




STATE OF NEW MEXICO
Human Services Department
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Angela Medrano, Deputy Cabinet Secretary
Kari Armijo, Deputy Cabinet Secretary
Karmela Martinez, Director ISD

General Information Memorandum

ISD-GI 22-14

TO: ISD Employees
FROM: Karmela Martinez, Director, Income Support Division 
DATE: July 11, 2022
RE: FFY 2022 SNAP Performance Report-Fifth

Attached please find the fifth issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2022. This report includes all Quality Control (QC) findings received for the review months of October 2021 through February 2022. Additional data included in this report is the recertification timeliness.

The FFY 2022 Performance Goals for the state are:

- Cumulative Payment Error Rate of 6% or better (Payment Accuracy 94%)
- Cumulative Negative Error Rate of 1% (Case and Procedural Error Rate (CAPER) of 99%)
- Expedite and Non-Expedite application processing timeliness of 95%

In lieu of the mandatory reviews, Supervisors are required to complete the reviews returned by the Accuracy Improvement team, as well as the ROM's requirement to review five Pre-disposition SNAP cases and two SNAP denials. These reviews should be reviewed within three business days.

If there are any questions or comments, please contact Carolyn Craven, of the Quality Assessment Bureau, at 827-7224 or e-mail at Carolyn.Craven@state.nm.us.

Attachment: Fifth SNAP Performance Report for FFY 2022



SNAP PERFORMANCE REPORT

Fifth Edition

Federal Fiscal Year 2022

Quality Control Review Findings
October 2021-February 2022

Issued by:
Quality Improvement Section
Quality Assessment Bureau, New Mexico Human Services Department

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SNAP Performance Report

SNAP Performance Report: Fifth Edition




This Supplemental Nutrition Assistance Program (SNAP) Performance Report for Federal Fiscal Year (FFY) 2021 includes all Quality Control (QC) findings received for the review months of **October 2021 to February 2022**.

State Performance Goals

The State reports on three areas and is evaluated by the United States Department of Agriculture (USDA) Food and Nutrition Service (FNS) on these areas:

- **Payment Accuracy**
- **Case and Procedural Error Rate (CAPER)**
- **SNAP Timeliness for Expedite and Non-Expedite**

For FFY 2022, the State Performance Goals are as follows:

<u>Payment Accuracy</u>	<u>CAPER</u>	<u>SNAP Timeliness</u>
		
A cumulative error rate of 6% or better for a payment accuracy of 94% or better.	A cumulative negative error rate of 1% or better for a CAPER accuracy of 99% or better.	A timeliness rate of 95% or better for SNAP Expedite and Non-Expedite.

The Payment Error Rate is figured from the QC Positive Sample cases for the review month, which are the cases actively receiving SNAP benefits. QC reviews the last action taken on the case to certify the eligibility, which could be an Application, Interim Report, or Recertification.

The CAPER Error Rate is figured from the QC Negative Sample cases for the review month, which are SNAP cases that were denied or terminated during the review month. QC reviews the last action taken to deny/terminate eligibility. The CAPER rate reviews the caseworker action and notices sent to the household. If a notice is not clear and concise and/or does not match the case record, the case is found in error even if the action to deny the case was correct.

Payment Accuracy

State Cumulative Payment Error Rate

The cumulative rates are the ongoing totals and averages taken from the total QC reviews for the fiscal year. These totals contain reviews from the months of **October 2021 to February 2022**.

Ineligible Benefits

\$1,650 (1.28%) was incorrectly issued to recipients who were not eligible to receive SNAP benefits.

Total Error Amount

\$16,472 was incorrectly issued to recipients and is a combination of overpaid, underpaid, and ineligible benefits. This is based on the total cases reviewed by QC and the \$129,156 total benefits issued within those cases.



Underpaid Benefits

\$1,144 (0.89%) was not appropriately issued to recipients who were eligible to receive a higher amount in SNAP benefits.

Overpaid Benefits

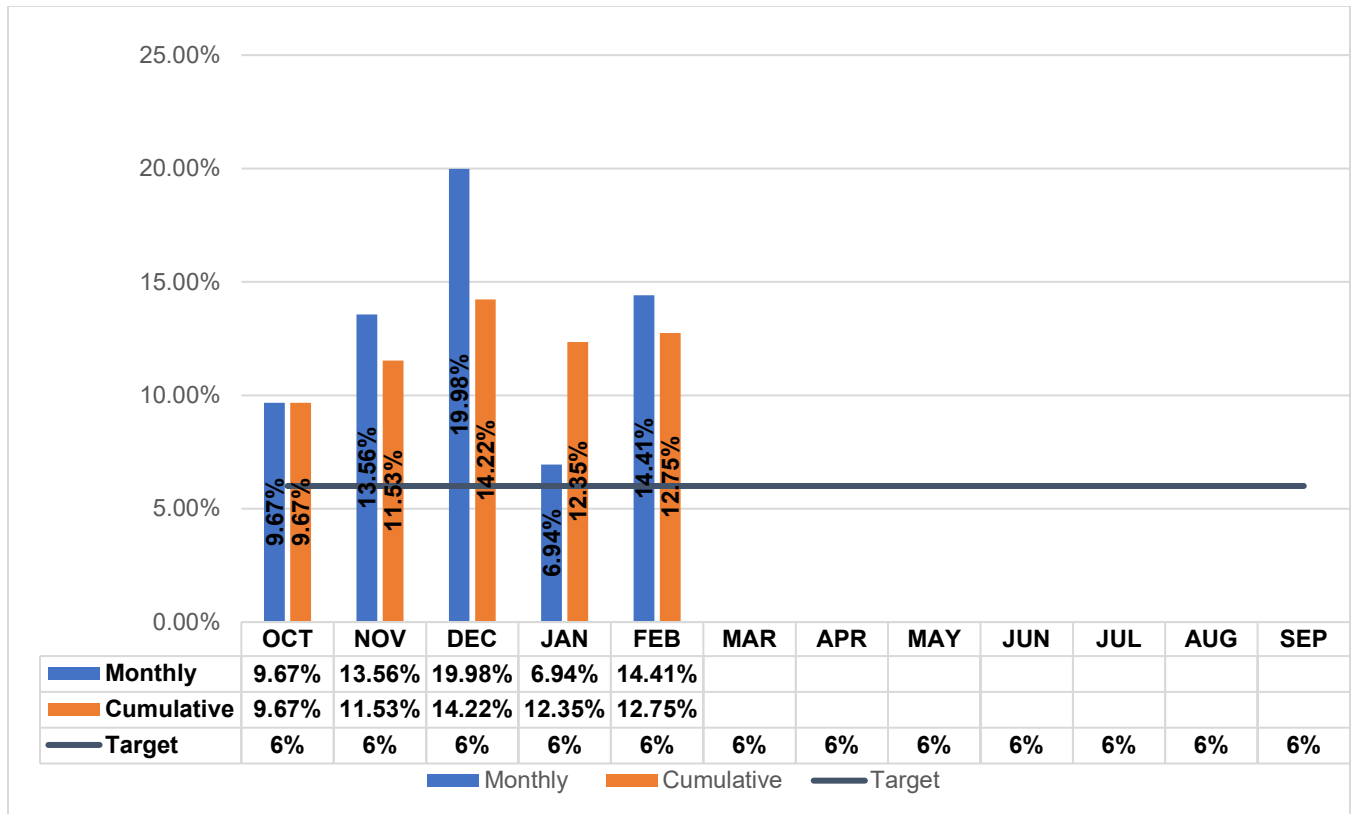
\$13,678 (10.59%) was incorrectly issued to recipients who were eligible for a lesser amount in SNAP benefits.

