



HUMAN  
SERVICES  
DEPARTMENT



PUBLIC HEARING  
MEDICAID 1115 WAIVER RENEWAL SUPPLEMENTAL REQUEST  
AUGUST 29, 2023

*INVESTING FOR TOMORROW, DELIVERING TODAY.*

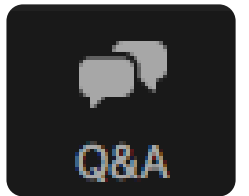
# HEARING PROTOCOLS

## INFORMATION

- Recording hearing.
- Automatic Live Transcriptions – turn off or change language preferences.
- Must join Zoom meeting link to view presentation.
- Please keep microphones muted during presentation.
- In participant settings, please update your name and email address, if needed.
- In person attendees, sign attendance sheet.

## SUBMITTING QUESTIONS & FEEDBACK

- To submit a written comment or question to HSD, please utilize the Q&A and Chat functions.
- HSD will open for discussion after the presentation where attendees may raise their hands to provide verbal feedback.



Q&amp;A



Chat

CHAT





# LAND ACKNOWLEDGEMENT

On behalf of all colleagues at the Human Services Department, we humbly acknowledge we are on the unceded ancestral lands of the original peoples of the Apache, Diné and Pueblo past, present, and future.

With gratitude we pay our respects to the land, the people and the communities that contribute to what today is known as the State of New Mexico.



Evening drive through Corrales, NM in October 2021.

By HSD Employee, Marisa Vigil

# ACRONYMS

- Human Services Department (HSD)
- Centers for Medicare & Medicaid Services (CMS)
- Legally Responsible Individuals (LRIs)
- Early and Periodic Screening, Diagnostic and Treatment (EPSDT)
- Public Health Emergency (PHE)

# NEW MEXICO'S MEDICAID PROGRAM

- Federal authority authorized by CMS that allows New Mexico to operate most of its Medicaid and Children's Health Insurance Program
- Authorizes Managed Care Delivery System, Home and Community Based Services program, and transformative pilot initiatives
- Current demonstration is referred to as Centennial Care 2.0 and expires December 31, 2023
- New Mexico submitted a 5-year waiver renewal application for an effective date of January 1, 2024 through December 31, 2028
- New demonstration name: ***Turquoise Care***

# MISSION

*To transform lives. Working with our partners, we design and deliver innovative, high quality health and human services that improve the security and promote independence for New Mexicans in their communities.*

# GOALS



## We help NEW MEXICANS

1. Improve the value and range of services we provide to ensure that every qualified New Mexican receives timely and accurate benefits.



## We communicate EFFECTIVELY

2. Create effective, transparent communication to enhance the public trust.



## We make access EASIER

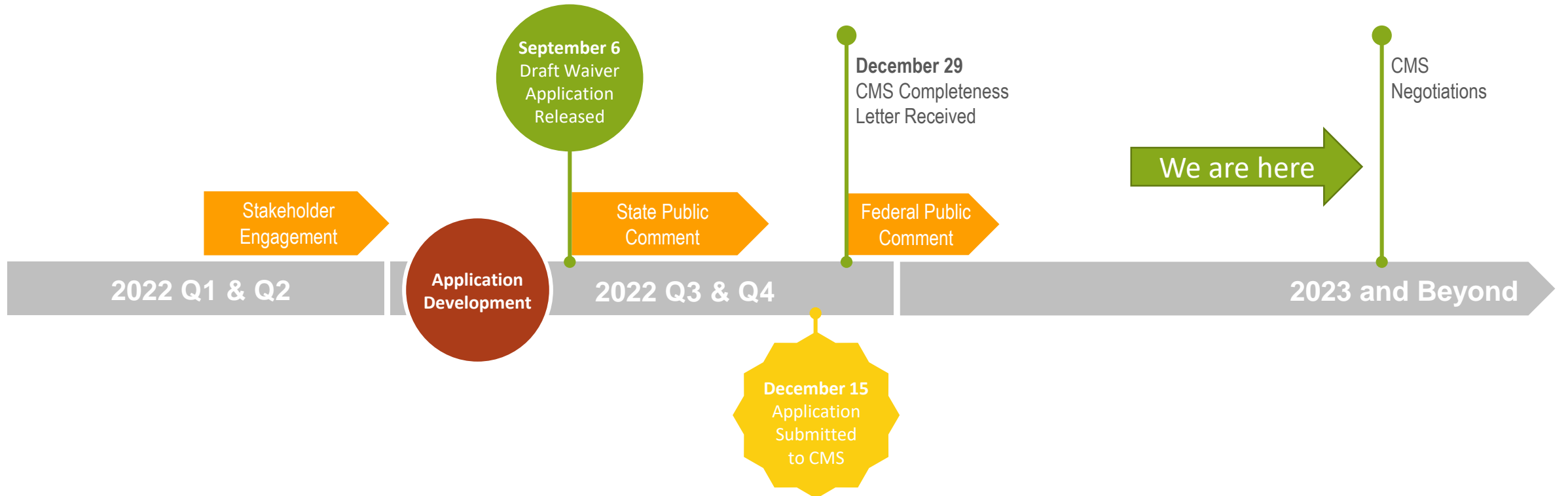
3. Successfully implement technology to give customers and staff the best and most convenient access to services and information.



