

General Information Memorandum

ISD-GI 17-35

TO: ISD Employees

FROM: Mary Brogdon,  Director, Income Support Division

RE: FFY 2017 SNAP Performance Report-Seventh

DATE: September 27, 2017

Attached please find the seventh issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2017. This report includes all Quality Control (QC) findings received for the review months of October 2016 through April 2017. Along with payment and negative accuracy rates, data included in this report is the recertification, SNAP Expedite and Non-Expedite application processing timeliness. The Performance Goals for the state for FFY 2017 are:

Cumulative Payment Error Rate of 6% or better (Payment Accuracy 94%)
Cumulative Negative Error Rate of 1% (Case and Procedural Error Rate (CAPER) of 99%)
Expedite and Non-Expedite application processing timeliness of 95%

Effective October 1, 2017, in order to assist in meeting Performance Goals for Payment Accuracy (94%), Case Action and Procedural Error Rate (CAPER) (99%), and Application Processing Timeliness (95%), all counties must complete **2** full SNAP new application reviews, **15** target SNAP renewals (recertifications and/or interim reports), **5** target SNAP approval reviews, and **2** target denial reviews per line manager. Cases should be pulled from the Second Party Review alerts in ASPEN. The office reviews must be completed by the last working day of the month.

Tracking should be entered on the separate Tracking Log spreadsheet on the QIS shared drive. The Tracking Log must be completed by the second business day of the next month.

The County Director and the Quality Improvement Section (QIS) will monitor to ensure that all required reviews are done monthly. Staff from QIS will review a sample of these reviews each month.

If Line Managers are found to be non-compliant with mandatory Office Reviews, County Directors, will be required to review a minimum 5 cases per Line Manager prior to the last working day of the month.

If there are any questions or comments, please contact Carolyn Craven of the Quality Assessment Bureau at 827-7224 or e-mail at Carolyn.Craven@state.nm.us.

Attachment

Quality Improvement Section SNAP Performance Report Quality Control Finding FFY 2017

1. STATE Cumulative Payment Error Rates

Total Paid	\$148,555	Total Error Rate %	6.07%
Total Dollar Errors	\$9,013	% Error Rate Over	3.43%
Total Dollar Over	\$5,093	% Error Rate Under	1.11%
Total Dollar Under	\$1,656	% Error Rate Ineligible	1.52%
Total Dollar Ineligible	\$2,264		

Total Reviewed	569
% In Error	12.5%

Cases Dropped	117
Correct	498
Overpaid	47
Underpaid	13
Ineligible	11

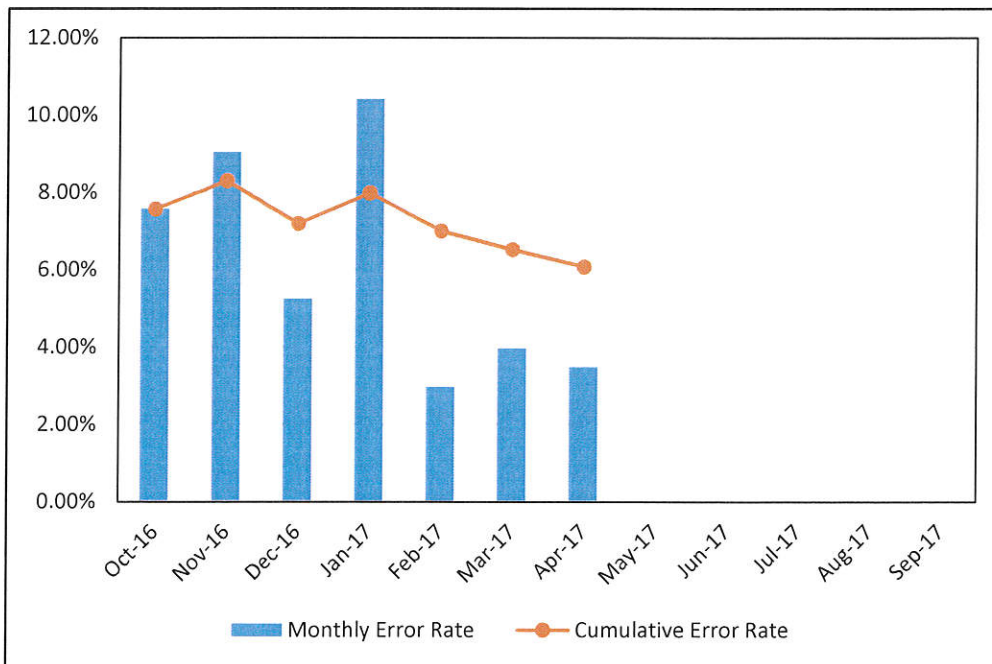
Agency Error Dollar Amount	Agency % Error Rate:
\$3,225	2.17%

