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## General Information Memorandum

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**ISD-GI 15-42**

**TO:** ISD Employees

**FROM:**  Marilyn Martinez, Director, Income Support Division

**RE:** National Directory of Contacts and Contact List for State of Ohio

**DATE:** July 23, 2015

Attached is the updated National Directory of Contacts for all States and the Out of State Inquiry Contact List for the State of Ohio issued by the USDA Food and Nutrition Services. These shall be utilized to verify out of state benefits.

If you have questions regarding this GI, please contact Marisa Vigil via email at [Marisa.Vigil@state.nm.us](mailto:Marisa.Vigil@state.nm.us) or at 505-827-1326.

# NATIONAL DIRECTORY OF CONTACTS

Contacts to verify duplicate participation, or obtain verification for SNAP Benefits. This directory is intended for use by authorized personnel in the administration of the SNAP Program.

Revision Date: 06-17-15

<p style="text-align: center;"><b>ALABAMA</b></p> <p><b>SNAP Participation: Email contact preferred to:</b> <a href="mailto:fs@dhr.alabama.gov">fs@dhr.alabama.gov</a></p> <p><b>For other participation questions:</b> Betty S. White, Program Supervisor Alabama Dept. of Human Resources 50 Ripley St, S. Gordon Persons Bldg. Montgomery, AL 36130-4000 Email: <a href="mailto:Betty.White@dhr.alabama.gov">Betty.White@dhr.alabama.gov</a> <a href="mailto:PIDParis@medicaid.alabama.gov">PIDParis@medicaid.alabama.gov</a> Phone: 334-242-1745; Fax: 334-353-1363 <b>Medical Benefits:</b> Phone (334) 242-5010 <b>TANF/FIP:</b> (334) 242-0531</p> <p><b>Claims: Email contact preferred to: Felecia Powell</b> <a href="mailto:Felecia.Powell@dhr.alabama.gov">Felecia.Powell@dhr.alabama.gov</a> For other claims questions: Felecia Powell Same address as above Phone: 334-353-3118; Fax: 334-353-1363</p> <p>WEB: <a href="http://www.dhr.alabama.gov">www.dhr.alabama.gov</a></p>	<p style="text-align: center;"><b>ALASKA</b></p> <p>Alaska Dept of Health &amp; Social Services Division of Public Assistance Contact the office from which the client last received benefits. A list of offices can be found at: <a href="http://dhss.alaska.gov/dpa/Pages/features/org/dpado.aspx">http://dhss.alaska.gov/dpa/Pages/features/org/dpado.aspx</a></p> <p>If location of office is unknown, contact Director's Office/Policy Section at <a href="mailto:DPApolicy@alaska.gov">DPApolicy@alaska.gov</a> Phone: (907) 465-3347 Address: PO Box 110640, Juneau, AK 99811-0640</p> <p>WEB: <a href="http://www.hss.state.ak.us/dpa/">http://www.hss.state.ak.us/dpa/</a></p> <p><b>The State would prefer a FAX sent to (907) 465-5254.</b></p>
<p style="text-align: center;"><b>ARIZONA</b></p> <p>Dept. of Economic Security Communication Center <b>Emails are preferred over faxing requests.</b></p> <p>Email requests to: <a href="mailto:Azstateinquiries@Azdes.gov">Azstateinquiries@Azdes.gov</a></p> <p>FAX: 602-353-5746 Phone number for request messages can be left at: (602) 771-2047</p> <p>WEB: <a href="http://www.azdes.gov">www.azdes.gov</a></p>	<p style="text-align: center;"><b>ARKANSAS</b></p> <p><b>Ruthie Broughton</b> DHS Program Manager, Customer Assistance Unit PO Box 1437, Slot S-341 Little Rock, Arkansas 72203-1437 Phone: (501) 682-8993 Toll Free: 1-800-482-8988 If neither of the above work: 501-682-8290 Email: <a href="mailto:ruthie.broughton@arkansas.gov">ruthie.broughton@arkansas.gov</a></p> <p>WEB: <a href="http://www.arkansas.gov/dhhs">www.arkansas.gov/dhhs</a></p>
<p style="text-align: center;"><b>CALIFORNIA</b></p> <p>California Department of Social Services 744 P Street, MS 8-4-23 Sacramento, CA 95814-6400</p> <p>OUT OF STATE INQUIRIES <b><u>The city and/or county in which the client resided in California must be provided in order to provide a referral to one of the 58 counties for verification of benefits.</u></b></p> <p>Telephone number: (916)651-8848; press 1, then press 7 <b>OR</b> FAX number: (916)651-8866 <b>OR</b> <a href="http://www.cdss.ca.gov/cdssweb/entres/pdf/CountyCentralIndexListing.pdf">http://www.cdss.ca.gov/cdssweb/entres/pdf/CountyCentralIndexListing.pdf</a> to get a Central County Index Listing.</p>	<p style="text-align: center;"><b>COLORADO</b></p> <p><b>Patrick Lopez</b>, Program Assistant Food Assistance-Food Stamps, Dept of Human Services 1575 Sherman St, 3rd Fl Denver, CO 80203 Phone: (303) 866-3122 Fax: (303) 866-5098 Email: <a href="mailto:patrick.lopez@state.co.us">patrick.lopez@state.co.us</a></p> <p>Fraud Hotline: 1-877-934-6361 recording</p> <p>WEB: <a href="http://www.cdhs.state.co.us">www.cdhs.state.co.us</a></p>

## CONNECTICUT

Department of Social Service  
Office of Public Affairs  
55 Farmington Ave.  
Hartford, CT 06105-3725

### **For SNAP:**

FAX Request on your AGENCY'S  
LETTERHEAD to 860-566-2022.

Allow 3 to 5 working days for a response.

### **For TANE:**

Contact Elaine Davis  
Telephone: 1-860-566-2022 or  
Email: [Elaine.Davis@ct.gov](mailto:Elaine.Davis@ct.gov)

## DELAWARE

### **FOR SNAP**

Yvonne Smith-Rahama  
Delaware Division of Social Services  
Po Box 906, New Castle, DE 19720  
Phone: 302-255-9659  
Email: [DHSS\\_DSS\\_Outofstate@state.de.us](mailto:DHSS_DSS_Outofstate@state.de.us)

Web: <http://www.dhss.delaware.gov/dhss/dss>

### **FOR ALL OTHER PROGRAMS**

Delaware Department of Health and Social Services  
Audit & Recovery Management Services (ARMS)  
1901 N. DuPont Highway, New Castle, DE 19720

Effective May 1, 2012, Delaware will no longer respond to fax requests for PARIS matches. To verify public assistance benefit status in Delaware for dual participation alerts & investigations, PARIS matches, etc., please send an email from your STATE or COUNTY email account to:

**DE PARIS-ARMS@state.de.us** with the following information\*:

1. "Out-of-State Inquiry" in the subject line  
Your Name, Title, Agency Name, Address, phone number and fax number in the body of the email
2. **Name(s) and date(s) of birth** for the household member(s) applying for, or receiving, benefits in your State
3. The **last four digits** of each member(s) **Social Security Number**
4. A **current address for the household member(s)** and the date it was reported to your state so that request for contact letter(s) and/or closure notice(s) can be sent to the client

(\*if your email address is not recognized as a State or County agency you may be required to verify your identity in another manner)

Responses to your request will be sent via email within 5 business days.