Cumulative Totals - October 2021- January 2022

Total Benefits Paid in QC Sample	\$129,156
Total Error Amount in QC Sample	\$16,472
Total Cases Reviewed by QC	409
Total Cases with Errors	61
Total Correct Cases	348
Total Cases with Overpaid Benefits	50
Total Cases with Underpaid Benefits	9
Total Cases with Ineligible Benefits	2
Cases Dropped (In Sample, not Reviewed by QC)	81

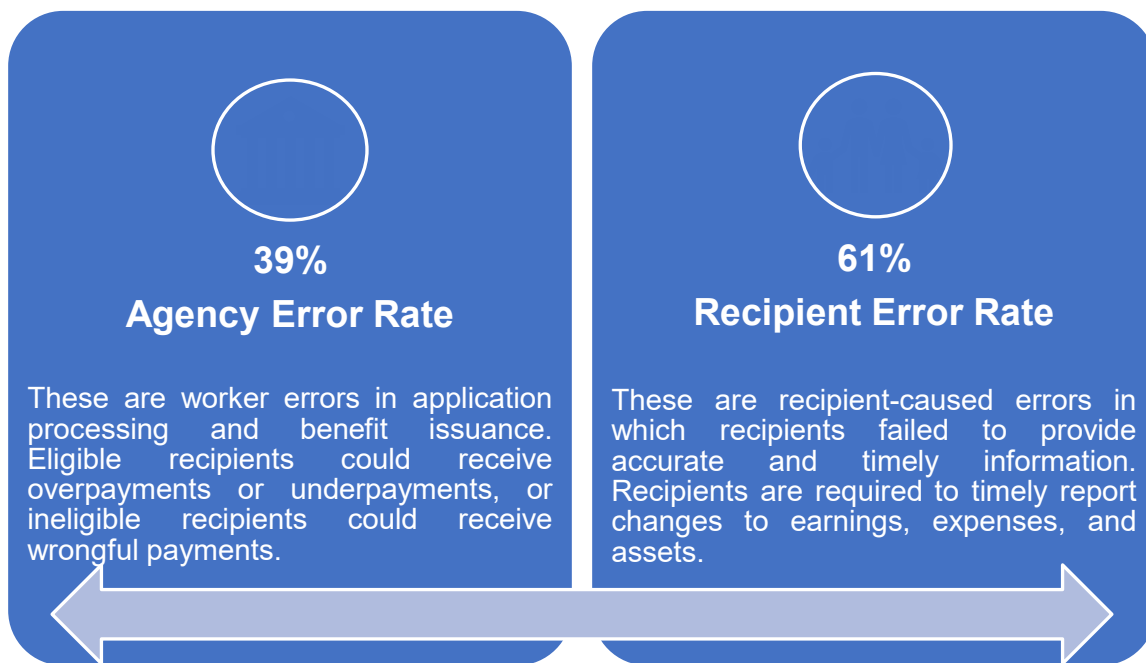
FFY 2022 State Payment Error Rates

Monthly vs. Cumulative Error Rates



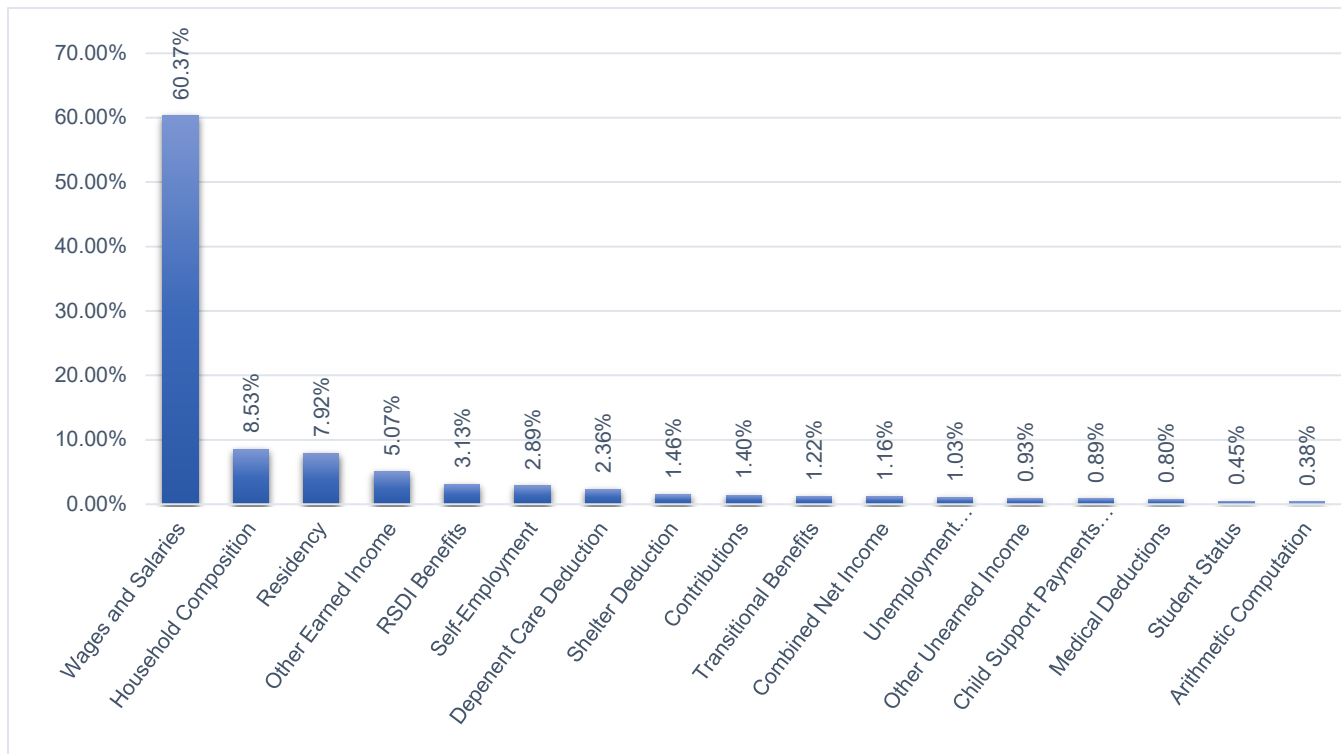
Monthly totals are for the individual review month, cumulative totals are the totals of all months ongoing added together.

Are they Agency or Recipient Errors?



FFY 2022 SNAP Error Trends – Cumulative Totals

Cumulative Totals - October 2021- February 2022		
Error Element	Error Amount	Error Percentage
Wages and Salaries	\$9,944	60.37%
Household Composition	\$1,405	8.53%
Residency	\$1,304	7.92%
Other Earned Income	\$835	5.07%
RSDI Benefits	\$516	3.13%
Self-Employment	\$476	2.89%
Dependent Care Deduction	\$389	2.36%
Shelter Deduction	\$241	1.46%
Contributions	\$230	1.40%
Transitional Benefits	\$201	1.22%
Combined Net Income	\$191	1.16%
Unemployment Compensation	\$170	1.03%
Other Unearned Income	\$154	0.93%
Child Support Payments Received from Absent Parent	\$147	0.89%
Medical Deductions	\$132	0.80%
Student Status	\$74	0.45%
Arithmetic Computation	\$63	0.38%



Error Findings as Reported to Field Offices

February 2022 QC Reviews

Review Number	Error Cause	Reason for the Error	Over/Under	Error Amount	Cause	Error Description
10397	Daycare Expense	Deduction included that should not have been	Under	\$120	Agency	RM - EI \$31.00, \$300 rent plus HCSUA with \$0 dependent care deduction allowed. QC verified free daycare provided by client's mother. Comp II - agency incorrectly anticipated dependent care expense at recertification 2/28/22. QC corrected agency figures allowing \$1495 EI, \$300 rent plus HCSUA with \$0 dependent care deduction. Dependent care expense was not updated in ASPEN system since 9/2021 and no evidence found agency discussed expenses with client during PI with client on 2/11/22. 1/14/22 application dependent care expenses left blank as client verified mother provides daycare free of charge with no mileage claimed. RM final determination as it is the least quantitative error between both comparisons.
10399	Child Support, Daycare, and Shelter Expenses	Deduction that should have been included was not	Under	\$67	Client and Agency	QC verified RSDI \$1136 and CS \$346 for recipient, RSDI \$438 for second recipient. QC verified recipient attends childcare center for two years through RM, attends 5 days/week M-F with \$0 Co-pay responsibility between 9/2020 through 06/2022. QC finds HH entitled to mileage and verified \$203.58 dependent care deduction. NM CSED verified \$346 monthly payment 07/20 - 09/21; 11/21 - RM with no changes. Landlord verified \$485 monthly lot rent as of 07/2020. Landlord for MH verified \$471.31 monthly MH rent for two years. Both comparisons verified RSDI \$1136 and CS \$346 for recipient, RSDI \$438 for recipient #2, \$956.31 shelter plus HCSUA with \$ 203.53 dependent care deduction allowed. HH reported daycare expense on 10/4/20 that was not addressed by the agency.
10400	Earned Income and Income Limit	Unreported source of income (do not use for change in employment status)	Over	\$230	Client	RM: \$2520 EI, resulting in gross income being over the \$1771. Comp II: QC reviewed agency figures and determined HH failed to report when recipients' income, which began 6/19/20 exceeded the gross limit. QC completed 3-month look back to determine if a reportable change occurred while on simplified reporting. HH was over gross income limit in all months: 1/22 with \$2646 EI, 12/21 with \$2520 EI and 11/21 with \$2520. QC allowed \$2520 converted EI in final determination resulting in combined gross income exceeding the \$1771 FPG limit for 1 HHM, which was a reportable change.
10402	RSDI and VA	More income received from this source than budgeted	Over	\$230	Client	RM: \$1463 RSDI, \$1742.94 VA, \$693.47 shelter expense plus HCSUA. Comp II: QC determine ASPEN failed to implement mass change updates since last action, most recently effective 1/22, as income was known & verified from BENDEX interface. HH also failed to report VA benefits as client had already received a payment in 2/21, as VA was known & verified to the HH and should have been reported at 3/8/21 initial application. Corrected figures based on \$1463 RSDI, \$1645.83 VA, \$673.80 shelter expense plus HCSUA.
10414	Earned Income and Income Limit	More income received from this source than budgeted	Over	\$439		RM: 2HHM, \$2911 EI, \$574 shelter and \$385 HCSUA; total gross of \$2911 exceeds the income standard of \$2396 for HHBG of 2.



