
General Information Memorandum

ISD-GI 14-52

TO: ISD Employees

FROM:  Marilyn Martinez, Acting Director, Income Support Division

RE: FFY 2014 SNAP Performance Report

DATE: September 15, 2014

Attached please find the fifth issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2014. This report includes all Quality Control (QC) findings received for the review month of October 2013 through April 2014. All errors for October 2013 through April 2014 have been finalized. Along with payment and negative accuracy rates, data included in this report is the recertification timeliness. The Performance Goals for the state for FFY 2014 are:

Payment Accuracy of 96% or better

Negative Accuracy Rate of 99%

Expedite application processing timeliness of 98%

30-day application timeliness of 98% or better

Effective **March 1, 2014, per IPP 14-01**, counties with a payment accuracy rate of 96% or better must review cases at Level 2; all others must review cases at Level 1.

- **Level 1:** A county office with an error rate above **4.0%** is required to complete 35 full reviews per supervisor per month. Of the 35 reviews, at least 20 must be reviewed prior to disposition of the case (Second Party Reviews). The remaining 15 must be reviewed using the case read function in ASPEN. **These completed reviews will be completed by the last working day of the month.** All of the reviews must contain SNAP as a Category of Eligibility (COE).
- **Level 2:** A county office with an error rate of **4.0% or less** is required to complete 25 full reviews per supervisor per month. Of the 25 reviews, at least 15 must be reviewed prior to disposition of the case (Second Party Reviews). The remaining 10 must be reviewed

using the case read function in ASPEN. All of the reviews must contain SNAP as a Category of Eligibility (COE).

Effective **March 1, 2014, per IPP 14-01**, counties will review cases using Criteria #152 for both Level 1 and Level 2 Case Read Reviews.

All supervisory reviews should include a review of income, household composition, deductions, timeliness, documentation, and barriers and the NVRA settlement agreement requirements were addressed. Supervisors should review cases from each one of their staff. A spreadsheet for each county office has been created to track the Second Party Reviews. The spreadsheets are located on the QIS Reports Monitoring shared drive in the folder named Second Party Reviews. Each region will have a folder containing the individual offices. **The spreadsheets must be completed monthly by the last calendar day of the month.**

The County Director and the Quality Improvement Section (QIS) will monitor to ensure that all required reviews are done monthly.

If counties are found to be non-compliant with mandatory case reads, **County Directors**, as part of a remedial Corrective Action Plan, will review a minimum 5 cases per supervisor prior to the last working day of the month.

Please share this data with staff as appropriate. If there are any questions or comments, please contact Carolyn Craven of the Quality Assessment Bureau at 827-7224 or e-mail at Carolyn.Craven@state.nm.us.

Attachment

**Quality Improvement Section SNAP Performance Report
Quality Control Finding FFY 2014**

1. STATE - Cumulative Payment Error Rates

Total Paid	\$167,397		
Total Dollar Errors	\$8,223	Total Error Rate %	4.91%
Total Dollar Over	\$4,707	% Error Rate Over	2.81%
Total Dollar Under	\$1,916	% Error Rate Under	1.14%
Total Dollar Ineligible	\$1,600	% Error Rate Ineligible	0.96%

