



New Mexico Human Services Department

Income Support Division

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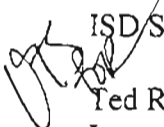
Susana Martinez, Governor
Sidonie Squier, Secretary

INTERDEPARTMENTAL MEMORANDUM

ISD-GI 12- 61

DATE: August 29, 2012

TO: ISD/Staff

FROM:  Ted Roth, Director
Income Support Division

RE: FFY 2012 SNAP Performance Report

Attached please find the second issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2012. This report includes all Quality Control (QC) findings received for the review month of October 2011 through March 2012. All errors for October 2011 through March 2012 reviews have been finalized. Along with payment accuracy, data included in this report are the 7-day and 30-day application processing timeliness. The Performance Goals for the state for FFY 2012 are:

- Payment Accuracy of 96% or better
- Negative Accuracy Rate of 99%
- Expedite application processing timeliness of 98%
- 30-day application timeliness of 98% or better

Effective March 2007, counties with a timeliness rate below 98% in either 30-day or 7-day application processing will be required to submit a Corrective Action Plan (CAP) to the Regional Operations Manager (ROM). The ROM will take into consideration small offices with a limited number of applications that were processed in a given month when requesting CAPs; however any deficiencies will be addressed. CAPs are due at the end of the month following the last month in a reporting quarter.

Please reconcile the QC case findings that your office has received with the listing of QC cases entered into the QIS database. One copy of the listing is provided to each office. Case Finding codes are (0) Drop; (1) Eligible and Correct; (2) Overissuance; (3) Underissuance; and (4) Ineligible. A column has been added to the report to reflect cases that are pending a final ERC decision. *Please note that QC timeliness is reported on the data sheet. Timeliness codes are (1) Expedite Timely; (2) Expedite Untimely; (3) Expedite Drop; and (4) Non-Expedite Timely; (5)*

Non-Expedite Untimely; and (6) Non-Expedite Drop. Please report any discrepancies to QIS.

Please share this data with staff as appropriate. If there are any questions or comments, please contact Sarah Kudza of the Quality Assessment Bureau at 827-7224 or e-mail at sarah.kudza@state.nm.us.

Attachment

cc: Shalonda Moore, FNS SW Regional Office

RESCINDED

**Quality Improvement Section SNAP Performance Report
Quality Control Finding FFY 2012**

1. STATE - Cumulative Payment Error Rates

Total Paid	\$160,651		
Total Dollar Errors	\$6,366	Total Error Rate %	3.96%
Total Dollar Over	\$3,124	% Error Rate Over	1.94%
Total Dollar Under	\$1,325	% Error Rate Under	0.82%
Total Dollar Ineligible	\$1,917	% Error Rate Ineligible	1.19%

Cumulative Case Error Rate

Total Reviewed	531
% In Error	7.53%

Agency Error (Dollar Amount):		Agency % Error Rate:	
\$2,883		1.79%	

Client Error (Dollar Amount):		Client % Error Rate:	
\$3,483		2.17%	

Cases Dropped	57
Correct	491
Overpaid	22
Underpaid	11
Ineligible	7

2. ADMINISTRATIVE OFFICES - Cumulative Payment Error Rates

HIPAC Counties	Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total \$ Paid	County Error Rate	HIPAC Share	State Share
01 SE Bernalillo	\$397	71%	\$165	29%	\$562	\$7,753	8.21%	15.39%	8.83%
07 W.Dona Ana	\$72	23%	\$247	77%	\$319	\$8,355	3.57%	8.74%	5.01%
17 McKinley	\$182	100%	\$0	0%	\$182	\$7,491	2.43%	4.98%	2.86%
23 Sandoval	\$401	100%	\$0	0%	\$401	\$10,576	3.79%	10.98%	6.30%
24 San Juan	\$233	100%	\$0	0%	\$233	\$12,002	1.94%	6.38%	3.66%
26 Santa Fe	\$0	0%	\$0	0%	\$0	\$7,092	0.00%	0.00%	0.00%
35 NW Bernalillo	\$0	0%	\$723	100%	\$723	\$9,961	7.26%	19.80%	11.36%
36 SW Bernalillo	\$122	15%	\$692	85%	\$814	\$14,284	5.70%	22.30%	12.79%
38 S. Dona Ana	\$133	100%	\$0	0%	\$133	\$6,565	2.03%	3.64%	2.09%
39 NE Bernalillo	\$84	30%	\$200	67%	\$284	\$15,573	1.82%	7.78%	4.46%
HIPAC Sub Totals	\$1,624	44%	\$2,027	56%	\$3,651	\$99,239	3.68%	100.00%	57.35%

