



New Mexico Human Services Department

Susana Martinez, Governor
Sidonie Squier, Secretary

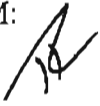
Income Support Division
PO Box 2348
Santa Fe, NM 87504-2348
Phone: (505) 827-7250; Fax: (505) 827-7203

INTERDEPARTMENTAL MEMORANDUM

ISD-GI 12-01

DATE: January 6, 2012

TO: ISD Staff

FROM:  Ted Roth, Acting Director
Income Support Division

RE: FFY 2011 SNAP Performance Report

Attached please find the eleventh issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2011. This report includes all Quality Control (QC) findings received for the review months of October 2010 through August 2011. The August 2011 errors have been finalized. Along with payment accuracy data included in this report are the performance of each county office in the negative accuracy rate, and for the 7-day and 30-day application processing timeliness based on the Monthly Statistical Report (MSR). The Performance Goals for the state for FFY 2011 are:

Payment Accuracy of 96% or better (effective July 2011)
Negative Accuracy rate of 98% or better
Expedite application processing timeliness of 98%
30-day application timeliness of 98% or better

Effective July 1, 2006, counties with a payment accuracy rate of 96% or better must review cases at Level 2; all others must review cases at Level 1.

- Level 1 A county office with an error rate above 4.0% is required to complete 35 full reviews per month per supervisor. Of the 35 reviews, at least 20 must be reviewed prior to disposition of the case. The county proceeds to Level 2 in the month following the month in which the error rate falls **below** 4.0%.
- Level 2 A county office with an error rate of **4.0% or less** is required to complete 25 full reviews per month per supervisor. Of the 25 reviews at, least 15 must be reviewed prior to disposition of the case.

Effective March 2007, counties with a timeliness rate below 98% in either 30-day or 7-day application processing will be required to submit a Corrective Action Plan (CAP) to the Regional Operations Manager (ROM). The ROM will take into consideration small offices with a limited number of applications that were processed in a given month when requesting CAPs; however any deficiencies will be addressed. CAPs are due at the end of the month following the last month in a reporting quarter.

Please reconcile the QC case findings that your office has received with the listing of QC cases entered into the QIS database. One copy of the listing is provided to each office. Case Finding codes are (0) Drop; (1) Eligible and Correct; (2) Overissuance; (3) Underissuance; and (4) Ineligible. A column has been added to the report to reflect cases that are pending a final ERC decision. *Please note that QC timeliness is reported on the data sheet. Timeliness codes are (1) Expedite Timely; (2) Expedite Untimely; (3) Expedite Drop; and (4) Non-Expedite Timely; (5) Non-Expedite Untimely; and (6) Non-Expedite Drop. Please report any discrepancies to QIS.*

Please share this data with staff as appropriate. If there are any questions or comments, please contact Sarah Kudza of the Quality Assessment Bureau at 827-7224 or e-mail at sarah.kudza@state.nm.us.

Attachment

cc: Victor Hall, FNS SW Regional Office
Shalonda Moore, FNS SW Regional Office

**Quality Improvement Section SNAP Performance Report
Quality Control Finding FFY 2011**

1. STATE - Cumulative Payment Error Rates

| | | | |
|--------------------------------------|------------------|-----------------------------|--------------|
| Total Paid | \$294,589 | | |
| Total Dollar Errors | \$12,029 | Total Error Rate % | 4.08% |
| Total Dollar Over | \$6,984 | % Error Rate Over | 2.37% |
| Total Dollar Under | \$2,411 | % Error Rate Under | 0.82% |
| Total Dollar Ineligible | \$2,634 | % Error Rate Ineligible | 0.89% |
| Agency Error (Dollar Amount): | | Agency % Error Rate: | |
| \$5,434 | | 1.84% | |
| Client Error (Dollar Amount): | | Client % Error Rate: | |
| \$5,979 | | 2.03% | |

| | |
|-----------------------------------|---------------|
| Cumulative Case Error Rate | |
| Total Reviewed | 990 |
| % In Error | 10.81% |
| Cases Dropped | 88 |
| Correct | 883 |
| Overpaid | 89 |
| Underpaid | 28 |
| Ineligible | 10 |

2. ADMINISTRATIVE OFFICES - Cumulative Payment Error Rates

| HIPAC Counties | | Agency \$ Error | Agency % Error | Client \$ Error | Client % Error | Total \$ Error | Total \$ Paid | County Error Rate | HIPAC Share | State Share |
|-----------------------------|------------------|-----------------|----------------|-----------------|----------------|----------------|------------------|-------------------|-----------------|---------------|
| 01 | SE Bernalillo | \$131 | 37% | \$227 | 63% | \$358 | \$10,757 | 3.33% | 4.51% | 2.98% |
| 07 | W. Dona Ana | \$195 | 63% | \$113 | 37% | \$308 | \$13,193 | 2.33% | 3.88% | 2.56% |
| 17 | McKinley | \$288 | 65% | \$153 | 35% | \$441 | \$15,919 | 2.77% | 5.56% | 3.67% |
| 23 | Sandoval | \$552 | 33% | \$1,099 | 67% | \$1,651 | \$14,966 | 11.03% | 20.82% | 13.73% |
| 24 | San Juan | \$180 | 100% | \$0 | 0% | \$180 | \$15,656 | 1.15% | 2.27% | 1.50% |
| 26 | Santa Fe | \$398 | 71% | \$159 | 29% | \$557 | \$14,694 | 3.79% | 7.02% | 4.63% |
| 35 | NW Bernalillo | \$387 | 40% | \$572 | 60% | \$959 | \$21,879 | 4.38% | 12.09% | 7.97% |
| 36 | SW Bernalillo | \$539 | 41% | \$769 | 59% | \$1,308 | \$26,898 | 4.86% | 16.49% | 10.87% |
| 38 | S. Dona Ana | \$618 | 100% | \$0 | 0% | \$618 | \$14,987 | 4.12% | 7.79% | 5.14% |
| 39 | NE Bernalillo | \$638 | 41% | \$912 | 59% | \$1,550 | \$25,358 | 6.11% | 19.55% | 12.89% |
| HIPAC Sub Totals | | \$3,926 | 50% | \$4,004 | 50% | \$7,930 | \$174,307 | 4.55% | 100.00% | 65.92% |
| Non-HIPAC Counties | | Agency \$ Error | Agency % Error | Client \$ Error | Client % Error | Total \$ Error | Total \$ Paid | County Error Rate | Non-HIPAC Share | State Share |
| 03 | Chaves | \$616 | 52% | \$562 | 48% | \$1,178 | \$13,049 | 9.03% | 14.85% | 9.79% |
| 04 | Colfax/Union | \$0 | | \$0 | | \$0 | \$974 | 0.00% | 0.00% | 0.00% |
| 05 | Curry | \$103 | 30% | \$242 | 70% | \$345 | \$7,412 | 4.65% | 8.42% | 2.87% |
| 08 | Eddy | \$0 | | \$0 | | \$0 | \$3,967 | 0.00% | 0.00% | 0.00% |
| 09 | Grant/Hidalgo | \$28 | 100% | \$0 | 0% | \$28 | \$5,358 | 0.52% | 0.68% | 0.23% |
| 10 | Guadalupe/DeBaca | \$0 | 0% | \$48 | 100% | \$48 | \$1,928 | 2.49% | 1.17% | 0.40% |
| 13 | Lea | \$260 | 100% | \$0 | 0% | \$260 | \$5,652 | 4.60% | 6.34% | 2.16% |
| 14 | Lincoln | \$0 | 0% | \$53 | 100% | \$53 | \$1,049 | 5.05% | 1.29% | 0.44% |
| 16 | Luna | \$0 | | \$0 | | \$0 | \$4,090 | 0.00% | 0.00% | 0.00% |
| 19 | Otero | \$51 | 100% | \$0 | 0% | \$51 | \$3,936 | 1.30% | 1.24% | 0.42% |
| 20 | Quay | \$0 | | \$0 | | \$0 | \$1,667 | 0.00% | 0.00% | 0.00% |
| 21 | Rio Arriba | \$128 | 39% | \$200 | 61% | \$328 | \$7,561 | 4.34% | 4.14% | 2.73% |
| 22 | Roosevelt | \$0 | | \$0 | | \$0 | \$3,006 | 0.00% | 0.00% | 0.00% |
| 25 | San Miguel | \$171 | 60% | \$112 | 40% | \$283 | \$11,258 | 2.51% | 6.90% | 2.35% |
| 27 | Sierra | \$31 | 100% | \$0 | 0% | \$31 | \$1,681 | 1.84% | 0.76% | 0.26% |
| 28 | Socorro | \$0 | | \$0 | | \$0 | \$3,527 | 0.00% | 0.00% | 0.00% |
| 29 | Taos | \$83 | 100% | \$0 | 0% | \$83 | \$7,792 | 1.07% | 2.02% | 0.69% |
| 30 | Torrance | \$84 | 19% | \$367 | 81% | \$451 | \$2,875 | 15.69% | 11.00% | 3.75% |
| 32 | S. Valencia | \$200 | 100% | \$0 | 0% | \$200 | \$3,016 | 6.63% | 4.88% | 1.66% |
| 33 | Cibola | \$0 | 0% | \$41 | 100% | \$41 | \$6,687 | 0.61% | 1.00% | 0.34% |
| 34 | Eddy/Artesia | \$0 | | \$0 | | \$0 | \$2,760 | 0.00% | 0.00% | 0.00% |
| 37 | E. Dona Ana | \$127 | 27% | \$350 | 73% | \$477 | \$8,591 | 5.55% | 6.02% | 3.97% |
| 42 | N. Valencia | \$149 | 100% | \$0 | 0% | \$149 | \$8,005 | 1.86% | 3.64% | 1.24% |
| 49 | NMCAAP | \$93 | 100% | \$0 | 0% | \$93 | \$4,441 | 2.09% | 2.27% | 0.77% |
| Non-HIPAC Sub Totals | | \$1,508 | 37% | \$1,975 | 48% | \$4,099 | \$120,282 | 3.41% | 61.8% | 34.08% |

**Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2011**

3. STATE - Cumulative Payment Error Rates

| | | | |
|----------------------------|------------------|---------------------------|--------------|
| Total Paid | \$294,589 | | |
| Total Dollar Errors | \$12,029 | Total Error Rate % | 4.08% |
| Total Dollar Over | \$6,984 | % Error Rate Over | 2.37% |
| Total Dollar Under | \$2,411 | % Error Rate Under | 0.82% |
| Total Dollar Ineligible | \$2,634 | % Error Rate Ineligible | 0.89% |

Cumulative Case Error Rate

| | |
|-----------------------|---------------|
| Total Reviewed | 990 |
| % in Error | 10.81% |

| | |
|--------------------------------------|-----------------------------|
| Agency Error (Dollar Amount): | Agency % Error Rate: |
| \$6,050 | 2.05% |

| | |
|----------------------|------------|
| Cases Dropped | 88 |
| Correct | 883 |
| Overpaid | 69 |
| Underpaid | 28 |
| Ineligible | 10 |

| | |
|--------------------------------------|-----------------------------|
| Client Error (Dollar Amount): | Client % Error Rate: |
| \$5,979 | 2.03% |

4. REGIONAL - Cumulative Payment Error Rates

| NE Region | Agency \$ Error | Client \$ Error | Total \$ Error | Total \$ Paid | County Error Rate |
|-------------------------|-----------------|-----------------|----------------|-----------------|-------------------|
| 04 Colfax | \$0 | \$0 | \$0 | \$974 | 0.00% |
| 21 Rio Arriba | \$128 | \$200 | \$328 | \$7,561 | 4.34% |
| 25 San Miguel | \$171 | \$112 | \$283 | \$11,258 | 2.51% |
| 26 Santa Fe | \$398 | \$159 | \$557 | \$14,694 | 3.79% |
| 29 Taos | \$83 | \$0 | \$83 | \$7,792 | 1.07% |
| NE Region Totals | \$780 | \$471 | \$1,251 | \$42,279 | 2.96% |

| Region Share |
|--------------|
| 0.00% |
| 26.22% |
| 22.62% |
| 44.52% |
| 6.63% |
| 100.00% |

| State Share |
|-------------|
| 0.00% |
| 2.73% |
| 2.35% |
| 4.63% |
| 0.69% |
| 10.40% |

| NW Region | Agency \$ Error | Client \$ Error | Total \$ Error | Total \$ Paid | County Error Rate |
|-------------------------|-----------------|-----------------|----------------|-----------------|-------------------|
| 17 McKinley | \$288 | \$153 | \$441 | \$15,919 | 2.77% |
| 23 Sandoval | \$552 | \$1,099 | \$1,651 | \$14,966 | 11.03% |
| 24 San Juan | \$180 | \$0 | \$180 | \$15,656 | 1.15% |
| 32 S. Valencia | \$200 | \$0 | \$200 | \$3,016 | 6.63% |
| 33 Cibola | \$0 | \$41 | \$41 | \$6,687 | 0.61% |
| 42 N. Valencia | \$149 | \$0 | \$149 | \$8,005 | 1.86% |
| NW Region Totals | \$1,369 | \$1,293 | \$2,662 | \$64,249 | 4.14% |

| |
|---------|
| 16.57% |
| 62.02% |
| 6.76% |
| 7.51% |
| 1.54% |
| 5.60% |
| 100.00% |

| |
|--------|
| 3.67% |
| 13.73% |
| 1.50% |
| 1.86% |
| 0.34% |
| 1.24% |
| 22.13% |

| SW Region | Agency \$ Error | Client \$ Error | Total \$ Error | Total \$ Paid | County Error Rate |
|-------------------------|-----------------|-----------------|----------------|-----------------|-------------------|
| 07 W. Dona Ana | \$195 | \$113 | \$308 | \$13,193 | 2.33% |
| 09 Grant/Hidalgo | \$28 | \$0 | \$28 | \$5,358 | 0.52% |
| 14 Lincoln | \$0 | \$53 | \$53 | \$1,049 | 5.05% |
| 16 Luna | \$0 | \$0 | \$0 | \$4,090 | 0.00% |
| 19 Otero | \$51 | \$0 | \$51 | \$3,936 | 1.30% |
| 27 Sierra | \$31 | \$0 | \$31 | \$1,681 | 1.84% |
| 28 Socorro | \$0 | \$0 | \$0 | \$3,527 | 0.00% |
| 37 E. Dona Ana | \$127 | \$350 | \$477 | \$8,591 | 5.55% |
| 38 S. Dona Ana | \$618 | \$0 | \$618 | \$14,987 | 4.12% |
| SW Region Totals | \$1,050 | \$518 | \$1,568 | \$56,412 | 2.78% |

| |
|---------|
| 19.67% |
| 1.79% |
| 3.38% |
| 0.00% |
| 3.26% |
| 1.98% |
| 0.00% |
| 30.46% |
| 39.46% |
| 100.00% |

| |
|--------|
| 2.56% |
| 0.23% |
| 0.44% |
| 0.00% |
| 0.42% |
| 0.26% |
| 0.00% |
| 3.97% |
| 5.14% |
| 13.02% |

