
General Information Memorandum

ISD-GI 17-25

TO: ISD Employees

FROM: Mary Brogdon, Director, Income Support Division

RE: FFY 2017 SNAP Performance Report-Sixth

DATE: August 23, 2017

Attached please find the sixth issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2017. This report includes all Quality Control (QC) findings received for the review months of October 2016 through March 2017. Along with payment and negative accuracy rates, data included in this report is the recertification, SNAP Expedite and Non-Expedite application processing timeliness. The Performance Goals for the state for FFY 2017 are:

Cumulative Payment Error Rate of 6% or better (Payment Accuracy 94%)
Cumulative Negative Error Rate of 1% (Case and Procedural Error Rate (CAPER) of 99%)
Expedite and Non-Expedite application processing timeliness of 95%

Effective April 1, 2017, in order to assist in meeting Performance Goals for Payment Accuracy (94%), Case Action and Procedural Error Rate (CAPER) (99%), and Application Processing Timeliness (95%), all counties must complete **20** pre-disposition SNAP new application reviews, **15** pre-disposition SNAP renewals (recertifications and/or interim reports), and **5** pre-disposition SNAP denials per line manager. Cases should be pulled from the Second Party Review alerts in ASPEN. The office reviews must be completed by the last working day of the month.

Tracking should be entered on the separate Tracking Log spreadsheet on the QIS shared drive. The Tracking Log must be completed by the second business day of the next month.

The County Director and the Quality Improvement Section (QIS) will monitor to ensure that all required reviews are done monthly. Staff from QIS will review a sample of these reviews each month.

If Line Managers are found to be non-compliant with mandatory Office Reviews, County Directors, will be required to review a minimum 5 cases per Line Manager prior to the last working day of the month.

If there are any questions or comments, please contact Carolyn Craven of the Quality Assessment Bureau at 827-7224 or e-mail at Carolyn.Craven@state.nm.us.

Attachment

Quality Improvement Section SNAP Performance Report Quality Control Finding FFY 2017

1. STATE Cumulative Payment Error Rates

Total Paid	\$126,612		
Total Dollar Errors	\$8,250	Total Error Rate %	6.52%
Total Dollar Over	\$4,586	% Error Rate Over	3.62%
Total Dollar Under	\$1,400	% Error Rate Under	1.11%
Total Dollar Ineligible	\$2,264	% Error Rate Ineligible	1.79%

Total Reviewed	491
% In Error	12.8%

Cases Dropped	97
Correct	428
Overpaid	42
Underpaid	10
Ineligible	11

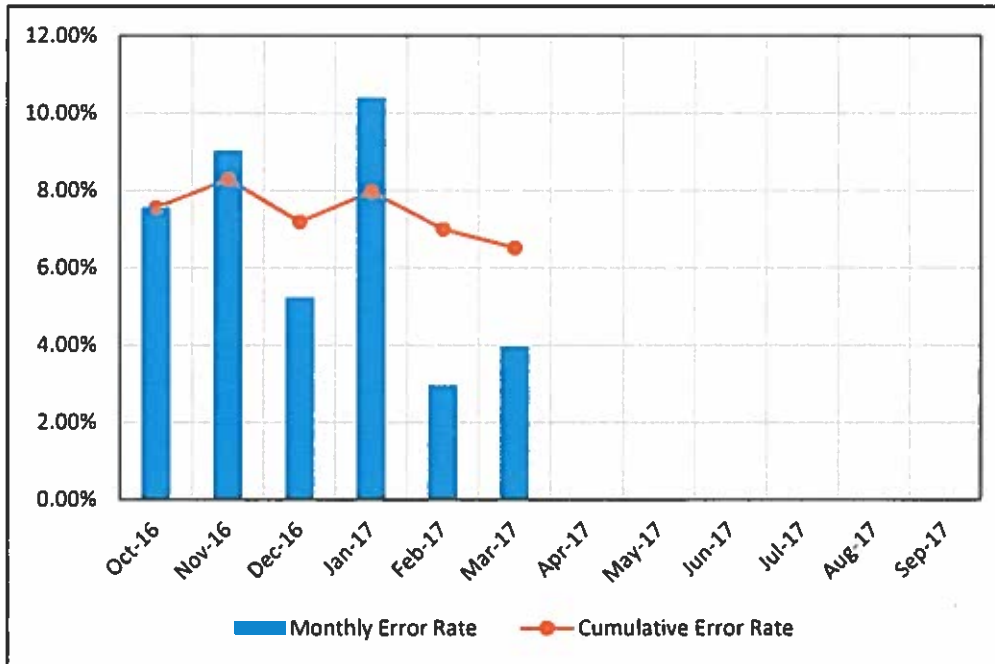
Agency Error Dollar Amount	Agency % Error Rate:
\$2,995	2.37%