Cumulative Case Error Rate

Total Reviewed	644
% in Error	9.47%

Agency Error (Dollar Amount):		Agency % Error Rate:	
\$5,557		3.32%	

Client Error (Dollar Amount):		Client % Error Rate:	
\$2,666		1.59%	

Cases Dropped	42
Correct	583
Overpaid	34
Underpaid	17
Ineligible	10

2. ADMINISTRATIVE OFFICES - Cumulative Payment Error Rates

HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total \$ Paid	County Error Rate	HIPAC Share	State Share
01	SE Bernalillo	\$541	63%	\$312	37%	\$853	\$9,529	8.95%	19.85%	10.37%
07	W.Dona Ana	\$360	84%	\$70	16%	\$430	\$5,112	8.41%	10.00%	5.23%
17	McKinley	\$182	51%	\$175	49%	\$357	\$8,019	4.45%	8.31%	4.34%
23	Sandoval	\$237	81%	\$57	19%	\$294	\$10,011	2.94%	6.84%	3.58%
24	San Juan	\$175	47%	\$194	53%	\$369	\$9,035	4.08%	8.59%	4.49%
26	Santa Fe	\$216	74%	\$74	26%	\$290	\$9,645	3.01%	6.75%	3.53%
35	NW Bernalillo	\$58	19%	\$251	81%	\$309	\$10,937	2.83%	7.19%	3.76%
36	SW Bernalillo	\$483	77%	\$142	23%	\$625	\$12,891	4.85%	14.54%	7.60%
38	S. Dona Ana	\$255	100%	\$0	0%	\$255	\$8,557	2.98%	5.93%	3.10%
39	NE Bernalillo	\$516	100%	\$0	0%	\$516	\$13,779	3.74%	12.01%	6.28%
HIPAC Sub Totals		\$3,023	70%	\$1,275	30%	\$4,298	\$97,515	4.41%	100.00%	52.27%

Non-HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total \$ Paid	County Error Rate	Non-HIPAC Share	State Share
03	Chaves	\$322	75%	\$106	25%	\$428	\$5,738	7.46%	10.90%	5.20%
04	Colfax/Union	\$97	100%	\$0	0%	\$97	\$1,047	9.26%	2.47%	1.18%
05	Curry	\$54	29%	\$134	71%	\$188	\$4,680	4.02%	4.79%	2.29%
08	Eddy	\$245	100%	\$0	0%	\$245	\$4,016	6.10%	6.24%	2.98%
09	Grant/Hidalgo	\$158	100%	\$0	0%	\$158	\$2,440	6.48%	4.03%	1.92%
10	Guadalupe/DeBaca	\$0		\$0		\$0	\$995	0.00%	0.00%	0.00%
13	Lea	\$202	100%	\$0	0%	\$202	\$5,081	3.98%	5.15%	2.46%
14	Lincoln	\$213	100%	\$0	0%	\$213	\$2,066	10.31%	5.43%	2.59%
16	Luna	\$59	100%	\$0	0%	\$59	\$1,129	5.23%	1.50%	0.72%
19	Otero	\$135	100%	\$0	0%	\$135	\$4,268	3.16%	3.44%	1.64%
20	Quay	\$0		\$0		\$0	\$116	0.00%	0.00%	0.00%
21	Rio Arriba	\$349	72%	\$135	28%	\$484	\$7,905	6.12%	12.33%	5.89%
22	Roosevelt	\$0		\$0		\$0	\$189	0.00%	0.00%	0.00%
25	San Miguel	\$0	0%	\$328	100%	\$328	\$2,450	13.39%	8.36%	3.99%
27	Sierra	\$0		\$0		\$0	\$786	0.00%	0.00%	0.00%
28	Socorro	\$65	27%	\$173	73%	\$238	\$3,770	6.31%	6.06%	2.89%
29	Taos	\$331	42%	\$450	58%	\$781	\$3,441	22.70%	19.90%	9.50%
30	Torrance	\$49	100%	\$0	0%	\$49	\$1,307	3.75%	1.25%	0.60%
32	S. Valencia	\$0		\$0		\$0	\$2,915	0.00%	0.00%	0.00%
33	Cibola	\$0		\$0		\$0	\$2,690	0.00%	0.00%	0.00%
34	Eddy/Artesia	\$0		\$0		\$0	\$497	0.00%	0.00%	0.00%
37	E. Dona Ana	\$255	80%	\$65	20%	\$320	\$5,409	5.92%	8.15%	3.89%
42	N. Valencia	\$0		\$0		\$0	\$5,494	0.00%	0.00%	0.00%
49	NMCPAP	\$0		\$0		\$0	\$1,453	0.00%	0.00%	0.00%
Non-HIPAC Sub Totals		\$2,534	65%	\$1,391	35%	\$3,925	\$69,882	5.62%	100.0%	47.73%

**Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2014**

3. STATE - Cumulative Payment Error Rates

Total Paid	\$167,397		
Total Dollar Errors	\$8,223	Total Error Rate %	4.91%
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Total Dollar Under	\$1,916	% Error Rate Under	1.14%
Total Dollar Ineligible	\$1,600	% Error Rate Ineligible	0.96%

Cumulative Case Error Rate

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Agency Error (Dollar Amount):	Agency % Error Rate:
\$5,557	3.32%

