

January 23, 2016

To Interested Parties

In accordance with the New Mexico Human Services Department's (HSD), this letter is to inform you that HSD, through the Medical Assistance Division (MAD), is accepting written comments from January 23, 2016 through February 23, 2016, regarding the proposed Health Home (CareLink NM) policy manual.

HSD is leading an initiative to provide coordinated care by a CLNM Provider Agency through the Health Home service delivery model, to enhance integration and coordination of primary, acute, behavioral health, and long-term services and supports for both Fee for Service recipients and HSD contracted managed care organization (MCO) members.

HSD has previously solicited comments on the New Mexico Administrative Code (NMAC) rule 8.310.10 and the MAD State Plan Amendment to implement CLNM Health Home services. The CLNM Provider Policy Manual is to provide additional directions and instructions to CLNM Health Home providers not found in NMAC rule 8.310.10 and is necessary to fully implement CLNM Health Home services.

The proposed Health Home (CareLink NM) policy manual includes the following sections:

- 1) Introduction to the Health Home Model
- 2) Participation Requirements for Providers
- 3) Health Home Operations
- 4) Health Information Technology
- 5) Health Home Reimbursement
- 6) Health Home Forms

Public Comments –

The public may view the proposed CareLink NM Provider Policy Manual on the Human Services Department webpage at: <http://www.hsd.state.nm.us/public-notices-proposed-rule-and-waiver-changes-and-opportunities-to-comment.aspx>

Important Dates

- **Comments must be submitted by 5:00 p.m. Mountain Standard Time (MST) on February 23, 2016.** Recorded comments may be left at (505) 827-1337. Interested persons may also submit comments via electronic mail to: madrules@state.nm.us. Interested persons may also submit written comments to HSD/MAD, PO Box 2348, Santa Fe, NM 87504.
- Comments and responses will be compiled and made available upon request by April 1, 2016. After considering the comments received and making changes deemed necessary, the final version of the CareLink NM Provider Policy Manual will be available and effective **April 1, 2016.**

Sincerely,



Nancy Smith-Leslie, Director

cc: Angela Medrano, Deputy Director, HSD/MAD
Kim Carter, Bureau Chief, HSD/MAD, Centennial Care Contracts Bureau
Megan Pfeffer, Bureau Chief, HSD/MAD, Quality Bureau
Tallie Tolen, Bureau Chief, HSD/MAD, Long-Term Services and Supports Bureau
Mahesh Sita, Bureau Chief, HSD/MAD, Communications & Education Bureau
Shari Roanhorse-Aguilar, Bureau Chief, HSD/MAD, Exempt Services & Programs Bureau
Wayne Lindstrom, BHSD Director
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