Recipient Error (Dollar Amount)	Recipient % Error Rate
\$5,255	4.15%

2. Dollar Error By Time of Occurrence

	\$	%
Approval	\$4,439	53.8%
Recertification	\$3,811	46.2%

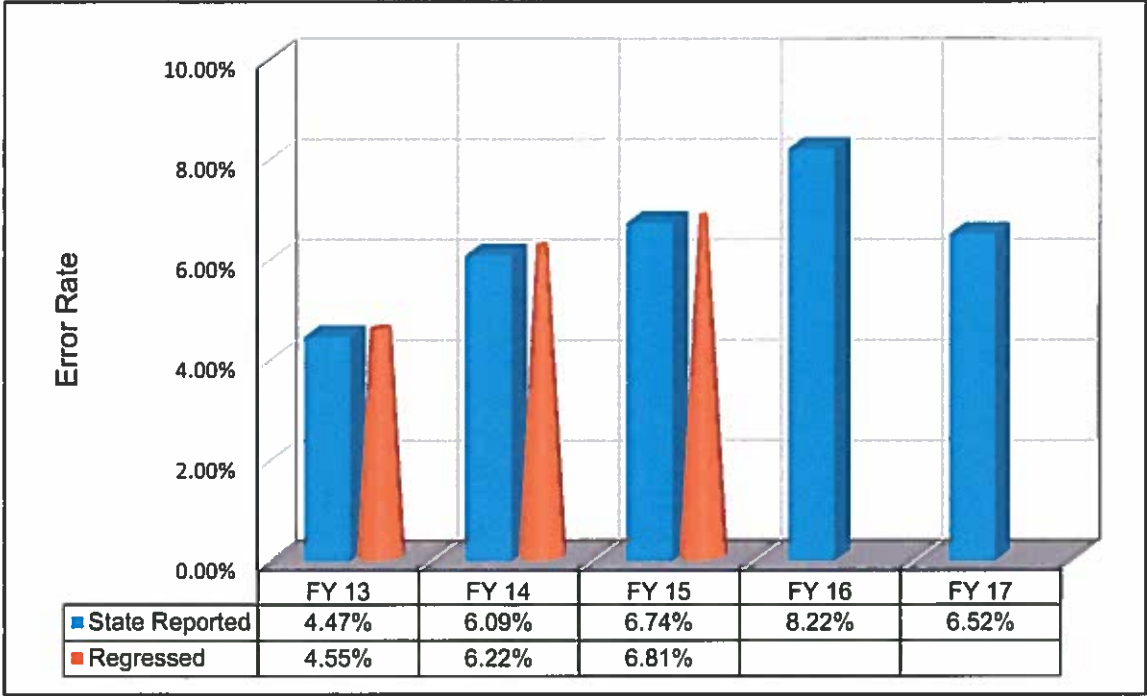
3. Error Rates By: Month and FFY Cumulative



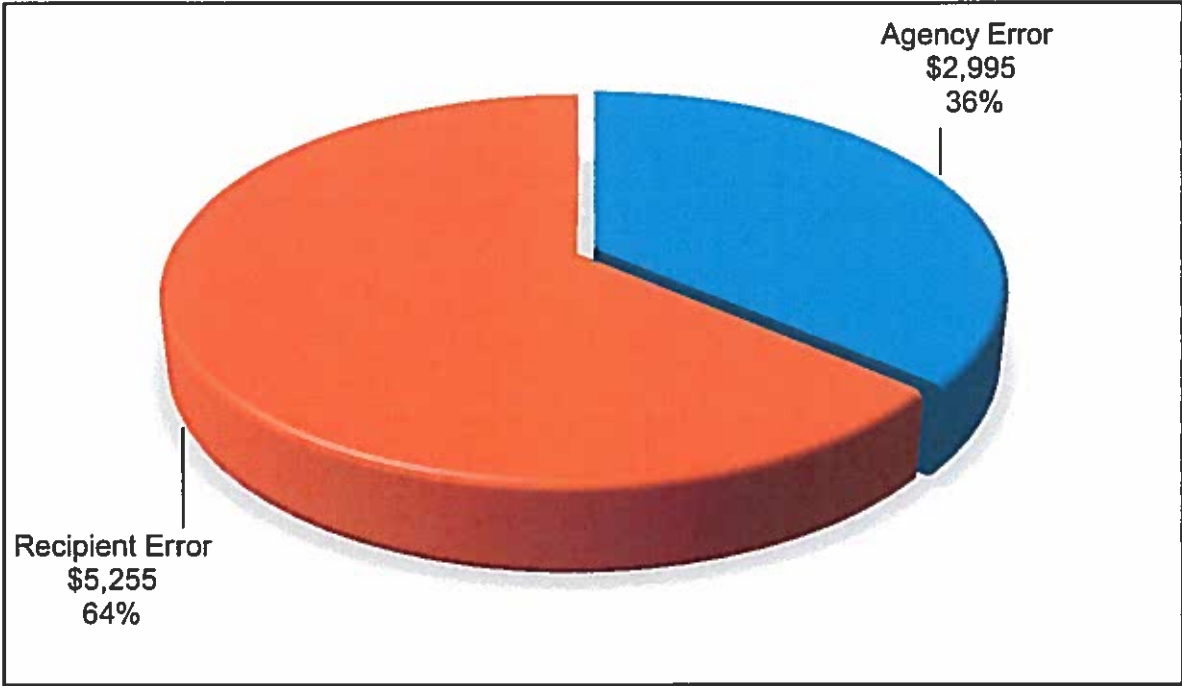
4. Regional Cumulative Payment Error Rates

