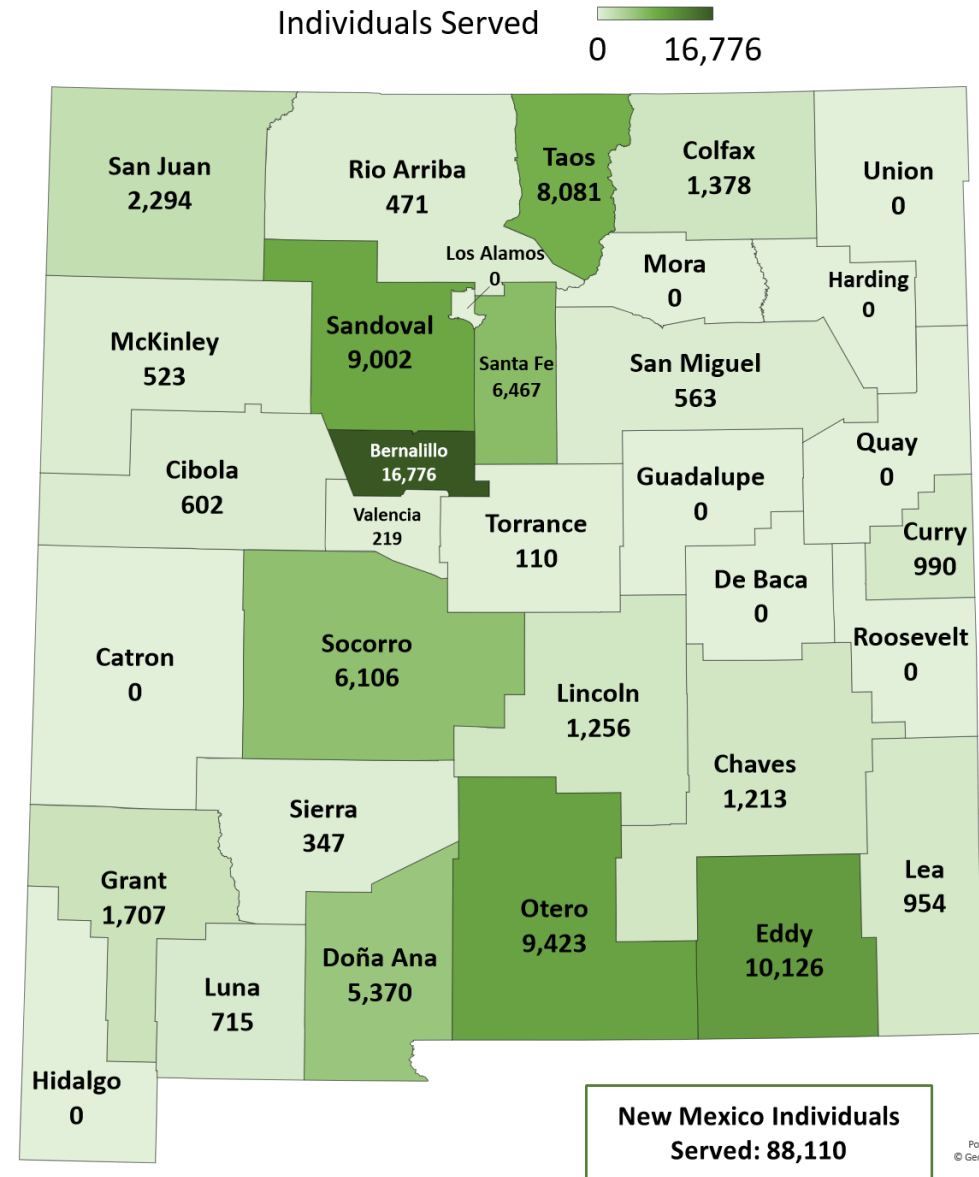
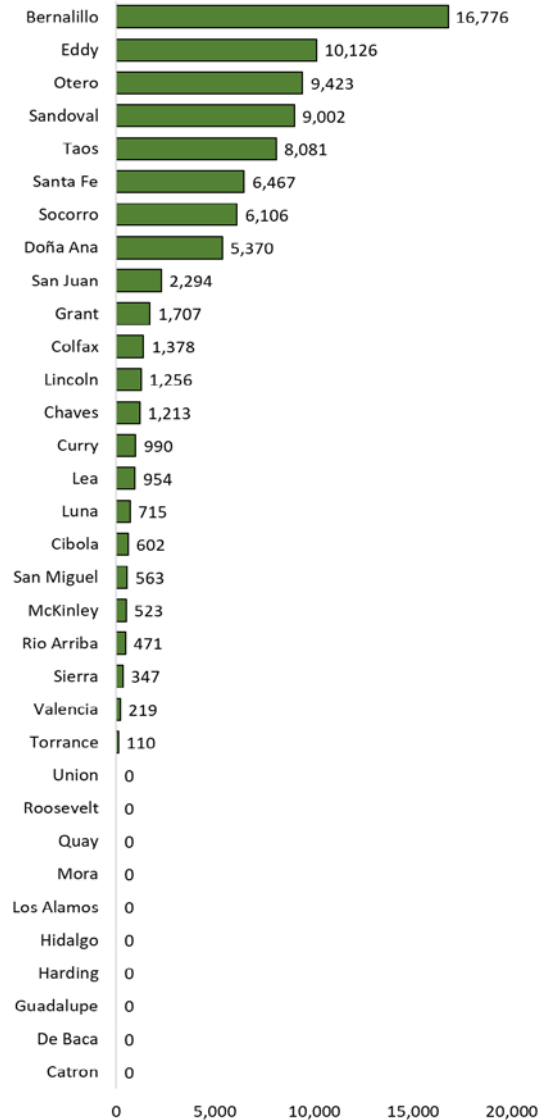
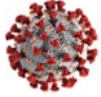
Source: Wellsky Aging & Disability (SAMS) Database.

# Children Youth and Families Department (CYFD) Total IV-E (Foster Care, Adoption & Guardian) Federal & State Funding, Fiscal Year (FY) 20



Source: New Mexico Department of Children, Youth & Families internal analysis of State-Administered Child Welfare Information System data. September 2020.

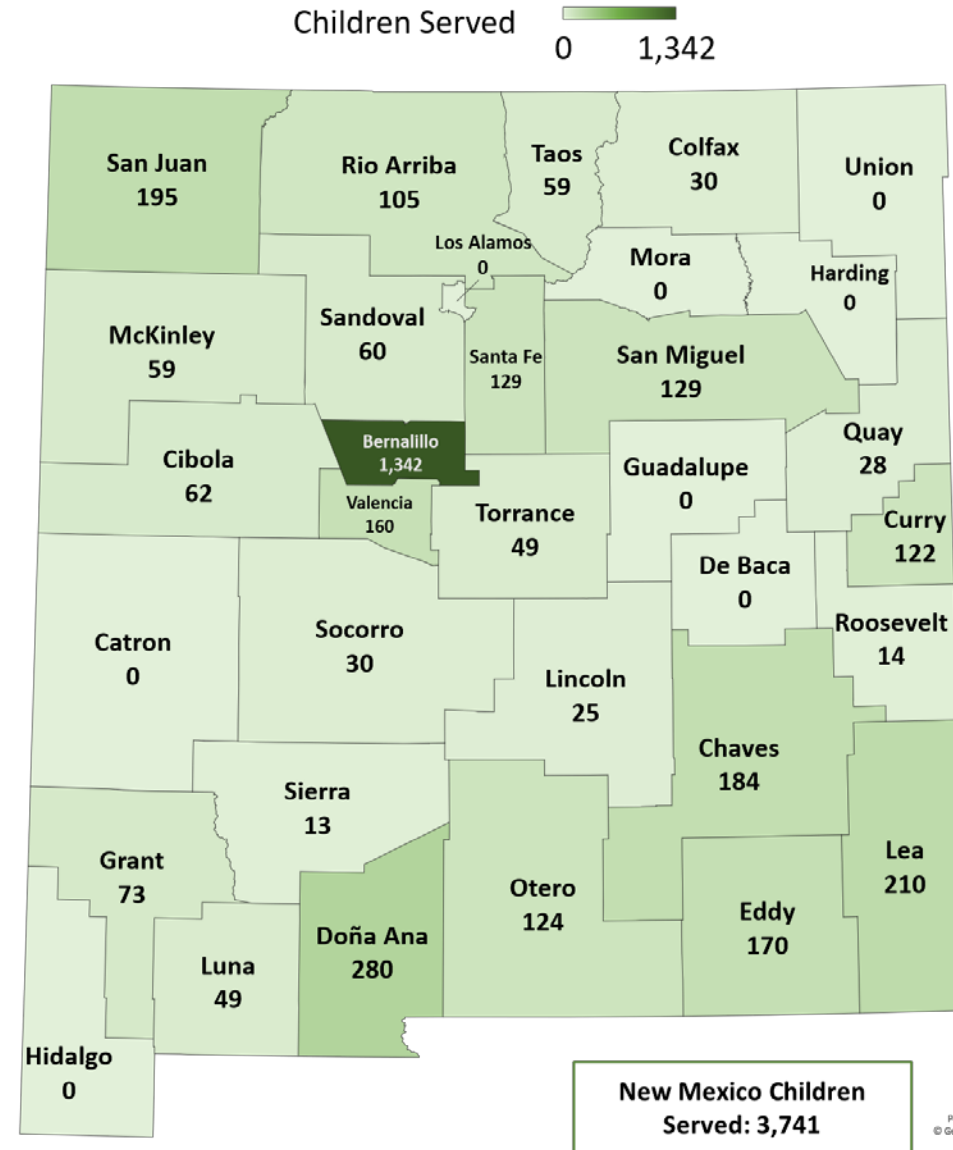
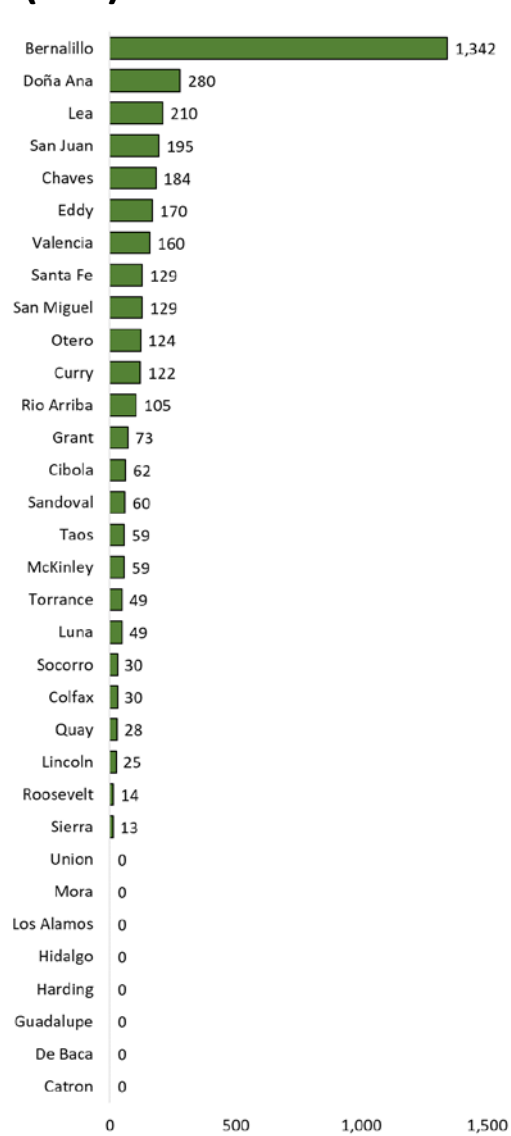
# Children Youth and Families Department (CYFD) Domestic Violence Survivors and Dependents Served by County, State Fiscal Year (SFY) 20



Source: New Mexico Department of Children, Youth & Families internal analysis of State-Administered Child Welfare Information System data. September 2020.

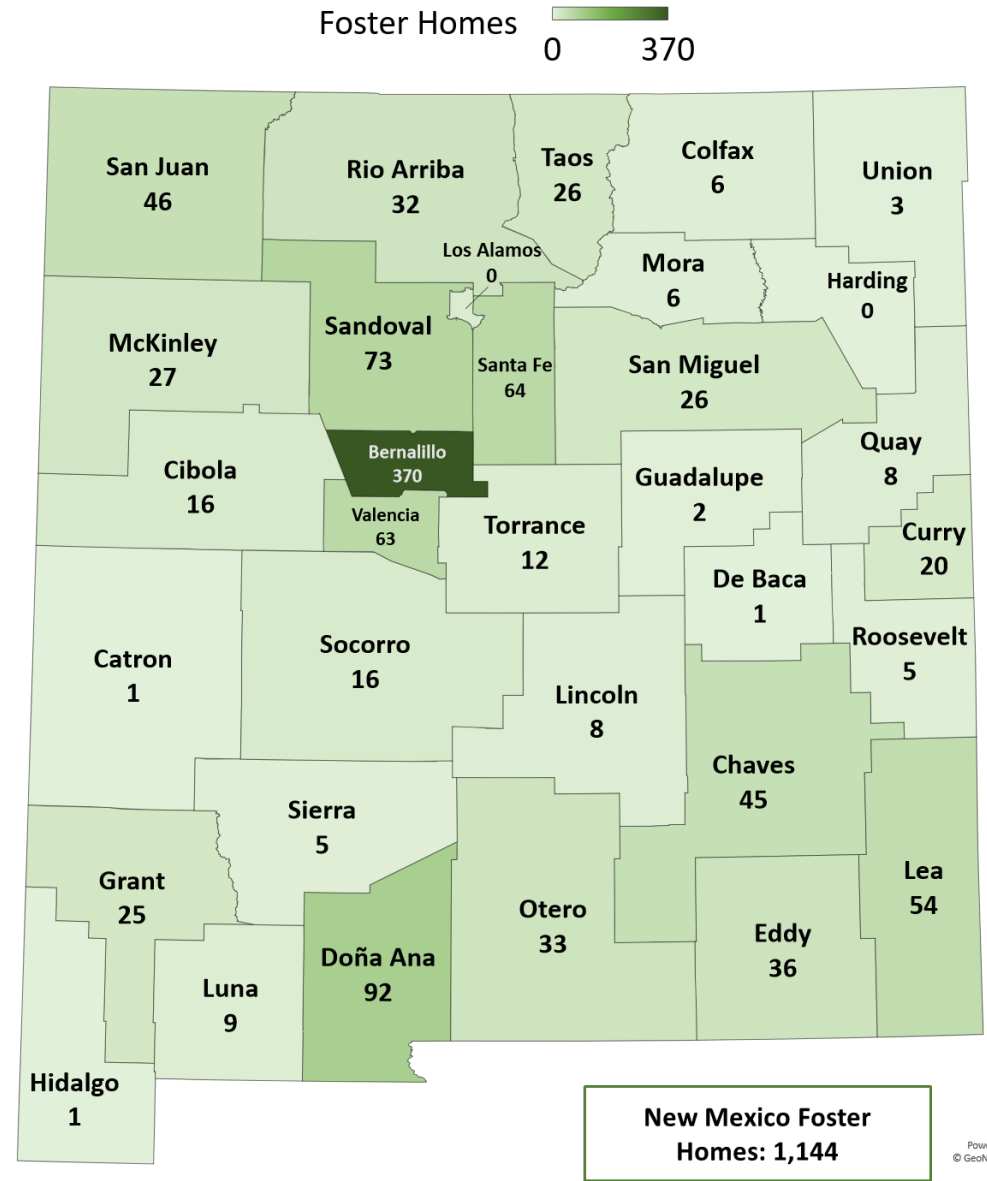
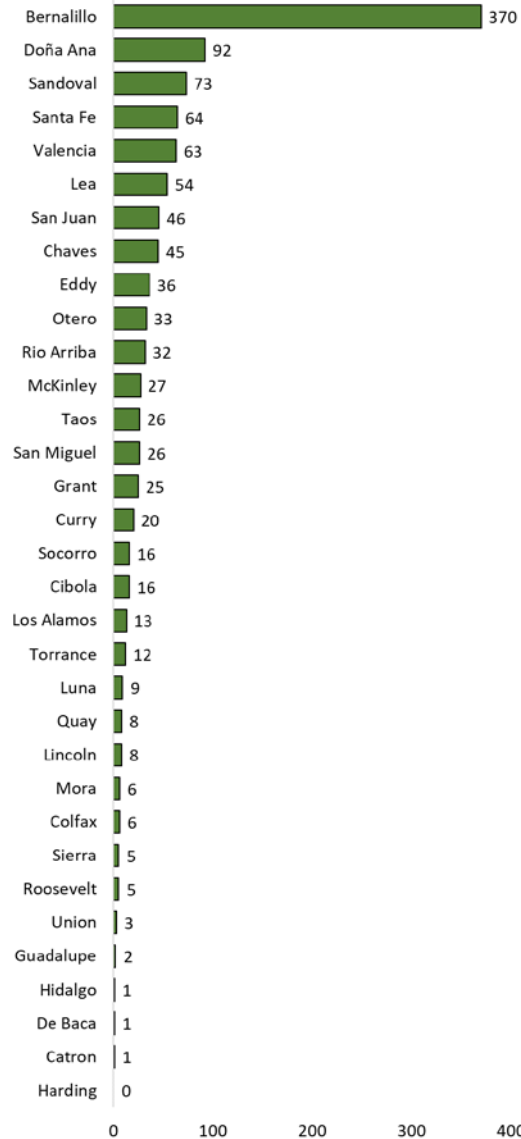


# Children Youth and Families Department (CYFD) Children Served in Foster Care by County, State Fiscal Year (SFY) 20



Source: New Mexico Department of Children, Youth & Families internal analysis of State-Administered Child Welfare Information System data. September 2020. County data for 40 individuals unknown.

# Children Youth and Families Department (CYFD) Foster Homes (Relative & Non-Relative) by County, State Fiscal Year (SFY) 20



Source: New Mexico Department of Children, Youth & Families internal analysis of State-Administered Child Welfare Information System data. September 2020. County data for 40 foster homes unknown.



# FISCAL YEAR 2022 BUDGET REQUEST FACTSHEETS

## SECTION 4

This section highlights significant HSD budget requests in a clear and concise format by summarizing the request, proposed funding and benefits to New Mexico.

## Child Support Modernization

### What is Child Support Modernization?

Child Support Modernization is the implementation of national best practices for New Mexico's child support program. Specifically, Modernization strengthens the child support enforcement program and updates current practices to increase regular, on-time payments to families, to increase the number of noncustodial parents supporting their children, and to improve program operations. These modernization practices will ensure more money is available to children in New Mexico.

### General Fund and Federal Fund (FY 2021, 2022, Difference)

	FY 2021	FY 2022	Difference
<b>General Fund</b>	\$8,161.3	\$7,753.2	(\$408.1)
<b>Federal Fund</b>	\$19,130.9	\$18,338.7	(\$792.2)
<b>Total</b>	<b>\$27,292.2</b>	<b>\$26,091.9</b>	<b>(\$1200.3)</b>

### Financial Benefits to New Mexico

The Child Support Enforcement Division launched a Modernization pilot in Rio Rancho, which increased the amount of child support collected per child by 8.2%. If all offices experience the same increase as the pilot office, the amount of child support collected per child would increase by almost \$11 per child per month.

### Benefits to New Mexicans

Child support is an important source of income for families; HSD is collaborating with agency partners to provide New Mexican parents career opportunities. For example, the Supporting Training and Employing Parents (STEPup) program refers underemployed or unemployed parents to the NM Department of Workforce Solutions for job application assistance and employment. Since its March 2019 launch, 169 parents have participated in the program and 85 parents (50%) began paying child support while 49 (29%) parents obtained employment.

### Frequently Asked Questions

**Q. Will shifting the focus from legal enforcement to employment let non-paying child support parents off the hook?**

**A.** No, work requirements remain for child support orders that if not complied with will lead to further legal enforcement.

**Q. Will Child Support Modernization reduce the amount of child support I currently receive?**

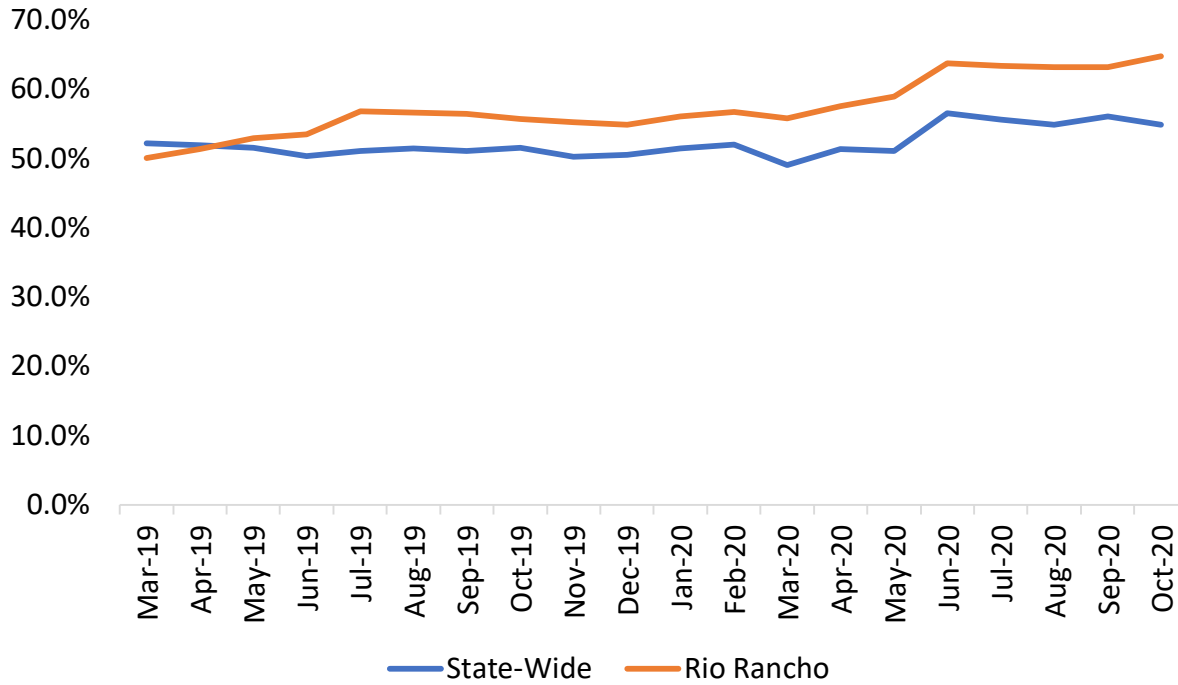
**A.** Under the federal modernization regulations, HSD is required to use the actual income of both parties to calculate support obligations. This means that staff cannot impute income that may not actually exist. Although this may reduce the monthly support amount in a court order, it means the non-custodial parent is more likely to regularly pay and comply with the order as the support amount is based on an actual income.

### Child Support Modernization Activities SFY21-SFY22

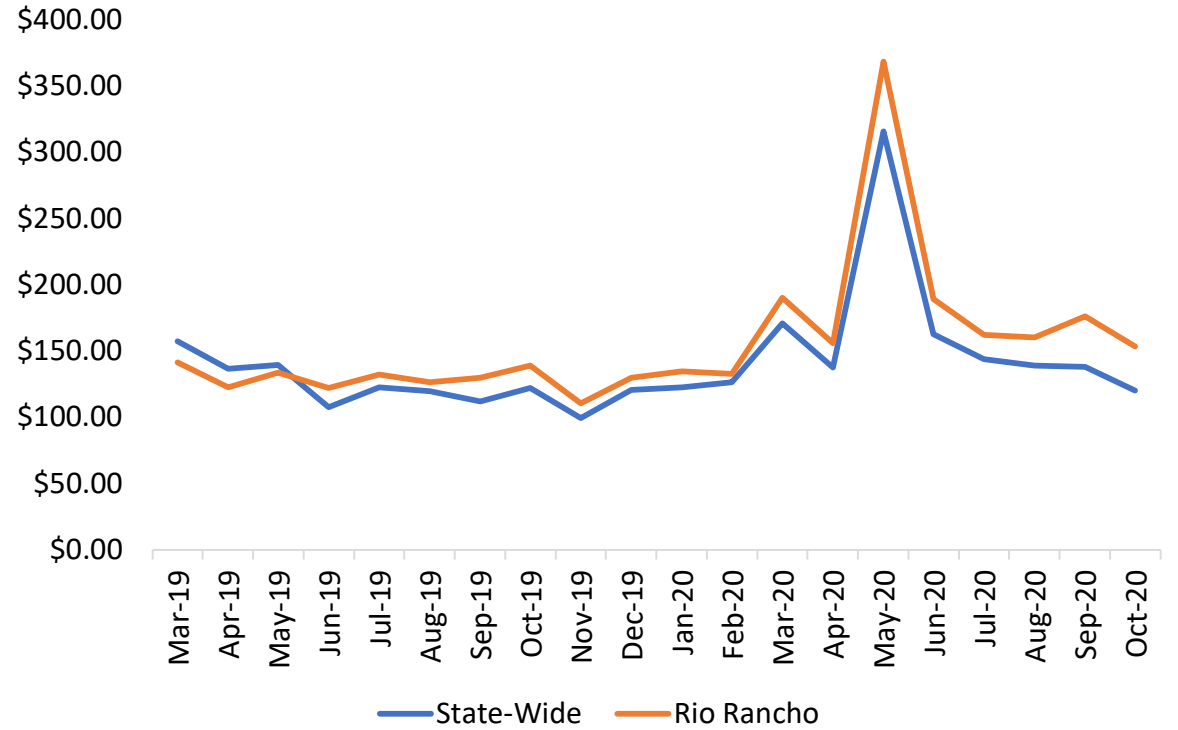
Goal 1: Improved Services	Goal 2: Effective Communications	Goal 3: Effective Technology	Goal 4: Staff Support
<ul style="list-style-type: none"> <li>• Ability to Pay Assessment</li> <li>• Supporting Training Employing Parents Program</li> <li>• Increased Payments to Families</li> <li>• Revised Statutes and Regulations</li> <li>• Continuous Data Driven Process Methodology</li> </ul>	<ul style="list-style-type: none"> <li>• Consolidated Customer Service Center</li> <li>• Increased Customer Outreach</li> <li>• Marketing and Rebranding Project</li> <li>• Collaborative Workgroup with NM District Court Child Support Hearing Officer Programs</li> </ul>	<ul style="list-style-type: none"> <li>• Mainframe Refactoring</li> <li>• Decision Support Tool</li> <li>• Online Payment Portal</li> <li>• Electronic Document Management System</li> </ul>	<ul style="list-style-type: none"> <li>• Revised Training Material</li> <li>• New Coaching Process</li> <li>• Organizational Change Management</li> <li>• New Performance Measures</li> </ul>

# Child Support Modernization

## Percent of Child Support Cases with a Support Order that Received a Payment



## Child Support Amount Collected per Child per Month



## Primary Care Graduate Medical Education Expansion

### What is Primary Care Graduate Medical Education Expansion?

HSD, through its Graduate Medical Education (GME) Expansion Program, funds new and expanding primary care GME programs and provides technical assistance to the program network. GME is the physician training period after medical school and before independent practice; and research demonstrates 55% of medical residents will stay within 100 miles of their residency program. Building on the [2019 GME Expansion in NM Five-Year Strategic Plan](#), it is anticipated primary care programs will grow from 8 to 13 (63% increase) by 2025.

### General Fund and Federal Fund (FY2021, 2022, Difference)

	FY 2021	FY 2022	Difference
<b>General Fund</b>	\$500,000.0 (\$150,000.0 appropriated; \$350,000.0 special appropriation request)	\$500,000.0 (\$150,000.0 appropriated; \$350,000.0 special appropriation request)	\$0.0
<b>Federal Fund</b>	\$0.0	\$0.0	\$0.0
<b>Total</b>	<b>\$500,000.0</b>	<b>\$500,000.0</b>	<b>\$0.0</b>

### Financial Benefits to New Mexicans

- Each physician supports \$3,166,901 in output, an average of 17.07 jobs, ~\$1.4 million in total wages and benefits, and \$126,000 in state and local tax revenues.
- Primary care workforce propels growth in other aspects of the healthcare system, generating \$784,752 in billed charges for a hospital and \$241,276 in professional fees for specialty consultants.

### Benefits to New Mexicans

- Positive impact on population health because individuals with a primary care physician are healthier, regardless of health status or demographics
- Bridge the gap in physician shortages, which exist across all specialties. NM has the oldest physician population, a shortage of providers particularly in rural and frontier communities, and an on-going need for 100 –200 primary care physicians and a similar number of psychiatrists.

### Frequently Asked Questions

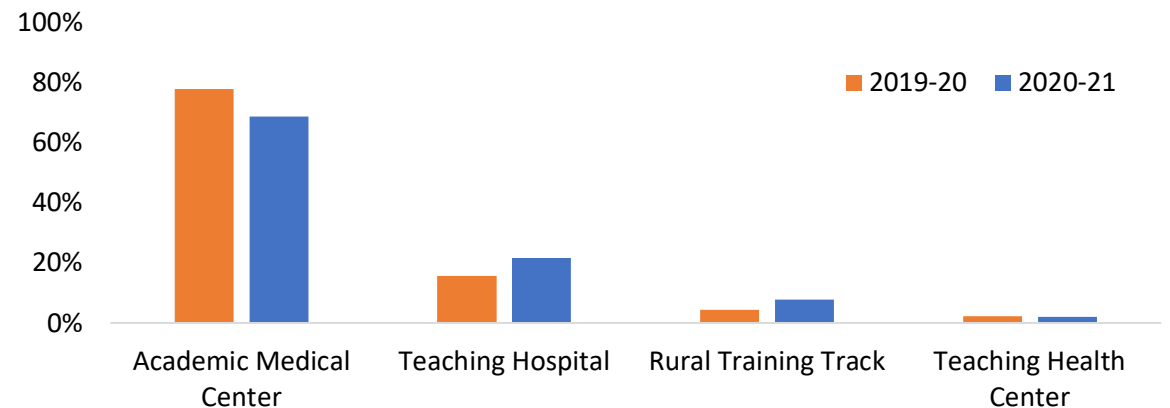
#### Q. Have any primary care GME programs received funding for expansion support?

- A.** Yes, in FY20 three programs were selected to receive funding, totaling \$1,000,035:
- Burrell College of Osteopathic Medicine (Las Cruces) to add a total of 12 new Family Medicine residency positions. Anticipated date of arrival of first resident: Summer 2021.
  - Memorial Medical Center (Las Cruces) to add a total of 12 new General Psychiatry residency positions. Anticipated date of arrival of first resident: Summer 2022.
  - Rehoboth McKinley Christian Health Care Services (Gallup) to add a total of 12 new General Psychiatry residency positions. Anticipated date of arrival of first resident: Summer 2024.

#### Q. What is NM doing to recruit and retain primary care residents from New Mexico?

**A.** As primary care GME programs expand, it is important that a statewide academic network be established to provide staff and financial support to community-based programs. The NM Primary Care Training Consortium is working with the State to provide technical assistance to programs related to student and faculty recruitment and retention, as well as curriculum development. HSD is prioritizing funding programs that commit to actively placing residents in New Mexico upon program competition.

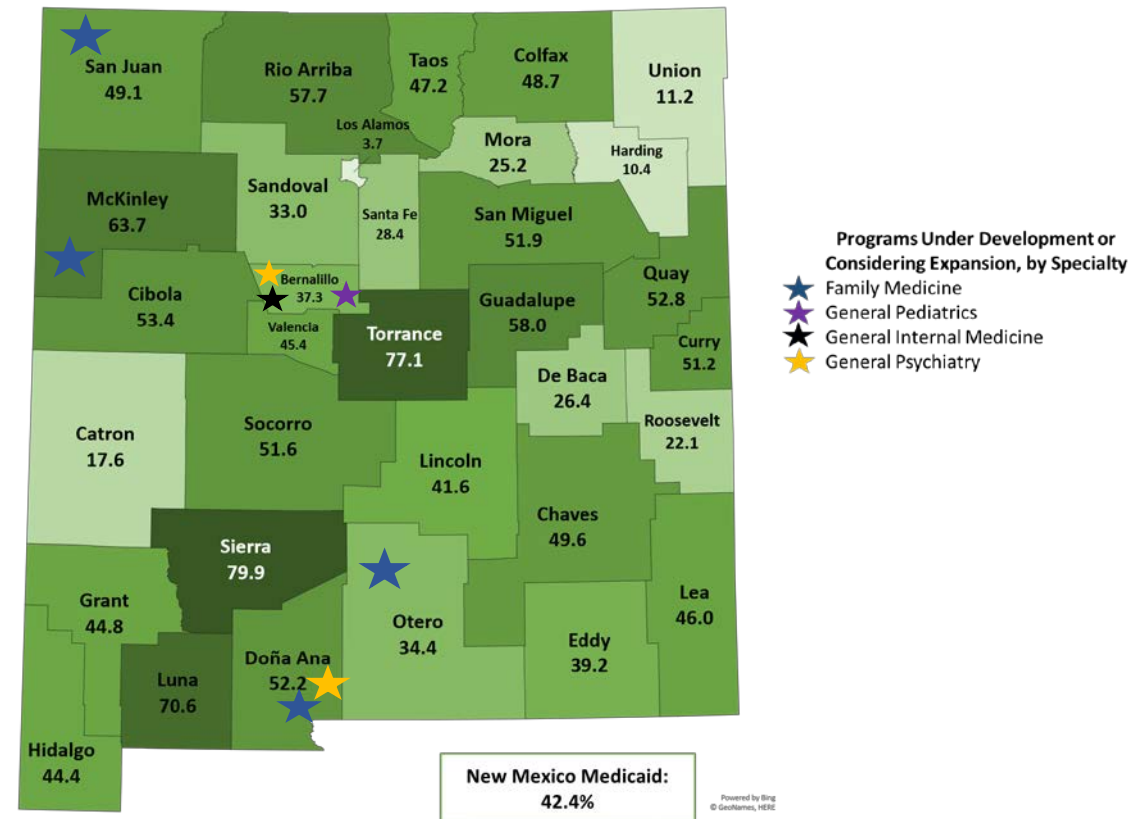
**NM Distribution of First-Year Primary Care Residents by Specialty, 2019-20 & 2020-21 Years (%)**



# Primary Care Graduate Medical Education Expansion

5-year timeline of New or Expanded Primary Care GME Programs in New Mexico								
Number of New First-Year Residents							Total New Residents	New Graduating Resident per Year
Program	FY20	FY21	FY22	FY23	FY24	FY25		
Family Medicine	3	17	17	24	10	10	71	27
General Psychiatry	0	5	11	11	11	6	54	11
General Pediatrics	-	5	5	5	-	-	15	5
General Internal Medicine	-	5	5	5	-	-	15	5
<b>Total Residents per Year</b>	<b>3</b>	<b>32</b>	<b>38</b>	<b>45</b>	<b>21</b>	<b>16</b>	<b>155</b>	<b>48</b>

## New and Expanding GME Programs as of November 2020; Medicaid and Children’s Health Insurance Program (CHIP) Enrollment as a Percentage of Population by County as of October 2020



Source: New Mexico Human Services Department, Income Support Division. Recipients as of October 2020. U.S. Census Bureau, Population Estimates Program (PEP), Vintage 2019, QuickFacts. Retrieved from <https://www.census.gov/quickfacts>, December 10, 2020.

## HHS 2020

### What is the HHS 2020?

HHS 2020 is an initiative that contains multiple projects designed to achieve the vision to create a highly responsive and effective health and human services system to improve the health and well-being of all New Mexicans. The Medicaid Management Information System Replacement (MMISR) project, funded with a combination of federal and state funds, provides the technical foundation. MMISR removes barriers to sharing information across public-facing departments (the “enterprise”) and improves the quality of service for those receiving public assistance, their health care providers, and health and human services workers.

### General Fund and Federal Fund (FY 2021, 2022, Difference)

	FY 2021	FY 2022	Difference
<b>General Fund</b>	\$4,104,100.0	\$1,208,900.0	(\$2,895,200.0)
<b>Federal Fund</b>	\$36,146,300.0	\$10,812,800.0	(\$25,333,500.0)
<b>Total</b>	<b>\$40,250,400.0</b>	<b>\$12,021,700.0</b>	<b>(\$28,228,700.0)</b>

### Financial Benefits to New Mexico

The federal government is paying for 90% of the project. For every dollar spent by New Mexico, an additional \$9 comes from the federal government.

### Benefits to New Mexicans

- “One-stop shop” — whether online, on the phone, or in an office, the public will have a single point of contact to access resources and services for any health and human services agency or program.
- Improved efficiency for providers through more streamlined approval, contract, and payment processes.
- Removal of silos around information about customers via a “unified portal,” providing workers across health and human services departments a single resource.
- Improved population health and well-being by moving from a system centered around discrete transactions to one that holistically addresses an individual’s needs

### Frequently Asked Questions

#### Q. What benefit does this project have to policy makers?

**A.** MMISR increases access to data for multiple stakeholders and allows for a 360-degree view of members, providers, and other entities. It will enable data-driven decision making and provide automated dashboards of key information. Oversight of managed care performance and ability to forecast Medicaid expenditures also will be provided.

#### Q. What other agencies are participating in the HHS 2020 MMISR project?

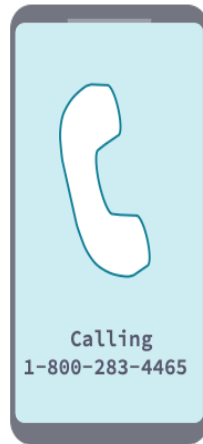
**A.** In addition to HSD, the sister health agencies—Aging and Long Term Services Department; Children, Youth, and Families Department; Department of Health; Early Childhood Education and Care Department—are all participating in the MMISR project.



Benefits of the Consolidated Customer Service Center

CUSTOMER

A New Mexico resident with a question about her family’s TANF benefits calls the number for the **Consolidated Customer Service Center**. Once she provides her information, the agent realizes that her issue overlaps another program administered by a different department — and answers her question related to that program without transferring the call.



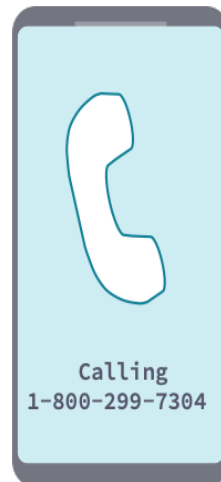
COMMUNITY PARTNER

A case worker who travels around northeastern New Mexico is preparing to help a client with an application late at night. He has a question about a program and uses the chat function at the **Consolidated Customer Service Center** to get an immediate answer, even though it’s after business hours.



PROVIDER

A billing specialist at a hospital in Roswell has a question about how to process some claims she needs to submit. She’s able to call one phone number at the **Consolidated Customer Service Center** to get answers, even though the claims involve several different state programs and departments.



EMPLOYEE

An employee at CSED who handles inquiries often used to have to ask customers to call another number at another department. Because of the automated functions of the **Consolidated Customer Service Center**, they often don’t even need to speak to her, but when they do, she handles all their questions at one time with access to all programs.



## HSD IT Investments

### What are the HSD IT investments?

HSD makes IT investments in three critical areas:

1. IT infrastructure;
2. IT applications; and,
3. New projects to deliver new capabilities and services to the department's customers and workforce.

Although other parts of HSD are cutting budgets, leadership is not reducing its investment in IT for FY 2022. For FY 2022, HSD has prioritized continued investment in the ASPEN integrated eligibility system to improve delivery of services to New Mexicans at the same level as FY 2021.

### General Fund and Federal Fund (FY 2021, 2022, Difference)

	FY 2021	FY 2022	Difference
<b>General Fund</b>	\$ 15,549,500.0	\$ 15,549,500.0	\$ 0.0
<b>Federal Fund</b>	\$ 30,881,600.0	\$ 30,881,600.0	\$ 0.0
<b>Total</b>	<b>\$46,431,100.0</b>	<b>\$46,431,100.0</b>	<b>\$0.0</b>

### Financial Benefits to New Mexico

Investments in ASPEN lower operating costs for HSD. An example of this return on investment is the implementation of real time eligibility for Medicaid applications. Medicaid real time eligibility resulted in 29,673 applications being processed without worker action from January 1, 2020 through August 2, 2020.

Utilizing the average time of data entry for processing of Medicaid applications, Medicaid real time eligibility saved an estimated 41,794 hours of staff time during the same period. This savings equates to \$2,032,864 and is equivalent to 38 staff positions.

### Benefits to New Mexicans

Investments in the ASPEN system provide direct support to New Mexicans during the COVID-19 pandemic. For example, current investments resulted in HSD issuing \$124,442,274 of supplemental SNAP benefits for 182,316 SNAP households. Pandemic Electronic Benefits totaled \$151,448,366, supporting 285,471 children.

### Frequently Asked Questions

#### Q. What does IT cost per customer served by HSD's programs in New Mexico?

**A.** The total cost per customer served by HSD is about \$44 (estimated by dividing the total amount of the ITD's operating budget by the number of customers served by HSD in a given state fiscal year).

#### Q. For every dollar spent on IT, how much is covered by federal funds?

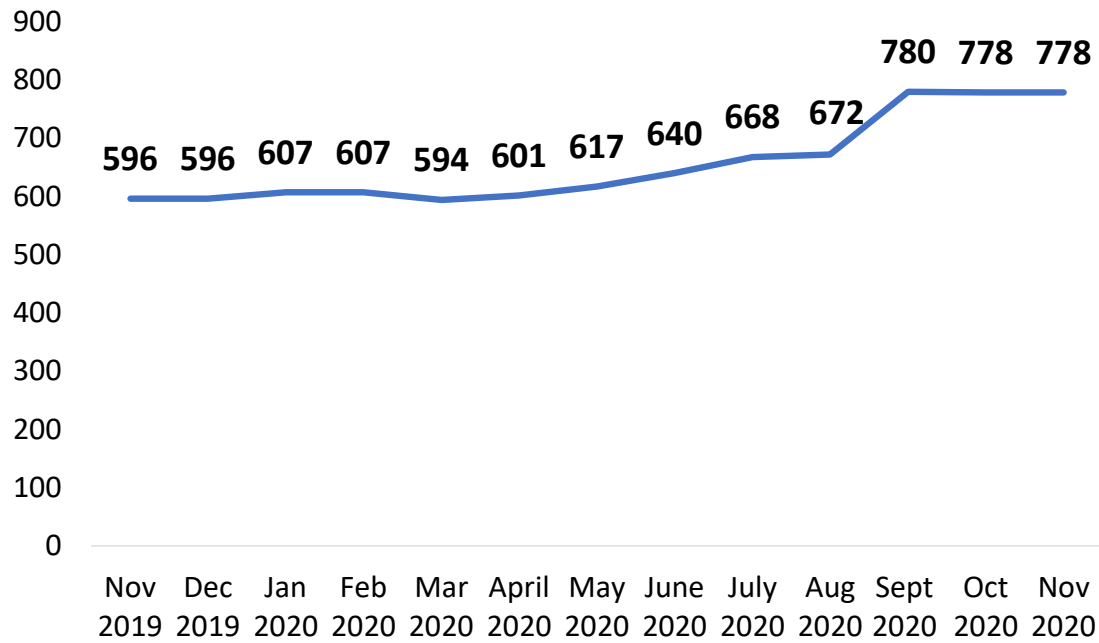
**A.** HSD receives a federal match for most IT investments the Department makes. For every dollar spent within the IT operating budget, \$0.665 is covered by federal funds. Federal match varies based on the program or system though. For example, the ASPEN system has a federal match rate of 67.2%.

