

NM - Submission Package - NM2024MS0002D - Administration

[Summary](#) [Reviewable Units](#) [News](#) [Related Actions](#)



CMS-10434 OMB 0938-1188

Package Information

| | | | |
|-----------------------|---------------|------------------------|------------|
| Package ID | NM2024MS0002D | Submission Type | Draft |
| Program Name | N/A | State | NM |
| Version Number | 1 | Region | Dallas, TX |
| | | Package Status | Pending |

Submission - Summary

MEDICAID | Medicaid State Plan | Administration | NM2024MS0002D

Package Header

| | | | |
|--------------------------|---------------|--------------------------------|-----|
| Package ID | NM2024MS0002D | SPA ID | N/A |
| Submission Type | Draft | Initial Submission Date | N/A |
| Approval Date | N/A | Effective Date | N/A |
| Superseded SPA ID | N/A | | |

State Information

State/Territory Name: New Mexico

Medicaid Agency Name: Health Care Authority, Medical Assistance Division

Submission Component

- State Plan Amendment
- Medicaid
- CHIP

Submission - Summary

MEDICAID | Medicaid State Plan | Administration | NM2024MS0002D

Package Header

| | | | |
|--------------------------|---------------|--------------------------------|-----|
| Package ID | NM2024MS0002D | SPA ID | N/A |
| Submission Type | Draft | Initial Submission Date | N/A |
| Approval Date | N/A | Effective Date | N/A |
| Superseded SPA ID | N/A | | |

Executive Summary

Summary Description Including Goals and Objectives New Mexico is requesting approval relating to an executive reorganization which will rename the Human Services Department (HSD) as the Health Care Authority (HCA). The reorganization allows the change of HSD's powers and duties, providing for transition, transferring functions, personnel, money, appropriations, records, equipment, supplies, other property, contractual obligations and statutory references, amending and repealing sections of the NMSA 1978; reconciling conflicting section of law in Laws 2019 by repealing Laws 2019, Chapter 211, Section 11.

Federal Budget Impact and Statute/Regulation Citation

Federal Budget Impact

| | Federal Fiscal Year | Amount |
|--------|---------------------|--------|
| First | 2024 | \$0 |
| Second | 2025 | \$0 |

Federal Statute / Regulation Citation

42 CFR 431.10
Section 1905(a) of the Social Security Act

Supporting documentation of budget impact is uploaded (optional).

| Name | Date Created | |
|--------------------|--------------|--|
| No items available | | |

Submission - Summary

MEDICAID | Medicaid State Plan | Administration | NM2024MS0002D

Package Header

| | | | |
|--------------------------|---------------|--------------------------------|-----|
| Package ID | NM2024MS0002D | SPA ID | N/A |
| Submission Type | Draft | Initial Submission Date | N/A |
| Approval Date | N/A | Effective Date | N/A |
| Superseded SPA ID | N/A | | |

Governor's Office Review

- No comment
- Comments received
- No response within 45 days
- Other

Submission - Medicaid State Plan

MEDICAID | Medicaid State Plan | Administration | NM2024MS0002D

CMS-10434 OMB 0938-1188

The submission includes the following:

Administration

Organization

Designation and Authority

| Reviewable Unit Name | Included in Another Source Type Submission Package |
|---------------------------|--|
| Designation and Authority | (APPROVED |

Intergovernmental Cooperation Act Waivers

Eligibility Determinations and Fair Hearings

| Reviewable Unit Name | Included in Another Source Type Submission Package |
|--|--|
| Eligibility Determinations and Fair Hearings | (APPROVED |

Organization and Administration

| Reviewable Unit Name | Included in Another Source Type Submission Package |
|---------------------------------|--|
| Organization and Administration | (APPROVED |

Single State Agency Assurances

| Reviewable Unit Name | Included in Another Source Type Submission Package |
|--------------------------------|--|
| Single State Agency Assurances | (APPROVED |

General Administration

Eligibility

Benefits and Payments

Submission - Public Comment

MEDICAID | Medicaid State Plan | Administration | NM2024MS0002D

Package Header

| | | | |
|--------------------------|---------------|--------------------------------|-----|
| Package ID | NM2024MS0002D | SPA ID | N/A |
| Submission Type | Draft | Initial Submission Date | N/A |
| Approval Date | N/A | Effective Date | N/A |
| Superseded SPA ID | N/A | | |

Indicate whether public comment was solicited with respect to this submission.

