



HUMAN SERVICES
DEPARTMENT

Susana Martinez, Governor
Sidonie Squier, Secretary
Marilyn Martinez, Acting Director

General Information Memorandum

ISD-GI 14-17

TO: ISD Employees

FROM:  Marilyn Martinez, Acting Director, Income Support Division

RE: FFY 2013 SNAP Performance Report

DATE: March 13, 2014

Attached please find the final issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2013. This report includes all Quality Control (QC) findings received for the review month of October 2012 through September 2013. All errors for October 2012 through September 2013 have been finalized. Along with payment and negative accuracy rates, data included in this report is the recertification timeliness. The Performance Goals for the state for FFY 2013 are:

Payment Accuracy of 96% or better
Negative Accuracy Rate of 99%
Expedite application processing timeliness of 98%
30-day application timeliness of 98% or better

Effective **March 1, 2014, per IPP 14-01**, counties with a payment accuracy rate of 96% or better must review cases at Level 2; all others must review cases at Level 1.

- Level 1 A county office with an error rate above **4.0%** is required to complete 35 full reviews (case reads) per supervisor per month. **These completed reviews will be completed by the last working day of the month.** All of the reviews must contain SNAP as a Category of Eligibility (COE).
- Level 2 A county office with an error rate of **4.0% or less** is required to complete 25 full reviews (case reads) per supervisor per month. All of the reviews must contain SNAP as a Category of Eligibility (COE).

Effective **March 1, 2014, per IPP 14-01**, counties will review cases using Criteria #152 for both Level 1 and Level 2 Reviews.

All supervisory reviews should include a review of income, household composition, deductions, timeliness, documentation, and if barriers and the NVRA settlement agreement requirements were addressed.

The County Director and the Quality Improvement Section (QIS) will monitor to ensure that all required reviews are done monthly.

If counties are found to be non-compliant with mandatory case reads, **County Directors**, as part of a remedial Corrective Action Plan, will review a minimum 5 cases per supervisor prior to the last working day of the month.

Please share this data with staff as appropriate. If there are any questions or comments, please contact Carolyn Craven of the Quality Assessment Bureau at 827-7224 or e-mail at Carolyn.Craven@state.nm.us.

Attachment

Quality Improvement Section SNAP Performance Report Quality Control Finding FFY 2013

1. STATE - Cumulative Payment Error Rates

Total Paid	\$300,009		
Total Dollar Errors	\$13,420	Total Error Rate %	4.47%
Total Dollar Over	\$6,051	% Error Rate Over	2.02%
Total Dollar Under	\$1,655	% Error Rate Under	0.55%
Total Dollar Ineligible	\$5,714	% Error Rate Ineligible	1.90%

Cumulative Case Error Rate

Total Reviewed	1071
% in Error	7.00%

Agency Error (Dollar Amount):		Agency % Error Rate:	
\$6,407		2.14%	

Cases Dropped	105
Correct	996
Overpaid	46
Underpaid	9
Ineligible	20

Client Error (Dollar Amount):		Client % Error Rate:	
\$7,013		2.34%	

2. ADMINISTRATIVE OFFICES - Cumulative Payment Error Rates

HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total \$ Paid	County Error Rate	HIPAC Share	State Share
01	SE Bernalillo	\$151	68%	\$71	32%	\$222	\$18,362	1.21%	2.96%	1.65%
07	W. Dona Ana	\$84	18%	\$389	82%	\$473	\$11,904	3.97%	6.30%	3.52%
17	McKinley	\$0		\$0		\$0	\$9,834	0.00%	0.00%	0.00%
23	Sandoval	\$0	0%	\$903	100%	\$903	\$17,984	5.02%	12.02%	6.73%
24	San Juan	\$437	100%	\$0	0%	\$437	\$21,401	2.04%	5.82%	3.26%
26	Santa Fe	\$383	57%	\$284	43%	\$667	\$12,986	5.14%	8.88%	4.97%
35	NW Bernalillo	\$0	0%	\$1,711	100%	\$1,711	\$22,935	7.46%	22.78%	12.75%
36	SW Bernalillo	\$907	69%	\$402	31%	\$1,309	\$24,075	5.44%	17.43%	9.75%
38	S. Dona Ana	\$668	100%	\$0	0%	\$668	\$13,171	5.07%	8.89%	4.98%
39	NE Bernalillo	\$581	52%	\$539	48%	\$1,120	\$28,072	3.99%	14.91%	8.35%
HIPAC Sub Totals		\$3,211	43%	\$4,299	57%	\$7,510	\$180,724	4.16%	100.00%	55.96%

