



# ASPEN and the Health Insurance Exchange

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# Agenda

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What is ASPEN?

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ASPEN and the HIX

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Current Status and Remaining Activities

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Questions

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# What is ASPEN?

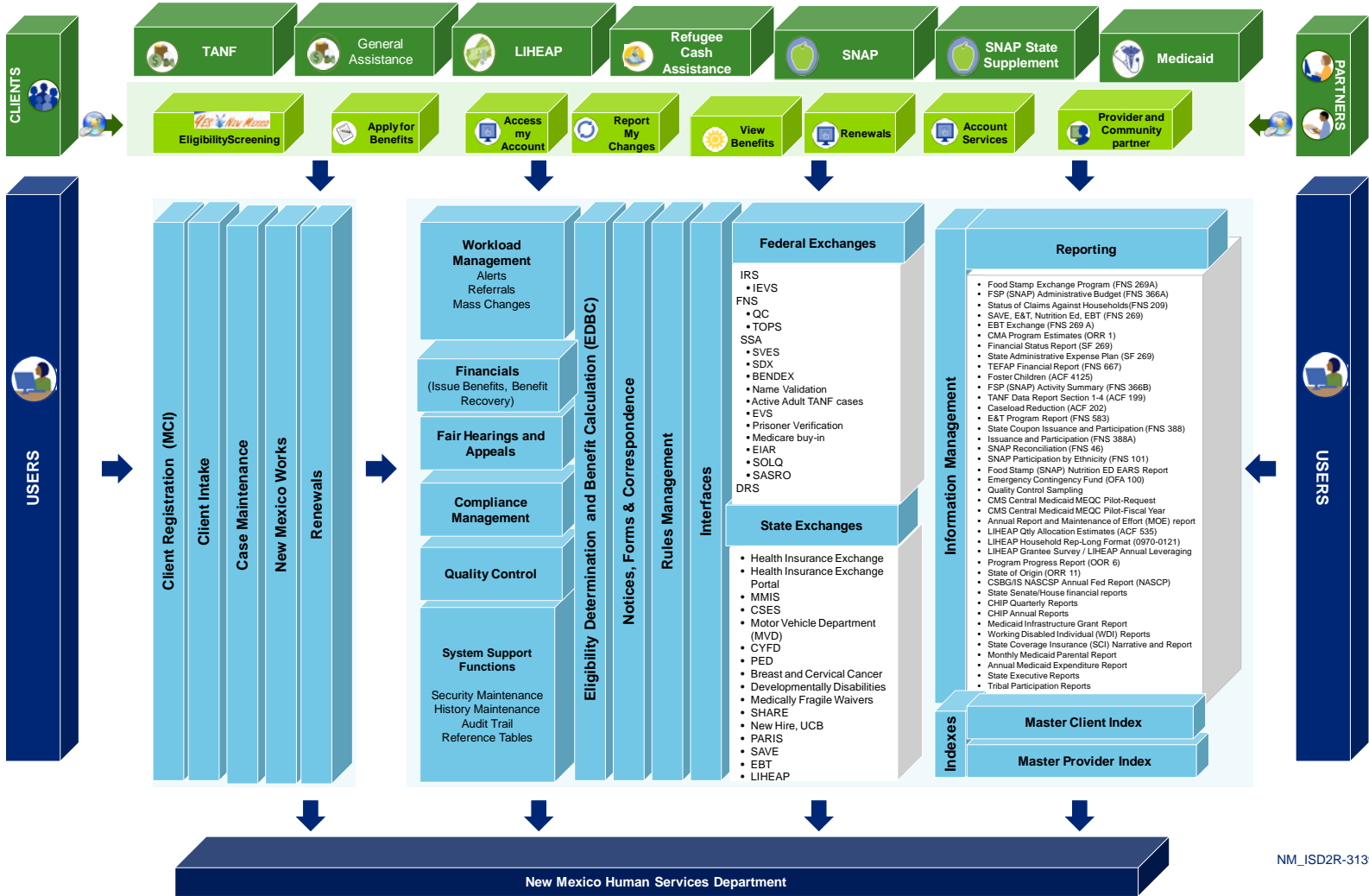
# ASPEN Functional Overview

- Integrated case management and eligibility determination system
- Full replacement of HSD's current legacy eligibility systems
- Transfer of the Michigan Bridges codebase
- YES-NM online portal