Non-HIPAC Counties	Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total \$ Paid	County Error Rate	Non-HIPAC Share	State Share
03 Chaves	\$0	0%	\$0	0%	\$0	\$4,393	0.00%	0.00%	0.00%
04 Colfax/Union	\$0	0%	\$53	100%	\$53	\$2,217	2.39%	1.95%	0.83%
05 Curry	\$278	100%	\$0	0%	\$278	\$2,729	10.19%	10.24%	4.37%
08 Eddy	\$166	100%	\$0	0%	\$166	\$2,274	7.30%	6.11%	2.61%
09 Grant/Hidalgo	\$118	60%	\$147	40%	\$365	\$3,889	9.39%	13.44%	5.73%
10 Guadalupe/DeBaca	\$0	0%	\$0	0%	\$0	\$367	0.00%	0.00%	0.00%
13 Lea	\$237	23%	\$237	77%	\$309	\$3,560	8.68%	11.38%	4.85%
14 Lincoln	\$0	0%	\$0	0%	\$0	\$1,260	0.00%	0.00%	0.00%
16 Luna	\$70	100%	\$0	0%	\$70	\$4,699	1.49%	2.58%	1.10%
19 Otero	\$0	0%	\$0	0%	\$0	\$3,641	0.00%	0.00%	0.00%
20 Quay	\$0	0%	\$0	0%	\$0	\$720	0.00%	0.00%	0.00%
21 Rio Arriba	\$0	0%	\$0	0%	\$0	\$3,860	0.00%	0.00%	0.00%
22 Roosevelt	\$0	0%	\$0	0%	\$0	\$0	0.00%	0.00%	0.00%
25 San Miguel	\$400	100%	\$0	0%	\$400	\$3,753	10.66%	14.73%	6.28%
27 Sierra	\$0	0%	\$668	100%	\$668	\$1,080	61.85%	24.60%	10.49%
28 Socorro	\$0	0%	\$0	0%	\$0	\$970	0.00%	0.00%	0.00%
29 Taos	\$0	0%	\$70	100%	\$70	\$3,067	2.28%	2.58%	1.10%
30 Torrance	\$55	100%	\$0	0%	\$55	\$2,729	2.02%	2.03%	0.86%
32 S. Valencia	\$0	0%	\$0	0%	\$0	\$621	0.00%	0.00%	0.00%
33 Cibola	\$0	0%	\$194	100%	\$194	\$3,339	5.81%	7.15%	3.05%
34 Eddy/Artesia	\$0	0%	\$0	0%	\$0	\$809	0.00%	0.00%	0.00%
37 E. Dona Ana	\$0	0%	\$87	100%	\$87	\$3,547	2.45%	3.20%	1.37%
42 N. Valencia	\$0	0%	\$0	0%	\$0	\$5,648	0.00%	0.00%	0.00%
49 NMCAP	\$0	0%	\$0	0%	\$0	\$2,240	0.00%	0.00%	0.00%
Non-HIPAC Sub Totals	\$1,259	46%	\$1,456	54%	\$2,715	\$61,412	4.42%	100.0%	42.65%

**Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2012**

3. STATE - Cumulative Payment Error Rates

Total Paid	\$160,651		
Total Dollar Errors	\$6,366	Total Error Rate %	3.96%
Total Dollar Over	\$3,124	% Error Rate Over	1.94%
Total Dollar Under	\$1,325	% Error Rate Under	0.82%
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Total Reviewed	531
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Agency Error (Dollar Amount):	Agency % Error Rate:
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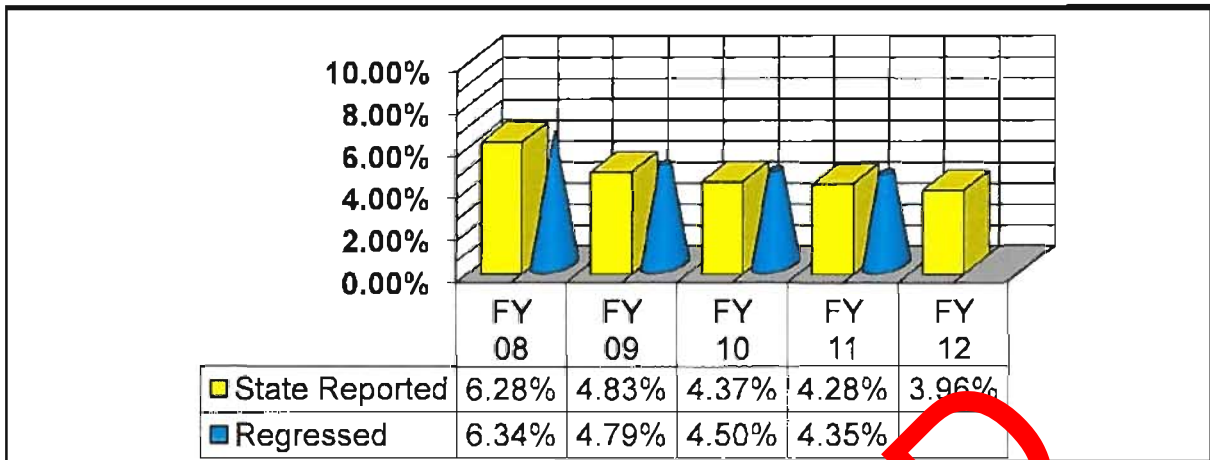
Cases Dropped	57
Correct	491
Overpaid	22
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Client Error (Dollar Amount):	Client % Error Rate:
\$3,483	2.17%

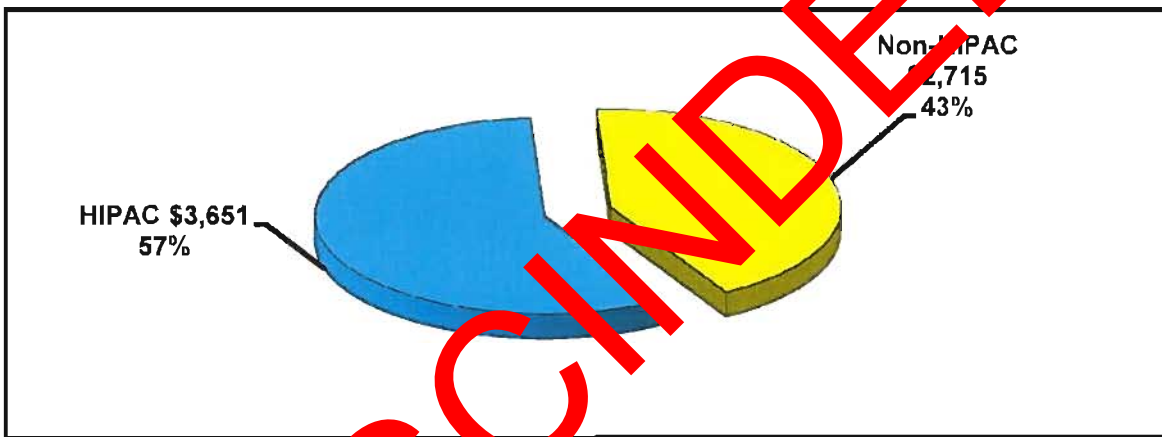
4. REGIONAL - Cumulative Payment Error Rates

Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	Count	Error Rate	Region Share	State Share
NE Region								
04 Colfax	\$0	\$53	\$53	\$2,217	2	2.30%	10.00%	0.83%
21 Rio Arriba	\$0	\$0	\$0	\$3,860	0	0.00%	0.00%	0.00%
25 San Miguel	\$400	\$0	\$400	\$3,753	1	1.06%	76.48%	6.28%
26 Santa Fe	\$0	\$0	\$0	\$7,092	0	0.00%	0.00%	0.00%
29 Taos	\$0	\$70	\$70	\$3,067	2	2.28%	13.38%	1.10%
NE Region Totals	\$400	\$123	\$523	\$19,989	2	2.62%	100.00%	8.22%
NW Region								
17 McKinley	\$182	\$0	\$182	\$7,491	2	2.68%	18.02%	2.86%
23 Sandoval	\$401	\$0	\$401	\$11,776	3	3.79%	39.70%	6.30%
24 San Juan	\$233	\$0	\$233	\$12,002	2	1.94%	23.07%	3.66%
32 S. Valencia	\$0	\$0	\$0	\$21	0	0.00%	0.00%	0.00%
33 Cibola	\$0	\$194	\$194	\$3,799	5	5.81%	19.21%	3.05%
42 N. Valencia	\$0	\$0	\$0	\$5,648	0	0.00%	0.00%	0.00%
NW Region Totals	\$816	\$194	\$1,010	\$30,677	7	2.55%	100.00%	15.87%
SW Region								
07 W. Dona Ana	\$72	\$247	\$319	\$8,936	4	3.57%	19.43%	5.01%
09 Grant/Hidalgo	\$218	\$147	\$365	\$3,889	9	9.39%	22.23%	5.73%
14 Lincoln	\$0	\$0	\$0	\$1,260	0	0.00%	0.00%	0.00%
16 Luna	\$70	\$0	\$70	\$4,699	1	1.49%	4.26%	1.10%
19 Otero	\$0	\$0	\$0	\$3,641	0	0.00%	0.00%	0.00%
27 Sierra	\$0	\$668	\$668	\$1,080	6	61.85%	40.68%	10.49%
28 Socorro	\$0	\$0	\$0	\$970	0	0.00%	0.00%	0.00%
37 E. Dona Ana	\$0	\$87	\$87	\$3,547	2	2.45%	5.30%	1.37%
38 S. Dona Ana	\$133	\$0	\$133	\$6,565	2	2.03%	8.10%	2.09%
SW Region Totals	\$493	\$854	\$1,347	\$34,587	17	4.75%	100.00%	25.79%
SE Region								
03 Chaves	\$0	\$0	\$0	\$4,393	0	0.00%	0.00%	0.00%
05 Curry	\$278	\$0	\$278	\$2,729	10	10.19%	36.92%	4.37%
08 Eddy	\$166	\$0	\$166	\$2,274	7	7.30%	22.05%	2.61%
10 Guadalupe/DeBaca	\$0	\$0	\$0	\$367	0	0.00%	0.00%	0.00%
13 Lea	\$72	\$237	\$309	\$3,560	8	8.68%	41.04%	4.85%
20 Quay	\$0	\$0	\$0	\$720	0	0.00%	0.00%	0.00%
22 Roosevelt	\$0	\$0	\$0	\$0	0	0.00%	0.00%	0.00%
34 Eddy/Artesia	\$0	\$0	\$0	\$809	0	0.00%	0.00%	0.00%
SE Region Totals	\$516	\$237	\$753	\$14,852	17	5.07%	100.00%	11.83%
Central Region								
01 SE Bernalillo	\$397	\$165	\$562	\$6,759	8	8.31%	23.05%	8.83%
35 NW Bernalillo	\$0	\$723	\$723	\$9,961	7	7.26%	29.66%	11.36%
36 SW Bernalillo	\$122	\$692	\$814	\$14,284	6	5.70%	33.39%	12.79%
39 NE Bernalillo	\$84	\$200	\$284	\$15,573	2	1.82%	11.65%	4.46%
30 Torrance	\$55	\$0	\$55	\$2,729	2	2.02%	5.45%	0.86%
Central Region Totals	\$658	\$1,780	\$2,438	\$49,308	25	4.94%	100.00%	38.30%
49 NMCAP	\$0	\$0	\$0	\$2,240	0	0.00%		0.00%
State Totals	\$2,883	\$3,483	\$6,366	\$160,651	3	3.96%	100.00%	100.00%

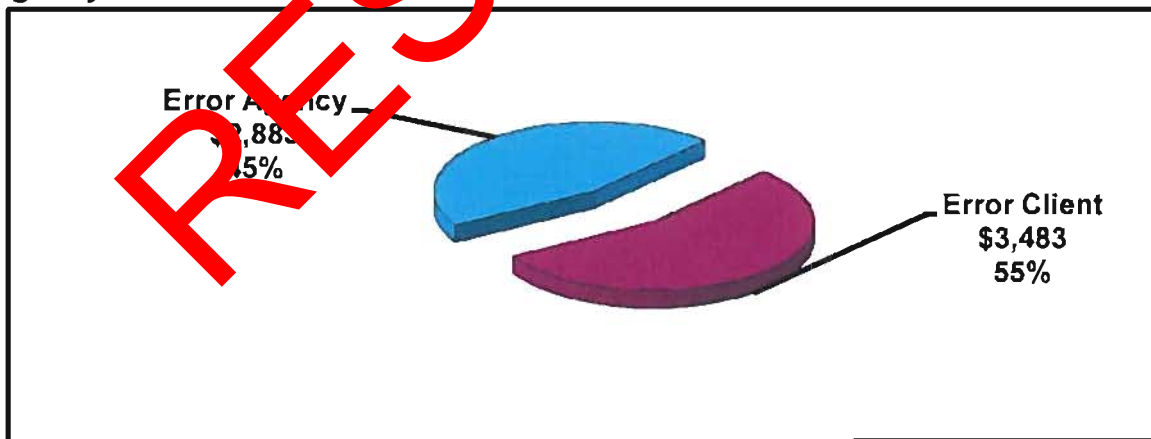
5. STATE SNAP Error Rates- Current FY Compared to Previous FYs



