



STATE OF NEW MEXICO
Human Services Department
Governor Michelle Lujan Grisham
David R. Scrase, M.D., Cabinet Secretary
Angela Medrano, Deputy Cabinet Secretary
Kari Armijo, Deputy Cabinet Secretary
Karmela Martinez, Director ISD

General Information Memorandum

ISD-GI 22-21

TO: ISD Employees
FROM: Karmela Martinez, Director, Income Support Division *MB*
DATE: October 12, 2022
RE: FFY 2022 SNAP Performance Report-Eighth

Attached please find the eighth issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2022. This report includes all Quality Control (QC) findings received for the review months of October 2021 through May 2022. Additional data included in this report is the recertification timeliness.

The FFY 2022 Performance Goals for the state are:

- Cumulative Payment Error Rate of 6% or better (Payment Accuracy 94%)
- Cumulative Negative Error Rate of 1% (Case and Procedural Error Rate (CAPER) of 99%)
- Expedite and Non-Expedite application processing timeliness of 95%

In lieu of the mandatory reviews, Supervisors are required to complete the reviews returned by the Accuracy Improvement team, as well as the ROM's requirement to review five Pre-disposition SNAP cases and two SNAP denials. These reviews should be reviewed within three business days.

If there are any questions or comments, please contact Marcos Rivera, of the Quality Assessment Bureau, e-mail at HSD.QIS@state.nm.us.

Attachment: Eighth SNAP Performance Report for FFY 2022

**Human Services Department/ Income Support Division PO Box 2348 – Santa Fe, NM 87504
Fax: (505) 827-7203**



SNAP PERFORMANCE REPORT

Eighth Edition

Federal Fiscal Year 2022

Quality Control Review Findings
October 2021-May 2022

Issued by:
Quality Improvement Section
Quality Assessment Bureau, New Mexico Human Services Department

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SNAP Performance Report

SNAP Performance Report: Eighth Edition




This Supplemental Nutrition Assistance Program (SNAP) Performance Report for Federal Fiscal Year (FFY) 2021 includes all Quality Control (QC) findings received for the review months of **October 2021 to May 2022**.

State Performance Goals

The State reports on three areas and is evaluated by the United States Department of Agriculture (USDA) Food and Nutrition Service (FNS) on these areas:

- **Payment Accuracy**
- **Case and Procedural Error Rate (CAPER)**
- **SNAP Timeliness for Expedite and Non-Expedite**

For FFY 2022, the State Performance Goals are as follows:

<u>Payment Accuracy</u>	<u>CAPER</u>	<u>SNAP Timeliness</u>
		
A cumulative error rate of 6% or better for a payment accuracy of 94% or better.	A cumulative negative error rate of 1% or better for a CAPER accuracy of 99% or better.	A timeliness rate of 95% or better for SNAP Expedite and Non-Expedite.

The Payment Error Rate is figured from the QC Positive Sample cases for the review month, which are the cases actively receiving SNAP benefits. QC reviews the last action taken on the case to certify the eligibility, which could be an Application, Interim Report, or Recertification.

The CAPER Error Rate is figured from the QC Negative Sample cases for the review month, which are SNAP cases that were denied or terminated during the review month. QC reviews the last action taken to deny/terminate eligibility. The CAPER rate reviews the caseworker action and notices sent to the household. If a notice is not clear and concise and/or does not match the case record, the case is found in error even if the action to deny the case was correct.

Payment Accuracy

State Cumulative Payment Error Rate

The cumulative rates are the ongoing totals and averages taken from the total QC reviews for the fiscal year. These totals contain reviews from the months of **October 2021 to May 2022**.

Ineligible Benefits

\$1,900 (0.87%) was incorrectly issued to recipients who were not eligible to receive SNAP benefits.

Total Error Amount

\$26,378 was incorrectly issued to recipients and is a combination of overpaid, underpaid, and ineligible benefits. This is based on the total cases reviewed by QC and the \$218,931 total benefits issued within those cases.

12.05%
Payment
Error Rate

Underpaid Benefits

\$2,354 (1.08%) was not appropriately issued to recipients who were eligible to receive a higher amount in SNAP benefits.

Overpaid Benefits

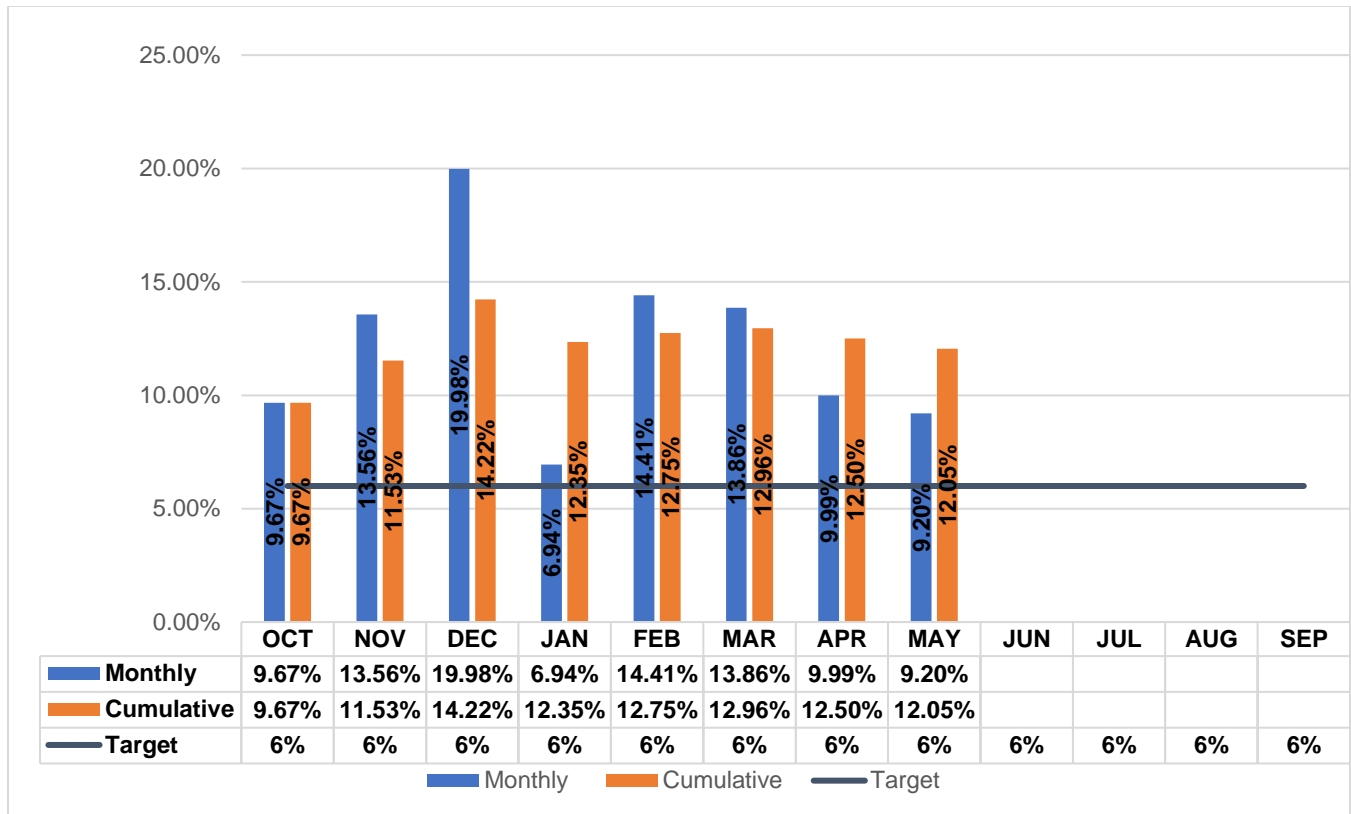
\$22,124 (10.11%) was incorrectly issued to recipients who were eligible for a lesser amount in SNAP benefits.