Cases Dropped	42
Correct	583
Overpaid	34
Underpaid	17
Ineligible	10

Client Error (Dollar Amount):	Client % Error Rate:
\$2,666	1.59%

4. REGIONAL - Cumulative Payment Error Rates

NE Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
04 Colfax	\$97	\$0	\$97	\$1,047	9.26%
21 Rio Arriba	\$349	\$135	\$484	\$7,905	6.12%
23 Sandoval	\$237	\$57	\$294	\$10,011	2.94%
25 San Miguel	\$0	\$328	\$328	\$2,450	13.39%
26 Santa Fe	\$216	\$74	\$290	\$9,645	3.01%
29 Taos	\$331	\$450	\$781	\$3,441	22.70%
NE Region Totals	\$1,230	\$1,044	\$2,274	\$34,499	6.59%

Region Share
4.27%
21.28%
40.50%
14.42%
12.75%
34.34%
100.00%

State Share
1.18%
5.89%
3.58%
3.99%
3.53%
9.50%
27.65%

NW Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
17 McKinley	\$182	\$175	\$357	\$8,019	4.45%
24 San Juan	\$175	\$194	\$369	\$9,035	4.08%
32 S. Valencia	\$0	\$0	\$0	\$2,915	0.00%
33 Cibola	\$0	\$0	\$0	\$2,690	0.00%
42 N. Valencia	\$0	\$0	\$0	\$5,494	0.00%
NW Region Totals	\$357	\$369	\$726	\$28,153	2.58%

49.17%
50.83%
0.00%
0.00%
0.00%
100.00%

4.34%
4.49%
0.00%
0.00%
0.00%
8.83%

SW Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
07 W. Dona Ana	\$360	\$70	\$430	\$5,112	8.41%
09 Grant/Hidalgo	\$158	\$0	\$158	\$2,440	6.48%
14 Lincoln	\$213	\$0	\$213	\$2,066	10.31%
16 Luna	\$59	\$0	\$59	\$1,129	5.23%
19 Otero	\$135	\$0	\$135	\$4,268	3.16%
27 Sierra	\$0	\$0	\$0	\$786	0.00%
28 Socorro	\$65	\$173	\$238	\$3,770	6.31%
37 E. Dona Ana	\$255	\$65	\$320	\$5,409	5.92%
38 S. Dona Ana	\$255	\$0	\$255	\$8,557	2.98%
SW Region Totals	\$1,500	\$308	\$1,808	\$33,537	5.39%

23.78%
8.74%
11.78%
3.26%
7.47%
0.00%
13.16%
17.70%
14.10%
100.00%

5.23%
1.92%
2.59%
0.72%
1.64%
0.00%
2.89%
3.89%
3.10%
21.99%

SE Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
03 Chaves	\$322	\$106	\$428	\$5,738	7.46%
05 Curry	\$54	\$134	\$188	\$4,680	4.02%
08 Eddy	\$245	\$0	\$245	\$4,016	6.10%
10 Guadalupe/DeBaca	\$0	\$0	\$0	\$995	0.00%
13 Lea	\$202	\$0	\$202	\$5,081	3.98%
20 Quay	\$0	\$0	\$0	\$116	0.00%
22 Roosevelt	\$0	\$0	\$0	\$189	0.00%
34 Eddy/Artesia	\$0	\$0	\$0	\$497	0.00%
SE Region Totals	\$823	\$240	\$1,063	\$21,312	4.99%