The screenshot shows the ASPEN web application interface. At the top, there is a navigation bar with the ASPEN logo and user information: "External User", "USER ID: user01", "Cahoon County DSD", and "21 February 2012". Below this is a search bar and a "Change Office" dropdown menu. The main content area is divided into several sections: "My Tasks and Reminders" with a table showing a task due on 1/17/2011, "My Schedule" with a table for duration, case name, and appointment type, "Caseload Statistics (As of 02/21/2012)", and "EDM Statistics (As of 02/21/2012)" with a table for days old, new, started, total, and applications. A left-hand navigation menu lists various system functions like "BRIDGES Home", "Reception Log", "EDI", "Application Registration", "Self Service", "Front Desk", "Scheduling", "Data Collection", "Eligibility", "Case Maintenance", "Simulation", "Benefit Issuance", "Benefit Recovery", "Correspondence", "Redetermination", "Interfaces", "Security", "Inquiry", "Tasks/Reminders", "Provider Management", "Manage Office", "Resources", "Reference Tables", "Reports", "Batch Reports", "Case Reads", "Quality Control", "Conversion", "Hearing", "Help Manager", and "Search".

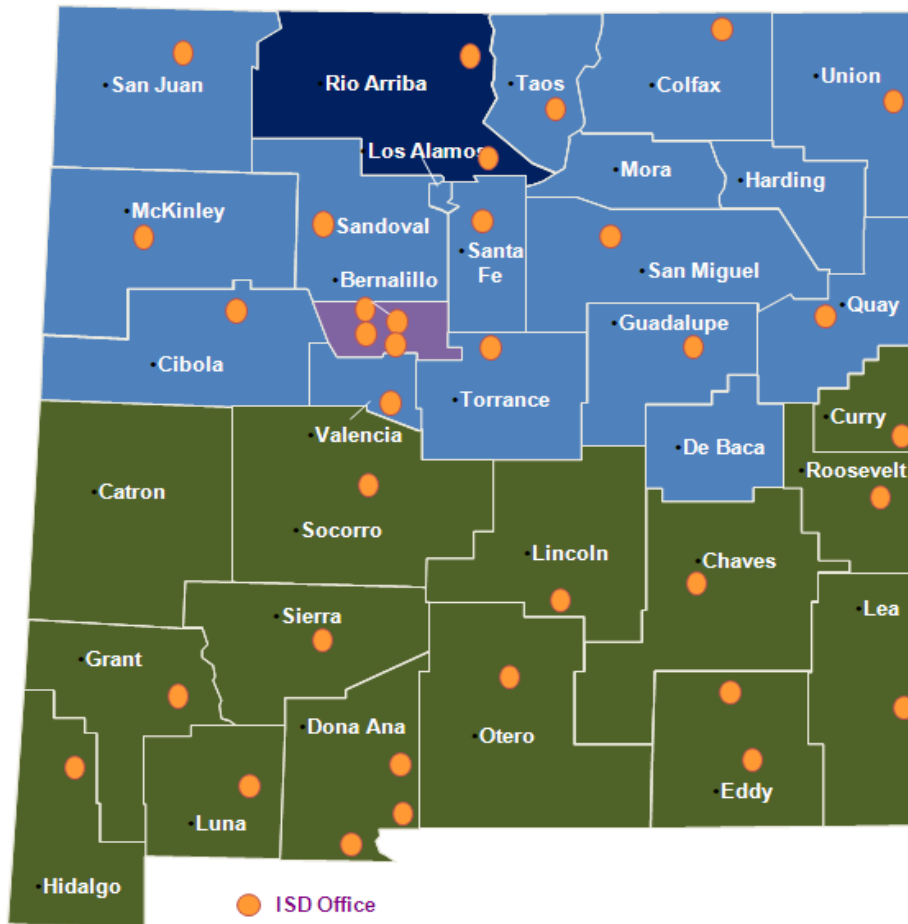
The screenshot shows the YES NEW MEXICO online portal. At the top, there is a header with the YES NEW MEXICO logo and a "Español" link. Below the header is a "Login to Your Eligibility System" section with a "User Login" form containing fields for "User ID" and "Password", a "User Login" button, and links for "Forgot your password?" and "Forgotten User ID? Please Click Here". To the right of the login form is a banner image showing a family and a child, with three orange buttons: "Am I Eligible?" (with a "Screening Tool" link), "Apply For Benefits" (with links for "Food Assistance (SNAP)", "Medical Assistance", "Cash Assistance", and "Energy Assistance (LH&AP)"), and "View My Case" (with links for "Check My Benefits", "Report My Changes", "Renew My Benefits", and "Upload Documents"). Below the buttons is a "Community Partners Login" link. At the bottom, there is a footer with links for "NewMexico.gov Home", "JSD Home", "Other Resources", "Confidentiality & Privacy Policies", "Accessibility Policy", and "Voter Registration".

