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## General Information Memorandum

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**ISD-GI 16-30**

**TO: ISD Employees**

**FROM:**  **Marilyn Martinez, Director, Income Support Division**

**RE: FFY 2016 SNAP Performance Report REVISED**

**DATE: April 5, 2016**

Attached please find the second issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2016. This report includes all Quality Control (QC) findings received for the review months of October 2015 through November 2015. All errors for October 2015 through November 2015 have been finalized. Along with payment and negative accuracy rates, data included in this report is the recertification, 7-day, and 30-day application processing timeliness. The Performance Goals for the state for FFY 2016 are:

Payment Accuracy of 96% or better

Negative Accuracy Rate of 99%

Expedite application processing timeliness of 98%

30-day application timeliness of 98% or better

Effective **March 1, 2014, per IPP 14-01**, counties with a payment accuracy rate of 96% or better must review cases at Level 2; all others must review cases at Level 1.

- Level 1: A county office with an error rate above **4.0%** is required to complete 35 full reviews per supervisor per month. Of the 35 reviews, at least 20 must be reviewed prior to disposition of the case (Second Party Reviews). The remaining 15 must be reviewed using the case read function in ASPEN. **These completed reviews must be completed by the last working day of the month.** All of the reviews must contain SNAP as a Category of Eligibility (COE).
- Level 2: A county office with an error rate of **4.0% or less** is required to complete 25 full reviews per supervisor per month. Of the 25 reviews, at least 15 must be reviewed prior to disposition of the case (Second Party Reviews). The remaining 10 must be reviewed using the case read function in ASPEN. **These completed reviews must be completed**

**by the last working day of the month.** All of the reviews must contain SNAP as a Category of Eligibility (COE).

Effective **March 1, 2014, per IPP 14-01**, counties will review cases using Criteria #152 for both Level 1 and Level 2 Case Read Reviews.

All supervisory reviews should include a review of income, household composition, deductions, timeliness, documentation, and barriers and the NVRA settlement agreement requirements were addressed. Supervisors should review cases from each one of their staff. A spreadsheet for each county office has been created to track the Second Party Reviews. The spreadsheets are located on the QIS Reports Monitoring shared drive in the folder named Second Party Reviews. Each region will have a folder containing the individual offices. **The spreadsheets must be completed monthly by the last calendar day of the month.**

The County Director and the Quality Improvement Section (QIS) will monitor to ensure that all required reviews are done monthly.

If counties are found to be non-compliant with mandatory case reads, **County Directors**, as part of a remedial Corrective Action Plan, will review a minimum 5 cases per supervisor prior to the last working day of the month.

Please share this data with staff as appropriate. If there are any questions or comments, please contact Carolyn Craven of the Quality Assessment Bureau at 827-7224 or e-mail at [Carolyn.Craven@state.nm.us](mailto:Carolyn.Craven@state.nm.us).

Attachment

**Quality Improvement Section SNAP Performance Report  
Quality Control Finding FFY 2016**

**1. STATE - Cumulative Payment Error Rates**

<b>Total Paid</b>	<b>\$50,667</b>		
<b>Total Dollar Errors</b>	<b>\$3,674</b>	<b>Total Error Rate %</b>	<b>7.25%</b>
Total Dollar Over	\$2,813	% Error Rate Over	5.55%
Total Dollar Under	\$767	% Error Rate Under	1.51%
Total Dollar Ineligible	\$94	% Error Rate Ineligible	0.19%

**Cumulative Case Error Rate**

<b>Total Reviewed</b>	<b>174</b>
<b>% in Error</b>	<b>15.52%</b>

<b>Agency Error (Dollar Amount):</b>		<b>Agency % Error Rate:</b>	
<b>\$2,773</b>		<b>5.47%</b>	

<b>Recipient Error (Dollar Amount):</b>		<b>Recipient % Error Rate:</b>	
<b>\$901</b>		<b>1.78%</b>	

<b>Cases Dropped</b>	<b>22</b>
<b>Correct</b>	<b>147</b>
<b>Overpaid</b>	<b>22</b>
<b>Underpaid</b>	<b>4</b>
<b>Ineligible</b>	<b>1</b>