#### Q. Why are IT investments needed?

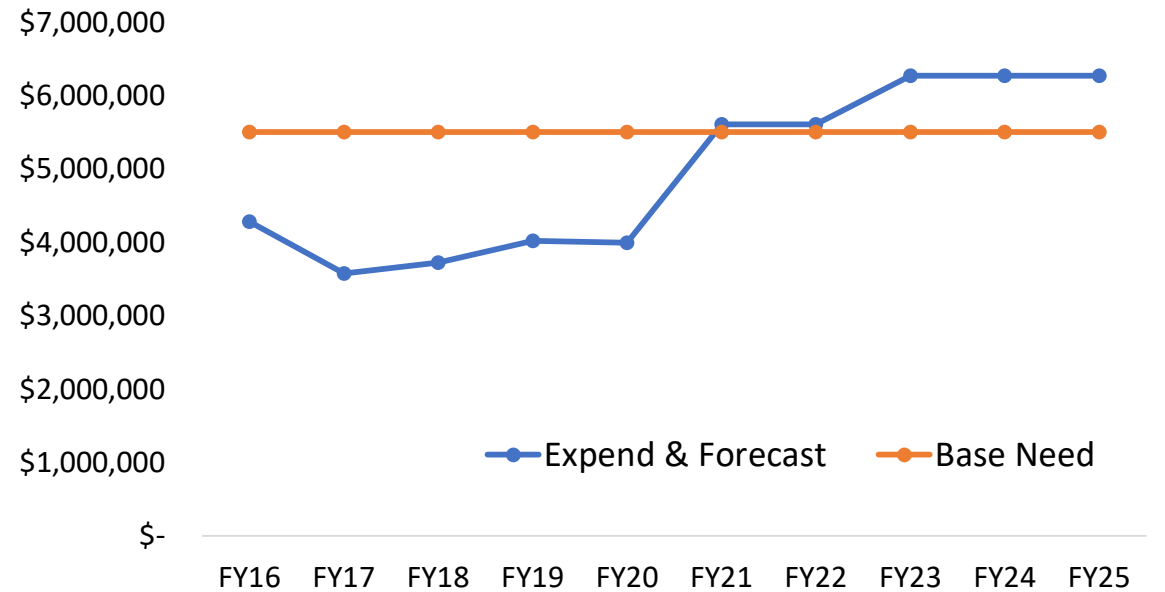
**A.** IT Investments support an increased demand for services and enables increased enrollment in HSD's programs. From January 2020-November 2020, HSD approved 114,906 new SNAP applications and 75,835 new Medicaid applications. Since March 1, 2020, the department has seen a 20% increase in the number of people accessing the department's online YES NM portal to apply for benefits and services. Continued and increased investment in IT systems support this increased demand.

# HSD IT Investments

## RiskSense Security Score



## ASPEN Maintenance and Operations Expenditures and Need (General Fund Only)



## New Mexico Medicaid Program Budget

### What is the New Mexico Medicaid Program Budget?

Medicaid is a jointly-administered federal and state health insurance program for eligible lower-income individuals and certain people with disabilities. The projected FY22 budget for NM Medicaid is \$7.2 billion based on data through September 2020. Factors that increase Medicaid program costs include:

- Increased Medicaid and Children Health Insurance Program (CHIP) enrollment:
  - Baseline projection assumes Federal Government ends Public Health Emergency (PHE) January 2021. Section 6008 of the Families First Coronavirus Response Act (FFCRA) requires that the State follows a 'maintenance of effort' (MOE) to sustain coverage to qualified enrollees through the duration of the PHE. Thereafter, a gradual disenrollment is expected.
  - Alternatively, if the PHE remains through March 2021, enrollment is projected to surpass 900,000 individuals in quarter one of CY 2021. The Medicaid-CHIP enrollment is projected to remain above 918,000 members through at least June 2021. If the PHE continues into FY 2022, then the FY 2022 budget would exceed the baseline projection of \$7.2 billion. The incremental expenditures from following the PHE order would be compensated by further extensions of the 6.2% increased FMAP, posing no additional fiscal risk to the General Fund.
- Increased medical service unit costs and increased utilization of services in the wake of the COVID-19 public health emergency.
- Gradual disenrollment resulting from removal of MOE requirements.
- Modest economic recovery from PHE, resulting in some disenrollment.
- Legislature enabled changes to align provider rates with costs after years of inadequate payment.

### General Fund and Federal Fund (FY 2021, 2022, Difference) (\$000s)

	FY 2021	FY 2022	Difference
<b>Federal Revenues</b>	\$5,979	\$5,657	-\$322
<b>State Revenues</b>	\$1,343	\$1,558	\$215
<b>Other Revenues</b>	\$14	\$17	\$3

Due to the PHE, NM receives a 6.2% increased federal medical assistance percentage (FMAP), as authorized by the FFCRA (effective January 1, 2020). For the State to receive the 6.2% point increased FMAP through the duration of the PHE, the State must follow the MOE requirements in the FFCRA. The increased FMAP brought in an estimated \$138.6 million additional federal dollars to NM in FY 2020 (two quarters) and a projected \$217.5 million in FY 2021 (three quarters). The additional federal funds correspond to a higher proportion of Medicaid-CHIP expenditures covered by federal dollars in FY 2021 relative to FY 2022 (shown on figure below). If the Federal Government declares the end of the PHE on January 21, 2021 then the increased FMAP would expire at the end of March 2021. Based on the current PHE order, the projected budget of \$7.2 billion for FY 2022 will have a General Fund shortfall of \$162 million without an increase in the FMAP.

### General Fund Impact From 6.2% FMAP Increase

FY20 6.2% FMAP Impact by Program (\$000s)		FY21 6.2% FMAP Impact by Program (\$000s)	
Fee for Service	14,933.8	Fee for Service	20,575.3
DOH Waivers	15,301.9	DOH Waivers	21,576.6
CC - Physical Health	49,877.5	CC - Physical Health	85,957.7
CC - LTSS	38,090.9	CC - LTSS	63,207.4
CC - Behavioral Health	11,428.5	CC - Behavioral Health	19,763.6
CC- Health Insurance Providers Fee	2,945.0	CC- Health Insurance Providers Fee	-
Medicare	3,953.6	Medicare	6,407.3
Others	2,082.1	Others	3,497.7
<b>Total Medicaid</b>	<b>138,612.8</b>	<b>Total Medicaid</b>	<b>217,487.9</b>

### Financial Benefits to New Mexico

- Medicaid reduces uncompensated care costs experienced by healthcare providers.
- Medicaid is a primary source of revenue to healthcare providers in NM.
- Taxes and assessments paid through Medicaid provide revenues to:
  - New Mexico's health insurance exchange;
  - New Mexico's high-risk insurance pool; and,
  - Access-to-care through programs such as PACE and Project ECHO.

### Benefits to New Mexicans

The Medicaid program currently provides coverage to 43% of the State's population and 58% of children in NM. Consequently, the Medicaid program plays a critical role in reducing out-of-pocket medical costs across households, and moderating uncompensated care costs experienced by healthcare providers.

# New Mexico Medicaid Program Budget

## Frequently Asked Questions

### Q. What are the projected enrollment trends in the Medicaid-CHIP program?

A. As of October 2020, the total Medicaid-CHIP enrollment is 889,886, of which 373,190 are children (individuals under 21 years old), and 87,711 receive partial benefits. Full benefit individuals are required to enroll in managed care, except Native Americans who can opt-in; individuals needing long term care services and support must enroll in managed care.

The average monthly managed care enrollment is 741,436 members in FY 2021 and projected to be 713,583 in FY 2022, a decrease of 3.8% from FY 2021. The projected enrollments by program in FY 2022 are 422,927 members in the Physical Health program (2.6% below FY 2021); 239,451 members in the Other Adult Group Physical Health program (6.7% below FY 2021); and 51,204 members in the Long Term Services and Supports (LTSS) program (1.6% above FY 2021). All managed care members are enrolled in the Behavioral Health program. Despite the downward enrollment trend from FY 2021 to FY 2022, the projected enrollment for June 2022 remains 32,269 members above the March 2020 level of 680,237.

### Q. How has the COVID-19 pandemic impacted the Medicaid and CHIP programs?

A. The COVID-19 pandemic disrupted the delivery of health care services throughout New Mexico’s healthcare system. In accordance with federal guidelines, HSD implemented various initiatives focusing on the effects of COVID-19, such as delaying non-critical medical care. The Medicaid and CHIP programs have been impacted in the following ways:

- Increased medical expenses associated with acute and long-term care of Medicaid populations. Specifically, additional personal protective equipment needs, additional cleaning and protection needs, and significant staffing challenges.
- Testing, treatment, and vaccine administration are unanticipated expenses significantly impacting the Medicaid budget.
- Delayed costs from pent-up demand as a result of necessary public health orders and fear of exposure.
- Increased unemployment has resulted in significant Medicaid enrollment. Medicaid enrollment typically grows at a rate of .1% per month but since April 2020 has grown on average by 1.5% per month.

The PHE along with the MOE contributed to a high rate of enrollment growth in Medicaid between March 2020 and March 2021. The Pre and Post COVID Enrollment Projections Figure (below) illustrates the Medicaid-CHIP enrollment growth from 837,353 in March 2020 to 901,005 by November 2020, an addition of 65,000 low-income children and adults. Gradual reductions in enrollment during CY 2021 are contingent on the expiration of the PHE and improvement in economic conditions.

If the PHE expires on January 21, 2021 the MOE will no longer be in effect. Consequently, a gradual enrollment decline is projected to begin in April 2021, involving individuals who fail to recertify their eligibility for Medicaid coverage. Losses in Medicaid coverage are expected to be offset by the gradual recovery of employer-based coverage under improved economic conditions. However, if the PHE persists beyond March 2021, then the projected enrollment level of 918,000 (March, 2021) will be sustained through FY 2022.

Pre and Post COVID Enrollment Projections			
	December 2019 (Pre COVID)	September 2020 projection	September 2020 projection (Cont MOE)
Mar-20	837,043	837,353	837,353
Sep-20	841,770	891,192	891,192
Mar-21	846,348	917,912	917,912
Jun-21	848,806	875,795	935,912
Jun-22	856,606	860,596	861,296

# Telehealth

## What is telehealth?

Telehealth refers to healthcare services that are delivered remotely, like virtual doctor's visits or pharmacy information. Throughout NM telehealth is growing in popularity – with beneficiaries accessing physical and behavioral healthcare services using telecommunications technologies.

Telehealth can serve as a substitute for in-person healthcare, avoiding inconveniences and costs in receiving care. Telehealth can also act as a complement to in-person healthcare, improving healthcare outcomes. Accordingly, telehealth is an essential resource in the NM Medicaid program, providing a valuable option in the delivery of care.

Telehealth has been a critical component of the State's response during the COVID-19 pandemic. In mid-March, HSD authorized billing for expanded telehealth, allowing beneficiaries to safely access many physical health services and most behavioral health services, thus supporting providers around the state in maintaining service delivery.

## General Fund and Federal Fund

The General and Federal funding of telehealth services applies the same federal matching formulas as in-person service delivery. The financial implications for the Medicaid program are under study, as access to these services expands across the Medicaid-covered provider network.

## Financial Benefits to New Mexico

Financial benefits from telehealth accrue to service providers and individuals seeking services. Managed Care Organizations (MCOs) also benefit from network economies in delivering services to their members. While the monetary value to the NM Medicaid program is under study, national studies tend to find cost-savings from telehealth over a non-telehealth alternative. Specifically, Wade et al. (2010) reviewed economic literature covering 36 studies, finding cost-savings from telehealth in 22 studies compared to cost-increases in 11 studies, and mixed results in the 3 remaining studies. Benefits from timely healthcare and improved well-being are most widely reported in a rural-outpatient setting.

## Benefits to New Mexicans

This year the COVID-19 pandemic clarified the value of telemedicine options, motivating the Centers for Medicare and Medicaid Services (CMS) to expand virtual services (Brandon, 2020). Telehealth options were promptly implemented by New Mexico's Medicaid program, which reimbursed providers for delivery of remote services.

Telehealth appears to bring positive outcomes for both behavioral health providers and their clients. Providers report fewer appointment no-shows and cancellations, and potentially better outcomes as many clients appear more relaxed and able to engage in therapy when they are in their own homes. Clients avoided the cost and inconvenience of driving potentially long distances, and providers worked safely from home or scaled-down office settings.

## Frequently Asked Questions

### Q. What Services are well-suited for telehealth?

**A.** Visits that don't require in person examinations or diagnostic testing can easily be transitioned to telemedicine. Follow-up visits, new patient visits that don't require detailed physical exams or diagnostic tests, and behavioral health visits are a few examples of well-suited services.

### Q. Is telehealth suitable in providing Behavioral Health services?

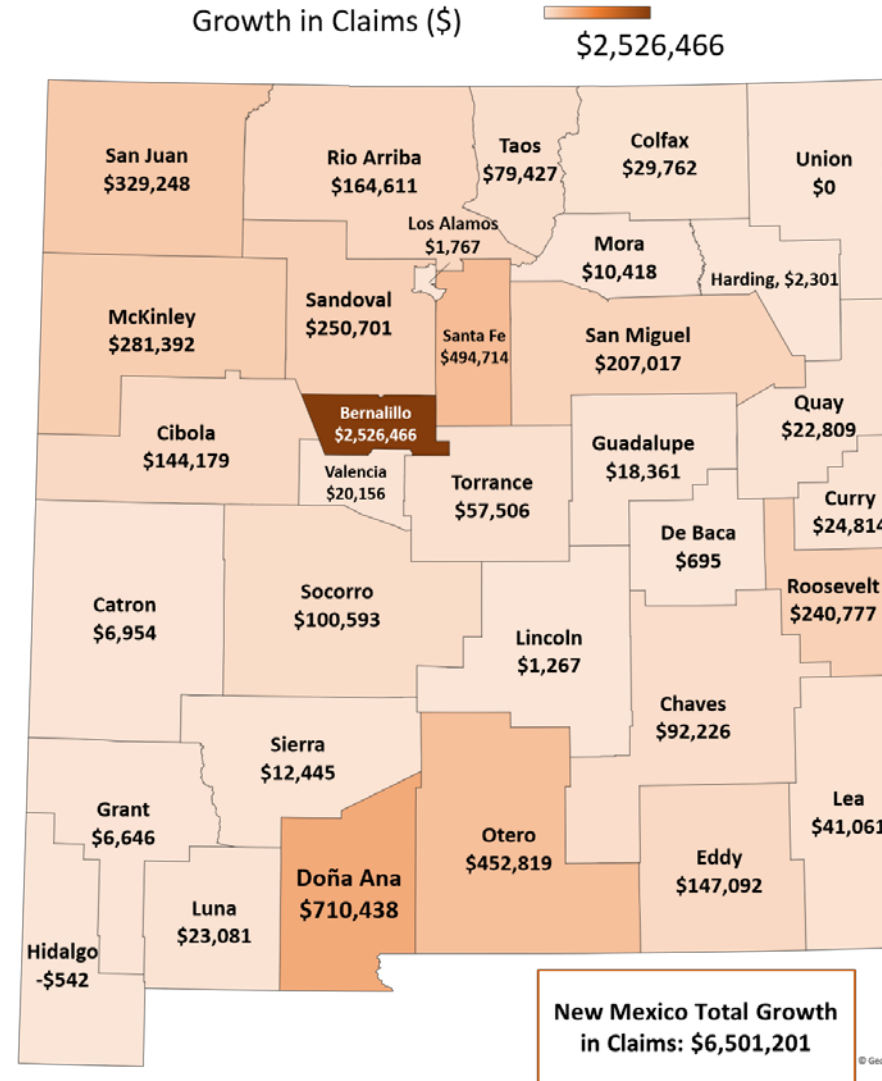
**A.** Depending on a client's unique circumstances, many behavioral health services are well-suited for telehealth. A wide range of individual, family, and group therapies – including those focusing on substance abuse disorder – can be successfully delivered via telehealth. Telehealth visits can often support services involving an initial or periodic physical face-to-face examination.

### Q. How has telehealth helped maintain healthcare services during the COVID-19 pandemic?

**A.** A preliminary review examined the change in telehealth between the first and second quarters of calendar year 2020. This comparison is illustrated in Figures 1 and 2 below. Based on preliminary data, HSD observed an increase of 61,492 telehealth claims, reflecting a 300% increase. Synchronously, the average volume of total healthcare claims dropped 275,000 per month. Consequently, telehealth was instrumental in maintaining service delivery.

# Telehealth

## Growth in Telehealth Claims: CY20 Q1 to CY20 Q2 (Increased Amount Paid)



Reference:

Wade, V. A., Karnon, J., Elshaug, A. G., & Hiller, J. E. (2010). A systematic review of economic analyses of telehealth services using real time video communication. *BMC Health Services Research*, 10(1), 233. <https://doi.org/10.1186/1472-6963-10-233>

Source: New Mexico Human Services Department, Medicaid data analysis.

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# NEW MEXICO COUNTY FACTSHEETS



## SECTION 5

This section provides comparable information and statistics across a range of demographic and socioeconomic indicators, as well as information related to community resources.



# BERNALILLO COUNTY

## Legislative Districts

Data Table for Bernalillo County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	679,121	32.4%	1
White	250,446,756	1,716,516	0.7%	569,783	33.2%	1
Native American	4,267,114	229,393	5.4%	42,785	18.7%	3
Black/African American	43,984,096	55,107	0.1%	24,448	44.4%	1
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	41,426	43.5%	1
Hispanic/Latino	60,724,312	1,032,897	1.7%	341,598	33.1%	1
Minor (under 18 years) Population	73,197,414	475,980	0.7%	145,332	30.5%	1
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$45,431	104.9%	6
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	50,255	7.4%	19
Poverty Rate as of 2019	40,373,461	406,785	19.4%	113,413	16.7%	16
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	161,631	23.8%	23
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	31,060	20.5%	26
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	273,007	40.2%	17
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	13,371	9.2%	23
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	114,771	30.4%	1
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	313,064	41.0%	24
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	11,592	10.1%	26
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	23,920	3.5%	1
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	112,055	16.5%	30
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	33,616	30.0%	17
Number of Veterans as of 2018	N/A	175,052	10.8%	51,244	9.6%	18
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	172	25.4	7
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	415	61.4	22
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	401	59.0	17
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	179	26.3	15
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	141	20.8	22
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	359.5	5.3	15
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	70.3	1.0	3
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	921	48.5%	1

## HOUSE

Dist 10 – G. Andres Romero  
 Dist 11 – Javier Martinez  
 Dist 12 – Brittney Aileene Barreras  
 Dist 12 – Patricio Ruiloba  
 Dist 13 – Patricia Roybal Caballero  
 Dist 14 – Miguel P. Garcia  
 Dist 15 – Dayan Hochman-Vigil  
 Dist 16 – Antonio Maestas  
 Dist 17 – Deborah A. Armstrong  
 Dist 18 – Gail Chasey  
 Dist 19 – Sheryl Williams Stapleton  
 Dist 20 – Meradith A. Dixon  
 Dist 21 – Debra M. Sariñana  
 Dist 22 – Stefani Lord  
 Dist 23 – Daymon Ely  
 Dist 24 – Elizabeth “Liz” Thomson  
 Dist 25 – Christine Trujillo  
 Dist 26 – Georgene Louis  
 Dist 27 – Marian Matthews  
 Dist 28 – Melanie A. Stansbury  
 Dist 29 – Joy Garratt  
 Dist 30 – Natalie Figueroa  
 Dist 31 – William “Bill” R. Rehm  
 Dist 50 – Matthew McQueen  
 Dist 68 – Karen C. Bash  
 Dist 69 – Harry Garcia

Source: <https://nmlegis.gov>

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# BERNALILLO COUNTY



Data Table for Bernalillo County									
	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race				Ethnicity
					White	Native American	Black/African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	253,372	28.5%	1	202,858	22,453	10,197	17,864	144,614
SNAP Recipients	474,797	133,121	28.0%	1	106,179	13,151	6,109	7,682	78,762
Cash Assistance Recipients	33,282	10,162	30.5%	1	7,800	1,121	650	591	6,614
TANF Recipients	29,421	9,025	30.7%	1	6,885	1,030	580	530	5,920
General Assistance Program Recipients	1,986	605	30.5%	1	496	47	30	32	320
LIHEAP Recipients	159,674	40,023	25.1%	1	32,698	3,605	1,574	2,146	24,905
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	28,214	30.0%	1					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	84,555	3.2%	8					
Emergency Support Function (ESF6) Total Non-Congregate Sheltered through November 2020	3,446	1,497	43.4%	1					
Child Support Number of Children Enrolled	91,590	20,975	22.9%	1					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	357	21.4%	2					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$40,367,077	33.7%	1					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$2,084,743,011	28.4%	1					
Child Support Collections as of July 2020	\$159,797,910	\$43,206,353	27.0%	1					
Child Support Collections per Child as of July 2020	\$136.72	\$171.88	125.7%	6					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$182.75	125.7%	6					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

## Legislative Districts

### SENATE

- Dist 9 – Brenda Grace McKenna
- Dist 10 – Katy Duhigg
- Dist 11 – Linda M. Lopez
- Dist 12 – Gerald Ortiz y Pino
- Dist 13 – Bill B. O’Neill
- Dist 14 – Michael Padilla
- Dist 15 – Daniel Ivey-Soto
- Dist 16 – Antoinette Sedillo Lopez
- Dist 17 – Mimi Stewart
- Dist 18 – Bill Tallman
- Dist 19 – Greg William Schmedes
- Dist 20 – Martin E. Hickey
- Dist 21 – Mark Moores
- Dist 22 – Benny Shendo Jr.
- Dist 23 – Harold James Pope Jr.
- Dist 26 – Jacob Candelaria
- Dist 29 – Gregory A. Baca
- Dist 39 – Elizabeth “Liz” Stefanics

Source: <https://nmlegis.gov>

# BERNALILLO COUNTY



**HSD Income Support Offices**  
**Bernalillo County NW**  
 1041 Lamberton Place NE  
 Albuquerque 87110  
 505-222-9200

**Bernalillo County SW**  
 3280 Bridge Blvd SW  
 Albuquerque 87121  
 505-841-2300

**Bernalillo County NE**  
 4330 Cutler Ave NE  
 Albuquerque 87110  
 505-222-9200

**Bernalillo County SE**  
 1711 Randolph Rd SE  
 Albuquerque 87106  
 505-383-260

**HSD Child Support Offices**  
**County Office 3 – Serving N. Bernalillo & Torrance Counties**  
 1010 18th St NW  
 Albuquerque 87104

**County Office 7 – Serving N. Bernalillo County**  
 1015 Tijeras NW Suite 100  
 Albuquerque 87102

**Hospitals**  
**Heart Hospital of New Mexico**  
 504 Elm St NE  
 Albuquerque 87102  
 505-727-8000

**Lovelace Medical Center**  
 601 Dr Martin Luther King Ave NE  
 Albuquerque 87102  
 505-727-800

**Lovelace UNM Rehabilitation Hospital**  
 505 Elm ST NE  
 Albuquerque 87102  
 505-727-4700

**Lovelace Westside Hospital**  
 10501 Golf Course Rd NW  
 Albuquerque 87114  
 505-727-2000

**Lovelace Women’s Hospital**  
 4701 Montgomery Blvd NE  
 Albuquerque 87109  
 505-727-7800

**Presbyterian Hospital**  
 1100 Central Ave SE  
 Albuquerque 87106  
 505-841-1234

**Raymond G. Murphy Department of Veteran’s Affairs Medical Center**  
 1501 San Pedro Dr SE  
 Albuquerque 87108  
 505-265-1711

**UNM Carrie Tingley Hospital**  
 1127 University Blvd NE  
 Albuquerque 87102  
 505-272-5200

**UNM Children’s Hospital**  
 2211 Lomas Blvd NE  
 Albuquerque 87106  
 505-272-5437

**UNM Children’s Psychiatric Center**  
 1001 Yale Blvd NE  
 Albuquerque 87106  
 505-272-2890

**UNM Hospital**  
 2211 Lomas Blvd NE  
 Albuquerque 87106  
 505-272-2111

**AMG Specialty Hospital**  
 5400 Gibson Blvd SE  
 Albuquerque 87108  
 505-842-5550

**Central Desert Behavioral Health Center**  
 239 Elm St NE  
 Albuquerque 87102  
 505-243-3387

**Haven Behavioral Senior Care of ABQ**  
 5400 Gibson Blvd SE  
 Albuquerque 87108  
 505-254-4500

**Encompass Health Rehabilitation Hospital of Albuquerque**  
 7000 Jefferson St NE  
 Albuquerque 87109  
 505-344-9478

**Kindred Hospital Albuquerque**  
 700 High St NE  
 Albuquerque 87102  
 505-242-4444

**UNM Psychiatric Center**  
 2600 Marble Ave  
 Albuquerque 87106  
 505-272-2800

# BERNALILLO COUNTY



## Nursing Facilities

**Advanced Health Care of Albuquerque**  
2701 Richmond Drive NE  
Albuquerque 87107  
505-967-4200

**Albuquerque Heights Healthcare and Rehabilitation**  
103 Hospital Loop NE  
Albuquerque 87109  
505-348-8300

**Avamere Rehabilitation at Fiesta Park**  
8820 Horizon Boulevard NE  
Albuquerque 87113  
505-998-1551

**Bear Canyon Rehabilitation Center**  
5123 Juan Tabo Boulevard NE  
Albuquerque 87111  
505-292-3333

**Camino Healthcare**  
1509 University Boulevard NE  
Albuquerque 87102  
505-243-2257

**Canyon Transitional Rehabilitation Center, LLC**  
10101 Lagrima De Oro Road NE  
Albuquerque 87111  
505-298-1231

**Good Samaritan Society - Manzano Del Sol**  
5201 Roma Avenue NE  
Albuquerque 87108  
505-262-231

**La Vida Llana**  
10501 Lagrima De Oro Ne  
Albuquerque 87111  
505-296-6700

**Ladera Center**  
5901 Ouray Road NW  
Albuquerque 87120  
505-836-0023

**Las Palomas Center**  
8100 Palomas Avenue NE  
Albuquerque 87109  
505-821-4200

**The Montebello On Academy**  
10500 Academy Road NE  
Albuquerque 87111  
505-294-9944

**Princeton Place**  
500 Louisiana Boulevard NE  
Albuquerque 87108  
505-255-1717

**The Rehabilitation Center Of Albuquerque, LLC**  
5900 Forest Hills Drive NE  
Albuquerque 87109  
505-822-6000

**Sandia Ridge Center**  
2216 Lester Drive NE  
Albuquerque 87112  
505-296-4808

**Skies Healthcare & Rehabilitation Center, LLC**  
9150 McMahon Boulevard NW  
Albuquerque 87114  
505-898-7986

**South Valley Care Center, LLC**  
1629 Bowe Lane SW  
Albuquerque 87105  
505-877-2200

**Spanish Trails Rehabilitation Suites**  
1610 Renaissance Blvd NE  
Albuquerque 87107  
505-600-4800

**The Rio at Las Estancias**  
3620 Las Estancias Dr SW  
Albuquerque 87105  
505-253-9600

**Uptown Rehabilitation Center**  
7900 Constitution Avenue NE  
Albuquerque 87110  
505-296-5565

**Federally Qualified Health Centers**  
**Albuquerque Health Care for the Homeless**  
1217 1st St NW  
Albuquerque 87102  
505-766-5197

**First Choice Community Healthcare Alameda Health Center**  
7704 2nd St NW  
Albuquerque 87107  
505-890-1458

**First Choice Community Healthcare Alamosa Health Center**  
6900 Gonzales Rd SW  
Albuquerque 87121  
505-831-2534

**First Choice Community Healthcare North Valley Health Center**  
1231 Candelaria Rd NW  
Albuquerque 87107  
505-342-3244



## BERNALILLO COUNTY

### Federally Qualified Health Centers (cont.)

#### First Choice Community Healthcare South Broadway Health Center

1316 Broadway Blvd SE  
Albuquerque 87102  
505-768-5450

#### First Nation's Community HealthSource Truman Street Clinic

625 Truman St NE  
Albuquerque 87110  
505-248-2990

#### First Nation's Community HealthSource Zuni Clinic

5608 Zuni Rd SE  
Albuquerque 87108  
505-262-2481

### Graduate Medical Education Programs

#### UNM School of Medicine Graduate Medical Education

915 Vassar NE Suite 120 MSC-11-6093  
Albuquerque 87131  
505-272-6225

### County Level Emergency Operations Center

#### Richard Clark

6848 2<sup>nd</sup> St NW  
Albuquerque 87107  
505-468-1301

### COVID-19 Testing Sites: DOH Public Health Office

#### NMDOH NW Region – Albuquerque Midtown Public Health Office at Expo NM – Bernalillo County

300 San Pedro Dr.  
Gate 3 off San Pedro and Copper  
Albuquerque 87108  
505-841-4106

### Community COVID-19 Support Programs

#### Road Runner Food Bank

5840 Office Blvd NE  
Albuquerque 87109  
505-247-2052

The Tramway Experience



PHOTO COURTESY: Jeremy Toulouse

# CATRON COUNTY



Data Table for Catron County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	3,527	0.2%	31
White	250,446,756	1,716,516	0.7%	3,241	0.2%	31
Native American	4,267,114	229,393	5.4%	141	0.1%	30
Black/African American	43,984,096	55,107	0.1%	28	0.1%	31
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	116	0.1%	29
Hispanic/Latino	60,724,312	1,032,897	1.7%	670	0.1%	32
Minor (under 18 years) Population	73,197,414	475,980	0.7%	413	0.1%	31
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$32,866	75.9%	31
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	261	7.4%	19
Poverty Rate as of 2019	40,373,461	406,785	19.4%	578	16.4%	24
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	878	24.9%	22
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	160	34.8%	1
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	1,457	41.3%	13
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	19	4.7%	31
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	1,527	0.4%	27
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	2,594	90.2%	1
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	119	7.8%	30
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	153	4.3%	29
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	1,266	35.9%	2
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	465	36.7%	8
Number of Veterans as of 2018	N/A	175,052	10.8%	287	9.2%	21
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	0	0.0	27
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	638	94.3	6
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	390	57.4	18
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	103	15.1	27
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	382	56.2	2
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	386.1	5.7	12
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	482.6	7.1	1
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	2	0.1%	29

**Legislative Districts**  
**HOUSE**  
 Dist 49 – Gail “Missy”  
 Armstrong  
  
**SENATE**  
 Dist 28 – Siah Correa  
 Hemphill

Source: <https://nmlegis.gov>



# CATRON COUNTY

Data Table for Catron County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race			Ethnicity	
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	619	0.1%	30	563	33	1	22	150
SNAP Recipients	474,797	248	0.1%	29	225	18	0	5	69
Cash Assistance Recipients	33,282	15	0.0%	29	15	0	0	0	7
TANF Recipients	29,421	13	0.0%	29	13	0	0	0	6
General Assistance Program Recipients	1,986	2	0.1%	29	2	0	0	0	1
LIHEAP Recipients	159,674	109	0.1%	29	104	0	0	5	43
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	467	0.5%	27					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	50	0.1%	32					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	0	0.0%	28					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$33,783	0.03%	32					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$5,603,574	0.1%	32					
Child Support Collections as of July 2020	\$159,797,910	\$49,155	0.03%	32					
Child Support Collections per Child as of July 2020	\$136.72	\$81.93	59.9%	32					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$87.11	59.9%	32					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



# CATRON COUNTY



**HSD Child Support Offices**  
**County Office 17 – Serving Catron & Socorro Counties**  
445 Camino Del Rey – Suite C  
Los Lunas 87031

**Federally Qualified Health Centers**  
**Presbyterian Medical Services Catron County Medical Center**  
1 Foster Drive  
Reserve 87830  
575-533-6456

**Presbyterian Medical Services Quemado Health Center**  
8 Old Town Loop  
Quemado 87829  
575-773-4610

**County Level Emergency Operations Center**  
**Dusty Choate**  
PO Box 5073 Mountaineer Rd.  
Reserve 87830  
575-533-6499

**COVID-19 Testing Sites: DOH Public Health Office**  
**PMS – Catron Medical Center**  
1 Foster Lane  
Reserve 87830  
575-533-6456

**Community COVID-19 Support Programs**  
**Road Runner Food Bank**  
5848 Office Blvd NE  
Albuquerque 87109  
505-247-2052

Gila Cliff Dwellings



PHOTO COURTESY: New Mexico TRUE

# CHAVES COUNTY



Data Table for Chaves County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	64,615	3.1%	10
White	250,446,756	1,716,516	0.7%	59,381	3.5%	8
Native American	4,267,114	229,393	5.4%	1,551	0.7%	13
Black/African American	43,984,096	55,107	0.1%	1,551	2.8%	8
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	2,132	2.2%	10
Hispanic/Latino	60,724,312	1,032,897	1.7%	37,347	3.6%	7
Minor (under 18 years) Population	73,197,414	475,980	0.7%	16,800	3.5%	9
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$41,746	96.4%	16
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	5,492	8.5%	9
Poverty Rate as of 2019	40,373,461	406,785	19.4%	12,535	19.4%	19
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	17,188	26.6%	21
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	4,070	23.2%	23
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	26,815	41.5%	12
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	1,898	11.3%	15
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	10,403	2.8%	8
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	26,990	37.8%	27
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	1,488	14.3%	10
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	3,246	5.0%	8
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	13,698	21.2%	21
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	4,301	31.4%	15
Number of Veterans as of 2018	N/A	175,052	10.8%	4,303	9.0%	23
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	88	13.0	16
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	402	59.4	24
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	379	55.8	21
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	172	25.4	16
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	139	20.4	23
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	505.1	7.4	4
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	55	2.9%	7

**Legislative Districts****HOUSE**

Dist 54 – James G. Townsend  
 Dist 58 – Candy Spence Ezzell  
 Dist 59 – Greg Nibert  
 Dist 66 – Phelps Anderson

**SENATE**

Dist 27 – Stuart Ingle  
 Dist 32 – Cliff R. Pirtle  
 Dist 33 – William F. Burt  
 Dist 42 – Gay G. Kernan

Source: <https://nmlegis.gov>

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# CHAVES COUNTY



Data Table for Chaves County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race				Ethnicity
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	32,022	3.6%	9	29,780	241	587	1,414	21,099
SNAP Recipients	474,797	17,092	3.6%	9	15,931	129	352	680	11,422
Cash Assistance Recipients	33,282	1,565	4.7%	5	1,431	14	44	76	1,057
TANF Recipients	29,421	1,382	4.7%	5	1,271	10	32	69	949
General Assistance Program Recipients	1,986	88	4.4%	4	82	1	2	3	47
LIHEAP Recipients	159,674	6,431	4.0%	6	5,983	37	142	269	4,429
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	4,877	5.2%	4					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non-Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	4,874	5.3%	6					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	50	3.0%	7					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$4,816,002	4.0%	6					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$257,583,069	3.5%	8					
Child Support Collections as of July 2020	\$159,797,910	\$8,206,304	5.1%	5					
Child Support Collections per Child as of July 2020	\$136.72	\$140.32	102.6%	16					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$149.19	102.6%	16					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



# CHAVES COUNTY

**HSD Income Support Offices**  
**Chaves County**  
1701 S. Sunset Ave  
Roswell 88203  
575-625-3000

**HSD Child Support Offices**  
**County Office 6 – Serving Chaves & Eddy Counties**  
2732 North Wilshire Blvd  
Roswell 88201

**Hospitals**  
**Eastern New Mexico Medical Center**  
405 W. Country Club Rd  
Roswell 88201  
575-622-8170

**Lovelace Regional Hospital**  
117 E. 19th St  
Roswell 88201  
575-627-7000

**New Mexico Rehabilitation Center**  
72 Gail Harris St  
Roswell 88203  
575-347-3400

**Nursing Facilities**  
**Casa Maria Healthcare Center and Pecos Valley Rehabilitation**  
1601 South Main Street  
Roswell 88203  
575-623-6008

**Mission Arch Center**  
3200 Mission Arch Drive  
Roswell 88201  
575-624-2583

**Sunset Villa Care Center**  
1515 South Sunset Ave  
Roswell 88203  
575-623-7097

**Federally Qualified Health Centers**  
**La Casa Family Health Community Behavioral Health Services**  
110 E. Mescalero Rd  
Roswell 88201  
575-755-2272

**La Casa Family Health ENMU-R Community Behavioral Health Services**  
75 University Blvd  
Roswell 88203  
575-624-7106

**La Casa Family Health Los Niños Pediatrics**  
200 W. Wilshire Blvd  
Roswell 88201  
575-622-5956

**Las Casa Family Health Roswell Clinic**  
1511 S. Grande Ave  
Roswell 88203  
575-623-3255

**County Level Emergency Operations Center**  
**Karen Sanders**  
2800 Wilshire Blvd.  
Roswell 88201  
575-624-6740

**COVID-19 Testing Sites: DOH Public Health Office**  
**NM DOH SE Region – CURATIVE – Roswell Public Health Office – Chaves County**  
200 E. Chisum St.  
Roswell 88203  
575-624-6040

**Community COVID-19 Support Programs**  
**Road Runner Food Banks – Las Cruces**  
505 S. Main St. Ste. 149A  
Las Cruces 88005  
575-523-4390

Bottomless Lake



PHOTO COURTESY: New Mexico TRUE

# CIBOLA COUNTY



Data Table for Cibola County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	26,675	1.3%	17
White	250,446,756	1,716,516	0.7%	13,791	0.8%	21
Native American	4,267,114	229,393	5.4%	11,710	5.1%	5
Black/African American	43,984,096	55,107	0.1%	400	0.7%	16
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	774	0.8%	19
Hispanic/Latino	60,724,312	1,032,897	1.7%	10,270	1.0%	17
Minor (under 18 years) Population	73,197,414	475,980	0.7%	6,189	1.3%	14
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$29,384	67.8%	33
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	2,507	9.4%	6
Poverty Rate as of 2019	40,373,461	406,785	19.4%	6,962	26.1%	7
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	8,669	32.5%	13
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	2,000	31.1%	5
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	14,298	53.6%	6
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	1,207	19.5%	1
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	4,481	1.2%	19
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	11,641	40.1%	26
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	847	18.9%	3
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	1,190	4.5%	18
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	8,083	30.3%	5
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	3,346	41.4%	5
Number of Veterans as of 2018	N/A	175,052	10.8%	1,844	9.0%	23
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	141	20.7	9
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	507	75.0	15
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	634	93.3	3
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	153	22.6	19
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	138	20.3	24
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	333.3	4.9	18
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	15	0.8%	17

**Legislative Districts**  
**HOUSE**  
 Dist 6 – Eliseo Lee Alcon  
 Dist 69 – Harry Garcia  
  
**SENATE**  
 Dist 4 – George K. Munoz  
 Dist 30 – Joshua A. Sanchez

Source: <https://nmlegis.gov>



# CIBOLA COUNTY

Data Table for Cibola County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race				Ethnicity
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	14,239	1.6%	16	5,508	8,232	89	410	3,698
SNAP Recipients	474,797	8,262	1.7%	16	3,018	5,026	46	172	2,101
Cash Assistance Recipients	33,282	434	1.3%	17	207	213	5	9	160
TANF Recipients	29,421	371	1.3%	17	170	188	5	8	133
General Assistance Program Recipients	1,986	39	2.0%	17	20	18	0	1	14
LIHEAP Recipients	159,674	2,616	1.6%	17	1,455	1,061	21	79	1,035
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	1,191	1.3%	20					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	130,512	5.0%	6					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	1,313	1.4%	18					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	18	1.1%	16					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$2,352,906	2.0%	15					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$104,686,315	1.4%	17					
Child Support Collections as of July 2020	\$159,797,910	\$1,946,569	1.2%	17					
Child Support Collections per Child as of July 2020	\$136.72	\$120.40	88.1%	22					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$128.02	88.1%	22					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# CIBOLA COUNTY



**HSD Income Support Offices**  
**Cibola County Grants area**  
900 Mt Taylor Ave  
Grants 87020  
505-287-8836

**HSD Child Support Offices**  
**County Office 14 – Serving Cibola & Valencia Counties**  
445 Camino Del Rey – Suite C  
Los Lunas 8703

**Hospitals**  
**Cibola General Hospital**  
1016 Roosevelt Ave  
Grants 87020  
505-287-4446

**Nursing Facilities**  
**Good Samaritan Society - Grants**  
840 Lobo Canyon Road  
Grants 87020  
505-287-886

**Laguna Rainbow Nursing Center**  
240 Casa Blanca Road  
Casa Blanca 87007  
505-552-603

**Federally Qualified Health Centers**  
**Presbyterian Medical Services Grants Family Counseling** 210 E. Santa Fe Ave  
Grants 87020  
505-876-1890

**Presbyterian Medical Services Western NM Medical Group – Grants**  
12717 Bonita Ave.  
Grants 87020  
505-287-2958

**County Level Emergency Operations Center**  
**Dustin Middleton**  
515 W. High St. Suite B  
Grants 87020  
505-876—5485

**COVID-19 Testing Sites: DOH Public Health Office**  
**NM DOH NW Region – Grants Public Health Office – Cibola County**  
700 E. Roosevelt Suite 100  
Roswell 87020  
505-285-4601

**Community COVID-19 Support Programs**  
**Road Runner Food Bank**  
5840 Office Blvd. NE  
Albuquerque 87109  
505-247-2052

Acoma Sky city



PHOTO COURTESY: New Mexico TRUE

## COLFAX COUNTY



Data Table for Colfax County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	11,941	0.6%	24
White	250,446,756	1,716,516	0.7%	11,117	0.6%	24
Native American	4,267,114	229,393	5.4%	346	0.2%	23
Black/African American	43,984,096	55,107	0.1%	107	0.2%	25
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	370	0.4%	25
Hispanic/Latino	60,724,312	1,032,897	1.7%	5,875	0.6%	23
Minor (under 18 years) Population	73,197,414	475,980	0.7%	2,137	0.4%	24
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$42,497	98.1%	14
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	788	6.6%	25
Poverty Rate as of 2019	40,373,461	406,785	19.4%	2,388	20.0%	17
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	3,797	31.8%	14
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	640	27.9%	11
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	6,305	52.8%	7
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	227	10.6%	20
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	3,272	0.9%	24
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	6,601	55.5%	11
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	432	13.2%	17
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	636	5.3%	24
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	3,296	27.6%	7
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	788	23.9%	25
Number of Veterans as of 2018	N/A	175,052	10.8%	1,235	12.6%	6
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	115	17.0	12
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	508	75.1	14
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	456	67.1	12
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	310	45.6	4
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	155	22.8	20
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	447.3	6.6	6
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	10	0.5%	10

## Legislative Districts

## HOUSE

Dist 40 – Roger Evan

Montoya

Dist 67 – Jack Chatfield

## SENATE

Dist 8 – Pete Campos

Source: <https://nmlegis.gov>

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



# COLFAX COUNTY



Data Table for Colfax County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race			Ethnicity	
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	5,814	0.7%	23	5,374	108	62	270	3,505
SNAP Recipients	474,797	3,097	0.7%	23	2,866	72	22	137	2,013
Cash Assistance Recipients	33,282	290	0.9%	29	267	9	1	13	222
TANF Recipients	29,421	254	0.9%	19	231	9	1	13	193
General Assistance Program Recipients	1,986	19	1.0%	23	19	0	0	0	13
LIHEAP Recipients	159,674	1,498	0.9%	22	1,415	31	7	45	981
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	740	0.8%	24					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	682	0.7%	21					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	5	0.3%	24					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$493,465	0.4%	24					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$45,759,923	0.6%	24					
Child Support Collections as of July 2020	\$159,797,910	\$875,626	0.5%	23					
Child Support Collections per Child as of July 2020	\$136.72	\$107.00	78.3%	26					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$113.77	78.3%	26					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

## COLFAX COUNTY



**HSD Income Support Offices**  
**Colfax County**  
1233 Whittier Street  
Raton 87740  
575-445-2308

**HSD Child Support Offices**  
**County Office 4 – Serving San Miguel, Guadalupe, Union, Colfax, & Mora Counties**  
2536 Ridge Runner Rd  
Las Vegas 87701

**Hospitals**  
**Miners’ Colfax Medical Center**  
203 Hospital Dr  
Raton 87740  
575-445-3661

**Federally Qualified Health Centers**  
**Taos Health Systems South Central Colfax Special Hospital District – Angel Fire**  
11 Elliott Barker Ln  
Angel Fire 87710  
575-377-3301

**Taos Health Systems South Central Colfax Special Hospital District – Cimarron**  
356 9th St B  
Cimarron 87714  
575-376-2402

**El Centro Family Health Springer Clinic**  
400 Prospect St.  
Springer 87747  
575-483-0282

**County Level Emergency Operations Center**  
**Thomas Vigil**  
230 North 3<sup>rd</sup> St. PO Box 1498  
Raton 88740  
575-445-7050

**COVID-19 Testing Sites: DOH Public Health Office**  
**El Centro Family Health**  
502 4<sup>th</sup> St  
Springer 87747  
575-483-0282