					Agency	Comp II: Due to RM income exceeding gross income; income for the prior 3 months reviewed to determine if a reportable change occurred. QC verified via employer statement and check stubs provided, client to have been employed since 10/09/2017. Employer verified earnings for 1st month prior wages 1/2022 \$3015.50, 2nd month prior wages 12/2021 \$4727.67, 3rd month prior wages 11/2021 \$2793.31. HH exceeded the income standard in each of the 3 months prior to RM; therefore, a reportable change occurred and must be considered in the error determination. QC determined 3rd month prior to RM (month 11/2021) is what should have been reported for SR. QC allowed converted income of \$2793 from for client 11/26 \$1503.40 and 11/12 \$1289.91 to total \$2793 EI which exceeds gross income standard of \$2396 for HHBG of two. QC determined the HH qualified under BBCE and is therefore subject to minimum allotment TFS separate COE from SNAP. Policy citations listed by agency for SNAP and CASH of 8.139.120.8 and 8.102.120.9B not applicable to TFS under COVID-19 emergency for waiver extension. Comp II final: Error \$439 over-issuance.
10418	Earned Income and Income Limit	Unreported source of income (do not use for change in employment status)	Over	\$230	Client	RM: \$6490 EI, resulting in gross income being over the \$1771 limit for 1 HHM. Comp II: QC reviewed agency figures and determined HH failed to report when recipient's income from , which began 10/25/21 exceeded the gross limit. QC completed 3-month look back to determine if a reportable change occurred while on simplified reporting. HH was over gross income limit in all months: 1/22 with \$3477.56 EI, 12/21 with \$3607.01 EI and 11/21 with \$3006.30 EI per employer verified income. QC determined 3rd month prior to RM (month 11/2021) is what should have been reported for simplified reporting. QC allowed \$3006 converted EI in final determination resulting in combined gross income exceeding the \$1771 FPG limit for 1 HHM. QC determined the HH qualified under BBCE at time of certification and is therefore subject to minimum allotment for HHBG of 1.
10433	Earned Income and Income Limits	Unreported source of income (do not use for change in employment status)	Over	\$230	Agency	RM: \$2099 EI, plus \$59 telephone expense causing an over threshold variance. Comp II: At recert action on 1/25/2022 agency waived the recert interview per IPP 22-01 and documented scans ran, consistent with client statement/application; agency allowed \$0.00 EI. QC found recipient active since 10/7/2021 verified in DOL, New hire, Work number, and through employer contact. QC corrected agency figures allowing 1 HHM, \$1765 EI, plus \$59 telephone expense. QC determined the HH qualified under BBCE at time of certification and is therefore subject to minimum allotment.
10436	Daycare Expense and HCSUA	Deduction included that should not have been	Over	\$202	Client	RM: EI \$5489 based on wages 2/25 \$2464.34 and 2/11 \$3025.01, \$800 shelter plus telephone standard with \$246.14 dependent care deduction allowed. HH exceeds FPL \$4268 for RM. Comp II: EI \$3106, \$80.64 dependent care expense/mileage; \$800 shelter no HCSUA/LUA/TS allowed with \$80.64 dependent care deduction allowed. QC verified HH has 3 different providers for children: (1) recipient #1 at after school childcare \$20/week; (2) recipient #2 at childcare; (3) recipient #3 at. Recipients #2 & #3 are on state program with ECECD and has no out of pocket expense due to Covid-19 Pandemic. QC verified AP, Recipient's ex-boyfriend, pays both electric/gas bills under his name for service for clients address in lieu of



						child support. No evidence found client reported telephone expense to agency; therefore, HH forfeited to phone expense. QC verified no copayments for recipient #2 & #3 & childcare for recipient #1 began 8/2/21, pays \$80/month of which HH did not report to agency; therefore, HH forfeited to deduction. QC corrected mileage for two children total 7.2 miles roundtrip x 20 days = 144 miles X \$.56/mile to allow \$80.64 childcare deduction.
10439	Earned Income and Income Limits	More income received from this source than budgeted	Over	\$208	Agency	RM: \$2076 EI from, resulting in \$1484 net income being over the \$1452 limit for 2 HHM. Comp II: \$2414 EI, which exceeded the 2396 gross income limit. QC determined agency was incorrect to enter unverified \$597 checks reported by the HH & issued a HUMAD, which in turn were auto verified and cleared by ASPEN, thus allowing the wrong amount of income to determine the benefit amount.
10442	Earned Income and Shelter Expense	More income received from this source than budgeted	Over	\$178	Client and Agency	Due to a countable difference for RM QC reviewed agency action. Determined recipient has had active employment with. QC found the agency placed an end date on the 12-month contractual income, allowing \$0.00 earnings. QC corrected agency action allowing the last known and verified contract to the agency 2020-2021 contract \$19,446/12= \$1620.5. QC also found the HH reported on 11/24/2021 recipient #1 and recipient #2 each paying \$700 shelter; agency allowed \$1400 shelter expense. QC verified with landlord \$355 mortgage and \$245 in lot space rental: \$600 total shelter. LL verified mobile home was paid in full in December 2021. QC corrected agency figures allowing 6 HHM, \$1621 EI, \$600 shelter plus HCSUA.
10448	UCB and CS Deduction	Less income received from this source than budgeted	Under	\$69	Agency	RM: \$0 UCB for recipient, \$0 Child Support payments, plus telephone. Comp II: QC finds that at last action recipient was receiving UCB weekly payments of \$202, agency documents that HH also paying out child support in the amount of \$101 weekly. Allowing \$404 child support deduction. QC corrected agency figures not allowing CSED payments received are for both children in the home and part of HHBG for SNAP. Per policy 8.139.520.11 the deduction is allowed only to non-household members. QC corrected figures allowing 3 HHM, \$0 UCB, \$0 CSED payments, plus telephone. QC determined agency was correct to allow \$808 UCB at last action, however due to QC policy, RM is the final determination due to least quantitative error; QC citing element 334 as incorrect, however the main error is 366 (Child Support Expense).
10461	Earned Income and Income Limits	More income received from this source than budgeted	Over	\$410	Agency	RM: \$3755 EI, \$625.40 shelter and \$385 HCSUA. QC verified total gross of \$3755 exceeds the income standard of \$2396 for HHBG of 2. Comp II: Due to RM income exceeding gross income standard, income for the prior 3 months was reviewed to determine if a reportable change occurred. QC verified via interface Work Number employer and income, recipient #1 and recipient #2 to have been employed. Work Number verified earnings for 1st month prior wages 01/2022 \$2641.66, 2nd month prior wages 12/2021 \$3228.97, 3rd month prior wages 11/2021 \$3457.31. HH exceeded the income standard in each of the 3 months prior to RM; therefore, a reportable change occurred and must be considered in the error determination. QC determined 3rd month prior to RM (month 11/2021) is what should have been reported for SR. QC allowed converted income of \$3755 from