**2. ADMINISTRATIVE OFFICES - Cumulative Payment Error Rates**

Counties	Agency \$ Error	Agency % Error	Recipient \$ Error	Recipient % Error	Total \$ Error	Total \$ Paid	County Error Rate	State Share
01 SE Bernalillo	\$65	100%	\$0	0%	\$65	\$2,966	2.19%	1.77%
03 Chaves	\$391	83%	\$82	17%	\$473	\$4,369	10.83%	12.87%
04 Colfax/Union	\$0		\$0		\$0	\$323	0.00%	0.00%
05 Curry	\$0		\$0		\$0	\$332	0.00%	0.00%
07 W.Dona Ana	\$93	100%	\$0	0%	\$93	\$3,179	2.93%	2.53%
08 Eddy	\$0		\$0		\$0	\$1,624	0.00%	0.00%
09 Grant/Hidalgo	\$172	100%	\$0	0%	\$172	\$1,650	10.42%	4.68%
10 Guadalupe/DeBaca	\$0		\$0		\$0	\$194	0.00%	0.00%
13 Lea	\$0		\$0		\$0	\$357	0.00%	0.00%
14 Lincoln	\$0		\$0		\$0	\$29	0.00%	0.00%
16 Luna	\$381	100%	\$0	0%	\$381	\$1,357	28.08%	10.37%
17 McKinley	\$188	100%	\$0	0%	\$188	\$2,575	7.30%	5.12%
19 Otero	\$0	0%	\$44	100%	\$44	\$1,522	2.89%	1.20%
20 Quay	\$0		\$0		\$0	\$521	0.00%	0.00%
21 Rio Arriba	\$0		\$0		\$0	\$649	0.00%	0.00%
22 Roosevelt	\$0		\$0		\$0	\$1,119	0.00%	0.00%
23 Sandoval	\$0		\$0		\$0	\$3,148	0.00%	0.00%
24 San Juan	\$0	0%	\$171	100%	\$171	\$3,118	5.48%	4.65%
25 San Miguel	\$75	100%	\$0	0%	\$75	\$320	23.44%	2.04%
26 Santa Fe	\$46	100%	\$0	0%	\$46	\$1,939	2.37%	1.25%
27 Sierra	\$0		\$0		\$0	\$333	0.00%	0.00%
28 Socorro	\$0	0%	\$166	100%	\$166	\$497	33.40%	4.52%
29 Taos	\$0		\$0		\$0	\$64	0.00%	0.00%
30 Torrance	\$0		\$0		\$0	\$0	0.00%	0.00%
32 S. Valencia	\$0		\$0		\$0	\$1,424	0.00%	0.00%
33 Cibola	\$153	100%	\$0	0%	\$153	\$1,467	10.43%	4.16%
34 Eddy/Artesia	\$0	0%	\$173	100%	\$173	\$955	18.12%	4.71%
35 NW Bernalillo	\$226	72%	\$86	28%	\$312	\$3,811	8.19%	8.49%
36 SW Bernalillo	\$409	100%	\$0	0%	\$409	\$4,039	10.13%	11.13%
37 E. Dona Ana	\$0		\$0		\$0	\$1,718	0.00%	0.00%
38 S. Dona Ana	\$119	100%	\$0	0%	\$119	\$2,218	5.37%	3.24%
39 NE Bernalillo	\$287	100%	\$0	0%	\$287	\$1,474	19.47%	7.81%
42 N. Valencia	\$168	48%	\$179	52%	\$347	\$1,376	25.22%	9.44%
<b>Sub Totals</b>	<b>\$2,773</b>	<b>75%</b>	<b>\$901</b>	<b>25%</b>	<b>\$3,674</b>	<b>\$50,667</b>	<b>7.25%</b>	<b>100.0%</b>

**Regional Cumulative SNAP Performance Report  
Quality Control Finding FFY2016**

**3. STATE - Cumulative Payment Error Rates**

<b>Total Paid</b>	<b>\$50,667</b>		
<b>Total Dollar Errors</b>	<b>\$3,674</b>	<b>Total Error Rate %</b>	<b>7.25%</b>
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Total Dollar Under	\$767	% Error Rate Under	1.51%
Total Dollar Ineligible	\$94	% Error Rate Ineligible	0.19%

**Cumulative Case Error Rate**

<b>Total Reviewed</b>	174
<b>% in Error</b>	15.52%

<b>Agency Error (Dollar Amount):</b>	<b>Agency % Error Rate:</b>
<b>\$2,773</b>	<b>5.47%</b>

<b>Recipient Error (Dollar Amount):</b>	<b>Recipient % Error Rate:</b>
<b>\$901</b>	<b>1.78%</b>