Recipient Error (Dollar Amount)	Recipient % Error Rate
\$5,788	3.90%

2. Dollar Error By Time of Occurrence

	\$	%
Approval	\$4,802	53.3%
Recertification	\$4,211	46.7%

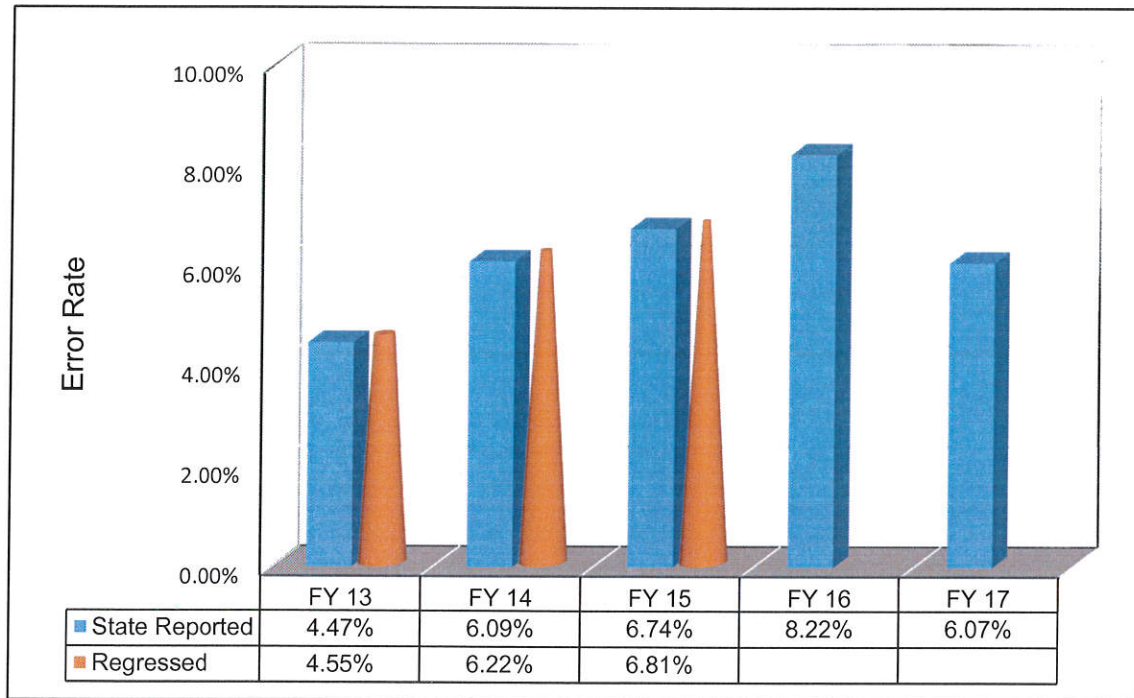
3. Error Rates By: Month and FFY Cumulative



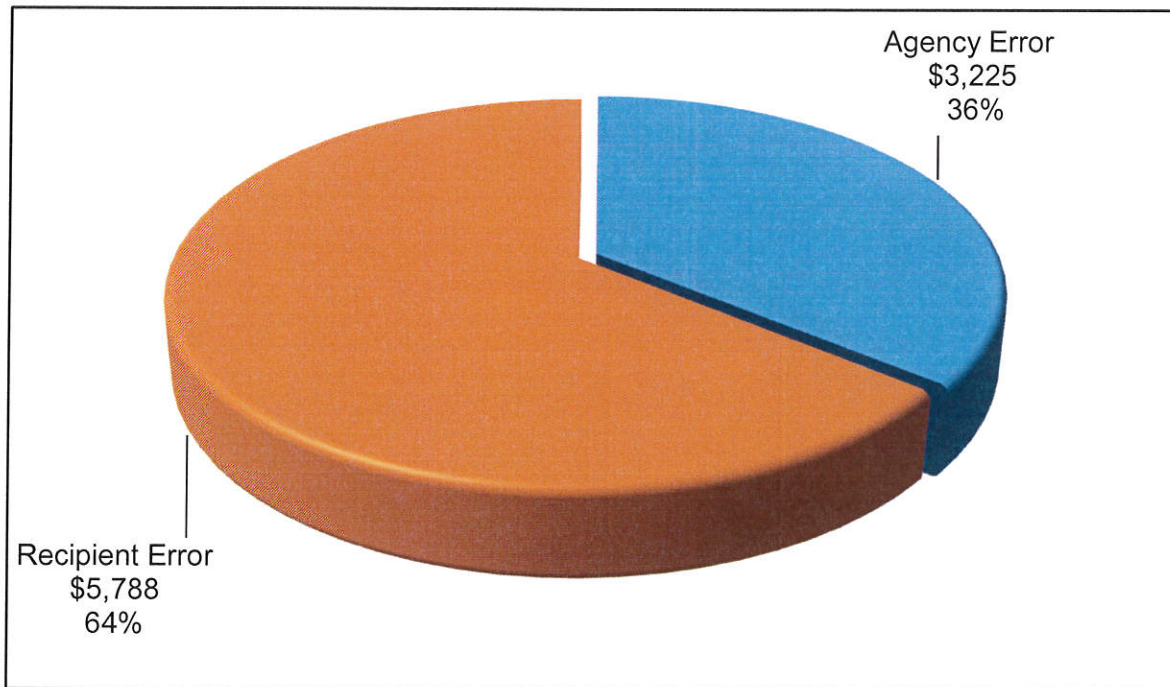
4. Regional Cumulative Payment Error Rates