						for recipient #1 11/12 \$832.26 & 11/26 \$1243.41 to total \$2076 EI plus from for recipient #2 11/26 \$746.29 & 11/12 \$653.35 to total \$1400. Total EI of \$3458 exceeds gross income standard of \$2396 for HHBG of two FY22 standard. QC determined the HH qualified under BBCE at time of certification and is therefore subject to minimum allotment. Agency caused as TFS certification was incorrectly extended; further, TFS sustained with application/RMB submissions from client between 2/18/20 - 12/13/21.
10473	Self-Employment	More income received from this source than budgeted	Over	\$244	Agency	Based on verification obtained by QC determined at last action agency was correct to allow the most recent income that was provided to them on the 2019 Schedule C, as HH hadn't filled their 2020 taxes yet, however they incorrectly determined income. Agency figures were corrected allowing \$1014 self-employment income (per gross \$22,029 - car and truck \$3941 expense - taxes & licenses \$1429 - other expenses \$4490 (allowed shipping costs of \$4490, excluded \$491 refunds & \$400 donations from total \$5381 total other expenses) = \$12,169 / 12) for error citation as it is the lower error amount.
10481	Earned Income and TFS	Household not entitled to transitional benefits	Over	\$201	Agency	QC reviewed agency figures to determine TFS certification period for 5 months 10/1/20 - 2/28/21. Based on verification obtained by QC, agency figures were corrected using income from when TFS should have ended on 2/28/21 and effective 3/21 HH was no longer eligible for TFS and eligibility determination for SNAP should have been made. Based on verification obtained by QC, agency figures were corrected allowing \$1640 EI. Comp II final: Error \$201 over-issuance.
10486	Earned Income and Income Limits	Unreported source of income (do not use for change in employment status)	Over	\$336	Agency	RM: based on \$2337 EI by recipient, \$1349 RSDI, \$300 shelter expense plus HCSUA. HH over net income limit. Comp II: QC determined at last action, recipient was employed with and should have reported information to the agency on the 12/6/21 Recert, as it was a reportable change. Verified recipient 18 years of age and not enrolled in Highschool/GED program. Corrected agency figures to determine \$1396 EI for recipient, \$1349 RSDI, \$300 shelter expense plus HCSUA. Both comparisons resulted in the same error amount
10487	Earned Income and Income Limits	Unreported source of income (do not use for change in employment status)	Over	\$230	Client	RM: \$4036 EI, resulting in gross income being over the \$1771 limit for 1 HHM. Comp II: QC reviewed agency figures and determined HH failed to report when recipient's income from, which began 8/11/21 exceeded the gross limit. QC completed 3-month look back to determine if a reportable change occurred while on simplified reporting. HH was over gross income limit in all months: 1/22 with \$4036 EI, 12/21 with \$4036 EI and 11/21 with \$4036 EI per paystubs and employer verified income. QC determined 3rd month prior to RM (month 11/2021) is what should have been reported for SR. QC allowed \$4036 converted EI in final determination resulting in combined gross income exceeding the \$1771 FPG limit for 1 HHM. QC determined HH qualified under BBCE at time of certification and is therefore subject to minimum allotment.

FFY 2022 SNAP Payment Error Rates

Regional and County Breakdowns

Percentages are on based total amount of benefits in error divided by the total of benefits issued in the QC sample.

		OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	TOTAL AVG.
Region 1 Northwest Region	Cibola	0.00%	0.00%	0.00%	0.00%	39.72%								7.52%
	McKinley	64.04%	10.61%	0.00%	0.00%	11.31%								15.84%
	San Juan	32.08%	0.00%	7.17%	10.90%	0.00%								10.90%
	Sierra	0.00%	0.00%	62.80%	0.00%	0.00%								62.80%
	Socorro	9.63%	0.00%	0.00%	0.00%	35.40%								8.57%
	N. Valencia	0.00%	17.87%	0.00%	0.00%	0.00%								6.95%
	S. Valencia	0.00%	0.00%	0.00%	0.00%	0.00%								0.00%
Region 1 Totals		28.77%	6.35%	5.27%	5.08%	12.45%								11.94%
Region 2 Northeast Region	Colfax	0.00%	0.00%	0.00%	0.00%	0.00%								0.00%
	Guadalupe	0.00%	0.00%	0.00%	0.00%	0.00%								0.00%
	Quay	0.00%	0.00%	0.00%	0.00%	0.00%								0.00%
	Rio Arriba	0.00%	0.00%	0.00%	0.00%	0.00%								0.00%
	San Miguel	15.47%	16.12%	0.00%	0.00%	41.89%								24.07%
	Sandoval	0.00%	56.40%	23.97%	12.11%	0.00%								13.65%
	Santa Fe	0.00%	36.80%	0.00%	0.00%	0.00%								5.24%
Taos	20.20%	56.57%	0.00%	0.00%	0.00%								40.33%	
Region 2 Totals		4.89%	37.61%	5.18%	6.20%	14.63%								14.78%
Region 3 Central Region	NE Bernalillo	0.00%	0.00%	44.09%	0.00%	20.25%								8.86%
	NW Bernalillo	3.19%	0.00%	0.00%	0.00%	0.00%								1.08%
	SE Bernalillo	0.00%	18.15%	0.00%	0.00%	0.00%								6.64%
	SW Bernalillo	6.26%	8.61%	26.84%	30.73%	25.66%								18.85%
	Torrance	0.00%	0.00%	0.00%	0.00%	0.00%								0.00%
Region 3 Totals		3.53%	6.70%	23.87%	9.76%	17.46%								10.86%
Region 4 Southeast Region	Chaves	0.00%	0.00%	0.00%	0.00%	20.79%								4.37%
	Curry	0.00%	0.00%	34.75%	0.00%	0.00%								16.80%
	Artesia	0.00%	90.70%	0.00%	0.00%	0.00%								21.84%
	Carlsbad	0.00%	0.00%	58.32%	0.00%	0.00%								46.59%
	Lea	0.00%	19.60%	25.57%	18.08%	0.00%								19.02%
	Lincoln	0.00%	0.00%	0.00%	0.00%	0.00%								0.00%
Roosevelt	0.00%	0.00%	0.00%	0.00%	0.00%								0.00%	
Region 4 Totals		0.00%	14.99%	31.33%	6.66%	13.68%								14.96%
Region 5 Southwest Region	E. Dona Ana	0.00%	0.00%	0.00%	0.00%	0.00%								0.00%
	Grant	0.00%	0.00%	100.0%	0.00%	38.57%								25.51%
	Luna	20.47%	0.00%	0.00%	0.00%	29.65%								15.77%
	Otero	0.00%	0.00%	0.00%	0.00%	41.89%								6.11%
	S. Dona Ana	6.40%	0.00%	48.85%	28.35%	0.00%								26.77%
W. Dona Ana	0.00%	0.00%	0.00%	0.00%	0.00%								0.00%	
Region 5 Totals		4.23%	0.00%	33.95%	3.52%	12.74%								12.57%
State Totals		9.67%	13.56%	19.98%	6.94%	14.41%								12.75%

Source: NM QC state reported errors from the FNS Quality Control System (FNSQCS).



SNAP Payment Error Rates Mitigation Strategies

Identified reasons for cases found in error during the month of February:

- Reported Information disregarded or not applied
- Client failed to report required information
- Agency failed to follow up on inconsistent or incomplete information

Description of activity developed to resolve deficiencies:

The High Efficiency and Accuracy Team (HEAT) consists of a County Director and Line Manager from each ISD Region and the Field Support Bureau, representatives from the ASPEN Help Desk, Policy & Program Development Bureau, Quality Assessment Bureau, and the Training Support Bureau. Monthly meetings are held with regional representatives to evaluate and discuss the monthly Quality Control Payment and CAPER errors. Staff identify the reason for the error and steps to prevent recurring errors and submit inquiries for policy and procedure clarifications.

Presentations are developed targeting areas identified and are discussed at monthly staff meetings at the local field offices.

FFY2022 Case and Procedural Error Rate (CAPER)

State Cumulative Negative Error Rate

Invalid Closure Breakdown

Out of the 106 invalid denials/closures identified, 62 were identified as incorrect closures, and 44 were identified as incorrect denials.

Negative Error Amount

106 cases out of 344 were found to have been denied or closed incorrectly. These cases were found to have errors with denial/closure reasons, timeliness, and/or notices.

30.81%
CAPER
Error Rate

Incorrect Notices

34% of the incorrect negative actions reported were due to unclear or incorrect notices issued.

Incorrect Denials

67% of the incorrect negative actions reported were due to incorrect denial/closure reasons and/or untimely denials/closures.

