

**New Mexico Health Insurance Alliance** 

Alliance Overview
Legislative Workgroup

October 16, 2012



### Who We Are

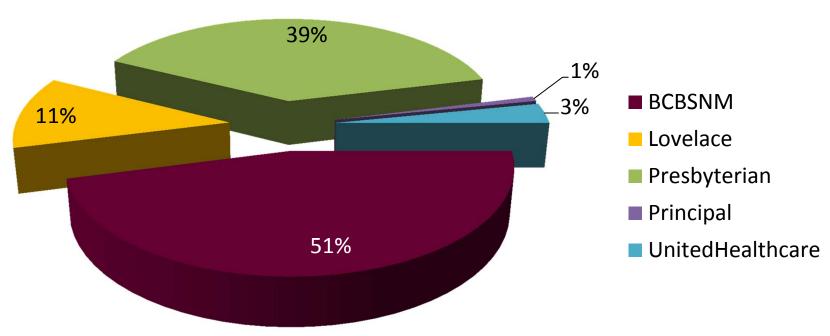
The New Mexico Health Insurance Alliance (NMHIA) provides small business and certain individuals access to health coverage not available in the commercial marketplace. NMHIA is carrier funded, partnering with New Mexico Brokers to place clients.

- Created in 1994 as a non-profit third party administrator
- Governed by a Board of Directors
  - Nine Governor Appointees
    - 4 small employers, 1 nonprofit, 4 small business employees
  - Five elected carrier directors
- Funded by Employer/Employee & individual premiums & and carrier assessments



### **Total Earned Premium**

# 2011 Earned Premium \$18.7 Million



2012 - Budgeted Earned Premium \$19.5 M



# Total Covered Lives September 2012

Carriers	нмо	PPO	Hybrid HMO	HDHP	Total 2012
BCBSNM	611	1068			1679
Lovelace	377	87	67	39	570
Presbyterian	1049	152	565		1766
Principal		0			0
UHC		237			237
Total	2037	1544	632	39	4252
Primary Insured					2626
Dependents					1626
Total					4252

Year over Year Enrollment and YTD							
	Small		% increase				
Year	Group	Individual	Total	(decrease)			
2006	3,670	2,161	5,831	30%			
2007	3,245	2,375	5,620	-4%			
2008	2,777	2,191	4,968	-12%			
2009	2,205	1,854	4,059	-18%			
2010	2,220	1,567	3,787	-7%			
2011	2,221	1,563	3,784	0%			
2012*	2,679	1,573	4,252	12%			

<sup>\*</sup> YTD September 2012



# Enrollment Results September 2012 (Rolling Twelve Months)

Total Covered Lives -Sep 2012										
			Hybrid		Total			Hybrid		Increase/
Carriers	НМО	PPO	НМО	HDHP	2012	НМО	PPO	НМО	<b>Total 2011</b>	(Decrease)
BCBSNM	611	1068			1679	767	851		1618	4%
Lovelace	377	87	67	39	570	398			398	43%
Presbyterian	1049	152	565		1766	1164	39	450	1653	7%
Principal		0			0		19		19	-100%
UHC		237			237		125		125	90%
Total	2037	1544	632	39	4252	2329	1034	450	3813	12%
Primary Insured					2626				2436	8%
Dependents					1626				1377	18%
Total					4252				3813	12%



## **Total Assessments**

(Reinsurance Recoveries + Adm Assessment)

Year	Earned Premiums	Inc	urred Claims	Loss Ratio	Reinsurance Recoveries	Attachment Point	A	Total Assessment
1995	\$ 3,232,722	\$	3,286,705	102%	\$ 604,718	100%	\$	476,317
1996	\$ 5,148,414	\$	5,937,317	115%	\$ 1,139,117	100%	\$	802,521
1997	\$ 5,836,581	\$	7,814,537	134%	\$ 2,896,887	100%	\$	2,472,902
1998	\$ 5,733,891	\$	6,477,478	113%	\$ 1,654,030	85%	\$	1,173,442
1999	\$ 7,925,810	\$	9,746,975	123%	\$ 3,175,757	85%	\$	2,965,990
2000	\$ 13,675,392	\$	18,049,484	132%	\$ 6,315,297	85%	\$	5,217,061
2001	\$ 16,934,497	\$	20,738,123	122%	\$ 8,163,272	75%	\$	6,630,864
2002	\$ 15,857,286	\$	17,586,034	111%	\$ 5,746,568	75%	\$	4,211,163
2003	\$ 16,102,961	\$	18,377,541	114%	\$ 6,301,712	75%	\$	4,665,865
2004	\$ 15,951,339	\$	20,137,514	126%	\$ 8,225,761	75%	\$	6,596,754
2005	\$ 16,320,563	\$	20,509,742	126%	\$ 8,315,562	75%	\$	6,810,926
2006	\$ 19,229,968	\$	25,306,984	132%	\$ 10,997,518	75%	\$	9,295,246
2007	\$ 23,174,920	\$	30,298,053	131%	\$ 12,858,894	75%	\$	10,574,964
2008	\$ 22,444,266	\$	28,020,187	125%	\$ 11,365,785	75%	\$	9,132,270
2009	\$ 20,056,262	\$	21,756,731	108%	\$ 6,722,024	75%	\$	4,911,121
2010	\$ 19,276,533	\$	21,390,304	111%	\$ 9,874,513	75%	\$	7,606,146
2011	\$ 18,654,616	\$	24,578,783	132%	\$ 13,990,962	75%	\$	11,296,061