**Community COVID-19 Support Programs**  
**The Food Depot**  
1122 Siler Rd.  
Santa Fe 87507  
505-471-1633

Colfax, New Mexico Ghost Town



PHOTO COURTESY: New Mexico TRUE

# CURRY COUNTY



Data Table for Curry County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	48,954	2.3%	12
White	250,446,756	1,716,516	0.7%	41,905	2.4%	11
Native American	4,267,114	229,393	5.4%	1,028	0.4%	16
Black/African American	43,984,096	55,107	0.1%	3,378	6.1%	4
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	2,546	2.7%	8
Hispanic/Latino	60,724,312	1,032,897	1.7%	21,246	2.1%	12
Minor (under 18 years) Population	73,197,414	475,980	0.7%	12,826	2.7%	12
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$44,914	103.7%	7
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	2,741	5.6%	28
Poverty Rate as of 2019	40,373,461	406,785	19.4%	10,231	20.9%	15
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	14,882	30.4%	17
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	3,180	23.7%	20
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	18,407	37.6%	18
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	1,116	8.7%	26
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	6,266	1.7%	15
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	17,183	30.5%	33
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	727	11.6%	23
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	1,905	3.9%	16
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	10,574	21.6%	20
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	3,754	35.5%	12
Number of Veterans as of 2018	N/A	175,052	10.8%	6,178	17.1%	4
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	272	40.0	3
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	388	57.4	25
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	306	45.0	26
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	139	20.4	20
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	124	18.2	26
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	249.8	3.7	25
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	20.4	0.3	9
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	36	1.9%	8

**Legislative Districts**  
**HOUSE**  
 Dist 63 – Martin R. Zamora  
 Dist 64 – Randall S. Crowder  
 Dist 67 – Jack Chatfield

**SENATE**  
 Dist 7 – Pat Woods  
 Dist 27 – Stuart Ingle

Source: <https://nmlegis.gov>



# CURRY COUNTY

Data Table for Curry County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race			Ethnicity	
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	25,066	2.8%	10	20,868	252	1,733	2,213	14,226
SNAP Recipients	474,797	14,727	3.1%	10	12,057	149	1,243	1,278	8,607
Cash Assistance Recipients	33,282	1,785	5.4%	3	1,400	17	232	136	1,070
TANF Recipients	29,421	1,564	5.3%	3	1,252	15	174	123	959
General Assistance Program Recipients	1,986	61	3.1%	9	43	0	12	6	26
LIHEAP Recipients	159,674	5,803	3.6%	8	4,765	64	484	490	3,386
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	1,809	1.9%	10					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	2,638	2.9%	11					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	32	1.9%	9					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$3,035,797	2.5%	10					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$196,629,560	2.7%	10					
Child Support Collections as of July 2020	\$159,797,910	\$4,794,547	3.0%	10					
Child Support Collections per Child as of July 2020	\$136.72	\$151.47	110.8%	11					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$161.05	110.8%	11					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# CURRY COUNTY



**HSD Income Support Offices**  
**Curry County**  
3316 North Main St. Suite A  
Clovis 88101  
575-762-4751

**HSD Child Support Offices**  
**County Office 10 – serving Curry, De Baca, Harding, Quay & Roosevelt Counties**  
3316 North Main St. Suite B  
Clovis 88101

**Hospitals**  
**Plains Regional Medical Center**  
2100 N. M.L.K. Jr Blvd  
Clovis 88101  
575-769-2141

**Nursing Facilities**  
**Clovis Healthcare and Rehabilitation Center**  
1201 North Norris Street  
Clovis 88101  
575-762-3753

**Retirement Ranches Inc.**  
2221 Dillon  
Clovis 88101  
575-762-4495

**St Anthony Healthcare and Rehab Center**  
14700 West 21<sup>st</sup> St  
Clovis 88101  
575-762-4705

**Federally Qualified Health Centers**  
**La Casa Family Health Clovis Clinic**  
1521 W. 13th St  
Clovis 88101  
575-769-0888

**County Level Emergency Operations Center**  
**Dan Heerding**  
321 Connelly St.  
Clovis 88101  
575-763-9485

**COVID-19 Testing Sites: DOH Public Health Office**  
**NM DOH SE Region – CURATIVE – Clovis Public Health Office – Curry County**  
1216 Cameo  
Clovis 88101  
575-763-5583

**Community COVID-19 Support Programs**  
**Food Bank of Eastern New Mexico**  
2217 E. Brady – PO Box 1476  
Clovis 88101  
575-763--6130

Clovis Main Street



PHOTO COURTESY: New Mexico TRUE



# DE BACA COUNTY

Data Table for De Baca County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	1,748	0.1%	32
White	250,446,756	1,716,516	0.7%	1,610	0.1%	32
Native American	4,267,114	229,393	5.4%	38	0.0%	32
Black/African American	43,984,096	55,107	0.1%	16	0.0%	32
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	84	0.1%	32
Hispanic/Latino	60,724,312	1,032,897	1.7%	802	0.1%	31
Minor (under 18 years) Population	73,197,414	475,980	0.7%	392	0.1%	32
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$52,191	120.5%	4
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	82	4.7%	32
Poverty Rate as of 2019	40,373,461	406,785	19.4%	280	16.0%	25
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	259	14.8%	31
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	110	20.3%	27
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	440	25.2%	31
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	47	12.1%	12
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	502	0.1%	32
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	1,046	62.0%	5
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	60	12.0%	20
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	95	5.4%	32
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	409	23.4%	16
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	210	51.4%	1
Number of Veterans as of 2018	N/A	175,052	10.8%	167	12.3%	9
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	0	0.0	27
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	847	125.3	2
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	285	41.9	29
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	201	29.6	12
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	120	17.6	29
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	376.2	5.5	13
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	0	0.0%	30

Legislative Districts  
HOUSE

Dist 63 – Martin R. Zamora

SENATE

Dist 27 – Stuart Ingle

Source: <https://nmlegis.gov>

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# DE BACA COUNTY



Data Table for De Baca County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race			Ethnicity	
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	462	0.1%	31	435	2	7	18	250
SNAP Recipients	474,797	198	0.0%	30	186	1	3	8	118
Cash Assistance Recipients	33,282	12	0.0%	30	12	0	0	0	12
TANF Recipients	29,421	12	0.0%	30	12	0	0	0	12
General Assistance Program Recipients	1,986	0	0.0%	30	0	0	0	0	0
LIHEAP Recipients	159,674	101	0.1%	30	97	0	0	4	61
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	380	0.4%	29					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	81	0.1%	31					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	0	0.0%	28					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$73,565	0.06%	30					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$8,168,025	0.1%	30					
Child Support Collections as of July 2020	\$159,797,910	\$144,773	0.1%	31					
Child Support Collections per Child as of July 2020	\$136.72	\$148.96	109.0%	13					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$158.38	109.0%	13					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



## DE BACA COUNTY

**HSD Income Support Offices**  
**De Baca County**  
620 Historic Rt. 66  
Santa Rosa 88435  
575-572-3459

**HSD Child Support Offices**  
**County Office 10 – serving Curry, De Baca, Harding,  
Quay & Roosevelt Counties**  
3316 North Main St., Suite B  
Clovis 88101

**Federally Qualified Health Centers**  
**De Baca Family Practice**  
546 10th St  
Fort Sumner 88119  
575-355-2414

**County Level Emergency Operations Center**  
**Linda Boyd**  
905 1<sup>st</sup> St.  
Fort Sumner 88119  
575-355-2405

**COVID-19 Testing Sites: DOH Public Health  
Office**  
**Advanced Practice Health Clinic**  
200 W. 21<sup>st</sup> St. E-3  
Clovis 88101  
575-935-0320

**Community COVID-19 Support Programs**  
**Food Bank of Eastern New Mexico**  
2217 E. Brady PO Box 1476  
Clovis 88101  
575-763-6130

Billy the Kid Museum



PHOTO COURTESY: New Mexico TRUE



# DOÑA ANA COUNTY



Data Table for Doña Ana County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	218,195	10.4%	2
White	250,446,756	1,716,516	0.7%	200,303	11.7%	2
Native American	4,267,114	229,393	5.4%	5,018	2.2%	9
Black/African American	43,984,096	55,107	0.1%	5,237	9.5%	2
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	7,419	7.8%	2
Hispanic/Latino	60,724,312	1,032,897	1.7%	150,118	14.5%	2
Minor (under 18 years) Population	73,197,414	475,980	0.7%	53,021	11.1%	2
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$37,756	87.1%	21
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	16,146	7.4%	19
Poverty Rate as of 2019	40,373,461	406,785	19.4%	57,603	26.4%	6
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	83,569	38.3%	5
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	13,940	25.8%	14
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	80,732	37.0%	19
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	5,726	10.8%	18
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	35,348	9.4%	3
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	89,530	35.1%	29
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	4,984	14.1%	12
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	11,612	5.3%	2
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	37,311	17.1%	27
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	13,357	35.8%	11
Number of Veterans as of 2018	N/A	175,052	10.8%	15,526	9.4%	20
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	117	17.3	11
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	336	49.7	29
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	289	42.5	28
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	113	16.6	25
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	109	16.0	30
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	428.0	6.3	8
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	40.2	0.6	5
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	220	11.6%	2

**Legislative Districts**  
**HOUSE**  
 Dist 33 – Micaela Lara Cadena  
 Dist 34 – Raymundo Lara  
 Dist 35 – Angelica Rubio  
 Dist 36 – Nathan P. Small  
 Dist 37 – Joanne J. Ferrary  
 Dist 39 – Luis M. Terrazas  
 Dist 52 – Doreen Y. Gallegos  
 Dist 53 – Willie D. Madrid

**SENATE**  
 Dist 31 – Joseph Cervantes  
 Dist 34 – Ron Griggs  
 Dist 35 – Crystal R. Diamond  
 Dist 36 – Jeff Steinborn  
 Dist 37 – William P. Soules  
 Dist 38 – Carrie Hamblen

Source: <https://nmlegis.gov>



# DOÑA ANA COUNTY

Data Table for Doña Ana County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race				Ethnicity
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	113,927	12.8%	2	106,151	1,219	1,936	4,621	89,583
SNAP Recipients	474,797	62,336	13.1%	2	58,422	688	1,182	2,044	50,160
Cash Assistance Recipients	33,282	5,248	15.8%	2	4,860	69	132	187	4,429
TANF Recipients	29,421	4,631	15.7%	2	4,287	60	113	171	3,976
General Assistance Program Recipients	1,986	241	12.1%	2	217	4	10	10	151
LIHEAP Recipients	159,674	25,470	16.0%	2	23,924	268	505	773	20,764
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	14,800	15.7%	2					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	66	1.9%	5					
Child Support Number of Children Enrolled	91,590	13,458	14.7%	2					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	143	8.6%	3					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$11,768,591	9.8%	2					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$966,722,423	13.2%	2					
Child Support Collections as of July 2020	\$159,797,910	\$24,654,469	15.4%	2					
Child Support Collections per Child as of July 2020	\$136.72	\$152.68	111.7%	10					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$162.33	111.7%	10					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

Old Mesilla



PHOTO COURTESY: New Mexico TRUE  
2021 Data Book New Mexico Human Services Department

# DOÑA ANA COUNTY



## HSD Income Support Offices

**Doña Ana County (Las Cruces east)**  
2121 Summit Ct.  
Las Cruces 88011  
575-524-6568

**Doña Ana County (Las Cruces West)**  
655 Utah Ave  
Las Cruces 88001  
575-524-6500

**Doña Ana County (Anthony area)**  
220 Crossett Lane  
Anthony 88021  
575-882-5781

## HSD Child Support Offices

**County Office 2 – Serving Doña Ana County**  
653 Utah Ave  
Las Cruces 88001

## Hospitals

**Advanced Care Hospital of Southern New Mexico**  
4451 E. Lohman Ave  
Las Cruces 88011  
575-521-6600

**Memorial Medical Center**  
2450 S. Telshor Blvd  
Las Cruces 88011  
575-522-8641

**Mesilla Valley Hospital**  
3751 Del Rey Blvd  
Las Cruces 88012  
800-877-3500

**Mountain View Regional Medical Center**  
4311 E. Lohman Ave  
Las Cruces 88011  
575-556-7600

**Rehabilitation Hospital of Southern New Mexico**  
4441 E. Lohman Ave  
Las Cruces 88011  
575-521-6400

**Peak Behavioral Services**  
5055 McNutt Rd  
Santa Teresa 88008  
575-589-3000

## Nursing Facilities

**Casa De Oro Center**  
1005 Lujan Hill Road  
Las Cruces 88005  
575-523-4573

**Casa De Oro Center**  
2905 East Missouri Avenue  
Las Cruces, NM 88011  
575-522-0404

**Good Samaritan Society Las Cruces Village**  
3025 Terrace Drive  
Las Cruces 88011  
575-522-1362

**Invigorate Post-Acute of Las Cruces**  
2029 Sagecrest Ave  
Las Cruces 88001  
575-522-7000

**Village at Northrise - Desert Willow**  
1 2884 North Road Runner Parkway  
Las Cruces 88011  
575-522-1110

**Welbrook Senior Living Las Cruces, LLC**  
175 N Roadrunner Parkway  
Las Cruces, NM 88011  
575-386-5800

## Federally Qualified Health Centers

**Amador Health Center**  
999 W. Amador Ave  
Las Cruces 88005  
575-527-5482

**La Clinica de Familia ACT Behavioral Health**  
105 W Griggs Ave  
Las Cruces 88001  
575-647-2800

**La Clinica de Familia Adult Behavioral Health**  
100 W Griggs Ave  
Las Cruces 88001  
575-647-2800

**La Clinica de Familia Anthony Behavioral Health**  
880 Anthony Dr #8A  
Anthony 88021  
575-201-5136

# DOÑA ANA COUNTY



## Federally Qualified Health Centers (cont.)

### La Clinica de Familia Anthony Clinic

880 Anthony Dr  
Anthony 88021  
575-882-5706

### La Clinica de Familia Central Medical/Dental Complex

575 S. Alameda Blvd  
Las Cruces 88005  
575-528-6400

### La Clinica de Familia Chaparral Clinic

510 E. Lisa Dr  
Chaparral 88081  
575-824-0820

### La Clinica de Familia Children's Behavioral Health

118 Downtown Mall  
Las Cruces 88001  
575-449-4000

### Ben Archer Health Care | Doña Ana

1600 Thorpe Rd  
Las Cruces 88012  
575-382-2061

### Ben Archer Health Care | East Las Cruces

3331 Del Rey Blvd  
Las Cruces 88012  
575-373-9202

### La Clinica de Familia | East Mesa Clinic

8600 Bataan Memorial  
Las Cruces 88011  
575-373-9202

### Ben Archer Health Care | Hatch

255 Highway 187  
Hatch 87937  
575-267-4606

### Ben Archer Health Care Las Cruces

1998 N. Motel Blvd  
Las Cruces 88007  
575-541-5048

### La Clinica de Familia PSR Behavioral Health

125 S. Downtown Mall  
Las Cruces 88001  
575-647-2800

### Ben Archer Health Care Radium Springs

12080 LB Lindbeck Rd  
Radium Springs 88054  
575-526-2266

### La Clinica de Familia San Miguel Clinic

18420 NM-28  
La Mesa 88044  
575-233-3830

### La Clinica de Familia Sunland Park

2625 McNutt Rd  
Sunland Park 88063  
575-589-0887

### La Clinica de Familia Women's Health Care

390 Calle de Alegria  
Las Cruces 88005  
575-532-2044

## Graduate Medical Education Programs

### Mountain View Medical Center

4351 E. Lohman Ave Suite 300  
Las Cruces 88011  
575-556-7763

### Memorial Medical Center

2065 Terrace Dr  
Las Cruces 88011  
575-521-5370

## County Level Emergency Operations Center

### Cullen Combs

1170 North Solano, Suite Q  
Las Cruces 88001

## COVID-19 Testing Sites: DOH Public Health Office

### NM DOH SW Region –Las Cruces Public Health

1170 North Solano  
Las Cruces 88001  
575-528-5063

## Community COVID-19 Support Programs

### Road Runner Food Bank – Las Cruces Branch

505 S. Main St Ste. 149A  
Las Cruces 88005

# EDDY COUNTY



Data Table for Eddy County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	58,460	2.8%	11
White	250,446,756	1,716,516	0.7%	54,192	3.2%	10
Native American	4,267,114	229,393	5.4%	1,403	0.6%	15
Black/African American	43,984,096	55,107	0.1%	1,169	2.1%	10
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	1,637	1.7%	13
Hispanic/Latino	60,724,312	1,032,897	1.7%	29,522	2.9%	8
Minor (under 18 years) Population	73,197,414	475,980	0.7%	15,492	3.3%	10
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$59,661	137.7%	3
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	4,268	7.3%	23
Poverty Rate as of 2019	40,373,461	406,785	19.4%	8,535	14.6%	28
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	11,107	19.0%	28
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	2,760	18.2%	30
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	20,870	35.7%	23
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	1,952	12.6%	11
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	8,535	2.3%	11
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	24,765	42.3%	22
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	1,016	11.9%	21
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	1,927	3.3%	14
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	9,938	17.0%	28
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	2,355	23.7%	26
Number of Veterans as of 2018	N/A	175,052	10.8%	3,910	9.1%	22
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	243	35.8	4
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	479	70.8	18
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	412	60.7	16
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	169	24.9	17
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	182	26.8	13
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	315.3	4.6	20
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	27	1.4%	12

**Legislative Districts**  
**HOUSE**  
 Dist 54 – James G. Townsend  
 Dist 55 – Cathrynn N. Brown

**SENATE**  
 Dist 32 – Cliff R. Pirtle  
 Dist 34 – Ron Griggs  
 Dist 41 – Gregg Fulfer  
 Dist 42 – Gay G. Kernan

Source: <https://nmlegis.gov>



## EDDY COUNTY

Data Table for Eddy County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race			Ethnicity	
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	22,920	2.6%	12	21,313	189	339	1,079	13,850
SNAP Recipients	474,797	11,561	2.4%	13	10,827	102	181	451	7,309
Cash Assistance Recipients	33,282	971	2.9%	12	911	7	14	39	623
TANF Recipients	29,421	870	3.0%	12	818	7	13	32	557
General Assistance Program Recipients	1,986	68	3.4%	7	65	0	0	3	38
LIHEAP Recipients	159,674	3,018	1.9%	15	2,803	25	51	139	1,927
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	886	0.9%	22					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	3,689	4.0%	8					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	19	1.1%	15					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$2,467,845	2.1%	13					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$167,027,517	2.3%	13					
Child Support Collections as of July 2020	\$159,797,910	\$7,054,386	4.4%	7					
Child Support Collections per Child as of July 2020	\$136.72	\$159.37	116.6%	8					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$169.45	116.6%	8					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# EDDY COUNTY



**HSD Income Support Offices**  
**Eddy County (Artesia area)**  
108 N. 16th St  
Artesia 88210  
575-748-3361

**Eddy County (Carlsbad area)**  
3604 San Jose  
Carlsbad 88220  
575-885-8815

**HSD Child Support Offices**  
**County Office 6 – Serving Chaves & Eddy Counties**  
2732 North Wilshire Blvd.  
Roswell 88201

**Hospitals**  
**Artesia General Hospital**  
702 N. 13th St.  
Artesia 88210  
575-748-3333

**Carlsbad Medical Center**  
2430 W. Pierce St.  
Carlsbad 88220  
575-887-4100

**Nursing Facilities**  
**Invigorate Post-Acute of Artesia**  
1402 West Gilchrist Ave  
Artesia 88210  
575-746-6006

**Landsun Homes, Inc.**  
1900 Westridge Road  
Carlsbad 88220  
575-885-8150

**Northgate Unit of Lakeview Christian Nursing**  
1905 West Pierce Street  
Carlsbad 88220  
575-885-3161

**Federally Qualified Health Centers**  
**Presbyterian Medical Services Artesia Family Health Center**  
1105 W. Memorial Dr  
Artesia 88210  
575-746-9848

**Presbyterian Medical Services Carlsbad Family Behavioral Health**  
914 N Canal St  
Carlsbad 88220  
575-885-4836

**Presbyterian Medical Services Carlsbad Family Health Center**  
2013 San Jose Blvd  
Carlsbad 88220  
575-887-2455

**Presbyterian Medical Services Loving Health Center**  
602 4<sup>th</sup> St.  
Loving 88256  
575-745-3573

**County Level Emergency Operations Center**  
**Jennifer Armendariz**  
324 South Canyon St.  
Carlsbad 88220  
575-628-5454

**COVID-19 Testing Sites: DOH Public Health Office**  
**NM DOH SE Region – CURATIVE – Carlsbad Public Health Office – Eddy County**  
1306 West Stevens  
Carlsbad 88220  
575-885-4191

**Community COVID-19 Support Programs**  
**Roadrunner Food Bank – Las Cruces**  
505 S. Main St. Ste. 149A  
Las Cruces 88005  
575-523-4390

Artesia Sculpture



PHOTO COURTESY: New Mexico TRUE



# GRANT COUNTY

Data Table for Grant County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	26,998	1.3%	16
White	250,446,756	1,716,516	0.7%	25,054	1.5%	14
Native American	4,267,114	229,393	5.4%	675	0.3%	19
Black/African American	43,984,096	55,107	0.1%	378	0.7%	17
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	918	1.0%	17
Hispanic/Latino	60,724,312	1,032,897	1.7%	13,607	1.3%	16
Minor (under 18 years) Population	73,197,414	475,980	0.7%	5,238	1.1%	17
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$42,959	99.2%	12
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	2,646	9.8%	5
Poverty Rate as of 2019	40,373,461	406,785	19.4%	6,480	24.0%	10
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	9,989	37.0%	8
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	1,430	24.4%	17
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	12,446	46.1%	10
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	592	11.3%	15
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	7,721	2.0%	14
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	14,471	54.8%	12
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	564	7.3%	31
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	1,555	5.8%	17
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	7,343	27.2%	11
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	2,467	33.6%	14
Number of Veterans as of 2018	N/A	175,052	10.8%	2,633	12.1%	10
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	81	11.9	20
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	485	71.8	17
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	387	57.0	19
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	267	39.3	6
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	220	32.4	6
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	508.8	7.5	3
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	59.0	0.9	4
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	23	1.2%	15

## Legislative Districts

### HOUSE

Dist 32 – Candie G.

Sweetster

Dist 39 – Luis M. Terrazas

### SENATE

Dist 28 – Siah Correa

Hemphill

Source: <https://nmlegis.gov>

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



# GRANT COUNTY



Data Table for Grant County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race			Ethnicity	
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	12,083	1.4%	18	11,303	212	173	395	6,932
SNAP Recipients	474,797	6,928	1.5%	18	6,505	141	93	189	4,227
Cash Assistance Recipients	33,282	609	1.8%	14	553	26	1	29	401
TANF Recipients	29,421	519	1.8%	14	476	21	1	21	342
General Assistance Program Recipients	1,986	42	2.1%	14	41	0	0	1	25
LIHEAP Recipients	159,674	3,010	1.9%	16	2,827	50	37	96	1,874
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	1,742	1.9%	13					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	195,684	7.5%	5					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	1,543	1.7%	16					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	11	0.7%	20					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$1,789,019	1.5%	17					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$102,077,933	1.4%	18					
Child Support Collections as of July 2020	\$159,797,910	\$3,147,342	2.0%	14					
Child Support Collections per Child as of July 2020	\$136.72	\$169.99	124.3%	7					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$180.74	124.3%	7					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# GRANT COUNTY



**HSD Income Support Offices**  
**Grant County (Silver City area)**  
3088 32nd St Street By-Pass Suite A  
Silver City 88061  
575-538-2948

**HSD Child Support Offices**  
**County Office 12 – Serving Grant & Hidalgo Counties**  
3088 32nd Street By-Pass Suite B  
Silver City 88061

**Hospitals**  
**Gila Regional Medical Center**  
1313 E. 32nd St.  
Silver City 88061  
575-538-4000

**Nursing Facilities**  
**Fort Bayard Medical Center**  
41 Fort Bayard Road  
Santa Clara, NM 88026  
575-537-8600

**Silver City Care Center**  
3514 Fowler Ave  
Silver City, NM 88061  
575-388-3127

**Federally Qualified Health Centers**  
**Hidalgo Medical Services Bayard Community Health**  
805 Tom Foy Blvd  
Bayard 88023  
575-537-5068

**Hidalgo Medical Services Cliff/Gila Community Health Center**  
411 NM-211  
Gila 88038  
575-535-4384

**Hidalgo Medical Services Community Health**  
1007 N. Pope St.  
Silver City 88061

**Hidalgo Medical Services Med Square Clinic**  
114 W. 11<sup>th</sup> St  
Silver City 88061  
575-388-1511

**Hidalgo Medical Services Mimbres Valley Clinic**  
2743 B Hwy 35  
Mimbres 88049  
575-536-3990

**Hidalgo Medical Services New Beginnings**  
2450 N. Silver St.  
Silver City 88061  
575-538-3205

**Hidalgo Medical Services Tranquil Skies Community Mental Health**  
1318 E. 32<sup>nd</sup> St.  
Silver City 88061  
575-388-4412

**County Level Emergency Operations Center**  
**Gilbert Helton**  
1400 Highway 180 East  
Silver City 88061  
575-574-0065

**COVID-19 Testing Sites: DOH Public Health Office**  
**NMDOH SW Region – Silver City Public Health Office – Grant County**  
2610 N. Silver  
Silver City 88061  
575-538-5318 Ext. 4

**Community COVID-19 Support Programs**  
**Roadrunner Food Bank – Las Cruces**  
505 S. Main St. Ste. 149A  
Las Cruces 88005  
575-523-4390

City of Rocks



PHOTO COURTESY: New Mexico TRUE

# GUADALUPE COUNTY



Data Table for Guadalupe County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	4,300	0.2%	28
White	250,446,756	1,716,516	0.7%	3,887	0.2%	29
Native American	4,267,114	229,393	5.4%	151	0.1%	27
Black/African American	43,984,096	55,107	0.1%	103	0.2%	26
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	159	0.2%	27
Hispanic/Latino	60,724,312	1,032,897	1.7%	3,384	0.3%	27
Minor (under 18 years) Population	73,197,414	475,980	0.7%	877	0.2%	28
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$35,516	82.0%	27
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	318	7.4%	19
Poverty Rate as of 2019	40,373,461	406,785	19.4%	662	15.4%	27
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	976	22.7%	25
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	170	22.1%	25
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	2,752	64.0%	1
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	118	13.4%	9
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	851	0.2%	31
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	1,993	44.6%	16
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	103	12.1%	19
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	334	7.8%	27
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	1,097	25.5%	13
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	205	18.7%	31
Number of Veterans as of 2018	N/A	175,052	10.8%	301	8.8%	26
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	0	No data	30
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	730	107.9	5
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	447	65.8	18
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	257	37.8	7
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	62	9.1	32
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	155.0	2.3	28
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	6	0.3%	25

**Legislative Districts**  
**HOUSE**  
 Dist 63 – Martin R. Zamora

**SENATE**  
 Dist 8 – Pete Campos

Source: <https://nmlegis.gov>



## GUADALUPE COUNTY

Data Table for Guadalupe County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race			Ethnicity	
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	2,495	0.3%	26	2,310	22	27	136	1,806
SNAP Recipients	474,797	1,290	0.3%	26	1,234	12	3	41	992
Cash Assistance Recipients	33,282	72	0.2%	26	67	3	0	2	60
TANF Recipients	29,421	60	0.2%	26	55	3	0	2	52
General Assistance Program Recipients	1,986	4	0.2%	27	4	0	0	0	4
LIHEAP Recipients	159,674	830	0.5%	25	798	6	3	23	639
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	679	0.7%	25					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	300	0.3%	26					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	3	0.2%	26					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$130,415	0.1%	29					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$19,832,864	0.3%	26					
Child Support Collections as of July 2020	\$159,797,910	\$376,084	0.2%	28					
Child Support Collections per Child as of July 2020	\$136.72	\$104.48	76.4%	27					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$111.08	76.4%	27					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# GUADALUPE COUNTY



**HSD Income Support Offices**  
**Guadalupe county (Santa Rosa area)**  
620 Historic Rt 66  
Santa Rosa 88435  
575-472-3459

**HSD Child Support Offices**  
**County Office 4 – Serving San Miguel, Guadalupe, Union, Colfax, & Mora Counties**  
2536 Ridge Runner Rd  
Las Vegas 87701

**Hospitals**  
**Guadalupe County Hospital**  
117 Camino De Vida Suite 100  
Santa Rosa 88435  
575-472-3417

**Federally Qualified Health Centers**  
**El Centro Family Health La Loma Clinic**  
Hwy 84 Bldg 6  
Anton Chico 87711  
575-427-5036

**County Level Emergency Operations Center**  
**Ben Rael**  
130 S. 4<sup>th</sup> St  
Santa Rosa 88435  
575-472-1041

**COVID-19 Testing Sites: DOH Public Health Office**  
**GCH – Guadalupe County Hospital**  
117 Camino De Vida #100  
Santa Rosa 88435  
575-427-3417

**Community COVID-19 Support Programs**  
**Food Bank of Eastern New Mexico**  
2217 E. Brady – PO Box 1476  
Clovis 88101  
575-763-6130

Blue Hole

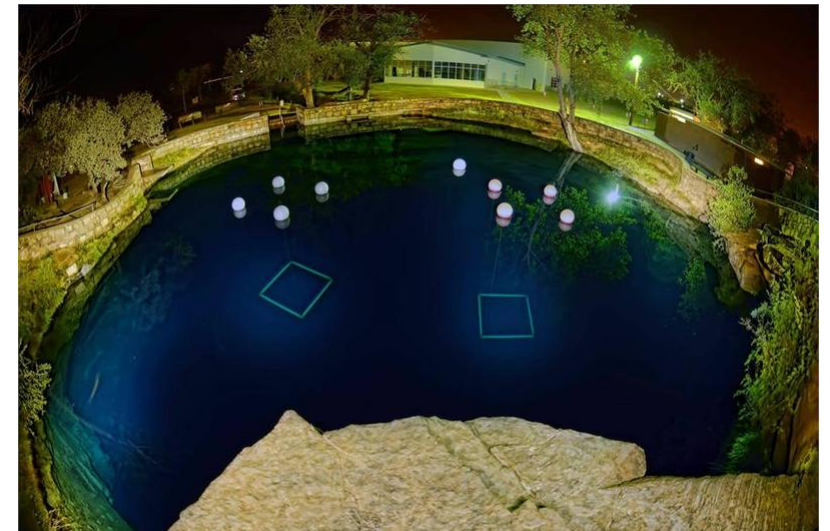


PHOTO COURTESY: New Mexico TRUE



# HARDING COUNTY

Data Table for Harding County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	625	0.0%	33
White	250,446,756	1,716,516	0.7%	593	0.0%	33
Native American	4,267,114	229,393	5.4%	18	0.0%	33
Black/African American	43,984,096	55,107	0.1%	4	0.0%	33
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	10	0.0%	33
Hispanic/Latino	60,724,312	1,032,897	1.7%	293	0.0%	33
Minor (under 18 years) Population	73,197,414	475,980	0.7%	70	0.0%	33
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$44,883	103.6%	8
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	33	5.2%	31
Poverty Rate as of 2019	40,373,461	406,785	19.4%	89	14.3%	29
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	236	37.7%	6
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	20	31.0%	6
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	221	35.3%	25
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	5	7.2%	29
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	245	0.1%	33
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	454	83.3%	2
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	27	11.0%	24
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	24	3.8%	33
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	171	27.3%	9
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	19	10.9%	32
Number of Veterans as of 2018	N/A	175,052	10.8%	99	17.8%	2
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	0	0.0	27
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	0	0.0	33
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	0	0.0	33
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	0	0.0	32
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	0	0.0	33
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	0.0	0.0	32
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	2	0.1%	28

Legislative Districts

HOUSE

Dist 67 – Jack Chatfield

SENATE

Dist 8 – Pete Campos

Source: <https://nmlegis.gov>

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# HARDING COUNTY



Data Table for Harding County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race			Ethnicity	
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	65	0.0%	33	54	0	0	11	33
SNAP Recipients	474,797	17	0.0%	33	17	0	0	0	14
Cash Assistance Recipients	33,282	1	0.0%	33	1	0	0	0	1
TANF Recipients	29,421	1	0.0%	33	1	0	0	0	1
General Assistance Program Recipients	1,986	0	0.0%	30	0	0	0	0	0
LIHEAP Recipients	159,674	14	0.0%	33	13	0	0	1	12
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	0	0.0%	33					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	9	0.01%	33					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	0	0.0%	28					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$0	0.00%	33					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$703,627	33.0%	27					
Child Support Collections as of July 2020	\$159,797,910	\$11,706	0.0%	33					
Child Support Collections per Child as of July 2020	\$136.72	\$108.40	79.3%	25					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$115.25	79.3%	25					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



## HARDING COUNTY

**HSD Child Support Offices**  
**County Office 10 – serving Curry, De Baca, Harding, Quay & Roosevelt Counties**  
3316 North Main St. Suite B  
Clovis 88101

**Federally Qualified Health Centers**  
**El Centro Family Health Roy Clinic**  
858 Wagon Mound Hwy  
Roy 87743  
575-485-2583

**County Level Emergency Operations Center**  
**A. Raymond Gutierrez**  
35 Pine St.  
Mosquero 87733  
575-673-2231

**COVID-19 Testing Sites: DOH Public Health Office**  
**El Centro Family Health**  
604 Catron Ave.  
Wagon Mound 87752  
575-666-2288

**Community COVID-19 Support Programs**  
**The Food Depot**  
1222 Siler Rd.  
Santa Fe 87507  
505-471-1633

Mosquero



PHOTO COURTESY: New Mexico TRUE



# HIDALGO COUNTY



Data Table for Hidalgo County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	4,198	0.2%	29
White	250,446,756	1,716,516	0.7%	3,967	0.2%	28
Native American	4,267,114	229,393	5.4%	63	0.0%	31
Black/African American	43,984,096	55,107	0.1%	76	0.1%	29
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	92	0.1%	31
Hispanic/Latino	60,724,312	1,032,897	1.7%	2,435	0.2%	29
Minor (under 18 years) Population	73,197,414	475,980	0.7%	949	0.2%	27
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$44,716	103.2%	9
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	227	5.4%	29
Poverty Rate as of 2019	40,373,461	406,785	19.4%	1,083	25.8%	8
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	1,436	34.2%	12
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	270	27.2%	12
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	978	23.3%	32
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	159	16.8%	3
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	945	0.3%	29
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	1,963	48.2%	15
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	134	14.2%	11
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	247	5.9%	28
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	1,159	27.6%	8
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	428	36.9%	7
Number of Veterans as of 2018	N/A	175,052	10.8%	309	9.5%	19
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	0	No data	31
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	578	85.5	9
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	434	63.9	14
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	235	34.6	9
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	440	64.8	1
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	314.8	4.6	22
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	0	0.0%	30

Legislative Districts

HOUSE

Dist 32 – Candie G. Sweetster

SENATE

Dist 35 – Crystal R. Diamond

Source: <https://nmlegis.gov>



# HIDALGO COUNTY

Data Table for Hidalgo County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race				Ethnicity
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	1,862	0.2%	27	1,786	12	12	52	1,246
SNAP Recipients	474,797	1,057	0.2%	27	1,031	4	3	19	740
Cash Assistance Recipients	33,282	67	0.2%	27	65	0	1	1	50
TANF Recipients	29,421	50	0.2%	27	49	0	0	1	38
General Assistance Program Recipients	1,986	14	0.7%	25	13	0	1	0	9
LIHEAP Recipients	159,674	434	0.3%	28	426	1	3	4	299
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	1,224	1.3%	19					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	200	0.22%	28					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	2	0.1%	27					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$154,239	0.1%	27					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$17,210,078	0.2%	27					
Child Support Collections as of July 2020	\$159,797,910	\$440,386	0.3%	26					
Child Support Collections per Child as of July 2020	\$136.72	\$183.51	134.2%	4					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$195.11	134.2%	4					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# HIDALGO COUNTY



**HSD Income Support Offices**  
**Hidalgo County (Lordsburg area)**  
109 Poplar St.  
Lordsburg 88045  
575-432-3562

**Federally Qualified Health Centers**  
**Hidalgo Medical Services Animas Valley Clinic**  
1 Panther Blvd  
Animas 88020  
575-548-2742

**Hidalgo Medical Services Lordsburg**  
530 De Moss St  
Lordsburg 88045  
575-542-8384

**County Level Emergency Operations Center**  
**David Whipple**  
115 EMS Lane  
Lordsburg 88405  
575-542-8272

**COVID-19 Testing Sites: DOH Public Health Office**  
**Hidalgo Medical Services – HMS Lordsburg**  
530 DeMoss St.  
Lordsburg 88045  
575-542-8384

**Community COVID-19 Support Programs**  
**Roadrunner Food Bank – Las Cruces**  
505 S. Main St. Ste. 149A  
Las Cruces 88005  
575-523-4390

Lordsburg Flock



PHOTO COURTESY: New Mexico TRUE



# LEA COUNTY

Data Table for Lea County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	71,070	3.4%	8
White	250,446,756	1,716,516	0.7%	64,887	3.8%	7
Native American	4,267,114	229,393	5.4%	1,421	0.6%	14
Black/African American	43,984,096	55,107	0.1%	3,056	5.5%	5
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	1,706	1.8%	12
Hispanic/Latino	60,724,312	1,032,897	1.7%	42,713	4.1%	6
Minor (under 18 years) Population	73,197,414	475,980	0.7%	21,108	4.4%	6
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$49,039	113.2%	5
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	8,173	11.5%	2
Poverty Rate as of 2019	40,373,461	406,785	19.4%	11,229	15.8%	26
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	14,925	21.0%	27
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	3,860	18.2%	30
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	23,382	32.9%	26
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	2,280	10.8%	19
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	8,102	2.1%	12
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	26,146	33.1%	30
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	1,118	13.8%	13
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	2,171	3.1%	10
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	10,447	14.7%	32
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	2,413	23.1%	28
Number of Veterans as of 2018	N/A	175,052	10.8%	3,397	6.8%	32
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	513	75.6	1
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	453	67.0	19
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	310	45.6	25
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	134	19.7	22
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	120	17.7	28
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	297.2	4.4	23
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	12.8	0.2	10
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	20	1.1%	16

## Legislative Districts

### HOUSE

Dist 61 – Randall T. Pettigrew

Dist 62 – Larry R. Scott

Dist 66 – Phelps Anderson

### SENATE

Dist 27 – Stuart Ingle

Dist 41 – Gregg Fulfer

Dist 42 – Gay G. Kernan

Source: <https://nmlegis.gov>

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# LEA COUNTY



Data Table for Lea County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race				Ethnicity
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	32,671	3.7%	8	28,849	273	1,622	1,927	21,811
SNAP Recipients	474,797	17,491	3.7%	8	15,407	149	1,064	871	11,755
Cash Assistance Recipients	33,282	1,659	5.0%	4	1,416	18	136	89	1,089
TANF Recipients	29,421	1,545	5.3%	4	1,319	17	121	88	1,025
General Assistance Program Recipients	1,986	52	2.6%	13	43	1	7	1	30
LIHEAP Recipients	159,674	4,949	3.1%	11	4,311	48	329	261	3,334
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	1,451	1.5%	15					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	10	0.3%	7					
Child Support Number of Children Enrolled	91,590	5,044	5.51%	5					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	29	1.7%	10					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$4,350,333	3.6%	9					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$228,668,325	3.1%	9					
Child Support Collections as of July 2020	\$159,797,910	\$8,653,915	5.4%	4					
Child Support Collections per Child as of July 2020	\$136.72	\$142.99	104.6%	15					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$152.03	104.6%	15					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



## LEA COUNTY

### HSD Income Support Offices

**Lea County (Hobbs area)**  
2120 N. Alto Dr  
Hobbs 88240  
575-397-3400

### HSD Child Support Offices

**County Office 15 – Serving Lea County**  
2120 North Alto Suite 110  
Hobbs 88240

### Hospitals

**Lea Regional Medical Center**  
5419 N. Lovington Hwy  
Hobbs 88240  
575-492-5000

### Nor Lea Hospital District

1600 Main St  
Lovington 88260  
575-396-6611

### Nursing Facilities

**Lea Regional Medical Center - Transitional Care Unit**  
5419 N Lovington Highway  
Hobbs 88240  
575-492-5101

### White Sands Healthcare

5715 North Lovington Highway  
Hobbs 88240  
575-392-6845

### Lovington Health Care

1600 West Ave I  
Lovington 88260  
575-396-5212

### Federally Qualified Health Centers

**Presbyterian Medical Services Hobbs Family Health Center**  
601 N Shipp St  
Hobbs 88240  
575-391-0270

### Jal Clinic

805 W Kansas Ave  
Jal 88252  
575-395-2400

### County Level Emergency Operations Center

**Lorenzo Velasquez**  
1019 East Bender Blvd.  
Hobbs 88240  
575-391-2983

### COVID-19 Testing Sites: DOH Public Health Office

**NMDOH SE Region – CURATIVE – Hobbs Public Health Office – Lea County**  
1923 N. Dal Paso Suite B.  
Hobbs 88240  
575-397-2463

### Community COVID-19 Support Programs

**Roadrunner Food Bank – Las Cruces**  
505 S. Main St. Ste. 149A  
Las Cruces 88005  
575-523-4390

Hobbs Bomber



PHOTO COURTESY: New Mexico TRUE

# LINCOLN COUNTY



Data Table for Lincoln County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	19,572	0.9%	19
White	250,446,756	1,716,516	0.7%	17,987	1.0%	17
Native American	4,267,114	229,393	5.4%	861	0.4%	18
Black/African American	43,984,096	55,107	0.1%	215	0.4%	23
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	489	0.5%	23
Hispanic/Latino	60,724,312	1,032,897	1.7%	6,733	0.7%	22
Minor (under 18 years) Population	73,197,414	475,980	0.7%	3,562	0.7%	22
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$42,900	99.0%	13
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	1,644	8.4%	10
Poverty Rate as of 2019	40,373,461	406,785	19.4%	2,075	10.6%	32
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	2,701	13.8%	32
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	840	23.3%	22
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	5,617	28.7%	29
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	456	12.8%	10
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	5,715	1.5%	17
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	12,697	68.8%	4
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	474	8.3%	29
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	786	4.0%	22
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	4,482	22.9%	17
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	1,170	26.1%	23
Number of Veterans as of 2018	N/A	175,052	10.8%	2,129	13.3%	5
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	90	13.3	15
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	588	86.9	7
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	463	68.2	10
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	326	48.0	3
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	180	26.5	14
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	416.9	6.1	10
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	8	0.4%	23

**Legislative Districts**  
**HOUSE**  
 Dist 56 – Zachary J. Cook  
 Dist 59 – Greg Nibert

**SENATE**  
 Dist 33 – William F. Burt  
 Dist 39 – Elizabeth “Liz” Stefanics

Source: <https://nmlegis.gov>



# LINCOLN COUNTY

Data Table for Lincoln County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race			Ethnicity	
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	8,150	0.9%	22	7,287	485	59	319	3,329
SNAP Recipients	474,797	3,911	0.8%	22	3,465	290	30	126	1,628
Cash Assistance Recipients	33,282	275	0.8%	21	243	25	3	4	139
TANF Recipients	29,421	241	0.8%	20	210	25	3	3	125
General Assistance Program Recipients	1,986	28	1.4%	20	27	0	0	1	12
LIHEAP Recipients	159,674	1,368	0.9%	23	1,237	82	9	40	595
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	206	0.2%	31					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	2	0.1%	8					
Child Support Number of Children Enrolled	91,590	424	0.46%	25					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	10	0.6%	22					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$861,353	0.7%	22					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$58,737,262	0.8%	22					
Child Support Collections as of July 2020	\$159,797,910	\$929,266	0.6%	22					
Child Support Collections per Child as of July 2020	\$136.72	\$182.65	133.6%	5					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$194.20	133.6%	5					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



# LINCOLN COUNTY



**HSD Income Support Offices**  
**Lincoln County (Ruidoso area)**  
26387 Hwy 70  
Ruidoso Downs 88346  
575-378-1762

**HSD Child Support Offices**  
**County Office 18 – Serving Lincoln & Otero Counties**  
2000 Juniper Dr  
Alamogordo 88310

**Hospitals**  
**Lincoln County Medical Center**  
211 Sudderth Dr  
Ruidoso 88345  
575-257-8200

**Federally Qualified Health Centers**  
**Presbyterian Medical Services Ruidoso Behavioral Health Center**  
1400 Sudderth Dr  
Ruidoso 88345  
575-630-0571

**County Level Emergency Operations Center**  
**Joe Kenmore**  
PO Box 711  
Carizozo 88301  
575-336-8600

**COVID-19 Testing Sites: DOH Public Health Office**  
**NMDOH SE Region – CURATIVE – Ruidoso Public Health Office – Lincoln County**  
111 Kansas Rd.  
Ruidoso 88345

**Community COVID-19 Support Programs**  
**Road Runner Food Bank**  
5840 Office Blvd. NE  
Albuquerque 87109  
505-247-2052