6. HIPAC Dollar Errors - Compared to the Remainder of the State



7. Agency-vs-Client Errors



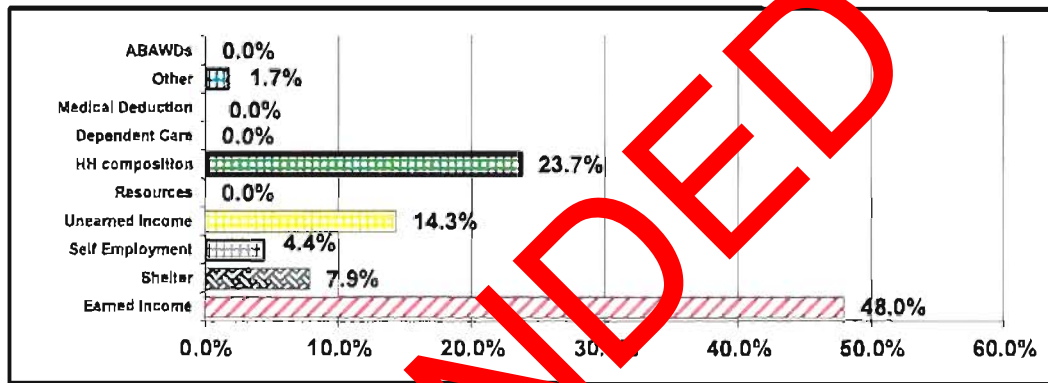
Average Client Error = \$218

Average Agency Error = \$120

8. AGENCY/CLIENT DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT

<i>Food Stamps</i>	<i>Agency</i>	<i>Client</i>	<i>% Agency Cause</i>
Earned Income	\$443	\$2,611	14.5%
Shelter	\$193	\$307	38.6%
Self Employment	\$281	\$0	100.0%
Unearned Income	\$648	\$264	71.1%
Resources	\$0	\$0	0.0%
HH composition	\$1,208	\$301	80.1%
Dependent Care	\$0	\$0	0.0%
Medical Deduction	\$0	\$0	0.0%
Other	\$110	\$0	100.0%
ABAWDs	\$0	\$0	0.0%

9. SNAP DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT



10. SNAP DOLLAR ERROR BREAKDOWN BY SPECIFIC ELEMENT

<i>Percent</i>	<i>Total</i>	<i>Element</i>	<i>Element Discription</i>
47.97%	\$3,054	311	WAGES & SALARIES
10.21%	\$650	150	HOUSEHOLD COMPOSITION
5.59%	\$356	363	SHELTER DEDUCTION
0.00%	\$0	211	BANK ACCOUNTS
2.26%	\$144	364	SUA
0.00%	\$0	130	CITIZENSHIP/NON-CITIZEN STATUS
4.15%	\$264	344	PA/GA GRANT
1.73%	\$110	520	ARITHMETIC COMPUTATION
0.00%	\$0	342	CONTRIBUTIONS
0.03%	\$384	333	SSI BENEFITS
0.00%	\$0	334	UCB BENEFITS
3.05%	\$194	331	RSDI BENEFITS
0.00%	\$0	221	REAL PROPERTY
0.00%	\$0	346	OTHER UEI
8.37%	\$533	111	STUDENT STATUS
0.00%	\$0	365	MEDICAL DEDUCTIONS
0.00%	\$0	170	SOCIAL SECURITY NUMBERS
0.00%	\$0	160	EMPLOYMENT AND TRAINING
0.00%	\$0	140	RESIDENCY
0.00%	\$0	335	WORKERS COMP BENEFITS
1.10%	\$70	350	CHILD SUPPORT AP
0.00%	\$0	161	ABAWDS
0.00%	\$0	213	OTHER LIQUID ASSETS/PERSONAL PROP
0.00%	\$0	530	TRANSITIONAL BEN
4.41%	\$281	312	SELF-EMPLOYMENT INCOME
0.00%	\$0	332	VA BENEFITS
0.00%	\$0	347	UEI-TANF
0.00%	\$0	371	COMBINED GROSS INCOME
0.00%	\$0	163	VOLUNTARY QUIT
0.00%	\$0	323	DEPENDENT CARE
0.00%	\$0	225	COMBINED RESOURCES

11. STATEWIDE CAUSES OF AGENCY ERROR -- FFY 2012

In this table, general cause for agency error is ranked by the top three error causing areas

- F No action on anticipated or known changes
- M Math or transcription error
- O Other
- P Policy or procedure not applied or not correctly applied
- R No action on reported information
- S ISD2 or CSED systems caused error
- V Inadequate verification
- X Old or invalid data or coding not removed from ISD2

	ALL Err	EI	HHC	UEI
R	\$72	\$0	\$0	\$0
P	\$2,312	\$443	\$1,208	\$430
V	\$0	\$0	\$0	\$0
M	\$218	\$0	\$0	\$218
F	\$0	\$0	\$0	\$0
X	\$0	\$0	\$0	\$0
O	\$0	\$0	\$0	\$0
S	\$0	\$0	\$0	\$0
Total	\$2,602	\$443	\$1,208	\$648

Agency errors with "No action on reported information", "policy or procedure not applied or not correctly applied", and "math or transcription" account for 100% of agency-caused dollar errors. Errors in "earned income" and "unearned income" elements account for 42% of the agency-caused error rate.