40.26%
17.69%
23.05%
0.00%
19.00%
0.00%
0.00%
0.00%
0.00%
100.00%

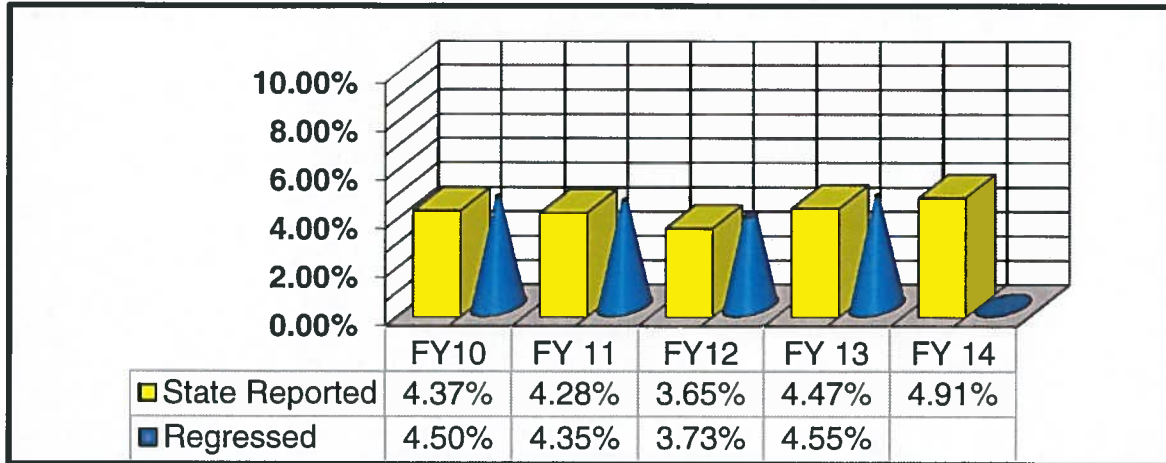
5.20%
2.29%
2.98%
0.00%
2.46%
0.00%
0.00%
0.00%
0.00%
12.93%

Central Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
01 SE Bernalillo	\$541	\$312	\$853	\$9,529	8.95%
35 NW Bernalillo	\$58	\$251	\$309	\$10,937	2.83%
36 SW Bernalillo	\$483	\$142	\$625	\$12,891	4.85%
39 NE Bernalillo	\$516	\$0	\$516	\$13,779	3.74%
30 Tarrant	\$49	\$0	\$49	\$1,307	3.75%
Central Region Totals	\$1,647	\$705	\$2,352	\$48,443	4.86%
49 NMCAP	\$0	\$0	\$0	\$1,453	0.00%
State Totals	\$5,557	\$2,666	\$8,223	\$167,397	4.91%

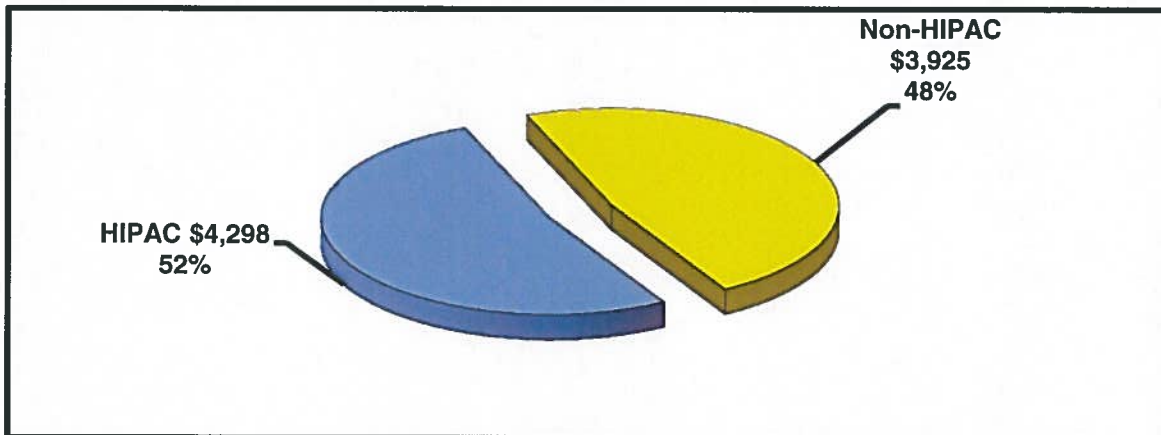
36.27%
13.14%
26.57%
21.94%
2.08%
100.00%
100.00%