- Public notice was not federally required and comment was not solicited
- Public notice was not federally required, but comment was solicited
- Public notice was federally required and comment was solicited

Indicate how public comment was solicited:

- Newspaper Announcement

| Name of Paper: | Date of Publication: | Locations covered: |
|---------------------|----------------------|---------------------------------|
| Albuquerque Journal | 5/6/2024 | Northern and Central New Mexico |
| Las Cruces Sun News | 7/31/2024 | Southern New Mexico |
| Albuquerque Journal | 7/31/2024 | Northern and Central New Mexico |
| Las Cruces Sun News | 5/6/2024 | Southern New Mexico |

- Publication in state's administrative record, in accordance with the administrative procedures requirements
- Email to Electronic Mailing List or Similar Mechanism
- Website Notice

Select the type of website

- Website of the State Medicaid Agency or Responsible Agency





Date of Posting: May 6, 2024

Website URL: <https://www.hsd.state.nm.us/2024-comment-period-open/>


- Website for State Regulations
- Other

- Public Hearing or Meeting
- Other method

Upload copies of public notices and other documents used

| Name | Date Created | |
|--|------------------------|---|
| 4. SPA NEWSPAPER NOTICE-HSD to HCA. | 7/5/2024 12:49 PM EDT |  |
| 5. SPA 24-0002 INTERESTED PARTIES_. | 7/5/2024 12:49 PM EDT |  |
| INTERESTED PARTIES (IP) 24-0002 Updated 07.2024 | 7/29/2024 12:52 PM EDT |  |
| 4. SPA NEWSPAPER NOTICE-HSD to HCA Updated 07.2024 | 7/29/2024 12:52 PM EDT |  |

Upload with this application a written summary of public comments received (optional)

| Name | Date Created | |
|---|-----------------------|---|
| 7. Tribal Notification to Request Advice and Comments with Response | 7/5/2024 12:49 PM EDT |  |

Indicate the key issues raised during the public comment period (optional)

- Access
- Quality
- Cost
- Payment methodology
- Eligibility
- Benefits
- Service delivery
- Other issue

Submission - Tribal Input

MEDICAID | Medicaid State Plan | Administration | NM2024MS0002D

Package Header

| | | | |
|--------------------------|---------------|--------------------------------|-----|
| Package ID | NM2024MS0002D | SPA ID | N/A |
| Submission Type | Draft | Initial Submission Date | N/A |
| Approval Date | N/A | Effective Date | N/A |
| Superseded SPA ID | N/A | | |

One or more Indian Health Programs or Urban Indian Organizations furnish health care services in this state

- Yes
- No

This state plan amendment is likely to have a direct effect on Indians, Indian Health Programs or Urban Indian Organizations, as described in the state consultation plan.

- Yes
- No

Explain why this SPA is not likely to have a direct effect on Indians, Indian Health Programs or Urban Indian Organizations: HCA does not anticipate any impact for Indian Nations, Tribes, and Pueblos and their health care providers with this change.

Medicaid State Plan Administration

Organization

Designation and Authority

MEDICAID | Medicaid State Plan | Administration | NM2024MS0002D

Package Header

| | | | |
|--------------------------|----------------|--------------------------------|-----|
| Package ID | NM2024MS0002D | SPA ID | N/A |
| Submission Type | Draft | Initial Submission Date | N/A |
| Approval Date | N/A | Effective Date | N/A |
| Superseded SPA ID | NM-19-0010 | | |
| | System-Derived | | |

A. Single State Agency

1. State Name: New Mexico

2. As a condition for receipt of Federal funds under title XIX of the Social Security Act, the single state agency named here agrees to administer the Medicaid program in accordance with the provisions of this state plan, the requirements of titles XI and XIX of the Act, and all applicable Federal regulations and other official issuances of the Centers for Medicare and Medicaid Services (CMS).



