
General Information Memorandum

ISD-GI 14-60

TO: ISD Employees

FROM: *MM* Marilyn Martinez, Acting Director, Income Support Division

RE: FFY 2014 SNAP Performance Report

DATE: October 24, 2014

Attached please find the seventh issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2014. This report includes all Quality Control (QC) findings received for the review month of October 2013 through June 2014. All errors for October 2013 through June 2014 have been finalized. Along with payment and negative accuracy rates, data included in this report is the recertification timeliness. The Performance Goals for the state for FFY 2014 are:

Payment Accuracy of 96% or better
Negative Accuracy Rate of 99%
Expedite application processing timeliness of 98%
30-day application timeliness of 98% or better

Effective **March 1, 2014, per IPP 14-01**, counties with a payment accuracy rate of 96% or better must review cases at Level 2; all others must review cases at Level 1.

- Level 1: A county office with an error rate above **4.0%** is required to complete 35 full reviews per supervisor per month. Of the 35 reviews, at least 20 must be reviewed prior to disposition of the case (Second Party Reviews). The remaining 15 must be reviewed using the case read function in ASPEN. **These completed reviews will be completed by the last working day of the month.** All of the reviews must contain SNAP as a Category of Eligibility (COE).
- Level 2: A county office with an error rate of **4.0% or less** is required to complete 25 full reviews per supervisor per month. Of the 25 reviews, at least 15 must be reviewed prior to disposition of the case (Second Party Reviews). The remaining 10 must be reviewed

using the case read function in ASPEN. All of the reviews must contain SNAP as a Category of Eligibility (COE).

Effective **March 1, 2014, per IPP 14-01**, counties will review cases using Criteria #152 for both Level 1 and Level 2 Case Read Reviews.

All supervisory reviews should include a review of income, household composition, deductions, timeliness, documentation, and barriers and the NVRA settlement agreement requirements were addressed. Supervisors should review cases from each one of their staff. A spreadsheet for each county office has been created to track the Second Party Reviews. The spreadsheets are located on the QIS Reports Monitoring shared drive in the folder named Second Party Reviews. Each region will have a folder containing the individual offices. **The spreadsheets must be completed monthly by the last calendar day of the month.**

The County Director and the Quality Improvement Section (QIS) will monitor to ensure that all required reviews are done monthly.

If counties are found to be non-compliant with mandatory case reads, **County Directors**, as part of a remedial Corrective Action Plan, will review a minimum 5 cases per supervisor prior to the last working day of the month.

Please share this data with staff as appropriate. If there are any questions or comments, please contact Carolyn Craven of the Quality Assessment Bureau at 827-7224 or e-mail at Carolyn.Craven@state.nm.us.

Attachment

Quality Improvement Section SNAP Performance Report Quality Control Finding FFY 2014

1. STATE - Cumulative Payment Error Rates

Total Paid	\$214,348		
Total Dollar Errors	\$11,402	Total Error Rate %	5.32%
Total Dollar Over	\$6,457	% Error Rate Over	3.01%
Total Dollar Under	\$2,218	% Error Rate Under	1.03%
Total Dollar Ineligible	\$2,727	% Error Rate Ineligible	1.27%

Cumulative Case Error Rate

Total Reviewed	818
% in Error	9.54%

Agency Error (Dollar Amount):		Agency % Error Rate:	
\$7,045		3.29%	

Client Error (Dollar Amount):		Client % Error Rate:	
\$4,357		2.03%	

Cases Dropped	64
Correct	740
Overpaid	44
Underpaid	19
Ineligible	15

2. ADMINISTRATIVE OFFICES - Cumulative Payment Error Rates

HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total \$ Paid	County Error Rate	HIPAC Share	State Share
01	SE Bernalillo	\$541	63%	\$312	37%	\$853	\$10,554	8.08%	14.07%	7.48%
07	W.Dona Ana	\$549	89%	\$70	11%	\$619	\$6,748	9.17%	10.21%	5.43%
17	McKinley	\$237	58%	\$175	42%	\$412	\$9,175	4.49%	6.80%	3.61%
23	Sandoval	\$237	81%	\$57	19%	\$294	\$13,204	2.23%	4.85%	2.58%
24	San Juan	\$175	31%	\$398	69%	\$573	\$11,452	5.00%	9.45%	5.03%
26	Santa Fe	\$817	92%	\$74	8%	\$891	\$13,017	6.84%	14.70%	7.81%
35	NW Bernalillo	\$116	28%	\$293	72%	\$409	\$14,106	2.90%	6.75%	3.59%
36	SW Bernalillo	\$483	56%	\$378	44%	\$861	\$17,933	4.80%	14.20%	7.55%
38	S. Dona Ana	\$255	40%	\$379	60%	\$634	\$10,945	5.79%	10.46%	5.56%
39	NE Bernalillo	\$516	100%	\$0	0%	\$516	\$16,859	3.06%	8.51%	4.53%
HIPAC Sub Totals		\$3,926	65%	\$2,136	35%	\$6,062	\$123,993	4.89%	100.00%	53.17%