12. DOLLAR ERROR BY: HOUSEHOLD SIZE

	1	2	3	4	5	6+
\$	\$1,379	\$543	\$1,201	\$2,057	\$951	\$235
%	21.7%	8.5%	18.9%	32.3%	14.9%	3.7%

13. AVERAGE HOUSEHOLD SIZE

All Cases	2.3
Correct Cases	2.3
Error Cases	3.3
Client Error Cases	2.9

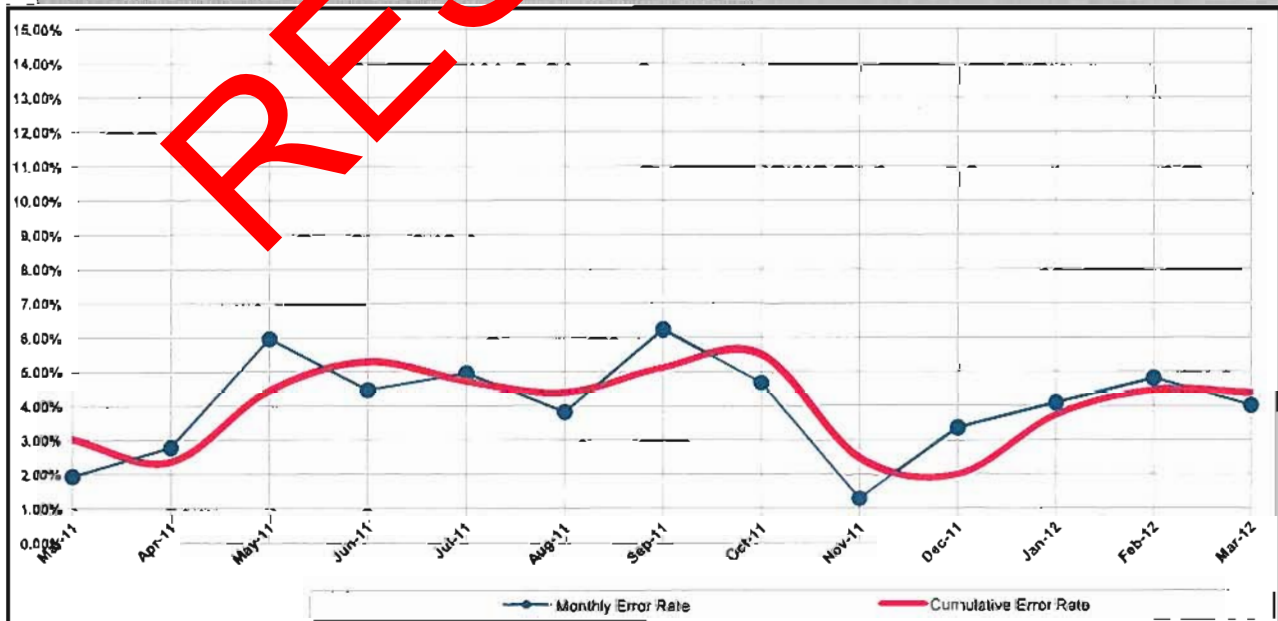
14. DOLLAR ERROR BY: TIME OF OCCURRENCE

	\$	%
Approval	\$1,908	30.0%
Recert	\$842	13.2%
Change	\$1,738	26.3%
Transitional FS	\$0	0.0%
Semi Annual	\$1,557	24.6%
Annual Report	\$11	0.2%

15. CASE ERROR BY: TIME OF OCCURRENCE

	#	%
Approval	10	25.0%
Recert	8	20.0%
Change	10	25.0%
Transitional FS	0	0.0%
Semi-Annual	10	25.0%
Annual Report	2	5.0%

16. ERROR RATES BY: MONTH AND FFY CUMULATIVE



Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2012 as of 8/17/2012

17. REGIONAL - Cumulative Data Analysis of SNAP Dollars Issued vs. SNAP Dollars in Error 10/11-3/12

	Total SNAP \$'s Issued	Region Share of \$'s Issued	State Share \$'s Issued	Total Issued \$'s Reviewed	Total Reviewed \$'s in Error	Region Share \$'s in Error	State Share \$'s in Error
Northwest Region (I)							
17 McKinley	18,181,691	24.0%	5.4%	\$7,491	\$182	18.02%	2.86%
23 Sandoval	16,794,229	22.2%	5.0%	\$10,576	\$401	39.70%	6.30%
24 San Juan	20,095,461	26.5%	6.0%	\$12,002	\$233	23.07%	3.66%
32 S. Valencia	5,092,957	6.7%	1.5%	\$621	\$0	0.00%	0.00%
33 Cibola	6,127,064	8.1%	1.8%	\$3,339	\$194	19.21%	3.05%
42 N. Valencia	9,439,922	12.5%	2.8%	\$5,648	\$0	0.00%	0.00%
Region I Totals	75,731,324	22.5%	22.5%	\$39,677	\$1,010	100.00%	15.87%
Northeast Region (II)							
04 Colfax	2,647,855	6.5%	0.8%	\$2,217	\$53	10.03%	0.83%
21 Rio Arriba	10,513,242	25.6%	3.1%	\$3,860	\$0	0.00%	0.00%
25 San Miguel	7,552,586	18.4%	2.2%	\$3,753	\$400	76.48%	6.28%
26 Santa Fe	14,975,682	36.5%	4.5%	\$7,092	\$0	0.00%	0.00%
29 Taos	5,316,553	13.0%	1.6%	\$3,067	\$170	10.38%	1.10%
Region II Totals	41,005,918	12.2%	12.2%	\$19,989	\$523	100.00%	8.22%
Central Region (III)							
01 SE Bernalillo	19,302,444	17.7%	5.7%	\$6,759	\$500	23.05%	8.83%
35 NW Bernalillo	23,408,131	21.5%	7.0%	\$9,961	\$723	29.66%	11.36%
36 SW Bernalillo	30,949,861	28.4%	9.2%	\$14,214	\$114	33.39%	12.79%
39 NE Bernalillo	31,184,046	28.6%	9.3%	\$15,573	\$84	11.65%	4.46%
30 Torrance	4,170,194	5.8%	1.2%	\$2,329	\$55	2.26%	0.86%
Region III Totals	109,014,676	32.4%	32.4%	\$49,356	\$2,438	100.00%	38.30%
Southeast Region (IV)							
03 Chaves	11,111,645	29.0%	3.3%	\$4,393	\$0	0.00%	0.00%
05 Curry	7,472,736	19.5%	2.2%	\$2,729	\$278	36.92%	4.37%
08 Eddy	5,153,686	13.4%	1.5%	\$1,974	\$166	22.05%	2.81%
10 Guadalupe/DeBaca	948,110	2.3%	0.3%	\$387	\$0	0.00%	0.00%
13 Lea	7,414,765	19.3%	2.2%	\$3,560	\$309	41.04%	4.85%
20 Quay	1,761,861	4.6%	0.5%	\$720	\$0	0.00%	0.00%
22 Roosevelt	2,279,094	5.9%	0.7%	\$0	\$0	0.00%	0.00%
34 Eddy/Artesia	2,231,481	5.7%	0.7%	\$809	\$0	0.00%	0.00%
Region IV Totals	38,373,378	11.7%	11.7%	\$14,852	\$753	100.00%	11.83%
Southwest Region (V)							
07 W. Dona Ana	15,275,043	21.1%	4.5%	\$8,936	\$319	19.43%	5.01%
09 Grant/Hidalgo	5,861,570	8.1%	1.7%	\$3,889	\$365	22.23%	5.73%
14 Lincoln	2,721,556	3.8%	0.8%	\$1,260	\$0	0.00%	0.00%
16 Luna	6,388,828	8.8%	1.9%	\$4,899	\$70	4.26%	1.10%
19 Otero	7,190,371	10.0%	2.1%	\$3,641	\$0	0.00%	0.00%
27 Sierra	3,311,606	4.5%	1.1%	\$1,080	\$668	40.68%	10.49%
28 Socorro	3,829,755	5.3%	1.1%	\$970	\$0	0.00%	0.00%
37 E. Dona Ana	12,711,331	16.6%	3.6%	\$3,547	\$87	5.30%	1.37%
38 S. Dona Ana	15,352,515	21.23%	4.6%	\$6,565	\$133	8.10%	2.09%
Region V Totals	72,335,875	21.5%	21.5%	\$34,587	\$1,642	100.00%	25.79%
49 NM CAP Unit	0	0.0%	0.0%	\$2,240	\$0	0.00%	0.00%
State Totals	336,460,321	100%	100%	\$160,651	\$6,366	100%	100%