Cumulative Totals - October 2021- May 2022

Total Benefits Paid in QC Sample	\$218,931
Total Error Amount in QC Sample	\$26,378
Total Cases Reviewed by QC	663
Total Cases with Errors	111
Total Correct Cases	552
Total Cases with Overpaid Benefits	90
Total Cases with Underpaid Benefits	18
Total Cases with Ineligible Benefits	3
Cases Dropped (In Sample, not Reviewed by QC)	121

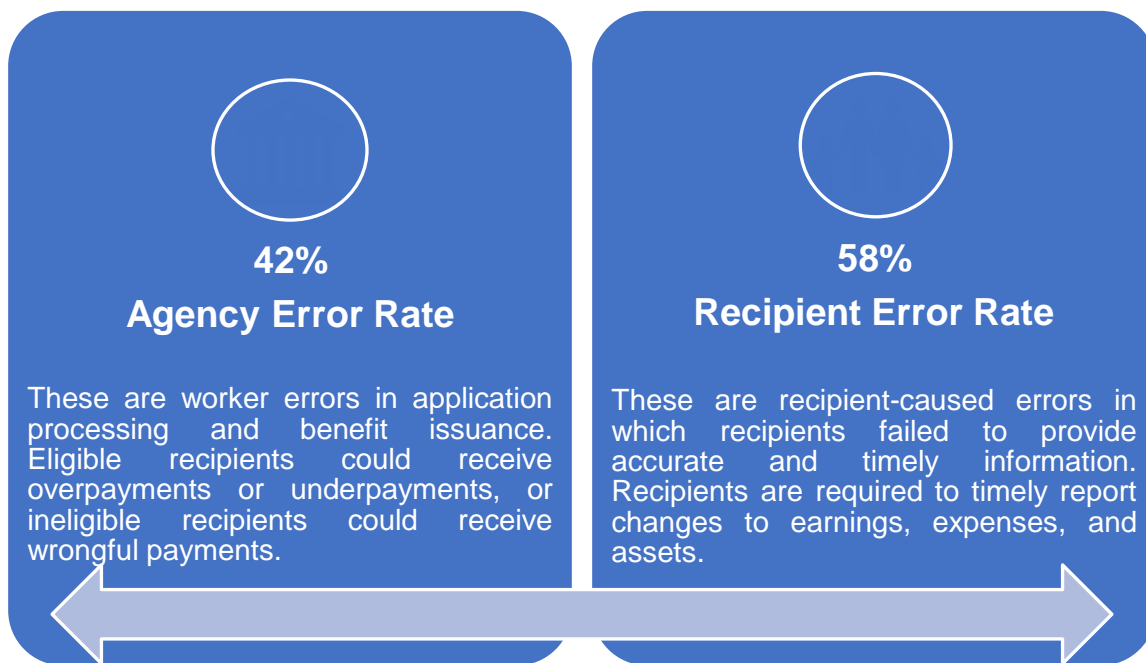
FFY 2022 State Payment Error Rates

Monthly vs. Cumulative Error Rates



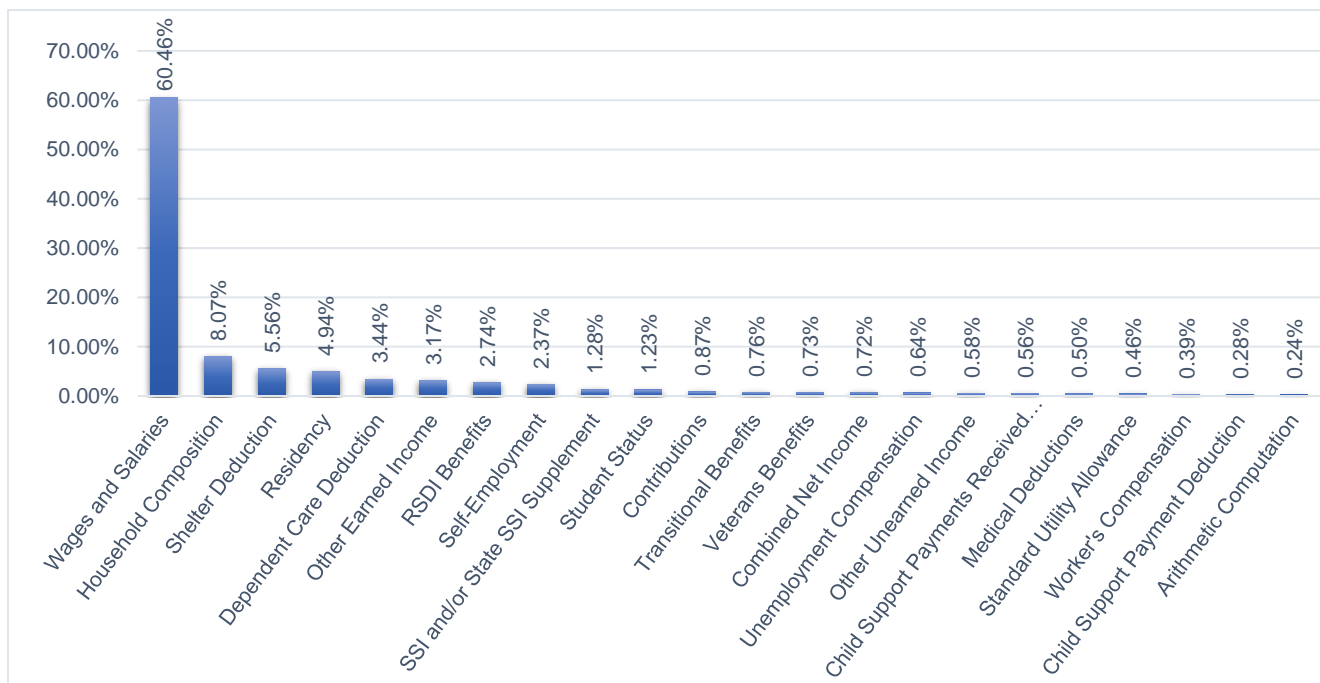
Monthly totals are for the individual review month, cumulative totals are the totals of all months ongoing added together.

Are they Agency or Recipient Errors?



FFY 2022 SNAP Error Trends – Cumulative Totals

Cumulative Totals - October 2021- May 2022		
Error Element	Error Amount	Error Percentage
Wages and Salaries	\$15,948	60.46%
Household Composition	\$2,129	8.07%
Shelter Deduction	\$1,467	5.56%
Residency	\$1,304	4.94%
Dependent Care Deduction	\$907	3.44%
Other Earned Income	\$835	3.17%
RSDI Benefits	\$722	2.74%
Self-Employment	\$626	2.37%
SSI and/or State SSI Supplement	\$338	1.28%
Student Status	\$324	1.23%
Contributions	\$230	0.87%
Transitional Benefits	\$201	0.76%
Veterans Benefits	\$193	0.73%
Combined Net Income	\$191	0.72%
Unemployment Compensation	\$170	0.64%
Other Unearned Income	\$154	0.58%
Child Support Payments Received from Absent Parent	\$147	0.56%
Medical Deductions	\$132	0.50%
Standard Utility Allowance	\$121	0.46%
Worker's Compensation	\$103	0.39%
Child Support Payment Deduction	\$73	0.28%
Arithmetic Computation	\$63	0.24%