# NMHIA Business Relationships

#### **Small Business Partners**

18 Chambers of Commerce Community Support Organizations

#### **Insurance Brokers**

Independent Insurance Agents of New Mexico, Rio Grande Group Health Underwriters, New Mexico Group Health Underwriters, Northern New Mexico Association of Health Underwriters, Broker Insurance Agencies, & Individual Brokers

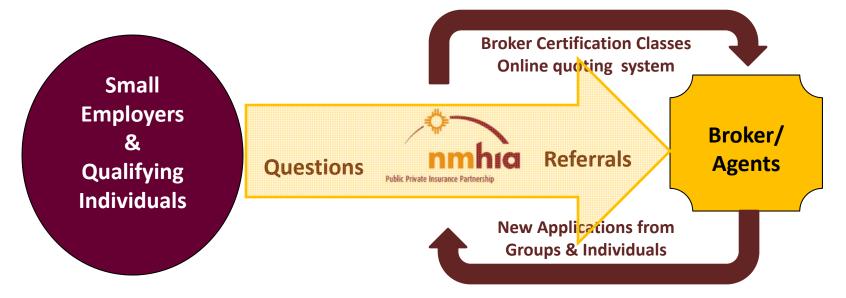
#### **Other Business Partners**

NM Department of Insurance New Mexico Medical Ins Pool State Coverage Initiative / Insure NM!





## General Awareness/Marketing



- **Print**; ads & editorials
- Radio; ads & interviews
- TV
- Web
- Seminars
- Broker Communications
   Certification/ Carrier Broker Events

### •Face2Face Meetings

- Broker meetings
- Broker Council
- Chambers of Commerce
- Trade Assns
- Small Bus Dev Centers
- Community Organizations
- •Website management



## **NMHIA**

### **Third Party Administrative Services 2012**

Application, enrollment Eligibility, changes, monthly What we Do carrier remittance payments, premium invoicing, & reinsurance assessments collection & Renewals Aetna\* Small **BCBCNM Employers** CIGNA\* Public Private Insurance Partnership & **Guardian\*** Qualifying Lovelace **Individuals Principal\*** Premium **Presbyterian** Annual Billing & **United of Omaha\* Broker/** Renewals Collections **UnitedHealthcare Agents** \* NMHIA Renewals only Carrier Member Eligibility, Qualification Remittance & & Enrollment Assessments General **Financial** Awareness/ Reporting Marketing



# Looking Ahead Exchange vs. Alliance/DOI Responsibilities

Exchange Public Private Insurance Exchange 2014	Alliance/DOI Public Private Insurance Partnership 2014
Information exchange to guide citizens to coverage and opportunities for subsidies when applicable	Alliance provides access to small business and qualified individuals who cannot qualify in the commercial market
Certify Qualified Health Plans according to legislative criteria (carrier set pricing)	DOI will be responsible for the Certification of Qualified Health Plans and applicable rate review
Offer multi-carrier programs (bronze, silver, gold, platinum, and catastrophic)	Alliance offers multiple Preferred Provider Organizations (PPO) carrier programs with 3 different PPO plan designs and Health Maintenance Organizations (HMO), Hybrid HMOs, and High Deductible Health Plans on a state wide basis
Qualify/enroll small employers and individuals for participation in the Exchange with access to Medicaid and Exchange benefit programs	Alliance qualifies and enrolls small business and qualified individuals to participate in the Alliance
Process annual renewals	Alliance processes annual renewals
Consult with relevant stakeholders, consumers, insurance brokers, small business advocates, Medicaid officials and administrators	Alliance consults with relevant stakeholders, consumers, insurance brokers, chambers of commerce, community and small business advocates
Determine eligibility according to income	Alliance determine eligibility according to plan of operations



## **Contact Information**

# Improving New Mexicans' quality of life by providing access to quality health insurance products

**1-800-204-4700** 

www.nmhia.com

PO Box 5095

Santa Fe, New Mexico 87502

An Insure NM Partner!



## Computer System

The administrative database for the New Mexico Health Insurance Alliance, NMADMN, is a comprehensive customized records management/reporting system.

The supporting database technology is Microsoft SQL Server 2005 and the user interface is developed in Sybase PowerBuilder.