
General Information Memorandum

ISD GI-16-61

TO: ISD Employees
FROM: Sean Pearson, Deputy Secretary, Income Support Division 
RE: YesNM Crisis LIHEAP Application
DATE: August 31, 2016

An Application For Benefits (AFB) submitted through YesNM will be considered a crisis LIHEAP application only when applicant indicates that they have an emergency situation and have checked at least one reason for the emergency situation. These cases must be evaluated same day to ensure proper crisis procedures are followed (8.15.100.10 B)

Getting Faster Service For Energy Assistance Program

 Please answer the questions on this page to help us see if we can get you faster energy assistance service.

Do you have an energy emergency?*

Yes No

Check any items listed below that apply to you today.**

- | | |
|---|--|
| <input type="checkbox"/> Non-working furnace/boiler/heat system | <input type="checkbox"/> Out of fuel (propane, wood, pellets, coal, oil) |
| <input type="checkbox"/> Less than 10% fuel remaining (propane, wood, pellets, coal, oil) | <input type="checkbox"/> Need utility/fuel deposit |
| <input type="checkbox"/> Disconnection Notice - your fuel supplier has NOT turned off your services, but is warning you they will if not acted upon | <input type="checkbox"/> Disconnected - your fuel supplier had ALREADY turned off your service |

Is this energy emergency life threatening?

Yes No

Crisis LIHEAP applications from YesNM will create a highlighted task in ASPEN effective October 1, 2016.

T17502803	AFB - Application for Assistance PDF	Crisis, Testing	09/07/2016	09/07/2016 11:36 AM	App Reg	New	Start
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If you have any questions please call Sharon Rivera by phone at (505) 827-7267 or email at Sharonm.Rivera@state.nm.us.