## DISTRICT OF COLUMBIA

Penny Boyd  
DC Department of Human Services  
Economic Security Administration  
64 New York Avenue, N.E. – 5<sup>th</sup> Floor  
Washington, D.C. 20002  
Phone: (202) 535-1441  
Fax #: (202) 535-1455  
Email: [Penny.Boyd@dc.gov](mailto:Penny.Boyd@dc.gov)

WEB: [www.dhs.dc.gov](http://www.dhs.dc.gov)

## FLORIDA

### **Out of State inquiries:**

Miami Call Center  
PREFERRED METHOD: Email to:  
**D11.SFL.CallCenter@myflfamilies.com**  
(You should hear back from them within 5 business days)

**Dept. of Children & Families**  
1317 Winewood Blvd., Bldg. 3, Room 435  
Tallahassee, FL 32399-0700  
Phone: 866-762-2237  
Fax: 1-866 658 4135

WEB: [www.dcf.state.fl.us/ess/](http://www.dcf.state.fl.us/ess/)

## GEORGIA

DFCS Customer Service Operations  
2 Peachtree Street, Suite 8-268  
Atlanta, Georgia 30303  
Phone: 1-877-423-4746; Fax: 1-888-740-9355.

### **Email inquiry is the preferred method:**

Send requests for out-of-State verification to:

- DHS-DFCS Customer Service mailbox (Eligibility)  
**customer\_services\_dfcs@dhs.ga.gov**
- DHS-OIG Out-of-State Inquiry mailbox (For PARIS Interface and Claims Only): **ga.paris@dhs.ga.gov**

## GUAM

Annie Gozum-Soto, Administrator  
Bureau of Economic Security, Division of Public Welfare  
Department of Public Health and Social Services  
123 Chalan Kareta  
Mangilao, Guam 96913-6304  
**Email:** [annie.soto@dphss.guam.gov](mailto:annie.soto@dphss.guam.gov)  
Contact number: 671-735-7354  
FAX: (671) 734-5910  
WEB: <http://dphss.guam.gov>

## HAWAII

Department of Human Services  
State Office Administrative Assistant (FSP & TANF)  
Benefit, Employment & Support Services Division  
820 Mililani Street, Suite 606  
Honolulu, HI 96813

Phone: (808) 586-5720 (SNAP)  
Phone: (808) 586-5732 (TANF)

If unable to get through, please call (808) 586-5735 for both SNAP/TANF.

WEB: <http://hawaii.gov/dhs>

## IDAHO

Idaho Department of Health & Welfare  
Division of Welfare, 2<sup>nd</sup> Floor  
P.O. Box 83720  
Boise, ID 83720-0036

Contact information to verify benefit status for **applicants** in your state coming from Idaho:

Phone: (208) 334-5815  
Fax: (208) 334-5817 or 1-866-434-8278  
Email: [mybenefits@dhw.idaho.gov](mailto:mybenefits@dhw.idaho.gov)

**To verify benefit status in Idaho for clients already active on benefits in your state (dual participation alerts & investigations, PARIS matches, etc.), please contact the Fraud Unit via e-mail at:**  
**[welfraud@dhw.idaho.gov](mailto:welfraud@dhw.idaho.gov)**

WEB: <http://www.healthandwelfare.idaho.gov/>

## ILLINOIS

Illinois Department of Human Services  
Bureau of Customer Support and Services  
2<sup>nd</sup> Floor Harris I, 100 South Grand Ave E  
Springfield, IL 62762  
Email: [DHS.WebBits@Illinois.gov](mailto:DHS.WebBits@Illinois.gov) (Please note "Out of State Inquiry" in the subject line of all emails.)  
Phone: (217) 524-4174  
Fax 217-557-1370

WEB: [www.dhs.state.il.us](http://www.dhs.state.il.us)

## INDIANA

Indiana Family & Social Services Administration  
P.O. Box 1810  
Marion, IN 46952

To request client participation only, email:  
[LaRhonda.Forbes@fssa.in.gov](mailto:LaRhonda.Forbes@fssa.in.gov)

CALL CENTER: (Note: The numbers are intended to be the same)  
Phone: 1-800-403-0864  
Fax: 1-800-403-0864  
(Include SSN, DOB and full name)

WEB: [www.in.gov/fssa/](http://www.in.gov/fssa/)

## IOWA

Integrated Claims Recovery Unit  
PO Box 36570  
Des Moines, IA 50315  
**To verify benefits and/or TANF months:**  
Call Integrated Claims Recovery Unit at:  
Phone: 1-877-855-0021; OR Fax: 515-564-4095 OR  
Email: [ICRU@dhs.state.ia.us](mailto:ICRU@dhs.state.ia.us)

### **To have an active Iowa case closed:**

Clients can call Customer Service Call Center at 1-877-347-5678 OR Email: [IMCustomerSC@dhs.state.ia.us](mailto:IMCustomerSC@dhs.state.ia.us)  
Website: [www.dhs.state.ia.us](http://www.dhs.state.ia.us)

## KANSAS

Kansas Department for Children and Families  
Economic and Employment Services  
555 S Kansas Avenue  
Topeka, KS 66603

Out-of-State Inquiries for SNAP and TANF:  
[ebtmail@dcf.ks.gov](mailto:ebtmail@dcf.ks.gov)

WEB: [www.dcf.ks.gov](http://www.dcf.ks.gov)

## KENTUCKY

Send OUT OF STATE INQUIRIES For SNAP, MEDICAID and TANF - Email: [Outofstateinquiries@ky.gov](mailto:Outofstateinquiries@ky.gov)

Phone: (502) 564-3440

WEB: <http://cfc.ky.gov>

## LOUISIANA

Cara (Yvette) Shields, Program Specialist  
Louisiana Department of Children and Family Services  
Bureau of Communications & Governmental Affairs  
627 North 4th Street, 8th Floor  
Baton Rouge, Louisiana 70802  
Phone: (225) 342-2342; FAX: (225) 342-9833  
Email: [cara.shields@la.gov](mailto:cara.shields@la.gov)  
WEB: [www.dcss.louisiana.gov](http://www.dcss.louisiana.gov)

