

General Information Memorandum

ISD-GI 13- 30

TO: ISD Employees
FROM:  Ted Roth, Director, Income Support Division
RE: Referrals for Support Services for Refugees
DATE: June 5, 2013

This memorandum is to provide guidance in referring refugees and other eligible individuals for support services. Other eligible individuals are defined in 45 CFR 400.43 and ORR State Letter No. 00-17 and include asylees, Cuban and Haitian entrants, certain Amerasians from Vietnam, victims of trafficking who receive certification from ORR, and Iraqi and Afghan Special Immigrants. Please refer to 8.119.410's NMAC for specific information regarding eligible immigrant status types. The term "refugee" is used in this GI for convenience and is intended to encompass all such persons who are eligible to participate in refugee resettlement program services.

- All refugees who have resided in the U.S. for fewer than five years should be referred to the Refugee Social Services (RSS) program for support services.
- Refugees who are receiving Refugee Cash Assistance (RCA) are required to participate in the RSS program and must be referred for services.

The RSS provider is Lutheran Family Services located at 3612 Campus Blvd. NE Albuquerque, NM 87106. A referral may be made by the FAA directly to Case Manager Thang Gin at (505)933-7017. Lutheran Family Services may also be contacted at (505)933-7032.

The attached flier for Lutheran Family Services is available in English and Spanish and should be made available to all refugee participants.

If you have any questions please contact Kresta Opperman at (505)827-1328 or by email at kresta.opperman@state.nm.us.



**LUTHERAN
FAMILY SERVICES**
Rocky Mountains

Refugee & Asylee Programs

Lutheran Family Services Rocky Mountains provides services, support and encouragement to refugees and asylees as they adjust to life in the United States.

Case Management Services

- Public Benefits Enrollment
- Health/Mental Health Referrals
- Housing Referrals
- Childcare Referrals
- Other Services Referrals

Employment Services

- Job Placement
- Job Coaching
- English Language Training
- Vocational Training Referrals

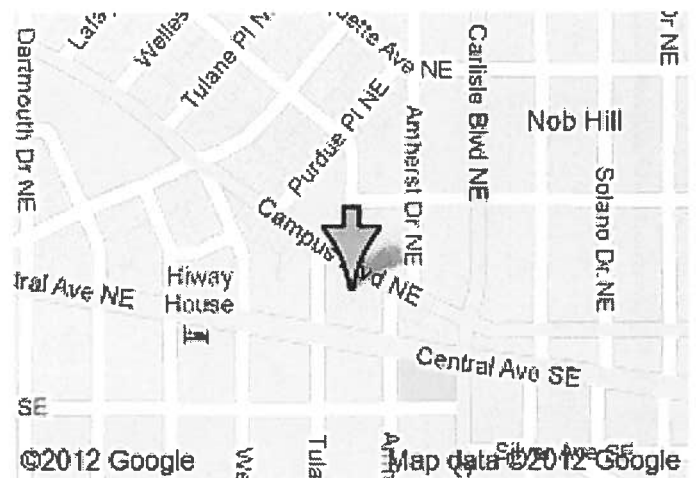
Additional Services

- Limited immigration services.
- Services to victims of human trafficking.
- Services to secondary migrants (Refugees Relocating to New Mexico from another state)
- Volunteer support teams and individual volunteer assistance.



Call or Visit our Office

**3612 Campus Blvd. NE
Albuquerque, NM 87106
505.933.7032**



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**LUTHERAN
FAMILY SERVICES**
Rocky Mountains

Programas para Refugiados y Asiliados

Servicios Familiares Luterano Montañas Rocosas ofrece servicios, apoyo y estímulo a refugiados y asilados, para que se ajusten a la vida en el Estados Unidos.

Servicios de Manejo de Casos

- Beneficios Públicos Inscripción
- Salud / Recomendaciones de Salud Mental
- Consultas de atención infantil
- Referencias de vivienda
- Otras Referencias

Servicios de Empleo

- Colocación de Empleo
- Entrenador laboral
- Enseñanza del Idioma Inglés
- Formación vocacional y profesional

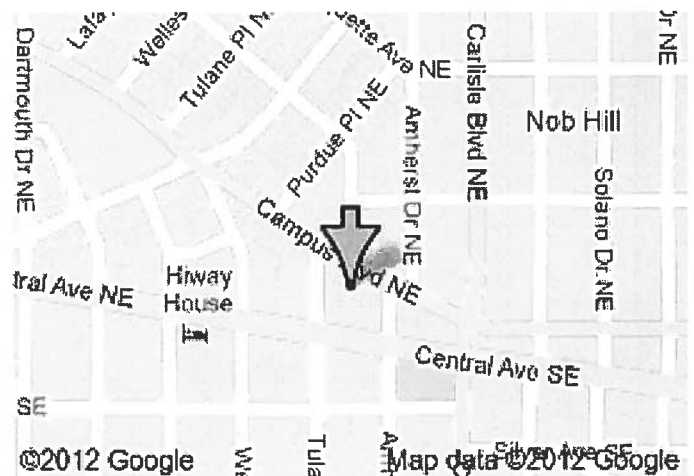
Servicios Adicionales

- Servicios limitados de inmigración.
- Servicios a las víctimas de tráfico de humanos.
- Referencias a clases de Inglés, a orientación cultural, a educación financiera, a ciudadanía y el apoyo a los padres.
- Grupo de apoyo voluntarios y voluntarios para asistencia individual



Llame o Visite nuestras Oficinas

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