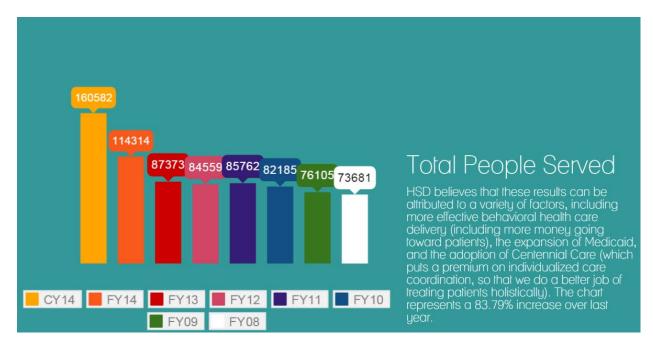# HUMAN SERVICES
DEPARTMENT

New Mexico Medicaid Behavioral Health
Service Utilization Fact Sheet

Calendar Year 2014

NM Behavioral Health – Increase in Consumers Served
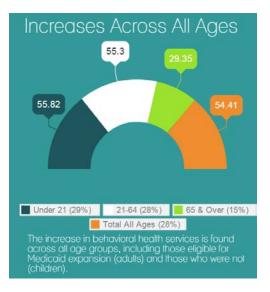
- For a second year in a row, we are serving more people than ever before
    - We have seen an increase of 83.79% over last year (CY14 over FY13)
- This is a significant increase over the previous year
    - We saw a 30.8% increase the previous year (FY14 over FY13)

Total People Served

HSD believes that these results can be attributed to a variety of factors, including more effective behavioral health care delivery (including more money going toward patients), the expansion of Medicaid, and the adoption of Centennial Care (which puts a premium on individualized care coordination, so that we do a better job of treating patients holistically). The chart represents a 83.79% increase over last year.
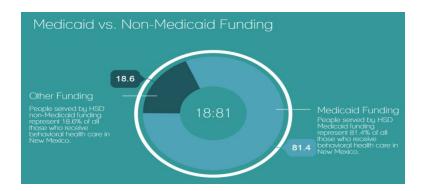
- Medicaid is providing a more effective behavioral health delivery system
- Governor Martinez, in choosing to expand Medicaid, has helped more people in New Mexico gain health care coverage, many for the first time ever
- In addition, Governor Martinez oversaw reform of our Medicaid program by implementing Centennial Care, which requires more patient-centered care
    - A key to the behavioral health success has been the care coordination system contained in Centennial Care – consumers are able to be more quickly connected with the services they most need with their care being tracked throughout the system
- We have seen an increase in all demographics being served, including those who were not eligible under Medicaid expansion, as well as those being paid for through Medicaid and non-Medicaid funds

More Served
Children & Adults

Roughly 34,300 more children and 39,388 more adults received behavioral health services between the 2013 and 2014.

o   An increase across all age groups has been seen as well – 55.82% for under 21; 55.3% for 21-64; and 15% for 65 & over

o   Those being served with Medicaid funding represent 81.4% of those receiving behavioral health services, while those being served by non-Medicaid funding represent 18.6% of those receiving behavioral health services

o   Total consumers served in CY14 is 160,582, compared to 87,373 people served in 2013

- For the first time ever, we are releasing county-by-county data
    o   This will allow us to more effectively track what is happening at the county level
    o   In addition, we will also be able to more effectively deliver care and make adjustments as needed by tracking data at the county level
    o   This is made possible by the reforms that were implemented through Centennial Care

- For example, before we even count non-Medicaid utilization (i.e., just using Medicaid managed care and FFS), we see:
- 58,864 consumers accessed services in Bernalillo County
- 18,184 … in Dona Ana County
- 10,188 … in Santa Fe County
- 5,883 … in San Juan