## MAINE

**A signed release is required to obtain the verification Out-of-State Inquiries**

ACES Help Desk – Eligibility Specialists  
Department of Health and Human Services Office for Family Independence  
19 Union Street, SHS#11  
Augusta, ME 04333 Phone: (207)-624-4130 Fax: (207) 287-3455  
E-Mail: [DESK.ACESHELP@Maine.gov](mailto:DESK.ACESHELP@Maine.gov)  
WEB: <http://www.maine.gov/dhhs/ofi/index.html>

## MARYLAND

Maryland Department of Human Resources  
311 W. Saratoga St.  
Baltimore, MD 21201

For out of state inquiries for all programs or PARIS matches, forward your request to:  
**Email:** [dhhr.outofstateinquiry@maryland.gov](mailto:dhhr.outofstateinquiry@maryland.gov)

## MASSACHUSETTS

MA Department of Transitional Assistance  
Data Matching Unit  
600 Washington Street, 5th Floor  
Boston, MA 02111

**MAIL or FAX REQUEST ON AGENCY LETTERHEAD: FAX # 617-889-7847**

WEB: [www.state.ma.us/DTA](http://www.state.ma.us/DTA)

## MICHIGAN

### **Current Benefit Information:**

Dept of Human Services  
PO Box 30037  
235 S. Grand Ave.  
Lansing, MI 48909

### **Out-of-State Inquiries by Professional Staff only:**

1-517-373-3908

### **General SNAP Inquires by clients :** 1-855-ASK-MICH

FAX: 1-517-335-6054

Email: [DHS-ICU-Customer-Service@michigan.gov](mailto:DHS-ICU-Customer-Service@michigan.gov)

(Require client's new address before they will close case in MI (if sending request via fax or email)

WEB: [www.michigan.gov/dhs](http://www.michigan.gov/dhs)

## MINNESOTA

Minnesota Department of Human Services  
Economic Assistance and Employment Services Division  
PO Box 64951  
St. Paul, MN 55164-0951  
Out of State Inquiries for case status of SNAP and TANF programs and the number of TANF months expended are provided through an automated web service.

Go to the website by clicking on this link:

**Minnesota SNAP and TANF Verification Web Site**

**Or** type the web site address into your browser address bar:

**<https://mn.gov/snap-tanf-benefit-verification/>**  
At the web site home page, **complete** the required fields for self- registration. In the code field, enter the word **guest**. After accepting the Oath, click the **Next** button which brings up the client information page. When all the client information has been entered, click the **submit** button which generates the request. A secure email response will be sent to the requestor with the results of the benefit verification. **No other means for requesting this information is offered.**

## MISSISSIPPI

Department of Human Services  
Division of Field Operations  
P.O. Box 352  
Jackson, MS 39205  
Phone: 1-800-948-3050

### **OUT OF STATE INQUIRES:**

**Email:** [ea.CustomerService@mdhs.ms.gov](mailto:ea.CustomerService@mdhs.ms.gov)

**This is preferred method for requests:** Please include email address, agency telephone number and mailing address. Also include case member's name, date of birth, SSN, current mailing address and brief description of verification that is needed.

FAX: 601-359-4550 (Not preferred)

WEB: [www.mdhs.state.ms.us](http://www.mdhs.state.ms.us)

## MISSOURI

Correspondence and Information Unit  
Family Support Division  
Department of Social Services  
P.O. Box 2320,  
Jefferson City, MO 65102-2320  
Interactive Voice Response: 1-800-392-1261  
Email: [Cole.CoXIX@dss.mo.gov](mailto:Cole.CoXIX@dss.mo.gov)  
WEB: <http://www.dss.mo.gov>

**OR**

Out-of-State line: The Family Support Division  
Information Center at 855-FSD-INFO or 855-373-4636,  
Option 3.

## MONTANA

### Mollye Gauer

Department of Public Health & Human Services  
Human & Community Services Division  
PO Box 202925, Helena, MT 59620-2925  
Phone: (406) 444-9401;  
Email: [mgauer@mt.gov](mailto:mgauer@mt.gov)

WEB: <http://www.dphhs.mt.gov/>

### For TANF months verification ONLY:

Pam Barragato, TANF Program Officer  
111 N. Jackson, Helena, MT 59601  
Phone: (406)444-4139; FAX: (406)444-0617 **OR**  
Email: [PBarragato@mt.gov](mailto:PBarragato@mt.gov)

## NEBRASKA

### Customer Service Center

Economic Assistance Customer Service Center  
Toll-free: 1-800- 383-4278  
WEB: [www.accessnebraska.ne.gov](http://www.accessnebraska.ne.gov)

For verification of TANF months:

Email:  
[DHHS.EconomicAssistancePolicyQuestions@nebraska.gov](mailto:DHHS.EconomicAssistancePolicyQuestions@nebraska.gov)

Medicaid inquiries: Email at  
[DHHS.MedicaidPolicyQuestions@nebraska.gov](mailto:DHHS.MedicaidPolicyQuestions@nebraska.gov)

## NEVADA

Dept of Health & Human Services  
Division of Welfare and Supportive Services  
1470 College Parkway  
Carson City, NV 89706

### Out of State Inquiries:

Email: [WELFOOSINQUIRIES@DWSS.NV.GOV](mailto:WELFOOSINQUIRIES@DWSS.NV.GOV) (Prefer)

**OR**

Fax: 775-684-0680

Nevada requires requests to be sent on agency letterhead. Please include clients; Name, Date of Birth; the SSN or the last 4 of the SSN; and a listing of all household members who are applying for assistance in your state. Also be sure to include the return information (your name, phone, and fax #'s). Please allow 3 – 5 business days for a response.

WEB: <http://dwss.nv.gov>

## NEW HAMPSHIRE

NEW HAMPSHIRE  
Client Services/SOP\_Brown  
Department of Health & Human Services  
Division of Client Services  
129 Pleasant St, Concord, NH 03301

Contact: Holly Hodge  
Tel: 603-271-9725  
Email: [Holly.Hodge@dhhs.state.nh.us](mailto:Holly.Hodge@dhhs.state.nh.us)

Client Services #: 603-271-9700.  
In-state 800#: 1-800-852-3345 x 9700  
FAX: (603)-271-4230

WEB: <http://www.dhhs.nh.gov/>

## NEW JERSEY

Department of Human Services  
Division of Family Development  
Program Assessment and Integrity Unit  
P.O. Box 716  
Trenton, NJ 08625-0716

NJ no longer accepts faxed requests. The request must be e-mailed to [dfd.paiu@dhs.state.nj.us](mailto:dfd.paiu@dhs.state.nj.us). It is also required that the individual's name, DOB and last 4 numbers of their SSN be included.