		Cumulative					County Error Rate	
		Agency \$ Error	Recipient \$ Error	Total \$ Error	Total \$ Paid	County Error Rate	State Share	
								Current Month
NE Region								
04	Colfax	\$0	\$0	\$0	\$368	0.00%	0.00%	0.00%
10	Guadalupe/De Baca	\$0	\$0	\$0	\$143	0.00%	0.00%	0.00%
20	Quay	\$0	\$75	\$75	\$1,939	3.87%	0.83%	0.00%
21	Rio Arriba	\$16	\$298	\$314	\$6,533	4.81%	3.48%	0.00%
23	Sandoval	\$0	\$300	\$300	\$8,716	3.44%	3.33%	0.00%
25	San Miguel	\$304	\$0	\$304	\$4,241	7.17%	3.37%	0.00%
26	Santa Fe	\$239	\$642	\$881	\$6,532	13.49%	9.77%	0.00%
29	Taos	\$0	\$0	\$0	\$1,667	0.00%	0.00%	0.00%
NE Region Totals		\$559	\$1,315	\$1,874	\$30,139	6.22%	20.79%	0.00%
NW Region								
17	McKinley	\$347	\$454	\$801	\$10,599	7.56%	8.89%	7.29%
24	San Juan	\$246	\$307	\$553	\$9,846	5.62%	6.14%	4.88%
27	Sierra	\$100	\$0	\$100	\$892	11.21%	1.11%	0.00%
28	Socorro	\$0	\$0	\$0	\$1,732	0.00%	0.00%	0.00%
32	S. Valencia	\$0	\$0	\$0	\$0	0.00%	0.00%	0.00%
33	Cibola	\$0	\$0	\$0	\$1,663	0.00%	0.00%	0.00%
42	N. Valencia	\$0	\$49	\$49	\$4,377	1.12%	0.54%	0.00%
NW Region Totals		\$693	\$810	\$1,503	\$29,109	5.16%	16.68%	4.64%
SW Region								
07	W. Dona Ana	\$49	\$326	\$375	\$8,146	4.60%	4.16%	0.00%
09	Grant	\$0	\$74	\$74	\$2,394	3.09%	0.82%	0.00%
16	Luna	\$60	\$0	\$60	\$1,647	3.64%	0.67%	0.00%
19	Otero	\$0	\$0	\$0	\$2,512	0.00%	0.00%	0.00%
37	E. Dona Ana	\$0	\$447	\$447	\$5,632	7.94%	4.96%	0.00%
38	S. Dona Ana	\$349	\$544	\$893	\$7,480	11.94%	9.91%	0.00%
SW Region Totals		\$458	\$1,391	\$1,849	\$27,811	6.65%	20.51%	0.00%
SE Region								
03	Chaves	\$0	\$132	\$132	\$4,249	3.11%	1.46%	0.00%
05	Curry	\$113	\$299	\$412	\$2,776	14.84%	4.57%	25.78%
08	Eddy	\$0	\$0	\$0	\$5,486	0.00%	0.00%	0.00%
13	Lea	\$0	\$0	\$0	\$3,597	0.00%	0.00%	0.00%
14	Lincoln	\$0	\$0	\$0	\$959	0.00%	0.00%	0.00%
22	Roosevelt	\$0	\$0	\$0	\$3,262	0.00%	0.00%	0.00%
34	Eddy/Artesia	\$0	\$0	\$0	\$1,238	0.00%	0.00%	0.00%
SE Region Totals		\$113	\$431	\$544	\$21,567	2.52%	6.04%	1.71%
Central Region								
01	SE Bernalillo	\$59	\$130	\$189	\$6,432	2.94%	2.10%	0.00%
35	NW Bernalillo	\$542	\$133	\$675	\$6,848	9.86%	7.49%	24.01%
36	SW Bernalillo	\$299	\$1,239	\$1,538	\$16,955	9.07%	17.06%	8.56%
39	NE Bernalillo	\$460	\$339	\$799	\$7,599	10.51%	8.86%	0.00%
30	Torrance	\$42	\$0	\$42	\$2,095	2.00%	0.47%	4.73%
Central Region Totals		\$1,402	\$1,841	\$3,243	\$39,929	8.12%	35.98%	7.96%
State Totals		\$3,225	\$5,788	\$9,013	\$148,555	6.07%	100.00%	3.48%

