
General Information Memorandum

ISD-GI 14-42

TO: ISD Employees

FROM:  Marilyn Martinez, Acting Director, Income Support Division

RE: FFY 2015 SNAP Corrective Action Plans (CAP) and Best Practices

DATE: July 29, 2014

This memorandum is to inform offices that the FFY 2014 State of New Mexico SNAP Corrective Action Plans are due August 29, 2014. The annual Corrective Action Plan was sent to County Directors via email on July 15, 2014.

Please refer to ISD-GI 14-17 FFY 2013 SNAP Performance Report issued on March 17, 2014 for the corresponding data on the CAP.

The FFY2015 state goals are as follows:

SNAP Payment Accuracy	96% or better
SNAP Negative Accuracy	99% or better
Expedite Application Processing Timeliness	98% or better
30-day Application Processing Timeliness	98% or better

All county offices are to complete the Corrective Action Plan and submit to the QIS Management Analyst assigned to your office by August 30, 2014. If a county office met or surpassed any of the goals in FFY 2013, provide the best practice initiatives that assisted in the achievement of those goals and indicate how the goals have been maintained. If a county office did not meet goals in FFY 2013, provide the corrective action initiatives to achieve and maintain performance goals.

If you have any questions, please contact Kathy A. Blea at (505) 827-7760 or via email at KathyA.Blea@state.nm.us.