

General Information Memorandum

ISD GI 16-69

TO: ISD Employees
FROM: Sean Pearson, Deputy Secretary, Income Support Division 
RE: LIHEAP Yearly Mandatory Blackboard Training
DATE: September 21, 2016

The revised LIHEAP yearly mandatory training for LIHEAP Clerks, FAA I, FAA II and Line Managers will be available on the Blackboard eLearning Portal at <https://hsd.blackboard.com/webapps/portal/frameset.jsp> on October 1st and must be completed by September 30th. The revised training will incorporate all new federal requirements.

If you have any questions or comments, feel free to contact Sharon Rivera at 505-827-7267 or by email at Sharonm.Rivera@state.nm.us.