Error Findings as Reported to Field Offices

May 2022 QC Reviews

Review Number	Error Cause	Reason for the Error	Over/Under	Error Amount	Cause	Error Description
10780	Household Composition	Eligible person(s) with income excluded	Over	\$100	Client	RM: 4142, which exceeded gross income limit of \$3644 for a HH of 4. During QC interview, client reported Lady verified children's names and male in the home is the father of the children. Clients mother verified have been living together for over 5 years and they do purchase/prepare meals together as a family. Comp II: \$4348 combined gross income exceeds FPG of \$3644 for HHBG of 4. QC reviewed agency figures & determined HH failed to report when wages received which started on 10/4/19 exceeded the \$3644 gross income limit. QC completed 3-month look back to determine if a reportable change occurred while on simplified reporting. HH was the over gross income limit in all months: 4/22 with \$3,762.15 EI; 3/22 with \$3,669.34 EI and 2/22 with \$4,347.52 EI per employer verified income.
10702	Wages and Salaries	Averaging not used or incorrectly applied	Over	\$69	Agency	RM: \$2340 EI. Comp II: QC reviewed check stubs provided by client and contacted employer to clarify high commission pay. Employer reported client was hired at \$14/hour for 30 hrs per week getting paid biwklly. Employer reports commissions can be as lows as \$200 & as high as \$2000 based on their products prices. Review of agencies figures same employer verified with agency work expected at 60 hrs to total \$650 biwklly plus commission to fluctuate anywhere from \$200 - \$650. At time of last action determined client rate of pay at \$14 hrly working 60 hours payperiod to determine \$840 not \$650 as employer indicated. Further average of commission fluctuating at a higher amount & agency did not clarify if the average amount given was per pay period or monthly basis. No evidence found reasons to why agency did not request wages at last action. QC determined employer information given to both agency & QC showed inconsistency. QC determined wages should have been requested as employment is not new with hire date of 11/15/21. Wages provided & used 1/14/22 \$1379 (\$763 reg hours + \$616 commission) and 1/28/22 \$1851 (\$735 reg hours + \$1116 commission) to determine \$3230 total EI for corrected figures for best anticipation of income. HH over gross income limit for HHBG of 3.
10726	Dependent Care Deduction	Deduction included that should not have been	Over	\$139	Client	Last action with application 3/8/22 QC determined EI \$1918, \$357 TANF, no day care expense, \$900 rent plus HCSUA. Contact with client and sister verified no daycare expenses claimed at last action. Corrected figures final determination as it is the least quantitative error amount.
10704	Shelter Deduction	Deduction included that should not have been	Over	\$151	Client	RM: 1 HHM, \$325 RSDI & \$536 SSI \$0 shelter plus HCSUA. Comp II: 1 HHM, \$325 RSDI & \$536 SSI, \$0 shelter plus HCSUA. QC finds that HH reported to be homeless at initial and when requesting an OTC, agency processed case allowing \$500 reported shelter despite reporting to be homeless in corrected figures. QC contacted the homeowner where client receives

						his mail and verified HH not to be paying any shelter costs since last action.
10775	Wages and Salaries	Less income received from this source than budgeted	Under	\$218	Agency	RM: EI of \$1730.84 from \$1345 from employer (\$5379.90/8) plus EI \$385.84 from other employer (5/6/22 \$156.80 & 5/20/22 \$229.04). Comp II: \$1345 (\$5379.90 / 8 = \$672.49 biweekly).
10742	Wages and Salaries	Failed to consider or incorrectly considered income of an ineligible member	Over	\$236	Agency	QC finds that HH provided check stubs 2/11/22 \$1060 and 2/25/22 \$1345; known and verified earnings. Agency documents HH provided check stubs 2/11 \$313.50 and 2/25 \$460.71. QC notes that HH contains 4 HH members with 2 eligible members. Agency used total deductions on checks and not total gross and eligibility summary in ASPEN is showing no income. QC corrected agency figures using wages 2/11/22 \$1060 and 2/25/22 \$1345= \$2405/4=\$601.25*2 eligible HH members to determine \$1203 prorated EI. QC corrected agency figures allowing 2 HHM, \$1203 prorated EI, plus HCSUA.
10703	Wages and Salaries	Unreported source of income (do not use for change in employment status)	Over	\$230	Client	QC reviewed agency figures and determined HH failed to report when clients income, which began. Corrected figures based on \$5660 EI. Based on earnings received, QC allowed \$6778 converted EI in final determination resulting in combined gross income exceeding the \$1771 FPG limit for 1 HHM, which was a reportable change.
10760	Shelter Deduction	Other	Over	\$134	Client	RM: \$54.88 total shelter expense verified. During QC interview, HH reported she has owned home for the last 3 years and only paid property taxes and homeowners' insurance. HH stated shelter expense was accidentally reported incorrectly at last action. Insurance verified HH's homeowner insurance was \$411 yearly for 2022. Verified HH's property tax was \$247.50 for 2021. Comp II: HH incorrectly reported shelter expense at last action. Based on verification obtained by QC, corrected figures determined based on \$54.88 shelter expense (\$411/12 = \$34.25 monthly insurance premium + \$247.50/12 = \$20.63 monthly tax expense).
10765	Shelter Deduction	Other	Over	\$87	Client	RM: \$300 shelter expense plus \$47.92 medical deduction allowed (\$82.92-\$35). Comp II:\$300 shelter expense plus \$20.38 medical deduction allowed. LL verified HH paid \$300 rent every month since 2012 with no lease, as it was a verbal agreement. Verified HH paid \$50 on 5/9/20. Patient Prescription Record verified patient paid \$32.92 on 5/23/22 & \$55.38 on 9/28/20. HH stated that in the month of 9/2020 that the only medical expense that she paid was for her medications. QC reviewed agency figures and determined HH failed to report her correct shelter and medical expenses at 8/24/20 recert last action.
10712	Shelter Deduction	Deduction included that should not have been	Over	\$136	Client	RM: 1 HHM, \$480 RSDI, \$381 SSI, \$50 shelter plus HCSUA. Comp II: 1 HHM, \$480 RSDI, \$381 SSI, \$50 shelter plus HCSUA, QC reviewed agency figures to determine agency allowing shelter expense from 2019. QC contacted the landowner and verified HH to be paying only \$50 in shelter costs at time of last action.
10746	Shelter Deduction	Deduction that should have been included was not	Under	\$49	Agency	RM: 3 in HHBG, \$1680 EI, \$750 in shelter, and no utilities. Comp II: 3 in HHBG, \$1680 EI, \$750 in shelter, and no utilities. QC reviewed agency figures and found the HH reported \$750 shelter and agency processed case allowing \$0 shelter. Shelter was added to ASPEN in 10/2021 as questionable as HH had no income. CR shows the agency never sent a HUMAD to the HH for verification. QC contacted the landlord verified

						HH has obligated shelter expense of \$750 since 06/2021. HH stated no utility expense as roommate pays that bill in full and she is not obligated to pay any of the utilities.
10749	Wages and Salaries	Employment status changed from unemployed to employed	Over	\$438	Agency	RM: QC verified EI of \$2688 , \$0 EI with \$830 shelter expense plus HCSUA. Comp II: Total EI of \$3826 determined to note HH over income limits for HHBG of 3. QC determined that changes were reported by the HH were known and verified; agency failed to act on changes. Review of ECF shows checks were provided on 03/07/22. QC corrected agency figures and used wages client provide 2/18/22 \$1332.46 and 3/4/22 \$1332.46 to determine \$2665 EI. HH on simplified reporting and was correct to report changes to the agency. Agency failed to act on changes reported by the HH.
10738	Wages and Salaries	Unreported source of income (do not use for change in employment status)	Over	\$594	Client	Case comments shows agency reviewed NMDWS, NH and WN with no discrepancies. QC review of DOL shows employment beginning 2021/4. QC verified paystubs at agency last action EI \$3255 and shelter verified \$1078 plus HCSUA. QC corrected agency figures allowing 5 HHM, EI \$3255, shelter \$1078 plus HCSUA.
10735	Shelter Deduction	Deduction included that should not have been	Over	\$194	Client	RM: \$0 shelter and utility costs allowed. QC verified five HH members, HH became homeless as of Mid December 2021 through RM. Comp II: \$0 shelter expense and HCSUA/LUA/TS not allowed. QC finds HH incorrectly reported information at last action; change of address occurred December 2021. HH reported on AFB Application 1/11/22 \$0.75 shelter expense plus heating/cooling costs. Application has disclaimer for expenses to be allowed changes need to be reported by the HH. QC finds HH forfeits right to deductions in RM/last action as information is incorrect. HH did not have \$750 shelter expense and did not pay utilities at time of application.

FFY 2022 SNAP Payment Error Rates

Regional and County Breakdowns

Percentages are on based total amount of benefits in error divided by the total of benefits issued in the QC sample.

		OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	TOTAL AVG.
Region 1 Northwest Region	Cibola	0.00%	0.00%	0.00%	0.00%	39.72%	0.00%	0.00%	0.00%					4.79%
	McKinley	64.04%	10.61%	0.00%	0.00%	11.31%	15.52%	14.90%	0.00%					14.15%
	San Juan	32.08%	0.00%	7.17%	10.90%	0.00%	14.11%	0.00%	0.00%					10.04%
	Sierra	0.00%	0.00%	62.80%	0.00%	0.00%	0.00%	43.41%	0.00%					19.51%
	Socorro	9.63%	0.00%	0.00%	0.00%	35.40%	0.00%	0.00%	0.00%					7.84%
	N. Valencia	0.00%	17.87%	0.00%	0.00%	0.00%	0.00%	17.82%	18.13%					10.27%
	S. Valencia	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%
Region 1 Totals		28.77%	6.35%	5.27%	5.08%	12.45%	10.59%	14.38%	4.04%					11.28%
Region 2 Northeast Region	Colfax	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%
	Guadalupe	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%
	Quay	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	34.16%	0.00%					4.32%
	Rio Arriba	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%
	San Miguel	15.47%	16.12%	0.00%	0.00%	41.89%	38.60%	0.00%	61.93%					24.47%
	Sandoval	0.00%	56.40%	23.97%	12.11%	0.00%	5.34%	35.03%	12.58%					17.71%
	Santa Fe	0.00%	36.80%	0.00%	0.00%	0.00%	23.62%	0.00%	11.76%					10.96%
Region 2 Totals		4.89%	37.61%	5.18%	6.20%	14.63%	17.14%	23.99%	13.82%					16.15%
Region 3 Central Region	NE Bernalillo	0.00%	0.00%	44.09%	0.00%	20.25%	34.04%	0.00%	13.53%					11.97%
	NW Bernalillo	3.19%	0.00%	0.00%	0.00%	0.00%	11.57%	26.45%	12.61%					7.72%
	SE Bernalillo	0.00%	18.15%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					3.25%
	SW Bernalillo	6.26%	8.61%	26.84%	30.73%	25.66%	7.19%	1.43%	13.54%					14.15%
	Torrance	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%
Region 3 Totals		3.53%	6.70%	23.87%	9.76%	17.46%	16.19%	5.79%	13.43%					10.89%
Region 4 Southeast Region	Chaves	0.00%	0.00%	0.00%	0.00%	20.79%	28.49%	5.09%	7.45%					7.80%
	Curry	0.00%	0.00%	34.75%	0.00%	0.00%	0.00%	0.00%	0.00%					8.06%
	Artesia	0.00%	90.70%	0.00%	0.00%	0.00%	0.00%	16.77%	0.00%					21.54%
	Carlsbad	0.00%	0.00%	58.32%	0.00%	0.00%	0.00%	0.00%	0.00%					28.38%
	Lea	0.00%	19.60%	25.57%	18.08%	0.00%	0.00%	0.00%	0.00%					10.81%
	Lincoln	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%
Region 4 Totals		0.00%	14.99%	31.33%	6.66%	13.68%	9.48%	3.44%	7.32%					11.14%
Region 5 Southwest Region	E. Dona Ana	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	25.92%					5.79%
	Grant	0.00%	0.00%	100.0%	0.00%	38.57%	92.00%	0.00%	0.00%					30.15%
	Luna	20.47%	0.00%	0.00%	0.00%	29.65%	0.00%	10.87%	0.00%					12.26%
	Otero	0.00%	0.00%	0.00%	0.00%	41.89%	41.17%	0.00%	0.00%					13.76%
	S. Dona Ana	6.40%	0.00%	48.85%	28.35%	0.00%	15.70%	10.36%	0.00%					20.52%
	W. Dona Ana	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	4.22%					1.75%
Region 5 Totals		4.23%	0.00%	33.95%	3.52%	12.74%	15.82%	4.71%	7.89%					11.61%
State Totals		9.67%	13.56%	19.98%	6.94%	14.41%	13.86%	9.99%	9.20%					12.05%

Source: NM QC state reported errors from the FNS Quality Control System (FNSQCS).

SNAP Payment Error Rates Mitigation Strategies

Identified reasons for cases found in error during the month of May:

- Reported Information disregarded or not applied
- Client failed to report required information
- Agency failed to follow up on inconsistent or incomplete information

Description of activity developed to resolve deficiencies:

The High Efficiency and Accuracy Team (HEAT) consists of a County Director and Line Manager from each ISD Region and the Field Support Bureau, representatives from the ASPEN Help Desk, Policy & Program Development Bureau, Quality Assessment Bureau, and the Training Support Bureau. Monthly meetings are held with regional representatives to evaluate and discuss the monthly Quality Control Payment and CAPER errors. Staff identify the reason for the error and steps to prevent recurring errors and submit inquiries for policy and procedure clarifications.

Presentations are developed targeting areas identified and are discussed at monthly staff meetings at the local field offices.

FFY2022 Case and Procedural Error Rate (CAPER)

State Cumulative Negative Error Rate

Invalid Closure Breakdown

Out of the 192 invalid denials/closures identified, 117 were identified as incorrect closures, and 75 were identified as incorrect denials.

Negative Error Amount

192 cases out of 562 were found to have been denied or closed incorrectly. These cases were found to have errors with denial/closure reasons, timeliness, and/or notices.

34.16%
CAPER
Error Rate

Incorrect Notices

31% of the incorrect negative actions reported were due to unclear or incorrect notices issued.

Incorrect Denials

69% of the incorrect negative actions reported were due to incorrect denial/closure reasons and/or untimely denials/closures.

Cumulative Totals - October 2021- April 2022

Total Cases in Sample Pulled for Review	600
Cases Dropped (Sampled not Reviewed by QC)	38
Total Cases Reviewed	562
Total Valid Cases	370
Total Invalid Cases	192

FFY 2022 Top Error Trends in CAPER Reviews

Cumulative Totals from CAPER Reviews: October 2021- May 2022

Reason for the Error	When the Errors Occurred		Total Errors	Percent of Cases with Error
	Denials	Terminations		
Notices				
Notice not clearly understandable	8	26	34	18.68%
Notice was sent to wrong address	4	5	9	4.95%
Failed to send notice of action	0	6	6	3.30%
Policy incorrectly applied – no other codes applicable	2	2	4	2.20%
Notice reason does not match reason for action	2	1	3	1.65%
Notice was not complete	2	1	3	1.65%
Total	18	41	59	32.42%
Arithmetic Computation				
Benefit/allotment/eligibility incorrectly computed	17	12	29	15.93%
Total	17	12	29	15.93%
Wages and Salaries				
Policy incorrectly applied – no other codes applicable	2	5	7	3.85%
Agency failed to follow up on inconsistent or incomplete information	3	4	7	3.85%
Improper income calculation	3	3	6	3.30%
Income from known/processed source included that should not have been	2	0	2	1.10%
Improper calculation – Income averaged incorrectly	1	1	2	1.10%
Failed to consider or incorrectly considered reported information	1	0	1	0.55%
Improper calculation – Income included holiday or overtime pay	1	0	1	0.55%
Total	13	13	26	14.29%
Application				
Late denial agency failed to process the application timely	4	6	10	5.49%
Policy incorrectly applied – no other codes applicable	2	8	10	5.49%
Failed to process the reapplication timely (recertification application)	0	2	2	1.10%
Total	6	16	22	12.09%
Other				
Policy incorrectly applied – no other codes applicable	2	8	10	5.49%
Data entry and/or coding error (includes selection of incorrect codes)	0	2	2	1.10%
Other	0	1	1	0.55%
Computer programming error	1	0	1	0.55%
Total	3	11	14	7.69%
Verification				
Improper Denial/Termination – failure to provide-verification was received or is in case file	3	2	5	2.75%