| SE Region | Agency \$ Error | Client \$ Error | Total \$ Error | Total \$ Paid | County Error Rate |
|-------------------------|-----------------|-----------------|----------------|-----------------|-------------------|
| 03 Chaves | \$616 | \$562 | \$1,178 | \$13,049 | 9.03% |
| 05 Curry | \$103 | \$242 | \$345 | \$7,412 | 4.65% |
| 08 Eddy | \$0 | \$0 | \$0 | \$3,967 | 0.00% |
| 10 Guadalupe/DeBaca | \$0 | \$48 | \$48 | \$1,928 | 2.49% |
| 13 Lea | \$260 | \$0 | \$260 | \$5,652 | 4.60% |
| 20 Quay | \$0 | \$0 | \$0 | \$1,667 | 0.00% |
| 22 Roosevelt | \$0 | \$0 | \$0 | \$3,006 | 0.00% |
| 34 Eddy/Artesia | \$0 | \$0 | \$0 | \$2,760 | 0.00% |
| SE Region Totals | \$979 | \$852 | \$1,831 | \$39,441 | 4.64% |

| |
|---------|
| 64.34% |
| 18.84% |
| 0.00% |
| 2.62% |
| 14.20% |
| 0.00% |
| 0.00% |
| 0.00% |
| 0.00% |
| 100.00% |

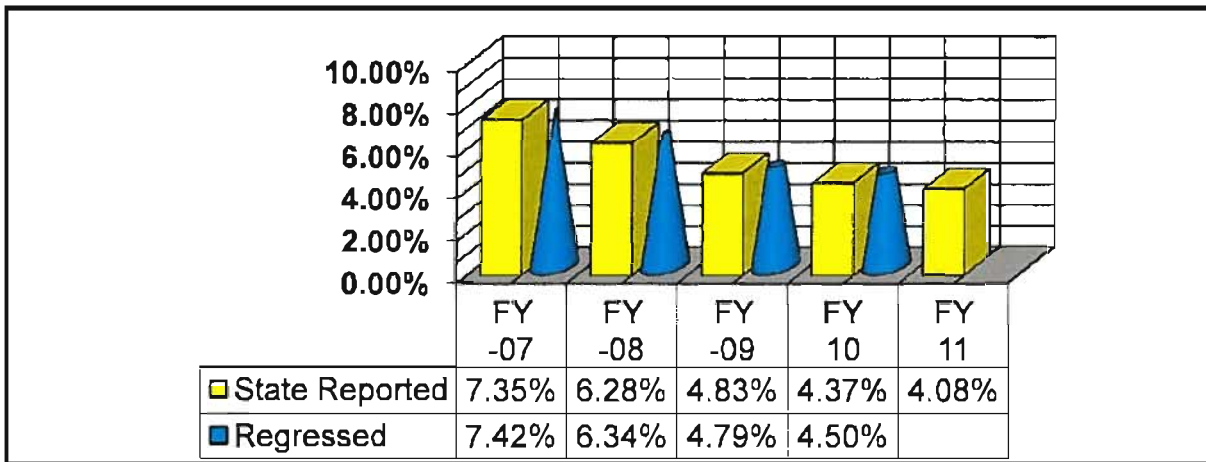
| |
|--------|
| 9.79% |
| 2.87% |
| 0.00% |
| 0.40% |
| 2.16% |
| 0.00% |
| 0.00% |
| 0.00% |
| 0.00% |
| 15.22% |

| Central Region | Agency \$ Error | Client \$ Error | Total \$ Error | Total \$ Paid | County Error Rate |
|------------------------------|-----------------|-----------------|-----------------|------------------|-------------------|
| 01 SE Bernalillo | \$131 | \$227 | \$358 | \$10,757 | 3.33% |
| 35 NW Bernalillo | \$387 | \$572 | \$959 | \$21,879 | 4.38% |
| 36 SW Bernalillo | \$539 | \$769 | \$1,308 | \$26,898 | 4.86% |
| 39 NE Bernalillo | \$638 | \$912 | \$1,550 | \$25,358 | 6.11% |
| 30 Torrance | \$84 | \$367 | \$451 | \$2,875 | 15.69% |
| Central Region Totals | \$1,779 | \$2,847 | \$4,626 | \$87,767 | 5.27% |
| 49 NMCPAP | \$93 | \$0 | \$93 | \$4,441 | 2.09% |
| State Totals | \$6,050 | \$5,979 | \$12,029 | \$294,589 | 4.08% |

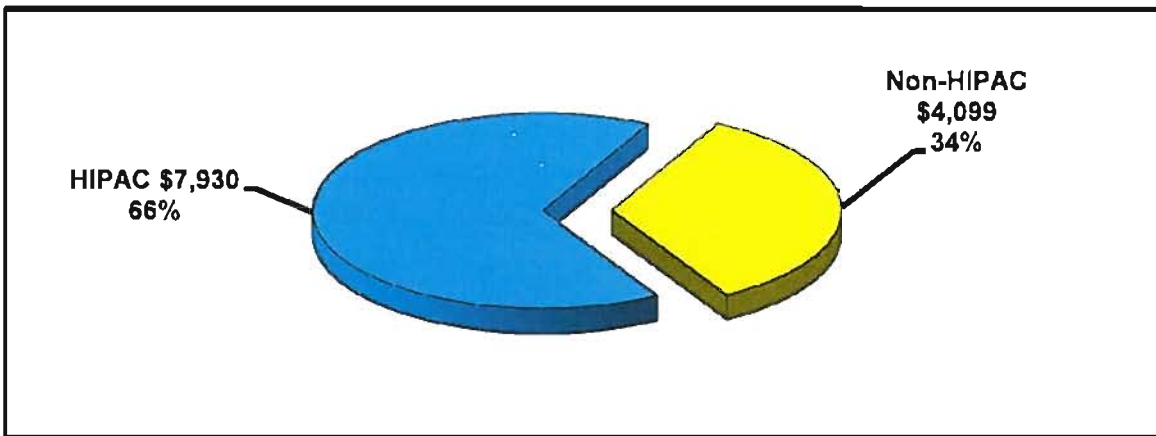
| |
|---------|
| 7.74% |
| 20.73% |
| 28.27% |
| 33.51% |
| 16.94% |
| 100.00% |
| 100.00% |

| |
|---------|
| 2.98% |
| 7.97% |
| 10.87% |
| 12.89% |
| 3.75% |
| 38.46% |
| 0.77% |
| 100.00% |

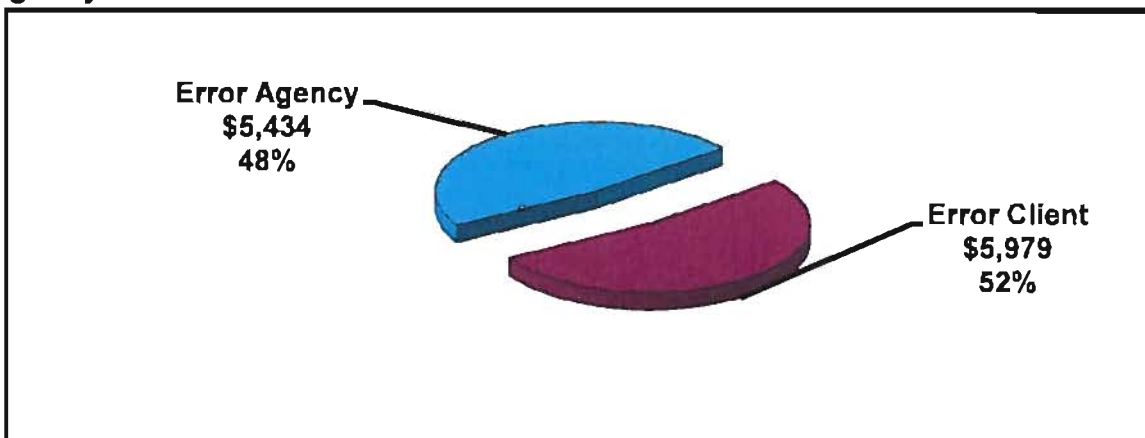
5. STATE SNAP Error Rates- Current FY Compared to Previous FYs