NJ is unable to accept secured email. If a State only has a secured email system, call (609)588-2283 to be referred to the appropriate local county welfare agency (you will need to know the county the household received benefits in NJ) which will provide them with the information. Contact Robert Clayborne, Supervisor, 609-631-4552, if you need any assistance.

WEB: [www.state.nj.us/humanservices/dfd/index.html](http://www.state.nj.us/humanservices/dfd/index.html)

## NEW MEXICO

**FOR OUT-OF-STATE BENEFIT INQUIRIES, PLEASE:** FAX your request (on Agency's letterhead or with Client's signed Release) to: (505) 827-7203

Or you may CALL: (505) 827-7250  
EMAIL: Linda Threet at [linda.threet@state.nm.us](mailto:linda.threet@state.nm.us)

New Mexico Human Services Department  
Income Support Division  
P.O. Box 2348  
Santa Fe, NM 87504-2348  
(505) 827-7250

WEB: [www.hsd.state.nm.us](http://www.hsd.state.nm.us)

## NEW YORK

**TO VERIFY RECEIPT OF SNAP BENEFITS OR TANF ASSISTANCE OR TANF MONTHS:** FAX Request on your AGENCY'S LETTERHEAD to the OUT-OF-STATE INQUIRY UNIT at 518-474-8090. No Email/Phone.

**FOR FRAUD ISSUES ONLY: DO NOT SUBMIT VERIFICATION REQUESTS TO MR. PITTZ**

**Larry Pittz**, Director  
Program Integrity, Audit & Quality Improvement  
NYS OTDA, Riverview Center  
4th Floor, 40 N Pearl St., Albany, NY 12243

Phone (518) 402-0125; Fax (518) 402-0121  
Email: [Larry.Pittz@otda.state.ny.us](mailto:Larry.Pittz@otda.state.ny.us)

WEB: <http://www.dfa.state.ny.us>

## NORTH CAROLINA

North Carolina Department of Health & Human Services Division of Social Services

**Out of State Inquiries for SNAP and TANF:**

**Mail:** DHHS (EBT) Call Center  
P. O. Box 190  
Everetts, NC 27829

**Fax:** (252) 789-5395

**Phone:** 1-866-719-0141

**Email:** [ebt\\_esc\\_leads@dhhs.nc.gov](mailto:ebt_esc_leads@dhhs.nc.gov)

NOTE: When forwarding request to the DHHS Call Center, include your agency's name, mailing address, telephone number, and fax number if not already indicated in your request. Due to NC security requirements with SSNs, if your original e-mail contained a full SSN, it will be edited so that only the last four digits remain.

WEB: [www.ncdhhs.gov/dss](http://www.ncdhhs.gov/dss)

## NORTH DAKOTA

ND Department of Human Services  
600 East Boulevard Ave, Dept 325  
Bismarck ND 58505-0250

**Out of State Inquiries for SNAP and TANF:**

Fax or send a secure E-mail request with client's name, SSN, and DOB on your Agency's Letterhead to:

Fax: 701-328-1060

Email: [dhseap@nd.gov](mailto:dhseap@nd.gov)

Phone: Nadine Philp (701) 328-2332

Emily Schumacher (701) 328-3513

Please allow 1 to 3 business days for a response

**Out of State Inquiries for Medicaid:**

Fax or send a secure E-mail request with client's name, SSN, and DOB on your Agency's Letterhead to:

Fax: 701-328-5406

Email: [jhelbling@nd.gov](mailto:jhelbling@nd.gov)

Phone: Janet Helbling (701) 328-1065

Website: [www.nd.gov/dhs/services](http://www.nd.gov/dhs/services)

## OHIO

Office of Family Assistance  
Ohio Department of Job & Family Services  
P.O. Box 183204, Columbus, Ohio 43218-3204  
Phone: 614-466-4815 option 2, 1  
FAX: 614-466-1767  
WEB: [www.jfs.ohio.gov/](http://www.jfs.ohio.gov/)

**Food Assistance/TANF Out of State Inquiries**

Our Staff cannot provide benefit information. Because Ohio is a state supervised, county administered state, any eligibility information must be provided by the county agency. Please FAX request w/**clients name, SSN, DOB, & the County** they lived in Ohio on your Agency letterhead. To receive direct contact information for each county agency, see attached.

## OKLAHOMA

**Out-of-State Inquiry contact information:**

SNAP inquiries: [SNAP@okdhs.org](mailto:SNAP@okdhs.org)

LIHEAP inquiries: [liheap2@okdhs.org](mailto:liheap2@okdhs.org)

Phone: 405-521-3444

**Kathie Wright**

Program Manager, Adult and Family Services  
Oklahoma Department of Human Services  
Sequoyah Memorial Office Building, 2400 N. Lincoln Blvd.,  
Oklahoma City, OK 73105

P.O. Box 25352, Oklahoma City, OK 73125

Phone: (405) 521-3444 Fax: (405) 521-4158

Email: [Kathie.wright@okdhs.org](mailto:Kathie.wright@okdhs.org)

WEB: [www.okdhs.org](http://www.okdhs.org)

## OREGON

### Oregon requires States to fax their request:

**TO VERIFY RECEIPT OF SNAP, MEDICAL, AND/OR TANF BENEFITS:**  
FAX request w/**client's name, SSN & DOB** on your Agency's Letterhead to **(503) 373-7032**.

Oregon Department of Human Services  
500 Summer St. NE, E-48  
Salem, OR 97301-1066  
Phone: (503) 945-5600  
Fax: (503) 373-7032 or 503-581-6198

Web:  
<http://www.oregon.gov/DHS/assistance/index.shtml>

## PENNSYLVANIA

Use this contact first:  
Division of Hotline and Correspondence  
Pennsylvania Department of Public Welfare  
P.O. Box 2675  
Harrisburg, PA 17105-2675  
Phone: (717) 787-3119  
Fax: (717) 705-0040  
Email: [ra-dpwoimnet@pa.gov](mailto:ra-dpwoimnet@pa.gov)  
Web: [www.dpw.state.pa.us](http://www.dpw.state.pa.us)

Please send out-of-state requests by fax or secure e-mail on your state's letterhead and include the following: (1) Name of the household members who are applying for benefits (2) each members date of birth and last 4 of their social security number (3) the client's new address. Allow 3 to 5 business days for a response.

## RHODE ISLAND

Rhode Island Department of Human Services  
57 Howard Ave  
Louis Pastore Building  
Cranston, RI 02920

### **Requests for verification must be in writing and faxed to:**

Rhode Island IEVS Unit  
Fax: 401-415-8563

**Unit will respond to you by FAX. Please provide your fax number when submitting your request.**

**For PARIS Match:**  
Fax: 401-462-2175

WEB: <http://www.dhs.ri.gov/>

## SOUTH CAROLINA

South Carolina Department of Social Services  
Division of Family Assistance  
P.O. Box 1520  
Columbia, SC 29202-1520

Please email all out of state inquiries for **SNAP** and/or **TANF** to: [ClientServices@dss.sc.gov](mailto:ClientServices@dss.sc.gov)  
**Subject line should read: 'Out of State Inquiry from 'name of state'**  
**We will be unable to process your request without the following information:**

- 1- Individual's name, SS#, and current address  
OR
- 2- Individual's name, last four digits of the SS#, date of birth, and current address

If unable to email, please fax inquiries to 803-898-7313, ATTN: Client Services.