Non-HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total \$ Paid	County Error Rate	Non-HIPAC Share	State Share
03	Chaves	\$0		\$0		\$0	\$9,158	0.00%	0.00%	0.00%
04	Colfax/Union	\$93	100%	\$0	0%	\$93	\$748	12.43%	1.57%	0.69%
05	Curry	\$0		\$0		\$0	\$5,631	0.00%	0.00%	0.00%
08	Eddy	\$421	80%	\$106	20%	\$527	\$5,036	10.46%	8.92%	3.93%
09	Grant/Hidalgo	\$54	9%	\$526	91%	\$580	\$5,674	10.22%	9.81%	4.32%
10	Guadalupe/DeBaca	\$60	100%	\$0	0%	\$60	\$319	18.81%	1.02%	0.45%
13	Lea	\$0	0%	\$288	100%	\$288	\$4,912	5.86%	4.87%	2.15%
14	Lincoln	\$0		\$0		\$0	\$4,251	0.00%	0.00%	0.00%
16	Luna	\$233	100%	\$0	0%	\$233	\$5,335	4.37%	3.94%	1.74%
19	Otero	\$86	100%	\$0	0%	\$86	\$5,604	1.53%	1.46%	0.64%
20	Quay	\$87	100%	\$0	0%	\$87	\$1,718	5.06%	1.47%	0.65%
21	Rio Arriba	\$512	72%	\$200	28%	\$712	\$10,766	6.61%	12.05%	5.31%
22	Roosevelt	\$0		\$0		\$0	\$2,074	0.00%	0.00%	0.00%
25	San Miguel	\$480	51%	\$466	49%	\$946	\$6,384	14.82%	16.01%	7.05%
27	Sierra	\$0		\$0		\$0	\$1,753	0.00%	0.00%	0.00%
28	Socorro	\$0	0%	\$74	100%	\$74	\$2,944	2.51%	1.25%	0.55%
29	Taos	\$0	0%	\$59	100%	\$59	\$6,327	0.93%	1.00%	0.44%
30	Torrance	\$0		\$0		\$0	\$4,724	0.00%	0.00%	0.00%
32	S. Valencia	\$0	0%	\$184	100%	\$184	\$4,078	4.51%	3.11%	1.37%
33	Cibola	\$0		\$0		\$0	\$4,336	0.00%	0.00%	0.00%
34	Eddy/Artesia	\$0		\$0		\$0	\$2,115	0.00%	0.00%	0.00%
37	E. Dona Ana	\$115	36%	\$201	64%	\$316	\$10,596	2.98%	5.35%	2.35%
42	N. Valencia	\$976	64%	\$549	36%	\$1,525	\$11,400	13.38%	25.80%	11.36%
49	NMCAP	\$79	56%	\$61	44%	\$140	\$3,402	4.12%	2.37%	1.04%
Non-HIPAC Sub Totals		\$3,196	54%	\$2,714	46%	\$5,910	\$119,285	4.95%	100.0%	44.04%

**Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2013**

3. STATE - Cumulative Payment Error Rates

Total Paid	\$300,009		
Total Dollar Errors	\$13,420	Total Error Rate %	4.47%
Total Dollar Over	\$6,051	% Error Rate Over	2.02%
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Total Dollar Ineligible	\$5,714	% Error Rate Ineligible	1.90%

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Agency Error (Dollar Amount):	Agency % Error Rate:
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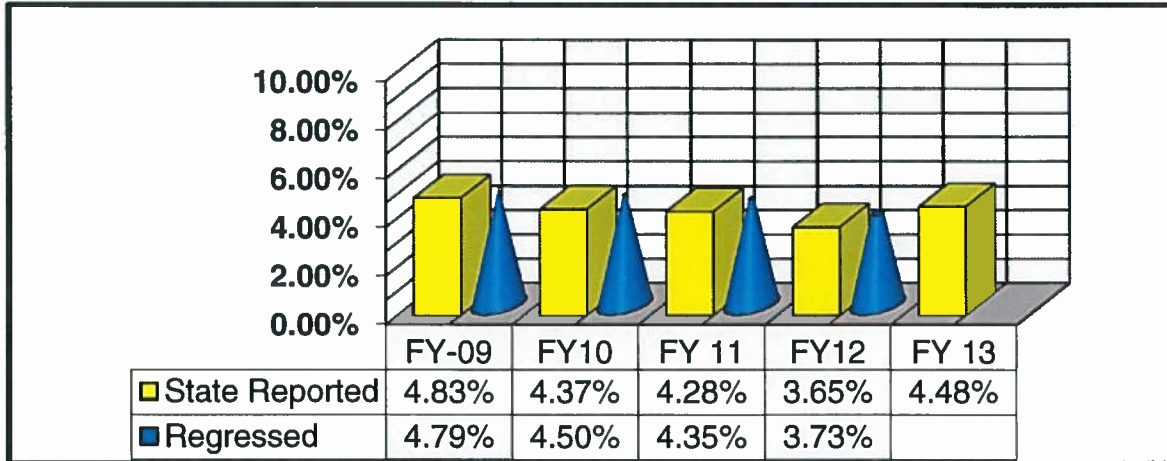
Cases Dropped	105
Correct	996
Overpaid	46
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Client Error (Dollar Amount):	Client % Error Rate:
\$7,013	2.34%