# ASPEN Functional Overview



NM\_ISD2R-3139

# ASPEN Phased Statewide Deployment



■ **Pilot (Rio Arriba) - 7/22/2013**

- Caseload: 14,500 (3%)
- Employees: 26

■ **Wave 1 (South) - 9/23/2013**

- Caseload: 157,000\* (31%)
- Employees: 273

■ **Wave 2 (North) - 11/18/2013**

- Caseload: 153,000 (30%)
- Employees: 255

■ **Wave 3 (Bernalillo) - 1/21/2013**

- Caseload: 146,000 (29%)
- Employees: 218

■ **Centralized Units and Central Office**

- Caseload: 41,000 (all assigned to SCI South)
- Employees: 170

**Pilot Date – 07/22/2013**  
**Pilot County – Rio Arriba / Espanola Office**

## Login to Your Eligibility System



\* User ID  
  
 \* Password

Forgot your password?  
 Please enter your User ID  
 and [Click Here](#)

Forgotten UserID? Please  
[Click Here](#)

Community Partners Login



### Am I Eligible?

> Screening Tool

### Apply For Benefits

> Food Assistance (SNAP)  
 > Medical Assistance  
 > Cash Assistance  
 > Energy Assistance (LIHEAP)

### View My Case

> Check My Benefits  
 > Report My Changes  
 > Renew My Benefits  
 > Upload Documents

### Functionality Implementing 10/1/13

If you do not have a user id and password, click on 'Apply For Benefits' or 'View My Case' to create an account.

If you have not used a computer very much and would like to practice before you get started, [Click here](#).

To see office closures or delays, [Click here](#).

To access external links that may be helpful click on 'Other Resources.'

