
General Information Memorandum

ISD-GI 13-25

TO: ISD Employees
FROM: Ted Roth, Director, Income Support Division
RE: FFY 2013 SNAP Performance Report
DATE: April 26, 2013

Attached please find the third issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2013. This report includes all Quality Control (QC) findings received for the review month of October 2012 through December 2012. All errors for October 2012 through December 2012 have been finalized. Along with payment and negative accuracy rates, data included in this report are the recertification, 7-day, and 30-day application processing timeliness. The Performance Goals for the state for FFY 2013 are:

Payment Accuracy of 96% or better
Negative Accuracy Rate of 9%
Expedite application processing timeliness of 98%
30-day application timeliness of 98% or better

Effective October 1, 2012, per SPP 12-08, counties with a payment accuracy rate of 96% or better must review cases at Level 2; all others must review cases at Level 1.

- Level 1 A county office with an error rate above **4.0%** is required to complete 35 full reviews per unit per month. **These completed reviews will be recorded on the Secondary Case Review Log and submitted to the Quality Improvement Section via email to HSD.QIS@state.nm.us** by the second working day of the month. If scanning is not an option, logs can be faxed to 505-827-7241.
- Level 2 A county office with an error rate of **4.0% or less** is required to complete 25 full reviews per unit per month. The record reviews will not be required to be submitted to the Quality Improvement Section.

RESCINDED

Effective March 2007, counties with a timeliness rate below 98% in either 30-day or 7-day application processing will be required to submit a Corrective Action Plan (CAP) to the Regional Operations Manager (ROM). The ROM will take into consideration small offices with a limited number of applications that were processed in a given month when requesting CAPs; however any deficiencies will be addressed. CAPs are due at the end of the month following the last month in a reporting quarter.

Please reconcile the QC case findings that your office has received with the listing of QC cases entered into the QIS database. One copy of the listing is provided to each office. Case Finding codes are (0) Drop; (1) Eligible and Correct; (2) Overissuance; (3) Underissuance; and (4) Ineligible. A column has been added to the report to reflect cases that are pending a final ERC decision. *Please note that QC timeliness is reported on the data sheet. Timeliness codes are (1) Expedite Timely; (2) Expedite Untimely; (3) Expedite Drop; and (4) Non-Expedite Timely; (5) Non-Expedite Untimely; and (6) Non-Expedite Drop. Please report any discrepancies to QIS.*

Please share this data with staff as appropriate. If there are any questions or comments, please contact Stephanie Valdez, Quality Improvement Section at 827-7119 or e-mail at Stephanie.valdez1@state.nm.us.

Attachment

cc: Shalonda Moore, FNS SW Regional Office

RESCINDED

RESCINDED

Quality Improvement Section SNAP Performance Report Quality Control Finding FFY 2013

1. STATE - Cumulative Payment Error Rates

Total Paid	\$79,721		
Total Dollar Errors	\$2,702	Total Error Rate %	3.39%
Total Dollar Over	\$1,125	% Error Rate Over	1.41%
Total Dollar Under	\$0	% Error Rate Under	0.00%
Total Dollar Ineligible	\$1,577	% Error Rate Ineligible	1.98%

Cumulative Case Error Rate	
Total Reviewed	264
% in Error	4.92%

Agency Error (Dollar Amount):		Agency % Error Rate:	
\$499		0.63%	

Cases Dropped	30
Correct	251
Overpaid	8
Underpaid	0
Ineligible	5

Client Error (Dollar Amount):		Client % Error Rate:	
\$2,203		2.76%	

2. ADMINISTRATIVE OFFICES - Cumulative Payment Error Rates

HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total Paid	County Error Rate	HIPAC Share	State Share
01	SE Bernalillo	\$0		\$0		\$0	\$5,377	0.00%	0.00%	0.00%
07	W. Dona Ana	\$0	0%	\$92	100%	\$92	\$2,041	4.50%	7.92%	3.40%
17	McKinley	\$0		\$0		\$0	\$6,641	0.00%	0.00%	0.00%
23	Sandoval	\$0	0%	\$736	100%	\$736	\$6,432	11.44%	63.34%	27.24%
24	San Juan	\$0		\$0		\$0	\$6,493	0.00%	0.00%	0.00%
26	Santa Fe	\$0		\$0		\$0	\$1,947	0.00%	0.00%	0.00%
35	NW Bernalillo	\$0	0%	\$122	100%	\$122	\$5,519	2.21%	10.50%	4.52%
36	SW Bernalillo	\$137	100%	\$0	0%	\$137	\$6,165	2.22%	11.79%	5.07%
38	S. Dona Ana	\$0		\$0		\$0	\$2,986	0.00%	0.00%	0.00%
39	NE Bernalillo	\$75	100%	\$0	0%	\$75	\$6,826	1.10%	6.45%	2.78%
HIPAC Sub Totals		\$212	18%	\$950	82%	\$1,162	\$45,029	2.58%	100.00%	43.01%