Non-HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total \$ Paid	County Error Rate	Non-HIPAC Share	State Share
03	Chaves	\$379	78%	\$106	22%	\$485	\$7,550	6.42%	9.08%	4.25%
04	Colfax/Union	\$97	100%	\$0	0%	\$97	\$1,047	9.26%	1.82%	0.85%
05	Curry	\$178	57%	\$134	43%	\$312	\$7,139	4.37%	5.84%	2.74%
08	Eddy	\$245	100%	\$0	0%	\$245	\$4,016	6.10%	4.59%	2.15%
09	Grant/Hidalgo	\$158	100%	\$0	0%	\$158	\$3,438	4.60%	2.96%	1.39%
10	Guadalupe/DeBaca	\$0		\$0		\$0	\$1,184	0.00%	0.00%	0.00%
13	Lea	\$202	100%	\$0	0%	\$202	\$5,284	3.82%	3.78%	1.77%
14	Lincoln	\$446	100%	\$0	0%	\$446	\$2,835	15.73%	8.35%	3.91%
16	Luna	\$59	100%	\$0	0%	\$59	\$2,880	2.05%	1.10%	0.52%
19	Otero	\$135	100%	\$0	0%	\$135	\$4,875	2.77%	2.53%	1.18%
20	Quay	\$0		\$0		\$0	\$116	0.00%	0.00%	0.00%
21	Rio Arriba	\$349	72%	\$135	28%	\$484	\$10,657	4.54%	9.06%	4.24%
22	Roosevelt	\$0		\$0		\$0	\$189	0.00%	0.00%	0.00%
25	San Miguel	\$0	0%	\$328	100%	\$328	\$3,578	9.17%	6.14%	2.88%
27	Sierra	\$0		\$0		\$0	\$824	0.00%	0.00%	0.00%
28	Socorro	\$65	27%	\$173	73%	\$238	\$3,959	6.01%	4.46%	2.09%
29	Taos	\$331	23%	\$1,136	77%	\$1,467	\$6,107	24.02%	27.47%	12.87%
30	Torrance	\$49	100%	\$0	0%	\$49	\$1,812	2.70%	0.92%	0.43%
32	S. Valencia	\$171	100%	\$0	0%	\$171	\$3,630	4.71%	3.20%	1.50%
33	Cibola	\$0		\$0		\$0	\$3,703	0.00%	0.00%	0.00%
34	Eddy/Artesia	\$0		\$0		\$0	\$497	0.00%	0.00%	0.00%
37	E. Dona Ana	\$255	80%	\$65	20%	\$320	\$7,625	4.20%	5.99%	2.81%
42	N. Valencia	\$0	0%	\$144	100%	\$144	\$5,957	2.42%	2.70%	1.26%
49	NMCAP	\$0		\$0		\$0	\$1,453	0.00%	0.00%	0.00%
Non-HIPAC Sub Totals		\$3,119	58%	\$2,221	42%	\$5,340	\$90,355	5.91%	100.0%	46.83%

**Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2014**

3. STATE - Cumulative Payment Error Rates

Total Paid	\$214,348		
Total Dollar Errors	\$11,402	Total Error Rate %	5.32%
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Total Dollar Under	\$2,218	% Error Rate Under	1.03%
Total Dollar Ineligible	\$2,727	% Error Rate Ineligible	1.27%