6. HIPAC Dollar Errors - Compared to the Remainder of the State



7. Agency-vs-Client Errors



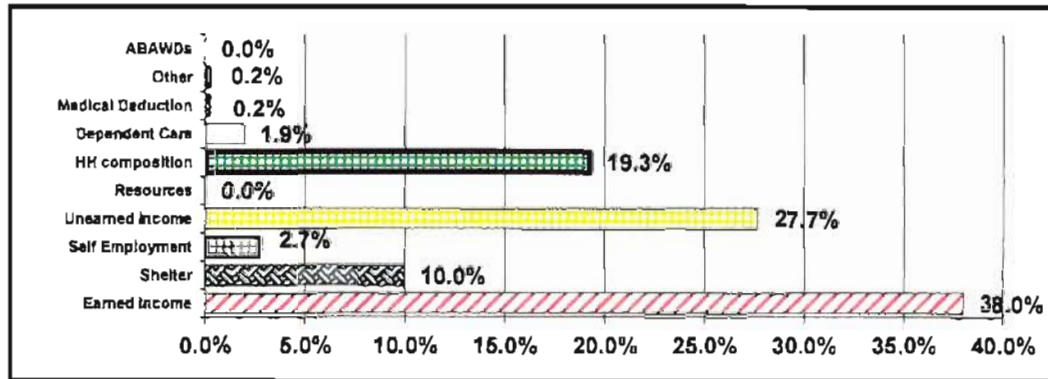
Average Client Error = \$153

Average Agency Error = \$90

8. AGENCY/CLIENT DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT

| <i>Food Stamps</i> | <i>Agency</i> | <i>Client</i> | <i>% Agency Cause</i> |
|--------------------|---------------|---------------|-----------------------|
| Earned Income | \$802 | \$3,766 | 17.6% |
| Shelter | \$963 | \$238 | 80.2% |
| Self Employment | \$219 | \$109 | 66.8% |
| Unearned Income | \$1,927 | \$1,400 | 57.9% |
| Resources | \$0 | \$0 | 0.0% |
| HH composition | \$1,851 | \$466 | 79.9% |
| Dependent Care | \$230 | \$0 | 100.0% |
| Medical Deduction | \$28 | \$0 | 100.0% |
| Other | \$30 | \$0 | 100.0% |
| ABAWDs | \$0 | \$0 | 0.0% |

9. SNAP DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT



10. SNAP DOLLAR ERROR BREAKDOWN BY SPECIFIC ELEMENT

| <i>Percent</i> | <i>Total</i> | <i>Element</i> | <i>Element Description</i> |
|----------------|--------------|----------------|-----------------------------------|
| 37.97% | \$4,568 | 311 | WAGES & SALARIES |
| 9.22% | \$1,109 | 150 | HOUSEHOLD COMPOSITION |
| 5.03% | \$605 | 363 | SHELTER DEDUCTION |
| 0.00% | \$0 | 211 | BANK ACCOUNTS |
| 4.95% | \$596 | 364 | SUA |
| 1.39% | \$167 | 130 | CITIZENSHIP/NON-CITIZEN STATUS |
| 4.39% | \$528 | 344 | PA/GA GRANT |
| 0.25% | \$30 | 520 | ARITHMETIC COMPUTATION |
| 1.79% | \$215 | 342 | CONTRIBUTIONS |
| 2.31% | \$278 | 333 | SSI BENEFITS |
| 4.21% | \$506 | 334 | UCB BENEFITS |
| 2.81% | \$338 | 331 | RSDI BENEFITS |
| 0.00% | \$0 | 221 | REAL PROPERTY |
| 8.90% | \$1,071 | 346 | OTHER UEI |
| 7.88% | \$948 | 111 | STUDENT STATUS |
| 0.23% | \$28 | 365 | MEDICAL DEDUCTIONS |
| 0.00% | \$0 | 170 | SOCIAL SECURITY NUMBERS |
| 0.00% | \$0 | 160 | EMPLOYMENT AND TRAINING |
| 0.77% | \$93 | 140 | RESIDENCY |
| 0.00% | \$0 | 335 | WORKERS COMP BENEFITS |
| 3.25% | \$391 | 350 | CHILD SUPPORT AP |
| 0.00% | \$0 | 161 | ABAWDS |
| 0.00% | \$0 | 213 | OTHER LIQUID ASSETS/PERSONAL PROP |
| 0.00% | \$0 | 530 | TRANSITIONAL BEN |
| 2.73% | \$328 | 312 | SELF-EMPLOYMENT INCOME |
| 0.00% | \$0 | 332 | VA BENEFITS |
| 0.00% | \$0 | 347 | UEI--TANF |
| 0.00% | \$0 | 371 | COMBINED GROSS INCOME |
| 0.00% | \$0 | 163 | VOLUNTARY QUIT |
| 1.91% | \$230 | 323 | DEPENDENT CARE |
| 0.00% | \$0 | 225 | COMBINED RESOURCES |

11. STATEWIDE CAUSES OF AGENCY ERROR — FFY 2011

In this table, general cause for agency error is ranked by the top three error causing areas

- F No action on anticipated or known changes
- M Math or transcription error
- O Other
- P Policy or procedure not applied or not correctly applied
- R No action on reported information
- S ISD2 or CSED systems caused error
- V Inadequate verification
- X Old or invalid data or coding not removed from ISD2

| | ALL Err | EI | HHC | UEI |
|--------------|----------------|--------------|----------------|----------------|
| R | \$1,767 | \$0 | \$559 | \$899 |
| P | \$3,109 | \$598 | \$1,166 | \$633 |
| V | \$153 | \$49 | \$0 | \$0 |
| M | \$514 | \$155 | \$0 | \$359 |
| F | \$162 | \$0 | \$126 | \$36 |
| X | \$126 | \$0 | \$0 | \$0 |
| O | \$0 | \$0 | \$0 | \$0 |
| S | \$0 | \$0 | \$0 | \$0 |
| Total | \$5,831 | \$802 | \$1,851 | \$1,927 |

Agency errors with "No action on reported information", "policy or procedure not applied or not correctly applied", and "math or transcription" account for 92% of agency caused dollar errors. Errors in "earned income" and "unearned income" elements account for 49% of the agency-caused error rate.