		Cumulative						County Error Rate
		Agency \$ Error	Recipient \$ Error	Total \$ Error	Total \$ Paid	County Error Rate	State Share	Current Month
NE Region								
04	Coffax	\$0	\$0	\$0	\$226	0.00%	0.00%	0.00%
10	Guadalupe/De Baca	\$0	\$0	\$0	\$143	0.00%	0.00%	0.00%
20	Quay	\$0	\$75	\$75	\$1,939	3.87%	0.91%	0.00%
21	Rio Arriba	\$16	\$298	\$314	\$6,074	5.17%	3.81%	0.00%
23	Sandoval	\$0	\$300	\$300	\$7,873	3.81%	3.64%	50.40%
25	San Miguel	\$304	\$0	\$304	\$3,246	9.37%	3.68%	0.00%
26	Santa Fe	\$239	\$642	\$881	\$5,356	16.45%	10.68%	0.00%
29	Taos	\$0	\$0	\$0	\$1,473	0.00%	0.00%	0.00%
NE Region Totals		\$559	\$1,315	\$1,874	\$26,330	7.12%	22.72%	5.30%
NW Region								
17	McKinley	\$347	\$319	\$666	\$8,748	7.61%	8.07%	0.00%
24	San Juan	\$246	\$169	\$415	\$7,020	5.91%	5.03%	0.00%
27	Sierra	\$100	\$0	\$100	\$592	16.89%	1.21%	0.00%
28	Socorro	\$0	\$0	\$0	\$1,732	0.00%	0.00%	0.00%
32	S. Valencia	\$0	\$0	\$0	\$0	0.00%	0.00%	0.00%
33	Cibola	\$0	\$0	\$0	\$1,525	0.00%	0.00%	0.00%
42	N. Valencia	\$0	\$49	\$49	\$3,609	1.36%	0.59%	0.00%
NW Region Totals		\$693	\$537	\$1,230	\$23,226	5.30%	14.91%	0.00%
SW Region								
07	W. Dona Ana	\$49	\$326	\$375	\$7,528	4.98%	4.55%	0.00%
09	Grant	\$0	\$74	\$74	\$2,378	3.11%	0.90%	0.00%
16	Luna	\$60	\$0	\$60	\$1,393	4.31%	0.73%	0.00%
19	Otero	\$0	\$0	\$0	\$2,421	0.00%	0.00%	0.00%
37	E. Dona Ana	\$0	\$447	\$447	\$4,361	10.25%	5.42%	0.00%
38	S. Dona Ana	\$349	\$544	\$893	\$6,291	14.19%	10.82%	0.00%
SW Region Totals		\$458	\$1,391	\$1,849	\$24,372	7.59%	22.41%	0.00%
SE Region								
03	Chaves	\$0	\$132	\$132	\$4,249	3.11%	1.60%	10.26%
05	Curry	\$55	\$299	\$354	\$2,551	13.88%	4.29%	0.00%
08	Eddy	\$0	\$0	\$0	\$4,092	0.00%	0.00%	0.00%
13	Lea	\$0	\$0	\$0	\$3,206	0.00%	0.00%	0.00%
14	Lincoln	\$0	\$0	\$0	\$602	0.00%	0.00%	0.00%
22	Roosevelt	\$0	\$0	\$0	\$2,479	0.00%	0.00%	0.00%
34	Eddy/Artesia	\$0	\$0	\$0	\$1,001	0.00%	0.00%	0.00%
SE Region Totals		\$55	\$431	\$486	\$18,180	2.67%	5.89%	2.96%
Central Region								
01	SE Bernalillo	\$59	\$130	\$189	\$6,432	2.94%	2.29%	0.00%
35	NW Bernalillo	\$482	\$41	\$523	\$6,215	8.42%	6.34%	0.00%
36	SW Bernalillo	\$229	\$1,071	\$1,300	\$14,174	9.17%	15.76%	4.79%
39	NE Bernalillo	\$460	\$339	\$799	\$6,476	12.34%	9.68%	30.18%
30	Torrance	\$0	\$0	\$0	\$1,207	0.00%	0.00%	0.00%
Central Region Totals		\$1,230	\$1,581	\$2,811	\$34,504	8.15%	34.07%	10.00%
State Totals		\$2,995	\$5,255	\$8,250	\$126,612	6.52%	100.00%	3.96%

5. STATE SNAP Error Rates - Current FY Compared to Previous FYs



6. Agency-vs-Recipient Error



Average Recipient Error: \$142

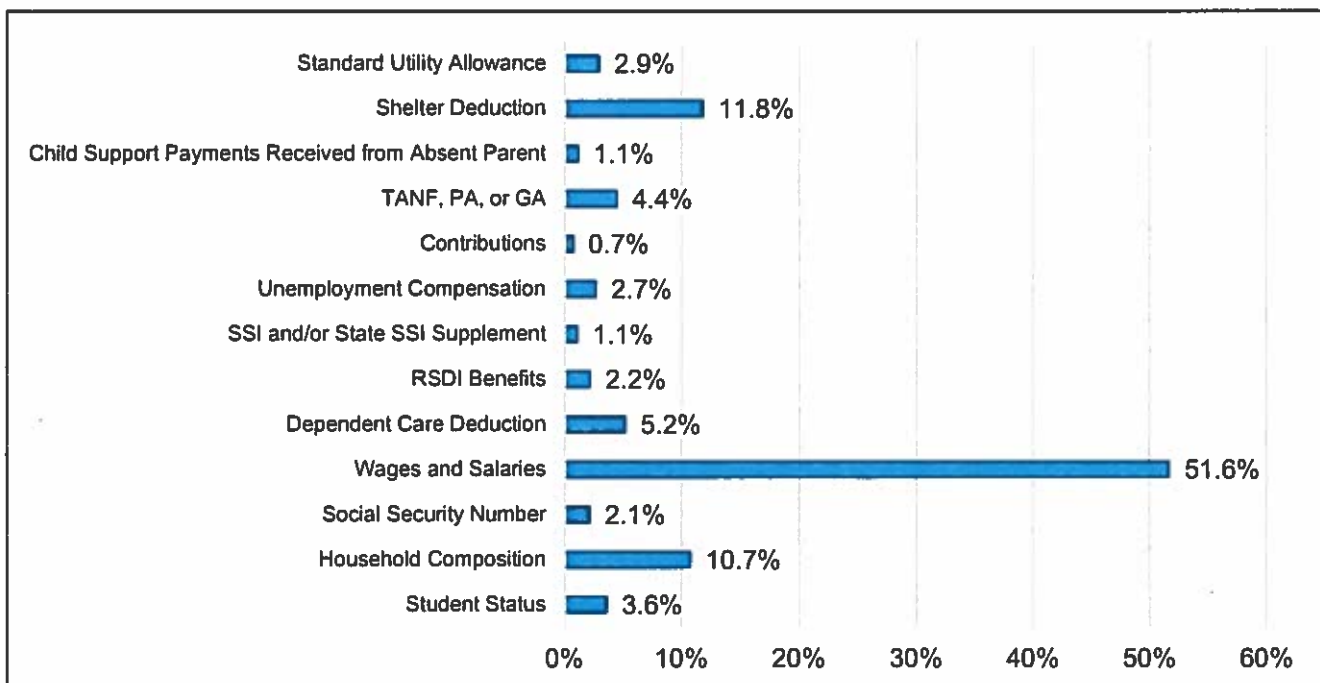
Average Agency Error: \$115

7. Agency/Recipient Dollar Error Breakdown By General Element

Error Cause	Agency	Recipient	% Agency
111 - Student Status	\$294	\$0	100.0%
150 - Household Composition	\$313	\$570	35.4%
170 - Social Security Number	\$0	\$174	0.0%
311 - Wages and Salaries	\$1,229	\$3,031	28.8%
323 - Dependent Care Deduction	\$375	\$50	88.2%
331 - RSDI Benefits	\$178	\$0	100.0%
333 - SSI and/or State SSI Supplement	\$87	\$0	100.0%
334 - Unemployment Compensation	\$60	\$159	27.4%
342 - Contributions	\$59	\$0	100.0%
344 - TANF, PA, or GA	\$162	\$204	44.3%
350 - Child Support Payments Received from Absent Parent	\$0	\$93	0.0%
363 - Shelter Deduction	\$0	\$974	0.0%
364 - Standard Utility Allowance	\$238	\$0	100.0%