5. STATE SNAP Error Rates - Current FY Compared to Previous FYs



6. Agency-vs-Recipient Error



Average Recipient Error: \$141

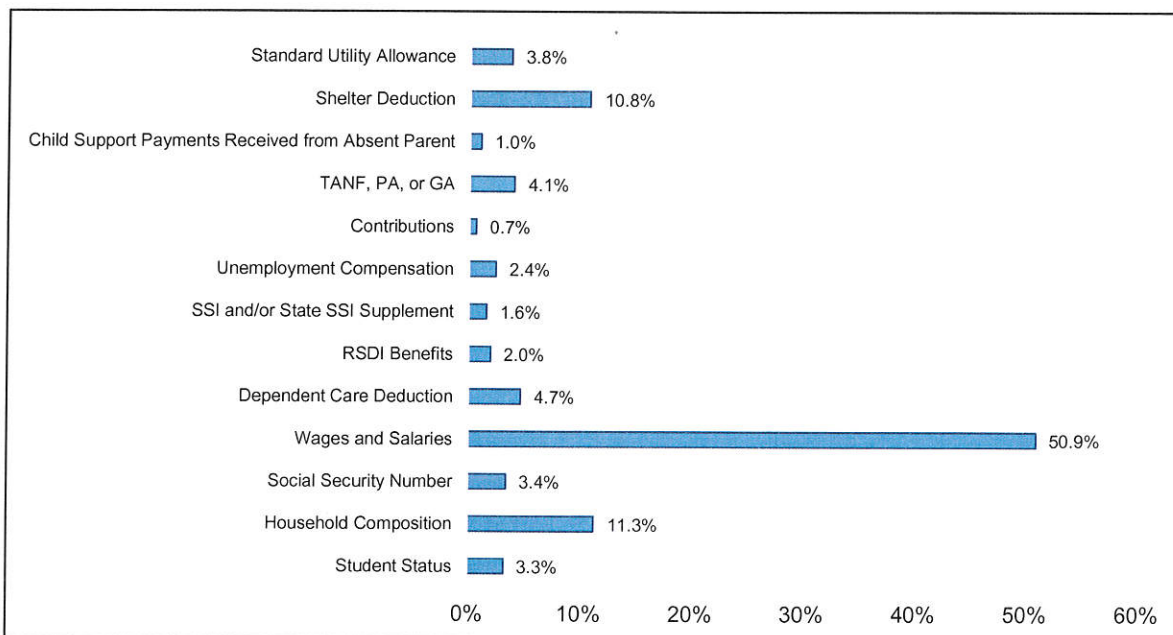
Average Agency Error: \$108

7. Agency/Recipient Dollar Error Breakdown By General Element

Error Cause	Agency	Recipient	% Agency
111 - Student Status	\$294	\$0	100.0%
150 - Household Composition	\$313	\$708	30.7%
170 - Social Security Number	\$0	\$309	0.0%
311 - Wages and Salaries	\$1,299	\$3,291	28.3%
323 - Dependent Care Deduction	\$375	\$50	88.2%
331 - RSDI Benefits	\$178	\$0	100.0%
333 - SSI and/or State SSI Supplement	\$145	\$0	100.0%
334 - Unemployment Compensation	\$60	\$159	27.4%
342 - Contributions	\$59	\$0	100.0%
344 - TANF, PA, or GA	\$162	\$204	44.3%
350 - Child Support Payments Received from Absent Parent	\$0	\$93	0.0%
363 - Shelter Deduction	\$0	\$974	0.0%
364 - Standard Utility Allowance	\$340	\$0	100.0%

8. SNAP Dollar Error Breakdown By General Element

	Error Dollars	%
Student Status	\$294	3.3%
Household Composition	\$1,021	11.3%
Social Security Number	\$309	3.4%
Wages and Salaries	\$4,590	50.9%
Dependent Care Deduction	\$425	4.7%
RSDI Benefits	\$178	2.0%
SSI and/or State SSI Supplement	\$145	1.6%
Unemployment Compensation	\$219	2.4%
Contributions	\$59	0.7%
TANF, PA, or GA	\$366	4.1%
Child Support Payments Received from Absent Parent	\$93	1.0%
Shelter Deduction	\$974	10.8%
Standard Utility Allowance	\$340	3.8%
Total	\$9,013	100.0%



FFY 2017 Negative Statewide Error Rates

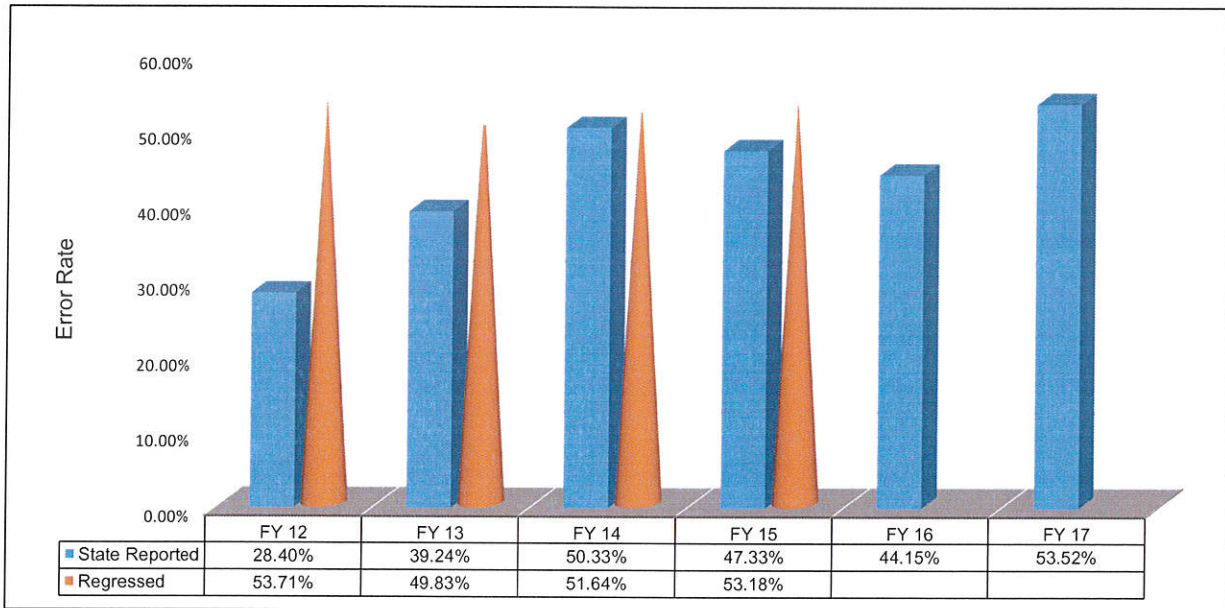
1. Cumulative Negative Case Error Rate

Valid	194
Invalid	281
Invalid Error	214
Invalid Notice	67
Drop	50
Total Sampled	525
% Invalid Notice	12.8%
% Invalid Error	40.8%
% Invalid Total	53.5%