<b>Cases Dropped</b>	22
<b>Correct</b>	147
<b>Overpaid</b>	22
<b>Underpaid</b>	4
<b>Ineligible</b>	1

**4. REGIONAL - Cumulative Payment Error Rates**

NE Region	Agency \$ Error	Recipient \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
04 Colfax	\$0	\$0	\$0	\$323	0.00%
10 Guadalupe/DeBaca	\$0	\$0	\$0	\$194	0.00%
20 Quay	\$0	\$0	\$0	\$521	0.00%
21 Rio Arriba	\$0	\$0	\$0	\$649	0.00%
23 Sandoval	\$0	\$0	\$0	\$3,148	0.00%
25 San Miguel	\$75	\$0	\$75	\$320	23.44%
26 Santa Fe	\$46	\$0	\$46	\$1,939	2.37%
29 Taos	\$0	\$0	\$0	\$64	0.00%
<b>NE Region Totals</b>	<b>\$121</b>	<b>\$0</b>	<b>\$121</b>	<b>\$7,158</b>	<b>1.69%</b>

Region Share
0.00%
0.00%
0.00%
0.00%
0.00%
61.98%
38.02%
0.00%
<b>100.00%</b>

State Share
0.00%
0.00%
0.00%
0.00%
0.00%
2.04%
1.25%
0.00%
<b>3.29%</b>

NW Region	Agency \$ Error	Recipient \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
17 McKinley	\$188	\$0	\$188	\$2,575	7.30%
24 San Juan	\$0	\$171	\$171	\$3,118	5.48%
27 Sierra	\$0	\$0	\$0	\$333	0.00%
28 Socorro	\$0	\$166	\$166	\$497	33.40%
32 S. Valencia	\$0	\$0	\$0	\$1,424	0.00%
33 Cibola	\$153	\$0	\$153	\$1,467	10.43%
42 N. Valencia	\$168	\$179	\$347	\$1,376	25.22%
<b>NW Region Totals</b>	<b>\$509</b>	<b>\$516</b>	<b>\$1,025</b>	<b>\$10,790</b>	<b>9.50%</b>

18.34%
16.68%
0.00%
16.20%
0.00%
14.93%
33.85%
<b>100.00%</b>

5.12%
4.65%
0.00%
4.52%
0.00%
4.16%
9.44%
<b>27.90%</b>

SW Region	Agency \$ Error	Recipient \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
07 W. Dona Ana	\$93	\$0	\$93	\$3,179	2.93%
09 Grant/Hidalgo	\$172	\$0	\$172	\$1,650	10.42%
16 Luna	\$381	\$0	\$381	\$1,357	28.08%
19 Otero	\$0	\$44	\$44	\$1,522	2.89%
37 E. Dona Ana	\$0	\$0	\$0	\$1,718	0.00%
38 S. Dona Ana	\$119	\$0	\$119	\$2,218	5.37%
<b>SW Region Totals</b>	<b>\$765</b>	<b>\$44</b>	<b>\$809</b>	<b>\$11,644</b>	<b>6.95%</b>

11.50%
21.26%
47.10%
5.44%
0.00%
14.71%
<b>100.00%</b>

2.53%
4.68%
10.37%
1.20%
0.00%
3.24%
<b>22.02%</b>

SE Region	Agency \$ Error	Recipient \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
03 Chaves	\$391	\$82	\$473	\$4,369	10.83%
05 Curry	\$0	\$0	\$0	\$332	0.00%
08 Eddy	\$0	\$0	\$0	\$1,624	0.00%
13 Lea	\$0	\$0	\$0	\$357	0.00%
14 Lincoln	\$0	\$0	\$0	\$29	0.00%
22 Roosevelt	\$0	\$0	\$0	\$1,119	0.00%
34 Eddy/Artesia	\$0	\$173	\$173	\$955	18.12%
<b>SE Region Totals</b>	<b>\$391</b>	<b>\$255</b>	<b>\$646</b>	<b>\$8,785</b>	<b>7.35%</b>