8. SNAP Dollar Error Breakdown By General Element

	Error Dollars	%
Student Status	\$294	3.6%
Household Composition	\$883	10.7%
Social Security Number	\$174	2.1%
Wages and Salaries	\$4,260	51.6%
Dependent Care Deduction	\$425	5.2%
RSDI Benefits	\$178	2.2%
SSI and/or State SSI Supplement	\$87	1.1%
Unemployment Compensation	\$219	2.7%
Contributions	\$59	0.7%
TANF, PA, or GA	\$366	4.4%
Child Support Payments Received from Absent Parent	\$93	1.1%
Shelter Deduction	\$974	11.8%
Standard Utility Allowance	\$238	2.9%
Total	\$8,250	100.0%



FFY 2017 Negative Statewide Error Rates

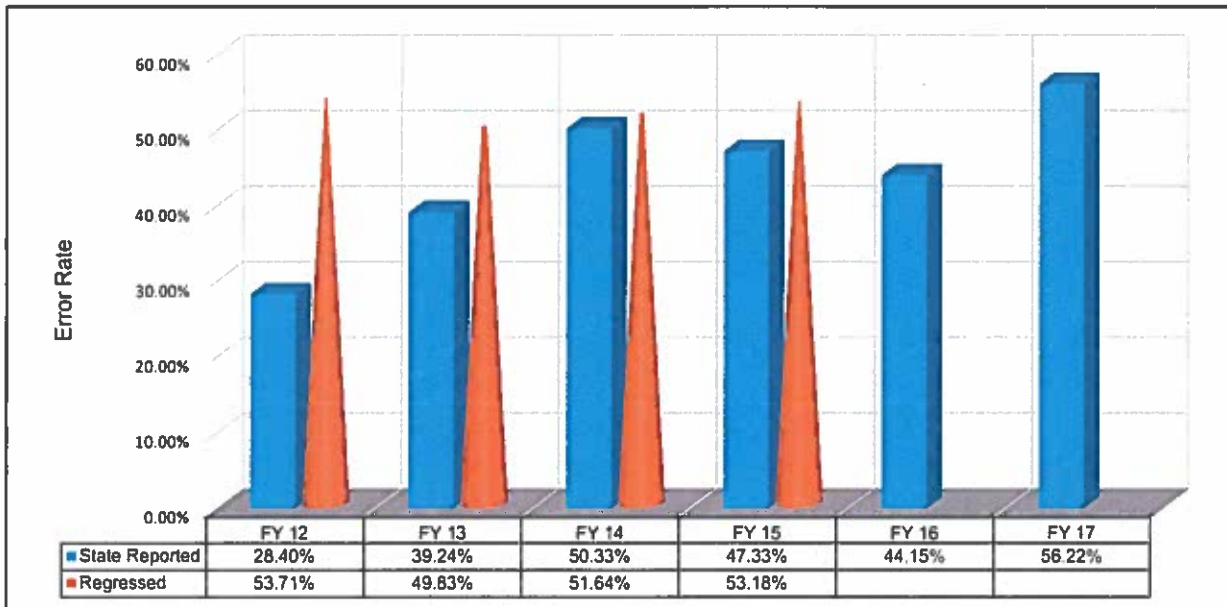
1. Cumulative Negative Case Error Rate

Valid	153
Invalid	253
Invalid Error	194
Invalid Notice	59
Drop	44
Total Sampled	450
% Invalid Notice	13.1%
% Invalid Error	43.1%
% Invalid Total	56.2%

2. Ranked Negative Action By Time of Occurrence

Closure	80	31.7%
Denial	168	68.3%

3. State Negative Error Rates



4. Negative Case Element Ranking

Error Elements	Denials		Closures		Invalid	% of Total
Application	123	49.6%	12	4.8%	135	53.4%
Notices	22	8.9%	37	14.9%	59	23.3%
Verification	4	1.6%	13	5.2%	17	6.7%
Combined Gross Income	10	4.0%	4	1.6%	14	5.5%
Wages and Salaries	3	1.2%	7	2.8%	10	4.0%
Student Status	4	1.6%	1	0.4%	5	2.0%
Joint TANF/SNAP Processing and Reporting	0	0.0%	2	0.8%	2	0.8%
Combined Net Income	1	0.4%	1	0.4%	2	0.8%
Child Support Payments Received from Absent Parent	1	0.4%	1	0.4%	2	0.8%
Unemployment Compensation	0	0.0%	2	0.8%	2	0.8%

5. Regional Cumulative Negative Error Rates

	Valid	Invalid	Total	Invalid %
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NE Region

04	Colfax	0	1	1	100.0%
10	Guadalupe/De Baca	1	2	3	66.7%
20	Quay	2	1	3	33.3%
21	Rio Arriba	2	5	7	71.4%
23	Sandoval	10	13	23	56.5%
25	San Miguel	0	3	3	100.0%
26	Santa Fe	9	8	17	47.1%
29	Taos	3	5	8	62.5%
NE Region Totals		27	38	65	58.5%

NW Region

17	McKinley	5	7	12	58.3%
24	San Juan	5	17	22	77.3%
27	Sierra	6	3	9	33.3%
28	Socorro	0	1	1	100.0%
32	S. Valencia	0	0	0	0.0%
33	Cibola	4	2	6	33.3%
42	N. Valencia	8	15	23	65.2%
NW Region Totals		28	45	73	61.6%

SW Region

07	W. Dona Ana	10	12	22	54.5%
09	Grant	2	5	7	71.4%
16	Luna	2	3	5	60.0%
19	Otero	7	6	13	46.2%
37	E. Dona Ana	8	7	15	46.7%
38	S. Dona Ana	9	4	13	30.8%
SW Region Totals		38	37	75	49.3%

SE Region

03	Chaves	6	7	13	53.8%
05	Curry	3	6	9	66.7%
08	Eddy	9	5	14	35.7%
13	Lea	5	8	13	61.5%
14	Lincoln	1	4	5	80.0%
22	Roosevelt	0	2	2	100.0%
34	Eddy/Artesia	3	2	5	40.0%
SE Region Totals		27	34	61	55.7%