Non-HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total Paid	County Error Rate	Non-HIPAC Share	State Share
03	Chaves	\$0		\$0		\$0	\$2,942	0.00%	0.00%	0.00%
04	Colfax/Union	\$0		\$0		\$0	\$0	0.00%	0.00%	0.00%
05	Curry	\$0		\$0		\$0	\$2,179	0.00%	0.00%	0.00%
08	Eddy	\$0		\$0		\$0	\$726	0.00%	0.00%	0.00%
09	Grant/Hidalgo	\$0	0%	\$526	100%	\$526	\$1,703	30.89%	34.16%	19.47%
10	Guadalupe/DeBaca	\$0		\$0		\$0	\$0	0.00%	0.00%	0.00%
13	Lea	\$0		\$0		\$0	\$1,036	0.00%	0.00%	0.00%
14	Lincoln	\$0		\$0		\$0	\$2,559	0.00%	0.00%	0.00%
16	Luna	\$233	100%	\$0	0%	\$233	\$1,642	14.19%	15.13%	8.62%
19	Otero	\$0		\$0		\$0	\$2,159	0.00%	0.00%	0.00%
20	Quay	\$0		\$0		\$0	\$200	0.00%	0.00%	0.00%
21	Rio Arriba	\$0	0%	\$200	100%	\$200	\$3,984	5.02%	17.21%	7.40%
22	Roosevelt	\$0		\$0		\$0	\$1,085	0.00%	0.00%	0.00%
25	San Miguel	\$0	0%	\$466	100%	\$466	\$2,380	19.58%	30.26%	17.25%
27	Sierra	\$0		\$0		\$0	\$163	0.00%	0.00%	0.00%
28	Socorro	\$0		\$0		\$0	\$882	0.00%	0.00%	0.00%
29	Taos	\$0		\$0		\$0	\$1,613	0.00%	0.00%	0.00%
30	Torrance	\$0		\$0		\$0	\$1,603	0.00%	0.00%	0.00%
32	S. Valencia	\$0		\$0		\$0	\$831	0.00%	0.00%	0.00%
33	Cibola	\$0		\$0		\$0	\$1,560	0.00%	0.00%	0.00%
34	Eddy/Artesia	\$0		\$0		\$0	\$728	0.00%	0.00%	0.00%
37	E. Dona Ana	\$54	100%	\$0	0%	\$54	\$2,326	2.32%	4.65%	2.00%
42	N. Valencia	\$0		\$0		\$0	\$1,631	0.00%	0.00%	0.00%
49	NMCP	\$0	0%	\$61	100%	\$61	\$760	8.03%	3.96%	2.26%
Non-HIPAC Sub Totals		\$287	19%	\$1,253	81%	\$1,540	\$34,692	4.44%	105.4%	56.99%

RESCINDED

Regional Cumulative SNAP Performance Report Quality Control Finding FFY2013

3. STATE - Cumulative Payment Error Rates

Total Paid	\$79,721		
Total Dollar Errors	\$2,702	Total Error Rate %	3.39%
Total Dollar Over	\$1,125	% Error Rate Over	1.41%
Total Dollar Under	\$0	% Error Rate Under	0.00%
Total Dollar Ineligible	\$1,577	% Error Rate Ineligible	1.98%

Agency Error (Dollar Amount):	Agency % Error Rate:
\$499	0.63%

Client Error (Dollar Amount):	Client % Error Rate:
\$2,203	2.76%

Cumulative Case Error Rate

Total Reviewed	264
% in Error	4.92%

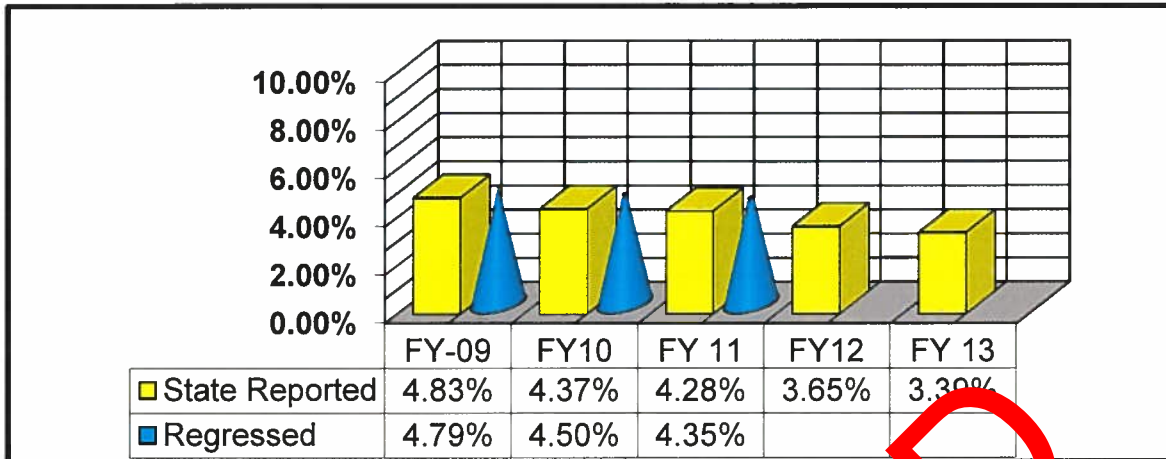
Cases Dropped	30
Correct	251
Overpaid	8
Underpaid	0
Ineligible	5

