




HEALTH CARE
AUTHORITY

Michelle Lujan Grisham, Governor
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Letter of Direction # 12

Date: 07/01/2024

To: Turquoise Care Managed Care Organizations

From: Dana Flannery, Director, Medical Assistance Division 

Subject: Consistent and Timely Delivery of Medically Necessary Diabetic Resources Quarterly Reporting

Title: Delivery of Necessary Diabetic Resources

The purpose of this Letter of Direction (LOD) is to provide information and guidance to Turquoise Care Managed Care Organizations (MCOs) on Human Services Department's (HSD's) reporting expectations of House Bill 53: Delivery of Necessary Diabetic Resources.

1. **Definition(s):** See reporting template instructions.
2. **Reporting requirements:** MCOs are expected to complete and submit the attached report on a quarterly basis as described in the HB53 Reporting template instructions.
 - a. **Naming Convention:** MCOs shall submit the electronic version of the report with the following file name: MCO Name.HCA.HB53.Q#CY##.v#
 - b. **First Submission:** First submission of this report will be due July 30, 2024, and will include data from Q1CY24 and Q2CY24.

This LOD will sunset when direction is provided in one or more of the following: Turquoise Care Managed Care Services Agreement, Managed Care Policy Manual, NMAC, Systems Manual, or BHSD Billing and Systems Manual. The LOD may also sunset upon HCA notification or completion of the Turquoise Care Program.