2. Ranked Negative Action By Time of Occurrence

Closure	95	34.4%
Denial	180	65.6%

3. State Negative Error Rates



4. Negative Case Element Ranking

Error Elements	Denials		Closures		Invalid	% of Total
Application	134	48.7%	19	6.9%	153	54.4%
Notices	22	8.0%	45	16.4%	67	23.8%
Verification	4	1.5%	13	4.7%	17	6.0%
Combined Gross Income	11	4.0%	4	1.5%	15	5.3%
Wages and Salaries	3	1.1%	7	2.5%	10	3.6%
Student Status	4	1.5%	1	0.4%	5	1.8%
Transitional Benefits	0	0.0%	2	0.7%	2	0.7%
Joint TANF/SNAP Processing and Reporting	0	0.0%	2	0.7%	2	0.7%
Combined Net Income	1	0.4%	1	0.4%	2	0.7%
Child Support Payments Received from Absent Parent	1	0.4%	1	0.4%	2	0.7%

5. Regional Cumulative Negative Error Rates

	Valid	Invalid	Total	Invalid %
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NE Region

04	Colfax	0	1	1	100.0%
10	Guadalupe/De Baca	1	2	3	66.7%
20	Quay	2	2	4	50.0%
21	Rio Arriba	4	5	9	55.6%
23	Sandoval	13	13	26	50.0%
25	San Miguel	0	3	3	100.0%
26	Santa Fe	12	10	22	45.5%
29	Taos	3	5	8	62.5%
NE Region Totals		35	41	76	53.9%

NW Region

17	McKinley	6	8	14	57.1%
24	San Juan	6	20	26	76.9%
27	Sierra	6	3	9	33.3%
28	Socorro	0	1	1	100.0%
32	S. Valencia	0	0	0	0.0%
33	Cibola	5	2	7	28.6%
42	N. Valencia	9	17	26	65.4%
NW Region Totals		32	51	83	61.4%

SW Region

07	W. Dona Ana	11	12	23	52.2%
09	Grant	3	7	10	70.0%
16	Luna	3	3	6	50.0%
19	Otero	8	6	14	42.9%
37	E. Dona Ana	10	7	17	41.2%
38	S. Dona Ana	13	4	17	23.5%
SW Region Totals		48	39	87	44.8%

SE Region

03	Chaves	7	7	14	50.0%
05	Curry	3	6	9	66.7%
08	Eddy	9	6	15	40.0%
13	Lea	5	8	13	61.5%
14	Lincoln	1	4	5	80.0%
22	Roosevelt	0	2	2	100.0%
34	Eddy/Artesia	3	2	5	40.0%
SE Region Totals		28	35	63	55.6%

Central Region

01	SE Bernalillo	11	25	36	69.4%
35	NW Bernalillo	9	15	24	62.5%
36	SW Bernalillo	14	23	37	62.2%
39	NE Bernalillo	12	46	58	79.3%
30	Torrance	5	6	11	54.5%
Central Region Totals		51	115	166	69.3%

State Totals		194	281	475	59.2%
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FFY 2017 Application Processing Timeliness

	October 16'	November 16'	December 16'	January 17'	February 17'	March 17'	April 17'	May 17'	June 17'	July 17'	August 17'	September 17'
Total APT												
Non Expedite Cases	4013	5721	5982	5949	5667	6123	5746	6829	7488	6829		
Non Expedite Timely	3652	5372	5626	5549	5155	5488	5268	6475	7161	6568		
Total Untimely	361	349	356	408	512	635	478	354	327	261		
Expedite Cases	5190	7762	7970	9207	7728	8174	7962	9302	9692	8844		
Expedite Timely	4976	7049	7237	7625	6947	7609	7409	8333	9141	8558		
Total Untimely	214	713	733	1590	781	565	553	969	551	286		
Total Timely Cases	8628	13227	12863	15156	12102	13097	12677	14808	16302	15126		
Total Cases	8908	12421	13744	13174	13186	14193	13649	16131	17180	15673		
APT	93.75%	92.12%	92.19%	86.92%	90.35%	91.61%	92.48%	91.80%	94.89%	96.51%		
Total APT (excluding DHG Related Cases)												
Non Expedite Cases	4013	5721	5982	5949	5667	6123	5746	6829	7488	6829		
Non Expedite Timely	3652	5372	5626	5549	5155	5488	5268	6475	7161	6568		
Total Untimely	361	349	356	408	514	636	478	354	327	261		
Expedite Cases	5190	7762	7970	9207	7728	8174	7962	9302	9692	8844		
Expedite Timely	4976	7049	7237	7625	6947	7609	7409	8333	9141	8558		
Total Untimely	214	713	733	1590	782	566	553	969	551	286		
Total Timely Cases	8628	13227	12863	13174	12102	14193	12677	14808	16302	15126		
Total Cases	8908	12421	13744	14966	13186	13097	13649	16131	17180	15673		
DHG Non Expedite	264	121	30	27	37	32	11	0	0	0		
DHG Expedite	31	135	178	163	172	72	48	0	0	0		
Total DHG Cases	295	256	208	190	209	104	59	0	0	0		
APT	96.86%	93.91%	93.59%	88.03%	91.78%	92.28%	92.88%	91.80%	94.89%	96.51%		

