


Special COVID-19 Letter of Direction #19

Date: November 23, 2020

To: Centennial Care 2.0 Managed Care Organizations

From: Nicole Comeaux, Director, Medical Assistance Division 

Subject: New Mexico Department of Health COVID-19 Claims – Waive Timely Filing

Title: NM DOH COVID-19 Claims – Waive Timely Filing

The purpose of this Letter of Direction (LOD) is to provide guidance and directives to the Centennial Care 2.0 Managed Care Organizations (MCOs) for modification of services and program standards related to the national public health emergency associated with the 2019 Novel Coronavirus (COVID-19) outbreak. The purpose of these changes is to assure the continuation of essential services to Medicaid patients without disruption or delay while following Centers for Disease Control and Prevention (CDC) direction to maximize social distancing for the duration of the public health emergency. This Letter of Direction (LOD) provides direction to the Centennial Care 2.0 Managed Care Organizations (MCOs) to waive timely filing requirements for COVID-19 testing claims submitted by the New Mexico Department of Health (NM DOH).

Department of Health Claims:

For COVID-19 testing claims submitted by the NM DOH, the 90-day timely filing requirement stated in NMAC 8.302.2.11 will be waived and DOH will be allowed up to 250 calendar days from the date of service to submit claims. The provider ID number for NM DOH claims is 00053716.

Each MCO should contact the NM DOH and provide guidance for submitting claims. Their contact information is below:

Michelle Cisneros
BEHR Manager
Phone: (505) 827-0664
Email: Michelle.Cisneros@state.nm.us

Reporting Requirements

A template has been provided with the LOD, and MCOs are directed to run reports for the claims identified and submit them to their HSD contract managers via email by 5:00 p.m. on the 15th of each month following the last day of each month (i.e. monthly reporting period), beginning on December 15, 2020.

The effective date of this LOD is retroactive to the date of New Mexico's emergency declaration on March 11, 2020. Reporting requirements will cease nine months after the end of the public health emergency (e.g. HSD determines that the national public health emergency ceases on 1/21/2021, the last report submission will be due on 10/15/2021). This will provide HSD with insight into claims lag for these reimbursements. This COVID-19 LOD will sunset when HSD determines all reporting requirements have been completed.