

DATE: 1/15/25

SUBJECT: IMPORTANT Reminder: Create an account in the Provider Enrollment System at YES.NM.GOV

Hello valued New Mexico Healthcare Providers,

The Health Care Authority (HCA) and the Medical Assistance Division (MAD) launched the Provider/Presumptive Eligibility Determiner Enrollment system at [YES.NM.GOV](https://yes.nm.gov) on Nov. 21.

You must create a new account in YES.NM.GOV to use the new system. Please see these step-by-step instructions on how to create your account: [Creating-a-New-Account-in-Yes-NM-for-Providers.pdf](#)

All providers must use YES.NM.GOV to enroll, recertify, or revalidate as New Mexico Medicaid Providers, as follows:

- For an individual provider (both rendering and sole proprietor), you must perform the application electronic signature yourself.
- For a provider group, the owner or person who has controlling interest must perform the application electronic signature on behalf of the group.
- An administrator can fill out the entire application for a provider, but the provider themselves (as outlined above) must perform the application e-signature in the system.

Need more help with the system? See the Provider/PED Enrollment system training in our Learning Management System (LMS), available in the [YES.NM.GOV](https://yes.nm.gov) portal. Learn how to navigate the LMS and find training courses: [Learning-Management-System-Participant-User-Guide-for-Training.pdf](#).

If you have questions or need support, contact the Consolidated Customer Service Center at 800-299-7304.

Regards,

The Health Care Authority (HCA) and the Medical Assistance Division (MAD)