Cumulative Totals - October 2021- February 2022

Total Cases in Sample Pulled for Review	375
Cases Dropped (Sampled not Reviewed by QC)	31
Total Cases Reviewed	344
Total Valid Cases	238
Total Invalid Cases	106

FFY 2022 Top Error Trends in CAPER Reviews

Cumulative Totals from CAPER Reviews: October 2021- February 2022

Reason for the Error	When the Errors Occurred		Total Errors	Percent of Cases with Error
	Denials	Terminations		
Notices				
Notice not clearly understandable	5	13	18	18.18%
Failed to send notice of action	0	6	6	6.06%
Notice was sent to wrong address	2	2	4	4.04%
Notice reason does not match reason for action	2	1	3	3.03%
Notice was not complete	2	1	3	3.03%
Policy Incorrectly applied - no other codes applicable	2	0	2	2.02%
Total	13	23	36	36.36%
Wages and Salaries				
Agency failed to follow up on inconsistent or incomplete information	3	4	7	7.07%
Policy incorrectly applied – no other codes applicable	0	5	5	5.05%
Improper income calculation	2	1	3	3.03%
Improper calculation – Income averaged incorrectly	1	1	2	2.02%
Income from know/processed source included that should not have been	2	0	2	2.02%
Failed to consider or incorrectly considered reported information	1	0	1	1.01%
Improper calculation – Income included holiday or overtime pay	1	0	1	1.01%
Total	10	11	21	21.21%
Arithmetic Computation				
Benefit/allotment/eligibility incorrectly computed	6	5	11	11.11%
Total	6	5	11	11.11%
Verification				
Improper Denial/Termination – failure to provide – verification was received or is in case file	1	1	2	2.02%
Policy incorrectly applied – no other codes applicable	0	2	2	2.02%
Verification was in case file	1	1	2	2.02%
Improper denial prior to end of timeframe for providing verification	1	0	1	1.01%
No application or case record information to support denial/termination/suspension	1	0	1	1.01%
Agency failed to follow up on inconsistent or incomplete information	0	1	1	1.01%
Total	4	5	9	9.09%
Application				
Late denial agency failed to process the application	3	1	4	4.04%
Policy incorrectly applied – no other codes applicable	1	1	2	2.02%
Total	4	2	6	6.06%
Other				
Data entry and/or coding error (includes selection of incorrect codes)	0	2	2	2.02%



Policy incorrectly applied – no other codes applicable	0	2	2	2.02%
Other	0	1	1	1.01%
Total	0	5	5	5.05%
Residency				
Policy incorrectly applied – no other codes applicable	0	2	2	2.02%
Other	1	1	2	2.02%
Total	1	3	4	4.04%
Self-Employment				
Policy incorrectly applied – no other codes applicable	1	1	2	2.02%
Agency failed to follow up on inconsistent or incomplete information	0	1	1	1.01%
Total	1	2	3	3.03%
Action Type				
Policy incorrectly applied – no other codes applicable	0	2	2	2.02%
Total	0	2	2	2.02%

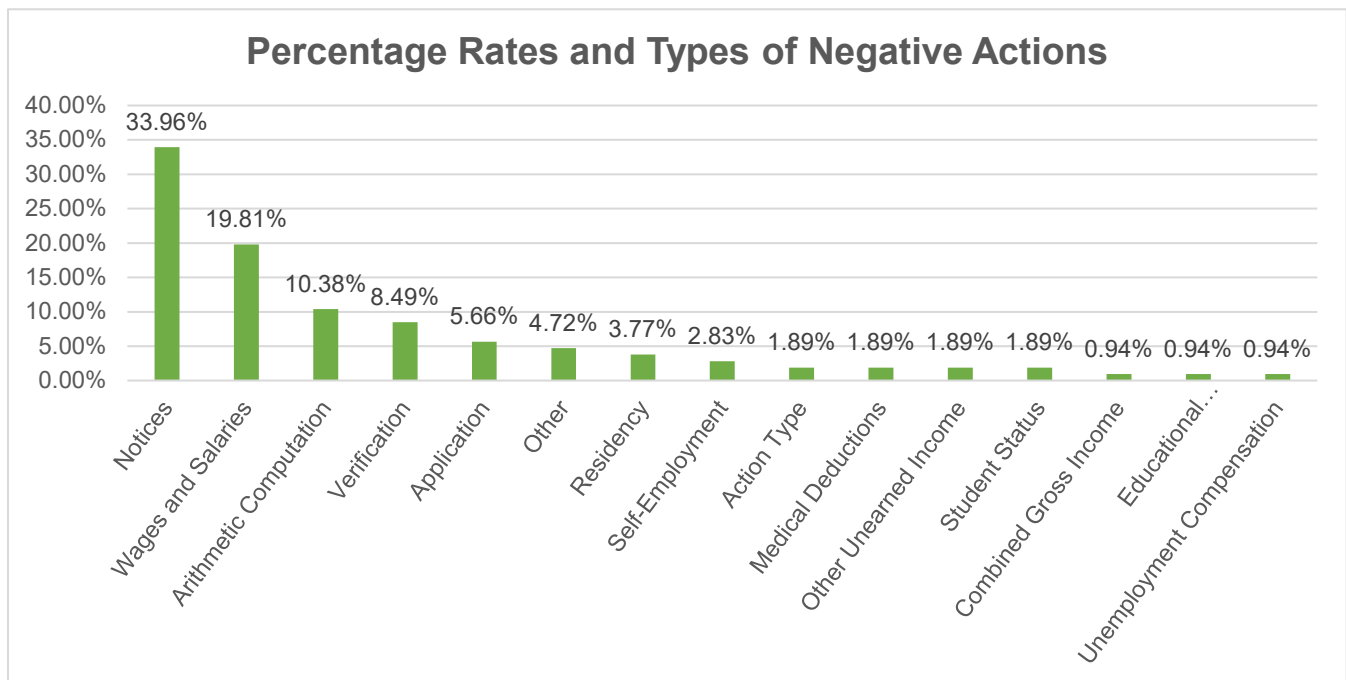
Medical Deductions				
Failed to consider or incorrectly considered Medical deductions	1	1	2	2.02%
Total	1	1	2	2.02%



FFY 2022 CAPER Errors – Cumulative Totals

Percentage Rates and Types of Negative Actions: October 2021- February 2022

Error	Denials		Closures		Total Invalid	Percentage Total
Notices	13	12.26%	23	21.70%	36	33.96%
Wages and Salaries	10	9.43%	11	10.38%	21	19.81%
Arithmetic Computation	6	5.66%	5	4.72%	11	10.38%
Verification	4	3.77%	5	4.72%	9	8.49%
Application	4	3.77%	2	1.89%	6	5.66%
Other	0	0.00%	5	4.72%	5	4.72%
Residency	1	0.94%	3	2.83%	4	3.77%
Self-Employment	1	0.94%	2	1.89%	3	2.83%
Action Type	0	0.00%	2	1.89%	2	1.89%
Medical Deductions	1	0.94%	1	0.94%	2	1.89%
Other Unearned Income	2	1.89%	0	0.00%	2	1.89%
Student Status	1	0.94%	1	0.94%	2	1.89%
Combined Gross Income	0	0.00%	1	0.94%	1	0.94%
Educational Grants/Scholarships/Loans	1	0.94%	0	0.00%	1	0.94%
Unemployment Compensation	0	0.00%	1	0.94%	1	0.94%



