



Michelle Lujan Grisham, Governor
David R. Scrase, M.D., Secretary
Nicole Comeaux, J.D., M.P.H., Director

DEPARTMENTAL MEMORANDUM
MAD-MR: 20-07
DATE: NOVEMBER 12, 2020

TO: MEDICAL ASSISTANCE DIVISION

FROM: NICOLE COMEAUX, DIRECTOR, MEDICAL ASSISTANCE DIVISION

THROUGH: KATHY SLATER-HUFF, BUREAU CHIEF, COMMUNICATION AND EDUCATION BUREAU (CEB)

BY: ORLANDO VASQUEZ, STAFF MANAGER/CEB

SUBJECT: MAD



GENERAL INFORMATION

The Conduent call center has been replaced by the Consolidated Customer Service Center (CCSC). The CEB has updated each of the forms below with the new CCSC toll free phone number (1-800-283-4465).

FILING INSTRUCTIONS:

The following forms have been updated and replaced and are available in the MAD Forms Library.

DELETE MAD 088 dated 11/26/2018 REPLACE MAD 088 dated 10/15/2020	Medicaid Application For Breast and Cervical Cancer (BCC)
DELETE MADSP 088 dated 11/26/2018 REPLACE MADSP 088 dated 10/15/2020	Medicaid Application For Breast and Cervical Cancer (BCC) (Spanish Version)
DELETE MAD 237 dated 11/2010 REPLACE MAD 237 dated 10/15/2020	NM HSD Estate Recovery Program
DELETE MADSP 237 dated 11/2010 REPLACE MADSP 237 dated 10/15/2020	NM HSD Estate Recovery Program (Spanish Version)
DELETE MAD 344 dated 2/1/2014 REPLACE MAD 344 dated 10/15/2020	Designation of Agent to Act as Authorized Representative for Medical Assistance
DELETE MADSP 344 dated 2/1/2014 REPLACE MADSP 344 dated 10/15/2020	Designation of Agent to Act as Authorized Representative for Medical Assistance (Spanish Version)
DELETE MAD 708 dated 1/25/2018 REPLACE MAD 708 dated 10/15/2020	NM 121 EMSA Authorization for Professional Services
DELETE MAD 709 dated 1/25/2018 REPLACE MAD 709 dated 10/15/2020	NM 124 Behavior Health Services Approval
DELETE MAD 710 dated 1/25/2018 REPLACE MAD 710 dated 10/15/2020	NM 124 Behavior Health Discharge Authorization
DELETE MAD 731 dated 1/25/2018 REPLACE MAD 731 dated 10/15/2020	NM 91 Out of State Professional or Ancillary Services Approval
DELETE MAD 792 dated 8/30/2019 REPLACE MAD 792 dated 10/15/2020	Community Benefit Brochure
DELETE MAD 798 dated 2/6/2020 REPLACE MAD 798 dated 10/15/2020	Managed Care Switch Requests During a 12-month Lock-In Period

Please address any questions regarding this MR to Dolores Saiz at Dolores.saiz@state.nm.us or call (505) 827-7744.