Central Region

01	SE Bernalillo	8	20	28	71.4%
35	NW Bernalillo	6	12	18	66.7%
36	SW Bernalillo	9	22	31	71.0%
39	NE Bernalillo	7	39	46	84.8%
30	Torrance	3	6	9	66.7%
Central Region Totals		33	99	132	75.0%

State Totals		153	253	406	62.3%
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FFY 2017 Application Processing Timeliness

	October 16'	November 16'	December 16'	January 17'	February 17'	March 17'	April 17'	May 17'	June 17'	July 17'	August 17'	September 17'
Total APT												
Non Expedite Cases	4013	5721	5982	5949	5667	6123	5746	6829	7488			
Non Expedite Timely	3652	5372	5626	5549	5155	5488	5268	6475	7161			
Total Untimely	361	349	356	408	512	635	478	354	327			
Expedite Cases	5190	7762	7970	9207	7728	8174	7962	9302	9692			
Expedite Timely	4976	7049	7237	7625	6947	7609	7409	8333	9141			
Total Untimely	214	713	733	1590	781	565	553	969	551			
Total Timely Cases	8628	13227	12863	15156	12102	13097	12677	14808	16302			
Total Cases	8908	12421	13744	13174	13186	14193	13649	16131	17180			
APT	93.75%	92.12%	92.19%	86.92%	90.35%	91.61%	92.48%	91.80%	94.89%			
Total APT (excluding DHG Related Cases)												
Non Expedite Cases	4013	5721	5982	5949	5667	6123	5746	6829	7488			
Non Expedite Timely	3652	5372	5626	5549	5155	5488	5268	6475	7161			
Total Untimely	361	349	356	408	514	636	478	354	327			
Expedite Cases	5190	7762	7970	9207	7728	8174	7962	9302	9692			
Expedite Timely	4976	7049	7237	7625	6947	7609	7409	8333	9141			
Total Untimely	214	713	733	1590	782	566	553	969	551			
Total Timely Cases	8628	13227	12863	13174	12102	14193	12677	14808	16302			
Total Cases	8908	12421	13744	14966	13186	13097	13649	16131	17180			
DHG Non Expedite	264	121	30	27	37	32	11	0	0			
DHG Expedite	31	135	178	163	172	72	48	0	0			
Total DHG Cases	295	256	208	190	209	104	59	0	0			
APT	96.86%	93.91%	93.59%	88.03%	91.78%	92.28%	92.88%	91.80%	94.89%			

FFY 2017 SNAP
Non Expedite Application Processing Timeliness

	October 16'	November 16'	December 16'	January 17'	February 17'	March 17'	April 17'	May 17'	June 17'	July 17'	August 17'	September 17'	Avg. Cumulative
NW Region 1													
Cibola	93.5%	94.7%	93.4%	94.7%	92.9%	93.9%	95.2%	97.9%	95.6%				94.6%
McKinley	90.9%	95.3%	92.9%	94.4%	85.8%	94.0%	96.8%	98.6%	97.9%				94.1%
San Juan	88.2%	86.3%	86.8%	88.0%	83.9%	79.9%	82.2%	85.3%	90.8%				85.7%
Sierra	98.6%	100.0%	100.0%	100.0%	100.0%	100.0%	98.4%	100.0%	100.0%				99.7%
Socorro	95.4%	97.1%	98.1%	100.0%	98.8%	94.4%	98.7%	100.0%	98.0%				97.8%
Valencia North	90.9%	94.3%	89.4%	91.2%	90.8%	89.2%	94.9%	97.3%	93.6%				92.4%
Valencia South	100.0%	100.0%				100.0%							100.0%
NW Region 1 Total	91.4%	93.0%	91.4%	92.9%	88.6%	89.0%	91.9%	94.4%	94.5%				91.9%
NE Region 2													
Colfax	97.4%	98.6%	97.7%	97.9%	100.0%	100.0%	98.3%	100.0%	100.0%				98.9%
Guadalupe	100.0%	89.3%	100.0%	100.0%	100.0%	92.9%	92.9%	94.7%	100.0%				96.6%
Quay	90.9%	91.7%	90.2%	100.0%	96.9%	92.9%	97.4%	100.0%	100.0%				95.6%
Rio Arriba	97.7%	92.9%	96.2%	96.8%	97.0%	92.6%	93.0%	96.2%	94.8%				95.2%
San Miguel	97.5%	97.8%	97.8%	95.8%	97.4%	99.2%	99.3%	99.3%	98.7%				98.1%
Sandoval	93.0%	98.6%	95.9%	97.0%	98.1%	98.0%	98.1%	97.9%	99.3%				97.3%
Santa Fe	88.7%	96.1%	96.5%	94.7%	96.0%	93.1%	96.2%	98.3%	98.2%				95.3%
Taos	91.7%	96.6%	96.4%	95.1%	94.8%	91.9%	99.2%	99.3%	99.2%				96.0%
NE Region 2 Total	93.1%	96.2%	96.3%	96.3%	97.1%	95.2%	97.1%	98.2%	98.3%				96.4%
Central Region 3													
NE Bernalillo	79.9%	90.6%	85.6%	85.7%	73.2%	76.4%	76.0%	93.5%	94.1%				83.9%
NW Bernalillo	90.1%	91.3%	94.2%	88.2%	87.9%	88.8%	93.9%	95.9%	87.0%				90.8%
SE Bernalillo	89.6%	93.8%	91.6%	85.6%	76.4%	70.0%	77.5%	82.1%	91.8%				84.3%
SW Bernalillo	90.9%	95.4%	93.1%	88.7%	84.0%	77.6%	78.3%	80.4%	92.3%				86.7%
Torrance	84.4%	83.1%	95.4%	93.4%	95.0%	95.2%	91.2%	95.5%	98.1%				92.4%
Cen. Region 3 Total	87.5%	92.4%	91.1%	87.4%	80.4%	79.4%	81.8%	88.4%	97.7%				87.3%
SE Region 4													
Chaves	94.8%	95.0%	98.4%	97.3%	95.8%	96.3%	96.8%	100.0%	99.7%				97.1%
Curry	90.3%	98.1%	94.1%	93.1%	90.9%	86.8%	94.9%	98.7%	96.9%				93.8%
Eddy Artesia	92.1%	86.5%	94.8%	92.9%	98.4%	96.0%	94.6%	97.7%	98.6%				94.6%
Eddy Carlsbad	79.5%	94.8%	92.0%	90.9%	91.3%	94.9%	97.0%	96.6%	98.3%				92.8%
Lea	89.6%	94.0%	93.6%	87.1%	94.2%	90.4%	90.6%	94.4%	94.6%				92.1%
Lincoln	94.2%	98.7%	100.0%	98.4%	94.4%	94.7%	98.3%	93.4%	98.9%				96.8%
Roosevelt	100.0%	94.3%	100.0%	97.8%	95.0%	91.3%	100.0%	98.3%	97.0%				97.1%
SE Region 4 Total	91.4%	95.0%	95.9%	93.9%	93.9%	92.9%	95.3%	97.5%	97.7%				94.8%
SW Region 5													
East Dona Ana	92.7%	95.0%	98.3%	98.6%	99.6%	98.7%	98.6%	99.3%	99.7%				97.8%
Grant	96.3%	98.8%	97.8%	98.9%	100.0%	95.5%	98.9%	98.1%	98.5%				98.1%
Luna	89.7%	97.8%	95.7%	94.7%	97.8%	97.3%	100.0%	100.0%	100.0%				97.0%
Otero	91.6%	92.4%	97.1%	96.3%	100.0%	99.4%	100.0%	99.5%	98.8%				97.2%
South Dona Ana	93.6%	92.9%	99.2%	98.9%	97.6%	98.8%	98.7%	99.7%	99.0%				97.6%
West Dona Ana	95.9%	93.4%	96.7%	96.9%	98.2%	99.4%	99.7%	99.5%	99.4%				97.7%
SW Region 5 Total	93.6%	94.2%	97.6%	97.4%	98.6%	98.6%	99.3%	99.4%	99.3%				97.6%
STATE TOTAL	91.0%	93.9%	94.0%	93.2%	91.0%	89.6%	91.7%	94.8%	95.6%				92.8%