3. Name of single state agency:

New Mexico Health Care Authority

4. This agency is the single state agency designated to administer or supervise the administration of the Medicaid program under title XIX of the Social Security Act. (All references in this plan to "the Medicaid agency" mean the agency named as the single state agency.)

B. Attorney General Certification:

The certification signed by the state Attorney General identifying the single state agency and citing the legal authority under which it administers or supervises administration of the program has been provided.

| Name | Date Created | |
|----------------------------------|-----------------------|---|
| Attorney General_s Certification | 6/25/2019 5:43 PM EDT |  |
| 8. HCA Certification from AG | 7/5/2024 12:58 PM EDT |  |

C. Administration of the Medicaid Program

The state plan may be administered solely by the single state agency, or some portions may be administered by other agencies.

- 1. The single state agency is the sole administrator of the state plan (i.e. no other state or local agency administers any part of it). The agency administers the state plan directly, not through local government entities.
- 2. The single state agency administers portions of the state plan directly and other governmental entity or entities administer a portion of the state plan.

Designation and Authority

MEDICAID | Medicaid State Plan | Administration | NM2024MS0002D

Package Header

| | | | |
|--------------------------|----------------|--------------------------------|-----|
| Package ID | NM2024MS0002D | SPA ID | N/A |
| Submission Type | Draft | Initial Submission Date | N/A |
| Approval Date | N/A | Effective Date | N/A |
| Superseded SPA ID | NM-19-0010 | | |
| | System-Derived | | |

D. Additional information (optional)

Medicaid State Plan Administration

Organization

Eligibility Determinations and Fair Hearings

MEDICAID | Medicaid State Plan | Administration | NM2024MS0002D

Package Header

| | | | |
|--------------------------|----------------|--------------------------------|-----|
| Package ID | NM2024MS0002D | SPA ID | N/A |
| Submission Type | Draft | Initial Submission Date | N/A |
| Approval Date | N/A | Effective Date | N/A |
| Superseded SPA ID | NM-19-0010 | | |
| | System-Derived | | |

A. Eligibility Determinations (including any delegations)

1. The entity or entities that conduct determinations of eligibility for families, adults, and individuals under 21 are:

- a. The Medicaid agency
- b. Delegated governmental agency

2. The entity or entities that conduct determinations of eligibility based on age (65 or older), or having blindness or a disability are:

- a. The Medicaid agency
- b. Delegated governmental agency

- i. Single state agency under Title IV-A (TANF) (in the 50 states or the District of Columbia) or under Title I or XVI (AABD) in Guam, Puerto Rico, or the Virgin Islands
- ii. An Exchange that is a government agency established under sections 1311(b)(1) or 1321(c)(1) of the Affordable Care Act
- iii. The Social Security Administration determines Medicaid eligibility for:
 - (1) SSI beneficiaries
 - (2) Optional state supplement recipients
- iv. Other

| |
|---|
| Name of entity: |
| Children, Youth and Families Department |
| Income Support Division |

3. Assurances:

- a. The Medicaid agency is responsible for all Medicaid eligibility determinations.
- b. There is a written agreement between the Medicaid agency and the Exchange or any other state or local agency that has been delegated authority to determine eligibility for Medicaid eligibility in compliance with 42 CFR 431.10(d).
- c. The Medicaid agency does not delegate authority to make eligibility determinations to entities other than government agencies which maintain personnel standards on a merit basis.
- d. The delegated entity is capable of performing the delegated functions.

Eligibility Determinations and Fair Hearings

MEDICAID | Medicaid State Plan | Administration | NM2024MS0002D

Package Header

| | | | |
|--------------------------|----------------|--------------------------------|-----|
| Package ID | NM2024MS0002D | SPA ID | N/A |
| Submission Type | Draft | Initial Submission Date | N/A |
| Approval Date | N/A | Effective Date | N/A |
| Superseded SPA ID | NM-19-0010 | | |
| | System-Derived | | |

B. Fair Hearings (including any delegations)

The Medicaid agency has a system of hearings that meets all of the requirements of 42 CFR Part 431, Subpart E.

The Medicaid agency is responsible for all Medicaid fair hearings.