Agency Error (Dollar Amount):	Agency % Error Rate:
\$7,045	3.29%

Client Error (Dollar Amount):	Client % Error Rate:
\$4,357	2.03%

Cumulative Case Error Rate

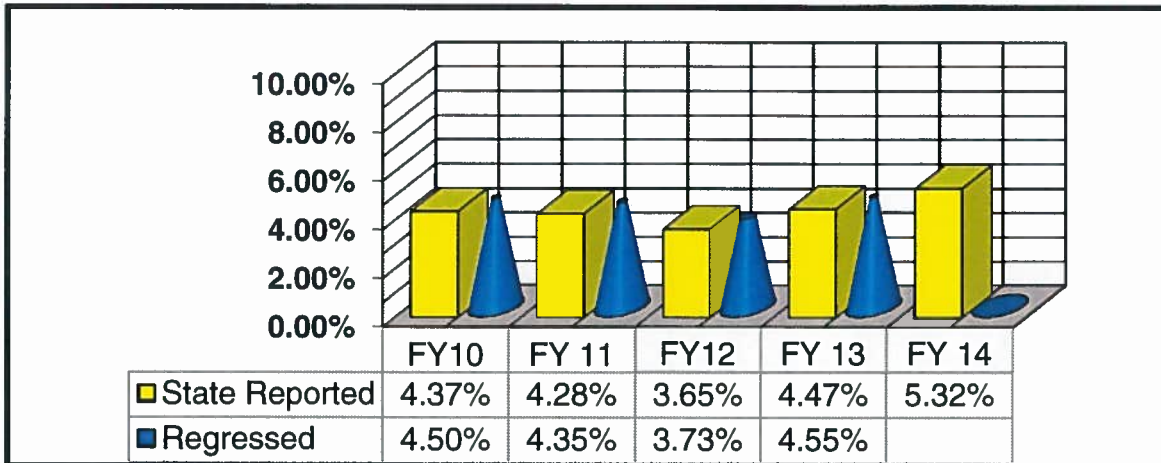
Total Reviewed	818
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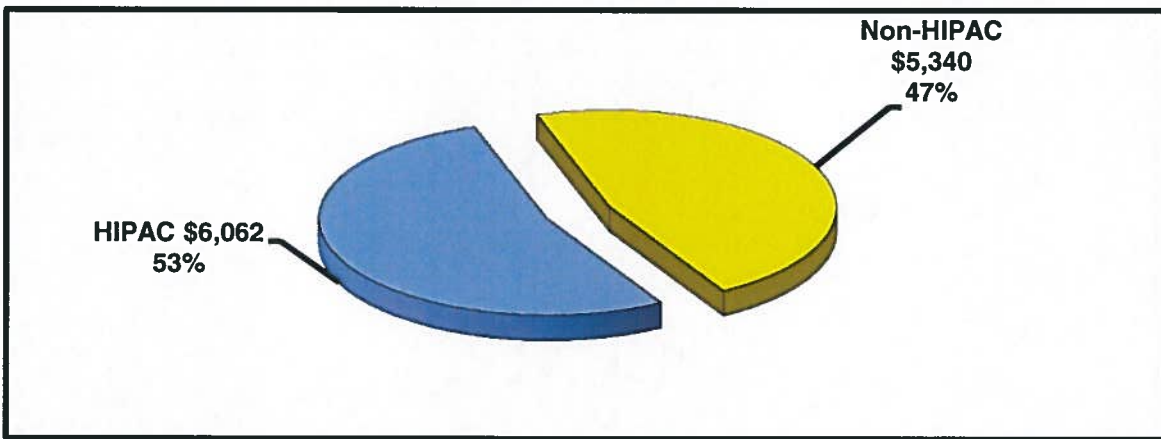
4. REGIONAL - Cumulative Payment Error Rates