FFY 2017 SNAP
Non Expedite Application Processing Timeliness

	October 16'	November 16'	December 16'	January 17'	February 17'	March 17'	April 17'	May 17'	June 17'	July 17'	August 17'	September 17'	Avg. Cumulative
NW Region 1													
Cibola	93.5%	94.7%	93.4%	94.7%	92.9%	93.9%	95.2%	97.9%	95.6%	98.0%			95.0%
McKinley	90.9%	95.3%	92.9%	94.4%	85.8%	94.0%	96.8%	98.6%	97.9%	97.7%			94.4%
San Juan	88.2%	86.3%	86.8%	88.0%	83.9%	79.9%	82.2%	85.3%	90.8%	89.7%			86.1%
Sierra	98.6%	100.0%	100.0%	100.0%	100.0%	100.0%	98.4%	100.0%	100.0%	100.0%			99.7%
Socorro	95.4%	97.1%	98.1%	100.0%	98.8%	94.4%	98.7%	100.0%	98.0%	98.8%			97.9%
Valencia North	90.9%	94.3%	89.4%	91.2%	90.8%	89.2%	94.9%	97.3%	93.6%	93.2%			92.5%
Valencia South	100.0%	100.0%				100.0%							100.0%
NW Region 1 Total	91.4%	93.0%	91.4%	92.9%	88.6%	89.0%	91.9%	94.4%	94.5%	94.3%			92.1%
NE Region 2													
Colfax	97.4%	98.6%	97.7%	97.9%	100.0%	100.0%	98.3%	100.0%	100.0%	100.0%			99.0%
Guadalupe	100.0%	89.3%	100.0%	100.0%	100.0%	92.9%	92.9%	94.7%	100.0%	100.0%			97.0%
Quay	90.9%	91.7%	90.2%	100.0%	96.9%	92.9%	97.4%	100.0%	100.0%	100.0%			96.0%
Rio Arriba	97.7%	92.9%	96.2%	96.8%	97.0%	92.6%	93.0%	96.2%	94.8%	97.0%			95.4%
San Miguel	97.5%	97.8%	97.8%	95.8%	97.4%	99.2%	99.3%	99.3%	98.7%	100.0%			98.3%
Sandoval	93.0%	98.6%	95.9%	97.0%	98.1%	98.0%	98.1%	97.9%	99.3%	97.1%			97.3%
Santa Fe	88.7%	96.1%	96.5%	94.7%	96.0%	93.1%	96.2%	98.3%	98.2%	95.9%			95.4%
Taos	91.7%	96.6%	96.4%	95.1%	94.8%	91.9%	99.2%	99.3%	99.2%	99.1%			96.3%
NE Region 2 Total	93.1%	96.2%	96.3%	96.3%	97.1%	95.2%	97.1%	98.2%	98.3%	97.5%			96.5%
Central Region 3													
NE Bernalillo	79.9%	90.6%	85.6%	85.7%	73.2%	76.4%	76.0%	93.5%	94.1%	94.5%			85.0%
NW Bernalillo	90.1%	91.3%	94.2%	88.2%	87.9%	88.8%	93.9%	95.9%	87.0%	91.3%			90.9%
SE Bernalillo	89.6%	93.8%	91.6%	85.6%	76.4%	70.0%	77.5%	82.1%	91.8%	93.3%			85.2%
SW Bernalillo	90.9%	95.4%	93.1%	88.7%	84.0%	77.6%	78.3%	80.4%	92.3%	95.4%			87.6%
Torrance	84.4%	83.1%	95.4%	93.4%	95.0%	95.2%	91.2%	95.5%	98.1%	98.8%			93.0%
Cen. Region 3 Total	87.5%	92.4%	91.1%	87.4%	80.4%	79.4%	81.8%	88.4%	97.7%	94.0%			88.0%
SE Region 4													
Chaves	94.8%	95.0%	98.4%	97.3%	95.8%	96.3%	96.8%	100.0%	99.7%	98.8%			97.3%
Curry	90.3%	98.1%	94.1%	93.1%	90.9%	86.8%	94.9%	98.7%	96.9%	95.5%			93.9%
Eddy Artesia	92.1%	86.5%	94.8%	92.9%	98.4%	96.0%	94.6%	97.7%	98.6%	96.8%			94.8%
Eddy Carlsbad	79.5%	94.8%	92.0%	90.9%	91.3%	94.9%	97.0%	96.6%	98.3%	95.4%			93.1%
Lea	89.6%	94.0%	93.6%	87.1%	94.2%	90.4%	90.6%	94.4%	94.6%	97.3%			92.6%
Lincoln	94.2%	98.7%	100.0%	98.4%	94.4%	94.7%	98.3%	93.4%	98.9%	97.1%			96.8%
Roosevelt	100.0%	94.3%	100.0%	97.8%	95.0%	91.3%	100.0%	98.3%	97.0%	98.6%			97.2%
SE Region 4 Total	91.4%	95.0%	95.9%	93.9%	93.9%	92.9%	95.3%	97.5%	97.7%	97.2%			95.1%
SW Region 5													
East Dona Ana	92.7%	95.0%	98.3%	98.6%	99.6%	98.7%	98.6%	99.3%	99.7%	97.1%			97.8%
Grant	96.3%	98.8%	97.8%	98.9%	100.0%	95.5%	98.9%	98.1%	98.5%	98.3%			98.1%
Luna	89.7%	97.8%	95.7%	94.7%	97.8%	97.3%	100.0%	100.0%	100.0%	100.0%			97.3%
Otero	91.6%	92.4%	97.1%	96.3%	100.0%	99.4%	100.0%	99.5%	98.8%	98.9%			97.4%
South Dona Ana	93.6%	92.9%	99.2%	98.9%	97.6%	98.8%	98.7%	99.7%	99.0%	100.0%			97.8%
West Dona Ana	95.9%	93.4%	96.7%	96.9%	98.2%	99.4%	99.7%	99.5%	99.4%	99.7%			97.9%
SW Region 5 Total	93.6%	94.2%	97.6%	97.4%	98.6%	98.6%	99.3%	99.4%	99.3%	99.0%			97.7%
STATE TOTAL	91.0%	93.9%	94.0%	93.2%	91.0%	89.6%	91.7%	94.8%	95.6%	96.1%			93.1%