1. The entity or entities that conduct fair hearings with respect to eligibility based on applicable modified adjusted gross income (MAGI) are:

a. Medicaid agency

d. Delegated governmental agency

3. For all other Medicaid fair hearings (not related to an eligibility determination based on MAGI):

All other Medicaid fair hearings are conducted at the Medicaid agency or at another state agency authorized under an ICA waiver.

Eligibility Determinations and Fair Hearings

MEDICAID | Medicaid State Plan | Administration | NM2024MS0002D

Package Header

| | | | |
|--------------------------|----------------|--------------------------------|-----|
| Package ID | NM2024MS0002D | SPA ID | N/A |
| Submission Type | Draft | Initial Submission Date | N/A |
| Approval Date | N/A | Effective Date | N/A |
| Superseded SPA ID | NM-19-0010 | | |
| | System-Derived | | |

C. Evidentiary Hearings

The Medicaid agency uses local governmental entities to conduct local evidentiary hearings.

Yes

No

D. Additional information (optional)

Medicaid State Plan Administration

Organization

Organization and Administration

MEDICAID | Medicaid State Plan | Administration | NM2024MS0002D

Package Header

| | | | |
|--------------------------|----------------|--------------------------------|-----|
| Package ID | NM2024MS0002D | SPA ID | N/A |
| Submission Type | Draft | Initial Submission Date | N/A |
| Approval Date | N/A | Effective Date | N/A |
| Superseded SPA ID | NM-19-0010 | | |
| | System-Derived | | |

A. Description of the Organization and Functions of the Single State Agency

1. The single state agency is:

- a. A stand-alone agency, separate from every other state agency
- b. Also the Title IV-A (TANF) agency
- c. Also the state health department
- d. Other:

2. The main functions of the Medicaid agency and where these functions are located within the agency are described below. This description should be consistent with the accompanying organizational chart attachment. (If the function is not performed by the Medicaid agency, indicate in the description which other agency performs the function.)

a. Eligibility Determinations

Medicaid eligibility determinations are made by the Health Care Authority/Income Support Division (HCA/ISD) with two exceptions. SSI determinations are made by the Social Security Administration through a 1634 agreement. The Children, Youth, and Families Department, a cabinet level department separate from the Health Care Authority, makes eligibility determinations for all adoption and foster care Medicaid. The Medical Assistance Division (MAD) Eligibility Bureau (EB) oversees the policy for approximately 40 Medicaid categories of eligibility for children, families, adults, individuals with long-term care needs, and emergency medical services for non-citizens. The EB is responsible for the promulgation of eligibility policy changes. The EB is involved in the eligibility system change process from the drafting of eligibility related change requests, participating in level of effort and design meetings, testing, and implementation. Additional activities include client medical travel for fee-for-service recipients, estate recovery, oversight of the disability determination determiners, trusts for Institutional Care and Home and Community-Based Services Waiver Medicaid, the buy-in process for the payment of Medicare premiums, and the resolution of recipient eligibility issues.

b. Fair Hearings (including expedited fair hearings)

The Office of Fair Hearings (OFH) provides administrative hearings consistent with state (NMAC) and federal regulations (CFR). The OFH registers appeals of adverse actions across all public assistance categories as well as Child Support Enforcement actions, Managed Care Organization (MCO) actions, certain actions involving nursing home care as well as certain administrative actions concerning providers. The OFH typically registers more than 10,000 appeals annually. Hearings are mostly held telephonically and conducted by an Administrative Law Judge. After the hearing, a recommendation will be submitted to the appropriate Division Director who will issue the Final Decision (except in Child Support Enforcement appeals and Administrative Disqualification Hearings).

c. Health Care Delivery, including benefits and services, managed care (if applicable)

The MAD Contracts Bureau is responsible for the daily oversight and management of the Managed Care contracts. Activities include those functions necessary to implement, oversee and evaluate the requirements of the contracts including daily communication with the MCOs regarding contract compliance and performance. The Contracts Bureau works collaboratively and in partnership with the MCOs but will enforce contract compliance through sanctions, including monetary penalties, as necessary. The Bureau also develops the managed care contracts overseeing contract amendments, letters of direction (LODs), and the Managed Care Policy Manual.