NE Region						Region Share	State Share
	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate		
04 Colfax	\$97	\$0	\$97	\$1,047	9.26%	2.72%	0.85%
21 Rio Arriba	\$349	\$135	\$484	\$10,657	4.54%	13.59%	4.24%
23 Sandoval	\$237	\$57	\$294	\$13,204	2.23%	22.62%	2.58%
25 San Miguel	\$0	\$328	\$328	\$3,578	9.17%	9.21%	2.88%
26 Santa Fe	\$817	\$74	\$891	\$13,017	6.84%	25.02%	7.81%
29 Taos	\$331	\$1,136	\$1,467	\$6,107	24.02%	41.20%	12.87%
NE Region Totals	\$1,831	\$1,730	\$3,561	\$47,610	7.48%	100.00%	31.23%
NW Region						Region Share	State Share
17 McKinley	\$237	\$175	\$412	\$9,175	4.49%	31.69%	3.61%
24 San Juan	\$175	\$398	\$573	\$11,452	5.00%	44.08%	5.03%
32 S. Valencia	\$171	\$0	\$171	\$3,630	4.71%	13.15%	1.50%
33 Cibola	\$0	\$0	\$0	\$3,703	0.00%	0.00%	0.00%
42 N. Valencia	\$0	\$144	\$144	\$5,957	2.42%	11.08%	1.26%
NW Region Totals	\$583	\$717	\$1,300	\$33,917	3.83%	100.00%	11.40%
SW Region						Region Share	State Share
07 W. Dona Ana	\$549	\$70	\$619	\$6,748	9.17%	23.73%	5.43%
09 Grant/Hidalgo	\$158	\$0	\$158	\$3,438	4.60%	6.06%	1.39%
14 Lincoln	\$446	\$0	\$446	\$2,835	15.73%	17.09%	3.91%
16 Luna	\$59	\$0	\$59	\$2,880	2.05%	2.26%	0.52%
19 Otero	\$135	\$0	\$135	\$4,875	2.77%	5.17%	1.18%
27 Sierra	\$0	\$0	\$0	\$824	0.00%	0.00%	0.00%
28 Socorro	\$65	\$173	\$238	\$3,959	6.01%	9.12%	2.09%
37 E. Dona Ana	\$255	\$65	\$320	\$7,625	4.20%	12.27%	2.81%
38 S. Dona Ana	\$255	\$379	\$634	\$10,945	5.79%	24.30%	5.56%
SW Region Totals	\$1,922	\$687	\$2,609	\$44,129	5.91%	100.00%	22.88%
SE Region						Region Share	State Share
03 Chaves	\$379	\$106	\$485	\$7,550	6.42%	38.99%	4.25%
05 Curry	\$178	\$134	\$312	\$7,139	4.37%	25.08%	2.74%
08 Eddy	\$245	\$0	\$245	\$4,016	6.10%	19.69%	2.15%
10 Guadalupe/DeBaca	\$0	\$0	\$0	\$1,184	0.00%	0.00%	0.00%
13 Lea	\$202	\$0	\$202	\$5,284	3.82%	16.24%	1.77%
20 Quay	\$0	\$0	\$0	\$116	0.00%	0.00%	0.00%
22 Roosevelt	\$0	\$0	\$0	\$189	0.00%	0.00%	0.00%
34 Eddy/Artesia	\$0	\$0	\$0	\$497	0.00%	0.00%	0.00%
SE Region Totals	\$1,004	\$240	\$1,244	\$25,975	4.79%	100.00%	10.91%
Central Region						Region Share	State Share
01 SE Bernalillo	\$541	\$312	\$853	\$10,554	8.08%	31.73%	7.48%
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36 SW Bernalillo	\$483	\$378	\$861	\$17,933	4.80%	32.03%	7.55%
39 NE Bernalillo	\$516	\$0	\$516	\$16,859	3.06%	19.20%	4.53%
30 Tarrant	\$49	\$0	\$49	\$1,812	2.70%	1.82%	0.43%
Central Region Totals	\$1,705	\$983	\$2,688	\$61,264	4.39%	100.00%	23.57%
49 NMCP	\$0	\$0	\$0	\$1,453	0.00%		0.00%
State Totals	\$7,045	\$4,357	\$11,402	\$214,348	5.32%	100.00%	100.00%

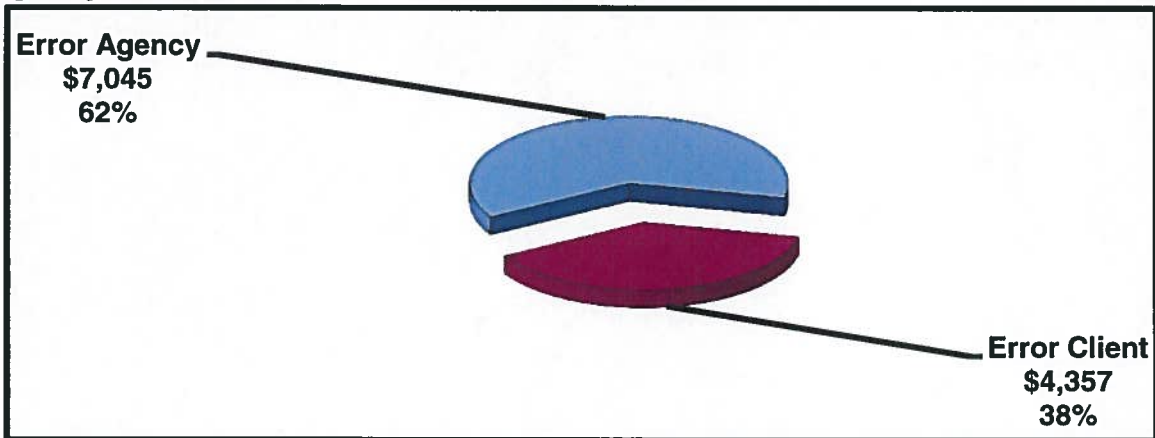
5. STATE SNAP Error Rates- Current FY Compared to Previous FYs