10.37%
3.76%
7.60%
6.28%
0.60%
28.60%
100.00%

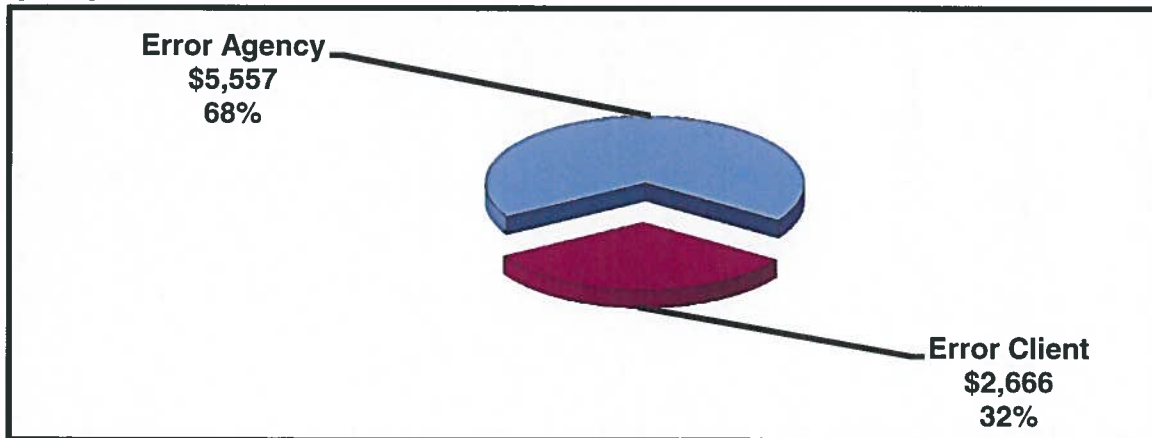
5. STATE SNAP Error Rates- Current FY Compared to Previous FYs



6. HIPAC Dollar Errors - Compared to the Remainder of the State



7. Agency-vs-Client Errors



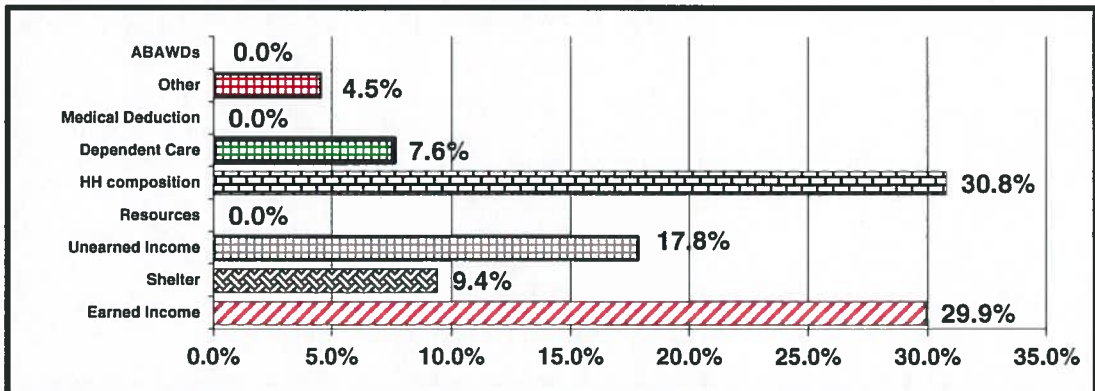
Average Client Error = \$140

Average Agency Error = \$132

8. AGENCY/CLIENT DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT

<i>Food Stamps</i>	<i>Agency</i>	<i>Client</i>	<i>% Agency Cause</i>
Earned Income	\$1,302	\$1,159	52.9%
Shelter	\$451	\$321	58.4%
Unearned Income	\$720	\$745	49.1%
Resources	\$0	\$0	0.0%
HH composition	\$2,195	\$335	86.8%
Dependent Care	\$518	\$106	83.0%
Medical Deduction	\$0	\$0	0.0%
Other	\$371	\$0	100.0%
ABAWDs	\$0	\$0	0.0%