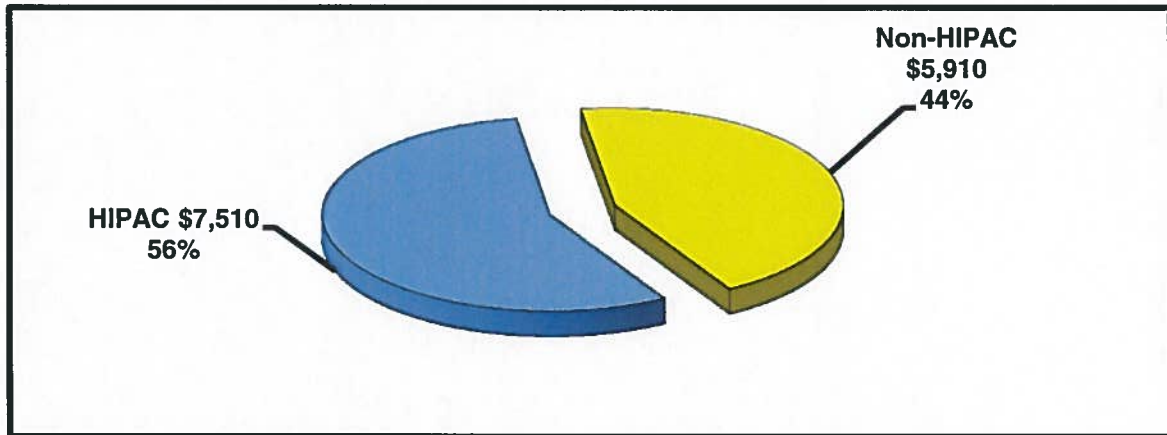
4. REGIONAL - Cumulative Payment Error Rates

