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Letter of Direction #64

Date: June 18, 2021

To: Centennial Care 2.0 Managed Care Organizations

From: Nicole Comeaux, Director, Medical Assistance Division
Neal Bowen, Director, Behavioral Health Services Division

Subject: Expedited Providers Set Up and Allowance of Treat First Service Delivery

Title: Expedite Providers Set Up and Allowance of Treat First

The purpose of this Letter of Direction (LOD) is to provide guidance and directives to the Centennial Care 2.0 Managed Care Organizations (MCOs) as the provider transition involving Valle del Sol, Presbyterian Medical Services (PMS) and TeamBuilders Behavioral Health proceeds. The goal is to ensure the continuation of essential services to Medicaid recipients without disruption or delay while transitioning their behavioral health services from Valle del Sol.

MCOs are directed to expedite all provider credentialing, contracting, and rostering of practitioners at PMS and TeamBuilders, so that these providers can add new practitioners as needed during the transition.

All three agencies are certified Treat First providers. There may be clients for whom it is appropriate to receive Treat First services from Valle del Sol as well as from the provider they transition to. For Treat First clients affected by this transition, MCOs are directed to pay for services rendered in up to four visits from each provider.

This LOD will sunset December 31, 2021.