White Oaks



PHOTO COURTESY: New Mexico TRUE



# LOS ALAMOS COUNTY

Data Table for Los Alamos County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	19,369	0.9%	20
White	250,446,756	1,716,516	0.7%	17,025	1.0%	18
Native American	4,267,114	229,393	5.4%	271	0.1%	25
Black/African American	43,984,096	55,107	0.1%	271	0.5%	21
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	1,801	1.9%	11
Hispanic/Latino	60,724,312	1,032,897	1.7%	3,583	0.3%	26
Minor (under 18 years) Population	73,197,414	475,980	0.7%	4,261	0.9%	20
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$73,821	170.4%	1
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	697	3.6%	33
Poverty Rate as of 2019	40,373,461	406,785	19.4%	852	4.4%	33
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	581	3.0%	33
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	560	13.4%	33
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	3,331	17.2%	33
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	94	2.2%	32
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	3,506	0.9%	21
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	10,016	58.6%	7
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	193	5.5%	33
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	98	0.5%	31
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	2,014	10.4%	33
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	91	4.5%	33
Number of Veterans as of 2018	N/A	175,052	10.8%	1,692	11.2%	5
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	154	22.7	8
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	334	49.4	30
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	194	28.5	32
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	162	23.8	18
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	102	15.0	31
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	902.7	13.3	1
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	11	0.6%	20

## Legislative Districts

### HOUSE

Dist 43 – Christine Chandler

### SENATE

Dist 6 – Roberto “Bobby” J. Gonzales

Source: <https://nmlegis.gov>

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# LOS ALAMOS COUNTY



Data Table for Los Alamos County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race			Ethnicity	
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	709	0.1%	29	594	18	5	92	205
SNAP Recipients	474,797	183	0.0%	31	170	8	1	4	71
Cash Assistance Recipients	33,282	12	0.0%	31	11	0	0	1	9
TANF Recipients	29,421	12	0.0%	31	11	0	0	1	9
General Assistance Program Recipients	1,986	0	0.0%	30	0	0	0	0	0
LIHEAP Recipients	159,674	22	0.0%	32	20	0	1	1	9
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	6	0.0%	32					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	168	0.18%	29					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	0	0.0%	28					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$395,401	0.3%	25					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$8,835,712	0.1%	29					
Child Support Collections as of July 2020	\$159,797,910	\$436,126	0.3%	27					
Child Support Collections per Child as of July 2020	\$136.72	\$216.35	158.2%	1					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$230.03	158.2%	1					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



## LOS ALAMOS COUNTY

**HSD Income Support Offices**  
**Rio Arriba and Los Alamos Counties**  
228 Paseo de Oñate Street  
Española 87532  
505-753-2271

**HSD Child Support Offices**  
**County Office 5 – Serving Santa Fe, Rio Arriba & Los Alamos Counties**  
39-A Plaza La Prensa PO Box 2348  
Santa Fe 87504

**Hospitals**  
**Los Alamos Medical Center**  
3917 W. Rd.  
Los Alamos 87544  
505-662-4201

**Nursing Facilities**  
**Sombrillo Nursing Facility**  
1011 Sombrillo Court  
Los Alamos 87544  
505-662-4300

**Federally Qualified Health Centers**  
**Presbyterian Medical Services Los Alamos Behavioral Health**  
1505 15th St Los Alamos 87544  
505-661-9610

**County Level Emergency Operations Center**  
**Beverly Simpson**  
2500 Trinity Dr.  
Los Alamos 87544  
505-662-8283

**COVID-19 Testing Sites: DOH Public Health Office**  
**NM DOH NE Region – Los Alamos Public Health Office**  
1183 Diamond Ave.  
Los Alamos 87544  
505-662-4038

**Community COVID-19 Support Programs**  
**The Food Depot**  
1222 Siler Rd.  
Santa Fe 87507  
505-471-1633

Bandelier



PHOTO COURTESY: New Mexico TRUE

# LUNA COUNTY



Data Table for Luna County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	23,709	1.1%	18
White	250,446,756	1,716,516	0.7%	21,955	1.3%	16
Native American	4,267,114	229,393	5.4%	593	0.3%	21
Black/African American	43,984,096	55,107	0.1%	450	0.8%	15
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	735	0.8%	21
Hispanic/Latino	60,724,312	1,032,897	1.7%	16,098	1.6%	15
Minor (under 18 years) Population	73,197,414	475,980	0.7%	6,164	1.3%	15
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$33,927	78.3%	29
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	3,201	13.5%	1
Poverty Rate as of 2019	40,373,461	406,785	19.4%	6,567	27.7%	4
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	8,725	36.8%	9
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	2,160	33.9%	3
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	8,464	35.7%	24
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	499	8.1%	27
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	5,026	1.3%	18
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	10,414	42.0%	23
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	849	16.9%	7
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	2,226	9.4%	12
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	6,022	25.4%	14
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	2,487	41.3%	6
Number of Veterans as of 2018	N/A	175,052	10.8%	1,754	10.0%	17
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	53	7.8	23
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	366	54.2	28
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	306	45.0	27
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	195	28.7	14
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	154	22.7	21
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	120.7	1.8	30
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	13	0.7%	18

Legislative Districts

HOUSE

Dist 32 – Candie G. Sweetster

SENATE

Dist 35 – Crystal R. Diamond

Source: <https://nmlegis.gov>



# LUNA COUNTY

Data Table for Luna County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race				Ethnicity
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	16,745	1.9%	14	15,691	117	208	729	12,598
SNAP Recipients	474,797	9,639	2.0%	14	9,017	63	160	399	7,186
Cash Assistance Recipients	33,282	666	2.0%	13	586	5	30	45	431
TANF Recipients	29,421	592	2.0%	13	517	5	27	43	387
General Assistance Program Recipients	1,986	40	2.0%	16	37	0	1	2	21
LIHEAP Recipients	159,674	4,279	2.7%	13	3,882	34	62	301	2,946
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	3,333	3.5%	5					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	1,806	1.97%	14					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	18	1.1%	16					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$2,412,749	2.0%	14					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$138,287,101	1.9%	14					
Child Support Collections as of July 2020	\$159,797,910	\$3,421,083	2.1%	13					
Child Support Collections per Child as of July 2020	\$136.72	\$157.87	115.5%	9					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$167.85	115.5%	9					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# LUNA COUNTY



**HSD Income Support Offices**  
**Luna County (Deming area)**  
910 Pear St.  
Deming 88030  
575-546-0467

**HSD Child Support Offices**  
**County Office 12 – Satellite Office: Luna County**  
910 E. Pear  
Deming 88030

**Hospitals**  
**Mimbres Memorial Hospital**  
900 W. Ash St.  
Deming 88030  
575-546-5800

**Nursing Facilities**  
**Mimbres Memorial Nursing Home**  
900 West Ash Street  
Deming 88030  
575-546-5886

**Federally Qualified Health Centers**  
**Ben Archer Health Care Columbus Clinic**  
626 Taft St  
Columbus 88029  
575-531-2165

**Presbyterian Medical Services Deming Behavioral Health**  
901 W Hickory St  
Deming 88030  
575-546-2174

**Ben Archer Health Care Deming Clinic**  
125 Chaparral  
Deming 88030  
575-546-4800

**Presbyterian Medical Services Deming Medical Center**  
3752 300 S. Diamond Ave  
Deming 88030  
575-546-4663

**County Level Emergency Operations Center**  
**Phillip Rodriguez**  
700 S. Silver Ave  
Deming 88030  
575-543-6569

**COVID-19 Testing Sites: DOH Public Health Office**  
**NMDOH SW Region – Deming Public Health Office – Luna County**  
215 S. Silver Ave.  
Deming 88030  
575-546-2771

**Community COVID-19 Support Programs**  
**Roadrunner Food Bank – Las Cruces**  
505 S. Main St. Ste. 149A  
Las Cruces 88005  
575-523-4390

Deming Ducks



PHOTO COURTESY: New Mexico TRUE



# MCKINLEY COUNTY

Data Table for McKinley County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	71,367	3.4%	7
White	250,446,756	1,716,516	0.7%	11,633	0.7%	23
Native American	4,267,114	229,393	5.4%	56,808	24.8%	1
Black/African American	43,984,096	55,107	0.1%	500	0.9%	14
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	2,498	2.6%	9
Hispanic/Latino	60,724,312	1,032,897	1.7%	10,134	1.0%	18
Minor (under 18 years) Population	73,197,414	475,980	0.7%	20,054	4.2%	7
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$29,714	68.6%	32
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	7,565	10.6%	3
Poverty Rate as of 2019	40,373,461	406,785	19.4%	24,836	34.8%	1
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	31,330	43.9%	1
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	7,360	34.5%	2
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	36,183	50.7%	9
Children raised by Grandparents– 2011-2015	N/A	51,882	10.9%	3,249	16.2%	4
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	9,206	2.4%	9
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	24,749	32.3%	31
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	2,219	24.1%	1
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	4,220	5.9%	6
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	15,058	21.1%	22
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	6,656	44.2%	2
Number of Veterans as of 2018	N/A	175,052	10.8%	2,874	5.6%	33
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	64	9.4	21
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	767	113.5	3
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	1,008	148.5	1
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	93	13.7	28
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	168	24.8	16
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	336.5	5.0	17
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	30	1.6%	10

## Legislative Districts

### HOUSE

Dist 5 – D. Wonda Johnson  
 Dist 6 – Eliseo Lee Alcon  
 Dist 9 – Patricia A. Lundstrom  
 Dist 69 – Harry Garcia

### SENATE

Dist 3 – Shannon D. Pinto  
 Dist 4 – George K. Munoz  
 Dist 22 – Benny Shendo  
 Dist 30 – Joshua A. Sanchez

Source: <https://nmlegis.gov>

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



# MCKINLEY COUNTY



Data Table for McKinley County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race			Ethnicity	
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	45,452	5.1%	5	4,495	39,754	152	1,051	3,362
SNAP Recipients	474,797	27,090	5.7%	4	2,157	24,554	84	295	1,782
Cash Assistance Recipients	33,282	299	0.9%	19	103	191	2	3	97
TANF Recipients	29,421	232	0.8%	21	82	145	2	3	81
General Assistance Program Recipients	1,986	53	2.7%	11	14	39	0	0	10
LIHEAP Recipients	159,674	2,455	1.5%	19	559	1,811	17	68	436
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	1,793	1.9%	12					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	355,750	13.6%	1					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	1,110	32.2%	2					
Child Support Number of Children Enrolled	91,590	6,412	7.00%	4					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	28	1.7%	12					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$5,514,104	4.6%	5					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$370,546,669	5.1%	6					
Child Support Collections as of July 2020	\$159,797,910	\$4,193,950	2.6%	12					
Child Support Collections per Child as of July 2020	\$136.72	\$54.74	40.0%	33					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$58.20	40.0%	33					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



# MCKINLEY COUNTY

**HSD Income Support Offices**  
**McKinley County (Gallup area)**  
3006 E. Hwy 66  
Gallup 87301  
505-726-7600

**HSD Child Support Offices**  
**County Office 1 – Serving San Juan and McKinley Counties**  
1800 East 30th St.  
Farmington 87401

**Hospitals**  
**Gallup Indian Medical Center**  
516 E. Nizhoni Blvd  
Gallup 87301  
505-722-1000

**Rehoboth McKinley Christian Health Care Services**  
1901 Red Rock Dr  
Gallup 87301  
505-863-7000

**Nursing Facilities**  
**Mckinley Center**  
306 E Nizhoni Blvd  
Gallup 87301  
505-863-9551

**Red Rocks Care Center**  
3720 Church Rock Road  
Gallup 87301  
505-722-2261

**Federally Qualified Health Centers**  
**Presbyterian Medical Services Checkerboard Area Health System – Ojo Encino Ojo**  
Encino 87013  
505-731-2268

**Presbyterian Medical Services Western NM Medical Group Behavioral Health**  
2025 E. Aztec  
Gallup 87301  
505-863-3828

**Presbyterian Medical Services Western NM Medical Group – Gallup**  
510 N. 5<sup>th</sup> St  
Gallup 87031  
505-863-3120

**Presbyterian Medical Services Western NM Medical Group – Thoreau**  
15 W. Navarre Blvd.  
Thoreau 87323  
505-862-7414

**Graduate Medical Education Programs**  
**Rehoboth McKinley Christian Health Care Services**  
505-863-7000

**County Level Emergency Operations Center**  
**Adam Berry**  
2221 Boyd Ave.  
Gallup 87301  
505-722-4248

**COVID-19 Testing Sites: DOH Public Health Office**  
**Presbyterian Medical Services – PMS – Western NM Medical Group**  
610 North 5th St.  
Gallup 877301  
505-863-3120

**Community COVID-19 Support Programs**  
**Community Pantry**  
PO Box 520  
Gallup 87305  
505-726-8068

Gallup Dance

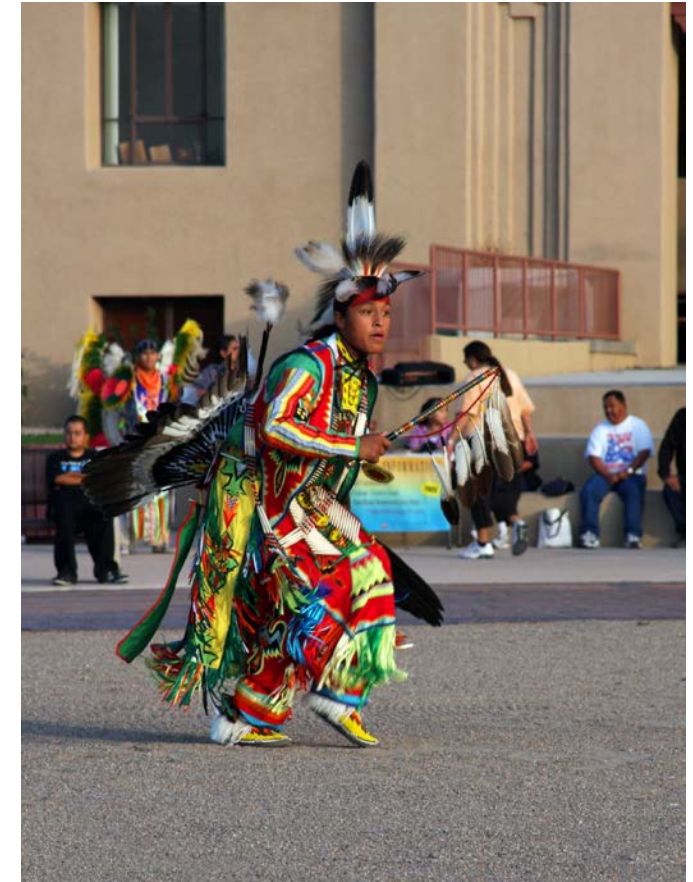


PHOTO COURTESY: New Mexico TRUE

# MORA COUNTY



Data Table for Mora County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	4,521	0.2%	27
White	250,446,756	1,716,516	0.7%	4,214	0.2%	27
Native American	4,267,114	229,393	5.4%	145	0.1%	28
Black/African American	43,984,096	55,107	0.1%	50	0.1%	30
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	113	0.1%	30
Hispanic/Latino	60,724,312	1,032,897	1.7%	3,671	0.4%	25
Minor (under 18 years) Population	73,197,414	475,980	0.7%	782	0.2%	29
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$39,987	92.3%	18
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	330	7.3%	23
Poverty Rate as of 2019	40,373,461	406,785	19.4%	904	20.0%	18
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	1,786	39.5%	4
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	200	23.7%	21
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	1,628	36.0%	21
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	12	1.5%	33
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	1,307	0.3%	28
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	2,383	56.6%	10
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	233	17.8%	6
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	339	7.5%	26
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	1,709	37.8%	1
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	622	36.4%	9
Number of Veterans as of 2018	N/A	175,052	10.8%	411	11.0%	13
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	0	No data	
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	740	109.5	4
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	528	77.7	6
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	86	12.7	29
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	202	29.7	9
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	0.0	0.0	31
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	0	0.0%	30

Legislative Districts

HOUSE

Dist 40 – Roger Evan Montoya

SENATE

Dist 8 – Pete Campos

Source: <https://nmlegis.gov>



## MORA COUNTY

Data Table for Mora County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race			Ethnicity	
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	1,140	0.1%	28	1,051	25	9	55	856
SNAP Recipients	474,797	574	0.1%	28	534	13	8	19	441
Cash Assistance Recipients	33,282	41	0.1%	28	35	1	4	1	30
TANF Recipients	29,421	36	0.1%	28	30	1	4	1	26
General Assistance Program Recipients	1,986	3	0.2%	28	3	0	0	0	2
LIHEAP Recipients	159,674	457	0.3%	27	428	5	5	19	360
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	1,374	1.5%	16					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	238	0.26%	27					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	0	0.0%	28					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$48,867	0.04%	31					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$15,676,322	0.2%	28					
Child Support Collections as of July 2020	\$159,797,910	\$277,663	0.2%	29					
Child Support Collections per Child as of July 2020	\$136.72	\$97.23	71.1%	31					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$103.38	71.1%	31					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# MORA COUNTY



**HSD Income Support Offices**  
**San Miguel County (Las Vegas area)**  
2536 Ridge Runner  
Las Vegas 87701  
505-425-6741

**HSD Child Support Offices**  
**County Office 4 – Serving San Miguel, Guadalupe, Union, Colfax, & Mora Counties**  
2536 Ridge Runner  
Las Vegas 87701

**Federally Qualified Health Centers**  
**MVCHS Moray Valley Medical Center**  
3 Mora Valley Clinic Rd  
Mora 87732  
575-387-2201

**El Centro Family Health Wagon Mound Clinic**  
604 Catron Ave  
Wagon Mound 87752  
575-666-2288

**County Level Emergency Operations Center**  
**Rumaldo Pino III**  
PO Box 580  
Mora 87732  
575-387-5393

**COVID-19 Testing Sites: DOH Public Health Office**  
**Mora Valley Community Health Services**  
3 Mora Valley Clinic Rd.  
Mora 87732  
575-387-2201

**Community COVID-19 Support Programs**  
**The Food Depot**  
1222 Siler Rd.  
Santa Fe 87507

Wagon Mound



PHOTO COURTESY: New Mexico TRUE



# OTERO COUNTY

Data Table for Otero County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	67,490	3.2%	9
White	250,446,756	1,716,516	0.7%	55,814	3.3%	9
Native American	4,267,114	229,393	5.4%	5,602	2.4%	8
Black/African American	43,984,096	55,107	0.1%	2,835	5.1%	6
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	3,375	3.5%	6
Hispanic/Latino	60,724,312	1,032,897	1.7%	26,051	2.5%	10
Minor (under 18 years) Population	73,197,414	475,980	0.7%	15,455	3.2%	11
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$35,889	82.8%	25
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	5,534	8.2%	12
Poverty Rate as of 2019	40,373,461	406,785	19.4%	14,915	22.1%	13
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	20,922	31.0%	16
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	3,890	25.2%	16
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	21,259	31.5%	27
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	1,391	9.0%	24
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	11,676	3.1%	7
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	26,448	40.5%	25
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	1,576	13.5%	15
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	2,176	3.2%	9
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	15,320	22.7%	18
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	5,546	36.2%	10
Number of Veterans as of 2018	N/A	175,052	10.8%	9,106	17.5%	3
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	84	12.4	18
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	368	54.4	27
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	367	54.0	22
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	127	18.7	23
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	175	25.7	15
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	264.0	3.9	24
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	27	1.4%	12

**Legislative Districts**

**HOUSE**

- Dist 51 – Rachel A. Black
- Dist 53 – Willie D. Madrid
- Dist 54 – James G. Townsend
- Dist 56 – Zachary J. Cook

**SENATE**

- Dist 32 – Cliff R. Pirtle
- Dist 33 – William F. Burt
- Dist 34 – Ron Griggs

Source: <https://nmlegis.gov>

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# OTERO COUNTY



Data Table for Otero County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race				Ethnicity
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	23,211	2.6%	11	18,185	3,304	978	744	8,348
SNAP Recipients	474,797	12,447	2.6%	11	9,477	2,053	630	287	4,589
Cash Assistance Recipients	33,282	1,100	3.3%	9	745	257	80	18	433
TANF Recipients	29,421	990	3.4%	8	666	235	73	16	396
General Assistance Program Recipients	1,986	57	2.9%	10	47	8	1	1	17
LIHEAP Recipients	159,674	4,649	2.9%	12	3,439	811	273	126	1,727
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	1,704	1.8%	14					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	266,994	10.2%	4					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	2,056	2.24%	12					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	26	1.6%	13					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$2,868,736	2.4%	11					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$181,279,409	2.5%	11					
Child Support Collections as of July 2020	\$159,797,910	\$4,555,603	2.9%	11					
Child Support Collections per Child as of July 2020	\$136.72	\$184.66	135.1%	3					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$196.34	135.1%	3					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



# OTERO COUNTY

**HSD Income Support Offices**  
**Otero County (Alamogordo area)**  
2000 Juniper Dr.  
Alamogordo 88310  
575-437-9260

**HSD Child Support Offices**  
**County Office 18 – Serving Lincoln & Otero Counties**  
2000 Juniper Dr.  
Alamogordo 88310

**Hospitals**  
**Gerald Champion Regional Medical Center**  
2669 N. Scenic Dr.  
Alamogordo 88310  
575-439-6100

**Nursing Facilities**  
**Casa Arena Blanca Nursing Center**  
205 Moonglow  
Alamogordo 88310  
575-434-4510

**Good Samaritan Society Betty Dare**  
3101 North Florida Avenue  
Alamogordo 88310  
575-202-1308

**Mescalero Care Center**  
454 Lipan Avenue  
Mescalero 88340  
575-464-4802

**Federally Qualified Health Centers**  
**Presbyterian Medical Services Alamogordo Behavioral Health**  
1900 E 10th St  
Alamogordo 88310  
575-437-7404

**Ben Archer Health Care Alamogordo Clinic**  
2150 US-54  
Alamogordo 88310  
575-443-8133

**Presbyterian Medical Services Alamogordo Family Health Center**  
1501 E. 10th St  
Alamogordo 88310  
575-434-2960

**Presbyterian Medical Services Chaparral Family Health Center**  
204 Angelina Blvd  
Chaparral 88081  
575-824-8100

**Presbyterian Medical Services Sacramento Mountain Medical Center**  
74 James Canyon Hwy  
Cloudcroft 88317  
575-682-2542

**Presbyterian Medical Services Tularosa Medical Center**  
111 Central Ave  
Tularosa 88352  
575-585-1250

**Graduate Medical Education Programs**  
**Gerald Champion Regional Medical Center**  
2669 N. Scenic Dr.  
Alamogordo 88310  
575-439-610

**County Level Emergency Operations Center**  
**Matthew Clark**  
1101 New York Ave.  
Alamogordo 88310  
575-387-5393

**COVID-19 Testing Sites: DOH Public Health Office**  
**Presbyterian Medical Services – Alamogordo Family Health Center**  
1501 East 10th St.  
Alamogordo 88310  
575-434-2960

**Community COVID-19 Support Programs**  
**Roadrunner Food Bank – Las Cruces**  
505 S. Main St. Ste. 149A  
Las Cruces 88005  
575-523-4390

White Sands

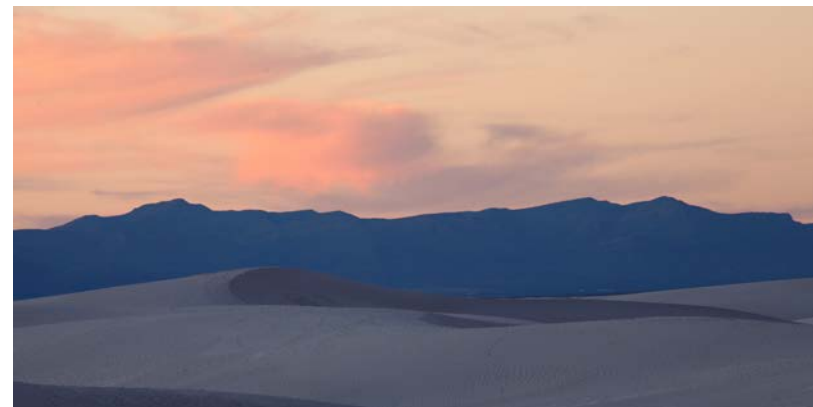


PHOTO COURTESY: New Mexico TRUE



# QUAY COUNTY



Data Table for Quay County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	8,253	0.4%	26
White	250,446,756	1,716,516	0.7%	7,502	0.4%	26
Native American	4,267,114	229,393	5.4%	231	0.1%	26
Black/African American	43,984,096	55,107	0.1%	190	0.3%	24
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	338	0.4%	26
Hispanic/Latino	60,724,312	1,032,897	1.7%	3,796	0.4%	24
Minor (under 18 years) Population	73,197,414	475,980	0.7%	1,766	0.4%	25
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$41,569	95.9%	17
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	652	7.9%	13
Poverty Rate as of 2019	40,373,461	406,785	19.4%	1,684	20.4%	16
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	3,516	42.6%	2
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	560	30.0%	7
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	4,762	57.7%	4
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	198	11.2%	17
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	2,121	0.6%	26
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	4,444	57.0%	9
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	151	7.1%	32
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	638	7.7%	25
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	2,187	26.5%	12
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	641	29.3%	19
Number of Veterans as of 2018	N/A	175,052	10.8%	655	10.1%	16
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	185	27.2	6
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	407	60.2	23
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	462	68.1	11
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	61	9.0	30
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	225	33.2	5
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	178.5	2.6	26
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	5	0.3%	26

Legislative Districts

HOUSE

Dist 67 – Jack Chatfield

SENATE

Dist 7 – Pat Woods

Dist 8 – Pete Campos

Source: <https://nmlegis.gov>



## QUAY COUNTY

Data Table for Quay County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race			Ethnicity	
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	4,357	0.5%	24	4,055	56	102	144	2,330
SNAP Recipients	474,797	2,531	0.5%	24	2,357	44	60	70	1,421
Cash Assistance Recipients	33,282	256	0.8%	22	230	6	15	5	157
TANF Recipients	29,421	217	0.7%	22	192	6	15	4	135
General Assistance Program Recipients	1,986	17	0.9%	24	16	0	0	1	10
LIHEAP Recipients	159,674	1,332	0.8%	24	1,272	17	20	23	788
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	1,226	1.3%	18					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	487	0.53%	24					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	10	0.6%	22					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$514,999	0.4%	23					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$37,138,990	0.5%	25					
Child Support Collections as of July 2020	\$159,797,910	\$683,159	0.4%	25					
Child Support Collections per Child as of July 2020	\$136.72	\$124.41	20.0%	20					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$132.28	91.0%	20					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# QUAY COUNTY



**HSD Income Support Offices**  
**Quay County (Tucumcari area)**  
421 W. Tucumcari Blvd.  
Tucumcari 88401  
575-461-4627

**HSD Child Support Offices**  
**County Office 10 – serving Curry, De Baca, Harding,  
Quay & Roosevelt Counties**  
3316 North Main St. Suite B  
Clovis 88101

**Hospitals**  
**Dr. Dan C. Trigg Memorial Hospital**  
301 E. Miel De Luna Ave  
Tucumcari 88410  
575-461-7000

**Federally Qualified Health Centers**  
**Presbyterian Medical Services Quay County Family  
Health Center**  
1302 E Main St  
Tucumcari 88401  
575-461-2200

**County Level Emergency Operations Center**  
**Daniel Zamora**  
300 S. 3<sup>rd</sup> St.  
PO Box 1246  
Tucumcari 88401  
575-461-8535

**COVID-19 Testing Sites: DOH Public Health  
Office**  
**NMDOH SE Region – CURATIVE – Tucumcari  
Public Health Office – Quay County**  
310 2<sup>nd</sup> St.  
Tucumcari 88401  
575-461-2610

**Community COVID-19 Support Programs**  
**Food Bank of Eastern New Mexico**  
2217 E. Brady PO Box 1476  
Clovis 88101  
575-763-6130

Clovis Museum



PHOTO COURTESY: New Mexico TRUE



# RIO ARRIBA COUNTY

Data Table for Rio Arriba County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	38,921	1.9%	13
White	250,446,756	1,716,516	0.7%	29,813	1.7%	12
Native American	4,267,114	229,393	5.4%	7,551	3.3%	6
Black/African American	43,984,096	55,107	0.1%	350	0.6%	18
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	1,168	1.2%	15
Hispanic/Latino	60,724,312	1,032,897	1.7%	27,673	2.7%	9
Minor (under 18 years) Population	73,197,414	475,980	0.7%	8,991	1.9%	13
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$36,100	83.3%	23
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	2,997	7.7%	16
Poverty Rate as of 2019	40,373,461	406,785	19.4%	9,341	24.0%	11
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	11,248	28.9%	18
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	1,870	20.0%	28
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	21,368	54.9%	5
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	1,304	14.5%	6
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	7,823	2.1%	13
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	17,738	44.3%	19
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	1,557	19.9%	2
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	2,646	6.8%	11
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	7,395	19.0%	25
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	1,930	26.1%	24
Number of Veterans as of 2018	N/A	175,052	10.8%	2,185	7.3%	31
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	107	15.8	13
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	995	147.2	1
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	947	139.4	2
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	602	88.6	1
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	183	26.9	12
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	166.7	2.5	27
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	27	1.4%	12

## Legislative Districts

### HOUSE

Dist 40 – Roger Evan Montoya

Dist 41 – Susan K. Herrera

Dist 43 – Christine Chandler

Dist 65 – Derrick J. Lente

### SENATE

Dist 6 – Roberto “Bobby” J. Gonzales

Dist 22 – Benny Shendo, Jr.

Source: <https://nmlegis.gov>

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# RIO ARRIBA COUNTY



Data Table for Rio Arriba County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race				Ethnicity
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	22,457	2.5%	13	17,748	3,419	125	1,165	15,259
SNAP Recipients	474,797	12,145	2.6%	12	9,681	1,873	74	517	8,444
Cash Assistance Recipients	33,282	1,019	3.1%	10	805	156	6	52	791
TANF Recipients	29,421	913	3.1%	10	712	148	6	47	704
General Assistance Program Recipients	1,986	53	2.7%	11	46	4	0	3	39
LIHEAP Recipients	159,674	5,943	3.7%	7	5,207	431	33	272	4,549
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	2,169	2.3%	8					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	107,227	4.1%	7					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	1,686	1.84%	15					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	21	1.3%	14					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$2,653,896	2.2%	12					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$180,046,988	2.5%	12					
Child Support Collections as of July 2020	\$159,797,910	\$2,097,509	1.3%	16					
Child Support Collections per Child as of July 2020	\$136.72	\$103.68	75.8%	28					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$110.24	75.8%	28					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



# RIO ARRIBA COUNTY

**HSD Income Support Offices**  
**Rio Arriba and Los Alamos Counties**  
228 Paseo de Oñate Street  
Española 87532  
505-753-2271

**HSD Child Support Offices**  
**County Office 5 – Serving Santa Fe, Rio Arriba & Los Alamos Counties**  
39-A Plaza La Prensa  
Santa Fe 87504

**Hospitals**  
**Presbyterian Española Hospital**  
1010 Spruce St.  
Española 87532  
505-753-7111

**Federally Qualified Health Centers**  
**Las Clinicas Del Norte Abiquiu Clinic**  
185 US-84  
Abiquiu 87510  
505-687-4479

**El Centro Family Health Coyote Clinic**  
State Road 96-3396  
Coyote 87012  
575-638-5487

**Las Clinica Del Pueblo De Rio Arriba Health Center**  
**Dunham Memorial Clinic**  
211 Pine Ave  
Chama 87520  
575-756-2143

**Las Clinicas Del Norte El Rito Clinic**  
NM-571  
El Rito 87530  
575-581-4728

**El Centro Family Health Embudo Clinic**  
State Road 68 No. 2243  
Embudo 87531  
505-579-4255

**El Centro Family Health Española Bond Clinic**  
711 Bond St  
Española 87532  
505-747-0081

**Presbyterian Medical Services Española Family Wellness**  
US HW 84 County Rd 0324 #14  
Tierra Amarilla 87575  
575-588-7252

**El Centro Family Health Rio Arriba Health Commons**  
2010 Industrial Park  
Española 87532  
505-763-7395

**El Centro Family Health Truchas Clinic**  
State Road 76 #60  
Truchas 87578  
505-689-2461

**Presbyterian Medical Services Valley Community Health Center**  
835 Spruce St.  
Española 87532  
505-747-7400

**County Level Emergency Operations Center**  
**Alfredo Montoya**  
1122 Industrial Park Road  
Espanola 87532  
575-747-1941

**COVID-19 Testing Sites: DOH Public Health Office**  
**NMDOH NE Region – Rio Arriba Public Health Office**  
2010 Industrial Park Road  
Espanola 87532  
505-753-2794

**Community COVID-19 Support Programs**  
**The Food Depot**  
1222 Siler Rd.  
Santa Fe 87507  
505-471-1633

Chimayo



PHOTO COURTESY: New Mexico TRUE

# ROOSEVELT COUNTY



Data Table for Roosevelt County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	18,500	0.9%	21
White	250,446,756	1,716,516	0.7%	16,798	1.0%	19
Native American	4,267,114	229,393	5.4%	426	0.2%	22
Black/African American	43,984,096	55,107	0.1%	537	1.0%	13
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	759	0.8%	20
Hispanic/Latino	60,724,312	1,032,897	1.7%	7,992	0.8%	20
Minor (under 18 years) Population	73,197,414	475,980	0.7%	4,514	0.9%	19
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$43,330	100.0%	10
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	1,129	6.1%	27
Poverty Rate as of 2019	40,373,461	406,785	19.4%	4,607	24.9%	8
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	5,883	31.8%	15
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	1,210	25.7%	15
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	6,623	35.8%	22
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	406	9.0%	24
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	2,720	0.7%	25
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	7,033	31.5%	32
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	354	13.0%	18
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	683	3.7%	23
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	4,200	22.7%	18
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	1,285	30.6%	16
Number of Veterans as of 2018	N/A	175,052	10.8%	1,091	7.8%	29
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	325	47.9	2
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	333	49.2	31
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	247	36.3	31
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	45	6.6	31
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	121	17.8	27
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	315.8	4.6	20
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	5	0.3%	26

**Legislative Districts**  
**HOUSE**  
 Dist 63 – Martin R. Zamora  
 Dist 66 – Phelps Anderson  
 Dist 67 – Jack Chatfield

**SENATE**  
 Dist 27 – Stuart Ingle

Source: <https://nmlegis.gov>



# ROOSEVELT COUNTY

Data Table for Roosevelt County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race			Ethnicity	
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	4,084	0.5%	25	3,697	47	67	273	2,154
SNAP Recipients	474,797	1,818	0.4%	25	1,678	17	28	95	1,065
Cash Assistance Recipients	33,282	161	0.5%	25	148	1	2	10	115
TANF Recipients	29,421	146	0.5%	25	136	1	0	9	110
General Assistance Program Recipients	1,986	9	0.5%	26	9	0	0	0	3
LIHEAP Recipients	159,674	659	0.4%	26	610	10	3	36	423
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	1,099	1.2%	21					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	822	0.90%	19					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	4	0.2%	25					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$1,122,441	0.9%	20					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$46,111,368	0.6%	23					
Child Support Collections as of July 2020	\$159,797,910	\$1,425,459	0.9%	19					
Child Support Collections per Child as of July 2020	\$136.72	\$144.52	105.7%	14					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$153.66	105.7%	14					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



# ROOSEVELT COUNTY



**HSD Income Support Offices**  
**Roosevelt County (Portales area)**  
1028 Community Way  
Portales 88130  
575-356-4473

**HSD Child Support Offices**  
**County Office 10 – serving Curry, De Baca, Harding,  
Quay & Roosevelt Counties**  
3316 North Main St. Suite B  
Clovis 88101

**Hospitals**  
**Roosevelt General Hospital**  
42121 US-70  
Portales 88130  
575-359-1800

**Nursing Facilities**  
**Heartland Continuing Care Center**  
1604 West 18th Street  
Portales, NM 88130  
575-359-4719

**Federally Qualified Health Centers**  
**La Casa Family Health ENMU-Portales**  
1500 S Avenue K  
Portales 88130  
575-562-2321

**La Casa Family Health Portales Clinic**  
1515 W. Fir St.  
Portales 88130  
575-356-6695

**County Level Emergency Operations Center**  
**Johnny Montiel**  
42427 US 70  
Portales 88130  
575-356-4404

**COVID-19 Testing Sites: DOH Public Health  
Office**  
**NMDOH SE Region – CURATIVE – Portales  
Public Health Office – Roosevelt County**  
1513 W. Fir St.  
Portales 88130

**Community COVID-19 Support Programs**  
**Food Bank of Eastern New Mexico**  
2217 E. Brady PO Box 1476  
Clovis 88101  
575-763-6130

Cannon Air Force Base



PHOTO COURTESY: Cannon Air Force Base



# SANDOVAL COUNTY

Data Table for Sandoval County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	146,748	7.0%	4
White	250,446,756	1,716,516	0.7%	114,757	6.7%	4
Native American	4,267,114	229,393	5.4%	20,691	9.0%	4
Black/African American	43,984,096	55,107	0.1%	3,962	7.2%	3
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	7,337	7.7%	3
Hispanic/Latino	60,724,312	1,032,897	1.7%	58,552	5.7%	4
Minor (under 18 years) Population	73,197,414	475,980	0.7%	33,459	7.0%	3
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$43,125	99.5%	11
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	11,446	7.8%	14
Poverty Rate as of 2019	40,373,461	406,785	19.4%	18,637	12.7%	31
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	24,507	16.7%	26
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	6,670	19.8%	26
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	45,198	30.8%	26
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	4,651	13.9%	7
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	27,148	7.2%	4
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	82,203	45.6%	16
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	2,308	8.5%	28
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	3,951	2.7%	5
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	24,507	16.7%	29
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	4,975	20.3%	30
Number of Veterans as of 2018	N/A	175,052	10.8%	14,274	12.6%	6
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	84	12.4	18
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	383	56.6	26
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	362	53.3	23
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	137	20.1	21
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	212	31.2	7
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	374.3	5.5	14
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	15.3	0.2	10
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	74	3.9%	4

## Legislative Districts

### HOUSE

Dist 22 – Stefani Lord  
 Dist 23 – Daymon Ely  
 Dist 43 – Christine Chandler  
 Dist 44 – Jane E. Powdrell-Culbert  
 Dist 57 – Jason C. Harper  
 Dist 60 – Joshua Nathaniel Hernandez  
 Dist 65 – Derrick J. Lente

### SENATE

Dist 9 – Brenda Grace McKenna  
 Dist 10 – Katy Duhigg  
 Dist 19 – Gregg Schmedes  
 Dist 22 – Benny Shendo Jr.  
 Dist 40 – Craig W. Brandt

Source: <https://nmlegis.gov>

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# SANDOVAL COUNTY



Data Table for Sandoval County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race				Ethnicity
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	48,368	5.4%	4	32,140	12,766	942	2,520	19,983
SNAP Recipients	474,797	23,860	5.0%	5	15,173	7,265	502	920	10,006
Cash Assistance Recipients	33,282	1,308	3.9%	6	821	378	65	44	647
TANF Recipients	29,421	1,174	4.0%	6	752	324	54	44	612
General Assistance Program Recipients	1,986	63	3.2%	8	48	10	5	0	24
LIHEAP Recipients	159,674	6,548	4.1%	5	4,758	1,365	166	259	3,143
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	2,172	2.3%	7					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	1,856	2.03%	13					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	101	6.1%	4					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$4,703,514	3.9%	7					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$372,004,464	5.1%	5					
Child Support Collections as of July 2020	\$159,797,910	\$2,306,653	1.4%	15					
Child Support Collections per Child as of July 2020	\$136.72	\$188.64	138.0%	2					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$200.57	138.0%	2					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# SANDOVAL COUNTY



**HSD Income Support Offices**  
**Sandoval County (Rio Rancho/ Bernalillo area)**  
4363 Jager Dr  
Rio Rancho 87144  
505-383-6300

**HSD Child Support Offices**  
**County Office 14 – Serving Sandoval County**  
4363 Jager Dr  
Rio Rancho 87144

**Hospitals**  
**Rust Presbyterian Hospital**  
2400 Unser Blvd  
Rio Rancho 87124  
505-253-7878

**UNM Sandoval Regional Medical Center**  
3001 Broadmoor Blvd.  
NE Rio Rancho 87144  
505-994-7000

**Nursing Facilities**  
**The Neighborhood In Rio Rancho**  
900 Loma Colorado Blvd NE  
Rio Rancho 87124  
505-962-4121

**Rio Rancho Center**  
4210 Sabana Grande SE  
Rio Rancho 87124  
505-816-7566

**The Suites Rio Vista**  
2410 19th Street, SE  
Rio Rancho 87124  
505-452-4200

**Federally Qualified Health Centers**  
**Presbyterian Medical Services Checkerboard – Counselor**  
9837 US-550  
Nageezi 87037  
575-568-4328

**Presbyterian Medical Services Checkerboard – Cuba**  
6349 US-550  
Cuba 87013  
575-289-3291

**Presbyterian Medical Services Checkerboard-Torreón**  
2500 NM-197  
Cuba 87013  
505-731-2284

**El Pueblo Health Services**  
121 Calle Del Presidente  
Bernalillo 87004  
505-867-2324

**Jemez Pueblo Health and Human Services | Jemez Valley Medical Clinic'**  
110 Sheep Springs Way  
Jemez Pueblo 87024  
575-834-7413

**Presbyterian Medical Services Jemez Valley Medical Clinic**  
8372 NM-4  
Jemez Pueblo 87024  
575-834-0802

**Presbyterian Medical Services PMS Family Health Center**  
2300 Grande Blvd SE  
Rio Rancho 87124  
505-896-7100

**Presbyterian Medical Services Rio Rancho Family Health Center**  
184 Unser Blvd NE  
Rio Rancho 87124  
505-896-0928

**County Level Emergency Operations Center & COVID-19 Testing/DOH Public Health Office**  
**NMDOH NW Region – Sandoval County EOC**  
**Seth Muller**  
1500 Idalia Rd. Bldg. D  
Bernalillo 87004  
(Seth) 505-771-7197  
(COVID-19 Testing) 505-867-2291 Ext. 1712

**Community COVID-19 Support Programs**  
**Road Runner Food Bank**  
5840 Office Blvd. NE  
Albuquerque 87109  
505-247-2052

Refreshing Jemez View



PHOTO COURTESY: Jeremy Toulouse

# SAN JUAN COUNTY



Data Table for San Juan County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	123,958	5.9%	5
White	250,446,756	1,716,516	0.7%	67,061	3.9%	6
Native American	4,267,114	229,393	5.4%	51,567	22.5%	2
Black/African American	43,984,096	55,107	0.1%	992	1.8%	11
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	4,462	4.7%	5
Hispanic/Latino	60,724,312	1,032,897	1.7%	25,535	2.5%	11
Minor (under 18 years) Population	73,197,414	475,980	0.7%	32,229	6.8%	4
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$35,999	83.1%	24
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	11,528	9.3%	7
Poverty Rate as of 2019	40,373,461	406,785	19.4%	26,031	21.0%	14
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	33,964	27.4%	20
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	9,100	26.2%	13
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	50,327	40.6%	15
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	3,674	11.4%	14
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	19,337	5.1%	5
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	49,476	36.8%	28
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	2,804	14.5%	9
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	4,819	3.9%	3
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	23,552	19.0%	25
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	6,971	29.6%	18
Number of Veterans as of 2018	N/A	175,052	10.8%	7,889	8.6%	27
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	202	29.8	5
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	569	84.1	10
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	535	78.8	5
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	126	18.5	24
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	127	18.7	25
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	344.7	5.1	16
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	30.9	0.5	6
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	68	3.6%	5

**Legislative Districts**  
**HOUSE**  
 Dist 1 – Rob Montoya  
 Dist 2 – James RJ Strickler  
 Dist 3 – T. Ryan Lane  
 Dist 4 – Anthony Allison  
 Dist 5 – D. Wonda Johnson  
 Dist 9 – Patricia A. Lundstrom  
 Dist 65 – Derrick J. Lente  
 Dist 69 – Harry Garcia

**SENATE**  
 Dist 1 – William E. Sharer  
 Dist 2 – Steven P. Neville  
 Dist 3 – Shannon D. Pinto  
 Dist 4 – George K. Munoz  
 Dist 22 – Benny Shendo Jr.