4. REGIONAL - Cumulative Payment Error Rates

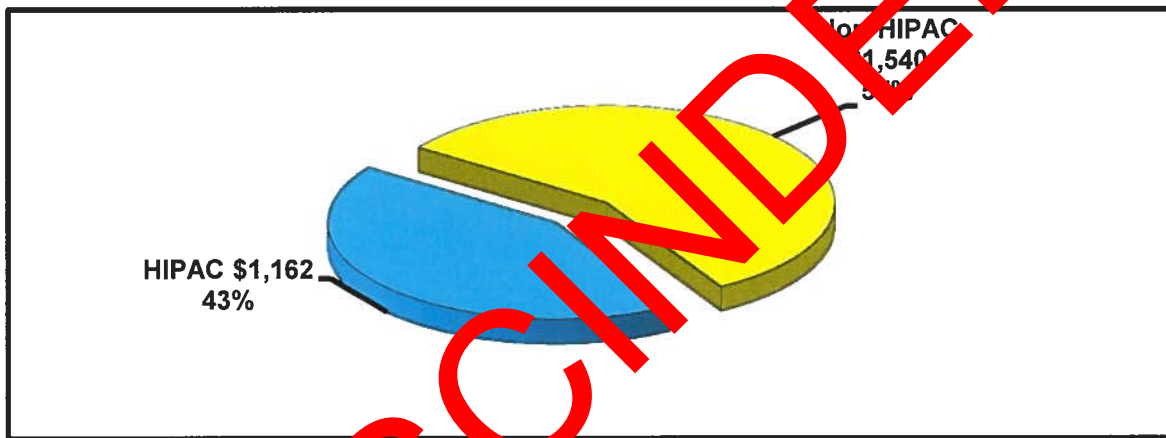
Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	Count	Error Rate	Region Share	State Share
NE Region								
04 Colfax	\$0	\$0	\$0	\$0	0.00%	0.00%	0.00%	0.00%
21 Rio Arriba	\$0	\$200	\$200	\$3,984	5.02%	0.03%	7.40%	7.40%
25 San Miguel	\$0	\$466	\$466	\$2,380	19.98%	69.97%	17.25%	17.25%
26 Santa Fe	\$0	\$0	\$0	\$1,947	0.00%	0.00%	0.00%	0.00%
29 Taos	\$0	\$0	\$0	\$1,613	0.00%	0.00%	0.00%	0.00%
NE Region Totals	\$0	\$666	\$666	\$9,924	6.71%	100.00%	24.65%	24.65%
NW Region								
17 McKinley	\$0	\$0	\$0	\$2,641	0.00%	0.00%	0.00%	0.00%
23 Sandoval	\$0	\$736	\$736	\$5,793	11.44%	100.00%	27.24%	27.24%
24 San Juan	\$0	\$0	\$0	\$6,793	0.00%	0.00%	0.00%	0.00%
32 S. Valencia	\$0	\$0	\$0	\$31	0.00%	0.00%	0.00%	0.00%
33 Cibola	\$0	\$0	\$0	\$1,330	0.00%	0.00%	0.00%	0.00%
42 N. Valencia	\$0	\$0	\$0	\$1,631	0.00%	0.00%	0.00%	0.00%
NW Region Totals	\$0	\$736	\$736	\$18,888	3.70%	100.00%	27.24%	27.24%
SW Region								
07 W. Dona Ana	\$0	\$92	\$92	\$2,043	4.50%	10.17%	3.40%	3.40%
09 Grant/Hidalgo	\$0	\$26	\$26	\$1,703	30.89%	58.12%	19.47%	19.47%
14 Lincoln	\$0	\$0	\$0	\$2,559	0.00%	0.00%	0.00%	0.00%
16 Luna	\$233	\$0	\$233	\$1,642	14.19%	25.75%	8.62%	8.62%
19 Otero	\$0	\$0	\$0	\$2,159	0.00%	0.00%	0.00%	0.00%
27 Sierra	\$0	\$0	\$0	\$163	0.00%	0.00%	0.00%	0.00%
28 Socorro	\$0	\$0	\$0	\$882	0.00%	0.00%	0.00%	0.00%
37 E. Dona Ana	\$4	\$0	\$4	\$2,326	2.32%	5.97%	2.00%	2.00%
38 S. Dona Ana	\$0	\$0	\$0	\$2,986	0.00%	0.00%	0.00%	0.00%
SW Region Totals	\$287	\$618	\$905	\$16,463	5.50%	100.00%	33.49%	33.49%
SE Region								
03 Chaves	\$0	\$0	\$0	\$2,942	0.00%		0.00%	0.00%
05 Curry	\$0	\$0	\$0	\$2,179	0.00%		0.00%	0.00%
08 Eddy	\$0	\$0	\$0	\$726	0.00%		0.00%	0.00%
10 Guadalupe/DeBaca	\$0	\$0	\$0	\$0	0.00%		0.00%	0.00%
13 Lea	\$0	\$0	\$0	\$1,036	0.00%		0.00%	0.00%
20 Quay	\$0	\$0	\$0	\$200	0.00%		0.00%	0.00%
22 Roosevelt	\$0	\$0	\$0	\$1,085	0.00%		0.00%	0.00%
34 Eddy/Artesia	\$0	\$0	\$0	\$728	0.00%		0.00%	0.00%
SE Region Totals	\$0	\$0	\$0	\$8,896	0.00%		0.00%	0.00%
Central Region								
01 SE Bernalillo	\$0	\$0	\$0	\$3,677	0.00%	0.00%	0.00%	0.00%
35 NW Bernalillo	\$0	\$122	\$122	\$5,519	2.21%	36.53%	4.52%	4.52%
36 SW Bernalillo	\$137	\$0	\$137	\$6,165	2.22%	41.02%	5.07%	5.07%
39 NE Bernalillo	\$75	\$0	\$75	\$6,826	1.10%	22.46%	2.78%	2.78%
30 Torrance	\$0	\$0	\$0	\$1,603	0.00%	0.00%	0.00%	0.00%
Central Region Totals	\$212	\$122	\$334	\$23,790	1.40%	100.00%	12.36%	12.36%
49 NMCPAP	\$0	\$61	\$61	\$760	8.03%	100.00%	2.26%	2.26%
State Totals	\$499	\$2,203	\$2,702	\$79,721	3.39%	100.00%	100.00%	100.00%

