



State of New Mexico  
Medical Assistance Program Manual  
**Supplement**



**DATE:** October 23, 2024

**NUMBER:** 24-18

**TO:** ALL PRACTITIONERS

**FROM:** DANA FLANNERY, MEDICAL ASSISTANCE DIVISION 

**THROUGH:** ALANNA DANCIS, DNP, CHIEF MEDICAL OFFICER

**SUBJECT:** BILLING AND REIMBURSEMENT GUIDELINES FOR CHIROPRACTIC SERVICES

The New Mexico Health Care Authority, Medical Assistance Division (NM HCA/MAD) is issuing this Supplement to provide billing and guidance for Chiropractic Services to improve quality, access, and cost-effectiveness of needed chiropractic services for eligible Medicaid eligible recipients.

Effective October 1, 2024, HCA/MAD will allow and reimburse chiropractic services for all Medicaid enrolled adults who have a primary diagnosis of neck pain, back pain, musculoskeletal pain or headaches.

- 1. Provider Eligibility Requirements:** Providers must meet the following qualification and enrollment requirements:
  - a. Maintain a current NM chiropractic license as outlined in the NM Chiropractic Physician Practice Act.
  - b. Hold a Doctor of Chiropractic diploma from a Council on Chiropractic Education accredited or board-accepted equivalent chiropractic college, as outlined in the New Mexico Chiropractic Physician Practice Act.
  - c. Providers must enroll with NM Medicaid as a Provider Type (PT) 341 with Taxonomy 111N00000X and bill according to Medicaid requirements, including rendering and referring provider rules.
- 2. Recipient Eligibility Requirements:** Medicaid eligible recipients with a primary diagnosis of neck pain, back pain, musculoskeletal pain or headaches for chiropractic services.
- 3. Covered Services:** HCA/MAD will allow and reimburse for:
  - a. Evaluation and management codes that are used when addressing a new injury or condition, and clinical issues regarding non-procedural treatments.
  - b. Manual manipulation or adjustment of the spine to correct or treat back pain, neck pain, musculoskeletal pain, headaches, or other related conditions.
- 4. Limitations:** Annual benefit limit of \$2,000.

5. **Prior Authorization:** Prior Authorization not required.

6. **Billing Requirements and Reimbursement:**

- a. Billing should include Taxonomy 111N00000X.
- b. **Procedure Codes:** Table 1: Covered Chiropractic Services Procedure Codes includes procedure codes that are approved for coverage of Chiropractic Services.

**Table 1: Covered Chiropractic Services Procedure Codes**

Procedure Code	Description
99202	New patient outpatient visit, total time 15-29 minutes
99203	New patient office or other outpatient visit, 30-44 minutes
99204	New patient office or other outpatient visit, 45-59 minutes
99212	Established patient office or other outpatient visit, 10-19 minutes
99213	Established patient office or other outpatient visit, 20-29 minutes
99214	Established patient office or other outpatient visit, 30-39 minutes
98940	Chiropractic manipulative treatment, 1-2 spinal regions
98941	Chiropractic manipulative treatment, 3-4 spinal regions
98942	Chiropractic manipulative treatment, 5 spinal regions

- c. **Diagnosis codes:** All diagnosis codes must support medical necessity and be coded to the highest level of specificity, and the primary diagnosis must be supported by x-ray or documented by physical examination. The precise level of subluxation must be listed as the primary diagnosis. The neuromusculoskeletal condition necessitating the treatment must be listed as the secondary diagnosis.
- d. HCA/MAD will allow and reimburse chiropractic services the fee schedule rate found at [Fee for Service - New Mexico Health Care Authority \(state.nm.us\)](https://www.state.nm.us/hca/for-service-new-mexico-health-care-authority).

7. **Submitting a claim for chiropractic services:** New Mexico HCA/ MAD will allow providers who have met the requirements and provide Chiropractic Services October 1, 2024. HCA/MAD will allow providers 90 days from the date of this Supplement to submit a claim and avoid a timely filing denial.

This Supplement will sunset in the New Mexico Administrative Code (NMAC) 8.310.2 & 8.310.3.

For questions regarding this guidance, please contact the Medical Assistance Division, Benefits and Reimbursement Bureau at [madinfo.hca@hca.nm.gov](mailto:madinfo.hca@hca.nm.gov).