6. HIPAC Dollar Errors - Compared to the Remainder of the State



7. Agency-vs-Client Errors



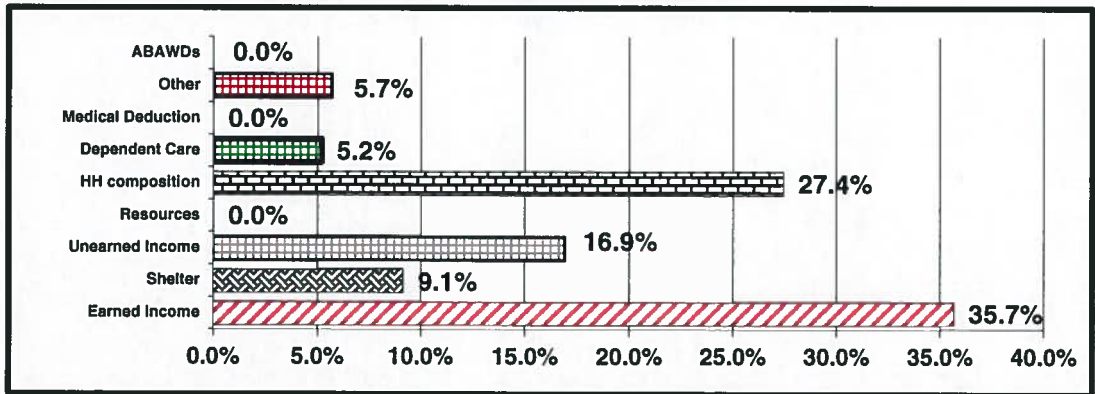
Average Client Error = \$161

Average Agency Error = \$138

8. AGENCY/CLIENT DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT

<i>Food Stamps</i>	<i>Agency</i>	<i>Client</i>	<i>% Agency Cause</i>
Earned Income	\$1,771	\$2,295	43.6%
Shelter	\$575	\$465	55.3%
Unearned Income	\$946	\$981	49.1%
Resources	\$0	\$0	0.0%
HH composition	\$2,618	\$510	83.7%
Dependent Care	\$486	\$106	82.1%
Medical Deduction	\$0	\$0	0.0%
Other	\$649	\$0	100.0%
ABAWDs	\$0	\$0	0.0%

9. SNAP DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT



10. SNAP DOLLAR ERROR BREAKDOWN BY SPECIFIC ELEMENT

<i>Percent</i>	<i>Total</i>	<i>Element</i>	<i>Element Discription</i>
33.58%	\$3,829	311	WAGES & SALARIES
14.44%	\$1,647	150	HOUSEHOLD COMPOSITION
5.54%	\$632	363	SHELTER DEDUCTION
0.00%	\$0	211	BANK ACCOUNTS
3.58%	\$408	364	SUA
3.04%	\$347	130	CITIZENSHIP/NON-CITIZEN STATUS
5.10%	\$582	344	PA/GA GRANT
4.03%	\$460	520	ARITHMETIC COMPUTATION
0.37%	\$42	342	CONTRIBUTIONS
0.85%	\$97	333	SSI BENEFITS
0.00%	\$0	334	UCB BENEFITS
8.23%	\$938	331	RSDI BENEFITS
0.00%	\$0	221	REAL PROPERTY
0.96%	\$109	346	OTHER UEI
9.44%	\$1,076	111	STUDENT STATUS
0.00%	\$0	365	MEDICAL DEDUCTIONS
0.00%	\$0	170	SOCIAL SECURITY NUMBERS
1.66%	\$189	160	EMPLOYMENT AND TRAINING
0.00%	\$0	140	RESIDENCY
0.00%	\$0	335	WORKERS COMP BENEFITS
0.88%	\$100	350	CHILD SUPPORT
0.00%	\$0	161	ABAWDS
0.00%	\$0	213	OTHER LIQUID ASSETS/PERSONAL PROP
0.00%	\$0	530	TRANSITIONAL BEN
2.08%	\$237	312	SELF-EMPLOYMENT INCOME
0.52%	\$59	332	VA BENEFITS
0.00%	\$0	347	UEI-TANF
0.51%	\$58	371	COMBINED GROSS INCOME
0.00%	\$0	163	VOLUNTARY QUIT
5.19%	\$592	323	DEPENDENT CARE
0.00%	\$0	225	COMBINED RESOURCES