*Beginning June 2016, DHG impacted cases are included

FFY 2017 SNAP
Expedite Application Processing Timeliness

	October 16'	November 16'	December 16'	January 17'	February 17'	March 17'	April 17'	May 17'	June 17'	July 17'	August 17'	September 17'	Avg. Cumulative
NW Region 1													
Cibola	97.7%	98.2%	97.7%	94.4%	97.9%	92.1%	97.3%	96.8%	96.6%	98.4%			96.7%
McKinley	97.8%	95.1%	92.8%	95.8%	93.5%	98.7%	99.3%	97.8%	98.4%	98.6%			96.8%
San Juan	95.3%	85.8%	86.8%	86.1%	84.8%	88.1%	89.4%	93.5%	91.4%	89.3%			89.1%
Sierra	96.3%	100.0%	100.0%	97.6%	100.0%	98.2%	100.0%	100.0%	100.0%	98.5%			99.1%
Socorro	97.8%	96.6%	95.8%	97.4%	97.2%	97.4%	96.7%	96.9%	97.4%	97.8%			97.1%
Valencia North	98.5%	94.6%	94.7%	95.0%	93.7%	93.2%	95.5%	95.4%	96.0%	95.7%			95.2%
Valencia South	100.0%	100.0%		100.0%	100.0%	100.0%							100.0%
NW Region 1 Total	96.9%	92.8%	91.9%	92.0%	90.9%	93.0%	94.5%	95.5%	95.1%	94.5%			93.7%
NE Region 2													
Colfax	100.0%	100.0%	97.6%	100.0%	95.0%	97.9%	98.3%	98.1%	100.0%	100.0%			98.7%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%
Quay	100.0%	98.3%	98.0%	100.0%	100.0%	97.1%	97.6%	95.8%	100.0%	97.1%			98.4%
Rio Arriba	98.3%	95.5%	97.7%	95.3%	98.0%	98.3%	98.4%	96.9%	97.6%	97.4%			97.3%
San Miguel	99.0%	99.3%	97.8%	98.7%	100.0%	96.5%	97.7%	96.9%	98.8%	99.5%			98.4%
Sandoval	96.5%	97.1%	98.0%	97.5%	95.6%	96.8%	97.6%	94.7%	96.5%	97.7%			96.8%
Santa Fe	97.6%	95.3%	95.7%	96.8%	96.1%	96.6%	95.6%	97.3%	96.9%	96.4%			96.4%
Taos	96.8%	98.6%	95.1%	95.4%	96.4%	95.0%	95.2%	97.1%	94.5%	99.2%			96.3%
NE Region 2 Total	97.7%	96.8%	97.0%	97.0%	96.8%	96.9%	97.0%	96.5%	97.1%	97.7%			97.1%
Central Region 3													
NE Bernalillo	90.9%	63.3%	86.9%	62.9%	93.3%	95.5%	93.9%	93.4%	95.6%	97.9%			87.4%
NW Bernalillo	96.7%	93.0%	75.5%	47.0%	69.5%	92.2%	83.4%	61.2%	84.7%	96.9%			80.0%
SE Bernalillo	94.1%	93.3%	86.3%	84.2%	90.4%	88.7%	90.7%	88.9%	91.9%	95.1%			90.4%
SW Bernalillo	92.3%	76.8%	72.0%	54.9%	79.2%	77.5%	72.7%	62.5%	89.6%	96.8%			77.4%
Torrance	88.5%	92.8%	94.5%	94.7%	99.2%	91.0%	94.2%	93.8%	90.9%	98.3%			93.8%
Cen. Region 3 Total	93.4%	81.3%	81.2%	60.8%	83.9%	89.3%	86.3%	77.6%	90.8%	96.9%			84.2%
SE Region 4													
Chaves	98.8%	97.3%	98.1%	97.6%	98.0%	97.3%	98.7%	99.6%	97.8%	98.1%			98.1%
Curry	98.3%	97.3%	97.3%	78.2%	88.0%	94.9%	95.1%	95.7%	89.0%	99.0%			93.3%
Eddy Artesia	95.8%	98.6%	100.0%	96.8%	91.1%	94.5%	96.2%	92.6%	98.4%	100.0%			96.4%
Eddy Carlsbad	93.8%	94.1%	95.0%	95.8%	90.8%	93.1%	96.3%	98.6%	95.8%	97.4%			95.1%
Lea	97.8%	92.7%	96.8%	89.3%	72.7%	88.2%	93.9%	87.0%	94.7%	93.9%			90.7%
Lincoln	98.3%	97.5%	98.6%	98.6%	96.0%	100.0%	98.8%	95.9%	98.3%	100.0%			98.2%
Roosevelt	96.8%	91.5%	98.3%	94.8%	90.2%	98.4%	98.6%	97.7%	100.0%	98.6%			96.5%
SE Region 4 Total	97.3%	95.5%	97.3%	91.8%	88.1%	94.0%	96.4%	95.1%	95.2%	97.3%			94.8%
SW Region 5													
East Dona Ana	97.8%	95.1%	91.3%	97.8%	95.1%	95.1%	97.9%	96.8%	97.5%	94.8%			95.9%
Grant	96.7%	99.3%	98.0%	96.5%	98.6%	97.0%	98.1%	96.4%	96.8%	96.5%			97.4%
Luna	98.9%	98.6%	98.8%	99.3%	100.0%	99.1%	100.0%	100.0%	100.0%	99.3%			99.4%
Otero	96.7%	95.6%	93.8%	95.8%	96.7%	97.5%	99.0%	97.9%	97.5%	97.6%			96.8%
South Dona Ana	97.5%	95.4%	97.0%	96.7%	96.4%	96.7%	96.6%	98.2%	99.5%	97.1%			97.1%
West Dona Ana	94.7%	97.0%	95.8%	97.3%	97.0%	98.7%	98.4%	98.8%	98.6%	98.1%			97.4%
SW Region 5 Total	96.7%	96.7%	95.4%	97.2%	96.9%	97.4%	98.3%	98.1%	98.2%	97.2%			97.2%
STATE TOTAL	95.9%	90.8%	90.8%	82.7%	89.9%	93.1%	93.1%	89.6%	94.3%	96.8%			91.7%