## We support EACH OTHER

4. Promote an environment of mutual respect, trust and open communication to grow and reach our professional goals.

# TURQUOISE CARE 1115 WAIVER RENEWAL TIMELINE





# FEDERAL AUTHORITIES

Authority	Type of Authority	Timeframe	Status
Medicaid & Children's Health Insurance Program (CHIP) 1135 Waiver	Temporary	March 1, 2020 – May 11, 2023	Approved by CMS
COVID-19 PHE Demonstration Application	Temporary	<i>Proposed:</i> May 11, 2023 – November 11, 2023	Pending CMS Approval
Medicaid 1115 Waiver Renewal Supplemental Request	Permanent	<i>Proposed:</i> November 11, 2023 – ongoing	Pending HSD Submission to CMS

State Medicaid Director (SMD) Letter [#23-004](#), *Extension of 1915(c) Home and Community-Based Services Appendix K Expiration Dates*



# PUBLIC NOTICE AND COMMENT FOR PERMANENT AUTHORITY

- Public Comment Period: August 18, 2023 – September 17, 2023
- Public Hearings: August 21, 2023 and August 29, 2023
- Tribal Consultation: During 30-day public comment period with request by August 31, 2023
- Opportunities to Provide Input:
  - Participating in a Public Hearing
  - Email: [1115.PublicComments@state.nm.us](mailto:1115.PublicComments@state.nm.us)
  - Mail:

Human Services Department

ATTN: HSD/MAD 1115 Public Comments

P.O. Box 2348

Santa Fe, New Mexico 87504-2348

# PLANS FOR SUBMISSION TO THE CENTERS FOR MEDICARE & MEDICAID SERVICES (CMS)

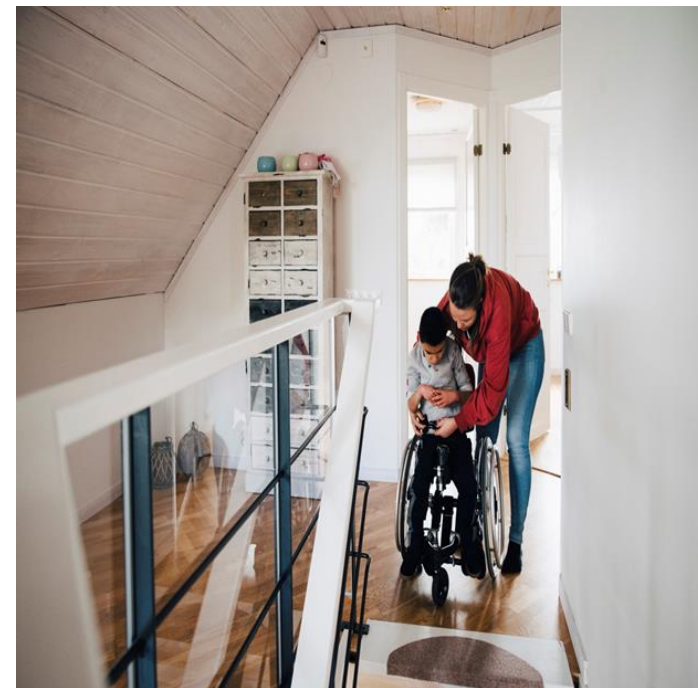
- Public Comment Evaluation and Response
- CMS Target Submission Date: September 19, 2023
- CMS 30-day Federal Comment Period
- Completion Date: November 11, 2023
- Public Comment Materials:  
<https://www.hsd.state.nm.us/medicaid-1115-waiver-renewal/>  
and <https://www.hsd.state.nm.us/providers/written-tribal-notification-letters/>

