

**INTERDEPARTMENTAL MEMORANDUM**  
**MAD GI: 13-02**  
**DATE: July 22, 2013**

**TO: ISD AND MAD STAFF**

**FROM: JULIE WEINBERG, DIRECTOR, MEDICAL ASSISTANCE DIVISION**  
**TED ROTH, DIRECTOR, INCOME SUPPORT DIVISION**

**BY: KATHY SLATER-HUFF, COMMUNICATION & EDUCATION BUREAU CHIEF**

**SUBJECT: SCI LOVELACE MEMBERS TRANSFER TO MOLINA HEALTHCARE OF  
NEW MEXICO**

The Medical Assistance Division (MAD) is notifying ISD and MAD staff about the transfer of Medicaid's managed care contract with Lovelace Community Health Plan to Molina Healthcare of New Mexico. Beginning August 1, 2013, Medicaid coverage for members previously enrolled with Lovelace will be provided by Molina Healthcare.

Due to the immediate transfer, the eligibility information in ASPEN and ISD2 will not correctly show the MCO change for State Coverage Insurance (SCI) members. If you receive a call from an SCI member and ISD2 or ASPEN shows that they are enrolled with Lovelace, please understand they have been switched to Molina Healthcare effective August 1, 2013.

If these new Molina Healthcare members need more information about their services or have questions about healthcare providers in the Molina network, please refer them to call Molina Healthcare at 1-800-580-2811 from 8 a.m. to 5 p.m., Monday through Friday.

If you have any questions regarding this GI please contact Jeannette Gurule at 505-827-7765 or [Jeannette.c.gurule@state.nm.us](mailto:Jeannette.c.gurule@state.nm.us) .