## SOUTH DAKOTA

Department of Social Services  
700 Governors Drive  
Pierre, South Dakota 57501-2291  
Phone: 1-877-999-5612 (toll free) or  
1-605-773-3493 (direct)

Email: [SNAP@state.sd.us](mailto:SNAP@state.sd.us)

WEB: <http://dss.sd.gov/foodstamps/>

## TENNESSEE

Food Stamp Policy  
Department of Human Services  
Citizen Plaza Bldg, 8<sup>th</sup> Floor  
400 Deaderick Street  
Nashville, TN 37248-7200

For Out-of-State Inquiries and PARIS Matches :

**Must send a Fax to: (615) 687-5535**  
**ON STATE LETTERHEAD, PLEASE INCLUDE THE FOLLOWING REQUESTED INFORMATION:**  
Your Name, Agency Name and Address, phone number and fax number

- 1) Names of household members applying for benefits in your State
- 2) Complete Social Security Numbers
- 3) A Current Address so that closure notices can be sent to the client

WEB: [www.state.tn.us/humanserv/](http://www.state.tn.us/humanserv/)



## TEXAS

Texas Health and Human Services Commission  
**Fax:** 1-877-447-2839 (Please submit one inquiry per page and fax each inquiry separately on agency letterhead.)

OR

**Phone:** 1-877-541-7905, then select the following options from the Interactive Voice Response System:

- Option 1 for English;
- Option 2 for Your Texas benefit information;
- Option 1 for Medicaid, SNAP and TANF information;
- Option 1 to enter Social Security number for someone on your case; –OR–
- Option 2 to enter your case number –OR–
- Option 3 if information is unknown or help with the YourTexasBenefits.com website;
- Option 4 for change status (caller will be routed to the next available agent)

Note: Inquiries regarding TANF countable months are required via Fax.

## UTAH

Department of Workforce Services  
Eligibility Services Division  
P.O. Box 143245  
Salt Lake City, UT 84114-3245

Phone: 866-435-7414  
Press Option 5 for Out-of- State inquires.

WEB: [www.jobs.utah.gov](http://www.jobs.utah.gov)

WEB: [www.dhs.utah.gov](http://www.dhs.utah.gov) (Dept. of Human Services)

## VERMONT

### Call Center

Economic Services Benefits Service Center  
103 South Main St  
Waterbury, VT 05671-1201

**Preferred:** Toll-free: 1-800- 479-6151.  
If 800# is not working, call (802) 828-6896

WEB: [www.mybenefits.vt.gov](http://www.mybenefits.vt.gov) (this site can be used, but not preferred).

## VIRGINIA

Virginia Department of Social Services  
Division of Benefit Programs – 9<sup>th</sup> Floor  
801 East Main Street  
Richmond, VA 23219-2901  
WEB: <http://www.dss.virginia.gov/benefit/foodstamp.cgi>

**\*\*VIRGINIA NO LONGER ACCEPTS TELEPHONE REQUEST\*\*.** Instead, please submit **ONE** request to the below email address.

EMAIL: [VAoutofstateverifications@dss.virginia.gov](mailto:VAoutofstateverifications@dss.virginia.gov) (Effective 03/01/15)

**\*\* EXPEDITED/URGENT CASES PLEASE CALL THE TELEPHONE NUMBER BELOW FOR ASSISTANCE\*\***

### Please Include the Following:

1. **Subject Line:** 'Out of State Inquiry from 'Requesting State Name'
2. **Clients name, DOB, SSN (if last four only, you must provide entire DOB), and current address**
3. **All household members who are applying for assistance in your state**

**\*\*If your email address is not recognized as a State or County agency you will be required to verify your identity in another manner\*\***

If unable to send request via email, please send Fax to (804) 726-7357 or Fax: (804) 726-7669  
Be sure to include the return information (your name, agency telephone number and agency fax number).

Please allow 3 – 5 business days for a response which will be sent via the requested method. Please contact the following individuals if you need assistance or have not received your request within the allotted timeframe.

**Maryellen O'Hare**

Phone: (804) 726-7378

**Ronnita Hill (Supervisor)**

Phone: (804) 726-7978

**\*\*PARIS Matches: PARIS matches must use the contact information provided in the match\*\***

<p style="text-align: center;"><b>VIRGIN ISLANDS</b></p> <p>Emmanueline Archer          Department of Human Services          Division of Family Assistance          1303 Hospital Ground, STE 1          St. Thomas, VI 00801-6722          Phone (340-774-0930 ext. 4309 or (340) 774-2399          Fax (340) 777-5449          Email: <a href="mailto:emmanueline.archer@dhs.vi.gov">emmanueline.archer@dhs.vi.gov</a></p>	<p style="text-align: center;"><b>WASHINGTON</b></p> <p>STATE OF WASHINGTON - <u>Direct out-of-state inquiries for SNAP, Medicaid and TANF and PARIS inquiries to:</u>          Toll-free # (Preferred): 1-855-927-2747 or (1-855-WAPARIS)</p> <p><u>FAX #:</u> 1-888-212-2319</p> <p><u>Mailing Address:</u>          Department of Social and Health Services          Office of Program integrity and Quality Assurance          Attn: PARIS Unit          PO Box 45410          Olympia, WA 98504-5410</p>
<p style="text-align: center;"><b>WEST VIRGINIA</b></p> <p>Department of Health &amp; Human Resources          Division of Family Assistance          350 Capitol St., Room B-18          Charleston, WV 25301-3705          Phone: (304) 356-4619 (Request to speak to the Worker of the Day)</p> <p>Email: <a href="mailto:DHHRbcfbenefitver@wv.gov">DHHRbcfbenefitver@wv.gov</a>          WEB: <a href="http://www.dhhr.wv.gov">www.dhhr.wv.gov</a></p>	<p style="text-align: center;"><b>WISCONSIN</b></p> <p><b>Out-of-State Inquires should be directed to:</b>  <b><u>SNAP and HealthCare (MA):</u></b>          WI Department of Health &amp; Family Services          1 W Wilson St, Madison, WI 53703          Phone: (608) 261-6378--Option 3          Fax: (608) 267-2269          Email: <a href="mailto:DHSCARESCallCenter@wisconsin.gov">DHSCARESCallCenter@wisconsin.gov</a>          Applicant/Members should contact the county agency. To get the phone number of the agency, call 1-800-362-3002 or go to <a href="http://dhs.wi.gov/em/customerhelp">dhs.wi.gov/em/customerhelp</a>.          WEB: <a href="http://dhs.wisconsin.gov/">http://dhs.wisconsin.gov/</a></p> <p><b><u>TANF:</u></b>          Phone: (608) 264-1656          Fax: (608) 327-6125          Email: <a href="mailto:Defw2careshd@wisconsin.gov">Defw2careshd@wisconsin.gov</a>          WEB: <a href="http://def.wisconsin.gov/w2/callcenter/default.htm">def.wisconsin.gov/w2/callcenter/default.htm</a></p>
<p style="text-align: center;"><b>WYOMING</b></p> <p>Annette Jones, Administrative Specialist          Department of Family Services          2300 Capitol Ave., Hathaway Bldg, Third Fl.          Cheyenne, WY 82002-0490          Phone: 1-307-777-5846 Fax: (307) 777-6276          Email: <a href="mailto:annette.jones@wyo.gov">annette.jones@wyo.gov</a>          WEB: <a href="http://dfsweb.state.wy.us/foodstampinfo.html">http://dfsweb.state.wy.us/foodstampinfo.html</a></p>	