CAPER Error Findings as Reported to the Field Offices

February 2022 QC Reviews

Review Number	Error Reason	Detailed Error Description
301	Policy & Notice	HH qualified under BBCE at time of certification and is subject to minimum allotment of \$20.00 as a 1 person HH. NMAC policy 8.139.420.8 states all members of a food stamp HH must maintain CE status for the household to be considered CE. Categorically eligible one and two person households are entitled to the minimum food stamp benefit amount, except in an initial month if the prorated benefit is less than \$10. QC determined notice and action incorrect as HH qualified under BBCE for minimum allotment.
302	Policy & Notice	QC determined action to deny HH over gross income limit was correct, however calculation table on notice had incorrect EI gross amount, therefore resulting in an inaccurate notice. QC finds amount of \$3,192.08 on NOCA was incorrect as review of ASPEN finds agency initially processed the SNAP counting \$798.02 a week, with check stubs 1/20/22 and 1/27/22 left as not verified. QC notes agency correctly anticipated \$3,140.87 EI, however the corrected amount did not display on notice sent to the HH.
303	Notice	QC determined SNAP was correctly denied for failure to provide requested verifications. QC found conflicting information listed on the notice and notice to be not accurate. QC determined the effective month of closure on notice of April 2022 was incorrect. Review of ASPEN shows closure action on 2/17/22 was effective for the month of February 2022. Additionally, the SNAP calculation table on the notice displayed EI gross of \$3,427.94 which conflicts with the statement of a denial for failure to provide income verification. Furthermore, the NOCA informs the HH that it failed to provide income verification for a period of time not associated with the processing of the interim report. The notice lists a historical unverified proof that was not received from recipient's employer with a check dated 12/21/18. This income was not required for the processing of the IR and in addition was not included in the HUMAD sent on 1/28/22. Review of ECF and correspondence history found no verification of wages from Employer were provided. No documentation was found in CR to support the amount listed on calculation table. The conflicting information on notice and amount listed on calculation table resulted in an inaccurate notice.
304	Policy & Notice	HH qualified under BBCE at time of certification and is therefore subject to minimum allotment of \$20.00 as a 1 person HH. NMAC policy 8.139.420.8 states All members of a food stamp household must maintain CE status for the household to be considered CE. Categorically eligible one and two person households are entitled to the minimum food stamp benefit amount, except in an initial month if the prorated benefit is less than \$10. QC determined notice and action incorrect as HH qualified under BBCE for minimum allotment.
305	Policy	QC determined the negative action to be invalid. The EW cited IPP 20-25 to waive the interview. IPP 22-01 replaced IPP 20-25 on 1/1/22 and was released to the agency field offices on 1/11/22. IPP 22-01 allows for the waiving of the interview only if mandatory verifications have been provided and verified and the applicant's identity has been verified. IPP 22-01 states; Household with questionable information or mandatory verification that cannot be verified through a data match must be contacted following the one and one processes. If the one and done process is unsuccessful, the recertification process must be followed, and an interview must be scheduled.
307	Notice	QC found no evidence HH contacted agency to complete required interview. However, QC found conflicting information listed on the notice, and notice to be inaccurate. QC determined the effective month of closure listed on notice of March 2022 is incorrect. Review of ASPEN shows last benefit issued for HH was January 2022 therefore closure was effective for the month of February 2022. QC also notes the following: agency attempted to contact the HH on 2/21/22 and set the phone interview for the next business day of 2/22/22. The agency used the reported address for correspondence but did not use the reported phone number in attempt to interview the HH. QC found the action of scheduling the phone interview for the next business day and using the wrong contact number to be incorrect. QC also found the agency did not update the language to English for correspondence.
308	Policy & Notice	CR found the calculation table on the Notice of Case Action to be incorrect. QC determined the correct EI of \$2904.01 was counted, as it was known & verified, however the agency incorrectly counted 3rd level TANF of \$357. Notification of non-compliance with NMW was issued 12/29/21 informing HH had until 1/13/22 to contact the agency. CR documentation shows HH cured the NMW Participation Sanction 1/3/22; IRP & WPA were placed in ECF. QC found the agency did not act on the notification from NMW resulting in the incorrect placement of a 3rd level sanction-incorrect inclusion of TANF income at the time of processing the Medicaid renewal on 2/9/22. TANF case should have closed due to exceeding income. QC found although the reason for SNAP closure of exceeding the gross income was correct, the inclusion of TANF on the calculation table was incorrect
314	Policy & Notice	QC determined agency used a projection period that allowed a staggering employment budget amount for recipient causing the gross income to be incorrectly counted. IBP 309 should have been implemented to allow for the correct building of the monthly employment budget summary amount of \$2280 for recipient. This would bring to total gross earned income for the HH to \$4849.56. QC also notes the following: Case comments do not detail or verify if recipient



		#2 is a resident of NM. Data entered into ASPEN shows that client is in school, resides in the home and is in the home more than 50 percent of the time. Application lists recipient #2 is not a resident of NM.
315	Policy & Notice	Review of ECF found no evidence the HH provided the renewal form. QC found the agency's computer system closed the SNAP benefit case on 2/25/22, but the should have closed the case on 1/31/22. The SNAP case was not closed timely per 8.139.120.9 NMAC.
317	Notice	QC determines action taken by agency and listed reason for closure was correct. QC notes although Educational Assistance Title IV was marked as not verified in system, the award letter is on file and aid is excluded UEI. QC determines negative action invalid due to conflicting information listed on the notice and notice to be not accurate. QC determined the effective month of closure listed on notice of March 2022 is incorrect. Review of ASPEN shows closure action on 2/15/22 was effective for the month of February 2022.
318	Notice	Action taken by agency and listed reason for closure was correct. However, QC found conflicting information listed on the notice and notice to be not accurate. QC determined the effective month of closure listed on notice of April 2022 is incorrect. Review of ASPEN shows closure action on 2/23/22 was effective for the month of March 2022.
321	Policy	QC determines the denial reason was accurate, however it was determined agencies action to auto close application submitted 2/1/22 on 2/25/22 was too early. As per 8.139.120.8(G)(5), A household member that has reapplied timely, attended an interview, and is required to provide verification, will be given 10 days to provide the verification, or until the certification period expires, whichever is longer.
325	Policy & Notice	QC determined HH qualified under BBCE at time of certification and is therefore subject to minimum allotment of \$20.00 as a 1 person HH. NMAC policy 8.139.420.8 states All members of a food stamp household must maintain CE status for the household to be considered CE. Categorically eligible one and two person households are entitled to the minimum food stamp benefit amount, except in an initial month if the prorated benefit is less than \$10. QC determined notice and action incorrect as HH qualified under BBCE for minimum allotment.
328	Notice	Agency was correct to close the HOH on failing residency requirements, however denial notice sent to HH had conflicting information and did not reflect the correct denial reasoning for the remaining HHM resulting in an invalid notice. QC finds due to inaccurate coding of the remaining 4 members, the notice provides conflicting information as to their reason for denial and does not correspond with case record that they were also not eligible due to also residing outside the state of NM. QC finds HH members were denied on the reasoning stating their HOH moved out of state and to reapply if they wanted to continue to receive benefits. QC finds HHMs should have been denied on failing residency requirements as the PARIS match also identified them to be residing outside of NM and HH failed to respond to PAR 001. QC also verified out of state benefits with inquiry to OK, verifying recipient has active SNAP benefits.
329	Policy & Notice	QC determined HH qualified under BBCE at time of certification and is therefore subject to minimum allotment of \$20.00 as a 1 person HH. NMAC policy 8.139.420.8 states All members of a SNAP HH must maintain CE status for the household to be considered CE. Categorically eligible one and two person households are entitled to the minimum food stamp benefit amount, except in an initial month if the prorated benefit is less than \$10. QC determined notice and action incorrect as HH qualified under BBCE for minimum allotment.
331	Policy & Notice	QC determined HH qualified under BBCE at time of certification and is therefore subject to minimum allotment of \$20.00 as a 1 person HH. NMAC policy 8.139.420.8 states all members of a SNAP HH must maintain CE status for the household to be considered CE. Categorically eligible one and two person households are entitled to the minimum food stamp benefit amount, except in an initial month if the prorated benefit is less than \$10. QC determined notice and action incorrect as HH qualified under BBCE for minimum allotment.
334	Policy & Notice	QC finds agency's action to process SNAP on 2/22/22 was incorrect as agency did not have sufficient information to reasonably anticipate and include overtime earnings and deny HH on gross income limits. QC found no evidence in CR to reasonably anticipate and include OT earnings at time of action. Review of case file finds agency had not inquired on overtime with HH nor did HH list recipient #1 or his employment details on AFB submitted. QC finds at interview, HH attested he was working 80 hours a pay period. At time of employer contact on 2/8/22, agency was unable to verify hours for recipient #1 and EVF was sent. QC determines additional information was needed to reasonably anticipate his income, thus resulting in an invalid denial. QC also notes agency did not verify recipient #2 final earnings for the month of January and utilized client's statement of earnings received (CC #24) to process SNAP benefits for application month.
336	Policy & Notice	QC determines both notice and action were incorrect resulting in an invalid denial. QC finds HH provided checks 1/14/22 for \$265.56 gross and 1/28/22 for \$230 gross. Agency verified check stub earnings 1/21/22 for \$230 gross by completing missing check calculation utilizing checks 1/14/22 and 1/28/22. QC determines same methodology should have been applied in calculating check 1/7/22 as this was HH's first check of the year. QC calculated missing check 1/7/22 at \$220 gross utilizing YTD earnings of 1/14/22 (YTD on recent check \$485.56-\$265.56 gross= \$220 gross). QC determines agency had the required income within 30 day period of application to process SNAP benefits, therefore denial incorrect resulting in an incorrect notice. Note: If the office determines the finding is due to a system error, a ticket will need to be created and the ticket number noted on the response.