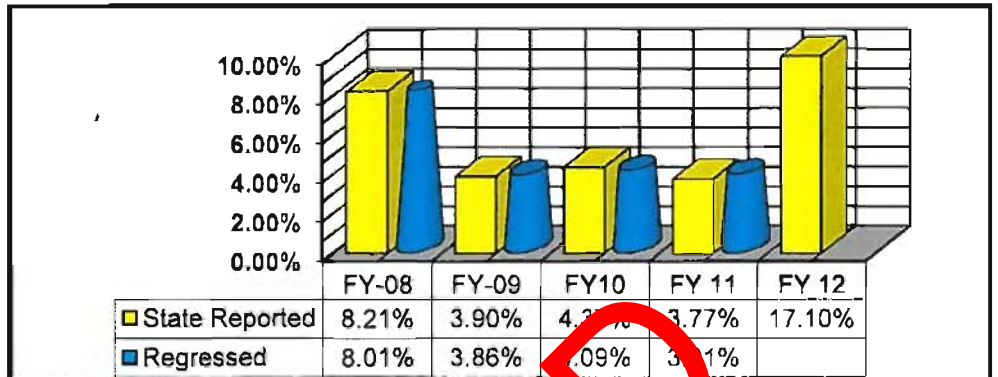
FFY 2012 Negative Statewide Error Rates

1. Cumulative Negative

Case Error Rate

valid	417
invalid	86
drop	7
total	503
% invalid	17.10%

2. State Negative Error Rates



3. REGIONAL - Cumulative Negative Error Rates

		Valid #	Invalid #	Total #	Invalid Rate
NE Region					
04	Colfax	7	0	7	0.0%
21	Rio Arriba	9	6	15	40.0%
25	San Miguel	7	3	10	30.0%
26	Santa Fe	17	5	22	22.7%
29	Taos	12	1	13	7.7%
NE Region Totals		52	15	67	22.4%

		Valid #	Invalid #	Total #	Invalid Rate
NW Region					
17	McKinley	21	5	26	19.2%
23	Sandoval	24	3	27	11.1%
31	San Juan	25	3	28	10.7%
32	S. Valencia	6	1	7	14.3%
33	Tierra	8	2	10	20.0%
	N. Valencia	9	2	11	18.2%
NW Region Totals		93	16	109	14.7%

		Valid #	Invalid #	Total #	Invalid Rate
SW Region Totals					
07	W. Dona Ana	16	2	18	11.1%
09	Grant/Hidalgo	9	0	9	0.0%
14	Lincoln	2	1	3	33.3%
16	Luna	2	2	4	50.0%
19	Otero	11	1	12	8.3%
27	Sierra	1	0	1	0.0%
28	Socorro	4	1	5	20.0%
37	E. Dona Ana	15	5	20	25.0%
38	S. Dona Ana	15	4	19	21.1%
SW Region Totals		77	19	97	19.6%

		Valid #	Invalid #	Total #	Invalid Rate
SE Region					
03	Chaves	5	5	10	50.0%
05	Curry	7	1	8	12.5%
08	Eddy	6	3	9	33.3%
10	Guad/DeBaca	0	1	1	100.0%
13	Lea	15	4	19	21.1%
20	Quay	4	0	4	0.0%
22	Roosevelt	8	0	8	0.0%
34	Eddy/Artesia	3	1	4	25.0%
SE Region Totals		48	15	63	23.8%

		Valid #	Invalid #	Total #	Invalid Rate
Central Region					
01	SE Bernalillo	20	1	21	4.8%
35	NW Bernalillo	26	3	29	10.3%
36	SW Bernalillo	40	11	51	21.6%
39	NE Bernalillo	55	5	60	8.3%
30	Torrance	4	0	4	0.0%
Central Region Totals		145	20	165	12.1%