11. STATEWIDE CAUSES OF AGENCY ERROR --- FFY 2014

In this table, general cause for agency error is ranked by the top three error causing areas

- R No action on reported information
- P Policy or procedure not applied or not correctly applied
- V Inadequate verification
- M Math or transcription error
- F No action on anticipated or known changes
- X Old or invalid data or coding not removed from ASPEN
- O Other
- S ASPEN or CSED systems caused error

	ALL Err	EI	HHC	UEI
R	\$1,405	\$539	\$166	\$285
P	\$5,470	\$1,232	\$2,452	\$491
V	\$0	\$0	\$0	\$0
M	\$0	\$0	\$0	\$0
F	\$0	\$0	\$0	\$0
X	\$0	\$0	\$0	\$0
O	\$0	\$0	\$0	\$0
S	\$170	\$0	\$0	\$170
Total	\$7,045	\$1,771	\$2,618	\$946

Agency errors with "No action on reported information", "policy or procedure not applied or not correctly applied", "ASPEN or CSED system caused error" account for 100% of agency caused dollar errors. Errors in "earned income", "unearned income", and "Household Composition" elements account for 76% of the agency-caused error rate.

12. DOLLAR ERROR BY: HOUSEHOLD SIZE

	1	2	3	4	5	6+
\$	\$2,633	\$2,114	\$1,922	\$2,643	\$1,584	\$506
%	23.1%	18.5%	16.9%	23.2%	13.9%	4.4%

13. AVERAGE HOUSEHOLD SIZE

All Cases	2.3
Correct Cases	2.2
Error Cases	2.7
Client Error Cases	2.8

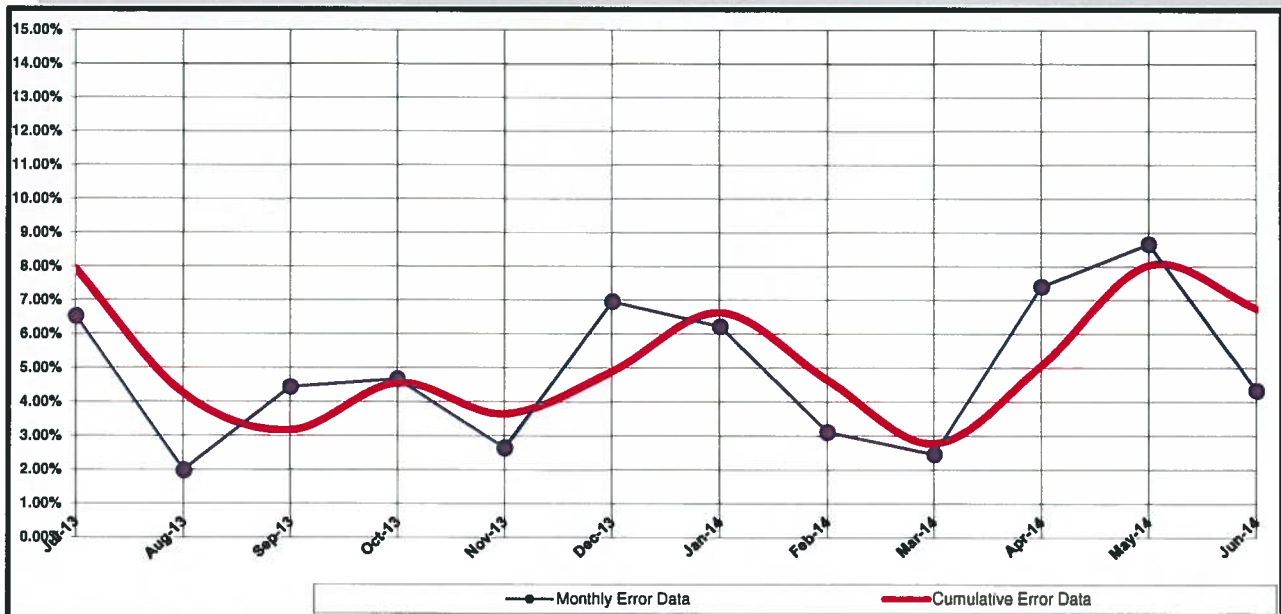
14. DOLLAR ERROR BY: TIME OF OCCURRENCE

	\$	%
Approval	\$3,978	34.9%
Recert	\$2,071	18.2%
Change	\$765	6.7%
Transitional FS	\$0	0.0%
Semi Annual	\$4,513	39.6%
Annual Report	\$75	0.7%