	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate	Region Share	State Share
NE Region							
04 Colfax	\$93	\$0	\$93	\$748	12.43%	3.75%	0.69%
21 Rio Arriba	\$512	\$200	\$712	\$10,766	6.61%	28.74%	5.31%
25 San Miguel	\$480	\$466	\$946	\$6,384	14.82%	38.19%	7.05%
26 Santa Fe	\$383	\$284	\$667	\$12,986	5.14%	26.93%	4.97%
29 Taos	\$0	\$59	\$59	\$6,327	0.93%	2.38%	0.44%
NE Region Totals	\$1,468	\$1,009	\$2,477	\$37,211	6.66%	100.00%	18.46%
NW Region							
17 McKinley	\$0	\$0	\$0	\$9,834	0.00%	0.00%	0.00%
23 Sandoval	\$0	\$903	\$903	\$17,984	5.02%	29.62%	6.73%
24 San Juan	\$437	\$0	\$437	\$21,401	2.04%	14.33%	3.26%
32 S. Valencia	\$0	\$184	\$184	\$4,078	4.51%	6.03%	1.37%
33 Cibola	\$0	\$0	\$0	\$4,336	0.00%	0.00%	0.00%
42 N. Valencia	\$976	\$549	\$1,525	\$11,400	13.38%	50.02%	11.36%
NW Region Totals	\$1,413	\$1,636	\$3,049	\$69,033	4.42%	100.00%	22.72%
SW Region							
07 W. Dona Ana	\$84	\$389	\$473	\$11,904	3.97%	19.47%	3.52%
09 Grant/Hidalgo	\$54	\$526	\$580	\$5,674	10.22%	23.87%	4.32%
14 Lincoln	\$0	\$0	\$0	\$4,251	0.00%	0.00%	0.00%
16 Luna	\$233	\$0	\$233	\$5,335	4.37%	9.59%	1.74%
19 Otero	\$86	\$0	\$86	\$5,604	1.53%	3.54%	0.64%
27 Sierra	\$0	\$0	\$0	\$1,753	0.00%	0.00%	0.00%
28 Socorro	\$0	\$74	\$74	\$2,944	2.51%	3.05%	0.55%
37 E. Dona Ana	\$115	\$201	\$316	\$10,596	2.98%	13.00%	2.35%
38 S. Dona Ana	\$668	\$0	\$668	\$13,171	5.07%	27.49%	4.98%
SW Region Totals	\$1,240	\$1,190	\$2,430	\$61,232	3.97%	100.00%	18.11%
SE Region							
03 Chaves	\$0	\$0	\$0	\$9,158	0.00%	0.00%	0.00%
05 Curry	\$0	\$0	\$0	\$5,631	0.00%	0.00%	0.00%
08 Eddy	\$421	\$106	\$527	\$5,036	10.46%	54.78%	3.93%
10 Guadalupe/DeBaca	\$60	\$0	\$60	\$319	18.81%	6.24%	0.45%
13 Lea	\$0	\$288	\$288	\$4,912	5.86%	29.94%	2.15%
20 Quay	\$87	\$0	\$87	\$1,718	5.06%	9.04%	0.65%
22 Roosevelt	\$0	\$0	\$0	\$2,074	0.00%	0.00%	0.00%
34 Eddy/Artesia	\$0	\$0	\$0	\$2,115	0.00%	0.00%	0.00%
SE Region Totals	\$568	\$394	\$962	\$30,963	3.11%	100.00%	7.17%
Central Region							
01 SE Bernalillo	\$151	\$71	\$222	\$18,362	1.21%	5.09%	1.65%
35 NW Bernalillo	\$0	\$1,711	\$1,711	\$22,935	7.46%	39.23%	12.75%
36 SW Bernalillo	\$907	\$402	\$1,309	\$24,075	5.44%	30.01%	9.75%
39 NE Bernalillo	\$581	\$539	\$1,120	\$28,072	3.99%	25.68%	8.35%
30 Torrance	\$0	\$0	\$0	\$4,724	0.00%	0.00%	0.00%
Central Region Totals	\$1,639	\$2,723	\$4,362	\$98,168	4.44%	100.00%	32.50%
49 NMCAP	\$79	\$61	\$140	\$3,402	4.12%	100.00%	1.04%
State Totals	\$6,407	\$7,013	\$13,420	\$300,009	4.47%	100.00%	100.00%

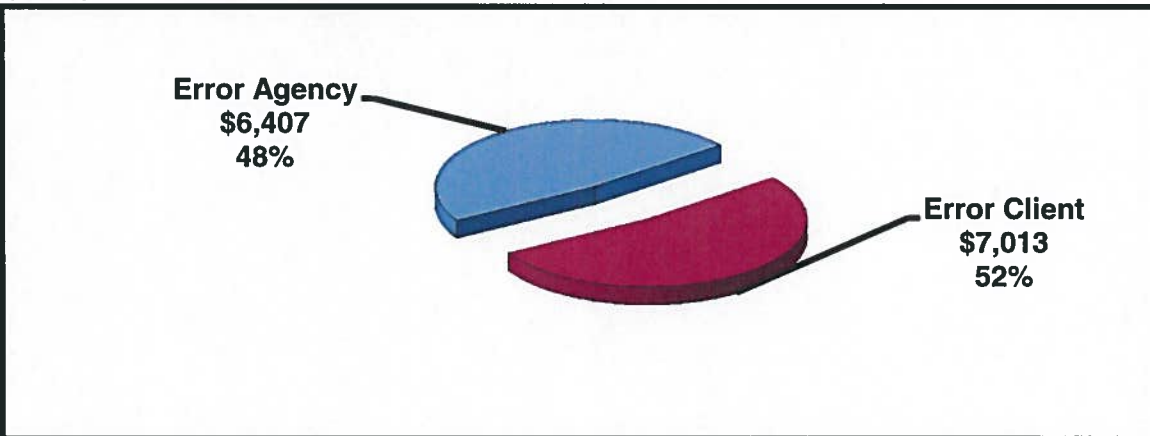
5. STATE SNAP Error Rates- Current FY Compared to Previous FYs