12. DOLLAR ERROR BY: HOUSEHOLD SIZE

| | 1 | 2 | 3 | 4 | 5 | 6+ |
|----|---------|---------|---------|---------|-------|---------|
| \$ | \$1,553 | \$1,738 | \$3,963 | \$2,564 | \$908 | \$1,303 |
| % | 12.9% | 14.4% | 32.9% | 21.3% | 7.5% | 10.8% |

13. AVERAGE HOUSEHOLD SIZE

| | |
|--------------------|-----|
| All Cases | 2.3 |
| Correct Cases | 2.2 |
| Error Cases | 3.1 |
| Client Error Cases | 3.1 |

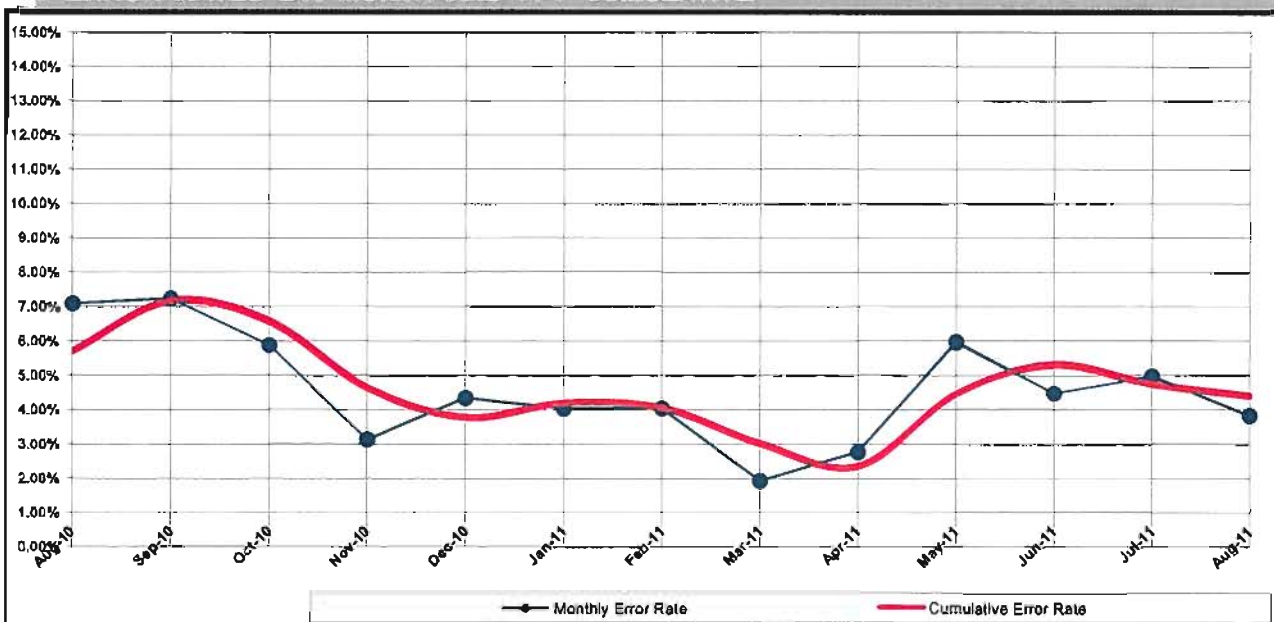
14. DOLLAR ERROR BY: TIME OF OCCURRENCE

| | \$ | % |
|-----------------|---------|-------|
| Approval | \$2,165 | 18.0% |
| Recert | \$2,224 | 18.5% |
| Change | \$1,337 | 11.1% |
| Transitional FS | \$261 | 2.2% |
| Semi Annual | \$5,776 | 48.0% |
| Annual Report | \$266 | 2.2% |

15. CASE ERROR BY: TIME OF OCCURRENCE

| | # | % |
|-----------------|----|-------|
| Approval | 23 | 21.7% |
| Recert | 16 | 15.1% |
| Change | 15 | 14.2% |
| Transitional FS | 3 | 2.8% |
| Semi-Annual | 45 | 42.5% |
| Annual Report | 4 | 3.8% |

16. ERROR RATES BY: MONTH AND FFY CUMULATIVE



Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2010 as of 1/4/2012

17. REGIONAL - Cumulative Data Analysis of SNAP Dollars Issued vs. SNAP Dollars in Error 10/10 to 8/11

| | Total SNAP \$'s Issued | Region Share of \$'s Issued | State Share \$'s Issued | Total Issued \$'s Reviewed | Total Reviewed \$'s in Error | Region Share \$'s in Error | State Share \$'s in Error |
|------------------------------|---------------------------|--------------------------------|----------------------------|-------------------------------|---------------------------------|-------------------------------|------------------------------|
| Northwest Region (I) | | | | | | | |
| 17 McKinley | 31,039,194 | 25.2% | 5.4% | \$15,919 | \$441 | 16.57% | 3.67% |
| 23 Sandoval | 27,449,957 | 22.2% | 4.8% | \$14,966 | \$1,651 | 62.02% | 13.73% |
| 24 San Juan | 33,464,285 | 27.1% | 5.8% | \$15,656 | \$180 | 6.76% | 1.50% |
| 32 S. Valencia | 7,160,682 | 5.8% | 1.3% | \$3,016 | \$200 | 7.51% | 1.66% |
| 33 Cibola | 8,306,076 | 6.7% | 1.5% | \$6,687 | \$41 | 1.54% | 0.34% |
| 42 N. Valencia | 15,994,794 | 13.0% | 2.8% | \$8,005 | \$149 | 5.60% | 1.24% |
| Region I Totals | 123,414,988 | 21.5% | 21.5% | \$64,249 | \$2,662 | 100.00% | 22.13% |
| Northeast Region (II) | | | | | | | |
| 04 Colfax | 3,516,655 | 5.1% | 0.6% | \$974 | \$0 | 0.00% | 0.00% |
| 21 Rio Arriba | 17,509,837 | 25.3% | 3.1% | \$7,561 | \$328 | 26.22% | 2.73% |
| 25 San Miguel | 12,277,271 | 17.7% | 2.1% | \$11,258 | \$283 | 22.62% | 2.35% |
| 26 Santa Fe | 26,966,143 | 38.9% | 4.7% | \$14,694 | \$557 | 44.52% | 4.63% |
| 29 Taos | 9,016,770 | 13.0% | 1.6% | \$7,792 | \$83 | 6.63% | 0.69% |
| Region II Totals | 69,286,676 | 12.1% | 12.1% | \$42,279 | \$1,251 | 100.00% | 10.40% |
| Central Region (III) | | | | | | | |
| 01 SE Bernalillo | 34,998,321 | 18.7% | 6.1% | \$10,757 | \$358 | 7.74% | 2.98% |
| 35 NW Bernalillo | 40,644,220 | 21.8% | 7.1% | \$21,879 | \$959 | 20.73% | 7.97% |
| 36 SW Bernalillo | 52,749,583 | 28.3% | 9.2% | \$26,898 | \$1,308 | 28.27% | 10.87% |
| 39 NE Bernalillo | 50,846,075 | 27.2% | 8.9% | \$25,358 | \$1,550 | 33.51% | 12.89% |
| 30 Torrance | 7,440,225 | 6.0% | 1.3% | \$2,875 | \$451 | 9.75% | 3.75% |
| Region III Totals | 186,678,424 | 32.6% | 32.6% | \$87,767 | \$4,626 | 100.00% | 38.46% |
| Southeast Region (IV) | | | | | | | |
| 03 Chaves | 19,702,324 | 28.7% | 3.4% | \$13,049 | \$1,178 | 64.34% | 9.79% |
| 05 Curry | 12,879,714 | 18.8% | 2.2% | \$7,412 | \$345 | 18.84% | 2.87% |
| 08 Eddy | 9,455,525 | 13.8% | 1.7% | \$3,967 | \$0 | 0.00% | 0.00% |
| 10 Guadalupe/DeBaca | 1,719,075 | 2.5% | 0.3% | \$1,928 | \$48 | 3.84% | 0.40% |
| 13 Lea | 13,819,141 | 20.1% | 2.4% | \$5,652 | \$260 | 14.20% | 2.16% |
| 20 Quay | 3,019,819 | 4.4% | 0.5% | \$1,667 | \$0 | 0.00% | 0.00% |
| 22 Roosevelt | 4,093,560 | 6.0% | 0.7% | \$3,006 | \$0 | 0.00% | 0.00% |
| 34 Eddy/Artesia | 3,944,122 | 5.7% | 0.7% | \$2,760 | \$0 | 0.00% | 0.00% |
| Region IV Totals | 68,633,280 | 12% | 12% | \$39,441 | \$1,831 | 101.22% | 15.22% |
| Southwest Region (V) | | | | | | | |
| 07 W. Dona Ana | 25,838,063 | 20.7% | 4.5% | \$13,193 | \$308 | 19.67% | 2.56% |
| 09 Grant/Hidalgo | 10,415,091 | 8.4% | 1.8% | \$5,358 | \$28 | 1.79% | 0.23% |
| 14 Lincoln | 4,348,225 | 3.5% | 0.8% | \$1,049 | \$53 | 3.38% | 0.44% |
| 16 Luna | 10,789,383 | 8.7% | 1.9% | \$4,090 | \$0 | 0.00% | 0.00% |
| 19 Otero | 12,509,955 | 10.0% | 2.2% | \$3,936 | \$51 | 3.26% | 0.42% |
| 27 Sierra | 6,150,195 | 4.9% | 1.1% | \$1,681 | \$31 | 1.98% | 0.26% |
| 28 Socorro | 6,895,256 | 5.5% | 1.2% | \$3,527 | \$0 | 0.00% | 0.00% |
| 37 E. Dona Ana | 20,707,340 | 16.6% | 3.6% | \$8,591 | \$477 | 30.46% | 3.97% |
| 38 S. Dona Ana | 27,063,554 | 21.70% | 4.7% | \$14,987 | \$618 | 39.46% | 5.14% |
| Region V Totals | 124,717,062 | 21.8% | 21.8% | \$56,412 | \$1,566 | 100.00% | 13.02% |
| 49 NM CAP Unit | 1,651 | 0.0% | 0.0% | \$4,441 | \$93 | 0.16% | 0.77% |
| State Totals | 572,732,081 | 100% | 100% | \$294,589 | \$12,029 | 100% | 100% |