RESCINDED

5. STATE SNAP Error Rates- Current FY Compared to Previous FYs



6. HIPAC Dollar Errors - Compared to the Remainder of the State



7. Agency-vs-Client Errors



Average Client Error = \$245

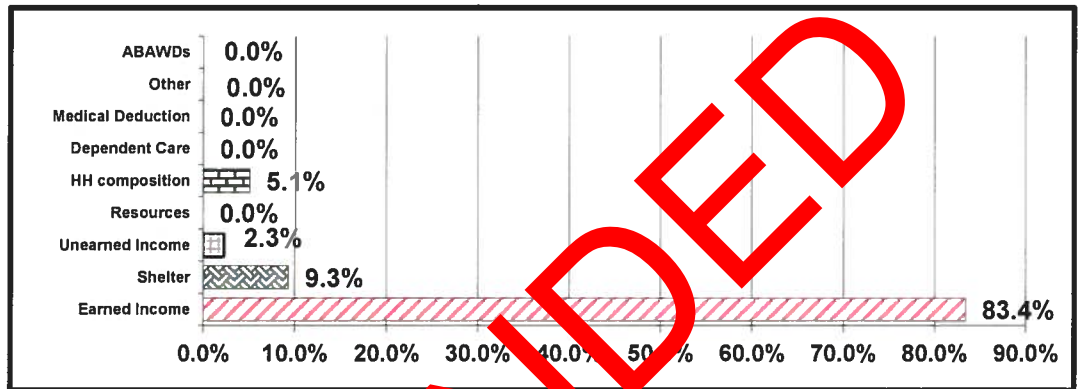
Average Agency Error = \$125

RESCINDED

8. AGENCY/CLIENT DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT

<i>Food Stamps</i>	<i>Agency</i>	<i>Client</i>	<i>% Agency Cause</i>
Earned Income	\$233	\$2,020	10.3%
Shelter	\$129	\$122	51.4%
Unearned Income	\$0	\$61	0.0%
Resources	\$0	\$0	0.0%
HH composition	\$137	\$0	100.0%
Dependent Care	\$0	\$0	0.0%
Medical Deduction	\$0	\$0	0.0%
Other	\$0	\$0	0.0%
ABAWDs	\$0	\$0	0.0%

9. SNAP DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT



10. SNAP DOLLAR ERROR BREAKDOWN BY SPECIFIC ELEMENT

<i>Percent</i>	<i>Total</i>	<i>Element</i>	<i>Element Description</i>
83.38%	\$2,253	317	WAGES & SALARIES
0.00%	\$0	50	HOUSEHOLD COMPOSITION
4.52%	\$122	363	SHELTER DEDUCTION
0.00%	\$0	211	BANK ACCOUNTS
4.77%	\$129	364	SUA
5.07%	\$137	130	CITIZENSHIP/NON-CITIZEN STATUS
0.00%	\$0	344	PA/GA GRANT
0.00%	\$0	520	ARITHMETIC COMPUTATION
0.00%	\$0	342	CONTRIBUTIONS
2.72%	\$61	333	SSI BENEFITS
0.00%	\$0	334	UCB BENEFITS
0.00%	\$0	331	RSDI BENEFITS
0.00%	\$0	221	REAL PROPERTY
0.00%	\$0	346	OTHER UEI
0.00%	\$0	111	STUDENT STATUS
0.00%	\$0	365	MEDICAL DEDUCTIONS
0.00%	\$0	170	SOCIAL SECURITY NUMBERS
0.00%	\$0	160	EMPLOYMENT AND TRAINING
0.00%	\$0	140	RESIDENCY
0.00%	\$0	335	WORKERS COMP BENEFITS
0.00%	\$0	350	CHILD SUPPORT AP
0.00%	\$0	161	ABAWDS
0.00%	\$0	213	OTHER LIQUID ASSETS/PERSONAL PROP
0.00%	\$0	530	TRANSITIONAL BEN
0.00%	\$0	312	SELF-EMPLOYMENT INCOME
0.00%	\$0	332	VA BENEFITS
0.00%	\$0	347	UEI--TANF
0.00%	\$0	371	COMBINED GROSS INCOME
0.00%	\$0	163	VOLUNTARY QUIT
0.00%	\$0	323	DEPENDENT CARE
0.00%	\$0	225	COMBINED RESOURCES

RESCINDED

11. STATEWIDE CAUSES OF AGENCY ERROR --- FFY 2013

In this table, general cause for agency error is ranked by the top three error causing areas

- F No action on anticipated or known changes
- M Math or transcription error
- O Other
- P Policy or procedure not applied or not correctly applied
- R No action on reported information
- S ISD2 or CSED systems caused error
- V Inadequate verification
- X Old or invalid data or coding not removed from ISD2

	ALL Err	EI	HHC	UEI
R	\$0	\$0	\$0	\$0
P	\$499	\$233	\$137	\$0
V	\$0	\$0	\$0	\$0
M	\$0	\$0	\$0	\$0
F	\$0	\$0	\$0	\$0
X	\$0	\$0	\$0	\$0
O	\$0	\$0	\$0	\$0
S	\$0	\$0	\$0	\$0
Total	\$499	\$233	\$137	\$0

Agency errors with "policy or procedure not applied or not correctly applied" account for 100% of agency caused dollar errors. Errors in "earned income" and "household composition" elements account for 74% of the agency-caused error rate.

12. DOLLAR ERROR BY: HOUSEHOLD SIZE

	1	2	3	4	5	6+
\$	\$512	\$351	\$733	\$0	\$1,106	\$0
%	18.9%	13.0%	27.1%	0.0%	40.9%	0.0%

13. AVERAGE HOUSEHOLD SIZE

All Cases	2.3
Correct Cases	2.3
Error Cases	2.8
Count Error Cases	2.7

14. DOLLAR ERROR BY: TIME OF OCCURRENCE

	\$	%
Approval	\$315	11.7%
Recert	\$1,197	44.7%
Change	\$287	10.6%
Transitional FS	\$0	0.0%
Semi Annual	\$825	30.6%
Annual Report	75	2.8%