9. SNAP DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT



10. SNAP DOLLAR ERROR BREAKDOWN BY SPECIFIC ELEMENT

<i>Percent</i>	<i>Total</i>	<i>Element</i>	<i>Element Description</i>
25.43%	\$2,091	311	WAGES & SALARIES
17.20%	\$1,414	150	HOUSEHOLD COMPOSITION
4.43%	\$364	363	SHELTER DEDUCTION
0.00%	\$0	211	BANK ACCOUNTS
4.96%	\$408	364	SUA
2.61%	\$215	130	CITIZENSHIP/NON-CITIZEN STATUS
7.08%	\$582	344	PA/GA GRANT
4.51%	\$371	520	ARITHMETIC COMPUTATION
0.00%	\$0	342	CONTRIBUTIONS
1.18%	\$97	333	SSI BENEFITS
0.00%	\$0	334	UCB BENEFITS
6.97%	\$573	331	RSDI BENEFITS
0.00%	\$0	221	REAL PROPERTY
0.66%	\$54	346	OTHER UEI
12.57%	\$1,034	111	STUDENT STATUS
0.00%	\$0	365	MEDICAL DEDUCTIONS
0.00%	\$0	170	SOCIAL SECURITY NUMBERS
0.00%	\$0	160	EMPLOYMENT AND TRAINING
0.00%	\$0	140	RESIDENCY
0.00%	\$0	335	WORKERS COMP BENEFITS
3.59%	\$295	350	CHILD SUPPORT AP
0.00%	\$0	161	ABAWDS
0.00%	\$0	213	OTHER LIQUID ASSETS/PERSONAL PROP
0.00%	\$0	530	TRANSITIONAL BEN
2.88%	\$237	312	SELF-EMPLOYMENT INCOME
0.72%	\$59	332	VA BENEFITS
0.00%	\$0	347	UEI--TANF
0.00%	\$0	371	COMBINED GROSS INCOME
0.00%	\$0	163	VOLUNTARY QUIT
5.22%	\$429	323	DEPENDENT CARE
0.00%	\$0	225	COMBINED RESOURCES

11. STATEWIDE CAUSES OF AGENCY ERROR --- FFY 2014

In this table, general cause for agency error is ranked by the top three error causing areas

- R No action on reported information
- P Policy or procedure not applied or not correctly applied
- V Inadequate verification
- M Math or transcription error
- F No action on anticipated or known changes
- X Old or invalid data or coding not removed from ASPEN
- O Other
- S ASPEN or CSED systems caused error

	ALL Err	EI	HHC	UEI
R	\$471	\$70	\$108	\$59
P	\$4,916	\$1,232	\$2,087	\$491
V	\$0	\$0	\$0	\$0
M	\$0	\$0	\$0	\$0
F	\$0	\$0	\$0	\$0
X	\$0	\$0	\$0	\$0
O	\$0	\$0	\$0	\$0
S	\$170	\$0	\$0	\$170
Total	\$5,557	\$1,302	\$2,195	\$720

Agency errors with "No action on reported information", "policy or procedure not applied or not correctly applied", "ASPEN or CSED system caused error" account for 100% of agency caused dollar errors. Errors in "earned income", "unearned income", and "Household Composition" elements account for 76% of the agency-caused error rate.

12. DOLLAR ERROR BY: HOUSEHOLD SIZE

	1	2	3	4	5	6+
\$	\$1,801	\$1,867	\$1,046	\$2,216	\$787	\$506
%	21.9%	22.7%	12.7%	26.9%	9.6%	6.2%