**See below for Puerto Rico information and an email address to send revisions to the directory. Thank you!**

**\*Puerto Rico** – For SNAP - Removed from National Directory of Contacts because they run an entirely separate Program from SNAP, called Nutrition Assistance Program (NAP). Duplicate participation is not a concern if a household is still receiving NAP benefits from Puerto Rico, as NAP benefits cannot be accessed in the US. Although 25% of Puerto Rico's NAP benefits are issued in a form readily converted to cash, the benefit cannot be converted to cash in mainland Automatic Teller Machines (ATMs). It is considered to be inaccessible for the SNAP eligibility process. Therefore, it is not necessary to verify NAP benefits or case closure for customers who were previously participating in Puerto Rico.  
**For TANF**, contact Jeanette Rivera Escalera, 800 Ave. Ponce de León, Capitol Office Building, Miramar, PR 00907, PO Box 8000, San Juan, PR 00910-0800. Telephone: (787) 289-7600 Ext. 2408; FAX (787): 289-7614 or (787) 289-7621; email: [communityrelations@adsef.pr.gov](mailto:communityrelations@adsef.pr.gov); or [Jeanetterivera@adsef.pr.gov](mailto:Jeanetterivera@adsef.pr.gov). Please include the physical address on all emails.  
 Web: [www.adsef.gobierno.pr](http://www.adsef.gobierno.pr)

**Please send needed revisions to Kathie Herrman at [Kathie.herrman@fns.usda.gov](mailto:Kathie.herrman@fns.usda.gov)**  
 Revisions are sent out quarterly

**OUT OF STATE INQUIRY CONTACT LIST:**  
**State of Ohio, Ohio Dept. of Job & Family Services, Office of Family Assistance**  
Ohio's Cash, Food Stamps and Medical Assistance program's are county administered.