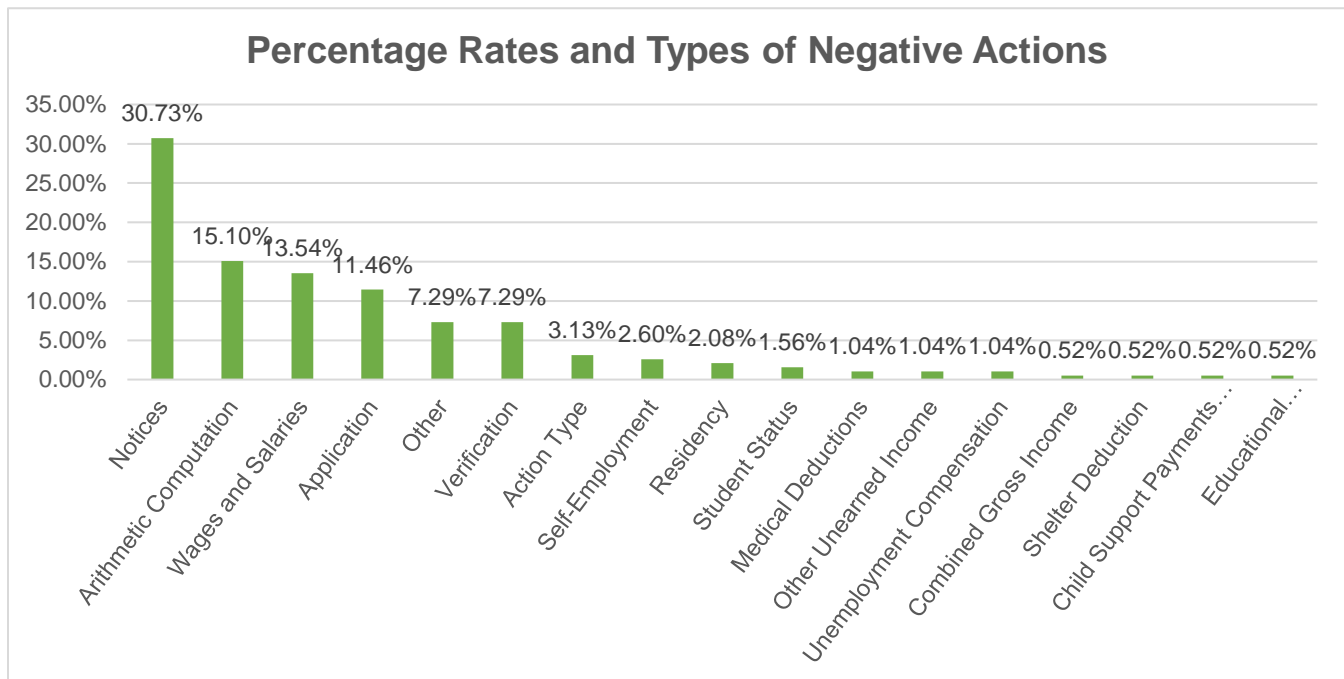
Policy incorrectly applied – no other codes applicable	0	4	4	2.20%
Verification was in case file	1	1	2	1.10%
Improper denial prior to end of timeframe for providing verification	1	0	1	0.55%
No application or case record information to support denial/termination/suspension	1	0	1	0.55%
Agency failed to follow up on inconsistent or incomplete information	0	1	1	0.55%
Total	6	8	14	7.69%
Action Type				
Policy incorrectly applied – no other codes applicable	3	3	6	3.30%
Total	3	3	6	3.30%
Self-Employment				
Policy incorrectly applied – no other codes applicable	2	1	3	1.65%
Agency failed to follow up on inconsistent or incomplete information	0	1	1	0.55%
Failed to consider or incorrectly considered reported information	0	1	1	0.55%
Total	2	3	5	2.75%
Residency				
Policy incorrectly applied – no other codes applicable	0	2	2	1.10%
Other	1	1	2	1.10%
Total	1	3	4	2.20%

Student Status				
Failed to consider or incorrectly considered Eligible Student Status	0	1	1	0.55%
Eligible student excluded and met exemption- Employment requirements met	1	0	1	0.55%
Eligible student excluded and met exemption – State or Federal Work Study	0	1	1	0.55%
Total	1	2	3	1.65%

FFY 2022 CAPER Errors – Cumulative Totals

Percentage Rates and Types of Negative Actions: October 2021- May 2022

Error	Denials		Closures		Total Invalid	Percentage Total
Notices	18	9.38%	41	21.35%	59	30.73%
Arithmetic Computation	17	8.85%	12	6.25%	29	15.10%
Wages and Salaries	13	6.77%	13	6.77%	26	13.54%
Application	6	3.13%	16	8.33%	22	11.46%
Other	3	1.56%	11	5.73%	14	7.29%
Verification	6	3.13%	8	4.17%	14	7.29%
Action Type	3	1.56%	3	1.56%	6	3.13%
Self-Employment	2	1.04%	3	1.56%	5	2.60%
Residency	1	0.52%	3	1.56%	4	2.08%
Student Status	1	0.52%	2	1.04%	3	1.56%
Medical Deductions	1	0.52%	1	0.52%	2	1.04%
Other Unearned Income	2	1.04%	0	0.00%	2	1.04%
Unemployment Compensation	0	0.00%	2	1.04%	2	1.04%
Combined Gross Income	0	0.00%	1	0.52%	1	0.52%
Shelter Deduction	1	0.52%	0	0.00%	1	0.52%
Child Support Payments Received from Absent Parent	0	0.00%	1	0.52%	1	0.52%
Educational/Grants/Scholarships/Loans	1	0.52%	0	0.00%	1	0.52%



CAPER Error Findings as Reported to the Field Offices

May 2022 QC Reviews

Review Number	Error Reason	Detailed Error Description
529	Policy	Agency took action to process the renew my benefits report 50 days after it was provided. QC also found that the agency failed to follow NMAC 8.139.120.8(C) in processing the renewal application late and did not issue a full month's allotment for the first month of the new certification period. QC noted that the agency failed to address the discrepancy found on the provided check stubs listing the head of household's address being in a different state and the EW failed to cite IPP 22-01 in the case comment for the waiver of the recertification interview.
530	Policy	QC determined the notice and calculation table to be correct. QC determined the negative action to be invalid due to untimely processing. HH provided SNAP renewal. HH provided RMB report on 4/4/22. Agency processed the RMB report on 5/20/22 which is 20 days after certification period ended.
533	Policy	Review of ECF found no evidence HH provided required verification of self-employment income. QC found the notice to be correct. QC found the action to close the SNAP benefit to be incorrect. Review of ECF found the RMB report was provided timely. QC determined action to process SNAP IR occurred outside the processing timeframe. NMAC 8.139.120.9 F.
537	Policy	QC determined agency used reported address for correspondence and reported phone number in attempt to interview HH. QC finds action taken by agency and listed reason for denial was incorrect. QC determined agency did not allow the HH the opportunity to participate, HH applied 5/3/22 and action was taken to deny the application before the 30th day.
539	Policy & Notice	Review of Work Number shows agency used: 4/14/22 \$1202.22 + 4/28/22 \$1205.43 = \$2407.65 total EI. Review of CS shows agency used CS \$440 05/2022 ongoing. Total income \$2847.65. QC determined HH qualified under BBCE at time of certification and is therefore subject to minimum allotment of \$20 as a 2 person HH. NMAC Policy 8.139.420.8 states All members of a food stamp household must maintain CE status for the household to be considered CE. Categorically eligible one and two person households are entitled to the minimum food stamp benefit amount, except in an initial month if the prorated benefit is less than \$10. QC determined notice and action are incorrect as HH qualified under BBCE for minimum allotment. QC found HH applied for SNAP 4/1/22 with untimely disposition on 5/17/22, which is beyond 30 days.
541	Policy & Notice	QC determined HH qualified under BBCE at time of certification and is therefore subject to minimum allotment of \$20.00 as a 1 person HH. NMAC Policy 8.139.420.8 states All members of a food stamp household must maintain CE status for the household to be considered CE. Categorically eligible one and two person households are entitled to the minimum food stamp benefit amount, except in an initial month if the prorated benefit is less than \$10. QC determined notice and action incorrect as HH qualified under BBCE for minimum allotment.
542	Policy & Notice	QC determined HH qualified under BBCE at time of certification and is therefore subject to minimum allotment of \$20.00 as a 1 person HH. NMAC Policy 8.139.420.8 states All members of a food stamp household must maintain CE status for the household to be considered CE. Categorically eligible one and two person households are entitled to the minimum food stamp benefit amount, except in an initial month if the prorated benefit is less than \$10. QC determined notice and action incorrect as HH qualified under BBCE for minimum allotment.
544	Policy & Notice	Review of ECF shows HH submitted two pay stubs to agency on 4/8/22 for pay dates 3/16/22 \$1397.90 & 3/30/22 \$975.10 for an average gross EI of \$2373 which is over gross income limit for HH of 1 \$1771. HH qualified under BBCE at time of cert & is therefore subject to minimum allotment of \$20 as a 1 person HH. NMAC Policy 8.139.420.8 states All members of a food stamp HH must maintain CE status for the household to be considered CE. Categorically eligible one & two person HH are entitled to the minimum food stamp benefit amount, except in an initial month if the prorated benefit is less than \$10. QC determined notice & action incorrect as EI verification was on file for agency to make a determination. QC finds HH qualified under BBCE for minimum allotment.
550	Policy	CR shows HUMAD was issued 4/25/22 with due date of 05/06/22 requesting proof of SSN. CR shows that HH was sent two notices of Delay dated 03/30/22 and 04/25/22 stating that March 2022 recertification processing was delayed since HH had not provided proof of SSN. CR and historical correspondence find no evidence HH submitted verification to agency. However application processed untimely; QC found HH applied 3/11/22 with untimely processing which is beyond 30 days. Review of application and HUMAD was not sent to client until 4/25/22. Further, recertification could have been processed for 1 HH member and denied Lycas Mathyis for failure to provide required information - SSN. ASPEN shows SSN card is only information needed to complete case.