*Beginning June 2016, DHG impacted cases are included

FFY 2017 QC Recertification Timeliness

October-16	November-16	December-16	January-17	February-17	March-17	April-17	May-17	June-17	July-17	August-17	September-17
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NE Region

4	Colfax	100%						100%				
10	Guadalupe/De Baca											
20	Quay		0%				100%					
21	Rio Arriba	100%	100%	100%	100%	100%		100%				
23	Sandoval	100%	100%	100%	50%	100%	100%					
25	San Miguel	100%	75%	100%		100%	100%	100%				
26	Santa Fe		100%	100%	100%	100%	100%	100%				
29	Taos			100%	100%							
NE Region Totals		100%	86%	100%	83%	100%	100%	100%				

NW Region

17	McKinley	100%	100%	100%	100%	100%		100%				
24	San Juan	75%	100%	67%		50%	75%	60%				
27	Sierra		100%			100%		100%				
28	Socorro		100%	100%	100%							
32	S. Valencia			0%								
33	Cibola		100%			0%	100%	100%				
42	N. Valencia	0%		100%	0%	0%	50%	0%				
NW Region Totals		67%	100%	79%	80%	63%	71%	73%				

SW Region

7	W. Dona Ana	100%	100%	67%	100%	100%	100%	75%				
9	Grant		100%				100%					
16	Luna		100%				100%	100%				
19	Otero	0%	100%	100%	0%		100%	100%				
37	E. Dona Ana	100%	100%		67%	67%		67%				
38	S. Dona Ana	100%	100%	100%	100%	75%	67%	0%				
SW Region Totals		83%	100%	86%	83%	83%	90%	70%				

SE Region

3	Chaves		100%	100%	100%		50%					
5	Curry		100%	100%				33%				
8	Eddy		100%					100%				
13	Lea	100%		50%		100%	100%					
14	Lincoln						100%	100%				
22	Roosevelt		100%		100%							
34	Eddy/Artesia	100%				100%	100%	100%				
SE Region Totals		100%	100%	83%	100%	100%	86%	67%				

Central Region

1	SE Bernalillo	100%	100%	67%	100%	100%		0%				
35	NW Bernalillo	50%	100%	100%	50%	100%	100%	100%				
36	SW Bernalillo	100%	100%	71%	67%	80%	50%	67%				
39	NE Bernalillo	100%	67%	100%	50%	100%	100%	100%				
30	Torrance	100%	0%			100%	100%	100%				
Central Region Totals		92%	82%	84%	73%	94%	86%	82%				

State Totals		85%	92%	85%	80%	87%	86%	78%				
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