	COUNTIES	Contact Name	Phone Number	Fax Number	E-Mail
1	ADAMS		937-544-2371, ext. 203	937-544-5406	<a href="mailto:Adams.County.JFS@jfs.ohio.gov">Adams.County.JFS@jfs.ohio.gov</a>
2	ALLEN	Caryn Strayer	419-999-0293	419-227-2448	<a href="mailto:Caryn.Strayer@jfs.ohio.gov">Caryn.Strayer@jfs.ohio.gov</a>
3	ASHLAND	Jenae Fankhauser	419-282-5047	419-281-7528	<a href="mailto:Jenae.Fankhauser@jfs.ohio.gov">Jenae.Fankhauser@jfs.ohio.gov</a>
4	ASHTABULA	Patrick J. Arcaro	440-994-1200	440-998-4253	<a href="mailto:Patrick.Arcaro@jfs.ohio.gov">Patrick.Arcaro@jfs.ohio.gov</a>
5	ATHENS	Vicki Howard	740-797-2523, ext. 1270	740-797-2447	<a href="mailto:Vicki.Howard@jfs.ohio.gov">Vicki.Howard@jfs.ohio.gov</a>
6	AUGLAIZE	Greta Triplett-Arnett	419-739-6505	419-739-6506	<a href="mailto:Greta.Triplett-Arnett@jfs.ohio.gov">Greta.Triplett-Arnett@jfs.ohio.gov</a>
7	BELMONT	Lisa Fijalkowski	740-695-1075, ext. 1299	740-695-3625	<a href="mailto:Lisa.Fijalkowski@jfs.ohio.gov">Lisa.Fijalkowski@jfs.ohio.gov</a>
8	BROWN	Marilyn Vogel	937-378-6104, ext. 130	937-378-4753	<a href="mailto:Marilyn.Vogel@jfs.ohio.gov">Marilyn.Vogel@jfs.ohio.gov</a>
9	BUTLER	Joyce Chesnut	513-887-4032	513-887-4334	<a href="mailto:Joyce.Chesnut@jfs.ohio.gov">Joyce.Chesnut@jfs.ohio.gov</a>
10	CARROLL	Lorrie Cline	330-627-2571	330-627-3904	<a href="mailto:Lorrie.Cline@jfs.ohio.gov">Lorrie.Cline@jfs.ohio.gov</a>
11	CHAMPAIGN	Betsy Kite	937- 484-1500	937- 484-1506	<a href="mailto:Betsy.Kite@jfs.ohio.gov">Betsy.Kite@jfs.ohio.gov</a>
12	CLARK	Cherry Cydrus	937-327-1937	937-327-1939	<a href="mailto:Cherry.Cydrus@jfs.ohio.gov">Cherry.Cydrus@jfs.ohio.gov</a>
13	CLERMONT	Shonya Agin	513-732-7111	513-732-7216	<a href="mailto:Shonya.Agin@jfs.ohio.gov">Shonya.Agin@jfs.ohio.gov</a>
14	CLINTON		937-382-0963	937-382-7039	<a href="mailto:Clinton.County.Family.Services@jfs.ohio.gov">Clinton.County.Family.Services@jfs.ohio.gov</a>
15	COLUMBIANA	Luann Dunham	330-420-6500	330-424-0925	<a href="mailto:Luann.Dunham@jfs.ohio.gov">Luann.Dunham@jfs.ohio.gov</a>
16	COSHOCTON	Joan Durben	740-295-7543	740-622-8642	<a href="mailto:Joan.Durben@jfs.ohio.gov">Joan.Durben@jfs.ohio.gov</a>
17	CRAWFORD	Sandy Kennedy	419-562-0015 ext. 227	419-562-1056	<a href="mailto:Sandy.Kennedy@jfs.ohio.gov">Sandy.Kennedy@jfs.ohio.gov</a>
18	CUYAHOGA	Mary Riviotta	216-987-6825	216-987-8183	<a href="mailto:Mary.Riviotta@jfs.ohio.gov">Mary.Riviotta@jfs.ohio.gov</a>
19	DARKE	Kevin Brumbaugh	937- 548-4132 ext. 233	937- 548-4928	<a href="mailto:Kevin.Brumbaugh@jfs.ohio.gov">Kevin.Brumbaugh@jfs.ohio.gov</a>
20	DEFIANCE	Larry Husted	419-782-3881	419- 782-1717	<a href="mailto:Larry.Husted@jfs.ohio.gov">Larry.Husted@jfs.ohio.gov</a>
21	DELAWARE	Sherry Melvin	740-833-2372	740-833-2299	<a href="mailto:Sherry.Melvin@jfs.ohio.gov">Sherry.Melvin@jfs.ohio.gov</a>
22	ERIE	Sherri Routsong	419-626-6781 ext. 6397	419-624-6478	<a href="mailto:Sherri.Routsong@jfs.ohio.gov">Sherri.Routsong@jfs.ohio.gov</a>
23	FAIRFIELD	Jodi Fuhr	740-652-7650	740-689-4848	<a href="mailto:Jodi.Fuhr@jfs.ohio.gov">Jodi.Fuhr@jfs.ohio.gov</a>
24	FAYETTE	Julia Thacker	740- 335-0350 ext. 254	740-333-3571	<a href="mailto:Julia.Thacker@jfs.ohio.gov">Julia.Thacker@jfs.ohio.gov</a>
25	FRANKLIN	Cora Brown	614-233-2015	614-233-2010	<a href="mailto:wemb25@fdjfs.franklinecountyohio.gov">wemb25@fdjfs.franklinecountyohio.gov</a>
26	FULTON	Alma Cerda	419-337-0010 ext. 1871	419-337-0061	<a href="mailto:Alma.Cerda@jfs.ohio.gov">Alma.Cerda@jfs.ohio.gov</a>
27	GALLIA	Lori Church	740-446-3222 ext. 207	740-441-2108	<a href="mailto:Lori.Church@jfs.ohio.gov">Lori.Church@jfs.ohio.gov</a>
28	GAUGA	Melissa Osborne	440-285-9141 ext. 1217	440 286 6654	<a href="mailto:Melissa.Osborne@jfs.ohio.gov">Melissa.Osborne@jfs.ohio.gov</a>
29	GREENE	Leslie Bates	937-562-6441	937-562-6177	<a href="mailto:Leslie.Bates@jfs.ohio.gov">Leslie.Bates@jfs.ohio.gov</a>
30	GUERNSEY	James Hunter	740-432-2381 ext. 8430	740-432-1952	<a href="mailto:James.Hunter@jfs.ohio.gov">James.Hunter@jfs.ohio.gov</a>
31	HAMILTON	Karen Evans Wanda Alexander	Karen: 513- 946-1340 Wanda: 513-946-2513	513- 946-1832	<a href="mailto:evansk03@jfs.hamilton-co.org">evansk03@jfs.hamilton-co.org</a> <a href="mailto:alexaw@jfs.hamilton-co.org">alexaw@jfs.hamilton-co.org</a>
32	HANCOCK	David Hill	419-429-8072	419-422-1081	<a href="mailto:David.Hill@jfs.ohio.gov">David.Hill@jfs.ohio.gov</a>
33	HARDIN	Terri Hites	419-675-1130 ext. 2324	1-419-675-1100 ATTENTION GOALS	<a href="mailto:Terri.Hites@jfs.ohio.gov">Terri.Hites@jfs.ohio.gov</a>
34	HARRISON	Rhonda Bland	740-942-2171 ext. 1615	740-942-2370	<a href="mailto:Rhonda.Bland@jfs.ohio.gov">Rhonda.Bland@jfs.ohio.gov</a>

**OUT OF STATE INQUIRY CONTACT LIST:**  
**State of Ohio, Ohio Dept. of Job & Family Services, Office of Family Assistance**  
Ohio's Cash, Food Stamps and Medical Assistance program's are county administered.