15. CASE ERROR BY: TIME OF OCCURRENCE

	#	%
Approval	24	30.8%
Recert	15	19.2%
Change	8	10.3%
Transitional FS	0	0.0%
Semi-Annual	30	38.5%
Annual Report	1	1.3%

16. ERROR RATES BY: MONTH AND FFY CUMULATIVE

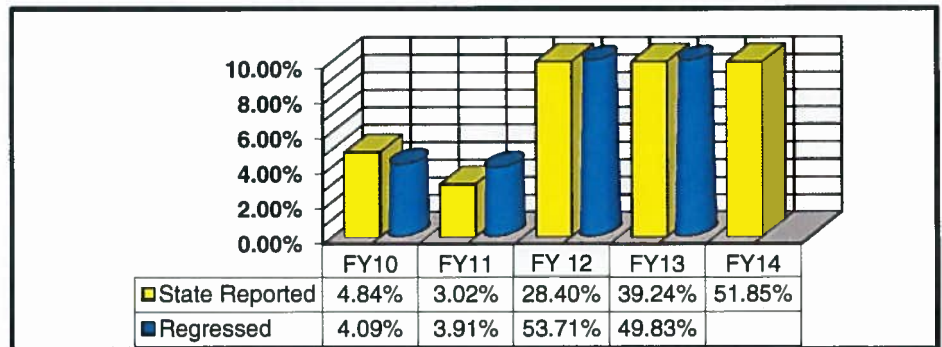


FFY 2014 Negative Statewide Error Rates

1. Cumulative Negative Case Error Rate

Valid	316
Invalid Total	350
Invalid Error	79
Invalid Notice	271
Drop	9
Total Sampled	675
% Invalid Notice	40.15%
% Invalid Error	11.70%
% Invalid Total	51.85%

2. State Negative Error Rates



3. REGIONAL - Cumulative Negative Error Rates

NE Region		Valid	Invalid	Total	Invalid
04	Colfax	2	1	3	33.3%
21	Rio Arriba	7	9	16	56.3%
23	Sandoval	22	26	48	54.2%
25	San Miguel	8	9	17	52.9%
26	Santa Fe	8	17	25	68.0%
29	Taos	4	7	11	63.6%
NE Region Totals		51	69	120	57.5%

NW Region		Valid	Invalid	Total	Invalid
17	McKinley	17	15	32	46.9%
24	San Juan	13	14	27	51.9%
32	S. Valencia	3	3	6	50.0%
33	Cibola	6	3	9	33.3%
42	N. Valencia	15	9	24	37.5%
NW Region Totals		54	44	98	44.9%

Central Region		Valid	Invalid	Total	Invalid
01	SE Bernalillo	8	17	25	68.0%
35	NW Bernalillo	30	29	59	49.2%
36	SW Bernalillo	37	26	63	41.3%
39	NE Bernalillo	30	40	70	57.1%
30	Torrance	5	5	10	50.0%
Central Region Totals		110	117	227	51.5%

SE Region		Valid	Invalid	Total	Invalid
03	Chaves	15	16	31	51.6%
05	Curry	5	9	14	64.3%
08	Eddy	5	7	12	58.3%
10	Guad/DeBaca	0	0	0	
13	Lea	6	20	26	76.9%
20	Quay	1	2	3	66.7%
22	Roosevelt	3	4	7	57.1%
34	Eddy/Artesia	0	0	0	
SE Region Totals		35	58	93	62.4%

SW Region Totals		Valid	Invalid	Total	Invalid
07	W. Dona Ana	15	12	27	44.4%
09	Grant/Hidalgo	3	6	9	66.7%
14	Lincoln	2	2	4	50.0%
16	Luna	7	1	8	12.5%
19	Otero	10	7	17	41.2%
27	Sierra	1	3	4	75.0%
28	Socorro	6	1	7	14.3%
37	E. Dona Ana	17	18	35	51.4%
38	S. Dona Ana	5	11	16	68.8%
SW Region Totals		66	61	127	48.0%

Central Unit		Valid	Invalid	Total	Invalid
49	CAP	0	1	1	100.0%

4. Negative Case Element Ranking

Error Elements	Denials	Closures	Invalid	% Of Total
Notices	146	125	271	77.43%
Application	42	4	46	13.14%
Verification	11	6	17	4.86%
Employment & Training	0	4	4	1.14%
Combined Net Income	2	1	3	0.86%
Combined Gross Income	1	2	3	0.86%
Voluntary Quit/Reduced Work	1	1	2	0.57%
Other	1	0	1	0.29%
Wages and Salaries	1	0	1	0.29%
Work Registration	0	1	1	0.29%
Student Status	0	1	1	0.29%