552	Policy	QC review of CR shows HH has 7 members with EI \$2863.42(5/5/22=\$1419.44+5/19/22=\$144.09),\$598.04(5/6/22=\$301.88+\$5/20/22=\$296.13) + SSI=\$841=\$4302.54. Shelter=\$400 + HCSUA allowed. HH provided daycare expense verification of \$500 payable caregiver who was reported moved out of the house. The Recert 4/8/22 shows HH reported hh member out of the house plus childcare expense is listed as \$300 biweekly. Agency clarified the childcare is paid to their son \$600 monthly; this expense is not allowable as he is part of the HH, 19 years of age. QC determined action is correct; however, the action was late. Recert was submitted 4/8/22 for May 2022 renewal & agency took action 5/25/22 which is more than 30 days.
553	Policy	QC review of CR and historical correspondence finds no evidence HH submitted verification to agency. QC determines action and notice for application are late. Recert was submitted 3/10/22 and agency took action 5/19/22 which is more than 30 days.
555	Notice	ASPEN shows total countable gross income=\$3863.32 and limit is \$3644. QC determines notice is not clear or complete, resulting in an invalid negative. QC found the notice does not address eligibility or benefit determination and fails to clearly indicate why the HH is receiving \$0.00 benefit amount for application month 5/22. ASPEN shows different EI amount used that is not on NOCA sent to client.
556	Policy	QC determined action taken by agency and listed reason for closure was correct. However, QC found application process and contact with client untimely by the agency. QC found HH applied 1/24/22 with untimely process which is beyond 30 days. Case comments 2/25/22 notation for 1/24/22 application with appointment scheduled for 3/3/22. Next notation from agency on 5/24/22.
568	Notice	QC determined action and closure reason to deny HH on no longer requesting assistance was correct. However, QC found conflicting information listed on the notice and notice to be not clear. The notice displayed "proofs we asked for are listed below in the table below" which conflicts with the statement of a denial on no longer requesting assistance. The NOCA informs the HH of requested income verifications that were not provided for a period of time not associated with the processing of the IR. The notice lists historical unverified proofs from November-December 2021 that were not requested in the HUMAD sent on 4/23/22. QC determines negative review invalid due to the unclear and conflicting information on the notice.
569	Policy	QC found the closure reason was accurate, however determined this review invalid as agency did not take proper action on March 2022 SNAP recertification submitted timely on 3/2/22 until 5/6/22, resulting in an incorrect application of policy in accordance with 8.139.120.8 (C). QC finds agencies action on recertification was untimely. QC also notes HH had reported newborn in HH since 9/21/21 (CC#243), however newborn was not included in SNAP benefit group until the SNAP 03/22 recertification closure.
570	Policy & Notice	QC determines this negative review invalid as HH was not properly notified of the agencies request to resolve the questionable verification of the court order document provided as proof of child support. QC agrees that HH's statement on RMB of receiving \$1,500 monthly (\$750 bi-weekly) was inconsistent to the court order indicating \$1,625 a month. However, QC determines as per 8.100.130.12, the HH was not given a specific notice indicating why the provided requested proof was questionable, incomplete, or inadequate. Further, untimely notification to client (more than 30 days) from recent application 3/16/22 with HUMAD sent on 4/25/22.
571	Policy	QC found the closure reason was accurate, however determined this review invalid as agency did not take proper action on April 2022 SNAP recertification submitted timely on 3/31/22 until 5/16/22, resulting in an incorrect application of policy in accordance with 8.139.120.8 (C). QC also finds although agency issued a second delay notice on 5/16/22, the notice did not contain the required information informing the HH of what action (interview) was required to complete the recertification process. The notice only informed the HH that the agency had not finished looking at the renewal form & documents.
572	Policy & Notice	QC determined action and notice to deny HH on gross income limit was incorrect as HH should have been exempt from the gross income test. QC completed a SOLQ inquiry on Beverly and verified client's disability onset date of 10/16/2006. QC also verified via SOLQ client incurs Part B expenses. Review of ASPEN reflects client was not properly coded as disabled in system, resulting in HH subject to the gross income test. QC determined negative action was invalid for these reasons. QC notes HH would have remained over the net income guidelines for a HH of 3 as the calculation table should have read as follows: Countable UEI \$3417.37-\$177 STD-\$135.10 medical deduction (excess of \$35) = \$3105.27 AGI - \$47.85 excess shelter deduction= \$3057.42 net income.
575	Notice	QC reviewed correspondence and verified Notice of Appointment, Notice of Missed Appointment, and Notice of Case Action were issued to an address no longer reported by HH as HH reported new address on ISD 122 application. No case comments to note if interview was completed on 5/31/22.
576	Policy	QC found the closure reason was accurate, however determined this review invalid as agency did not take proper action on March 2022 SNAP recertification submitted timely on 3/1/22 until 5/3/22, resulting in an incorrect application of policy in accordance with 8.139.120.8 (C). QC also finds conflicting information reflected on the Notice of Delay issued on 5/3/22. The notice properly does advise HH of the proofs needed, however informs the HH to, "Please provide proofs by April 30, 2022 or you will need to submit a new application to get benefits." QC determines the notice of delay did not state the recertification processing was extended as HH had until 5/16/22 to provide requested proofs.

