

New Mexico Medicaid Home Visiting Program

The New Mexico Home Visiting program is designed to support parents of children from prenatal through age five. It is a frontline strategy to create a cohesive, equitable, and responsive system that supports families, strengthens communities, and enhances child health, development, and education. Medicaid Home Visiting was added as a covered Medicaid service in 2020 in the [Centennial Care 2.0 Medicaid 1115 Waiver](#) and, since its start as a pilot program, has expanded to include all counties, to cover postpartum enrollment, and to include six evidence-based models.

How Home Visiting Works

Administered by the New Mexico Early Childhood Education and Care Department (ECECD), New Mexico Home Visiting is a relationship-based program for all New Mexico families who are pregnant or have children under age five. Home visiting staff use a variety of models to meet individual child and family needs and provide culturally and linguistically appropriate services that support families' health, development, and education.



See the ECECD [2024 New Mexico Home Visiting Program Standards](#) for more information.

Provider Requirements

To be reimbursed for Medicaid-covered Home Visiting services rendered to Turquoise Care members, providers must:

- » Be enrolled with New Mexico Medicaid and credentialed with a Turquoise Care Managed Care Organization (MCO),
- » Meet all Medicaid provider qualifications and standards outlined in the [Medicaid Home Visiting Policy and Billing Manual](#),
- » Meet the ECECD requirements outlined in the [New Mexico Medicaid Home Visiting Process Map](#).

Managed Care Organization Responsibilities

- » Support provider enrollment, credentialing, and ensure timely claims payment,
- » Provide training, support, and capacity building for Home Visiting providers to bill Medicaid,
- » Promote the Home Visiting program and incentivize member participation,
- » Educate enrolled members on Home Visiting benefits and support referral to Home Visiting providers,
- » Contact every pregnant member within two months of notification of a positive pregnancy test, educate them about the benefits of Home Visiting, and provide care coordination and submit

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referrals for home visiting to the ECECD Am I Eligible referral portal,

- » Provide quality oversight monitoring, ensure provider fidelity to program standards, and report performance to HCA,
- » Collaborate with ECECD and HCA to sustain and develop the Home Visiting program, including workforce and provider capacity development initiatives, and
- » Provide a single point of contact to address provider Home Visiting questions and concerns.

Eligible Members

Home Visiting is available to all families who are pregnant or have children under age five. It is a covered Medicaid service available at no cost to the member.

Home Visiting Covered Services

Prenatal, postpartum, and infant/child home visits up to age five may include:

- » Diet and nutritional education,
- » Stress management,
- » Sexually transmitted disease prevention education,
- » Tobacco use screening and cessation education,
- » Alcohol and other substance misuse screening and counseling,
- » Depression screening,
- » Domestic and intimate partner violence screening and education,
- » Breastfeeding support and education,
- » Guidance and education regarding wellness visits to obtain recommended preventive services,
- » Maternal-infant safety assessment and education, such as safe sleep education to prevent sleep-related infant death,
- » Counseling regarding postpartum recovery, family planning, and needs of a newborn,
- » Assistance to establish a primary source of care and a primary care provider, including help scheduling a mother/infant postpartum/newborn visit,
- » Parenting skills and confidence building, and
- » Child developmental screenings at major developmental milestones.

For more information visit the [New Mexico ECECD Home Visiting web page](#).