The MAD Long Term Services and Support Bureau (LTSSB) has oversight of the long-term care nursing facility benefits and the Home and Community Benefits offered through the MCOs. The bureau allocates individuals who are not otherwise eligible for Medicaid into Community Benefit waiver slots. The bureau conducts provider enrollment activities for the Community Benefit providers and collaborates with the MCOs.

The MAD Benefits & Reimbursement Bureau (BRB) oversees most Medicaid-covered health care services and benefits, including primary care and behavioral health services. The BRB oversees provider reimbursement rates and payment methodologies; ensures that the Medicaid claims processing system correctly enforces Medicaid reimbursement policy and works with the MCOs to ensure alignment and understanding on coverage and payment parameters.

The MAD Quality Bureau (QB) has oversight of the Managed Care quality and evaluation components, including monitoring quality indicators. The bureau is responsible for the development of the State Quality Strategy and Evaluation Design Plan required by the 1115 Demonstration Waiver. The Quality Bureau oversees the External Quality Review Organization contract for the purpose of conducting validations of MCO performance measures, network adequacy, and reviews of MCO contract compliance and performance improvement projects. The MAD Quality Bureau also oversees critical incidents and care coordination for Managed Care.

d. Program and policy support including state plan, waivers, and demonstrations (if applicable)

The MAD Policy & Provider Services Bureau (PPSB) is responsible for the development, modification, and interpretation of the existing Medicaid benefit package and provider operations for fee-for-service (FFS) providers. PPSB works closely with the Contracts Bureau to ensure consistency between FFS and managed care policies relating to the benefit package. The MAD PPSB oversees the coordination of Medicaid fair hearings by working closely with the Office of Fair Hearings. PPSB also oversees Medicaid provider enrollment activities and services and coordinates the resolution of provider concerns.

The MAD Exempt Services and Programs Bureau (ESPB) is responsible for a number of programs and contracts with services that fall outside of the Managed Care contracts. In collaboration with other agencies, they have oversight and management of the 1915 (c) waivers, the Program of All-inclusive Care for the Elderly (PACE), Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF-IID), Medicaid School Based Services (MSBS), and the brain injury services program for individuals who are not eligible for Medicaid.

ESPB is responsible for the following 1915c home and community-based waivers:

Mi Via - Mi Via, which means "my path," "my way," or "my road" in Spanish, is the State of New Mexico's self-directed waiver program. The goal of Mi Via is to provide a community-based alternative that facilitates greater participant choice and control over the types of services and supports they receive. The services are purchased with an agreed budgetary amount, and consultants help participants navigate throughout the Mi Via processes. Consultants provide assistance and guidance with eligibility, Service and Support Plan (SSP) pre-planning, SSP development and implementation. The goal of Mi Via is to provide a community-based alternative that, 1) facilitates greater participant choice and control over the types of services and supports that are purchased within an agreed upon budgetary amount; and 2) enables the State to serve the most people possible within available resources.

The Developmental Disabilities Waiver (DD Waiver) - the DD waiver is designed to provide services and supports that assist eligible children and adults with Intellectual and Developmental Disabilities (IDD) to participate as active members of their communities. The program serves as an alternative to institutional care and is a person-centered, community oriented approach.

The Medically Fragile Waiver (MF Waiver) - the MF Waiver serves individuals who have been diagnosed with a medically fragile condition before reaching age 22, and who have a developmental disability or delay, or who are at risk for developmental delay. A medically fragile condition is defined as a chronic physical condition which results in a prolonged dependency on medical care for which daily skilled nursing intervention is medically necessary. Services provided through the MF Waiver are case management, home health care, respite care, private duty nursing, physical, occupational and speech therapies, behavior support consultation, nutritional counseling and specialized medical equipment and supplies.

The Supports Waiver is an option for individuals who are on the Developmental Disabilities (DD) Waiver wait list. Supports Waiver services are intended to complement unpaid supports that are provided to individuals by family members and others with a maximum \$10,000 annual budget. An Individual Service Plan (ISP) and budget are determined through a person-centered planning approach in collaboration with the Community Support Coordinator (CSC). Services can be delivered via agency-based or participant directed models.

e. Administration, including budget, legal counsel

The Single State Agency designated to administer the Title XIX program in New Mexico is the Health Care Authority.