73.22%
0.00%
0.00%
0.00%
0.00%
0.00%
26.78%
<b>100.00%</b>

12.87%
0.00%
0.00%
0.00%
0.00%
0.00%
4.71%
<b>17.58%</b>

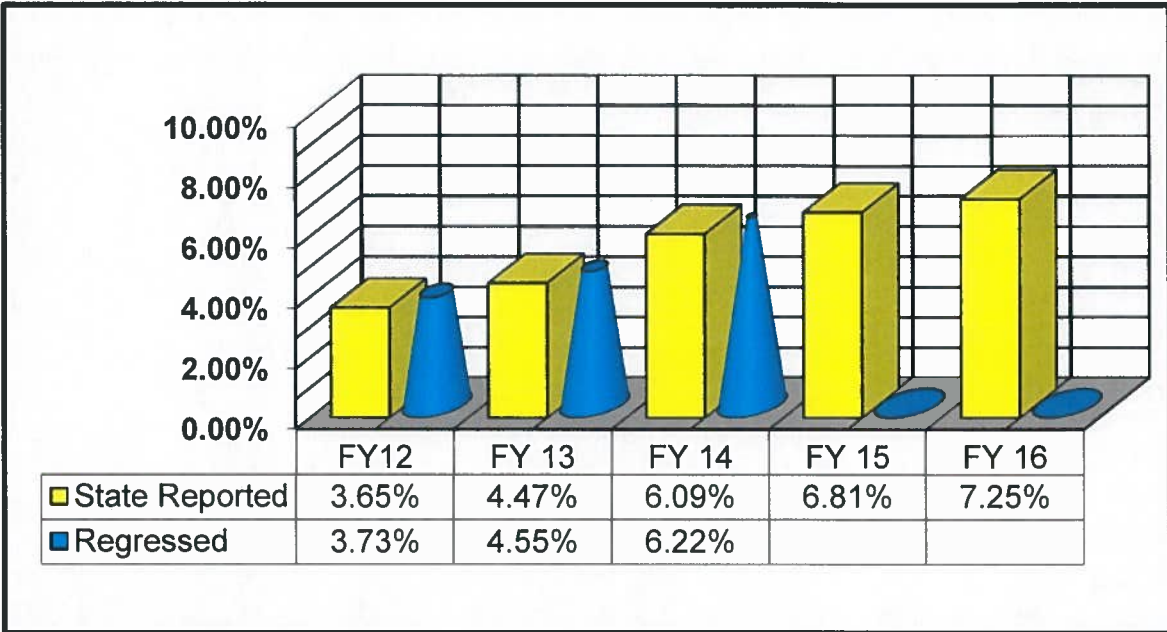
Central Region	Agency \$ Error	Recipient \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
01 SE Bernalillo	\$65	\$0	\$65	\$2,966	2.19%
35 NW Bernalillo	\$226	\$86	\$312	\$3,811	8.19%
36 SW Bernalillo	\$409	\$0	\$409	\$4,039	10.13%
39 NE Bernalillo	\$287	\$0	\$287	\$1,474	19.47%
30 Torrance	\$0	\$0	\$0	\$0	0.00%
<b>Central Region Totals</b>	<b>\$987</b>	<b>\$86</b>	<b>\$1,073</b>	<b>\$12,290</b>	<b>8.73%</b>

6.06%
29.08%
38.12%
26.75%
0.00%
<b>100.00%</b>

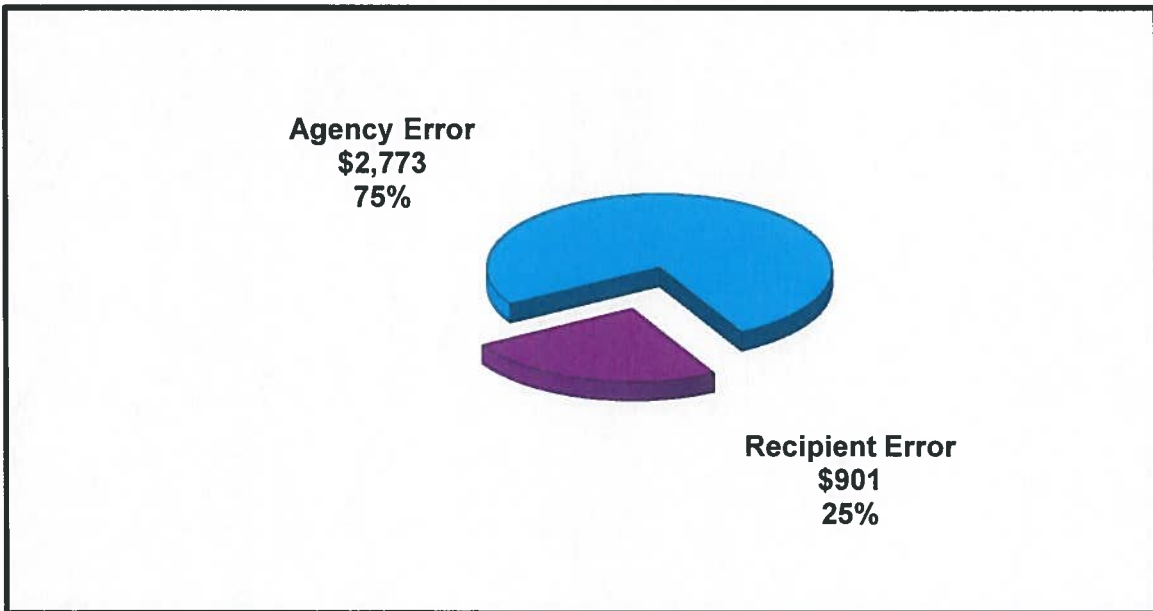
1.77%
8.49%
11.13%
7.81%
0.00%
<b>29.21%</b>