Negative Action Time of Occurrence		
Closure	152	43.4%
Denial	198	56.6%

FFY 2014 Recertification Timeliness

	October 13'	November 13'	December 13'	January 14'	February 14'	March 14'	April 14'	May 14'	June 14'	July 14'	August 14'	September 14'	Yearly Average
NE Region													
Colfax			100.0%										100.0%
Rio Arriba	0.0%	100.0%	100.0%	0.0%			80.0%	100.0%	100.0%				72.7%
San Miguel				100.0%	100.0%		100.0%	100.0%	100.0%				100.0%
Santa Fe	100.0%	80.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	75.0%			91.7%
Taos	100.0%	100.0%	100.0%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%
NE Region TOTAL	75.0%	87.5%	100.0%	75.0%	100.0%	100.0%	90.0%	100.0%	88.9%				91.8%
NW Region													
Cibola		50.0%	100.0%					100.0%	100.0%				80.0%
McKinley	50.0%	100.0%	50.0%	0.0%	0.0%	100.0%	0.0%	50.0%	85.7%				60.0%
Sandoval	33.3%	66.7%	66.7%	100.0%	0.0%	50.0%	100.0%	33.3%	100.0%				60.0%
San Juan	100.0%				80.0%	66.7%	100.0%	100.0%	100.0%				87.5%
Valencia South	100.0%		100.0%			100.0%							100.0%
Valencia North		100.0%		100.0%	100.0%	100.0%							100.0%
NW Region TOTAL	66.7%	79.2%	66.7%	66.7%	62.5%	77.8%	83.3%	62.5%	90.9%				73.2%
SW Region													
Dona Ana (West)			100.0%	100.0%	100.0%	100.0%	100.0%		100.0%				100.0%
Dona Ana (East)	100.0%	100.0%		100.0%	100.0%	50.0%	100.0%	100.0%	100.0%				95.7%
Dona Ana (South)	100.0%	100.0%	100.0%	100.0%	100.0%	50.0%	100.0%	66.7%					85.7%
Grant/Hidalgo	100.0%	100.0%	100.0%					100.0%					100.0%
Lincoln	100.0%				100.0%				0.0%				75.0%
Luna		100.0%				100.0%		100.0%	100.0%				100.0%
Otero	100.0%			100.0%	100.0%	100.0%		100.0%	100.0%				100.0%
Sierra					100.0%				100.0%				100.0%
Socorro			100.0%	100.0%	100.0%	100.0%							100.0%
SW Region Total	100.0%	100.0%	100.0%	100.0%	100.0%	75.0%	100.0%	87.5%	91.7%				94.5%
SE Region													
Chaves	100.0%		0.0%	66.7%	100.0%		100.0%	100.0%	50.0%				80.0%
Curry	100.0%		50.0%	100.0%		100.0%	100.0%	0.0%	100.0%				66.7%
Guadalupe							100.0%						100.0%
Eddy		100.0%	100.0%										100.0%
Eddy (Artesia)													
Lea		100.0%	100.0%	100.0%	100.0%				0.0%				88.9%
Quay			100.0%										100.0%
Roosevelt													
SE Region Total	100.0%	100.0%	71.4%	83.3%	100.0%	100.0%	100.0%	71.4%	50.0%				81.6%
Central Region													
Bernalillo (NE)	100.0%	83.3%	75.0%	100.0%	100.0%	100.0%	100.0%	100.0%	60.0%				87.1%
Bernalillo (NW)	100.0%	100.0%	100.0%	100.0%	100.0%	80.0%	100.0%	100.0%	100.0%				97.0%
Bernalillo (SE)	100.0%	100.0%	50.0%		50.0%	100.0%	100.0%	100.0%					90.0%
Bernalillo (SW)	100.0%	100.0%	100.0%	100.0%	100.0%		50.0%	100.0%	100.0%	100.0%			96.0%
Torrance		100.0%				100.0%		100.0%	100.0%				100.0%
Central Region Total	100.0%	96.7%	81.8%	100.0%	90.0%	93.3%	90.0%	100.0%	84.6%				92.9%
Central Unit													
CAP Unit	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
STATE TOTAL	90.7%	90.7%	83.7%	91.7%	91.1%	87.5%	91.7%	83.3%	85.7%				88.4%