
General Information Memorandum

ISD-GI 15-56

TO: ISD Employees
FROM:  Marilyn Martinez, Director, Income Support Division
RE: Selection of New Staff Manager for Quality Assessment Bureau
DATE: September 30, 2015

This memorandum is to announce the selection of Lorene Quintana to the Staff Manager position in the Quality Assessment Bureau, Quality Control Section.

In 2001, Lorene started her career with Human Services Department at Northeast Bernalillo County ISD as a Family Assistance Analyst I and Family Assistance Analyst II. In 2004, she accepted the position as Quality Control Reviewer for the Quality Control Section from 2004 - 2013. She then left Human Services Department to work with Pueblo De Cochiti as the Patient Benefits Coordinator. In 2014, Lorene returned to HSD where she worked as an FAA in the Santa Fe County ISD Office. In March 2015, she was promoted to FAA II position with ISD Central Office as the Constituent Liaison.

Lorene has a Bachelor's Degree from the University of New Mexico. We are pleased to have Lorene fill this position as she brings with her a wealth of ISD and Quality Control knowledge, dedication and professionalism. Lorene began her new duties August 31, 2015.

Please join me in congratulating and welcoming Lorene to her new position as Quality Control Staff Manager.