<b>State Totals</b>	<b>\$2,773</b>	<b>\$901</b>	<b>\$3,674</b>	<b>\$50,667</b>	<b>7.25%</b>	<b>100.00%</b>	<b>100.00%</b>
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**5. STATE SNAP Error Rates- Current FY Compared to Previous FYs**



**6. Agency-vs-Recipient Errors**



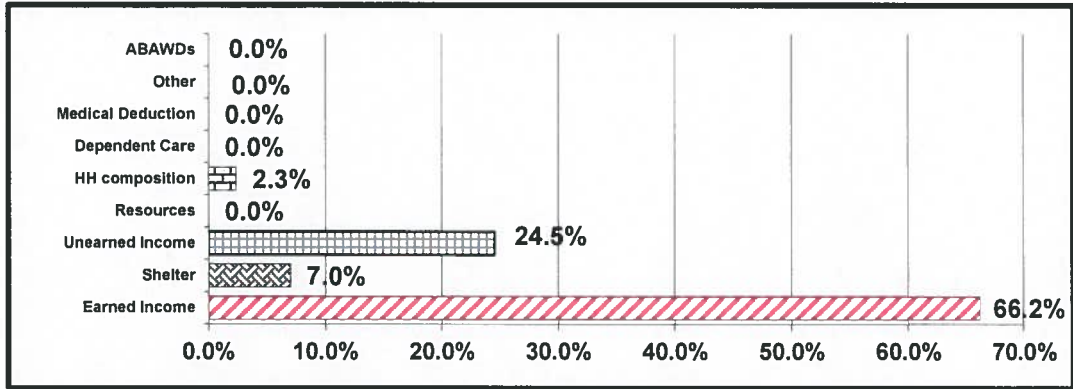
**Average Agency Error = \$146**

**Average Recipient Error = \$113**

**7. AGENCY/RECIPIENT DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT**

<i>Food Stamps</i>	<i>Agency</i>	<i>Recipient</i>	<i>% Agency Cause</i>
Earned Income	\$2,258	\$173	92.9%
Shelter	\$257	\$0	100.0%
Unearned Income	\$258	\$642	28.7%
Resources	\$0	\$0	0.0%
HH composition	\$0	\$86	0.0%
Dependent Care	\$0	\$0	0.0%
Medical Deduction	\$0	\$0	0.0%
Other	\$0	\$0	0.0%
ABAWDs	\$0	\$0	0.0%

**8. SNAP DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT**



**9. SNAP DOLLAR ERROR BREAKDOWN BY SPECIFIC ELEMENT**

<i>Percent</i>	<i>Total</i>	<i>Element</i>	<i>Element Description</i>
47.71%	\$1,753	311	WAGES & SALARIES
2.34%	\$86	150	HOUSEHOLD COMPOSITION
7.00%	\$257	363	SHELTER DEDUCTION
0.00%	\$0	211	BANK ACCOUNTS
0.00%	\$0	364	SUA
0.00%	\$0	130	CITIZENSHIP/NON-CITIZEN STATUS
0.00%	\$0	344	PA/GA GRANT
0.00%	\$0	520	ARITHMETIC COMPUTATION
1.20%	\$44	342	CONTRIBUTIONS
2.72%	\$100	333	SSI BENEFITS
0.00%	\$0	334	UCB BENEFITS
1.06%	\$39	331	RSDI BENEFITS
0.00%	\$0	221	REAL PROPERTY
4.87%	\$179	346	OTHER UEI
0.00%	\$0	111	STUDENT STATUS
0.00%	\$0	365	MEDICAL DEDUCTIONS
0.00%	\$0	170	SOCIAL SECURITY NUMBERS
0.00%	\$0	160	EMPLOYMENT AND TRAINING
0.00%	\$0	140	RESIDENCY
0.00%	\$0	335	WORKERS COMP BENEFITS
14.64%	\$538	350	CHILD SUPPORT
0.00%	\$0	161	ABAWDS
0.00%	\$0	213	OTHER LIQUID ASSETS/PERSONAL PROP
0.00%	\$0	530	TRANSITIONAL BEN
18.45%	\$678	312	SELF-EMPLOYMENT INCOME
0.00%	\$0	332	VA BENEFITS
0.00%	\$0	347	UEI--TANF
0.00%	\$0	371	COMBINED GROSS INCOME
0.00%	\$0	163	VOLUNTARY QUIT
0.00%	\$0	323	DEPENDENT CARE
0.00%	\$0	225	COMBINED RESOURCES