Negative Action Time of Occurrence		
Closure	45	52.3%
Denial	41	47.7%

		Valid #	Invalid #	Total #	Invalid Rate
Central Region					
49	CAP	1	1	2	50.0%

FFY 2012 Expedite Application Processing Timeliness

	October 11'	November 11'	December 11'	January 12'	February 12'	March 12'	April 12'	May 12'	June 12'	July 12'	August 12'	September 12'	Yearly Average
NE Region													
Colfax	96.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			99.6%
Rio Arriba	100.0%	99.4%	100.0%	98.0%	98.9%	99.5%	100.0%	99.5%	100.0%	99.5%			99.4%
San Miguel	100.0%	97.3%	98.9%	97.6%	98.0%	100.0%	98.9%	100.0%	99.0%	100.0%			98.9%
Santa Fe	98.2%	99.0%	97.9%	99.5%	99.6%	99.6%	100.0%	99.6%	98.9%	98.7%			99.1%
Taos	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%
NE Region TOTAL	99.1%	99.0%	99.4%	99.0%	99.3%	99.8%	99.8%	99.7%	99.4%	99.3%			99.3%
NW Region													
Cibola	100.0%	100.0%	100.0%	100.0%	98.4%	100.0%	100.0%	100.0%	100.0%	100.0%			99.9%
McKinley	99.3%	97.2%	100.0%	100.0%	98.4%	100.0%	98.1%	98.3%	97.4%	98.4%			98.7%
Sandoval	98.3%	99.3%	98.0%	98.1%	97.1%	98.0%	98.3%	97.0%	97.5%	98.6%			97.9%
San Juan	100.0%	99.6%	100.0%	100.0%	100.0%	100.0%	99.7%	100.0%	99.7%	100.0%			99.9%
Valencia South	100.0%	100.0%	100.0%	98.8%	100.0%	100.0%	100.0%	100.0%	98.7%	100.0%			99.7%
Valencia North	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.1%	100.0%	100.0%	100.0%			99.9%
NW Region TOTAL	99.3%	99.2%	99.7%	99.5%	99.0%	99.7%	99.0%	98.9%	98.6%	98.8%			99.1%
SW Region													
Dona Ana (West)	100.0%	99.6%	99.6%	99.7%	99.6%	99.6%	98.7%	99.7%	100.0%	99.0%			99.5%
Dona Ana (East)	99.4%	99.4%	100.0%	100.0%	100.0%	97.6%	98.4%	100.0%	99.1%	98.8%			99.2%
Dona Ana (Southern)	100.0%	99.2%	100.0%	100.0%	100.0%	98.9%	100.0%	100.0%	100.0%	100.0%			99.8%
Grant/Hidalgo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.6%	100.0%			99.9%
Lincoln	100.0%	100.0%	97.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			99.8%
Luna	100.0%	100.0%	100.0%	98.8%	100.0%	100.0%	100.0%	100.0%	99.0%	99.2%			99.6%
Otero	97.7%	100.0%	100.0%	98.5%	98.8%	100.0%	99.2%	100.0%	97.8%	98.4%			99.0%
Sierra	100.0%	100.0%	100.0%	100.0%	100.0%	97.1%	100.0%	97.5%	100.0%	100.0%			99.6%
Socorro	100.0%	100.0%	100.0%	98.2%	100.0%	100.0%	100.0%	100.0%	100.0%	98.3%			99.6%
SW Region Total	99.6%	99.7%	99.7%	99.7%	99.8%	99.7%	99.4%	99.7%	99.2%	99.1%			99.5%
SE Region													
Chaves	100.0%	100.0%	99.3%	100.0%	100.0%	99.3%	99.2%	99.3%	100.0%	99.5%			99.7%
Curry	100.0%	99.2%	100.0%	98.3%	98.8%	100.0%	100.0%	100.0%	97.5%	100.0%			99.4%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%
Eddy	99.1%	100.0%	99.9%	99.2%	98.6%	97.9%	100.0%	100.0%	100.0%	99.2%			99.2%
Eddy (Artesia)	96.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			99.7%
Lea	96.7%	95.9%	99.1%	98.6%	97.8%	99.1%	100.0%	100.0%	100.0%	100.0%			98.7%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%
Roosevelt	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%
SE Region Total	98.9%	99.6%	99.7%	99.4%	99.4%	99.5%	99.8%	99.8%	99.5%	99.7%			99.4%
Central Region													
Bernalillo (NE)	99.6%	99.4%	99.4%	99.8%	99.7%	99.3%	99.1%	99.5%	99.1%	99.6%			99.5%
Bernalillo (NW)	98.4%	98.6%	97.8%	98.9%	99.5%	99.0%	99.4%	98.7%	99.2%	99.3%			98.9%
Bernalillo (SE)	99.7%	99.7%	99.8%	99.3%	99.4%	99.5%	99.5%	98.9%	98.5%	99.8%			99.4%
Bernalillo (SW)	99.2%	99.5%	99.4%	99.3%	99.2%	99.0%	99.2%	99.4%	99.6%	98.2%			99.2%
Torrance	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.3%	98.3%	100.0%	100.0%			99.6%
Central Region Total	99.3%	99.3%	99.3%	99.5%	99.6%	99.4%	99.2%	99.2%	99.2%	99.2%			99.3%
Central Unit	na	na	na	100.0%	na	100.0%	na	na	na	100.0%			100.0%
CAP Unit	na	na	100.0%	66.7%	100.0%	50.0%	na	na	100.0%	100.0%			87.5%
STATE TOTAL	99.3%	99.3%	99.3%	99.3%	99.4%	99.3%	99.3%	99.4%	99.1%	99.2%			99.3%

