



HEALTH CARE
AUTHORITY

Michelle Lujan Grisham, Governor
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Letter of Direction # 5

Date: July 1, 2024

To: Turquoise Care Managed Care Organizations

From: Dana Flannery, Director, Medical Assistance Division *DF*
Nick Boukas, Director, Behavioral Health Services Division *NB*

Subject: Supervisory Certification & Rostering

Title: Supervisory Certification & Rostering

The purpose of this Letter of Direction (LOD) is to provide clarification to the Turquoise Care Managed Care Organizations (MCOs) regarding supervisory certification and rostering. Effective January 1, 2023, the MCOs will be responsible for approving a provider's submitted roster related specifically to agencies approved for Supervisory Certification through the New Mexico Behavioral Health Services Division (BHSD).

The Behavioral Health Policy and Billing Manual (2021) page 18 states that "All rosters must be updated and submitted to BHSD every time there is a change in supervisors and/or providers, or every six (6) months if there are no earlier changes."

Effective January 1, 2023, this LOD replaces the above policy language to: "All rosters must be updated and submitted to the MCOs at the time of the initial request for supervisory certification, and every time there is a change in supervisors and/or providers."

In addition, this LOD affirms that the following agencies do not fall under supervisory certification and are not required to have a supervisory certification attestation and/or supervisory certification roster in order to provide clinical supervision and bill for the services of supervised non-independently licensed BH practitioners: a Community Mental Health Center (CMHC), a Federally Qualified Health Center (FQHC), an Indian Health Service (IHS) Hospital, Clinic or FQHC; a PL93-638 Tribally Operated Hospital, Clinic, or FQHC, an Indian Health Provider (IHCP) as defined in Code of Federal Regulations, Title 42, §438.14(a), a Children, Youth And Families Department (CYFD) facility, a hospital and its outpatient facility, a Core Service Agency (CSA), and a CareLink NM health home (CLNM HH).

The MCOs will inform all agencies that are eligible for supervisory certification of their current processes. Eligible agencies include: Behavioral Health Agencies (BHA 432), Opioid Treatment Programs (OTP 343), Adult Accredited Residential Treatment Centers (AARTC 216/261), and

non-FQHC School Based Health Centers (321). This LOD replaces Appendix E #3 on page 19 and the roster identified on pages 28-29 found in the appendices of The Behavioral Health Policy and Billing Manual (2021).

This LOD will sunset when direction is provided in one or more of the following: Turquoise Care Managed Care Services Agreement, Managed Care Policy Manual, NMAC, Systems Manual, or BHSD Billing and Systems Manual. The LOD may also sunset upon HCA notification or completion of the Turquoise Care Program.