**10. STATEWIDE CAUSES OF AGENCY ERROR --- FFY 2016**

In this table, general cause for agency error is ranked by the top three error causing areas

- R No action on reported information
- P Policy or procedure not applied or not correctly applied
- V Inadequate verification
- M Math or transcription error
- F No action on anticipated or known changes
- X Old or invalid data or coding not removed from ASPEN
- O Other
- S ASPEN or CSED systems caused error

	ALL Err	EI	HHC	UEI
R	\$0	\$0	\$0	\$0
P	\$2,773	\$2,258	\$0	\$258
V	\$0	\$0	\$0	\$0
M	\$0	\$0	\$0	\$0
F	\$0	\$0	\$0	\$0
X	\$0	\$0	\$0	\$0
O	\$0	\$0	\$0	\$0
S	\$0	\$0	\$0	\$0
<b>Total</b>	<b>\$2,773</b>	<b>\$2,258</b>	<b>\$0</b>	<b>\$258</b>

**Agency errors with "policy or procedure not applied or not correctly applied" account for 100% of agency caused dollar errors.**

**Errors in "earned income", "unearned income", and "Household Composition" elements account for 91% of the agency-caused error rate.**

**11. DOLLAR ERROR BY: HOUSEHOLD SIZE**

	1	2	3	4	5	6+
\$	\$675	\$695	\$645	\$430	\$307	\$922
%	18.4%	18.9%	17.6%	11.7%	8.4%	25.1%

**12. AVERAGE HOUSEHOLD SIZE**

All Cases	2.3
Correct Cases	2.2
Error Cases	2.9
Recipient Error Cases	2.9

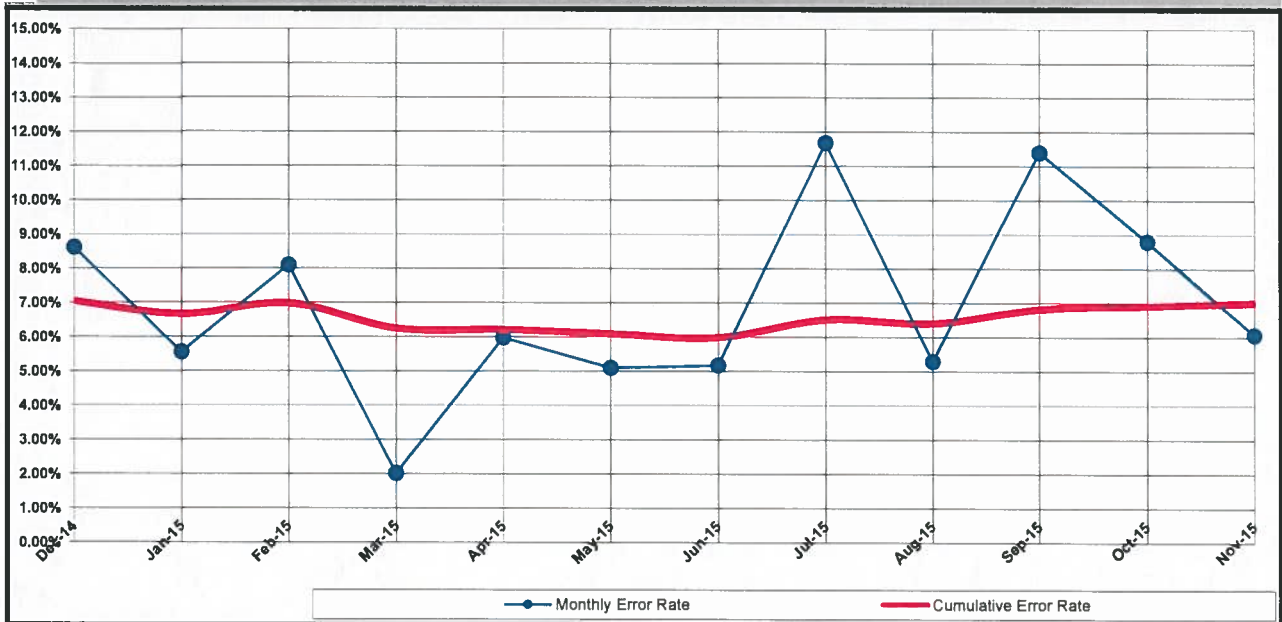
**13. DOLLAR ERROR BY: TIME OF OCCURRENCE**