### 10/1/13

### 2/1/14

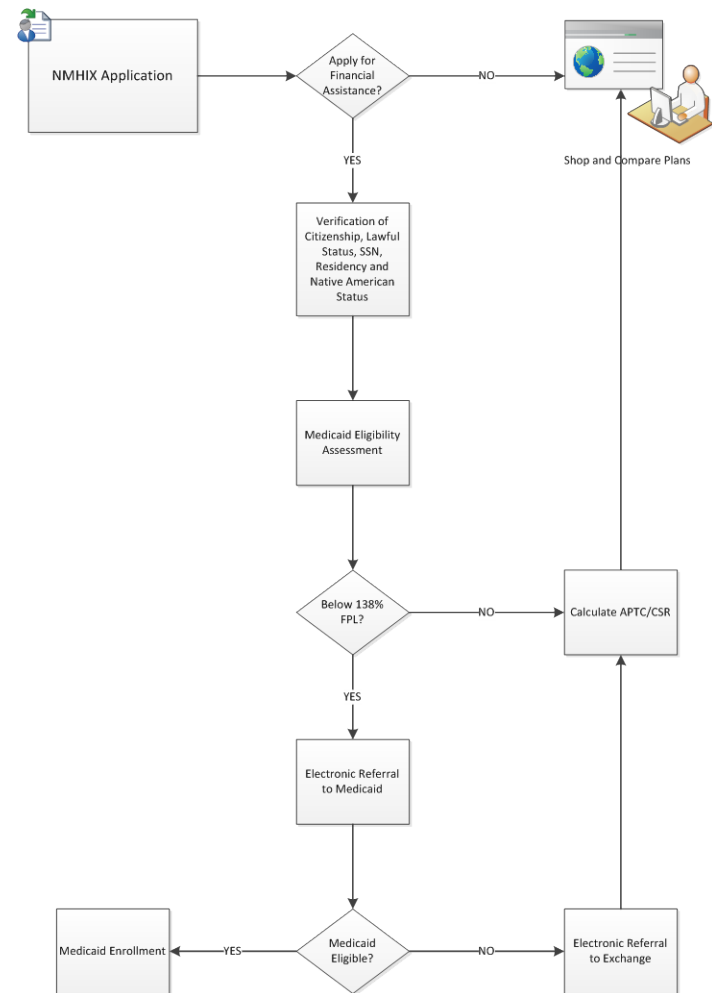
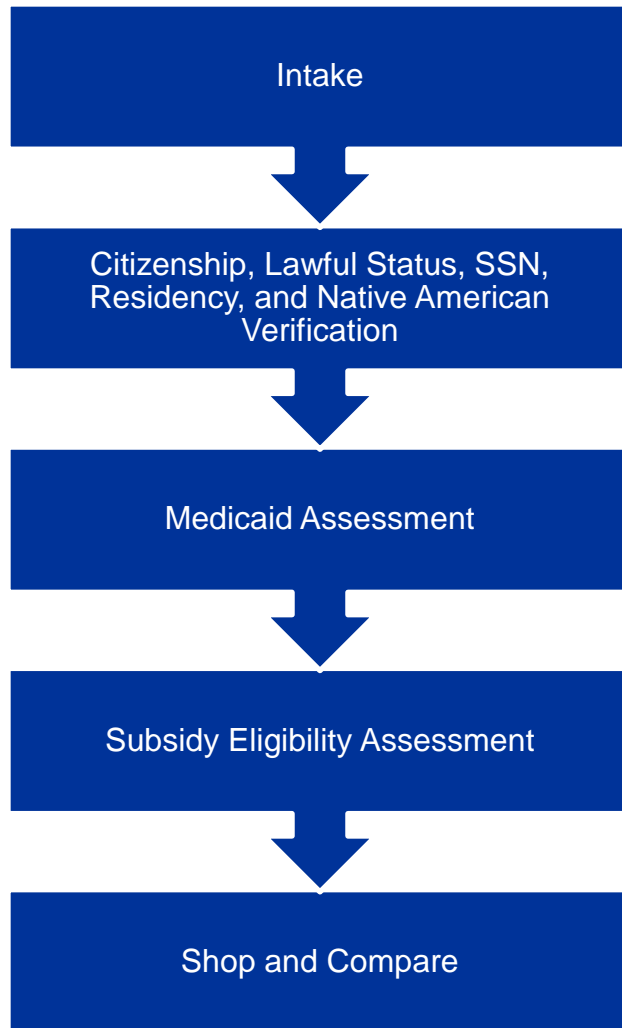