6. HIPAC Dollar Errors - Compared to the Remainder of the State



7. Agency-vs-Client Errors



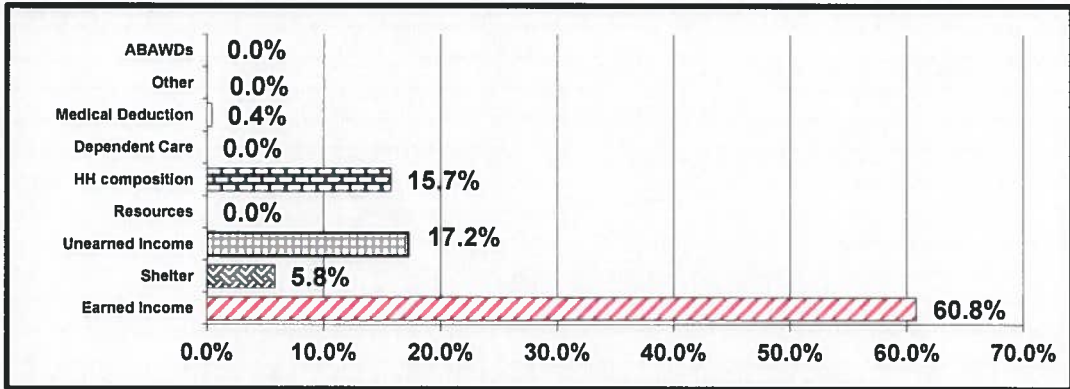
Average Client Error = \$213

Average Agency Error = \$153

8. AGENCY/CLIENT DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT

<i>Food Stamps</i>	<i>Agency</i>	<i>Client</i>	<i>% Agency Cause</i>
Earned Income	\$2,836	\$5,327	34.7%
Shelter	\$493	\$287	63.2%
Unearned Income	\$1,321	\$991	57.1%
Resources	\$0	\$0	0.0%
HH composition	\$1,703	\$408	80.7%
Dependent Care	\$0	\$0	0.0%
Medical Deduction	\$54	\$0	100.0%
Other	\$0	\$0	0.0%
ABAWDs	\$0	\$0	0.0%

9. SNAP DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT



10. SNAP DOLLAR ERROR BREAKDOWN BY SPECIFIC ELEMENT

<i>Percent</i>	<i>Total</i>	<i>Element</i>	<i>Element Description</i>
55.56%	\$7,456	311	WAGES & SALARIES
8.65%	\$1,161	150	HOUSEHOLD COMPOSITION
3.76%	\$505	363	SHELTER DEDUCTION
0.00%	\$0	211	BANK ACCOUNTS
2.05%	\$275	364	SUA
2.34%	\$314	130	CITIZENSHIP/NON-CITIZEN STATUS
2.38%	\$320	344	PA/GA GRANT
0.00%	\$0	520	ARITHMETIC COMPUTATION
1.37%	\$184	342	CONTRIBUTIONS
3.34%	\$448	333	SSI BENEFITS
0.00%	\$0	334	UCB BENEFITS
7.83%	\$1,051	331	RSDI BENEFITS
0.00%	\$0	221	REAL PROPERTY
2.85%	\$383	346	OTHER UEI
4.19%	\$562	111	STUDENT STATUS
0.40%	\$54	365	MEDICAL DEDUCTIONS
0.00%	\$0	170	SOCIAL SECURITY NUMBERS
0.00%	\$0	160	EMPLOYMENT AND TRAINING
0.00%	\$0	140	RESIDENCY
0.00%	\$0	335	WORKERS COMP BENEFITS
0.00%	\$0	350	CHILD SUPPORT AP
0.00%	\$0	161	ABAWDS
0.00%	\$0	213	OTHER LIQUID ASSETS/PERSONAL PROP
0.00%	\$0	530	TRANSITIONAL BEN
5.27%	\$707	312	SELF-EMPLOYMENT INCOME
0.00%	\$0	332	VA BENEFITS
0.00%	\$0	347	UEI-TANF
0.00%	\$0	371	COMBINED GROSS INCOME
0.00%	\$0	163	VOLUNTARY QUIT
0.00%	\$0	323	DEPENDENT CARE
0.00%	\$0	225	COMBINED RESOURCES

11. STATEWIDE CAUSES OF AGENCY ERROR --- FFY 2013

In this table, general cause for agency error is ranked by the top three error causing areas

- F No action on anticipated or known changes
- M Math or transcription error
- O Other
- P Policy or procedure not applied or not correctly applied
- R No action on reported information
- S ASPEN or CSED systems caused error
- V Inadequate verification
- X Old or invalid data or coding not removed from ISD2

	ALL Err	EI	HHC	UEI
R	\$79	\$0	\$0	\$79
P	\$5,995	\$2,738	\$1,566	\$1,144
V	\$0	\$0	\$0	\$0
M	\$0	\$0	\$0	\$0
F	\$0	\$0	\$0	\$0
X	\$0	\$0	\$0	\$0
O	\$0	\$0	\$0	\$0
S	\$0	\$0	\$0	\$0
Total	\$6,074	\$2,738	\$1,566	\$1,223

Agency errors with "policy or procedure not applied or not correctly applied" account for 100% of agency caused dollar errors. Errors in "earned income", "unearned income", and "household composition" elements account for 91% of the agency-caused error rate.