13. AVERAGE HOUSEHOLD SIZE

All Cases	2.2
Correct Cases	2.2
Error Cases	2.8
Client Error Cases	3.0

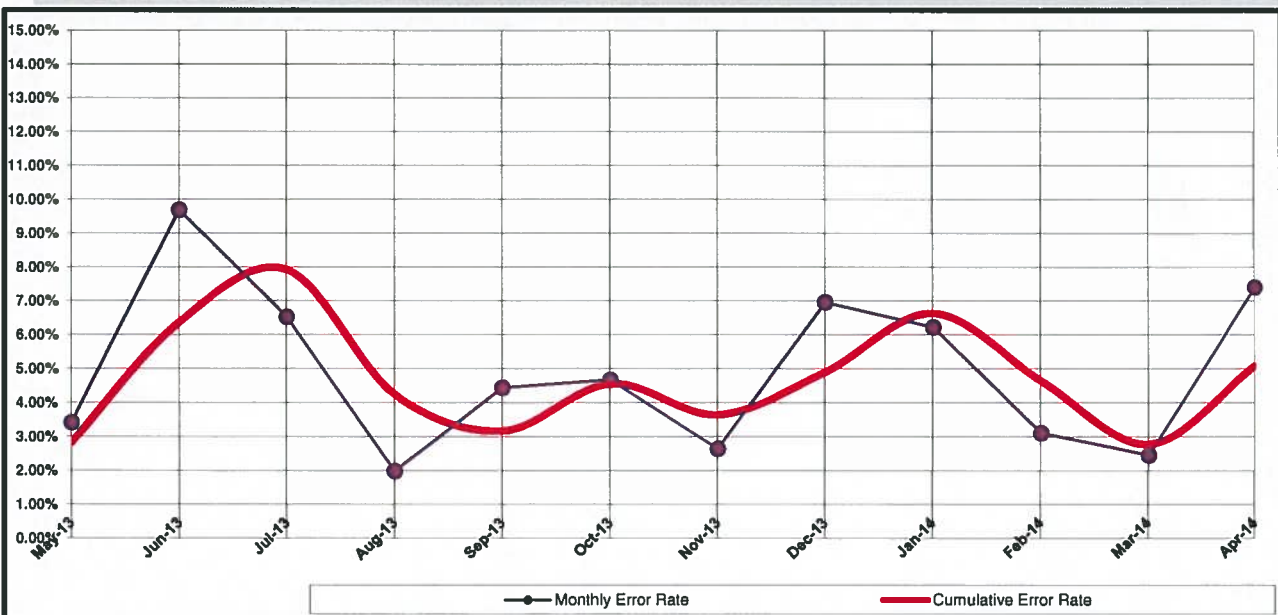
14. DOLLAR ERROR BY: TIME OF OCCURRENCE

	\$	%
Approval	\$2,318	28.2%
Recert	\$1,850	22.5%
Change	\$765	9.3%
Transitional FS	\$0	0.0%
Semi Annual	\$3,215	39.1%
Annual Report	\$75	0.9%

15. CASE ERROR BY: TIME OF OCCURRENCE

	#	%
Approval	17	27.9%
Recert	12	19.7%
Change	8	13.1%
Transitional FS	0	0.0%
Semi-Annual	23	37.7%
Annual Report	1	1.6%

16. ERROR RATES BY: MONTH AND FFY CUMULATIVE

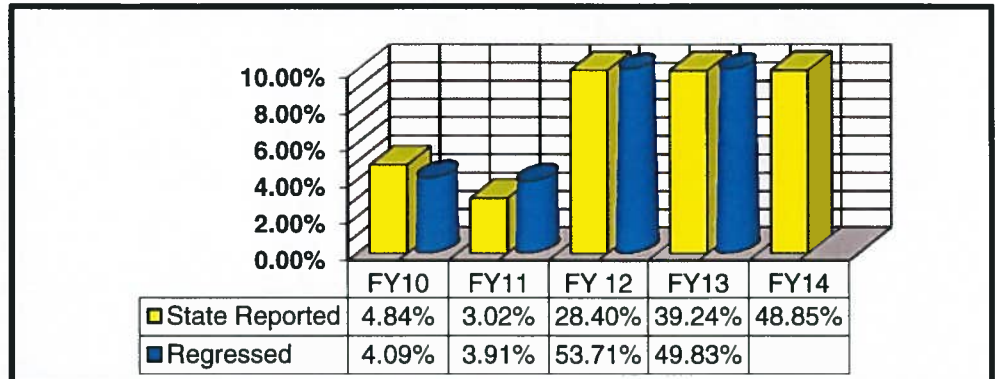


FFY 2014 Negative Statewide Error Rates

1. Cumulative Negative Case Error Rate

valid	268
invalid	256
drop	1
total	524
% Invalid	48.85%

2. State Negative Error Rates



3. REGIONAL - Cumulative Negative Error Rates

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
NE Region					
04	Colfax	2	0	2	0.0%
21	Rio Arriba	5	7	12	58.3%
23	Sandoval	20	12	32	37.5%
25	San Miguel	8	8	16	50.0%
26	Santa Fe	7	16	23	69.6%
29	Taos	4	6	10	60.0%
NE Region Totals		46	49	95	51.6%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
NW Region					
17	McKinley	15	11	26	42.3%
24	San Juan	8	8	16	50.0%
32	S. Valencia	3	2	5	40.0%
33	Cibola	5	3	8	37.5%
42	N. Valencia	13	9	22	40.9%
NW Region Totals		44	33	77	42.9%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
SW Region Totals					
07	W. Dona Ana	13	10	23	43.5%
09	Grant/Hidalgo	3	5	8	62.5%
14	Lincoln	2	1	3	33.3%
16	Luna	7	0	7	0.0%
19	Otero	10	3	13	23.1%
27	Sierra	1	2	3	66.7%
28	Socorro	4	1	5	20.0%
37	E. Dona Ana	10	13	23	56.5%
38	S. Dona Ana	3	8	11	72.7%
SW Region Totals		53	43	96	44.8%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
SE Region					
03	Chaves	12	10	22	45.5%
05	Curry	3	8	11	72.7%
08	Eddy	4	5	9	55.6%
10	Guad/DeBaca	0	0	0	
13	Lea	5	16	21	76.2%
20	Quay	1	2	3	66.7%
22	Roosevelt	3	4	7	57.1%
34	Eddy/Artesia	0	0	0	
SW Region Totals		28	45	73	61.6%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
Central Region					
01	SE Bernalillo	7	13	20	65.0%
35	NW Bernalillo	27	18	45	40.0%
36	SW Bernalillo	34	21	55	38.2%
39	NE Bernalillo	25	31	56	55.4%
30	Torrance	4	2	6	33.3%
Central Region Totals		97	85	182	46.7%