# SUPPLEMENTAL REQUEST: EPSDT LRI PROPOSAL

- **Background:** The COVID-19 pandemic created a notable shortage of health care workers and made it more difficult for individuals under 21 years of age find support in their homes and communities for activities of daily living (ADLs). As a result of the COVID-19 PHE, HSD received several CMS approved emergency waivers, permitting the state to temporarily allow payment for services rendered by family caregivers or LRIs under the Fee for Service and Managed Care delivery systems.
- **Proposal:** HSD is proposing to supplement and enhance the Medicaid Turquoise Care 1115 renewal application to permanently allow State-authorized legally responsible individuals (LRIs), such as relatives and guardians, to render Personal Care Services (PCS) under the Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) benefit.

# SUPPLEMENTAL REQUEST: EPSDT LRI PROPOSAL CONTINUED

- Turquoise Care aims to expand eligibility and strengthen access to coverage, while also improving care delivery. In addition to the Medicaid eligibility groups currently enrolled in Centennial Care 2.0 and groups captured in HSD's Waiver Renewal Application, this revision allows for the continued coverage of LRIs as paid caregivers under the EPSDT benefit serving beneficiaries under the age of 21.
- Proposal Objectives:
  - Supporting access to PCS by allowing a wider pool of qualified providers;
  - Enabling individuals to receive medically necessary services in the event the traditional provider workforce is diminished or there is inadequate capacity;
  - Strengthening the provision of supports in the community using a cost-effective person-centered approach; and
  - Ensuring that legally responsible individuals can be justly compensated for their caregiving work.



# SUPPLEMENTAL REQUEST: EPSDT LRI PROPOSAL CONTINUED



- Members accessing services must coordinate with appropriate provider agencies to ensure the LRI's provision of service is authorized by the Managed Care Organization or Third-Party Assessor (TPA). The LRI must meet all personal care service requirements, personal care service training, and extraordinary care requirements.



# SUPPLEMENTAL REQUEST: EPSDT LRI PROPOSAL CONTINUED

	DY11	DY12	DY13	DY14	DY15	Five Year Total
	CY 2024	CY 2025	CY 2026	CY 2027	CY 2028	
<b>Projected Enrollment for Supplemental Turquoise Care Proposal: LRIs for EPSDT Personal Care</b>	861	1,057	1,235	1,434	1,654	6,241
<b>Projected Expenditures for Supplemental Turquoise Care Proposal: LRIs for EPSDT Personal Care</b>	\$15,172,128	\$19,557,205	\$23,993,135	\$29,252,223	\$35,427,092	\$123,401,783
<b>Original Turquoise Care Proposals</b>	\$91,147,000	\$110,979,000	\$132,961,000	\$136,625,000	\$140,487,000	\$612,199,000
<b>Total</b>	<b>\$106,319,128</b>	<b>\$130,536,205</b>	<b>\$156,954,135</b>	<b>\$165,877,223</b>	<b>\$175,914,092</b>	<b>\$735,600,783</b>

# SUPPLEMENTAL REQUEST: EPSDT LRI PROPOSAL CONTINUED

- **Goal:** Build a New Mexico health care delivery system where every Medicaid member has a dedicated health care team that is accessible for both preventive and emergency care that supports the whole person - their physical, behavioral, and social drivers of health.
- **Hypothesis:** The ability for legally responsible individuals to provide personal care services to individuals receiving EPSDT PCS services will ensure member access to EPSDT PCS services.
- **Methodology:** Members receiving personal care EPSDT services from legally responsible individuals will have the same or greater utilization of necessary EPSDT PCS services annually throughout the demonstration in comparison to service utilization prior to implementation of this benefit.

# SUPPLEMENTAL REQUEST: PUBLIC COMMENTS

- Email: [1115.PublicComments@state.nm.us](mailto:1115.PublicComments@state.nm.us)
- Mail: HSD/MAD 1115 Public Comments, P.O. Box 2348, Santa Fe, New Mexico 87504-2348

**Deadline to provide public comments: September 17, 2023**