FFY 2012 30-Day Application Processing Timeliness

	October 11'	November 11'	December 11'	January 11'	February 12'	March 12'	April 12'	May 12'	June 12'	July 12'	August 12'	September 12'	Yearly Average
NE Region													
Colfax	98.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.1%			99.5%
Rio Arriba	95.0%	97.6%	98.8%	99.4%	100.0%	99.3%	97.6%	100.0%	100.0%	100.0%			98.7%
San Miguel	100.0%	99.2%	98.4%	99.1%	99.1%	100.0%	99.1%	99.2%	100.0%	100.0%			99.4%
Santa Fe	98.9%	98.4%	98.3%	99.7%	100.0%	99.6%	100.0%	100.0%	100.0%	99.6%			99.5%
Taos	100.0%	99.2%	98.9%	99.0%	100.0%	100.0%	98.3%	100.0%	100.0%	98.1%			99.3%
NE Region TOTAL	98.3%	98.6%	98.9%	99.4%	99.8%	99.8%	99.0%	99.9%	100.0%	99.4%			99.3%
NW Region													
Cibola	98.3%	97.2%	97.8%	98.2%	100.0%	98.9%	97.9%	99.1%	99.1%	100.0%			98.7%
McKinley	99.2%	99.1%	99.5%	99.2%	97.8%	99.1%	99.2%	99.2%	99.6%	99.6%			99.2%
Sandoval	99.6%	99.1%	94.7%	94.7%	90.0%	92.5%	95.0%	91.1%	92.4%	99.1%			94.3%
San Juan	98.8%	99.2%	99.3%	100.0%	98.6%	99.7%	99.5%	99.2%	99.5%	99.0%			99.3%
S. Valencia	100.0%	100.0%	99.0%	100.0%	98.6%	100.0%	100.0%	98.6%	100.0%	100.0%			99.6%
N. Valencia	97.9%	97.2%	98.7%	98.7%	100.0%	100.0%	100.0%	98.6%	98.2%	98.3%			98.9%
NW Region TOTAL	99.0%	98.8%	98.2%	98.5%	97.5%	98.4%	98.6%	97.9%	98.1%	98.5%			98.2%
SW Region													
Dona Ana (West)	98.3%	99.3%	99.6%	99.6%	99.2%	98.1%	98.9%	100.0%	100.0%	98.3%			99.1%
Dona Ana (East)	99.6%	100.0%	99.5%	100.0%	99.4%	100.0%	99.2%	100.0%	100.0%	99.1%			99.7%
Dona Ana (Southern)	98.5%	98.1%	99.5%	99.4%	97.8%	98.9%	98.1%	99.2%	98.9%	99.1%			98.8%
Grant/Hidalgo	100.0%	100.0%	100.0%	99.2%	100.0%	100.0%	100.0%	100.0%	97.0%	97.2%			99.3%
Lincoln	98.0%	97.1%	96.5%	96.8%	98.2%	100.0%	99.0%	100.0%	96.0%	98.0%			97.9%
Luna	99.0%	93.0%	97.3%	94.5%	100.0%	100.0%	100.0%	100.0%	100.0%	98.8%			97.8%
Otero	97.4%	98.5%	97.9%	99.3%	97.7%	100.0%	100.0%	100.0%	99.1%	95.3%			98.6%
Sierra	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%
Socorro	98.6%	100.0%	100.0%	100.0%	99.2%	94.9%	100.0%	100.0%	100.0%	100.0%			99.2%
SW Region Total	98.8%	98.5%	98.9%	98.8%	99.0%	99.1%	99.2%	99.9%	99.3%	98.4%			99.0%
SE Region													
Chaves	99.4%	98.4%	99.5%	98.5%	98.8%	97.0%	96.2%	98.1%	97.4%	98.2%			98.1%
Curry	94.5%	96.2%	99.2%	98.3%	99.1%	99.1%	98.2%	98.9%	98.4%	98.4%			98.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%
Eddy	99.0%	100.0%	100.0%	98.3%	98.6%	100.0%	98.4%	96.8%	98.0%	98.9%			98.8%
Eddy (Artesia)	100.0%	100.0%	96.8%	94.9%	100.0%	97.4%	100.0%	98.1%	100.0%	100.0%			98.8%
Lea	93.9%	98.3%	96.4%	94.1%	92.2%	98.4%	92.7%	94.2%	95.4%	95.9%			94.8%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			100.0%
Roosevelt	100.0%	100.0%	100.0%	100.0%	98.1%	100.0%	100.0%	100.0%	100.0%	100.0%			99.8%
SE Region Total	97.5%	97.9%	99.0%	98.0%	98.1%	99.0%	96.8%	97.7%	97.8%	98.2%			97.8%
Central Region													
Bernalillo (NE)	99.8%	99.3%	99.4%	99.6%	99.4%	99.2%	99.5%	98.6%	99.6%	99.0%			99.3%
Bernalillo (NW)	99.4%	98.1%	97.6%	97.9%	98.1%	99.4%	99.1%	98.2%	97.9%	99.4%			98.5%
Bernalillo (SE)	97.3%	100.0%	99.6%	98.5%	99.1%	98.7%	98.7%	98.9%	99.6%	98.0%			98.8%
Bernalillo (SW)	97.0%	97.7%	98.1%	98.3%	95.9%	99.3%	99.0%	99.1%	99.0%	97.5%			98.1%
Torrance	100.0%	100.0%	98.2%	100.0%	100.0%	100.0%	98.0%	100.0%	100.0%	98.4%			99.5%
Central Region Total	98.6%	98.8%	98.6%	98.9%	98.5%	99.3%	99.1%	98.7%	99.0%	98.5%			98.8%
Central Off Elig Unit	na	na	na	0.0%	0.0%	0.0%	0.0%	100.0%	na	na			50.0%
CAP Unit	95.1%	90.5%	100.0%	100.0%	96.7%	95.8%	90.9%	96.0%	100.0%	86.4%			95.1%
STATE TOTAL	98.5%	98.5%	98.7%	98.7%	98.2%	98.9%	98.7%	98.7%	98.8%	98.5%			98.6%