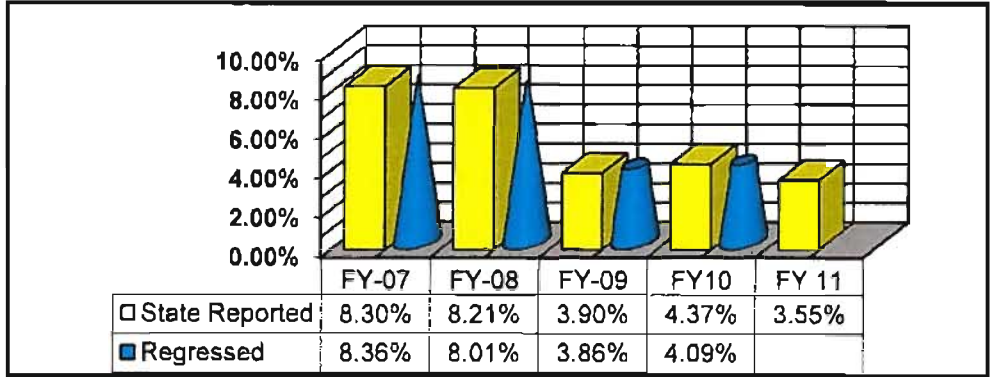
FFY 2011 Negative Statewide Error Rates

1. Cumulative Negative

Case Error Rate

| | |
|-----------|-------|
| valid | 843 |
| invalid | 31 |
| drop | 6 |
| total | 874 |
| % Invalid | 3.55% |

2. State Negative Error Rates



3. REGIONAL - Cumulative Negative Error Rates

| | | Valid | Invalid | Total | Invalid |
|-------------------------|------------|------------|----------|------------|-------------|
| | | # | # | # | Rate |
| NE Region | | | | | |
| 04 | Colfax | 9 | 0 | 9 | 0.0% |
| 21 | Rio Arriba | 24 | 2 | 26 | 7.7% |
| 25 | San Miguel | 17 | 1 | 18 | 5.6% |
| 26 | Santa Fe | 35 | 3 | 38 | 7.9% |
| 29 | Taos | 17 | 0 | 17 | 0.0% |
| NE Region Totals | | 102 | 6 | 108 | 5.6% |

| | | Valid | Invalid | Total | Invalid |
|-------------------------|-------------|------------|----------|------------|-------------|
| | | # | # | # | Rate |
| NW Region | | | | | |
| 17 | McKinley | 39 | 1 | 40 | 2.5% |
| 23 | Sandoval | 27 | 2 | 29 | 6.9% |
| 24 | San Juan | 40 | 2 | 42 | 4.8% |
| 32 | S. Valencia | 5 | 1 | 6 | 16.7% |
| 33 | Cibola | 9 | 1 | 10 | 10.0% |
| 42 | N. Valencia | 25 | 0 | 25 | 0.0% |
| NW Region Totals | | 145 | 7 | 152 | 4.6% |

| | | Valid | Invalid | Total | Invalid |
|-------------------------|---------------|------------|----------|------------|-------------|
| | | # | # | # | Rate |
| SW Region Totals | | | | | |
| 07 | W. Dona Ana | 42 | 0 | 42 | 0.0% |
| 09 | Grant/Hidalgo | 13 | 2 | 15 | 13.3% |
| 14 | Lincoln | 9 | 0 | 9 | 0.0% |
| 16 | Luna | 20 | 1 | 21 | 4.8% |
| 19 | Otero | 22 | 1 | 23 | 4.3% |
| 27 | Sierra | 4 | 1 | 5 | 20.0% |
| 28 | Socorro | 11 | 0 | 11 | 0.0% |
| 37 | E. Dona Ana | 29 | 1 | 30 | 3.3% |
| 38 | S. Dona Ana | 19 | 1 | 20 | 5.0% |
| SW Region Totals | | 169 | 7 | 176 | 4.0% |

| | | Valid | Invalid | Total | Invalid |
|-------------------------|--------------|------------|----------|------------|-------------|
| | | # | # | # | Rate |
| SE Region | | | | | |
| 03 | Chaves | 30 | 0 | 30 | 0.0% |
| 05 | Curry | 21 | 2 | 23 | 8.7% |
| 08 | Eddy | 16 | 0 | 16 | 0.0% |
| 10 | Guad/DeBaca | 3 | 0 | 3 | 0.0% |
| 13 | Lea | 26 | 2 | 28 | 7.1% |
| 20 | Quay | 3 | 0 | 3 | 0.0% |
| 22 | Roosevelt | 13 | 0 | 13 | 0.0% |
| 34 | Eddy/Artesia | 6 | 0 | 6 | 0.0% |
| SE Region Totals | | 118 | 4 | 122 | 3.3% |

| | | Valid | Invalid | Total | Invalid |
|------------------------------|---------------|------------|----------|------------|-------------|
| | | # | # | # | Rate |
| Central Region | | | | | |
| 01 | SE Bernalillo | 49 | 1 | 50 | 2.0% |
| 35 | NW Bernalillo | 70 | 3 | 73 | 4.1% |
| 36 | SW Bernalillo | 72 | 2 | 74 | 2.7% |
| 39 | NE Bernalillo | 98 | 1 | 99 | 1.0% |
| 30 | Torrance | 16 | 0 | 16 | 0.0% |
| Central Region Totals | | 305 | 7 | 312 | 2.2% |

Negative Action Time of Occurrence

| | | |
|---------|----|-------|
| Closure | 16 | 51.6% |
| Denial | 15 | 48.4% |

| | | Valid | Invalid | Total | Invalid |
|-----------------------|-----|-------|---------|-------|---------|
| | | # | # | # | Rate |
| Central Region | | | | | |
| 49 | CAP | 4 | 0 | 4 | 0.0% |