Source: <https://nmlegis.gov>



## SAN JUAN COUNTY

Data Table for San Juan County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race				Ethnicity
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	60,921	6.8%	3	24,700	34,060	436	1,725	9,799
SNAP Recipients	474,797	34,311	7.2%	3	12,841	20,498	265	707	5,289
Cash Assistance Recipients	33,282	1,012	3.0%	11	698	244	32	38	346
TANF Recipients	29,421	881	3.0%	11	622	196	25	38	317
General Assistance Program Recipients	1,986	111	5.6%	3	63	46	2	0	20
LIHEAP Recipients	159,674	8,515	5.3%	3	4,534	3,701	96	184	1,845
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	10,951	11.6%	3					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	325,043	12.5%	2					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	157	4.6%	4					
Child Support Number of Children Enrolled	91,590	3,190	3.48%	10					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	57	3.4%	6					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$8,681,714	7.2%	3					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$434,542,119	5.9%	4					
Child Support Collections as of July 2020	\$159,797,910	\$7,220,619	4.5%	6					
Child Support Collections per Child as of July 2020	\$136.72	\$150.21	109.9%	12					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$159.71	109.9%	12					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# SAN JUAN COUNTY



**HSD Income Support Offices**  
**San Juan County (Farmington Area)**  
101 W. Animas  
Farmington 87401  
505-566-9600

**HSD Child Support Offices**  
**County Office 1 – Serving San Juan and McKinley Counties**  
1800 East 30th St.  
Farmington 87401

**Hospitals**  
**San Juan Regional Medical Center**  
801 W. Maple St.  
Farmington 87401  
505-609-2000

**San Juan Regional Rehabilitation Hospital**  
525 S. Schwartz Ave  
Farmington 87401  
505-609-2625

**Nursing Facilities**  
**Aztec Healthcare**  
500 Care Lane  
Aztec 87410  
505-334-9445

**Bloomfield Nursing and Rehabilitation Center**  
803 Hacienda Lane  
Bloomfield 87413  
505-632-1823

**Cedar Ridge Inn**  
800 Saguaro Trail  
Farmington 87401  
505-598-6000

**Life Care Center Of Farmington**  
1101 West Murray Drive  
Farmington 87401  
505-326-1600

**San Juan Center**  
806 West Maple Street  
Farmington 87401  
505-325-2910

**Federally Qualified Health Centers**  
**Presbyterian Medical Services Farmington Community Health Center**  
1001 West Broadway Ave  
Farmington 87401  
505-327-4796

**Presbyterian Medical Services Totah Behavioral Health Authority**  
1615 Ojo Ct  
Farmington 87401  
505-564-4804

**County Level Emergency Operations Center**  
**Mike Mestas**  
209 S. Oliver Dr.  
Aztec 87410  
505-334-4714

**COVID-19 Testing Sites: DOH Public Health Office**  
**NMDOH NW Region – Farmington Public Health Office – San Juan County**  
355 S. Miller  
Farmington 87401  
505-327-4461

**Community COVID-19 Support Programs**  
**Echo Food Bank**  
1921 E. Murray Dr.  
Farmington 87401  
505-325-7466

Bisti/De-Na-Zin Wilderness



PHOTO COURTESY: New Mexico TRUE



# SAN MIGUEL COUNTY

Data Table for San Miguel County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	27,277	1.3%	15
White	250,446,756	1,716,516	0.7%	24,795	1.4%	15
Native American	4,267,114	229,393	5.4%	900	0.4%	17
Black/African American	43,984,096	55,107	0.1%	573	1.0%	12
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	1,009	1.1%	16
Hispanic/Latino	60,724,312	1,032,897	1.7%	21,167	2.0%	13
Minor (under 18 years) Population	73,197,414	475,980	0.7%	4,773	1.0%	18
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$36,105	83.3%	22
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	2,073	7.6%	18
Poverty Rate as of 2019	40,373,461	406,785	19.4%	7,692	28.2%	3
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	9,629	35.3%	10
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	1,600	28.3%	10
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	15,821	58.0%	3
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	659	13.8%	8
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	6,165	1.6%	16
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	14,152	52.9%	13
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	1,165	18.9%	4
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	2,160	7.9%	15
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	9,301	34.1%	3
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	4,037	43.4%	3
Number of Veterans as of 2018	N/A	175,052	10.8%	2,025	9.0%	23
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	100	14.7	14
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	517	76.5	12
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	522	76.8	8
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	341	50.2	2
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	166	24.5	18
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	417.9	6.2	9
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	129.2	1.9	2
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	67	3.5%	6

## Legislative Districts

### HOUSE

Dist 40 – Roger Evan Montoya

Dist 63 – Martin R. Zamora

Dist 67 – Jack Chatfield

Dist 70 – Ambrose Castellano

### SENATE

Dist 8 – Pete Campos

Dist 39 – Elizabeth “Liz”

Stefanics

Source: <https://nmlegis.gov>

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



# SAN MIGUEL COUNTY



Data Table for San Miguel County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race			Ethnicity	
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	14,158	1.6%	17	12,778	357	236	787	10,558
SNAP Recipients	474,797	8,357	1.8%	15	7,669	202	108	378	6,493
Cash Assistance Recipients	33,282	558	1.7%	15	504	28	6	20	445
TANF Recipients	29,421	460	1.6%	15	415	22	6	17	367
General Assistance Program Recipients	1,986	42	2.1%	14	39	1	0	2	31
LIHEAP Recipients	159,674	5,527	3.5%	9	5,106	122	47	252	4,412
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	1,867	2.0%	9					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	290,787	11.1%	3					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	38	1.1%	6					
Child Support Number of Children Enrolled	91,590	6,668	7.28%	3					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	58	3.5%	5					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$2,192,387	1.8%	16					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$133,921,288	1.8%	15					
Child Support Collections as of July 2020	\$159,797,910	\$12,018,271	7.5%	3					
Child Support Collections per Child as of July 2020	\$136.72	\$103.58	75.8%	29					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$110.13	75.8%	29					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



# SAN MIGUEL COUNTY

**HSD Income Support Offices**  
**San Miguel County (Las Vegas area)**  
2536 Ridge Runner  
Las Vegas 87701  
505-425-6741

**HSD Child Support Offices**  
**County Office 4 – Serving San Miguel, Guadalupe, Union, Colfax, & Mora Counties**  
2536 Ridge Runner Rd  
Las Vegas 87701

**Hospitals**  
**Alta Vista Regional Hospital**  
104 Legion Dr  
Las Vegas 87701  
505-426-3500

**New Mexico Behavioral Health**  
3695 Hot Springs Blvd  
Las Vegas 87701  
505-454-2100

**Nursing Facilities**  
**The New Mexico Behavioral Health Institute At Las Vegas** 3695 Hot Springs Boulevard  
Las Vegas 87701  
505-454-2100

**Vida Encantada Nursing & Rehab** 505-425-6190  
2301 Collins Drive  
Las Vegas 87701  
505-425-9362

**Federally Qualified Health Centers**  
**El Centro Family Health Highland University Student Clinic Mora & Baca**  
901 Baca Ave  
Las Vegas 87701  
505-454-3218

**El Centro Family Health Las Vegas Clinic**  
1235 8th St  
Las Vegas 87701  
505-425-6788

**Presbyterian Medical Services Pecos Valley Medical Center**  
199 NM-50  
Glorieta 87535  
505-757-6482

**El Centro Family Health San Miguel Clinic**  
275 NM 3 Bldg 2  
Ribera 87560  
575-421-1113

**County Level Emergency Operations Center**  
**Leo Maestas**  
500 W. Nation Ave. Suite 105  
Las Vegas 87701

**COVID-19 Testing Sites: DOH Public Health Office**  
**NMDOH NE Region – San Miguel Public Health Office**  
18 Gallegos Rd.  
Las Vegas 87701  
505-425-9368

**Community COVID-19 Support Programs**  
**The Food Depot**  
122 Siler Rd.  
Santa Fe 87507  
505-471-1633

Pecos National Historic Park



PHOTO COURTESY: New Mexico TRUE

# SANTA FE COUNTY



Data Table for Santa Fe County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	150,358	7.2%	3
White	250,446,756	1,716,516	0.7%	136,224	7.9%	3
Native American	4,267,114	229,393	5.4%	6,465	2.8%	7
Black/African American	43,984,096	55,107	0.1%	1,804	3.3%	7
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	5,864	6.2%	4
Hispanic/Latino	60,724,312	1,032,897	1.7%	76,532	7.4%	3
Minor (under 18 years) Population	73,197,414	475,980	0.7%	26,463	5.6%	5
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$60,276	139.1%	2
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	11,578	7.7%	17
Poverty Rate as of 2019	40,373,461	406,785	19.4%	19,246	12.8%	30
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	27,516	18.3%	29
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	4,970	17.7%	32
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	61,496	40.9%	14
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	2,699	10.2%	21
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	38,041	10.1%	2
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	94,739	58.2%	8
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	3,424	9.0%	27
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	5,169	3.4%	5
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	23,305	15.5%	31
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	5,081	21.8%	29
Number of Veterans as of 2018	N/A	175,052	10.8%	10,531	8.5%	28
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	122	17.9	10
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	430	63.6	21
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	383	56.4	20
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	204	30.1	11
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	161	23.7	19
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	625.6	9.2	2
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	35.2	0.5	6
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	137	7.2%	3

**Legislative Districts**  
**HOUSE**  
 Dist 22 – Stefani Lord  
 Dist 41 – Susan K. Herrera  
 Dist 43 – Christine Chandler  
 Dist 45 – Linda Serrato  
 Dist 46 – Andrea Romero  
 Dist 47 – Brian Egolf  
 Dist 48 – Tara L. Lujan  
 Dist 50 – Matthew McQueen  
 Dist 70 – Ambrose M. Castellano

**SENATE**  
 Dist 6 – Roberto “Bobby” Gonzales  
 Dist 19 – Gregg Schmedes  
 Dist 24 – Nancy Rodriguez  
 Dist 25 – Peter Wirth  
 Dist 39 – Elizabeth “Liz” Stefanics

Source: <https://nmlegis.gov>



## SANTA FE COUNTY

Data Table for Santa Fe County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race				Ethnicity
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	42,705	4.8%	6	37,420	2,406	460	2,419	26,771
SNAP Recipients	474,797	18,682	3.9%	6	16,701	1,086	188	707	12,588
Cash Assistance Recipients	33,282	1,119	3.4%	8	963	93	30	33	854
TANF Recipients	29,421	977	3.3%	9	843	88	20	26	764
General Assistance Program Recipients	1,986	84	4.2%	5	70	4	3	7	49
LIHEAP Recipients	159,674	5,166	3.2%	10	4,647	276	61	182	3,468
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	1,795	1.9%	11					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	26,264	1.0%	11					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	566	16.4%	3					
Child Support Number of Children Enrolled	91,590	4,102	4.48%	7					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	540	32.4%	1					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$7,127,657	5.9%	4					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$500,891,639	6.8%	3					
Child Support Collections as of July 2020	\$159,797,910	\$6,368,170	4.0%	8					
Child Support Collections per Child as of July 2020	\$136.72	\$129.38	94.6%	19					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$137.56	94.6%	19					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# SANTA FE COUNTY



## HSD Income Support Offices

### Santa Fe County (Santa Fe area)

39B Plaza La Prensa  
Santa Fe 87504  
505-476-9200

## HSD Child Support Offices

### County Office 5 – Serving Santa Fe, Rio Arriba & Los Alamos Counties

39-A Plaza La Prensa PO Box 2348  
Santa Fe 87504

## Hospitals

### Christus Saint Vincent

455 St. Michael's Dr  
Santa Fe 87505  
505-913-5596

### Santa Fe Indian Hospital

1700 Cerrillos Rd  
Santa Fe 87505  
505-946-9282

### Presbyterian Santa Fe Medical Center

4801 Beckner Rd.  
Santa Fe 87507  
505-772-1234

## Nursing Facilities

### Casa Real

1650 Galisteo  
Street Santa Fe 87505  
505-984-8313

### Santa Fe Care Center

635 Harkle Road  
Santa Fe 87505  
505-982-2574

## Federally Qualified Health Centers

### La Familia Medical Center Alto Street

1035 Alto St  
Santa Fe 87501  
505-982-4425

### First Choice Community Health Edgewood Health Center & Medical Center Rd

Edgewood 87015  
505-281-3406

### SW Care Center Family and Internal Medicine

1691 Galisteo St Suite D  
Santa Fe 87505  
505-954-1921

### La Familia Medical Center Healthcare for the Homeless 1532 Cerrillos Rd

Santa Fe 87505  
505-988-1742

### Presbyterian Medical Services Ortiz Mountain Health Center

6 Main St Los Cerrillos 87010  
505-471-6266

### Presbyterian Medical Services Santa Fe Community Guidance Center

2960 Rodeo Park Dr W  
Santa Fe 87505  
505-986-9633

### Presbyterian Medical Services Santa Fe Family Wellness Center

2504 Camino Entrada  
Santa Fe 87507  
505-471-5006

### La Familia Medical Center Southside Center

2145 Caja Del Oro Grant Rd  
Santa Fe 87507  
505-438-3195

### SW Care Center Women's Health, Family, and Pediatric

901 W. Alameda St  
Santa Fe 87501  
505-988-8869



## SANTA FE COUNTY

### Graduate Medical Education Programs

#### Christus Saint Vincent

455 St. Michael's Dr  
Santa Fe 87505  
505-913-5596

### County Level Emergency Operations Center

#### Martin A. Vigil

35 Camino Justicia  
Santa Fe 87507  
505-992-3072

### COVID-19 Testing Sites: DOH Public Health Office

#### NM DOH NE Region – Santa Fe DOH – Camino Entrada

2501 Camino Entrada  
Santa Fe 87507  
505-476-2600

### Community COVID-19 Support Programs

#### The Food Depot

1222 Siler Rd  
Santa Fe 87507  
505-471-1633

Rodeo de Santa Fe



PHOTO COURTESY: Jodi McGinnis Porter

# SIERRA COUNTY



Data Table for Sierra County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	10,791	0.5%	25
White	250,446,756	1,716,516	0.7%	9,906	0.6%	25
Native American	4,267,114	229,393	5.4%	335	0.1%	24
Black/African American	43,984,096	55,107	0.1%	86	0.2%	28
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	475	0.5%	24
Hispanic/Latino	60,724,312	1,032,897	1.7%	3,345	0.3%	28
Minor (under 18 years) Population	73,197,414	475,980	0.7%	1,705	0.4%	26
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$42,255	97.5%	15
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	1,004	9.3%	7
Poverty Rate as of 2019	40,373,461	406,785	19.4%	2,881	26.7%	5
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	4,295	39.8%	3
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	610	33.7%	4
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	6,550	60.7%	2
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	101	5.9%	30
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	4,036	1.1%	20
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	6,728	71.9%	3
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	541	13.4%	16
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	1,269	11.8%	20
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	3,302	30.6%	4
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	1,377	41.7%	4
Number of Veterans as of 2018	N/A	175,052	10.8%	1,726	19.0%	1
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	85	12.5	17
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	587	86.8	8
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	549	80.9	4
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	286	42.1	5
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	245	36.1	3
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	412.3	6.1	10
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	8	0.4%	23

**Legislative Districts**  
**HOUSE**  
 Dist 38 – Rebecca Dow  
 Dist 39 – Luis M. Terrazas  
  
**SENATE**  
 Dist 35 – Crystal R. Diamond

Source: <https://nmlegis.gov>

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



# SIERRA COUNTY

Data Table for Sierra County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race				Ethnicity
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	8,619	1.0%	20	8,177	106	65	271	4,666
SNAP Recipients	474,797	4,670	1.0%	21	4,430	63	44	133	2,520
Cash Assistance Recipients	33,282	235	0.7%	24	219	2	8	6	131
TANF Recipients	29,421	195	0.7%	23	181	1	8	5	118
General Assistance Program Recipients	1,986	30	1.5%	18	28	1	0	1	9
LIHEAP Recipients	159,674	2,304	1.4%	20	2,191	25	23	65	1,270
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	872	0.9%	23					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	493	0.54%	23					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	17	1.0%	19					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$1,286,262	1.1%	19					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$66,138,229	0.9%	21					
Child Support Collections as of July 2020	\$159,797,910	\$702,450	0.4%	24					
Child Support Collections per Child as of July 2020	\$136.72	\$118.75	86.9%	23					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$126.26	86.9%	23					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



# SIERRA COUNTY



**HSD Income Support Offices**  
**Sierra County (T or C area)**  
102 Barton St.  
Truth or Consequences 87901  
575-894-3011

**HSD Child Support Offices**  
**County Office 17 – Serving Catron, Sierra & Socorro Counties**  
445 Camino Del Rey, Suite C  
Los Lunas 87031

**Hospitals**  
**Sierra Vista Hospital**  
800 E. 9th Ave  
Truth or Consequences 87901  
575-894-2111

**Nursing Facilities**  
**New Mexico State Veterans Home**  
992 South Broadway  
Truth or Consequence 87901  
575-894-4200

**Sierra Health Care Center**  
1400 North Silver Street  
Truth or Consequences 87901  
575-894-7855

**Federally Qualified Health Centers**  
**Ben Archer Health Care Truth or Consequences**  
1960 N. Date St  
Alamogordo 88310  
575-894-7930

**County Level Emergency Operations Center**  
**Paul Tooley**  
855 Van Patten  
T or C 8701  
575-894-6215

**COVID-19 Testing Sites: DOH Public Health Office**  
**NMDOH SW Region – T or C Public Health Office – Sierra County**  
201 East 4<sup>th</sup> St.  
T or C 87901  
575-894-2716 Ext. 3

**Community COVID-19 Support Programs**  
**Road Runner Food Bank – Las Cruces Branch**  
505 S. Main St. Ste. 149A  
Las Cruces 88005  
575-523-4390

Elephant Butte



PHOTO COURTESY: New Mexico TRUE



# SOCORRO COUNTY

Data Table for Socorro County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	16,637	0.8%	22
White	250,446,756	1,716,516	0.7%	13,110	0.8%	22
Native American	4,267,114	229,393	5.4%	2,446	1.1%	12
Black/African American	43,984,096	55,107	0.1%	233	0.4%	22
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	848	0.9%	18
Hispanic/Latino	60,724,312	1,032,897	1.7%	8,285	0.8%	19
Minor (under 18 years) Population	73,197,414	475,980	0.7%	3,693	0.8%	21
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$35,867	82.8%	26
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	1,098	6.6%	26
Poverty Rate as of 2019	40,373,461	406,785	19.4%	4,941	29.7%	2
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	6,206	37.3%	7
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	1,160	29.5%	8
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	6,455	38.8%	17
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	624	16.9%	2
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	3,344	0.9%	22
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	7,522	42.7%	21
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	458	13.7%	14
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	1,073	6.4%	19
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	4,725	28.4%	6
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	1,654	35.0%	13
Number of Veterans as of 2018	N/A	175,052	10.8%	997	7.7%	30
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	52	7.7	24
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	533	78.8	11
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	492	72.4	9
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	110	16.2	26
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	194	28.6	10
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	436.7	6.4	7
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	10	0.5%	21

## Legislative Districts

### HOUSE

Dist 49 – Gail “Missy”  
Armstrong  
Dist 69 – Harry Garcia

### SENATE

Dist 28 – Sia Correa Hemphill  
Dist 30 – Joshua A. Sanchez

Source: <https://nmlegis.gov>

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# SOCORRO COUNTY



Data Table for Socorro County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race				Ethnicity
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	8,591	1.0%	21	6,078	2,049	117	347	3,979
SNAP Recipients	474,797	5,239	1.1%	20	3,480	1,518	66	175	2,406
Cash Assistance Recipients	33,282	236	0.7%	23	206	9	2	19	175
TANF Recipients	29,421	195	0.7%	23	172	7	2	14	148
General Assistance Program Recipients	1,986	29	1.5%	19	24	2	0	3	18
LIHEAP Recipients	159,674	2,051	1.3%	21	1,795	161	36	59	1,238
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	609	0.6%	26					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	20,391	0.8%	13					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	701	0.77%	20					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	11	0.7%	20					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$1,107,055	0.9%	21					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$80,463,790	1.1%	20					
Child Support Collections as of July 2020	\$159,797,910	\$1,026,341	0.6%	20					
Child Support Collections per Child as of July 2020	\$136.72	\$122.02	89.2%	21					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$129.74	89.2%	21					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# SOCORRO COUNTY



**HSD Income Support Offices**  
**Socorro County (Socorro area)**  
1014 N. California St.  
Socorro 87801  
575-838-8700

**HSD Child Support Offices**  
**County Office 17 – Serving Catron & Socorro**  
445 Camino Del Rey – Suite C  
Los Lunas 87031

**Hospitals**  
**Socorro General Hospital**  
1202 Highway 60 West  
Socorro 87801  
575-835-1140

**Nursing Facilities**  
**Good Samaritan Society - Socorro**  
1203 Highway 60 West  
Socorro 87801  
575-835-2724

**Federally Qualified Health Centers**  
**Presbyterian Medical Group Magdalena Family Health Center**  
801 10th St  
Magdalena 87825  
575-854-3162

**Presbyterian Medical Group Socorro Community Health**  
1300 Enterprise Rd  
Socorro 87801  
575-835-4444

**Presbyterian Medical Group Socorro Mental Health**  
1200 US-60  
Socorro 87801  
575-835-2444

**County Level Emergency Operations Center**  
**Gail Tripp**  
198 Neel Ave.  
Socorro 87801  
575-835-2029 Ext. 1200

**COVID-19 Testing Sites: DOH Public Health Office**  
**Presbyterian Medical Services – PMS – Socorro Community Health Center**  
1300 Enterprise Rd.  
Socorro 87801  
575-835-4444

**Community COVID-19 Support Programs**  
**Road Runner Food Bank**  
5840 Office Blvd. NE  
Albuquerque 87109  
505-247-2052

Bosque del Apache



PHOTO COURTESY: New Mexico TRUE

# TAOS COUNTY



Data Table for Taos County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	32,723	1.6%	14
White	250,446,756	1,716,516	0.7%	28,764	1.7%	13
Native American	4,267,114	229,393	5.4%	2,454	1.1%	11
Black/African American	43,984,096	55,107	0.1%	295	0.5%	20
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	1,243	1.3%	14
Hispanic/Latino	60,724,312	1,032,897	1.7%	18,488	1.8%	14
Minor (under 18 years) Population	73,197,414	475,980	0.7%	5,694	1.2%	16
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$38,810	89.6%	19
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	3,370	10.3%	4
Poverty Rate as of 2019	40,373,461	406,785	19.4%	5,988	18.3%	21
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	7,657	23.4%	24
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	1,460	24.1%	19
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	16,787	51.3%	8
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	530	9.3%	22
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	8,999	2.4%	10
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	20,036	60.4%	6
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	1,431	15.9%	8
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	2,025	6.2%	13
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	6,905	21.1%	22
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	1,926	27.9%	22
Number of Veterans as of 2018	N/A	175,052	10.8%	2,892	10.7%	14
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	48	7.0	25
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	508	75.2	13
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	522	76.9	7
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	201	29.6	12
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	244	36.0	4
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	495.3	7.3	5
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	29	1.5%	11

**Legislative Districts**  
**HOUSE**  
 Dist 41 – Susan K. Herrera  
 Dist 42 – Kristina Ortez

**SENATE**  
 Dist 6 – Roberto “Bobby” J. Gonzales  
 Dist 8 – Pete Campos

Source: <https://nmlegis.gov>



## TAOS COUNTY

Data Table for Taos County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race				Ethnicity
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	15,458	1.7%	15	13,255	1,395	88	720	8,464
SNAP Recipients	474,797	7,500	1.6%	17	6,488	720	42	250	4,386
Cash Assistance Recipients	33,282	411	1.2%	18	312	71	8	20	265
TANF Recipients	29,421	360	1.2%	18	267	65	8	20	233
General Assistance Program Recipients	1,986	25	1.3%	21	23	2	0	0	10
LIHEAP Recipients	159,674	3,884	2.4%	14	3,346	391	16	131	2,314
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	1,339	1.4%	17					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	75,333	2.9%	9					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	1,433	1.56%	17					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	29	1.7%	10					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$1,400,193	1.2%	18					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$127,353,580	1.7%	16					
Child Support Collections as of July 2020	\$159,797,910	\$1,689,401	18.0%	18					
Child Support Collections per Child as of July 2020	\$136.72	\$98.25	71.9%	30					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$104.47	71.9%	30					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# TAOS COUNTY



## HSD Income Support Offices

### Taos County (Taos area)

145 Roy Rd.  
Taos, 87571  
575-758-8804

## HSD Child Support Offices

### County Office 4 – Satellite Office – Taos County

145 Roy Road  
Taos 87571

## Hospitals

### Holy Cross Hospital

1397 Weimer Rd.  
Taos 87571  
575-758-8883

## Nursing Facilities

### Taos Living Center

1340 Maestas Road  
Taos 87571  
575-758-2300

## Federally Qualified Health Centers

### Las Clinicas Del Norte Ojo Caliente Clinic

35282 US Hwy 285  
Ojo Caliente 87549  
505-583-2191

## El Centro Family Health Peñasco Clinic

15136 Highway 75  
Peñasco 87553  
575-587-2205

## Presbyterian Medical Services Questa Health Center

2573 NM-522  
Questa 87556  
575-586-0315

## El Centro Family Health Taos Clinic

1331 Gusdorf Rd  
Taos 87571  
575-758-3601

## County Level Emergency Operations Center

### Bobby Lucero

6 Miranda Canyon Rd.  
Ranchos de Taos 87557  
575-737-6454

## COVID-19 Testing Sites: DOH Public Health Office

### Taos HCH – Holy Cross Hospital

1397 Weimer Rd.  
Taos 87571  
800-755-6236

## Community COVID-19 Support Programs

### The Food Depot

1222 Siler Rd.  
Santa Fe 87507  
505-471-1633

San Francisco de Asís Mission Church



PHOTO COURTESY: New Mexico TRUE



# TORRANCE COUNTY

Data Table for Torrance County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	15,461	0.7%	23
White	250,446,756	1,716,516	0.7%	13,884	0.8%	20
Native American	4,267,114	229,393	5.4%	649	0.3%	20
Black/African American	43,984,096	55,107	0.1%	340	0.6%	19
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	588	0.6%	22
Hispanic/Latino	60,724,312	1,032,897	1.7%	6,772	0.7%	21
Minor (under 18 years) Population	73,197,414	475,980	0.7%	3,123	0.7%	23
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$33,446	77.2%	30
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	1,299	8.4%	11
Poverty Rate as of 2019	40,373,461	406,785	19.4%	3,664	23.7%	12
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	4,422	28.6%	19
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	940	28.6%	9
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	3,912	25.3%	30
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	497	15.9%	5
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	3,324	0.9%	23
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	7,800	50.9%	14
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	595	17.9%	5
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	1,115	7.2%	21
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	3,200	20.7%	24
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	922	28.8%	20
Number of Veterans as of 2018	N/A	175,052	10.8%	1,542	12.5%	8
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	31	4.6	26
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	497	73.5	16
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	353	52.0	24
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	217	32.0	10
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	204	30.1	8
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	96.6	1.4	31
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	12	0.6%	19

## Legislative Districts

### HOUSE

Dist 50 – Matthew McQueen  
Dist 70 – Ambrose M. Castellano

### SENATE

Dist 19 – Gregg Schmedes  
Dist 39 – Elizabeth “Liz” Stefanics

Source: <https://nmlegis.gov>

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



# TORRANCE COUNTY



Data Table for Torrance County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race			Ethnicity	
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	11,928	1.3%	19	10,976	286	142	524	4,818
SNAP Recipients	474,797	6,348	1.3%	19	5,878	140	87	243	2,657
Cash Assistance Recipients	33,282	456	1.4%	16	427	8	3	18	232
TANF Recipients	29,421	413	1.4%	16	392	6	1	14	217
General Assistance Program Recipients	1,986	23	1.2%	22	19	2	0	2	4
LIHEAP Recipients	159,674	2,597	1.6%	18	2,429	54	31	83	1,103
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	384	0.4%	28					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	573	0.63%	22					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	18	1.1%	16					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$343,365	0.3%	26					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$83,659,072	1.1%	19					
Child Support Collections as of July 2020	\$159,797,910	\$950,133	0.6%	21					
Child Support Collections per Child as of July 2020	\$136.72	\$138.19	101.1%	17					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$146.93	101.1%	17					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



## TORRANCE COUNTY

**HSD Income Support Offices**  
**Torrance County (Moriarty area)**  
109 Tulane Ave  
Moriarty 87035  
505-832-5640

**HSD Child Support Offices**  
**County Office 3 – Serving N. Bernalillo & Torrance Counties**  
1010 18th St NW  
Albuquerque 87104

**Federally Qualified Health Centers**  
**Presbyterian Medical Services Esperanza Family Health Center**  
903 5th St  
Estancia 87016  
505-384-2777

**Presbyterian Medical Services Mountainair Health Center**  
105 E Pinon St  
Mountainair 87036  
505-847-2271

**County Level Emergency Operations Center**  
**Matt Propp**  
903A St. Highway 41 – PO Box 48  
Estancia 87016  
505-544-4727

**COVID-19 Testing Sites: DOH Public Health Office**  
**Presbyterian Medical Services – PMS – Esperanza Family Health Center**  
903 C 5<sup>th</sup> St  
Estancia 87106  
505-384-2777

**Community COVID-19 Support Programs**  
**Road Runner Food Bank**  
5840 Office Blvd NE  
Albuquerque 87109  
505-247-2052

Soaring Museum



PHOTO COURTESY: New Mexico TRUE

# UNION COUNTY



Data Table for Union County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	4,059	0.2%	30
White	250,446,756	1,716,516	0.7%	3,694	0.2%	30
Native American	4,267,114	229,393	5.4%	142	0.1%	29
Black/African American	43,984,096	55,107	0.1%	93	0.2%	27
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	134	0.1%	28
Hispanic/Latino	60,724,312	1,032,897	1.7%	1,749	0.2%	30
Minor (under 18 years) Population	73,197,414	475,980	0.7%	759	0.2%	30
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$37,763	87.2%	20
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	215	5.3%	30
Poverty Rate as of 2019	40,373,461	406,785	19.4%	787	19.4%	19
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	1,421	35.0%	11
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	190	24.4%	17
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	1,774	43.7%	11
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	58	7.6%	28
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	889	0.2%	30
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	1,990	44.3%	19
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	105	11.8%	22
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	133	3.3%	30
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	1,108	27.3%	9
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	317	28.6%	21
Number of Veterans as of 2018	N/A	175,052	10.8%	340	10.3%	15
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	0	0.0	27
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	305	45.1	32
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	283	41.6	30
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	0	0.0	32
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	183	27.0	11
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	326.3	4.8	19
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	0.0	0.0	-
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	0	0.0%	30

Legislative Districts

HOUSE

Dist 67 – Jack Chatfield

SENATE

Dist 7 – Pat Woods

Source: <https://nmlegis.gov>



# UNION COUNTY

Data Table for Union County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race			Ethnicity	
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	453	0.1%	32	388	19	8	38	213
SNAP Recipients	474,797	153	0.0%	32	138	8	5	2	90
Cash Assistance Recipients	33,282	7	0.0%	32	7	0	0	0	5
TANF Recipients	29,421	5	0.0%	32	5	0	0	0	4
General Assistance Program Recipients	1,986	0	0.0%	30	0	0	0	0	0
LIHEAP Recipients	159,674	52	0.0%	31	45	0	4	3	22
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	318	0.3%	30					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	0	0.0%	-					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	141	0.15%	30					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	0	0.0%	28					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$150,396	0.1%	28					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$6,846,090	0.1%	31					
Child Support Collections as of July 2020	\$159,797,910	\$195,757	0.1%	30					
Child Support Collections per Child as of July 2020	\$136.72	\$115.70	84.6%	24					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$123.02	84.6%	24					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# UNION COUNTY



**HSD Income Support Offices**  
**Union County (Clayton area)**  
834 Main St  
Clayton 88415  
575-374-9401

**HSD Child Support Offices**  
**County Office 4 – Serving San Miguel, Guadalupe,  
Union, Colfax, & Mora Counties**  
2536 Ridge Runner Rd  
Las Vegas 87701

**Hospitals**  
**Union County General Hospital**  
300 Wilson St.  
Clayton 88415  
575-374-2585

**Nursing Facilities**  
**Clayton Nursing and Rehabilitation**  
419 Harding Street  
Clayton 88415  
575-374-2353

**County Level Emergency Operations Center**  
**Robert Wingo**  
100 Court St. – PO Box 430  
Clayton 88415  
575-207-5454

**COVID-19 Testing Sites: DOH Public Health  
Office**  
**El Centro Family Health**  
502 4<sup>th</sup> St.  
Springer 87747  
575-483-0282

**Community COVID-19 Support Programs**  
**The Food Depot**  
122 Siler Rd  
Santa Fe 87507  
505-471-1633

Clayton Lake State Park



PHOTO COURTESY: New Mexico TRUE



# VALENCIA COUNTY

Data Table for Valencia County

	U.S. #	N.M. #	N.M. % of US	County #	County % of NM	County Rank (1=high, 33=low)
<b>Demographic and Economic Data</b>						
Population*	328,239,523	2,096,829	0.6%	76,688	3.7%	6
White	250,446,756	1,716,516	0.7%	67,869	4.0%	5
Native American	4,267,114	229,393	5.4%	4,908	2.1%	10
Black/African American	43,984,096	55,107	0.1%	1,380	2.5%	9
Asian, Pacific Islander and Other Race	29,213,318	95,233	0.3%	2,607	2.7%	7
Hispanic/Latino	60,724,312	1,032,897	1.7%	46,856	4.5%	5
Minor (under 18 years) Population	73,197,414	475,980	0.7%	17,868	3.8%	8
Per Capita Personal Income as of 2019	\$54,420	\$43,326	79.6%	\$34,964	80.7%	28
			<b>N.M. rate</b>		<b>County rate</b>	
Unemployment Rate as of October 2020	22,648,527	169,843	8.1%	5,982	7.8%	14
Poverty Rate as of 2019	40,373,461	406,785	19.4%	12,960	16.9%	22
Poverty Rate of Minors (Under 18 Years) as of 2018	73,197,414	137,082	28.8%	17,178	22.4%	26
Food Insecure Children as of 2018	12,377,330	113,220	23.8%	4,200	23.1%	24
Single Parent Households with Children as of 2018	106,677,845	853,409	40.7%	27,761	36.2%	20
Children raised by Grandparents – 2011-2015	N/A	51,882	10.9%	2,144	12.0%	13
Elderly (65+ years) Population, 2019	54,159,521	377,429	18.0%	13,957	3.7%	6
Elderly (65+ years) Population, Projected 2030	68,564,129	2,308,475	42.0%	36,728	44.4%	18
Poverty Rate Elderly (65+ years) as of 2019	N/A	49,443	13.1%	1,535	11.0%	25
Number of Individuals Dually Eligible for Medicare/Medicaid	N/A	87,896	4.2%	3,355	4.4%	7
Percent Adults with Disabilities Population as of 2019	34,465,150	492,755	23.5%	19,172	25.0%	15
Poverty Rate Adults with Disabilities	N/A	150,783	30.6%	4,505	23.5%	27
Number of Veterans as of 2018	N/A	175,052	10.8%	6,882	11.7%	11
			<b>Per Population</b>		<b>Per Population</b>	
Alzheimer's Disease Deaths per 100,000 population	N/A	354	17.6	60	8.8	22
Unintentional Injury Deaths per 100,000 population, 2013 - 2017	N/A	1,328	66.1	451	66.7	20
Alcohol-Related Deaths per 100,000 population, 2013 - 2017	N/A	1,250	62.2	413	60.8	15
Drug Overdose Deaths per 100,000 population, 2016 - 2018	N/A	508	25.3	240	35.4	8
Suicide Deaths per 100,000 population, 2013- 2017	N/A	440	21.9	168	24.7	17
Primary Care Physicians Full-Time Equivalent per 10,000 population, 2018	N/A	34,157	162.9	154.5	2.3	28
Psychiatrists Full-Time Equivalent per 10,000 population, 2018	N/A	125.8	0.6	26.8	0.4	8
Core Mental Health Professionals Full-Time Equivalent Count, 2018	N/A	1,901	N/A	35	1.8%	9

## Legislative Districts

### HOUSE

Dist 7 – Kelly Fajardo  
 Dist 8 – Alonzo Baldonado  
 Dist 49 – Gail “Missy”  
 Armstrong  
 Dist 50 – Matthew McQueen  
 Dist 69 – Harry Garcia

### SENATE

Dist 29 – Gregory Baca  
 Dist 30 – Joshua Sanchez  
 Dist 39 – Elizabeth “Liz”  
 Stefanics

Source: <https://nmlegis.gov>

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%

# VALENCIA COUNTY



Data Table for Valencia County

	N.M. #	County #	County % of NM	County Rank (1=high, 33=low)	Race				Ethnicity
					White	Native American	Black/ African American	Asian, Pacific Islander and Other Race	Hispanic / Latino*
<b>Program Enrollment (number of individuals)</b>									
Medicaid & CHIP Recipients	889,973	34,850	3.9%	7	31,123	1,720	494	1,513	22,181
SNAP Recipients	474,797	17,914	3.8%	7	16,207	779	251	677	11,744
Cash Assistance Recipients	33,282	1,221	3.7%	7	1,076	64	22	59	867
TANF Recipients	29,421	1,085	3.7%	7	952	57	21	55	783
General Assistance Program Recipients	1,986	84	4.2%	5	75	7	0	2	53
LIHEAP Recipients	159,674	7,560	4.7%	4	6,834	356	118	252	5,009
Commodities Supplemental Food Program Participation January 2020 – August 2020	94,153	2,476	2.6%	6					
Emergency Support Function (ESF6) Food Served By Pound through November 2020	2,608,435	52,675	2.0%	10					
Emergency Support Function (ESF6) Total Non- Congregate Sheltered through November 2020	3,446	0	0.0%	-					
Child Support Number of Children Enrolled	91,590	3,478	3.80%	9					
New Mexico Human Services Department Employees as of October 1, 2020	1,665	48	2.9%	8					
<b>Program Information</b>									
	NM \$	County \$	%Total	Rank					
SNAP Benefit Spending as of October 2020	\$119,801,302	\$4,583,176	3.8%	8					
Medicaid/CHIP Expenditures FY21	\$7,336,127,000	\$288,230,664	3.9%	7					
Child Support Collections as of July 2020	\$159,797,910	\$5,738,681	3.6%	9					
Child Support Collections per Child as of July 2020	\$136.72	\$137.51	100.6%	18					
New Mexico Projected Child Support Collections per Child Increase by County as of October 2020	\$145.36	\$146.21	100.6%	18					

\*Individuals of Hispanic or Latino ethnicity may identify with multiple races, therefore the race and ethnicity data will not add up to 100%



## VALENCIA COUNTY

**HSD Income Support Offices**  
**Valencia County (Belen area)**  
100 S. 5th St. 2nd Fl  
Belen 87002  
505-864-5200

**HSD Child Support Offices**  
**Valencia County (Los Lunas area)**  
445 Camino Del Rey  
Los Lunas 87031  
505-222-0800

**Nursing Facilities**  
**Belen Meadows Healthcare and Rehabilitation Center**  
1831 Camino Del Llano  
Belen 87002  
505-864-1600

**Federally Qualified Health Centers**  
**First Choice Community Health Belen Health Center**  
120 S 9th St  
Belen 87002  
505-861-1013

**First Choice Community Health Los Lunas Health Center**  
1259 NM-314  
Albuquerque 87105  
505-865-4618

**County Level Emergency Operations Center**  
**Sara Gillen**  
444 Luna Ave  
Los Lunas 87031  
505-866-2043

**COVID-19 Testing Sites: DOH Public Health Office**  
**Curative – Daniel Fernandez Park – Valencia County**  
1103 NM-314  
Los Lunas 87031

**Community COVID-19 Support Programs**  
**Road Runner Food Bank**  
5840 Office Blvd  
Albuquerque 87109  
505-247-2052

Los Lunas Decalogue Stone



PHOTO COURTESY: New Mexico TRUE





# HSD Department Performance Scorecard

## SECTION 6

This section showcases the new, online and publicly-accessible Department Performance Scorecard organized by the HSD strategic goals. Included are graphs and descriptions of all 31 measures.

## Summary of Scorecard

HSD's programs serve more than 1 million New Mexicans. With a Fiscal Year 2021 budget of \$7,560,018,800, the department makes budgetary and policy decisions that have long-term effects on both state spending and its customers. As a result, HSD is deeply committed to incorporating principles of evidence-based governance, using data to drive decision making to achieve optimal results aligned to strategic priorities. As stewards of New Mexicans' tax dollars, HSD staff and leaders have a responsibility to use data in the delivery and monitoring of high-quality health and human services programs, and to be transparent about (and held accountable to) its performance.

The HSD Performance Scorecard is a strategic management tool used to identify and improve various internal business functions and their resulting outcomes, and provide feedback to key stakeholders, including HSD customers and the public. It is designed to help answer the most common questions New Mexicans may have about the Human Services Department. Individuals can use the Scorecard to choose a Medicaid Managed Care Organization that best meets their needs, or to determine how quickly they can apply for and get benefits via several different routes. Some of the metrics show opportunities for improvement; and, ultimately, the Scorecard shows what HSD is doing and how well the department is performing.

The [Pew Foundation](#) has published extensive data on evidence-based policy making, outlining five key components:

1. [Program assessment](#): review public programs to understand their evidence base.
2. [Budget development](#): use evidence of program effectiveness in budget processes to make more informed investment choices.
3. [Implementation oversight](#): support effective implementation to ensure the benefits of evidence-based programs are achieved.
4. [Outcome monitoring](#): measure and report outcome data to determine whether programs or priorities are achieving desired results.
5. [Targeted evaluation](#): support impact evaluations of select public programs to learn what works.

The HSD Performance Scorecard is designed to:

- Promote greater intra-departmental communication and accountability;
- Maintain strategic focus;
- Determine what is critical to measure;
- Support the department in implementing changes and measuring outcomes; and,
- Tell HSD's story accurately, consistently.

With a total of 31 measures, the Scorecard categorizes measures among the four goals outlined in the [HSD Strategic Plan](#).

1. Improve the value and range of services we provide to ensure that every qualified New Mexican receives timely and accurate benefits.
2. Create effective, transparent communication to enhance the public trust.
3. Successfully implement technology to give customers and staff the best and most convenient access to services and information.
4. Promote an environment of mutual respect, trust and open communication to grow and reach our professional goals.

Each measure includes the following:

- Graph with measure name, legend, description of x and y axes, and data
- Description of the measure
- Reporting frequency (e.g. monthly, quarterly, annually)
- Numerator
- Denominator
- Target, if applicable
- Data source
- Comments

Pursuant to the Accountability in Government Act (AGA), quarterly reports are required of key state agencies (such as the Human Services Department), including performance measures and targets approved for each fiscal year by the Department of Finance and Administration (DFA) in consultation with the Legislative Finance Committee (LFC). Although many measures are included in both the Scorecard and the AGA quarterly reports, HSD developed a Department Performance Scorecard because it offers more flexibility and is an opportunity to showcase many diverse measures that tie directly to its [Strategic Plan](#). Whereas LFC measures may be consistent across administrations, the Scorecard reflects the vision of the current administration and uses the most accurate and up-to-date methodology for data collection and reporting.

## Summary of Measures

### GOAL 1 HAS 23 MEASURES – Improve the value and range of services we provide to ensure every qualified New Mexican receives accurate and timely benefits.

#### Child Support

1. As an average NM child on child support, how much can I expect to receive each month?

#### Medicaid and SNAP

2. As a Medicaid or SNAP applicant, what are the chances of having my non-emergency application processed within 45 days for Medicaid and 30 days for SNAP?
3. As a SNAP applicant, what are the chances I will receive an emergency review within 7 days, if eligible for one?
4. As a Medicaid or SNAP recipient, what are the chances of having my reapplication processed within 30 days?
5. As a SNAP recipient, what are the chances I will receive at least as much as I should for benefits?
6. As a SNAP recipient, what are the chances I will receive less than I should for benefits?

#### Access to Care: Medicaid and SNAP

7. Compared to pre-COVID-19, how many people like me were able to receive NEW benefits each month during the pandemic?
8. How much were monthly SNAP benefit payments for the average NM family?
9. How many people like me are enrolled in Medicaid?
10. How many people like me had a telemedicine visit, thanks to their Managed Care Organization (MCO) working with providers?

#### Medicaid Managed Care Organizations and Behavioral Health

11. How good is my Managed Care Organization at working with providers to ensure I have a behavioral health (BH) visit with a behavioral health provider?
12. How good is my Managed Care Organization at working with providers to ensure I have a behavioral health (BH) visit with a non-behavioral health provider?