12. DOLLAR ERROR BY: HOUSEHOLD SIZE

	1	2	3	4	5	6+
\$	\$2,193	\$3,046	\$3,917	\$1,703	\$2,248	\$313
%	16.3%	22.7%	29.2%	12.7%	16.8%	2.3%

13. AVERAGE HOUSEHOLD SIZE

All Cases	2.3
Correct Cases	2.2
Error Cases	2.7
Client Error Cases	2.5

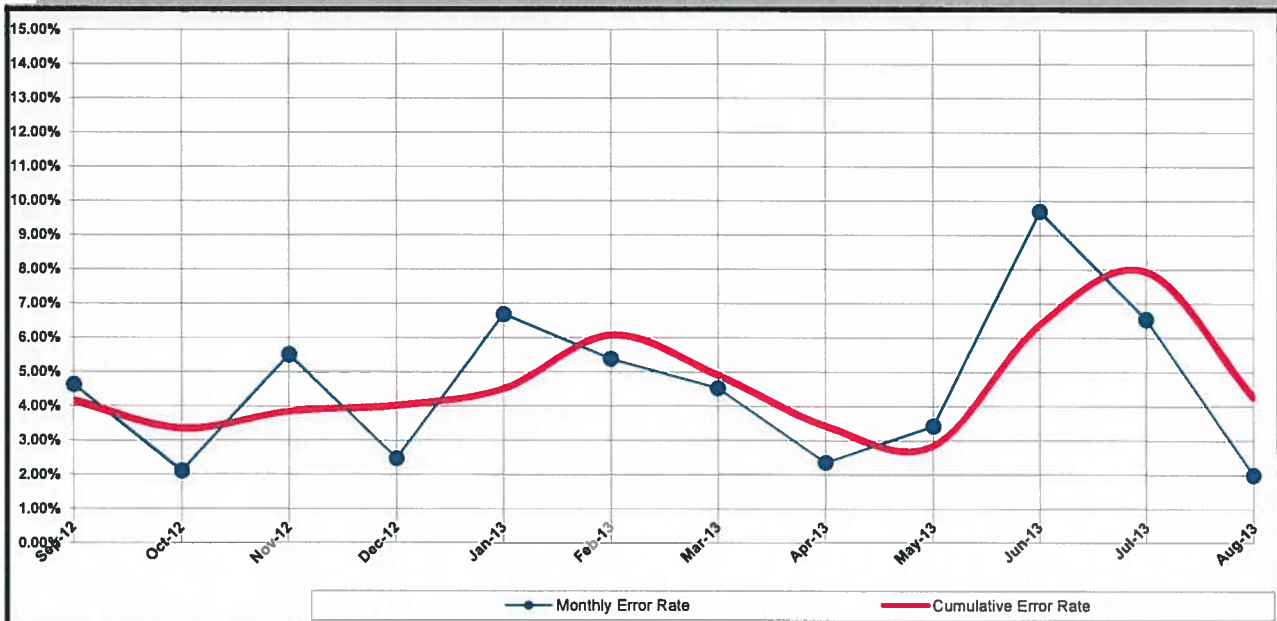
14. DOLLAR ERROR BY: TIME OF OCCURRENCE

	\$	%
Approval	\$2,546	19.0%
Recert	\$5,026	37.5%
Change	\$1,583	11.8%
Transitional FS	\$0	0.0%
Semi Annual	\$4,092	30.5%
Annual Report	\$173	1.3%