The Department is a Cabinet-level agency in the executive branch of the New Mexico state government. The Department's administrative head is the Secretary of the Health Care Authority, which is a Governor-appointed Cabinet-level position.

The Department is organized into 23 areas led and directed by the Office of the Secretary (OOS); Office of Inspector General (OIG); Office of Fair Hearings (OFH); Communications Director; Office of General Counsel (OGC); Income Support Division (ISD); Child Support Services Division (CSSD); Compliance Office; Division of Health Improvement (DHI); the Office of Human Resources (OHR); Chief Financial Officer (CFO); Chief Information Officer (CIO); Information Technology Division (ITD); Customer Service & Call Center Innovation Division; MMISR Team & HHS 2020; Office of Data & Analytics; Chief Data Officer; Employee Benefits Division; Behavioral Health Services Division (BHSD); Developmental Disabilities Supports Division (DDSD); Affordability Fund & Coverage; Office of Tribal Affairs; Strategic Planning; and the Medical Assistance Division (MAD).

The unit responsible for administering the Title XIX program under the Single State Agency in New Mexico is the Medical Assistance Division (MAD).

MAD is led by the Division Director, who is appointed by the Governor, and who oversees the following leadership: Deputy Director of Communication and Innovation; Deputy Director of Finance (Chief Financial Officer); Deputy Director of Programs, Operations and Contracts; Medicaid Management Information System-Replacement Business Manager; Chief Medical Officer; and Compliance Officer. Leadership oversees support staff and several bureaus, which include the following: Eligibility Bureau; Policy & Provider Services Bureau; Benefits and Reimbursement Bureau; Systems Bureau; Contracts Bureau; Communication and Education Bureau; Exempt Services and Programs Bureau; Quality Bureau; Budget Planning and Reporting Bureau; Long Term Services and Supports Bureau and the Financial Management Bureau.

The Budget Planning and Reporting Bureau performs research and fiscal impact analysis and works closely across the Division, Department, and State to ensure that the Medicaid program is sufficiently funded. They are responsible for the Medicaid expenditure and enrollment estimates and projections, the Division's administrative budget, and CMS reporting (with ASD and others).

New Mexico is led by a Governor who oversees the executive branch which is comprised of a number of different Cabinet departments. The Governor appoints the secretaries of each Cabinet department.

The Health Care Authority establishes and maintains agreements with the New Mexico Department of Health, Early Childhood Education & Care Department, Public Education Department, Aging and Long-Term Services Department, and Children, Youth and Families Department concerning programs and projects of mutual interest, including the use of Medicaid funding for eligible services provided by or through other departments. The Children, Youth, and Families Department, a cabinet level department separate from the Health Care Authority, makes eligibility determinations for all adoption and foster care Medicaid.

The Office of General Counsel (OGC) provides high quality legal services to HCA's divisions, bureaus and programs. OGC assists all of the Department's divisions with a wide range of legal issues, including the development of contracts, participation in recipient and provider hearings, litigation, legislative initiatives, negotiations, settlements, evaluation of legal documents, training, compliance with state and federal laws and regulations, policy, and program development.

f. Financial management, including processing of provider claims and other health care financing

The MAD Financial Management Bureau (FMB) oversees MCO financial information and reporting and takes the lead on tracking MCO enrollment and capitation payments. They are also responsible for the development of reimbursement methodologies for institutional providers and hospitals and often represents the Department in relationships with provider associations.