13. How good is my Managed Care Organization at working with providers to ensure I have a behavioral health (BH) visit with a behavioral health or a non-behavioral health provider? (total encounters)
14. How good is my Managed Care Organization at working with providers to ensure I receive ongoing antidepressant medication management, should I need it?
15. How good is my Managed Care Organization at working with providers to ensure I receive treatment initiation for alcohol or other drug dependency, should I need it?
16. How good is my Managed Care Organization at working with providers to ensure I receive a follow-up with a mental health practitioner within 30 days after a hospitalization for mental illness?
17. How good is my Managed Care Organization at working with providers to ensure I receive a follow-up within 30 days after a visit to the Emergency Department for mental illness?
18. How good is my Managed Care Organization at working with providers to ensure that I, as someone who takes antipsychotic medication to treat my Schizophrenia or Bipolar Disorder, am also provided a diabetes screening should I need it?

#### Medicaid Managed Care Organizations and Family & Children

19. How good is my Managed Care Organization at working with providers to ensure my child will have at least 6 well-child visits by 15 months old?
20. How good is my Managed Care Organization at working with providers to ensure my child will receive exercise recommendations?
21. I'm pregnant. How good is my Managed Care Organization at working with providers to ensure I receive the prenatal care that I need?
22. I'm pregnant. How good is my Managed Care Organization at working with providers to ensure I receive the postnatal care that I need?
23. How good is my Managed Care Organization at working with providers to ensure my 2 year-old will have a their childhood immunizations completed?

## Summary of Measures

### **GOAL 2 HAS 3 MEASURES – Create effective, transparent communication to enhance the public trust.**

1. How many contacts with HSD do people like me make via websites and/or social media?
2. As a member of the public, how many times could I read media stories about HSD with positive or neutral sentiments?
3. Since the public health emergency was declared, how has my overall experience with HSD and its programs (SNAP, TANF, Child Support, Medicaid, LIHEAP) been?

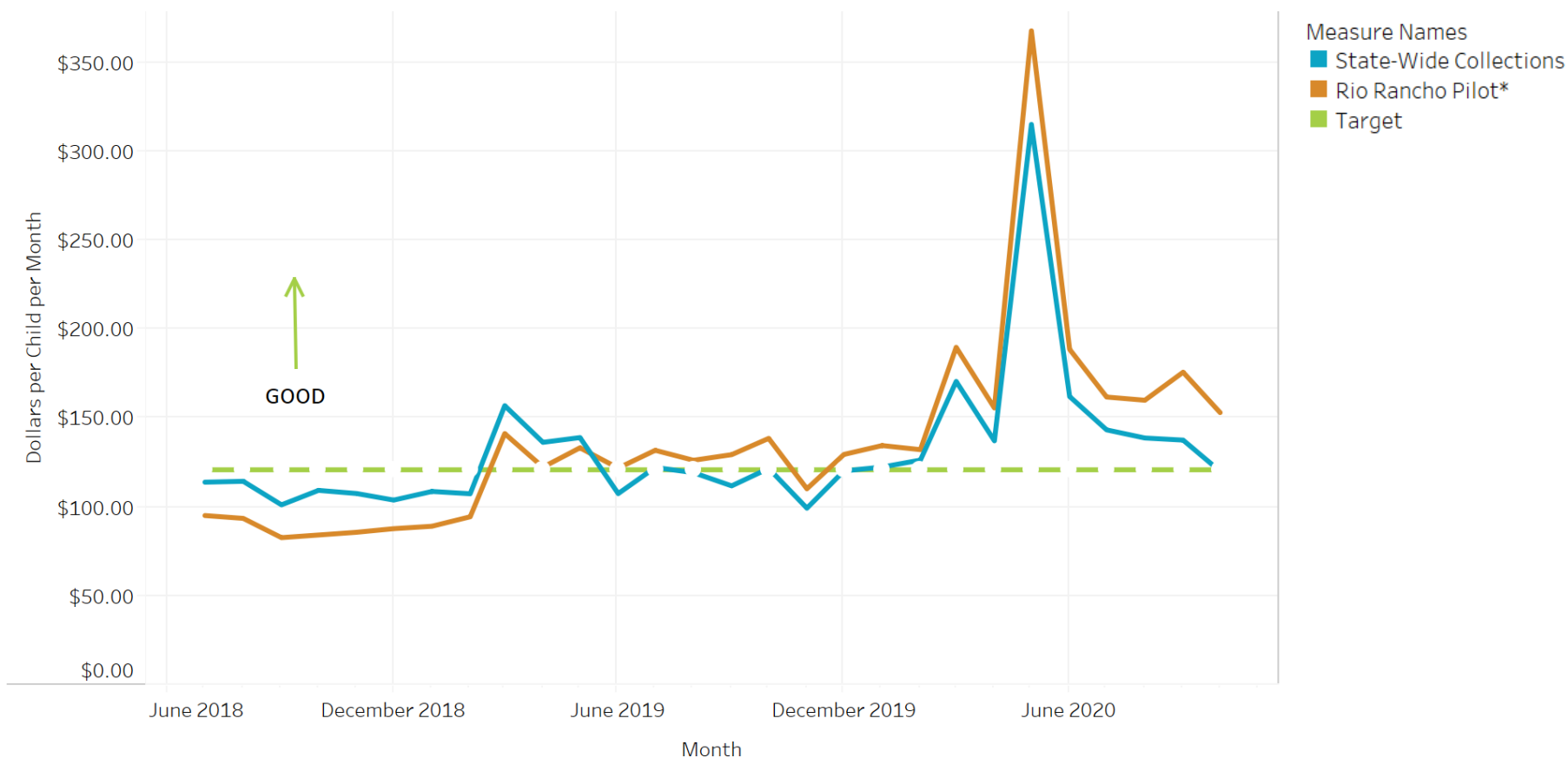
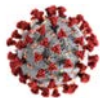
### **GOAL 3 HAS 3 MEASURES – Successfully implement technology to give customers and staff the best and most convenient access to services and information.**

1. As a staff member, how long am I waiting for the eligibility system to respond to the final determination steps?
2. As a customer, what are my chances of being provided an automated decision on eligibility for services?
3. While serving me from home, how well-equipped do HSD staff feel to effectively do their jobs?

### **GOAL 4 HAS 2 MEASURES – Promote an environment of mutual respect, trust, and open communication to grow and reach our professional goals.**

1. Calculated annually, what percent of HSD employees leave their jobs?
2. What is the rate of open jobs at HSD?

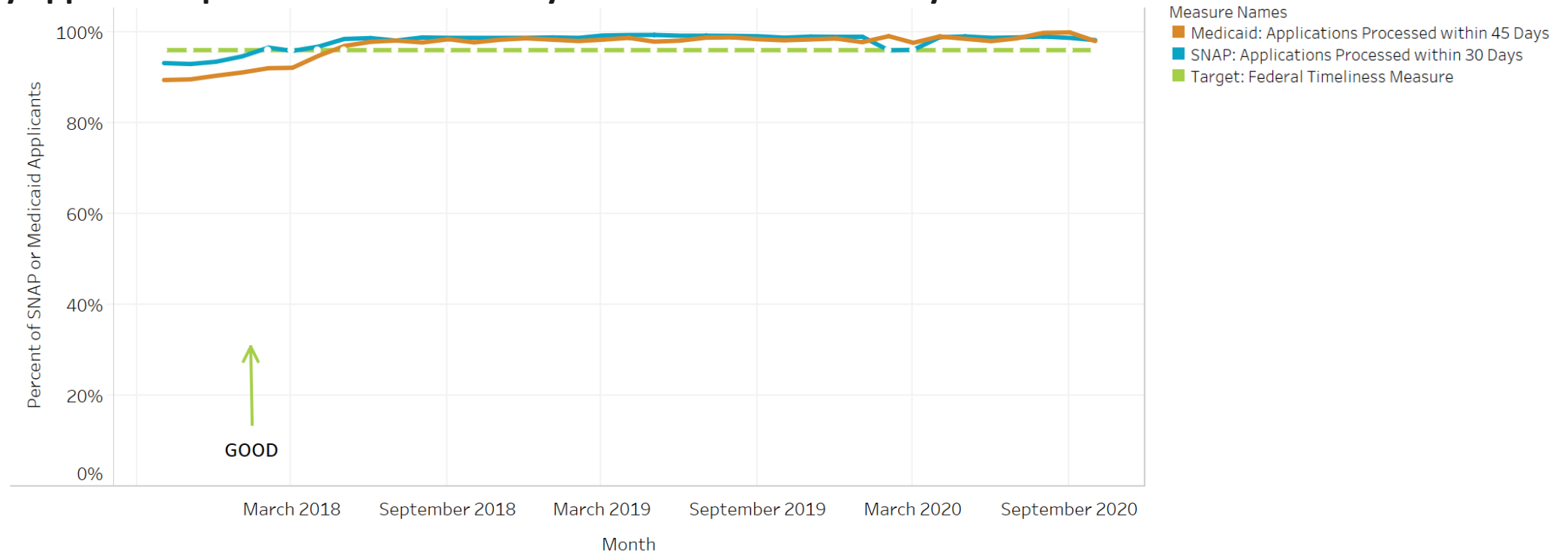
# Goal 1: CHILD SUPPORT - As an average NM child on child support, how much can I expect to receive each month?



**As an average NM child on child support, how much can I expect to receive per month?**

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
Amount of child support collected per child in the Child Support caseload  *Child Support is piloting new tools and processes in the Rio Rancho Office, which has realized a 170% increase in this measure since Aug 2018.	Monthly	Sum of support (\$) given to each child on child support	Total number of active dependents in the Child Support caseload	\$121 based on improvements seen in primary pilot office	Structured Query Language (SQL) query Child Support Enforcement System (CSES) extract of Federal Child Support Office Quarterly Report of Collections	March-July 2020 skewed by the intercept of COVID-19 Stimulus Payments.

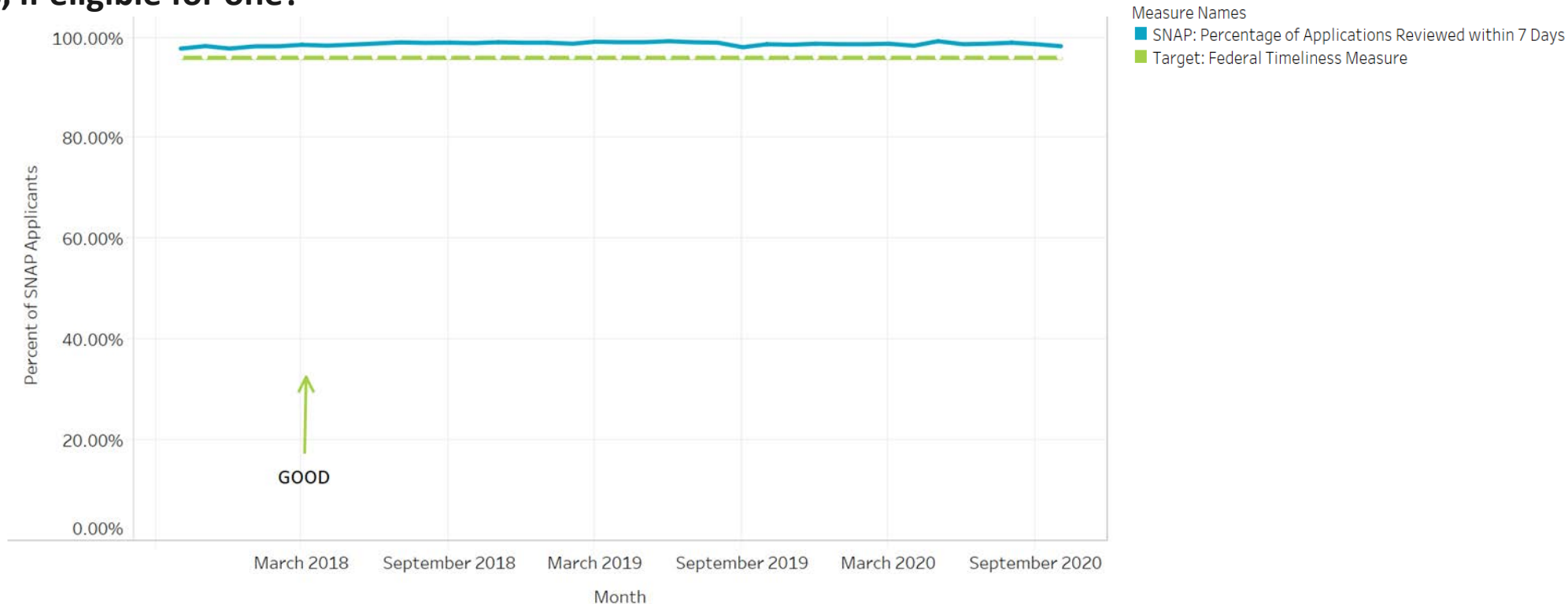
# Goal 1: MEDICAID and SNAP - As a Medicaid or SNAP applicant, what are the chances of having my non-emergency application processed within 45 days for Medicaid and 30 days for SNAP?



## As a Medicaid or SNAP applicant, what are the chances of having my non-emergency application processed within 45 days for Medicaid and 30 days for SNAP?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
This is the percent of non-expedited SNAP or Medicaid initial applications approved and denied in with the federal regulatory timeframes.	Monthly	Number of non-expedited SNAP or Medicaid initial applications approved or denied by the 30 <sup>th</sup> day or 45 <sup>th</sup> day, respectively, from the date of application within the month.	Total number of Medicaid or SNAP applications received during the month.	96% - federal timeliness measure of 95%	ASPEN, the Income Support eligibility system, using the Business Intelligence Tool Monthly Statistical Report (Medicaid pg. 14 SNAP p. 33)	The United States Department of Agriculture Food and Nutrition Services Department (USDA FNS) has an established SNAP application processing timeframe of 30 days from the date of the application. The Center for Medicare and Medicaid Services (CMS) has an established application processing timeframe of 45 days from the date of application.

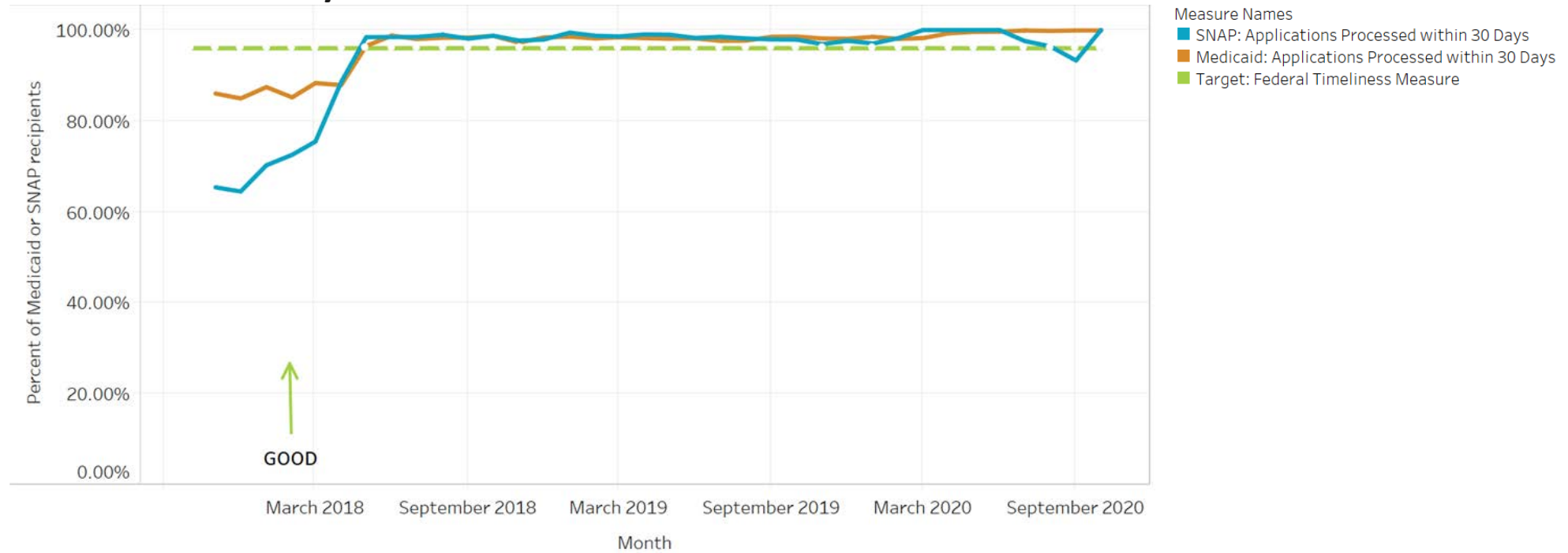
# Goal 1: MEDICAID and SNAP - As a SNAP applicant, what are the chances I will receive an emergency review within 7 days, if eligible for one?



**As a SNAP applicant, what are the chances I will receive an emergency review within 7 days if eligible for one?**

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
This is the percent of expedited SNAP applications processed within 7 days of request, for eligible customers based on SNAP regulations. 7 CFR 273.2	Monthly	Number of expedited SNAP applications processed by the 7 <sup>th</sup> day during reporting period	Total number of SNAP applications eligible for expedited review during reporting period	96% - federal timeliness measure of 95%	ASPEN, the Income Support eligibility System, using the Business Intelligence Tool Monthly Statistical Report pg. 31	The following households are eligible for expedited SNAP processing, receiving SNAP benefits seven calendar days from the date of application receipt: 1) household monthly income less than \$150; 2) total cash available is less than \$100; 3) household monthly home and utility costs are more than income and total cash available; or, 4) household includes a migrant or seasonal farm worker with very little income.

## Goal 1: MEDICAID and SNAP - As a Medicaid or SNAP recipient, what are the chances of having my reapplication processed within 30 days?

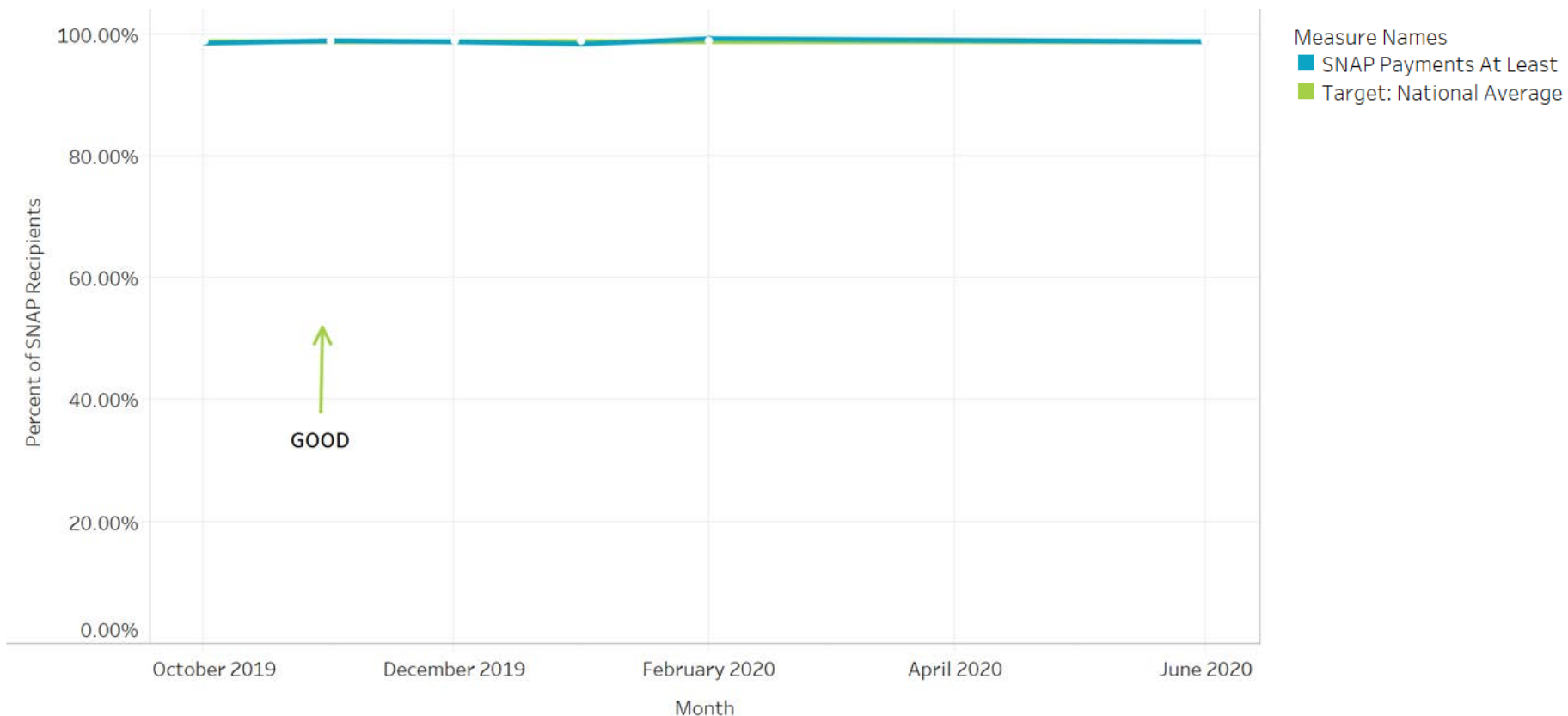


### As Medicaid or SNAP recipient, what are the chances of having my reapplication processed within 30 days?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
This is the SNAP and Medicaid recertification timeliness, which includes SNAP and Medicaid benefits that were approved ongoing and terminated during reporting period.	Monthly	Number of Medicaid or SNAP recertifications processed during reporting period	Total number of Medicaid or SNAP recertifications	96% - federal timeliness measure of 95%	ASPEN, Income Support eligibility system using Business Intelligence Tool Monthly Statistical Report (Medicaid p. 20, SNAP p. 40)	In accordance with the United States Department of Agriculture and Food and Nutrition Services (USDA/FNS), SNAP recipients must renew their benefits annually. This data reflects the State's timeliness in processing those renewals (approvals and closures). Households must receive a determination within 30 days of submitting for renewal. The Center for Medicare and Medicaid Services (CMS) allows for Medicaid recipients to have their health coverage administratively renewed. When an administrative renewal is not successful, HSD must send a renewal packet annually. This data reflects the State's timeliness in processing these renewals (approvals and closures). Households must receive a determination within 30 days of submitting their renewal.



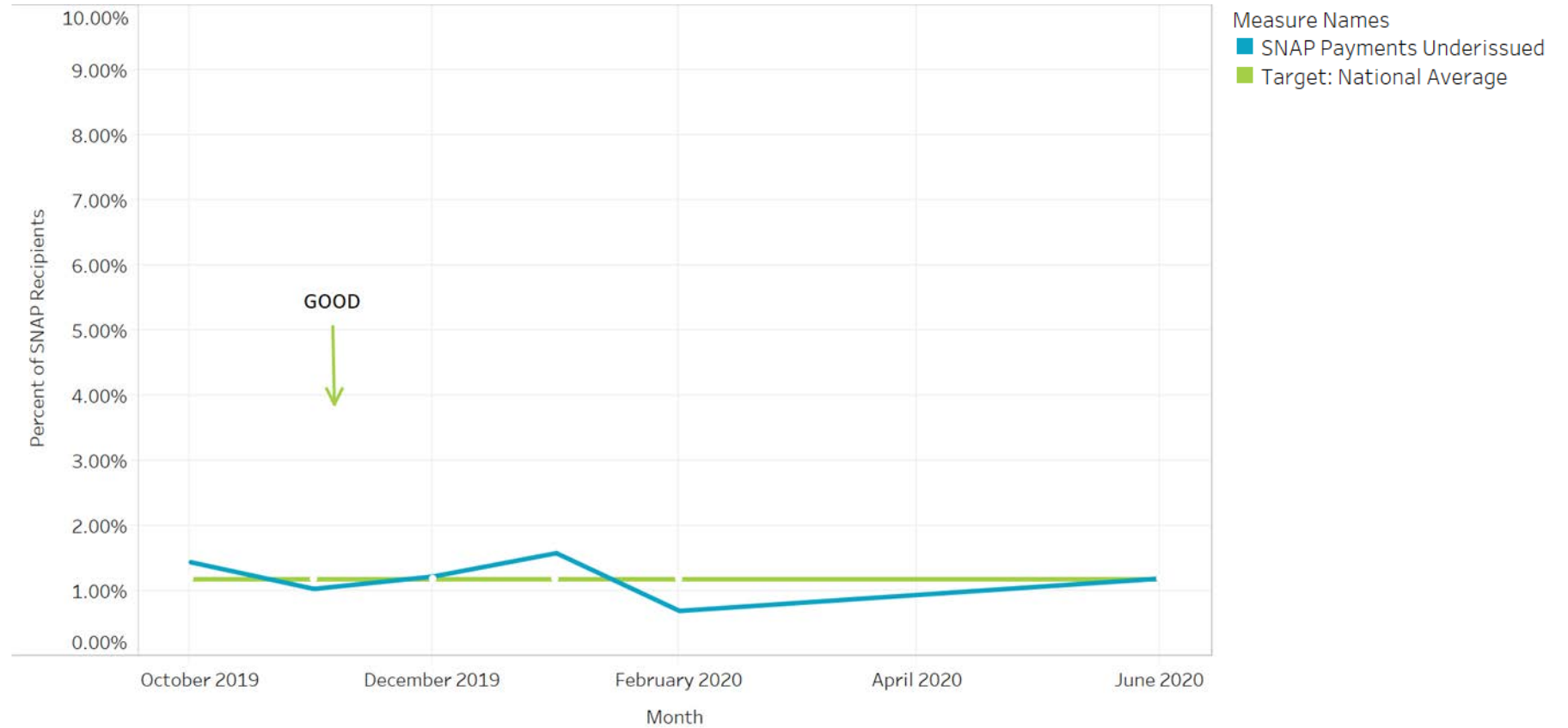
# Goal 1: MEDICAID and SNAP - As a SNAP recipient, what are the chances I will receive at least as much as I should for benefits?



### As a SNAP recipient, what are the chances I will receive at least as much as I should for benefits?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
This is the percentage of SNAP correct payments, showing percent correct and/or over issued, during the reporting period.	Monthly	Total SNAP benefits (in Quality Control Sample) issued in error	Total SNAP benefits issued in sample	98.82% - National Average	State Reported Quality Control Data submitted through Food and Nutrition Services Quality Control (FNSQC). Reported in the Income Support SNAP Performance Report	This data is delayed up to one quarter due to the Quality Control reporting timeframes

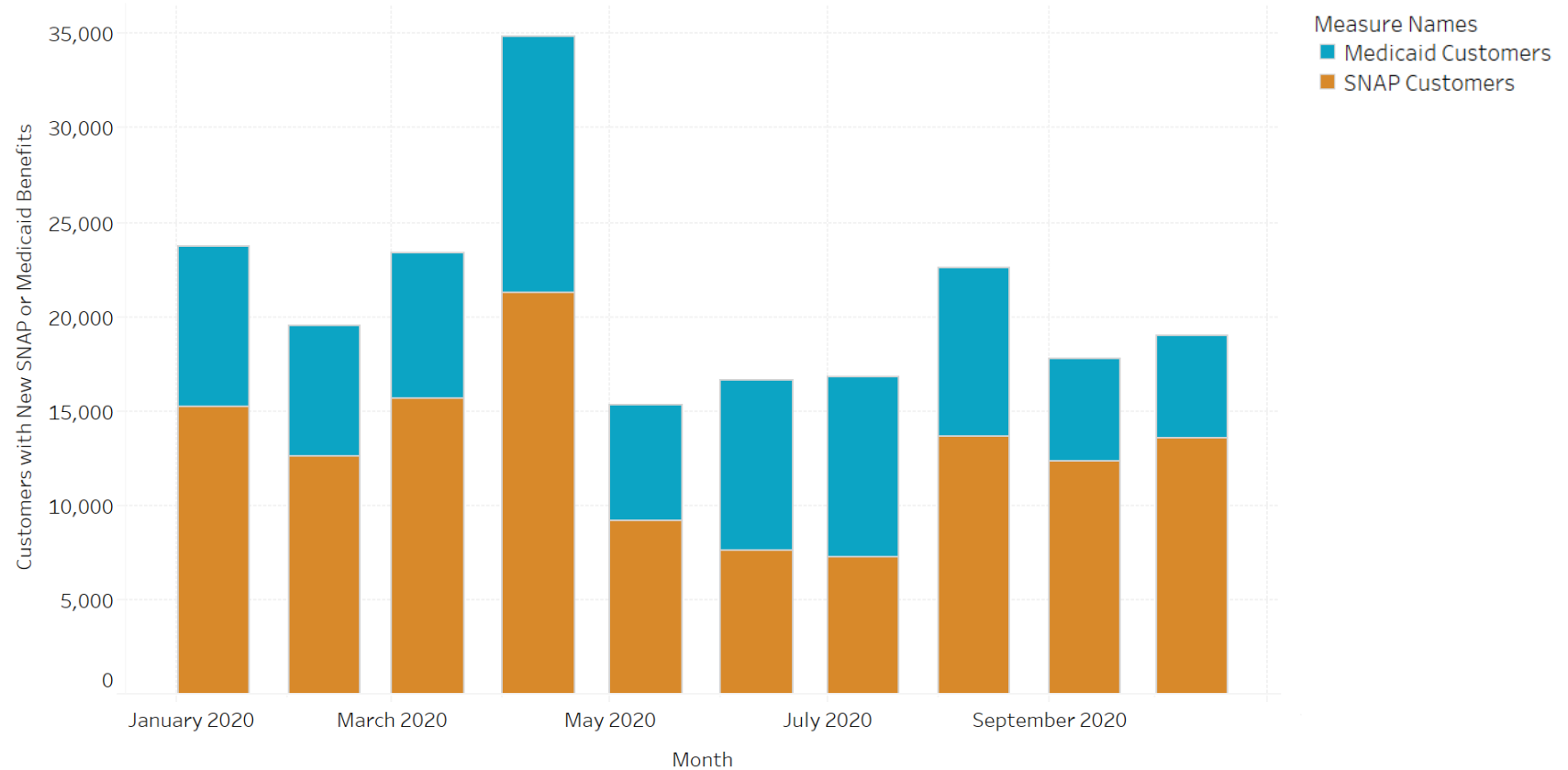
# Goal 1: MEDICAID and SNAP - As a SNAP recipient, what are the chances I will receive less than I should for benefits?



As a SNAP recipient, what are the chances I will receive less than I should for benefits?

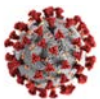
Description	Reports	Numerator	Denominator	Target	Data Source	Comments
This is the percentage of SNAP payment errors, showing percent under issued, during the reporting period.	Monthly	Total SNAP benefits (in Quality Control Sample) issued in error	Total SNAP benefits issued in sample	1.18% - National Average	State Reported Quality Control Data submitted through Food and Nutrition Services Quality Control (FNSQC). Reported in the Income Support SNAP Performance Report	This data is delayed up to one quarter due to the Quality Control reporting timeframes

# Goal 1: ACCESS to CARE - Compared to pre-COVID-19, how many people like me were able to receive NEW benefits each month during the pandemic?

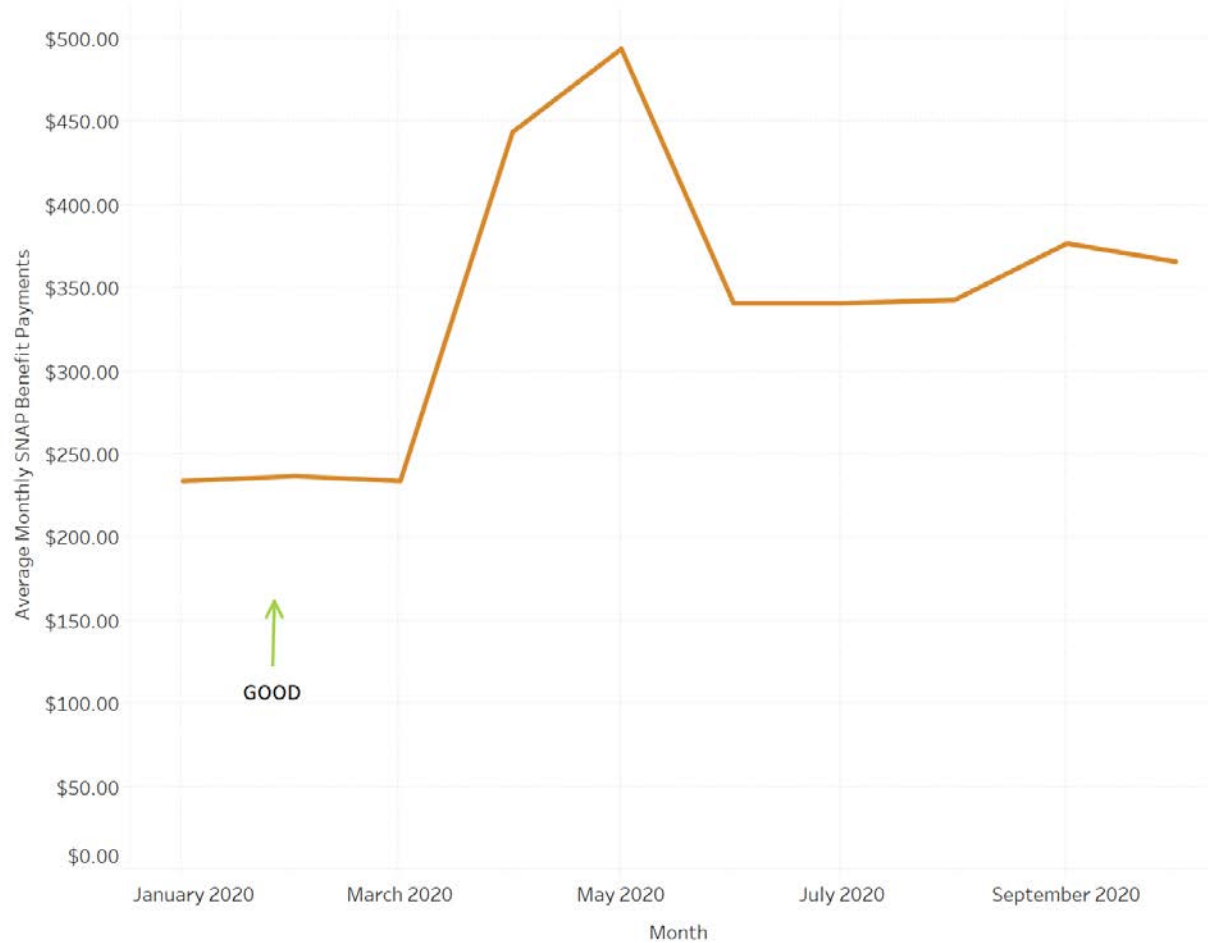
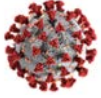


Compared to pre-COVID-19, how many people like me were able to receive NEW benefits each month during the pandemic?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
The number of SNAP and Medicaid customers who have received new benefits during the pandemic during the reporting period.	Monthly	Number of new SNAP and Medicaid applications approved during the reporting period	No denominator	n/a	ASPEN, Business Intelligence Tool, Monthly Statistical Report, Pg. 3	



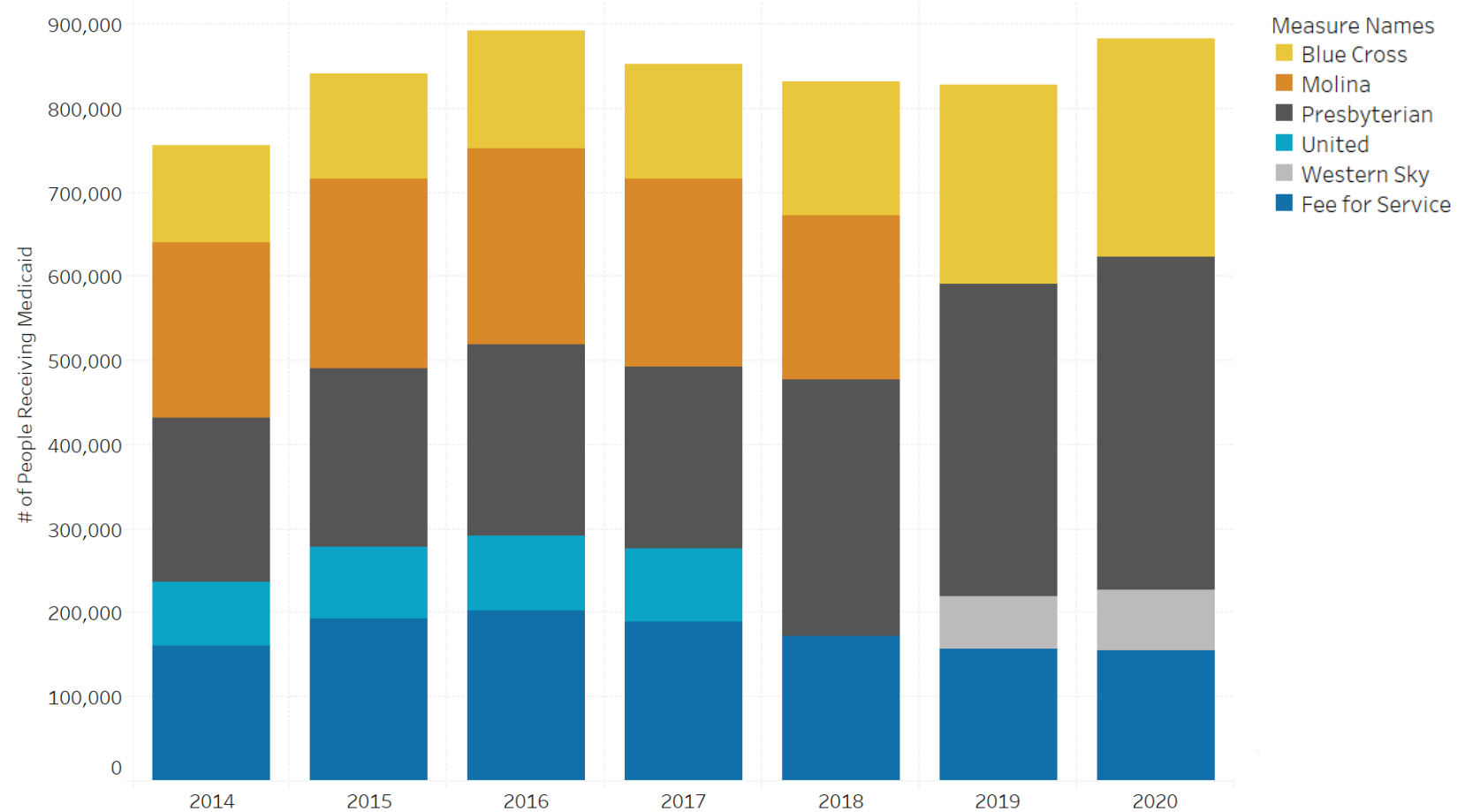
## Goal 1: ACCESS to CARE - How much were monthly SNAP benefit payments for the average NM family?



How much were monthly SNAP benefit payments for the average NM family?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
The average benefit payment for SNAP cases during the pandemic	Monthly	The average SNAP benefit during the 2020 reporting period	No denominator	n/a	ASPEN, Business Intelligence Tool, Monthly Statistical Report, Pg. 3	

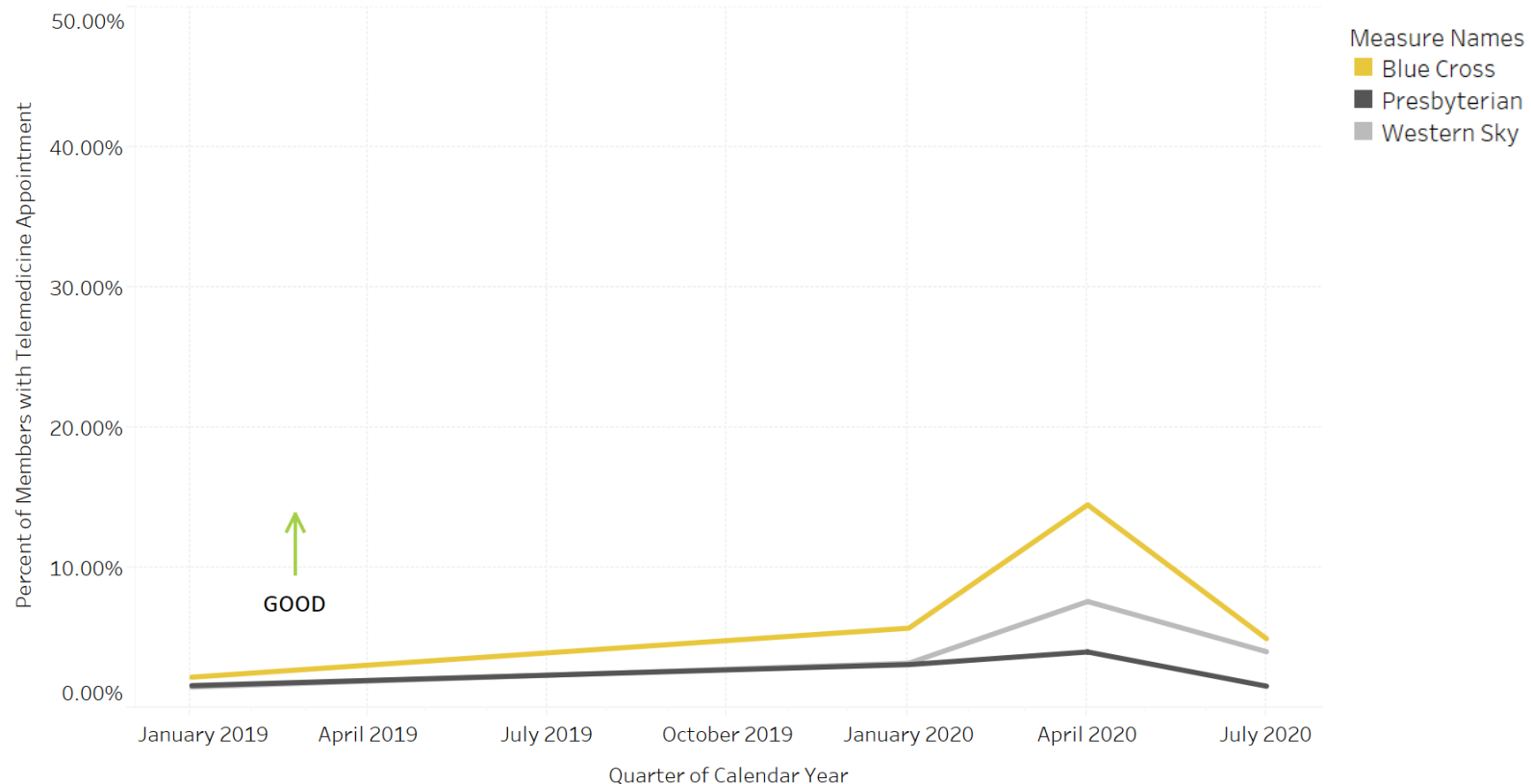
# Goal 1: ACCESS to CARE - How many people like me are enrolled in Medicaid?