15. CASE ERROR BY: TIME OF OCCURRENCE

	#	%
Approval	16	21.3%
Recert	25	33.3%
Change	10	13.3%
Transitional FS	0	0.0%
Semi-Annual	22	29.3%
Annual Report	2	2.7%

16. ERROR RATES BY: MONTH AND FFY CUMULATIVE

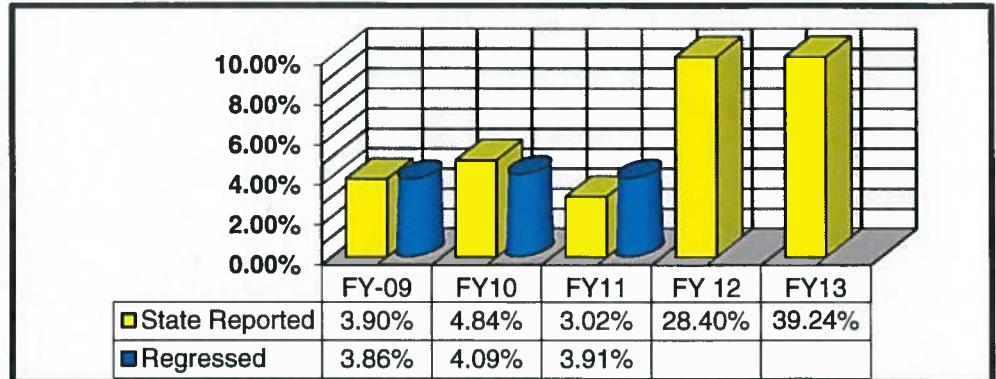


FFY 2013 Negative Statewide Error Rates

1. Cumulative Negative Case Error Rate

valid	610
invalid	394
drop	16
total	1004
% Invalid	39.24%

2. State Negative Error Rates



3. REGIONAL - Cumulative Negative Error Rates

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
NE Region					
04	Colfax	10	3	13	23.1%
21	Rio Arriba	12	11	23	47.8%
25	San Miguel	6	3	9	33.3%
26	Santa Fe	43	15	58	25.9%
29	Taos	7	3	10	30.0%
NE Region Totals		78	35	113	31.0%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
NW Region					
17	McKinley	13	14	27	51.9%
23	Sandoval	26	18	44	40.9%
24	San Juan	30	25	55	45.5%
32	S. Valencia	9	6	15	40.0%
33	Cibola	8	11	19	57.9%
42	N. Valencia	18	11	29	37.9%
NW Region Totals		104	85	189	45.0%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
SW Region Totals					
07	W. Dona Ana	28	16	44	36.4%
09	Grant/Hidalgo	8	9	17	52.9%
14	Lincoln	7	2	9	22.2%
16	Luna	13	15	28	53.6%
19	Otero	25	7	32	21.9%
27	Sierra	6	2	8	25.0%
28	Socorro	4	5	9	55.6%
37	E. Dona Ana	25	16	41	39.0%
38	S. Dona Ana	16	11	27	40.7%
SW Region Totals		132	83	215	38.6%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
SE Region					
03	Chaves	31	7	38	18.4%
05	Curry	10	13	23	56.5%
08	Eddy	10	10	20	50.0%
10	Guad/DeBaca	0	0	0	
13	Lea	20	16	36	44.4%
20	Quay	3	2	5	40.0%
22	Roosevelt	8	3	11	27.3%
34	Eddy/Artesia	4	6	10	60.0%
SW Region Totals		86	57	143	39.9%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
Central Region					
01	SE Bernalillo	38	18	56	32.1%
35	NW Bernalillo	38	34	72	47.2%
36	SW Bernalillo	48	29	77	37.7%
39	NE Bernalillo	77	47	124	37.9%
30	Torrance	9	6	15	40.0%
Central Region Totals		210	134	344	39.0%

Negative Action Time of Occurrence

Closure	291	73.9%
Denial	103	26.1%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
Central Unit					
49	CAP	0	0	0	