The MAD Benefits & Reimbursement Bureau (BRB) oversees most Medicaid-covered health care services and benefits, including primary care and behavioral health services. The BRB oversees provider reimbursement rates and payment methodologies; ensures that the Medicaid claims processing system correctly

enforces Medicaid reimbursement policy and works with the Medicaid Managed Care Organizations (MCOs) to ensure alignment and understanding on coverage and payment parameters.

g. Systems administration, including MMIS, eligibility systems





The MAD Systems Bureau is responsible for the MMIS, MMIS Data Warehouse, and related systems. This bureau manages the fiscal agent contract and directs the activities of the fiscal agent systems and operations staff. This bureau is also responsible for all data requests, including CMS reporting and operational activities for the Medicaid web portal and HCA website.

h. Other functions, e.g., TPL, utilization management (optional)

The MAD Quality Bureau has oversight of the Managed Care quality and evaluation components including monitoring quality indicators. The bureau oversees critical incidents and care coordination for Managed Care. Performance measures, Nursing Facility Level of Care criteria and surveys are also monitored and audited regularly.

The MAD Communication and Education Bureau (CEB) manages the Presumptive Eligibility (PE) Program and the Justice-Involved Utilization of State Transitioned Healthcare (JUST Health) Programs. Operational functions include Presumptive Eligibility Determiner (PED) certifications, trainings, auditing, program oversight, JUST Health program policy, and application processing. The CEB oversees MCO enrollment switch policy and processes requests during enrollment lock-in periods and troubleshoots issues with MCO enrollments received from clients, providers, State staff and the New Mexico Health Care Authority Customer Service Call Center (CSCC). The CEB is also responsible for the planning, development and distribution of outreach events, member materials, member notices, forms, documents and presentations for the New Mexico Medicaid program. This includes conducting trainings for internal HCA staff, contractors, other State Agencies and interested parties.

3. An organizational chart of the Medicaid agency has been uploaded:

| Name | Date Created | |
|---|-----------------------|---|
| 19-0010 Single State Agency Org Chart MAD 0819 | 8/6/2019 12:27 PM EDT |  |
| 19-0010 Single State Agency HSD Organizational Chart 080619 | 8/6/2019 12:27 PM EDT |  |
| 10. Org Chart 7.8.24 | 7/29/2024 1:36 PM EDT |  |
| HCA Org Chart 1.26.2024 | 7/29/2024 2:19 PM EDT |  |

Organization and Administration

MEDICAID | Medicaid State Plan | Administration | NM2024MS0002D

Package Header

| | | | |
|--------------------------|----------------|--------------------------------|-----|
| Package ID | NM2024MS0002D | SPA ID | N/A |
| Submission Type | Draft | Initial Submission Date | N/A |
| Approval Date | N/A | Effective Date | N/A |
| Superseded SPA ID | NM-19-0010 | | |
| | System-Derived | | |

B. Entities that Determine Eligibility or Conduct Fair Hearings Other than the Medicaid Agency

| Title | Description of the functions the delegated entity performs in carrying out its responsibilities: |
|---|---|
| Children, Youth and Families Department | The Children, Youth and Families Department determines eligibility for children foster care and adoption Medicaid. |
| Income Support Division | Income Support Division (ISD) is the designated division under the HCA responsible for making determinations eligibility for most Medicaid categories other than SSI and CYFD related Medicaid. |
| The Social Security Administration | Pursuant to a 1634 agreement, the Social Security Administration determines Medicaid eligibility for Supplemental Security Income recipients. |

Organization and Administration

MEDICAID | Medicaid State Plan | Administration | NM2024MS0002D

Package Header

| | | | |
|--------------------------|----------------|--------------------------------|-----|
| Package ID | NM2024MS0002D | SPA ID | N/A |
| Submission Type | Draft | Initial Submission Date | N/A |
| Approval Date | N/A | Effective Date | N/A |
| Superseded SPA ID | NM-19-0010 | | |
| | System-Derived | | |

E. Coordination with Other Executive Agencies

The Medicaid agency coordinates with any other Executive agency related to any Medicaid functions or activities not described elsewhere in the Organization and Administration portion of the state plan (e.g. public health, aging, substance abuse, developmental disability agencies):