	COUNTIES	Contact Name	Phone Number	Fax Number	E-Mail
35	HENRY	Abby Dietrich	419-592-0946 ext. 100	419-599-9058	<a href="mailto:Abby.Dietrich@jfs.ohio.gov">Abby.Dietrich@jfs.ohio.gov</a>
36	HIGHLAND	Darlene Ford	937-393-4278 ext. 214 Or ext. 5006	937-393-4461	<a href="mailto:Darlene.Ford@jfs.ohio.gov">Darlene.Ford@jfs.ohio.gov</a>
37	HOCKING	Jeanne Kell Natalie Casper	740-385-5663**Lisa old # 740-380-4027 740-380-4012	740-385-1911	
38	HOLMES	Lacinda Reidenbach	330-763-8732	330-674-0770	<a href="mailto:Lacinda.Reidenbach@jfs.ohio.gov">Lacinda.Reidenbach@jfs.ohio.gov</a>
39	HURON	Sandra Burras	419-668-8126 ext. 3402	419-668-4738	<a href="mailto:Sandra.Burras@jfs.ohio.gov">Sandra.Burras@jfs.ohio.gov</a>
40	JACKSON	Lori Hafer	740-286-4181 ext. 329	740-286-4775	<a href="mailto:Lori.Hafer@jfs.ohio.gov">Lori.Hafer@jfs.ohio.gov</a>
41	JEFFERSON	Jane Waskiewicz	740-282-0961 ext. 1203	740-282-5765	<a href="mailto:Jane.Waskiewicz@jfs.ohio.gov">Jane.Waskiewicz@jfs.ohio.gov</a>
42	KNOX	Kelly Muncie	740-397-7177 ext. 1180	740-392-8882	<a href="mailto:Kelly.Muncie@jfs.ohio.gov">Kelly.Muncie@jfs.ohio.gov</a>
43	LAKE	Michelle Herron	440-350-4280 or 440-350-4000 ext. 4280	440-350-4485	<a href="mailto:Michelle.Herron@jfs.ohio.gov">Michelle.Herron@jfs.ohio.gov</a>
44	LAWRENCE	Justine Moore Robyn McClaskey	740-532-3324 ext. 257 740-532-3324 ext. 200	740-532-9490	<a href="mailto:Justine.Moore@jfs.ohio.gov">Justine.Moore@jfs.ohio.gov</a> <a href="mailto:Robyn.McClaskey@jfs.ohio.gov">Robyn.McClaskey@jfs.ohio.gov</a>
45	LICKING	Tonya Gossett	740-670-8724	740-670-8980	<a href="mailto:Tonya.Gossett@jfs.ohio.gov">Tonya.Gossett@jfs.ohio.gov</a>
46	LOGAN	Lisa Snow	937-599-5165 ext. 5217	937 592 4395	<a href="mailto:Lisa.Snow@jfs.ohio.gov">Lisa.Snow@jfs.ohio.gov</a>
47	LORAIN	Camille Adkisson	440-284-4299	440-323-3422	<a href="mailto:Camille.Adkisson@jfs.ohio.gov">Camille.Adkisson@jfs.ohio.gov</a>
48	LUCAS	Keith A. Beerbower	419-213-8454	419-213-8820	<a href="mailto:KeithA.Beerbower@jfs.ohio.gov">KeithA.Beerbower@jfs.ohio.gov</a>
49	MADISON	Robin Johnson	740-852-6009	740-852-5112	<a href="mailto:Robin.Johnson@jfs.ohio.gov">Robin.Johnson@jfs.ohio.gov</a>
50	MAHONING	Audrey Morales	330-740-2600 ext. 8789	330-740-2617 330-740-2523	<a href="mailto:Audrey.Morales@jfs.ohio.gov">Audrey.Morales@jfs.ohio.gov</a>
51	MARION	Chuck Simpson	740-387-8560 ext. 1008	740- 387-2175	<a href="mailto:Chuck.Simpson@jfs.ohio.gov">Chuck.Simpson@jfs.ohio.gov</a>
52	MEDINA	Lisa Earle	330- 661-0838	330-722-3383	<a href="mailto:Lisa.Earle@jfs.ohio.gov">Lisa.Earle@jfs.ohio.gov</a>
53	MEIGS	Julie Scherfel	740-992-2117 ext. 160	740- 992-0827	<a href="mailto:Julie.Scherfel@jfs.ohio.gov">Julie.Scherfel@jfs.ohio.gov</a>
54	MERCER	Elizabeth Rinderle	419-586-5106 ext. 524	419-586-5643	<a href="mailto:Elizabeth.Rinderle@jfs.ohio.gov">Elizabeth.Rinderle@jfs.ohio.gov</a>
55	MIAMI	Debbie Austin	937-440-3471	937-335-2225	<a href="mailto:Debbie.Austin@jfs.ohio.gov">Debbie.Austin@jfs.ohio.gov</a>
56	MONROE	William Long	740-472-1602 ext. 217	740-472-5666	<a href="mailto:William.Long@jfs.ohio.gov">William.Long@jfs.ohio.gov</a>
57	MONTGOMERY	Debra Webster	937-225-5554 Alt. # 937-225-6082	937-225-4188	<a href="mailto:Debra.Webster@jfs.ohio.gov">Debra.Webster@jfs.ohio.gov</a>
58	MORGAN	Laura "Cathy" Apperson	740-962-4616 Alt. # 740-962-1413	740-962-5344	<a href="mailto:Laura.Apperson@jfs.ohio.gov">Laura.Apperson@jfs.ohio.gov</a>
59	MORROW	Sundie Brown	419- 949-2647	419-947-9115	<a href="mailto:Sundie.Brown@jfs.ohio.gov">Sundie.Brown@jfs.ohio.gov</a>
60	MUSKINGUM	Tina Guthrie	740- 454-0161 ext. 140	740- 455-8239	<a href="mailto:Tina.Guthrie@jfs.ohio.gov">Tina.Guthrie@jfs.ohio.gov</a>
61	NOBLE	Judy Weisend	614-732-2392	740-732-4108	<a href="mailto:Judy.Weisend@jfs.ohio.gov">Judy.Weisend@jfs.ohio.gov</a>
62	OTTAWA	Irma Torres	419-898-3688	419-898-2436	<a href="mailto:Irma.Torres@jfs.ohio.gov">Irma.Torres@jfs.ohio.gov</a>
63	PAULDING	Lyndon Fields	1-419-399-3756 ext. 6109	419-399-4674	<a href="mailto:Lyndon.Fields@jfs.ohio.gov">Lyndon.Fields@jfs.ohio.gov</a>
64	PERRY	Julie Harley	740-342-3551 ext. 630	740-342-5491	<a href="mailto:Julie.Harley@jfs.ohio.gov">Julie.Harley@jfs.ohio.gov</a>
65	PICKAWAY	Joseph Brust	740-474-7588 ext. 268	740-474-9333	<a href="mailto:Joseph.Brust@jfs.ohio.gov">Joseph.Brust@jfs.ohio.gov</a>
66	PIKE	Melinda Purpero	740-947-2171	740-947-7628	<a href="mailto:Melinda.Purpero@jfs.ohio.gov">Melinda.Purpero@jfs.ohio.gov</a>
67	PORTAGE	Kevin Gowan	330-235-2014	330-297-3439	<a href="mailto:Kevin.Gowan@jfs.ohio.gov">Kevin.Gowan@jfs.ohio.gov</a>

**OUT OF STATE INQUIRY CONTACT LIST:**  
**State of Ohio, Ohio Dept. of Job & Family Services, Office of Family Assistance**  
Ohio's Cash, Food Stamps and Medical Assistance program's are county administered.

	COUNTIES	Contact Name	Phone Number	Fax Number	E-Mail
68	PREBLE	Lois Personette	937-456-1499 Alt.# 937-456-6205 ext. 13	937-456-5591	<a href="mailto:Lois.Personette@jfs.ohio.gov">Lois.Personette@jfs.ohio.gov</a>
69	PUTNAM	Diana Kaufman	419-523-4580 ext. 0117	419-523-6130	<a href="mailto:Diana.Kaufman@jfs.ohio.gov">Diana.Kaufman@jfs.ohio.gov</a>
70	RICHLAND	Kathy Persinger	419-774-5445	419-526-4802	<a href="mailto:Kathy.Persinger@jfs.ohio.gov">Kathy.Persinger@jfs.ohio.gov</a>
71	ROSS	Monica Drake	740-772-7520	740-772-7514	<a href="mailto:Monica.Drake@jfs.ohio.gov">Monica.Drake@jfs.ohio.gov</a> <a href="mailto:rossfaquestions@jfs.ohio.gov">rossfaquestions@jfs.ohio.gov</a>
72	SANDUSKY	Paula Olds	419-355-5270	419 332-2156	<a href="mailto:Paula.Olds@jfs.ohio.gov">Paula.Olds@jfs.ohio.gov</a>
73	SCIOTO	Barb Lintz Gedra Penn	740-355-8863 740-355-8880	740-353-2576 740-354-2576	<a href="mailto:Barb.Lintz@jfs.ohio.gov">Barb.Lintz@jfs.ohio.gov</a> <a href="mailto:Gedra.Penn@jfs.ohio.gov">Gedra.Penn@jfs.ohio.gov</a>
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