577	Policy & Notice	QC determined HH qualified under BBCE at time of certification and is therefore subject to minimum allotment of \$20 as a 1 person HH. NMAC policy 8.139.420.8 states: All members of a food stamp household must maintain CE status for the household to be considered CE. Categorically eligible one and two person households are entitled to the minimum food stamp benefit amount, except in an initial month if the prorated benefit is less than \$10. QC determined action is incorrect as HH qualified under BBCE for minimum allotment and notice is not clear or concise, as it states Your benefits are approved for one or more months and closed ongoing. Your SNAP benefits are: April 2022 \$0.00 May 2022 \$0.00 June 2022 (Ongoing) \$0.00.
578	Policy & Notice	QC determined this review invalid as agency did not take proper action March 2022 SNAP recert submitted timely on 3/4/22 resulting in an incorrect application of policy per 8.139.120.8 (C). QC finds agency did not take action on RMB until 4/22/22 when scheduling for interview. QC finds the notice of delay issued on 4/22/22 did not contain the required information informing the HH of what action (interview) was required to complete the recertification process. The notice only informed the HH that the agency had not finished looking at the renewal. QC also finds the notice of delay issued on 4/29/22 had conflicting information. The notice properly advised HH of the proofs needed, however informs the HH to, "Please provide proofs by April 30, 2022 or you will need to submit a new application to get benefits." QC determines the notice of delay did not state the recert processing was extended as HH had until 5/12/22 to provide requested proofs.
580	Policy	Per NMAC policy 8.139.120.8 (B) (3) ISD will ensure that any eligible household that does not submit a timely application for recertification be provided the opportunity to participate, if eligible, within 30 calendar days after the date the application is filed. QC determined untimely action due to case was not processed within 30 calendar days of submission of recertification application. CR shows HH submitted RMB 3/29/22 after hours, however action to begin recertification process did not occur until 5/5/2022; beyond 30 days.
582	Policy	NOCA issued 5/19/22 informing household SNAP closed April 2022 due to required information not provided. SNAP Benefit Summary Inquiry shows no benefits issued in April 2022, last benefits issued March 2022. QC determined action to process application occurred beyond processing timelines resulting in invalid action. CR shows HH applied 3/15/22 however action to begin application process did not occur until 05/06/2022; beyond 30 days.
584	Notice	QC determined the negative action invalid due to inaccurate notice. Agency information listed on calculations table on the notice was inaccurate EI \$2254.41 + \$200 UEI however proof of UEI verification not provided. Benefit Inquiry Summary shows benefits last issued April 2022 yet NOCA shows SNAP closure occurring July 2022 for May 2022-July 2022.
588	Policy & Notice	QC determined HH qualified under BBCE at time of certification and is therefore subject to minimum allotment of \$20.00 as a 1 person HH. NMAC Policy 8.139.420.8 states All members of a food stamp household must maintain CE status for the household to be considered CE. Categorically eligible one and two person households are entitled to the minimum food stamp benefit amount, except in an initial month if the prorated benefit is less than \$10. QC determined notice and action incorrect as HH qualified under BBCE for minimum allotment.
591	Policy & Notice	QC determined HH qualified under BBCE at time of certification and is therefore subject to minimum allotment of \$20.00 as a 1 person HH. NMAC Policy 8.139.420.8 states All members of a food stamp household must maintain CE status for the household to be considered CE. Categorically eligible one and two person households are entitled to the minimum food stamp benefit amount, except in an initial month if the prorated benefit is less than \$10. QC determined notice and action incorrect as HH qualified under BBCE for minimum allotment.
594	Policy	QC determined closure on notice valid as HH failed to submit required verification. QC determined timeliness of processing application and program requests is untimely, negative action determined invalid as the HH submitted the HSD 100 on 3/29/2022. Per ASPEN CR the agency registered the application for date 4/4/2022. Per NMAC policy 8.139.110.10 (F) QC determined valid applications submitted to ISD shall be registered effective the date on which an application is received by ISD and processing deadlines shall be calculated based on the application date. Application request of 4/4/22 was 7 days past application date of 3/29/2022; determining 30 days to process application request from date 3/29/2022 would have been 4/27/22.
595	Policy & Notice	QC finds the SNAP was denied on 3/31/22 as HH did not provide the required documents, therefore when HH submitted new AFB 4/25/22 the HH should have been given the opportunity to participate based on new SNAP request. CR shows from AFB 4/25/22, an interview was not completed, Agency failed to issue a required Notice of Missed Interview, A HUMAD for requested verification was not sent to the HH and 4/25/22 application was closed 5/23/22 prior to 30 days of application request. QC finds NOCA dated 5/23/22 does not address HH denial for month 04/2022. QC review of CR and historical correspondence finds evidence HH submitted verification to agency by giving EW permission to call Mark and verified income on 5/23/2022. QC determines invalid action and notice are incorrect.
597	Notice	Employment Projection Period shows 4/11/22-5/11/22 with pay dates 4/15/2022 \$1475.74 + 4/29/2022 \$1377.93 = \$2853.67. NOCA issued 5/13/22 Your SNAP benefits are closed as of May 2022. SNAP benefits closed: May 2022 The household is denied. We cannot decide if you can receive benefits because your information is not complete. QC notes 4/15/2022 \$1475.74 + 4/29/2022 \$1377.93 = \$2853.67 over FY22 FPG limit of \$1771 for HH comp of 1. QC determined negative action invalid. Notice to HH not clear.

599	Notice	QC determined income for check stub dated 4/15/22 \$858.72, 4/29/22 \$630.23 = \$1488.95 correctly calculated by agency. QC determined income check stubs dated 4/15/22 \$722.71, 4/29/22 \$839.56 = \$1562.27 correctly calculated by agency. QC determined income incorrectly calculated by the agency. Check stubs dated 4/1/22 \$298.23, 4/8/22 \$304.18, 4/22/22 \$298.81. QC completed missing check stub calculator YTD on recent check \$3610.05– gross on recent check \$298.81- YTD on check prior \$3012.24 = \$299.00 for check dated 4/15/22. QC determined \$1200 + \$1489 + \$1562 = \$4251 combined gross income. QC determined action correct on closure, HH over gross income guidelines for HHBG of 4. QC determined the notice is incorrect based on snap calculation table shows \$4224.44. QC determined HH gross monthly income \$4251.
600	Policy & Notice	QC determined HH qualified under BBCE at time of certification and is therefore subject to minimum allotment of \$20.00 as a 1 person HH. NMAC Policy 8.139.420.8 states All members of a food stamp household must maintain CE status for the household to be considered CE. Categorically eligible one and two person households are entitled to the minimum food stamp benefit amount, except in an initial month if the prorated benefit is less than \$10. QC determined notice and action incorrect as HH qualified under BBCE for minimum allotment.

FFY 2022 CAPER Error Rates

Regional and County Breakdowns

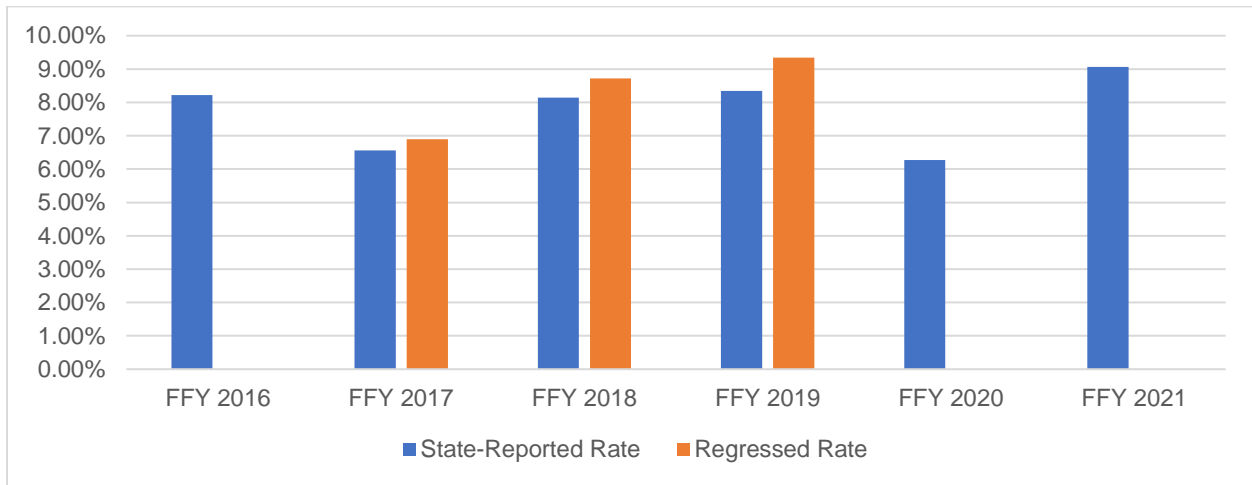
		OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	TOTAL AVG.
Region 1 Northwest Region	Cibola	50.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	50.00%					25.00%
	McKinley	0.00%	0.00%	75.00%	0.00%	100.0%	25.00%	0.00%	75.00%					44.00%
	San Juan	50.00%	0.00%	50.00%	60.00%	20.00%	33.33%	40.00%	44.44%					38.89%
	Sierra	0.00%	0.00%	33.33%	0.00%	0.00%	0.00%	100.0%	0.00%					33.33%
	Socorro	0.00%	0.00%	0.00%	0.00%	100.0%	0.00%	0.00%	0.00%					33.33%
	N. Valencia	0.00%	50.00%	0.00%	20.00%	100.0%	66.67%	0.00%	50.00%					42.11%
	S. Valencia	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%
Region 1 Totals		40.00%	16.67%	46.15%	30.77%	50.00%	40.00%	30.00%	52.94%					39.18%
Region 2 Northeast Region	Colfax	0.00%	0.00%	0.00%	0.00%	66.67%	0.00%	0.00%	0.00%					40.00%
	Guadalupe	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%
	Quay	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%
	Rio Arriba	0.00%	50.00%	0.00%	0.00%	0.00%	100.0%	50.00%	33.33%					41.67%
	San Miguel	100.0%	100.0%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					37.50%
	Sandoval	16.67%	0.00%	0.00%	100.00%	33.33%	50.00%	0.00%	50.00%					27.78%
	Santa Fe	100.0%	0.00%	50.00%	50.00%	0.00%	0.00%	50.00%	0.00%					30.77%
	Taos	0.00%	33.33%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					10.00%
Region 2 Totals		30.00%	33.33%	11.11%	40.00%	37.50%	40.00%	25.00%	25.00%					29.41%
Region 3 Central Region	NE Bernalillo	0.00%	12.50%	25.00%	50.00%	42.86%	46.67%	14.29%	44.44%					32.43%
	NW Bernalillo	14.29%	16.67%	20.00%	0.00%	50.00%	66.67%	20.00%	50.00%					30.00%
	SE Bernalillo	0.00%	0.00%	0.00%	50.00%	0.00%	50.00%	100.0%	0.00%					30.00%
	SW Bernalillo	25.00%	15.38%	16.67%	66.67%	33.33%	45.45%	36.36%	54.55%					35.53%
	Torrance	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%
	Region 3 Totals		13.79%	14.81%	20.00%	45.83%	40.00%	50.00%	29.17%	46.43%				
Region 4 Southeast Region	Chaves	0.00%	0.00%	0.00%	66.67%	50.00%	50.00%	0.00%	50.00%					30.00%
	Curry	75.00%	0.00%	0.00%	0.00%	33.33%	100.0%	0.00%	33.33%					44.44%
	Artesia	0.00%	0.00%	0.00%	0.00%	50.00%	0.00%	0.00%	0.00%					20.00%
	Carlsbad	100.0%	0.00%	100.0%	0.00%	100.0%	0.00%	20.00%	0.00%					33.33%
	Lea	50.00%	0.00%	60.00%	33.33%	0.00%	50.00%	50.00%	66.67%					43.48%
	Lincoln	0.00%	0.00%	0.00%	0.00%	100.0%	0.00%	0.00%	100.0%					25.00%
	Roosevelt	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%
Region 4 Totals		50.00%	0.00%	40.00%	27.27%	50.00%	62.50%	18.75%	50.00%					36.05%
Region 5 Southwest Region	E. Dona Ana	20.00%	0.00%	50.00%	50.00%	50.00%	40.00%	42.86%	0.00%					34.48%
	Grant	100.0%	0.00%	0.00%	100.00%	0.00%	0.00%	33.33%	0.00%					42.86%
	Luna	33.33%	50.00%	0.00%	50.00%	0.00%	100.0%	100.0%	0.00%					50.00%
	Otero	100.0%	0.00%	50.00%	0.00%	0.00%	0.00%	0.00%	100.0%					60.00%
	S. Dona Ana	0.00%	33.33%	0.00%	66.67%	20.00%	50.00%	0.00%	100.0%					35.29%
	W. Dona Ana	0.00%	0.00%	0.00%	25.00%	50.00%	14.29%	33.33%	20.00%					19.35%
Region 5 Totals		28.57%	25.00%	16.67%	50.00%	38.46%	29.41%	42.86%	33.33%					33.33%
State Totals		27.40%	18.31%	26.09%	40.30%	43.75%	44.59%	29.17%	44.44%					34.16%