*Beginning June 2016, DHG impacted cases are included

June 2017 Non Expedite Timeliness

<i>Timeliness Including Total Cases</i>	<i>June 2017</i>	<i>*Cases Impacted by Court Order</i>	<i>June 2017</i>	<i>Timeliness excluding Cases Impacted by DHG Court Or-*</i>	<i>June 2017</i>
NW Region 1		NW Region 1		NW Region 1	
Cibola	95.6%	Cibola	0.0%	Cibola	95.6%
McKinley	97.9%	McKinley	0.0%	McKinley	97.9%
San Juan	90.8%	San Juan	0.0%	San Juan	90.8%
Sierra	100.0%	Sierra	0.0%	Sierra	100.0%
Socorro	98.0%	Socorro	0.0%	Socorro	98.0%
Valencia North	93.6%	Valencia North	0.0%	Valencia North	93.6%
Valencia South		Valencia South	0.0%	Valencia South	
NW Region 1 Total	94.5%	NW Region 1 Total	0.0%	NW Region 1 Total	94.5%
NE Region 2		NE Region 2		NE Region 2	
Colfax	100.0%	Colfax	0.0%	Colfax	100.0%
Guadalupe	100.0%	Guadalupe	0.0%	Guadalupe	100.0%
Quay	100.0%	Quay	0.0%	Quay	100.0%
Rio Arriba	94.8%	Rio Arriba	0.0%	Rio Arriba	94.8%
San Miguel	98.7%	San Miguel	0.0%	San Miguel	98.7%
Sandoval	99.3%	Sandoval	0.0%	Sandoval	99.3%
Santa Fe	98.2%	Santa Fe	0.0%	Santa Fe	98.2%
Taos	99.2%	Taos	0.0%	Taos	99.2%
NE Region 2 Total	98.3%	NE Region 2 Total	0.0%	NE Region 2 Total	98.3%
Central Region 3		Central Region 3		Central Region 3	
NE Bernalillo	94.1%	NE Bernalillo	0.0%	NE Bernalillo	94.1%
NW Bernalillo	87.0%	NW Bernalillo	0.0%	NW Bernalillo	87.0%
SE Bernalillo	91.9%	SE Bernalillo	0.0%	SE Bernalillo	91.9%
SW Bernalillo	92.3%	SW Bernalillo	0.0%	SW Bernalillo	92.3%
Torrance	98.1%	Torrance	0.0%	Torrance	98.1%
Cen. Region 3 Total	91.8%	Cen. Region 3 Total	0.0%	Cen. Region 3 Total	91.8%
SE Region 4		SE Region 4		SE Region 4	
Chaves	99.7%	Chaves	0.0%	Chaves	99.7%
Curry	95.7%	Curry	0.0%	Curry	95.7%
Eddy Artesia	98.6%	Eddy Artesia	0.0%	Eddy Artesia	98.6%
Eddy Carlsbad	98.4%	Eddy Carlsbad	0.0%	Eddy Carlsbad	98.4%
Lea	94.6%	Lea	0.0%	Lea	94.6%
Lincoln	98.9%	Lincoln	0.0%	Lincoln	98.9%
Roosevelt	97.0%	Roosevelt	0.0%	Roosevelt	97.0%
SE Region 4 Total	97.6%	SE Region 4 Total	0.0%	SE Region 4 Total	97.6%
SW Region 5		SW Region 5		SW Region 5	
East Dona Ana	99.7%	East Dona Ana	0.0%	East Dona Ana	99.7%
Grant	98.5%	Grant	0.0%	Grant	98.5%
Luna	100.0%	Luna	0.0%	Luna	100.0%
Otero	98.8%	Otero	0.0%	Otero	98.8%
South Dona Ana	99.0%	South Dona Ana	0.0%	South Dona Ana	99.0%
West Dona Ana	99.4%	West Dona Ana	0.0%	West Dona Ana	99.4%
SW Region 5 Total	99.3%	SW Region 5 Total	0.0%	SW Region 5 Total	99.3%
STATE TOTAL	95.6%	STATE TOTAL	0.0%	STATE TOTAL	95.6%

*Retro-active months due to court order-cases processed back to date suspended.