## How many people like me are enrolled in Medicaid?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
Count of Medicaid enrollees by reporting period	Annual	Number of Medicaid customers by MCO and Fee for Service (FFS)	No denominator	N/a	Medicaid Enrollment Report (MER)-by Managed Care Organization-Fee-for-Service	

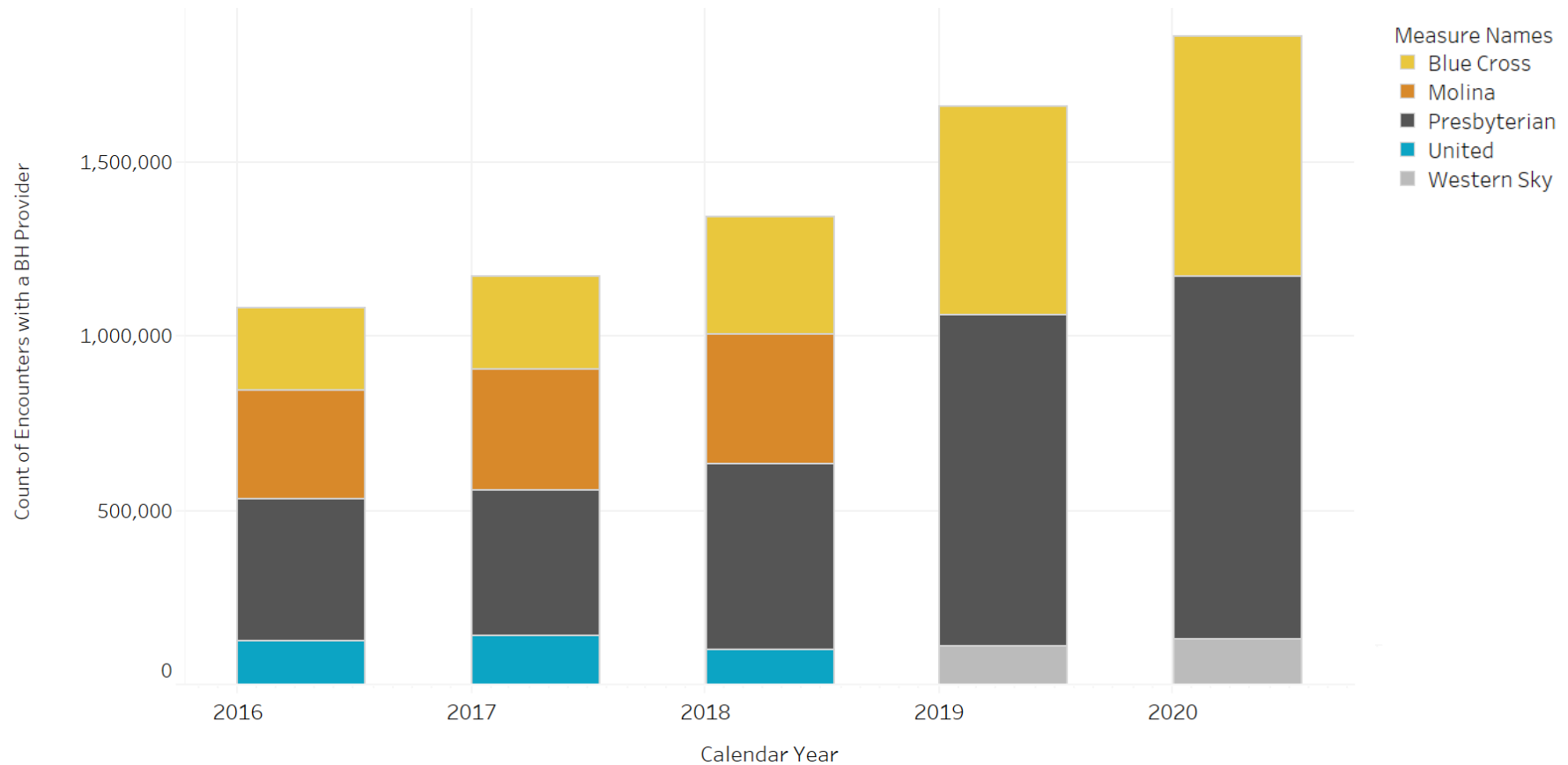
# Goal 1: ACCESS to CARE - How many people like me had a telemedicine visit, thanks to their Managed Care Organization working with providers?



## How good is my Managed Care Organization (MCO) at working with providers to ensure I can have a telemedicine appointment?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
This measure reflects a state goal to increase the number of unique enrolled Managed Care Organization members with a telemedicine visit by twenty percent (20%) in rural, frontier, and urban areas for physical health specialists and behavioral health specialists.	Quarterly	Number of unique enrolled Managed Care Organization members with a telemedicine visit.	Number of unique enrolled Managed Care Organization members.	Increase by 20%	MCO reports	Members utilizing telehealth as a percent of overall membership may not be the most accurate representation of the availability of telehealth, because members can choose to utilize or not. A higher proportion of non-utilizing members as well as a higher number of sicker members (more in-person needed) negatively impacts the score. HSD is working with MCOs to refine the measure.

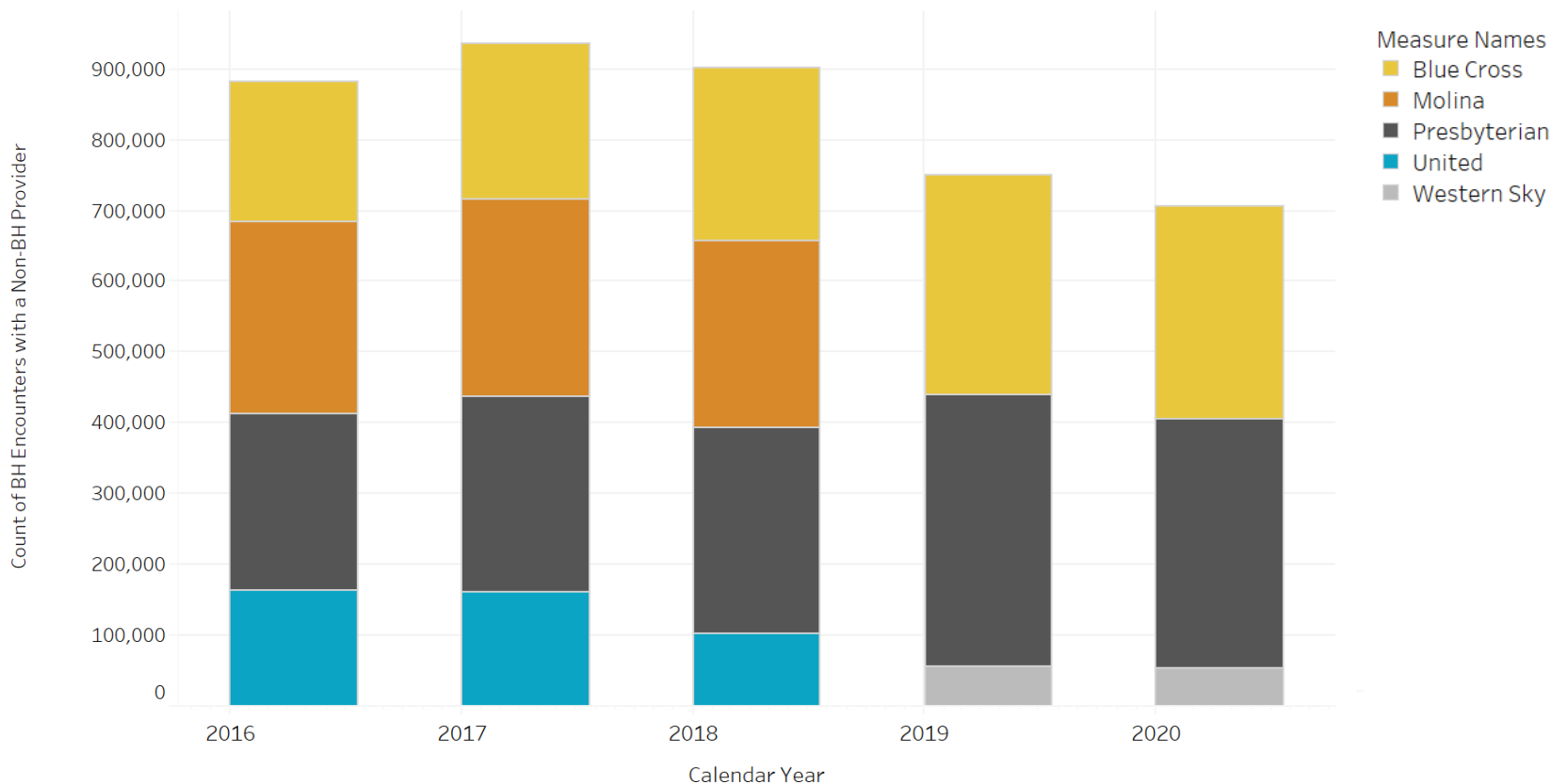
# Goal 1: MCOs and BEHAVIORAL HEALTH - How good is my Managed Care Organization at working with providers to ensure I have a behavioral health (BH) visit with a behavioral health provider?



## How good is my Managed Care Organization (MCO) at working with providers to ensure I have a behavioral health (BH) visit with a BH provider?

Description	Reports	Numerator	Denominator	Targets	Data Source	Comments
The total number of BH encounters provided by BH professionals	Annual	Number of BH encounters paid for the services of a BH practitioner outside of Long-Term Care (LTC) facilities and Emergency Departments (ED)	No denominator	Increase BH provider visits: 2014-2020: improve each year by 2%; 2020-2023: expected to be at or above 75%	Medicaid billing data	2020 data is an estimate based on doubling the data through June. Non-BH providers include primary care providers, nurse practitioners, etc.

# Goal 1: MCOs and BEHAVIORAL HEALTH - How good is my Managed Care Organization at working with providers to ensure I have a behavioral health (BH) visit with a non-behavioral health provider?

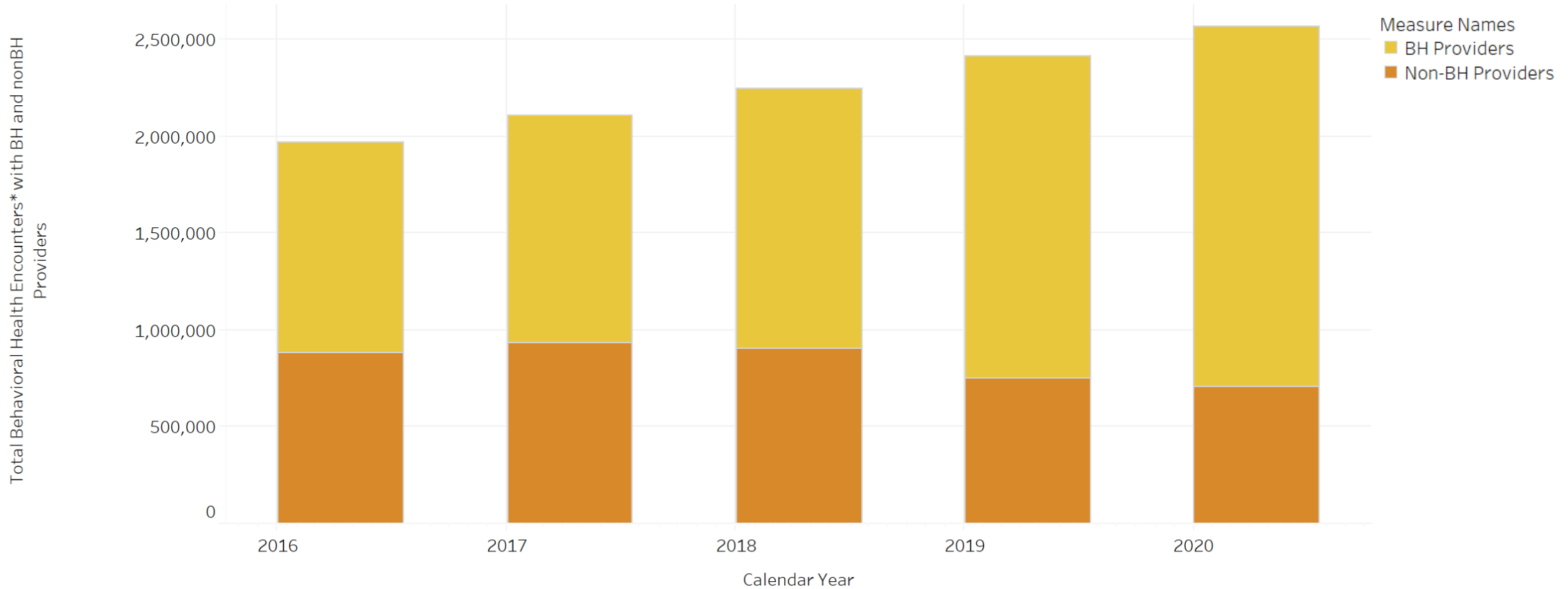


## How good is my Managed Care Organization (MCO) at working with providers to ensure I have a behavioral health (BH) visit with a non-BH provider?

Description	Reports	Numerator	Denominator	Targets	Data Source	Comments
The number of BH encounters provided by non-BH professionals	Annual	Number of BH encounters paid for the services of a non-BH practitioner	No denominator	Increase BH provider visits: 2014-2020: improve each year by 2%; 2020-2023: expected to be at or above 75%	Medicaid billing data	2020 data is an estimate based on doubling the data through June. Non-BH providers include primary care providers, nurse practitioners, etc.



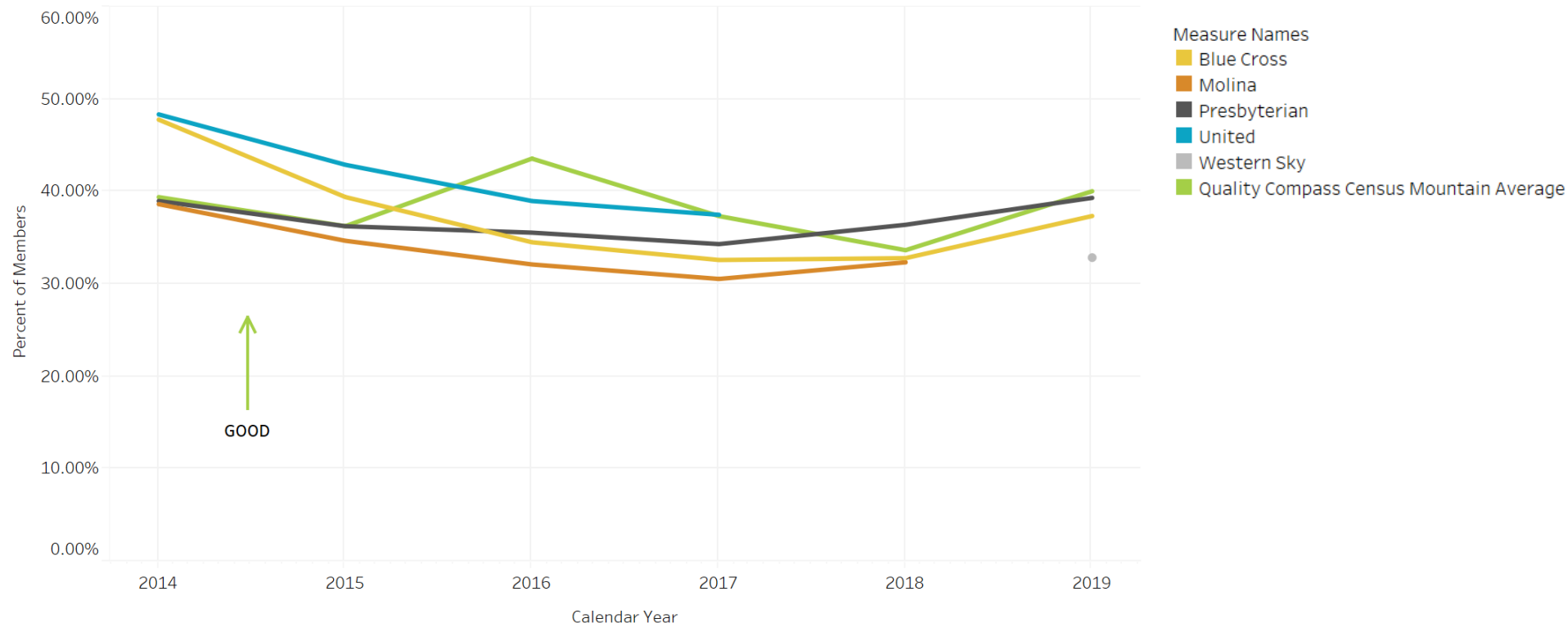
# Goal 1: MCOs and BEHAVIORAL HEALTH - How good is my Managed Care Organization at working with providers to ensure I have a behavioral health (BH) visit with a behavioral health or a non-behavioral health provider? (total encounters)



## How good is my Managed Care Organization (MCO) at working with providers to ensure I have a behavioral health (BH) visit with a non-BH provider?

Description	Reports	Numerator	Denominator	Targets	Data Source	Comments
The number of BH encounters provided by non-BH professionals	Annual	Number of BH encounters paid for the services of a non-BH practitioner	No denominator	Increase BH provider visits: 2014-2020: improve each year by 2%; 2020-2023: expected to be at or above 75%	Medicaid billing data	2020 data is an estimate based on doubling the data through June. Non-BH providers include primary care providers, nurse practitioners, etc.

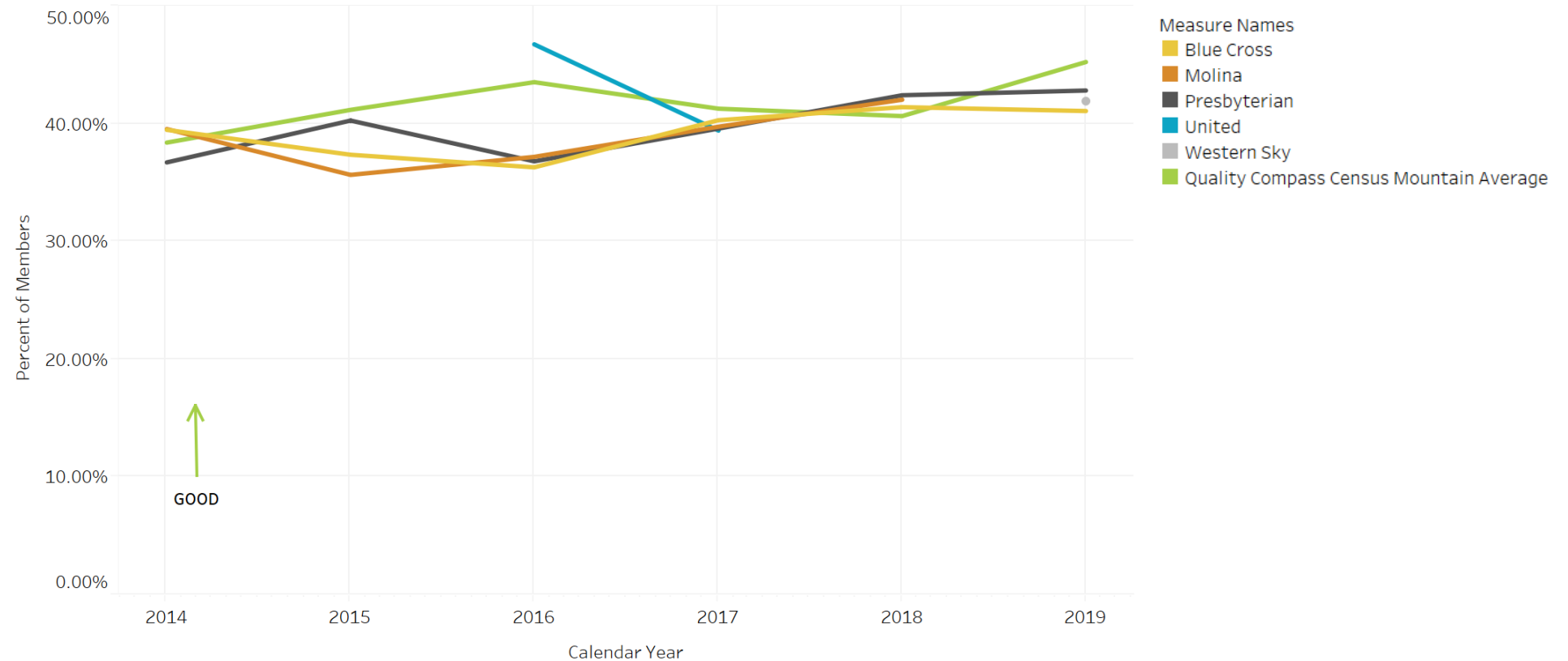
# Goal 1: MCOs and BEHAVIORAL HEALTH - How good is my Managed Care Organization at working with providers to ensure I receive ongoing antidepressant medication management, should I need it?



## How good is my Managed Care Organization (MCO) at working with providers to ensure I receive ongoing antidepressant medication management, should I need it?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
The percentage of members 18 years of age and older as of April 30 of the measurement year who were diagnosed with a new episode of major depression during the intake period and received at least one-hundred eighty (180) calendar days (6 months) of continuous treatment with an antidepressant medication.	Annual	Members with at least 180 days (6 months) of treatment with antidepressant medication, beginning on the prescription start date	Members 18 years and older diagnosed with a new episode of major depression	2014-2020: improve by 2% or meet regional average; 2020-2022: all MCOs improve by average amount to meet regional average in 2023	MCO audited HEDIS report	

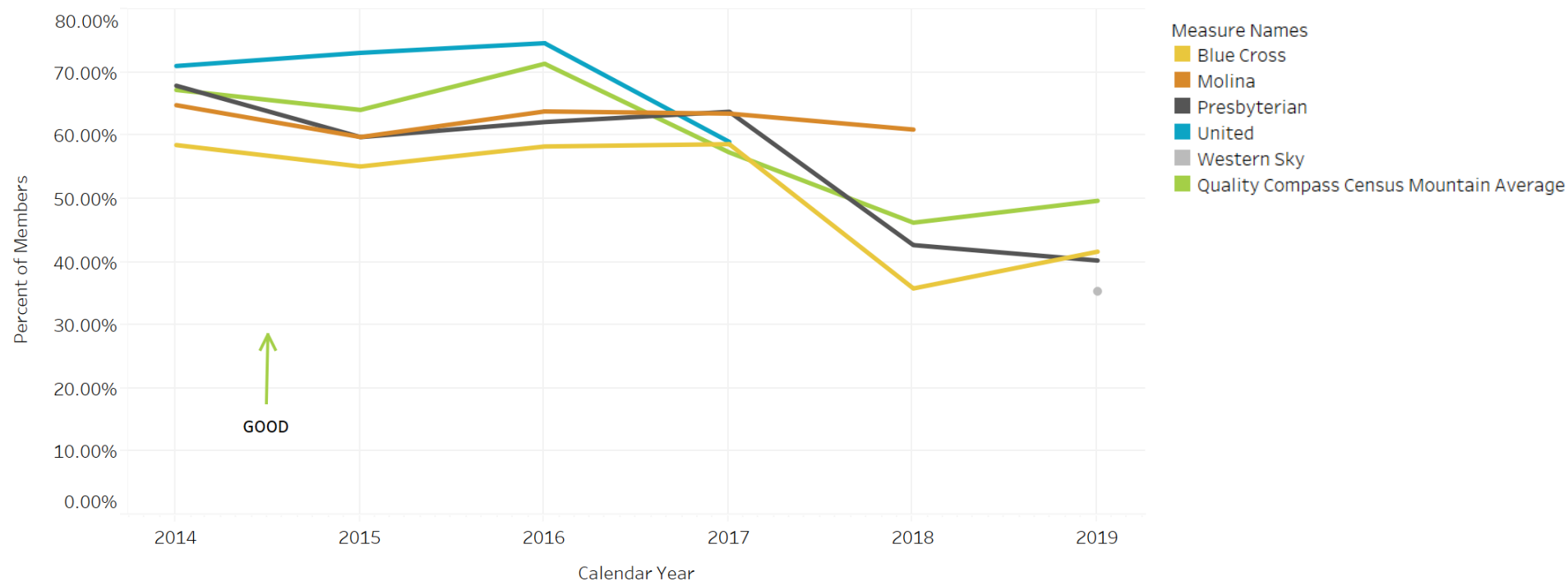
# Goal 1: MCOs and BEHAVIORAL HEALTH - How good is my Managed Care Organization at working with providers to ensure I receive treatment initiation for alcohol or other drug dependency, should I need it?



## How good is my Managed Care Organization (MCO) at working with providers to ensure I receive treatment initiation for alcohol or other drug dependency, should I need it?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
The percentage of adolescent and adult members with a new episode of alcohol or other drug (AOD) abuse or dependence who received Initiation of AOD Treatment	Annual	Initiation of AOD treatment within 14 days of the Index Episode Start Date (IESD).	Members 13 years and older with a new episode of AOD abuse or dependence during the Intake Period.	2014-2020: improve by 2% or meet regional average; 2020-2022: all MCOs improve by average amount to meet regional average in 2023	MCO audited HEDIS report	

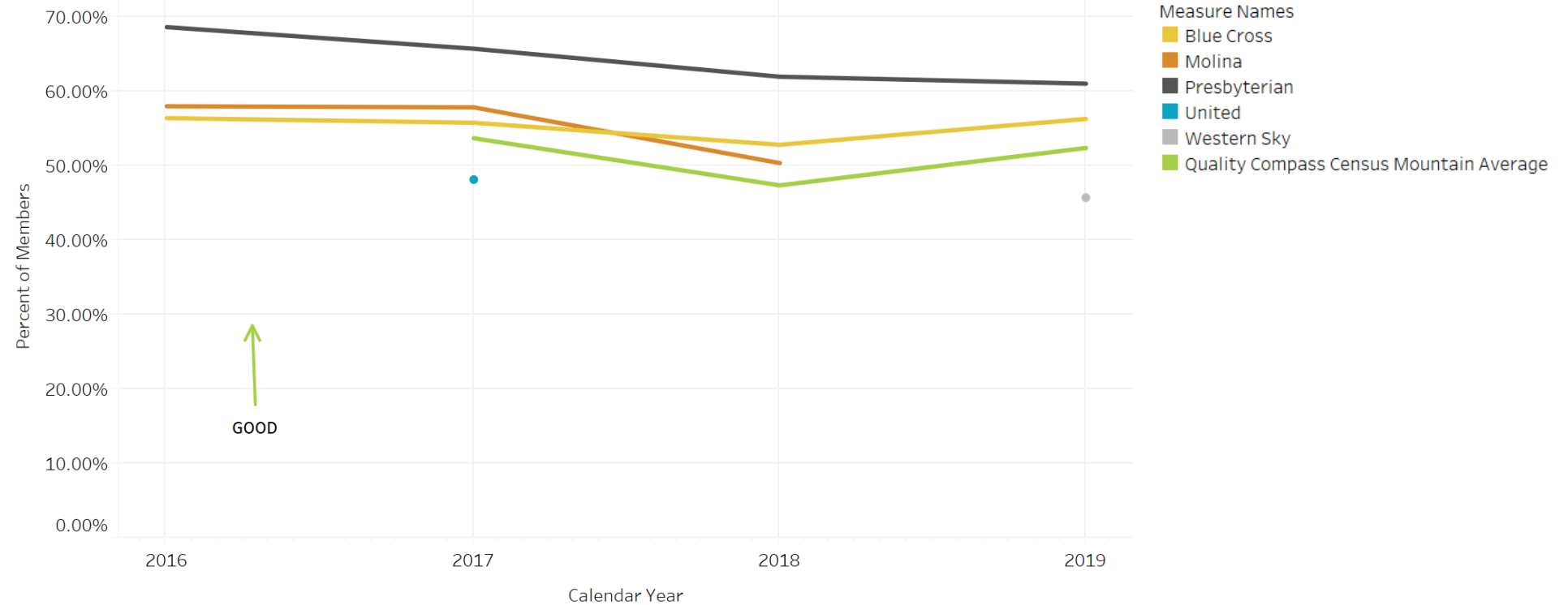
# Goal 1: MCOs and BEHAVIORAL HEALTH - How good is my Managed Care Organization at working with providers to ensure I receive a follow-up visit with a mental health practitioner within 30 days after a hospitalization for mental illness?



**How good is my Managed Care Organization (MCO) at working with providers to ensure I receive a follow-up visit with a mental health practitioner within 30-days after a hospitalization for mental illness?**

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
The percentage of discharges for members 6 years of age and older who were hospitalized for treatment of selected mental illness diagnoses and who had a follow-up visit with a mental health practitioner within 30 days after discharge.	Annual	A follow-up visit with a mental health practitioner within 30 days after discharge. Do not include visits that occur on the date of discharge.	Members 6 years and older as of the date of discharge, who were an acute inpatient discharge with a principal diagnosis of mental illness or intentional self-harm on the discharge claim	2014-2020: improve by 2% or meet regional average; 2020-2022: all MCOs improve by average amount to meet regional average in 2023	MCO audited HEDIS report	HEDIS methodology for 2018 was modified to exclude follow-up visits on the same day as hospital discharge. MCOs have historically offered provider incentives to see members for these outpatient follow-ups on the same day as discharge as they are shown to improve long-term engagement in outpatient treatment. The measure drop is not reflective of an overall drop in performance, but rather reflective of the exclusion of a substantial number of follow-up visits that occurred on the hospital discharge date.

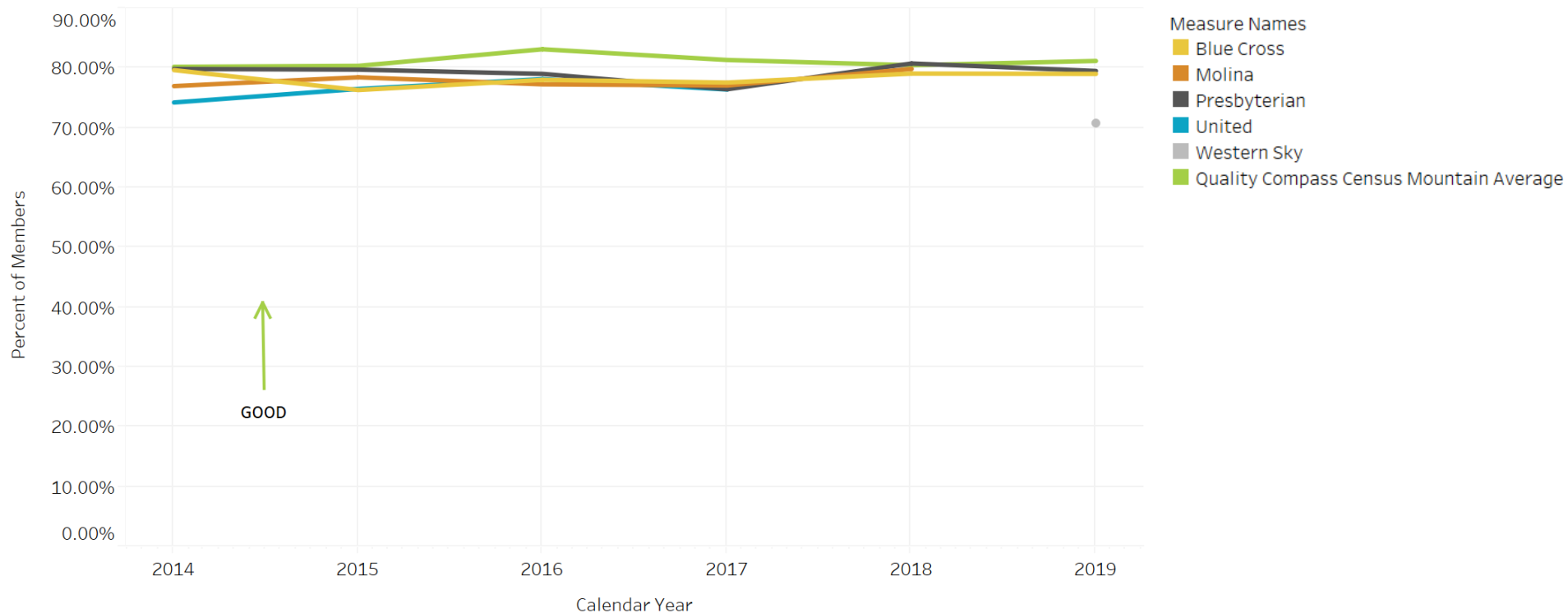
# Goal 1: MCOs and BEHAVIORAL HEALTH - How good is my Managed Care Organization at working with providers to ensure I receive a follow-up visit within 30 days after a visit to the Emergency Department for mental illness?



## How good is my Managed Care Organization (MCO) at working with providers to ensure I receive a follow-up visit within 30 days after a visit to the Emergency Department for mental illness?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
The percentage of emergency department (ED) visits for members 6 years of age and older with a principal diagnosis of mental illness, who had a follow-up visit for mental illness within 30 days of the ED visit.	Annual	A follow-up visit with any practitioner, with a principal diagnosis of a mental health disorder or with a principal diagnosis of intentional self-harm and any diagnosis of a mental health disorder within 30 days after the ED visit (31 total days). Include visits that occur on the date of the ED visit.	Members 6 years and older as of the date of the ED visit, with an ED visit with a principal diagnosis of mental illness or intentional self-harm	2014-2020: improve by 2% or meet regional average; 2020-2022: all MCOs improve by average amount to meet regional average in 2023	MCO audited HEDIS report	

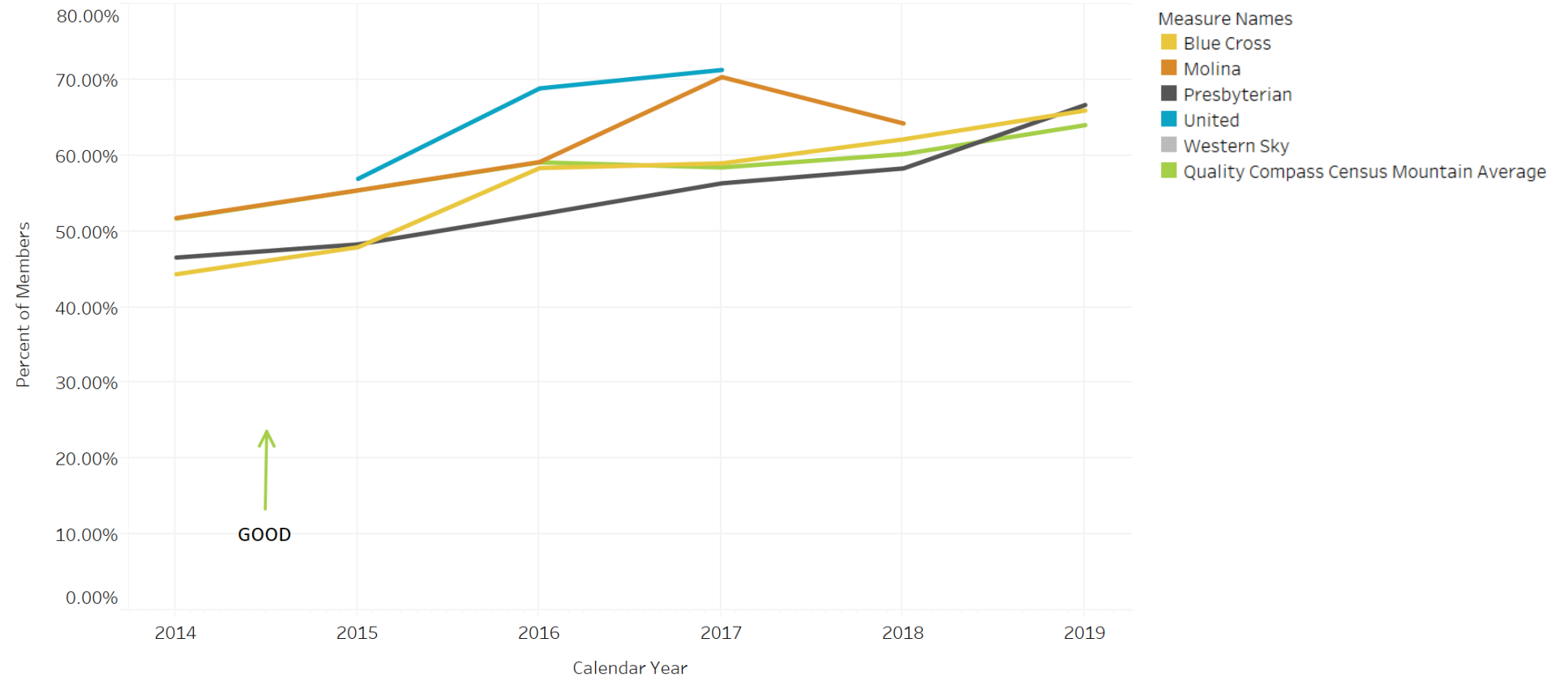
## Goal 1: MCOs and BEHAVIORAL HEALTH - How good is my Managed Care Organization at working with providers to ensure that I, as someone who takes antipsychotic medication to treat my Schizophrenia or Bipolar Disorder, am also provided a diabetes screening should I need it?



### How good is my Managed Care Organization (MCO) at working with providers to ensure that I, as someone who takes antipsychotic medication to treat my Schizophrenia or Bipolar Disorder, am also provided a diabetes screening should I need it?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
The percentage of members 18–64 years of age with schizophrenia, schizoaffective disorder or bipolar disorder, who were dispensed an antipsychotic medication and had a diabetes screening test during the measurement year.	Annual	Diabetes Screening: A glucose test or an HbA1c test performed during the measurement year	Members 18–64 years taking antipsychotic medication for schizophrenia or bipolar disorder	2014-2020: improve by 2% or meet regional average; 2020-2022: all MCOs improve by average amount to meet regional average in 2023	MCO audited HEDIS report	

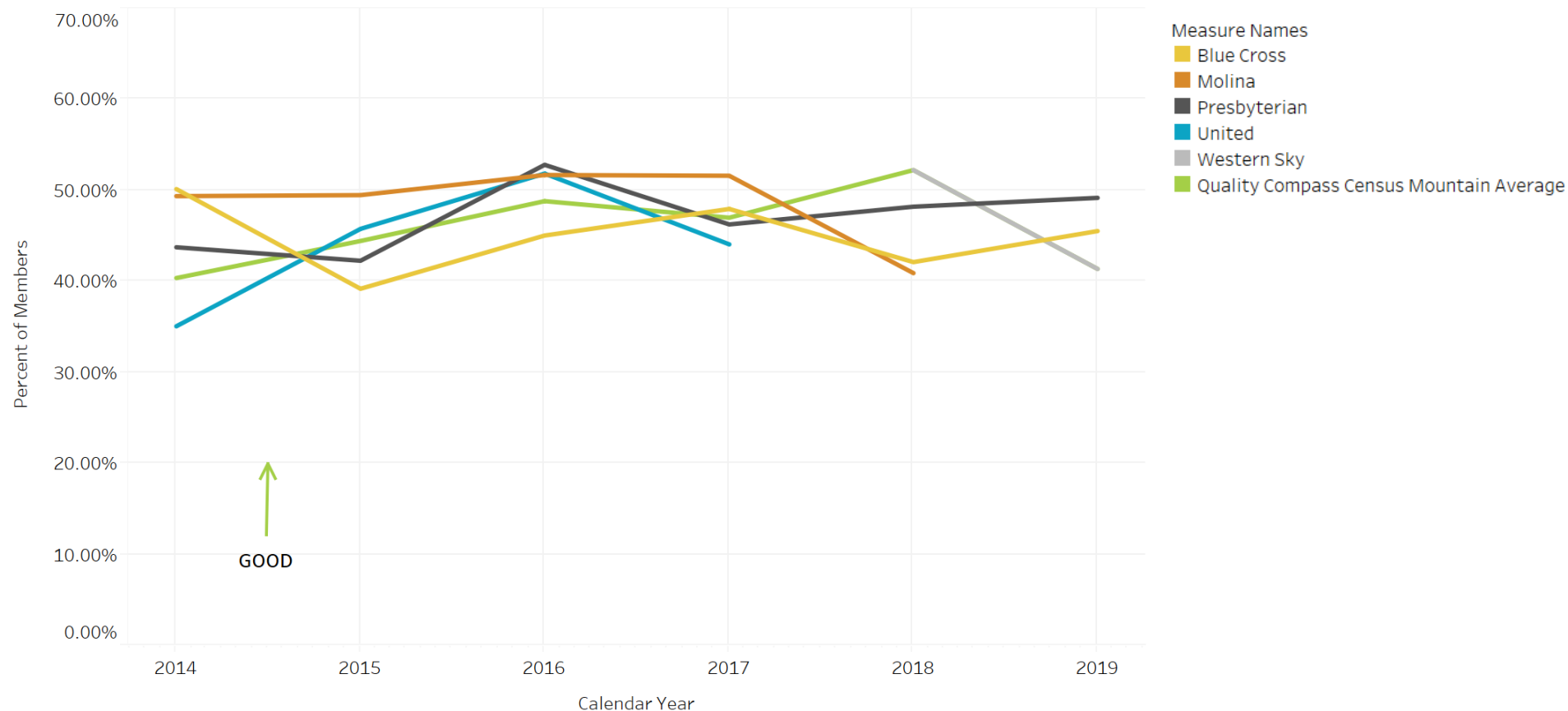
# Goal 1: MCOs and FAMILY & CHILDREN - How good is my Managed Care Organization at working with providers to ensure my child will have at least 6 well-child visits by 15 months old?



## How good is my Managed Care Organization (MCO) at working with providers to ensure my child will have at least 6 well-child visits by 15 months old?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
The percentage of members who turned 15 months old during the measurement year and who had six or more well-child visits with a PCP during their first 15 months of life.	Annual	Members with 6 or more well-child visits with a PCP	Children who turn 15 months old	2014-2020: improve by 2% or meet regional average; 2020-2022: all MCOs improve by average amount to meet regional average in 2023	MCO audited HEDIS report	

# Goal 1: MCOs and FAMILY & CHILDREN - How good is my Managed Care Organization at working with providers to ensure my child will receive exercise recommendations?

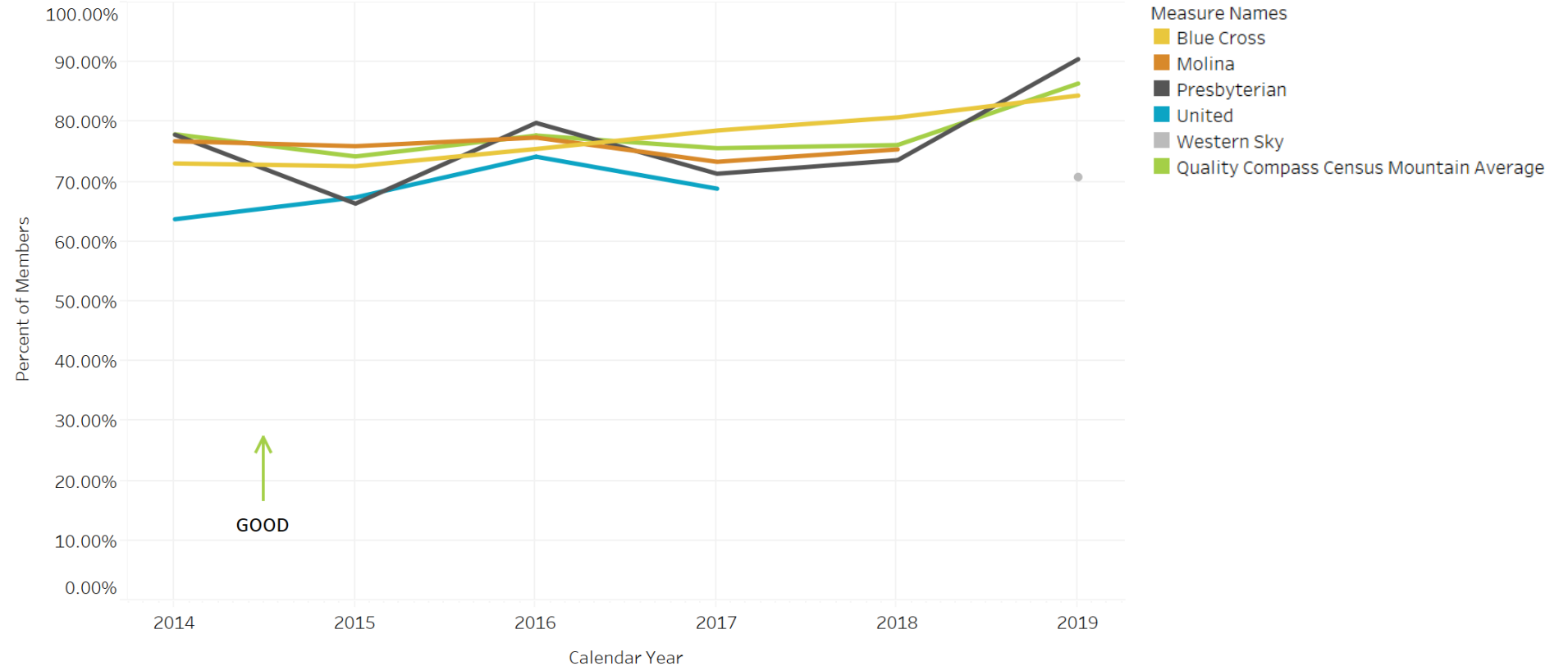


## How good is my Managed Care Organization (MCO) at working with providers to ensure my child will receive exercise recommendations?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
The percentage of members 3–17 years of age who had an outpatient visit with a PCP or OB/GYN and who had evidence of counseling for physical activity during the measurement year.	Annual	Members with counseling for physical activity during the measurement year	Members 3–17-year-old with an outpatient visit with a PCP or an OB/GYN	2014-2020: improve by 2% or meet regional average; 2020-2022: all MCOs improve by average amount to meet regional average in 2023	MCO audited HEDIS report	



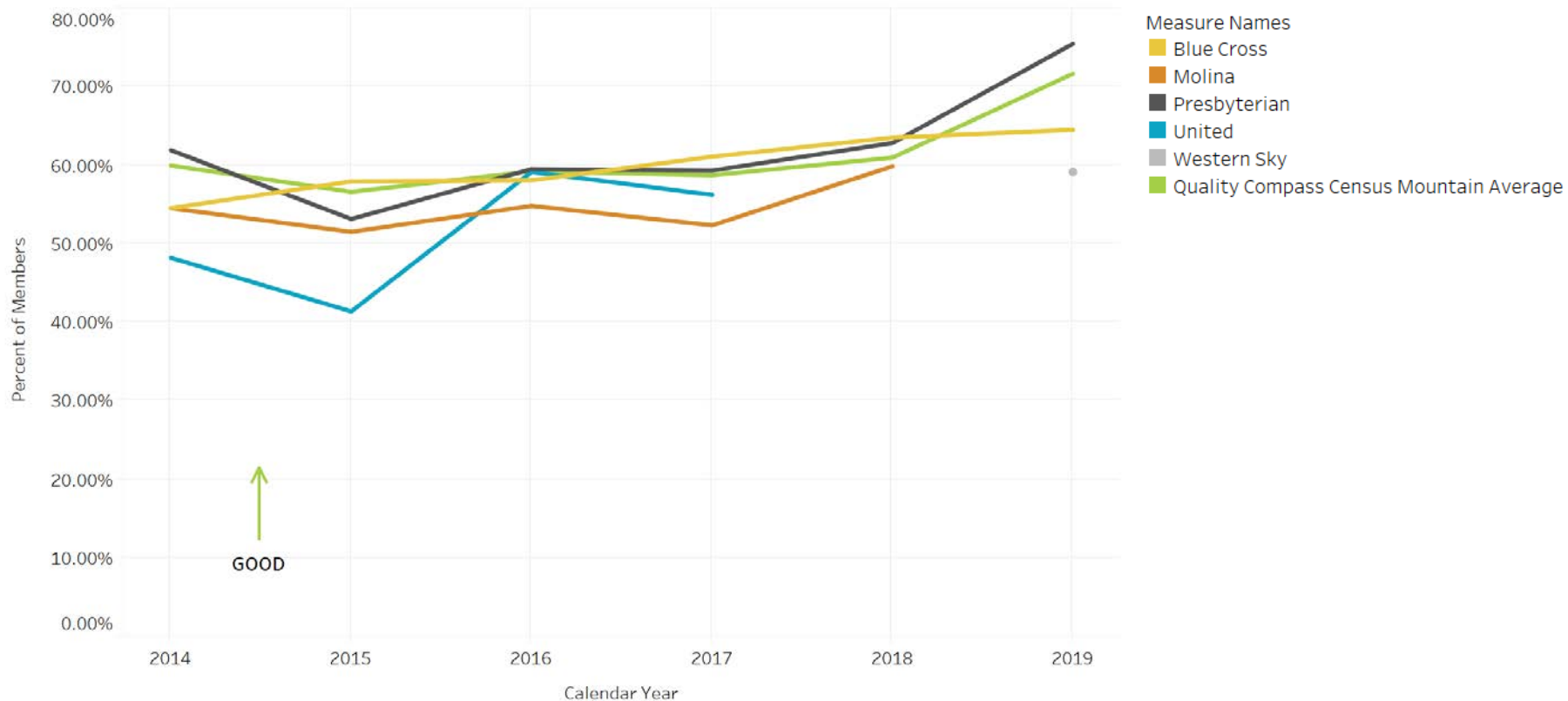
# Goal 1: MCOs and FAMILY & CHILDREN - I'm pregnant. How good is my Managed Care Organization at working with providers to ensure I receive the prenatal care that I need?