Negative Action Time of Occurrence

Closure	122	47.7%
Denial	134	52.3%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
Central Unit					
49	CAP	0	1	1	100.0%

	October 13'	November 13'	December 13'	January 14'	February 14'	March 14'	April 14'	May 14'	June 14'	July 14'	August 14'	September 14'	Yearly Ave
NE Region													
Colfax			100.0%										100.0%
Rio Arriba	0.0%	100.0%	100.0%	0.0%			80.0%						66.7%
San Miguel				100.0%	100.0%		100.0%						100.0%
Santa Fe	100.0%	80.0%	100.0%	100.0%	100.0%	100.0%	100.0%						94.7%
Taos	100.0%	100.0%	100.0%		100.0%	100.0%	100.0%						100.0%
NE Region TOTAL	75.0%	87.5%	100.0%	75.0%	100.0%	100.0%	90.0%						91.3%
NW Region													
Cibola		50.0%	100.0%										66.7%
McKinley	50.0%	100.0%	50.0%	0.0%	0.0%	100.0%	0.0%						45.5%
Sandoval	33.3%	66.7%	66.7%	100.0%	0.0%	50.0%	100.0%						62.5%
San Juan	100.0%				80.0%	66.7%	100.0%						83.3%
Valencia South	100.0%		100.0%			100.0%							100.0%
Valencia North		100.0%		100.0%	100.0%	100.0%							100.0%
NW Region TOTAL	66.7%	79.2%	66.7%	66.7%	62.5%	77.8%	83.3%						71.2%
SW Region													
Dona Ana (West)			100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Dona Ana (East)	100.0%	100.0%		100.0%	100.0%	50.0%	100.0%						93.8%
Dona Ana (South)	100.0%	100.0%	100.0%	100.0%	100.0%	50.0%	100.0%						90.9%
Grant/Hidalgo	100.0%	100.0%	100.0%										100.0%
Lincoln	100.0%				100.0%								100.0%
Luna		100.0%				100.0%							100.0%
Otero	100.0%			100.0%	100.0%	100.0%							100.0%
Sierra					100.0%								
Socorro			100.0%	100.0%	100.0%	100.0%							100.0%
SW Region Total	100.0%	100.0%	100.0%	100.0%	100.0%	75.0%	100.0%						96.2%
SE Region													
Chaves	100.0%		0.0%	66.7%	100.0%		100.0%						77.8%
Curry	100.0%		50.0%	100.0%		100.0%	100.0%						83.3%
Guadalupe							100.0%						
Eddy		100.0%	100.0%										100.0%
Eddy (Artesia)													
Lea		100.0%	100.0%	100.0%	100.0%								100.0%
Quay			100.0%										100.0%
Roosevelt													
SE Region Total	100.0%	100.0%	71.4%	83.3%	100.0%	100.0%	100.0%						88.9%
Central Region													
Bernalillo (NE)	100.0%	83.3%	75.0%	100.0%	100.0%	100.0%	100.0%						92.0%
Bernalillo (NW)	100.0%	100.0%	100.0%	100.0%	100.0%	80.0%	100.0%						96.2%
Bernalillo (SE)	100.0%	100.0%	50.0%		50.0%	100.0%	100.0%						89.5%
Bernalillo (SW)	100.0%	100.0%	100.0%	100.0%	100.0%		50.0%						95.2%
Torrance		100.0%				100.0%							100.0%
Central Region Total	100.0%	96.7%	81.8%	100.0%	90.0%	93.3%	90.0%						93.5%
Central Unit													
CAP Unit	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
STATE TOTAL	90.7%	90.7%	83.7%	91.7%	91.1%	87.5%	91.7%						89.5%