



**Michelle Lujan Grisham, Governor**  
Kari Armijo, Cabinet Secretary  
Dana Flannery, Medicaid Director

## Letter of Direction # 7

**Date:** July 1, 2024

**To:** Turquoise Care Managed Care Organizations

**From:** Dana Flannery, Director, Medical Assistance Division *DF*  
Nick Boukas, Director, Behavioral Health Services Division *NB*

**Subject:** Configuration for Billing by Federally Qualified Health Center (FQHC) Satellite Locations providing only Behavioral Health (BH) Services

**Title:** MCO Systems Configurations for BH Claims from FQHC Satellite Locations

The purpose of this Letter of Direction (LOD) is to provide guidance to the Turquoise Care Managed Care Organizations (MCOs) for payment for Behavioral Health services rendered at satellite locations of Federally Qualified Health Centers (FQHCs).

### ***FQHC behavioral health satellite locations***

Many FQHCs have satellite or extension offices that see clients specifically for behavioral health services. Based on the FQHC certification, HCA considers the “behavioral health only” sites to be satellite sites of the certified “medical” site and no additional enrollment is necessary in order to facilitate billing for behavioral health services.

Behavioral health services fall under the FQHC approved scope of services and thus should be billed like any other FQHC encounter by the Medicaid enrolled FQHC on the **institutional claim form** using **revenue code 0919**, and including the appropriate **procedure code**. The FQHC should not identify the satellite location on the claim form in the Servicing Facility identifier field as this will cause encounters to deny since the satellite office is not enrolled as a Medicaid provider.

### ***Specialized behavioral health services***

There are specialized behavioral health services that do not fall under the basic FQHC approved scope of services, and these require that the FQHC obtain appropriate licensure and/or certification in order to bill for specialized behavioral health services such as IOP, CCSS, MST, Day Treatment, etc. All specialized behavioral health services provided within the HRSA-approved scope of service of the FQHC will be paid using the prospective payment system rate. Again, the satellite location does not need to be enrolled separately from the FQHC for these services.

If the satellite location has been approved for a separate Medicaid Provider ID under a specialized behavioral health provider type, those services should be billed according to the instructions for that service on the Behavioral Health Fee Schedule.

This LOD will sunset when direction is provided in one or more of the following: Turquoise Care Managed Care Services Agreement, Managed Care Policy Manual, NMAC, Systems Manual, or BHSD Billing and Systems Manual. The LOD may also sunset upon HCA notification or completion of the Turquoise Care Program.

Any questions regarding this LOD should be directed to the BHSD Director Nick Boukas at [nick.boukas@hca.nm.gov](mailto:nick.boukas@hca.nm.gov).