15. AVERAGE ERROR BY: TIME OF OCCURRENCE

	#	%
Approval	2	15.4%
Recert	5	38.5%
Change	2	15.4%
Transitional FS	0	0.0%
Semi-Annual	3	23.1%
Annual Report	1	7.7%

16. ERROR RATES BY: MONTH AND FY CUMULATIVE



RESCINDED

Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2013 as of 4/26/2013

17. REGIONAL - Cumulative Data Analysis of SNAP Dollars Issued vs. SNAP Dollars in Error 10/12 to 12/12

	Total SNAP \$'s Issued	Region Share of \$'s Issued	State Share \$'s Issued	Total Issued \$'s Reviewed	Total Reviewed \$'s in Error	Region Share \$'s in Error	State Share \$'s in Error
Northwest Region (I)							
17 McKinley	\$9,201,849	23.6%	5.4%	\$2,641	\$0	0.00%	0.00%
23 Sandoval	\$8,651,599	22.2%	5.1%	\$6,432	\$736	100.00%	27.24%
24 San Juan	\$10,516,002	27.0%	6.2%	\$6,793	\$0	0.00%	0.00%
32 S. Valencia	\$2,563,574	6.6%	1.5%	\$831	\$0	0.00%	0.00%
33 Cibola	\$3,185,917	8.2%	1.9%	\$1,560	\$0	0.00%	0.00%
42 N. Valencia	\$4,819,870	12.4%	2.8%	\$1,631	\$0	0.00%	0.00%
Region I Totals	\$38,938,811	22.9%	22.9%	\$19,888	\$736	100.00%	27.24%
Northeast Region (II)							
04 Colfax	\$1,182,483	5.6%	0.7%	\$0	\$0	0.00%	0.00%
21 Rio Arriba	\$5,601,509	26.4%	3.3%	\$3,984	\$200	30.00%	7.40%
25 San Miguel	\$3,876,179	18.3%	2.3%	\$2,380	\$466	69.90%	17.25%
26 Santa Fe	\$7,693,017	36.3%	4.5%	\$1,947	\$0	0.00%	0.00%
29 Taos	\$2,847,006	13.4%	1.7%	\$1,613	\$0	0.00%	0.00%
Region II Totals	\$21,200,194	12.5%	12.5%	\$9,924	\$666	100.00%	24.65%
Central Region (III)							
01 SE Bernalillo	\$9,348,063	17.2%	5.5%	\$3,677	\$0	0.00%	0.00%
35 NW Bernalillo	\$12,053,323	22.2%	7.1%	\$5,511	\$122	36.53%	4.52%
36 SW Bernalillo	\$15,339,030	28.2%	9.0%	\$6,137	\$37	41.02%	5.07%
39 NE Bernalillo	\$15,451,951	28.4%	9.1%	\$6,826	\$75	22.46%	2.78%
30 Torrance	\$2,131,070	5.8%	1.3%	\$603	\$0	0.00%	0.00%
Region III Totals	\$54,323,437	31.9%	31.9%	\$23,753	\$334	100.00%	12.36%
Southeast Region (IV)							
03 Chaves	\$5,600,639	29.2%	3.3%	\$2,942	\$0	0.00%	0.00%
05 Curry	\$3,628,780	18.9%	2.1%	\$2,179	\$0	0.00%	0.00%
08 Eddy	\$2,478,763	12.9%	1.5%	\$1,226	\$0	0.00%	0.00%
10 Guadalupe/DeBaca	\$503,016	2.4%	0.3%	\$0	\$0	0.00%	0.00%
13 Lea	\$3,750,357	19.5%	2.2%	\$1,036	\$0	0.00%	0.00%
20 Quay	\$921,069	4.8%	0.5%	\$200	\$0	0.00%	0.00%
22 Roosevelt	\$1,185,156	6.2%	0.7%	\$1,085	\$0	0.00%	0.00%
34 Eddy/Artesia	\$1,138,294	5.8%	0.7%	\$728	\$0	0.00%	0.00%
Region IV Totals	\$19,206,074	11%	11%	\$8,896	\$0	0.00%	0.00%
Southwest Region (V)							
07 W. Dona Ana	\$7,905,969	21.7%	4.6%	\$2,043	\$92	10.17%	3.40%
09 Grant/Hidalgo	\$2,871,561	7.9%	1.7%	\$1,703	\$526	58.12%	19.47%
14 Lincoln	\$1,401,374	3.8%	0.8%	\$2,559	\$0	0.00%	0.00%
16 Luna	\$3,208,682	8.8%	1.9%	\$1,642	\$233	25.75%	8.62%
19 Otero	\$3,491,100	9.5%	2.1%	\$2,159	\$0	0.00%	0.00%
27 Sierra	\$1,224,623	3.0%	1.1%	\$163	\$0	0.00%	0.00%
28 Socorro	\$1,017,130	5.5%	1.2%	\$882	\$0	0.00%	0.00%
37 E. Dona Ana	\$6,266,204	16.8%	3.6%	\$2,326	\$54	5.97%	2.00%
38 S. Dona Ana	\$7,651,925	20.96%	4.5%	\$2,986	\$0	0.00%	0.00%
Region V Totals	\$36,514,755	21.5%	21.5%	\$16,463	\$905	100.00%	33.49%
49 NM CAP Unit	\$0	0.0%	0.0%	\$760	\$61	0.37%	2.26%
State Totals	\$170,182,571	100%	100%	\$79,721	\$2,702	100%	100%