	October 13'	November 13'	December 13'	January 13'	February 13'	March 13'	April 13'	May 13'	June 13'	July 13'	August 13'	September 13'	Yearly Ave
NE Region													
Colfax	na	na	na	na	na	na	na	na	na	100.0%	na	na	100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	na	100.0%
San Miguel	na	0.0%	100.0%	100.0%	na	100.0%	na	100.0%	100.0%	100.0%	100.0%	100.0%	92.3%
Santa Fe	66.7%	na	na	75.0%	100.0%	100.0%	50.0%	50.0%	100.0%	100.0%	100.0%	33.3%	75.0%
Taos	na	na	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	na	na	100.0%	100.0%
NE Region TOTAL	83.3%	50.0%	100.0%	93.8%	100.0%	100.0%	83.3%	87.5%	100.0%	100.0%	100.0%	83.3%	90.9%
NW Region													
Cibola	na	na	na	na	na	na	100.0%	na	0.0%	na	100.0%	100.0%	75.0%
McKinley	100.0%	100.0%	na	100.0%	na	100.0%	100.0%	100.0%	0.0%	na	na	50.0%	88.2%
Sandoval	100.0%	100.0%	100.0%	100.0%	66.7%	100.0%	85.7%	66.7%	na	0.0%	100.0%	0.0%	82.8%
San Juan	100.0%	100.0%	50.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	96.2%
Valencia South	100.0%	na	na	100.0%	100.0%	na	100.0%	na	100.0%	100.0%	100.0%	na	100.0%
Valencia North	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NW Region TOTAL	100.0%	100.0%	83.3%	100.0%	91.7%	100.0%	97.6%	91.7%	60.0%	75.0%	100.0%	70.0%	91.6%
SW Region													
Dona Ana (West)	100.0%	100.0%	100.0%	50.0%	na	100.0%	100.0%	100.0%	100.0%	100.0%	na	100.0%	94.4%
Dona Ana (East)	100.0%	100.0%	100.0%	100.0%	100.0%	na	100.0%	100.0%	100.0%	66.7%	100.0%	100.0%	95.0%
Dona Ana (Southern)	100.0%	100.0%	na	100.0%	100.0%	100.0%	100.0%	100.0%	75.0%	100.0%	50.0%	100.0%	90.5%
Grant/Hidalgo	na	100.0%	100.0%	100.0%	na	100.0%	100.0%	na	100.0%	na	100.0%	na	100.0%
Lincoln	100.0%	na	na	na	na	na	na	na	0.0%	na	na	na	50.0%
Luna	100.0%	100.0%	na	100.0%	100.0%	na	na	na	100.0%	na	100.0%	na	100.0%
Otero	100.0%	100.0%	na	100.0%	100.0%	na	na	100.0%	100.0%	na	100.0%	na	100.0%
Sierra	na	na	na	100.0%	100.0%	na	100.0%	na	100.0%	na	na	na	100.0%
Socorro	na	na	na	na	na	100.0%	na	100.0%	na	na	100.0%	na	100.0%
SW Region Total	100.0%	100.0%	100.0%	92.9%	100.0%	100.0%	100.0%	100.0%	84.4%	88.9%	91.7%	100.0%	94.9%
SE Region													
Chaves	50.0%	100.0%	100.0%	100.0%	na	na	100.0%	100.0%	100.0%	100.0%	100.0%	na	94.7%
Curry	0.0%	100.0%	100.0%	100.0%	na	na	na	na	100.0%	100.0%	100.0%	na	88.9%
Guadalupe	na	na	na	na	na	na	na	na	na	na	na	na	
Eddy	na	na	100.0%	na	100.0%	na	na	na	na	100.0%	0.0%	75.0%	77.8%
Eddy (Artesia)	na	na	100.0%	na	na	na	100.0%	na	na	na	na	na	100.0%
Lea	100.0%	na	100.0%	na	na	100.0%	100.0%	na	100.0%	na	na	na	100.0%
Quay	na	na	na	na	na	na	na	100.0%	na	na	100.0%	na	100.0%
Roosevelt	na	100.0%	na	na	na	na	na	na	na	na	na	100.0%	100.0%
SE Region Total	60.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	75.0%	87.5%	91.8%
Central Region													
Bernalillo (NE)	100.0%	83.3%	100.0%	75.0%	100.0%	100.0%	83.3%	100.0%	0.0%	100.0%	100.0%	80.0%	88.4%
Bernalillo (NW)	100.0%	100.0%	50.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.3%
Bernalillo (SE)	100.0%	100.0%	100.0%	100.0%	100.0%	71.4%	100.0%	75.0%	100.0%	100.0%	100.0%	100.0%	90.9%
Bernalillo (SW)	71.4%	100.0%	100.0%	100.0%	50.0%	100.0%	100.0%	85.7%	100.0%	66.7%	100.0%	100.0%	86.8%
Torrance	100.0%	100.0%	na	na	na	100.0%	na	na	na	na	100.0%	100.0%	100.0%
Central Region Total	87.5%	96.7%	87.5%	93.8%	87.5%	94.3%	95.8%	90.2%	75.0%	91.7%	100.0%	96.0%	91.1%
Central Unit	na	na	na	na	na	na	na	na	na	na	na	na	
CAP Unit	100.0%	100.0%	100.0%	100.0%	na	na	100.0%	100.0%	100.0%	na	100.0%	100.0%	100.0%
STATE TOTAL	89.6%	95.0%	93.9%	93.5%	94.9%	94.7%	94.0%	90.5%	89.1%	92.5%	95.0%	85.7%	92.3%