340	Notice	QC determined action was correct as review of ASPEN correspondence and ECF finds no evidence showing HH provided requested verification. However, QC determines notice is invalid as case comments state HH address. Mailing address in ASPEN did not include a unit number, resulting in notices sent to incorrect address.
342	Policy & Notice	QC determines notice to HH had conflicting information as review of ASPEN shows closure action of 2/4/22 was effective for the month of February 2022 and notice to HH listed closure effective March 2022. Additionally, QC determines HH qualified under BBCE at time of certification and is therefore subject to minimum allotment of \$20.00 as a 2 person HH. NMAC policy 8.139.420.8 states All members of SNAP HH must maintain CE status for the household to be considered CE. Categorically eligible one and two person households are entitled to the minimum food stamp benefit amount, except in an initial month if the prorated benefit is less than \$10. QC determined action incorrect as HH qualified under BBCE for minimum allotment.
343	Notice	QC determines action taken by agency and listed reason for closure was correct. However, QC found conflicting information listed on the notice and notice to be not accurate. QC determined effective month of closure listed on notice of April 2022 is incorrect. Review of ASPEN shows closure action on 2/24/22 was effective for the month of March 2022.
344	Policy & Notice	QC determined agency did not anticipate EI earnings from employer. Check 1/13/22 \$175.03 & 1/6/22 \$178.65 were not indicative & should have been excluded from calculation as HH pay rate increased from \$11.35 and \$11.50 to \$12.00 per hour as reflective on checks 1/20/22 and 1/27/22. Agency should have anticipated earnings utilizing checks 1/27/22 \$133.80 & 1/20/22 \$121.20. QC determines although agency did not anticipate income correctly, HH would have remained over net income guidelines, however would have been eligible to receive the minimum allotment under BBCE. QC determined HH qualified under BBCE at time of certification and is therefore subject to minimum allotment of \$20.00 as a 2 person HH. NMAC policy 8.139.420.8 states All members of a SNAP HH must maintain CE status for the household to be considered CE. Categorically eligible one and two person households are entitled to the minimum food stamp benefit amount, except in an initial month if the prorated benefit is less than \$10. QC determined notice and action incorrect as HH qualified under BBCE for minimum allotment.
354	Notice	QC determines notice to HH was invalid as it listed wrong denial reason. QC reviewed ECF and found HH provided loss of employment from employer on 2/4/22. QC finds that check 1/7/22 was not provided, however, was not needed to determine eligibility for ongoing, as employment had ended in February and final consecutive income for February was provided. QC found that check 1/7/21 was left correctly coded as not verified and although projection period does not include check 1/7/21 in projection period, system read mandatory verification as not provided. QC found that although the employment record in system from does not reflect a loss of employment, a historical record was left as not verified in the system from when client initially reported to have stopped working. Both factors, based on system functionality, resulted in a denial of failure to provide. QC reviewed income provided and found HH was only over the net income guidelines for February and would have met eligibility for ongoing.
355	Policy	QC determined the closure invalid as HH was not incarcerated at time of SNAP closure and action was taken prior to verifying incarceration of more than 30 days. QC reviewed facility details and prison match scan and finds client was released on 1/18/22. HH was incarcerated for 15 days (1/3/22 -1/18/22) and had left facility prior to mass update closure on 2/1/22. QC finds per prison match scan that system did not interface with a release date until 2/24/22, after SNAP closure.
357	Policy & Notice	QC determined agency action to deny on net income guidelines was correct, however HH was incorrectly given a medical deduction, resulting in an incorrect calculation table on notice. QC determined HH was not eligible for the \$135.10 Medicare Part B expense for recipient as client was receiving QMB at time of action and had been approved since December 2021. QC reviewed SOLQ and found recipient's Part B Buy-In was effective 12/1/21 by the State of New Mexico. SOLQ reflects recipient has \$0 deductions to his RSDI as his net monthly benefit of \$967 matches his gross of \$967. QC finds that although deduction was allowed, HH remained over the net income limit of \$1,452 with a net income of \$1,783 (\$375 EI + \$1660 UE)= \$2035-\$75 EID= \$1,960 - \$177 STD= \$1,783 AGI-\$0 excess shelter).
358	Policy & Notice	QC reviewed ECF and finds agency processed SNAP using income within 30 days of application, correctly anticipated income, and allowed correct deductions for HH. QC completed a CTS query and found no child support income results for HH. QC reviewed property tax expense and notes agency correctly excluded past due property tax expenses for 2020 and only allowed 2021 tax expense billed. However, QC determined HH qualified under BBCE at time of certification and is therefore subject to minimum allotment of \$20 for 2 person HH. NMAC policy 8.139.420.8 states All members of a SNAP HH must maintain CE status for the household to be considered CE. Categorically eligible one and two person households are entitled to the minimum SNAP benefit amount, except in an initial month if the prorated benefit is less than \$10. QC determined notice and action incorrect as HH qualified under BBCE for minimum allotment..
359	Policy & Notice	QC determined SNAP benefits were incorrectly terminated on gross income limits. No documentation was found in CR to support the amount of \$3,000 listed on calculation table, resulting in an inaccurate notice. Review of ECF and correspondence history found no verification of wages were provided. QC also completed a WN query and earnings could not be verified. QC finds at Medicaid recertification in March of 2021, agency had entered and requested bi-weekly wages of \$1,500 from for recipient and \$0 wages from for recipient dated



		3/5/21 and 3/19/21. Agency also uploaded DWS inquiries as proof of income onto ECF. CR shows in April of 2021, the system updated the non-verified wages from "not verified" to "other acceptable" due to COVID19 emergency. Based on this coding, QC determines that the mass update on 2/10/22 began counting the total monthly wages for recipient of \$3,000 and of \$0 causing the SNAP to close on gross income.
363	Policy & Notice	QC determined action and notice incorrect as client 1/14/22 pay included overtime pay that should have been excluded. QC determined non indicative OT amount incorrectly included in snap calculation.

FFY 2022 CAPER Error Rates

Regional and County Breakdowns

		OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	TOTAL AVG.
Region 1 Northwest Region	Cibola	50.00%	0.00%	0.00%	0.00%	0.00%								20.00%
	McKinley	0.00%	0.00%	75.00%	0.00%	100.0%								46.67%
	San Juan	50.00%	0.00%	50.00%	60.00%	20.00%								36.84%
	Sierra	0.00%	0.00%	33.33%	0.00%	0.00%								20.00%
	Socorro	0.00%	0.00%	0.00%	0.00%	100.0%								33.33%
	N. Valencia	0.00%	50.00%	0.00%	20.00%	100.0%								38.46%
	S. Valencia	0.00%	0.00%	0.00%	0.00%	0.00%								0.00%
	Region 1 Totals	40.00%	16.67%	46.15%	30.77%	50.00%								
Region 2 Northeast Region	Colfax	0.00%	0.00%	0.00%	0.00%	66.67%								40.00%
	Guadalupe	0.00%	0.00%	0.00%	0.00%	0.00%								0.00%
	Quay	0.00%	0.00%	0.00%	0.00%	0.00%								0.00%
	Rio Arriba	0.00%	50.00%	0.00%	0.00%	0.00%								33.33%
	San Miguel	100.0%	100.0%	0.00%	0.00%	0.00%								50.00%
	Sandoval	16.67%	0.00%	0.00%	100.00%	33.33%								25.00%
	Santa Fe	100.0%	0.00%	50.00%	50.00%	0.00%								30.00%
	Taos	0.00%	33.33%	0.00%	0.00%	0.00%								16.67%
Region 2 Totals	30.00%	33.33%	11.11%	40.00%	37.50%									29.79%
Region 3 Central Region	NE Bernalillo	0.00%	12.50%	25.00%	50.00%	42.86%								27.91%
	NW Bernalillo	14.29%	16.67%	20.00%	0.00%	50.00%								21.21%
	SE Bernalillo	0.00%	0.00%	0.00%	50.00%	0.00%								20.00%
	SW Bernalillo	25.00%	15.38%	16.67%	66.67%	33.33%								27.91%
	Torrance	0.00%	0.00%	0.00%	0.00%	0.00%								0.00%
	Region 3 Totals	13.79%	14.81%	20.00%	45.83%	40.00%								
Region 4 Southeast Region	Chaves	0.00%	0.00%	0.00%	66.67%	50.00%								33.33%
	Curry	75.00%	0.00%	0.00%	0.00%	33.33%								36.36%
	Artesia	0.00%	0.00%	0.00%	0.00%	50.00%								25.00%
	Carlsbad	100.0%	0.00%	100.0%	0.00%	100.0%								50.00%
	Lea	50.00%	0.00%	60.00%	33.33%	0.00%								35.71%
	Lincoln	0.00%	0.00%	0.00%	0.00%	100.0%								20.00%
	Roosevelt	0.00%	0.00%	0.00%	0.00%	0.00%								0.00%
Region 4 Totals	50.00%	0.00%	40.00%	27.27%	50.00%									34.62%
Region 5 Southwest Region	E. Dona Ana	20.00%	0.00%	50.00%	50.00%	50.00%								33.33%
	Grant	100.0%	0.00%	0.00%	100.00%	0.00%								66.67%
	Luna	33.33%	50.00%	0.00%	50.00%	0.00%								37.50%
	Otero	100.0%	0.00%	50.00%	0.00%	0.00%								66.67%
	S. Dona Ana	0.00%	33.33%	0.00%	66.67%	20.00%								28.57%
	W. Dona Ana	0.00%	0.00%	0.00%	25.00%	50.00%								18.75%
Region 5 Totals	28.57%	25.00%	16.67%	50.00%	38.46%									32.20%
State Totals	27.40%	18.31%	26.09%	40.30%	43.75%									30.81%