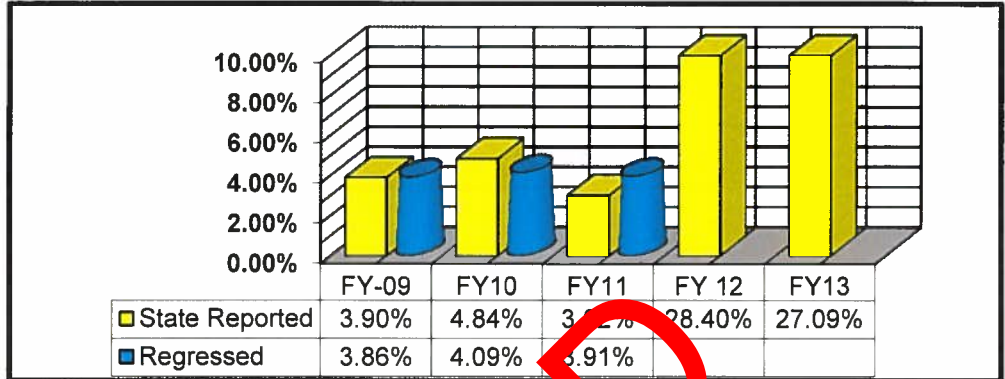
RESCINDED

FFY 2013 Negative Statewide Error Rates

1. Cumulative Negative Case Error Rate

valid	183
invalid	68
drop	4
total	251
% invalid	27.09%

2. State Negative Error Rates



3. REGIONAL - Cumulative Negative Error Rates

		Valid #	Invalid #	Total #	Invalid Rate
NE Region					
04	Colfax	1	0	1	0.0%
21	Rio Arriba	5	0	5	0.0%
25	San Miguel	2	1	3	33.3%
26	Santa Fe	16	2	18	11.1%
29	Taos	2	0	2	0.0%
NE Region Totals		26	3	29	10.3%

		Valid #	Invalid #	Total #	Invalid Rate
NW Region					
11	McKinley	5	1	6	16.7%
23	Sandoval	6	4	10	40.0%
34	San Juan	11	3	14	21.4%
32	S. Valencia	5	1	6	16.7%
33	Tierra	0	3	3	100.0%
37	N. Valencia	4	3	7	42.9%
NW Region Totals		31	15	46	32.6%

		Valid #	Invalid #	Total #	Invalid Rate
SW Region Totals					
07	W. Dona Ana	6	4	10	40.0%
09	Grant/Hidalgo	2	3	5	60.0%
14	Lincoln	2	0	2	0.0%
16	Luna	2	2	4	50.0%
19	Otero	4	2	6	33.3%
27	Sierra	1	0	1	0.0%
28	Socorro	2	0	2	50.0%
37	E. Dona Ana	7	1	8	12.5%
38	S. Dona Ana	5	2	7	28.6%
SW Region Totals		15	15	45	33.3%

		Valid #	Invalid #	Total #	Invalid Rate
SE Region					
03	Chaves	10	1	11	9.1%
05	Curry	1	1	2	50.0%
08	Eddy	3	3	6	50.0%
10	Guad/DeBaca	0	0	0	
13	Lea	8	3	11	27.3%
20	Quay	1	0	1	0.0%
22	Roosevelt	2	0	2	0.0%
34	Eddy/Artesia	2	1	3	33.3%
SW Region Totals		27	9	36	25.0%

		Valid #	Invalid #	Total #	Invalid Rate
Central Region					
01	SE Bernalillo	9	4	13	30.8%
35	NW Bernalillo	15	6	21	28.6%
36	SW Bernalillo	17	5	22	22.7%
39	NE Bernalillo	28	11	39	28.2%
30	Torrance	0	0	0	
Central Region Totals		69	26	95	27.4%

Negative Action Time of Occurrence

Closure	54	79.4%
Denial	14	20.6%

		Valid #	Invalid #	Total #	Invalid Rate
Central Region					
49	CAP	0	0	0	

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FFY 2013 Expedite Application Processing Timeliness

	October 12'	November 12'	December 12'	January 13'	February 13'	March 13'	April 13'	May 13'	June 13'	July 13'	August 13'	September 13'	Yearly Ave
NE Region													
Colfax	100.0%	100.0%	97.5%	100.0%	100.0%	100.0%							99.4%
Rio Arriba	99.5%	100.0%	100.0%	99.6%	99.5%	99.4%							99.7%
San Miguel	99.1%	99.0%	100.0%	96.3%	96.6%	98.2%							98.1%
Santa Fe	98.8%	99.3%	98.5%	98.5%	98.0%	98.8%							98.7%
Taos	100.0%	100.0%	100.0%	98.4%	98.4%	100.0%							99.4%
NE Region TOTAL	99.2%	99.6%	99.2%	98.6%	98.3%	99.1%							99.0%
NW Region													
Cibola	98.7%	100.0%	98.8%	100.0%	100.0%	100.0%							99.6%
McKinley	97.8%	94.7%	100.0%	99.0%	99.5%	98.9%							98.3%
Sandoval	98.9%	99.2%	100.0%	99.3%	98.2%	98.7%							99.1%
San Juan	99.5%	100.0%	100.0%	99.4%	99.5%	100.0%							99.8%
Valencia South	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Valencia North	99.2%	100.0%	100.0%	100.0%	100.0%	100.0%							99.9%
NW Region TOTAL	98.9%	98.8%	99.9%	99.5%	99.2%	99.4%							99.3%
SW Region													
Dona Ana (West)	99.0%	99.2%	100.0%	99.7%	100.0%	100.0%							99.7%
Dona Ana (East)	100.0%	99.4%	99.4%	99.6%	100.0%	100.0%							99.7%
Dona Ana (Southern)	99.1%	100.0%	99.0%	98.4%	100.0%	100.0%							99.4%
Grant/Hidalgo	100.0%	98.7%	98.2%	99.0%	100.0%	100.0%							99.4%
Lincoln	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Luna	100.0%	100.0%	98.6%	100.0%	100.0%	100.0%							99.8%
Otero	98.3%	100.0%	98.5%	100.0%	100.0%	100.0%							99.5%
Sierra	97.8%	100.0%	100.0%	100.0%	100.0%	100.0%							99.6%
Socorro	98.2%	98.1%	100.0%	100.0%	100.0%	100.0%							99.4%
SW Region Total	99.1%	99.4%	99.4%	99.6%	100.0%	100.0%							99.6%
SE Region													
Chaves	98.8%	100.0%	98.6%	99.0%	98.4%	98.7%							99.0%
Curry	100.0%	100.0%	98.6%	98.2%	98.2%	100.0%							99.6%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Eddy	98.4%	100.0%	100.0%	100.0%	95.9%	97.9%							98.7%
Eddy (Artesia)	97.6%	100.0%	100.0%	97.2%	100.0%	100.0%							99.0%
Lea	100.0%	100.0%	100.0%	99.2%	100.0%	100.0%							99.6%
Quay	100.0%	99.0%	100.0%	100.0%	100.0%	100.0%							99.3%
Roosevelt	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
SE Region Total	99.2%	99.8%	99.9%	99.3%	98.8%	99.2%							99.2%
Central Region													
Bernalillo (NE)	99.5%	99.5%	99.7%	99.3%	99.7%	99.1%							99.5%
Bernalillo (NW)	99.0%	98.6%	99.4%	98.6%	99.6%	99.3%							99.0%
Bernalillo (SE)	98.8%	99.1%	99.8%	99.6%	99.6%	99.8%							99.4%
Bernalillo (SW)	96.7%	99.1%	98.9%	99.3%	99.3%	99.3%							98.8%
Torrance	100.0%	98.7%	100.0%	100.0%	100.0%	100.0%							99.7%
Central Region Total	98.5%	99.1%	99.4%	99.2%	99.6%	99.3%							99.2%
Central Unit	na	na	na	na	100.0%	na							100.0%
CAP Unit	na	0.0%	100.0%	na	na	na							50.0%
STATE TOTAL	98.9%	99.2%	99.4%	99.3%	99.4%	99.4%							99.3%