	\$	%
Approval	\$763	20.8%
Recert	\$1,430	38.9%
Change	\$676	18.4%
Transitional FS	\$0	0.0%
Interim	\$759	20.7%
Annual Report	\$46	1.3%

**14. CASE ERROR BY: TIME OF OCCURRENCE**

	#	%
Approval	5	18.5%
Recert	12	44.4%
Change	3	11.1%
Transitional FS	0	0.0%
Interim	6	22.2%
Annual Report	1	3.7%

**15. ERROR RATES BY: MONTH AND FFY CUMULATIVE**

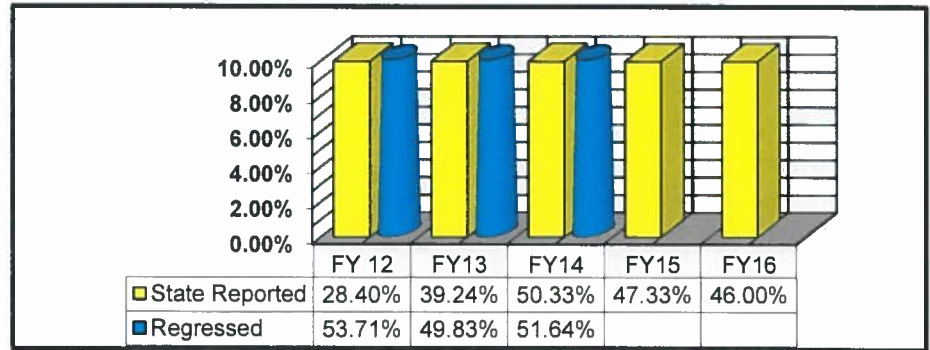


## FFY 2016 Negative Statewide Error Rates

### 1. Cumulative Negative Case Error Rate

Valid	66
Invalid Total	69
Invalid Error	17
Invalid Notice	52
Drop	15
Total Sampled	150
% Invalid Notice	34.67%
% Invalid Error	11.33%
% Invalid Total	46.00%

### 2. State Negative Error Rates



### 3. Regional - Cumulative Negative Error Rates

NE Region		Valid	Invalid	Total	Invalid
04	Colfax	0	0	0	
10	Guad/DeBaca	1	0	1	0.0%
20	Quay	0	0	0	
21	Rio Arriba	0	1	1	100.0%
23	Sandoval	1	0	1	0.0%
25	San Miguel	1	2	3	66.7%
26	Santa Fe	7	3	10	30.0%
29	Taos	1	1	2	50.0%
<b>NE Region Totals</b>		<b>11</b>	<b>7</b>	<b>18</b>	<b>38.9%</b>

NW Region		Valid	Invalid	Total	Invalid
17	McKinley	0	5	5	100.0%
24	San Juan	3	2	5	40.0%
27	Sierra	0	1	1	100.0%
28	Socorro	1	2	3	66.7%
32	S. Valencia	1	0	1	0.0%
33	Cibola	1	0	1	0.0%
42	N. Valencia	3	2	5	40.0%
<b>NW Region Totals</b>		<b>9</b>	<b>12</b>	<b>21</b>	<b>57.1%</b>

SE Region		Valid	Invalid	Total	Invalid
03	Chaves	7	3	10	30.0%
05	Curry	1	2	3	66.7%
08	Eddy	1	3	4	75.0%
13	Lea	4	5	9	55.6%
14	Lincoln	2	1	3	33.3%
22	Roosevelt	1	2	3	66.7%
34	Eddy/Artesia	1	1	2	50.0%
<b>SE Region Totals</b>		<b>17</b>	<b>17</b>	<b>34</b>	<b>50.0%</b>