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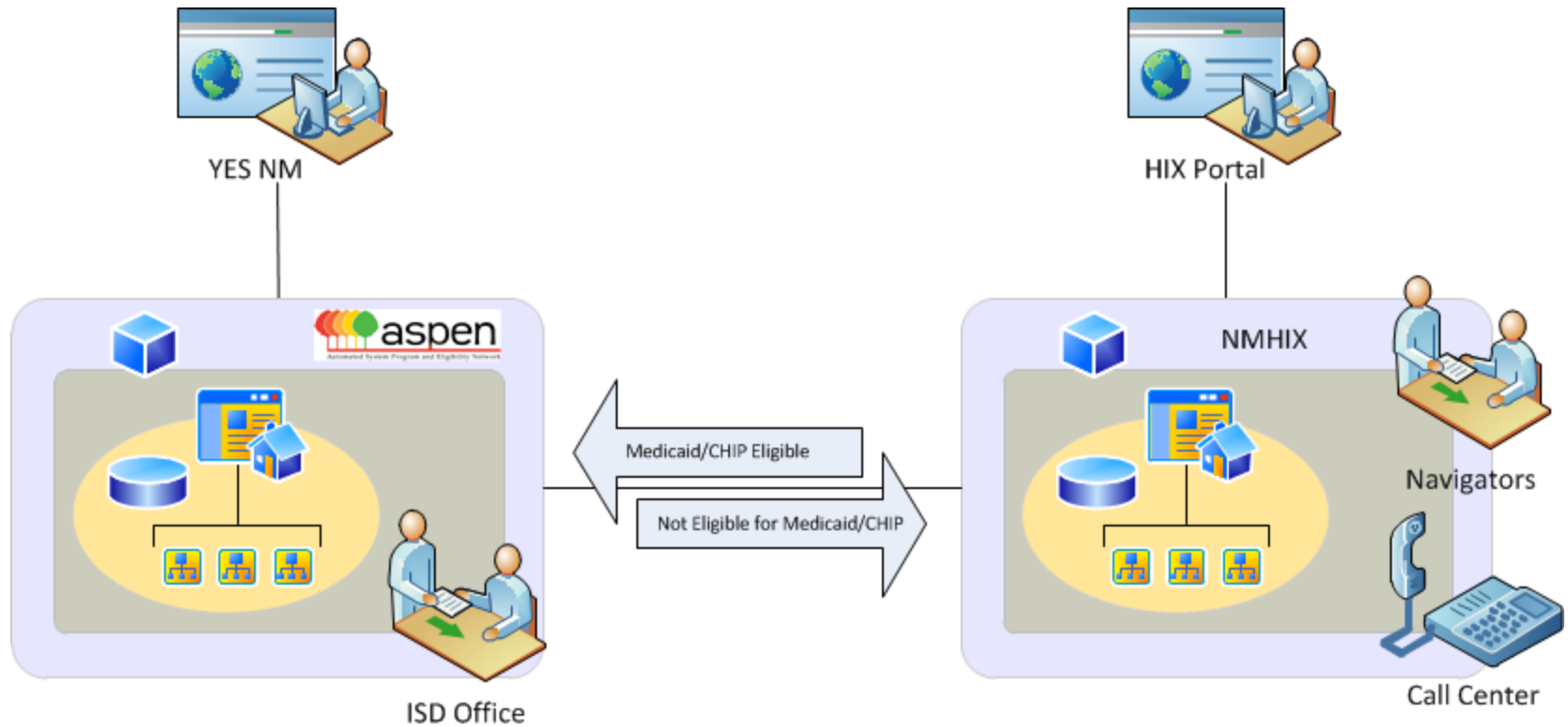
# ASPEN and the HIX