FFY 2011 Expedite Application Processing Timeliness

| | October 10' | November 10' | December 10' | January 11' | February 11' | March 10' | April 11' | May 11' | June 11' | July 11' | August 11' | September 11' | Yearly Average |
|---|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|----------------|
| NE Region | | | | | | | | | | | | | |
| Colfax | 100.0% | 100.0% | 100.0% | 97.4% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 96.4% | 99.3% |
| Rio Arriba | 99.4% | 99.5% | 100.0% | 100.0% | 99.4% | 99.4% | 99.3% | 100.0% | 98.8% | 100.0% | 98.4% | 99.5% | 99.5% |
| San Miguel | 100.0% | 96.9% | 100.0% | 98.0% | 100.0% | 98.9% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 98.8% | 99.3% |
| Santa Fe | 100.0% | 99.2% | 99.3% | 98.5% | 99.6% | 99.1% | 98.9% | 100.0% | 99.3% | 93.5% | 99.1% | 100.0% | 98.9% |
| Taos | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 98.8% | 97.0% | 100.0% | 98.4% | 98.8% | 97.4% | 99.2% |
| NE Region TOTAL | 99.8% | 99.1% | 99.7% | 98.9% | 99.7% | 99.2% | 99.1% | 99.5% | 99.3% | 97.1% | 99.0% | 99.2% | 99.2% |
| NW Region | | | | | | | | | | | | | |
| Cibola | 98.6% | 100.0% | 98.5% | 100.0% | 100.0% | 100.0% | 98.4% | 98.4% | 90.0% | 100.0% | 100.0% | 100.0% | 98.8% |
| McKinley | 97.6% | 96.8% | 99.2% | 99.3% | 99.0% | 99.3% | 98.2% | 97.4% | 100.0% | 97.9% | 98.8% | 98.7% | 98.5% |
| Sandoval | 99.1% | 99.6% | 99.6% | 99.7% | 100.0% | 99.2% | 99.6% | 99.6% | 100.0% | 99.6% | 99.3% | 99.3% | 99.5% |
| San Juan | 98.1% | 94.6% | 100.0% | 99.7% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 99.6% | 100.0% | 100.0% | 99.5% |
| Valencia South | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 99.2% | 98.2% | 99.9% |
| Valencia North | 100.0% | 99.2% | 100.0% | 99.1% | 100.0% | 100.0% | 100.0% | 99.2% | 99.2% | 99.0% | 99.2% | 99.2% | 99.5% |
| NW Region TOTAL | 98.8% | 97.9% | 99.6% | 99.6% | 99.8% | 99.6% | 99.4% | 99.2% | 99.2% | 99.3% | 99.5% | 99.3% | 99.3% |
| SW Region | | | | | | | | | | | | | |
| Dona Ana (West) | 99.2% | 99.6% | 99.5% | 99.6% | 100.0% | 100.0% | 99.2% | 98.9% | 100.0% | 100.0% | 100.0% | 100.0% | 99.7% |
| Dona Ana (East) | 100.0% | 100.0% | 100.0% | 100.0% | 98.7% | 99.3% | 99.3% | 100.0% | 98.8% | 100.0% | 100.0% | 100.0% | 99.7% |
| Dona Ana (Southern) | 96.2% | 99.0% | 100.0% | 100.0% | 98.7% | 99.2% | 98.9% | 100.0% | 100.0% | 99.0% | 98.4% | 99.2% | 99.1% |
| Grant/Hidalgo | 100.0% | 97.2% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 98.9% | 98.6% | 99.6% |
| Lincoln | 97.3% | 100.0% | 100.0% | 96.2% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 99.4% |
| Luna | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 98.2% | 100.0% | 100.0% | 100.0% | 100.0% | 99.9% |
| Otero | 97.7% | 99.2% | 94.3% | 96.9% | 97.8% | 95.9% | 97.5% | 98.2% | 95.2% | 100.0% | 99.1% | 99.2% | 97.7% |
| Sierra | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 98.3% | 100.0% | 99.8% |
| Socorro | 100.0% | 100.0% | 100.0% | 100.0% | 96.3% | 98.0% | 100.0% | 100.0% | 100.0% | 97.7% | 95.0% | 97.6% | 98.8% |
| SW Region Total | 98.9% | 99.4% | 99.1% | 99.4% | 99.2% | 98.9% | 99.2% | 99.3% | 99.2% | 99.7% | 99.2% | 99.5% | 99.3% |
| SE Region | | | | | | | | | | | | | |
| Chaves | 100.0% | 100.0% | 99.1% | 100.0% | 100.0% | 100.0% | 99.1% | 100.0% | 99.3% | 100.0% | 100.0% | 100.0% | 99.8% |
| Curry | 98.6% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 98.9% | 99.1% | 99.0% | 100.0% | 99.2% | 99.2% | 99.5% |
| Guadalupe | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Eddy | 99.0% | 98.9% | 99.0% | 98.1% | 100.0% | 100.0% | 99.0% | 100.0% | 99.2% | 100.0% | 97.1% | 97.4% | 98.9% |
| Eddy (Artesia) | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Lea | 98.1% | 99.1% | 97.7% | 96.8% | 96.4% | 94.4% | 100.0% | 99.1% | 95.7% | 96.2% | 95.9% | 98.4% | 97.3% |
| Quay | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 96.3% | 99.6% |
| Roosevelt | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| SE Region Total | 99.2% | 99.6% | 99.0% | 98.9% | 99.2% | 98.6% | 99.3% | 99.6% | 98.6% | 99.2% | 98.5% | 98.8% | 99.1% |
| Central Region | | | | | | | | | | | | | |
| Bernalillo (NE) | 99.5% | 98.8% | 99.6% | 99.5% | 99.3% | 99.1% | 99.7% | 99.6% | 99.6% | 99.7% | 99.4% | 99.4% | 99.4% |
| Bernalillo (NW) | 99.0% | 98.5% | 98.6% | 98.2% | 99.1% | 99.6% | 99.0% | 98.0% | 98.6% | 99.4% | 98.7% | 99.2% | 98.8% |
| Bernalillo (SE) | 99.5% | 99.8% | 100.0% | 99.8% | 100.0% | 99.3% | 99.0% | 100.0% | 99.3% | 100.0% | 99.5% | 100.0% | 99.7% |
| Bernalillo (SW) | 99.8% | 98.5% | 99.8% | 98.5% | 97.8% | 99.6% | 99.4% | 99.6% | 99.8% | 99.1% | 99.6% | 98.6% | 99.2% |
| Torrance | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 95.8% | 100.0% | 100.0% | 100.0% | 100.0% | 98.0% | 100.0% | 99.5% |
| Central Region Total | 99.5% | 98.8% | 99.5% | 99.0% | 99.0% | 99.3% | 99.3% | 99.3% | 99.3% | 99.5% | 99.3% | 99.2% | 99.3% |
| <i>July-Torrance moved to Central Region from SW Region</i> | | | | | | | | | | | | | |
| Central Unit | na | na | na | na | na | na | na | 100.0% | na | na | na | 100.0% | 100.0% |
| CAP Unit | na | 100.0% | na | 100.0% | 100.0% | na | na | 100.0% | na | na | na | na | 100.0% |
| STATE TOTAL | 99.3% | 98.9% | 99.5% | 99.2% | 99.3% | 99.3% | 99.3% | 99.4% | 99.3% | 99.2% | 99.2% | 99.3% | 99.3% |