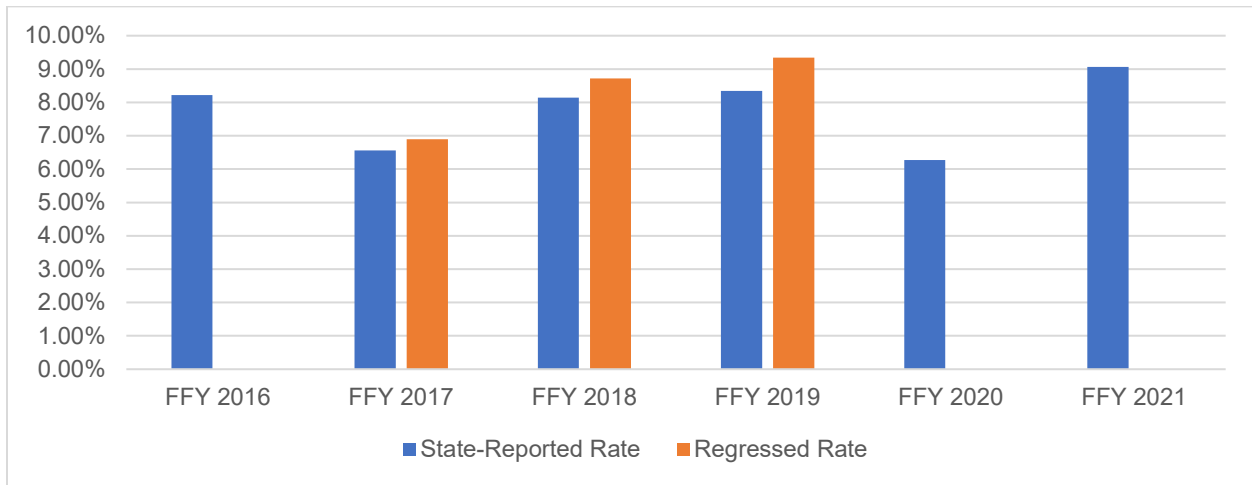


FFY 2022 Regression Rates

Regression rates are calculated by FNS and depend on such variables as FNS reviews of QC-reviewed cases and the State’s caseload size. The following charts give the State-reported error rates and the regression rates for Payment Accuracy and CAPER. **Please note that regression rates were not issued for FFY 2016 and FFY 2020. A CAPER regression rate for FFY 2019 and FFY 2020 was not issued. FFY 2021 has not been issued at the time of this report.**

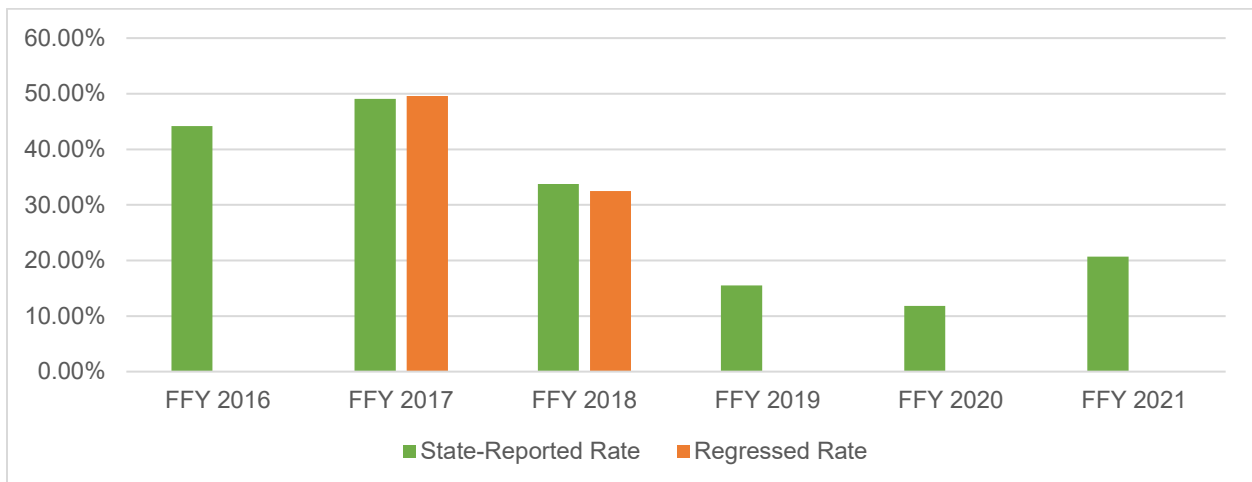
Payment Error Rate

Current Fiscal Year and Previous Fiscal Years



CAPER Error Rate

Current Fiscal Year and Previous Fiscal Years



FFY 2022 SNAP Timeliness

Included in the SNAP Performance Report is the following QC Recertification Timeliness. SNAP Application Timeliness for FFY 2022 and previous fiscal years is tracked through the Monthly Statistical Reports (MSRs) found at: <http://www.hsd.state.nm.us/monthly-statistical-reports.aspx>

The MSR lists the following timeliness areas:

- Application Processing Timeliness
- Expedite Application Processing Timeliness
- Non-Expedite Application Processing Timeliness

QC Recertification Timeliness

		OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Region 1 Northwest	Cibola	100.0%											
	McKinley	100.0%											
	San Juan	100.0%											
	Sierra												
	Socorro	100.0%											
	N. Valencia	100.0%		100.0%		100.0%							
	S. Valencia	100.0%											
Region 1 Totals		100.0%		100.0%		100.0%							
Region 2 Northeast	Colfax												
	Guadalupe												
	Quay			100.0%									
	Rio Arriba	100.0%											
	San Miguel	100.0%				100.0%							
	Sandoval	100.0%			100.0%								
	Santa Fe	100.0%		100.0%	100.0%	100.0%							
	Taos	100.0%			100.0%								
Region 2 Totals		100.0%		100.0%	100.0%	100.0%							
Region 3 Central	NE Bernalillo	100.0%			100.0%								
	NW Bernalillo	100.0%				100.0%							
	SE Bernalillo	100.0%				100.0%							
	SW Bernalillo	100.0%	100.0%		100.0%								
	Torrance												
	Region 3 Totals		100.0%	100.0%		100.0%	100.0%						
N Region 4 Southeast	Chaves	100.0%	100.0%										
	Curry	100.0%		0.00%	100.0%								
	Artesia												
	Carlsbad	100.0%											
	Lea			100.0%									
	Lincoln	100.0%											
	Roosevelt												
Region 4 Totals		100.0%	100.0%	50.00%	100.0%								
Region 5 Southwest	E. Dona Ana	100.0%				100.0%							
	Grant	100.0%											
	Luna	100.0%											
	Otero	100.0%	100.0%										
	S. Dona Ana	100.0%		100.0%	100.0%								
	W. Dona Ana	100.0%											
Region 5 Totals		100.0%	100.0%	100.0%	100.0%	100.0%							
Statewide Totals		100.0%	100.0%	85.71%	100.0%	100.0%							