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FFY 2013 30-Day Application Processing Timeliness

	October 12'	November 12'	December 12'	January 13'	February 13'	March 13'	April 13'	May 13'	June 13'	July 13'	August 13'	September 13'	Yearly Average
NE Region													
Colfax	100.0%	100.0%	100.0%	95.8%	100.0%	100.0%							99.2%
Rio Arriba	99.4%	99.2%	99.4%	99.4%	96.6%	99.1%							98.9%
San Miguel	100.0%	99.1%	98.8%	99.3%	99.3%	97.2%							99.0%
Santa Fe	96.2%	98.9%	99.6%	98.4%	100.0%	99.7%							98.7%
Taos	99.0%	100.0%	100.0%	98.3%	98.0%	100.0%							99.2%
NE Region TOTAL	98.3%	99.3%	99.5%	98.6%	98.8%	99.1%							98.9%
NW Region													
Cibola	97.6%	95.1%	96.7%	99.2%	100.0%	97.6%							97.7%
McKinley	98.4%	98.7%	98.2%	99.2%	97.8%	95.1%							98.0%
Sandoval	95.2%	95.2%	95.4%	94.8%	94.4%	98.6%							95.7%
San Juan	97.3%	99.3%	99.5%	99.1%	97.8%	98.1%							98.5%
S. Valencia	100.0%	100.0%	98.7%	93.2%	98.6%	100.0%							98.1%
N. Valencia	99.5%	100.0%	100.0%	100.0%	100.0%	98.1%							99.6%
NW Region TOTAL	97.7%	98.1%	98.1%	98.1%	97.5%	97.8%							97.9%
SW Region													
Dona Ana (West)	98.9%	98.5%	100.0%	99.1%	100.0%	99.6%							99.3%
Dona Ana (East)	99.2%	100.0%	99.4%	99.0%	100.0%	100.0%							99.6%
Dona Ana (Southern)	99.3%	98.6%	97.0%	99.6%	99.0%	99.0%							98.8%
Grant/Hidalgo	99.2%	100.0%	97.4%	98.0%	96.2%	97.9%							98.2%
Lincoln	98.0%	100.0%	100.0%	94.4%	100.0%	100.0%							99.1%
Luna	98.6%	97.6%	99.1%	97.3%	94.6%	98.5%							97.8%
Otero	98.1%	100.0%	98.5%	98.4%	98.3%	99.2%							98.7%
Sierra	100.0%	100.0%	98.2%	100.0%	98.0%	100.0%							99.5%
Socorro	100.0%	100.0%	97.1%	100.0%	93.1%	100.0%							98.7%
SW Region Total	99.0%	99.2%	98.8%	98.9%	98.1%	99.4%							98.9%
SE Region													
Chaves	97.7%	96.3%	97.3%	99.0%	100.0%	99.5%							98.4%
Curry	95.2%	98.4%	94.8%	94.1%	97.9%	98.3%							96.2%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Eddy	99.1%	97.3%	95.2%	99.0%	97.0%	96.2%							97.5%
Eddy (Artesia)	100.0%	98.3%	97.7%	100.0%	100.0%	100.0%							99.2%
Lea	98.7%	97.4%	97.6%	98.5%	94.9%	97.0%							97.5%
Quay	100.0%	100.0%	100.0%	97.7%	100.0%	100.0%							99.5%
Roosevelt	100.0%	98.0%	100.0%	100.0%	100.0%	100.0%							99.7%
SE Region Total	98.1%	97.7%	97.2%	98.2%	98.1%	98.5%							98.0%
Central Region													
Bernalillo (NE)	99.0%	99.2%	99.6%	99.1%	98.9%	99.4%							99.2%
Bernalillo (NW)	98.5%	98.8%	98.2%	97.6%	98.2%	98.1%							98.3%
Bernalillo (SE)	94.4%	95.8%	96.4%	98.1%	97.1%	98.8%							96.7%
Bernalillo (SW)	96.5%	96.4%	98.7%	98.4%	96.9%	98.2%							97.5%
Torrance	100.0%	100.0%	100.0%	98.7%	100.0%	100.0%							99.8%
Central Region Total	97.5%	97.9%	98.6%	98.4%	97.9%	98.7%							98.2%
Central Off Elig Unit	na	na	100.0%	na	na	na							100.0%
CAP Unit	87.5%	100.0%	100.0%	100.0%	100.0%	100.0%							98.6%
STATE TOTAL	98.1%	98.4%	98.5%	98.5%	98.1%	98.7%							98.4%