FFY 2011 MSR

| | October 10' | November 10' | December 10' | January 11' | February 11' | March 11' | April 11' | May 11' | June 11' | July 11' | August 11' | September 11' | Yearly Average |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|----------------|
| NE Region | | | | | | | | | | | | | |
| Colfax | 100.0% | 98.7% | 100.0% | 98.9% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 99.1% | 98.9% | 99.6% |
| Rio Arriba | 99.5% | 99.5% | 99.7% | 99.8% | 99.4% | 99.5% | 99.4% | 99.7% | 99.2% | 99.1% | 98.0% | 99.1% | 99.3% |
| San Miguel | 100.0% | 98.7% | 99.6% | 98.7% | 99.6% | 99.3% | 99.6% | 100.0% | 99.6% | 99.6% | 99.7% | 99.7% | 99.5% |
| Santa Fe | 99.8% | 99.2% | 99.7% | 98.9% | 99.7% | 99.5% | 98.8% | 100.0% | 99.2% | 96.7% | 98.0% | 98.4% | 99.0% |
| Taos | 100.0% | 99.6% | 99.6% | 99.5% | 99.1% | 98.7% | 99.6% | 98.3% | 100.0% | 99.5% | 99.6% | 99.3% | 99.4% |
| NE Region TOTAL | 99.8% | 99.2% | 99.7% | 99.2% | 99.5% | 99.4% | 99.3% | 99.7% | 99.4% | 98.4% | 98.6% | 99.1% | 99.4% |
| NW Region | | | | | | | | | | | | | |
| Cibola | 99.2% | 99.5% | 99.5% | 100.0% | 100.0% | 100.0% | 99.0% | 99.5% | 97.3% | 100.0% | 100.0% | 100.0% | 99.5% |
| McKinley | 99.4% | 99.0% | 99.6% | 99.8% | 99.8% | 99.6% | 99.5% | 98.9% | 99.8% | 99.2% | 99.3% | 99.5% | 99.4% |
| Sandoval | 99.1% | 99.5% | 99.6% | 99.1% | 99.4% | 99.7% | 99.5% | 99.7% | 99.7% | 99.7% | 99.7% | 99.5% | 99.5% |
| San Juan | 99.5% | 98.8% | 99.7% | 99.9% | 99.9% | 99.7% | 99.6% | 99.5% | 99.8% | 99.4% | 99.9% | 99.7% | 99.6% |
| S. Valencia | 100.0% | 100.0% | 100.0% | 99.5% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 99.5% | 100.0% | 99.5% | 99.9% |
| N. Valencia | 99.7% | 99.1% | 100.0% | 99.4% | 99.2% | 99.3% | 100.0% | 99.1% | 99.7% | 99.4% | 99.3% | 99.7% | 99.5% |
| NW Region TOTAL | 99.4% | 99.2% | 99.7% | 99.6% | 99.7% | 99.7% | 99.6% | 99.4% | 99.6% | 99.5% | 99.7% | 99.6% | 99.6% |
| SW Region | | | | | | | | | | | | | |
| Dona Ana (West) | 99.6% | 99.7% | 99.3% | 99.4% | 99.2% | 99.7% | 99.5% | 99.4% | 99.5% | 99.8% | 100.0% | 99.7% | 99.6% |
| Dona Ana (East) | 99.8% | 99.6% | 100.0% | 100.0% | 99.4% | 99.8% | 99.5% | 99.6% | 99.5% | 99.8% | 99.8% | 100.0% | 99.7% |
| Dona Ana (Southern) | 99.0% | 99.5% | 99.7% | 99.5% | 99.7% | 99.8% | 99.7% | 99.5% | 100.0% | 99.5% | 99.0% | 98.9% | 99.5% |
| Grant/Hidalgo | 99.6% | 98.6% | 100.0% | 99.6% | 99.5% | 100.0% | 99.4% | 99.5% | 99.5% | 100.0% | 99.6% | 99.6% | 99.6% |
| Lincoln | 98.5% | 100.0% | 100.0% | 98.1% | 98.8% | 100.0% | 100.0% | 100.0% | 99.2% | 100.0% | 99.2% | 99.1% | 99.4% |
| Luna | 100.0% | 100.0% | 100.0% | 99.6% | 100.0% | 100.0% | 99.4% | 99.5% | 99.5% | 100.0% | 100.0% | 99.5% | 99.8% |
| Otero | 98.9% | 99.1% | 98.4% | 98.6% | 98.5% | 98.5% | 99.1% | 99.1% | 98.5% | 99.7% | 99.5% | 99.7% | 99.0% |
| Sierra | 99.4% | 100.0% | 99.3% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 98.8% | 100.0% | 99.8% |
| Socorro | 100.0% | 100.0% | 100.0% | 99.4% | 99.0% | 99.4% | 100.0% | 100.0% | 100.0% | 99.2% | 97.7% | 99.3% | 99.5% |
| SW Region Total | 99.5% | 99.4% | 99.6% | 99.4% | 99.4% | 99.6% | 99.6% | 99.5% | 99.5% | 99.8% | 99.3% | 99.5% | 99.5% |
| SE Region | | | | | | | | | | | | | |
| Chaves | 99.7% | 100.0% | 99.3% | 99.5% | 99.7% | 98.5% | 99.7% | 100.0% | 99.3% | 99.0% | 99.3% | 99.8% | 99.5% |
| Curry | 99.6% | 99.4% | 99.6% | 99.4% | 100.0% | 99.6% | 99.7% | 99.7% | 99.4% | 99.4% | 99.4% | 99.2% | 99.5% |
| Guadalupe | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 97.5% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 99.8% |
| Eddy | 99.0% | 99.6% | 99.6% | 98.7% | 99.5% | 100.0% | 99.6% | 100.0% | 99.3% | 99.6% | 98.6% | 98.6% | 99.3% |
| Eddy (Artesia) | 100.0% | 100.0% | 99.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 99.9% |
| Lea | 99.5% | 99.2% | 97.8% | 98.7% | 98.0% | 97.6% | 98.9% | 99.7% | 98.0% | 97.1% | 97.8% | 98.2% | 99.1% |
| Quay | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 98.8% | 100.0% | 100.0% | 99.0% | 99.8% |
| Roosevelt | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 99.1% | 100.0% | 99.0% | 99.1% | 100.0% | 100.0% | 100.0% | 99.8% |
| SE Region Total | 99.6% | 99.6% | 99.1% | 99.3% | 99.6% | 99.0% | 99.5% | 99.8% | 99.1% | 98.9% | 99.4% | 99.4% | 99.6% |
| Central Region | | | | | | | | | | | | | |
| Bernalillo (NE) | 99.6% | 99.4% | 99.6% | 99.5% | 99.5% | 99.3% | 99.7% | 99.3% | 99.5% | 99.7% | 99.2% | 99.1% | 99.4% |
| Bernalillo (NW) | 99.3% | 99.2% | 99.2% | 99.1% | 99.6% | 99.8% | 99.2% | 99.1% | 99.1% | 99.3% | 99.2% | 99.4% | 99.3% |
| Bernalillo (SE) | 99.5% | 99.8% | 99.9% | 99.9% | 100.0% | 99.2% | 99.4% | 99.7% | 99.3% | 99.9% | 99.5% | 100.0% | 99.7% |
| Bernalillo (SW) | 99.7% | 99.0% | 99.5% | 99.1% | 98.9% | 99.7% | 99.7% | 99.6% | 99.5% | 99.2% | 99.8% | 99.0% | 99.4% |
| Torrance | 100.0% | 100.0% | 100.0% | 99.5% | 100.0% | 98.7% | 100.0% | 99.4% | 100.0% | 100.0% | 99.4% | 99.3% | 99.7% |
| Central Region Total | 99.5% | 99.3% | 99.5% | 99.4% | 99.5% | 99.5% | 99.6% | 99.4% | 99.4% | 99.5% | 99.4% | 99.4% | 99.5% |
| | | | | | | | | | | | | | 99.8% |
| | | | | | | | | | | | | | 99.5% |
| STATE TOTAL | 99.6% | 99.5% | 99.6% | 99.4% | 99.6% | 99.5% | 99.5% | 99.5% | 99.4% | 99.4% | 99.3% | 99.4% | 99.5% |