FFY 2017 SNAP
Expedite Application Processing Timeliness

	October 16'	November 16'	December 16'	January 17'	February 17'	March 17'	April 17'	May 17'	June 17'	July 17'	August 17'	September 17'	Avg. Cumulative
NW Region 1													
Cibola	97.7%	98.2%	97.7%	94.4%	97.9%	92.1%	97.3%	96.8%	96.6%				96.5%
McKinley	97.8%	95.1%	92.8%	95.8%	93.5%	98.7%	99.3%	97.8%	98.4%				96.6%
San Juan	95.3%	85.8%	86.8%	86.1%	84.8%	88.1%	89.4%	93.5%	91.4%				89.0%
Sierra	96.3%	100.0%	100.0%	97.6%	100.0%	98.2%	100.0%	100.0%	100.0%				99.1%
Socorro	97.8%	96.6%	95.8%	97.4%	97.2%	97.4%	96.7%	96.9%	97.4%				97.0%
Valencia North	98.5%	94.6%	94.7%	95.0%	93.7%	93.2%	95.5%	95.4%	96.0%				95.2%
Valencia South	100.0%	100.0%		100.0%	100.0%	100.0%							100.0%
NW Region 1 Total	96.9%	92.8%	91.9%	92.0%	90.9%	93.0%	94.5%	95.5%	95.1%				93.6%
NE Region 2													
Colfax	100.0%	100.0%	97.6%	100.0%	95.0%	97.9%	98.3%	98.1%	100.0%				98.5%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%				100.0%
Quay	100.0%	98.3%	98.0%	100.0%	100.0%	97.1%	97.6%	95.8%	100.0%				98.5%
Rio Arriba	98.3%	95.5%	97.7%	95.3%	98.0%	98.3%	98.4%	96.9%	97.6%				97.3%
San Miguel	99.0%	99.3%	97.8%	98.7%	100.0%	96.5%	97.7%	96.9%	98.8%				98.3%
Sandoval	96.5%	97.1%	98.0%	97.5%	95.6%	96.8%	97.6%	94.7%	96.5%				96.7%
Santa Fe	97.6%	95.3%	95.7%	96.8%	96.1%	96.6%	95.6%	97.3%	96.9%				96.4%
Taos	96.8%	98.6%	95.1%	95.4%	96.4%	95.0%	95.2%	97.1%	94.5%				96.0%
NE Region 2 Total	97.7%	96.8%	97.0%	97.0%	96.8%	96.9%	97.0%	96.5%	97.1%				97.0%
Central Region 3													
NE Bernalillo	90.9%	63.3%	86.9%	62.9%	93.3%	95.5%	93.9%	93.4%	95.6%				86.2%
NW Bernalillo	96.7%	93.0%	75.5%	47.0%	69.5%	92.2%	83.4%	61.2%	84.7%				78.1%
SE Bernalillo	94.1%	93.3%	86.3%	84.2%	90.4%	88.7%	90.7%	88.9%	91.9%				89.8%
SW Bernalillo	92.3%	76.8%	72.0%	54.9%	79.2%	77.5%	72.7%	62.5%	89.6%				75.3%
Torrance	88.5%	92.8%	94.5%	94.7%	99.2%	91.0%	94.2%	93.8%	90.9%				93.3%
Cen. Region 3 Total	93.4%	81.3%	81.2%	60.8%	83.9%	89.3%	86.3%	77.6%	90.8%				82.7%
SE Region 4													
Chaves	98.8%	97.3%	98.1%	97.6%	98.0%	97.3%	98.7%	99.6%	97.8%				98.1%
Curry	98.3%	97.3%	97.3%	78.2%	88.0%	94.9%	95.1%	95.7%	89.0%				92.6%
Eddy Artesia	95.8%	98.6%	100.0%	96.8%	91.1%	94.5%	96.2%	92.6%	98.4%				96.0%
Eddy Carlsbad	93.8%	94.1%	95.0%	95.8%	90.8%	93.1%	96.3%	98.6%	95.8%				94.8%
Lea	97.8%	92.7%	96.8%	89.3%	72.7%	88.2%	93.9%	87.0%	94.7%				90.3%
Lincoln	98.3%	97.5%	98.6%	98.6%	96.0%	100.0%	98.8%	95.9%	98.3%				98.0%
Roosevelt	96.8%	91.5%	98.3%	94.8%	90.2%	98.4%	98.6%	97.7%	100.0%				96.3%
SE Region 4 Total	97.3%	95.5%	97.3%	91.8%	88.1%	94.0%	96.4%	95.1%	95.2%				94.5%
SW Region 5													
East Dona Ana	97.8%	95.1%	91.3%	97.8%	95.1%	95.1%	97.9%	96.8%	97.5%				96.0%
Grant	96.7%	99.3%	98.0%	96.5%	98.6%	97.0%	98.1%	96.4%	96.8%				97.5%
Luna	98.9%	98.6%	98.8%	99.3%	100.0%	99.1%	100.0%	100.0%	100.0%				99.4%
Otero	96.7%	95.6%	93.8%	95.8%	96.7%	97.5%	99.0%	97.9%	97.5%				96.7%
South Dona Ana	97.5%	95.4%	97.0%	96.7%	96.4%	96.7%	96.6%	98.2%	99.5%				97.1%
West Dona Ana	94.7%	97.0%	95.8%	97.3%	97.0%	98.7%	98.4%	98.8%	98.6%				97.4%
SW Region 5 Total	96.7%	96.7%	95.4%	97.2%	96.9%	97.4%	98.3%	98.1%	98.2%				97.2%
STATE TOTAL	95.9%	90.8%	90.8%	82.7%	89.9%	93.1%	93.1%	89.6%	94.3%				91.1%