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	October 12'	November 12'	December 12'	January 13'	February 13'	March 13'	April 13'	May 13'	June 13'	July 13'	August 13'	September 13'	Yearly Average
NE Region													
Colfax	na	na	na										
Rio Arriba	100.0%	100.0%	100.0%										100.0%
San Miguel	na	0.0%	100.0%										50.0%
Santa Fe	66.7%	na	na										66.7%
Taos	na	na	100.0%										100.0%
NE Region TOTAL	83.3%	50.0%	100.0%										87.5%
NW Region													
Cibola	na	na	na										
McKinley	100.0%	100.0%	na										100.0%
Sandoval	100.0%	100.0%	100.0%										100.0%
San Juan	100.0%	100.0%	50.0%										83.3%
Valencia South	100.0%	na	na										100.0%
Valencia North	100.0%	100.0%	100.0%										100.0%
NW Region TOTAL	100.0%	100.0%	83.3%										96.4%
SW Region													
Dona Ana (West)	100.0%	100.0%	100.0%										100.0%
Dona Ana (East)	100.0%	100.0%	100.0%										100.0%
Dona Ana (Southern)	100.0%	100.0%	na										100.0%
Grant/Hidalgo	na	100.0%	100.0%										100.0%
Lincoln	100.0%	na	na										100.0%
Luna	100.0%	100.0%	na										100.0%
Otero	100.0%	100.0%	na										100.0%
Sierra	na	na	na										
Socorro	na	na	na										
SW Region Total	100.0%	100.0%	100.0%										100.0%
SE Region													
Chaves	50.0%	100.0%	100.0%										75.0%
Curry	0.0%	100.0%	100.0%										66.7%
Guadalupe	na	na	na										
Eddy	na	na	100.0%										100.0%
Eddy (Artesia)	na	na	100.0%										100.0%
Lea	100.0%	na	100.0%										100.0%
Quay	na	na	na										
Roosevelt	na	100.0%	na										100.0%
SE Region Total	60.0%	100.0%	100.0%										84.6%
Central Region													
Bernalillo (NE)	100.0%	83.3%	100.0%										91.7%
Bernalillo (NW)	100.0%	100.0%	50.0%										85.7%
Bernalillo (SE)	100.0%	100.0%	100.0%										100.0%
Bernalillo (SW)	71.4%	100.0%	100.0%										81.8%
Torrance	100.0%	100.0%	na										100.0%
Central Region Total	87.5%	96.7%	87.5%										89.5%
Central Unit													
Central Unit	na	na	na										
CAP Unit	100.0%	100.0%	100.0%										100.0%
STATE TOTAL	89.6%	95.0%	93.9%										92.6%

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	Total Apps	Total Timely	Total Untimely	Oct-12		Nov-12		Dec-12		Jan-13		Feb-13		Mar-13		Apr-13		May-13		Jun-13		Jul-13		Aug-13		Sep-13		
				T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T
Colfax	0	0	0	0	0	0	0	0	0	0																		
Rio Arriba	10	10	0	3	0	5	0	2	0																			
San Miguel	2	1	1	0	0	0	1	1	0																			
Santa Fe	3	2	1	2	1	0	0	0	0																			
Taos	1	1	0	0	0	0	0	1	0																			
	16	14	2	5	1	5	1	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	total apps	Timely	Untimely	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	UT
Cibola	0	0	0	0	0	0	0	0	0																			
McKinley	6	6	0	4	0	2	0	0	0																			
Sandoval	10	10	0	3	0	3	0	4	0																			
San Juan	6	5	1	3	0	1	0	1	1																			
S. Valencia	1	1	0	1	0	0	0	0	0																			
N. Valencia	5	5	0	2	0	1	0	2	0																			
	28	27	1	13	0	7	0	7	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	total apps	Timely	Untimely	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	UT
W. Dona	5	5	0	1	0	3	0	1	0																			
E. Dona	4	4	0	1	0	1	0	2	0																			
S. Dona	2	2	0	1	0	1	0	0	0																			
Grant	4	4	0	0	0	2	0	2	0																			
Lincoln	1	1	0	1	0	0	0	0	0																			
Luna	3	3	0	1	0	2	0	0	0																			
Otero	2	2	0	1	0	1	0	0	0																			
Sierra	0	0	0	0	0	0	0	0	0																			
Socorro	0	0	0	0	0	0	0	0	0																			
	21	21	0	6	0	10	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	total apps	Timely	Untimely	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	UT
Chaves	4	3	1	1	0	1	0	1	0																			
Curry	3	2	1	0	1	0	0	0	0																			
Guadalupe	0	0	0	0	0	0	0	0	0																			
Eddy	1	1	0	0	0	0	0	1	0																			
Artesia	1	1	0	0	0	0	0	1	0																			
Lea	3	3	0	0	0	0	0	1	0																			
Quay	0	0	0	0	0	0	0	0	0																			
Roosevelt	1	1	0	0	1	0	0	0	0																			
	13	11	2	3	2	3	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	total apps	Timely	Untimely	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	UT
NE	12	11	1	3	0	5	1	3	0																			
NW	7	6	1	3	0	2	0	1	1																			
SE	6	6	0	2	0	1	0	3	0																			
SW	11	9	2	5	2	2	0	2	0																			
Torrance	2	2	0	1	0	1	0	0	0																			
	38	34	4	14	2	11	1	9	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	total apps	Timely	Untimely	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	T	UT	UT
Centr Off	0	0	0	0	0	0	0	0	0																			
CAP	5	5	0	2	0	2	0	1	0																			
State	121	112	9	43	5	38	2	31	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

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