- Yes
- No

| Name of agency: | Description of the Medicaid functions or activities conducted or coordinated with another executive agency: |
|---|---|
| Department of Health | <p>The Department of Health administers various components of New Mexico's Developmentally Disabled (DD), Medically Fragile, Mi Via and Supports waivers including service provider contracting, determining if recipients meet the definition of DD, monitoring of waiver providers, and participation in fair hearings.</p> <p>In addition, DOH assists with the administration of the School Based Health Centers, Nurse Aide Training, and other Public Health services that are reimbursable through Medicaid.</p> |
| Public Education Department | <p>The Public Education Department assists the HCA in the administration of the Medicaid School Based Services program. The HCA also contracts with school districts, overseen by the Public Education Department, to allow school districts to receive Medicaid reimbursement for Individualized Education Plan (IEP) and Individualized Family Service Plan (IFSP) related services as well as non-IEP services.</p> |
| Children, Youth and Families Department | <p>Children Youth and Families Department conducts eligibility determinations for all individuals who receive federal and state adoption assistance and foster care payments.</p> |
| Aging and Long-Term Services Department | <p>The Aging and Long-Term Services Department (ALTSD) operates the state's Aging and Disability Resource Center (ADRC), and places individuals on the Community Benefit Central Registry. ALTSD also administers Older Americans Act (OAA)</p> |

| | |
|---|---|
| Name of agency: | Description of the Medicaid functions or activities conducted or coordinated with another executive agency: programs and houses Adult Protective Services. |
| Early Childhood Education and Care Department | The Early Childhood Education and Care Department (ECECD) administers the state's Family Infant Toddler (FIT) Early Intervention program, including provider contracting. In addition, ECECD manages the home visiting program. Providers may enroll as Medicaid Home Visiting service providers. |

Organization and Administration

MEDICAID | Medicaid State Plan | Administration | NM2024MS0002D

Package Header

| | | | |
|--------------------------|----------------|--------------------------------|-----|
| Package ID | NM2024MS0002D | SPA ID | N/A |
| Submission Type | Draft | Initial Submission Date | N/A |
| Approval Date | N/A | Effective Date | N/A |
| Superseded SPA ID | NM-19-0010 | | |
| | System-Derived | | |

F. Additional information (optional)

Medicaid State Plan Administration

Organization

Single State Agency Assurances

MEDICAID | Medicaid State Plan | Administration | NM2024MS0002D

Package Header

| | | | |
|--------------------------|---------------|--------------------------------|-----|
| Package ID | NM2024MS0002D | SPA ID | N/A |
| Submission Type | Draft | Initial Submission Date | N/A |
| Approval Date | N/A | Effective Date | N/A |
| Superseded SPA ID | NM-19-0010 | | |
| | User-Entered | | |

A. Assurances

- 1. The state plan is in operation on a statewide basis, in accordance with all the requirements of 42 CFR 431.50.
- 2. All requirements of 42 CFR 431.10 are met.
- 3. There is a Medical Care Advisory Committee to the agency director on health and medical services established in accordance with 42 CFR 431.12. All requirements of 42 CFR 431.12 are met.
- 4. The Medicaid agency does not delegate, other than to its own officials, the authority to supervise the plan or to develop or issue policies, rules, and regulations on program matters.
- 5. The Medicaid agency has established and maintains methods of personnel administration on a merit basis in accordance with 5 CFR Part 900, Subpart F. All requirements of 42 CFR 432.10 are met.
- 6. All requirements of 42 CFR Part 432, Subpart B are met, with respect to a training program for Medicaid agency personnel and the training and use of sub-professional staff and volunteers.

B. Additional information (optional)

PRA Disclosure Statement: Centers for Medicare & Medicaid Services (CMS) collects this mandatory information in accordance with (42 U.S.C. 1396a) and (42 CFR 430.12); which sets forth the authority for the submittal and collection of state plans and plan amendment information in a format defined by CMS for the purpose of improving the state application and federal review processes, improve federal program management of Medicaid programs and Children's Health Insurance Program, and to standardize Medicaid program data which covers basic requirements, and individualized content that reflects the characteristics of the particular state's program. The information will be used to monitor and analyze performance metrics related to the Medicaid and Children's Health Insurance Program in efforts to boost program integrity efforts, improve performance and accountability across the programs. Under the Privacy Act of 1974 any personally identifying information obtained will be kept private to the extent of the law. According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1188. The time required to complete this information collection is estimated to range from 1 hour to 80 hours per response (see below), including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

This view was generated on 7/30/2024 5:42 PM EDT