*Beginning June 2016, DHS impacted cases are included

June 2017 Expedite Timeliness

<i>Timeliness Including Total Cases</i>	<i>June 2017</i>	<i>*Cases Impacted by Court Order</i>	<i>June 2017</i>	<i>Timeliness excluding Cases Impacted by DHG Court Ord</i>	<i>June 2017</i>
NW Region 1		NW Region 1		NW Region 1	
Cibola	96.6%	Cibola	0.0%	Cibola	96.6%
McKinley	98.4%	McKinley	0.0%	McKinley	98.4%
San Juan	91.1%	San Juan	0.0%	San Juan	91.1%
Sierra	100.0%	Sierra	0.0%	Sierra	100.0%
Socorro	97.4%	Socorro	0.0%	Socorro	97.4%
Valencia North	96.0%	Valencia North	0.0%	Valencia North	96.0%
Valencia South	0.0%	Valencia South	0.0%	Valencia South	0.0%
NW Region 1 Total	94.9%	NW Region 1 Total	0.0%	NW Region 1 Total	94.9%
NE Region 2		NE Region 2		NE Region 2	
Colfax	100.0%	Colfax	0.0%	Colfax	100.0%
Guadalupe	100.0%	Guadalupe	0.0%	Guadalupe	100.0%
Quay	100.0%	Quay	0.0%	Quay	100.0%
Rio Arriba	97.6%	Rio Arriba	0.0%	Rio Arriba	97.6%
San Miguel	98.8%	San Miguel	0.0%	San Miguel	98.8%
Sandoval	96.5%	Sandoval	0.0%	Sandoval	96.5%
Santa Fe	96.9%	Santa Fe	0.0%	Santa Fe	96.9%
Taos	94.5%	Taos	0.0%	Taos	94.5%
NE Region 2 Total	97.1%	NE Region 2 Total	0.0%	NE Region 2 Total	97.1%
Central Region 3		Central Region 3		Central Region 3	
NE Bernalillo	95.5%	NE Bernalillo	0.0%	NE Bernalillo	95.5%
NW Bernalillo	84.7%	NW Bernalillo	0.0%	NW Bernalillo	84.7%
SE Bernalillo	91.9%	SE Bernalillo	0.0%	SE Bernalillo	91.9%
SW Bernalillo	89.6%	SW Bernalillo	0.0%	SW Bernalillo	89.6%
Torrance	90.9%	Torrance	0.0%	Torrance	90.9%
Cen. Region 3 Total	90.7%	Cen. Region 3 Total	0.0%	Cen. Region 3 Total	90.7%
SE Region 4		SE Region 4		SE Region 4	
Chaves	97.8%	Chaves	0.0%	Chaves	97.8%
Curry	89.2%	Curry	0.0%	Curry	89.2%
Eddy Artesia	98.4%	Eddy Artesia	0.0%	Eddy Artesia	98.4%
Eddy Carlsbad	95.8%	Eddy Carlsbad	0.0%	Eddy Carlsbad	95.8%
Lea	94.7%	Lea	0.0%	Lea	94.7%
Lincoln	98.3%	Lincoln	0.0%	Lincoln	98.3%
Roosevelt	100.0%	Roosevelt	0.0%	Roosevelt	100.0%
SE Region 4 Total	95.2%	SE Region 4 Total	0.0%	SE Region 4 Total	95.2%
SW Region 5		SW Region 5		SW Region 5	
East Dona Ana	97.5%	East Dona Ana	0.0%	East Dona Ana	97.5%
Grant	96.8%	Grant	0.0%	Grant	96.8%
Luna	100.0%	Luna	0.0%	Luna	100.0%
Otero	97.5%	Otero	0.0%	Otero	97.5%
South Dona Ana	99.5%	South Dona Ana	0.0%	South Dona Ana	99.5%
West Dona Ana	98.6%	West Dona Ana	0.0%	West Dona Ana	98.6%
SW Region 5 Total	98.2%	SW Region 5 Total	0.0%	SW Region 5 Total	98.2%
STATE TOTAL	94.3%	STATE TOTAL	0.0%	STATE TOTAL	94.3%

*Retro-active months due to court order-cases processed back to date suspended.

FFY 2017 QC Recertification Timeliness

	October-16	November-16	December-16	January-17	February-17	March-17	April-17	May-17	June-17	July-17	August-17	September-17
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NE Region

4 Colfax	100%											
10 Guadalupe/De Baca												
20 Quay		0%			100%							
21 Rio Arriba	100%	100%	100%	100%	100%							
23 Sandoval	100%	100%	100%	50%	100%	100%						
25 San Miguel	100%	75%	100%		100%	100%						
26 Santa Fe		100%	100%	100%	100%	100%						
29 Taos			100%	100%								
NE Region Totals	100%	86%	100%	83%	100%	100%						

NW Region

17 McKinley	100%	100%	100%	100%	100%							
24 San Juan	75%	100%	67%		50%	75%						
27 Sierra		100%			100%							
28 Socorro		100%	100%	100%								
32 S. Valencia			0%									
33 Cibola		100%			0%	100%						
42 N. Valencia	0%		100%	0%	0%	50%						
NW Region Totals	67%	100%	79%	80%	63%	71%						

SW Region

7 W. Dona Ana	100%	100%	67%	100%	100%	100%						
9 Grant		100%				100%						
16 Luna		100%				100%						
19 Otero	0%	100%	100%	0%		100%						
37 E. Dona Ana	100%	100%		67%	67%							
38 S. Dona Ana	100%	100%	100%	100%	75%	67%						
SW Region Totals	83%	100%	86%	83%	83%	90%						

SE Region

3 Chaves		100%	100%	100%		50%						
5 Curry		100%	100%									
8 Eddy		100%										
13 Lea	100%		50%		100%	100%						
14 Lincoln						100%						
22 Roosevelt		100%		100%								
34 Eddy/Artesia	100%				100%	100%						
SE Region Totals	100%	100%	83%	100%	100%	86%						

Central Region

1 SE Bernalillo	100%	100%	67%	100%	100%							
35 NW Bernalillo	50%	100%	100%	50%	100%	100%						
36 SW Bernalillo	100%	100%	71%	67%	80%	50%						
39 NE Bernalillo	100%	67%	100%	50%	100%	100%						
30 Tarrant	100%	0%			100%	100%						
Central Region Totals	92%	82%	84%	73%	94%	86%						

State Totals	85%	92%	85%	80%	87%	86%						
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