FFY 2022 Regression Rates

Regression rates are calculated by FNS and depend on such variables as FNS reviews of QC-reviewed cases and the State’s caseload size. The following charts give the State-reported error rates and the regression rates for Payment Accuracy and CAPER. **Please note that regression rates were not issued for FFY 2016 and FFY 2020. A CAPER regression rate for FFY 2019 and FFY 2020 was not issued. FFY 2021 has not been issued at the time of this report.**

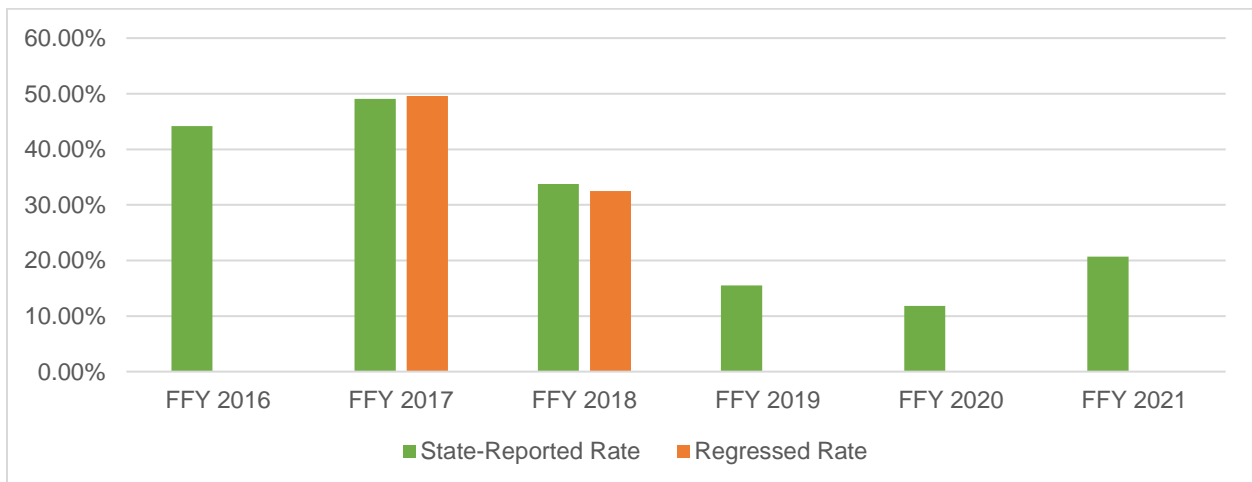
Payment Error Rate

Current Fiscal Year and Previous Fiscal Years



CAPER Error Rate

Current Fiscal Year and Previous Fiscal Years



FFY 2022 SNAP Timeliness

Included in the SNAP Performance Report is the following QC Recertification Timeliness. SNAP Application Timeliness for FFY 2022 and previous fiscal years is tracked through the Monthly Statistical Reports (MSRs) found at: <http://www.hsd.state.nm.us/monthly-statistical-reports.aspx>

The MSR lists the following timeliness areas:

- Application Processing Timeliness
- Expedite Application Processing Timeliness
- Non-Expedite Application Processing Timeliness

QC Recertification Timeliness

		OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Region 1 Northwest	Cibola	100.0%											
	McKinley	100.0%					100.0%						
	San Juan	100.0%					100.0%		100.0%				
	Sierra							100.0%					
	Socorro	100.0%											
	N. Valencia	100.0%		100.0%		100.0%	100.0%	100.0%	0.00%				
	S. Valencia	100.0%											
	Region 1 Totals	100.0%		100.0%		100.0%	100.0%	100.0%	100.0%	50.00%			
Region 2 Northeast	Colfax												
	Guadalupe												
	Quay			100.0%					100.0%				
	Rio Arriba	100.0%					100.0%						
	San Miguel	100.0%				100.0%	100.0%	100.0%	100.0%				
	Sandoval	100.0%			100.0%		100.0%	100.0%					
	Santa Fe	100.0%		100.0%	100.0%	100.0%	100.0%		100.0%				
	Taos	100.0%			100.0%								
Region 2 Totals	100.0%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%				
Region 3 Central	NE Bernalillo	100.0%			100.0%		100.0%	100.0%	100.0%				
	NW Bernalillo	100.0%				100.0%		100.0%	100.0%				
	SE Bernalillo	100.0%				100.0%	100.0%	100.0%					
	SW Bernalillo	100.0%	100.0%		100.0%		100.0%	100.0%	100.0%				
	Torrance												
	Region 3 Totals	100.0%	100.0%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			
N Region 4 Southeast	Chaves	100.0%	100.0%				100.0%						
	Curry	100.0%		0.00%	100.0%		100.0%						
	Artesia												
	Carlsbad	100.0%							100.0%				
	Lea			100.0%			100.0%		100.0%				
	Lincoln	100.0%							100.0%				
	Roosevelt												
Region 4 Totals	100.0%	100.0%	50.00%	100.0%		100.0%	100.0%	100.0%	100.0%				
Region 5 Southwest	E. Dona Ana	100.0%				100.0%	100.0%		100.0%				
	Grant	100.0%											
	Luna	100.0%											
	Otero	100.0%	100.0%										
	S. Dona Ana	100.0%		100.0%	100.0%								
	W. Dona Ana	100.0%							100.0%				
Region 5 Totals	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%				
Statewide Totals	100.0%	100.0%	85.71%	100.0%	100.0%	100.0%	100.0%	100.0%	94.44%				