SW Region Totals		Valid	Invalid	Total	Invalid
07	W. Dona Ana	2	0	2	0.0%
09	Grant/Hidalgo	2	1	3	33.3%
16	Luna	1	0	1	0.0%
19	Otero	2	4	6	66.7%
37	E. Dona Ana	1	0	1	0.0%
38	S. Dona Ana	2	0	2	0.0%
<b>SW Region Totals</b>		<b>10</b>	<b>5</b>	<b>15</b>	<b>33.3%</b>

Central Region		Valid	Invalid	Total	Invalid
01	SE Bernalillo	3	4	7	57.1%
35	NW Bernalillo	2	10	12	83.3%
36	SW Bernalillo	8	8	16	50.0%
39	NE Bernalillo	5	6	11	54.5%
30	Torrance	1	0	1	0.0%
<b>Central Region Totals</b>		<b>19</b>	<b>28</b>	<b>47</b>	<b>59.6%</b>

Negative Action Time of Occurrence		
Closure	27	39.1%
Denial	42	60.9%

### 4. Negative Case Element Ranking

Error Elements	Denials		Closures		Invalid	% Of Total
Notices	27	39.13%	25	36.23%	52	75.36%
Application	7	10.14%	1	1.45%	8	11.59%
Unemployment Compensation	0	0.00%	0	0.00%	0	0.00%
Employment & Training	0	0.00%	0	0.00%	0	0.00%
Combined Net Income	1	1.45%	1	1.45%	2	2.90%
Combined Gross Income	1	1.45%	2	2.90%	3	4.35%
Voluntary Quit/Reduced Work	0	0.00%	0	0.00%	0	0.00%
Other	0	0.00%	0	0.00%	0	0.00%
Wages and Salaries	2	2.90%	0	0.00%	2	2.90%
Household Composition	1	1.45%	0	0.00%	1	1.45%
Student Status	1	1.45%	0	0.00%	1	1.45%







	October 15'	November 15'	December 15'	January 16'	February 16'	March 16'	April 16'	May 16'	June 16'	July 15'	August 16'	September 16'	Yearly Average
<b>NE Region</b>													
Colfax	100.0%	100.0%											100.0%
Guadalupe	100.0%												100.0%
Quay													
Rio Arriba	100.0%												100.0%
Sandoval	100.0%	100.0%											100.0%
San Miguel	100.0%	100.0%											100.0%
Santa Fe	100.0%	100.0%											100.0%
Taos													
<b>NE Region TOTAL</b>	<b>100.0%</b>	<b>100.0%</b>											<b>100.0%</b>
<b>NW Region</b>													
Cibola		100.0%											100.0%
McKinley	100.0%	50.0%											62.5%
San Juan	80.0%	100.0%											88.9%
Sierra		100.0%											100.0%
Socorro													
Valencia South	100.0%	100.0%											100.0%
Valencia North	100.0%	100.0%											100.0%
<b>NW Region TOTAL</b>	<b>91.7%</b>	<b>82.4%</b>											<b>86.2%</b>
<b>SW Region</b>													
Dona Ana (West)	100.0%	75.0%											85.7%
Dona Ana (East)	100.0%	100.0%											100.0%
Dona Ana (South)	100.0%	100.0%											100.0%
Grant/Hidalgo	0.0%	66.7%											50.0%
Luna	75.0%												75.0%
Otero	100.0%	100.0%											100.0%
<b>SW Region Total</b>	<b>85.7%</b>	<b>84.6%</b>											<b>85.2%</b>
<b>SE Region</b>													
Chaves	100.0%												100.0%
Curry													
Eddy	100.0%	100.0%											100.0%
Eddy (Artesia)	0.0%												0.0%
Lea	100.0%												100.0%
Lincoln	0.0%												0.0%
Roosevelt		100.0%											100.0%
<b>SE Region Total</b>	<b>75.0%</b>	<b>100.0%</b>											<b>81.8%</b>
<b>Central Region</b>													
Bernalillo (NE)	75.0%	100.0%											87.5%
Bernalillo (NW)	62.5%	100.0%											70.0%
Bernalillo (SE)	80.0%	75.0%											77.8%
Bernalillo (SW)	100.0%	75.0%											80.0%
Torrance													
<b>Central Region Total</b>	<b>72.2%</b>	<b>85.7%</b>											<b>78.1%</b>
<b>STATE TOTAL</b>	<b>83.1%</b>	<b>86.8%</b>											<b>84.8%</b>