

May 17, 2024

To Interested Parties:

In accordance with the New Mexico Human Services Department (HSD), this letter is to inform you that HSD, through the Medical Assistance Division (MAD), is accepting written comments beginning May 17, 2024 through June 17, 2024, regarding proposed amendments to the following Managed Care Policy Manual sections:

- 1) Section 01 General Provisions
- 2) Section 02 Provider Network
- 3) Section 03 Member Education
- 4) Section 04 Care Coordination
- 5) Section 05 Transitions of Care
- 6) Section 06 Nursing Facilities (NFs)
- 7) Section 07 Community Benefits
- 8) Section 08 Agency-Based Community Benefits (ABCB)
- 9) Section 09 Self-Directed Community Benefits (SDCB)
- 10) Section 10 Reserved
- 11) Section 11 Marketing
- 12) Section 12 Patient-Centered Initiatives
- 13) Section 13 ABP Medically Frain and ABP Exempt
- 14) Section 14 School-Based Health Centers
- 15) Section 15 Indian Health Services, Tribal Health Providers, and Urban Indian Providers (I/T/U)
- 16) Section 16 Fair Hearings
- 17) Section 17 Managed Care Reporting

- 18) Section 18 Quality
- 19) Section 19 Program Integrity
- 20) Section 20 Pharmacy
- 21) Section 21 Manual Acronyms

Public Comments –

The public may view the proposed Managed Care Policy Manual revisions on the Human Services Department webpage at:

<https://www.hsd.state.nm.us/2024-comment-period-open/>

Important Dates

- **Comments must be submitted by 5:00 p.m. Mountain Time (MT) on Monday, June 17, 2024.** Recorded comments may be left at (505) 827-1337. Interested persons may also submit comments via electronic mail to: HSD-madrules@hsd.nm.gov. Interested persons may also submit written comments to HSD/MAD, PO Box 2348, Santa Fe, NM 87504.
- Comments and responses will be compiled and made available upon request by **July 1, 2024**. After considering the comments received and making changes deemed necessary, the final version of the Managed Care Policy Manual will also be available and effective **July 1, 2024** on the HSD website:

<https://www.hsd.state.nm.us/providers/managed-care-policy-manual/>.

Sincerely,



Dana Flannery, Director
Medical Assistance Division