# The *Simplified* HIX Eligibility Process



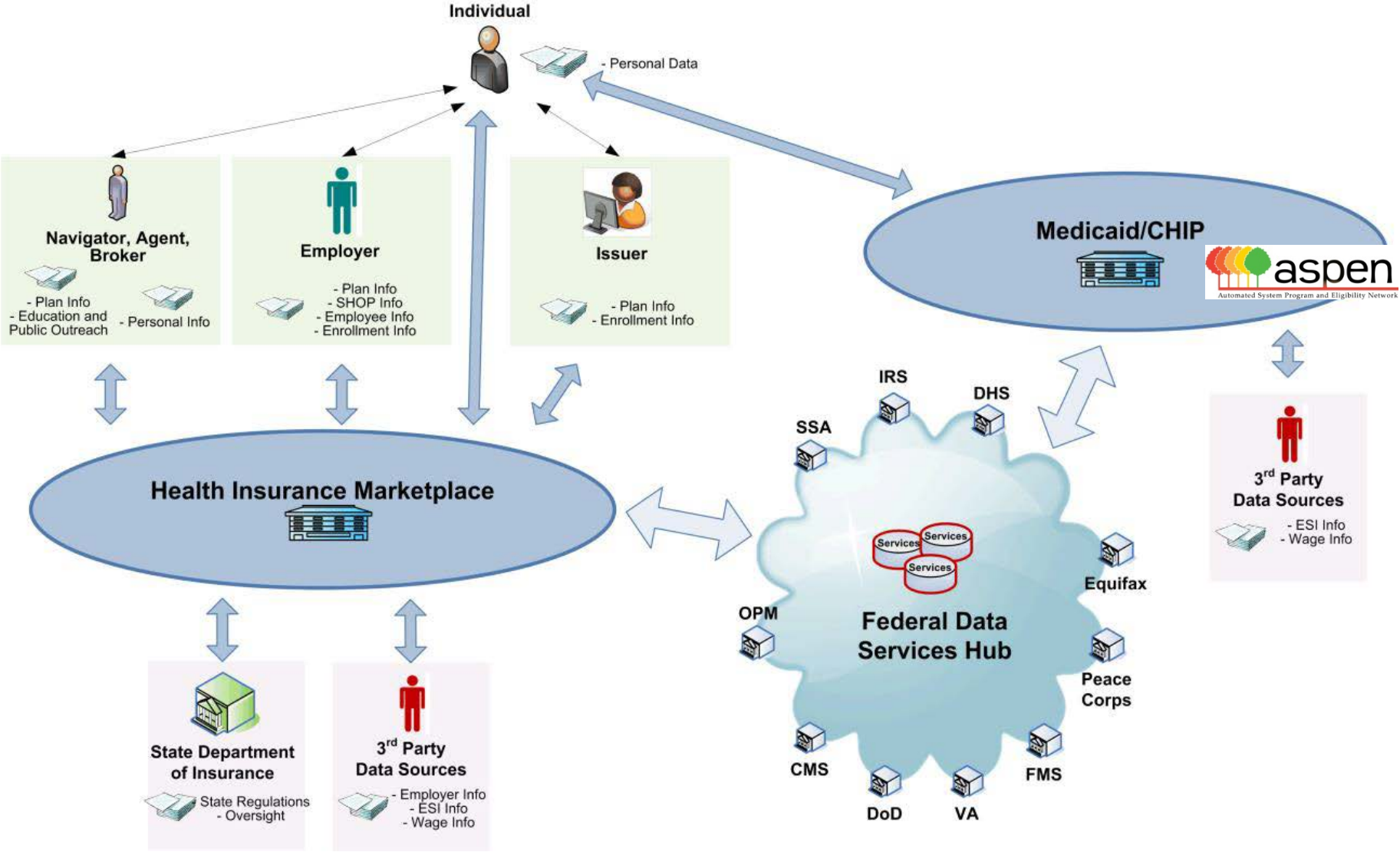
# Medicaid and Exchange Eligibility and Referrals



**Medicaid**

**Exchange**

# ASPEN, HIX and the Federal Data Services Hub



# **Current Status and Remaining Activities**

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- ASPEN is in the User Acceptance Testing Project Phase
- CMS hasn't released final documents for the Electronic Account Transfer service (expected mid-June)

## ***To Do (Requires HIX Resources)***

### **Technology**

- Analyze Electronic Account Transfer service documentation
- Design, Develop, Test, and Implement Interfaces
- Design, Develop, Test, and Implement Notices and Correspondence

### **Business**

- Execute agreement(s) between HSD, Exchange and CMS
- Complete FFM on-boarding process
- Complete required CMS gate reviews

# Questions

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