## I'm pregnant. How good is my Managed Care Organization (MCO) at working with providers to ensure I receive the prenatal care that I need?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
The percentage of member deliveries of live births that received a prenatal care visit as a member of the Contractor's MCO in the first trimester or within 42 Calendar Days of enrollment.	Annual	A prenatal visit during the first trimester	Members who delivered a live birth	2014-2020: improve by 2% or meet regional average; 2020-2022: all MCOs improve by average amount to meet regional average in 2023	MCO audited HEDIS report	

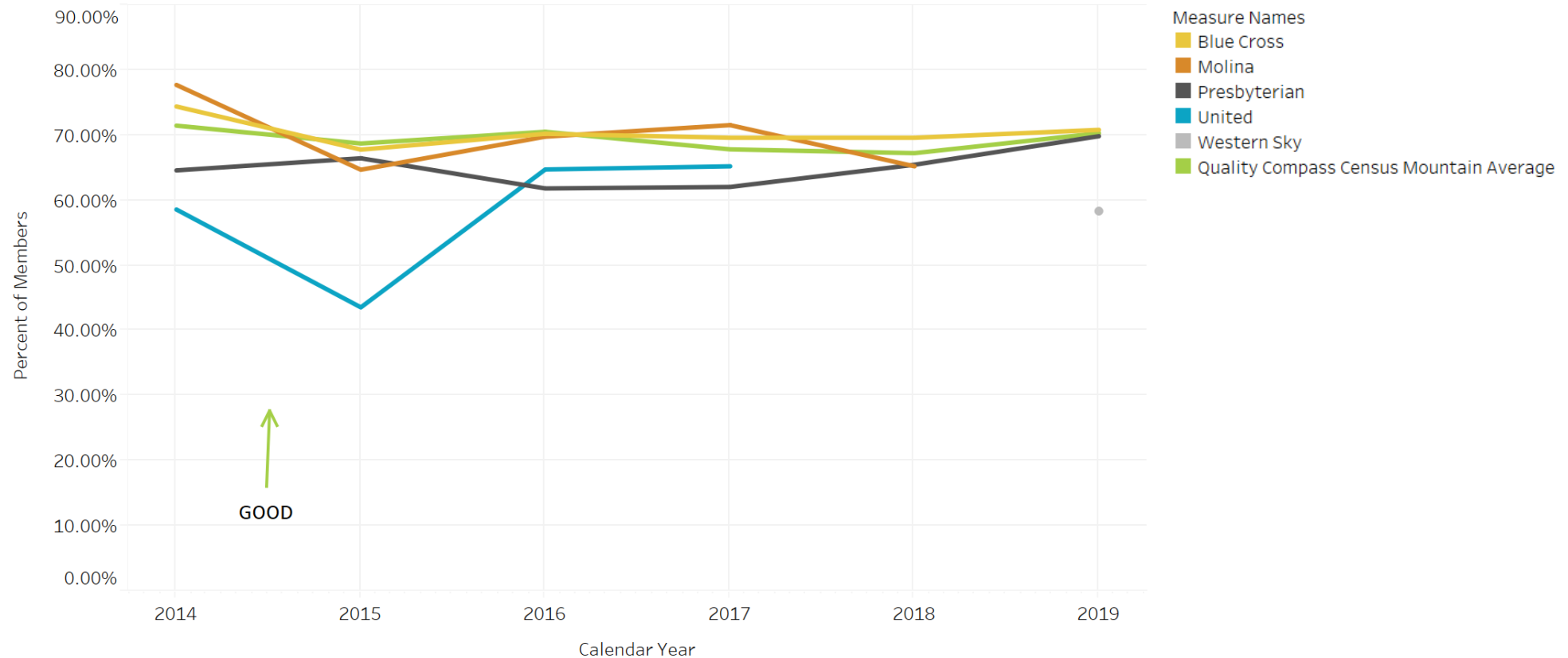
# Goal 1: MCOs and FAMILY & CHILDREN - I'm pregnant. How good is my Managed Care Organization at working with providers to ensure I receive the postnatal care that I need?



## I'm pregnant. How good is my Managed Care Organization (MCO) at working with providers to ensure I receive the postnatal care that I need?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
The percentage of member deliveries that had a postpartum visit on or between 7 and 84 Calendar Days after delivery.	Annual	A postpartum visit on or between 7 and 84 days after delivery.	Members who delivered a live birth	2014-2020: improve by 2% or meet regional average; 2020-2022: all MCOs improve by average amount to meet regional average in 2023	MCO audited HEDIS report	

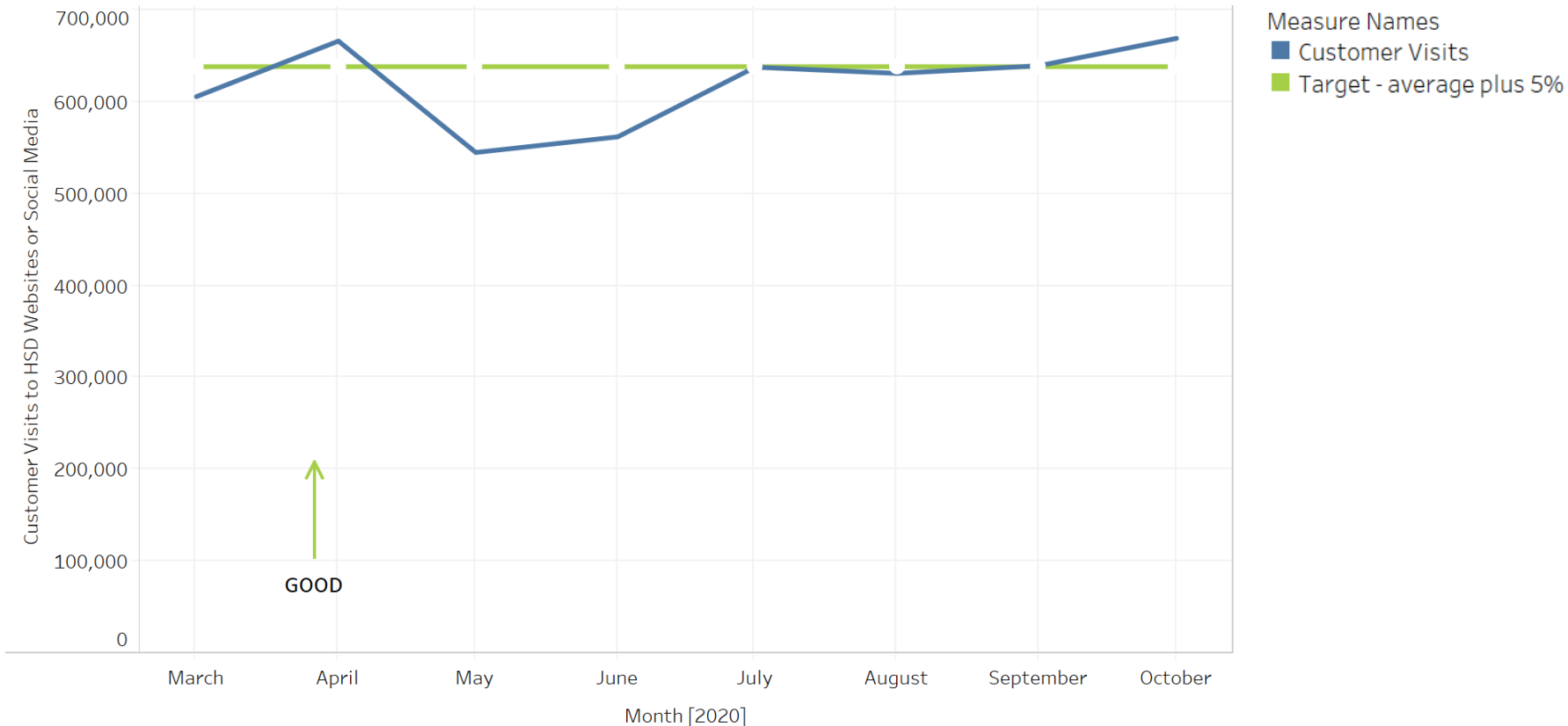
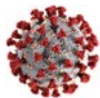
# Goal 1: MCOs and FAMILY & CHILDREN - How good is my Managed Care Organization at working with providers to ensure my 2 year-old will have their childhood immunizations completed?



## How good is my Managed Care Organization (MCO) at working with providers to ensure my 2-year-old will have their childhood immunizations completed?

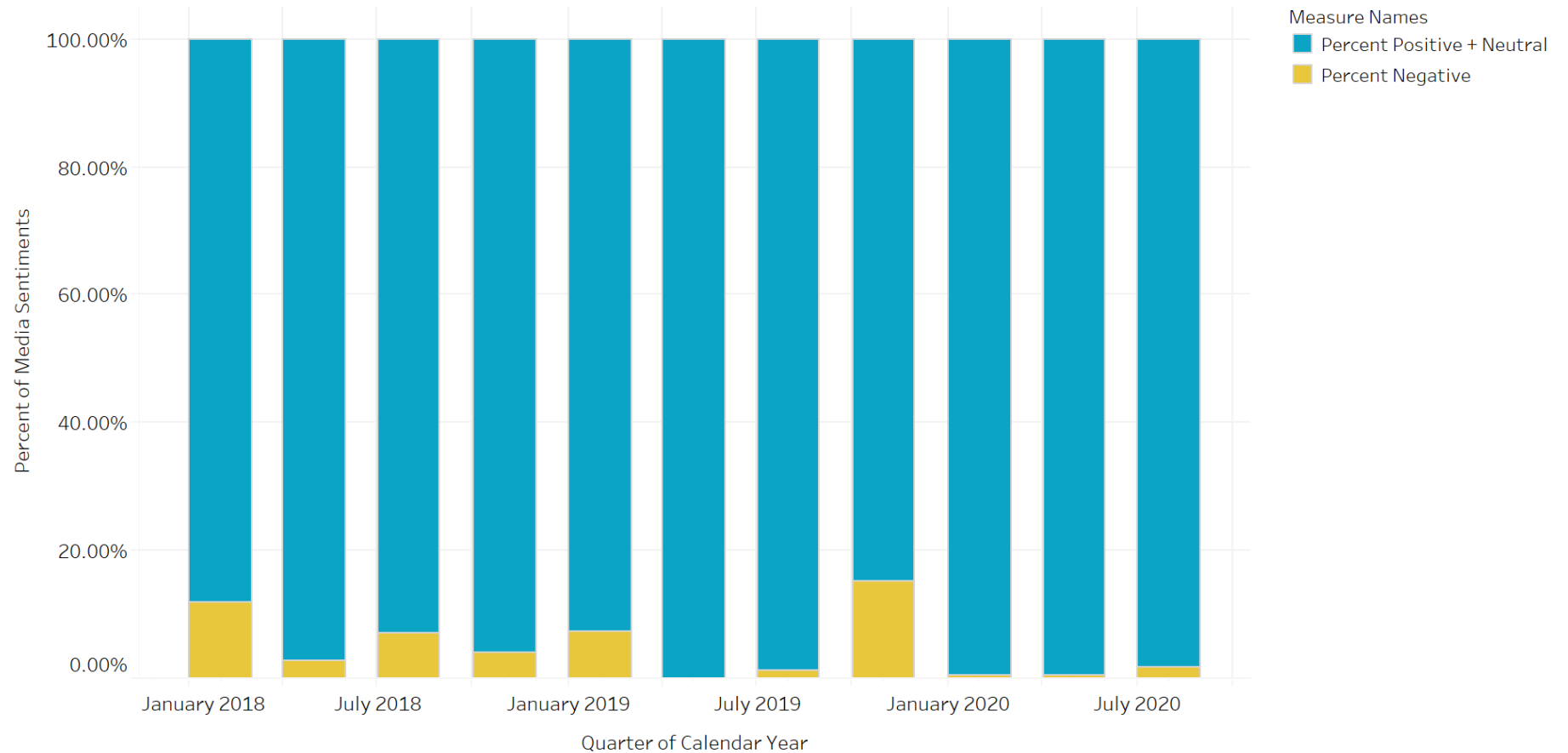
Description	Reports	Numerator	Denominator	Target	Data Source	Comments
The percentage of children 2 years of age who had four diphtheria, tetanus and acellular pertussis (DTaP); three polio (IPV); one measles, mumps and rubella (MMR); three haemophilus influenza type B (HiB); three hepatitis B (HepB), one chicken pox (VZV); and four pneumococcal conjugate (PCV) vaccines by their second birthday.	Annual	Children 2 years of age who had specified vaccines by their second birthday.	Children who turn 2 years of age during the measurement year.	2014-2020: improve by 2% or meet regional average; 2020-2022: all MCOs improve by average amount to meet regional average in 2023	MCO audited HEDIS report	

## Goal 2: How many contacts with HSD do people like me make via websites and/or social media?



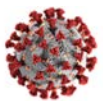
How many contacts with HSD do people like me make via websites and/or social media?						
Description	Reports	Numerator	Denominator	Target	Data Source	Comments
The total number of visits across the HSD website, the NM Medicaid Portal, the Yes New Mexico Portal, the Child Support web Portal, and Facebook and Twitter messages.	Monthly	Number of customer contacts via online platforms (HSD Website, NM Medicaid Portal, YesNM Portal, Child Support, Facebook, Twitter)	No denominator	638,550 - This is the average of March - August + 5%	Twitter, Facebook, Google analytics via RealTime Solutions, Conduent, Server Logs	This measure counts an individual each time they visit a site, it does not measure unique customers.

## Goal 2: As a member of the public, how many times could I read media stories about HSD with positive or neutral sentiments?

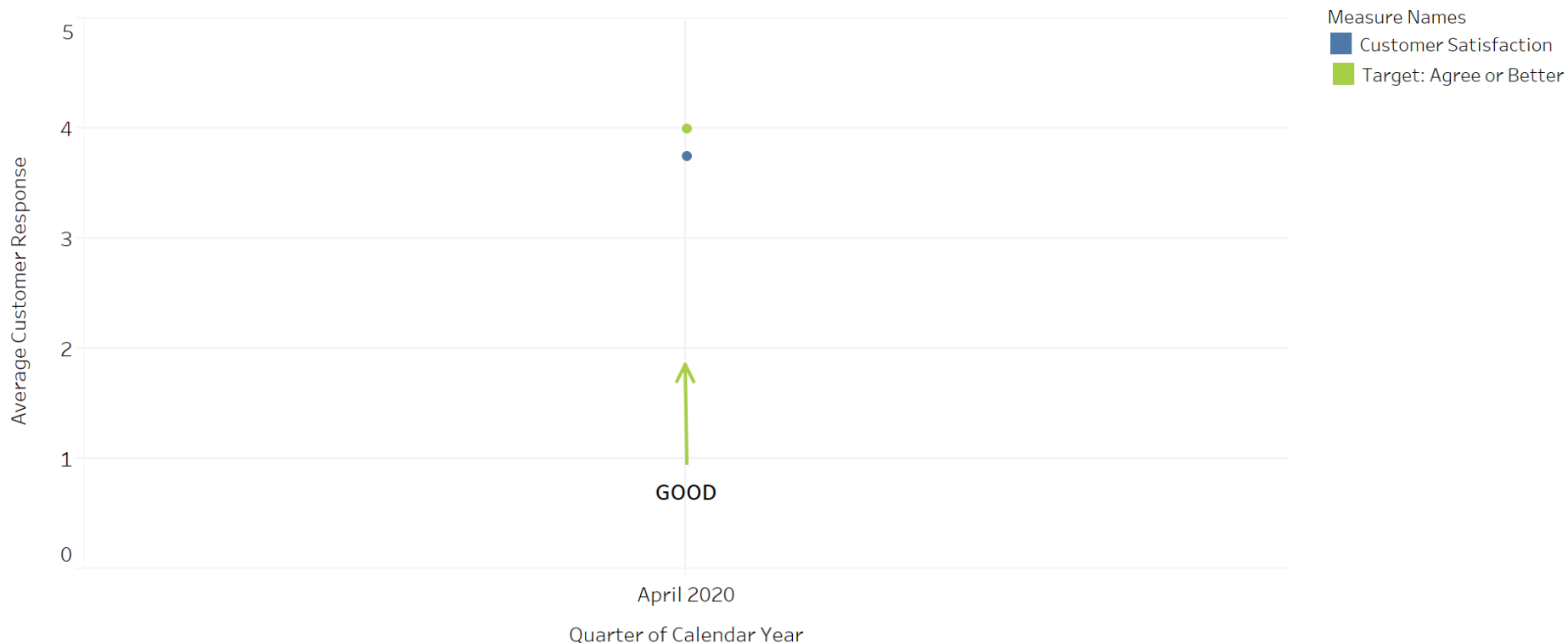
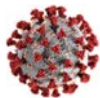


### As a member of the public, what are the chances I could read media stories about HSD with positive or neutral sentiments?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
Percent of HSD mentions in the media with positive and neutral sentiments compared to negative sentiments.	Quarterly	Total number of positive + neutral sentiments; Total number of negative sentiments	Total number of sentiments	Minimize the number of negative sentiments	Meltwater	This measure fluctuates depending on current events.



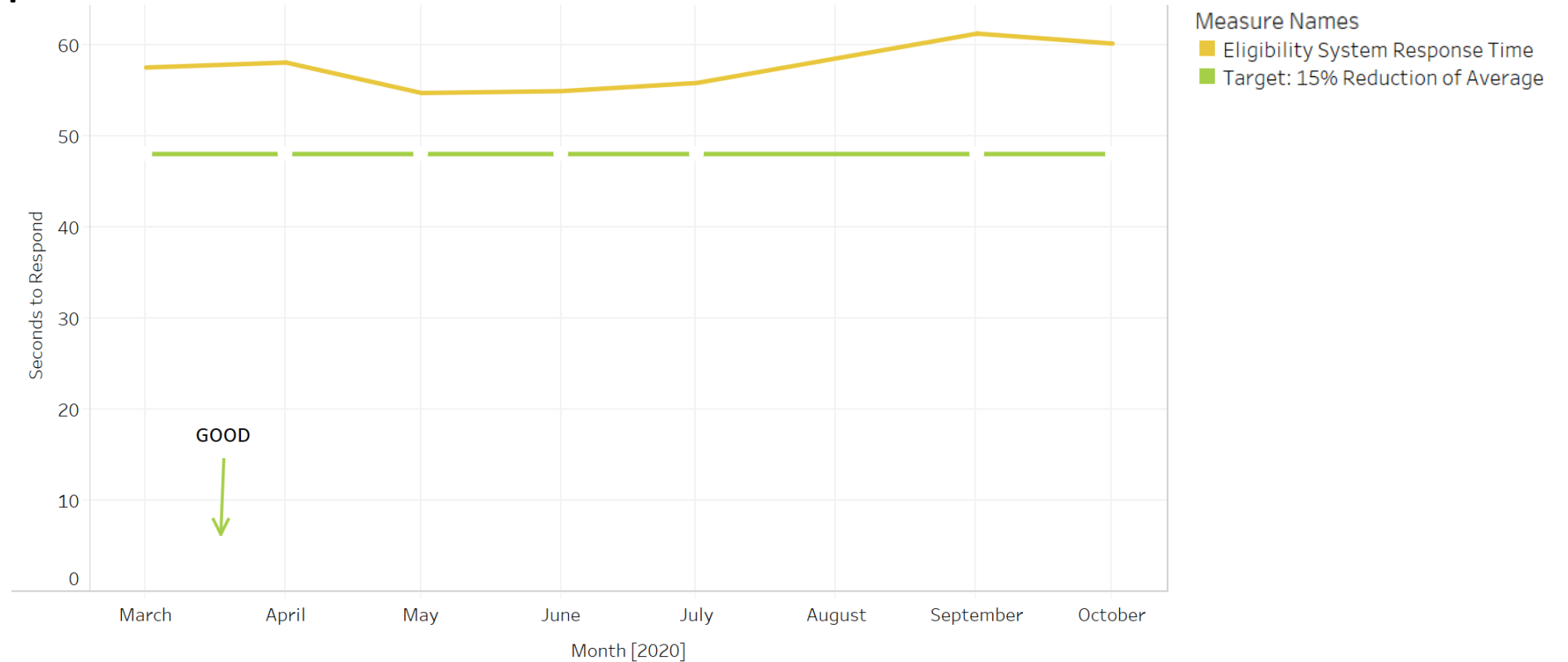
## Goal 2: Since the public health emergency was declared, how has my overall experience with HSD and its programs (SNAP, TANF, Child Support, Medicaid, LIHEAP) been?



**Since the public health emergency was declared, how has my overall experience with HSD and its programs (Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), Child Support, Medicaid, Low Income Home Energy Assistance Program (LIHEAP)) been?**

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
This is a self-reported measure from the customer satisfaction survey. The question is the title of this measure.	Bi-annually	Total of responses to a Likert scale question with the following point values attributed: <ul style="list-style-type: none"> <li>1 = strongly disagree</li> <li>2 = disagree</li> <li>3 = neither agree nor disagree</li> <li>4 = agree</li> <li>5 = strongly agree</li> </ul>	Total number of responses	Average customer response of agree or better (4)	Customer First Survey	This is a new survey as of fall 2020 and focuses on services since the pandemic.

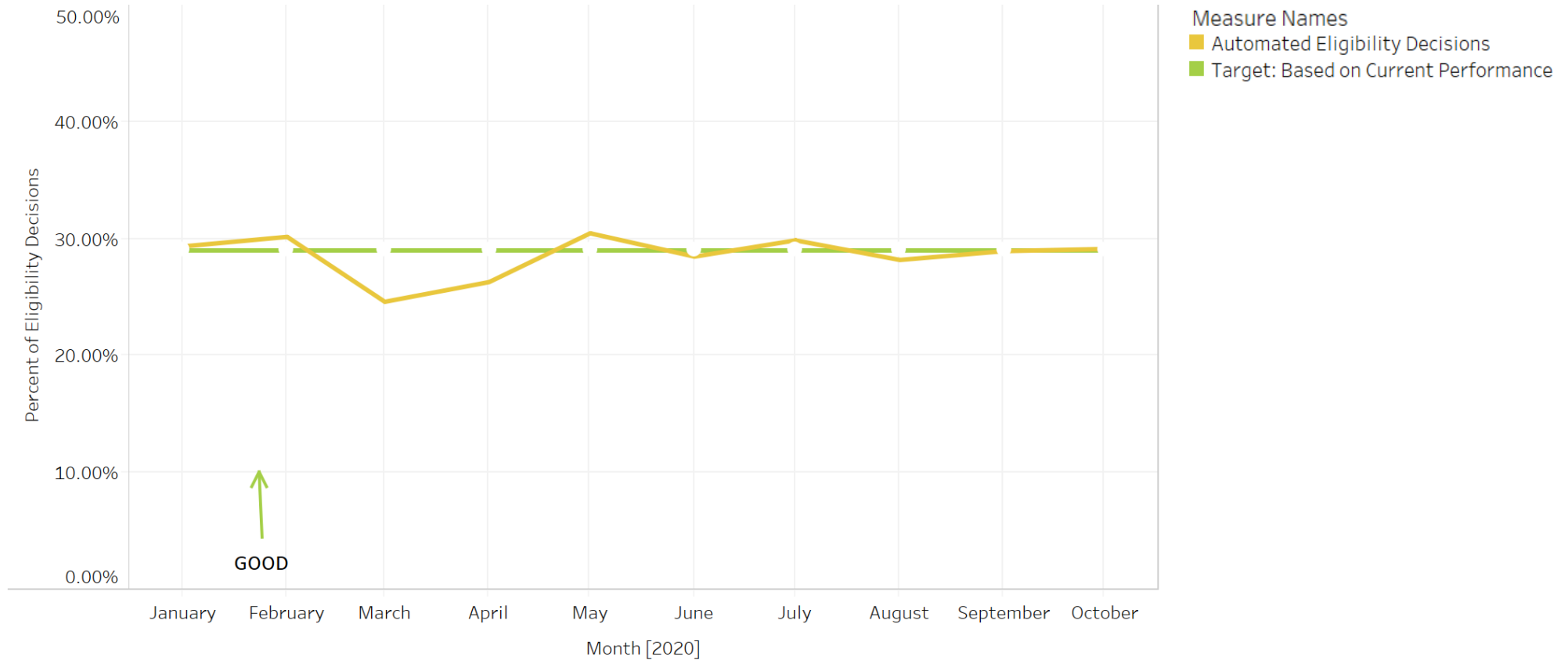
### Goal 3: As a staff member, how long am I waiting for the eligibility system to respond to the final determination steps?



#### As a staff member, how long am I waiting for the eligibility system to respond to the final determination steps?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
Average time it takes for the ASPEN system to complete the sequence of steps in the Eligibility module. This includes: Wrap Up, Run Eligibility, and Summary.	Monthly	Average number of seconds the system takes to respond to the user's eligibility-related action	No denominator	48 seconds – a 15% reduction of the current (September 2020) average	Deloitte	The response time for Wrap Up, Run Eligibility, and Summary need to be added together because they are completed sequentially by field staff.

### Goal 3: As a YesNM customer, what are my chances of being provided an automated decision on eligibility for services?

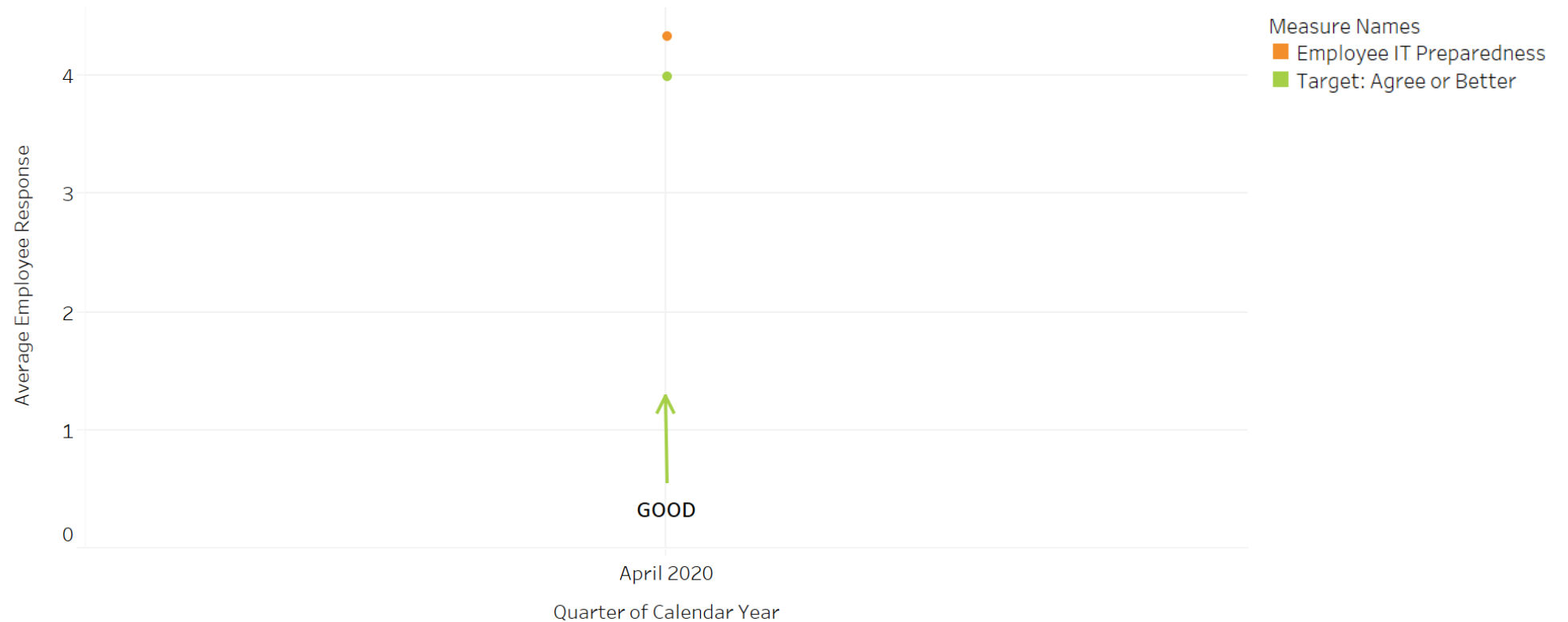


**As a YesNM customer, what are my chances of being provided an automated decision on eligibility for services?**

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
Percent of decisions that are automated including: Real Time Eligibility (RTE), Admin Renewal, Auto Denial/Closure, and Mass Update.	Monthly	Number of automated eligibility decisions (Real Time Eligibility + others)	Total number of decisions (automated and manual)	29% - the current performance	Deloitte	Automated eligibility decisions improve efficiency and consistency of decisions and free up staff to work on more complex cases that cannot be automated.

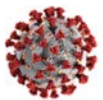


### Goal 3: While serving me from home, how well-equipped do HSD staff feel to effectively do their jobs?

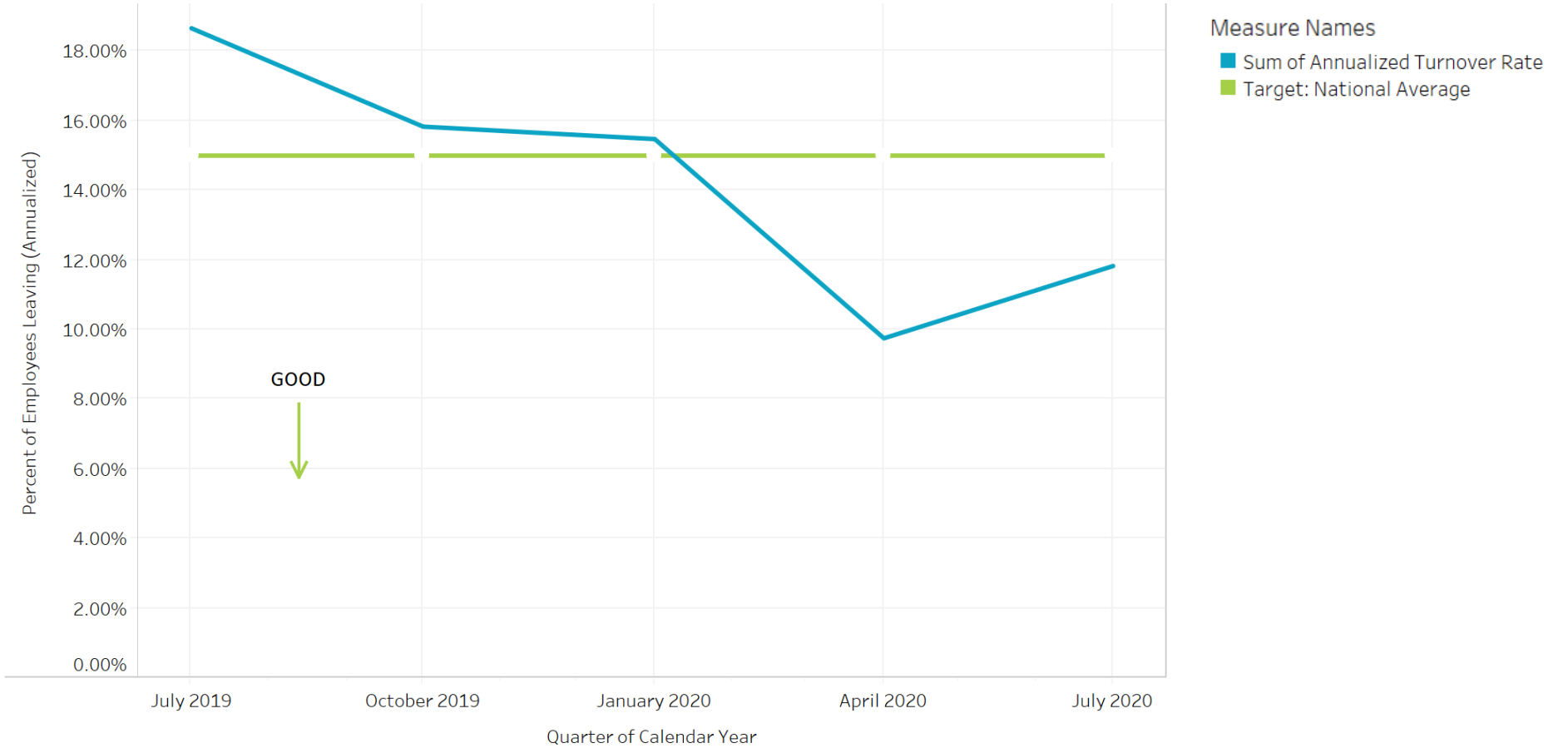
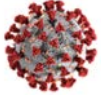


#### While serving me from home, how well-equipped do HSD staff feel to effectively do their jobs?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
This is the average score on a self-reported question from the staff satisfaction survey. The question reads: HSD has provided me the technological tools, training, and resources I need to be effective while teleworking.	Bi-annually	Total of responses to a Likert scale question with the following point values attributed: <ul style="list-style-type: none"> <li>1 = strongly disagree</li> <li>2 = disagree</li> <li>3 = neither agree nor disagree and don't know or N/A</li> <li>4 = agree</li> <li>5 = strongly agree</li> </ul>	Total number of responses	Average staff response of agree or better (4)	Employee Satisfaction Survey	This is a new survey as of fall 2020 and focuses on staff working from home due to the pandemic.



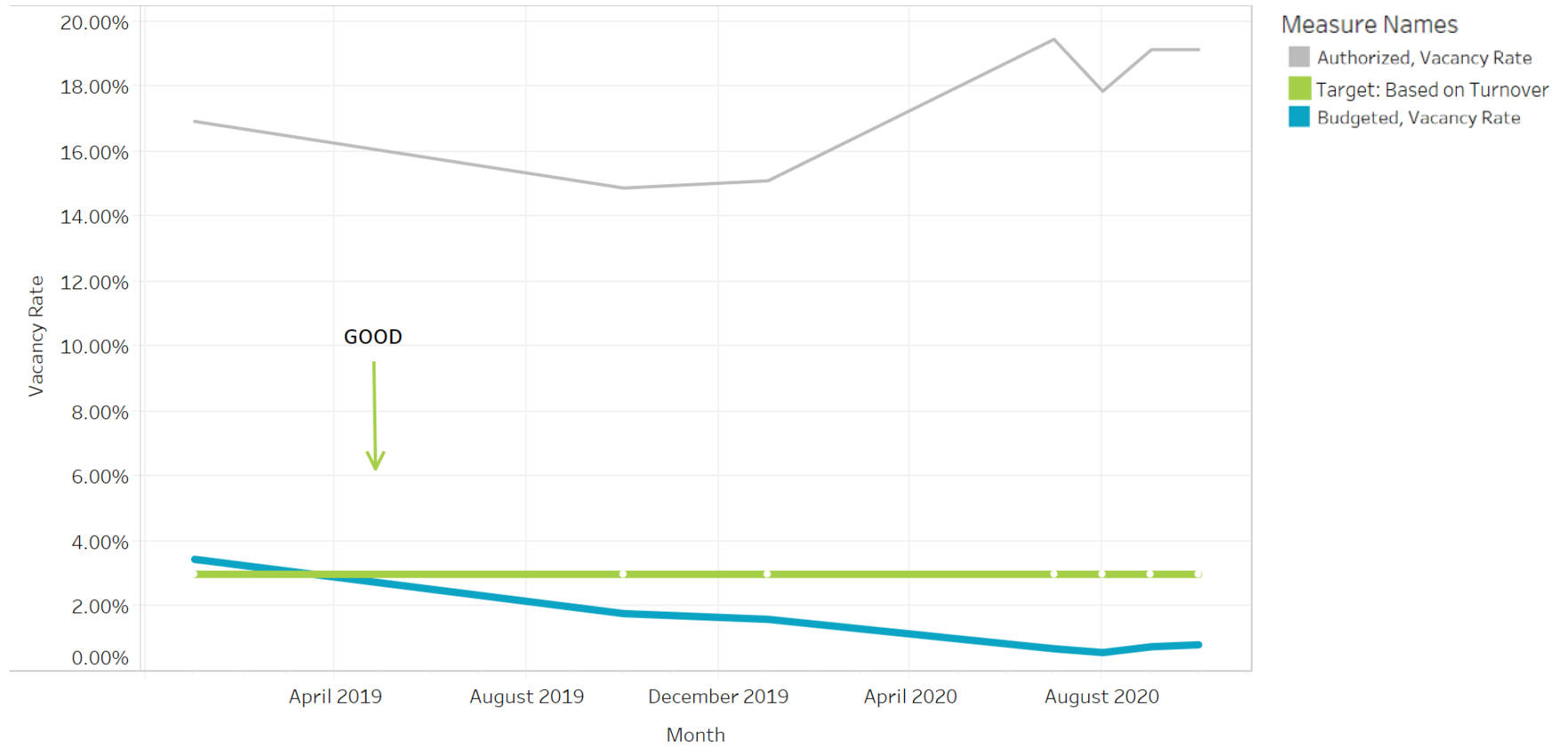
## Goal 4: Calculated annually, what percent of HSD employees leave their jobs?



Calculated annually, what percent of HSD employees leave their jobs?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
This is percent of employees that leave HSD during the quarter as an annualized number.	Quarterly	Number of employees who left Department	Average number of employees during reporting period	15% - National Average	SHARE HCM	There is a lag in the data of about 2 pay periods (1 month). This number includes an estimate of 6 transfers to other Agencies/month.

## Goal 4: What is the rate of open positions at HSD?



### What is the rate of open positions at HSD?

Description	Reports	Numerator	Denominator	Target	Data Source	Comments
This is the percentage of positions that are actively filled as a portion of authorized Full Time Equivalent (FTE) positions and budgeted positions. Authorized vacancies is the maximum number of possible agency positions (funded + unfunded). Budgeted is the number of positions funded by legislature. The difference between the two is the number of positions at HSD the Legislature does not fund.	Monthly	Average number of authorized vacancies within reporting period; average number of budgeted vacancies within reporting period.	Total positions	3% based on turnover rate	SHARE HCM/ASD	Data may be inconsistent, new process in development for future reports.

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# ACKNOWLEDGEMENTS AND ACRONYMS

## SECTION 7

This section defines acronyms used in the Data Book and acknowledges those who contributed to the book's creation.

## Acronyms

Able Bodied Adults without Dependents	ABAWD	Indian Affairs Department	IAD
Abuse, Neglect, Exploitation	ANE	Indian Health Services	IHS
Administration for Children and Families	ACF	Information Technology Division	ITD
Adult Protective Services	APS	Intervention Demonstration Project	IDP
Affordable Care Act	ACA	Juvenile Justice Services Division	JJSD
Aging and Long-Term Services Department	ALTS	Letter of Direction	LOD
Albuquerque Area Indian Health Services	AAIHS	Long-Acting Reversible Contraception	LARC
Automated System Program and Eligibility Network	ASPEN	Long-Term Services and Supports	LTSS
Basic Health Plan	BHP	Low Income Home Energy Assistance Program	LIHEAP
Behavioral Health	BH	Maintenance of Effort	MOE
Behavioral Health Services Division	BHSD	Managed Care Organizations	MCOs
Blue Cross Blue Shield	BCBS	Medicaid Advisory Committee	MAC
Care Coordination Agreements	CCA	Medicaid Enrollment Report	MER
Centers for Medicare and Medicaid Services	CMS	Medicaid Management Information System Replacement	MMISR
Child Support Enforcement Division	CSED	Medically Fragile	MF
Child Support Enforcement System	CSES	Medicated-Assisted Treatments	MAT
Children, Youth and Families Department	CYFD	Moral Reconation Therapy	MRT
Children's Health Insurance Program	CHIP	Native American Technical Advisory Committee	NATAC
Cognitive Based Therapy	CBT	New Mexico Works	NMW
Community Based Mental Health Clinicians	CBHCs	Office of Child Support Enforcement	OCSE
Community Reinforcement and Family Training	CRAFT	Pandemic-EBT	P-EBT
Consumer and Elder Rights Division	CERD	Per-Member Per-Month	PMPM
Consumer Price Index	CPI	Personal Care Services	PCS
Coordination of Care	COC	Point in Time	PIT
Department of Health	DOH	Presbyterian Health Plan	PHP
Developmental Disabilities	DD	Primary Care Provider	PCP
Electronic Benefits Transfer	EBT	Program of All-Inclusive Care for the Elderly	PACE
Enhanced Medical Assistance Percentages	EFMAP	Protective Services Division	PSD
Families First Coronavirus Response Act	FFCRA	Public Education Department	PED
Federal Medical Assistance Percentages	FMAP	Public Health Emergency	PHE
Federally Qualified Health Centers	FQHCs	Resource-Based Relative Value Scale	RBRVS
Fee for Service	FFS	Return on Investment	ROI
Fiscal Year	FY	Senate Bill	SB
Food and Nutrition Services	FNS	Sequential Intercept Model	SIM
Full Time Equivalent	FTE	Structured Query Language	SQL
General Fund	GF	Supplemental Nutrition Assistance Program	SNAP
Graduate Medical Education	GME	Temporary Assistance to Needy Families	TANF
Health and Human Services	HHS	Transition Bonus Program	TBP
Health Insurance Providers Fee	HIPF	University of New Mexico Hospital	UNMH
Healthcare Effectiveness Data and Information Set	HEDIS	Western Sky Community Care	WSSC
Human Services Department	HSD		
Income Support Division	ISD		

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Every effort has been made to make the information in this HSD Data Book as accurate and up-to-date as possible. We regret any omissions or inaccuracies.

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